INTEREXCHANGE SERVICES PRODUCT DOCUMENT

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N)

Product Document applicable to Interexchange Services

of

XO Communications Services, LLC

U-5553-C

This document applies to Intrastate Common Carrier Communications Services Between Points in the State of California and Containing Rates, Rules and Regulations Governing Service.

INTEREXCHANGE SERVICES PRODUCT DOCUMENT

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SHEET NO.

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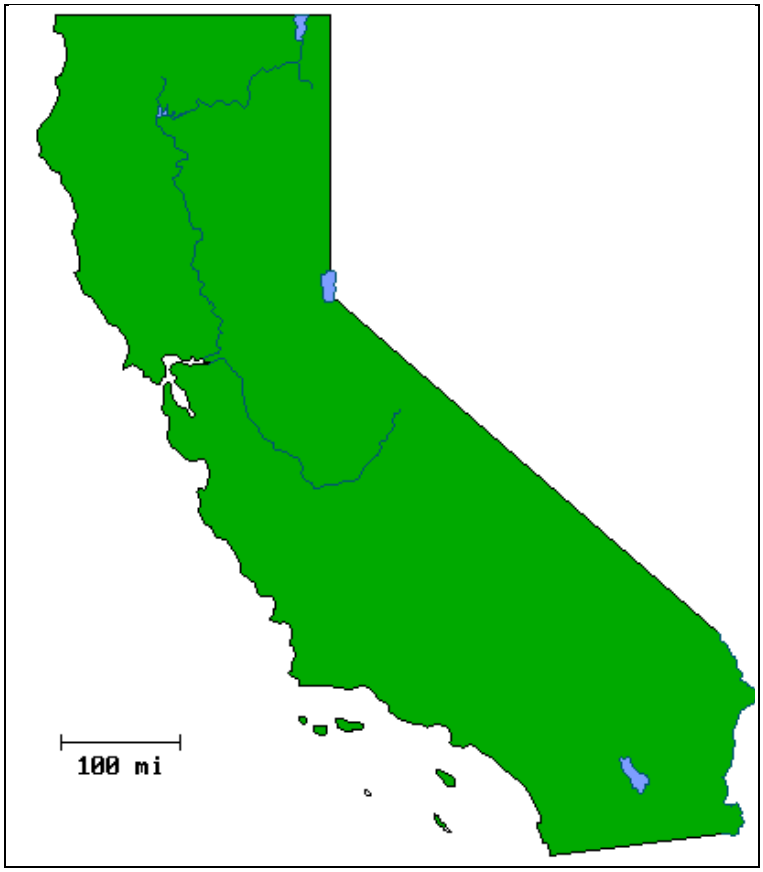
INTEREXCHANGE SERVICES PRODUCT DOCUMENT

SERVICE AREA MAP

The Company has been authorized by the CPUC to provide interLATA and intraLATA switched toll and private line service within the areas of the State of California identified on the following map, which depicts the combined service areas of Pacific Bell and Verizon California as shown on the CPUC Telephone Exchange Map revised 2/94. The Company has also been authorized by the CPUC to provide telecommunications toll services throughout the entire state of California.



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Section 1 - Category One Services

1.1 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

1.1.1 Each call to Directory Assistance will be charged as follows:

Per call $2.25

1.1.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

a) Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.

b) Customers placing a call from a telephone line that is subscribed to Company local service only will be charged $0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

1.1.3 A credit will be given for calls to Directory Assistance as follows:

a) The Customer experiences poor transmission or is cut-off during the call; or

b) The Customer is given incorrect information.

In order to obtain a credit, the Customer must notify Company's Customer Service department of the problem within 48 hours of placing the call to Directory Assistance.

Section 1 - Category One Services, (Cont'd)

1.2 Operator Assisted Calls

1.2.1 Operator Assisted Calls

IntraLATA and interLATA calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be placed on a station to station basis or on a person to person basis. Usage charges for operator assisted calls are set forth below. In addition to usage charges, an operator assistance charge applies to each call.

(a) Operator Assisted Usage Rates

Initial Billing Increment:	$0.20 per minute
Additional Billing Increment:	$0.20 per minute

(b) Operator Assisted Surcharges (per call charges)

Operator	InterLATA Service Automated	InterLATA Service Live
Collect	N/A	$3.00
Bill to Third Party	$2.25	$2.25
Person to Person	$3.00	$3.00
Station to Station	$1.80	$1.80

Operator	IntraLATA Service Automated	IntraLATA Service Live
Collect	N/A	$3.00
Bill to Third Party	$2.25	$2.25
Person to Person	$3.00	$3.00
Station to Station	$1.80	$1.80
Set Use Fee	$0.00	$0.25

Section 1 - Category One Services, (Cont'd)

1.3 XO Toll Service

XO Toll Service is available to Customers who originate direct dialed calls over Customer-provided switched or dedicated access lines. No minimum volume commitment is required.

Discounted rates are available to Customers who commit to a minimum term of one or two years.

1.3.1 IntraLATA Per Minute Rates:

Calls are billed in six (6) second increments after an initial minimum call duration of sixty (60) seconds.

Service Term Plan	Pacific Bell Areas		GTE Areas	
	Switched Access	Dedicated Access	Switched Access	Dedicated Access
Month to month	$0.060	$0.049	$0.0698	$0.0570
One Year	$0.054	$0.044	$0.0628	$0.0513
Two Years	$0.049	$0.040	$0.0565	$0.0461

1.3.2 InterLATA Per Minute Rates:

Calls are billed in six (6) second increments after an initial minimum call duration of sixty (60) seconds.

Service Term Plan	Switched Access	Dedicated Access
Month to month	$0.1090	n/a
One Year	$0.0620	$0.046
Two Years	$0.0620	$0.046

Section 1 - Category One Services, (Cont'd)

1.3 XO Toll Service (cont'd)

1.3.3 Zone 1, 2 & 3 Per Minute Charges:

Calls are billed in six (6) second increments after an initial minimum call duration of sixty (60) seconds.

