

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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(N)4.0 SERVICE OFFERINGS, RATES & CHARGES4.1.0 Access Recovery Charge

The Access Recovery Charge ("ARC") is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

<u>Total MRC</u>	<u>Charge Percentage</u>	<u>Total MRC</u>	<u>Charge Percentage</u>
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.50%
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%

4.1.0.1 Service Order ChargesPrimary Service Order Charge

Adding lines, moving services, convert product types \$50.00 per order

Record Order Charge

Adding or changing directory listings, changing billing account information \$15.00 per order

Subsequent Order Charge

Adding new features, changing existing features \$50.00 per order

Line Restoral Charge

Re-establishing service after suspension for non-payment \$20.00 per line

PIC Change Charge

Changing interLATA or intraLATA carrier \$5.00 per line

Technician Visit Charge

Requests requiring a technician to be dispatched for work to be completed \$150.00 per occurrence

4.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Line under section 4.1.1.4 for new services.

4.1.1.1 Local Line Service is available in the following offerings:

4.1.1.1.1 Basic Service: Each Basic Local Line service includes the following standard features at no additional charge:

Dial Tone
Touchtone
One Directory Listing (per Customer location)
Presubscription
Caller ID blocking/per call
900/976 Blocking
Access to 911 Service, Operator Services, &
Directory Assistance
International Call Blocking

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Line under section 4.1.1.4 for new services.

4.1.1.2 Optional Features: A Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 4.1.1.3.

- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Trace
- Call Waiting
- Caller ID
- Caller ID Deluxe
- Caller ID Blocking
- Conference Three-Way
- Distinctive Ringing
- Hunting Service Arrangement
- Priority Call
- Speed Call (up to 8 numbers)
- Speed Call (up to 30 numbers)
- Select Forward

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Line under section 4.1.1.4 for new services.

4.1.1.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 4.1.1.3.1, 4.1.1.3.2, and 4.1.1.3.3 respectively.

4.1.1.3.1 Non-Recurring ChargesInstallation Charge (Per Line)

First Line	\$30.00
Additional Line(s)	\$30.00

Service order charges apply as described in Section 4.1.0.1 of this tariff.

Optional Features:

Bundled Feature Package	\$25.00
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NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Line under section 4.1.1.4 for new services.

4.1.1.3 Local Line Rates and Charges: (Cont'd)4.1.1.3.2 Monthly Recurring Charges

Basic Local Line - Line Charge	\$31.28z
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Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on the above line charges.

Optional Features

Call Forward, Busy Line	\$1.90
Call Forward, No Answer	\$1.90
Call Forward, Variable	\$5.04
Call Forward, Busy, No Answer	\$1.90
Call Blocking	\$4.28
Call Waiting	\$5.04
Caller ID	\$8.08
Caller ID Deluxe	\$9.03
Conference Three Way	\$4.18
Distinctive ringing, per dependent number	\$6.18
Hunting Service Arrangement, per line/trunk in a group so arranged	\$0.31
Per Line Blocking	\$1.90
Priority Call	\$3.33
Repeat Call	\$2.38
Return Call	\$4.28
Select Forward	\$4.28
Speed Call	
8 code capacity	\$2.28
30 code capacity	\$4.09
Bundled Feature Package (3-Way Calling, Auto-Callback, Call Transfer, Call Waiting, Call Forward, Speed Dial up to 50 numbers, Intercom)	\$15.00

4.1.1.3.3 Usage Rates: The rates in Section 4.1.3 will apply.

ISSUED: December 21, 2018

EFFECTIVE: January 1, 2019

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 LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.4 Small Business Basic Business Line*

Small Business Basic Business Lines are available to those customers who subscribe to this service as the only local exchange service from the Company, available to customers who sign up for service after April 15, 2002. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.4.1 Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked.

The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

* As of April 1, 2007, this product will only be available to current customers at their current location.

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EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.4 Small Business Basic Business Lines (Cont'd)

4.1.1.4.2 Small Business Basic Business Line Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line (Hotline)
Call Forward No Answer Ring Select	Hunting (Circular or Sequential)
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Repeat Dialing (Automatic Recall)
Caller ID Name & Number	Caller ID Per Line Blocking

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Packages</u>	<u>Features Included</u>
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

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 LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.4 Small Business Basic Business Lines (Cont'd)

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Repeat Dialing (Automatic Recall)
Selective Call Forwarding	

4.1.1.4.3 Small Business Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Small Business Basic Business Line - Line Charge

Customers with 1-3 Lines:

One Year Term	\$ 31.28	(I)
Two Year Term	\$ 31.28	
Three Year Term	\$ 29.04	(I)

Customers with 4 or More Lines:

One Year Term	\$ 31.28	(I)
Two Year Term	\$ 31.28	
Three Year Term	\$ 29.04	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.4 Small Business Basic Business Lines (Cont'd)

4.1.1.4.3 Small Business Basic Business Line Rates and Charges (Cont'd)

Optional Features:

Anonymous Call Rejection	\$3.00	Hunting (Circular or Sequential)	\$0.30
Call Forward Busy	\$2.00	Last Call Return (Automatic Call Back)	\$4.00
Call Forward No Answer	\$2.00	Simultaneous Ring	\$5.00
Call Forward No Answer-Ring Select	\$2.00	Remote Access to Call Forwarding	\$8.00
Call Forward Variable	\$5.00	Repeat Dialing (Class Automatic Recall)	\$2.00
Call Forwarding of Call Waiting Calls	\$2.00	Selective Call Acceptance	\$4.00
Call Transfer, with Consultation Hold	\$3.00	Selective Call Forwarding	\$4.00
Call Waiting with Cancel	\$5.00	Selective Call Rejection	\$4.00
Call Waiting		Speed Calling-30 numbers	\$4.00
Caller ID Number Only	\$7.00	Speed Calling-8 numbers	\$2.00
Caller ID with Name	\$8.00	Three-Way Calling with Consultation Hold	\$4.00
Caller ID Per Line Blocking	\$0.00		
Distinctive Ringing with Call Waiting Tone	\$6.00		
Hot Line	\$1.00		

Feature Packages

Feature Package 2	\$ 8.55
Feature Package 3	\$10.80
Feature Package 4	\$ 9.35
Feature Package 5	\$15.20
Feature Package 6	\$20.25

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.4 Small Business Basic Business Lines (Cont'd)

4.1.1.4.3 Small Business Basic Business Line Rates and Charges (Cont'd)

Non-Recurring Charges

Installation Charge (Per Line)	
First Line	\$71.00
Additional Line(s)	\$71.00

Service order charges apply as described in Section 4.1.0.1 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.4.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.5 Business Services Basic Business Line*

Business Services Basic Business Lines are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Services Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.5.1 Business Services Basic Business Lines include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked.

The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

* As of April 1, 2007, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.5 Business Services Basic Business Lines (Cont'd)

4.1.1.5.2 Business Services Basic Business Line Optional Features: Business Services Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line (Hotline)
Call Forward No Answer Ring Select	Hunting (Circular or Sequential)
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Repeat Dialing (Automatic Recall)
Caller ID Name & Number	Caller ID Per Line Blocking

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Packages</u>	<u>Features Included</u>
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.5 Business Services Basic Business Lines (Cont'd)

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Repeat Dialing (Automatic Recall)
Selective Call Forwarding	

4.1.1.5.3 Business Services Basic Business Line Rates and Charges: Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Business Services Basic Business Line - Line Charge

One Year Term	\$31.28
Two Year Term	\$31.28
Three Year Term	\$29.04

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.5 Business Services Basic Business Lines (Cont'd)

4.1.1.5.3 Business Services Basic Business Line Rates and Charges (Cont'd)

Optional Features:

Anonymous Call Rejection	\$3.00	Hunting (Circular or Sequential)	\$0.30
Call Forward Busy	\$2.00	Last Call Return (Automatic Call Back)	\$4.00
Call Forward No Answer	\$2.00	Simultaneous Ring	\$5.00
Call Forward No Answer-Ring Select	\$2.00	Remote Access to Call Forwarding	\$8.00
Call Forward Variable	\$5.00	Repeat Dialing (Class Automatic Recall)	\$2.00
Call Forwarding of Call Waiting Calls	\$2.00	Selective Call Acceptance	\$4.00
Call Transfer, with Consultation Hold	\$3.00	Selective Call Forwarding	\$4.00
Call Waiting with Cancel	\$5.00	Selective Call Rejection	\$4.00
Call Waiting			
Caller ID Number Only	\$7.00	Speed Calling-30 numbers	\$4.00
Caller ID with Name	\$8.00	Speed Calling-8 numbers	\$2.00
Caller ID Per Line Blocking	\$0.00	Three-Way Calling with Consultation Hold	\$4.00
Distinctive Ringing with Call Waiting Tone	\$6.00		
Hot Line	\$1.00		
Feature Packages			
Feature Package 2		\$ 8.55	
Feature Package 3		\$10.80	
Feature Package 4		\$ 9.35	
Feature Package 5		\$15.20	
Feature Package 6		\$20.25	

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.5 Business Services Basic Business Lines (Cont'd)

4.1.1.5.3 Business Services Basic Business Line Rates and Charges (Cont'd)

Non-Recurring Charges

Installation Charge (Per Line)	
First Line	\$71.00
Additional Line(s)	\$71.00

Service order charges apply as described in Section 4.1.0.1 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.5.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.6 Small Business Basic Business Line II

Small Business Basic Business Lines II are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supplies voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.6.1 Small Business Basic Business Lines II include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call
Blocking Restrictions- Small Business Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.6 Small Business Basic Business Lines II (Cont'd)

4.1.1.6.2 Small Business Basic Business Line II Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Distinctive Ringing/ Call Waiting	Automatic Call Back
Automatic Line (Hotline)	Speed Calling 8
Call Forward No Answer Ring Select	Selective Call Forwarding
Hunting (Circular)	Speed Calling 30
Remote Access to Call Forwarding	Selective Call Acceptance
Call Waiting with Cancel Call Waiting	Selective Call Rejection
Simultaneous Ring	Repeat Dialing (Automatic Recall)
Call Forwarding of Call Waiting Calls	Caller ID Per Line Blocking
Anonymous Call Rejection	

Optional Features:

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Repeat Dialing (Automatic Recall)
Selective Call Forwarding	

4.1.1.6.3 Small Business Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Small Business Basic Business Line II - Line Charge

Customers with 1-3 Lines:

One Year Term	\$31.28
Two Year Term	\$31.28
Three Year Term	\$29.04

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(I)**Customers with 4 or More Lines:**

One Year Term	\$31.28
Two Year Term	\$31.28
Three Year Term	\$29.04

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.6 Small Business Basic Business Lines II (Cont'd)4.1.1.6.3 Small Business Basic Business Line II Rates and Charges (Cont'd)**Optional Features:**

Anonymous Call Rejection	\$3.00	Hunting (Circular)	\$0.30
Call Forward No Answer-Ring Select	\$2.00	Remote Access to Call Forwarding	\$8.00
Call Forwarding of Call Waiting Calls	\$2.00	Selective Call Acceptance	\$4.00
Call Waiting with Cancel Call Waiting	\$5.00	Selective Call Rejection	\$4.00
Caller ID Per Line Blocking	\$0.00	Hot Line	\$1.00
Distinctive Ringing with Call Waiting Tone	\$6.00		

Non-Recurring Charges

Installation Charge (Per Line)

First Line \$71.00

Additional Line(s) \$71.00

Service order charges apply as described in Section 4.1.0.1 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.6.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.7 Business Services Basic Business Line II

Business Services Basic Business Lines II available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supplies voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.7.1 Business Services Basic Business Lines II include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked.

The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.7 Business Services Basic Business Lines II (Cont'd)

4.1.1.7.2 Business Services Basic Business Line II Optional Features: Business Services Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Distinctive Ringing/ Call Waiting	Automatic Call Back
Automatic Line (Hotline)	Speed Calling 8
Call Forward No Answer Ring Select	Selective Call Forwarding
Hunting (Circular)	Speed Calling 30
Remote Access to Call Forwarding	Selective Call Acceptance
Call Waiting with Cancel Call Waiting	Selective Call Rejection
Simultaneous Ring	Repeat Dialing (Automatic Recall)
Call Forwarding of Call Waiting Calls	Caller ID Per Line Blocking
Anonymous Call Rejection	

Optional Features:

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Repeat Dialing (Automatic Recall)
Selective Call Forwarding	

4.1.1.7.3 Business Services Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Business Services Basic Business Line II - Line Charge

One Year Term	\$31.28
Two Year Term	\$31.28
Three Year Term	\$29.04

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.1 Local Line (Cont'd)4.1.1.7 Business Services Basic Business Lines II (Cont'd)4.1.1.7.3 Business Services Basic Business Line II Rates and Charges (Cont'd)**Optional Features:**

Anonymous Call Rejection	\$3.00	Hunting (Circular)	\$0.30
Call Forward No Answer-Ring Select	\$2.00	Remote Access to Call Forwarding	\$8.00
Call Forwarding of Call Waiting Calls	\$2.00	Selective Call Acceptance	\$4.00
Call Waiting with Cancel Call Waiting	\$5.00	Selective Call Rejection	\$4.00
Caller ID Per Line Blocking	\$0.00	Hot Line	\$1.00
Distinctive Ringing with Call Waiting Tone	\$6.00		

Non-Recurring Charges

Installation Charge (Per Line)

First Line \$71.00

Additional Line(s) \$71.00

Service order charges apply as described in Section 4.1.0.1 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.7.4 Usage Rates: The rates in Section 4.1.3 will apply.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

Local Trunk Service is no longer available to customers who sign up for service after April 15, 2002. See Business Trunks under section 4.1.2.6 for new services.

4.1.2.1 Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

4.1.2.2 Local Trunk – Digital (DS-1) Local Trunk-Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk - Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

4.1.2.3 Optional Local Trunk Configurations:

4.1.2.3.1 One-Way Outbound:

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

4.1.2.3.2 One-Way Inbound or Two-Way:

Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

4.1.2.3.3 Direct Inward Dialing ("DID"):

Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)

Local Trunk Service is no longer available to customers who sign up for service after April 15, 2002. See Business Trunks under section 4.1.2.6 for new services.

4.1.2.3 Optional Local Trunk Configurations: (Cont'd)

4.1.2.3.3 Direct Inward Dialing ("DID"):

Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 4.1.2.5.

4.1.2.4 Features:

4.1.2.4.1 The following features are available standard with local trunks at no additional charge:

- Dial Tone
- Touch Tone
- Presubscription
- One Directory Listing
- Caller ID Blocking /per call
- 900/976 Blocking
- International Call Blocking

4.1.2.4.2 Optional features are available as set forth in Section 4.1.1.3.2.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)

Local Trunk Service is no longer available to customers who sign up for service after April 15, 2002. See Business Trunks under section 4.1.2.6 for new services.

4.1.2.5 Local Trunk-Rates and Charges: A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

4.1.2.5.1 Monthly Recurring Charges:Basic

DOD Trunk Charge	\$ 11.19	
DOD with DID Option	\$ 11.19	
Plus 1 st 20 DID Numbers	\$ 32.55	(I)
Additional 20 DID Numbers	\$ 18.90	(I)

Digital (DS1)

Per DOD Trunk Group	\$456.19	
1 st 20 DID Numbers	\$ 18.90	(I)
Additional 20 DID Numbers	\$ 32.55	(I)
Per DID Only Trunk	\$1480.95	

4.1.2.5.2 Usage Rates:

Usage Rates as specified in section 4.1.3 will apply.

4.1.2.5.3 Term Plan Discounts

Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on the above line charges.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)

Local Trunk Service is no longer available to customers who sign up for service after April 15, 2002. See Business Trunks under section 4.1.2.6 for new services.

4.1.2.5 Local Trunk-Basic Rates and Charges (Cont'd)4.1.2.5.3 Non-Recurring Charges

Per DS1	\$850.00
Per Trunk (DSO)	
Without DID 1 st Trunk	\$ 30.00
Without DID Add'l	\$ 30.00
DID Option	
1 st 20 Numbers	\$857.00
Add'l 20 Numbers	\$ 21.00

Service order charges apply as described in Section 4.1.0.1 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)4.1.2.6 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment. This Service will no longer be available to new Customers after April 3, 2004.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

4.1.2.6.1 PBX Analog Trunks*

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as identified above.

