Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) (N)

4.0 SERVICE OFFERINGS, RATES & CHARGES

4.1 Reserved for Future Use

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.2 Reserved for Future Use

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.2 Reserved for Future Use

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.3 Toll Free Service

Inbound intraLATA and interLATA toll calls will be billed in six second increments with an initial billing period of sixty seconds. The duration of each call will be rounded to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded to the next highest cent.

4.3.1 The following rates apply on a per minute basis to all inbound calls. These rates will no longer be available to Customers who sign up for service after November 4, 1999. See Section for 4.17.3 for effective rates

	First 30 seconds	Per additional 6 seconds
IntraLATA	$0.033	$0.0110
InterLATA	$.0033	$0.0110

4.3.2 Customers signing contracts for terms of two or three years will receive a discount of 5% and 10% respectively on their total monthly outbound services bill.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.4 Reserved for Future Use

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.5 Operator Assistance / Directory Assistance

4.5.1 Operator Assistance

Operator Assistance: A Customer may obtain the assistance of an operator to complete long distance telephone calls within Pennsylvania in the following manner.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

4.5.1.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

	Automated	Live Operator
Collect Calling	N/A	$3.00
Third Number Billing	$2.25	$2.25
Person to Person	$3.00	$3.00
Station to Station	$1.80	$1.80

4.5.1.2 Usage Rates for Operator Completed Calls

The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.5 Operator Assistance / Directory Assistance (Cont'd)

4.5.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.5.2.1 Each call to Directory Assistance will be charged as follows:

Per Call	$2.25

4.5.2.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

a. Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.

b. Customers placing a call from a telephone line that is subscribed to Company local service only will be charged $0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

4.5.2.3 A credit will be given for calls to Directory Assistance as follows:

a. the Customer experiences poor transmission or is cut-off during the call; or
b. the Customer is given an incorrect telephone number.
c. To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of the placement of the call to Directory Assistance

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.6 Trial Service Offering ("TSO"):

4.6.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".

4.6.2 In order to conduct such "trials", the Company will file with the Department, on at least the minimum notice required by the Department relative to such service, a Trial Service Offering ("TSO") Supplement.

4.6.3 The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.

4.6.4 The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.

4.6.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Department. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

4.7 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Massachusetts Department of Telecommunications and Cable.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8. Private Line Service

4.8.1 DS-1 Service

These services and rates will no longer be available after October 1, 2000.

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video where at least one end is on-net, and may be purchased only in conjunction with Integrated Access Service in the Local Exchange Services M.D.T.C. Tariff No. 6.

4.8.1.1 This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

4.8.1.2 DS-1 Rates

Monthly Recurring Charges

For Private Lines Homing on the Company switch only, within a twenty-five (25) mile radius.	$400.00
Over Twenty-Five (25) Miles	ICB
Optional Features-Multiplexing, DS-1 to DS0	ICB

Non Recurring Charges

Installation	$399.00
Optional Features-Multiplexing, DS-1 to DS0	ICB

4.8.1.3 Customers signing contracts for terms of two (2) or three (3) years will receive a discount of five percent (5%) and ten percent (10%) respectively on the Monthly Recurring Charges above.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.2 DS-3 Service

These services and rates will no longer be available after October 1, 2000.

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels where at least one end is on-net, and may be purchased only in conjunction with Integrated Access Service in the Local Exchange Services M.D.T.C. Tariff No. 6.

4.8.2.1 The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

4.8.2.2 DS-3 Rates

Monthly Recurring Charges -
For Private Lines Homing on the Company's switch only.

Local Distribution Channel (LDC) (0-5 miles)	$3,000.00
LDC Mileage	
- Fixed zero mile	$00.00
- Fixed 1-5 miles	$650.00
-Per Mile	$80.00
Over Five (5) Miles	ICB
Optional Features	
-Multiplexing, DS-1 to DS0	ICB

Non Recurring Charges

Installation (0 - 5 mile)	$1,000.00
Optional Features	
- Multiplexing, DS-1 to DS0	ICB

4.8.2.3 Customers signing contracts for terms of two (2) or three (3) years will receive a discount of five percent (5%) and ten percent (10%) respectively on the Monthly Recurring Charges above.

