

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

A. GENERAL

Optional Business Two-Point Toll Calling Plan rates as set forth in this Guide section will not be applied to calls completed through the Pennsylvania Relay Service.

The points between which service is furnished on a local calling basis are indicated by the Local General Tariffs governing the rates for exchange service.

B. **MAXIMUM VALUE PLANSM** SERVICE (MVP)¹

1. GENERAL AND DEFINITIONS

- a. MVP optional toll calling plan is the furnishing of facilities for dial type telecommunications service for dial tone line customers to place calls between points within LATAs in the State of Pennsylvania in accordance with the regulations and schedule of rates and charges specified in this Guide for MVP.
- b. The term "Service Group" as used in connection with MVP denotes one or more dial tone lines arranged for MVP service terminated at a customer's location.

2. REGULATIONS

- a. MVP does not include person-to-person², collect², conference or other calls requiring operator handling.
- b. MVP cannot be used in conjunction with other optional toll plans offered by the Telephone Company.
- c. MVP is only available to existing business customers who continue such service at their present locations.

3. MINIMUM CONTRACT PERIOD

The minimum contract period for service is one month.

4. RATES AND CHARGES

a. Rate Periods

- (1) Peak
8 A.M. to 5 P.M. Monday through Friday.

- (2) Off-Peak
5 P.M. to 8 A.M. All Days.
8 A.M. to 5 P.M. Saturday and Sunday.

b. Minimum Average Time Requirement

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per toll call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

¹ Effective November 25, 2004, **Maximum Value PlanSM** Service (MVP) is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Effective August 8, 2016, Person-to-Person and Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.

Verizon Pennsylvania Inc.

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

B. **MAXIMUM VALUE PLANSM** SERVICE (MVP)¹ (Cont'd)

4. RATES AND CHARGES (Cont'd)

c. Method of Determining Usage Charges

- (1) Determine the total number of completed calls for each rate period for each service group separately.
- (2) Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute) for each rate period in each service group.
- (3) Determine the total actual hours used for each rate period for each service group.
- (4) Determine the total chargeable hours for each rate period in each service group which is the greater of (2) or (3) above, rounded to the nearest hundredth (two decimal places).
- (5) Determine the usage charge per rate period in (4) above by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

d. Method of Determining Fractional Recurring Charges Other Than Usage.

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

B. **MAXIMUM VALUE PLANSM** SERVICE (MVP)¹ (Cont'd)

4. RATES (Cont'd)

e. Schedule of Rates and Charges

- (1) A monthly rate of \$3.50 applies for each dial tone line arranged for MVP service.
- (2) The hourly rates apply to the usage in each rate period rounded to the nearest hundredth of an hour.

		<u>Rate Per Hour</u>		
	<u>Peak</u>		<u>Off-Peak</u>	
0-20	\$8.50		All hours	\$5.35
Over 20	8.03			

- (3) The following service charges apply to MVP.

	<u>Service Charge</u>
For the initial dial tone line arranged for MVP per customer location	\$25.50
For each additional dial tone line arranged for MVP per customer location	5.00

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹

1. DESCRIPTION OF SERVICE

Business Calling Plus (BCP) is an optional outgoing calling plan for business dial tone line customers for calls to available contiguous or noncontiguous intraLATA toll exchange areas where facilities permit. Under BCP, a customer can select one or two available intraLATA toll exchanges on an individual dial tone line basis.

Customers who subscribe to BCP pay a stipulated monthly rate for each selection of an available intraLATA toll exchange or combination thereof. In addition each outgoing call to the selected toll exchange(s) will be rated in accordance with the Business Calling Plus - Dial Station-to-Station Rate Schedule following.

2. REGULATIONS

Business Calling Plus is available to single or multiline business Dial Tone Line customers, Centrex Central Office Service customers, and customers who subscribe to the Electronic Service Package for Small Business Customers (ESP-SB).

The rates for BCP are in addition to all other applicable rates and charges associated with the services described above. BCP rates apply on a per line basis.

The BCP option is not available in conjunction with lines equipped with Metro Call-Pak Service, the **Verizon® Maximum Value PlanSM** Service Optional Toll Calling Plan, or Outward Wide Area Telecommunications Service.

With the BCP option, outgoing calls to the available exchange(s) selected will be detail-billed. Outgoing calls to exchanges not selected will be rated in accordance with the applicable tariff or Guide and, if appropriate, detail-billed.

Customers who subscribe to BCP will be billed the monthly rate(s) on a one-month minimum basis.

BCP outgoing call rates do not apply to Operator Assisted or Conference Calls. Other tariffed rates and charges apply to these calls.

Tariff or Guide rates and charges apply to all other services provided.

The Business Calling Plus dial station-to-station per call rates are listed in this Guide. The time-of-day rate periods are the same as those established for Message Toll Telephone Service in this Guide.

The Telephone Company will offer Business Calling Plus to those exchange areas that qualify for an optional calling plan under the Extended Area Service Regulations (63.73 Alternatives to EAS).

