Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) (N)

6.0 GRANDFATHERED SERVICES

6.1 Description of Message Toll Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Message Toll Service (MTS) is a direct dialed communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate MTS from locations served by the Company, and may terminate in all locations within Massachusetts. Outbound, Toll Free Service and Operator Assistance services are available to Customers of the Company's MTS service subject to the provisions of this tariff.

For the purposes of this Section 4.1, timing of messages will be determined by the following method.

a. Chargeable time begins when connection is established between the calling station and the called station.

b. Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

c. Chargeable time does not include time lost due to faults or defects in the connection.

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.2 Outbound Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

6.2.1 Direct dialed outbound intraLATA toll calls will be billed in one second increments with an initial billing period of sixty seconds. The duration of each call will be rounded to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded to the next highest cent.

The following rates apply on a per call/per minute basis to all direct dialed calls. The charge for each call is determined by adding the two following rate elements. The discounts apply on a monthly basis depending upon monthly volume and term commitment as described below. Monthly volume is determined by the total sum of monthly usage for local and intraLATA calling.

Base Rates Month to Month	
Per call	0.0100
Per MOU	0.0570
Volume $0 to $500	
One Year:	10% discount
Two Years:	15% discount
Three Years:	19% discount
Volume $500.01 to $1,000	
One Year:	20% discount
Two Years:	24% discount
Three Years:	28% discount
Volume $1,000.01+	
One Year:	30% discount
Two Years:	34% discount
Three Years:	37% discount

6.2.2 Direct dialed outbound interLATA toll calls will be billed in six second increments with an initial billing period of sixty seconds. The duration of each call will be rounded to the nearest higher increments for billing purposes. Additionally, fractional cents will be rounded to the next highest cent.

The following rates apply on a per minute basis to all direct dialed calls:

InterLATA	$0.0900 per MOU*

Customers signing contracts for terms of two or three years will receive a discount of 5% and 10% respectively on their total monthly outbound services bill.

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.3 Gold and Platinum Services - *As of September 25, 2005, this product will only be available to current customers at their current locations*

XO's Gold and Platinum Services provide XO's customers with direct dialed communications services which are available for use by its customers on a twenty-four (24) hours a day seven days a week basis. Customers may originate Gold and Platinum services from locations served by the Company, and may terminate such calls to any location within Massachusetts. Gold and Platinum Services include 1+ Outbound and Inbound Service, Operator Assistance, Toll Free Service and Directory Assistance Services as set forth below. Customers may not substitute other services or rates for those set forth in this section or other sections of this tariff that are associated with the Gold and Platinum Service, excepted as explicitly permitted by the terms and conditions of the Gold and Platinum Service.

For the purposes of this Section 4.2.3, timing of messages will be determined by the following method.

a. Chargeable time begins when connection is established between the calling station and the called station.

b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

6.3.1 Usage Rates

Usage Rates for Gold and Platinum Services are billed in six (6) second increments with an initial billing period of sixty seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent.
The following rates apply to intrastate interLATA and IntraLATA calls.

XO Platinum is an On-Net service where XO is the provider of dial tone. XO Gold is an Off-Net service where the local dial tone is provided by a LEC other than XO.

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.3 Gold and Platinum Services, (Cont'd.) - *As of September 25, 2005, this product will only be available to current customers at their current locations*

6.3.2 Standard Rates for Inbound and Outbound Services:

a. The following rates will no longer be available for customers who sign up for service on or after December 3, 2001:

Platinum Rate	$0.095
Gold Rate	$0.118

* If Company offers intraLATA service(s) elsewhere in this tariff at rates that are different then the intraLATA rates set forth in this Section, the customer at its option can substitute such rates for the intraLATA rates set forth in this Section.

b. The following rates will be available to customers who sign up for service on or after December 3, 2001

	InterLATA	IntraLATA
Platinum Rate	$0.072	$0.065
Gold Rate	$0.118	$0.118

c. The following rates will be available to customers who sign up for service on or after August 16, 2003

	InterLATA	IntraLATA
Platinum Rate	$0.07150	$0.07150
Gold Rate	$0.118	$0.118

6.3.3 Access Lines

Where XO is not the provider of special access to the customer, XO may, at the customer's request and where available, order such access from the applicable LEC. In such cases XO reserves the right to charge that end user, in lieu of XO's tariffed access rates, a rate equal to the rates charged by the applicable LEC to XO, including any adjustments to such charges necessary to reflect any rate changes instituted by the applicable local exchange carrier.

