

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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SECTION 5 - PROMOTIONAL SERVICE OFFERINGS

The Company may furnish Services as set forth in this tariff (including, but not limited to 800, MTS, and Debit Cards) in connection with charitable, civic, or other public events, short-term government programs, business, or professional conventions, trade shows, sporting events, or with emergencies such as those resulting hurricanes, tornadoes, earthquakes, floods, fires, or other catastrophic occurrences. Any promotional Services offered will not exceed ninety (90) days in a calendar year.

5.1 Local Exchange Service Promotion

Beginning on January 1, 2001, Customers entering into a Service Order Agreement for Company local exchange service for a one, two or three-year term will receive a credit equal to either one, two, or three months of monthly recurring charges and local and intraLATA usage, depending on the length of the term. Customers must execute the Service Order Agreement prior to March 31, 2001.

Customers will receive a credit equal to one month of monthly recurring charges and local intraLATA usage for a one-year term. Such credit will be applied during the sixth month of service.

Customers will receive a credit equal to two months of monthly recurring charges and local and intraLATA usage for a two-year term. Such credit will be applied during the sixth and eighteenth months of service.

Customers will receive a credit equal to three months of monthly recurring charges and local and intraLATA usage for a three-year term. Such credit will be applied during the sixth, eighteenth, and thirtieth months of service.

This promotion applies to local and intraLATA usage. It does not apply to interLATA long distance usage, international and toll free usage, DSL, DIA/IA, audio conferencing, internet products, monthly access fees, features, , carrier accounts, or accounts with non-current payment status. The credit shall not exceed the averaged billed for the prior twelve-month period and shall not exceed \$7,500 on the applicable month (6, 18, or 30). This promotion cannot be combined with any other promotional offer, only applies to accounts with local and intraLATA usage, and shall remain in effect until it is either modified, expired or cancelled.

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SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.2 XO Integrated Access

XO Integrated Access is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. Further, the Customer must, at a minimum, enter a one year service order agreement to get the Integrated Access Service offering. Customer must also satisfy their XO Minimum Annual Commitment Level as set forth in Company's Federal Message Toll Service Tariff. The Non-Recurring and Monthly Recurring charges are specified in Sections 5.2.3 and 5.2.4 below.

5.2.1 Standard Features: Integrated Access Service includes the following standard features at no additional charge:

- Call Forward Variable
- Call Forward Busy
- Call Forward No Answer
- Speed Calling
- Call Waiting
- Touchtone
- 3 Way Calling

5.2.2 Optional Features: An Integrated Access Service Customer may order optional features at standard rates offered by the Company

5.2.3 Non-Recurring Charges: For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a non-recurring installation charge specified below. If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in this tariff will apply.

Single DS1	\$999.00
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SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.2 XO Integrated Access (Cont'd.)

5.2.4 Monthly Recurring Charges:

Basic Line, per line	\$13.00
Per Trunk:	
DID	\$21.00
DOD	\$21.00
Two-way Trunks	\$13.00

Usage Charges: Under this program, Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed Section 4.8 of this tariff, and interstate service under the Integrated Access Service offering listed in Company’s Federal Message Toll Service Tariff. Customers will receive the following local usage charges:

Rate per message:	\$0.06
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Enhanced Integrated Feature *

XO Integrated Access Service Customer’s can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line.

The following features are included in the Enhanced Integrated Feature Package:

- Abbreviated Dialing (3 or 4 digit)
- Call Hold
- Call Pickup
- Call Transfer
- Basic Voice Mail Box
- Message Waiting

* The Enhanced Integrated Feature is an unregulated feature.

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SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.3 XO Government 2000

XO Government Service is bundled service offering that combines local line, Centrex, intraLATA toll, and long distance services and is available to local, state, or federal government offices who enter into a service order agreement for a three year term.

5.3.1 Rates(A) Monthly Recurring Charges

Local Line/Local Trunk, per line	\$11.90
Centrex Line, per line	\$12.32

(B) Non-Recurring Charges

Service Order Charge, per order	\$35.00
Line Connection Charge, per order	\$42.00
Line Change Charge, per Line Changed, per order	\$30.00
Subsequent Account Changes, changes, per order, per line	\$42.00
Presubscription Change	\$5.00
Line Restoral Charge	\$30.00
Optional Feature Activation, per order	\$10.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.4 XO Outbound DS-1 Service

XO Outbound DS-1 Service is a Trial Service Offering that provides Customers with the ability to place only outbound calls via 24 separate lines provisioned over a single DS-1. Customers may not convert existing XO DS-1 service to this Trial Service Offering. To be eligible, a customer must, at a minimum, sign a one-year Service Order Agreement and subscribe to XO's local and long distance services. This Trial Service Offering is available until December 31, 2000. XO Outbound DS-1 Service may not be used in conjunction with any other discount or promotion. Rates for XO Outbound DS-1 Rates are specified in Section 4.19.1 following. Rates for intraLATA toll and long distance are specified in Section 4.8.

