RATES AND CHARGES

A. SPECIAL REVERSED CHARGE SERVICE ON LOCAL CALLS

NEW YORK METROPOLITAN EXCHANGE AREA

	Charge	USOC
For the first subdivision of the New York Metropolitan Exchange Area from which such calls may be placed	$12.59 per month	EEH
For each additional subdivision of the New York Metropolitan Exchange Area from which such calls may be placed	7.55 per month	ENU
For the Amityville, Cold Spring Harbor and Farmingdale exchanges and the exchanges in Rate Zones LI 3 to LI 9, W3A to W5A and R1 to R3 from which such calls may be placed, each	10.07 per month	ENT
First listing in the directory for each subdivision or exchange selected	None	
Each additional listing	1.88 per month effective with the subscriber's billing date on or next succeeding the publication date of the directory in which the listings appears	CLT+X
For each call completed through the special number	Operator-handled station-to-station rates apply.	

RATES AND CHARGES

A. SPECIAL REVERSED CHARGE SERVICE ON LOCAL CALLS

LONG ISLAND SUBURBAN AREA

AMITYVILLE, COLD SPRING HARBOR AND EASTPORT EXCHANGES

For the first borough of New York City from which such calls may be placed	$12.59 per month
For each additional borough from which such calls may be placed	7.55 per month
For each exchange in Suffolk County from which such calls may be placed	10.07 per month
First listing in the directory for each borough or exchange selected	None
Each additional listing	$1.88 per month effective with the subscriber's billing date on or next succeeding the publication date of directory in which the listing appears.
For each call completed through the special number	Operator-handled station-to-station rates apply.

WESTCHESTER AND ROCKLAND

For the Westchester County subdivision of the New York Metropolitan Exchange Area from which such calls mat be placed	$12.59 per month
For other exchanges from which such calls may be placed, each	$10.07 per month
First listing in the directory for each subdivision or exchange selected	None
Each additional listing	$1.88 per month effective with the subscriber's billing date on or next succeeding the publication date of the directory in which the listing appears.
For each call completed through the special number	Operator-handled station-to-station rates apply.

RATES AND CHARGES

B. AIRPORT SERVICE LINES £

	Monthly Rate	Connection Charge	USOC
a. Individual airport service lines, each	$ 26.99		
Auxiliary airport service lines, Each	26.99	*Service Connection Charges applicable to business service specified in Part B, Section 18.12 of this Product Guide	
b. Individual airport service lines located at the airport and with access only to stations served by the airport central office, each	26.99		
c. Airport service PBX trunks, each	26.99		

d. Listings

	Monthly Rate
(1) Listings in alphabetical Directories	Rates specified in Section 14.5 of Tariff P.S.C. No. 15--COMMUNICATIONS.

NOTE: Airport service lines which have access only to stations served by the airport central office are not listed.

(2) Listings in Airport Service Directory

Additional listings, each	Rates specified in Section 14.5 of Tariff P.S.C. No. 15--COMMUNICATIONS.

£ When a customer utilizes the port rate from Section 14.12 of Tariff P.S.C. NY No. 15--COMMUNICATIONS, the equivalent link amount is the full service line amount reduced by the corresponding port rate in Section 14.12 of Tariff P.S.C. NY No. 15--COMMUNICATIONS.

* No service connection charge applies where an existing service is converted to an Airport Service Line, provided that the location of the station is not changed.

RATES AND CHARGES

C. SPECIAL INCOMING REPORT TELEPHONE SERVICE

Lines

Individual	Rates and charges for business service specified in Tariff P.S.C. No. 16--COMMUNICATIONS.
Auxiliary lines Trunks	Rates and charges for business service specified in Tariff P.S.C . No. 15--COMMUNICATIONS.

Incoming telephone calls*

For calls with an average duration of:	Charge per call
5 minutes or less	$.21

For each additional minute or fraction of a minute of average call duration over 5 minutes, an additional charge of $.02 per call applies

* The minimum total monthly charges for incoming telephone calls for the service shall be an average of $81.09 per line for the lines connected to the service.