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4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.8 Private Line Service (Cont'd)

4.8.3 DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video. DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of up to 28 DS-1 channels or 672 voice, analog data, digital data channels. The facilities to the customer premises may be entirely on or off net, or a combination thereof. Customers may commit to one, two, or three year terms. If Customer terminates service before the term commitment expires, Customer is responsible for the full payment of the greater of the minimum monthly revenue commitment or the monthly recurring charges times the number of months remaining in the contract. The pricing outlined below does not include the applicable special access charges, which are found in the Local Exchanges Services Tariff, as Section 4.1.12.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.3 DS-1 Service (Cont'd)

4.8.3.1 Rates

i) Rates for Off-Net Customers - one or both ends of circuit terminates at a location off of the Company's network.

Minimum Monthly Revenue Commitment			$250.00
	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$500.00	$500.00	$500.00
Monthly Recurring Charges			
Channel Mileage-Per DS0 Mile	$0.099	$0.096	$0.091

ii) Rates for On-Net Customers - both ends of circuit terminate on the Company's network. These rates are no longer effective after February 10, 2002.

Minimum Monthly Revenue Commitment			$250.00
	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$500.00	$500.00	$0.00
Monthly Recurring Charges			
Channel Mileage- Per DS0 Mile	$0.080	$0.075	$0.070

iii) Rates for On-Net Customers - both ends of circuit terminate on the Company's network. These rates are available to customers who sign up for service on or after February 10, 2002.

Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$500.00	$475.00	$450.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.048	$0.0456	$0.0432
$100,001 – $300,000	$0.0468	$0.04446	$0.04212
$300,001 – $1,000,000	$0.0456	$0.04332	$0.04104
$1,000,001 – $2,000,000	$0.0444	$0.04218	$0.03996
$2,000,001 +	$0.0432	$0.04104	$0.03888

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.3 DS-1 Service (Cont'd)

4.8.3.1 Rates (Cont'd)

iv) Rates for Forward Customers - both ends of circuit anticipated to terminate on the Company's network within 24 months of service start date.

Minimum Monthly Revenue Commitment			$250.00
	One Year	Two Year	Three Year
Installation (non-recurring)	N/A	$500.00	$500.00
Channel Mileage- Monthly Recurring Charge Per DS0 Mile	N/A	$0.075	$0.070

v) Other non-recurring charges

Non-recurring charges	
Cancellation prior to install	$100.00
Cancellation during install, prior to acceptance	$300.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.4 DS-3 Service

4.8.4.1 DS-3 Transport Rates

i) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of XO's network.

Minimum Monthly Revenue Commitment			$2000.00
	One Year	Two Year	Three Year
Installation (Non-Recurring)	$2,000.00	$2,000.00	$2,000.00
Channel Mileage- Monthly Recurring Charge Per DS0 Mile	$0.045	$0.042	$0.040

(ii) Rates for On-Net Customers - both ends of circuit terminate on the Company's network. These rates are no longer available to new customers after February 10, 2002

Minimum Monthly Revenue Commitment			$2000.000
	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$2,000.00	$2,000.00	$0.00
Monthly Recurring Charges			
Channel Mileage-Per DS0 Mile	$0.040	$0.036	$0.033

(iii) Rates for On-Net Customers - both ends of circuit terminate on the Company's network. These rates are available to customers who sign up for service on or after February 10, 2002.

Term:	One Year	Two Year	Three Year
Installation (Non-Recurring)	$2,000.00	$1,900.00	$1,800.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$.0144	$.01368	$.01296
$100,001 – $300,000	$.01428	$.013566	$.012852
$300,001 – $1,000,000	$.01416	$.013452	$.012744
$1,000,001 – $2,000,000	$.01404	$.013338	$.012636
$2,000,001 +	$.01392	$.013224	$.012528

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.4 DS-3 Service

4.8.4.1 DS-3 Transport Rates (Cont'd)

(iv) Rates for Forward Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment $2,000.00

	One Year	Two Year	Three Year
Installation (non-recurring)	N/A	$2,000.00	$2,000.00
Channel Mileage- Monthly Recurring Charge Per DS0 Mile	N/A	$0.036	$0.033

(v) Other non-recurring and monthly recurring charges

Non-recurring charges	
Cancellation prior to install	$100.00
Cancellation during install, prior to acceptance	$300.00
Monthly Recurring Charge	
T-1 Mix	$500.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.5 OC-3 Transport Rates

4.8.3.2 OC-3 Transport Rates

i) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of the Company's network.

