
LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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The following sections will apply to customers who are served by a Central Office where the former XO New York, Inc. has facilities and to existing Customers of XO New York, Inc. as of February 19, 2005.

Category One - Sections 4.1 thru 4.20

4.0 CATEGORY 1 - SERVICE OFFERINGS, RATES & CHARGES

4.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

Unless other arrangements are negotiated with the Company, the Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line *: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

4.1.1.1 Basic Business Local Line Service:

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Lines under 4.1.1.2 or Small Business Basic Business Line Service under section 4.1.1.4 for new services.

4.1.1.1.1 Basic Service: Each Basic Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing Per Customer Location
Presubscription
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

*Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.2 Optional Features: A Basic Business Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 4.1.1.1.3.

Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)
Call Return
Class of Service Restriction
Call Waiting Cancel
Speed Dial up to 30 Numbers
Call Block
Automatic Callback
Distinctive Ringing
Number Portability
Remote Access Forwarding

NOTE: Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 4.1.1.1.3.1, 4.1.1.1.3.2, and 4.1.1.1.3.3 respectively.

4.1.1.1.3.1 Non-Recurring Charges

Service Connection Charge \$0.00 - \$60.00
(per line)

Service order charges apply as described in Section 4.18 of this tariff.

Optional Feature Activation \$0 - \$50.00
(per order)

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges (Cont'd.)

4.1.1.1.3.1 Non-Recurring Charges (Cont'd.)

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 70

Revision: 0

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: (Cont'd)

4.1.1.1.3.2 Monthly Recurring Charges

Basic Business Local Line - Line Charge \$0 - \$25.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.1 Basic Business Local Line Service (Cont'd)****4.1.1.1.3 Basic Business Local Line Rates and Charges: (Cont'd)****4.1.1.1.3.2 Monthly Recurring Charges (Cont'd.)****Optional Features:**

Call Forward Busy	\$0 - \$10.00
Call Forward No Answer	\$0 - \$10.00
Call Forward Variable	\$0 - \$10.00
Call Hold	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Blocking	\$0 - \$10.00
Call Park	\$0 - \$10.00
Call Pickup, Group	\$0 - \$10.00
Call Waiting	\$0 - \$10.00
Conference Three Way	\$0 - \$10.00
Message Waiting	\$0 - \$10.00
Serial Hunting	\$0 - \$10.00
Speed Call (up to 8 numbers)	\$0 - \$10.00
Caller ID	\$0 - \$10.00
Caller ID Block	\$0 - \$10.00
Call Return	\$0 - \$10.00
Class of Service Restriction	\$0 - \$10.00
Call Waiting Cancel	\$0 - \$10.00
Speed Dial up to 30 Numbers	\$0 - \$10.00
Call Block	\$0 - \$10.00
Automatic Callback	\$0 - \$10.00
Distinctive Ringing	\$0 - \$10.00
Number Portability	\$0 - \$10.00
Remote Access Forwarding	\$0 - \$10.00

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 72

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: (Cont'd)

4.1.1.1.3.3 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.2 Basic Business Lines***

Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.2.1 Basic Business Lines include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge.

Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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* As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.2 Basic Business Lines (Cont'd)

4.1.1.2.2 Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line (Hotline)
Call Forward No Answer Ring Select	Hunting (Circular or Sequential)
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Automatic Recall
Caller ID Name & Number	
Caller ID Per Line Blocking	

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.2 Basic Business Lines (Cont'd)

4.1.1.2.2 Basic Business Line Optional Features: (Cont'd.)

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Packages</u>	<u>Features Included</u>
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.2 Basic Business Lines (Cont'd)**

4.1.1.2.3 Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Basic Local Line	Line Charge
One Year Term	\$0.00-\$25.00
Two Year Term	\$0.00-\$25.00
Three Year Term	\$0.00-\$25.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward Busy	Automatic Line
Call Forward No Answer	Hunting (Circular or Sequential)
Call Forward No Answer-Ring Select	Last Call Return (Automatic Call Back)
Call Forward Variable	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Remote Access to Call Forwarding
Call Transfer, with Consultation Hold	Repeat Dialing (Class Automatic Recall)
Call Waiting with Cancel Call Waiting	Selective Call Acceptance
Caller ID Number Only	Selective Call Forwarding
Caller ID with Name and Number	Selective Call Rejection
Caller ID Per Line Blocking	Speed Calling-30 numbers
	Speed Calling-8 numbers
	Three-Way Calling with Consultation Hold
Feature Package 2	\$0.00-\$20.00
Feature Package 3	\$0.00-\$20.00
Feature Package 4	\$0.00-\$20.00
Feature Package 5	\$0.00-\$20.00
Feature Package 6	\$0.00-\$20.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.2 Basic Business Lines (Cont'd)****4.1.1.2.3 Basic Business Line Rates and Charges (Cont'd)**

Installation Charge (Per Line)	<u>NRC</u>
First Line	\$0.00-\$60.00
Additional Line(s)	\$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

Optional Features	\$0.00-\$50.00 each
Feature Package 2	\$0.00-\$75.00
Feature Package 3	\$0.00-\$100.00
Feature Package 4	\$0.00-\$150.00
Feature Package 5	\$0.00-\$175.00
Feature Package 6	\$0.00-\$200.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.2.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3 Small Business Basic Business Local Line Service

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Lines under 4.1.1.2 or Small Business Basic Business Line Service under section 4.1.1.4 for new services.

Small Business Basic Local Lines are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provide basic access service and supply a single, voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Local Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.3.1 Basic Service: Each Small Business Basic Business Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing Per Customer Location
Presubscription
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3 Small Business Basic Business Local Line Service (Cont'd)

4.1.1.3.2 Optional Features: A Small Business Basic Business Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 4.1.1.3.3.

Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)
Call Return
Class of Service Restriction
Call Waiting Cancel
Speed Dial up to 30 Numbers
Call Block
Automatic Callback
Distinctive Ringing
Number Portability
Remote Access Forwarding

NOTE: Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3 Small Business Basic Business Local Line Service (Cont'd)

4.1.1.3.3 Small Business Basic Business Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 4.1.1.3.3.1, 4.1.1.3.3.2, and 4.1.1.3.3.3. respectively.

4.1.1.3.3.1 Non-Recurring Charges

Service Connection Charge \$0.00 - \$60.00
(per line)

Service order charges apply as described in Section 4.18 of this tariff.

Optional Feature Activation \$0 - \$50.00
(per order)

4.1.1.3.3.2 Monthly Recurring Charges

Small Business Basic Business Local Line -
Line Charge \$0 - \$25.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.3.3 Small Business Basic Business Local Line Service (Cont'd)****4.1.1.3.3.2 Monthly Recurring Charges (Cont'd.)****Optional Features:**

Call Forward Busy	\$0 - \$10.00
Call Forward No Answer	\$0 - \$10.00
Call Forward Variable	\$0 - \$10.00
Call Hold	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Blocking	\$0 - \$10.00
Call Park	\$0 - \$10.00
Call Pickup, Group	\$0 - \$10.00
Call Waiting	\$0 - \$10.00
Conference Three Way	\$0 - \$10.00
Message Waiting	\$0 - \$10.00
Serial Hunting	\$0 - \$10.00
Speed Call (up to 8 numbers)	\$0 - \$10.00
Caller ID	\$0 - \$10.00
Caller ID Block	\$0 - \$10.00
Call Return	\$0 - \$10.00
Class of Service Restriction	\$0 - \$10.00
Call Waiting Cancel	\$0 - \$10.00
Speed Dial up to 30 Numbers	\$0 - \$10.00
Call Block	\$0 - \$10.00
Automatic Callback	\$0 - \$10.00
Distinctive Ringing	\$0 - \$10.00
Number Portability	\$0 - \$10.00
Remote Access Forwarding	\$0 - \$10.00

4.1.1.3.3.3 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.4 Small Business Basic Business Line Service***

Small Business Basic Business Lines are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provide basic access service and supply a single, voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.4.1 Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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* As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.4 Small Business Basic Business Line Service (Cont'd)

4.1.1.4.2 Small Business Basic Business Line Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line (Hotline)
Call Forward No Answer Ring Select	Hunting (Circular or Sequential)
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Automatic Recall
Caller ID Name & Number	
Caller ID Per Line Blocking	

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Packages</u>	<u>Features Included</u>
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding
Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.	
Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.4 Small Business Basic Business Line Service (Cont'd)**

4.1.1.4.3 Small Business Basic Business Line Rates and Charges:
Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Small Business Basic Business Line	Line Charge
One Year Term	\$0.00-\$35.00
Two Year Term	\$0.00-\$35.00
Three Year Term	\$0.00-\$35.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward Busy	Automatic Line
Call Forward No Answer	Hunting (Circular or Sequential)
Call Forward No Answer-Ring Select	Last Call Return (Automatic Call Back)
Call Forward Variable	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Remote Access to Call Forwarding
Call Transfer, with Consultation Hold	Repeat Dialing (Class Automatic Recall)
Call Waiting with Cancel Call Waiting	Selective Call Acceptance
Caller ID Number Only	Selective Call Forwarding
Caller ID with Name and Number	Selective Call Rejection
Caller ID Per Line Blocking	Speed Calling-30 numbers
	Speed Calling-8 numbers
	Three-Way Calling with Consultation Hold
Feature Package 2	\$0.00-\$20.00
Feature Package 3	\$0.00-\$20.00
Feature Package 4	\$0.00-\$20.00
Feature Package 5	\$0.00-\$20.00
Feature Package 6	\$0.00-\$20.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.4 Small Business Basic Business Line Service (Cont'd)****4.1.1.4.3 Small Business Basic Business Line Rates and Charges
(Cont'd)**