*Effective December 2, 2008, this product will be available only to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)4.1.2.6 Business Trunks (Cont'd)4.1.2.6.2 Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSUs) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- **Full Digital Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and 24 channels or,
- **Fractional Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and individual channels (minimum of 10 channels) are available in basic (A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks) or advanced (A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks)

4.1.2.6.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting:

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)4.1.2.6 Business Trunks (Cont'd)4.1.2.6.3 PBX Analog Trunk & Digital Switched T-1 Standard features (Cont'd):

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Alternative Call Routing

Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

Additional Features:

E911

One (1) Directory Listing

Touch-tone Capability

4.1.2.6.4 PBX Analog Trunk & Digital Switched T-1 Optional Features:Calling Number Delivery

Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 4.2 and 4.3 of this Tariff.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)4.1.2.6 Business Trunks (Cont'd)4.1.2.6.5 Rates and Charges:

Business Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRCs) and Usage Charges, as specified below. Usage Charges are listed in Section 4.1.3 of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

Monthly Recurring Charges:

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Analog PBX Trunks</u>				
In-Only	\$ 8.78	\$ 8.04	\$ 8.04	
Out-Only	\$ 8.78	\$ 8.04	\$ 8.04	
Two Way	\$ 8.78	\$ 8.04	\$ 8.04	
In-Only w/DID	\$21.10	\$19.64	\$19.64	
Two-Way w/DID*	\$ 8.78	\$ 8.04	\$ 8.04	
<u>Full Switched Digital T1 Trunks</u>				
In-Only	\$792.74	\$704.29	\$673.66	(I)
Out-Only	\$792.74	\$704.29	\$673.66	
Two Way	\$792.74	\$704.29	\$673.66	
In-Only w/DID	\$792.74	\$704.29	\$673.66	
Two-Way w/DID	\$792.74	\$704.29	\$673.66	(I)
<u>Fractional Switched T1 Digital Trunks</u>				
Basic	\$292.95	\$276.41	\$276.41	(I)
Per Channel				
In Only	\$ 10.37	\$ 9.50	\$ 9.50	(I)
Out-Only	\$ 10.37	\$ 9.50	\$ 9.50	
Two-Way	\$ 10.37	\$ 9.50	\$ 9.50	
Advanced	\$124.04	\$115.76	\$115.76	(I)
Per Channel				
In-Only w/DID	\$ 24.93	\$ 23.21	\$ 23.21	(I)
Two-Way w/DID	\$ 17.65	\$ 16.35	\$ 16.35	(I)
<u>DID Numbers</u>				
Per Blocks of 20	\$24.63			(I)
Per Blocks of 100	\$123.13			(I)
<u>Optional Feature</u>				
Calling Number Delivery				
-per Trunk Group	\$92.59			
Flat Rate Local Usage – per T1		\$274.84		

ISSUED: December 21, 2018

EFFECTIVE: January 1, 2019

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.4 Rates and Charges (cont'd)

Non-Recurring ChargesAnalog PBX Trunks

In-Only \$ 71.00

Out-Only \$ 71.00

Two Way \$ 71.00

In-Only w/DID \$ 92.00

Two-Way w/DID* \$ 92.00

Full Switched Digital T1 Trunks

In-Only \$1,906.00

Out-Only \$1,906.00

Two Way \$1,906.00

In-Only w/DID \$1,906.00

Two-Way w/DID \$1,906.00

Fractional Switched T1 Digital Trunks

Basic \$320.00

Per Channel

In-Only \$ 71.00

Out-Only \$ 71.00

Two-Way \$ 71.00

Advanced \$320.00

Per Channel

In-Only w/DID \$ 92.00

Two-Way w/DID \$ 92.00

DID Numbers

Per Blocks of 20 \$723.00

Per Blocks of 100 \$803.00

Optional Feature

Calling Number Delivery

-per Trunk Group \$ 25.00

Line Restoral Charge \$ 25.00

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

* Two-Way w/DID Analog trunk Service is no longer available to new Customers after April 3, 2004.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.5 Rates and Charges (cont'd):

Non-Recurring Charges (Cont'd)

Service order charges apply as described in Section 4.1.0.1 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Change Charge	
Trunk Group Configuration	\$50.00
Channel Reconfiguration (T1)	\$50.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.3 Usage Options: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area and are in addition to any monthly recurring fees.

4.1.3.1 Message Unit Plan: The following rate will be applied to direct dialed local telephone calls for an unlimited amount of time. Fractional cents will be rounded to the nearest higher cent.

\$0.078 per unlimited local call

4.1.3.2 Measured Service Plan: The following rate will be applied on a per call basis.

\$0.100 per call

**This plan is no longer available to customers who sign up for service after February 7, 2002.

4.1.3.3 Time of Day Discount Schedule:

<u>Time Period</u>	<u>Time Period Definitions</u>	<u>Discount</u>
Day	8am-5pm, Monday-Friday	0%
Evening	5pm-11pm, Monday-Friday	0%
	5pm-11pm, Sunday	
Night/Weekend	8am-11pm, Saturday	0%
	8am-5pm, Sunday	
	11pm-8am, everyday	

4.1.3.4 Regardless of the customers' usage option, customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on their total monthly local calling services bill.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.4 Toll Free (Inbound) Service*: These rates will apply to all incoming calls placed from Stations within the caller's local exchange area and are in addition to any monthly recurring fees.

4.1.4.1 The following rate will be applied in six second increments with an initial period of thirty seconds to all incoming local telephone calls. The duration of each call will be rounded off to the nearest higher increment. Fractional cents will be rounded to the nearest higher cent.

\$0.11 per minute of use

4.1.4.2 Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on their total monthly toll free services bill.

4.1.5 Caller ID

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

* As of October 19, 2005, this service is no longer available to new customers.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.6 Caller ID Blocking

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

4.1.6.1 Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. Per the FCC Caller ID order, Caller ID Blocking-Per Call is provided to all customer at no charge. Per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other pay stations used by the general public and party lines.

4.1.6.2 Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge for victims of domestic violence, domestic violence programs, social welfare agencies, health and counseling centers, public service hotlines, law enforcement agencies and staff thereof. In addition, all Customers can request per line blocking at no charge. Per line blocking can be deactivated by dialing *67 (1167 from a rotary phone) prior to placing the call.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.7 Special Conditions for Caller ID

An originating caller's data may not be displayed to the called party under the following conditions:

- 4.1.7.1 The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscriber to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
- 4.1.7.2 The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
- 4.1.7.3 Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
- 4.1.7.4 Caller ID Service cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
- 4.1.7.5 The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- 4.1.7.6 The calling party has activated blocking.
- 4.1.7.7 Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.7 Special Conditions for Caller ID (Cont'd)

The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

4.1.7.8 If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.

4.1.7.9 ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.

4.1.7.10 Caller ID services are available on all long distance calls where technically feasible.

4.1.7.11 All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.

4.1.7.12 All calling data will be passed, even for customer who do not subscribe to Caller ID.

4.1.7.13 Per Call Blocking will be available to all customers. (The FCC Order overrules all state SCC decisions on Per Call Blocking.)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.8 Call Trace

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code (*57) immediately after terminating the call, thus enabling the Company's equipment to record the incoming call detail (not the conversation). Call trace information will only be given to law enforcement agencies and not to the subscriber. Incoming call detail includes: The calling number, the time the trace was activated, and in some locations, the time the traced call was received. The customer is required to contact the telephone company business office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated. Only calls from locations with compatible signaling services are traceable using Call Trace. Call Trace is available on a usage sensitive basis only.

Rate per incident	\$ 0.95
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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.9 Service Calls

When a customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, or has a move, add, or change request that requires a technician to be dispatched the Customer will be responsible for payment of a Technician Visit Charge.

Service Call Rates:

Technician Visit Charge \$150.00 per occurrence

4.1.10 Integrated Services Digital Network (ISDN) *

4.1.10.1 Primary Rate Interface (PRI) Service: PRI provides the capability to:

- 4.1.10.1.1 Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.
- 4.1.10.1.2 Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID). Direct Outward Dialing (DOD), and Toll Free Service, or optionally configure channels to access multiple services on a per-call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis.
- 4.1.10.1.3 Allow the user to have access to the directory number of the calling party.

4.1.10.2 Conditions: This service is offered subject to the following conditions:

- 4.1.10.2.1 PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.

*This service offering will be unavailable for purchase after March 19, 2001. Please refer to Section 4.1.16 for the current product and pricing.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.10.2 Integrated Services Digital Network (ISDN) (Cont'd) *4.1.10.2 Conditions (Cont'd)

- | | |
|------------|---|
| 4.1.10.2.2 | ISDN compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment. |
| 4.1.10.2.3 | PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving central office. |
| 4.1.10.2.4 | This tariff does not provide for the transmission of packet data on the B or D channels. |
| 4.1.10.2.5 | Existing local usage or long distance rates apply to circuit-switched voice calls. |
| 4.1.10.2.7 | Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this tariff. |
| 4.1.10.2.8 | All PRI Arrangement configurations must have at least one 23B plus D PRI Arrangement for signaling and control functions |
| 4.1.10.2.9 | When more than one service is accessed over the same PRI arrangement, Call-by-Call Service may be required. |
| 4.1.10.2.9 | Each PRI is equipped with one telephone number. Additional DID numbers may be ordered in blocks of 20. |

*This service offering will be unavailable for purchase after March 19, 2001. Please refer to Section 4.1.16 for the current product and pricing.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.10 Integrated Services Digital Network (ISDN) (Cont'd)*4.1.10.3 Reserved for Future Use4.1.10.4 Application of Rates:

- 4.1.10.4.1 Dial tone line functionality and calling line identification are included in the PRI Service rates and charges.
- 4.1.10.4.2 When DID numbers are ordered, a DID capability PRI charge applies for the each B channel dedicated for DID service or DID simulated facility group member over which the DID numbers are transmitted.
- 4.1.10.4.3 Customers accessing XO Message Toll Service, Long Distance or Toll Free Service via PRI are also subject to the rates and charges shown in those tariffs.
- 4.1.10.4.4 Hunting Service is included in the PRI rates.

4.1.10.5 PRI Rates:4.1.10.5.1 Non-Recurring Charges (NRC):

Installation Charges Per DS1	\$1,300.00
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Change or Add Order/One Time Charge

Special Services ISDN DS1 Charge	\$ 45.00
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Special Services Account ISDN Charge	\$ 00.00
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*This service offering will be unavailable for purchase after March 19, 2001. Please refer to Section 4.1.16 for the current product and pricing.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.10 Integrated Services Digital Network (ISDN) (Cont'd) *4.1.10.5 PRI Rates (Cont'd)4.1.10.5.2 Monthly Recurring Charges (MRC):

ISDN PRI – 1 Year Term \$ 551.25

(I)

Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on the above monthly line charges.

*This service offering will be unavailable for purchase after March 19, 2001. Please refer to Section 4.1.16 for the current product and pricing.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.11 Enhanced Business Line

This service is unavailable to customers who sign up for service after April 15, 2002. See section 4.1.18 (Centrex) for new services.

XO Enhanced Business Line service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number.

4.1.11.1 Standard Features: Each XO Enhanced Business Line is provided with the following standard features:

- Call Forward - Variable, Busy, No Answer
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Waiting
- Call Waiting – Cancel
- Caller ID Blocking (Allows user to block on a per call basis)
- Conference / Six-Way
- Direct Inward Dialing, Direct Outward Dialing Capabilities
- Hunting (Circular or Sequential)
- Abbreviated Dialing
- Speed Call - Long List (30 Numbers)
- Station Dialing
- Service Restrictions (900/976, Internal Only, Deny Toll, Deny International, LIDB Restrictions)
- Three Way Calling

4.1.11.2 Optional Features: A Customer may order these optional features at rates specified in Section 4.1.11.4:

- Calling Number Delivery
- Calling Number with Name Delivery (Where Available)
- Caller ID Line Blocking (User can unblock on a per call basis)
- Distinctive Ringing
- Hot Line
- Multiple Appearance Directory Number (MADN)
- Music On Hold
- Night Service
- Number Portability
- Remote Access to Call Forward
- Uniform Call Distribution

 LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.11 Enhanced Business Line (Cont'd)

This service is unavailable to customers who sign up for service after April 15, 2002. See section 4.1.18 (Centrex) for new services.

4.1.11.3 Rates are dependent upon the number of XO Enhanced Business Lines purchased and the term of the Customer's contract.

Non-Recurring Charge

\$30.00 per Enhanced Business Line
ICB for >100 Lines

Recurring Charges

<u>Number of lines</u>	<u>1 Year</u>	<u>3 Years</u>	<u>5 Years</u>
10-100	\$13.69	\$12.82	\$11.94
>100	ICB	ICB	ICB

4.1.11.4 Rates for Optional Features:

Rates for this Section apply per Enhanced Business Line, unless otherwise noted.

Non-Recurring Charges

Calling Number Delivery	\$ 0.00
Calling Number Delivery with Name (Where Available)	\$ 0.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$ 0.00
Distinctive Ringing	\$ 0.00
Hot Line	\$10.00
Music on Hold	\$ 0.00
Multiple Appearance Directory Number (MADN)	\$ 0.00
Night Service	\$ 0.00
Number Portability (per number)	\$ 4.00
Remote Access to Call Forward	\$ 0.00
Uniform Call Distribution	\$ 0.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.11 Enhanced Business Line (Cont'd)

**This service is unavailable to customers who sign up for service after April 15, 2002.
See section 4.1.18 (Centrex) for new services.**

4.1.11.4 Rates for Optional Features (Cont'd)Recurring Charges

Calling Number Delivery	\$ 5.00
Calling Number Delivery with Name (where Available)	\$ 6.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$ 0.00
Distinctive Ringing	\$ 0.00
Hot Line	\$ 0.50
Multiple Appearance Directory Number (MADN)	\$ 1.00
Music on Hold	\$ 0.00
Night Service	\$ 0.00
Number Portability (per number)	\$ 1.50
Remote Access to Call Forward (where available)	\$ 6.00
Uniform Call Distribution (w/1 Queue Slot)	\$ 0.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.12 Special Access Services

Special Access Service is a dedicated local line/loop from a customer to a long distance company, internet service provider, or other provider of telecommunication services. Special Access is also used in conjunction with XO's Private Line Service found in its FCC Tariff No. 4.

For the purposes of calculations of the rates below, the following is applicable:

On-Net to On-Net-only one termination channel charge.

On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.

Off-Net to Off-Net-review on an individual cases basis for technical purposes. Two channel terminations, one fixed mileage and an appropriate number of variable miles would be charged.

4.1.12.1 DS-1 RatesMonthly Recurring Charges

Channel Termination	\$177.00
Channel Mileage	
Fixed	\$ 70.00
Per Mile	\$ 15.00
Over Five (5) Miles	ICB

Optional Features	
Multiplexing, DS-1 to DS0	ICB

Non Recurring Charges

Installation	\$399.00
Optional Features	
Multiplexing, DS-1 to DS0	ICB

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.12 Special Access Services (Cont'd)4.1.12.2 DS-3 RatesMonthly Recurring Charges

Channel Termination	\$2,250.00
Channel Mileage	
- Fixed	\$1,500.00
- Per Mile	\$ 150.00
Over Five (5) Miles	ICB

Optional Features	
Multiplexing, DS-1 to DS0	ICB

Non Recurring Charges

Installation	\$1,000.00
Optional Features	
-Multiplexing, DS-1 to DS0	ICB

Customers signing contracts for terms of two (2) or three (3) years will receive a discount of five percent (5%) and ten percent (10%) respectively on the Monthly Channel Termination Charges above.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.13 Inbound PRI

Inbound PRI is a high inbound only Primary Rate Interface ISDN service. This service is available to Internet Service Providers and Information Service Providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a customer's premise to the local XO central office. Service will be delivered to the customer premise on a digital basis only. The customer may elect to convert the digital signal to analog using customer provided channel banks at their own discretion, but XO will not provide this as part of the service.

Inbound PRI is a dedicated inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are offered under two pricing plans described in Section 4.1.13.1 below. Pricing is based on whether the Customer service location is On-Net or Off-Net. For purposes of this offering, On-Net service shall mean service to the Customer service location is provided entirely by XO over its own fiber or wireless facilities, or when Customer is collocated with XO. Off-Net service shall mean service to the Customer service location is not provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer service location is provided through the use, purchase or lease of the facilities of another local access provider other than XO, including the use of unbundled network elements or Type II facilities. A minimum one year term commitment is required with this service offering.