5.4.1 Rates

(A) Monthly Recurring Charges

XO Outbound DS-1 Service, per DS-1 \$300.00

(B) Non-Recurring Charges

XO Outbound DS-1 Service, per DS-1 \$500.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.5 XO X Options

The X Option Service Offering is a bundled promotion that includes XO local exchange, domestic long distance and DSL or dedicated internet services provided at the same customer location. This service promotion is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the X Option Service Offering the Customer selects and receives service under one of the X Option listed in Sections 5.5.1 through 5.5.13 below. Each X Option includes the Standard Feature Package as defined in Section 5.5.14, at no additional cost. Additional voice features beyond the Standard Feature Package are available for an additional charge. The Monthly Recurring Charge for each X Option includes the specified amount of monthly minutes of use for local exchange and domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include international usage. Toll free usage will be billed at rates defined in Section 5.5.15 of this tariff. Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the X Option Service Offering.

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SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.5 XO X Options (Cont'd.)5.5.1 X Option One

To receive service under X Option One, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service with best possible speed of 384kb. Customers must choose from one of the three options for monthly minutes of domestic long distance usage (A) 4000 minutes; (B) 7000 minutes; or (C) 10,000 minutes. Domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option One includes 10,000 minutes of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$1,044.00
(B)	\$1,239.75
(C)	\$1,436.63
Non-Recurring Charge	\$800.00

5.5.2 X Option Two

To receive service under X Option Two, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service with best possible speed of 384kb. Customers must choose from one of three options for the monthly minutes of domestic long distance usage; (A) 5000 minutes; (B) 7000 minutes; and (C) 10,000. The domestic long distance usage in excess the previous three options will be billed at rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option Two includes 12,000 minutes of local exchange calling. Additional minutes of use above the 12,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$1,325.25
(B)	\$1,455.75
(C)	\$1,651.50
Non-Recurring Charge	\$800.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.3 X Option Three

To receive service under X Option Three, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service with best possible speed of 1.544Mbps. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 3 includes 10,000 of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$1,345.50
(B)	\$1,541.25
(C)	\$1,738.13
Non-Recurring Charge	\$800.00

5.5.4 X Option Four

To receive service under X Option Four, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service with best possible speed of 1.54Mbps. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 5000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 4 includes 12,000 of local exchange calling. Additional minutes of use above the 12,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$1,567.13
(B)	\$1,696.50
(C)	\$1,893.38
Non-Recurring Charge	\$800.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.5 X Option Five

To receive service under X Option Five, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access with a connection speed of 1.544Mbps. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 5 includes 10,000 of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$2,297.25
(B)	\$2,480.63
(C)	\$2,664.00
Non-Recurring Charge	\$1800.00

5.5.6 X Option Six

To receive service under X Option Six, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access with a connection speed of 1.544Mbps. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 5000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 6 includes 12,000 of local exchange calling. Additional minutes of use above the 12,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$2,531.25
(B)	\$2,653.88
(C)	\$2,836.13
Non-Recurring Charge	\$1800.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.7 X Option Seven

To receive service under X Option Seven, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 7 includes 10,000 of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$1,449.00
(B)	\$1,632.38
(C)	\$1,815.75
Non-Recurring Charge	\$999.00

5.5.8 X Option Eight

The X Option Eight, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service with best possible speed of 768k. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 8 includes 10,000 of local exchange calling. Additional minutes of local exchange minutes will be billed at \$0.02 per minute. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all users in this Option.

Monthly Recurring Charge	
(A)	\$65.00 per user
(B)	\$75.00 per user
(C)	\$85.00 per user
Non-Recurring Charge	\$65.00 per user

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.9 X Option Nine

X Option Nine, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service with best possible speed of 768k. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 9 includes 10,000 of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option.

Monthly Recurring Charge	
(A)	\$22.00 per user
(B)	\$25.00 per user
(C)	\$29.00 per user
Non-Recurring Charge	\$22.00 per user

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.10 X Option Ten

X Option Ten, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access with a connection speed of 768k. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 10 includes 10,000 of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. The monthly minutes of use for local exchange and domestic long distance is the total combined usage for all the users in this Option.

Monthly Recurring Charge	
(A)	\$119.00 per user
(B)	\$129.00 per user
(C)	\$139.00 per user
Non-Recurring Charge	\$119.00 per user

 LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.5 XO X Options (Cont'd.)5.5.11 X Option Eleven

X Option Eleven, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access with a speed of 768k. Customers must choose between from one of the three options for the monthly minutes of domestic long distance usage A) 4000 minutes; (B) 7000 minutes; and (C) 10,000 minutes. The domestic long distance in excess of the previous three options will be billed at the rates set forth in Section 5.5.15 of this tariff. Each of the options in X Option 11 includes 10,000 of local exchange calling. Additional minutes of use above the 10,000 minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option.