Installation Charge (Per Line)	<u>NRC</u>
First Line	\$0.00-\$60.00
Additional Line(s)	\$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

Optional Features	\$0.00-\$50.00 each
Feature Package 2	\$0.00-\$75.00
Feature Package 3	\$0.00-\$100.00
Feature Package 4	\$0.00-\$150.00
Feature Package 5	\$0.00-\$175.00
Feature Package 6	\$0.00-\$200.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.4.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES**4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.5 Small Business Basic Business Lines II Service**

Small Business Basic Business Lines II are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provide basic access service and supply a single, voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.5.1 Small Business Basic Business Lines II include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines II come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.5 Small Business Basic Business Line II Service (Cont'd)

4.1.1.5.2 Small Business Basic Business Line II Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward No Answer Ring Select	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
CallertID Per Line Blocking	Selective Call Acceptance
Distinctive Ringing/ Call Waiting	Selective Call Rejection
Automatic Line (Hotline)	Automatic Recall
Hunting (Circular)	

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.5 Small Business Basic Business Line II Service (Cont'd)****4.1.1.5.3 Small Business Basic Business Line II Rates and Charges:
Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.**

	<u>Monthly Recurring Charges</u>
Small Business Basic Business Line II	Line Charge
One Year Term	\$0.00-\$35.00
Two Year Term	\$0.00-\$35.00
Three Year Term	\$0.00-\$35.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward No Answer-Ring Select	Automatic Line
Call Forwarding of Call Waiting Calls	Hunting (Circular)
Call Waiting with Cancel Call Waiting	Last Call Return (Automatic Call Back)
Caller ID Per Line Blocking	Simultaneous Ring
Remote Access to Call Forwarding	Selective Call Rejection
Repeat Dialing (Class Automatic Recall)	Speed Calling-30 numbers
Selective Call Acceptance	Speed Calling-8 numbers
Selective Call Forwarding	
	<u>Installation Charge (Per Line)</u> <u>NRC</u>
	First Line \$0.00-\$60.00
	Additional Line(s) \$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.5.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.6 Basic Business Lines II Service**

Basic Business Lines II service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.6.1 Basic Business Lines II include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Basic Business Lines II come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

(T)

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.6 Basic Business Lines II Service (Cont'd)

4.1.1.6.2 Basic Business Line II Optional Features: Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward No Answer Ring Select	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
CallertID Per Line Blocking	Selective Call Acceptance
Distinctive Ringing/ Call Waiting	Selective Call Rejection
Automatic Line (Hotline)	Automatic Recall
Hunting (Circular)	

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Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.6 Basic Business Lines II Service (Cont'd)**

4.1.1.6.3 Basic Business Line II Rates and Charges: Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Basic Business Line II	Line Charge
One Year Term	\$0.00-\$35.00
Two Year Term	\$0.00-\$35.00
Three Year Term	\$0.00-\$35.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward No Answer-Ring Select	Automatic Line
Call Forwarding of Call Waiting Calls	Hunting (Circular)
Call Waiting with Cancel Call Waiting	Last Call Return (Automatic Call Back)
Caller ID Per Line Blocking	Simultaneous Ring
Remote Access to Call Forwarding	Selective Call Rejection
Repeat Dialing (Class Automatic Recall)	Speed Calling-30 numbers
Selective Call Acceptance	Speed Calling-8 numbers
Selective Call Forwarding	
	<u>Installation Charge (Per Line)</u> <u>NRC</u>
	First Line \$0.00-\$60.00
	Additional Line(s) \$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.6.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

- 4.1.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

Local Trunk service is no longer available to customers who sign up for service after April 15, 2002. See Business Trunks under section 4.1.2.6 for new services.

- 4.1.2.1 Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

- 4.1.2.2 Local Trunk - Digital: Local Trunk - Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk - Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd.)

4.1.2.3 Optional Local Trunk Configurations:

4.1.2.3.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

4.1.2.3.2 One-Way Inbound or Two-Way:
Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

4.1.2.3.3 Direct Inward Dialing ("DID"):
Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will output the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be output must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 4.1.2.5.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd.)

4.1.2.4 Features:

4.1.2.4.1 The following features are available standard with local trunks at no additional charge:

Touch Tone
Presubscription
One Directory Listing
Calling Number Delivery Blocking/per call
Toll Restriction
900/976 Blocking
Least Idle or Most Idle Trunk Selection (digital trunks only)

4.1.2.4.2 The following optional features are available with appropriately configured local trunks at the rates specified in Section 4.1.2.5.

Calling Number Delivery
Serial Hunting
Direct Inward Dialed (DID) Numbers

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.5 Local Trunk-Rates and Charges: A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

4.1.2.5.1 Monthly Recurring Charges:

Local Trunk - Basic	\$0 - \$ 100.00
Local Trunk - Digital	\$0 - \$2,000.00

Optional Features:

Calling Number Delivery	\$0 - \$10.00
Calling Number Delivery	
Blocking (per line)	\$0 - \$10.00

Serial Hunting	\$0 - \$10.00
DID Numbers (per block of 20)	\$0 - \$10.00

4.1.2.5.2 Usage Rates:

Usage Rates as specified in section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.5 Local Trunk-Basic Rates and Charges (Cont'd)

4.1.2.5.3 Non-Recurring Charges

Installation Charge - per local trunk	\$0 - \$100.00
Installation Charge	
Per Digital Transport Facility	\$0 - \$2,000.00
Per DS0 Channel activated	N/A
Per Trunk Configured for DID Service	\$0 - \$ 50.00
Service order charges apply as described in Section 4.18 of this tariff.	

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.1 PBX Analog Trunks**

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as identified above.

4.1.2.6.2 Digital Switched T-1*

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

*For customers who signed up for service on or after July 13, 2005 this product offering will only be available to current customers.

**Effective December 6, 2008, this service will be available only to current customers at their current locations.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.2 Digital Switched T-1 (Cont'd.)

Digital Switched T-1 service is provisioned as either a:

- **Full Digital Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and 24 channels or,
- **Fractional Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and individual channels (minimum of 10 channels) are available in basic (A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks) or advanced (A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks)

4.1.2.6.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting:

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.3 PBX Analog Trunk & Digital Switched T-1 Standard features:(Cont'd.)

Least Idle Trunk Selection (“LIDL”) - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection (“MIDL”) - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Alternative Call Routing - Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:
Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

Additional Features:

E911

One (1) Directory Listing

Touch-tone Capability

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.4 PBX Analog Trunk & Digital Switched T-1 Optional Features:

Calling Number Delivery

Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 4.2 and 4.3 of this Tariff.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.5 Rates and Charges:

Business Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 4.1.3 of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.2 Local Trunk: (Cont'd)****4.1.2.6 Business Trunks (Cont'd)****4.1.2.6.5 Rates and Charges: (Cont'd.)****Monthly Recurring Charges:**

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Analog PBX Trunks			
In-Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Out-Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Two Way	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
In-Only w/DID	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Two-Way w/DID	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
<u>Full Switched Digital T1 Trunks</u>			
In-Only	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Out-Only	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Two Way	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
In-Only w/DID	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Two-Way w/DID	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
<u>Fractional Switched T1 Digital Trunks</u>			
Basic	\$0.00-\$300.00	\$0.00-\$300.00	\$0.00-\$300.00
Per Channel			
In Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Out-Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Two-Way	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Advanced	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Per Channel			
In-Only w/DID	\$0.00-\$100.00	\$0.00-\$100.00	\$0.00-\$100.00
Two-Way w/DID	\$0.00-\$100.00	\$0.00-\$100.00	\$0.00-\$100.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.5 Rates and Charges: (Cont'd.)

