INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

A. GENERAL

Individual Line Business **IntelliLinQ** BRI is an optional service arrangement for use with Individual Line Business Exchange Service. **IntelliLinQ** BRI uses the Basic Rate Interface (BRI) arrangement of the Integrated Services Digital Network (ISDN). The regulations, rates and charges contained herein are in addition to the applicable Individual Line Business Exchange Service arrangements specified in the Telephone Company's Intrastate Local General Tariff.

B. REGULATIONS

1. Explanation of Terms

IntelliLinQ Basic Rate Interface (BRI) Arrangement

IntelliLinQ BRI Arrangement provides ISDN capabilities from an ISDN-equipped switch in the central office. The BRI Arrangement consists of up to two "B" channels and one "D" channel (2B+D) which are defined as:

B Channel

The B Channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B Channel may be used in conjunction with circuit-switched service.

D Channel

The D Channel is a 16 kilobit per second packet-switched Channel that carries signaling and control for the B Channels and also supports customer packet data traffic at speeds up to 9.6 kbps.

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Closed User Group

Closed User Groups, which are available only on D Channel service, allow the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

a. Closed User Group with Outgoing Access

The data terminal originates outgoing calls only.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Closed User Group (Cont'd)

b. Closed User Group with Incoming Access

The data terminal receives incoming calls only.

c. Incoming Calls Barred within a Closed User Group

The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.

d. Outgoing Calls Barred within a Closed User Group

The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.

e. Unrestricted Access

The data terminal receives and originates both incoming and outgoing calls.

D Packet **IntelliLinQ** BRI Access

D Packet IntelliLinQ BRI Access (0B+D) uses only the D Channel of the ISDN architecture for providing packet-switched data. It has no applications on the B Channels.

Electronic Key Feature Package

The Electronic Key Feature Package offers for one installation charge and one monthly rate all of the Electronic Key Features described in 5. following.

Featured Voice **IntelliLinQ** BRI Access

Featured Voice **IntelliLinQ** BRI Access uses only one B Channel of the ISDN architecture for providing voice access and includes the Electronic Key Features in 5. following.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface lines to their serving central office.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

IntelliLinQ Basic Rate Interface (BRI)

IntelliLinQ BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Business Exchange Service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, **IntelliLinQ** BRI provides the customer with the availability of the service capabilities and features described in 3., 5. and 6. following.

Multiple Access **IntelliLinQ** BRI

Multiple Access **IntelliLinQ** BRI utilizes both B Channels of the ISDN architecture for either voice or circuit-switched data. Multiple Access **IntelliLinQ** BRI is also required when only one B Channel is utilized for circuit-switched data or alternate voice/data. Voice service purchased on Multiple Access **IntelliLinQ** BRI does not include the Electronic Key Features. These features must be purchased separately.

Network Interface

ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the Telephone Company-designated network interface. This interface is defined as follows:

> A two-wire interface is the physical interface between a switch equipped with ISDN and the network termination (NT1). The NT1 is customer premises equipment which is necessary for terminating a telephone facility at the customer premises.

Packet Data Feature Package

The Packet Data Feature Package offers for one installation charge and one monthly rate all of the X.25 Packet Data Features described in 6. following.

Packet Switching

Packet switching is a switching technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. The maximum packet transmission rate for Basic Rate Interface is 9.6 kbps on the D Channel.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Secondary Directory Number

An ISDN Secondary Directory Number (SDN) is a software-defined number that is assigned to a station with an actual telephone number and provides the user with the capability to originate and receive calls over the SDN. SDN calls utilize the same facilities as the primary directory number. Originating calls assume the characteristics of the station that the SDN is assigned to.

X.25

X.25 is the International Telecommunications Union's recommended and internationally accepted standard for connecting computers to packet switched networks.

2. Customers subscribing to Individual Line Business **IntelliLinQ** BRI must comply with ISDN Basic Rate Interface specifications established by the Telephone Company.

3. Service Capabilities

Customers may configure Individual Line Business **IntelliLinQ** BRI using the following service capabilities:

a. Featured voice on the B Channel(s).

b. Circuit-switched data on the B Channel(s) at speeds up to 64 kbps.

c. Packet-switched data on the D Channel at speeds up to 9.6 kbps.[1]

d. Alternating circuit-switched voice and circuit-switched data on the same B Channel.

