Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 3 - SERVICE DESCRIPTIONS

- **3.1 Local Exchange Service:** The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:
 - place or receive calls to any calling Station in the local calling area, as defined herein;
 - place or receive intraLATA calls
 - access enhanced 911 Emergency Service where available;
 - access the interexchange carrier selected by the Customer for intraLATA, interLATA, interstate or international calling;
 - access Operator Services;
 - access Directory Assistance;
 - place or receive calls to 800 telephone numbers;
 - access the Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g., 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.0 Access Recovery Charge

The Access Recovery Charge ("ARC") is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

Total MRC	Charge Percentage	Total MRC	Charge Percentage
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%
\$200.01-400.00	14.00%	\$20,000.01-30.000.00	4.50%
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%

Issued: September 14, 2020 Effective: November 30, 2020

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

- 3.1 Local Exchange Service, (Cont'd.)
 - **3.1.1 Local Calling Areas:** Exchanges and zones included in the extended calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area.

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Area Service (Cont'd)

Central Offices Included in

Central Office	Local Area Service	
Alta	Alta	
American Fork	American Fork, Goshen, Lehi, Payson, Pleasant Grove,	
	Provo, Spanish Fork, Springville	
Bicknell	Bicknell, Loa	
Bountiful	Bountiful, Clearfield, Farmington, Holladay, Kaysville,	
	Kearns, Magna, Midvale, Salt Lake	
Brigham City	(Bear River City), Brigham City, Corinne	
Bryce Canyon	Bryce Canyon, (Cannonville)	
Clearfield	Bountiful, Clearfield, Farmington, Kaysville, Morgan,	
	Ogden	
Corinne	(Bear River City), Brigham City, Corinne	
Cottonwood	Bountiful, Cottonwood, Draper, Holladay, Kearns,	
	Magna, Midvale, Murray, Riverton, Salt Lake	
Draper	Bountiful, Cottonwood, Draper, Holladay, Kearns,	
	Magna, Midvale, Murray, Riverton, Salt Lake	
Dugway	Dugway, Grantsville, (Rush Valley), Tooele, (Vernon)	
East Layton	Bountiful, Clearfield, East Layton, Farmington,	
	Kaysville, Ogden	
Enterprise	(Beryl), Enterprise	
Ephraim	Ephraim, (Manti)	
Farmington	Bountiful, Clearfield, Farmington, Kaysville, Morgan,	
	Murray, Salt Lake	
Garden City	Garden City; Paris, Idaho	
Goshen	Goshen, Payson, Salem, Santaquin, Spanish Fork	
Grantsville	Dugway, Grantville, (Rush Valley), Tooele, (Vernon)	
Hatch	Hatch, Panguitch	
Helper	Helper, Price	
Holladay	Bountiful, Holladay, Kearns, Magna, Midvale, Murray,	
	Salt Lake	
Huntsville	Huntsville, Ogden Main, Ogden North, Ogden South,	
	Ogden West	
Hurricane	Hurricane, St. George	
Hyrum	Hyrum, Logan, Richmond, Smithfield	

Issued: July 18, 2005 Effective: August 1, 2005

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Area Service (Cont'd)

Central Offices Included in

Central Office	Local Area Service		
Kaysville	Bountiful, Clearfield, Farmington, Kaysville, Ogden, Salt		
laysville	Lake		
Kearns	Bountiful, Holladay, Kearns, Magna, Midvale, Salt Lake		
Leeds	Leeds, St. George		
Lehi	American Fork, Goshen, Lehi, Payson, Pleasant Grove,		
	Provo, Spanish Fork, Springville		
Loa	Bicknell, Loa		
Logan	Hyrum, Logan, Richmond, Smithfield		
Magna	Bountiful, Holladay, Kearns, Magan, Midvale, Murray,		
	Salt Lake		
Midvale	Bountiful, Holladay, Kearns, Magna, Midvale, Murray,		
	Salt Lake		
Monroe	Monroe, Richfield, Salina		
Morgan	Clearfield, Morgan, Ogden		
Mountain Green	Morgan, Mountain Green		
Mount Pleasant	(Fairview), (Fountain Green), (Moroni), Mount Pleasant		
Murray	Bountiful, Farmington, Holladay, Kearns, Magna,		
	Midvale, Murray, Salt Lake		
Ogden	Clearfield, Kaysville, Morgan, Ogden		
Orem	American Fork, Lehi, Payson, Orem, Pleasant Grove,		
	Provo, Salem, Santaquin, Spanish Fork, Springville		
Panguitch	Hatch, Panguitch		
Park City	Jordanelle, Park City		
Payson	American Fork, Goshen, Lehi, Payson, Pleasant Grove,		
	Provo, Spanish Fork, Springville		

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Issued: December 12, 2007 Effective: January 11, 2008

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Area Service (Cont'd)

Central Offices Included in

Central Office	Local Area Service
Pleasant Grove	American Fork, Gosheh, Lehi, Payson, Pleasant Grove, Provo,
	Spanish Fork, Springville
Price	Helper, Price
Provo	American Fork, Goshen, Heber City, Lehi, Payson, Pleasant
	Grove, Provo, Spanish Fork, Springville
Richfield	Monroe, Richfield, Salina
Richmond	Hyrum, Logan, Richmond, Smithfield
Riverton	Bountiful, Cottonwood, Draper, Holladay, Kearns, Magna,
	Midvale, Murray, Riverton, Salt Lake
Salem	Goshen, Orem, Payson, Provo, Salem, Santaquin, Spanish Fork,
	Springville
Salina	Monroe, Richfield, Salina
Santaquin	Goshen, Orem, Payson, Provo, Salem, Santaquin, Spanish Fork,
	Springville
Salt Lake	Bountiful, Farmington, Holladay, Kaysville, Kearns, Magna,
	Midvale, Murray, Salt Lake
Smithfield	Hyrum, Logan, Richmond, Smithfield
Spanish Fork	American Fork, Goshen, Lehi, Payson, Pleasant Grove, Provo,
	Spanish Fork, (Spanish Fork Canyon), Springville
Springville	Goshen, Lehi, Payson, Pleasant Grove, Provo, Spanish Fork,
	Springville
St. George	Hurricane, Leeds, St. George, Veyo
Tooele	Dugway, (Rush Valley), Tooele, (Vernon)
Veyo	St. George, Vevo
Wendover	Wendover; (Wendover, Nevada)

() - Denotes Independent Company Exchange

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Kelly Faul, Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

- 3.1 Local Exchange Service (Cont'd)
 - **3.1.2 Rates and Charges:** The rates and charges for the services specified within this price list are subject to discount based upon term, volume, required facilities and the level of competition.