Monthly Recurring Charges (Cont'd.):

DID Numbers

Per Blocks of 20 \$0.00-\$10.00

Per Blocks of 100 \$0.00-\$10.00

Optional Feature

Calling Number Delivery

-per Trunk Group \$0.00-\$50.00

Flat Rate Local Usage \$0.00 - \$ 562.50

Non-Recurring Charges

Analog PBX Trunks

In-Only \$0.00-\$200.00

Out-Only \$0.00-\$200.00

Two Way \$0.00-\$200.00

In-Only w/DID \$0.00-\$300.00

Two-Way w/DID \$0.00-\$300.00

Full Switched Digital T1 Trunks

In-Only \$0.00-\$1,000.00

Out-Only \$0.00-\$1,000.00

Two Way \$0.00-\$1,000.00

In-Only w/DID \$0.00-\$1,000.00

Two-Way w/DID \$0.00-\$1,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.2 Local Trunk: (Cont'd)****4.1.2.6 Business Trunks (Cont'd)****4.1.2.6.5 Rates and Charges: (Cont'd.)****Non-Recurring Charges (Cont'd.)****Fractional T1 Digital Trunks**

Basic \$0.00-\$200.00

Per Channel

In-Only \$0.00-\$50.00

Out-Only \$0.00-\$50.00

Two-Way \$0.00-\$50.00

Advanced \$0.00-\$200.00

Per Channel

In-Only w/DID \$0.00-\$100.00

Two-Way w/DID \$0.00-\$100.00

DID Numbers

Per Blocks of 20 \$0.00-\$50.00

Per Blocks of 100 \$0.00-\$50.00

Optional Feature

Calling Number Delivery

-per Trunk Group \$0.00-\$50.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Trunk Change Charge

Trunk Group Configuration \$0.00-\$100.00

Channel Reconfiguration (T1) \$0.00-\$100.00

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.3 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.6 Full Switched T-1 – Digital T-1 Package

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for either Basic: In-Only, Out-Only, and Two-Way; In-Only DID and Two-Way DID Calling. Digital. Full Switched T-1 Service – Digital T-1 Package Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. This offering is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.4 Local Exchange Service (Cont'd)****4.1.2 Local Trunk (Cont'd)****4.1.2.6 Business Trunks (Cont'd.)****4.1.2.6.6 Full Switched T-1 – Digital T-1 Package (Cont'd)****4.1.2.6.6.1 Rates and Charges****Monthly Recurring Charges**

	1 Year Term	2 Year Term	3 Year Term
Full Switched T-1, Basic	\$0.00-\$1500.00	\$0.00-\$1250.00	\$0.00-\$1000.00
Full Switched T-1, In-Only DID	\$0.00-\$1500.00	\$0.00-\$1250.00	\$0.00-\$1000.00
Full Switched T-1, 2-Way DID	\$0.00-\$1500.00	\$0.00-\$1250.00	\$0.00-\$1000.00

	Non-Recurring Charges
Full Switched T-1, Basic	\$0.00-\$2000.00
Full Switched T-1, In-Only DID	\$0.00-\$2000.00
Full Switched T-1, 2-Way DID	\$0.00-\$2000.00

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LOCAL EXCHANGE SERVICES**4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.5 Local Exchange Service (Cont'd)****4.1.2 Local Trunk (Cont'd)****4.1.2.6 Business Trunks (Cont'd.)****4.1.2.6.6 Full Switched T-1 – Digital T-1 Package (Cont'd)****4.1.2.6.6.1 Rates and Charges (Cont'd)****Monthly Recurring Charges**

DID Numbers	
Per Blocks of 20	\$0.00-\$10.00
Per Blocks of 100	\$0.00-\$30.00
Optional Feature	
Calling Number Delivery	
-per Trunk Group	\$0.00-\$50.00

Non-Recurring Charges

DID Numbers	
Per Blocks of 20	\$0.00-\$30.00
Per Blocks of 100	\$0.00-\$30.00
Optional Feature	
Calling Number Delivery	
-per Trunk Group	\$0.00-\$50.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Trunk Change Charge

Trunk Group Configuration	\$0.00-\$100.00
Channel Reconfiguration (T1)	\$0.00-\$100.00

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.3 Usage Options: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

4.1.3.1 Per Message Rate: The following rates will be applied on a per minute basis, regardless of the duration of the call. Per message rates will apply for calls in excess of the amount included with Local Basic Trunk service.

Per Minute

\$0 - \$.25

4.1.4 XO Integrated Access

XO Integrated Access will no longer be available to customers who sign up for service after January 19, 2003. Customers who enter into Service Order Agreements will receive Service pursuant to Section 4.1.17 of this tariff.

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 local exchange lines or channels. Further, the Customer must, at a minimum, sign a one-year service contract.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.4 XO Integrated Access (Cont'd.)****4.1.4.1 Monthly Recurring Charges**

Basic Line	\$0.00-\$30.00
DID Trunks	\$0.00-\$30.00
DOD Trunks	\$0.00-\$30.00
Two-way Trunks	\$0.00-\$30.00

Features	
Call Forward Variable	\$0.00
Call Forward Busy	\$0.00
Call Forward Don't Answer	\$0.00
Speed Calling (8)	\$0.00
Call Waiting	\$0.00
3-way calling	\$0.00
Hunting	\$0.00

All other features are available at the tariffed rate.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.4 XO Integrated Access (Cont'd)

4.1.4.2. Non Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a non-recurring installation charge. If a Customer chooses to add additional local exchange lines/channels after installation of the initial service, the Company's regular non recurring installation charges for local exchange service, as specified in Sections 4.1.1.3.1 and/or 4.1.2.5.3.

For those customers purchasing more than one DS-1 in an initial order, the installation charges will be done via ICB.

Installation charge : \$0.00-\$1500.00

4.1.4.3 Usage

The following rate will be applied on a per minute basis with an initial period of three (3) minutes:

First 3 Minutes	\$0.00-\$0.25
Each additional minute	\$0.00-\$0.25

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.4 XO Integrated Access (Cont'd)

4.1.4.4 Enhanced Integrated Feature: XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$0.00-\$10.00.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package:

Abbreviated Dialing (3 or 4 digit)
Call Hold
Call Pickup
Call Transfer
Voice Mail*
Message Waiting

All other features are available at the tariffed rate.

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.5 Enhanced Business Line

Enhanced Business Line service is no longer available to customers who sign up for service after April 15, 2002. See Centrex service under section 4.1.11 for new services.

XO Enhanced Business Line service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number.

4.1.5.1 Standard Features: Each XO Enhanced Business Line is provided with the following standard features:

- Call Forward - Variable, Busy, No Answer
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Waiting
- Call Waiting – Cancel
- Caller ID Blocking (Allows user to block on a per call basis)
- Conference / Six-Way
- Distinctive Ringing
- Direct Inward Dialing, Direct Outward Dialing Capabilities
- Hunting
- Abbreviated Dialing
- Speed Call - Long List (30 Numbers)
- Station Dialing
- Service Restrictions (900/976, Internal Only, Deny Toll, Deny International, LIDB Restrictions)
- Three Way Calling
- Uniform Call Distribution
- Intercom

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.5 Enhanced Business Line (Cont'd)**

4.1.5.2 Optional Features: A Customer may order these optional features at rates specified in Section 4.1.5.4:

Calling Number Delivery

Calling Number with Name Delivery (Where Available)

Caller ID Line Blocking (User can unblock on a per call basis)

Automatic Line

Multiple Appearance Directory Number (MADN)

Music On Hold (Where Available)

Night Service (Where Available)

Remote Access to Call Forward (Where Available)

4.1.5.3 Rates are dependent upon the number of XO Enhanced Business Lines purchased and the term of the Customer's contract.

Non-Recurring Charge

\$0.00 - \$50.00 per Enhanced Business Line (10-100 Lines)

ICB for >100 Lines

Recurring Charges

<u>Number of lines</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
10-100	\$0.00 - \$50.00	\$0.00-\$50.00	\$0.00-\$50.00
>100	ICB	ICB	ICB

Service order charges apply as described in Section 4.18 of this tariff.

Some material on this page was moved to Page 226.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.5 Enhanced Business Line (Cont'd)****4.1.5.4 Rates for Optional Features:**

Rates for this Section apply per Enhanced Business Line, unless otherwise noted.

	<u>NRC</u>
Calling Number Delivery	\$ 0.00 - \$ 20.00
Calling Number Delivery with Name (Where Available)	\$ 0.00 - \$ 20.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$ 0.00 - \$ 20.00
Automatic Line	\$ 0.00 - \$ 20.00
Music on Hold (Where Available)	\$ 0.00 - \$ 20.00
Multiple Appearance Directory Number (MADN – Single or Multi)	\$ 0.00 - \$ 20.00
Night Service (Where Available)	\$ 0.00 - \$ 20.00
Remote Access to Call Forward (Where Available)	\$ 0.00 - \$ 20.00

	<u>MRC</u>
Calling Number Delivery	\$ 0.00 - \$ 10.00
Calling Number Delivery with Name (where Available)	\$ 0.00 - \$ 10.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$ 0.00 - \$ 10.00
Automatic Line	\$ 0.00 - \$ 10.00
Multiple Appearance Directory Number (MADN – Single or Multi)	\$ 0.00 - \$ 10.00
Music on Hold (Where Available)	\$ 0.00 - \$ 10.00
Night Service (Where Available)	\$ 0.00 - \$ 10.00
Remote Access to Call Forward (Where Available)	\$ 0.00 - \$ 10.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.6 Special Access Services**

Special Access Service is a dedicated local line/loop from a customer to a long distance company, internet service provider, or other provider of telecommunication services. Special Access is also used in conjunction with XO's Private Line Service found in its Message Toll Services Tariff at Section 3.4.

For the purposes of calculations of the rates below, the following is applicable:

On-Net to On-Net-only one termination channel charge.

On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.

Off-Net to Off-Net-review on an individual cases basis for technical purposes. Two channel terminations, one fixed mileage and an appropriate number of variable miles would be charged.