Minimum Monthly Revenue Commitment ICB

	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$5,000.00	$5,000.00	$5,000.00
Monthly Recurring Charges			
Channel Mileage-Per DS0 Mile	ICB	ICB	ICB

(ii) Rates for On-Net Customers - both ends of circuit terminate on the Company's network. These rates are no longer available to new customers after February 10, 2002

Minimum Monthly Revenue Commitment ICB

	One Year	Two Year	Three Year
Non-Recurring			
Installation	$5,000.00	$5,000.00	$00.00
Monthly Recurring Charges			
Channel Mileage-Per DS0 Mile	ICB	ICB	ICB

(iii) Rates for On-Net Customers - both ends of circuit terminate on the Company's network. These rates are available to customers who sign up for service on or after February 10, 2002

Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$5,000.00	$4,750.00	$4,500.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.007839	$0.007447	$0.007055
$100,001 – $300,000	$0.007722	$0.007336	$0.00695
$300,001 – $1,000,000	$0.007605	$0.007225	$0.006845
$1,000,001 – $2,000,000	$0.007488	$0.007114	$0.006739
$2,000,001 +	$0.007371	$0.007002	$0.006634

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.5 OC-3 Transport Rates

4.8.3.2 OC-3 Transport Rates (Cont'd)

(iv) Rates for Forward Customers - both ends of circuit anticipated to terminate on the Company's network within 24 months of service start date.

Minimum Monthly Revenue Commitment ICB

Term:	One Year	Two Year	Three Year
Non-Recurring			
Installation	N/A	$5,000.00	$5,000.00
Monthly Recurring Charges			
Channel Mileage-Per DS0 Mile	N/A	ICB	ICB

(v) Other non-recurring and monthly recurring charges

Non-recurring charges

Cancellation prior to install	$150.00
Cancellation during install, prior to acceptance	$600.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.6 OC-12 Service

4.8.6.1 OC-12 Transport Rates

(i) Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Non-Recurring Charges	$10,000.00	$9500.00	$9000.00
Installation	$10,000.00	$9,500.00	$9,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.00924	$0.008778	$0.008316
$100,001 – $300,000	$0.009108	$0.008653	$0.008197
$300,001 – $1,000,000	$0.008976	$0.008527	$0.008078
$1,000,001 – $2,000,000	$0.008844	$0.008402	$0.00796
$2,000,001 +	$0.008712	$0.008276	$0.007841

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Private Line Service (Cont'd)

4.8.7 OC-48 Service

4.8.7.1 OC-48 Transport Rates

(i) Rates for On-Net Customers - both ends of circuit terminate on the Company's network.

Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$30,000.00	$28,500.00	$27,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.00792	$0.007524	$0.007128
$100,001 – $300,000	$0.007776	$0.007387	$0.006998
$300,001 – $1,000,000	$0.007632	$0.00725	$0.006869
$1,000,001 – $2,000,000	$0.007488	$0.007114	$0.006739
$2,000,001 +	$0.007344	$0.006977	$0.00661

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.10 XOPTION Service Offering

The XOption Service Offering is a bundled offering for Business customers who purchase, at the same customer location, local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the XOption Service Offering* set-forth in Section 4.1.N of XO Massachusetts, LLC's Local Exchange Tariff, the Customer will receive a specified amount of monthly minutes of use for local exchange service and inbound and outbound domestic long distance service, depending on the option selected. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Additional intrastate inbound and outbound domestic long distance minutes of use above the specified amount listed for XOptions 1-16 shall be billed in six second increments after an initial billing increment of sixty seconds at a rate of $0.05 per minute of use. Additional intrastate inbound and outbound domestic long distance minutes of use above the specified amount listed for XOption "M" shall be billed in six second increments after an initial billing increment of sixty seconds at a rate of $0.06 per minute of use. Additional interstate domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to the subsequent months or transferred to other users.