Issued: January 12, 2005 Effective: January 18, 2005

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.3 Small Business Basic Business Lines*

Small Business Basic Business Lines provide are available to those customers who subscribe to this service as the only local exchange service from the Company. This service basic access service and supply a voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.1.3.4 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

3.1.3.1 Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone One White Pages Directory Listing One Yellow Pages Directory Listing 911 Access Caller ID Blocking- Per Call

Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,
Option E	International
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

^{*}As of April 1, 2007, this product will only be available to current customers at their current location.

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Effective: April 1, 2007

(C)

Issued: February 26, 2007

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.3 Small Business Basic Business Lines, (Cont'd)

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3.1.3.2 Small Business Basic Business Line Optional Features

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Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in Section 3.1.3.4 of this Tariff.

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Call Forward Busy

Call Forward Don't Answer

Call Forward Doesn't Answer Ring Select

Call Forward Variable

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Call Transfer

Speed Calling 8

Speed Calling 30

Three Way Calling

Caller ID Number Only

Caller ID Name & Number

Caller ID Per Line Blocking

Distinctive Ringing/ Call Waiting

Automatic Line (Hotline)

Circular Hunting

Sequential Hunting

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.3 Small Business Basic Business Lines, (Cont'd)

3.1.3.3 Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 3.1.3.4 of this Tariff.

Packages	Features Included
Feature	Three Way Calling and Call Forward Variable
Package 2	
Feature	Three Way Calling, Call Forward Variable, and Call Transfer
Package 3	
Feature	Call Forward Busy, Call Forward Don't Answer, Three Way
Package 4	Calling and Call Transfer
Feature	Call Forward Busy, Call Forward Don't Answer, Three Way
Package 5	Calling, Call Transfer and Caller ID Name and Number
Feature	Call Forward Busy, Call Forward Don't Answer, Three Way
Package 6	Calling, Call Transfer, Caller ID Name and Number and
	Remote Access to Call Forwarding

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall
MWI- Visual

Issued: February 13, 2007 Effective: March 15, 2007

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.3 Small Business Basic Business Lines, (Cont'd)

3.1.3.4 Small Business Basic Business Line Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	NRC	MRC
1 Year Rate	\$43.00	\$62.58
2 Year Rate	\$43.00	\$62.58
3 Year Rate	\$43.00	\$60.34
Features		
Anonymous Call Rejection	\$9.00	\$4.00
Call Forward Busy	\$9.00	\$2.00
Call Forward No Answer	\$9.00	\$2.00
Call Forward No Answer	7,100	7-100
Ring Select	\$9.00	\$2.00
Call Forward Variable	\$9.00	\$3.00
Call Forwarding of Call		
Waiting Calls	\$9.00	\$2.00
Call Transfer w/		
Consultation Hold	\$9.00	\$5.00
Call Waiting w/ Cancel		
Call Waiting	\$9.00	\$6.00
Caller ID	\$9.00	\$6.00
Caller ID w/ Name & Number	\$9.00	\$7.00
Consultation Hold	\$0.00	\$0.00
Distinctive Ringing w/		
Call Waiting Tone	\$9.00	\$1.00
Automatic Line	\$9.00	\$2.00
Circular Hunting	\$11.00	\$3.40
Sequential Hunting	\$11.00	\$3.40
Last Call Return	\$9.00	\$3.00
SimRing	\$16.00	\$8.40
Remote Access to		
Call Forwarding	\$9.00	\$6.00
Repeat Dialing		
(Automatic Recall)	\$9.00	\$3.00
Selective Call Acceptance	\$9.00	\$3.00

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1018 Effective: January 1, 2019 Kelly Faul - Senior Manager, Government Relations

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.3 Small Business Basic Business Lines, (Cont'd)

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3.1.3.4 Small Business Basic Business Line Rates and Charges, (Cont'd)

	<u>NRC</u>	<u>MRC</u>
<u>Features</u>		
Caladian Call Farmandina	Φ0.00	¢2.00
Selective Call Forwarding	\$9.00	\$3.00
Selective Call Rejection	\$9.00	\$3.00
Speed Calling - 30 Numbers	\$9.00	\$4.00
Speed Calling - 8 Numbers	\$9.00	\$3.00
Three Way Calling w/		
Consultation Hold	\$9.00	\$3.00
Touchtone	\$9.00	\$0.00
Due to a di Ecotomo De des con		
Proposed Feature Packages		
Feature Package 2	\$18.00	\$ 5.70
Feature Package 3	\$27.00	\$ 9.90
Feature Package 4	\$36.00	\$10.20
Feature Package 5	\$45.00	\$15.20
Feature Package 6	\$54.00	\$18.75

3.1.3.5 Additional Non-Recurring Charges

Connection Charge \$50.00

(per line)

See Section 2.13 regarding Service Order Charges

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Issued: February 13, 2007 Effective: March 15, 2007

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

Reserved For Future Use

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Some material on this page was moved to Page 50,

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Effective: February 17, 2006

Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Road

Issued: January 12, 2006

Reston, VA 20190

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements:

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

Issued: January 12, 2005 Effective: January 18, 2005

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

Fractional T1 Trunks

Basic T1 Facility - A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks.

Advanced T1 Facility - A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks.

3.1.4.1 PBX Analog Trunks*

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The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

3.1.4.1.1 PBX Analog Trunk Rates and Charges

PBX Analog Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Additional Federal, State and Local taxes and Surcharges may also apply.

<u>NRC</u>	<u>MRC</u>
\$43.00	\$21.20
\$43.00	\$20.83
\$43.00	\$20.45
\$43.00	\$38.72
\$43.00	\$36.45
\$43.00	\$34.85
	\$43.00 \$43.00 \$43.00 \$43.00 \$43.00

*Effective December 18, 2008, this product will be available only to current customers at their current location.

(N) (N)

Effective: December 18, 2008

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.1 PBX Analog Trunks, (Cont'd)

3.1.4.1.1 PBX Analog Trunk Rates and Charges

	<u>NRC</u>	<u>MRC</u>	
Two-Way (Basic)			
1 Year	\$43.00	\$38.65	
2 Year	\$43.00	\$37.88	
3 Year	\$43.00	\$37.10	
In Only w/ DID			
1 Year	\$71.00	\$59.20	
2 Year	\$71.00	\$57.98	
3 Year	\$71.00	\$56.75	
DID Numbers – 20	\$16.00	\$ 3.90	(I)
DID Numbers – 100	\$82.00	\$18.14	(I)

3.1.4.1.2 Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.2 Digital Switched T-1, (Cont'd)

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,

Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 nd individual channels (minimum of 10 channels)

3.1.4.2.1 Digital Switched T-1 Rates and Charges

Digital Switched T-1 Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's) and Usage Charges, as specified below. Additional Federal, State and Local Taxes and Surcharges may also apply.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.2 Digital Switched T-1, (Cont'd)