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹(Cont'd)
3. AVAILABLE INTRALATA TOLL EXCHANGES

The available Business Calling Plus exchange areas and their available intraLATA toll exchange(s) are listed below by mileage bands.

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Aliquippa	Beaver Falls Pittsburgh Subn. Zone 15 (Coraopolis)
Ambridge	Rochester
Ashland	Pottsville
Avella	Hickory (Hickory Tel. Co.)
Baden	Beaver Falls Pittsburgh Subn. Zone 15 (Coraopolis) Pittsburgh Subn. Zone 16 (Sewickley) Criders Corners (North Pittsburgh Tel. Co.)
*	*
Beaver Falls	Aliquippa
Bedminster	Line Lexington
Bessemer	Enon Valley (ALLTEL Pennsylvania Inc.)
Big Run	Reynoldsville Sykesville
Carversville	Phila. Subn. Zone 45 (Warrington)
Clairton	Pittsburgh Zone 6
Charleroi	Bentleyville (Bentleyville Tel. Co.)
Claysville	Taylorstown (Verizon North Inc.)
Dawson	Mount Pleasant

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C. BUSINESS CALLING PLUS ¹(Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Donora	West Newton
Doylestown	Phila. Subn. Zone 39 (Hatboro)
Dublin	Phila. Subn. Zone 45 (Warrington)
Elizabeth	Pittsburgh Zone 6
Fayette City	Brownsville Donora Monongahela West Newton
Finleyville	Cannonsburg Pittsburgh Zone 6
Freeland	Conyngham-Drums (Commonwealth Telephone Company)
Girardville	Pottsville
Glenwillard	Pittsburgh Zone 7
Green Lane	Boyertown (Conestoga Telephone Company)
Greensburg	Pittsburgh Subn. Zone 23 (Irwin)
Greenville	Jamestown (ALLTEL)
Grove City	Slippery Rock (United Tel. Co.)
Harrisburg Zone 2	Mechanicsburg
Hastings	Cherry Tree
Herminie	West Newton

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹(Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Imperial	Pittsburgh Zone 7
Jermyn	Clarks Summit (Commonwealth Telephone Co.)
Jim Thorpe	Lansford (ALLTEL Pennsylvania Inc.)
Lake Como	Pleasant Mount (North-Eastern Pennsylvania Telephone Company)
Landisville	Columbia (United Telephone Company of Pennsylvania)
Lansdale	Phila. Subn. Zone 33 (Ambler)
Lehighton	Mantzville (Verizon North Inc.)
Ludlow	Sheffield (ALLTEL Pennsylvania Inc.)
Mahaffey	Glen Cambell
Mahanoy City	Pottsville
Marchand	Marion Center
Marion Center	Clymer Marchand Rural Valley (ALLTEL Pennsylvania, Inc.)
Masontown	Carmichaels (ALLTEL Pennsylvania Inc.)
McAdoo	Conyngham-Drums (Commonwealth Telephone Company)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
McClellandtown	Brownsville New Salem Republic
McDonald	Pittsburgh Subn. Zone 14 (Carnegie)
McMurray	Pittsburgh Zone 6
Millersville	Columbia (United Tel. Co.) Rawlinsville (Commonwealth Telephone Company)
Millville	Benton (Commonwealth Telephone Company)
Moosic	Clarks Summit (Commonwealth Telephone Company)
Moscow	Olyphant
Mount Gretna	Elizabethtown (United Telephone Company) Hershey (Verizon North Inc.)
Mount Pocono	Pocono Lake (Commonwealth Telephone Company)
Nazareth	Pen Argyl (Commonwealth Telephone Company)
Nesquehoning	Tamaqua
New Kensington	Leechburg (ALLTEL Pennsylvania, Inc.)
New Salem	McClellandtown
Newtown	Phila. Subn. Zone 44 (Levittown)
Northumberland	Lewisburg (Buffalo Valley Telephone Company) Selinsgrove (Verizon North Inc.)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Oakdale	Pittsburgh Zone 6 Pittsburgh Subn. Zone 15 (Coraopolis) Pittsburgh Zone 7
Olyphant	Clarks Summit (Commonwealth Telephone Company)
Orwigsburg	Friedensburg McKeansburg (Verizon North Inc.)
Parkwood	Blairsville Homer City Saltsburg (Verizon North Inc.)
Pennsburg	Emmaus (Verizon North Inc.)
Perryopolis	Connellsville Smock West Newton
Philadelphia Subn. Zone 33 (Ambler)	Lansdale
Philadelphia Subn. Zone 39 (Hatboro)	Doylestown
Philadelphia Subn. Zone 45 (Warrington)	Lansdale
Phoenixville	Phila. Subn. Zone 30 (Norristown)
Pittsburgh Subn. Zone 15 (Coraopolis)	Aliquippa
Pittsburgh Subn. Zone 16 (Sewickley)	Wexford (North Pittsburgh Telephone Company)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles		Available IntraLATA Toll Exchange(s)
<u>BCP Exchange</u>		
Pittsburgh Subn. Zone 17 (Perrysville)		Gibsonia (North Pittsburgh Tel. Co.)
Pittsburg Subn. Zone 18 (Glenshaw)		Gibsonia (North Pittsburgh Tel. Co.) Wexford (North Pittsburgh Tel. Co.)
Pittsburgh Subn. Zone 19 (Fox Chapel)		New Kensington
Pittsburgh Subn. Zone 21 (Penn Hills)		New Kensington
Plumsteadville		Phila. Subn. Zone 45 (Warrington)
Plymouth		Pittston
H	H	H
Shenandoah		Pottsville
Slatington		Palmerton (Palmerton Telephone Company)
Smock		Perryopolis
Springdale		Curtisville (North Pittsburgh Tel. Co.) Pittsburgh Zone 3
Springtown		Coopersburg (Commonwealth Telephone Company)
Sunbury		Lewisburg (Buffalo Valley Telephone Company)
Strasburg		Leola (Frontier Comm. Of Pa.) New Holland (Frontier Comm. Of Pa.)
Sykesville		Big Run