Dedicated Access Rates

Service Term Plan	Pacific Bell Areas		GTE Areas	
	Zone 1 & 2	Zone 3	Zone 1 & 2	Zone 3
Month to month	N/A	N/A	N/A	N/A
One Year	$0.0171	$0.0323	$0.0195	$0.0500
Two Years	$0.0154	$0.0292	$0.0175	$0.0455

1.3.4 XO Long Distance Service Rates:

Customers with XO long distance service that do not purchase XO local service are charged according to XO FCC Tariff No. 1, applicable rates in this document, and the following specified rates for long distance only customers. Calls are billed in six (6) second increments after an initial minimum call duration of sixty (60) seconds.

InterLATA Rates

Service Term Plan	Pacific Bell Area	GTE Area
Month to month	$0.100	$0.098
One Year	$0.095	$0.095
Two Years	$0.090	$0.046

Section 1 - Category One Services, (Cont'd)

1.4 XO Toll-Free (i.e. 800/888) Service

XO Toll-Free (800/888) Service is available to Customers for terminating calls to dedicated or switched access lines provided by the Customer. Call charges are billed to the Customer and not to the party originating the call. Calls are billed in six (6) second increments after an initial minimum call duration of sixty (60) seconds. Intrastate service is offered in conjunction with interstate service.

Discounted rates are available to Customers who commit to a minimum term of one or two years. Termination liability applies to early discontinuance of a term plan, see Special Conditions at the end of the Rate Schedules section of this document. Rates are further discounted when the Customer commits to a minimum monthly usage level.

1.4.1 Monthly Recurring Charge

A monthly recurring charge applies per assigned toll-free number. The monthly recurring charge is waived for Customers who terminate their XO Toll-Free Service calls to a dedicated access line.

Monthly Recurring Charge: $16.34

1.4.2 Per Minute Usage Rates

Volume Commitment	Service Term Plan		
	Month to Month	One Year	Two Years
Bronze0-2000 MOU per month	$0.105	$0.100	$0.095
Silver2001-7000 MOUper month	$0.100	$0.095	0.0880 (R)
Gold7001-12000 MOUper month	$0.095	$0.091	$0.089
Platinum12001 + MOUper month	$0.090	$0.085	$0.083

1.4.3 Reduced Rate Option

This option is offered with reduced rates for intrastate California usage only. The Customer must access the Company using dedicated access facilities.

Per Minute Usage Rates:

Pacific Bell Areas

	IntraLATA	InterLATA
Month to Month	$0.0550	$0.0590
One Year Term Plan	$0.0500	$0.0540
Two Year Term Plan	$0.0455	$0.0490

Frontier Areas

	IntraLATA	InterLATA
Month to Month	$0.0628	$0.0590
One Year Term Plan	$0.0565	$0.0540
Two Year Term Plan	$0.0510	$0.0490

Section 1 - Category One Services, (Cont'd)

1.5 Reserved for Future Use

Section 1 - Category One Services, (Cont'd)

1.6 Reserved for Future Use

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan

Private Line Service is used in conjunction with Network Access. Private Line Service provides a dedicated transmission path that originates and terminates at a Company Point of Presence (POP). Where Private Line Service is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). Under this Calling Plan the facilities to the customer premises may be entirely On-Net or Off-Net. Customers may commit to one, two, or three year service terms. If Customer terminates service before the term commitment expires, Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the contract. The pricing outlined below does not include the applicable local loop charges.

The rate element that applies to Private Line Service is Longhaul Mileage.

The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are 5 miles or less apart.

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan (cont'd)

1.7.1 DS-1 Long Haul Mileage Rates

a) Rates for Off-Net Customers - one or both ends of circuit terminates at a location off of Company's network.

Minimum Monthly Revenue Commitment $250.00

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	$500.00	$500.00	$500.00
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	$.099	$.096	$.091

b) Rates for On-Net Customers - both ends of circuit terminate on Company's network.

Minimum Monthly Revenue Commitment $250.00

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	$500.00	$500.00	Waived
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	$.080	$.075	$.070

c) Rates for Forward Customers - both ends of circuit anticipated to terminate on Company's network within 24 months of service start date.

Minimum Monthly Revenue Commitment $250.00

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	Not Available	$500.00	$500.00
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	Not Available	$.075	$.070

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan (cont'd)

1.7.1 DS-1 Longhaul Mileage Rates (cont'd)

d) Other non-recurring charges

Non-recurring charges	
Cancellation prior to install	$100.00
Cancellation during install, prior to acceptance	$300.00

1.7.2 DS-3 Longhaul Mileage Rates

a) Rates for Off-Net Customers – one or both ends of circuit terminate at a location off of Company's network.

Minimum Monthly Revenue Commitment $2,000.00

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	$2,000.00	$2,000.00	$2,000.00
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	$.045	$.042	$.040

b) Rates for On-Net Customers – both ends of circuit terminate on Company's network.

Minimum Monthly Revenue Commitment $2,000.00

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	$2,000.00	$2,000.00	Waived
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	$.040	$.036	$.033

c) Rates for Forward Customers – both ends of circuit anticipated to terminate on Company's network within 24 months of service start date.

Minimum Monthly Revenue Commitment $2,000.00

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	Not Available	$2,000.00	$2,000.00
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	Not Available	$.036	$.033

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan (cont'd)

1.7.2 DS-3 Longhaul Mileage Rates (cont'd)

d) Other non-recurring and monthly recurring charges

Non-recurring charges	
Cancellation prior to install	$100.00
Cancellation during install, prior to acceptance	$300.00
Monthly Recurring Charge	
3-1 Mux	$500.00

1.7.3 OC-3 Transport Rates

a) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of Company's network.

Minimum Monthly Revenue Commitment ICB

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	$5,000.00	$5,000.00	$5,000.00
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	ICB	ICB	ICB

b) Rates for On-Net Customers - both ends of circuit terminate on Company's network.

Minimum Monthly Revenue Commitment ICB

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	$5,000.00	$5,000.00	Waived
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	ICB	ICB	ICB

c) Rates for Forward Customers - both ends of circuit anticipated to terminate on Company's network within 24 months of service start date.

