

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

2. Measurement of Service

Calling is billed per call according to duration for applicable services. Unless otherwise stated, calls are timed in whole minute increments, with each fraction of a minute rounded up to the next whole minute. Timing begins with completion of the connection to the called number and ends with the termination of the connection.

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2. Measurement of Service (cont'd)

2.1 Zone Usage Measurement

2.1.1. Company defines local calling Zones 1, 2 and 3 as follows:

Pacific Bell Area/Territory

Refer to Pacific Bell Telephone Company Schedule Cal. P.U.C. No. A5

Verizon Area/Territory

Refer to Verizon California, Inc. Schedule P.U.C. Schedule No. H-1

Roseville Area/Territory

Zone 1

Citrus Heights DRA¹

And

Roseville BRA²

Zone 2

Citrus Heights DRA

Fair Oaks

Folsom

Lincoln

Pleasant Grove

Rio Linda

Roseville BRA

Sacramento North DA

South Placer

Zone 3

Sacramento Main

¹ Citrus Heights District Rate Area

² Roseville Base Rate Area

2.1.2. Applicability of Rates and Charges based on Zones

Pacific Bell Area/Territory

Refer to Pacific Bell Telephone Company Schedule Cal. P.U.C. No. A5

Verizon Area/Territory

Refer to Verizon California, Inc. Schedule P.U.C. Schedule No. H-1

Roseville Area

Zone 1 and Zone 2 Rates and Charges

Rates and charges listed throughout this Document for the Roseville Area are applicable to calls originating in Citrus Heights DRA or Roseville BRA and terminating within Zone 1 and Zone 2 calling areas listed above.

Zone 3 Rates and Charges

Rates and charges listed throughout this Document for the Roseville Area are applicable to calls originating in Citrus Heights DRA or Roseville BRA and terminating in Zone 3 calling areas as listed above.

2.2 Direct Connect Customers – Roseville Area

As used in this document, Direct Connect shall apply to those Customers in the Roseville Area whose XO Service is provided exclusively over XO facilities and not over the facilities of another carrier.