RATES AND CHARGES

D. SPECIAL CALL-IN SERVICE ("CHOKE NETWORK")

Charges to be paid by the subscriber consist of (1) and (2) following:

(1) The following monthly minimum requirement of completed incoming calls to the subscriber's service is as follows:

	Total minimum no. of calls for 1st 3 months of service	Minimum no. of calls each month after 3rd month of service
(a) Subscribers located in NYC Zone 1	34,500	8,300
(b) Subscribers located outside of NYC Zone 1	46,200	12,200
plus for each 1/4 mile between the subscriber's normal serving central office and the W. 36th St. central office	200	60

When the total number of completed incoming calls to the subscriber's service is less than the minimum number of calls specified above, a charge computed by multiplying the difference between said minimum and the total number of incoming calls by 6.3¢ applies.

When the total number of completed incoming calls to the subscriber's service is equal to or greater than the minimum number of calls specified above, no charge applies.

(2) Central Office lines terminating on the subscriber's premises.

	Monthly Rate	Connection Charge
Initial line	Individual message business line rate specified in Tariff P.S.C. NY No. 16--COMMUNICATIONS,	Service connection charge applicable to business individual lines (See Part B, Section 18.12 of this Product Guide)
Additional lines, each (minimum 9)	Auxiliary line rate as specified in Tariff P.S.C. NY No. 16--COMMUNICATIONS	Service connection charge applicable to auxiliary lines (See Part B, Section 18.2 of this Product Guide)

RATES AND CHARGES

E. RESERVED FOR FUTURE USE)
(Effective November 15, 2014, Econopath Calling Plan has been withdrawn from this Product Guide, and Verizon will no longer provide this service as of that date.) (C)

(D)

RATES AND CHARGES

E. RESERVED FOR FUTURE USE)
(Effective November 15, 2014, Econopath Calling Plan has been withdrawn from this Product Guide, and Verizon will no longer provide this service as of that date.) (C)

(D)

RATES AND CHARGES

G. VIRTUAL WATS
(This service is furnished to existing subscribers only. Moves, additions and/or any other changes are not permitted.)

Downstate MetroLATA

Hours per Month	Rate
First 10 hours or fraction thereof	$75.00 per month or fraction thereof
10 – 100 hours or fraction thereof	0.10 per minute or fraction thereof
100 – 200 hours or fraction thereof	0.09 per minute or fraction thereof
Over 200 hours or fraction thereof	0.07 per minute or fraction thereof
Evening Discount	20 Percent
Night Discount	30 Percent

Upstate LATAs

Hours per Month	Rate
First 10 hours or fraction thereof	$75.00 per month or fraction thereof
10 – 100 hours or fraction thereof	0.11 per minute or fraction thereof
100 – 200 hours or fraction thereof	0.09 per minute or fraction thereof
Over 200 hours or fraction thereof	0.07 per minute or fraction thereof
Evening Discount	20 Percent
Night Discount	30 Percent

Appropriate Service Connection Charges, as specified in Part B, Section 18.12 of this Product Guide apply.

Virtual WATS Term Plans

1. Virtual WATS Term Plan Discounts:

Commitment	Discount
1 year	5%
2 years	12%
3 years	15%

2. The customer may establish Virtual WATS Service for a period of 90 days without liability. After the initial 90-day period, if the customer discontinues the Virtual WATS Term Plans prior to the expiration date, the customer is liable for a one-time liability charge of $225.00.

£ Appropriate Service Connection Charges, as specified in Part B, Section 18.12 of this Product Guide apply.

RATES AND CHARGES

H. RESERVED FOR FUTURE USE)
(Effective November 15, 2014, Rewarding Connections has been withdrawn from this Product Guide, and Verizon will no longer provide this service as of that date.) (C)

(D)

RATES AND CHARGES

I. BUSINESS LINK PLAN

(Business Link Plan is not available to new customers or at locations at which service is not currently provided. Additions/changes to this service are permitted at existing customer locations only.)

