Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

#### 8. <u>CONTRACT TARIFFS</u>

- 8.1 <u>Contract Tariff Option 101</u>
  - 8.1.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

Rate/Service Element	Tariff Section
Small Business Basic Business Line I	4.1.1.4
Business Services Basic Business Line I	4.1.1.5
Small Business Basic Business Line II	4.1.1.6
Business Services Basic Business Line II	4.1.1.7
ISDN-PRI Service	4.1.16
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,

- 8.1.2 <u>Eligibility:</u> The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:
  - A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 18, 2015 through July 31, 2015 (the "Subscription Period");
  - B. The customer must order new installations of at least one of the following services listed above in Section 8.1.1.
  - C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
  - D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.
- 8.1.3 <u>Service Period</u>: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

# 8.1.4 <u>Terms and Conditions</u>

A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 8.1.1 will apply for the Subscribed Service.

ISSUED: October 29, 2020

Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 EFFECTIVE: November 30, 2020

(N)

(N)

# 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

- 8.1 <u>Contract Tariff Option 101</u>, (Cont'd)
  - 8.1.4 Terms and Conditions, (Cont'd)
    - B. The discount set forth in 8.1.5 will be applied to the products outlined in Section 8.1.1 above in use beginning March 18, 2015 with the rates discounted as set forth in Sections 8.1.5 that is subscribed to in this Option 101.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

## 8.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. <u>Service</u>

Rate/Service Element	Tariff Section	Discount Percentage
Small Business Basic Business Line I	4.1.1.4	4.3%
Business Services Basic Business Line I	4.1.1.5	4.3%
Small Business Basic Business Line II	4.1.1.6	4.3%
Business Services Basic Business Line II	4.1.1.7	4.3%
ISDN-PRI Service	4.1.16	4.3%
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,	4.3%

### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

#### 8.2 <u>Contract Tariff Option 102</u>

8.2.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 102:

Rate/Service Element	Tariff Section
Small Business Basic Business Line I	4.1.1.4
Business Services Basic Business Line I	4.1.1.5
Small Business Basic Business Line II	4.1.1.6
Business Services Basic Business Line II	4.1.1.7
ISDN-PRI Service	4.1.16
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,

- 8.2.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:
  - A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 18, 2015 through April 28, 2015 (the "Subscription Period");
  - B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
  - C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
  - D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
  - E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.
- 8.2.3 <u>Service Period:</u> The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 8.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

ISSUED: March 17, 2015

EFFECTIVE: March 18, 2015

### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

- 8.2 <u>Contract Tariff Option 102</u>, (Cont'd)
  - 8.2.4 Terms and Conditions
    - A. Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 8.2.1 apply for the Subscribed Services.
    - B. The discount set forth in 8.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 8.2.4.C. the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

#### 8.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. <u>Service</u>

Rate/Service Element	Tariff Section	Discount Percentage
Small Business Basic Business Line I	4.1.1.4	4.3%
Business Services Basic Business Line I	4.1.1.5	4.3%
Small Business Basic Business Line II	4.1.1.6	4.3%
Business Services Basic Business Line II	4.1.1.7	4.3%
ISDN-PRI Service	4.1.16	4.3%
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,	4.3%

#### 8. <u>CONTRACT TARIFFS, (Cont'd)</u>

#### 8.3 <u>Contract Tariff Option 103</u>

8.3.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

<u>Rate/Service Element</u> DID Number Blocks of 20 DID Number Blocks of 100	<u>Section</u> 4.1.2.6, 4.1.25.2, 4.1.37.1.4 4.1.2.6, 4.1.25.2, 4.1.37.1.4
Full Digital Switched T1 Service	4.1.2.6
Centrex Service	4.1.18
XOptions #5	4.1.14.5
XOptions #6	4.1.14.6
XOptions #7	4.1.14.7
XOptions #15	4.1.14.15
XOptions #16	4.1.14.16
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4
Premium XOptions #5	4.1.19.5
Premium XOptions #6	4.1.19.6
Premium XOptions #7	4.1.19.7
Premium XOptions #15	4.1.19.15
Premium XOptions #16	4.1.19.16
Deluxe XOptions #5	4.1.23.5
Deluxe XOptions #6	4.1.23.6
Deluxe XOptions #7	4.1.23.7
Deluxe XOptions #15	4.1.23.15
Deluxe XOptions #16	4.1.23.16
Remote Call Forwarding, First Path	4.1.30.5

- 8.3.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:
  - A. The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from March 18, 2015 through July 31, 2015 (the "Subscription Period");
  - B. The customer must order new installations of at least one of the following services listed above in Section 8.3.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.