3.1.4.2.1 Digital Switched T-1 Rates and Charges, (Cont'd)

Full Switched Digital T1 Trunks In Only (Basic) 1 Year 2 Year	NRC	MRC	(I)
	\$1,615.00	\$1,289.48	
	\$1,275.00	\$1,194.22	
3 Year	\$ 935.00	\$1,102.35	(I)
Out Only (Basic) 1 Year 2 Year 3 Year	\$1,615.00	\$1,289.48	(I)
	\$1,275.00	\$1,194.22	
	\$ 935.00	\$1,102.35	(I)
Two-Way (Basic) 1 Year 2 Year 3 Year	\$1,615.00	\$1,289.48	(I)
	\$1,275.00	\$1,194.22	
	\$ 935.00	\$1,102.35	(I)
In Only w/ DID 1 Year 2 Year 3 Year	\$1,615.00	\$1,289.48	(I)
	\$1,275.00	\$1,194.22	
	\$ 935.00	\$1,102.35	(I)
Two-Way w/ DID 1 Year 2 Year 3 Year	\$1,615.00	\$1,289.48	(I)
	\$1,275.00	\$1,194.22	
	\$ 935.00	\$1,102.35	(I)
DID Numbers – 20	\$16.00	\$ 3.90	(I)
DID Numbers – 100	\$82.00	\$18.14	(I)

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.2 Digital Switched T-1, (Cont'd)

3.1.4.2.2 Digital Switched T-1 Rates and Charges, (Cont'd)

	<u>NRC</u>	MRC				
Fractional Switched Digital T1 Trunks						
Digital Transmission Facilit			(T)			
1 Year	\$850.00	\$339.02	(I)			
2 Year	\$850.00	\$331.94				
3 Year	\$850.00	\$323.66	(I)			
Per Channel Rate, Basic						
In Only						
1 Year	\$46.00	\$13.59	(I)			
2 Year	\$34.00	\$13.39				
3 Year	\$23.00	\$13.17	(İ)			
Out Only						
1 Year	\$46.00	\$31.59	(I)			
2 Year	\$34.00	\$30.92	Ĩ			
3 Year	\$23.00	\$30.24	(İ)			
Two-Way						
1 Year	\$46.00	\$34.20	(I)			
2 Year	\$34.00	\$33.55	Ĩ			
3 Year	\$23.00	\$32.90	(İ)			
Fractional Switched Digital	T1 Trunks					
Digital Transmission Facilit						
1 Year	\$850.00	\$163.01	(I)			
2 Year	\$850.00	\$152.39	Ì			
3 Year	\$850.00	\$141.75	(İ)			
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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.2 Digital Switched T-1, (Cont'd)

3.1.4.2.2 Digital Switched T-1 Rates and Charges, (Cont'd)

	NRC	MRC
Per Channel Rate, Advanced In Only w/ DID		
1 Year	\$74.00	\$60.84
2 Year	\$56.00	\$59.63
3 Year	\$38.00	\$58.41
Two-Way w/ DID		
Year	\$46.00	\$76.72
2 Year	\$34.00	\$75.04
3 Year	\$23.00	\$73.35
DID Numbers - 20	\$16.00	\$ 3.90
DID Numbers - 100	\$82.00	\$18.14
Trunk Change Charge		
Trunk Group Configuration	\$50.00	
Channel Reconfiguration T1	\$50.00	
Optional Feature Calling Number Delivery		
per Trunk Group	\$25.00	\$25.00

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

Local Exchange Service, (Cont'd) 3.1

3.1.4 **Business Trunks**, (Cont'd)

3.1.4.3 Additional Non-Recurring Charges

Connection Charges per Trunk \$85.00* Reseller - Shared Tenant \$85.00*

Subsequent Account Changes

(Change Trunk Directionality or Type

of Service per trunk)

Within category of Basic: \$23.00 Basic to Advanced or vice versa: \$44.00

See Section 2.13 regarding Service Order Charges



(N)

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> Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Road Reston, VA 20190

^{*}As of December 2, 2005, this rate will no longer be available to new customers. Some material on this page was moved to Page 50.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.4 PBX Analog Trunk & Digital Switched T-1 Standard Features

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Alternative Call Routing

Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.4 Business Trunks, (Cont'd)

3.1.4.4 PBX Analog Trunk & Digital Switched T-1 Standard Features, (Cont'd)

Manual Busy - This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

Additional Features:

E911
One (1) Directory Listing
Touch-tone Capability

3.1.4.5 PBX Analog Trunk & Digital Switched T-1 Optional Features:

Calling Number Delivery
Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 3.4 and 3.5 of this Tariff.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 **Local Exchange Service, (Cont'd)**

3.1.6 **XO Deluxe Integrated Access Service***

XO Deluxe Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 15% and 20% discount, respectively.

3.1.6.1 Standard & Optional Features

XO Deluxe Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling.

3.1.6.2 Non-Recurring Charges

For initial installation of XO Deluxe Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI: \$999.00 Capacity Exceeding DS1or IDSN PRI: **ICB** Trunk Change Charge: \$50.00

*As of December 31, 2006, this product will only be available to current customers at their current location.

(N)

Effective: December 31, 2006

(C)

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Reston, VA 20190

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.6 XO Deluxe Integrated Access Service, (Cont'd.)

3.1.6.3 Monthly Recurring Charges

ISDN-PRI:	\$1,141.59	(I)
Per Line:		
Basic Business Line	\$ 25.94	(I)
Trunks: Per Channel		
Basic Analog Trunk:		
In-Only	\$ 16.77	
Out-Only	\$ 16.77	
Two-Way	\$ 16.77	
Advanced Analog Trunk		
In-Only w/DID:	\$ 16.77	
Basic Digital Trunk:		
In-Only	\$ 25.94	(I)
Out-Only	\$ 25.94	
Two-Way	\$ 25.94	(İ)
Advanced Digital Trunk:		
In-only w/DID	\$ 25.94	(I)
Two-way w/DID	\$ 25.94	(I)
Extended Loop:		
0 Mile Loop Customers		
Fixed	\$ 00.00	
Per Mile	\$ 00.00	
Over O Mile Loop Customers		
Fixed	\$125.00	
Per Mile	\$ 00.00	
	T ~~.~~	

Issued: February 10, 2012 Effective: March 12, 2012

Kelly Faul, Regulatory Manager 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

Local Exchange Service, (Cont'd) 3.1

3.1.6 **XO Deluxe Integrated Access Service, (Cont'd.)**

3.1.6.4 Enhanced Integrated Feature

XO Deluxe Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail*, Message Waiting*.

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(T)

Effective: March 5, 2010

13865 Sunrise Valley Dr.

^{*} Services not regulated under this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.7 Integrated Digital Access Trunk

Integrated Digital Access Trunk service is a digital switched service that provides twenty-four (24) two-way DID circuits on a DS-1 transport facility serving the Customers' premises. A Customer must purchase Integrated Digital Access Trunk service configured with 24 two-way DID circuits. Additionally, the Customer must enter a service order for Integrated Digital Access Trunk service specifying a minimum term of not less than twelve months. A Customer may purchase Integrated Digital Access Trunk service on either a standalone basis, or, as a product bundled with Internet services at the applicable Non-Recurring Charges and Monthly Recurring Charges specified in Sections 3.1.7.3.1 and 3.1.7.3.2 below.