Minimum Monthly Revenue Commitment ICB

	One Year Term	Two Year Term	Three Year Term
Installation (non-recurring)	Not Available	$5,000.00	$5,000.00
Channel Mileage - Monthly Recurring Charge Per DS0 Mile	Not Available	ICB	ICB

d) Other non-recurring and monthly recurring charges

Non-recurring charges	
Cancellation prior to install	$150.00
Cancellation during install, prior to acceptance	$600.00

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan (cont'd)

1.7.4 On-Net Revenue Commitment Rate Plan

In place of the rates listed above, On-Net Customers have the opportunity to receive the On-Net Revenue Commitment Rate Plan listed in this section. In order to be eligible for this rate plan, On-Net Customers must agree to a monthly revenue commitment and a term commitment as specified below. Customer's monthly revenue commitment shall be based on the monthly recurring and usage charges associated with Private Line Service and shall exclude applicable taxes and surcharges. In the event that Customer's billings fail to equal or exceed Customer's monthly revenue commitment for the selected term, Company reserves the right to bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's monthly revenue commitment.

a) DS-1 Longhaul Mileage Rates

Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:		One Year	Two Year	Three Year
Installation (non-recurring)	$500.00		$475.00	$450.00

Channel Mileage--

-Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

	Term Commitment		
Monthly Revenue Commitment	1 Year	2 Year	3 Year
$0 – $100,000	$.048	$.0456	$.0432
$100,001 – $300,000	$.0468	$.04446	$.04212
$300,001 – $1,000,000	$.0456	$.04332	$.04104
$1,000,001 – $2,000,000	$.0444	$.04218	$.03996
$2,000,001 +	$.0432	$.04104	$.03888

b) DS3 Longhaul Mileage Rates

Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:		One Year	Two Year	Three Year
Installation (non-recurring)	$2,000.00		$1,900.00	$1,800.00

Channel Mileage--

-Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

	Term Commitment		
Monthly Revenue Commitment	1 Year	2 Year	3 Year
$0 – $100,000	$.0144	$.01368	$.01296
$100,001 – $300,000	$.01428	$.013566	$.012852
$300,001 – $1,000,000	$.01416	$.013452	$.012744
$1,000,001 – $2,000,000	$.01404	$.013338	$.012636
$2,000,001 +	$.01392	$.013224	$.012528

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan (cont'd)

1.7.4 On-Net Revenue Commitment Rate Plan (cont'd)

c) OC-3 Transport Rates

Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Installation (non-recurring)	$5,000.00	$4,750.00	$4,500.00

Channel Mileage—

-Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

	Term Commitment		
Monthly Revenue Commitment	1 Year	2 Year	3 Year
$0 – $100,000	$.007839	$.007447	$.007055
$100,001 – $300,000	$.007722	$.007336	$.00695
$300,001 – $1,000,000	$.007605	$.007225	$.006845
$1,000,001 – $2,000,000	$.007488	$.007114	$.006739
$2,000,001 +	$.007371	$.007002	$.006634

d) OC-12 Transport Rates

Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Installation (non-recurring)	$10,000.00	$9,500.00	$9,000.00

Channel Mileage--

--Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

	Term Commitment		
Monthly Revenue Commitment	1 Year	2 Year	3 Year
$0 – $100,000	$.00924	$.008778	$.008316
$100,001 – $300,000	$.009108	$.008653	$.008197
$300,001 – $1,000,000	$.008976	$.008527	$.008078
$1,000,001 – $2,000,000	$.008844	$.008402	$.00796
$2,000,001 +	$.008712	$.008276	$.007841

Section 1 - Category One Services, (Cont'd)

1.7 Private Line Service Calling Plan (cont'd)

1.7.4 On-Net Revenue Commitment Rate Plan (cont'd)

e) OC-48 Transport Rates

Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Installation (non-recurring)	$30,000.00	$28,500.00	$27,000.00

Channel Mileage --

-Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

	Term Commitment		
Monthly Revenue Commitment	1 Year	2 Year	3 Year
$0 – $100,000	$.00792	$.007524	$.007128
$100,001 – $300,000	$.007776	$.007387	$.006998
$300,001 – $1,000,000	$.007632	$.00725	$.006869
$1,000,001 – $2,000,000	$.007488	$.007114	$.006739
$2,000,001 +	$.007344	$.006977	$.00661

1.7.5 IntraLATA Private Line Service Rate Plan

In place of the rates listed in above, Customers of intraLATA Private Line Service have the opportunity to receive the IntraLATA Private Line Service Rate Plan listed in this section. This calling plan does not require a monthly revenue commitment.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line Service Rate Plan is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

The rate element that applies to IntraLATA Private Line Service Rate Plan is Longhaul Mileage. The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are 5 miles or less apart.

Section 1 - Category One Services, (Cont'd)

1.7.5 IntraLATA Private Line Service Rate Plan

PACIFIC BELL AREA

DS 1	1 Year Term	2 Year Term	3 Year Term
Installation: NRC	$600.00	$600.00	$600.00
Longhaul Mileage: MRC Per mile	$10.08	$10.08	$10.08
DS 3			
Installation: NRC	$2,500.00	$2,500.00	$1,000.00
Longhaul Mileage: MRC per mile	$38.50	$38.50	$38.50

VERIZON AREA

DS 1	1 Year Term	2 Year Term	3 Year Term
Installation: NRC	$450.00	$450.00	$450.00
Longhaul Mileage: MRC Per mile	$8.10	$8.10	$8.10
DS 3			
Installation: NRC	$1,000.00	$1,000.00	$1,000.00
Longhaul Mileage: MRC per mile	$17.88	$17.88	$17.88

ROSEVILLE AREA

DS 1	1 Year Term	2 Year Term	3 Year Term
Installation: NRC	$385.00	$385.00	$385.00
Longhaul Mileage: MRC Per mile	$20.16	$20.16	$20.16
DS 3			
Installation: NRC	$2,100.00	$2,100.00	$2,100.00
Longhaul Mileage: MRC per mile	$68.20	$68.20	$68.20

Section 1 - Category One Services, (Cont'd)

1.8 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

Format	Rate Per Invoice
Electronic	$10.00
CSV/CD of CDR	$25.00

Section 1 - Category One Services, (Cont'd)

1.9 XOption Service Offering

The XOption Service Offering is a bundled offering for Business customers who purchase, at the same customer location, local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the XOption Service Offering* set-forth in Company's Local Exchange Services Product Document the Customer will receive a specified amount of monthly minutes of use for local exchange service and inbound and outbound domestic long distance service, depending on the option selected. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Additional intrastate inbound and outbound long distance minutes of use above the specified amount listed for XOption s 1 through 16 shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate of $0.05 per minute of use. Additional intrastate inbound and outbound long distance minutes of use above the specified amount listed for XOption M shall be billed in six second increments at a rate of $0.06 per minute of use. Additional interstate domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to the subsequent months or transferred to other users.