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Tarentum	Freeport (North Pittsburgh Tel. Co.)
Tamaqua	Mantzville (Verizon North Inc.)
Taylor	Clarks Summit (Commonwealth Telephone Company)
Ulysses	Harrison Valley (Verizon North Inc.)
Wampum	Enon Valley (ALLTEL Pennsylvania Inc.)
Washingtonville	Watsonstown (ALLTEL Pennsylvania Inc.)
West Alexander	Taylorstown (Verizon North Inc.)
West Middlesex	New Wilmington (Verizon North Inc.)
West Newton	Pittsburgh Subn. Zone 23 (Irwin)
Woolrich	Mill Hall (United Telephone Company of Pennsylvania)
Wyoming	Dallas (Commonwealth Telephone Company) Harding (Commonwealth Telephone Company)
Youngwood	Pittsburgh Subn. Zone 23 (Irwin)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-10 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Youngwood	Jeannette Kecksburg (Citizens Telephone of Kecksburg)
Zelienople	Rochester
11-16 Miles	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Ambridge	Pittsburgh Zone 1 (Central) Beaver Falls
Ashland	Shamokin
Austin	Emporium (ALLTEL) Port Alleganey
Avella	Canonsburg
Barnesboro	Ebensburg
Bedminster	Lansdale Souderton
Bellwood	Hollidaysburg
Big Run	Dubois
Bolivar	Homer City Indiana Ligonier
California	Uniontown
Canonsburg	Pittsburgh Zone 1 (Central)
Carversville	Phila. Subn. Zone 39 (Hatboro)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Catawissa	Berwick
Chester Springs	Phila. Subn. Zone 30 (Norristown) Coatesville
Clairton	Pittsburgh Zone 1 (Central)
Claysville	Canonsburg
Coudersport	Port Allegany
Dauphin	Mechanicsburg
Dawson	Uniontown
Donora	Pitts. Subn. Zone 10 (McKeesport)
Dublin	Phila. Subn. Zone 39 (Hatboro)
Eagle	Phila. Subn. Zone 26 (Wayne) Pottstown
Ebensburg	Barnesboro
Elizabeth	Pittsburgh Zone 1 (Central)
Ellwood City	Rochester
Elysburg	Bloomsburg
Exton	Phila. Subn. Zone 26 (Wayne)
Fayette City	Uniontown
Finleyville	Pittsburgh Zone 1 (Washington)

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Glen Cambell	Punxsutawney
Glenmoore	Phila. Subn. Zone 28 (Paoli)
Glenwillard	Pittsburgh Zone 14 (Carnegie) Pittsburgh Zone 1 (Central) Rochester
Green Lane	Pottstown
Greenville	Sharon
Hamlin	Honesdale
Harleysville	Phila. Subn. Zone 33 (Ambler)
Hastings	Ebensburg
Herminie	Pittsburgh Subn. Zone 22 (Monroeville)
Honey Brook	Exton
Hookstown	Burgettstown Murdocksville (Armstrong Tel. Co.)
Houtzdale	Coalport
Imperial	Pittsburgh Zone 1 (Central) Pittsburgh Zone 6
Jeannette	Pittsburgh Subn. Zone 22 (Monroeville)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)

<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Kennett Square	Oxford Phila. Subn. Zone 10 (Chester Heights)
Kingston	Scranton
Kutztown	Hamburg
Line Lexington	Phila. Subn. Zone 39 (Hatboro)
Ludlow	Warren
Mahaffey	Punxsutawney
McDonald	Washington Pittsburgh Zone 1 (Central) Pittsburgh Zone 6 Pittsburgh Zone 7
McMurray	Pittsburgh Zone 1 Washington
McVeytown	Reedsville
Mechanicsburg	Carlisle (United Tel. Co. of Pa.)
Mercer	Greenville
Midland	Aliquippa
Millville	Berwick Danville Hughesville (ALLTEL Pennsylvania, Inc.)
Monongahela	Pittsburgh Subn. Zone 10 (McKeesport)
Moosic	Wilkes-Barre
Mountaintop	Pittston Hazleton