3.1.7.1 Integrated Digital Access Trunk: Integrated Digital Access Trunk service includes the following standard features at no additional charge:

Touchtone

One Directory Listing

Presubscription

- **3.1.7.2 Optional Features:** An Integrated Digital Access Trunk Customer may order optional features at standard rates specified in this Price List.
- **3.1.7.3** Integrated Digital Access Trunk Rates and Charges: An Integrated Digital Access Trunk Customer will be charged applicable Non-Recurring Charges and Monthly Recurring Charges as specified in Sections 3.1.7.3.1 and 3.1.7.3.2, respectively.

3.1.7.3.1 Non-Recurring Charges:

Stand Alone \$1,295.00 Bundled with Internet Service \$ 995.00

3.1.7.3.2 Monthly Recurring Charges

Per Transport Facility:

Stand Alone \$1,150.00

Bundled with Internet Service \$1,095.00

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

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Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.1 Deluxe XOption #1*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge A=\$1,003.50 B=\$1,193.63 C=\$1,389.38 D=\$2,359.13

^{*}As of 06/07/05, this product will only be available to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.2 Deluxe XOption #2*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,278.00	(]
	B=\$1,402.88	
	C=\$1,599.75	
	D=\$2,569.50	(]
		·

\$ 800.00

Non-Recurring Charge

^{*}As of 06/07/05, this product will only be available to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.3 Deluxe XOption #3*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge A=\$1,226.25 B=\$1,416.38 C=\$1,612.13 D=\$2,581.88 (I)

^{*}As of 06/07/05, this product will only be available to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.4 Deluxe XOption #4*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,474.88 B=\$1,599.75 C=\$1,795.50	
	D=\$2,765.25	(R)
Non-Recurring Charge	\$ 800.00	

^{*}As of 06/07/05, this product will only be available to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

Non-Recurring Charge

3.1.8.5 Deluxe XOption #5*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,798.12	(I)
	B=\$2,344.31	
	C=\$2,582.26	
	D=\$3,754.43	(İ)

\$1,800.00

*Effective December 18, 2008, this product will be available only to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.6 Deluxe XOption #6*

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,823.92 B=\$3,207.55 C=\$3,504.98 D=\$4,970.17	(I) (I)
Non-Recurring Charge	\$1,800.00	

^{*}Effective December 18, 2008, this product will be available only to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.7 Deluxe XOption #7*

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,640.96	(<u>I</u>)
	B=\$1,793.01	
	C=\$1,941.76	
	D=\$2,693.79	(I)
Non-Recurring Charge	\$ 999.00	

^{*}Effective December 18, 2008, this product will be available only to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.8 **Deluxe XOption #8***

(C)

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge - Two Components

1st Ten Users	A=\$ 790.00
	B=\$ 910.00
	C=\$1,030.00
	D=\$1,630.00
Each Add'l User	
Above Ten	A=\$ 79.00
	B=\$ 91.00
	C=\$ 103.00
	D=\$ 163.00

Non-Recurring Charge

The non-recurring charge is equal to one month's monthly recurring charge. If additional users are added after installation, the non-recurring charge for the additions is equal to the Each Additional User Charge for the package chosen times the numbers of users added.

*As of 06/07/05, this product will only be available to current customers at their current location.

(C)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

- 3.1 Local Exchange Service, (Cont'd)
 - 3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)
 - 3.1.8.9 Reserved for Future Use.

Issued: January 12, 2005 Effective: January 18, 2005

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

- 3.1 Local Exchange Service, (Cont'd)
 - 3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)
 - 3.1.8.10 Reserved for Future Use.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

- 3.1 Local Exchange Service, (Cont'd)
 - 3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)
 - 3.1.8.11 Reserved for Future Use.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.12 **Deluxe XOption #12***

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge A=\$2,031.75
B=\$3,008.25
C=\$4,627.13
D=\$6,238.13

(I)

Non-Recurring Charge \$800.00

Issued: June 15, 2010 Effective: July 15, 2010

^{*}As of 06/07/05, this product will only be available to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.13 Deluxe XOption #13*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge A=\$2,387.81 (I)
B=\$3,015.00 (I)
C=\$4,061.25
D=\$5,115.94 (I)

Non-Recurring Charge

\$1,800.00

*Effective December 18, 2008, this product will be available only to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.14 Deluxe XOption #14*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,261.25 B=\$3,237.75 C=\$4,855.50 D=\$6,467.63	(I) (I)
Non-Recurring Charge	\$ 800.00	

Issued: June 15, 2010 Effective: July 15, 2010

^{*}As of 06/07/05, this product will only be available to current customers at their current location.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.15 **Deluxe XOption #15***

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge A=\$2,869.55

B=\$3,623.28

C=\$4,880.61

D=\$6,148.08

(I)

Non-Recurring Charge \$1,800.00

*Effective December 18, 2008, this product will be available only to current customers at their current location.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.16 Deluxe XOption #16*

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,969.15 B=\$2,151.74	(I)
	C=\$2,330.12 D=\$3,232.56	(I)
Non-Recurring Charge	\$ 999.00	`,

*Effective December 18, 2008, this product will be available only to current customers at their current location.

Issued: November 23, 2015 Effective: January 1, 2016

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.17 **XOption M – Satellite Office Solutions**

This service offering will no longer be available to customers who sign up for service after April 27, 2003. See Section 3.1.8.21 for Deluxe XOption M – Satellite Office Solutions Offering.

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge \$775.00

Non Recurring Charge \$700.00

3.1.8.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all Deluxe XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.19 Standard Feature Package:

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**

Call Forwarding

3 Way Calling

Speed Dial

Abbreviated Dialing

Call Hold

Call Pickup

Call Transfer

Hunting

Caller ID – Number Only

First Block of 20 DIDs*

3.1.8.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

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(T)

^{*}Available to Customers that ordered business trunks.

^{**} Services not regulated under this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.8 Deluxe XOPTION Service Offering, (Cont'd.)

3.1.8.21 **XOption M – Satellite Office Solutions**

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Deluxe XOptions 1-16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge \$610.00

Non Recurring Charge \$700.00

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Effective: March 15, 2007

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.9 Multiple Service Discount #1*

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing.