Customer and XO, agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters XO's ability to offer the current contract rate, upon 30 days written notification to Customer, XO may migrate the Customer to the Off-Net Price Plan for remainder of Customer's term commitment. If XO chooses to migrate customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon 30 days written notice to XO after receipt of the XO migration notice.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.13 Inbound PRI (Cont'd)4.1.13.1 Rates

With each Monthly Recurring Charge (MRC) Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional MRC. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$20.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$3.50.

Price Plan Option #1 (This option is no longer available after September 1, 2002).

Only available to On-Net Customers.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$ 615.00	\$ 584.25	\$ 553.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

Price Plan Option #2

Available to Off-Net Customers.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$2,000.00	\$1,900.00	\$1,800.00
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

Price Plan Option #3 (Only available to On-Net Customers on or after September 1, 2002.)

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$ 475.00	\$ 451.25	\$ 427.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.13 Inbound PRI (Cont'd)4.1.13.2 Discount Schedule

Customers are eligible for discounts based on revenue levels as shown below. The monthly revenue level is Customer's total monthly telecommunications expenses provided to Company for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Discount Schedule based on monthly usage:

<u>Monthly Usage Level</u>	<u>Discount Percentage</u>
\$0 – 5,000	0%
\$5,000.01 – 25,000	10%
\$25,000.01 – 100,000	15%
\$100,000.01 – 300,000	20%
\$300,000.01+	25%

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilities are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in the sections below. Each XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/ 6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,193.91

B=\$1,438.60

C=\$1,684.69

D=\$3,225.94

(I)
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(I)

Non-Recurring Charge

\$800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.2 XOption #2

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,202.63

B=\$1,328.63

C=\$1,525.50

D=\$2,707.88

Non-Recurring Charge

\$800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.3 XOption #3

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,234.13

B=\$1,429.88

C=\$1,626.75

D=\$2,859.75

Non-Recurring Charge

\$800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.4 XOption #4

To receive service under XOption #4, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,474.88

B=\$1,605.38

C=\$1,802.25

D=\$2,984.63

Non-Recurring Charge

\$800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.5 XOption #5

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,620.11
	B=\$2,902.68
	C=\$3,139.27
	D=\$4,135.68
Non-Recurring Charge	\$1,800.00

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(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four

options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$3,626.65

B=\$3,885.23

C=\$4,179.27

D=\$5,272.68

(I)
|
(I)

Non-Recurring Charge

\$1,800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. Each This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,372.70

B=\$2,738.64

C=\$3,118.98

D=\$5,325.40

Non-Recurring Charge

\$999.00

(I)
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(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.8 XOption #8

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$59.00
B=\$69.00
C=\$79.00
D=\$142.00

Non-Recurring Charge, Per Use

A=\$59.00
B=\$69.00
C=\$79.00
D=\$142.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.9 XOption #9

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$20.00
B=\$23.00
C=\$27.00
D=\$48.00

Non-Recurring Charge, Per User

A=\$20.00
B=\$23.00
C=\$27.00
D=\$48.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.10 Option #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$113.00
B=\$123.00
C=\$133.00
D=\$183.00

Non-Recurring Charge, Per User

A=\$113.00
B=\$123.00
C=\$133.00
D=\$183.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.11 Option #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$38.00
B=\$41.00
C=\$45.00
D=\$60.00

Non-Recurring Charge, Per User

A=\$38.00
B=\$41.00
C=\$45.00
D=\$60.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.12 XOption #12

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,990.13

B=\$2,972.25

C=\$4,606.88

D=\$6,492.38

Non-Recurring Charge

\$800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.13 XOption #13

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$3,660.48

B=\$4,962.66

C=\$7,018.60

D=\$8,881.88

Non-Recurring Charge

\$1,800.00

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(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,218.50

B=\$3,200.63

C=\$4,835.25

D=\$6,720.75

Non-Recurring Charge

\$800.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.15 XOption #15

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$5,686.39

B=\$7,570.37

C=\$10,535.24

D=\$13,222.25

Non-Recurring Charge

\$1,800.00

(I)
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(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.16 XOption #16

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A= \$2,458.90

B= \$2,793.51

C= \$3,085.86

D=\$4,924.54

(I)
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(I)

Non-Recurring Charge

\$999.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.17 Option M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$735.00
Non-Recurring Charge	\$700 00

4.1.14.18 Option MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.14 X OPTION Service Offering (Cont'd)

XOption Service Offering is no longer available for customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under Section 4.1.19 for new services.

4.1.14.19 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting**

Call Forwarding

3 Way Calling

Speed Dial

Abbreviated Dialing

Call Hold

Call Pickup

Call Transfer

Hunting

Caller ID - Number Only

1st Block of 20 DID's*

4.1.14.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

*Available to Customers who ordered business trunks.

** Services not regulated under this tariff.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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13865 Sunrise Valley Dr.
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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.15 Multiple Service Discount*

4.1.15.1 Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service

Discount: Xoption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customer must meet the following criteria:

1. Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. All Voice and Data Services must be provided the same customer location;
5. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

* As of October 19, 2005, this discount is no longer available to new customers.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.15 Multiple Service Discount (Cont'd)

4.1.15.2 Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: Xoption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customers must meet the following criteria:

1. Customers must subscribe to XO local exchange and long distance services ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.16 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

4.1.16.1 Conditions: This service is offered subject to the following conditions:

1. PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
2. ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
3. PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.
4. PRI service does not provide for the transmission of packet data.
5. Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tarified rates.
6. All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
7. Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 20.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.16 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

8. Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)

4.1.16.2 Service Components: The following Service Components are included in the MRC when ordering ISDN PRI:

1. Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
2. Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
3. Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
 - a.) Voice Calls may be completed to both ISDN and non-ISDN lines.
 - b.) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
 - c.) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

4.1.16.3 Primary Rate Channel Configurations: Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.16 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)4.1.16.3 Primary Rate Channel Configurations (Cont'd)

1. Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
2. Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.
3. Backup Channel Configuration: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

4.1.16.4 Standard Service Features: The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

1. Call-by-Call Service: Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.16 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)4.1.16.4 Standard Service Features (Cont'd)

2. Calling Line Identification Delivery (CLID): Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
3. Calling Line Identification Delivery Blocking: Customer's telephone number(s) will not be forwarded to the called party.
4. Clear Channel Capability: Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.
5. Non-Facility Control Signaling (NFAS): Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.
6. D Channel Backup: Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
7. Digital Voice Transmission: All voice calls are transmitted using digital signaling.
8. Direct Inward Dial (DID) Signaling: Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.16 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)4.1.16.4 Standard Service Features (Cont'd)

9. PBX Station ID Capability: Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
10. Network Ring Again: Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
11. Message Waiting Indication: Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

4.1.16.5 Optional Service Features:

- (a) 2B Channel Transfer: 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (b) Calling Name Delivery: Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.16 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

4.1.16.6 Application of Rates: Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

4.1.16.6.1 ISDN PRI Non-Recurring Charge (NRC):

1 Year Term	\$1300.00
2 Year Term	\$1300.00
3 Year Term	\$1300.00
2B Channel Transfer (per PRI Span)	\$ 100.00
Calling Name Delivery (per PRI Span)	\$ 100.00

4.1.16.6.2 ISDN PRI Monthly Recurring Charges (MRC):

The following rates will no longer be available to Customer who enter into Service Order Agreements after October 10, 2003. See 4.1.16.6.4 below for new rates.

1 Year Term	\$ 510.00
2 Year Term	\$ 485.00
3 Year Term	\$ 459.00

4.1.16.6.3 ISDN PRI Change Charge \$50.004.1.16.6.4 ISDN PRI Monthly Recurring Charges (MRC):

The following rates are available to customers who enter into a Service Order Agreement to receive Service after October 10, 2003.

1 Year Term	\$ 641.40
2 Year Term	\$ 641.40
3 Year Term	\$ 545.98
2B Channel Transfer (per PRI Span)	\$ 75.00
Calling Name Delivery (per PRI Span)	\$ 92.59
Flat Rate Local Usage – per PRI	\$274.84

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ISSUED: December 21, 2018

EFFECTIVE: January 1, 2019

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.17 Integrated Access Service *

Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange, message toll and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via a DS-1, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. In order to get the following pricing for this service the Customer must, at a minimum, enter a one year service order agreement. Usage for message toll and Internet services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified in the Sections below.

4.1.17.1 Standard Features: Integrated Access Customers subscribed to the Basic Business Line product will receive the following Standard Features at no additional charge:

Call Forward Variable
Call Forward Busy
Call Forward No Answer
Speed Calling
Call Waiting
Touchtone
3 Way Calling

4.1.17.2 Optional Features: Integrated Access Service Customers may order optional features at standard rates specified in this tariff

4.1.17.3 Non-Recurring Charges: For initial installation of Integrated Access Service over a single DS-1 or ISDN, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 or ISDN worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in this tariff will apply.

Single DS1	\$999.00
ISDN PRI	\$999.00
Capacity Exceeding DS1	ICB

* As of December 31, 2006, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.2 Local Exchange Service (Cont'd)4.1.17 Integrated Access Service (Cont'd)4.1.17.4 Monthly Recurring Charges:

Per Line:

Basic Line	\$12.60
Per Trunk:	
DID	\$27.00
DOD	\$13.50
Two-way Trunks	\$13.50
ISDN PRI	\$835.00

4.1.17.5 Usage Charges: Customers will receive the following local usage charges:

Local \$0.070

4.1.17.6 Enhanced Integrated Feature: Integrated Access Service Customers can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package:

Abbreviated Dialing (3 or 4 digit)
Call Hold
Call Pickup
Call Transfer
Basic Voice Mail Box*
Message Waiting*

All other features are available at the tariffed rate.

* Services not regulated under this tariff.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.18 Centrex:

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified below, as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.18.1 Centrex includes the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call
Itemized Usage Billing by Extension
Station to Station Dialing
Blocking Restrictions- Centrex comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.18 Centrex: (Cont'd)

4.1.18.2 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed below in this Section.

Standard Centrex Features

Call Forward Busy	Direct Inward/Direct Outward Dialing
Call Forward Don't Answer	Directed Call Pickup
Call Forward- Variable	Executive Busy Override
Call Forwarding of Call Waiting Calls	Executive Busy Override Exempt
Call Hold	Hunting (Circular or Sequential)
Call Pickup	Intercept
Call Transfer	
Call Waiting with Cancel Call Waiting	Ring Again
Call Waiting Display of Caller ID	Speed Calling 8 numbers
Caller ID- Number Only	Speed Calling 30 numbers
Conference Calling – Meet Me	Three Way Calling

Optional Analog Features

Assume Dial "9"
Automatic Line
Automatic Route Selection-Basic (NPA Screening Only)
Call Park
Caller ID Name and Number
Digital Facility Interface (IXC T-1 Access)
Remote Access to Call Forwarding
Simultaneous Ring (SimRing)

*Some Require Nortel Proprietary Electronic Business Set.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.18 Centrex: (Cont'd)

4.1.18.2 Centrex Product Features (Cont'd.)

Electronic Business Set Standard Features*

Auto Answer Back
Automatic Line
Fast Transfer
Group Intercom
Primary Directory Number
Privacy Release
Business Set Automatic Dial
Business Set Display
Display Called Number
Display Calling Number
Key Short Hunt
Query Time and Date
Multiple Appearance of Directory Number (MADN – Single or Multi)

Electronic Business Set Optional Features*

Electronic Set Interface per PDN

*Some Require Nortel Proprietary Electronic Business Set.

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back
Privacy Release
Fast Transfer
Electronic Set Interface per PDN
Group Intercom

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.18 Centrex: (Cont'd)

4.1.18.3 Centrex Rates and Charges: Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

<u>Number of Lines</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
10-24 Centrex	\$26.69	\$25.25	\$24.94
25-72 Centrex	\$26.69	\$25.25	\$24.94
73-96 Centrex	\$26.69	\$25.25	\$24.94
97+ Centrex	ICB	ICB	ICB

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(I)Optional Features

Assume Dial "9"	\$ 3.00
Automatic Line	\$ 1.00
Automatic Route Selection-Basic (NPA Screening Only)	\$ 0.40
Call Park	\$ 0.00
Caller ID Name and Number	\$ 6.00
Electronic Set Interface per PDN	\$ 1.00
Digital Facility Interface (IXC T-1 Access)	\$255.00
Remote Access to Call Forwarding	\$ 1.00
Simultaneous Ring (SimRing)	\$ 3.00
Add-On Module Interface, per module	\$ 1.00
Anonymous Call Rejection	\$ 3.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.18 Centrex: (Cont'd)

4.1.18.3 Centrex Rates and Charges:

Monthly Recurring Charges (Cont'd)Optional Features (Cont'd):

Automatic Callback	\$ 4.00
Repeat Dialing (Automatic Recall)	\$ 2.00
Primary Appearance of Software No.	\$ 7.00
Secondary Appearance of Software No.	\$ 7.00
Selective Call Acceptance	\$ 4.00
Selective Call Forwarding	\$ 4.00
Selective Call Rejection	\$ 4.00

Non Recurring Charges

\$43.00 per Centrex Line (10-96 Lines)

ICB per Centrex Line (96+ Lines)

Optional Features:

Assume Dial "9"	\$ 4.00
Automatic Line	\$ 0.00
Automatic Route Selection-Basic (NPA Screening Only)	\$ 0.00
Call Park	\$ 6.00
Caller ID Name and Number	\$ 13.00
Electronic Set Interface per PDN	\$ 0.00
Digital Facility Interface (IXC T-1 Access)	\$ 255.00
Remote Access to Call Forwarding	\$ 0.00
Simultaneous Ring (SimRing)	\$ 0.00
Add-On Module Interface, per module	\$ 18.00
Anonymous Call Rejection	\$ 0.00
Automatic Callback	\$ 0.00
Repeat Dialing (Automatic Recall)	\$ 0.00
Primary Appearance of Software No.	\$ 0.00
Secondary Appearance of Software No.	\$ 0.00
Selective Call Acceptance	\$ 0.00
Selective Call Forwarding	\$ 0.00
Selective Call Rejection	\$ 0.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering

Premium X Options will no longer be available to customers who sign up for service after January 1, 2003. Customers who enter into Service Order Agreements will receive Service pursuant to Section 4.1.23 of this tariff.

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL* or Dedicated Internet Access* services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.1 Premium XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,271.25

B=\$1,515.94

C=\$1,762.04

D=\$3,113.44

Non-Recurring Charge \$ 1900.00

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*Non-Regulated

ISSUED: March 6, 2012

EFFECTIVE: March 12, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.2 Premium XOption #2

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,261.13

B=\$1,390.50

C=\$1,587.38

D=\$2,769.75

Non-Recurring Charge

\$800.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19 Premium XOPTION Service Offering (Cont'd)4.1.19.3 Premium XOption #3

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,296.00

B=\$1,491.75

C=\$1,688.63

D=\$2,921.63

Non-Recurring Charge \$800.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.4 Premium XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,536.75

B=\$1,667.25

C=\$1,864.13

D=\$3,046.50

Non-Recurring Charge \$800.00

*Non-Regulated

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.5 Premium XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,201.01

B=\$2,422.73

C=\$2,720.16

D=\$4,210.04

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Non-Recurring Charge \$1,800.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.6 Premium XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$3,018.27

B=\$3,276.84

C=\$3,570.89

D=\$5,365.64

Non-Recurring Charge

\$1,800.00

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*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.7 Premium XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,484.24

B=\$2,879.70

C=\$3,230.53

D=\$5,436.95

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Non-Recurring Charge \$999.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$63.00
B=\$73.00
C=\$83.00
D=\$146.00

Non-Recurring Charge, Per User

A=\$63.00
B=\$73.00
C=\$83.00
D=\$146.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$22.00

B=\$25.00

C=\$29.00

D=\$50.00

Non-Recurring Charge, Per User

A=\$22.00

B=\$25.00

C=\$29.00

D=\$50.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.10 Premium XOption #10

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$104.00

B=\$114.00

C=\$124.00

D=\$187.00

Non-Recurring Charge, Per User

A=\$104.00

B=\$114.00

C=\$124.00

D=\$187.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User

A=\$34.00
B=\$37.00
C=\$41.00
D=\$62.00

Non-Recurring Charge, Per User

A=\$34.00
B=\$37.00
C=\$41.00
D=\$62.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.12 Premium XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,052.00

B=\$3,034.13

C=\$4,668.75

D=\$6,567.75

Non-Recurring Charge

\$800.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.13 Premium XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$3,231.56

B=\$4,533.75

C=\$6,589.69

D=\$8,959.23

Non-Recurring Charge

\$1,800.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,280.38

B=\$3,262.50

C=\$4,897.13

D=\$6,782.63

Non-Recurring Charge

\$800.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.15 Premium XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

4,175.16 Monthly Recurring Charge

A=\$5,067.88

B=\$6,951.83

C=\$9,916.68

D=\$13,333.80

Non-Recurring Charge

\$1,800.00

*Non-Regulated

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(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.16 Premium XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$2,551.84

B=\$2,886.45

C=\$3,178.82

D=\$5,017.50

Non-Recurring Charge

\$999.00

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(I)

*Non-Regulated

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.17 XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Premium XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$735.00
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Non Recurring Charge	\$700.00
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4.1.19.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.19. Premium XOPTION Service Offering (Cont'd)4.1.19.19 Standard Feature Package:

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting*
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Caller ID – Number Only
Hunting
First Block of 20 DID's**

4.1.19.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Services not regulated under this tariff.