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Mount Jewett	Smethport
Nesquehoning	Hazleton
Newtown	Philadelphia Zone 4
New Florence	Ligonier
New Kensington	Vandergrift (Verizon North Inc.)
Numidia	Berwick Danville
Oakdale	Cannonsburg Pittsburgh Zone 1
Oxford	Kennett Square
Parkesburg	Exton Downington
Parkwood	Apollo (ALLTEL Pennsylvania Inc.) Elderton (ALLTEL Pennsylvania Inc.)
Patton	Cresson Ebensburg
Pennsburg	Allentown Lansdale Pottstown
Phila. Subn. Zone 12 (Media)	West Chester
Phila. Subn. Zone 22 (Broomall)	West Chester

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)			
<u>BCP Exchange</u>		<u>Available IntraLATA Toll Exchange(s)</u>	
Phila. Subn. Zone 26 (Wayne)		West Chester	
Phila. Subn. Zone 38 (Willow Grove)		Lansdale	
Phila. Subn. Zone 39 (Hatboro)		Lansdale	
Phila. Subn. Zone 45 (Warrington)		Newtown	
Phoenixville		West Chester	
Pittsburgh Subn. Zone 13 (Bridgeville)		Washington	
Pittsburgh Subn. Zone 15 (Coraopolis)		Rochester	
Pittsburgh Subn. Zone 16 (Sewickley)		Rochester	
Pittsburgh Subn. Zone 17 (Perryville)		Criders Corners (North Pittsburgh Tel. Co.)	
Plumsteadville		Lansdale Phila. Subn. Zone 39 (Warrington)	
H	H		H
Port Allegany		Coudersport	
Pottstown		Reading	
Pughtown		West Chester Phila. Subn. Zone 28 (Paoli)	

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)	
<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Punxsutawney	Brookville (ALLTEL Pennsylvania Inc.)
Quakertown	Allentown Lansdale Doylestown
Reynoldsville	Brookville (ALLTEL Pennsylvania Inc.) Punxsutawney
Royersford	Phila. Zone 28 (Paoli)
Saxton	Marklesburg (United Telephone Company)
Scottdale	Greensburg
Smethport	Mount Jewett
Smock	Connellsville
Souderton	Phila. Subn. Zone 30 (Norristown)
Springdale	Pitts. Zone 1
Springtown	Perkasie
Sykesville	Punxsutawney
Tamaqua	Hazleton
Tarentum	Saxonburg (North Pittsburgh Tel. Co.)
Taylor	Wilkes-Barre
Tidioute	Youngsville
Ulysses	Harrison Valley (Verizon North Inc.) Westfield (Verizon North Inc.)
Unionville	Phila. Subn. Zone 10 (Chester Heights)

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C. BUSINESS CALLING PLUS ¹ (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

11-16 Miles(Cont'd)

<u>BCP Exchange</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Wampum	Bessemer
Washingtonville	Muncy (ALLTEL Pennsylvania, Inc.) Lewisburg (Buffalo Valley Telephone Company)
West Middlesex	New Castle
West Newton	Greensburg
Wycombe	Phila. Zone 4
Yardley	Phila. Subn. Zone 40 (Churchville)
Zelienople	Butler (United Telephone Company of Pennsylvania) Wexford (North Pittsburgh Telephone Company)

17-22 Miles

<u>BCP Exchanges</u>	<u>Available IntraLATA Toll Exchange(s)</u>
Alexandria	State College
Donora	Pittsburgh Zone 1 (Central)
Galeton	Coudersport
Monongahela	Washington
Renovo	Lock Haven

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

C. BUSINESS CALLING PLUS ¹ (Cont'd)

4. RATES

The following monthly rate applies for each customer line equipped with Business Calling Plus. In addition, the Business Calling Plus Dial Station-to-Station Rate applies for each call.

(a) Monthly Rate, per line

Rate Mileage Bands	Monthly Rate	
	One Selection	Two Selections
1-10 Miles	\$4.00	\$6.00
11-16 Miles	4.00	6.00
17-22 Miles	6.00	8.00
23-30 Miles	6.00	8.00

(b) Combined Selection, per line

If a customer selects, from those available IntraLATA toll exchanges, one 1-10 or 11-16 mile option and one 17-22 or 23-30 mile option (total of two Selections) the monthly rate shall be as follows for each line equipped.

	Monthly Rate
Combined Selection	\$7.00

(c) Business Calling Plus - Dial Station-to-Station Rate Schedule,
per call.

Rate Mileage	DAY		EVENING (OFF-PEAK)		NIGHT & WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
1-10	\$.13	\$.04	\$.09	\$.03	\$.05	\$.02
11-16	.15	.07	.12	.04	.07	.02
17-22	.17	.08	.14	.05	.08	.04
23-30	.19	.11	.16	.07	.10	.05

(b) Time Schedule:

Day, Evening and Night/Weekend Rates Apply As Follows:

- (1) Day: 8:00 AM to 5:00 PM, Monday through Friday
- (2) Evening: 5:00 PM to 10:00 PM, Monday through Friday
- (3) Night/Weekend: 10:00 PM to 8:00 AM, All Days
8:00 AM to 10:00 PM, Saturday and Sunday

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OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

Business Optional Calling Plan in this Section is hereby cancelled and withdrawn and no longer available.

