

Verizon New England Inc.

3. SWITCHWAY® Switched 56 Kbps Service

3.1 General

Rates and charges for services explained herein are contained in Part M, Section 3. Service charges referred to herein are explained in Part A, Section 3 and contained in Part M, (This does not impact ISDN PRI subscribers.)

Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Part J, Section 1, of this Product Guide. (This does not impact ISDN PRI subscribers.)

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3.1.1 Description	
A.	Switchway is a digital, end to end public switched 56 kbps service that provides full duplex, synchronous information transport via a specially equipped measured access line.
B.	Switchway is provided where suitable facilities are available. The provision of access by Verizon to the Switchway service network is subject to the availability of such facilities and does not create an obligation of Verizon to construct facilities except as provided in Part A, Section 2.
C.	Within the 128 LATA, access to the Switchway network is made by dialing a special Switchway access code (#56) to indicate to the central office a digital call is being placed. The customer will then dial the called number using normal dialing procedures for a local or toll call; only two point connections may be established at any time.
D.	Switchway may be used for the transmission of communications to or from any station on the service.

3.1.2 Service Components	
A.	Measured Access Line — A two point measured, switched digital transmission path between the customer's premises and the customer's serving wire center. The Switchway measured access line is a nonloaded metallic facility and the provision of this access line is dependent upon the technical and transmission limitations necessary to provide this service which includes a maximum loop length of 18,000 feet between the customer's premises and the serving wire center.
B.	Service Arrangement — An arrangement consisting of a hardware and software located at Verizon designated Switchway wire centers that is necessary to provide 56 kbps switched service. Service may be provided from other wire centers not equipped for Switchway through a remote service arrangement.
C.	Remote Service Arrangement — A two point digital transmission path between the customer's serving wire center and a Verizon designated Switchway wire center where Switchway is available. The mileage for remote service is based on the airline distance using V and H coordinates between the serving wire center and the wire center where Switchway is available.
D.	Network Call Usage is the rates applicable for chargeable time which contains the initial period charges or the initial period and overtime charges.

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Verizon New England Inc.

3. SWITCHWAY® Switched 56 Kbps Service
3.2 Responsibility of Verizon

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3.2.1 Cancellation	
A.	When an application for service is cancelled or changed in whole or in part by the applicant prior to completion of the construction and installation, the Terms and Conditions in Part A, Section 1 apply.

3.2.2 Interruption of Service	
A.	For any complete failure of Switchway which continues for more than 24 hours, credit will be applied according to Part A, Section 1.

3.2.3 Suspension of Service	
A.	Switchway is not subject to a temporary suspension of service.

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Verizon New England Inc.

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3.3 Responsibility of the Customer

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3.3.1 Terminal Equipment	
A.	The customer shall provide terminal equipment compatible with the interface specifications as described in TR-EOP-000277.

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3.4 Terms and Conditions

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3.4.1 Minimum Period	
A.	The minimum period for which service is furnished and for which charges are applicable is three months.
1.	The charges for a fractional part of a month which follows and is consecutive with the minimum three months will be a proportionate part of the monthly charge using the same ratio that the actual number of days service is furnished bears to 30 days.

3.4.2 Special Construction	
A.	The Terms and Conditions specified in Part A, Section 2 are applicable to Switchway.

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Verizon New England Inc.

3. SWITCHWAY® Switched 56 Kbps Service

3.5 Application of Rates and Charges

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3.5.1 General	
A.	Service charges including those for moves and changes apply in addition to the charges for Switchway specified herein.

3.5.2 Network Call Usage	
A.	Timing of Messages — All network usage is timed and measured. Chargeable time begins when the connection is established between the calling party station and the called party. Chargeable time ends when the network connection is released.
B.	Initial Period and Overtime Rates — The initial period rates are for telephone connection of one minute or any fraction thereof. Overtime rates are for each additional minute of any fraction thereof that the telephone connection continues beyond the initial period.
C.	Usage Time — Accumulation of usage time is done on a per second basis. At the end of the customer's billing period, the sum of accumulated seconds is rounded to the next higher minute. At the end of the customer's billing period when the total charges for usage would result in fraction of a cent being billed, the total will be rounded to the nearest cent for billing purposes.
D.	Local Calling Areas Within Metropolitan Boston— Local calling area includes the customer's home exchange and all Zone 1 and Zone 2 exchanges as specified in Part A, Section 5. In the 128 LATA Area—Outside of Metropolitan Boston— Local calling area is specified in Part A, Section 5. In the 413 Area— Local calling area for each exchange is specified in Part A, Section 5.
E.	Call Within the Calling Area 128 LATA— Zone 2 rates apply only to customers in Metropolitan Boston where the local calling area has two zones. Zone 1 rates apply for calls within the calling area for all other exchanges in the 128 area. Calls to points within the customer's calling area to all Zone 1 and/or Zone 2 exchanges are timed and charged per minute and per message rates. 413 LATA— Rates apply on a per message and per minute basis. For per minute rates, peak and off-peak rates apply. Peak rates apply Monday through Friday 9AM to but not including 9PM. Off-peak rates apply Monday through Thursday from 9PM to but not including 9AM, and from 9PM Friday to but not including 9AM Monday.
F.	Calls Outside the Calling Area 128 LATA— Day, evening, and night and weekend rate period for calls outside the calling area, apply as follows. - Day rates apply Mondays through Fridays from 8AM to, but not including, 5PM.

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3.5.2 Network Call Usage	
F. (Continued)	
b.	Evening rates apply Sundays through Fridays from 5PM to, but not including, 11PM. Evening rates apply, unless a lower rate would normally apply. On Christmas Day, (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, Labor Day, or on resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, respectively, the holiday rate is the evening rate.
c.	Night and weekend rates apply Sundays through Thursdays from 11PM to, but not including, 8AM of the following day, and from 11PM Fridays to, but not including, 5PM Sundays.
2.	413 LATA— Per message and per minute rates apply. Per minute rates apply on a peak and off-peak rate period basis. Peak period rates apply Monday through Friday from 9AM to but not including 9PM. Off-peak period rates apply Monday through Thursday from 9PM to but not including 9AM and from 9PM Friday to but not including 9AM Monday.
a.	On Christmas Day, (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, Labor Day, or on resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, respectively, the holiday rate is the off-peak rate.