
MESSAGE TOLL SERVICE TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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5. GRANDFATHERED SERVICES

- 5.1 Intrastate Message Toll Service - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

Message Toll Service (MTS) is a direct dialed communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate and terminate intrastate MTS from locations served by the Company within the state of New York. Operator Assistance, Toll Free Service and Directory Assistance services are available to Customers of the Company's MTS service subject to the provisions of this tariff.

For the purposes of this Section 3.1, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (c) Chargeable time does not include time lost due to faults or defects in the connection.

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5. GRANDFATHERED SERVICES (Cont'd)

- 5.2 XO Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

XO's Gold and Platinum Services provide XO's customers with direct dialed communications services which are available for use by its customers on a twenty-four (24) hours a day seven days a week basis. Customers may originate Gold and Platinum services from locations served by the Company, and may terminate such calls to any location within New York. Gold and Platinum Services include 1+ Outbound and Inbound Service, Operator Assistance, Toll Free Service and Directory Assistance Services as set forth below. Customers may not substitute other services or rates for those set forth in this section or other sections of this tariff that are associated with the Gold and Platinum Service, excepted as explicitly permitted by the terms and conditions of the Gold and Platinum Service.

For the purposes of this Section 3.3, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

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5. GRANDFATHERED SERVICES (Cont'd)

5.2 XO Gold and Platinum Services (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

5.2.1 Usage Rates

Usage Rates for Gold and Platinum Services are billed in six (6) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent.

The following rates apply to intrastate interLATA and IntraLATA calls.

XO Platinum is an On-Net service where XO is the provider of dial tone. XO Gold is an Off-Net service where the local dial tone is provided by a LEC other than XO.

Standard Rates for Inbound and Outbound Services:

The following rates will no longer be available for customers who sign up for service on or after December 3, 2001

	<u>IntraLATA</u>	<u>InterLATA</u>
<u>Platinum Rate</u>	\$0.063	\$0.080
<u>Gold Rate</u>	\$0.119	\$0.125

The following rates will be available to customers who sign up for service on or after December 3, 2001.

	<u>IntraLATA</u>	<u>InterLATA</u>
<u>Platinum Rate</u>	\$0.0693	\$0.0737
<u>Gold Rate</u>	\$0.119	\$0.125

The following rates will be available to customers who sign up for service on or after July 11, 2003.

	<u>IntraLATA</u>	<u>InterLATA</u>
<u>Platinum Rate</u>	\$0.0693	\$0.0737
<u>Gold Rate</u>	\$0.098	\$0.098

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5. GRANDFATHERED SERVICES (Cont'd)

5.2 XO Gold and Platinum Services (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

5.2.2 Access Lines

Where XO is not the provider of special access to the customer, XO may, at the customer's request and where available, order such access from the applicable LEC. In such cases XO reserves the right to charge that end user, in lieu of XO's tariffed access rates, a rate equal to the rates charged by the applicable LEC to XO, including any adjustments to such charges necessary to reflect any rate changes instituted by the applicable local exchange carrier.

5.2.3 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, calling card, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call \$0.50

5.2.4 Directory Assistance

Customers placing a Directory Assistance call as Gold and Platinum Service Customers will be charged a rate of \$1.25 for each call.

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5. GRANDFATHERED SERVICES (Cont'd)

5.2 XO Gold and Platinum Services (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

5.2.6 Rates

- a. Rates for this Section 5.2.6 are usage sensitive and billed with a sixty (60) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the next highest cent.

MESSAGE TOLL SERVICE TARIFF

5. GRANDFATHERED SERVICES (Cont'd)

5.2 XO Gold and Platinum Services (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

5.2.8 Discount Schedule

Customers are eligible for discounts based on usage levels and contract terms as shown below. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, interstate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The discount will be applied to the following elements: intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event customer's Company billings fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

Discount Schedule based on annual commitment level and term of contract:

<u>Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$3,600	5.0%	6.5%	8.5%
\$6,000	7.5%	9.5%	11.5%
\$12,000	12.5%	14.5%	16.5%
\$18,000	15.0%	17.0%	19.0%
\$24,000	17.5%	19.5%	21.5%
\$60,000	20.0%	22.0%	24.0%
\$120,000	22.0%	24.0%	26.0%
\$240,000	24.0%	26.0%	28.0%
\$600,000	26.0%	28.0%	30.0%

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5. GRANDFATHERED SERVICES (Cont'd)

5.2 XO Gold and Platinum Services (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

5.2.9 Employee Long Distance

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following long distance & toll free rates. Employees are responsible for applicable taxes and surcharges.

Standard Rates:

InterLATA Long Distance:	\$0.06
IntraLATA Long Distance:	\$0.06
InterLATA Toll Free:	\$0.06
IntraLATA Toll Free:	\$0.06

5.2.10 The Buddy Program

This program offers eligible Customers discounts on XO Services. In order to be eligible for this program, Customers must meet the criteria of either a “Referring Buddy” or a “Referred Buddy.”

3.2.10.1 Program Criteria

- A. A Referring Buddy refers potential subscribers to XO for XO Services. Referring Buddies must subscribe to XO Services for a minimum two year commitment in order to receive the discounts listed in section 5.2.8.
- B. A Referred Buddy is a Customer who, as a result of being referred to XO by a Referring Buddy, receives XO Services for a minimum two year term commitment.