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KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

A. DESCRIPTION

Key Connections is an optional toll plan which permits business customers direct dialed station-to-station toll calls to locations within the customers serving intrastate LATA, and to locations which are interstate intraLATA (see The Verizon Telephone Companies Tariff F.C.C. NO. 5.). This optional toll plan may be combined with a Toll Free calling option for the calculation of volume discounts.

B. REGULATIONS:

1. The customer will have each direct dialed station-to-station, intrastate/intraLATA and interstate/intraLATA toll call billed with an initial 30-second timing increment, and additional 6-second increments beyond the initial timed period. The Key Connections volume discount will be applied when a customer's qualifying toll usage equals or exceeds \$50.00 in any given monthly billing period. All Verizon business Dial Tone Lines (and Lines arranged as trunks) billed to the same main billing telephone number are included in the plan.
2. When a customer subscribes to the Key Connections-Business Volume Discount Plan they may also subscribe to the Toll Free Key Connections Service. With this option, the customer's Toll Free service calls will be billed in initial 30-second and additional 6-second timing increments. Both the Key Connections-Business Volume Discount Plan and the Toll Free Key Connections Service qualifying toll calls will be combined for the calculation of the volume discount. The Toll Free Key Connections Service is only available when a customer subscribes to the Key Connections-Business Volume Discount Plan.

A customer can have multiple Toll Free numbers on the same account. All usage associated with the multiple Toll Free numbers will be combined and included in the calculation of the volume discount.

3. This service is available to all Business customers for each billed telephone number account.
4. Calls to 700/900 Services, 976/556 Audiotex Services, Calling Card, Conference, Collect¹, Bill to Third Party¹ and Person-to-Person¹ calls are excluded from this service offering.
5. This service option is not offered in combination with the Maximum Value Plan Service, Remote Call Forwarding, Wide Area Telecommunications Service (WATS) or the Business Optional Calling Plan*.
6. Customers can have this service in combination with Business Calling Plus; however, calls rated under Business Calling Plus will not be included as part of this volume discount plan.
7. This service is not available with customer-requested Suspension of Service.

* Effective November 15, 2014, Business Optional Calling Plan is hereby cancelled and withdrawn and no longer available.

¹ Effective August 8, 2016, Collect Calls, Bill to Third Party and Person-to-Person will be discontinued and will not be accepted as a billing arrangement for calls.

KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

B. REGULATIONS (Cont'd)

8. All customer qualifying toll calls which are interstate intraLATA will be rated in accordance with Verizon's applicable F.C.C. tariff.
9. With Key Connections, once a customer's qualifying combined outward and Toll Free monthly usage equals or exceeds \$50.00, a volume discount will apply. The amount of this discount will increase as the customer's monthly qualifying toll usage increases. All qualifying Key Connections toll call rates will be rounded to the nearest penny.

<u>Monthly Qualifying Usage</u>	<u>Usage Discount</u>
\$ 0.00 - \$ 49.99	0%
\$ 50.00 - \$ 199.99	2%
\$ 200.00 - \$ 349.99	5%
\$ 350.00 - \$ 499.99	8%
\$ 500.00 +	10%

C. RATES

1. Application of Rates

a. Monthly Rate

(1) Toll Free Key Connections Service

A monthly rate will apply to each Toll Free Key Connections Service telephone number.

b. Usage Rates

The Key Connections initial and additional call timing rates apply to each qualifying toll call in a customer's monthly billing period.

(1) Initial Period

The initial period for each qualifying toll call connection is 30 seconds or fraction thereof.

(2) Additional Period

The additional timing period for each qualifying telephone toll call is 6-seconds or fraction thereof.

Verizon Pennsylvania Inc.

KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

C. RATES (Cont'd)

1. Application of Rates (Cont'd)

b. Usage Rates (Cont'd)

(3) Rate Periods

Day:	8:00 AM to 5:00 PM, Monday through Friday
Evening:	5:00 PM to 10:00 PM, Monday through Friday
Night/Weekend:	10:00 PM to 8:00 AM, All Days 8:00 AM to 10:00 PM, Saturday & Sunday

2. Monthly Rates

Monthly
Rate

a. Toll Free Key Connections Service

Per termination associated with each Toll Free Key Connections telephone number.	\$4.95
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b. Usage Rates for Qualifying Toll Calls

(1) Key Connections-Business Volume Discount Plan

Intrastate/IntraLATA

a. Initial 30-Seconds or Fraction Thereof

Day.....	.045
Evening	.045
Night/Weekend.....	.045

b. Additional 6-Seconds or Fraction Thereof

Day.....	.009
Evening	.009
Night/Weekend.....	.009

Verizon Pennsylvania Inc.

KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

C. RATES (Cont'd)

2. Monthly Rates (Cont'd)

b. Usage Rates for Qualifying Toll Calls (Cont'd)

(2) Toll Free Key Connections Service

Intrastate/IntraLATA

a. Initial 30-Seconds or Fraction Thereof

Day: \$.085

Evening: 085

Night/Weekend:..... .085

b. Additional 6-Seconds or Fraction Thereof

Day: .017

Evening: 017

Night/Weekend:..... .017

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

Rewarding Connections in this Section is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN SERVICE

Rewarding Connections in this Section is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania LLC

BONUS DISCOUNT PLAN

Bonus Discount Plan in this Section is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania LLC

BONUS DISCOUNT PLAN

Bonus Discount Plan in this Section is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Business Rewards in this Section is hereby cancelled and withdrawn.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Business Rewards in this Section is hereby cancelled and withdrawn.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Business Rewards in this Section is hereby cancelled and withdrawn.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Corporate Rewards

A. DESCRIPTION

Corporate Rewards is a billing arrangement that provides business customers with an optional calling plan and various discounts consisting of the following components:

1. Qualifying Usage - Uniform rates, as set forth in C. following, that do not vary by time of day or day of week, billed on a per minute basis and timed at one second increments, apply to the following types of customer-dialed station-to-station sent-paid calls:
 - a. Local;
 - b. Toll;
 - c. Toll Free, e.g., WATS;
 - d. Circuit- or packet-switched transmissions; and
 - e. In addition, a Local Usage Additive will be included in determining the qualifying usage threshold.
2. Volume Discount - applies a discounted rate to qualifying, monthly usage charges aggregated from all of a customer's billing telephone numbers (BTN) at the summary bill level and automatically adjusted should a customer's qualifying usage vary between usage tiers. The volume discount rate is automatically adjusted should a customer's qualifying usage vary between usage tiers. The qualifying usage tier is determined by rating usage at the Corporate Rewards base rate. There is a maximum and a minimum qualifying usage threshold, as set forth in C. following, within which a customer's usage must be in order to qualify for a volume discount.
3. Loyalty Discount - Applies in the thirteenth (13th) month. For each consecutive year, up to and including the fifth year, a customer will receive an increased loyalty discount, as set forth in C. following. After the fifth year, customers will continue to receive a loyalty discount, capped at the fifth-year discount level. The loyalty discount will apply to the customer's discounted monthly usage charges and will be applied on a BTN level. Customers who exceed the Tier 4 maximum monthly aggregated usage volume will not receive a loyalty discount.
4. Access Line Discount – Applies to **CustoFlex 2100®** Service as set forth in Section 2, **IntelliLinQ®**-BRI Service, as set forth in Section 23, and **IntelliLinQ®**-PRI Service, as set forth in Section 22 and **Enhanced FlexGrow®****. Customers will receive a fixed dollar discount, as set forth in C. following, on eligible access lines.

* Effective July 1, 2010 Verizon PENNSYLVANIA INC. Calling Cards will be discontinued and will not be accepted as a billing arrangement for calls.

** Effective September 9, 2014, Enhanced FlexGrow Service is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania Inc.

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Corporate Rewards (Cont'd)

A. DESCRIPTION (Cont'd)

4. (Cont'd)

Access lines included in Customer-specific Pricing (CSP) and/or Individual Case Basis is (ICB) agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe to and receive the benefits of all the other Corporate Rewards components. For customers subscribing to a two or three-year Corporate Rewards service agreement, access line discounts will apply only to those access lines rated on the shortest term period available. Customers must convert their existing access lines to the shortest term period available in order to be eligible for the access line discounts. Customers that exceed the Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers who do not exceed the Tier 1 maximum monthly usage volume will not receive access line discounts.

Applicable service connection charge(s) associated with individual business lines and PBX trunks will be waived when customers subscribe to a two or three-year service agreement. The full amount waived under the preceding sentence will be charged back to the customer if the customer leaves Verizon Pennsylvania Inc., disconnects any line(s) or trunk(s), or terminates the service agreement within 12 months after signing the agreement.

B. REGULATIONS

1. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold, as set forth in C. following. The minimum monthly usage threshold is equal to 20% of the tier one minimum usage threshold that qualifies customers for a volume discount. Should a customer's actual monthly aggregate qualified usage revenue be less than the minimum usage threshold, a minimum usage fee will be applied to the customer's main billing telephone number. The minimum usage fee is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.
2. Service Agreement - Customers are required to sign a one, two or three year service agreement. At the end of the term period, the service agreement will be automatically renewed for a period equal to the customer original term, unless the customer notifies the Telephone Company otherwise. The auto renewal will allow for a 60-day grace period for the subscriber to remove the plan without penalty. Customers will be required to identify a main billing telephone number in the service agreement to which any applicable minimum usage charge or termination charge will be applied.
3. Termination - Customers may terminate participation at any time, provided the customer gives the Telephone Company a 60-day written notice. The termination will go into effect in the first full billing period following the 60-day notification period. If a customer chooses to cancel the service agreement or disconnects the main billing telephone number identified in the service agreement, prior to the expiration date of the term set forth in the service agreement, a termination liability charge, as set forth in C. following, will apply.