**Available to Customers that order business trunks.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.20 Local Volume Discount

National Local is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

4.1.20.1 Restrictions:

The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

a) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, FX, Tie Lines (Take out if not in Tariff), Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.

b) This offer applies only to those other Local products currently available.

c) Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.

d) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

4.1.20.2 Pricing: Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

a) Aggregate Revenue Plan: Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRCs & Local usage, based upon the actual amount of revenue billed each

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.20 Local Volume Discount (Cont'd)4.1.20.2 Pricing (Cont'd.)

b) Aggregate Commitment Plan: Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRCs & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

4.1.21 IntraLATA Network Access4.1.21.1 Description of Service

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence (POP).

Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.21 IntraLATA Network Access (Cont'd.)4.21.2 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

4.21.2.1 Rate Elements: Two rate elements apply to Off-Net IntraLATA Network Access: Channel Termination and Network Access Mileage. One rate element applies to On-Net IntraLATA Network Access: Channel Termination.

1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

2) Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both the Customer's designated premises and the Company POP are within the same central office, Network Access Mileage charges will not apply.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.21 IntraLATA Network Access (Cont'd)4.1.21.2.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements
On-Net	One Channel Termination charge per Customer designated point of termination;
Off-Net	One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

On-Net- DS1					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$158.59	\$355.00	N/A	N/A
	2yr	145.05	355.00	N/A	N/A
	3yr	133.90	355.00	N/A	N/A
Off-Net-DS1					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$198.24	\$355.00	\$76.67	\$21.40
	2yr	181.31	355.00	50.86	16.25
	3yr	167.37	355.00	45.85	14.32

On-Net- DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$2,134.00	\$1,000.00	N/A	N/A
	2yr	2,134.00	1,000.00	N/A	N/A
	3yr	1,920.60	1,000.00	N/A	N/A
Off-Net-DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$2,667.50	\$1,000.00	\$1,040.88	\$170.53
	2yr	2,667.50	1,000.00	1,040.88	162.01
	3yr	2,400.75	1,000.00	936.79	153.48

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.22 IntraLATA Private Line Service4.1.22.1 Description of Service

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates and terminates at a Company Point of Presence (POP).

Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.22 IntraLATA Network Access Service (Cont'd)4.1.22.2 Rates and Charges

4.1.22.2.1 Rate Elements: The rate element that applies to IntraLATA Private Line is Longhaul Mileage.

The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are 5 miles or less apart.

4.1.22.2.2 Rate Application:

DS 1	1 year	2 Year	3 Year
Installation: NRC	\$355.00	\$355.00	\$355.00
Longhaul Mileage: MRC Per mile	21.40	16.25	14.32
DS 3			
Installation: NRC	\$1,000.00	\$1,000.00	\$1,000.00
Longhaul Mileage: MRC per mile	170.53	162.01	153.48

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL* or Dedicated Internet Access* services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilities are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.1 Deluxe XOption #1**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.5.1 below for available rates after October 10, 2003.

Monthly Recurring Charge

A=\$1,017.00
B=\$ 1,212.75
C=\$1,409.63
D=\$2,642.63

Non-Recurring Charge

\$ 800.00

4.1.23.1.1 Monthly Recurring Charge

A=\$1,179.84
B=\$1,417.50
C=\$1,663.59
D=\$3,113.44

Non-Recurring Charge

\$ 1900.00

*Non-regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: March 6, 2012

EFFECTIVE: March 12, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.2 Deluxe XOption #2**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

A=\$1,154.25

B= \$1,278.00

C=\$1,474.88

D=\$2,595.38

Non-Recurring Charge

\$ 800.00

*Non-Regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.3 Deluxe XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.5.1 below for available rates after October 10, 2003.

Monthly Recurring Charge

A=\$1,296.00

B=\$1,491.75

C=\$1,688.63

D=\$2,921.63

Non-Recurring Charge

\$ 800.00

4.1.23.3.1 Monthly Recurring Charge

A=\$1,166.63

B=\$1,356.75

C=\$1,553.63

D=\$2,713.50

Non-Recurring Charge

\$ 800.00

*Non-Regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.4 Deluxe XOption #4**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,356.75
	B=\$1,481.63
	C=\$1,678.50
	D=\$2,799.00
Non-Recurring Charge	\$ 800.00

*Non-Regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.5 Deluxe XOption #5**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.5.1 below for available rates after October 10, 2003.

Monthly Recurring Charge	A=\$2,133.41	(I)
	B=\$2,409.20	
	C=\$2,645.81	
	D=\$4,047.79	(I)

Non-Recurring Charge	\$ 1800.00
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4.1.23.5.1 Rates

Monthly Recurring Charge	A=\$1,737.28	(I)
	B=\$2,274.01	
	C=\$2,510.61	
	D=\$3,912.60	(I)

Non-Recurring Charge	\$ 1800.00
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*Non-Regulatedx

**Effective December 2, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.6 Deluxe XOption #6**

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.6.1 below for available rates after October 10, 2003.

Monthly Recurring Charge	A=\$2,313.23	(I)
	B=\$2,513.31	
	C=\$2,513.31	
	D=\$4,150.55	(I)

Non-Recurring Charge	\$ 1800.00
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4.1.23.6.1 Rates

Monthly Recurring Charge	A=\$2,602.54	(I)
	B=\$2,970.96	
	C=\$3,266.69	
	D=\$5,019.19	(I)

Non-Recurring Charge	\$ 1800.00
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*Non-Regulated

**Effective December 2, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.7 Deluxe XOption #7**

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,788.66
	B=\$2,413.28
	C=\$2,733.68
	D=\$4,646.03
Non-Recurring Charge	\$ 999.00

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*Non-Regulated

**Effective December 2, 2008, this product will be available only to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.8 Deluxe XOption #8**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	1 st Ten Users	A=\$ 755.00 B=\$ 875.00 C=\$ 995.00 D=\$1755.00
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Each Add'l User Above Ten	A=\$ 75.00 B=\$ 87.00 C=\$ 99.00 D=\$175.00
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Non-Recurring Charge

The Non-Recurring Charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the Non-Recurring Charge for the additions is equal to the Each Additional User Charge Above Ten Users for the package chosen times the numbers of users added.

*Non-Regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.23 Deluxe XOPTION Service Offering (Cont'd)

4.1.23.9 [Reserved for Future Use]

4.1.23.10 [Reserved for Future Use]

4.1.23.11 [Reserved for Future Use]

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.12 Deluxe XOption #12**

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,933.88
	B=\$2,910.38
	C=\$4,528.13
	D=\$6,323.63
Non-Recurring Charge	\$ 800.00

*Non-Regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.13 Deluxe XOption #13**

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.13.1 below for available rates after October 10, 2003.

Monthly Recurring Charge	A=\$2,529.00
	B=\$3,565.13
	C=\$5,193.00
	D=\$6,998.63

Non-Recurring Charge	\$ 1800.00
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4.1.23.13.1 Rates

Monthly Recurring Charge	A=\$2,619.84
	B=\$4,308.75
	C=\$6,343.59
	D=\$8,600.63

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Non-Recurring Charge	\$ 1800.00
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*Non-Regulated

**Effective December 2, 2008, this product will be available only to current customers at their current location.

ISSUED: March 6, 2012

EFFECTIVE: March 12, 2012

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.14 Deluxe XOption #14**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.14.1 below for available rates after October 10, 2003.

Monthly Recurring Charge	A=\$2,190.38 B=\$3,166.88 C=\$4,784.63 D=\$6,580.13
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Non-Recurring Charge	\$ 800.00
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4.1.23.14.1 Rates

Monthly Recurring Charge	A=\$2,077.88 B=\$3,054.38 C=\$4,672.13 D=\$6,467.63
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Non-Recurring Charge	\$ 800.00
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*Non-Regulated

**As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.15 Deluxe XOption #15**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

The rates below will no longer be available to Customers who sign up for service after October 10, 2003. See Section 4.1.23.15.1 below for available rates after October 10, 2003.

Monthly Recurring Charge	A=\$3,344.78	(I)
	B=\$4,593.99	
	C=\$6,550.30	
	D=\$8,720.20	(I)

Non-Recurring Charge	\$ 1800.00
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4.1.23.15.1 Rates

Monthly Recurring Charge	A=\$3,999.14	(I)
	B=\$6,475.26	
	C=\$9,409.70	
	D=\$12,664.57	(I)

Non-Recurring Charge	\$ 1800.00
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*Non-Regulated

**Effective December 2, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.16 Deluxe XOption #16**

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,666.30
	B=\$2,218.93
	C=\$2,485.93
	D=\$4,079.57
Non-Recurring Charge	\$ 1800.00
Non-Recurring Charge	\$ 999.00

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(I)

*Non-Regulated

**Effective December 2, 2008, this product will be available only to current customers at their current location.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.17 Deluxe XOption M – Satellite Office Solutions

4.1.23.17.1 This service will no longer be available to Customers who sign up for service after October 10, 2003. See 4.1.23.17.2 for Deluxe XOption M – Satellite Solutions Offering. To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$735.00
Non Recurring Charge	\$700.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.17 XOption M – Satellite Office Solutions

4.1.23.17.2 To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Deluxe XOptions 1-16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$715.00
Non Recurring Charge	\$700.00

*Non-Regulated

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.23 Deluxe XOPTION Service Offering (Cont'd)4.1.23.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.23.19 Standard Feature Package:

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting*
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Caller ID – Number Only
Hunting
First Block of 20 DID's**

4.1.23.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Services not regulated under this tariff.

**Available to Customers that order business trunks.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.24 XO Integrated Access Services*

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRCs listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

(a) Standard & Optional Features

XO Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling;

(b) Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI: \$999.00

Capacity Exceeding DS1 or ISDN PRI: ICB

Service order charges apply as described in Section 4.1.0.1 of this tariff.

* As of December 31, 2006, this product will only be available to current customers at their current location.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.24 XO Integrated Access Services (Cont'd)(c) Monthly Recurring Charges

ISDN-PRI:	\$561.05	(I)
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Per Line:		
Basic Business Line	\$ 13.21	(I)

Trunks: Per Channel

Basic Analog Trunk:	
Out Only (Basic)	\$ 7.90
Two-Way (Basic)	\$ 7.90
In-Only (Basic)	\$ 7.90

Advanced Analog Trunk	
In-Only w/DID:	\$ 18.99
Two-way w/DID*	\$ 7.90

Basic Digital Trunk:		
Out Only (Basic)	\$ 12.22	(I)
Two-Way (Basic)	\$ 12.22	
In-Only (Basic)	\$ 12.22	(I)

Facility charge:	\$223.20
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Advanced Digital Trunk:		
In-only w/DID	\$29.38	(I)
Two-way w/DID	\$20.81	(I)

Facility charge:	\$94.50
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* Two-Way with DID Advanced Analog Trunk Service will no longer be available to new Customers after April 3, 2004.

(d) Usage Charges

Customers will receive local usage charges pursuant to Section 4.1.3 of this tariff.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.24 XO Integrated Access Services (Cont'd)

(e) Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail*, Message Waiting*.

* Services not regulated under this tariff.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.25 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.1.25.1 Basic Business Lines

Company will provide Basic Business Lines as described in Section X.X of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- (a) Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

- (b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Hunting (Circular or Sequential)
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.25 National Local Service (Cont'd)4.1.25.1 Basic Business Lines (Cont'd)

- (c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

Monthly Recurring Charges

Line Charge

Basic Local Line	\$22.94	(I)
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Optional Features:

Call Forward Busy	\$ 2.00
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Call Forward No Answer	\$ 2.00
------------------------	---------

Call Forward Variable	\$ 4.50
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Call Waiting with Cancel Call Waiting	\$ 5.30
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Speed Calling 8	\$ 2.40
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Three Way Calling	\$ 4.40
-------------------	---------

Caller ID Number Only	\$ 8.50
-----------------------	---------

Caller ID Name & Number	\$ 9.50
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Non-Recurring Charges

Installation Charge (Per Line)

First Line	\$83.25
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Additional Line(s)	\$83.25
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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.25 National Local Service4.1.25.2 Private Branch Exchange (PBX) Trunks*:(a) Service Description

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

Direct Inward Dialing (DID) Service: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

(b) Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

	<u>MRC</u>	<u>NRC</u>
<u>PBX Trunks</u>		
Two-Way	\$ 21.85	\$ 83.25
One-Way, out only	\$ 21.85	\$ 83.25
One-Way, in only	\$ 21.85	\$ 83.25
Digital Two-way	\$ 598.24	\$2000.00
<u>Optional Features</u>		
DID Termination	\$ 14.50	\$ 108.00
Hunting	\$ 0.33	\$ 0.00
<u>DID Numbers</u>		
Per Blocks of 20		
First Block of 20	\$ 24.63	\$ 850.00
Additional Blocks of 20	\$ 24.63	\$ 23.65
Per Blocks of 100		
First Block of 100	\$ 123.13	\$ 850.00
Additional Blocks of 100	\$ 123.13	\$ 23.65

(I)

(I)

(I)

(I)

*Effective December 2, 2008, this product will be available only to current customers at their current location.

ISSUED: December 21, 2018

EFFECTIVE: January 1, 2019

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.25 National Local Service4.1.25.3 Re-Dispatch Charges:

If on the date for the turn up of Services, Company is not permitted access to the Customer's or End User's premise for any reason, then an additional installation charge of \$500.00 may apply if a re-dispatch is required in order for XO to turn up Customer's Service.

4.1.25.1 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 29.00

(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.26 Foreign Exchange Service

Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched Digital T1, Fractional Switched Digital T1, ISDN-PRI and ISDN-BRI. See Section X.X of this Tariff for full product descriptions.

The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

4.1.26.1 Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non- Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

4.1.26.2 Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. See Section X.X.X of this Tariff for applicable local rates. In addition, Customer will receive one foreign exchange directory listing at no charge.

<u>Access Type</u>	<u>MCR</u>	<u>NCR</u>
Foreign Exchange Business Line	\$20.00	\$25.00
Foreign Exchange Centrex Line	\$20.00	\$25.00
Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Foreign Exchange Trunk (per DS0 channel)	\$20.00	\$25.00
Foreign Exchange Full Switched T1	\$500.00	\$200.00
Foreign Exchange ISDN BRI	\$500.00	\$200.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.27 Connection Charges

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a service to existing equipment and/or service at one location.

Change: The change, including rearrangement or reclassification, of existing service at the same location.

Exceptions to the Connection Charge: The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

Restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.27 Connection Charges (Cont'd)

Service Connection Charges

	<u>Non-Recurring Charges</u>	
	<u>First Line</u>	<u>Add'l Line</u>
Business Line	\$83.25	\$32.00
Digital Access Lines	\$83.25	\$32.00

Service Ordering Charges:

Primary Service Order Charge, per order \$50.00
(Adding lines, moving services, convert product types)

Subsequent Service Order Charge, per order \$50.00
(Adding features, making changes to existing service)

Record Order Charge, per order \$15.00
(Adding or changing directory listings, changing,
billing account information)

Technician Visit Charge, per occurrence \$150.00
(Requests requiring a technician to be dispatched
for work to be completed)

Account Set-up Fee, per account per location \$25.00
(Applies when establishing a new account
with the Company)

Line Restoral Charge \$20.00

4.1.28 Network Switched Services

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided in Section 8 of this tariff. Orders for services for the same Customer account made at the same time for the same premises will be considered one request.

