SPECIALIZED SERVICE OR ARRANGEMENTS

9.1 GENERAL

Specialized Service or Arrangements may be provided by the Company, at the request of a customer, on an Individual Case Basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this Product Guide.

- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnishing its other services.

- The requested service or arrangements are compatible with other Company services, facilities, and its engineering and maintenance practices.

- This offering is subject to the availability of the necessary Company personnel and capital resources.

9.2 RATES AND CHARGES

Rates and charges and additional regulation, if applicable, for specialized service or arrangements are provided on an Individual Case Basis.

Replacement Charge

If any portion of specialized facilities for which a nonrecurring charge has been paid requires replacement involving Company capital investment, a replacement charge will apply. This charge will be in the same ratio to the total replacement cost as the initial nonrecurring charge was to the installed cost of the original specialized facilities. Such charges will be published on this Product Guide on a case-by-case basis. (C)