In addition, customers that sign a two or three-year service agreement will be required to return all discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months expired under the service agreement.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

B. REGULATIONS (Cont'd)

3. (Cont'd)

A customer is exempt from paying a termination liability charge under the following conditions:

- A customer migrates to another Telephone Company product or service, or selects a new main billing telephone number; or
- A customer terminates participation on the expiration date of the service agreement. The customer must provide a 60-day written notice prior to the anniversary date. The Telephone Company will terminate the plan in the first full billing period following the 60-day written notice or the first full billing period following the anniversary date, whichever is later.

In the event the Telephone Company initiates a Corporate Rewards increase in either the rates or discount percentages, the customer may terminate the plan without liability charges.

4. Application of Rates and Charges

- a. There is no per-message charge applicable to Corporate Rewards qualifying usage.
- b. Corporate Rewards is not available with the following usage:
 - i. Any local, toll or circuit-switched calls included in optional calling plans or CSP and/or ICB agreements;
 - ii. Dial Tone Lines provided for COCOT Service;
 - iii. Network Controlled Inmate Lines, Network Controlled Coin Lines or Network Controlled Non-Coin Lines;
 - iv. Foreign Exchange Service;
 - v. Dormitory Centrex Service;
 - vi. "9-1-1" Enhanced Service;
 - vii. Hotel/Motel Guest Lines; and
 - viii. 976/556, Conference, Collect¹, Bill to Third Party¹ and Person-to-Person¹ calls
 - ix. Directory Assistance service and National Directory Assistance service
 - x. Message Telecommunications for Disabled Persons

* Effective July 1, 2010 Verizon PENNSYLVANIA INC. Calling Cards will be discontinued and will not be accepted as a billing arrangement for calls.

¹ Effective August 8, 2016, Collect Calls, Bill to Third Party and Person-to-Person will be discontinued and will not be accepted as a billing arrangement for calls.

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

C. RATES

1.	Local Usage Base Rate per minute.....	\$0.045
2.	Toll and Toll Free Usage Base Rate per minute.....	0.100
3.	Local Usage Volume Discount	
	Tier 1 - Total qualifying monthly usage between \$ 0 to \$749.....	.045
	Tier 2 - Total qualifying monthly usage between \$750 to \$9,999.....	.027
	Tier 3 - Total qualifying monthly usage between \$10,000 to \$49,999.....	.022
	Tier 4 - Total qualifying monthly usage between \$50,000 to \$499,999.....	.020
	Tier 5 Total qualifying monthly usage Greater than \$500,000	.045
4.	Toll Usage Volume Discount	
	Tier 1 - Total qualifying monthly usage between \$ 0to \$749.....	.10
	Tier 2 - Total qualifying monthly usage between \$750 to \$9,999.....	.060
	Tier 3 - Total qualifying monthly usage between \$10,000 to \$49,999.....	.050
	Tier 4 - Total qualifying monthly usage between \$50,000 to \$ 499,999.....	.045
	Tier 5 - Total qualifying monthly usage Greater than \$500,000	.10
5.	Loyalty Discount	
	Year 2	2%
	Year 3	3%
	Year 4	4%
	Year 5 and beyond	5%

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Corporate Rates

C. RATES (Cont'd)

6. Access Line/Service Discount (Cont'd)	Monthly Rate
Tier 2	
Business Lines and Trunks, per line	
One Year	1.00
Two Years	1.25
Three Years.....	2.00
Centrex, per line	
One Year	\$2.00
Two Years	2.00
Three Years.....	2.00
ISDN Basic, per service	
One Year	\$2.00
Two Years	\$2.00
Three Years.....	\$2.00
ISDN PRI – Channel Arrangement, per service	
One Year	48.00
Two Years	105.00
Three Years.....	115.00
Enhanced FlexGrow®* , per trunk capacity	
One Year	5.00
Two Years	15.00
Three Years.....	40.00
Tier 3	
Business Lines and Trunks, per line	
One Year	1.00
Two Years	1.50
Three Years.....	2.25
Centrex, per line	
One Year	\$2.00
Two Years	2.00
Three Years.....	2.00
ISDN Basic, per service	
One Year	2.00
Two Years	2.00
Three Years.....	2.00
ISDN PRI – Channel Arrangement, per service	
One Year	48.00
Two Years	115.00
Three Years.....	130.00

* Effective September 9, 2014, Enhanced FlexGrow Service is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Corporate Rates

C. RATES (Cont'd)

	Monthly Rate
6. Access Line/Service Discount (Cont'd)	
<u>Tier 3 (Cont'd)</u>	
Enhanced FlexGrow®* , per trunk capacity	
One Year	\$5.00
Two Years	17.00
Three Years.....	42.00
<u>Tier 4</u>	
Business Lines and Trunks, per line	
One Year	1.00
Two Years	1.75
Three Years.....	3.00
Centrex, per line	
One Year	2.00
Two Years	2.00
Three Years.....	2.00
ISDN Basic, per service	
One Year	2.00
Two Years	2.00
Three Years.....	2.00
ISDN PRI – Channel Arrangement, per service	
One Year	48.00
Two Years	130.00
Three Years.....	140.00
Enhanced FlexGrow®* , per trunk capacity	
One Year	5.00
Two Years	20.00
Three Years.....	45.00
7. Local Usage Additive	
Centrex, per line	25.00
8. Minimum Usage Threshold, per service arrangement	300.00
9. Termination Charge, per service arrangement	500.00
See Section B.3 above for additional Access Line Termination Charges for two and three-year service arrangements	

* Effective September 9, 2014, Enhanced FlexGrow Service is hereby cancelled and withdrawn and no longer available.