(a) Volume Discounts

For purposes of computing the discount level, total monthly charges for all Company products and services are grouped into four tiers as follows:

Tiers	Total Monthly Charges	Discount
TIER 1	$ 85.00 to $ 250.00	5%
TIER 2	$ 250.01 to $ 2500.00	10%
TIER 3	$ 2500.01 to $10,000.00	15%
TIER 4	$10,000.01 and above	20%

Customers that have total monthly Company charges to a qualifying BTN of $2500.00 or more may choose to subscribe to the Plan contract option. This contract option has a two-year term commitment. If the customer chooses the Plan contract option, then the customer will also receive a 5% discount on their Downstate Home Region calls or their Upstate Local Calling calls. Home Region calls and upstate Local Calling calls discount will not apply to customers subscribing to the Local Usage Discount Plan or to customers with no Upstate IntraLATA toll calling or Downstate RCP interregion calling charges. (C)

(b) Loyalty Rewards

Tiers	Total Monthly Charges	Discount
TIER 1	$ 85.00 to $ 250.00	2%
TIER 2	$ 250.01 to $ 2500.00	2%
TIER 3	$ 2500.01 to $10,000.00	2%
TIER 4	$10,000.01 and above	2%

Customers that subscribe to the contract option of the Plan shall receive an additional variable Loyalty Reward as shown below. This accelerated Loyalty Reward schedule will be added to the Volume Discount and shall remain providing the customer remains on the contract option for the two-year commitment.

RATES AND CHARGES

I. BUSINESS LINK PLAN (Cont'd)
(Business Link Plan is not available to new customers or at locations at which service is not currently provided. Additions/changes to this service are permitted at existing customer locations only.)

(c) Business Link Plan Contract Option Discount Schedule

Tier	Total Monthly Billed Charges	Month-to-Month Discount	Contract Option Discount	Home Region/ Local Calling Discount #
1	$85. 00 - 250.00	5% , with Loyalty Rewards added incrementally every 6 months up to 24 months	n/a	n/a
2	$250.01 - 2500.00	10% , with Loyalty Rewards added incrementally every 6 months up to 24 months	n/a	n/a
3	$2500.01 – 10,000.00	15%, with Loyalty Rewards added incrementally every 6 months up to 24 months	15% monthly Volume Discount plus 8% Loyalty Reward	5%
4	$10,000.01 +	20%, with Loyalty Rewards added incrementally every 6 months up to 24 months	20% monthly Volume Discount plus 8% Loyalty Reward	5%

If the customer is not on an ICB that discounts Local/Home Region calls, see Part C, Section 1.I.2.c of this Product Guide. (C)

RATES AND CHARGES

J. SENSIBLE MINUTE® PLAN

	Monthly Rate Per Minute or Fraction Thereof	USOC	
Sensible Minute Plan		OFRXX, TCPMX	
a. New York Metropolitan LATA			
Total Monthly Minutes of Qualifying Usage or Fraction thereof	11¢		
b. Non- New York Metropolitan LATA			
Total Monthly Minutes of Qualifying Usage or Fraction thereof	11¢		
c. New York Independent Local Exchange Carriers' Territories (Except ALLTEL New York, Inc., Warwick Valley Telephone Company, and Citizens Telecommunications of New York, Inc.)			
Total Monthly Minutes of Qualifying Usage or Fraction thereof	11¢		
d. Monthly Recurring Charge	$9.00		(I)(1)

(1) The rate changes will be implemented at the beginning of each subscriber's next billing period, after the effective date of the Product Guide revision. (N) (N)

® Registered Service Mark of Verizon Communications Inc.

RATES AND CHARGES

K. PERSONALIZED RATE PLAN

3. Rates and Charges

a. The "Base Period" for the Home Region Personalized Rate Plan is July 1, 1994 through June 30, 1995.

b. The "Specified Time Period" for Independent Local Exchange Carriers (except ALLTEL New York, Inc., Warwick Valley Telephone Company and Citizens Telecommunications of New York, Inc.) is June 1, 1996 through October 31, 1996.

c. Personalized Rate Plan Percent Change

New York Metropolitan LATA

Base Period Qualifying Usage	Percent Change
$ 6.00 - $10.00	8% Increase
10.01 - 20.00	8% Increase
20.01 - 30.00	8% Increase
Over $30.00	8% Increase

	Monthly Rate
Minimum Flat Rate	$6.00

d. Personalized Rate Plan (PRP) Monthly Rate Increase

(1) New York Metropolitan LATA

(a) The following monthly rate increases apply as set forth in Section 1.K. 2.g. and h. of this Part C of the Product Guide.