To be eligible, Customer must meet the following criteria:

- 1. Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more then 144 lines or trunks (or 6 T-1 equivalents);
- 2. Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
- 3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- 4. All Voice and Data Services must be provided the same customer location;
- 5. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

*As of December 2, 2005, this discount will be available only to current customers at their current location.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.10 Multiple Service Discount #2

XO Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts; or any off tariff pricing. To be eligible, Customers must meet the following criteria:

(D)

1. Customers must subscribe to XO local exchange and long distance services ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents);

(D) (D)

- 2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
- 3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- 4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.11 IntraLATA Network Access

(T)

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

3.1.11.1 Rates and Charges

(T)

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

3.1.11.2 Rate Elements:

(T)

Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.

1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.11 IntraLATA Network Access, (Cont'd)

(T)

3.1.11.1 Rates and Charges, (Cont'd)

(T)

2) Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

3.1.11.2 Rate Application

(T)

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements
On-Net	One Channel Termination charge per
	Customer designated point of
	termination;
Off-Net	One Channel Termination charge per
	Customer designated point of
	termination; plus applicable Network
	Access Mileage Charges

(T)

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.11 IntraLATA Network Access, (Cont'd)

3.1.11.2 Rate Application, (Cont'd) (T)

On-Net- D		Channel	Termination		ccess Mileage arge
	Term	MRC	NRC- Installation	Fixed	Variable
	1yr	ICB	ICB	NA	NA
	2yr	ICB	ICB	NA	NA
	3yr	ICB	ICB	NA	NA
Off-Net-D	S1				
		Channel	Termination		ccess Mileage arge
	Term	MRC	NRC-	Fixed	Variable
			Installation		
	1yr	ICB	ICB	ICB	ICB
	2yr	ICB	ICB	ICB	ICB
	3yr	ICB	ICB	ICB	ICB

On-Net- DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-	Fixed	Variable
			Installation		
	1yr	ICB	ICB	NA	NA
	2yr	ICB	ICB	NA	NA
	3yr	ICB	ICB	NA	NA
Off-Net-I	OS3				
		Channel	Termination	Network Acce	ss Mileage Charge
	Term	MRC	NRC-	Fixed	Variable
			Installation		
	1yr	ICB	ICB	ICB	ICB
	2yr	ICB	ICB	ICB	ICB
	3yr	ICB	ICB	ICB	ICB

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.12 Digital Data Service

(T)

Digital Data Service is provided as a two way private line service between the customer premise and the XO central office for transmission of synchronous serial data at a transmission rate of 56Kbps.

3.3.12.1 Rates (T)

MRC NRC Per 56K \$45.00 \$75.00

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.13 Local Volume Discount

(T)

Local Volume Discount is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

3.1.13.1 Restrictions:

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The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

- a) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.
- b) This offer applies only to those other Local products currently available.
- c) Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.
- d) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.
- **3.1.13.4.2 Pricing:** Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.
 - a) Aggregate Revenue Plan: Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's & Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.13 Local Volume Discount, (Cont'd)

(T)

(T)

3.1.13.2 **Pricing**, (Cont'd)

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

b) Aggregate Commitment Plan: Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.14 National Local

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit. Customers who subscribe to National Local Service shall incur a per line charge of Fifty Dollars (\$50) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

3.14.1 Small Business Basic Business Lines

Small Business Basic Business Lines are available to those customers who subscribe to this service as the only local service from the Company. This service provides basic access and supply a voice-grade communications channel(s) for single telephones, key telephone systems, modems, and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

(a) Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

(b) Small Business Basic Business Line Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Circular Hunting
Sequential Hunting
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number
Voicemail*

* Services not regulated under this tariff.

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.14 National Local, (Cont'd)

3.14.1 Small Business Basic Business Lines, (Cont'd)

(c) Small Business Basic Business Line Rates and Charges: Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1) Monthly Recurring Charges

	Line Charge
Basic Local Line	\$19.52
Optional Features:	
Call Forward Busy	\$ 3.00
Call Forward No Answer	\$ 2.00
Circular Hunting	\$ 4.00
Sequential Hunting	\$ 4.00
Call Forward Variable	\$ 4.00
Call Waiting with Cancel Call Waiting	\$ 7.00
Speed Calling 8	\$ 4.00
Three Way Calling	\$ 5.00
Caller ID Number Only	\$ 7.50
Caller ID Name & Number	\$ 7.95

(2) Non-Recurring Charges

Installation Charge (Per Line)
First Line \$50.00
Additional Line(s) \$50.00
See Section 2.13 regarding Service Order Charges

3.14.2 Private Branch Exchange (PBX) Trunks

(a) Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.14 National Local, (Cont'd)

3.14.2 Private Branch Exchange (PBX) Trunks, (Cont'd)

(a) Service Description, (Cont'd)

<u>Two-Way Trunks</u>: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

<u>Direct Inward Dialing (DID) Service</u>: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

(b) Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

	MRC	NRC	
PBX Trunks			
Two-Way	\$21.18	\$50.00	
One-Way, out-only	\$21.18	\$50.00	
One-Way ,in-only	\$21.18	\$50.00	
Optional Features			
DID Termination	\$36.35	\$32.00	
Hunting	\$ 4.00	\$13.44	
DID Numbers			
Per Blocks of 20	\$ 3.90	\$19.20	(I)
Per Blocks of 100	\$18.14	\$96.00	(I)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.14 National Local, (Cont'd)

3.14.3 Business Services Basic Business Lines

Business Services Basic Business Lines are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access and supply a voice-grade communications channel(s) for single telephones, key telephone systems, modems, and other devices needing access to the public switched telephone network (PSTN). Business Services Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

(a) Business Services Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

(b) Business Services Basic Business Line Optional Features: Business Services Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Circular Hunting
Sequential Hunting
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number
Voicemail*

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^{*} Services not regulated under this tariff.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.14 National Local, (Cont'd)

3.14.3 Business Services Basic Business Lines (Cont'd)

(c) Business Services Basic Business Line Rates and Charges: Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1) Monthly Recurring Charges

	Line Charge
Basic Local Line	\$19.52
Optional Features:	
Call Forward Busy	\$ 3.00
Call Forward No Answer	\$ 2.00
Circular Hunting	\$ 4.00
Sequential Hunting	\$ 4.00
Call Forward Variable	\$ 4.00
Call Waiting with Cancel Call Waiting	\$ 7.00
Speed Calling 8	\$ 4.00
Three Way Calling	\$ 5.00
Caller ID Number Only	\$ 7.50
Caller ID Name & Number	\$ 7.95

(2) Non-Recurring Charges

Installation Charge (Per Line)	
First Line	\$50.00
Additional Line(s)	\$50.00
See Section 2.13 regarding Service Order	r Charges

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

Local Exchange Service, (Cont'd) 3.1

3.15 **Business Services Basic Business Lines***

Business Services Basic Business Lines provide are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service basic access service and supply a voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Services Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.1.3.4 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

3.1.15.1 Business Services Basic Business Lines include the following standard attributes at no cost:

Touchtone One White Pages Directory Listing One Yellow Pages Directory Listing 911 Access Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,
Option E	International
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

^{*}As of April 1, 2007, this product will only be available to current customers at their current location.