4.1.6.1 DS-1 Rates

	<u>MRC</u>
Channel Termination	\$0 - \$350.00
Channel Mileage	
-Fixed	\$0 - \$100.00
-Per Mile	\$0 - \$100.00
Over Five (5) Miles	ICB
Optional Features	
Multiplexing, DS-1 to DS0	ICB
	<u>NRC</u>
Installation	\$0 - \$500.00
Optional Features	
-Multiplexing, DS-1 to DS0	ICB

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.6 Special Access Services (Cont'd)****4.1.6.2 DS-3 Rates**

	<u>MRC</u>
Channel Termination	\$0 - \$3,500.00
Channel Mileage	
- Fixed	\$0 - \$2,500.00
- Per Mile	\$0 - \$250.00
Over Five (5) Miles	ICB
Optional Features	
-Multiplexing, DS-1 to DS0	ICB
	<u>NRC</u>
Installation	\$0 - \$3,000.00
Optional Features	
-Multiplexing, DS-1 to DS0	ICB

Customers signing contracts for terms of two (2) or three (3) years will receive a discount of five percent (5%) and ten percent (10%) respectively on the Monthly Channel Termination Charges above.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.7 Inbound PRI

Inbound PRI is a high inbound only Primary Rate Interface ISDN service. This service is available to Internet Service Providers and Application Service Providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a customer's premise to the local XO central office. Service will be delivered to the customer premise on a digital basis only. The customer may elect to convert the digital signal to analog using customer provided channel banks at their own discretion, but XO will not provide this as part of the service.

Inbound PRI is a dedicated inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are offered under two pricing plans described in Section 4.1.7.1 below. Pricing is based on whether the Customer service location is On-Net or Off-Net. For purposes of this offering, On-Net service shall mean service to the Customer service location is provided entirely by XO over its own fiber or wireless facilities, or when Customer is collocated with XO. Off-Net service shall mean service to the Customer service location is not provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer service location is provided through the use, purchase or lease of the facilities of another local access provider other than XO, including the use of unbundled network elements or Type II facilities. A minimum one year term commitment is required with this service offering.

Customer and XO, agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters XO's ability to offer the current contract rate, upon 30 days written notification to Customer, XO may migrate the Customer to the Off-Net Price Plan for remainder of Customer's term commitment. If XO chooses to migrate customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon 30 days written notice to XO after receipt of the XO migration notice.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.7 Inbound PRI (Cont'd)****4.1.7.1 Rates**

With each Monthly Recurring Charge (MRC) Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional MRC. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$0 – \$50.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$0 - \$10.00.

Price Plan Option #1 This option is no longer available after September 1, 2002.

Only available to On-Net Customers.

		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly	Recurring	\$0-1000.00	\$0- 1000.00	\$0-1000.00
Charge				
Non-Recurring Charge		\$0-1500.00	\$0- 1500.00	\$0-1500.00

Price Plan Option #2

Available to Off-Net Customers.

		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly	Recurring	\$0-3000.00	\$0- 3000.00	\$0-3000.00
Charge				
Non-Recurring Charge		\$0-1500.00	\$0- 1500.00	\$0-1500.00

Price Plan Option #3

Only available to On-Net Customers on or after September 1, 2002.

		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly	Recurring	\$0-1000.00	\$0- 1000.00	\$0-1000.00
Charge				
Non-Recurring Charge		\$0-1500.00	\$0- 1500.00	\$0-1500.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.7 Inbound PRI (Cont'd)****4.1.7.2 Discount Schedule**

Customers are eligible for discounts based on revenue levels as shown below. The monthly revenue level is Customer's total monthly telecommunications expenses provided to Company for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Discount Schedule based on monthly usage:

<u>Monthly Usage Level</u>	<u>Discount Percentage</u>
\$0 – 5,000	0%
\$5,000.01 – 25,000	10%
\$25,000.01 – 100,000	15%
\$100,000.01 – 300,000	20%
\$300,000.01+	25%

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering

XOption Service Offering is no longer available to customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under section 4.1.12 for new services.

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in Sections 4.1.8.1 through 4.1.8.13 below. Each XOption includes the Standard Feature Package as defined in Section 4.1.8.14, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering****4.1.8.1 XOption #1**

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.2 XOption #2**

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 12,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.3 XOption #3**

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: “A” = 4,000 minutes, “B” = 7,000 minutes, “C” = 10,000 minutes, and “D” = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company’s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company’s website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option “A”, “B”, or “C,” or 20,000 minutes of local exchange calling, if the customer chooses option “D.” Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company’s Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company’s website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 –\$6,000.00
Non-Recurring Charge	\$0-\$800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.4 XOption #4**

To receive service under XOption #4, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 12,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.5 XOption #5**

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$3,000.00
	B=\$0 - \$3,000.00
	C=\$0 - \$3,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$1,800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.6 XOption #6**

To receive service under XOption #6, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 12,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$3,000.00
	B=\$0 - \$3,000.00
	C=\$0 - \$3,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$1,800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.7 XOption #7**

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$999.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.8 XOption #8**

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0	-	B=\$0	-	C=\$0	-	D=\$0
	\$100.00		\$100.00		\$100.00		\$100.00
Per User	A=\$0	-	B=\$0	-	C=\$0	-	D=\$0
	\$100.00		\$100.00		\$100.00		\$100.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.9 XOption #9**

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge					
Per	A=\$0 - \$100.00	B=\$0	-	C=\$0	-
User		\$100.00		\$100.00	\$100.00
Non-Recurring Charge					
Per	A=\$0 - \$100.00	B=\$0	-	C=\$0	-
User		\$100.00		\$100.00	\$100.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.10 XOption #10**

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
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Non-Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.11 XOption #11**

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
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Non-Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.12 XOption #12**

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$4,000.00 B=\$0 - \$4,000.00 C=\$0 - \$4,000.00 D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.13 XOption #13**

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$5,000.00
	B=\$0 - \$5,000.00
	C=\$0 - \$5,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$1,800.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.14 XOption #14**

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: “A” = 10,000 minutes, “B” = 25,000 minutes, “C” = 50,000 minutes, and “D” = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company’s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company’s website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options “A”, “B”, or “C,” or 30,000 minutes of local exchange calling, if the customer chooses option “D.” Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company’s Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company’s website.

Monthly Recurring Charge	A=\$0-10,000.00
	B=\$0-10,000.00
	C=\$0-10,000.00
	D=\$0 -10,000.00
Non-Recurring Charge	\$0-5,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.15 XOption #15**

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0-10,000.00
	B=\$0-10,000.00
	C=\$0-10,000.00
	D=\$0 -10,000.00
Non-Recurring Charge	\$0-5,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.16XOption #16**

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0-10,000.00
	B=\$0-10,000.00
	C=\$0-10,000.00
	D=\$0 -10,000.00
Non-Recurring Charge	\$0-5,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.8 X OPTION Service Offering (Cont'd)****4.1.8.17 XOption M**

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly minutes will be billed at \$.02 per MOU in sixty-second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0-1,000.00
Non-Recurring Charge	\$0-1,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.8.19 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting**

Call Forwarding

3 Way Calling

Speed Dial

Abbreviated Dialing

Call Hold

Call Pickup

Call Transfer

Hunting

Caller ID – Number Only

First Block of 20 DID's*

4.1.8.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

* Available to Customers who ordered business trunks

** Non-Regulated.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount

4.1.9.1 Multiple Service #1* is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customer must meet the following criteria:

1. Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;

* As of October 30, 2005, this discount will no longer be available to new Customers.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount

4.1.9.1 (Cont'd)

4. All Voice and Data Services must be provided the same customer location;
5. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and
If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount (Cont'd)

4.1.9.2 Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting, and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customers must meet the following criteria:

1. Customers must subscribe to XO local exchange, and long distance ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount (Cont'd)

4.1.9.2 (Cont'd.)

3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

4.1.10.1Conditions: This service is offered subject to the following conditions:

1. PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
2. ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
3. PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.1 Conditions: (Cont'd.)

5. Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
6. All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
7. Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in
8. Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.2 Service Components: The following Service Components are included in the MRC when ordering ISDN PRI:

1. Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
2. Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
3. Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
 - a.) Voice Calls may be completed to both ISDN and non-ISDN lines.
 - b.) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
 - c.) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.3 Primary Rate Channel Configurations: Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines May choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

1. Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
2. Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.
3. Backup Channel Configuration: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.4 Standard Service Features: The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

1. Call-by-Call Service: Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd)

4.1.10.4 Standard Service Features (Cont'd)

2. Calling Line Identification Delivery (CLID): Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
3. Calling Line Identification Delivery Blocking: Customer's telephone number(s) will not be forwarded to the called party.
4. Clear Channel Capability: Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.
5. Non-Facility Control Signaling (NFAS): Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd)

4.1.10.4 Standard Service Features (Cont'd)

6. D Channel Backup: Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
7. Digital Voice Transmission: All voice calls are transmitted using digital signaling.
8. Direct Inward Dial (DID) Signaling: Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
9. PBX Station ID Capability: Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
10. Network Ring Again: Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
11. Message Waiting Indication: Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd)

4.1.10.4 Standard Service Features (Cont'd)

4.1.10.4.1 Optional Service Features:

- (a) 2B Channel Transfer: 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (b) Calling Name Delivery: Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)**

4.1.10.5 Application of Rates: Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

4.1.10.5.1 ISDN PRI Non-Recurring Charge (NRC):**New York Metro:**

1 Year Term	\$0 - \$2,000.00
2 Year Term	\$0 - \$2,000.00
3 Year Term	\$0 - \$2,000.00
2B Channel Transfer (per PRI Span)	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00

Buffalo Metro:

1 Year Term	\$0 - \$2,000.00
2 Year Term	\$0 - \$2,000.00
3 Year Term	\$0 - \$2,000.00
2B Channel Transfer (per PRI Span)	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00

Rochester Metro:

1 Year Term	\$0 - \$2,000.00
2 Year Term	\$0 - \$2,000.00
3 Year Term	\$0 - \$2,000.00
2B Channel Transfer (per PRI Span)	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00

Some material on this page was moved to Pages 134.1 and 134.2.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

4.1.10.5 Application of Rates: (Cont'd.)4.1.10.5.2 ISDN PRI Monthly Recurring Charges (MRC):New York Metro:

1 Year Term	\$0- \$1,000.00
2 Year Term	\$0- \$1,000.00
3 Year Term	\$0- \$1,000.00
2B Channel Transfer (per PRI Span)	\$0 - \$100.00
Calling Name Delivery (per PRI Span)	\$0 - \$100.00
Flat Rate Local Usage	\$0 - \$562.50

Buffalo Metro:

1 Year Term	\$0- \$1,000.00
2 Year Term	\$0- \$1,000.00
3 Year Term	\$0- \$1,000.00
2B Channel Transfer (per PRI Span)	\$0 - \$100.00
Calling Name Delivery (per PRI Span)	\$0 - \$100.00

Rochester Metro:

1 Year Term	\$0- \$1,000.00
2 Year Term	\$0- \$1,000.00
3 Year Term	\$0- \$1,000.00
2B Channel Transfer (per PRI Span)	\$0 - \$100.00
Calling Name Delivery (per PRI Span)	\$0 - \$100.00

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Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 154

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)****4.1.10.5 Application of Rates: (Cont'd.)****4.1.10.5.3 ISDN PRI Change Charge**

New York Metro	\$0 - \$ 100.00
Buffalo Metro	\$0 - \$ 100.00
Rochester Metro	\$0 - \$ 100.00

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11 Centrex:**

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified below, as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.11.1 Centrex includes the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Itemized Usage Billing by Extension

Station to Station Dialing

Blocking Restrictions- Centrex comes standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

(T)

Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

(T)

(T)

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11 Centrex: (Cont'd)****4.1.11.2 Centrex Product Features**

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed below in this Section.

Standard Centrex Features

Call Forward Busy
Call Forward Don't Answer
Call Forward- Variable
Call Forwarding of Call Waiting Calls
Call Hold
Call Pickup
Call Transfer
Call Waiting with Cancel Call Waiting
Call Waiting Display of Caller ID
Caller ID- Number Only
Conference Calling – Meet Me

Direct Inward/Direct Outward Dialing
Directed Call Pickup
Executive Busy Override
Executive Busy Override Exempt
Hunting
Intercept

Ring Again
Speed Calling 8 numbers
Speed Calling 30 numbers
Three Way Calling

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11 Centrex: (Cont'd)****4.1.11.2 Centrex Product Features(Cont'd.)**Optional Analog Features

Assume Dial "9"	Add-On Module, per Module
Automatic Line	Anonymous Call Rejection
Automatic Route Selection-Basic (NPA Screening Only)	Automatic Call Back
Call Park	Automatic Recall
Caller ID Name and Number	Direct Station Selection/Busy Lamp Field
Digital Facility Interface (IXC T-1 Access)	Primary Appearance of Software No.
Remote Access to Call Forwarding	Primary Appearance of Secondary No.
Simultaneous Ring (SimRing)	Selective Call Acceptance
Selective Call Forwarding	Selective Call Rejection
*Some Require Nortel Proprietary Electronic Business Set.	

Electronic Business Set Standard Features*

Auto Answer Back	Business Set Automatic Dial
Automatic Line	Business Set Display
Fast Transfer	Display Called Number
Group Intercom	Display Calling Number
Primary Directory Number	Key Short Hunt
Privacy Release	Query Time and Date
Multiple Appearance Directory Number (MADN – Single or Multi)	

Electronic Business Set Optional Features*

Electronic Set Interface per PDN

*Some Require Nortel Proprietary Electronic Business Set.

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back	Privacy Release
Fast Transfer	Electronic Set Interface per PDN
Group Intercom	

Some material on this page was moved from Page 136.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11 Centrex: (Cont'd)**

4.1.11.3 Centrex Rates and Charges: Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

<u>Number of Lines</u>	<u>1 Yr. Term</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
10-24 Centrex	\$0.00-25.00	\$0.00-25.00	\$0.00-25.00
25-72 Centrex	\$0.00-25.00	\$0.00-25.00	\$0.00-25.00
73-96 Centrex	\$0.00-25.00	\$0.00-25.00	\$0.00-25.00
97+ Centrex	ICB	ICB	ICB

Optional Features

Assume Dial "9"	\$0.00-\$10.00
Automatic Line	\$0.00-\$10.00
Automatic Route Selection-Basic (NPA Screening Only)	\$0.00-\$10.00
Call Park	\$0.00-\$10.00
Caller ID Name and Number	\$0.00-\$10.00
Electronic Set Interface per PDN	\$0.00-\$10.00
Digital Facility Interface (IXC T-1 Access)	\$0.00-\$1,000.00
Remote Access to Call Forwarding	\$0.00-\$10.00
Simultaneous Ring (SimRing)	\$0.00-\$10.00
Add-On Module Interface	\$0.00-\$10.00
Anonymous Call Rejection	\$0.00-\$10.00
Automatic Call Back	\$0.00-\$10.00
Automatic Recall	\$0.00-\$10.00
Direct Station Selection / Busy Lamp Field	\$0.00-\$10.00
Primary Appearance of Software Number	\$0.00-\$14.00
Secondary Appearance of Software Number	\$0.00-\$14.00
Selective Call Acceptance	\$0.00-\$10.00
Selective Call Forwarding	\$0.00-\$10.00
Selective Call Rejection	\$0.00-\$10.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11.3 Centrex Rates and Charges (Cont'd)****Non Recurring Charges**

\$0.00-\$50.00 per Centrex Line (10-96 Lines)

ICB per Centrex Line (96+ Lines)

Optional Features:

Assume Dial "9"	\$0.00-\$10.00
Automatic Line	\$0.00-\$10.00
Automatic Route Selection-Basic (NPA Screening Only)	\$0.00-\$1,000.00
Call Park	\$0.00-\$10.00
Caller ID Name and Number	\$0.00-\$10.00
Electronic Set Interface per PDN	\$0.00-\$10.00
Digital Facility Interface (IXC T-1 Access)	\$0.00-\$500.00
Remote Access to Call Forwarding	\$0.00-\$10.00
Simultaneous Ring (SimRing)	\$0.00-\$10.00
Add-On Module Interface	\$0.00-\$36.00
Anonymous Call Rejection	\$0.00-\$45.00
Automatic Call Back	\$0.00-\$45.00
Automatic Recall	\$0.00-\$45.00
Direct Station Selection / Busy Lamp Field	\$0.00-\$45.00
Primary Appearance of Software Number	\$0.00-\$10.00
Secondary Appearance of Software Number	\$0.00-\$10.00
Selective Call Acceptance	\$0.00-\$45.00
Selective Call Forwarding	\$0.00-\$45.00
Selective Call Rejection	\$0.00-\$45.00

Service order charges apply as described in Section 4.18 of this tariff.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering

Premium X Options will no longer be available to customers who sign up for service after January 19, 2003. Customers who enter into Service Order Agreements will receive Service pursuant to Section 4.1.16 of this tariff.

