
INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

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4. Domestic Services

4.1 Reserved for Future Use

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)

4.1 Reserved for Future Use

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(Material previously found on this page has been moved to Original Page 73.)

Issued: August 25, 2005

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Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)

4.1 Reserved for Future Use

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)

4.1 Reserved for Future Use

4.2 Reserved for Future Use

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)

4.2 Reserved for Future Use

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Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)

4.2 Reserved for Future Use

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Herndon, VA 20171

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)

4.2 Reserved for Future Use

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)4.2 Reserved for Future Use

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4.3 Satisfaction Guarantee

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This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. Pursuant to this offering, a New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)4.3 Satisfaction Guarantee (Cont'd)

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 3.25 of this tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

4.4 Operator Assistance

Operator Assistance: A Customer may obtain the assistance of an operator to complete long distance telephone calls within Pennsylvania in the following manner.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

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Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (cont'd)4.4 Operator Assistance (Cont'd)

4.4.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

	<u>Automated</u>	<u>Live Operator</u>
Third Number Billing	\$2.25	\$2.25
Collect Calling	N/A	\$3.00
Person to Person	\$3.00	\$3.00
Station to Station	\$1.80	\$1.80
General Assistance	N/C	N/C

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4.4.2 Usage Rates for Operator Completed Calls

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The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest.

\$0.20 per minute of use

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4. Domestic Services (Cont'd)4.5 Switched Long Distance Product

4.5.1 The Switched Long Distance Product is a measured business switched direct dialed outbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 5.2), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

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4.5.2 Rates and Charges

Per Minute of Use	\$0.100*
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As of February 19, 2010, this rate will be available to new customers:

Per Minute of Use	\$0.069
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* As of February 19, 2010, this rate will be available only to current customers.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (Cont'd)4.6 XO Unlimited Business Plan

- 4.6.1 The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 5.2), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

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4.6.2 Rates and Charges

Monthly Recurring Charge, per line	\$20.00
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (Cont'd)4.7 XO Long Distance Business Plan

4.7.1 XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

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Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six second increments except the XO LD Business Plan (\$0.00 MRC) which will be billed in sixty (60) second increments. Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

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4.7.2 Rates and Charges:A. IntraLATA/InterLATA Intrastate

Long Distance Packages	Monthly Recurring	Overage Rate Per Minute
XO LD Business Plan	\$0	\$0.069
XO LD Business Plan 200*	\$7.50	\$0.045
XO LD Business Plan 500	\$17.50	\$0.043
XO LD Business Plan 1500	\$45.00	\$0.041
XO LD Business Plan 2500	\$68.75	\$0.035
XO LD Business Plan 5000	\$137.50	\$0.034
XO LD Business Plan 7500	\$206.25	\$0.033
XO LD Business Plan 10,000	\$275.00	\$0.032
XO LD Business Plan 15,000	\$412.00	\$0.031
XO LD Business Plan 20,000	\$550.00	\$0.030
XO LD Business Plan 25,000*	\$625.00	\$0.029
XO LD Business Plan 30,000	\$750.00	\$0.028
XO LD Business Plan 35,000*	\$875.00	\$0.027
XO LD Business Plan 40,000*	\$1,000.00	\$0.019
XO LD Business Plan 60,000	\$1,440.00	\$0.025
XO LD Business Plan 80,000	\$1,840.00	\$0.019

As of April 1, 2008, this plan will be available only to new customers:

XO LD Business Plan 40,000	\$1,000.00	\$0.026
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* As of April 1, 2008, these plans will be available to current customers only.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (Cont'd)

4.8 Employee Long Distance

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following long distance & toll free rates. Employees are responsible for applicable taxes and surcharges.

Rates

InterLATA Long Distance:	\$0.06
IntraLATA Long Distance:	\$0.06
InterLATA Toll Free:	\$0.06
IntraLATA Toll Free:	\$0.06

4.9 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (Cont'd)

4.10 Reserved for Future Use

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (Cont'd)4.11 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the \$10,000 commitment level, toll free usage cannot exceed 60 percent of customer's total long distance usage.

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Plan Name	LD Monthly Commitment	Dedicated Intrastate Rate Per Minute (1+ & toll free)
XO Freedom Plan	\$ 275	\$0.045
XO Capital Plan	\$ 720	\$0.045
XO Advantage Plan	\$ 1,080	\$0.045
XO Elite Plan	\$ 1,360	\$0.045
XO Professional LD Plan	\$ 1,800	\$0.045
XO National LD Plan	\$ 4,000	\$0.045
XO Executive LD Plan	\$ 7,000	\$0.045
XO Premiere LD Plan	\$10,000	\$0.045
XO NAS Plan	\$15,000	\$0.045

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

4. Domestic Services (Cont'd)4.15 Unity LD Plan

Unity LD Plan is a measured business direct-dialed switched long distance calling. The plan includes outbound and inbound intrastate, intraLATA and interLATA calling.

Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff, but are not included as part of this offering.

4.15.1 Rates and ChargesA. Rates

Calls are billed in six second increments. The duration of each call for billing purposes will be rounded up to the next highest increment. Fractional cents will be rounded up to the next highest cent. The rates shown below are the per-minute rates for interexchange calls which originate and terminate within the state.

Switched	\$0.069 per minute
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