

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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1.0 DEFINITIONS

Advance Payment: Payment of all or part of a charge required before the start of service.

Anonymous Call Rejection: This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

Assume Dial "9": A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

Automatic Line (Hotline): Directs the line to automatically call a preassigned number when a line user lifts the handset.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Auto Answer Back: The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands' free Meridian Business Set.

Automatic Callback: This feature allows a subscriber to place a call to the last line the subscriber called. If the destination line is busy, it is monitored for 30 minutes until it becomes idle and can accept the call.

Automatic Recall: This feature allows a subscriber to place a call to the last station that called the subscriber. If the destination line is busy, it is monitored for 30 minutes until it becomes idle and can accept the call.

Certain material previously found on this page can now be found on 1st Revised Page 10.

ISSUED: October 21, 2020

EFFECTIVE: November 30, 2020

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1.0 DEFINITIONS (Cont'd)

Automatic Route Selection-Basic (ARS- Basic): This feature allows Centrex users to automatically select the preferred dedicated route for a PSTN call. The user dials an access level i.e. "9" and the call is routed over the correct dedicated facility for the call type based on routing choices predetermined by the customer and programmed into the Centrex switch. Routing patterns are based on three-digit screening using NPA's only.

Call Blocking: Customer specified calls that Customer does not want to receive on all lines.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forwarding of Call Waiting Calls: This service provides the capability to forward unanswered waiting calls to a subscriber-designated DN by using the combined call treatments of Call Waiting and Call Forward Don't Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward Don't Answer, the incoming call is given Call Forward Don't Answer treatment and is forwarded to a subscriber-designated DN.

Call Forward No Answer Ring Select (Subscriber Programmable Ringing): Allows the subscriber with the Call Forward No Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward, Remote Access: Combines Call Forward Variable with remote access capability from any touch tone or tone capable telephone.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Certain material on this page formerly appeared on 2nd Revised Page 9.

1.0 DEFINITIONS (Cont'd)

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: This feature is available in two methods, per line or per call. The per line blocking feature automatically blocks the telephone number for originating calls. The User can selectively unblock calls on a per call basis by dialing a two-digit code before dialing. Per call blocking allows the User to selectively block Caller ID information from being transmitted by dialing a two-digit code before dialing.

Calling Number Delivery Name: Adds the display of the calling party's name to Calling Number Delivery

Carrier: XO Communications Services, LLC

Company: XO Communications Services, LLC, a Delaware limited liability company, which is the issuer of this tariff.

Common Carrier: An authorized company or entity providing telecommunications services to the public.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

1.0 DEFINITIONS (Cont'd)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Department: The Massachusetts Department of Telecommunications and Cable.

Dial Pulse ("DP"): The pulse type employed by rotary dial Station sets.

Digital Facility Interface (IXC T-1 Access): This termination provides a digital interface for a high capacity (T-1) facility that terminates to a customer's Centrex system. This service provides for the termination of 24 circuits within the Centrex to another Centrex, PBX or to a Long Distance Carrier (IXC). Two digital facility interfaces will be needed to connect two Centrex systems, one for each Centrex. The cost of the Digital Facility Interface is in addition to the T-1 private line.

Direct Inward Dialing ("DID"): A service attribute that routes incoming calls directly to Stations, bypassing a central answering point.

Direct Outward Dialing ("DOD"): The ability to dial directly from an extension without having go through an operator or attendant.

Directed Call Pickup: Allows a Centrex station user to answer incoming calls that ring on another station within a pre-set group by dialing a feature activation code and the extension number of the station being answered. The maximum number of members in a Directed Call Pickup Group is 75.

Distinctive Ringing: A feature which allows for the distinction of different ringing cadences.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

D.T.C.: The Massachusetts Department of Telecommunications and Cable.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Electronic Set Interface per PDN: This feature allows for the connection of a Business Set to the Central Office through a special interface card

Executive Busy Override: Allows a station to gain access (barge-in) to a busy station by flashing the switchhook when a busy is reached and dialing a feature activation code. This feature is also available for MADN groups, MCA and SCA.

Executive Busy Override Exempt: Block a station using Executive Busy Override from entering a call that the EBX station user has made or received.

1.0 DEFINITIONS (Cont'd)

Fast Transfer: This feature—which provides Transfer on Release capability—speeds up call handling for Meridian Business Set (MBS) users by reducing the number of keystrokes needed to transfer a call and eliminating the need to first conference the call. The Transfer on Release capability enhances Three-Way Call/Call Transfer (3WC/CXR) feature.

Green Zone: a wire center in which XO is collocated in the Central Office, can provision unbundled loops and generally does not have any minimum service requirements.

Ground Start: Describes the signaling provided by the terminal equipment or PBX/Key system interface requesting service from the Local Exchange Carrier switching system by putting a ground condition on the line.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis (“ICB”): A service arrangement in which the regulations, rates, and charges are developed based on the specific circumstances of the Customer’s situation.

Integrated Services Digital Network: Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their serving central office.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (“LIDL”): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

1.0 DEFINITIONS (Cont'd)

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.
Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call originating on and placed via facilities neither owned nor leased by the Company.

Originating On-Net: A call originating on and placed via facilities owned or leased by the Company.

Pay Telephone Line: An individual exchange dial tone line for use by pay phone service providers, location owners, and interexchange carriers to connect coin, or combination coin/coinless pay telephones to the Telephone Company's network.

Per Line Blocking: Customer specified calls that Customer does not want to receive on a specific line.

Primary Rate Interface: An optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PRI is a high capacity access path for communications providing voice or data transmission over the telephone Company exchange network.

Primary Rate Interface Arrangement: PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central offices. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels. The B channel is a 64 kilobit per second (KBPS) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service. The D channel is a 64 kilobit per second (KBPS) channel that carries signaling and control for the B channels.

Privacy Release: Allows a Business Set user to establish a conference call among private MADN -SCA members and an external party. A maximum of 30 parties are permitted in a single connection depending on the number of members of the MADN group.

Point-of-Termination: The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an Access Service Request.

Premises: The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

1.0 DEFINITIONS (Cont'd)

Query Time and Date: Provides the current time and date on a display Business Set.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service. Red Zone: A wire center in which XO does not provide voice service, except on an Individual Case Basis.

Selective Call Acceptance: Allows the subscriber to set up a list of up to 12 Directory Numbers (DN) in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.

Selective Call Forwarding (SCF): Allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DNs can be forwarded to another location. Calls from DNs that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.

Selective Call Rejection: Allows the subscriber to set up a list of up to 12 DNs in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service Outage: A disruption or degradation of On-Net Service.

1.0 DEFINITIONS (Cont'd)

Services: The Company's telecommunications services offered on the Company's network.

Simultaneous Ring (SimRing): Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Three Way Calling: Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges. Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

Yellow Zone: a wire center in which XO is not collocated to provision unbundled loops, but is near enough to a collocated wire center that XO can back haul traffic from that wire center to a nearby collocation.