Monthly Recurring Charge	
(A)	\$40.00 per user
(B)	\$43.00 per user
(C)	\$47.00 per user
Non-Recurring Charge	\$40.00 per user

5.5.12 X Option Twelve

To receive service under X Option Twelve, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; and (C) 50,000 minutes. The domestic long distance usage in excess of the previous three options will be billed at rates set forth in Section 5.5.15 of this tariff. Each X Option 12 includes a total of 20,000 minutes of local exchange calling. Additional minutes of local exchange will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$2,182.50
(B)	\$3,164.63
(C)	\$4,800.38
Non-Recurring Charge	\$800.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.13 X Option Thirteen

To receive service under X Option Thirteen, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minute; and (C) 50,000 minutes. The domestic long distance usage above the previous three options will be billed at rates set forth in Section 5.5.15 of this tariff. Each X Option 13 includes a total of 20,000 minutes of local exchange calling. Additional minutes of local exchange will be billed at \$.02 per minute, in sixty second billing increments.

Monthly Recurring Charge	
(A)	\$3,087.00
(B)	\$4,001.63
(C)	\$5,531.63
Non-Recurring Charge	\$1800.00

 LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.5 XO X Options (Cont'd.)5.5.14 X Option Fourteen

To receive service under X Option Fourteen, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, and "C" =50,000 minutes. The domestic long distance usage above A, B or C will be billed at rates set forth in XO (name) Message Toll Service tariff. The MRC for each choice is listed below. Each X Option Fourteen includes 20,000 minutes of local exchange calling per month. Additional local exchange calling will be billed at .02 cents a minute.

Monthly Recurring Charge	
(A)	\$2,316.38
(B)	\$3,298.50
(C)	\$4,934.25
Non-Recurring Charge	\$800.00

5.5.15 X Option Fifteen

To receive service under XOption Fifteen, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, and "C" =50,000 minutes. The domestic long distance usage above A, B or C will be billed at rates set forth in XO (name) Message Toll Service tariff. The MRC for each choice is listed below. Each Xoption#15 includes 20,000 minutes of local exchange calling per month. Additional local exchange calling will be billed at .02 cents a minute.

Monthly Recurring Charge	
(A)	\$3,205.13
(B)	\$4,119.75
(C)	\$5,649.75
Non-Recurring Charge	\$1800.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.5 XO X Options (Cont'd.)

5.5.16 Standard Feature Package

All X Option options include the following standard features at no additional charge.

- Message Waiting
- Call Forwarding
- 3 Way Calling
- Speed Dial
- Abbreviated Dialing
- Call Hold
- Call Pickup
- Call Transfer
- Hunting
- Caller ID – Number Only
- First Block of 20 DIDs

5.5.17 Message Toll Services

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

(A) Inbound and Outbound Service

Calls will be billed in six second increments with an initial billing period of thirty seconds at a rate of \$0.05 per minute of use.

5.5.18 Term Discounts

X-Option customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each X-Option. The discount will not be offered with any other discounts. The term discounts are as follows:

<u>Term Length</u>	<u>Discount</u>
Two Years	5% Discount
Three Years	10% Discount

*Available to Customers who ordered business trunks.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.6 Satisfaction Guarantee

This offer is available only to New Customers, which is defined as a Customer who has not subscribed to any Company Service during the one-year period prior to subscribing to new Company services. Pursuant to this promotion, New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if New Customer is not completely satisfied with the Services provided by the Company. For purposes of this promotion, a month is considered to have thirty (30) days. In order to be eligible for this promotion, a new Customer must not have received service from another local exchange carrier at the location to which New Company services are provided, or New Customer must switch back to the local exchange carrier that provided New Customer's telecommunications services prior to the new Customers subscribing to the new Company service.

The Company also will reimburse New Customer for any installation charges incurred by New Customer to restore New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, New Customer must, within (3) months of the installation date, provide the Company with the following: (1) the Company reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that New Customer had received from the other Service Provider prior to switching to the Company, if applicable.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.6 Satisfaction Guarantee (Cont'd)

If New Customer previously did not have a previous local exchange provider other than the Company at the location to which the Services are provided, or if the previous local exchange carrier will not or cannot provide the identical level and type of Service previously provided to New Customer, the Company will reimburse New Customer any initial Company Non-Recurring charges that New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

The Company is not liable for any outage or inconvenience to New Customer relating to restoring New Customer to its previous local exchange carrier. New Customer is responsible to pay the Company for all charges for the Service provided to New Customer through and including the date of Service termination prior to receiving reimbursement from the Company.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)**5.6 Satisfaction Guarantee (Cont'd)**