#### 8. <u>CONTRACT TARIFFS, (Cont'd)</u>

- 8.3 <u>Contract Tariff Option 103, (Cont'd)</u>
  - 8.3.2 Eligibility, (Cont'd)
    - C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.
    - D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.
  - 8.3.3 <u>Service Period</u>: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.
  - 8.3.4 Terms and Conditions
    - A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 8.3.1 will apply for the Subscribed Service.
    - B. The discount set forth in 8.3.5 will be applied to the products outlined in Section 8.3.1 above in use beginning March 18, 2015 with the rates discounted as set forth in Section 8.3.5 that is subscribed to in this Option 103.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

ISSUED: March 17, 2015

EFFECTIVE: March 18, 2015

# 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

# 8.3 <u>Contract Tariff Option 103</u>, (Cont'd)

# 8.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

#### A. <u>Service</u>

Rate/Service Element	Section	Discount
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
DID Number Blocks of 20 DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
	4.1.2.6	4.3%
Full Digital Switched T1 Service		
Centrex Service	4.1.18	4.3%
XOptions #5	4.1.14.5	4.3%
XOptions #6	4.1.14.6	4.3%
XOptions #7	4.1.14.7	4.3%
XOptions #15	4.1.14.15	4.3%
XOptions #16	4.1.14.16	4.3%
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4	4.3%
Premium XOptions #5	4.1.19.5	4.3%
Premium XOptions #6	4.1.19.6	4.3%
Premium XOptions #7	4.1.19.7	4.3%
Premium XOptions #15	4.1.19.15	4.3%
Premium XOptions #16	4.1.19.16	4.3%
Deluxe XOptions #5	4.1.23.5	4.3%
Deluxe XOptions #6	4.1.23.6	4.3%
Deluxe XOptions #7	4.1.23.7	4.3%
Deluxe XOptions #15	4.1.23.15	4.3%
Deluxe XOptions #16	4.1.23.16	4.3%
Remote Call Forwarding, First Path	4.1.30.5	4.3%

EFFECTIVE: March 18, 2015

### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

## 8.4 Contract Tariff Option 104

8.4.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

Rate/Service Element	Section
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4
DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4
Full Digital Switched T1 Service	4.1.2.6
Centrex Service	4.1.18
XOptions #5	4.1.14.5
XOptions #6	4.1.14.6
XOptions #7	4.1.14.7
XOptions #15	4.1.14.15
XOptions #16	4.1.14.16
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4
Premium XOptions #5	4.1.19.5
Premium XOptions #6	4.1.19.6
Premium XOptions #7	4.1.19.7
Premium XOptions #15	4.1.19.15
Premium XOptions #16	4.1.19.16
Deluxe XOptions #5	4.1.23.5
Deluxe XOptions #6	4.1.23.6
Deluxe XOptions #7	4.1.23.7
Deluxe XOptions #15	4.1.23.15
Deluxe XOptions #16	4.1.23.16
Remote Call Forwarding, First Path	4.1.30.5

- 8.4.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:
  - A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from March 18, 2015 through April 28, 2015 (the "Subscription Period");
  - B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

ISSUED: March 17, 2015

EFFECTIVE: March 18, 2015

### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

- 8.4 <u>Contract Tariff Option 104</u>, (Cont'd)
  - 8.4.2 <u>Eligibility</u>: (Cont'd)
    - C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
    - D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
    - E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.
  - 8.4.3 <u>Service Period</u>: The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 8.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.
  - 8.4.4 Terms and Conditions
    - A. Except as set forth in this Option 104, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 8.4.1 apply for the Subscribed Services.
    - B. The discount set forth in 8.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 8.4.4.C. the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