Verizon Pennsylvania Inc.

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Enhanced Corporate Rewards

A. Description

Enhanced Corporate Rewards (ECR) is a Customer Specific Pricing (CSP) contract offered as an enhancement to the Corporate Rewards Plan (Pa. P.U.C.-No. 500, Section 35A). Qualifying customers may resell under this arrangement ISDN PRI lines and DS-0 business lines, and may obtain an additional discount on qualifying usage for ISDN PRI lines of approximately 30% over and above the Corporate Rewards discount. Enhanced Corporate Rewards allows qualifying customers to aggregate usage from all locations within the state to qualify for discount usage rates.

B. Regulations

1. ECR is available only to customers that have had provisioned to them by the Telephone Company immediately prior to entering into this CSP, DS-1 UNE-P lines (i.e., ISDN PRI lines) and who are converting all such DS-1 UNE-P lines to resold lines under Enhanced Corporate Rewards.
2. ECR is offered under specific terms and conditions defined and executed under a CSP contract. In the event of any conflict between this Guide and the CSP contract, the terms of the contract shall govern.
3. Each ECR customer is required to pay Verizon a minimum monthly take or pay amount, calculated as set forth in the CSP contract. The take or pay amount is approximately 75% of the average monthly charges for ISDN-PRI lines in service prior to the effective date of the CSP contract.

C. Rates:

1. Subject to the terms of the customer's CSP, a customer will receive the following discounts:
 - a) The applicable rates and discounts set forth in the Corporate Rewards or Guide;
 - b) With respect to the ISDN PRI lines resold under this CSP, an additional discount of 30% on all local and toll Qualifying Usage (as defined in the Corporate Rewards tariff Pa. P.U.C.-No. 500 Sec. 35A) in any month for which the customer generates at least \$1,500 in Qualifying Usage; and
 - c) With respect to all lines resold under the Enhanced Corporate Rewards CSP, the Telephone Company's effective Section 251(c), (4) resale discount, [Pa. P.U.C.-No. 1, Section 1, Part 8.1].

Verizon Pennsylvania Inc.

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Enhanced Corporate Rewards (Cont'd)

D. Restrictions:

1. The Loyalty Discount found in Corporate Rewards Plan does not apply under Enhanced Corporate Rewards.
2. Systems/Lines in Corporate Rewards Tier 1 or Tier 5 (with monthly qualifying ECR usage less than \$1,500 or greater than \$300,000) are not eligible for Enhanced Corporate Rewards discounts.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN

Business Special – Retention Toll Program

A. Program Description:

The Business Special – Retention Toll Program (“Program”) is an account level optional toll calling arrangement available to existing Verizon Pennsylvania Business customers who are targeted by Verizon either by a direct call or direct mail and who previously subscribed to the Business Special Toll Plan.

B. Program Regulations:

1. This program is available to business customers who enroll in an initial or renewal two-year Program Agreement for each telephone number account, and retain Verizon as their intrastate ITP for all eligible Business Dial Tone Lines for the entire Agreement period.
2. Business customers in this Program will have their eligible Direct Distance Dialed intrastate intraLATA completed toll calls billed in Initial Eighteen-Second and Additional Six-Second Increments or fraction thereof (see Program Usage Rates below).
3. This Program is not available in conjunction with any other Verizon Pennsylvania optional toll offering, Remote Call Forwarding, Pay Telephone Lines, Customer Specific Pricing Arrangements, Maximum Value Plan Service and cellular service.
4. This Program is not available with customer requested Suspension of Service or to customers who are Company initiated toll restricted due to non-payment. Calling Card, Conference, Collect¹, Bill-to-Third Party¹ and Operator Person-to-Person¹ calls and customer calls to 700/900 Toll Free Services and 976/556 Services are excluded from this program.

D. Program Agreement Termination Charge:

A \$50.00 Program Agreement Termination Charge will apply if the customer terminates the initial or renewal 2-year Agreement prior to the expiration date. The Termination Charge does not apply to customers who remain in the program and move to locations within Verizon Pennsylvania Service territory formerly served by Verizon, or if the customer enrolls in another optional Verizon Pennsylvania toll plan for all eligible business dialtone lines which has an Agreement period of equal or greater length.

E. Program Usage Rates:

Initial Eighteen Seconds

\$0.018

Additional Six Second Increments

\$0.006

¹ Effective August 8, 2016, Collect Calls, Bill to Third Party and Person-to-Person will be discontinued and will not be accepted as a billing arrangement for calls.

Verizon Pennsylvania LLC

OPTIONAL BUSINESS TWO-POINT TOLL CALLING PLAN