This promotion is not available to customers receiving for whom the Company performed Special Construction or Special Configurations. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design. Special Construction includes the following:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

5.7 American Express Promotion

Effective May 1, 2001 through November 1, 2001 all American Express Corporate Card members who become new Company customers, defined as anyone who has not purchased Company services for at least one (1) year prior to receiving services under this promotion, by purchasing an XOption bundle will be entitled to one (1) month of free service and free installation. This promotion grants eligible customers free one-time initial installation of the XOptions Bundle customer has subscribed to, up to \$1,800 in value. If customer's initial installation costs for the XOptions Business Product exceed the \$1,800 allowed in this promotion, customer will be billed for the difference between actual installation costs and \$1,800. The free month of service also included in this promotion applies only to the basic Monthly Recurring Charges (MRC). The free month will be applied to the first month of customer's contract.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.8 Flat Rate Calling Promotional Service Offering

Flat Rate Local Calling allows Customers, for a monthly recurring charge, the ability to either: a.) terminate calls anywhere within the Customer’s local calling area; or b.) terminate calls anywhere within the Customer’s LATA . Long distance and toll free usage are not included in the monthly charge. This trial service offering will be available until February 28, 2001 and shall remain in effect until it is either modified, expired or cancelled. This trial service offering cannot be used in conjunction with any another promotion offered by the Company and is not available to wholesale customers.

Local Usage Option	\$13.00
IntraLATA Usage Option	\$18.00

5.9 T1 Card Promotion

Beginning on the effective date of this tariff page and ending on June 30, 2001, new or existing Customers entering into a Service Order Agreement for either inbound and outbound or outbound only Company DS1 or PRI service for a minimum two-year term and require the installation of a T1 or PRI card in the PBX in order to support the installation of the DS1 or PRI service, will receive up to a maximum credit of \$2500. Credits will be given for the card, along with any labor incurred to install the card. Customer is limit to three (3) T1 cards. This credit will be given upon the receipt of a copy of the Customer's paid invoice. The copy of the paid invoice must be mailed to the Company and be postmarked by March 31, 2001. If customers terminates the Service Order Agreement prior to the end of the term, all discounts will be prorated, and added to the customer's final invoice. This promotion does not apply to DS3 products, is not available to wholesale customers, cannot be combined with any other promotion, and shall remain in effect until it is either modified, expired or cancelled.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.10 Free Month Promotion

Beginning on the Effective date and Ending on December 31, 2001, Customers whose Service Order Agreement is within thirty (30) days of expiration or who are receiving month-to-month service and enter into a new Service Order Agreement, will a credit in the amount of one month of monthly recurring charges and usage for each year of the term of the Service Order Agreement if the Customer subscribes to local, intraLATA toll, and long distance or a credit equal to the amount of either monthly recurring charges or usage if the Customer subscribes to local and/or intraLATA toll for each year of the term of the Service Order Agreement. Customers will receive the credit on during the 12th month for a one-year term, the 12th and 24th months for a two-year term, and the 12th, 24th, and 36th months for a three-year term. This promotion applies to usage for local, intraLATA, Domestic Outbound, International, and Inbound Toll Free Services and applies to access fees for Basic Lines, DID trunks, Flex Link DS1s, and DS1s. The promotion does not apply to DSL, DIA/IA, X Options, Audio Conferencing, Internet Products, features, voice mail, accounts with special off-tariffed pricing, carrier accounts, or accounts with non current payment status. The awarded discount shall not exceed the averaged billing for the prior 12 month period and shall not exceed \$7,500 on applicable month (13, 25 or 37). In addition to the above, Customers who sign up under this promotion within seventy-two (72) hours of date of confirmation letter will receive a two (2) percent credit. The two (2) percent credit is calculated as two (2) percent of the last months bill multiplied by 12 months. This promotion cannot be combined with other promotional offers and will remain in effect until it is either modified, cancelled, revised, or expired.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.11 Flat Rate Local Service Promotional Service Offering

The Company is offering the following promotion through June 30, 2001. When ordering Basic Business Lines, Centrex, Trunks (DSO level), or Digital T1 from Company, Customer has the option to order Flat Rate Local Service or Measured Rate Service. When ordering Flat Rate Local Service, Customer has the option to select a Monthly Recurring Charge (MRC) pricing plan based on either the monthly minutes of local exchange usage, or the number of local calls placed each month. Both Flat Rate Local pricing plans have a maximum monthly usage amount associated with each that can not be carried over to the following month. Customer will be billed for local exchange usage in excess of the maximum monthly usage amount as described in each service offering below. The access facility is billed in addition to the MRC at the applicable tariffed rates. Customer will be charged the applicable Non-Recurring Charge (NRC) as described in the Basic Business Line, Centrex, Trunk (DSO level), or Digital T1, offering found below. Optional features are available with Flat Rate Local at the tariffed rates. Pricing plans are based on year term commitment. If Customer migrates to a new pricing plan while on existing contract with Company, Customer must sign a new contract of greater or equal value and contract term commitment than the existing term agreement.