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5. GRANDFATHERED SERVICES (Cont'd)

5.2 XO Gold and Platinum Services (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

5.2.10 The Buddy Program (Cont'd.)

5.2.10.2 Program Discounts

- A. A Referring Buddy will receive XO intraLATA and interLATA long distance service at a rate of \$0.05 per minute. Additionally, once the aggregate of the recurring revenue of all Referred Buddies of a Referring Buddy reaches and remains at \$3,000.00 per month, the Referring Buddy will receive a \$50 credit on its XO invoice for each additional potential subscriber referred to XO for XO Services that executes a contract with XO for XO Services.
- B. A Referred Buddy will receive a 10% discount off monthly recurring and usage charges for the XO Services listed in this tariff. The discount only applies to standard XO services and pricing, and does not apply to Individual Case Basis arrangements, taxes, surcharges, or tax-like charges.
- C. This program cannot be combined with any other offer or promotion offered by XO.

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5. GRANDFATHERED SERVICES (Cont'd)

5.3 Dedicated Long Distance - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company's interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least \$3,600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; local usage; intrastate, interstate, and international long distance usage; and international toll-free usage, internet service, DSL services, CAP services, conference calling services, and private line services. If the Customer terminates agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

XO provides its Dedicated Flat Rate Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

The duration of each call for bill purposes will be rounded up to the nearest highest increment. Calls are billed in six (6) second increments after an initial increment of sixty (60) seconds. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

Intrastate Long Distance Rate

The following rates will no longer be available for customers who sign up for service on or after December 3, 2001

Intrastate Long Distance Rates	Per Minute of Use
IntraLATA	\$0.063
InterLATA	\$0.080

The following rates will be available to customers who sign up for service on or after December 3, 2001

Intrastate Long Distance Rates	Per Minute of Use
IntraLATA	\$0.063
InterLATA	\$0.067

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5. GRANDFATHERED SERVICES (Cont'd)

- 5.3 Dedicated Long Distance (Cont'd.) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

	<u>Per Minute of Use</u>
Local Calls over Dedicated Long Distance Trunks	\$0.06

Customer may also choose any number of special features for the rates indicated.

<u>Feature</u>	<u>MRC</u>	<u>NRC</u>
Verified Account Codes (1-100)	\$10.00	\$25.00
Verified Account Codes – per 100 after first 100	\$10.00	\$25.00
Changes to Verified Account Codes, per change	N/A	\$10.00
 Toll Free Number – per number	 \$1.50	 N/A
Toll Free Number Directory Listing - Per Listing	\$10.00	\$35.00
 Toll Free – Real Time ANI	 \$5.00	 \$5.00
Allows Customer to receive calling party's telephone number as a component of the call set-up.		
 Toll Free – Digital Number Identification Service*	 \$0.00	 \$75.00
Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.		

As of September 22, 2005, the following rates will apply to the following services:

Toll Free – Digital Number Identification Service*	\$0.00	\$450.00
Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.		

*As of September 22, 2005, these rates will no longer be available to current customers.

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5. GRANDFATHERED SERVICES (Cont'd)

5.3 Dedicated Long Distance (Cont'd.) - *As of September 25, 2005, this product will only be available to current customers at their current locations.*

<u>Feature</u>	<u>MRC</u>	<u>NRC</u>
Toll Free Area Code Restriction / Allowance Allows Customer to specify areas from which toll free calls can or cannot originate. Customer can block access by country, state, LATA or NPA.	N/A	\$135.00
Toll Free – Overflow to Dedicated* Allows Customer to control potential congestion of calls by sending overflow to a pre-determined dedicated access trunk. The dedicated long distance per minute rate above applies to these calls.	N/A	\$50.00
Toll Free – Overflow to Switched* Allows Customer to control potential congestion of calls by sending overflow to a pre-determined switched access trunk. The per minute rate for these calls is found in Section 3.7 of this tariff.	N/A	\$50.00

Operator Service Surcharges – Rates apply on a per call basis.
Please refer to Section 3.3.1 of this tariff.

Payphone Blocking	\$0.00	\$135.00
Toll Free – Alternate Routing – Disaster	\$35.00	\$95.00
Toll Change Charge	\$0.00	\$35.00
Toll Free – Day of Year Routing	\$5.00	\$95.00
Toll Free Expedite Charge	\$0.00	\$500.00
Toll Free LATA Restriction / Allowance	\$0.00	\$135.00
Toll Free Message Referral	\$0.00	\$0.00
Toll Free – NPA/NXX Restriction / Allowance	\$0.00	\$135.00
Toll Free – State Restriction / Allowance	\$0.00	\$135.00
Toll Free Additional Listings	\$10.00	\$35.00
Toll Free Route Advanced Overflow	\$35.00	\$35.00
Toll Free Feature Package	\$10.00	\$135.00
Includes: State Routing, LATA routing, Area Code Routing, NPA/NXX Allocation, Time of Day Routing, Time of Week Routing		

*As of September 22, 2005, these rates will no longer be available to current customers.