4. Conditions

This service is offered subject to the following conditions:

a. Circuit-switched voice usage charges generated by an Individual Business Exchange Service Line equipped with **IntelliLinQ** BRI will be charged in accordance with the Local Usage Package the customer subscribes to as specified in the appropriate Telephone Company Exchange Service Tariff.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

b. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this Guide. Toll charges will apply when circuit-switched data calls are made outside of the customer's Local Calling Area.

c. Packet data calls and features will be billed the Public Data Network rates as specified in the Telephone Company's appropriate tariff or Guide.

d. ISDN-compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.

e. ISDN charges are in addition to applicable rates and charges associated with Individual Line Business Exchange Service.

f. This service is available from central offices which have the necessary facilities to provide ISDN service on the standard ISDN network platform. In the event that a customer is served by a non-conforming office, the Telephone Company will provide ISDN service from an alternate serving central office, determined by the Telephone Company, at no additional charge to the customer, provided that the Telephone Company's existing rates for ISDN service cover any additional cost for service from the alternate serving central office. The customer must accept the serving location assigned by the Telephone Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available in that office.

If ISDN service is provided from an alternate serving central office, the customer will accept a number change to one associated with the alternate serving central office. The customer will also be subject to calling areas associated with the alternate serving central office, as established in the Telephone Company's Tariff or Guide.

When ISDN service is available from the customer's normal serving central office, the customer will revert to and accept a number change to one associated with the original serving central office, and be subject to calling areas associated with the original serving central office, as specified in the Telephone Company's Tariffs. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for foreign exchange and/or foreign central office service will apply, as specified in the Telephone Company's Tariff or Guide.

No charge will apply to the transfer of this service back to the normal serving central office as set forth above.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

f. (Cont'd)

In addition, the customer' service location must be within the distance limitations determined during installation of the service in the sole judgment and discretion of the Telephone Company. When a customer requests ISDN service and requires the installation of additional facilities due to exceeding the distance limitations as determined by the Telephone Company and where, in the judgment of the Telephone Company, it is practical to provide such facilities, the customer will be charged rates and charges based on the cost of providing the necessary additional facilities, in addition to the rates and charges specified in C. following. These charges for any additional facilities required will be computed on an Individual Case Basis.

g. Electronic Key Feature and X.25 Packet Data Feature availability is dependent on the facilities providing the service. No credit is given on the package rate for features where facilities and appropriate digital technology are not available.

h. Electronic Key Features and Packet Data Features may be selected individually or as feature packages on a per-service basis. With the exception of Multiple Call Appearances and Shared Call Appearances for a Directory Number, rates and charges for Individual Line Business **IntelliLinQ** BRI service provide for single appearances of Electronic Key Features on the same channel. If the customer desires multiple appearances of the same electronic key feature, other than Multiple Call Appearance or Shared Call Appearances for a Directory Number, on the same channel, rates and charges as specified elsewhere in this Guide will apply for all appearances other than the first appearance.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

i. This Guide does not apply to the transmission of packet data on the B Channel. Packet data on the B Channel may be provided on an Individual Case Basis.

j. Individual Line Business **IntelliLinQ** BRI service does not preclude the Individual Line Business Exchange Service customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Calling Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data and packet-switched data calls outside of his/her serving central office.

k. Calls identified as circuit-switched data will be billed at Circuit-Switched Data Usage rates even if the customer's equipment establishes the call as circuit-switched voice service and then transmits 56 Kbps or 64 Kbps circuit-switched data.

5. Electronic Key Features

Electronic Key Features provide the customer with the ability to access the following features where available:

a. Automatic Exclusion

Automatically inhibits other stations from picking up a call on hold or bridging onto a call that is active at that station. This feature must be used in conjunction with Shared Call Appearances for a Directory Number.

b. Call Pickup - Originating and Terminating

Allows a station user to answer any call within an associated predetermined pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system.

c. Drop

Allows the user to drop the last party added to a conference call. For a two-party call, this will terminate the call. This feature must be used in conjunction with three-way calling. Three-way calling charges will apply as specified in this Guide.

d. Feature Function Button

Allows the user to assign certain features to a particular button on his/her ISDN set. When depressed, the button will activate the assigned feature.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

5. Electronic Key Features (Cont'd)

e. Hold

Allows the user to place a call on hold.

f. Individual Calling Line Identification

Allows the user to have access to the directory number of the calling party. Per-call and line blocking capabilities will be available as described in Section 30E of this Guide.

g. Key System Coverage for Analog Lines

Allows an ISDN set to provide call coverage for an analog set.

h. Multiple Call Appearances of a Directory Number

Allows the user to have more than one appearance of his/her directory number assigned to his/her set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number can be terminated to the telephone if idle call appearances are available to accept the calls.

i. Outgoing Called Line Identification for ISDN Sets

Provides a user originating a call with information about the called party and the facility or destination.

j. Shared Call Appearances for a Directory Number

Allows a directory number from one terminal to appear as a call appearance on the terminals of other users.

k. Short Hunt

Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

6. X.25 Packet Data Features

X.25 Packet Data Features provide the customer with the ability to access the following features where available:

a. Fast Select

Allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

6. X.25 Packet Data Features (Cont'd)

b. Fast Select Acceptance

Allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

c. Flow Control Parameter Negotiation

Permits negotiation on a per-call basis of the flow control parameters. It automatically negotiates the maximum packet size and window size for each direction of data transmission.