Charges for features or services associated with adds, moves and/or changes are provided in Section 3.4.2. Charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.29 Presubscription-2 (PIC)

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service.* For example, if a Customer changes both its interLATA and intraLATA carriers simultaneously, a total of two (2) separate charges will apply (one for the interLATA change and one for the intraLATA change).

	<u>Non-recurring</u>
Each Carrier Change (Per Line)	\$5.00

4.1.30 Central Office, Line and Trunk Features

4.1.30.1 General

The features in this Section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. Central Office Calling Features are optional features of central office services furnished to individual line end users. The Company may furnish Central Office Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Central Office Calling Features are only provided for basic access line services. The Customer will be billed a charge for each change made to features or a group of features included in the Customer's service. Charges are provided at Section 3.4.2.

4.1.30.2 Description of Line and/or Trunk Features

The following features are for end user lines:

Call Forwarding Busy Line – This feature automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding Busy Line/Don't Answer – This feature automatically reroutes an incoming call to a Customer predesignated number when the called number is busy or when the called number does not answer within the number of rings programmed by the company.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.2 Description of Line and/or Trunk Features (Cont'd)

Call Forwarding Don't Answer - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding Variable - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Simultaneous Call Forwarding - Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous Call Forwarding customer is responsible for the payment of any applicable toll charges for each call between the Simultaneous Call Forwarding telephone and the line to which the call is being forwarded.

Call Trace - Allows a Customer to trace the most recent incoming call by dialing a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time the Customer initiated trace. The information is disclosed only to a law enforcement agency for investigation and case preparation purposes.

Call Waiting/Cancel Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

Caller ID - Allows the subscriber to view the listed telephone number from which the incoming call is dialed before the call is answered. The calling number is displayed on a Customer provided compatible device attached to the Customer's telephone line.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.2 Description of Line and/or Trunk Features (Cont'd)

Caller ID Deluxe - Allows subscriber to view listed name associated with the telephone number before the phone is answered. The calling number and name are displayed on a Customer provided compatible display device attached to the Customer's telephone line.

Caller ID Privacy - Blocks the delivery of customer's Caller ID information on a per trunk group basis. Available with Digital PBX, PRI and Digital Total Communications services, except where there are restrictions.

Restrictions: NONE

Remote Access to Call Forwarding – This feature combines call forwarding with remote access capability. In addition to the current call forwarding feature-access method, the Remote Access Call Forwarding feature provides Customers access from any tone-type address signaling capable telephone. The Customer dials a remote access directory number and then is guided by voice messages to enter their home or office telephone number equipped with the Remote Access Call Forwarding feature, a Personal Identification Number (PIN) and a feature code.

Repeat Call - This Automatic Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

Repeat Call feature also allows Customers, having reached a busy number, to dial a code before hanging up. Repeat Dialing feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be accessed with Repeat Call:

- Calls preceded by an interexchange carrier access code
- Calls to 900 and 976 Service numbers
- Calls to 911
- Calls to Directory Assistance
- Calls to toll free 8XX Service numbers
- International Direct Distance Dialed calls

Return Call - Allows the subscriber to automatically redial the number of the last incoming call whether answered or not.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.2 Description of Line and/or Trunk Features (Cont'd)

Caller ID Per-Call Blocking (PCB) - This blocking option will allow callers to block the passage of their telephone numbers and/or names on outgoing calls by dialing a special code, prior to making each call.

Caller ID Per-Line Blocking (PLB) - Caller ID Per-Line Blocking will allow callers to automatically prevent the display of their telephone numbers and/or names on a permanent basis unless the service is deactivated, on a per call basis, by dialing a special code.

Special Ring – This feature allows a Customer to have up to three (3) separate telephone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to Customers also subscribing to call waiting.

Speed Dial 30 - Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Speed Dial 8 - Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Three Way Calling/Call Hold - The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

Message Waiting Indicator - Stutter dial tone indicates that a message is waiting. Associated with subscribers of Allegiance voice mail services.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.2 Description of Line and/or Trunk Features (Cont'd)

Monthly Rates and Per Usage Rates are provided in this Section.

	<u>Monthly Recurring</u>	
Call Forwarding Busy Line	\$ 2.00	
Call Forwarding Busy Line and Don't Answer	\$ 2.00	
Call Forwarding Don't Answer	\$ 2.00	
Call Forwarding Variable	\$ 5.30	
Simultaneous Call Forwarding	\$ 2.65	
Call Waiting/Cancel Call Waiting	\$ 5.30	
Caller ID Deluxe (Name and Number)	\$ 13.36	(I)
Caller ID Standard (Number Only)	\$ 8.50	
Caller ID Privacy	\$ 2.00	
Remote Access to Call Forwarding	\$ 7.00	
Repeat Call	\$ 2.50	
Return Call	\$ 4.50	
Special Ring (per dependent number)	\$ 6.50	
Speed Dial 30	\$ 4.31	
Speed Dial 8	\$ 2.40	
Three Way Calling/Call Hold	\$ 4.40	
Message Waiting Indicator	N/C	
Caller ID Per-Line Blocking (PLB)	\$ 2.00	
Caller ID Per-Call Blocking (PCB)	N/C	

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.2 Description of Line and/or Trunk Features (Cont'd)

Monthly Rates and Per Usage Rates are provided in this Section.

	<u>Per Usage Feature Charge</u>
Call Trace	\$ 1.00
Repeat Call	\$ 0.85
Return Call	\$ 0.85

4.1.30.3 Hunting Service Arrangements

A Hunting Service Arrangement is equipped located in Allegiance's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

The rate following is applicable to individual line service, excluding Audiotex Service, and including incoming PBX trunks.

	<u>Per Month</u>
Hunting Service Arrangement, per line or trunk in a group so arranged	\$ 0.33

4.1.30.4 Touch-Tone Service

Touch-Tone Service provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities included in line and trunk charges.

	<u>Per Month</u>
Per Line Arranged	N/C
Per Trunk Arranged	N/C

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.5 Remote Call Forwarding

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the connecting telephone number.

A. Regulations

- 1) Remote Call Forwarding is offered subject to the availability of suitable facilities.
- 2) A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a connecting telephone number.
- 3) Remote Call Forwarding calls may be connected in Private Branch Exchange (PBX) trunks, Centrex Service, and individual line service, excluding Pay Telephone Lines.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.5 Remote Call Forwarding (Cont'd)

A. Regulations (Cont'd)

4) Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficient Remote Call Forwarding arrangements and connecting telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding arrangements or connecting telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or terminating telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or connecting telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.

5) Where additional connecting telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional connecting telephone numbers must be of the same class and grade of service, and on the same premises, as the first connecting telephone number.

6) Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

7) The Custom Calling Service call forwarding features are available for use with a Remote Call Forwarding connecting telephone number. Calls forwarded under these arrangements are subject to local and long distance message charges. These arrangements contemplate that normal transmission performance quality cannot be guaranteed to all calls forwarded. Rates for Custom Calling Service call forwarding features are as specified in the General Services Tariff.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.30 Central Office, Line and Trunk Features (Cont'd)

4.1.30.5 Remote Call Forwarding (Cont'd)

A. Regulations (Cont'd)

8) The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.

9) The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of service of the connecting telephone number.

10) Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the connecting telephone number. Charges as specified herein for the forwarding of calls from the Remote Call Forwarding number to the connecting telephone number are the responsibility of the Remote Call Forwarding Customer.

11) For any collect calls placed to the Remote Call Forwarding number, charges as specified herein for calls forwarded to the connecting telephone number apply regardless of whether or not such calls are accepted as collect at the connecting telephone number.

B. Rates

	<u>NRC</u>	<u>MRC</u>	
1) First Arrangement Associated with a Remote Call Forwarding Number	\$11.52	\$31.90	(I)
Additional Arrangements Associated with the Same Remote Call Forwarding Number, per arrangement	--	\$31.90	(I)

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.31 Intercept Services

4.1.31.1 General

Intercept Service provides a recorded announcement that states the line number status and a referral number, if available, for calls placed to a disconnected or changed business line number.

Intercept Service is subject to the availability of facilities.

Basic Intercept Service is provided free of charge to business customers for primary and DID numbers upon request for a minimum of 90 days. A charge applies per month per number for Extended Intercept Service in which a request is made for intercept service beyond the initial free time period. The service will be available for a maximum of nine months following the initial free period or Basic Intercept Service.

The charge for this service is billed in advance as a one time charge on the final invoice for that number, and is based on the length of time service is requested.

4.1.31.2 ChargesMonthly Charge

Basic Intercept Service	N/C
Extended Intercept Service, per number referred	\$10.00

<u>Charges</u>	<u>Non Recurring Charge</u>
First 90 Days	\$0.00
Extended Intercept Service – 1 Month	\$10.00
Extended Intercept Service – 2 Month	\$20.00
Extended Intercept Service – 3 Month	\$30.00
Extended Intercept Service – 6 Month	\$45.00
Extended Intercept Service – 9 Month	\$55.00
Extended Intercept Service – 1 Year	\$65.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.32 Busy Verification And Interrupt Service

4.1.32.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

4.1.32.2 Rate Application

- a) A Verification Charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress, or
 - 2. The operator verifies that the line is available for incoming calls.
- b) Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c) No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.1.32.3 Rates

	<u>Rate Per Call</u>
Verification Charge, per request	\$1.45
Verification w/Interrupt Charge, per request	\$2.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.33 Reserved for Future Use

(D)

(D)

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.36 Local Calling Areas and Charges

4.1.36.1 Local Services – Usage Based

4.1.36.1.1 Rates and Charges and Time Periods

Usage charges are based on usage used or billed on the Company's network. Chargeable time for the Customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on the basis of Local Message Rate Service. For Local Message Rate Service, all local calls are charged one rate which is not time-sensitive.

4.1.36.1.2 Local Calling

Local Calling Services - This Section contains a general description of the local usage service offered by the Company and the rates and charges applicable to such service. The Company provides switched, telephonic-quality voice and data transmission services that enable Customers and Authorized Users to communicate on a real-time basis between points within local exchange service areas in the District of Columbia, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services will be provided through the use of the Company's switches, through the use of Unbundled Network Elements ("UNEs"), Resold Services and through the use of Company Facilities.

4.1.36.2 Business Local Exchange Rates

The following Usage Charges apply:

Message Rate Per Message	\$0.0852
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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.36 Local Calling Areas and Charges (Cont'd)

4.1.36.3 General Availability

Each Exchange Access Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time. Exchange Access Service provides Customers and Authorized Users with access to the Public Switched Network (PSN) along with a numeric address on the PSN and generally enables the Customer to perform the following:

- a) place calls to other stations on or connected to the PSN;
- b) receive calls from other stations on or connected to the PSN;
- c) access the Company's Local Calling Services and other services as set forth in this tariff;
- d) access interexchange calling services of the Company and of other carriers;
- e) access operators and business offices for service-related assistance;
- f) access Directory Assistance;
- g) access toll-free telecommunications services such as 800/888 NPA;
- h) access 911/E911 services for emergency calling;
- i) access Telecommunications Relay Service;
- j) access other services authorized by the District of Columbia Public Service Commission and the Federal Communications Commission.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.36 Local Calling Areas and Charges (Cont'd)

4.1.36.3 General Availability

4.1.36.3.1 Service Areas

The Company's exchange areas, rate classes, and local calling areas are identical to those defined in the tariffs of Bell Atlantic – Washington D.C., Inc. and other Incumbent Local Exchange Carriers (ILECs) that serve the same exchange areas as the Company. Where facilities are available, the Company shall provide service in the exchange areas served by those ILECs that operate within the Company's service areas as reflected below:

Exchange Access Service Areas are as follows:

The local service area of the Washington Zone includes all telephones bearing the designation of any central office of the WMEA and the Ashton (Md.), Braddock (Va.), Dulles (Continental Tel. Co. of Va.), Engleside (Va.), Gaithersburg (Md.), Herndon (Va.), Laurel (Md.) and Lorton (Continental Tel. Co. of Va.) exchanges.

The WMEA embraces the District of Columbia and certain adjacent areas in Maryland and Virginia. The WMEA comprises zones designated as follows: Alexandria-Arlington (Va.), Berwyn (Md.), Bethesda (Md.), Bowie-Glenn Dale (Md.), Capitol Heights (Md.), Clinton (Md.), Fairfax-Vienna (Va.), Falls Church-McLean (Va.), Hyattsville (Md.), Kensington (Md.), Layhill (Md.), Marlboro (Md.), Oxon Hill (Md.), Rockville (Md.), Silver Spring (Md.) and Washington, D.C.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.36 Local Calling Areas and Charges (Cont'd)

4.1.36.4 Local Call Detail Billing

4.1.36.4.1 Description

Local Call Detail Billing provides itemized detail of outgoing local calls during the current billing period, including units of use. The charge will apply per billing account (per invoice) per month. Local call detail billing does not provide detail of Allegiance Select Calls.

4.1.36.4.2 Rates

Monthly Recurring Charge
Local Call Detail Billing

\$2.95

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services

Network Switched Services provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 8XX NPA; and access 911 service for emergency calling; and
- d) access the services of providers of interexchange services. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 of this tariff apply to all services on a one-time basis unless waived pursuant to this tariff or a promotional or trial offering.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

The following Access Service Options are offered:

Basic Local Line Service
Multi-Line Service
Local Analog PBX Trunk Service
DID Service
Local Digital PBX Trunk Service
Local ISDN PRI Service

Basic Local Line Service, Multi-Line Service, Local Analog PBX Trunk Service are offered with message rate local service.

All Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines.

Service may be arranged for two-way calling, inward calling only or outward calling only.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.1 Small Business Basic Business Local Line Service*1) Description

Small Business Basic Business Local Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Small Business Basic Business Local Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Small Business Basic Business Local Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

* As of April 1, 2007, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.1 Small Business Basic Business Local Line Service
(Cont'd)2) General

Message Rate Service: Calls to points within the local exchange area are charged on the basis of terms and conditions provided herein in addition to a base monthly charge. Local Calling areas are as specified within this tariff.

3) Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring service charge and usage charges for completed calls originated from the Customer's line during the billing period. Nonrecurring charges apply as described in this tariff. Local usage rates are provided within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Line Charge, per line	\$27.63	\$83.25	(I)
Each additional Line	\$27.63	\$32.00	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.2 Small Business Basic Business Multi-Line Service*1) Description

Small Business Basic Business Multi-Line Service available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. The Small Business Basic Business Multi-Line is available as a message rated service. Small Business Basic Business Multi-Line Service is provided for connection of Customer-provided key system terminal equipment.

Each Small Business Basic Business Multi-Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

* As of April 1, 2007, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.2 Small Business Basic Business Multi-Line Service (Cont'd)2) General

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified herein.

3) Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring service charge and usage charges for completed calls originated from the Customer's line during the billing period. Nonrecurring charges apply as described herein. Local usage rates for Message Rate Service are provided within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Line Charge, Per Line	\$27.63	\$83.25	(I)
Each additional Line	\$27.63	\$32.00	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.3 Local Analog PBX Trunk Service*

1) Description

Local Analog PBX Trunk Service provides the Customer with one or more, analog voice grade telephonic communications channels which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a Message Rate basis. DID trunks are arranged for one-way inward calling only.

2) General

An Analog PBX Trunk provides the Customer with a single, voice-grade communications channel. Each Trunk is to be used to connect the Customer's Private Branch Exchange (PBX) systems to the Public Switched Network (PSN). Each Trunk will, for an additional charge, be equipped with Direct Inward Dial (DID) capability. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan are reflected herein.

*Effective December 2, 2008, this product will be available only to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.3 Local Analog PBX Trunk Service (Cont'd)

3) Monthly Recurring and Nonrecurring Charges

Nonrecurring charges may apply as described herein. Analog PBX Trunks include a monthly recurring charge and usage charges for completed calls originated from the Customer's lines.

Basic Rates and Charges – A Local Analog Trunk Customer will be charged applicable nonrecurring charges as provided herein. Local usage rates for Message Rate Service are provided within this tariff.