ISSUED: March 17, 2015

EFFECTIVE: March 18, 2015

# 8. <u>CONTRACT TARIFFS, (Cont'd)</u>

# 8.4 <u>Contract Tariff Option 104, (Cont'd)</u>

# 8.4.5 <u>Rates and Charges</u>

The following discounts will be applied during the selected Service Period of this Option 104:

A. <u>Service</u>

Rate/Service Element	Section	Discount
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
Full Digital Switched T1 Service	4.1.2.6	4.3%
Centrex Service	4.1.18	4.3%
XOptions #5	4.1.14.5	4.3%
XOptions #6	4.1.14.6	4.3%
XOptions #7	4.1.14.7	4.3%
XOptions #15	4.1.14.15	4.3%
XOptions #16	4.1.14.16	4.3%
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4	4.3%
Premium XOptions #5	4.1.19.5	4.3%
Premium XOptions #6	4.1.19.6	4.3%
Premium XOptions #7	4.1.19.7	4.3%
Premium XOptions #15	4.1.19.15	4.3%
Premium XOptions #16	4.1.19.16	4.3%
Deluxe XOptions #5	4.1.23.5	4.3%
Deluxe XOptions #6	4.1.23.6	4.3%
Deluxe XOptions #7	4.1.23.7	4.3%
Deluxe XOptions #15	4.1.23.15	4.3%
Deluxe XOptions #16	4.1.23.16	4.3%
Remote Call Forwarding, First Path	4.1.30.5	4.3%

ISSUED: March 17, 2015

EFFECTIVE: March 18, 2015

### 8. <u>CONTRACT TARIFFS</u>

### 8.5 <u>Contract Tariff Option 105</u>

8.5.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 105:

Rate/Service Element	Tariff Section
Small Business Basic Business Line I	4.1.1.4
Business Services Basic Business Line I	4.1.1.5
Small Business Basic Business Line II	4.1.1.6
Business Services Basic Business Line II	4.1.1.7
ISDN-PRI Service	4.1.16
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,

- 8.5.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 105:
  - A. The customer must subscribe to this Option 105 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
  - B. The customer must order new installations of at least one of the following services listed above in Section 8.5.1.
  - C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 105, unless the later date is designated by the Company.
  - D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 105.
- 8.5.3 <u>Service Period</u>: The Service Period subscribed to under this Option 105 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.
- 8.5.4 Terms and Conditions
  - A. Except as set forth in this Option 105, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 8.5.1 will apply for the Subscribed Service.

EFFECTIVE: July 27, 2015

# 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

- 8.5 <u>Contract Tariff Option 105</u>, (Cont'd)
  - 8.5.4 <u>Terms and Conditions</u>, (Cont'd)
    - B. The discount set forth in 8.5.5 will be applied to the products outlined in Section 8.5.1 above in use beginning July 27, 2015 with the rates discounted as set forth in Sections 8.5.5 that is subscribed to in this Option 105.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 105 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

#### 8.5.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 105:

A. <u>Service</u>

Rate/Service Element	Tariff Section	Discount Percentage
Small Business Basic Business Line I	4.1.1.4	4.3%
Business Services Basic Business Line I	4.1.1.5	4.3%
Small Business Basic Business Line II	4.1.1.6	4.3%
Business Services Basic Business Line II	4.1.1.7	4.3%
ISDN-PRI Service	4.1.16	4.3%
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,	4.3%

#### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

#### 8.6 <u>Contract Tariff Option 106</u>

8.6.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 106:

Rate/Service Element	Tariff Section
Small Business Basic Business Line I	4.1.1.4
Business Services Basic Business Line I	4.1.1.5
Small Business Basic Business Line II	4.1.1.6
Business Services Basic Business Line II	4.1.1.7
ISDN-PRI Service	4.1.16
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,

