Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N)

(N)

2. Rate Schedules

2.1 Emergency Telephone Services

2.1.1 Enhanced 911

Enhanced 911 allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in XO's Cal. P.U.C. Tariff No. 1-T.

2.1.1.1 It is the customer's responsibility to provide, and update if necessary, accurate Automatic Number Identification (ANI) and Automatic Location Identification (ALI) sub-address information to the 911 database administrator. Once the customer provides ANI and ALI sub-address information to the 911 database administrator, it is the responsibility of the Company to provide the location of the pilot number to the PSAP for 911 calls, and where technically and operationally feasible the Utility (or Company) will deliver ANI to the PSAP at a station level behind a Multi-line Telephone System.

2.1.2 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

2.1.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in XO's Cal. P.U.C. Tariff No. 1-T.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

2. Rate Schedules

2.2 Service Order Charge – Category One Customers

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

PIC Change Charge

Changing interLATA or intraLATA carrier	$5.00 per line

2.3 Presubscription-2 (PIC) – Category Two Customers

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service.

The Company shall bill the Customer the full nonrecurring interLATA PIC change charge and one-half the respective intraLATA PIC change charge, if the Customer changes both the interLATA and intraLATA PICs at the same time and to the same long distance carrier.

The Company shall bill Customers the full nonrecurring PIC change charge when an intraLATA PIC change is ordered separately from an interLATA PIC change and/or when a Customer presubscribes to different carriers for their interLATA and intraLATA toll service at the same time.

The Company will not presubscribe to any carrier new Customers who do not affirmatively select an intraLATA PIC. Instead, these Customers will be required to place intraLATA toll calls on a 1011253 basis until they select a carrier on a presubscribed basis.

	Non-recurring
Each Carrier Change (per line) – PacBell Region	$5.00
Each Carrier Change (per line) – Verizon Region	$5.00
First Trunk & Additional Trunk Charge	$5.00