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

International Service: Customers choosing Option Numbers One (1) through Four (4) and Seven (7) through Eleven (11) will be offered at rates set forth in the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5), Six (6), Twelve (12) and Thirteen (13) will be offered at rates set forth in the Platinum Medium Business provided pursuant to the Terms and Conditions governing international traffic found on Company's website.

Term Discounts:
XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

Section 1 - Category One Services, (Cont'd)

1.10 Premium XOption Service Offering

The Premium XOption Service Offering is a bundled offering for Business customers who subscribe to Premium XOption Service Offering listed in Local Exchange Services Product Document. This service is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the Premium XOption Service Offering* set-forth in Local Exchange Services Product Document the Customer will receive a specified amount of monthly minutes of use for local exchange service and inbound and outbound domestic long distance service, depending on the option selected. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Additional intrastate inbound and outbound long distance minutes of use above the specified amount listed for XOptions 1 through 16 shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate of $0.05 per minute of use. Additional intrastate inbound and outbound long distance minutes of use above the specified amount listed for XOption M shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate of $0.06 per minute of use. Additional interstate domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to the subsequent months or transferred to other users.

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

International Service: Customers choosing Option Numbers One (1) through Four (4); Seven (7) through Eleven (11) and Sixteen (16) will be offered at rates set forth in the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5), Six (6), Twelve (12) through Fifteen (15) will be offered at rates set forth in the Platinum Medium Business provided pursuant to the Terms and Conditions governing international traffic found on Company's website.

Term Discounts:
XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

Section 1 - Category One Services, (Cont'd)

1.11 Metra XOption Service Offering

The Metra XOption Service Offering is a bundled offering for Business customers who subscribe to Metra XOption Service Offering listed in Local Exchange Services Product Document. This service is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the Metra XOption Service Offering* set-forth in Local Exchange Services Product Document the Customer will receive a specified amount of monthly minutes of use for local exchange service and inbound and outbound domestic long distance service, depending on the option selected. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Additional intrastate inbound and outbound long distance minutes of use above the specified amount listed for XOptions 1 through 16 shall be billed in six second increments after an initial billing increment of sixty (60) seconds at a rate of $0.05 per minute of use. Additional intrastate inbound and outbound long distance minutes of use above the specified amount listed for XOption M shall be billed in six second increments after an initial billing increment of sixty (60) seconds at a rate of $0.06 per minute of use. Additional interstate domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to the subsequent months or transferred to other users.

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

International Service: Customers choosing Option Numbers One (1) through Four (4); Seven (7) through Eleven (11) and Sixteen (16) will be offered at rates set forth in the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5), Six (6), Twelve (12) through Fifteen (15) will be offered at rates set forth in the Platinum Medium Business provided pursuant to the Terms and Conditions governing international traffic found on Company's website.

Term Discounts:
XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

Section 1 - Category One Services, (Cont'd)

1.12 Multiple Service Discount #2

XO Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts, or any off document pricing. To be eligible, Customers must meet the following criteria:

a) Customers must subscribe to XO local exchange and long distance ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6-T equivalents).

b) Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;

c) New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;

d) Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and if, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

Section 1 - Category One Services, (Cont'd)

1.13 XO Employee Long Distance Service

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following long distance rate. Employees are responsible for applicable taxes and surcharges.

Rates

Direct Dial

InterLATA:	$0.06
IntraLATA:	$0.06

Toll-Free

InterLATA:	$0.06
IntraLATA:	$0.06

Section 1 - Category One Services, (Cont'd)

1.14 Reserved for Future Use

Section 1 - Category One Services, (Cont'd)

1.14 Reserved for Future Use

Section 1 - Category One Services, (Cont'd)

1.14 Reserved for Future Use

Section 1 - Category One Services, (Cont'd)

1.14 Reserved for Future Use

Section 1 - Category One Services, (Cont'd)

1.15 National Local

National Local is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

1.15.1 **Restrictions**: This offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

1) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, FX, Operator Services, Resold Services, Carrier Local Term, Dedicated Access Lines IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.

2) This offer applies only to those other Local products currently available.

3) Customers located in an area where the Company is collocated in the incumbent local exchange carrier wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.

4) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

1.15.2 **Pricing**: Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

1) Aggregate Revenue Plan: Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's and Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

Monthly Revenue	Discount
$20,000-49,999	10%
$50,000-124,999	15%
$125,000-199,999	20%
Greater than $200,000	25%

2) Aggregate Commitment Plan: Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's and Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
$250,000-599,999	10%
$600,000-1,499,999	15%
$1.5M- 2,399,999	20%
Greater than $2.4M	25%

Section 1 - Category One Services, (Cont'd)

1.16 The Multi-Tenant Buddy Program

This program offers eligible Customers discounts on XO Services. In order to be eligible for this program, Customers must meet the criteria of either a "Referring Buddy" or a "Referred Buddy."

This program cannot be combined with any other special offer or promotion offered by XO.

1.16.1 Program Criteria

1) A Referring Buddy is a property management company of a multi-tenant building ("Serviceable Property") that refers potential subscribers located in that Serviceable Property to XO for XO Services. Referring Buddies must subscribe to XO Services for a minimum two year commitment in order to receive the discounts listed in section 15.b below.

2) A Referred Buddy is a Customer who, as a result of being referre to XO by a Referring Buddy, receives XO Services at a Serviceable Property, for a minimum two year term commitment.

1.16.2 Program Discounts

1) A Referring Buddy will receive XO intraLATA and interLATA long distance service at a rate of $0.05 per minute. Additionally, once the aggregate of the recurring revenue of all Referred Buddies of a Referring Buddy reaches and remains at $3,000.00 per month, the Referring Buddy will receive a $50 credit on its XO invoice for each additional potential subscriber referred to XO for XO Services that executes a contract with XO for XO Services.

2) A Referred Buddy will receive a 10% discount off monthly recurring and usage charges for the XO Services listed in this document. The discount only applies to standard XO services and pricing, and does not apply to Individual Case Basis arrangements, taxes, surcharges, or tax-like charges.