5.11.1 Monthly Recurring Charges

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Local Lines and Centrex	\$14.00	\$13.30	\$12.60
Local Trunks	\$24.00	\$22.80	\$21.60
T1	\$576.00	\$547.20	\$518.40

 LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.11 Flat Rate Local Service Promotional Service Offering (Cont'd.)5.11.2 Usage

The following rates apply when Customer's usage exceeds 800 minutes or 246 separate calls per month for Local or Centrex Lines.

Local and Centrex Lines

Per Minutes	\$0.02
Per Call	\$0.06

The following rates apply when Customer's usage exceeds 1440 minutes or 443 separate calls per month for Local Trunks.

Local Trunks

Per Minutes	\$0.02
Per Call	\$0.06

T1

The following rates apply when Customer's usage exceeds 34,560 minutes or 10,634 separate calls per month for T1s.

Per Minutes	\$0.02
Per Call	\$0.06

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.12 Customer Promotion

This promotion will be available from April 28, 2001 through June 15, 2001 to existing Customers who meet the following qualifications and agree to the terms and conditions below. An existing Customer is defined as a customer who currently receives XO services. Customer must also currently be billed in arrears and agree to renew an existing voice service contract for a term of equal or greater commitment up to three years to be eligible for this promotion. Customer renewing a current XO contract for one, two or three year(s) will receive a credit for one month of service for each year commitment. The waiver will equal the current monthly recurring charges (MRC) and will be applied in the first, twenty-fifth, and thirty-seventh months of the new term.

The credit does not include usage, sales, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges. This promotion may not be combined with the Satisfaction Guarantee or with any other promotion. Should the Customer terminate service prior to the end of the term commitment, Customer is responsible for the total amount of the credit(s) received, and the value of the of the MRCs remaining in the term.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.13 Save a Bundle Promotion

Beginning on the Effective Date of this tariff page, and ending on May 31, 2001, new or existing Customers who enter into a Service Order Agreement for an XOptions Service Offering or Integrated Access for a one, two or three-year term will receive a credit equal to the monthly recurring charges for each year of the term of the agreement and a waiver of the non-recurring charges associated with the Service.. For purposes of this promotion, Existing Customer is defined as a voice only or data only customer who is upgrading to one of the XOption Service Offerings or Integrated Access, and New Customer is defined as someone who has not subscribed to these services for one year prior to this promotion. Multiple Service Discount customers are not eligible for this promotion. For those customers ordering XOptions, the credit for the monthly recurring charges does not include any minutes of use exceeding the amount offered in the XOptions Service Offerings. Additional minutes of use will be billed at the current tariffed rates. For those Customers ordering Integrated Access, the credit for the monthly recurring charges does not include local usage. Local usage will be billed at the current tariffed rates. The credits for the monthly recurring charges do not include sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges.

Customers who enter into Service Order Agreements for a one-year term will receive a credit equal to one month of monthly recurring charges. In addition, customers entering into a Service Order Agreements for a two-year term will receive a credit equal to two months of monthly recurring charges during the first and thirteenth month of Service and Customers who enter into Service Order Agreements for a three-year term will receive a credit equal to three months of monthly recurring charges during the first, thirteenth and twenty-fifth months of Service.

Should Customer terminate service prior to the end of the term commitment, Customer is responsible for the repaying the total amount of credits received from the Company granted and the monthly recurring charges times the number of months remaining in the term contract, and the cost of the previously waived installation.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.14 On-Net XOptions or Integrated Access Bonus Promotion

Beginning on the Effective Date and ending on May 31, 2001, existing or new On-Net Customers who enter into a Service Order Agreement for XOption Five, Six, Seven, Ten, Eleven, Thirteen, or XO Integrated Access for a one, two or three-year term are eligible to receive a credit equal to two months of monthly recurring charges for each year of the term and a waiver of the non-recurring charges. Existing customer is defined as a voice only or data only customer who is upgrading to XOption Five, Six, Seven, Ten, Eleven, Thirteen, or Integrated Access. On-Net Customer is defined as a location where the Customer service location is provided entirely by XO over its own fiber or wireless facilities. New customer is defined as someone who has not subscribed to these services for one year prior to this promotion. For those customers ordering XOptions, the credits for the monthly recurring charges do not include any minutes of use exceeding the amount offered in the X Options Service Offerings that are eligible for this promotion. Additional minutes of use will be billed at the current tariffed rates. For those Customers ordering Integrated Access, the credits for the monthly recurring charges do not include local usage. Local usage will be billed at the current tariffed rates. The credits for the monthly recurring charges do not include sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges.