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage. Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd.)****4.1.12.1 Premium XOption #1**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00
	B=\$0.00-\$3,000.00
	C=\$0.00-\$3,000.00
	D=\$0.00-\$3,000.00

Non-Recurring Charge	\$0.00-\$1,000.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.2 Premium XOption #2**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00
	B=\$0.00-\$3,000.00
	C=\$0.00-\$3,000.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$1,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.3 Premium XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00
	B=\$0.00-\$3,000.00
	C=\$0.00-\$3,000.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$1,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.4 Premium XOption #4**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00 B=\$0.00-\$3,000.00 C=\$0.00-\$3,000.00 D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$1,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.5 Premium XOption #5**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00 B=\$0.00-\$3,000.00 C=\$0.00-\$3,000.00 D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.6 Premium XOption #6**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00 B=\$0.00-\$4,000.00 C=\$0.00-\$4,000.00 D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.7 Premium XOption #7**

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00 B=\$0.00-\$4,000.00 C=\$0.00-\$4,000.00 D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.8 Premium XOption #8**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0.00-\$500.00	B=\$0.00-\$500.00	C=\$0.00-\$500.00	D=\$0.00-\$500.00
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Non-Recurring Charge

Per User	A=\$0.00-\$500.00	B=\$0.00-\$500.00	C=\$0.00-\$500.00	D=\$0.00-\$500.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

Non-Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.10 Premium XOption #10**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0.00-\$500.00	B=\$0.00-\$500.00	C=\$0.00-\$500.00	D=\$0.00-\$500.00
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Non-Recurring Charge

Per User	A=\$0.00-\$500.00	B=\$0.00-\$500.00	C=\$0.00-\$500.00	D=\$0.00-\$500.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

Non-Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.12 Premium XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00 B=\$0.00-\$10,000.00 C=\$0.00-\$10,000.00 D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.13 Premium XOption #13**

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.14 Premium XOption #14**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.15 Premium XOption #15**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00 B=\$0.00-\$10,000.00 C=\$0.00-\$10,000.00 D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.16 Premium XOption #16**

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00 B=\$0.00-\$10,000.00 C=\$0.00-\$10,000.00 D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.12 Premium XOPTION Service Offering (Cont'd)****4.1.12.17 XOption M – Satellite Office Solutions**

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Premium XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0.00-\$1,000.00
Non Recurring Charge	\$0.00-\$1,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.19 Standard Feature Package:

All Premium XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**

Call Forwarding

3 Way Calling

Speed Dial

Abbreviated Dialing

Call Hold

Call Pickup

Call Transfer

Hunting (Circular or Sequential)

Caller ID – Number Only

First Block of 20 DIDs*

4.1.12.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

* Available to Customers that ordered business trunks.

** Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.13 Local Volume Discount

Local Volume Discount is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

4.1.13.1 Restrictions:

The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

- a) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, FX, Tie Lines, Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.
- b) This offer applies only to those other Local products currently available.
- c) Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.
- d) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.13 Local Volume Discount (Cont'd)**

4.1.13.2 **Pricing:** Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

a) **Aggregate Revenue Plan:** Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's & Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

b) **Aggregate Commitment Plan:** Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 IntraLATA Network Access

4.1.14.1 Description of Service

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence (POP). Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.1.14.2 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 IntraLATA Network Access (Cont'd)

4.1.14.2.1 Rate Elements: Two rate elements apply to Off-Net IntraLATA

Network Access: Channel Termination and Network Access Mileage. One rate element applies to On-Net IntraLATA Network Access: Channel Termination.

1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

2) Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If the Customer's designated premises and the Company POP are within the same central office, Network Access. Mileage charges will not apply.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 IntraLATA Network Access (Cont'd)

4.1.14.2.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer
Designated Premises

Applicable Rate Elements

On-Net

One Channel Termination charge per Customer designated point of termination;

Off-Net

One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

On-Net- DS1

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$133.67	\$275.00	N/A	N/A
2yr	120.30	247.50	N/A	N/A
3yr	106.94	220.00	N/A	N/A
<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$167.09	\$275.00	\$127.28	\$24.88
2yr	150.38	247.50	114.55	22.39
3yr	133.67	220.00	101.83	19.90

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.14 IntraLATA Network Access (Cont'd)****On-Net- DS3**

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$1,848.00	\$1,000.00	N/A	N/A
2yr	1,755.60	1,000.00	N/A	N/A
3yr	1,663.20	1,000.00	N/A	N/A

Off-Net-DS3

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$2,310.00	\$1,000.00	\$1,022.50	\$170.53
2yr	2,194.50	1,000.00	1,017.23	162.01
3yr	2,079.00	1,000.00	920.70	153.48

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.15 IntraLATA Private Line

4.1.15.1 Description of Service

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates and terminates at a Company Point of Presence (POP).

Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.15 IntraLATA Private Line (Cont'd.)****4.1.15.2 Rates and Charges**

4.1.15.2.1 Rate Elements: The rate element that applies to IntraLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are 5 miles or less apart.

4.1.15.2.2 Rate Application:

DS 1	<u>1 year</u>	<u>2 Year</u>	<u>3 Year</u>
Installation: NRC	\$275.00	\$247.50	\$220.00
Long haul Mileage: MRC Per mile	24.88	22.39	19.90
DS 3			
Installation: NRC	\$1,000.00	\$1,000.00	\$1,000.00
Long haul Mileage: MRC per mile	170.53	162.01	153.48

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL* or Dedicated Internet Access* services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

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Superseding Revision:

LOCAL EXCHANGE SERVICES**4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.1 Deluxe XOption #1****

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.2 Deluxe XOption #2****

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.3 Deluxe XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00 B=\$0.00-\$4,000.00 C=\$0.00-\$4,000.00 D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.4 Deluxe XOption #4****

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.5 Deluxe XOption #5****

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**Effective December 6, 2008, this product will be available only to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.6 Deluxe XOption #6****

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$5,000.00
	B=\$0.00-\$5,000.00
	C=\$0.00-\$5,000.00
	D=\$0.00-\$5,000.00

Non-Recurring Charge	\$0.00-\$3,000.00
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*Non-Regulated

**Effective December 6, 2008, this product will be available only to current customers at their current location.

LOCAL EXCHANGE SERVICES**4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.7 Deluxe XOption #7****

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.8 Deluxe XOption #8**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

XO Communications Services, LLC

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.8 Deluxe XOption #8 (Cont'd)**

Monthly Recurring Charge	1 st Ten Users	A=\$0.00-\$1,500.00
		B=\$0.00-\$1,700.00
		C=\$0.00-\$1,900.00
		D=\$0.00-\$3,000.00

Each Add'l User Above Ten	A=\$0.00-\$150.00
	B=\$0.00-\$160.00
	C=\$0.00-\$180.00
	D=\$0.00-\$300.00

Non-Recurring Charge:

The Non-Recurring Charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the Non-Recurring Charge for the additions is equal to the Each Additional User Charge Above Ten Users for the package chosen times the numbers of users added.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.9 [Reserved for Future Use]

4.1.16.10 [Reserved for Future Use]

4.1.16.11 [Reserved for Future Use]

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.12 Deluxe XOption #12****

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.13 Deluxe XOption #13****

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$3,000.00
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*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.15 Deluxe XOption #15****

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$3000.00
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*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.16 Deluxe XOption #16****

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.17 XOption M – Satellite Office Solutions**

This service offering will no longer be available to customers who sign up for service after March 1, 2003.

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0.00-\$2000.00
Non Recurring Charge	\$0.00-\$2000.00

XO Communications Services, LLC

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.17 Reserved for Future Use

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.16.19 Standard Feature Package:

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Caller ID – Number Only
Hunting
First Block of 20 DID's*

* Available to Customers that ordered business trunks.

** Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.17 XO Integrated Access Services II***

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

4.1.17.1 Standard & Optional Features

XO Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling;

4.1.17.2 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI: \$0.00 - \$5000.00

Capacity Exceeding DS1 or ISDN PRI: ICB

Service order charges apply as described in Section 4.18 of this tariff.

* As of December 31, 2006, this product will only be available to current customers at their current location.

XO Communications Services, LLC

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.17 XO Integrated Access Services II (Cont'd)****4.1.17.3 Monthly Recurring Charges**

ISDN-PRI: \$0.00 - \$2000.00

Per Line:
Basic Business Line \$0.00 - \$200.00

Trunks: Per Channel
Basic Analog Trunk:
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00
Out-Only w/DID \$0.00 – 500.00

Advanced Analog Trunk
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00

Basic Digital Trunk:
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00
Out-Only w/DID \$0.00 – 500.00

Facility charge: \$0.00 - \$2000.00

Advanced Digital Trunk:
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00

Facility charge: \$0.00 - \$2000.00

4.1.17.4 Usage Charges

Customers will receive local usage charges as set forth in Section 4.1.3.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.17 XO Integrated Access Services II (Cont'd)

4.1.17.5 Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, at the following rate: \$0.00 - \$50.00

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail*, Message Waiting*.

4.1.18 Metra Plus X OPTION Service Offering**

The Metra Plus XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and Dedicated Internet Access* services provided at the same customer location. Metra Plus XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra Plus XOption Service Offering the Customer selects and receives service under one of the Metra Plus XOptions listed in the sections below. Each Metra Plus XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Metra Plus XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra Plus XOption Service Offering.