1.16.3 Special Terms and Conditions for the Referring Buddy

1) As stated above, the Referring Buddy must subscribe to XO services for a minimum two year commitment. The Referring Buddy may terminate service upon thirty (30) days prior written notice without incurring liability for the early termination charges, specified in section in section Company's Terms & Conditions Document, provided that the Referring Buddy has delivered written notice by facsimile or e-mail to XO establishing that the Referring Buddy's contract for property management services in the Serviceable Property has been terminated in its entirety and that the Referring Buddy no longer provides property management services to the Serviceable Property.

2) If neither the Referring Buddy nor XO cancel the service prior to the end of the term commitment, at the completion of the term commitment, XO will continue to provide service to the Referring Buddy on a month-to-month basis.

Section 1 - Category One Services, (Cont'd)

1.17 Switched Long Distance Product

The Switched Long Distance Product is a measured business switched direct dialed outbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Document, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 1.4), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this document.

A. Rates and Charges

	Per Minutes of Use
IntraLATA	$0.070
Intrastate	$0.075

1.18 XO Unlimited Business Plan

The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 1.4), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this document.

A. Rates and Charges

Monthly Recurring Charge, per line	$20.00

Section 1 - Category One Services, (Cont'd)

1.19 XO Long Distance Business Plan

XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this document.

Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six (6) second increments, except the XO LD Business Plan ($0.00 MRC) which will be billed in sixty (60) second increments. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this document.

A. Rates and Charges:

IntraLATA/Interstate

Long Distance Packages	Monthly Recurring	Overage Rate Per Minute
XO LD Business Plan	$0	$0.069
XO LD Business Plan 200*	$9.07	$0.045
XO LD Business Plan 500	$21.17	$0.043
XO LD Business Plan 1500	$54.44	$0.041
XO LD Business Plan 2500	$83.16	$0.035
XO LD Business Plan 5000	$166.33	$0.034
XO LD Business Plan 7500	$249.51	$0.033
XO LD Business Plan 10,000	$332.68	$0.032
XO LD Business Plan 15,000	$498.40	$0.031
XO LD Business Plan 20,000	$665.34	$0.030
XO LD Business Plan 25,000*	$756.08	$0.029
XO LD Business Plan 30,000	$907.29	$0.028
XO LD Business Plan 35,000*	$1,058.52	$0.027
XO LD Business Plan 40,000*	$1,209.72	$0.019
XO LD Business Plan 60,000	$1,306.49	$0.025
XO LD Business Plan 80,000	$1,645.21	$0.019
As of April 1, 2008, the following plan will be available to new customers:		
XO LD Business Plan 40,000	$1,209.72	$0.026

* As of April 1, 2008, these plans will only be available to current customers.

Section 1 - Category One Services, (Cont'd)

1.20 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this document. Switched usage will be charged at the per minute rate described in this document's Switched Long Distance Product.

Calls are billed in six second increments and rounded to the nearest penny using natural rounding. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the $10,000 commitment level, toll free usage cannot exceed 60percent of customer's total long distance usage.

Plan Name	LD Monthly Commitment	Dedicated Intrastate Rate Per Minute (1+ & toll free)
XO Freedom Plan	$ 275	$0.016
XO Capital Plan	$ 720	$0.016
XO Advantage Plan	$ 1,080	$0.016
XO Elite Plan	$ 1,360	$0.016
XO Professional LD Plan	$ 1,800	$0.016
XO National LD Plan	$ 4,000	$0.016
XO Executive LD Plan	$ 7,000	$0.016
XO Premiere LD Plan	$10,000	$0.016
XO Premiere Plus Plan	$15,000	$0.016

Section 1 - Category One Services, (Cont'd)

1.21 Special Conditions Applicable to All Rate Schedules

1.21.1 Rate Periods

Unless otherwise indicated elsewhere in this document, all usage-based rates in this document are subject to the following time-of-day, day-of-week, and holiday rate periods:

Day Rate Period - Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.

Evening Rate Period, Night and Weekend Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including 8:00 AM the following morning, all days; all day on Saturday and Sunday from 8:00 AM to, but not including 5:00 PM.

When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

1.21.2 Holiday Rates

Holiday Rates apply to that portion of a call occurring on Company acknowledged Holidays. The rate is equivalent to the Evening Rate unless a lower rate would normally apply. Holiday rates apply on New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holiday rates apply up to, but not including 8:00 A.M. on the day following the holiday.

1.21.3 Bulk Discounts

Bulk Discounts are applied to the minutes of use. To qualify, the Customer must sign up for both local and long distance services and must agree to a minimum term of one year.

Total Lines	Qualified Level	Discount
30-74 lines	Level I	5%
75-99 lines	Level II	10%
100-149 lines	Level III	15%
150 or more lines	Level IV	20%

Section 1 - Category One Services, (Cont'd)

1.21 Special Conditions Applicable to All Rate Schedules

1.21.4 Packaged Service Discounts

Customers who elect a one year service term plan may choose to package local, local toll, intrastate, interstate and international services under optional packaged services. Refer to applicable rates in Company's Local Exchange Services Product Document and the Company's FCC tariffs for discounted service offered under those tariffs.

Pacific Bell Area Options

Package Option	Services Included	Applicable Rate
Option I	Zone 1& 2	Local Exchange Services Product Document
	Zone 3	Local Exchange Services Product Document
	IntraLATA	$0.0600
	InterLATA/intrastate	$0.1090
	Interstate	See FCC
Option II	Zone 1& 2	Local Exchange Services Product Document
	Zone 3	Local Exchange Services Product Document
	IntraLATA	$0.0450
	InterLATA/intrastate	$0.1090
	Interstate	See FCC
Option III	Zone 1& 2	Local Exchange Services Product Document
	Zone 3	Local Exchange Services Product Document
	IntraLATA	$0.0490
	InterLATA/intrastate	$0.0600
	Interstate	See FCC
Option IV	Zone 1& 2	Local Exchange Services Product Document
	Zone 3	Local Exchange Services Product Document
	IntraLATA	$0.0490
	InterLATA	$0.1090
	Interstate	See FCC

Section 1 - Category One Services, (Cont'd)

1.21 Special Conditions Applicable to All Rate Schedules

1.21.4 Packaged Service Discounts, (Cont'd.)

Pacific Bell Areas Options, (Cont'd.)

