

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)  
|  
(N)

SECTION 3 - CONNECTION CHARGES

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Michigan, Inc. has facilities and to existing Customers of XO Michigan, Inc. as of February 26, 2005.

**Category Two - Sections 3.1 thru 3.5**

3.1 Connection Charges

3.1.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a service to existing equipment and/or service at one location.

Change: The change, including rearrangement or reclassification, of existing service at the same location.

3.1.2 Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

3.2 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

Restoral Charge, per line: \$20.00

Issued Under Authority of PA 235 of 2005 and Commission’s February 24, 2005 Order in Case No. U-14376

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**SECTION 3 - CONNECTION CHARGES, (CONTD.)**

3.3 Network Switched Services

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

	<u>Non-recurring</u>
<u>Line Connection Charge</u> , per Line or Trunk (Applies when new or additional service is established)	\$42.00
<u>Record Changes</u> (per billing record change order)	\$15.00
<u>Account Set Up Fee</u> , Per account, per location (Applies when establishing a new account with the Company)	\$25.00

Central Office and Line Feature Charges:

Activation charges may apply when a customer requests connection to or makes changes to one or more central office line features. Charges are applicable to include moves, adds, or changes as defined in Section 3.1.1.

	<u>Non-recurring</u>
<u>Primary Service Order Charge</u> , per order (Add/move lines, trunks, T1/PRI, IAD and TC – in addition to product install charges – Change Analog PBX trunks, convert RCF to UNE)	\$50.00
<u>Subsequent Service Order Charge</u> , per order (Add/change custom calling or miscellaneous features, Add/change toll blocking options, DID Services, change RCF terminating number, hunting arrangement, upgrade IAD channels, add/change voicemail)	\$50.00
<u>Technician Visit Charge, per occurrence</u> (Requests requiring a technician to be dispatched for work to be completed)	\$150.00

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**SECTION 3 - CONNECTION CHARGES, (CONTD.)**

3.4 Presubscription 2 (PIC)

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service. For example, if a Customer changes both its interLATA and intraLATA carriers simultaneously, a total of two (2) separate charges will apply (one for the interLATA change and one for the intraLATA change).

Each Carrier Change (per line)	<u>Non-recurring</u> \$5.00
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3.5 Reserved for Future Use