- 8.6.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 106:
  - A. The customer must subscribe to this Option 106 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
  - B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
  - C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
  - D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 106, unless the later date is designated by the Company.
  - E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 106.
- 8.6.3 <u>Service Period</u>: The Service Period for the Subscribed Services under this Option 106 is calculated as explained in 8.6.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

ISSUED: July 24, 2015

EFFECTIVE: July 27, 2015

#### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

- 8.6 Contract Tariff Option 106, (Cont'd)
  - 8.6.4 Terms and Conditions
    - A. Except as set forth in this Option 106, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 8.6.1 apply for the Subscribed Services.
    - B. The discount set forth in 8.6.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 8.6.4.C. the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 106 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

# 8.6.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 106:

A. <u>Service</u>

Rate/Service Element	Tariff Section	Discount Percentage
Small Business Basic Business Line I	4.1.1.4	4.3%
Business Services Basic Business Line I	4.1.1.5	4.3%
Small Business Basic Business Line II	4.1.1.6	4.3%
Business Services Basic Business Line II	4.1.1.7	4.3%
ISDN-PRI Service	4.1.16	4.3%
Flat Rate Local Usage for ISDN-PRI & T1 Service	4.1.16, 4.1.2.6,	4.3%

#### 8. <u>CONTRACT TARIFFS, (Cont'd)</u>

## 8.7 Contract Tariff Option 107

8.7.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 107:

Rate/Service Element	Section
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4
DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4
Full Digital Switched T1 Service	4.1.2.6
Centrex Service	4.1.18
XOptions #5	4.1.14.5
XOptions #6	4.1.14.6
XOptions #7	4.1.14.7
XOptions #15	4.1.14.15
XOptions #16	4.1.14.16
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4
Premium XOptions #5	4.1.19.5
Premium XOptions #6	4.1.19.6
Premium XOptions #7	4.1.19.7
Premium XOptions #15	4.1.19.15
Premium XOptions #16	4.1.19.16
Deluxe XOptions #5	4.1.23.5
Deluxe XOptions #6	4.1.23.6
Deluxe XOptions #7	4.1.23.7
Deluxe XOptions #15	4.1.23.15
Deluxe XOptions #16	4.1.23.16
Remote Call Forwarding, First Path	4.1.30.5

- 8.7.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 107:
  - A. The customer must subscribe to this Option 107 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31 2015 (the "Subscription Period");
  - B. The customer must order new installations of at least one of the following services listed above in Section 8.7.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.

### 8. <u>CONTRACT TARIFFS, (Cont'd)</u>

- 8.7 Contract Tariff Option 107, (Cont'd)
  - 8.7.2 Eligibility, (Cont'd)
    - C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.
    - D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 107.
  - 8.7.3 <u>Service Period</u>: The Service Period subscribed to under this Option 107 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.
  - 8.7.4 <u>Terms and Conditions</u>
    - A. Except as set forth in this Option 107, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 8.7.1 will apply for the Subscribed Service.
    - B. The discount set forth in 8.7.5 will be applied to the products outlined in Section 8.7.1 above in use beginning July 27, 2015 with the rates discounted as set forth in Section 8.7.5 that is subscribed to in this Option 107.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 107 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

ISSUED: July 24, 2015

EFFECTIVE: July 27, 2015

# 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

# 8.7 <u>Contract Tariff Option 107</u>, (Cont'd)

# 8.7.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 107:

A. <u>Service</u>

Rate/Service Element	Section	Discount
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
Full Digital Switched T1 Service	4.1.2.6	4.3%
Centrex Service	4.1.18	4.3%
XOptions #5	4.1.14.5	4.3%
XOptions #6	4.1.14.6	4.3%
XOptions #7	4.1.14.7	4.3%
XOptions #15	4.1.14.15	4.3%
XOptions #16	4.1.14.16	4.3%
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4	4.3%
Premium XOptions #5	4.1.19.5	4.3%
Premium XOptions #6	4.1.19.6	4.3%
Premium XOptions #7	4.1.19.7	4.3%
Premium XOptions #15	4.1.19.15	4.3%
Premium XOptions #16	4.1.19.16	4.3%
Deluxe XOptions #5	4.1.23.5	4.3%
Deluxe XOptions #6	4.1.23.6	4.3%
Deluxe XOptions #7	4.1.23.7	4.3%
Deluxe XOptions #15	4.1.23.15	4.3%
Deluxe XOptions #16	4.1.23.16	4.3%
Remote Call Forwarding, First Path	4.1.30.5	4.3%