All Customers entering into a Service Order Agreement for a one-year term agreements will receive a credit equal to the first and second month of monthly recurring charges. In addition, Customers signing two year agreements will receive a credit equal to the first, second, thirteenth and fourteenth month of monthly recurring charges and Customers signing three-year agreements will receive a credit equal to the first, second, thirteenth, fourteenth, twenty-fifth and twenty-sixth months of monthly recurring charges

Should Customer terminate service prior to the end of the term commitment, Customer is responsible for the repaying the total amount of credits received from the Company granted and the monthly recurring charges times the number of months remaining in the term contract, and the cost of the previously waived installation.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)**5.15 Keeping the Momentum Promotion**

Beginning on the Effective Date and ending on June 30, 2002. New Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, or Existing Customers who wish to add Service at new locations, who sign Service Order Agreements for one, two or three year terms for Company's Integrated Access, ISDN PRI or any X Option product or one or more T-1 lines for local service on or before June 30, 2002, will receive a credit equal to the non-recurring charges and one month of service for each year of the term. The credit will appear on the Customers' invoices during the 13th, 25th and 37th months of Customer's contract.

The non-recurring charge credit is for standard installations only. The month credit is defined as the applicable monthly recurring charge (MRC) for the product chosen by the new Customer. This promotion does not apply to Multiple Service Discount Customers.

5.16 Renewal Promotion

Beginning on the Effective Date of this tariff page and ending on June 30, 2002, Customers whose service is provided on a month to month basis, or whose current Service Order Agreement is within thirty (30) days of expiration, and who execute a new one-, two-, three- or five-year term Service Order Agreement for all voice products, excluding voice features, that have monthly recurring charge components on or before June 30, 2002, will receive a credit equal to one month of service for each year of their term. The credit(s) will appear on the Customer's invoice in the 12th, 24th, 36th, 48th and 60th months of Customer's contract, depending on the term of the Service Order Agreement.

The credit is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No credit shall exceed \$7,500.00. If Customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the credit(s). Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Service is terminated prior to the end of Customer's term, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.17 X Option Seven Promotion

Beginning on the Effective Date and ending on December 31, 2004, new Customers or existing Customers who enter into Service Agreements for X Option 7 may be eligible to receive the following promotional rate:

Monthly Recurring Charges	
(A)	\$ 965.00
(B)	\$1105.00
(C)	\$1250.00
(D)	\$2140.00
Non-Recurring Charges	\$ 999.00

All requirements for this XOption, as listed in Section 4.13.7, apply during the promotional period. This promotion will remain in effect until it is modified , cancelled , or expired.

5.18 X Option Sixteen Promotion

Beginning on the Effective Date and ending on December 31, 2004, new Customers or existing Customers who enter into Service Agreements for X Option 16 may be eligible to receive the following promotional rate:

Monthly Recurring Charges	
(A)	\$1040.00
(B)	\$1180.00
(C)	\$1325.00
(D)	\$2215.00
Non-Recurring Charges	\$ 999.00

All requirements for this XOption, as listed in Section 4.13.16, apply during the promotional period. This promotion will remain in effect until it is modified, cancelled, or expired.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.19 Simple link Promotion

Customers who enter into a Service Order Agreement between the Effective Date of this tariff page and December 31, 2003 may be eligible to receive a discount on Business or Centrex Lines Service Monthly Recurring Charges. The discount does not apply to Non-Recurring Charges. If for any reason, the Customer fails to complete its initial term commitment, XO reserves the right to charge the Customer all amounts that XO credits under this promotion. this promotion cannot be combined with any other promotions, individual case basis arrangements or other special offers. This promotion will remain in effect until it is modified, cancelled, or expired.

The discounts are as follows:

Business Lines:

1 year	13%
2 year	14%
3 year	15%

5.20 X Options Monthly Credit Promotion:

Beginning on the Effective Date and ending on November 30, 2003, new Customers or existing Customers whose Service Order Agreement for X Options 7 or 16 for a minimum two- (2) year Service Order Agreement may be eligible to receive a \$50.00 monthly credit.

Monthly credits will be applied per XOption bundle, with only one credit offered per bundle. Credits will be applied each month during the Customer’s initial term of Service only. This promotion will not apply to any renewal periods. If for any reason, the Customer fails to complete its initial term commitment, XO reserves the right to charge the Customer all amounts that XO credits under this promotion.