(N)

Effective: April 1, 2007

(C)

Issued: February 26, 2007 Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Road

Reston, VA 20190

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

(N)

3.15 **Business Services Basic Business Lines (Cont'd)**

3.1.15.2Business Services Basic Business Line Optional Features

Business Services Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in Section 3.1.3.4 of this Tariff.

Call Forward Busy

Call Forward Don't Answer

Call Forward Doesn't Answer Ring Select

Call Forward Variable

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Call Transfer

Speed Calling 8

Speed Calling 30

Three Way Calling

Caller ID Number Only

Caller ID Name & Number

Caller ID Per Line Blocking

Distinctive Ringing/ Call Waiting

Automatic Line (Hotline)

Circular Hunting

Sequential Hunting

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

(N)

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Kelly Faul, Regulatory Affairs Director

Issued: February 13, 2007

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.15 Business Services Basic Business Lines (Cont'd)

3.1.15.3 Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 3.1.3.4 of this Tariff.

Packages	Features Included
Feature	Three Way Calling and Call Forward Variable
Package 2	
Feature	Three Way Calling, Call Forward Variable, and Call Transfer
Package 3	
Feature	Call Forward Busy, Call Forward Don't Answer, Three Way
Package 4	Calling and Call Transfer
Feature	Call Forward Busy, Call Forward Don't Answer, Three Way
Package 5	Calling, Call Transfer and Caller ID Name and Number
Feature	Call Forward Busy, Call Forward Don't Answer, Three Way
Package 6	Calling, Call Transfer, Caller ID Name and Number and
	Remote Access to Call Forwarding

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall
MWI- Visual

(N)

(N)

Effective: January 1, 2019

(I)

(I)

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.15 Business Services Basic Business Lines (Cont'd)

3.1.15.4Business Services Basic Business Line Rates and Charges

Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Business Services Basic Business Line	NRC	MRC
1 Year Rate	\$43.00	\$62.58
2 Year Rate	\$43.00	\$62.58
3 Year Rate	\$43.00	\$60.34
Features		
Anonymous Call Rejection	\$9.00	\$4.00
Call Forward Busy	\$9.00	\$2.00
Call Forward No Answer	\$9.00	\$2.00
Call Forward No Answer	Ψ2.00	Ψ2.00
Ring Select	\$9.00	\$2.00
Call Forward Variable	\$9.00	\$3.00
Call Forwarding of Call	Ψ2.00	ψ3.00
Waiting Calls	\$9.00	\$2.00
Call Transfer w/	Ψ2.00	42. 00
Consultation Hold	\$9.00	\$5.00
Call Waiting w/ Cancel	Ψ).00	42.00
Call Waiting	\$9.00	\$6.00
Caller ID	\$9.00	\$6.00
Caller ID w/ Name & Number	\$9.00	\$7.00
Consultation Hold	\$0.00	\$0.00
Distinctive Ringing w/		
Call Waiting Tone	\$9.00	\$1.00
Automatic Line	\$9.00	\$2.00
Circular Hunting	\$11.00	\$3.40
Sequential Hunting	\$11.00	\$3.40
Last Call Return	\$9.00	\$3.00
SimRing	\$16.00	\$8.40
Remote Access to		
Call Forwarding	\$9.00	\$6.00
Repeat Dialing	ψ2.00	ψ0.00
(Automatic Recall)	\$9.00	\$3.00
Selective Call Acceptance	\$9.00	\$3.00
Scientive Can Acceptance	Ψ2.00	ψ3.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

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3.15 Business Services Basic Business Lines (Cont'd)

3.1.15.4Business Services Basic Business Line Rates and Charges, (Cont'd)

	NRC	<u>MRC</u>		
<u>Features</u>				
	Φ0.00	#2.00		
Selective Call Forwarding	\$9.00	\$3.00		
Selective Call Rejection	\$9.00	\$3.00		
Speed Calling - 30 Numbers	\$9.00	\$4.00		
Speed Calling - 8 Numbers	\$9.00	\$3.00		
Three Way Calling w/				
Consultation Hold	\$9.00	\$3.00		
Touchtone	\$9.00	\$0.00		
Proposed Feature Packages				
F (D 1 2	¢10.00	ф г 7 0		
Feature Package 2	\$18.00	\$ 5.70		
Feature Package 3	\$27.00	\$ 9.90		
Feature Package 4	\$36.00	\$10.20		
Feature Package 5	\$45.00	\$15.20		
Feature Package 6	\$54.00	\$18.75		

3.1.3.5 Additional Non-Recurring Charges

Connection Charge \$50.00

(per line)

See Section 2.13 regarding Service Order Charges

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.16 Small Business Basic Business Lines II

Small Business Basic Business Lines II are available to those customers who subscribe to this service as the only local exchange service from the Company. This service basic access service and supply a voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.1.3.4 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

3.1.16.1 Small Business Basic Business Lines II include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking		
Option B	Block 976-like, 500, 976, 900 area codes		
Option C	Block 976-like, 500, 976, 900, 01, 011 codes		
Option D	Block 976-like, 500, 976, 900, 01, 011, DA		
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,		
Option E	International		
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,		
Option F	International, IntraLATA		
Option G	Block 976-like, 500, 976, 900, 0+		
Option H	Block 976-like, 500, 976, 900, 0		
Option J	Block all		

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.16 Small Business Basic Business Lines, (Cont'd)

3.1.16.2Small Business Basic Business Line II Optional Features

Small Business Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in Section 3.1.16.3 of this Tariff.

Call Forward Doesn't Answer Ring Select

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Speed Calling 8

Speed Calling 30

Caller ID Per Line Blocking

Distinctive Ringing/ Call Waiting

Automatic Line (Hotline)

Circular Hunting

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection

Automatic Call Back

Distinctive Ringing/Call Waiting

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

MWI- Visual

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.16 Small Business Basic Business Lines II, (Cont'd)

3.1.16.3Small Business Basic Business Line II Rates and Charges

Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line II	<u>NRC</u>	MRC
1 Year Rate	\$43.00	\$62.58
2 Year Rate	\$43.00	\$62.58
3 Year Rate	\$43.00	\$60.34
<u>Features</u>		
Anonymous Call Rejection	\$9.00	\$4.00
Call Forward No Answer		
Ring Select	\$9.00	\$2.00
Call Forwarding of Call		
Waiting Calls	\$9.00	\$2.00
Call Waiting w/ Cancel		
Call Waiting	\$9.00	\$6.00
Consultation Hold	\$0.00	\$0.00
Distinctive Ringing w/		
Call Waiting Tone	\$9.00	\$1.00
Automatic Line	\$9.00	\$2.00
Circular Hunting	\$11.00	\$3.40
Last Call Return	\$9.00	\$3.00
SimRing	\$16.00	\$8.40
Remote Access to		
Call Forwarding	\$9.00	\$6.00
Repeat Dialing		
(Automatic Recall)	\$9.00	\$3.00
Selective Call Acceptance	\$9.00	\$3.00
Selective Call Forwarding	\$9.00	\$3.00
Selective Call Rejection	\$9.00	\$3.00
Speed Calling - 30 Numbers	\$9.00	\$4.00
Speed Calling - 8 Numbers	\$9.00	\$3.00
Touchtone	\$9.00	\$0.00