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

International Service: Customers choosing Option Numbers One (1) through Four (4) and Seven (7) through Eleven (11) will be the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5), Six (6), Twelve (12) and Thirteen (13) will be the Platinum Medium Business Plan provided pursuant to the Terms and Conditions governing international found on Company's website for international use .

4.10.1 Term Discounts:

XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

Two Years	5% Discount
Three Years	10% Discount

*Effective December 12, 2008, this product will be available only to current customers at their current location.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.11 Multiple Service Discount

Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, , Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customers must meet the following criteria:

1. Customers must subscribe to XO local exchange and long distance services ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents).

2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;

3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;

4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.12 Satisfaction Guarantee

This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. Pursuant to this offering, a New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.G of this tariff. Special Configuration refers to the situation in which a customer's service connection is established through a nonstandard network architecture design.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.14 InterLATA Network Access

4.14.1 Description of Service

Company InterLATA Network Access is an InterLATA service that provides a dedicated transmission path between two customer designated premises. Where InterLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24 hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.14.2 Rates and Charges

Rates and charges for InterLATA Network Access service are defined herein and are based on the locations of the customer designated premises in relation to Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of facilities from a service provider other than Company.

4.14.2.1 Rate Elements: Two rate elements apply to InterLATA Network Access: Channel Termination and Network Access Mileage.

Channel Termination
The Channel Termination rate element provides for the dedicated transmission path between two customer-designated premises. One Channel Termination charge applies per point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.14 InterLATA Network Access (Cont'd)

4.14.2 Rates and Charges (Cont'd)

4.14.2.1 Rate Elements (Cont'd)

Network Access Mileage
The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the two customer designated premises. The Mileage rate element is made up of two charges: a flat rate per circuit ("Fixed") and flat a per-mile rate ("Variable").

The Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Mileage charges will not apply.

4.15.2.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements
On-Net	Channel Termination charge(s);
Off-Net	Channel Termination charges; plus applicable Mileage Charges

On-Net- DS1					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	$155.56	$275.00	$50.00	$24.88
	2yr	140.01	247.50	45.00	22.39
	3yr	124.45	220.00	40.00	19.90
Off-Net- DS1					
	1yr	$350.01	$275.00	$50.00	$24.88
	2 yr	315.02	247.50	45.00	22.39
	3 yr	280.01	220.00	40.00	19.90

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.14 InterLATA Network Access (Cont'd)

4.14.2 Rates and Charges (Cont'd)

4.14.2.2 Rate Application (Cont'd)

On-Net- DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	$1,848.00	$1,000.00	$825.00	$170.53
	2yr	1,755.00	1,000.00	783.75	162.01
	3yr	1,663.20	1,000.00	742.50	153.48
Off-Net-DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	$4,158.00	$1,000.00	$825.00	$170.53
	2yr	3,950.10	1,000.00	783.75	162.01
	3yr	3,742.20	1,000.00	742.50	153.48

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.1 Description of Service

Company InterLATA Private Line is an InterLATA service, which is used in conjunction with InterLATA Network Access. InterLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where InterLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.2 Rates and Charges:

Rates and charges for InterLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

4.15.2.1 Rate Elements:

The rate element that applies to InterLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

4.15.3 DS-1 Long haul Mileage Rates:

a) Rates for Off-Net Customers - one or both ends of circuit terminates at a location off XO's network.