With the exception of XOptions 7 and the XOptions 16 promotions, this promotion cannot be combined with any other promotions, individual case basis arrangements or other special offers. This promotion will remain in effect until it is modified, cancelled, or expired.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.21 Contract Renewal II Promotion

Beginning on the Effective Date and ending on December 31, 2004, existing Customers whose Service is provided on a month-to-month basis or whose current contract is within thirty (30) days of expiration and who execute a new one- (1), two- (2), three- (3) or five- (5) year term for all voice products, excluding voice features, that have a monthly recurring charge component may be eligible to receive one free month of service for each year of their term. The free month(s) will appear on the Customer's invoice in the 12th, 24th, 36th, 48th and 60th months of Customer's Service Order Agreement, depending on contract length.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500.00. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month(s). Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Company Service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply. This promotion will remain in effect until it is modified, cancelled, or expired.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.22 Contract Renewal III Promotion

Beginning on the Effective Date and ending on December 31, 2004, existing Customers whose Service Order Agreement is within thirty (30) days of expiration who enter into a Service Order Agreement for a one- (1), two- (2), or three- (3) year term for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption Service Offerings may be eligible to receive a ten-percent (10%) discount to be applied to the Monthly Recurring Charge for such Service Offering for the duration of the new term of the Service Order Agreement. The new term and this promotional discount will commence upon conclusion of the existing Service Order Agreement.

Customers must be located in an area where the Company is collocated in the ILEC wire center that serves the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new Service Order Agreement term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariffs and contract shall apply.

This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special off-tariffed pricing, or carrier accounts. This promotion will remain in effect until it is modified, cancelled, or expired.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.23 Go the Distance with XO Promotion

Beginning on the Effective Date and ending on December 31, 2003, existing Customers who receive Company-provided interstate and international long distance service under either XO's Go the Distance with XO or Go the Distance with XO Plus promotions, which are listed on XO's website, www.xo.com.

Under this promotion, Customers will receive a 30% discount off the intrastate inbound and outbound long distance rates listed in Sections 3 of this tariff.

With the exception of XO's interstate Go the Distance with XO or Go the Distance with XO Plus promotions discussed above, this promotion cannot be combined with any other special offer, discount or promotion, and may not be used with any individual case basis offering or existing long distance service. This promotion will be available until December 31, 2003, unless sooner canceled, withdrawn, modified or extended.

5.24 The XO Answer Promotion

Beginning on the Effective Date of this tariff page and ending on December 31, 2003, this promotion is available to new and existing Customers who enter into a Service Order Agreement for both Company local and long distance Services or who enter into a Service Order Agreement for Company Dedicated Long Distance for a minimum one-(1) year term commitment. In addition, Customers who enter into a Service Order Agreement on or before December 31, 2003 may be eligible to receive the discounted intrastate long distance rate below. Promotional rates only apply for a one-(1) year term, after which Customer's long distance service rates will revert to Company's standard undiscounted rates.

Under this promotion, eligible Customers will receive the following long distance rate:

Intrastate	\$ 0.0360
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This promotion cannot be combined with any other promotions, individual case basis arrangements or special offers. This promotion is not available for Company's XOptions calling plan.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.25 XOptions Simplification Promotion

This promotion is available to New and Existing Customers that subscribe to XOptions Bundles 5A, 6A, 7A, 13A, 15A and 16A, pursuant to this promotion on or before July 31, 2004.

Under this promotion, Customers will receive a 15% discount off the tariff prices for the XOptions bundles specified above. The promotional discount will apply to the monthly recurring charge and overage usage charges only. The discount does not apply to packages B, C or D of the XOptions offerings. This promotion does not apply to any XOptions bundles or packages that are not listed above.

This promotion may not be combined with other promotions and special offers, except for the XOption #7 and #16 Promotions. This promotion may not be used with any individual case basis offerings.

5.26 Business Lines Simplification Promotion

This promotion is available to New and Existing Customers that order business lines pursuant to this promotion on or before July 31, 2004 with a minimum of a two year term commitment.

Under this promotion, Customers who order business lines according to Sections 4.12.1 of this tariff may select up to seven features at no additional cost. The eligible features include: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer and Sequential Hunting. Customers must comply with all other terms and conditions of the business line offering as specified in the tariff.

This promotion may not be used with any individual case basis offerings.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.27 XOptions Long Distance Overage Promotion

This promotion is available to New and Existing Customers who order XOptions pursuant to the XOption Service Offering set forth in XO Michigan LLC’s Local Exchange Tariff. Customers who subscribe to this promotion will receive additional inbound and outbound domestic long distance minutes of use at the discounted rate of \$0.03 per minute of use.

(C)

All other terms and conditions of the applicable Services apply. This promotion may be used in conjunction with the following promotions: XOptions Simplification Promotion, XOptions #7 Promotion and XOptions #16 Promotion. The discount found in the XOptions Simplification Promotion does not apply to the usage charges as described above. This promotion will expire on December 31, 2004, unless sooner modified or withdrawn

5.28 The XO Answer

This promotion is available to new and existing Customers who subscribe to both Company local and long distance services or who subscribe to Company Dedicated Long Distance for a minimum one year term commitment. Customers who sign up for service on or before December 31, 2004 may be eligible to receive the discounted intrastate long distance rate below. Promotional rates only apply for a one year term, after which Customer’s long distance service rates will revert to Company’s standard undiscounted rates.