3.1.16.4Additional Non-Recurring Charges

Connection Charge \$50.00

(per line)

See Section 2.13 regarding Service Order Charges

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.17 Business Services Basic Business Lines II

Business Services Basic Business Lines II are available to those customers who subscribe to this service as the only local exchange service from the Company. This service basic access service and supply a voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Basic Business Line II Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.1.3.4 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

3.1.17.1 Business Services Basic Business Lines II include the following standard attributes at no cost:

Touchtone One White Pages Directory Listing One Yellow Pages Directory Listing 911 Access Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,
Option E	International
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.17 Business Services Basic Business Lines II, (Cont'd)

3.1.17.2Business Services Basic Business Line II Optional Features

Business Services Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in Section 3.1.17.3 of this Tariff.

Call Forward Doesn't Answer Ring Select

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Speed Calling 8

Speed Calling 30

Caller ID Per Line Blocking

Distinctive Ringing/ Call Waiting

Automatic Line (Hotline)

Circular Hunting

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection

Automatic Call Back

Distinctive Ringing/Call Waiting

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

MWI- Visual

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.1 Local Exchange Service, (Cont'd)

3.1.17 Business Services Basic Business Lines II, (Cont'd)

3.1.17.3 Business Services Basic Business Line II Rates and Charges

Business Services Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Business Services Basic Business Line II	<u>NRC</u>	MRC
1 Year Rate	\$43.00	\$62.58
2 Year Rate	\$43.00	\$62.58
3 Year Rate	\$43.00	\$60.34
F		
<u>Features</u>	Φ0.00	Φ.4.00
Anonymous Call Rejection	\$9.00	\$4.00
Call Forward No Answer	Φ0.00	ΦΦ 00
Ring Select	\$9.00	\$2.00
Call Forwarding of Call		
Waiting Calls	\$9.00	\$2.00
Call Waiting w/ Cancel		
Call Waiting	\$9.00	\$6.00
Consultation Hold	\$0.00	\$0.00
Distinctive Ringing w/		
Call Waiting Tone	\$9.00	\$1.00
Automatic Line	\$9.00	\$2.00
Circular Hunting	\$11.00	\$3.40
Last Call Return	\$9.00	\$3.00
SimRing	\$16.00	\$8.40
Remote Access to		
Call Forwarding	\$9.00	\$6.00
Repeat Dialing		
(Automatic Recall)	\$9.00	\$3.00
Selective Call Acceptance	\$9.00	\$3.00
Selective Call Forwarding	\$9.00	\$3.00
Selective Call Rejection	\$9.00	\$3.00
Speed Calling - 30 Numbers	\$9.00	\$4.00
Speed Calling - 8 Numbers	\$9.00	\$3.00
Touchtone	\$9.00	\$0.00
1 outlitone	Ψ2.00	Ψ0.00

3.1.17.4Additional Non-Recurring Charges

Connection Charge \$50.00

(per line)

See Section 2.13 regarding Service Order Charges

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use (T)

(Material previously found on this page has been moved to Original Page 284.)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2. Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2. Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use (T)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use (T)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use (T)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.2 Reserved for Future Use (T)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.3 High Usage Lines

Basic lines have been engineered for traffic usage in the range of 8 CCS, or being busy 25% of the time. Increases in usage above this level cause significant increases in cost to the Company. Therefore, high usage lines which are in use more than 40% during peak traffic hours or those lines that are generating more than 8 CCS for more than four hours a day will be charged MOU rates in addition to the Basic Rate. A Customer's line is considered to be in high usage if a line's traffic use is greater than 14.5 CCS during peak hours. Accounts subject to Basic Rate plus MOU charges are determined by Customer declaration of estimated phone line usage. However, the Company holds the right to perform periodic traffic studies on lines at its discretion. Each Customer will be notified, in writing, of a study resulting in high usage charges being assessed.

3.3.1 MOU Charges

0.03051 per MOU

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.4 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

Directory Assistance, per call

\$2.25

(I)

3.4.1 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- 1. Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
- 2. Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

- **3.4.2** A credit will be given for calls to Directory Assistance as follows:
 - (a) The Customer experiences poor transmission or is cut-off during the call; or
 - (b) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.5 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.5.1 will apply:

<u>Third Number Billing:</u> Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

<u>Collect Calls:</u> Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

<u>Person to Person:</u> Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

<u>Station to Station:</u> Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

<u>General Assistance:</u> The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.5 Operator Assistance, (Cont'd)

3.5.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

	<u>Automated</u>	<u>Live Operator</u>
Third Party Billing	\$2.50	\$2.50
Collect Calling	N/A	\$2.50
Person to Person	\$1.30	\$3.50
Station to Station	\$2.50	\$3.00
General Assistance	N/C	

3.5.2 Payphone Surcharge: Calls made from a payphone which are billed by any other method than coin payment will be assessed a payphone surcharge of \$0.50 per call.

3.6 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 3.6.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.6.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- **3.6.3** Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.6 Directory Listings, (Cont'd)

- **3.6.4** In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- **3.6.5** Directory listings are provided in connection with each Customer service as specified herein.
 - **3.6.5.1 Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer.
 - **3.6.5.2 Additional Listings:** In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.5.5.8 and 3.5.5.9.
 - **3.6.5.3 Nonpublished Listings:** Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.5.5.8 and 3.5.5.9.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.6 Directory Listings, (Cont'd)

3.6.5 (Cont'd)

- **3.6.5.4 Nonlisted Numbers:** A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 3.6.5.8 and 3.6.5.9.
- **3.6.5.5 Foreign Listings:** Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the price list published by the specific exchange carrier providing the Foreign Listings.
- **3.6.5.6 Alternate Call Listings:** Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- **3.6.5.7 Reference Listing:** A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 3.6.5.8 and 3.6.5.9.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.6 Directory Listings, (Cont'd)

3.6.5 (Cont'd)

3.6.5.8 Non-Recurring Charges: There will be no Non-Recurring charge for a Primary Listing if requested as a part of the order initiating service. After the initial service order the following charges will apply:

Per Listing or
Per Number Charge

Primary Listing	See Section 2.13
Additional Listing	See Section 2.13
Reference Listing	See Section 2.13
Non-Listed Number	See Section 2.13
Non-Published Number	See Section 2.13

3.6.5.8.1 Residential Service and Residential Local Only Basic Service Customers are subject to the following Non-Recurring Charges:

Add or Change Primary Listing: See Section 2.13 after establishment of telephone service

Add or Change Non-Listed or See Section 2.13 Non-Published status after establishment of telephone service

3.6.5.9 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or	
Per Number Charge	
N/C	
\$9.45	(I)
\$9.45	
\$5.25	
\$6.30	(I)
	Per Number Charge N/C \$9.45 \$9.45 \$5.25

3.6.5.9.1 Residential Service and Residential Local Only Basic Service Customers are subject to the following Recurring Charges:

Additional Listing	\$1.00
Non-Listed Number	\$1.00
Non-Published Number	\$1.50

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.6.A Intercept and Number Referral Service

(A) Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

(B) Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	Non-recurring Charge
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

Issued: January 12, 2005 Effective: January 18, 2005

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.7 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a pecific or unique telephone number and / or fax number for use with Company provided Local Exchange Services. This service provides for the assignment of a Customer requested telephone number other than the next available number which would automatically be assigned by the Company.