Minimum Monthly Revenue Commitment		$250.00	
Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$500.00	$500.00	$500.00
Monthly Recurring Charges			
Long haul Mileage-Per DS0 Mile	$0.099	$0.096	$0.091

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.3 DS-1 Long haul Mileage Rates: (Cont'd)

b) Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$500.00	$475.00	$450.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.048	$0.0456	$0.0432
$100,001 – $300,000	$.0468	$.04446	$.04212
$300,001 – $1,000,000	$.0456	$.04332	$.04104
$1,000,001 – $2,000,000	$0.0444	$0.04218	$0.03996
$2,000,001 +	$0.0432	$0.04104	$0.03888

c) Rates for "Forward" Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment		$250.00	
Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	N/A	$500.00	$500.00
Monthly Recurring Charges			
Channel Mileage-Per DS0 Mile	N/A	$0.075	$0.070

d) Other non-recurring charges

Non-recurring charges	
Cancellation prior to install	$100.00
Cancellation during install, prior to acceptance	$300.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.4 DS-3 Long haul Mileage Rates:

a) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off XO's network.

Minimum Monthly Revenue Commitment:		$2,000.00	
Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	$2,000.00	$2,000.00	$2,000.00
Channel Mileage-Per DS0 Mile	$0.045	$0.042	$0.040

b) Rates for On-Net Customers - both ends of circuit terminate on the Company's network.

Term:	One Year	Two Year	Three Year
Non-Recurring			
Installation	$2,000.00	$1,900.00	$1,800.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.0144	$0.01368	$0.01296
$100,001 – $300,000	$0.01428	$0.013566	$0.012852
$300,001 – $1,000,000	$0.01416	$0.013452	$0.012744
$1,000,001 – $2,000,000	$0.01404	$0.013338	$0.012636
$2,000,001 +	$0.01392	$0.013224	$0.012528

c) Rates for "Forward" Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment		$2,000.00	
Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	N/A	$2,000.00	$2,000.00
Channel Mileage-DS0 Mile	N/A	$0.036	$0.033

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.4 DS-3 Long haul Mileage Rates (Cont'd)

d) Other non-recurring and monthly recurring charges

Non-recurring charges	
Cancellation prior to install	$100.00
Cancellation during install, prior to acceptance	$300.00
Monthly Recurring Charge	
T-1 Mux	$500.00

4.15.5 OC-3 Transport Rates

a) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off XO's network.

Minimum Monthly Revenue Commitment		ICB	
Term:	One Year	Two Year	Three Year
Installation (non-recurring)	$5,000.00	$5,000.00	$5,000.00
Channel Mileage-Monthly Recurring Charge Per DS0 Mile	ICB	ICB	ICB

b) Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Installation (Non-Recurring)	$5,000.00	$4,750.00	$4,500.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.007839	$0.007447	$0.007055
$100,001 – $300,000	$0.007722	$0.007336	$0.00695
$300,001 – $1,000,000	$0.007605	$0.007225	$0.006845
$1,000,001 – $2,000,000	$0.007488	$0.007114	$0.006739
$2,000,001 +	$0.007371	$0.007002	$0.006634

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.5 OC-3 Transport Rates (Cont'd)

c) Rates for "Forward" Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment		ICB	
Term:	One Year	Two Year	Three Year
Non-Recurring Charges			
Installation	N/A	$5,000.00	$5,000.00
Channel Mileage-Per DS0 Mile	N/A	ICB	ICB

d) Other non-recurring and monthly recurring charges

Non-recurring charges	
Cancellation prior to install	$150.00
Cancellation during install, prior to acceptance	$600.00

4.15.6 OC-12 Transport Rates

a) Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Non-Recurring			
Installation	$10,000.00	$9,500.00	$9,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.009240	$0.008778	$0.008316
$100,001 – $300,000	$0.009108	$0.008653	$0.008197
$300,001 – $1,000,000	$0.008976	$0.008527	$0.008078
$1,000,001 – $2,000,000	$0.008844	$0.008402	$0.007960
$2,000,001 +	$0.008712	$0.008276	$0.007841

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.15 InterLATA Private Line Service

4.15.7 OC-48 Transport Rates

a) Rates for On-Net Customers - both ends of circuit terminate on XO's network.