<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Analog Trunk, per Trunk	\$11.79	\$83.25
Each additional Trunk	\$11.79	\$32.00

4.1.37.1.4 Optional Direct Inward Dial (DID) Service Option

The DID Service Option may be purchased in conjunction with the Company's Analog Trunk Services or Digital Trunk Services. The DID Service Option transmits the dialed digits for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Charges for the DID Service Option and blocks of telephone numbers apply in addition to the rates and charges associated with the Company's Analog Trunk Services or Digital Trunk Services. One DID Service Option charge applies for each DID-equipped Analog Trunk Service or Digital Trunk Service. The Customer must purchase at least one block of DID telephone numbers for each trunk or trunk group Hunting Arrangement or DID-equipped channel or channel group Hunting Arrangement.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.4 Optional Direct Inward Dial (DID) Service Option (Cont'd)

Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

	Monthly <u>Recurring</u>	Non-Recurring <u>Installation Charge</u>	
DID Trunk Termination	\$ 14.50	\$108.00	
First 20 DID Numbers (or any fraction thereof)	\$ 32.49	\$850.00	(I)
Additional 20 Numbers (or any fraction thereof)	\$ 28.97	\$ 23.65	(I)

4.1.37.1.5 Local Digital PBX Trunk Service

1) Description

Local Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital local loop connection operating at 1.544 Mbps and time division multiplexed into 24 digital communications channels. Digital PBX Trunks are provided for connection of Customer-provided digital PBX equipment. Each Digital PBX Trunk has the following characteristics:

Terminal Interface:	DSX-1 panel
Signaling Type:	Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming, Out-Going Only or Two Way, as specified by the Customer

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.5 Local Digital PBX Trunk Service (Cont'd)

2) General

Service to points within the local calling area is included in the charge for Local Digital PBX Trunk Service. Charges based on time periods and calendar days are provided herein. Nonrecurring connection and Service Order charges apply as described herein.

Optional Feature(s) - DID Service capability as described herein is available. Clear Channel capability as described in within this tariff is available. Applicable nonrecurring charges apply as described within this tariff.

3) Recurring and Nonrecurring Charges

Connection charges are applicable within this tariff. Charges for each Local Digital PBX Trunk include a monthly recurring service charge for the local T1 loop, channel termination charges, and line termination charge.

Where appropriate facilities do not exist, Special Construction charges will also apply, as described within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>
Digital Local Loop/T-1 (D.T.I. only)	\$123.00	\$265.33
Channel Activation (DID, DOD, two-way)		
Per Trunk	\$ 11.79	\$ 00.00
Each additional channel activated at the same time	\$ 11.79	\$ 00.00

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.6 Local ISDN-PRI Service

1) General

Local ISDN-PRI – Integrated Services Digital Network Primary Rate Interface (ISDN PRI) is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include circuit switched voice (local calling, Message Toll Service, 800 and circuit switched data. Each ISDN PRI will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis. Local usage rates are as specified within this tariff. Each ISDN PRI connection provides access from a Customer premises to the Company's circuit switched voice and circuit switched data via a 1.544 Mbps central office port termination and a 1.544 Mbps Digital Local Loop to the Customers premises. The Digital Local Loop is a DS1 with Clear Channel Capability. The rates and charges for the Loop are in addition to those for the ISDN PRI Port Connection. The central office port connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN PRI's for the same Customer. "B" channels can be dedicated to each circuit switched voice and circuit switched data service by type or they can be shared among service types by using the call by call feature.

Where appropriate facilities do not exist, Special Construction charges will apply, as described within this tariff.

"B" Channel – "B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched voice and circuit switched data.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.6 Local ISDN-PRI Service (Cont'd)

1) General (Cont'd)

“D” Channel – “D” Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control the B channels.

Out of Band Signaling – Out of Band Signaling is signaling that is separated from the channel carrying the circuit switched voice and data services.

Dynamic Channel Allocation – Allows the circuit switched voice and data services enabled on the ISDN PRI to share “B” channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize “B” channels on a call by call basis. Without this capability, each service will have a dedicated “B” channel

Calling Number Delivery – All calling numbers presented to the services working on ISDN PRI can be delivered to the Customer’s CPE, including calls made to Direct Inward Dialing Service telephone numbers. This feature is optioned on a per ISDN PRI Port basis only and is offered in appropriately equipped central offices.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.6 Local ISDN-PRI Service (Cont'd)

1) General (Cont'd)

Clear Channel Capability – The “B” channels on the ISDN PRI are clear, since all signaling and control functions are handled by the “D” channel. This allows all 64 kbps on each “B” channel to be used for Customer information over the ISDN PRI connection. Calls over the network may either by 56 kbps or 64 kbps depending on the public network in place between the ISDN PRI and the distant end of the call.

Digital Voice Transmission – All voice calls are transmitted using digital signaling.

Channel Configuration – Allows some or all B Channels to be dedicated to exchange and MTS, DID, or 800 Services. Multiple dedicated trunk groups can be established on the same primary port or group of primary ports.

Direct Inward Dialing Signal – Permits incoming dialed calls from the exchange network to reach a specific number serviced by Customer-premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will output digits to the CPE which can further process the calls as desired. Charges associated with blocks of DID numbers are located within this tariff.

Equal Access – Allows the Customer to preselect an Intra and Interexchange Carrier for each circuit switched voice or circuit switched data trunk group. The carrier designation can be changed for applicable charges as shown within this tariff.

LOCAL EXCHANGE SERVICES4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.6 Local ISDN-PRI Service (Cont'd)

2) Recurring and Nonrecurring Charges

Local ISDN-PRI Service Arrangement:

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Digital Local Loop/Primary Rate Access Facility/Per PRI	\$150.00	\$265.00	
PRI Interface Arrangement			
23B+D channels, per PRI	\$633.90	\$000.00	(1)
24B channels, per PRI	\$739.54	\$000.00	
23B+ Backup D channels, per PRI	\$739.54	\$000.00	(1)
(required when more than 47B channels are controlled by a single D channel)			
PRI Reconfiguration Charges/Add change to existing trunk group, addition of new trunk group, per occasion		\$ 75.00	
Change in D-channel configuration, per occasion		\$300.00	

Local ISDN-PRI Custom Calling Charges:

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Optional Service Feature Package/ Includes both Calling Line ID and Call- By-Call Service Selection, per PRI	\$150.00	\$100.00	
Calling Line Identification/Shows the Directory number of the calling party, per PRI	\$100.00	\$100.00	
Call-By-Call Service Selection/B channels may be configured to access multiple services on a per call basis, per PRI	\$ 75.00	\$100.00	
Individual Additional Telephone Numbers/ Each additional telephone number excluding DID numbers	\$ 3.00	\$ 25.00	
Caller ID Name & Number – per PRI	\$ 105.47		

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services

4.1.37.1.7.1. Integrated Access Bundled Package*

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility¹ between a customer premises and its serving office for connection to services. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service.

Monthly Recurring Charges:

	Voice Channels			
	<u>12</u>	<u>16</u>	<u>20</u>	<u>23</u>
DC	\$439.95	\$450.95	\$461.95	\$472.95

¹ Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of an Allegiance HDSL-equipped collocation may have Integrated Access Bundled Package delivered to them via HDSL.

*As of December 31, 2006, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services

4.1.37.1.7.1. Integrated Access Bundled Package (Cont'd)

Non-Recurring Charges:

Integrated Access Bundled Package Set-Up Fee, (Applies when ordering new Integrated Access Bundled Packages. Does not apply when upgrading or downgrading channels already established.) \$899.00

Change Charge, (Applies when upgrading or downgrading channels) \$ 75.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services

4.1.37.1.7.2 Total Communications - 4 Line Base Package²

Total Communications is designed for customers that need high-speed Internet Access and have 4-20 voice channels. The base package includes 4 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 4 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1.7 Integrated Services (Cont'd)

4.1.37.1.7..2 Total Communications - 4 Line Base Package² (Cont'd)

Monthly Recurring Charges:

	Voice Channels		
	Incremental Line Charge		
	<u>MRC</u>	<u>NRC</u>	
Base Package	\$70.69	\$899.00	(I)
Incremental Lines ¹	\$17.67		(I)
To add lines to existing services, to install RCF lines, per line		\$83.25	
Each add'l line installed at same time (including RCF lines)		\$32.00	

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of an Allegiance HDSL2 -equipped collocation may have Total Communications delivered to them via HDSL2.

¹NRC applies only to add additional lines to existing service.

²Product is no longer available to new customers.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services (Cont'd)

4.1.37.1.7.3 Total Communications - 6 Line Base Package

Total Communications is designed for customers that need high-speed Internet Access and have 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 6 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services (Cont'd)

4.1.37.1.7.3 Total Communications - 6 Line Base Package
(Cont'd)

Monthly Recurring Charges:

	Voice Channels		
	Incremental Line Charge		
	<u>MRC</u>	<u>NRC</u>	
Base Package	\$108.00	\$899.00	
Incremental Lines ¹	\$17.83		(I)
To add lines to existing services, to install RCF lines, per line		\$83.25	(I)
Each add'l line installed at same time (including RCF lines)		\$32.00	

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of an Allegiance HDSL2 -equipped collocation may have Total Communications delivered to them via HDSL2.

¹NRC applies only to add additional lines to existing service

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services (Cont'd)

4.1.37.1.7.4 Total Communications - Digital Handoff

Total Communications with Digital Handoff is designed for customers that need high-speed Internet Access and digital signaling on 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. The balance of the capacity is available for additional voice or data applications. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility.

The customer will be responsible for the connection from the Integrated Access Device to their equipment (no connection block will be provided with this service). Customers must digitally accept all of their channels. No more than two trunk groups will be provisioned for any given circuit. No custom calling features are available with this product. The available features are the same as those available with the company's Digital PBX product.

Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, Touch Tone, and LNP charges. DID Pricing is available in Section 7.2.4 of this tariff. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Service Descriptions and Rates (Cont'd)

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services (Cont'd)

4.1.37.1.7.4 Total Communications - Digital Handoff (Cont'd)

Monthly Recurring Charges:

	Voice Channels		
	Incremental Line Charge		
	<u>MRC</u>	<u>NRC</u>	
Base Package	\$135.00	\$899.00	(I)
Incremental Lines ¹	\$ 21.68		(I)
To add lines to existing services, to install RCF lines, per line		\$83.25	

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of an Allegiance HDSL2 -equipped collocation may have Total Communications delivered to them via HDSL2.

 LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.37 Network Switched Services

4.1.37.1 Service Descriptions and Rates (Cont'd)

4.1.37.1.7 Integrated Services (Cont'd)

4.1.37.1.5 Integrated Services Charges

These charges are associated with Integrated Access and Total Communications services.

Local Loop Expense Recoup

Applies to recoup local loop costs incurred by the Company during extended delays by the customer to install device. Once service is activated, this charge will be replaced by applicable Package charge associated with customer's Integrated Access or Total Communications service.

Monthly-recurring Charge

Local Loop Expense Recoup, per month	\$200.00
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Inside Wiring Overage Charge

Applies to recoup wiring expenses associated with the installation of Integrated Access and Total Communications services. This charge applies in addition to the standard installation charge of \$899.00 and will be determined on an Individual Case Basis (ICB).

	<u>Non-recurring Charge</u>
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Inside Wiring Overage Charge, per installation	\$ variable
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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.8 Business Services Basic Business Local Line Service1) Description

Business Services Basic Business Local Line Service is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Business Services Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Business Services Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.8 Business Services Basic Business Local Line Service (Cont'd)2) General

Message Rate Service: Calls to points within the local exchange area are charged on the basis of terms and conditions provided herein in addition to a base monthly charge. Local Calling areas are as specified within this tariff.

3) Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring service charge and usage charges for completed calls originated from the Customer's line during the billing period. Nonrecurring charges apply as described in this tariff. Local usage rates are provided within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Line Charge, per line	\$38.26	\$83.25	(I)
Each additional Line	\$38.26	\$32.00	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.9 Business Services Basic Business Multi-Line Service1) Description

Business Services Basic Business Multi-Line Service available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. The Business Services Basic Business Multi-Line is available as a message rated service. Business Services Basic Business Multi-Line Service is provided for connection of Customer-provided key system terminal equipment.

Each Business Services Basic Business Multi-Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.9 Business Services Basic Business Multi-Line Service (Cont'd)2) General

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified herein.

3) Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring service charge and usage charges for completed calls originated from the Customer's line during the billing period. Nonrecurring charges apply as described herein. Local usage rates for Message Rate Service are provided within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Line Charge, Per Line	\$38.26	\$83.25	(I)
Each additional Line	\$38.26	\$32.00	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.10 Small Business Basic Business Local Line II Service1) Description

Small Business Basic Business Local Line II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Small Business Basic Business Local Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Small Business Basic Business Local Line II has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.10 Small Business Basic Business Local Line II Service
(Cont'd)2) General

Message Rate Service: Calls to points within the local exchange area are charged on the basis of terms and conditions provided herein in addition to a base monthly charge. Local Calling areas are as specified within this tariff.

3) Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring service charge and usage charges for completed calls originated from the Customer's line during the billing period. Nonrecurring charges apply as described in this tariff. Local usage rates are provided within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Line Charge, per line	\$27.63	\$83.25	(I)
Each additional Line	\$27.63	\$32.00	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.11 Small Business Basic Business Multi-Line II Service1) Description

Small Business Basic Business Multi-Line II Service available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. The Small Business Basic Business Multi-Line II is available as a message rated service. Small Business Basic Business Multi-Line II Service is provided for connection of Customer-provided key system terminal equipment.

Each Small Business Basic Business Multi-Line II has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.37 Network Switched Services (Cont'd)4.1.37.1 Service Descriptions and Rates (Cont'd)4.1.37.1.11 Small Business Basic Business Multi-Line II Service
(Cont'd)2) General

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified herein.

3) Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring service charge and usage charges for completed calls originated from the Customer's line during the billing period. Nonrecurring charges apply as described herein. Local usage rates for Message Rate Service are provided within this tariff.

	<u>Monthly Recurring</u>	<u>Non-Recurring Installation Charge</u>	
Line Charge, Per Line	\$27.63	\$83.25	(I)
Each additional Line	\$27.63	\$32.00	(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.38 Bundled Packages

4.1.38.1 True Business SolutionsSM

The True Business SolutionsSM bundled package^{1,2} is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding long distance and tax. Upgrade packages are available to include additional features or incremental lines.

	<u>One Year Term</u>	<u>Two Year Term</u>	Three Year Term	
Base Package Includes	\$ 325.76	\$300.69	\$300.69	(I)
Three (3) lines				
Touch-tone				
Hunting				
Local Number Portability				
EUCL				
Unlimited Local Calls				
1500 LATA Minutes				
Choice of one (1) feature package on one (1) line				(I)
Incremental Line Package Includes	\$ 116.17	\$ 100.21	\$100.21	
One (1) line				
Touch-tone				
Hunting				
Local Number Portability				
EUCL				
Unlimited Local Calls				
500 LATA Minutes				
Feature Packages ³				
<u>Standard Feature Package</u>	\$ 7.40	\$ 5.92		
Call forwarding-variable				
Caller Identification name and number.				
<u>Premium Feature Package</u>	\$ 11.85	\$ 9.48		
Caller identification name and number				
Call forwarding-variable				
Three-way calling				
Call return				
<u>Voice Mail* Feature Package</u>	N/R	N/R		
Basic voice mailbox*-option 1				
Call forwarding-Don't answer				
Message waiting indicator *				
Basic Package Installation Fees (Non-Recurring)		\$ 72.00		
Incremental Line Package Installation Fees (Non-Recurring)		\$ 24.00		

¹ True Business SolutionsSM is not eligible for further discounting.

² Allegiance Telecom must be selected as the LATA and Long Distance Service provider.

³ Feature packages are only available to True Business SolutionsSM subscribers.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.38 Bundled Packages (Cont'd)

4.1.38.2 PRI Bundled Package

This Service is no longer available to new or existing Customers after January 5, 2005

The PRI Bundled Package provides eligible⁴ customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package, Monthly Recurring \$ 404.00

4.1.38.3 PRI Bundled Package 2

The Service is available to new or existing Customers on or after January 5, 2005.

