

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

Effective January 31, 2020, the services in this product document are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product document are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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4. Rate Schedules

4.1 Small Business Basic Access Business Line Service

Small Business Basic Access Business Line Services is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with a single, voice-grade communications channel. Each Small Business Basic Access Business Line will include a telephone number.

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings:

4.1.1.1 Small Business Basic Business Line Service

Small Business Basic Access Business Line service is available in either flat rate or measured rate options and includes the following standard features at no additional charge:

Touchtone
One Directory Listing

4.1.1.2 Optional Features

A Small Business Basic Access Business Line Customer may order, in addition to the standard features included in each service, the following optional features, at the rates specified in Section 4.1.1.3.b). Not all features are available to all locations.

Touchtone
Account Codes
Automatic Call Return
Repeat Dialing (Automatic Recall)
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Waiting
Call Park
Call Pickup, Group
Call Transfer, Consultation & Conference
Automatic Call Return
Calling Number Delivery
Calling Number Delivery Blocking
Six-Way Calling
Conference Three-Way
Message Waiting
Serial Hunting
Speed Dial 8 Numbers
Vanity Number
Vanity Number Retention

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4. Rate Schedules (cont'd)

4.1 Small Business Basic Access Business Line Service (cont'd)

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings (cont'd)

4.1.1.3 Small Business Basic Access Basic Business Line Rates and Charges

A Small Business Basic Access Business Line Customer will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage (if applicable) charges as specified below.

a) Non-Recurring Charges

Line Connection Charge (per line)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year Term	\$10.00

Adds, Moves

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10 per line

Move – Physical Location

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10 per line

See Section 1.10 for pricing regarding Service Order Charges.

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4. Rate Schedules *(cont'd)*

4.1 Small Business Basic Access Business Line Service *(cont'd)*

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings *(cont'd)*

4.1.1.3 Small Business Basic Access Basic Business Line Rates and Charges *(cont'd)*

b) Optional Features - Pacific Bell Area

(No additional nonrecurring charge applies if ordered at time of service initiation, unless as otherwise noted in this document)

	<u>Monthly Recurring</u>
Account Codes	\$ 2.00
Automatic Call Return	\$ 4.00
Call Transfer, Consult. & Conf.	\$ 4.00
Call Forward Busy	\$ 4.00
Call Forward No Answer	\$ 4.00
Call Forward Variable	\$ 4.00
Call Hold	\$ 4.00
Call Waiting	\$ 4.00
Call Park	\$ 4.00
Call Pickup, Group	\$ 4.00
Calling Name and Number Delivery Blocking	\$ 0.00
Calling Number Delivery	\$ 5.50
Calling Number Delivery Blocking	\$ 0.00
Conference Three-Way	\$ 4.00
Message Waiting Light	\$ 4.00
Remote Access to Call Forwarding	\$ 3.15
Repeat Dialing (Automatic Recall)	\$ 4.00
Serial Hunting	\$ 0.05
Six-Way Calling	\$ 6.50
Speed Dial - 8 Numbers	\$ 4.00
Touchtone	\$ 0.00
Vanity Number	\$ 6.00
Vanity Number Retention	\$ 6.00

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4. Rate Schedules *(cont'd)*

4.1 Small Business Basic Business Basic Access Business Line Service *(cont'd)*

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings *(cont'd)*

4.1.1.3 Small Business Basic Access Business Line Rates and Charges *(cont'd)*

c) Optional Features – Verizon Area

(No additional nonrecurring charge applies if ordered at time of service initiation, unless as otherwise noted in this document)

	<u>Monthly Recurring</u>
Account Codes	\$2.00
Automatic Call Return	\$4.00
Call Forward Busy	\$1.00
Call Forward No Answer	\$1.00
Call Forward Variable	\$1.25
Call Hold	\$4.00
Call Park	\$4.00
Call Pickup, Group	\$4.00
Call Transfer, Consult. & Conf.	\$4.00
Call Waiting	\$3.00
Calling Name and Number Delivery Blocking	\$0.00
Calling Number Delivery	\$6.00
Calling Number Delivery Blocking	\$0.00
Conference Three-Way	\$3.00
Message Waiting Light	\$0.25
Remote Access to Call Forwarding	\$3.15
Repeat Dialing (Automatic Recall)	\$4.00
Six-Way Calling	\$5.50
Serial Hunting	\$0.05
Speed Dial - 8 Numbers	\$2.25
Touchtone	\$0.00
Vanity Number	\$3.00
Vanity Number Retention	\$6.00

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4. Rate Schedules *(cont'd)*

4.1 Small Business Basic Access Business Line Service *(cont'd)*

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings
(cont'd)

4.1.1.3 Small Business Basic Access Basic Business Rates and Charges *(cont'd)*

d) Optional Features – Roseville Territory

(No additional nonrecurring charge applies if ordered at time of service initiation, unless as otherwise noted in this product document).