Term:	One Year	Two Year	Three Year
Installation (non-recurring)	$30,000.00	$28,500.00	$27,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
$0 – $100,000	$0.007920	$0.007524	$0.007128
$100,001 – $300,000	$0.007776	$0.007387	$0.006998
$300,001 – $1,000,000	$0.007632	$0.007250	$0.006869
$1,000,001 – $2,000,000	$0.007488	$0.007114	$0.006739
$2,000,001 +	$0.007344	$0.006977	$0.006610

4.16 Employee Long Distance

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following long distance & toll free rates. Employees are responsible for applicable taxes and surcharges.

Rates

InterLATA Long Distance:	$0.06
IntraLATA Long Distance:	$0.06
InterLATA Toll Free:	$0.06
IntraLATA Toll Free:	$0.06

4.17 Property Tax Recovery Charge

All intrastate services will be subject to a monthly Property Tax Recovery (PTR) charge of 0.191%. The PTR charge provides for recovery of property taxes imposed on the Company's telecommunications facilities. The PTR, however, is applied only to net intrastate charges, after the application of any service discounts and credits.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.16 IntraLATA Toll Usage and Mileage Charges

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, collect, third number billed, special toll billing, person to person calling and other station to station calls.

4.16.1 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

a) Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.

b) Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

4.16.2 Timing of Calls

Unless otherwise indicated, all calls are timed in one minute increments. At the end of the billing period the total of all itemized calls will be rounded to the next highest cent for billing purposes.

For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed to alternate.

Call timing ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute at the originating end of the call.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.16 IntraLATA Toll Usage and Mileage Charges (Cont'd)

4.16.3 Time Periods Defined

Day, Evening and Night rate periods are shown below. On holidays, Evening rates will apply unless a lower rate would normally apply.

Rate Period	From	Up to But Not Including	Days Applicable
Day:	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening:	5:00 P.M.	11:00 P.M.	Mon. - Fri.
	5:00 P.M.	11:00 P.M.	Sunday
Night:	11:00 P.M.	8:00 A.M.	Sun.- Fri.
	11:00 P.M. Friday through 5:00 P.M. Sunday		

Holidays include New Year=s Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.16 IntraLATA Toll Usage and Mileage Charges (Cont'd)

4.16.4 Rate and Charge Applications - Per Message and Per Minute Rates

Calls between Stations.

Per Message	$0.0100
- Day, First Minute	$0.0660
- Day, Additional Minute	$0.0550
- Evening, First Minute	$0.0660
- Evening, Additional Minute	$0.0550
- Night/ Other, First Minute	$0.0528
- Night, Additional Minute	$0.0418

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.16 IntraLATA Toll Usage and Mileage Charges (Cont'd)

4.16.5 Regulations and Computation of Mileage

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

4.16.5.1 Originating Rate Center

A Customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that Customer=s account shall be the location of the Customer=s rate center.

4.16.5.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

4.5.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.16 IntraLATA Toll Usage and Mileage Charges (Cont'd)

4.16.6 Calculation of Mileage

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

a) Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.

b) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.

c) Square each difference obtained in step b., above.

d) Add the square of the "V" difference and the "H" difference obtained in step c., above.

e) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.

f) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

Install Equation Editor and double-click here to view equation.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.17 Toll-Free Service

Toll free Service provides the Customer with a telephone number within the Toll-Free NPAs, enabling the Customer or User to receive incoming calls to that number which originate from any station on the public switched telecommunications network within the Commonwealth of Massachusetts. All charges for incoming toll free 8XX calls are billed to the Customer. Toll Free Service calls may be received over:

4.17.1 Company-Provided Access Services - The Customer must designate one or more channels on a digital, dedicated access facility, for use in conjunction with the Company's toll free 8XX Service, prior to commencement of service. Service provided in this manner is Dedicated toll free 8XX; or

Company Provided Exchange Access Lines B Exchange Access Lines provided to the Customer by the Company can be pre-subscribed by the Customer to the Company=s Switched toll free 8XX Service.

4.17.2 The Toll-Free Service arrangement is an inward calling switched service which permits a call to be completed at the Customer's location without charge to the calling party. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll free Service calls are billed in 6 second increments, with an initial billing period of sixty (60) seconds per call. A MATR of sixty (60) seconds per call applies during the billing period, which if adjusted, will be billed as a nonrecurring charge. In addition, there is a nonrecurring and monthly recurring toll free Service number charge, which will be applied either on a "per toll free number" basis for shared access or on a "per routing arrangement" basis for dedicated access. Two types of toll free Services are offered by the Company.