PRP Monthly Rate Range	Monthly Rate Increase
$ 0 - 10.00	$2.00
10.01 - 15.00	2.00
15.01 – 20.00	2.00
20.01 - 30.00	2.00
30.01 - 50.00	2.00
Over 50.00	2.00

(b) The following monthly rate increases apply as set forth in Section 1.K. 2.g. and h. of this Part C of the Product Guide.

PRP Monthly Rate Range	Monthly Rate Increase
$ 0 - 10.00	$10.00
10.01 - 15.00	10.00
15.01 – 20.00	10.00
20.01 - 30.00	10.00
30.01 - 50.00	10.00
Over 50.00	10.00

RATES AND CHARGES

K. PERSONALIZED RATE PLAN (Cont'd)
d. Personalized Rate Plan (PRP) Monthly Rate Increase (Cont'd)
(1) New York Metropolitan LATA (Cont'd)

The Personalized Rate Plan rate for NY Metro LATA customers who subscribed to both the Personalized Rate Plan and Home Region Personalized Rate Plan prior to August 20, 2000 will be increased on their first full bill period after August 19, 2001 when impacted by the following: those subscribers in the NY Metro LATA whose call value exceeds the Plan price by at least $12.00 per month during the period of January 2001 through March 2001. Call value is the equivalent price that the customer would be paying with Verizon New York Inc. basic rates for the calls covered by the Personalized Rate Plan and Home Region Personalized Rate Plan if the customer was not subscribing to these Plans. The Personalized Rate Plan rate for a customer described herein will increase by a specific dollar amount as specified in Paragraph d.(1)b. preceding, pending customer notification.

(c) The PRP monthly rate for NY Metro LATA customers will be increased by $3.00 on their first full-bill period after March 1, 2003.

(2) Non-New York Metropolitan LATA and New York Independent Local Exchange Carriers' Territories (Except ALLTEL New York, Inc., Warwick Valley Telephone Company, and Citizens Telecommunications of New York, Inc.)

Average Rate Per Minute * (ARPM) for Selected Period	$0.031
Price Per Minute or Fraction Thereof #	0.035
Qualifying Usage over the Usage Cap (100 Hours)	
Per Minute or Fraction Thereof	0.05

(a) The PRP monthly rate for Non-NY Metro LATA and NY Independent LECs' Territories, except those listed above, will be increased by $3.00 on customers' first-full bill period after March 1, 2003.

* A Billed Telephone Number with an ARPM that is equal to or less than the selected rate will be increased as specified in Section 1.K.2.k. of this Part C of the Product Guide.
\# See Section 1.K.2.i. of this Part C of the Product Guide.

RATES AND CHARGES

L. (RESERVED FOR FUTURE USE)
(Effective May 17, 2014, to be implemented prior to October 31, 2014, the Weekend Choice Plan is withdrawn from this Product Guide, and Verizon will no longer provide this plan as of that date.) (C)

RATES AND CHARGES

M. (RESERVED FOR FUTURE USE)
(Effective May 17, 2014, to be implemented prior to October 31, 2014, Call Package is withdrawn from this Product Guide, and Verizon will no longer provide this package as of that date.) (C)

RATES AND CHARGES

N. BUSINESS REWARDS

As of July 21, 2020, the Business Rewards program will be withdrawn from this Product Guide and all customers will cease receiving loyalty rewards after July 21, 2020. (C) (C)

]

(D)

]

RATES AND CHARGES

O. PERSONAL UNLIMITED PLAN
(This Plan is furnished to existing subscribers only. Moves are permitted only if a telephone number change is not required.)

(1) New York Metropolitan LATA

Personal Unlimited Plan Monthly Rates #

a. The "Extraction Period" for the Personal Unlimited Plan is November 1999 through January 2000.

b. Home Region Rate Component

Home Region Rate Component equals the average billed historical Bands A-D usage. The minimum monthly charge is $1.00.