Package Option	Services Included	Applicable Rate
Option V	Simple Zone 1 & 2 (2 yr.)	$0.0162
	Simple Zone 3 (2 yr.)	$0.0330
	IntraLATA	$0.0550
	IntraState	$0.1090
	InterState	See FCC
Option VI	Simple Zone 1 & 2 (2 yr.)	$0.0200
	Simple Zone 3 (2 yr.)	$0.0405
	IntraLATA	$0.0520
	IntraState	$0.0700
	InterState	See FCC

GTE Area Options

Package Option	Services Included	Applicable Rate
Option I	Simple Zone 1 & 2 (2 yr.)	$0.0180
	Simple Zone 3 (2 yr.)	$0.0517
	IntraLATA	$0.0698
	IntraState	$0.1090
	InterState	See FCC
Option II	Simple Zone 1 & 2 (2 yr.)	$0.0225
	Simple Zone 3 (2 yr.)	$0.0630
	IntraLATA	$0.0520
	IntraState	$0.1090
	InterState	See FCC
Option III	Simple Zone 1 & 2 (2 yr.)	$0.0225
	Simple Zone 3 (2 yr.)	$0.0630
	IntraLATA	$0.0565
	IntraState	$0.0600
	InterState	See FCC
Option IV	Simple Zone 1 & 2 (2 yr.)	$0.0225
	Simple Zone 3 (2 yr.)	$0.0630
	IntraLATA	$0.0565
	IntraState	$0.1090
	InterState	See FCC

Section 1 - Category One Services, (Cont'd)

1.21 Special Conditions Applicable to All Rate Schedules

1.21.4 Packaged Service Discounts, (Cont'd.)

GTE Areas Options, (Cont'd.)

Package Option	Services Included		Applicable Rate
Option V	Simple Zone 1 & 2 (2 yr.)		$0.0180
	Simple Zone 3	(2 yr.)	$0.0517
	IntraLATA		$0.0698
	IntraState		$0.1090
	InterState		See FCC
Option VI	Simple Zone 1 & 2 (2 yr.)		$0.0225
	Simple Zone 3 (2 yr.)		$0.0630
	IntraLATA		$0.0600
	IntraState		$0.0700
	InterState		See FCC

1.22 Reserved for Future Use

1.23 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

	NON-RECURRING CHARGES	
Type of Circuit	**First Circuit**	**Each Additional Circuit**
Less Than or Equal to a DS1 (1.544 Mbps)	$ 325.00	$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	$ 550.00	$ 550.00

1.24 Administrative Service Fee

The Administrative Service Fee is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) (N)

Section 2 – Category Two Services

2.1 Uni-Rate InterLATA Long Distance Service

		Switched	Dedicated
InterLATA/Intrastate	(per minute)	$0.0750	$0.0600

2.2 Reserved for Future Use

Section 2 – Category Two Services, (Cont'd)

2.3 Across America 1+ Plans

Across America 1+ service plans are available to Facility- and Resale-based local exchange end users. Across America 1+ Plan rates apply to both direct dialed (1+) and Toll Free Services (TFS). For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Toll-free calls will be billed in six (6) second increments with an initial billing period of sixty (60) seconds. Certain plans have additional requirements, which are noted in the plan description below. For toll Free Service (TFS), the following rates apply to all traffic originating and terminating within the state. The following service charges apply to TFS:

Monthly Recurring Charge, per toll-free number:	$14.82
Non-Recurring Charge, per toll-free number:	$10.00

9.9 LD/TFS

Customers subscribing to this plan must choose Company as their interexchange carrier for InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0605	Month-to-Month	None

Small Business 7.9 LD/TFS

Small Business 7.9 LD plan requires a minimum $5.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0605	Month-to-Month	$5.00

Section 2 – Category Two Services, (Cont'd)

2.3 Across America 1+ Plans

Business Value 6.9 LD/TFS

Business Value 6.9 LD plan requires a minimum one-year term commitment and minimum of $50.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0605	One (1) Year	$50.00

Business Saver 5.9 LD/TFS

Business Saver 5.9 LD plan requires a minimum one-year term commitment and a minimum of $200.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0605	One (1) Year	$200.00

2.4 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

Format	Rate Per Invoice
Electronic	$10.00
CSV/CD of CDR	$25.00

Section 2 – Category Two Services, (Cont'd)

2.5 True Savings Long Distance Rate Plan

True Savings offers interLATA intrastate calling that requires a Minimum Monthly Usage Commitment, per service location, of $9.95 in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this document.

InterLATA Intrastate, Per Minute	$0.0396

2.6 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Charge will be applied as follows:

	Per Billing Invoice
Monthly Recurring Charge	$12.50

2.7 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

	NON-RECURRING CHARGES	
Type of Circuit	**First Circuit**	**Each Additional Circuit**
Less Than or Equal to a DS1 (1.544 Mbps)	$ 325.00	$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	$ 550.00	$ 550.00

Section 2 – Category Two Services, (Cont'd)

2.8 Unity LD Plan

Unity LD Plan is a measured business direct-dialed long distance calling plan available with both dedicated and/or switched calling. The plan includes outbound and inbound intraLATA and interLATA calling.

Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff, but are not included as part of this offering.

2.8.1 Rates and Charges

A. Rates

Calls are billed in six second increments. The duration of each call for billing purposes will be rounded up to the next highest increment. Fractional cents will be rounded up to the next highest cent. The rates shown below are the per-minute rates for interexchange calls which originate and terminate within the state.

Dedicated	**$0.015 per minute**
Switched	**$0.069 per minute**

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N)

(N)

Section 3 – Rules

3.1 Description of Service

3.1.1 Company is a common carrier providing intrastate communications long distance message toll telephone service to Customers for the transmission and reception of voice, data, and other types of communications.

3.1.2 The Company offers intrastate telecommunications service in conjunction with interstate service.

3.1.3 Long distance usage charges are based on the actual usage of Company's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. Charges may vary by service offering, class of call, time of day, day of week, call duration, and/or volume and term commitment.

3.1.4 No charges apply to incomplete calls.

3.1.5 In addition to the provisions set forth in this document, Services offered pursuant to this document are subject to the terms and conditions set forth in Company's tariff Cal. P.U.C. Schedule No. 5-T and Company's Terms & Conditions Document.