Toll Free calls are originated via shared-use facilities and are terminated via the Customer's LEC-provided local exchange access line.

Dedicated Toll Free calls are originated via shared use facilities and are terminated via dedicated access facilities connecting the Customer's premises and the Company's switch site serving the Customer's location. This service is offered to the extent that facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's switch site POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.17 Toll-Free Service

4.17.3 Rates

	Non-Recurring Charges	Monthly Recurring Charges	
Shared Toll Free Line Charges	$10.00	$12.60 (I)	(I)
Dedicated Toll Free Line Charge (per routing arrangement)	$40.00	$50.00	
Switched Toll Free	$0.0096 per minute		
Dedicated Toll Free	$0.085 per minute		

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.18 Reserved for Future Use

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.19 Uni-Rate Long Distance Service

Uni-Rate Long Distance Service (ULD) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate ULD from locations served by the Company and may terminate in all locations within the state but outside of the LATA from which the call is placed. ULD calls will be billed in 6 second increments with an initial billing period of sixty (60) seconds.

Variations - The service is offered in two variations depending on the method that the Customer employs to gain access to the Company's network for use of the service:

Presubscription B ULD is offered in Feature Group D (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's ULD service, such that "1+" interLATA calls are automatically routed to the Company's network.

Dedicated B ULD is offered to the extent that facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

4.19.1 Rates

	Switched	Dedicated
Uni-Rate (per minute)	$0.096	$0.072

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.20 Telecom Across America 1+ Plans

Allegiance Telecom Across America 1+ service plans are available to Facility- and Resale-based local exchange end users. Across America 1+ Plan rates apply to both direct dialed (1+) and Toll Free Services (TFS). For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Toll-free calls will be billed in six (6) second increments with an initial billing period of sixty (60) seconds. Certain plans have additional requirements, which are noted in the plan description below. For toll Free Service (TFS), the following rates apply to all traffic originating and terminating within the state. The following service charges apply to TFS:

Monthly Recurring Charge, per toll-free number:	$14.82 (I)	(I)
Non-Recurring Charge, per toll-free number:	$10.00	

4.20.1 9.9 LD/TFS

Customers subscribing to this plan must choose Allegiance as their interexchange carrier for InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0935	Month-to-Month	None

4.20.2 Small Business 7.9 LD/TFS

Small Business 7.9 LD plan requires a minimum $5.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Allegiance as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0935	Month-to-Month	$5.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.20 Telecom Across America 1+ Plans (Cont'd)

4.20.3 Business Value 6.9 LD/TFS

Business Value 6.9 LD plan requires a minimum one-year term commitment and minimum of $50.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Allegiance as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0935	One (1) Year	$50.00

4.20.4 Business Saver 5.9 LD/TFS

Business Saver 5.9 LD plan requires a minimum one-year term commitment and a minimum of $200.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose Allegiance as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA Rate Per Minute	Term Minimum	Toll Usage Minimum
$0.0935	One (1) Year	$200.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.21 Switched Long Distance Product

4.21.1 The Switched Long Distance Product is a measured business switched direct dialed outbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 4.17.3), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

4.21.2 Rates and Charges

	Per Minutes of Use
IntraLATA/Intrastate	$0.118*

As of February 19, 2010, this rate will be available to new customers:

IntraLATA/Intrastate	$0.050

* As of February 19, 2010, this rate will be available only to current customers.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.22 XO Unlimited Business Plan

4.22.1 The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both unlimited intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 4.17.3), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

4.22.2 Rates and Charges

Monthly Recurring Charge, per line	$20.00

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.23 XO Long Distance Business Plan

4.23.1 XO Long Distance Business Plan is a long distance calling plan available to Company's business customers who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

Customer chooses a plan based on minutes of use. If Customer service location monthly usage exceeds the minutes of use for the plan chosen, the Customer will be charged a per minute overage rate. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six second increments except the XO LD Business Plan ($0.00 MRC) which will be billed in sixty (60) second increments. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

