

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: November 30, 2020

Leaf 460

Revision: 4

Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)

(N)

PROMOTIONAL OFFERING**A. Service Ineligible for Schools and Libraries Discount**

Voice Mail Services

B. Schools and Libraries Discount Matrix

<u>How Disadvantaged</u>	<u>% Discount Level</u>	
	<u>Urban</u>	<u>Rural</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotion**

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

Number of Customer Calling Features on a Line	Feature Discount
2	20%
3	30%
4 or more	40%

Chart 1

Custom Calling Features	Contributory	Eligible
Caller ID options	Yes	Yes
Call Forwarding options	Yes	Yes
Call Waiting	Yes	Yes
Call Return	Yes	Yes
Auto Redial	Yes	Yes
Three Way Calling	Yes	Yes
Speed Dial options	Yes	Yes
Distinctive Ring	Yes	Yes
Anonymous Call Rejection	No	No
Selective Blocking (Per Call)	No	No
Complete Blocking (Per Line)	No	No
Call Transfer	No	No
Message Waiting Indicator*	No	No

Chart 2

* Non-Regulated

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

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Leaf 462

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES**PROMOTIONAL OFFERING****Level 2 - Independence Plan Volume Discounts**

The length of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

Total Monthly Charges	One-Year Term	Two-Year Term
\$100.01- \$149.99	10%	15%
\$150.00 - \$299.99	13%	18%
\$300.00 - \$599.99	15%	20%
\$600.00 - \$1199.99	17%	22%
\$1,200.00 - \$2,399.99	19%	24%
\$2,400.00 - \$3,699.99	21%	26%
\$3,700.00 - \$5,599.99	23%	28%
\$5,600.00 +	25%	30%

Products and Services	Contributory	Eligible
Dedicated Internet Access Services	Yes	Yes
Total Communications - Base Package	Yes	No
Total Communications - Incrementals	Yes	No
Integrated Access Channel Packages	Yes	No
UNE Based Products: Business Lines Analog/PBX Trunks	Yes	Yes
Digital PBX Service	Yes	Yes
Digital PBX Package	Yes	No
ISDN PRI Service	Yes	Yes
ISDN PRI Package (Promo)	Yes	No
Remote Call Forwarding (RCF)	Yes	Yes
Voice Mail	Yes	Yes
Custom Calling Features	Yes	Yes
Directory Listing Services	Yes	Yes
Usage Sensitive Services	Yes	Yes
Operator Services	Yes	Yes
Wire Maintenance Plan	Yes	Yes
Toll Blocking Options	Yes	Yes
Local Usage	Yes	Yes

*** Non-Regulated**

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 463

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Level 2 - Independence Plan Volume Discounts, cont'd.**

Products and Services	Contributory	Eligible
InterLATA Usage	Yes	No
IntraLATA Usage	Yes	Yes
Toll Free	Yes	No
Service Order Charges	No	No
Installation Charges	No	No
Promotional Installation Charges	No	No
International Usage	Yes	No
Local Number Portability	Yes	No
No Primary Interexchange Carrier – Primary Interexchange Carrier Charge	No	No
End User Common Line Charge	Yes	No
Account Set Up Fee	No	No
Taxes	No	No
Universal Service Fund	No	No
Local Call Detail Billing Fee	Yes	Yes
Internet Services	Yes	Yes
Select Usage	No	No
Individual Case Basis (ICB)	Yes	No
Other	TBD	TBD

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Level 3 - Independence Plan Customer Revenue Commitment Discounts**

Customer has the option to make a monthly-billed revenue guarantee, and receive an additional discount off net total billing for the invoice cycle, before the application of any taxing elements.

Customer Level Commitment	
\$500	3%
\$1000	4%
\$1500	5%
\$2000	6%
\$2500	7%

Customer Level Commitments are measured at the Customer Master Account level, governing all invoices and service locations associated with the customer master service agreement. This discount is to be applied to the net total invoiced charges before the application of any taxing elements for the billing cycle, after all other product charges and/or discounts are applied. Any Select usage will **NOT** contribute to the Customer Level Commitment discount.

If customer does not meet the revenue commitment, a shortfall penalty will be assessed, and no further discounting will be applied. At the time a multi-location customer agrees to a customer revenue commitment, the customer must determine which location will be billed the shortfall amount.

