

ACCESS SERVICE

9A. Carrier Connect ReQuest Service

9A.1 General Description

Carrier Connect ReQuest Service is a directory assistance call completion service provided to carriers which allows their customers to have their directory assistance requested number automatically dialed by the Operator Services System (OSS). The carrier can opt to allow Bell Atlantic - (C)
Pennsylvania, Inc. to complete the call or the requested number can be delivered to the carrier for completion.

9A.2 Limitations

- (A) Alternate billing is not available for Carrier Connect ReQuest Service.
- (B) Customer calls are transported by Bell Atlantic-Pennsylvania, Inc. only within the Local Access Transport Area (LATA) where the request originated.
- (C) As described in Section 9.2.B above, a maximum of two (2) Directory-Assistance numbers are available to Carrier Connect ReQuest Service customers. If a customer wishes to complete a call through Carrier Connect ReQuest Service and requests two (2) numbers, the completion can only occur on the second number. (C) |
- (D) For Carrier Connect ReQuest, the carrier can opt to allow Bell Atlantic-Pennsylvania, Inc. to complete the call, or the requested number can be delivered to the carrier for completion.
- (E) Carrier Connect ReQuest is provided where facilities permit.

9A.3 Rate Regulations

- (A) The Carrier Connect ReQuest Service surcharge is applied only to completed calls.
- (B) Carrier Connect ReQuest surcharges are bulk billed to the carrier subscribing to this customer. The terms and conditions of charges for call completion on the customer of the carrier are determined by the carrier.

ACCESS SERVICE

9A. Carrier Connect ReQuest Service

9A.4 Rates and Charges

Carrier Connect ReQuest Service Surcharge

Carriers will be charged under one of the following Per Call
options:

Option A \$.30

Option B - Carriers who contract to provide a minimum
of 3,000 billable Carrier Connect ReQuest calls per year \$.235(I)

Note: If the minimum amount of calls under Option B is not met, the carrier will be charged an amount equal to the shortfall of the minimum requirement at the discounted rate.

