REGIONS 14 AND 16 WATS ACCESS LINE SERVICE

A. AVAILABILITY OF SERVICE

WATS Access Line Service is available where facilities exist in Regions 14 and 16.

In Region 14, the provision of Switched Access and Special Access in combination is normally for, but not limited to, the use of WATS or WATS-type Access. When Special Access is connected to Switched Access, the terms, conditions and rates for the facilities between the end user's CDL and the WATS Serving Office are as set forth in the applicable Parts of this Product Guide; the terms, conditions and rates for the facilities between the WATS Serving Office and the IC's CDL, as well as the switching functionalities (e.g., end user access codes, screening) are as set forth in The Verizon Telephone Companies Tariff FCC 14, Section 4. Effective February 13, 2026, this service is no longer available to new customers. Moves, changes, or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Part 0, Section 8D, of this Product Guide. (N)

In Region 16, the provision of Switched Access and Voice Grade Service (see Part A) is used to provide the closed end of the WATS Access Line Service.

B. SERVICE DESCRIPTION

1. Region 14

a. Special Transport

Special Transport may be used in conjunction with Switched Access for the purpose of provisioning Originating Only, Terminating Only or Combined Originating/Terminating Access as set forth in The Verizon Telephone Companies Tariff FCC No. 14, Section 4.2.5(V). Special Transport employed in this manner provides the facility for the closed-end of the services between the wire center serving the end user's CDL where WATS Serving Office functions are not available and the WATS Serving Office.

When the necessary WATS Serving Office functions are not provided at the wire center which serves the end user's CDL, the Company will designate the wire center where the WATS Serving Office functions are available.

b. Special Access Line

The Special Access Line charge used with a Switching Interface is applicable only for the transmission facilities between the end user's CDL and the serving wire center of that location.

A Special Access Line may be provided in conjunction with FGA, FGB, FGD, BSA-A, BSA-B, and BSA-D Switched Access Service for the purpose of Originating Only, Terminating Only or Combined Originating and Terminating Access as set forth in The Verizon Telephone Companies Tariff FCC No. 14, Sections 4.2.1 and 4.2.2. A Switching Interface is required for the provision of this service as set forth in The Verizon Telephone Companies Tariff FCC No. 14, Section 4.2.5(V). The Special Access Line provides the closed-end of the dedicated facilities between an end user's CDL and its serving wire center. This serving wire center may or may not be a WATS Serving Office. In those instances when the serving wire center is not a WATS Serving Office Special Transport is applicable to the nearest Company WATS Serving Office.

REGIONS 14 AND 16 WATS ACCESS LINE SERVICE

B. SERVICE DESCRIPTION (Cont'd)

1. Region 14 (Cont'd)

b. Special Access Line (Cont'd)

The Switched Access used in conjunction with the Special Access Line provides various standard switching functionalities and optional arrangements as set forth in The Verizon Telephone Companies Tariff FCC No. 14, Section 4.2.5(V).

All Special Access Lines used with a Switching Interface are:

- provided with dial pulse address signaling or Dual Tone Multifrequency (**DTMF**) address signaling and either loop start or ground start supervisory signaling. The type of signaling is the option of the Customer.
- available as either a two-wire or four-wire Voiceband Special Access Service (i.e., 300-3000 Hz bandwidth). Each transmission path is provided at the option of the Customer with transmission specifications as described in Technical Reference GR-334-CORE, Issue 1.

All terms and conditions pertaining to Special Access are applicable to Special Access Lines used with a Switching Interface. Rates and charges are found in Part A, Section 7 for two-wire and four-wire Voiceband Special Access Lines.

A Customer may also order high capacity facilities from an end user's CDL to a Company Hub for the purpose of originating or terminating Special Access Lines used with a Switching Interface. High capacity to voice multiplexing will be required at the Hub. The Customer will be required to submit an ASR for the high capacity facility and voice multiplexing. The Customer will also be required to submit an ASR(s) for the individual Voiceband SALs specifying the channel facility assignment (**CFA**) for each service. This Hub may or may not be a WATS Serving Office. In those instances when the Hub is not a WATS Serving Office, Voiceband Special Transport is applicable for each individual Special Access Line used with a Switching Interface to the Company designated WATS Serving Office.

2. Region 16

When Special Access is used in conjunction with Switched Access Service as set forth in The Verizon Telephone Companies Tariff FCC No. 16, Section 6.3.2 for Switched Access Interface Arrangements, and the end office serving the Customer's end user premises is not a WATS Serving Office, Circuit Mileage is used to extend the Special Access Circuit to a WATS Serving Office.

When Special Access is used in conjunction with Switched Access where the Customer's end user premises for the Special Access facility is served by a Company WATS Serving Office, the fixed rate does not apply.