Monthly Recurring Charge

Account Codes*	\$2.00
Call Return	\$4.00
Call Transfer, Consult & Conf.	\$4.00
Call Waiting	\$4.00
Call Pickup, Group	\$2.00
Calling Number Delivery – caller ID	4.00
Calling Number Delivery Blocking	No Charge
Conference - Three Way	\$4.00
Message Waiting	\$4.00
Serial Hunting	\$0.50
Repeat Dialing (Automatic Recall)	\$4.00
Remote Access to Call Forwarding**	\$1.50
Vanity Number Retention	\$6.00
Call Forwarding Bundle	\$3.50
--includes Call Forwarding /Busy Call Forward/Call Forward Don't Answer	

* Account codes are used for long distance calls only. Rates apply per line.

** Customer also must order Call Forwarding at additional charges listed.

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4. Rate Schedules *(cont'd)*

4.1 Small Business Basic Access Business Line Service *(cont'd)*

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings *(cont'd)*

4.1.1.3 Small Business Basic Access Business Line Rates and Charges, *(cont'd)*

e) Measured Service – Pacific Bell Area

Measured service will include a flat rate monthly charge plus usage charges for calls within and outside of the local calling area.

Monthly Recurring Charges

Basic Access - Line Charge

Month-to-month	\$37.97
1 year minimum	\$37.97
2 year minimum	\$33.51

f) Measured Service– Frontier Area

Measured service will include a flat rate monthly charge plus usage charges for calls within and outside of the local calling area.

Monthly Recurring Charges

Basic Access - Line Charge

Month-to-Month	\$49.17
1 year minimum	\$49.17
2 year minimum	\$44.70

g) Measured Service– Consolidated Communications Area

Measured service will include a flat rate monthly charge plus usage charges for calls within and outside of the local calling area.

Monthly Recurring Charges

<u>Term</u>	<u>Per Monthly Billing Cycle</u>
Month-to-month	\$40.23
1 year minimum	\$40.23
2 year minimum	\$37.97

Direct Connect Customers will be charged the rates listed in section 4.1.1.3.e of this document.

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4. Rate Schedules *(cont'd)*

4.1 Small Business Basic Access Business Line Service *(cont'd)*

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings *(cont'd)*

4.1.1.3 Small Business Basic Access Business Line Rates and Charges, *(cont'd)*

h) Usage Rate, Variable Option– Pacific Bell Area

Zones 1 & 2 Local calling area

Month-to-Month	Initial/Additional Minutes
Day	\$0.03/\$0.01
Evening	\$0.02/\$0.0065
Night	\$0.12/\$0.004

1 year minimum

Day	\$0.033/\$0.0108
Evening	\$0.0216/\$0.0071
Night	\$0.0132/\$0.0044

2 year minimum

Day	\$0.03/\$0.009
Evening	\$0.02/\$0.007
Night	\$0.012/\$0.004

i) Usage Rate, Variable Option– Pacific Bell Area

Zone 3 Local calling area

Month-to-Month	
Day	\$0.073/\$0.0160
Evening	\$0.05/\$0.011
Night	\$0.03/\$0.006

1 year minimum

Day	\$0.0782/\$0.0173
Evening	\$0.054/\$0.012
Night	\$0.0324/\$0.0065

2 year minimum

Day	\$0.072/\$0.016
Evening	\$0.048/\$0.011
Night	\$0.029/0.006

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4. Rate Schedules (cont'd)

4.1 Small Business Basic Access Business Line Service (cont'd)

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings (cont'd)

4.1.1.3 Small Business Basic Access Business Line Rates and Charges, (cont'd)

j) Usage Rate, Variable Option–Verizon Area

Zones 1 & 2 Local calling area

Month-to-Month	Initial/Additional Minutes
Day	\$0.0360/\$0.0090
Evening	\$0.0252/\$0.0063
Night	\$0.144/\$0.0036

1 year minimum	
Day	\$0.0396/\$0.0098
Evening	\$0.0273/\$0.0069
Night	\$0.0159/\$0.0039

2 year minimum	
Day	\$0.036/\$0.0082
Evening	\$0.0243/\$0.0063
Night	\$0.0144/\$0.0036

k) Usage Rate, Variable Option–Verizon Area

Zone 3 Local Calling Area

Month-to-Month	
Day	\$0.0900/\$0.0360
Evening	\$0.0630/\$0.0252
Night	\$0.0360/\$0.0144