3.1.6 Pursuant to Advice Letter 1168 for XO California, Inc. and Advice Letter 62 for Allegiance Telecom of California, Inc., XO California, Inc. and Allegiance Telecom of California, Inc. were merged into and became XO Communications Services, LLC; and the tariffs of these entities were consolidated. Customers who received service from Allegiance Telecom of California will receive service from XO Communications Services, LLC via the Allegiance tariffs, until the end of their service term commitments. Customers who receive service from XO California, Inc. ("Legacy XO Customers") and new Customers will receive service from XO Communications Services, LLC via this document as follows:

Category I Service Plans are set forth in Section 1 Category One Services. These Services are available to Legacy XO Customers and to new Customers who are served out of a Central Office having facilities of the former XO California, Inc. but not the former Allegiance Telecom of California, Inc.

Category II Service Plans are set forth in Section 2 Category Two. These Services are available to new Customers who are served out of a Central Office having facilities of the former Allegiance Telecom of California, Inc.

Section 3 – Rules, (Cont'd)

3.2 Surcharges

In addition to taxes and surcharges listed in Company's Terms& Conditions Document, the following surcharges shall apply:

(A) Property Tax Recovery Surcharge

All intrastate services will be subject to a monthly Property Tax Recovery (PTR) charge of 0.609%. The PTR charge provides for recovery of property taxes imposed on the Company's telecommunications facilities. The PTR, however, is applied only to net intrastate charges, after the application of any service discounts and credits.

3.3 Contracts

(A) Contract Service - General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this document. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

[Copies of contracts no longer required as part of the tariff under Decision 90-08-032, August 8, 1990.]

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) (N)

Section 4 – Grandfathered Services, (Cont'd)

4.1 XO Gold and Platinum Optional Calling Plan

4.1 XO Gold and Platinum Services

XO Gold and Platinum Services provide XO's Customers with direct dialed communications services which are available for use by its Customers on a twenty-four (24) hours a day seven days a week basis. Customers may originate Gold and Platinum services from locations served by the Company and may terminate such calls to any location within the United States. Gold and Platinum Services include 1+ Outbound and Inbound Service, Operator Assistance, Toll Free Service and Directory Assistance Services as set forth below. XO Gold and Platinum Services are optional calling plans. Customers may not substitute other services or rates for those set forth in this section or other sections of this document that are associated with the Gold and Platinum Services, except as explicitly permitted by the terms and conditions of the Gold and Platinum Services.

For the purposes of this Section 4.1, timing of messages will be determined by the following method.

4.1.1 Chargeable time begins when connection is established between the calling station and the called station.

4.1.2 Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

(A) Usage Rates

Usage Rates for Gold and Platinum Services are billed in six (6) second increments with an initial billing period of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent. The following rates apply to intrastate interLATA and interLATA calls.

XO Platinum is an On-Net service where XO is the provider of dialtone. XO Gold is an Off-Net Service where the local dialtone is provided by a LEC other than XO.

(1) Standard Rates for Inbound and Outbound Services:

	IntraLATA	InterLATA
Platinum Rate:	$0.0550	$0.0605
Gold Rate:	$0.070	$0.075

If XO offers intraLATA service(s) elsewhere in this document at rates that are different than the intraLATA rates set forth in above, Customer at its option can substitute such rates for the intraLATA rates set forth above.

Section 4 – Grandfathered Services, (Cont'd)

4.1 XO Gold and Platinum Optional Calling Plan, (Cont'd)

4.1.3 Access Lines

Where XO is not the provider of special access to the Customer, XO may, at the Customer's request and where available, order such access from the applicable LEC. In such cases XO reserves the right to charge that end user, in lieu of XO's documented access rates, a rate equal to the rates charged by the applicable LEC to XO, including any adjustments to such charges necessary to reflect any rate changes instituted by the applicable local exchange carrier.

4.1.4 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including localtoll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call	$0.50

4.1.5 Directory Assistance

Customer's placing a Directory Assistance call as Gold and Platinum Service Customers will be charged a rate of $2.25 for each call.

Section 4 – Grandfathered Services, (Cont'd)

4.1 XO Gold and Platinum Optional Calling Plan, (Cont'd)

4.1.6 Reserved for Future Use

Section 4 – Grandfathered Services, (Cont'd)

4.1 XO Gold and Platinum Optional Calling Plan, (Cont'd)

4.1.7 Commitment Discount

Customers are eligible for discounts based on usage levels and contract terms as shown below. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, interstate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The discount will be applied to the following elements: intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event customer's Company billings fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

Discount Schedule based on annual commitment level and term of contract:

Annual Commitment Level	1 Year	2 Year	3 Year
$3,600	5.0%	6.5%	8.5%
$6,000	7.5%	9.5%	11.5%
$12,000	12.5%	14.5%	16.5%
$18,000	15.0%	17.0%	19.0%
$24,000	17.5%	19.5%	21.5%
$36,000	18.0%	20.0%	22.0%
$48,000	19.0%	21.0%	23.0%
$60,000	20.0%	22.0%	4.0%
$120,000	22.0%	24.0%	26.0%
$240,000	24.0%	26.0%	28.0%
$600,000	26.0%	28.0%	30.0%

Section 4 – Grandfathered Services, (Cont'd)

4.2 XO Dedicated Long Distance Calling Plan

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company's interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least $3,600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; local usage; intrastate, interstate, and international long distance usage; and international toll-free usage, internet service, DSL services, CAP services, conference calling services, and private line services. If the Customer terminates agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

The duration of each call for bill purposes will be rounded up to the nearest highest increment. Calls are billed in six (6) second increments after and initial billing increment of sixty (60) seconds. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

Local Calls over Dedicated Long Distance Trunks	$0.06

4.2.1 Intrastate Long Distance Rate

IntraLATA:	$0.050
InterLATA:	$0.055

4.2.2 Customer may also choose any number of special features for the rates indicated.

Feature	MRC	NRC
Verified Account Codes (1-100)	$10.00	$25.00
Verified Account Codes – per 100 after first 100	$10.00	$25.00
Changes to Verified Account Codes, per change	N/A	$10.00
Toll Free Number – per number	$16.34	N/A
Toll Free Number Directory Listing - Per Listing	$10.00	$35.00

Section 4 – Grandfathered Services, (Cont'd)