ISSUED: July 24, 2015

#### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

### 8.8 Contract Tariff Option 108

8.8.1 <u>Description:</u> This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 108:

Rate/Service Element	Section
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4
DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4
Full Digital Switched T1 Service	4.1.2.6
Centrex Service	4.1.18
XOptions #5	4.1.14.5
XOptions #6	4.1.14.6
XOptions #7	4.1.14.7
XOptions #15	4.1.14.15
XOptions #16	4.1.14.16
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4
Premium XOptions #5	4.1.19.5
Premium XOptions #6	4.1.19.6
Premium XOptions #7	4.1.19.7
Premium XOptions #15	4.1.19.15
Premium XOptions #16	4.1.19.16
Deluxe XOptions #5	4.1.23.5
Deluxe XOptions #6	4.1.23.6
Deluxe XOptions #7	4.1.23.7
Deluxe XOptions #15	4.1.23.15
Deluxe XOptions #16	4.1.23.16
Remote Call Forwarding, First Path	4.1.30.5

- 8.8.2 <u>Eligibility</u>: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 108:
  - A. The customer must subscribe to this Option 108 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
  - B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

#### 8. <u>CONTRACT TARIFFS</u>, (Cont'd)

- 8.8 <u>Contract Tariff Option 108</u>, (Cont'd)
  - 8.8.2 <u>Eligibility</u>: (Cont'd)
    - C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
    - D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
    - E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 108.
  - 8.8.3 <u>Service Period</u>: The Service Period for the Subscribed Services under this Option 108 is calculated as explained in 8.8.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.
  - 8.8.4 Terms and Conditions
    - A. Except as set forth in this Option 108, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 8.8.1 apply for the Subscribed Services.
    - B. The discount set forth in 8.8.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
    - C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
      - (1) discontinue service without termination liability; or
      - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 8.8.4.C. the customer's subscription to the service will continue in accordance with option (2).
    - D. If a service subscribed to in this Option 108 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

ISSUED: July 24, 2015

EFFECTIVE: July 27, 2015

# 8. <u>CONTRACT TARIFFS, (Cont'd)</u>

# 8.8 <u>Contract Tariff Option 108, (Cont'd)</u>

# 8.8.5 <u>Rates and Charges</u>

The following discounts will be applied during the selected Service Period of this Option 108:

A. <u>Service</u>

Rate/Service Element	Section	Discount
DID Number Blocks of 20	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
DID Number Blocks of 100	4.1.2.6, 4.1.25.2, 4.1.37.1.4	4.3%
Full Digital Switched T1 Service	4.1.2.6	4.3%
Centrex Service	4.1.18	4.3%
XOptions #5	4.1.14.5	4.3%
XOptions #6	4.1.14.6	4.3%
XOptions #7	4.1.14.7	4.3%
XOptions #15	4.1.14.15	4.3%
XOptions #16	4.1.14.16	4.3%
Calling Name Delivery for ISDN-PRI Service	4.1.16.6.4	4.3%
Premium XOptions #5	4.1.19.5	4.3%
Premium XOptions #6	4.1.19.6	4.3%
Premium XOptions #7	4.1.19.7	4.3%
Premium XOptions #15	4.1.19.15	4.3%
Premium XOptions #16	4.1.19.16	4.3%
Deluxe XOptions #5	4.1.23.5	4.3%
Deluxe XOptions #6	4.1.23.6	4.3%
Deluxe XOptions #7	4.1.23.7	4.3%
Deluxe XOptions #15	4.1.23.15	4.3%
Deluxe XOptions #16	4.1.23.16	4.3%
Remote Call Forwarding, First Path	4.1.30.5	4.3%

ISSUED: July 24, 2015

EFFECTIVE: July 27, 2015