d. Hunt Group

Allows a grouping of access lines such that an incoming packet-switched data call to the hunt group is completed if there is a logical channel on any of the access lines within the hunt group. The hunt group cannot span switches.

e. Incoming Calls Barred

Prohibits a data terminal from receiving an incoming call.

f. Non-Standard Default Packet Sizes

Allows the user to subscribe to a maximum packet size of 256 octets for each direction of communication rather than the default 128 octets normally provided. In order to have this capability, the user must also subscribe to the Flow Control Parameter Negotiation feature.

g. Non-Standard Default Window Sizes

Allows the user to subscribe to values for outgoing and incoming window sizes which are different than the standard network default. In order to have this capability, the user must also subscribe to the Flow Control Parameter Negotiation feature.

h. Outgoing Calls Barred

Prohibits a data terminal from originating outgoing calls.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

6. X.25 Packet Data Features (Cont'd)

i. Throughput Class Negotiation

Allows the calling data terminal to request specific throughput classes in the call request packet for both directions of data transmission.

7. Virtual Office ISDN (VOI)

Virtual Office provides the following **IntelliLinQ** BRI services and features for a single monthly rate:

a. Multiple Access **IntelliLinQ** BRI

Utilizes both B Channels of the ISDN architecture for either voice or circuit-switched data and also applies when only one B Channel is used for circuit-switched data or alternate voice/data.

b. Circuit-Switched Data on the B Channel(s)

Transmission of data at speeds up to 64 kbps.

c. Alternate Circuit-Switched Voice and Data on the B Channel(s)

Transmission of voice or data at speeds up to 64kbps with additional call offering, which allows the user's equipment to switch from voice to data calls, when required.

d. Configuration Group

Associates a button or buttons of an ISDN station to a feature or group of features. Each different terminal button arrangement requires that a different Configuration Group be assigned.

e. Electronic Key Feature Package

The user has the option to order the other features within this package. The features below must be a part of this offering.

f. Three Call Appearances

Allows the user to have three appearances of his/her directory number assigned to his/her set, providing the capability of up to three incoming or outgoing calls.

g. Individual Calling Line Identification

Allows the user to have access to the directory number of the calling party. Per-call and line blocking are available.

h. Hold

Allows the user to place a call on hold.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

7. Virtual Office ISDN (VOI) (Cont'd)

i. Drop

Allows the user to drop the last party added to a conference call. For a two-party call, this action will terminate the call. This feature must be used in conjunction with three-way calling.

j. Transfer

Allows the user to transfer to another telephone number.

k. Conference

Allows the user to place an incoming or outgoing call on hold and add an incoming or outgoing call to the first call to the connection for a three-way connection.

l. Call Forwarding Variable

Automatically transfers all incoming calls to another line number.

m. Unlimited Circuit-Switched Data Local Usage

User is not billed for Local Circuit-Switched Data usage.

Conditions:

a. Customer may have no more than two packages per premise.

b. The total monthly rate applies whether or not all of the features in the package are activated.

c. VOI is only available on classes of service that are measured services.

d. Customer may purchase the package on a month-to-month basis or on a contract basis for one, three, or five years.

e. Minimum service requirement is one month for month-to-month. For contract rates the minimum service requirement is determined by the contract.

f. If a customer under a two-year contract terminates service during the first year of the contract, the customer will pay early termination charges. If the customer terminates service after the twelfth month of service, the customer will not pay termination charges. The customer must contact the Company prior to the end of the contract period in order to renew the contract for additional periods of time. The customer may renew for two, three or five years. If the customer does not renew before the end of the contract period, the rate will revert to the month-to-month rate.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

B. REGULATIONS (Cont'd)

7. Virtual Office ISDN (VOI) (Cont'd)

Conditions:

g. The customer under a three or five-year contract must contact the Company prior to the end of the contract to renew the contract. The customer has the option to renew for one, three or five years. If the customer does not renew before the end of the contract, the rate will revert to the month-to-month rate. If the customer terminates service during the initial or any renewal period of the contract, early termination charges will apply.

h. Early termination charges will be calculated by taking the difference between the month-to-month rate and the contract rate and multiplying by the number of months in service.

i. All regulations and conditions for **IntelliLinQ** BRI service apply to this offering.

C. RATES

1. Rate Regulations

a. **IntelliLinQ** BRI Access

(1) Service Capability Charges

(a) Monthly Rate

Monthly rates for Service Capabilities apply per Service Capability provided.

(b) Product/Service Charge

The Product/Service Charge applies per termination for the installation or the move of each **IntelliLinQ** BRI Access arrangement.