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

Per Package Charges	One Year Term	Two Year Term	Three Year Term	
Monthly Recurring	\$ 852.13	\$ 757.55	\$ 725.36	(I)

Non-Recurring \$ 1300.00

Optional Features

MRC

Caller ID Name/Number \$ 105.47

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⁴Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.38 Bundled Packages (Cont'd)

4.1.38.4 Long Distance Bucket Packages

The Long Distance Buckets are bundled packages of long distance minutes billed under one flat rate. The package rate includes all applicable charges excluding tax. The Long Distance buckets are available to all product subscribers. Customers may choose from five (5) different packages listed below. The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum

<u>True Business Long Distance Buckets</u>	<u>MRC</u>	<u>Incremental Charge Overage/Per Minute</u>
200 Minute Long Distance Bucket	\$ 10.00	\$ 0.069
500 Minute Long Distance Bucket	\$ 23.75	\$ 0.069
1500 Minute Long Distance Bucket	\$67.50	\$ 0.069
2500 Minute Long Distance Bucket	\$ 100.00	\$ 0.049

4.1.38.5 You Choose Features Package

The You Choose Feature Package is a bundled package allowing customers to select six (6) of the features listed below with one flat rate. The package rate includes all applicable charges excluding tax. The You Choose Feature Package is available to all product subscribers while True Business SolutionSM subscribers receive this package at no additional cost.

	<u>One Year Term</u>	<u>Two Year Term</u>
You Choose Features Package	\$ 12.00	\$ 10.00
<u>Feature Options Include:</u>		
Caller Identification Name and Number		
Remote Access to Call Forwarding		
Call Forwarding Variable		
Call Waiting/Cancel		
Call Return		
Three way Calling		
Speed Dial 8		
Speed Dial 30		
Auto Redial		
Call Forwarding – Busy/Don't Answer		
Call Forwarding – Busy		
Call Forwarding – Don't Answer		

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.38 Bundled Packages (Cont'd)

4.1.38.6 True Business Total Communications and Digital Total Communications¹

This Service is no longer available to new or existing Customers after January 5, 2005

True Business Total Communications and Digital Total Communications are designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package². The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

<u>Monthly Recurring Charges</u>	<u>One Year Term</u>	<u>Two Year Term</u>	
Voice Package Price	\$116.24	\$104.90	(I)
Incremental Line Price	\$19.37	\$17.48	(I)
<u>Non-Recurring Charges</u>			
Base Package Installation Fees		\$199.00	
Incremental Voice Line Package Installation Fees ³		\$ 20.00	

¹True Business Total Communications and Digital Total Communications are not eligible for further discounting.

² Please Reference Section 8.4 in this tariff document for the You Choose Feature Package.

³ Applies to add incremental lines to existing service.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.38 Bundled Packages (Cont'd)

4.1.38.7 True Business Total Communications and Digital Total Communications #2^{1*}

True Business Total Communications and Digital Total Communications are designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described⁴ in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

Monthly Recurring Charge	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
Voice Package Price	\$129.20	\$113.00	\$104.90	(I)
Incremental Line Price	\$21.53	\$18.83	\$17.48	(I)
Non-Recurring Charges				
Base Package Installation Fees			\$199.20	
Incremental Voice Line Package Installation Fees ³			\$20.00	

1 True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.

2 Please Reference Section 4.1.38.5 in this tariff document for the You Choose Feature Package.

3 Applies to add incremental lines to existing service.

* As of December 31, 2006, this product will only be available to current customers.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.38 Bundled Packages (Cont'd)

4.1.38.8 JustCom Service

JustCom Service is a bundled small business package of four exchange access lines. The product offers local usage, intrastate and interstate outbound and toll-free long distance usage, eight custom calling features and a directory listing for a single flat-rated price. JustCom Service is available to customers on a month to month basis with no term or volume requirement in accordance with the terms of use specified in 4.1.38.1 below.

4.1.38.1 Terms of Use The following restrictions apply to JustCom Service:

- a. Call-center applications are prohibited, including, but not limited to, auto-dialers.
- b. Non-standard (e.g., excessive) internet connections and other data are prohibited. Services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard.
- c. Any use not consistent with standard business use, as reasonably defined by Allegiance, is prohibited.

Base Package Includes

Four (4) basic business lines
Unlimited Local Calling
Unlimited IntraLATA Minutes
Unlimited InterLATA Minutes

Monthly Recurring Charge

\$159.95

Non-Recurring

No Charge

Caller ID Name & Number

3-Way Calling

Call Waiting

Call Forward Variable

Speed Dial 30*

Voice Mail (Not regulated under this tariff)*

Call Forward Busy

Call Forward No Answer

Hunting

Each Additional LineMonthly Recurring Charge

\$39.95

Non-Recurring

No Charge

* Hunting may be substituted for Call Forwarding.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans

The Company's pricing structure offers discounts on its monthly recurring charges based upon a non-term plan (month to month) or term plan agreement as specified by the Customer. A Customer may select a monthly, one-year, or two-year plan period, which defines the Customer's fixed percentage discount as follows:

Monthly Plan	10% Discount
One-year Term Plan	15% Discount
Two-year Term Plan	20% Discount

Discounts are applied to the base rates identified in this tariff. The minimum discount rate of 10% applies to Customers utilizing the Company's services on a month to month basis and where a predetermined term plan has not been indicated. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

The Company's pricing structure also offers a 25% discount on non-recurring charges applicable to the Customer's specific service options.

Customers who make a monthly revenue commitment for Allegiance services will receive the associated rate indicated within this tariff. All services billed by the Company, including local and long distance services, will contribute to the monthly revenue commitment. If the customer does not meet their monthly revenue commitment, the customer will be invoiced for the difference.

Customers who terminate services (except Integrated Services) prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the monthly revenue commitment level multiplied by the number of months remaining in their term. Customers who terminate Integrated Services (Integrated Access and Total Communications) prior to fulfilling their term agreement may be assessed a termination liability fee equal to the monthly recurring charges multiplied by the number of months remaining in the term agreement. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they: (1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan; and (2) commit to a monthly revenue commitment level equal to or greater than their current minimum monthly commitment level.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

The following services and/or charges are not eligible for discounted pricing:

Account Setup Fee
End User Common Line Charge
End User Port Charge
Integrated Services*
Directory Assistance
Operator Services
Usage Sensitive Features
Switched and Dedicated Toll Free Service

Public/Pay Telephone Surcharge
Switched and Dedicated Long Distance

Services provided on a resale basis receive a 10% discount on monthly recurring and non-recurring charges. These discounts apply regardless of the term period selected.

*Line and data services only. Discounted pricing still applies to features and applicable usage.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

4.1.39.1 Independence Plan Discount Pricing Plan

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

Number Of Custom Calling Features on Line	Feature Discount
2	20%
3	30%
4 or more	40%

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

4.1.39.1 Independence Plan Discount Pricing Plan (Cont'd)

Level 1 - Independence Plan Feature Discounts (Cont'd.)

Custom Calling Features	Contributory	Eligible
Caller ID options	Yes	Yes
Call Forwarding options	Yes	Yes
Call Waiting	Yes	Yes
Call Return	Yes	Yes
Auto Redial	Yes	Yes
Three Way Calling	Yes	Yes
Speed Dial options	Yes	Yes
Distinctive Ring	Yes	Yes
Anonymous Call Rejection	No	No
Selective Blocking (Per Call)	No	No
Complete Blocking (Per Line)	No	No
Call Transfer	No	No
Message Waiting Indicator	No	No

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

4.1.39.1 Independence Plan Discount Pricing Plan (Cont'd)

Level 2 - Independence Plan Volume Discounts

The length of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

Total Monthly Charges	One-Year Term	Two-Year Term
\$100.01- \$149.99	10%	15%
\$150.00 - \$299.99	13%	18%
\$300.00 - \$599.99	15%	20%
\$600.00 - \$1199.99	17%	22%
\$1,200.00 - \$2,399.99	19%	24%
\$2,400.00 - \$3,699.99	21%	26%
\$3,700.00 - \$5,599.99	23%	28%
\$5,600.00 +	25%	30%

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

4.1.39.1 Independence Plan Discount Pricing Plan (Cont'd)

Level 2 - Independence Plan Volume Discounts (Cont'd)

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Products and Services	Contributory	Eligible
Dedicated Internet Access Services	Yes	Yes
Total Communications - Base Package	Yes	No
Total Communications - Incrementals	Yes	No
Integrated Access Channel Packages	Yes	No
UNE Based Products:		
Business Lines		
Analog/PBX Trunks	Yes	Yes
Digital PBX Service	Yes	Yes
Digital PBX Package	Yes	No
ISDN PRI Service	Yes	Yes
ISDN PRI Package (Promo)	Yes	No
Remote Call Forwarding (RCF)	Yes	Yes
Voice Mail*	Yes	Yes
Custom Calling Features	Yes	Yes
Directory Listing Services	Yes	Yes
Usage Sensitive Services	Yes	Yes
Operator Services	Yes	Yes
Wire Maintenance Plan*	Yes	Yes
Toll Blocking Options	Yes	Yes
Local Usage	Yes	Yes

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

4.1.39.1 Independence Plan Discount Pricing Plan (Cont'd)

Level 2 - Independence Plan Volume Discounts (Cont'd)

Products and Services	Contributory	Eligible
InterLATA Usage	Yes	No
IntraLATA Usage	Yes	Yes
Toll Free	Yes	No
Service Order Charges	No	No
Installation Charges	No	No
Promotional Installation Charges	No	No
International Usage	Yes	No
Local Number Portability	Yes	No
No Primary Interexchange Carrier – Primary Interexchange Carrier Charge	No	No
End User Common Line Charge	Yes	No
Account Set Up Fee	No	No
Taxes	No	No
Universal Service Fund	No	No
Local Call Detail Billing Fee	Yes	Yes
Allegiance Internet Services	Yes	Yes
Allegiance Select Usage	No	No
Individual Case Basis (ICB)	Yes	No
Other	TBD	TBD

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)

4.1.39 Discounted Term Pricing Plans (Cont'd)

4.1.39.1 Independence Plan Discount Pricing Plan (Cont'd)

Level 3 - Independence Plan Customer Revenue Commitment Discounts

Customer has the option to make a monthly-billed revenue guarantee, and receive an additional discount off net total billing for the invoice cycle, before the application of any taxing elements.

Customer Level Commitment	
\$500	3%
\$1000	4%
\$1500	5%
\$2000	6%
\$2500	7%

Customer Level Commitments are measured at the Customer Master Account level, governing all invoices and service locations associated with the customer master service agreement. This discount is to be applied to the net total invoiced charges before the application of any taxing elements for the billing cycle, after all other product charges and/or discounts are applied. Any Allegiance Select usage will **NOT** contribute to the Customer Level Commitment discount.

If customer does not meet the revenue commitment, a shortfall penalty will be assessed, and no further discounting will be applied. At the time a multi-location customer agrees to a customer revenue commitment, the customer must determine which location will be billed the shortfall amount.

If customer's total billing (before application of taxing elements) for the invoice cycle does not meet the revenue commitment after the Independence Plan Customer Revenue Commitment Discounts are applied, NO shortfall penalty will be assessed. For example, a customer agrees to a \$500 revenue commitment and after all the applicable discounts are applied the customer's invoice amount is \$510. Since they reached their minimum revenue commitment they qualify for an additional 3% (\$15.30). When you subtract the discount from the total invoice the customer's billable amount is now \$494.70. Though their total billable amount (after all discounts) falls below their commitment we will not charge them a shortfall since it was the discount that took them below.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.40 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or “all trunks busy” condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company’s ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 29.00

4.1.41 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Charge will be applied as follows:

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	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$12.50

4.1.42 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO’s demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

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EFFECTIVE: May 1, 2015

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.43 Administrative Service Fee

The Administrative Service Fee is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.2 Directory Assistance

A Customer may obtain Local Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Directory Assistance includes the option for call completion to the requested number at no additional charge.

4.2.1 Each call to Directory Assistance will be charged as follows:

Per call	\$ 2.25
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The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

4.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.3.1 will apply:

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.3 Operator Assistance (Cont'd)

4.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Non-Company Calling Card	\$1.58
Third Number Billing	\$1.30
Collect Calling	\$1.30
Person to Person	\$3.00
Station to Station: Fully Automated	\$1.30
Operator Handled	\$1.80

4.3.1.1 Usage Rates for Operator Completed Calls

The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of eighteen (18) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent,

\$0.10 per minute of use

4.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

4.3.2.1 Busy Line Verification: Upon request of the calling party, the operator verifies and reports back to the Customer that the line is busy with a call in progress or is available for incoming calls.

4.3.2.2 Busy Line Verification with Interrupt: The operator verifies that the number is busy with a call in progress and is available for incoming calls. At the Customer's request, the operator will then interrupt the call, advising the called party the name of the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

4.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

4.3.2.3.1 The operator verifies that the line is busy with a call in progress or is available for incoming calls.

4.3.2.3.2 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification, each request	\$1.30
Busy Line Interrupt, each request	\$1.80

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.4 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

4.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

4.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

4.4.3 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.4 Directory Listings (Cont'd)

4.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

4.4.5 Directory listings are provided in connection with each Customer service as specified herein.

4.4.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

4.4.5.2 Nonpublished Listings: A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4.

4.4.5.3 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party.

4.4.5.4 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

4.4.5.5 Regular Additional Listing: Additional listings with different names but the address and telephone number are the same as the primary listing.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.4 Directory Listings (Cont'd)

4.4.5 (Cont'd)

4.4.5.7 Duplicate Listing: In metropolitan area directories, alphabetical listings other than for the area in which the listed service is furnished.

4.4.5.8 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone.

4.4.5.9 Alternate Telephone Number: Where available, this feature is a listing, which references a telephone number, which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

4.4.5.10 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

	Per Listing or Per Number Charge	
Primary Listing	\$0.00	
Regular Additional Listing	\$7.35	(I)
Duplicate Listing	\$7.35	
Reference Listing	\$7.35	
Alternate Telephone Number	\$7.35	
Foreign Listing	\$7.35	
Non-Listed Number	\$5.25	
Non-Published Number	\$6.30	(I)

ISSUED: December 21, 2018

EFFECTIVE: January 1, 2019

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.5 Emergency Telephone Services:

4.5.1 Enhanced 911 (E911)

Enhanced 911 allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point ("PSAP"). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

4.5.2 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

4.5.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.5 Emergency Telephone Services (Cont'd)4.5.3 Private Switch / Automatic Location Identification (PS/ALI)

Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch located on the customer premises to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates an E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

4.5.3.1 Restrictions:

Customer must sign a minimum one (1) year term contract. The Customer must subscribe to Company's local voice service for which it is requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

4.5.3.2 Pricing: Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	NRC* (Installation)	MRC*	NRC** (Installation)	MRC**
Up to 1,000 station records per Customer.	\$4,375.00	\$210.00 per 1,000 records (or fraction thereof)	\$0.00	\$630.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700	\$183.75 per 1,000 records (or fraction thereof)	\$0.00	\$577.50 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400	\$157.50 per 1,000 records (or fraction thereof)	\$0.00	\$525.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$600.00		\$600.00	

* Effective January 1, 2016, these rates will be available only to current customers.

** Effective January 1, 2016, these rates will be available to new customers.

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EFFECTIVE: January 1, 2019

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.5 Emergency Telephone Services (Cont'd)4.5.3 Private Switch / Automatic Location Identification (PS/ALI)

4.5.3.3 Requirements

- (a) The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
- (b) Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
- (c) The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
 - Accept and dispatch calls for those PBX stations,
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.
- (d) Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- (e) PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
- (f) Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
- (g) The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
- (h) Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.5 Emergency Telephone Services (Cont'd)4.5.3 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd)

4.5.3.3 Requirements, (Cont'd)

- (i) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- (j) The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- (k) The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- (l) The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- (m) The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.
- (n) The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

Reserved for Future Use

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

- 4.6 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. There will be no charge for Vanity Telephone Numbers.
- 4.7 Telecommunications Relay Service: Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.
- 4.8 Presubscription: Provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

- 4.9 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.10 Trial Service Offering ("TSO"):

- 4.10.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
- 4.10.2 In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.
- 4.10.3 The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
- 4.10.4 The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- 4.10.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.11 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB rates, service descriptions, and length of such agreement will be filed with the Communications Division of the Washington, D.C. Public Service Commission.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.12 Remote Call Forwarding4.12.1 Description

Remote Call Forwarding (RCF) is a special reverse charge service whereby a call to a telephone number in one exchange (the call forwarding location) is automatically forwarded by the Telephone Company central office equipment to another telephone number in the same or different exchange. One RCF path is required for each call simultaneously forwarded. This service is offered only where the terminating telephone number can be dialed direct via the public switched network.