4.23.2 Rates and Charges:

A. IntraLATA/Interstate

Long Distance Packages/Minutes of Use	Monthly Recurring	Overage Rate Per Minute	
XO LD Business Plan	$0	$0.069	
XO LD Business Plan 200*	$9.07 (I)	$0.045	(I)
XO LD Business Plan 500	$21.17 (I)	$0.043	|
XO LD Business Plan 1500	$54.44 (I)	$0.041	|
XO LD Business Plan 2500	$83.16 (I)	$0.035	|
XO LD Business Plan 5000	$166.33 (I)	$0.034	|
XO LD Business Plan 7500	$249.51 (I)	$0.033	|
XO LD Business Plan 10,000	$332.68 (I)	$0.032	|
XO LD Business Plan 15,000	$498.40 (I)	$0.031	|
XO LD Business Plan 20,000	$665.34 (I)	$0.030	|
XO LD Business Plan 25,000*	$756.08 (I)	$0.029	|
XO LD Business Plan 30,000	$907.29 (I)	$0.028	|
XO LD Business Plan 35,000*	$1,058.52 (I)	$0.027	|
XO LD Business Plan 40,000*	$1,209.72 (I)	$0.019	|
XO LD Business Plan 60,000	$1,306.49 (I)	$0.025	|
XO LD Business Plan 80,000	$1,645.21 (I)	$0.019	(I)

As of April 1, 2008, the following plan will be available to new customers only:

XO LD Business Plan 40,000	$1,209.72 (I)	$0.026	(I)

* As of April 1, 2008, these plans will only be available to current customers.

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.24 Historic Invoices

The Company will furnish, upon the Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

Format	Rate Per Invoice
Electronic	$10.00
CSV/CD of CDR	$25.00

4.25 True Savings Long Distance Rate Plan

True Savings offers interLATA intrastate calling that requires a Minimum Monthly Usage Commitment, per service location, of $14.95 in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

InterLATA Intrastate, Per Minute	$0.0935

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.26 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the $10,000 commitment level, toll free usage cannot exceed 60 percent of customer's total long distance usage.

Plan Name	**LD Monthly Commitment**	**Dedicated Intrastate Rate Per Minute (1+ & toll free)**
XO Freedom Plan	$ 275	$0.016
XO Capital Plan	$ 720	$0.016
XO Advantage Plan	$ 1,080	$0.016
XO Elite Plan	$ 1,360	$0.016
XO Professional LD Plan	$ 1,800	$0.016
XO National LD Plan	$ 4,000	$0.016
XO Executive LD Plan	$ 7,000	$0.016
XO Premiere LD Plan	$10,000	$0.016
XO Premiere Plus Plan	$15,000	$0.016

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.27 Administrative Service Charge*

The Administrative Service Charge is being applied to help recover administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Charge will be applied as follows:

	Per Billing Invoice
Monthly Recurring Charge	$12.50

4.28 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

	NON-RECURRING CHARGES	
Type of Circuit	**First Circuit**	**Each Additional Circuit**
Less Than or Equal to a DS1 (1.544 Mbps)	$ 325.00	$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	$ 550.00	$ 550.00

4.49 Administrative Service Fee**

The Administrative Service Fee is being assessed o help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges. (I)

* Applies to Category Two customers only
** Applies to Category One customers only

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4.0 SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.50 Unity LD Plan*

Unity LD Plan is a measured business direct-dialed long distance calling plan available with both dedicated and/or switched calling. The plan includes outbound and inbound intraLATA and interLATA calling.

Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff, but are not included as part of this offering.

4.50.1 Rates and Charges

A. Rates

Calls are billed in six second increments. The duration of each call for billing purposes will be rounded up to the next highest increment. Fractional cents will be rounded up to the next highest cent. The rates shown below are the per-minute rates for interexchange calls which originate and terminate within the state.

Dedicated	**$0.015 per minute**
Switched	**$0.069 per minute**

*Available to Category One and Category Two customers.

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