

Verizon Pennsylvania Inc.

CLASSIFIED DIRECTORY LISTINGS SERVICES

A. BUSINESS CATEGORY SEARCH

A. GENERAL

Business Category Search (BCS) allows a caller to dial 411 and request a generic search for directory assistance listings by type of business within a specified locality or city without providing a business name and address. It is a search feature of local directory assistance.

2. Regulations

- a. BCS is provided subject to the availability of facilities and is accessed by dialing 411 or such number(s) as the Telephone Company may designate.
- b. BCS enables the customer to request business listings by category or type of business. A BCS search may respond with up to three random listings for the business category requested. A listing is the name and telephone number. Telephone Company operators will also provide the business address if requested by the customer. A request can be for either a local or a national business.
- c. Customers will be charged for each BCS search that is requested whether or not listings are found or non-published. A maximum of two BCS search requests per call are permitted. If a BCS search request is made during a call in addition to another type of directory assistance request, a total of two requests are permitted.
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- d. Customers may request a BCS listing for a locality or city within the customer's local directory assistance area and outside of the customer's local directory assistance calling area on the same call. The same per search charge shall apply to all BCS requests, regardless of the locality or city requested. The rate applicable to any other type of directory assistance request made on the same call shall also be charged.
- e. The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save the Telephone Company harmless against all claims that may arise from the use of such information.
- f. BCS is available on a direct dialed basis. BCS is not available from Coin Telephones or the following classes of restricted service:

Non Coin Operated Telephone
Dormitory Centrex
Inmate Public Access Lines
Toll Restricted Lines

Hospital Patient Lines
Hotel/Motel Guest Lines
WATS Lines

3. Rates and Charges

Business Category Search assumes the Local Directory Assistance Rate. See Section 9, J., 1., c. of this tariff for the applicable rate.