There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

4.12.2 General Regulations4.12.2.1 Availability of Service

RCF service requires special central office equipment and is furnished only where facilities permit.

RCF is not offered where the terminating station is a coin telephone

4.12.2.2 Limitations of Service

RCF is provided on the condition that the customer subscribe to sufficient RCF service and facilities to adequately handle calls to the RCF customer without impairing any services offered by the Telephone Company.

The Telephone Company will not provide identification of the originating telephone number to the RCF customer

RCF is not offered on an unlimited usage package service basis and is available only in an exchange where measured use service is offered.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.12 Remote Call Forwarding (Cont'd)4.12.3 Determining Usage Charges

For calls between the calling party and the number arranged for RCF

- The calling party is responsible for payment of charges to the RCF location. For collect calls, the party subscribing to RCF is responsible for the payment charges to the RCF location, if the party at the number called accepts the call.
- The customer subscribing to the RCF is responsible for each completed call and is charged the applicable tariff rate for a toll or measured local use dial station-to-station call. The dial station-to-station rate applies to all calls answered at the terminating number, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

4.1.12.4 Rates

2003. The following rates will no longer be available to new Customers after January 1,

Monthly Recurring Charge	\$13.00 per path
--------------------------	------------------

Non-Recurring Charge	\$10.00 per path
----------------------	------------------

Customers who enter into Service Order Agreements to receive Remote Call Forwarding after January 1, 2003 will receive the following rates.

- | | | | |
|-----|--|----------|-----|
| (a) | <u>Non-recurring charges:</u> | | |
| | Connection Charge | \$ 9.80 | |
| | (Per path) | | |
| (b) | <u>Recurring charges:</u> | | |
| | Monthly Charges (First Path) | \$ 27.22 | (I) |
| | Monthly Charges (Each Additional Path) | \$ 26.05 | (I) |
| (c) | <u>Usage Charges:</u> Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of originating number and termination number. Local calls will be billed at rates specified in Section 4.1.3 of this tariff. | | |
| (d) | <u>Change Charge:</u> The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed. | | |

ISSUED: December 21, 2018

EFFECTIVE: January 1, 2019

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.13 Satisfaction Guarantee

This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. Pursuant to this service offering, a New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.13 Satisfaction Guarantee (Cont'd)**

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This service offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.10 of this tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.14 Intercept and Number Referral Service

- (A) Intercept is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.
- (B) Number Referral Service is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	<u>Non-recurring Charge</u>
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months	\$55.00

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.15 The Multi-Tenant Buddy Program

This program offers eligible Customers discounts on XO Services. In order to be eligible for this program, Customers must meet the criteria of either a "Referring Buddy" or a "Referred Buddy."

This program cannot be combined with any other special offer or promotion offered by XO.

4.15.1 Program Criteria

4.15.1.1 A Referring Buddy is a property management company of a multi-tenant building "Serviceable Property") that refers potential subscribers located in that Serviceable Property to XO for XO Services. Referring Buddies must subscribe to XO Services for a minimum two year commitment in order to receive the discounts listed in section 6.2.1 below.

4.15.1.2 A Referred Buddy is a Customer who, as a result of being referred to XO by a Referring Buddy, receives XO Services at a Serviceable Property, for a minimum two year term commitment.

4.15.2. Program Discounts

4.15.2.1 A Referring Buddy will receive XO intraLATA and interLATA long distance service at a rate of \$0.05 per minute. Additionally, once the aggregate of the recurring revenue of all Referred Buddies of a Referring Buddy reaches and remains at \$3,000.00 per month, the Referring Buddy will receive a \$50 credit on its XO invoice for each additional potential subscriber referred to XO for XO Services that executes a contract with XO for XO Services.

4.15.2.2 A Referred Buddy will receive a 10% discount off monthly recurring and usage charges for the XO Services listed in this tariff. The discount only applies to standard XO services and pricing, and does not apply to Individual Case Basis arrangements, taxes, surcharges, or tax-like charges.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.15 The Multi-Tenant Buddy Program4.15.3 Special Terms and Conditions for the Referring Buddy

4.15.3.1 As stated above, the Referring Buddy must subscribe to XO services for a minimum two year commitment. The Referring Buddy may terminate service upon thirty (30) days prior written notice without incurring liability for the early termination charges, specified in section 2.7 of this tariff, provided that the Referring Buddy has delivered written notice by facsimile or e-mail to XO establishing that the Referring Buddy's contract for property XO management services in the Serviceable Property has been terminated in its entirety and that the Referring Buddy no longer provides property management services to the Serviceable Property.

4.15.3.2. If neither the Referring Buddy nor XO cancel the service prior to the end of the term commitment, at the completion of the term commitment, XO will continue to provide service to the Referring Buddy on a month-to-month basis.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 DIRECTORY ASSISTANCE SERVICE

4.16.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

4.16.2 Description

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA.

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA.

The Company furnishes directory assistance service to aid Customers in determining telephone numbers. No more than two (2) local telephone numbers may be requested per call to directory assistance service.

A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Directory Assistance Service (Cont'd)

4.16.3 Exemptions

Charges for Directory Assistance Service are not applicable to calls placed by persons who affirm in writing to the Company that a visual or physical handicap prevents them from using a telephone directory. This exemption includes Directory Assistance Service calls placed from a handicapped person's household and a business telephone service used exclusively by a handicapped person furnished to handicapped Customers who indicate a need to use other telephones when away from their residence.

Handicapped Customers will be exempted from charges for Directory Assistance Service by means of the completion of an exemption form supplied by the Company. The handicapped Customer should notify the Company to make arrangements to be exempted. The Company will provide a form to be signed by the Customer or the Customer's representative which when returned will establish the exemption. In addition, the Company will accept lists of handicapped Customers furnished by organizations and agencies which assist the handicapped as a substitute for individual written notification.

4.16.4 Regulations

For calls placed through a Company operator, the Operator Assisted Local Call Charge tariff applies. Operator Assisted Local Call Charge will not apply in the following cases:

- A. To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Directory Assistance Service (Cont'd)

4.16.5 Rates

	<u>Non-recurring Charge</u>
Local Directory Assistance, per call	\$2.25
National Directory Assistance, per call	\$2.25

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.17 Local Operator Services

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Service and to Customers and Users of exchange access lines which the Customer has pre-subscribed to the Company's Pre-Subscribed MTS or Total Service Solution products.

4.17.1 Call Types

Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department or PBX extension specified by the calling party. Where this service is available, rates and charges may be billed to the Customer's LEC calling card, calling station, called station or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station - A service where the person originating the call dials the telephone number desired, or gives to the company operator the telephone number of the desired line, branch exchange, branch exchange or Centrex line which is reached directly rather than through a branch exchange or Centrex attendant, or gives only the name and address under which the number of the desired line, or branch exchange or Centrex system is listed, and does not specify a particular person to be reached, nor a particular line, department, or office to be reached through a branch exchange or Centrex attendant.

4.17.2 Rates and Charges

Local exchange and IntraLATA may be placed on an operator-assisted basis.

In addition to the usage charges identified herein, the following operator-assisted charges will apply:

Charges

Station-to-Station/Local	\$2.00
Station-to-Station/IntraLATA	\$2.50
Person-to-Person Surcharge, per call	\$3.30

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.18 Directory Listing Services

4.18.1 Directory Listing Definitions

Primary Listing - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group at no charge.

Non-Listed Listing - A Non-Listed Listing will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

Non-Published Listing - A Non-Published Listing will be furnished at the Customer's request. A Non-Published Listing is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Listing is not available to the general public. Charges for a Non-Published Listing are specified herein.

Additional Listing - Regular additional listings are available only in the names of authorized users of the customer's service. All listings are of the same address and telephone number as the primary listing, except as provided for joint user and alternate number listings.

Cross Reference Listing - Cross-referenced listing may be furnished when it is necessary to refer the directory user to another directory listing.

Caption Listing - Listings may be indented under a caption or subcaption at no additional charge when in the judgement of the Company; the captions will facilitate the use of the service.

4.18.2 Directory Listing Rates

	Monthly Recurring <u>Per Listing</u>
Primary Listing	N/C
Non-Listed Listing	\$5.25
Non-Published Listing	\$6.30
Additional Listing	\$7.35
Cross Reference Listing	\$7.35
Caption Listing	N/C

(I)
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(I)

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 Blocking Service

4.19.1 Blocking Options

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers:

Long Distance Message Restriction - An arrangement which permits a Local Exchange Service line or PBX trunks to dial local service area calls, 911 calls, Directory Assistance calls and Toll Free Service calls but prevents the origination of long distance calls and 700/900 calls. In addition, this arrangement denies the user access to "ZERO" (Operator) dialing.

Call Restriction - A business individual line service which blocks the origination of all 700/900 service telephone numbers and directly dialed, i.e. 1+, long distance calls. This service will allow calls to 911, Directory Assistance, Toll Free Service telephone numbers and calls to the operator (0+, 0-) for collect and third number billed calls.

700/900 - Blocks pay per call calls to 700 and 900 numbers.

Audiotex Call Restriction (976/915) - Blocks calls to Audiotex (976/915) numbers.

Selective Class of Call Screening - An arrangement where the administrative handling of long distance calls made from a customer's premises are performed by the Company's employees. Customer dialed outgoing long distance calls are routed to a Company operator, who processes the call as instructed by the calling party. The service permits the customer to designate those telephones from which only non-sent paid long distance calls can be made.

The provision of Selective Class of Call Screening is limited to Business Private Branch Exchange (PBX) Service and Centrex Service, subject to the availability of suitable facilities.

The following types of non-sent paid long distance operator handled messages will be processed:

- a. Bill to third party
- b. Collect call
- c. Credit card

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 Blocking Service

4.19.1 Blocking Options (Cont'd)

Selective Class of Call Screening (cont'd)

Local exchange Service messages are permitted from telephones designated for Selective Class of Call Screening.

Customers provided with Selective Class of Call Screening will be responsible for notifying the users of the service as to the types of messages allowed.

4.19.2 Rates

	<u>Non- Recurring</u>	<u>Monthly Recurring</u>
700/900 Blocking*/Blocks calls to 700 and/or 900#s, per line	\$4.50	N/C
Audiotex Call Restriction (976/915)*/Blocks calls to Audiotex (976/915) numbers, per trunk	\$4.50	N/C
Selective Class of Call Screening/Outgoing long distance calls are routed to operator for third party, collect, and credit card, per trunk	\$229.69	\$6.61
Long Distance Message Restriction	\$10.00	\$3.50
Call Restriction, per line	\$10.00	\$4.00

*Installation charge only applies to add restriction after initial service installation.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.20 ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE¹

4.20.1 General Description

Asymmetric Digital Subscriber Line (ADSL) is an access data technology service enabling high-speed delivery of data, audio, and video in a digital form over the existing traditionally-voice telephone infrastructure (copper twisted-pair phone lines called the local loop which connect the customer premises and the carrier's central office).

A non-recurring installation charge and monthly recurring rate apply for each ADSL end-user connection. Non-regulated Customer Premises Equipment (CPE) and Internet services charges also apply for each ADSL end-user connection. -Additional non-recurring charges will be levied to the ADSL customer if the local exchange loop requires "Line Conditioning" to meet ADSL specifications. Except where otherwise stated in this section, the terms and conditions set forth in other sections of this tariff shall apply in addition to the terms and conditions stated in this section.

4.20.2 Rights of Allegiance

Allegiance will not provision ADSL service if Allegiance has reasonably determined that (a) it is not technically feasible to provide over existing facilities or (b) it will cause interference problems within Allegiance's network or other facilities or with the network or facilities of any other party.

During network maintenance and software update periods, it may be necessary to temporarily place the ADSL central office equipment out of service. Allegiance reserves the right to temporarily interrupt ADSL service during such periods and at other times such as those considered by Allegiance to be an emergency; however, Allegiance will make good faith efforts to avoid and minimize such temporary interruptions.

If Allegiance has reason to believe that permitting the commencement or continuation of ADSL service adversely affects or would adversely affect the ability of Allegiance or another carrier to provide, complete, or maintain the level of or quality of its services to its customers, Allegiance may refuse to provide ADSL service or may discontinue providing such service

¹This product is no longer available to new customers as of June 20, 2001.

ISSUED: February 1, 2012

EFFECTIVE: February 2, 2012

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.20 ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE

4.20.3 Service Provisioning

ADSL service provides a virtual private line connection from the customer-designated premises to the point of interconnection on Allegiance's network.

Allegiance or its suppliers or representatives will qualify the local exchange service loop between the customer's designated premises and the serving wire center. The purpose of qualification is to determine the availability and suitability of existing facilities to provide ADSL service, and determine if Line Conditioning is required to support ADSL service.

Line Conditioning may be necessary if the existing unaltered local exchange facility will not accommodate ADSL service. This may include, but is not limited to, the removal of load coils, bridged taps, and/or repeaters or other devices. A non-recurring charge will apply per line that requires Line Conditioning. Allegiance does not warrant that Line Conditioning will permit the provision of ADSL service. Where the customer orders Line Conditioning, the customer remains responsible for all charges incurred on its behalf, even though such Line Conditioning may not permit the provision of ADSL service.

Allegiance will not provision ADSL service on facilities that are determined by the company to be unsuitable for ADSL service. ADSL service may not be available to the customer, or the customer may not have the selection of all of Allegiance's ADSL offerings, depending on the distance of the customer from the serving CO and the type and condition of the facilities. Where ADSL service is not available, the customer may choose other Allegiance offerings in lieu of ADSL service; however, such other Allegiance offerings shall only be available at the rates set forth for those other offerings, not the rates for ADSL service.

ADSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. Actual data transmission rates depend on a number of factors, including, but not limited to (1) the distance from the customer to the serving wire center (maximum distance 18,000 feet), (2) the type of copper facility (wire gauge) and (3) the physical plant.

LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.20 ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE

4.20.4 Rate Element Descriptions

ADSL service arrangements, where available, may be purchased in three (3) options and are based on the maximum “downstream” and “upstream” speed combinations chosen by the customer. These options are listed below:

	<u>Maximum Downstream Speed</u>	<u>Maximum Upstream Speed</u>
allegianceDSL384	384 Kbps	128 Kbps
allegianceDSL768	768 Kbps	384 Kbps
allegianceDSL1.5	1.544 Mbps	768 Kbps

A non-recurring installation charge and monthly recurring rate apply for each ADSL end-user connection. Non-regulated Customer Premises Equipment (CPE) and Internet services charges also apply for each ADSL end-user connection.

Additional non-recurring charges will be levied to the ADSL customer if the local exchange loop requires “Line Conditioning” to meet ADSL specifications. A non-recurring charge will apply per line that requires Line Conditioning. This charge will be levied at the ILEC’s prevailing line conditioning rates plus an Allegiance service charge calculated per the Time and Materials Section of this tariff. Allegiance does not warrant that Line Conditioning will permit the provision of ADSL service. Where the customer orders Line Conditioning, the customer remains responsible for all charges incurred on its behalf, even though such Line Conditioning may not permit the provision of ADSL service.

4.20.5 Price List Per ADSL End-User Connection

The rates identified below are in addition to other rates and charges reflected in this tariff. The rates indicated below are associated with the tariffed ADSL installation charges and access services and do not include the total costs incurred by the customer when ADSL service is purchased. The ADSL services tariffed herein are not sold on a stand-alone basis -- they are provided as a bundle that includes non regulated CPE and Internet related services.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
<u>Per Access Line</u> allegianceDSL384	\$125.00	\$40.00
allegianceDSL768	\$200.00	\$60.00
allegianceDSL1.5	\$250.00	\$80.00

 LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.21 Public Telephone Surcharge**

In order to recover the Company's expenses an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.50
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4.22 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

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 EFFECTIVE: February 2, 2012

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.23 **Reserved for Future Use**

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LOCAL EXCHANGE SERVICES

4.0 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.24 Supplemental Change Charge**

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

	NON-RECURRING CHARGES		
	Timeframe of Change Request		
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