The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

One-Time Fee \$250.00

Issued: January 12, 2005 Effective: January 18, 2005

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.9 Reserved for Future Use

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ISSUED: November 2, 2011 EFFECTIVE: December 2, 2011

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.9 Reserved for Future Use (Cont'd)

(D)

(D)

ISSUED: November 2, 2011 EFFECTIVE: December 2, 2011

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.10 Remote Call Forwarding Service

Remote Call Forwarding ("RCF") is a feature that allows a telephone number in one exchange (the RCF number) to automatically forward by telephone company equipment to a second telephone number in the same or different exchange. There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call that is forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

(a) <u>Non-Recurring Charges:</u>

Connection Charge (Per Path) \$23.80

(b) Recurring Charges:

Monthly Charges (First Path) \$47.64 (I)
Monthly Charges (Each Additional Path) \$45.59 (I)

(c) <u>Usage Charges:</u>

Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of RCF number termination number. For local calls, the following rates apply:

Per Call \$.068

(d) Change Charge:

The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.11 Foreign Exchange Service

Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched T1, Fractional Switched T1, ISDN-PRI and ISDN-BRI. See Section 3.1 of this Tariff for full product descriptions.

The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

3.11.1 Restrictions

Mixing of Foreign Exchange Service lines and non-Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non-Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

3.11.2 Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. See Section 3.1 of this Tariff for applicable local rates. In addition, Customer will receive one foreign exchange directory listing at no charge.

Access Type	<u>MRC</u>	<u>NRC</u>
Foreign Exchange Business Line	\$20.00	\$25.00
Foreign Exchange Centrex Line	\$20.00	\$25.00
Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Foreign Exchange Trunk (per DS0 channel)	\$20.00	\$25.00
Foreign Exchange Full Switched T1	\$500.00	\$200.00
Foreign Exchange ISDN-PRI	\$500.00	\$200.00

Issued: January 12, 2005 Effective: January 18, 2005

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.12 Reserved for Future Use



3.13 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call \$0.50

Issued: September 9, 2014 Effective: October 10, 2014

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.14 Switched Long Distance Product

3.14.1 The Switched Long Distance Product is a measured business switched direct dialed inbound and outbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 10.20.1), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

(D)

3.14.2 Rates and Charges

Per Minute

\$0.120*

As of February 19, 2010, the following rate will be available to new customers: Per Minute \$0.087

3.15 XO Unlimited Business Plan

3.15.1 The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, autodialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 10.20.1), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

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3.15.2 Rates and Charges

Monthly Recurring Charge, per line

\$20.00

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^{*} Effective February 19, 2010, this rate will be available to current customers.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.16 XO Long Distance Business Plan

3.16.1 XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six second increments except the XO LD Business Plan (\$0.00 MRC) which will be billed in sixty (60) second increments. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

3.16.2 Rates and Charges

A. IntraLATA/InterLATA Intrastate

Long Distance Packages	Monthly Recurring	Overage Rate Per Minute	
XO LD Business Plan	\$0	\$0.069	
XO LD Business Plan 200*	\$9.07	\$0.045	,
XO LD Business Plan 500	\$21.17	\$0.043	
XO LD Business Plan 1500	\$54.44	\$0.041	
XO LD Business Plan 2500	\$83.16	\$0.035	
XO LD Business Plan 5000	\$166.33	\$0.034	
XO LD Business Plan 7500	\$249.51	\$0.033	
XO LD Business Plan 10,000	\$332.68	\$0.032	
XO LD Business Plan 15,000	\$498.40	\$0.031	
XO LD Business Plan 20,000	\$665.34	\$0.030	
XO LD Business Plan 25,000*	\$756.08	\$0.029	
XO LD Business Plan 30,000	\$907.29	\$0.028	
XO LD Business Plan 35,000*	\$1,058.52	\$0.027	
XO LD Business Plan 40,000*	\$1,209.72	\$0.019	
XO LD Business Plan 60,000	\$1,451.67	\$0.025	
XO LD Business Plan 80,000	\$1,887.17	\$0.019	

As of April 1, 2008, this plan will be available to new customers only:
XO LD Business Plan 40,000 \$1,209.72 \$0.026

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^{*} As of April 1, 2008, these plans will be available only to current customers.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.17 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 29.00

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3.18 Historic Invoices

The Company will furnish, upon the Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	Rate Per Invoice
Electronic	\$10.00
CSV/CD of CDR	\$25.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.19 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.20 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the \$10,000 commitment level, toll free usage cannot exceed 60percent of customer's total long distance usage. If Customer exceeds this 60 percent threshold, it will be billed at the applicable LD usage rates for the next lower commitment level.

Plan Name	LD Monthly	Dedicated Intrastate
	Commitment	Rate Per Minute
		(1+ & toll free)
XO Freedom Plan	\$ 275	\$0.023
XO Capital Plan	\$ 720	\$0.023
XO Advantage Plan	\$ 1,080	\$0.023
XO Elite Plan	\$ 1,360	\$0.023
XO Professional LD Plan	\$ 1,800	\$0.023
XO National LD Plan	\$ 4,000	\$0.023
XO Executive LD Plan	\$ 7,000	\$0.023
XO Premiere LD Plan	\$10,000	\$0.023
XO Premiere Plus LD Plan	\$15,000	\$0.023

(N)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.21 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

	NON-RECURRING CHARGES		
	Timeframe of Change Request		
Monthly Recurring	Within 2 Business Days of	On or after 3 rd Business	Within 5
Charge Range	Order Acceptance	Day after Order	Business Days
		Acceptance and up to	of Due Date
		the 5 th Business Day	
		Prior to Due Date	
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.8.

3.22 Reserved for Future Use

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3.23 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

	NON-RECURRING CHARGES	
Type of Circuit	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less		
Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D)

3.24 Administrative Service Fee

The Administrative Service Fee is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.

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