*Non-Regulated

**Effective December 6, 2008, this offering will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.18 Metra Plus X OPTION Service Offering (Cont'd)****4.1.18.1 Metra Plus XOption #7**

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$2,100.00
	B=\$0.00-\$1,900.00
	C=\$0.00-\$2,000.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.18 Metra Plus X OPTION Service Offering (Cont'd)****4.1.18.2 Metra Plus XOption #13**

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,300.00
	B=\$0.00-\$3,500.00
	C=\$0.00-\$5,000.00
	D=\$0.00-\$6,500.00

Non-Recurring Charge	\$0.00-\$3,000.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.3 Metra Plus XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,300.00 B=\$0.00-\$3,500.00 C=\$0.00-\$4,800.00 D=\$0.00-\$6,500.00
Non-Recurring Charge	\$0.00-\$3000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.18 Metra Plus X OPTION Service Offering (Cont'd)****4.1.18.4 Metra Plus XOption #16**

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$2,100.00
	B=\$0.00-\$2,000.00
	C=\$0.00-\$2,100.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.5 Metra Plus XOption M – Satellite Office Solutions (SOS)

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0.00-\$2000.00
Non Recurring Charge	\$0.00-\$2000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.6 Metra Plus XOption MLP

Customers ordering Metra Plus at no fewer than five locations are eligible for Metra Plus XOption MLP. MLP is a 5% discount off the monthly recurring charge of all Metra Plus XOption packages. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.16.19 Standard Feature Package:

All Metra PlusXOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Caller ID – Number Only
Hunting (Circular or Sequential)
First Block of 20 DID's*

* Available to Customers that ordered business trunks.

** Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.2.1 Each call to Directory Assistance will be charged as follows:

Per Call
\$0.00-\$1.25

4.2.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- 1) Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
- 2) Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Directory Assistance (Cont'd.)

4.2.3 A credit will be given for calls to Directory Assistance as follows:

- (a) The Customer experiences poor transmission or is cut-off during the call;
or
- (b) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.3.1 will apply:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Special Billing - Other Customer Billing Options.

Local Directory Assistance - A Customer may obtain Local Directory Assistance to ascertain the telephone numbers within its local calling area by the Directory Assistance operator. Directory Assistance includes the option for call completion to the requested number at an additional charge.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.3 Operator Assistance (Cont'd)**

- 4.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	\$0 - \$10.00
Collect Calling	\$0 - \$10.00
Person to Person	\$0 - \$10.00
Station to Station	\$0 - \$10.00

4.3.2 Usage Rates for Operator Completed Calls

The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of eighteen (18) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent.

Per minute of use:	\$0 - \$10.00
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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.3 Operator Assistance (Cont'd)

4.3.3 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

4.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

4.3.2.2 Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

4.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

4.3.2.3.1 The operator verifies that the line is busy with a call in progress or is available for incoming calls.

4.3.2.3.2 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification \$0 - \$10.00

Busy Line Interrupt \$0 - \$10.00

4.3.4 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call \$0 - \$1.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.4 Directory Listings**

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. Listings will be non-published at the specific request of the Customer.

4.4.1 Directory Listings Rates

	Monthly Recurring Charges		Non-Recurring Charges	
	Minimum	Maximum	Minimum	Maximum
Primary Listing	N/C	N/C	N/C	N/C
Additional Listing	\$0.00	\$6.00	\$0.00	\$30.00
Alternate Listing	\$0.00	\$6.00	\$0.00	\$30.00
Duplicate Listing	\$0.00	\$6.00	\$0.00	\$30.00
Reference Listing	\$0.00	\$6.00	\$0.00	\$30.00
Non-Listed	\$0.00	\$6.00	\$0.00	\$30.00
Non-Published	\$0.00	\$6.00	\$0.00	\$30.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services:

4.5.1 Enhanced 911 (E911)

Enhanced 911 allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point ("PSAP"). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

4.5.2 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

4.5.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd.)

Reserved for Future Use

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

Reserved for Future Use

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

Reserved for Future Use

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

Reserved for Future Use

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

Reserved for Future Use

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

- 4.5.3 Private Switch / Automatic Location Identification (PS/ALI)- Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch located on the customer premises to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor) software which updates an E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

4.5.3.1 Restrictions:

Customer must sign a minimum one (1) year term contract. The PS/ALI customer must subscribe to Company's local voice service for which it is requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.5 Emergency Telephone Services (Cont'd)****4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)**

4.5.3.2 Pricing: Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	<u>NRC (Installation)</u>	<u>MRC</u>
Up to 1,000 station records per Customer.	\$0.00 - \$10,000.00	\$0.00 - \$1000.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$0.00 - \$10,000.00	\$0.00 - \$1000.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$0.00 - \$10,000.00	\$0.00 - \$1000.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$0.00 - \$2000.00	

4.5.3.3 Requirements

- A. The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
 - B. Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
 - C. The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
 - Accept and dispatch calls for those PBX stations,
 - Assign appropriate Emergency Service Numbers, and
- Provide any Master Street Address Guide additions or modifications that are required.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)

4.5.3.3 Requirements (Cont'd)

- D. Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- E. PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
- F. Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
- G. The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
- H. Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)

4.5.3.3 Requirements (Cont'd)

- I. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- J. The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- K. The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- L. The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- M. The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)

4.5.3.3 Requirements (Cont'd)

N. The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

- 4.6 Telecommunications Relay Service: Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.
- 4.7 Presubscription: Provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.8 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

4.9 Trial Service Offering ("TSO"):

4.9.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".

4.9.2 In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.

4.9.3 The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.

4.9.4 The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.

4.9.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges still supersede applicable general tariff rates and charges for the duration of the trial period.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.10 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the New York Public Service Commission.

4.11 School and Libraries Discount Program

4.11.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et seq.

As indicated in the FCC's rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the FCC's rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.12 School and Libraries Discount Program (Cont'd)

4.11.2 Regulations

4.11.2.1 Obligations of Eligible Schools and Libraries

4.11.2.1.1 Requests for service

Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

Schools and libraries and consortia shall submit requests for service to the School and Libraries Corporation, as designated by the FCC, and follow established procedures.

Services requested will be used for educational purposes.

Services will not be sold, resold or transferred in consideration for money or any other thing of value.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.12 School and Libraries Discount Program (Cont'd)

4.11.2 Regulations (Cont'd.)

4.11.2.2 Obligations of the Company

- 4.11.2.2.1 The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
- 4.11.2.2.2 The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- 4.11.2.2.3 In competitive bidding situations, the Company may offer flexible pricing or rates other than in the tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.11 School and Libraries Discount Program (Cont'd)

4.11.2.3. Discounted Rates for Schools and Libraries

- 4.11.2.3.1 Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- 4.11.2.3.2 The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- 4.11.2.3.3 The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC's Universal Service Order or other federally approved alternative measures (as permitted by the rules) and by its location in either an urban or rural area.
- 4.11.2.3.4 The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.11 School and Libraries Discount Program (Cont'd)4.11.2.4 Services Ineligible for Schools and Libraries Discount

Voice Mail Services

4.11.2.5 Schools and Libraries Discount Matrix

<u>How Disadvantaged</u>	<u>% Discount Level</u>	
	<u>Urban discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
	20	25
<1	40	50
1-19	50	60
20-34	60	70
35-49	80	80
50-74	90	90
75-100		

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.12 Service Calls**

4.12.1 When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, or has a move, add, or change request that requires a technician to be dispatched the Customer will be responsible for payment of a Technician Visit Charge.

4.12.2 Service Call Rates

	<u>Minimum</u>	<u>Maximum</u>
Technician Visit Charge, per occurrence	\$0.00	\$300.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.13 Remote Call Forwarding

4.13.1 Description

Remote Call Forwarding (RCF) is a special reverse charge service whereby a call to a telephone number in one exchange (the call forwarding location) is automatically forwarded by the Telephone Company central office equipment to another telephone number in the same or different exchange. One RCF path is required for each call simultaneously forwarded. This service is offered only where the terminating telephone number can be dialed direct via the public switched network.

There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

4.13.2 General Regulations

4.13.2.1 Availability of Service

RCF service requires special central office equipment and is furnished only where facilities permit.

RCF is not offered where the terminating station is a coin telephone

4.13.2.2 Limitations of Service

RCF is provided on the condition that the customer subscribe to sufficient RCF service and facilities to adequately handle calls to the RCF customer without impairing any services offered by the Telephone Company.

The Telephone Company will not provide identification of the originating telephone number to the RCF customer

RCF is not offered on an unlimited usage package service basis and is available only in an exchange where measured use service is offered.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.13 Remote Call Forwarding (Cont'd)

4.13.3 Determining Usage Charges

For calls between the calling party and the number arranged for RCF

- The calling party is responsible for payment of charges to the RCF location. For collect calls, the party subscribing to RCF is responsible for the payment charges to the RCF location, if the party at the number called accepts the call.
- The customer subscribing to the RCF is responsible for each completed call and is charged the applicable tariff rate for a toll or measured local use dial station-to-station call. The dial station-to-station rate applies to all calls answered at the terminating number, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.13 Remote Call Forwarding (Cont'd)****4.13.4 Rates**

The following rates will no longer be available to new Customers after January 19, 2003.

Monthly Recurring Charge \$0 - \$50.00

Non-Recurring Charge \$0 - \$100.00

Customers who enter into Service Order Agreements to receive Remote Call Forwarding after January 19, 2002 will receive the following rates.

(a) Non-recurring charges:

Connection Charge \$ 0.00-\$100.00
(Per path)

(b) Recurring charges:

Monthly Charges \$ 0.00-\$100.00
(Per path)

(c) Usage Charges: Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of number and termination number. Local calls will be billed at rates specified in Section 4.1.3 of this tariff.

(d) Change Charge: The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.14 Satisfaction Guarantee

This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. Pursuant to this service offering, a New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.14 Satisfaction Guarantee (Cont'd.)