If customer's total billing (before application of taxing elements) for the invoice cycle does not meet the revenue commitment after the Independence Plan Customer Revenue Commitment Discounts are applied, NO shortfall penalty will be assessed. For example, a customer agrees to a \$500 revenue commitment and after all the applicable discounts are applied the customer's invoice amount is \$510. Since they reached their minimum revenue commitment they qualify for an additional 3% (\$15.30). When you subtract the discount from the total invoice the customer's billable amount is now \$494.70. Though their total billable amount (after all discounts) falls below their commitment we will not charge them a shortfall since it was the discount that took them below.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 465

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

CONNECTION CHARGES	<u>Non-Recurring Charge (NRC)</u>
Restoral Charge	\$ 20.00
Account Setup Fee, per account, per location	\$ 25.00
Record Order Charge	\$ 15.00
Primary Service Order Charge	\$ 35.00
Secondary Service Order Charge	\$ 20.00
Telephone Number Change Charge	\$ 20.00

CHARGES ASSOCIATED WITH PREMISES VISIT

Premises Visit, per visit	
First hour, or any portion thereof	\$112.00
Each additional 30 minutes, or any portion thereof	\$ 45.00

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

InterLATA	\$ 3.75
IntraLATA	\$ 3.75

SUPPLEMENTAL SERVICES	<u>Monthly Recurring Charge (MRC)</u>
Call Waiting/ Cancel Call Waiting	\$11.68
Three-Way Calling	\$ 6.23
Speed Dial 8	\$ 6.23
Speed Dial 30	\$10.38
Call Forwarding Variable	\$ 6.23
Call Forwarding - Busy	\$ 3.30
Call Forward - No Answer	\$ 3.00
Call Forward – Busy and No Answer	\$ 4.75
Simultaneous Call Forwarding	\$ 3.10
Remote Access to Call Forwarding	\$ 2.25
Call Return	\$ 4.50
Auto Redial	\$ 4.50

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 466

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

SUPPLEMENTAL SERVICES (Cont'd)	<u>MRC</u>
MultiRing-2	\$ 7.53
MultiRing-3	\$10.90
Caller ID	\$ 8.50
Caller ID with Name and Number	\$ 9.50
Caller ID Blocking, per call	N/C
Caller ID Blocking, per line	N/C
Caller ID Privacy	N/C
Anonymous Call Rejection	\$ 4.50
Message Waiting Indicator - Audible	N/C
Call Transfer	N/C
Three-Way Call Transfer	\$ 4.00
Automatic Line	\$ 3.77
 Per Usage Feature Charge	 <u>Rate</u>
Call Trace (*57)	\$ 1.50
Call Return	\$.85
Repeat Dialing (Automatic Recall)	\$.85
Three-Way Calling	\$.85
Block Three-Way Calling - usage	N/C
Block Auto Redial - usage	N/C
Block Call Return - usage	N/C
Block All Usage Sensitive Features	N/C
 BUSY VERIFICATION AND INTERRUPT SERVICE	
Verification Charge, each request	\$ 1.00
Interrupt Charge, each request	\$ 1.65
 DIRECTORY ASSISTANCE SERVICE	
Directory Assistance Calls	\$1.25
 LOCAL OPERATOR SERVICE	
Operator Assisted Surcharges	
Third Number Billing	\$ 1.75
Collect Calling	\$ 1.75
Person to Person	\$ 3.80

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New York PSC – Tariff No. 4 - Telephone

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Leaf 467

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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

Operator Assisted Surcharges

(Interstate IntraLATA and New Jersey Corridor)

Third Number Billing \$ 2.50

Collect Calling \$ 2.50

Person to Person \$ 3.60

DIRECTORY LISTING**MRC**

Additional/Alternated or Duplicate Listing

One Line \$ 1.97

Two or More Lines \$ 3.76

Primary Listing N/C

Non-Published Number \$ 2.04

Night Listing \$ 1.97

Foreign Listing \$ 1.97

Cross Reference Listing \$ 1.97

Caption Listing N/C

Intercept Services

Basic Intercept Service N/C

Extended Intercept Service, per number referred

4 Months \$10.00

5 Months \$20.00

6 Months \$30.00

7 Months \$40.00

8 Months \$50.00

9 Months \$60.00

10 Months \$70.00

11 Months \$80.00

12 Months \$90.00

XO Communications Services, LLC

New York PSC – Tariff No. 4 – Telephone

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Leaf 468

Revision: 1

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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