4.2 XO Dedicated Long Distance Calling Plan

4.2.3 Customer may also choose any number of special features for the rates indicated (cont'd)

	MRC	NRC
Toll Free – Real Time ANI Allows Customer to receive calling party's telephone number as a component of the call set-up.	$5.00	$5.00
Toll Free – Digital Number Identification Service Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.	$0.00	$450.00
Payphone Blocking	$0.00	$135.00
Toll Free – Alternate Routing Disaster	$35.00	$95.00
Toll Free Change Charge	$0.00	$35.00
Toll Free Day of Year Routing	$5.00	$95.00
Toll Free Expedite Charge	$0.00	$500.00
Toll Free – LATA Restriction / Allowance	$0.00	$135.00
Toll Free Message Referral	$0.00	$0.00
Toll Free NPA / NXX Restriction / Allowance	$0.00	$135.00
Toll Free State Restriction / Allowance	$0.00	$135.00
Toll Free Additional Listings	$10.00	$35.00
Toll Free Feature Package (Includes: State Routing, LATA routing, Area Code Routing, NPA/NXX, Percent Allocation, Time of Day Routing, Time of Week Routing)		
Route Advanced Overflow	$10.00	$135.00

4.2.4 Operator Service Surcharges

Rates apply on a per call basis.

Directory Assistance	$2.25
Station to Station	$1.80
Person to Person	$3.00
Collect Call	$1.30
Third number Billed	$1.30

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Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N)

Section 5 – Promotional Offerings

5.1 Small Business Services Promotion

Beginning May 14, 2010 and ending July 14, 2010, XO will offer to current Small Business Services' customers the following promotion: waiver of the Administrative Service Charge. This waiver will continue while customer maintains its current account at its current level of service and will end September 30, 2011. This promotion is not transferable or assignable.

5.2 Small Business Services 2011 Promotion

Beginning June 1, 2011 and ending June 15, 2011, existing Small Business Service customers will receive the following promotion offer for a period of 12 months. Customers receiving this promotion will not be subject to increases in the Administrative Service Charge. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

5.3 Small Business Services Administrative Service Charge Promotion

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of $7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) (N)

Section 6 – Contract Tariff

6.1 Contract Tariff Option 101

6.1.1 **Description**: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	1.4, 2.3, 4.2.2
XO Long Distance Business Plans	1.19

6.1.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");

B. The customer must order new installations of at least one of the following services listed above in Section 6.1.1.

C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.

D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

6.1.3 **Service Period:** The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

6.1.4 **Terms and Conditions**

A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 8.1.1 will apply for the Subscribed Service.

Section 6 – Contract Tariff, (Cont'd)

6.1 Contract Tariff Option 101, (Cont'd)

6.1.4 Terms and Conditions, (Cont'd)

B. The discount set forth in 6.1.5 will be applied to the products outlined in Section 6.1.1 above in use beginning March 28, 2015 with the rates discounted as set forth in Sections 6.1.5 that is subscribed to in this Option 101.

C. Upon completion of the applicable Service Period, the customer must choose one of the following options:

(1) discontinue service without termination liability; or

(2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).

D. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 8.1 of XO Communications LLC's California Terms & Conditions Product Document.

6.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	1.4, 2.3, 4.2.2	4.3%
XO Long Distance Business Plans	1.19	4.3%

Section 6 – Contract Tariff

6.2 Contract Tariff Option 102

6.2.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 102:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	1.4, 2.3, 4.2.2
XO Long Distance Business Plans	1.19

6.2.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:

A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through April 28, 2015 (the "Subscription Period");

B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.

C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.

D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.

E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.

6.2.3 Service Period: The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 6.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

Section 6 – Contract Tariff, (Cont'd)

6.2 Contract Tariff Option 102, (Cont'd)

6.2.4 Terms and Conditions, (Cont'd)

A. Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 6.2.1 apply for the Subscribed Services.

B. The discount set forth in 6.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.

C. Upon completion of the applicable Service Period, the customer must choose one of the following options:

(1) discontinue service without termination liability; or

(2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 6.2.4.C. the customer's subscription to the service will continue in accordance with option (2).

D. If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 8.1 of XO Communications LLC's California Terms & Conditions Product Document.

6.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	1.4, 2.3, 4.2.2	4.3%
XO Long Distance Business Plans	1.19	4.3%

Section 6 – Contract Tariff

6.3 Contract Tariff Option 103

6.3.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	1.4, 2.3, 4.2.2
XO Long Distance Business Plans	1.19

6.3.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:

A. The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from August 12, 2015 through December 31, 2015 (the "Subscription Period");

B. The customer must order new installations of at least one of the following services listed above in Section 6.3.1.

C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.

D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.

6.3.3 Service Period: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

6.3.4 Terms and Conditions

A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 6.3.1 will apply for the Subscribed Service.

Section 6 – Contract Tariff, (Cont'd)

6.3 Contract Tariff Option 103, (Cont'd)

6.3.4 Terms and Conditions, (Cont'd)

B. The discount set forth in 6.3.5 will be applied to the products outlined in Section 6.3.1 above in use beginning August 12, 2015 with the rates discounted as set forth in Sections 6.3.5 that is subscribed to in this Option 103.

C. Upon completion of the applicable Service Period, the customer must choose one of the following options:

(1) discontinue service without termination liability; or

(2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).

D. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 8.1 of XO Communications LLC's California Terms & Conditions Product Document.

6.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	1.4, 2.3, 4.2.2	4.3%
XO Long Distance Business Plans	1.19	4.3%

Section 6 – Contract Tariff

6.4 Contract Tariff Option 104

6.4.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	1.4, 2.3, 4.2.2
XO Long Distance Business Plans	1.19

6.4.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:

A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from August 12, 2015 through December 31, 2015 (the "Subscription Period");

B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.

C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.

D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.

E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.

6.4.3 **Service Period:** The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 6.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

Section 6 – Contract Tariff, (Cont'd)

6.4 Contract Tariff Option 104, (Cont'd)

6.4.4 Terms and Conditions, (Cont'd)

A. Except as set forth in this Option 104, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 6.4.1 apply for the Subscribed Services.

B. The discount set forth in 6.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.

C. Upon completion of the applicable Service Period, the customer must choose one of the following options:

(1) discontinue service without termination liability; or

(2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 6.4.4.C. the customer's subscription to the service will continue in accordance with option (2).

D. If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 8.1 of XO Communications LLC's California Terms & Conditions Product Document.

6.4.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 104:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	1.4, 2.3, 4.2.2	4.3%
XO Long Distance Business Plans	1.19	4.3%