	Monthly Home Region Rate Component
Sufficient Usage	Average Home Region Usage
Insufficient Usage (Default Rate)	$10.38

c. Interregion Rate Component

Interregion Rate Component equals the monthly historical interregion usage plus a monthly premium.

Monthly Historical Interregion Usage (per line)	Premium
$ .01 - $ 5.00	$10.00
5.01 - 10.00	8.00
10.01 - 15.00	6.00
15.01 - 20.00	4.00
20.01 & Above	2.00
Insufficient Usage (Default Rate)	$29.62

d. Rerating of Default Customers

The customer's interregion rate component will be recalculated based on the BTN's regional toll minutes or fraction thereof during the customer's bill period multiplied by the price per minute or fraction thereof which is $ 0.04. For example, average monthly customer regional toll minutes X $0.04 per billed regional toll minute equals the new rate. The minimum interregion rate component under this calculation will be $10.01.

Service Connection Charges do not apply.

RATES AND CHARGES

O. PERSONAL UNLIMITED PLAN
(This Plan is furnished to existing subscribers only. Moves are permitted only if a telephone number change is not required.)

Personal Unlimited Plan Monthly Rates # (Cont'd)
(1) New York Metropolitan LATA (Cont'd)

Personalized Rate Plan (PRP) Subscribers
(As specified in Section 1.O.3.c.)

	Monthly Rates ##
Home Region Rate Component	
PRP without Local Calling Option (PRBA1)	No transition rate (regular rate development applies)
PRP with Local Calling Option (PRBA2) Option Component -- Flat Rate Svc.-Home Region	$10.38 plus PRP Local Calling
PRP with Local Calling Option (PRBA2) Component -- Message Rate Svc.-Home Region	PRP Local Calling Option
Interregion Rate Component	
ARPM At or Above $.031	PRP Interregion Component
ARPM Below $.031	$.035 times average interregion minutes**

Service Connection Charges do not apply.
Rates expire December 31, 2000.
** Average of bill months with positive interregion plan usage.

RATES AND CHARGES

O. PERSONAL UNLIMITED PLAN
(This Plan is furnished to existing subscribers only. Moves are permitted only if a telephone number change is not required.)

Personal Unlimited Plan Monthly Rates # (Cont'd)

(2) Non-New York Metropolitan LATA

a. The "Extraction Period" for the Personal Unlimited Plan is November 1999 through January 2000.

b. Bands A-D Rate Component

Bands A-D Rate Component equals the average billed historical Bands A-D usage. The minimum monthly charge is $1.00.

	Monthly Bands A-D Rate Component
Sufficient Usage	Average Bands A-D Usage
Insufficient Usage (Default Rate)	$10.38

c. IntraLATA Message Toll Rate Component

IntraLATA Message Toll Rate Component equals the monthly historical IntraLATA Message Toll usage plus a monthly premium.

Monthly Historical IntraLATA Message Toll Usage (per line)	Premium
$ .01 - $ 5.00	$10.00
5.01 - 10.00	8.00
10.01 - 15.00	6.00
15.01 - 20.00	4.00
20.01 & Above	2.00
Insufficient Usage (Default Rate)	$29.62

d. Rerating of Default Customers

The customer's IntraLATA Message Toll rate component will be recalculated based on the BTN's IntraLATA Message Toll minutes or fraction thereof during the customer's bill period multiplied by the price per minute or fraction thereof which is $0.05. For example, average monthly customer IntraLATA Message Toll minutes X $0.05 per billed IntraLATA Message Toll minute equals the new rate. The minimum IntraLATA Message Toll rate component under this calculation will be $10.01.

Service Connection Charges do not apply.

RATES AND CHARGES

O. PERSONAL UNLIMITED PLAN
(This Plan is furnished to existing subscribers only. Moves are permitted only if a telephone number change is not required.)

Personal Unlimited Plan Monthly Rates # (Cont'd)
(2) Non-New York Metropolitan LATA (Cont'd)

Personalized Rate Plan (PRP) Subscribers
(As specified in Section 1.O.3.c.)