BLOCKING SERVICE, per line/trunk/channel	<u>MRC</u>	<u>NRC</u>
900/976 Blocking	-	-
International Blocking	-	-
900 Blocking	-	-
976 Blocking	-	-
900 and International Blocking	-	-
900/976 and International Blocking	-	-
1 + Blocking	-	-
Toll Restriction	-	-
1010XXX Blocking	-	-
Billed Number Screening Option A	-	-
Billed Number Screening Option B	-	-
Billed Number Screening Option C	-	-
SELECT USAGE CALL DETAIL		
Call Detail Record		
(per line, per service location, per billing cycle)	\$20.00	-
REMOTE CALL FORWARDING	<u>MRC</u>	<u>NRC</u>
- First Path	\$19.88	\$42.00
- Each Additional Path	\$19.88	\$42.00
WIRE MAINTENANCE PLAN		
Rates, per line/trunk	\$ 6.10	-
USAGE		
Local Usage, billed in 60 second increments		
First minute	\$ 0.0500	
each additional minute	\$ 0.0120	
Intrastate IntraLATA Usage		
(Billed in 18/6 second increments)	\$ 0.0700	
Interstate IntraLATA Usage		
(Billed in 60 second increments)	\$ 0.1200	

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XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 469

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

NETWORK SWITCHED SERVICES	<u>MRC</u>	<u>NRC</u>
Basic Local Line Charge, per line	\$17.59	\$37.54
Direct Connection Line, measured	\$20.00	\$37.54
Touch Tone, per line	-	-
Hunting - Multiline, per line	-	-
 PBX Trunks		
Local Trunk- Basic Charge, per trunk	\$15.74	\$37.54
Analog PBX Trunk		
Inbound only	\$15.74	\$37.54
Outbound only	\$15.74	\$37.54
Two-way	\$15.74	\$37.54
Analog PBX/DID Trunk	\$45.01	\$37.54
 Trunk Connection Service, per DID trunk group	-	\$278.96
 DID Number Charge, per block of 100 numbers	\$18.23	-
DID number charge, per block of 20 numbers	\$ 3.64	-
DID Termination, 2 Wire Loop, per DID trunk	\$19.08	\$119.25
DID Termination, 4 Wire Loop, per DID trunk	\$38.16	\$119.25
DID End User Port Charge, per DID trunk	\$ 1.21	-

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis

Digital Port Service	\$533.06	\$1,162.80
initial first ½ mile	\$433.87	\$ 37.54
each additional ½ mile	\$269.86	-

In addition to the above Network Switched Charges, applicable rates for usage will apply.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 470

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

	<u>MRC</u>	<u>NRC</u>
Local ISDN-PRI Charges		
Channel Configuration	\$ 10.00	-
Primary Rate Service Facility		
First ½ mile or fraction thereof	\$332.25	-
Each additional ½ mile	\$ 62.25	-
Primary Rate Interface (23B + 1D)	\$595.00	-
Primary Rate Interface (24B)	\$545.00	-
Primary Rate Interface (23B + Backup D)	\$595.00	-
PRI Reconfiguration Charge	-	\$ 75.00
(Any changes to T-1/PRI configuration or trunk groups)		
Back D Channel	\$ 50.00	\$ 75.00
Calling Number Identification, per PRI	\$150.00	\$ 93.75
Multi Facility Signal Control, per D Channel	-	\$112.50
Network Ring Again, per D Channel	\$ 25.00	\$243.75
End User Port Charge, per PRI	\$ 46.01	-
Integrated Services Charges		
Integrated Access Voice Channels		
12 Channels	\$430.95	\$899.00
16 Channels	\$480.95	\$899.00
20 Channels	\$530.95	\$899.00
23 Channels	\$555.95	\$899.00
Data Channel Change Charge	-	\$ 45.00
Total Communications - 6 Line Base Package		
Voice Channels Incremental Line Charge		
Base Package	\$145.00	\$899.00
Incremental Lines	\$ 22.48	\$ 37.54
Total Communications - Digital Handoff		
Voice Channels Incremental Line Charge		
Base Package	\$150.00	\$899.00
Incremental Lines	\$ 25.12	\$ 37.54

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Three Free Month Promotion

Beginning August 11, 2005 and ending October 31, 2005, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following products: ISDN PRI, Digital PBX / Digital Switched T-1 Service, XOptions (7, 13, 15, & 16), True Business Total Communications and True Business Total Communications & Digital Total Communications.

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Small Business Services Rate Stabilization Promotion

Beginning July 15, 2010 and ending August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.