(2) Change Charge

The Change Charge applies per Individual Line Business **IntelliLinQ** BRI Service configuration for customer-requested changes to or addition of call appearances, adding or changing features in an existing configuration group, and adding or changing **IntelliLinQ** BRI features.

(3) Configuration Group Charge

The Configuration Group Charge applies per configuration group established in excess of one group on the initial establishment of **IntelliLinQ** BRI and any configuration group requested after the initial establishment of service.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[2]

C. RATES (Cont'd)

2. Rates and Charges

		Product/ Service Charge	Monthly Rate
a.	Change Charge	$18.50	-
b.	Configuration Group Charge, per group established in excess of one group on the initial **IntelliLinQ** BRI installation	46.25	-
c.	Closed User Group (CUG),		
	per group established	74.00	-
	per user assigned to a CUG	26.25	-
d.	Secondary Directory Number, per number established	17.00	$3.50
e.	D Packet **IntelliLinQ** BRI Access, per individual line[1]	57.75	18.71
	D Channel Packet-Switched Data, per service provide[3]	33.00	4.84
f.	Featured Voice **IntelliLinQ** BRI Access, per individual line[1]	71.25	20.52
	D Channel Packet-Switched Data, per service provided[3]	33.00	4.84

NOTES:

1 **IntelliLinQ** BRI rates and charges are in addition to other applicable Individual Line Business service arrangement rates and charges as specified in the Telephone Company's appropriate Intrastate Tariffs.

2 Effective May 18, 2013, Individual Line Business **IntelliLinQ** BRI Service is grandfathered and no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.

3 Customers subscribing to D Channel Packet-Switched Data will also be billed for Public Data Network (PDN) service as specified in the Telephone Company's appropriate Tariff or Guide.

INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[3]

C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

		Product/ Service Charge	Monthly Rate
g.	Multiple Access **IntelliLinQ** BRI[1]	$57.75	$19.98
(1)	Each Voice service, per service provided	18.50	5.99
(2)	Circuit-Switched Data service, per service provided	18.50	5.99
(3)	Alternate Circuit-Switched Voice and Data service, per service provided	18.50	5.99
(4)	D Channel Packet-Switched Data, per service provided[2]	33.00	8.00
(5)	Circuit-Switched Data Usage, per minute or fraction thereof per B Channel		0.02
(6)	Circuit Switched Data Usage - Volume Discount Options		

Option	Monthly Allowance	
Option 1	20 Hours Per **IntelliLinQ** BRI Service	15.62
Option 2	140 Hours Per **IntelliLinQ** BRI Service	44.66

Each minute or fraction thereof which exceeds the monthly allowance will be billed as follows;

Option 1 - $0.008 per minute
Option 2 - $0.004 per minute

NOTES:

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2 Customers subscribing to D Channel Packet-Switched Data will also be billed for Public Data Network (PDN) service as specified in the Telephone Company's appropriate Tariff or Guide.

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INDIVIDUAL LINE BUSINESS **IntelliLinQ**® BRI SERVICE[1]

C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

		Product/ Service Charge	Monthly Rate
h.	Electronic Key Feature Package, per service provided	$29.25	$4.67
i.	Packet-Switched Data Feature Package, per service provided	25.75	1.75
j.	Electronic Key Features, each:		
(1)	Automatic Exclusion	18.50	0.30
(2)	Call Pickup	18.50	0.30
(3)	Drop	18.50	0.30
(4)	Feature Function Button	18.50	0.30
(5)	Hold	18.50	0.30
(6)	Individual Calling Line Identification	18.50	9.35
(7)	Key System Coverage for Analog Lines	18.50	0.55
(8)	Multiple Call Appearances of a Directory Number	18.75	0.30
(9)	Outgoing Called Line Identification for ISDN Sets	18.50	0.30
(10)	Shared Call Appearances for a Directory Number	19.25	0.55
(11)	Short Hunt	18.50	0.30
k.	X.25 Packet Data Features, each		
(1)	Fast Select	18.50	0.25
(2)	Fast Select Acceptance	18.50	0.25
(3)	Flow Control Parameter Negotiation	18.50	0.25

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C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

		Product/ Service Charge	Monthly Rate
k.	X.25 Packet Data Features (Cont'd)		
(4)	Hunt Group	$18.50	$1.75
(5)	Incoming Calls Barred	18.50	.25
(6)	Non-Standard Default Packet Sizes	18.50	.25
(7)	Non-Standard Default Window Sizes	18.50	.25
(8)	Outgoing Calls Barred	18.50	.25
(9)	Throughput Class Negotiation	18.50	.25

	Recurring Charge	Nonrecurring Charge
l. Virtual Office ISDN (VOI)		
Month-to-Month	$93.17	$100.00
Optional Payment Plan(OPP)		
24 months	44.00	100.00
36 months	44.00	75.00
60 months	40.70	75.00

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