Under this promotion, eligible Customers will receive the following discounted rates:

Intrastate InterLATA Outbound	\$ 0.0318
Intrastate InterLATA Inbound	\$ 0.0294
Intrastate IntraLATA Outbound	\$ 0.0360
Intrastate IntraLATA Inbound	\$ 0.0332

This promotion cannot be combined with any other promotions, individual case basis arrangements, special offers or term and volume discounts. This promotion is not available with XOptions or Integrated Access calling plans and will remain in effect until it is cancelled, modified, or expired.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.29 Metra Plus XOptions #15A Promotion

Beginning effective January 1, 2007 and ending March 31, 2007, the Company will offer the following promotional rate for the Metra Plus XOptions #15A package. New customers committing to a three-year term and existing customers renewing for an additional three-year term will receive the following rate for the duration of the new contract period:

Monthly Recurring Charge	\$1,100.00
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This offer may not be combined with any additional discounts or promotions. This rate applies only to the Monthly Recurring Charge and does not include any additional charges; including, but not limited to usage charges; sales, use, gross receipts, excise, access or other local, state and federal taxes; user fees or surcharges.

5.30 ISDN-PRI / Digital T1 Promotion

Beginning effective January 1, 2007 and ending March 31, 2007, the Company will offer the following promotional rate to new and existing customers who sign-up for a new three year term for Category 1 Flat Rate Local/IntraLATA Option for ISDN-PRI and Full Switched Digital T1 service.

Customers will receive the following rate for the duration of the new contract period:

Flat Rate Local/IntraLATA Option for ISDN-PRI / Full Switched Digital T-1 service:	
Monthly Recurring Charge	\$275.00

This offer may not be combined with any additional discounts or promotions. This rate applies only to the Monthly Recurring Charge and does not include any additional charges; including, but not limited to usage charges; sales, use, gross receipts, excise, access or other local, state and federal taxes; user fees or surcharges.

 LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)5.31 Metra Plus XOptions 5A, 6A, and 13A Promotion

Beginning on April 6, 2007 and ending on July 6, 2007, new and existing XOptions Customers who sign a one, two, or three year contract may be eligible for the following promotional rates on selected Metra Plus XOptions packages. All Service Order Agreements under this promotion must be signed on or before July 6, 2007. The promotional rates are valid for Metra Plus XOptions 5A, 6A, and 13A and apply for the entire contract term. Each promotional Metra Plus XOptions package will include unlimited local calling. All other Terms and Conditions of the Metra Plus XOptions products apply. This promotion cannot be combined with any other Company Promotions.

The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited.

Metra Plus XOptions 5A - Monthly Recurring Charges

1 Year Term	\$ 909.00
2 Year Term	\$ 861.00
3 Year Term	\$ 818.00

Metra Plus XOptions 6A - Monthly Recurring Charges

1 Year Term	\$ 949.00
2 Year Term	\$ 899.00
3 Year Term	\$ 854.00

Metra Plus XOptions 13A - Monthly Recurring Charges

1 Year Term	\$1,220.00
2 Year Term	\$1,156.00
3 Year Term	\$1,098.00

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.32 Three Free Month Promotion

Beginning April 17, 2007 and ending September 30, 2007, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following Category One products: ISDN PRI, Full Switched Digital T-1 Service, and XOptions (7, 13, 15, & 16).

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

5.33 XO Half Off the MRC Promotion

Beginning April 17, 2007 and ending September 30, 2007, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit 50% off of the Customer's monthly recurring charges for the first three full invoice cycles from activation date on the following Category One products: ISDN-PRI, Full Switched Digital T-1 Service, and XOptions (7, 13, 15, & 16).

The credit is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited months will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

5.34 Small Business Services Promotion

Beginning May 14, 2010 and ending July 14, 2010, XO will offer to current Small Business Services' customers the following promotion: waiver of the Administrative Service Charge. This waiver will continue while customer maintains its current account at its current level of service and will end on September 30, 2011. This promotion is not transferable or assignable.

5.35 Small Business Services Rate Stabilization Promo

Beginning July 15, 2010 and ending August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.

LOCAL EXCHANGE SERVICES

SECTION 5 - PROMOTIONAL SERVICE OFFERINGS, (CONT'D)

5.36 Small Business Services 2011 Promotion

Beginning June 1, 2011 and ending June 15, 2011, existing Small Business Service customers will receive the following promotion offer for a period of 12 months. Customers receiving this promotion will not be subject to increases in the Administrative Service Charge. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

5.37 Small Business Services Administrative Service Charge Promotion

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of \$7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.