	Monthly Rates ##
Bands A-D Rate Component	
All Subscribers	No transition rate (regular rate development applies)
IntraLATA Message Toll Rate Component	
ARPM At or Above $.031	PRP IntraLATA Message Toll Component
ARPM Below $.031	$.035 times average IntraLATA Message Toll minutes**

Service Connection Charges do not apply.
Rates expire December 31, 2000.
** Average of bill months with positive IntraLATA Message Toll plan usage.

RATES AND CHARGES

P. CORPORATE REWARDS

a. Local Usage -

	Rate
Base Rate for Corporate Rewards - Per Minute	$0.040
Tier 1 - Total monthly billed qualifying usage revenue between $.01 to $2,499.99 - Per minute	$0.040
Tier 2 - Total monthly billed qualifying usage revenue between $2,500 to $29,999.99 - Per minute	$0.025
Tier 3 - Total monthly billed qualifying usage revenue between $30,000 to $99,999.99 - Per minute	$0.018
Tier 4 - Total monthly billed qualifying usage revenue between $100,000 to $849,999.99 - Per minute	$0.015
Tier 5 - Total monthly billed qualifying usage revenue at and over $850,000 - Per minute	$0.040

b. Toll Usage - Toll, Toll Free, Dedicated Toll Free

Base Rate for Corporate Rewards - Per Minute	$0.080
Tier 1 - Total monthly billed qualifying usage revenue between $.01 to $2,499.99 - Per minute	$0.080
Tier 2 - Total monthly billed qualifying usage revenue between $2,500 to $29,999.99 - Per minute	$0.061
Tier 3 - Total monthly billed qualifying usage revenue between $30,000 to $99,999.99 - Per minute	$0.059
Tier 4 - Total monthly billed qualifying usage revenue between $100,000 to $849,999.99 - Per minute	$0.055
Tier 5 - Total monthly billed qualifying usage revenue at and over $850,000 - Per minute	$0.080

c. Loyalty Discount

Tiers 1, 2, 3 and 4 - Year 2	2%
Tiers 1, 2, 3 and 4 - Year 3	3%
Tiers 1, 2, 3 and 4 - Year 4	4%
Tiers 1, 2, 3 and 4 - Year 5	5%
Tier 5 - Years 2, 3, 4 and 5	0%

RATES AND CHARGES

P. CORPORATE REWARDS (Cont'd)

d. Access Line/Service Discount

Tier 2	Rate 1 Year	Rate 2 Years	Rate 3 Years	
ISDN Basic - Monthly - Per service	$ 2.00	$ 2.00	$ 2.00	
ISDN PRI - Port - Monthly - Per service	48.00	188.66	235.50	
ISDN PRI - Port and LDC - Monthly - Per service	--	294.00	367.00	
Flexpath Port – Monthly - Per line	48.00	231.00	308.00	
Flexpath Port and LDC - Monthly - Per line	--	300.00	400.00	
IMB and PBX Trunks - Monthly - Per line	2.00	2.25	3.00	(D)
Tier 3				
ISDN Basic - Monthly - Per service	2.00	2.00	2.00	
ISDN PRI - Port - Monthly - Per service	48.00	235.50	259.89	
ISDN PRI - Port and LDC - Monthly - Per service	--	367.00	405.00	
Flexpath Port - Monthly - Per line	48.00	269.50	346.50	
Flexpath Port and LDC - Monthly - Per line	--	350.00	450.00	
IMB and PBX Trunks - Monthly - Per line	2.00	2.25	4.00	(D)
Tier 4				
ISDN Basic - Monthly - Per service	2.00	2.00	2.00	
ISDN PRI - Port - Monthly - Per service	48.00	253.47	279.78	
ISDN PRI - Port and LDC - Monthly - Per service	--	395.00	436.00	
Flexpath Port - Monthly - Per line	48.00	308.00	423.50	
Flexpath Port and LDC - Monthly - Per line	--	400.00	550.00	
IMB and PBX Trunks - Monthly - Per line	2.00	2.75	5.00	(D)

e. Minimum Usage Threshold

Monthly - Per Service Agreement	$1,000.00

f. Termination Charge

Per Service Agreement	$500.00

Note: Application of access line termination charges are provided in Section 1.P.2.c.