

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). The withdrawal date may be extended past January 31, 2020 by an amendment filed on one day's notice. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

(N)
|
(N)3. SERVICE DESCRIPTIONS

- 3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:
- (a) place or receive calls to any calling Station in the local calling area, as defined herein;
 - (b) access enhanced 911 Emergency Service where available;
 - (c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
 - (d) access Operator Services;
 - (e) access Directory Assistance;
 - (f) place or receive calls to 800 telephone numbers;
 - (g) access Telecommunications Relay Service.

The Company's service will automatically block originating calls to other telephone company's caller-paid information services (e.g. 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only.

3.1.0 Access Recovery Charge

The Access Recovery Charge ("ARC") is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

<u>Total MRC</u>	<u>Charge Percentage</u>	<u>Total MRC</u>	<u>Charge Percentage</u>
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.50%
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	4.30%
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	4.10%
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.90%
\$1,000.01-1,500.00	7.00%	\$75,000.01-100,000.00	3.70%
\$1,500.01-2,500.00	6.50%	\$100,000.01-250,000.00	3.50%
\$2,500.01-5,000.00	5.25%	\$250,000.01-500,000.00	3.40%
\$5,000.01-7,500.00	9.50%	\$500,000.01 +	3.30%

Issued: April 28, 2020

Effective: May 8, 2020

Kelly Faul - Senior Manager
22001 Loudoun County Pkwy
Ashburn, VA 20147

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: Company will offer Services statewide. The specific calling areas serviced by Company can be found in the tariff on file by the incumbent local exchange provider. The NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area.

(M)

(M)

(Material on this page has been moved from Page 46)

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.1 Local Exchange Service (Cont'd)3.1.2 Basic Business Lines

Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- (a) Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing

Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked.

- (b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Hunting (Circular or Sequential)
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number
Voicemail

(T)

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.1 Local Exchange Service (Cont'd)3.1.2 Basic Business Lines (Cont'd)

- (c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

(1) Monthly Recurring Charges

Basic Local Line -	Line Charge
Two Year Term	\$ 28.33

Optional Features:

Call Forward Busy	\$ 4.50
Call Forward No Answer	\$ 4.50
Hunting (Circular or Sequential)	\$ 2.84
Call Forward Variable	\$ 5.00
Call Waiting with Cancel Call Waiting	\$ 5.50
Speed Calling 8	\$ 4.00
Three Way Calling	\$ 5.00
Caller ID Number Only	\$ 9.00
Caller ID Name & Number	\$ 10.00
Voicemail	\$ 12.95

(T)

 LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.1 Local Exchange Service (Cont'd)(c) Basic Business Line Rates and Charges (Cont'd)(2) Non-Recurring Charges

Installation Charge (Per Line)

First Line \$75.00

Additional Line(s) \$75.00

See Section 3.11 for Service Order Charges

NOTE: Non-recurring Service Order Change charges will not apply during the initial 30 day period following completion of a service order.

3.1.3 Private Branch Exchange (PBX) Trunks*

(C)

3.1.3.1 Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

*Effective December 17, 2008, this product will be available only to current customers at their current location.

(N)

(N)

 Issued: December 12, 2008

Effective: December 17, 2008

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.1 Local Exchange Service (Cont'd)3.1.3 Private Branch Exchange (PBX) Trunks (Cont'd)

Direct Inward Dialing (DID) Service: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

3.1.3.2 Rates and Charges: PBX Trunk Customers will be charged applicable Non-Recurring Charges and Monthly Recurring Charges. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

<u>PBX Trunks</u>	MRC	NRC
Two-Way	\$28.33	\$ 75.00
One-Way, out only	\$28.33	\$ 75.00
One-Way, in only	\$28.33	\$ 75.00
<u>Optional Features</u>		
<u>DID Termination</u>		
First Trunk	\$ 13.50	\$ 733.50
Each addt'l	\$ 13.50	\$ 56.79
Hunting	\$ 33.00	\$ 33.00
<u>DID Numbers</u>		
Per Blocks of 20	\$ 10.40	
Per Blocks of 100	\$ 52.00	

3.1.4 Re-Dispatch Charge: If on the date for the turn up of Services, Company is not permitted access to the Customer's or End User's premise for any reason, then an additional installation charge of \$500.00 may apply if a re-dispatch is required in order for Company to turn up Customer's Service.

3.1.5 Early Termination Charges: In addition to the early termination charges set forth in Section 2.7.3 of this tariff, Customers who subscribe to local Service shall also incur a per line charge of Fifty Dollars (\$50.00) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.2.1 Each call to Directory Assistance will be charged as follows:

Per Call	\$2.25
----------	--------

(I)

3.2.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- (a) Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

3.2.3 A credit will be given for calls to Directory Assistance as follows:

- (a) The Customer experiences poor transmission or is cut-off during the call;
or
- (b) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.3 Operator Assistance

Operator Assistance: A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

(D)
(D)

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

3.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

	Live Operator
Third Number Billing	\$ 1.75
Collect Calling	\$ 1.75
Person to Person	\$ 3.50
Station to Station	\$ 1.75
Inmate Calls from Correctional Institutions	\$ 1.75

(D)

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)

3.3 Operator Assistance (Cont'd)

3.3.2 Usage Rates for Operator Completed Calls: The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of eighteen (18) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent.

