

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - REGULATIONS

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(C)
|
(C)**2.1 Undertaking of the Company**

Please refer to the Company's Local Exchange Services Tariff, PA P.U.C. Tariff No. 9, for all applicable Regulations.

The Company offers, subject to the terms and conditions specified in this tariff, the use of its facilities where available for communications between Customers.

2.2 Priority of Service

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of Message Toll Service will be furnished, in all cases, pursuant to any applicable federal or state prioritization requirements.

2.3 Liability of the Company

The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, errors, other effects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the Customer or by credit to the Customer's account.

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)**2.4 Use**

2.4.1 Service is provided for use by the Customer and may be used by others, when so authorized by the Customer, provided that all such usage shall be subject to the provisions of this tariff, and shall not affect the Customer's responsibility for all payments required under this tariff.

2.4.2 Use of Service for Unlawful Purposes

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is or will be used for such purposes

2.4.3 Use of Service With Customer-Provided Equipment

Customer-provided terminal equipment and communications systems may be connected to exchange facilities of the Company subject to the regulations, rates and charges applicable to the facilities as provided for in the Company's tariffs.

2.4.4 Dedicated long distance is to be used for long distance service only. Customers of dedicated long distance service, who elect to place local calls across such service, either intentionally or unintentionally, will be billed at the applicable dedicated long distance intrastate rate per minute and the associated charges will not be included toward any Customer long distance commitment level.

(C)
|
(C)

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Customer Specific Pricing (CSP)

Customer Specific Pricing arrangements for toll services provided in this tariff, can be furnished to meet the communications needs of specific customers on a case-by-case basis. Such toll services will be provided to customers on a contractual basis based on the following conditions:

CSP arrangements shall be made available only to customers who generate (or commit to) and maintain \$40,000 or more in annual Company total billed revenue.

Rates charged under CSP arrangements shall exceed the imputation test approved by the Commission in its Final Order at Docket No. R-953396C0001 so that equally efficient competitors could provide comparable services at those rates while purchasing service from the Company.

CSP arrangements shall be filed with the Commission under Proprietary Seal to become effective on one day's notice.

CSP rates shall be filed with the Commission for public inspection.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations specified in other sections of this tariff.

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Reserved for Future Use

(C)

(C)

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and there is not other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available; involving abnormal costs; or in advance of its normal construction;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Special construction charges will be determined on a case by case basis.