6.3.4 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call	$0.50

6.3.5 Directory Assistance

See Section 4.5.2 for rates.

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.3 Gold and Platinum Services, (Cont'd.) - *As of September 25, 2005, this product will only be available to current customers at their current locations*

6.3.6 Reserved for Future Use

6.3.7 Rates

a. Rates for this Section 4.2.C.7 are usage sensitive and billed with an initial billing period of sixty (60) seconds and in sixty (60) second increments thereafter. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the next highest cent.

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.3 Gold and Platinum Services, (Cont'd.) - *As of September 25, 2005, this product will only be available to current customers at their current locations*

6.3.8 Discount Schedule

Customers are eligible for discounts based on usage levels and contract terms as shown below. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, interstate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The discount will be applied to the following elements: intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event customer's Company billings fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

Discount Schedule based on annual commitment level and term of contract

Annual Commitment Level	1 Year	2 Year	3 Year
$3,600	5.0%	6.5%	8.5%
$6,000	7.5%	9.5%	11.5%
$12,000	12.5%	14.5%	16.5%
$18,000	15.0%	17.0%	19.0%
$24,000	17.5%	19.5%	21.5%
$36,000	18.0%	20.0%	22.0%
$48,000	19.0%	21.0%	23.0%
$60,000	20.0%	22.0%	24.0%
$120,000	22.0%	24.0%	26.0%
$240,000	24.0%	26.0%	28.0%
$600,000	26.0%	28.0%	30.0%

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.4 Dedicated Long Distance - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company's interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least $3,600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; local usage; intrastate, interstate, and international long distance usage; and international toll-free usage, internet service, DSL services, CAP services, conference calling services, and private line services. If the Customer terminates agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

Local Calls Over Dedicated Long Distance Trunks	$0.06 per MOU

The duration of each call for bill purposes will be rounded up to the nearest highest increment. Calls are billed in six second increments after an initial billing increment of sixty (60) seconds. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

Intrastate Long Distance Rate	
IntraLATA	$0.057 Per MOU*

* These rates will no longer be available for customers signing up for service on or after December 3, 2001

The following rates apply to customers signing up for service on or after December 3, 2001

IntraLATA	$0.0650 per MOU
InterLATA	$0.0720 per MOU

The following rates apply to customers signing up for service on or after August 16, 2003

IntraLATA	$0.0650 per MOU
InterLATA	$0.0650 per MOU

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.4 Dedicated Long Distance (Cont'd) - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Customer may also choose any number of special features for the rates indicated.

Feature	MRC	NRC	
Verified Account Codes (1-100)	$10.00	$25.00	
Verified Account Codes – per 100 after first 100	$10.00	$25.00	
Changes to Verified Account Codes, per change	N/A	$10.00	
Toll Free Number – per number	$16.34 (I)	N/A	(I)
Toll Free Number Directory Listing - Per Listing	$10.00	$35.00	
Toll Free – Real Time ANI	$5.00	$5.00	

Allows Customer to receive calling party's telephone number as a component of the call set-up.

Toll Free - Digital Number Identification Service	$0.00	$450.00

Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.

Payphone Blocking	$0.00	$135.00
Toll Free – Alternate Routing Disaster	$35.00	$95.00
Toll Free Change Charge	$0.00	$35.00

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6.0 GRANDFATHERED SERVICES, (CONT'D.)

6.4 Dedicated Long Distance (Cont'd)

Feature	MRC	NRC
Toll Free – Day of Year Routing	$5.00	$95.00
Toll Free Expedite Charge	$0.00	$500.00
Toll Free LATA Restriction / Allowance	$0.00	$135.00
Toll Free Message Referral	$0.00	$0.00
Toll Free NPA/NXX Restriction / Allowance	$0.00	$135.00
Toll Free State Restriction / Allowance	$0.00	$135.00
Toll Free Additional Listings	$10.00	$35.00
Toll Free Feature Package Includes: State Routing, LATA routing, Area Code Routing, NPA/NXX, Percent Allocation, Time of Day Routing, Time of Week Routing	$35.00	$35.00
Toll Free Area Code Restriction / Allowance	$0.00	$135.00
Route Advanced Overflow	$10.00	$135.00

Operator Service Surcharges – Rates apply on a per call basis. Please refer to Section 4.5.1.1 of this tariff.

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