(I)
(D)

3.3.3 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- (a) Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (b) Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- (c) Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.3 Operator Assistance (Cont'd)3.3.3 Busy Line Verification and Interrupt Service (Cont'd)(c) Rates (Cont'd)

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request

Busy Line Verification \$ 1.00

Busy Line Interrupt \$ 2.00

3.4 Directory Listings: The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

3.5 Telecommunications Relay Service: Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.6 Line Restoral:

A Line Restoral Charge may apply for line restoral after temporary interruption of service initiated by the Company. Company will pass onto the Customer the charges, if any, for such restoral that the dominant Local Exchange Carrier charges Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.7 Miscellaneous Service and Equipment3.7.1 Caller ID

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

3.7.2 Caller ID Blocking

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

(a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. Per the FCC Caller ID order, Caller ID Blocking-Per Call is provided to all customers at no charge.

Per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other pay stations used by the general public and party lines.

LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Cont'd)3.8 Miscellaneous Service and Equipment (Cont'd)3.7.2 Caller ID Blocking (Cont'd)(b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge for victims of domestic violence, domestic violence programs, social welfare agencies, health and counseling centers, public service hotlines, law enforcement agencies and staff thereof. In addition, all customers call request per line blocking at no charge. Per line blocking call be deactivated by dialing *67 (1167 from a rotary phone) prior to placing the call.

3.7.3 Special Conditions for Caller ID

- a) An originating caller's data may not be displayed to the called party under the following conditions:
 - 1) The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscriber to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - 2) The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - 3) Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - 4) Caller ID Service cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Cont'd)3.7 Miscellaneous Service and Equipment (Cont'd)

- 5) The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- 6) The calling party has activated blocking.
- 7) Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.
- b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
 - 1) If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - 2) ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - 3) Caller ID services are available on all long distance calls where technically feasible.
 - 4) All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - 5) All calling data will be passed, even for customer who do not subscribe to Caller ID.

LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Cont'd)3.8 Miscellaneous Service and Equipment (Cont'd)3.7.3 Special Conditions for Caller ID (Cont'd)

- 6) Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call Blocking.)

3.7.4 Call Trace

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code (*57) immediately after terminating the call, thus enabling the Company's equipment to record the incoming call detail (not the conversation). Call trace information will only be given to law enforcement agencies and not to the subscriber. Incoming call detail includes: The calling number, the time the trace was activated, and in some locations, the time the traced call was received. The customer is required to contact the telephone company business office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated. Only calls from locations with compatible signaling services are traceable using Call Trace. Call Trace is available on a usage sensitive basis only.

Rate per incident

\$ 1.00

3.7.5 Intercept and Number Referral Service

(A) Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

 LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.7.5 Intercept and Number Referral Service (Cont'd)

(B) Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

Duration	Non-recurring Charge
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

3.8 Service Calls

When a customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, or has a move, add, or change request that requires a technician to be dispatched the Customer will be responsible for payment of a Technician Visit Charge.

Technician Visit Charge	\$150.00 per occurrence
-------------------------	-------------------------

(T)
|
(T)
(T)(N)
(T)

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)3.9 Public Telephone Surcharge

In order to recover the Company's expenses an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.50
---------------	--------

3.10 Historic Invoices

The Company will furnish, upon the Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
<u>Electronic</u>	\$10.00
CSV/CD of CDR	\$25.00

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)

3.11 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

Primary Service Order Charge	
Adding lines, moving services, convert product types	\$50.00 per order
Secondary Order Charge	
Adding features, changing existing features	\$50.00 per order
Record Order Charge	
Adding or changing directory listings, changing billing account information	\$15.00 per order
Line Restoral Charge	
Re-establishing service after suspension for non-payment	\$20.00 per line
PIC Change Charge	
Changing long distance or intraLATA carrier	\$5.00 per line
Technician Visit Charge	
Requests requiring a technician to be dispatched for work to be completed	\$150.00 per order

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)**3.12 Supplemental Change Charge**

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

	NON-RECURRING CHARGES		
	Timeframe of Change Request		
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

3.13 Reserved for Future Use

LOCAL EXCHANGE SERVICES TARIFF

3. SERVICE DESCRIPTIONS (Cont'd)**3.14 Service Extension Charge**

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

3.15 Administrative Service Fee

The Administrative Service Fee is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 2.5 percent of customer's total Monthly Recurring Charges.

(N)
|
|
|
|
(N)