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This service offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.10 of this Tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.15 Foreign Exchange Service

Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched Digital T1, Fractional Switched Digital T1, ISDN-PRI and ISDN-BRI. See Section 4.0 of this Tariff for full product descriptions.

The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

4.15.1 Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non- Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.15 Foreign Exchange Service (Cont'd.)****4.15.2 Rates**

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. In addition, Customer will receive one foreign exchange directory listing at no charge.

<u>Access</u>	<u>MRC</u>	<u>NRC</u>
Foreign Exchange Business Lines	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange Centrex Line	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange ISDN-BRI	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange Trunk (Per DSO channel)	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange Full Switched Digital T1	\$0.00-\$1,000.00	\$0.00- \$2,000.00
Foreign Exchange ISDN-PRI	\$0.00-\$1,000.00	\$0.00- \$2,000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Multi-Tenant Buddy Program

This program offers eligible Customers discounts on Company Services. In order to be eligible for this program, Customers must meet the criteria of either a “Referring Buddy” or a “Referred Buddy.”

This program cannot be combined with any other special offer or promotion offered by Company.

4.16.1 Program Criteria

4.16.1.1 A Referring Buddy is a property management company of a multi-tenant building (“Serviceable Property”) that refers potential subscribers located in that Serviceable Property to Company for Company Services. Referring Buddies must subscribe to Company Services for a minimum two year commitment in order to receive the discounts listed in section 4.16.B below.

4.16.1.2 A Referred Buddy is a Customer who, as a result of being referred to Company by a Referring Buddy, receives Company Services at a Serviceable Property, for a minimum two year term commitment.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Multi-Tenant Buddy Program (Cont'd.)

4.16.2 Program Discounts

4.16.2.2 A Referring Buddy will receive Company intraLATA and interLATA long distance service at a rate of \$0.05 per minute. Additionally, once the aggregate of the recurring revenue of all Referred Buddies of a Referring Buddy reaches and remains at \$3,000.00 per month, the Referring Buddy will receive a \$50 credit on its Company invoice for each additional potential subscriber referred to Company for Company Services that executes a contract with Company for Company Services.

4.16.2.2 A Referred Buddy will receive a 10% discount off monthly recurring and usage charges for the Company Services listed in this tariff. The discount only applies to standard Company services and pricing, and does not apply to Individual Case Basis arrangements, taxes, surcharges, or tax-like charges.

4.16.3 Special Terms and Conditions for the Referring Buddy

4.16.3.1 As stated above, the Referring Buddy must subscribe to Company services for a minimum two year commitment. The Referring Buddy may terminate service upon thirty (30) days prior written notice without incurring liability for the early termination charges, specified in section 2.0 of this tariff, provided that the Referring Buddy has delivered written notice by facsimile or e-mail to Company establishing that the Referring Buddy's contract for property management services in the Serviceable Property has been terminated in its entirety and that the Referring Buddy no longer provides property management services to the Serviceable Property.

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.16 Multi-Tenant Buddy Program (Cont'd.)****4.16.3 Special Terms and Conditions for the Referring Buddy (Cont'd.)**

4.16.3.2 If neither the Referring Buddy nor Company cancel the service prior to the end of the term commitment, at the completion of the term commitment, Company will continue to provide service to the Referring Buddy on a month-to-month basis.

4.17 Intercept and Number Referral Service**4.17.1 Intercept**

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

4.17.2 Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	<u>Non-recurring Charge</u>
1 month:	\$0.00- \$100.00
2 months:	\$0.00- \$100.00
3 months:	\$0.00- \$100.00
6 months:	\$0.00- \$100.00
9 months:	\$0.00- \$100.00
12 months:	\$0.00- \$100.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called “UNE Platform” arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.19.1 Basic Business Lines

Company will provide Basic Business Lines as described in Section 4.1.1.4 of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- (a) Basic Business Lines include the following standard attributes at no cost:

Touchtone One Yellow Pages Directory Listing
911 Access One White Pages Directory Listing
Blocking Restrictions

- (b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below. These features are not available with Plan A.

Call Forward Busy
Call Forward No Answer
Speed Calling 8
Voicemail*
Call Waiting
Caller ID Name & Number
Caller ID Number Only
Three Way Calling
Call Forward Variable

* Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.19 National Local Service (Cont'd)****4.19.1 Basic Business Lines (Cont'd.)**

- (c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1) Monthly Recurring Charges

	<u>Plan A</u>	<u>Plan B</u>
Basic Local Line (Per Line Charge)	\$0.00-\$100.00	\$0.00-\$100.00
Optional Features:		
Call Forward Busy		\$0.00-\$ 50.00
Call Forward No Answer		\$0.00-\$ 50.00
Hunting (Circular or Sequential)		\$0.00-\$ 50.00
Call Forward Variable		\$0.00-\$ 50.00
Call Waiting		\$0.00-\$ 50.00
Speed Calling 8		\$0.00-\$ 50.00
Three Way Calling		\$0.00-\$ 50.00
Caller ID Number Only		\$0.00-\$ 50.00
Caller ID Name & Number		\$0.00-\$ 50.00
Voicemail*		N/R

(2) Non-Recurring Charges

Installation Charge (Per Line)	
First Line	\$0.00-\$100.00
Additional Line(s)	\$0.00-\$100.00
Service order charges apply as described in Section 4.18 of this tariff.	

Note: Plan A is Rochester territory. Plan B is Verizon / New York territory.

Some material on this page was moved to Page 226.

* Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 National Local Service (Cont'd)

4.19.2 Private Branch Exchange (PBX) Trunks*

4.19.2.1 Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks - A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only - One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only - A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

Direct Inward Dialing (DID) Service - A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

*Effective December 6, 2008, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.19 National Local Service (Cont'd)****4.19.2 Private Branch Exchange (PBX) Trunks (Cont'd.)****4.19.2.2 Rates and Charges**

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

Monthly Recurring Charges	Plan A	Plan B
<u>PBX Trunks</u>		
Two-Way	\$0.00-\$100.00	\$0.00-\$100.00
One-Way, out only	\$0.00-\$100.00	\$0.00-\$100.00
One-Way, in only	\$0.00-\$100.00	\$0.00-\$100.00
<u>Optional Features</u>		
DID Termination	\$0.00-\$100.00	\$0.00-\$100.00
Hunting	\$0.00-\$100.00	\$0.00-\$100.00
<u>DID Numbers</u>		
Per Blocks of 20	\$0.00-\$100.00	\$0.00-\$100.00
Per Blocks of 100	\$0.00-\$100.00	\$0.00-\$100.00

Note: Plan A is Rochester territory. Plan B is Verizon / New York territory.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.19 National Local Service (Cont'd)****4.19.2 Private Branch Exchange (PBX) Trunks (Cont'd.)****4.19.2.2 Rates and Charges (cont'd.)**

<u>Non-recurring Charges</u>	<u>Plan A</u>	<u>Plan B</u>
<u>PBX Trunks</u>		
Two-Way	\$0.00-\$500.00	\$0.00-\$500.00
One-Way, out only	\$0.00-\$500.00	\$0.00-\$500.00
One-Way, in only	\$0.00-\$500.00	\$0.00-\$500.00
<u>Optional Features</u>		
DID Termination	\$0.00-\$500.00	\$0.00-\$500.00
Hunting	\$0.00-\$500.00	\$0.00-\$500.00
<u>DID Numbers</u>		
Per Blocks of 20	\$0.00-\$500.00	\$0.00-\$500.00
Per Blocks of 100	\$0.00-\$500.00	\$0.00-\$500.00

Note: Plan A is Rochester territory. Plan B is Verizon / New York territory.

4.19.2.3 Re-Dispatch Charge: If on the date for the turn up of Services, Company is not permitted access to the Customer's or End User's premise for any reason, then an additional installation charge may apply if a re-dispatch is required in order for XO to turn up Customer's Service.

Installation Charge: \$ 0.00 - \$1000.00

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.21 EMERGENCY REDUNDANCY ROUTING**

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or “all trunks busy” condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company’s ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

Monthly Recurring Charge	\$0.00 - \$65.00 per T1
Non-Recurring Charge	\$0.00 - \$650.00 per T1

4.22 HISTORIC INVOICES

The Company will furnish, upon Customer’s request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$0.00-\$20.00
CSV/CD of CDR	\$0.00-\$50.00

LOCAL EXCHANGE SERVICES**4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.23 SUPPLEMENTAL CHANGE CHARGE**

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

	NON-RECURRING CHARGES		
	Timeframe of Change Request		
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00-\$100.00	\$0.00-\$250.00	\$0.00-\$500.00
\$501.00 to \$2,000.99	\$0.00-\$100.00	\$0.00-\$500.00	\$0.00-\$875.00
\$2,001.00 and Up	\$0.00-\$100.00	\$0.00-\$750.00	\$0.00-\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date an expedite charge may also apply as outlined in in Section 2.1.7.

4.24 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$0.00-\$ 812.50	\$0.00-\$ 200.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$0.00-\$1,375.00	\$0.00-\$1,375.00

(N)

(N)