1 year minimum	
Day	\$0.0977/\$0.0389
Evening	\$0.0681/\$0.0275
Night	\$0.0389/\$0.0156

2 year minimum	
Day	\$0.0888/\$0.0352
Evening	\$0.0605/\$0.0248
Night	\$0.0346/\$0.0142

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4. Rate Schedules (cont'd)

4.1 Small Business Basic Access Business Line Service (cont'd)

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings (cont'd)

4.1.1.3 Small Business Basic Access Business Line Rates and Charges, (cont'd)

l) Usage Rate, Variable Option–Roseville Area

Zones 1 & 2 Local Calling Area*

<u>Month to month</u>	<u>First Minute</u>	<u>Each Add'l Minute</u>
Day	\$0.0405	\$0.0135
Evening	\$0.0284	\$0.0095
Night	\$0.0162	\$0.0054

1 Year Minimum Term

Day	\$0.0365	\$0.0122
Evening	\$0.0255	\$0.0085
Night	\$0.0146	\$0.0049

2 Year Minimum Term

Day	\$0.0328	\$0.0109
Evening	\$0.0230	\$0.0077
Night	\$0.0131	\$0.0044

Zone 3 Local Calling Area*

<u>Month to month</u>	<u>First Minute</u>	<u>Each Add'l Minute</u>
Day	\$0.0727	\$0.0315
Evening	\$0.0509	\$0.0221
Night	\$0.0291	\$0.0126

1 Year Minimum Term

Day	\$0.0654	\$0.0284
Evening	\$0.0458	\$0.0198
Night	\$0.0262	\$0.0113

2 Year Minimum Term

Day	\$0.0589	\$0.0255
Evening	\$0.0412	\$0.0179
Night	\$0.0235	\$0.0102

*Zone calling areas are listed in section 2.1 of this document.

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4. Rate Schedules (cont'd)

4.1 Small Business Basic Access Business Line Service(cont'd)

4.1.1 Small Business Basic Access Business Line Service is available in the following offerings (cont'd)

4.1.1.3 Small Business Basic Access Business Line Rates and Charges, (cont'd)

m) Usage Rate, Simple Option- Pacific Bell Area

Simple Zone 1 & 2 - (Mo)	\$0.0200
Simple Zone 1 & 2 - (1Yr.)	\$0.0216
Simple Zone 1 & 2 (2 Yr.)	\$0.0195
Simple Zone 3 - Mo.	\$0.0405
Simple Zone 3 - (1 Yr.)	\$0.0438
Simple Zone 3 - (2 Yr.)	\$0.0396

n) Usage Rate, Simple Option- Verizon Area

Simple Zone 1 & 2 - (Mo)	\$0.0225
Simple Zone 1 & 2 - (1Yr.)	\$0.0248
Simple Zone 1 & 2 (2 Yr.)	\$0.0221
Simple Zone 3 - Mo.	\$0.0630
Simple Zone 3 - (1 Yr.)	\$0.0683
Simple Zone 3 - (2 Yr.)	\$0.0621

o) Usage Rate, Simple Option- Roseville Area*

<u>Month to month</u>	<u>Per</u> <u>Minute</u>
Zones 1 & 2	\$0.0350
Zone 3	\$0.0600

1 Year Minimum Term

Zones 1 & 2	\$0.0300
Zone 3	\$0.0550

2 Year Minimum Term

Zones 1 & 2	\$0.0250
Zone 3	\$0.0500

*Zone calling areas are listed in section 2.1 of this document.

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4. Rate Schedules *(cont'd)*

q4.1 Small Business Basic Access Business Line Service *(cont'd)*

Timing of Messages: Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station 'hangs up' thereby releasing the network connection. If the called station 'hangs up' but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network. Chargeable time does not include time lost because of faults or defects in the connection.

4.2 Local Trunk*

Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

4.2.1 Local Trunk Service is available in the following manner. A Local Trunk can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

4.2.1.1 One-Way Outbound

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

4.2.1.2 One-Way Inbound or Two-Way

Provides the Customer with a single analog connection which can carry one-way inbound or two-way traffic.

4.2.1.3 Features

The following features are available:
Hunting
Touch Tone
Inter- and intraLATA Presubscription
One Directory Listing

*Effective December 6, 2008, this product will only be available to current customers at their current location.

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4. Rate Schedules (cont'd)

4.2 Local Trunk (cont'd)

4.2.2 Local Trunk Rates and Charges

A Local Trunk Customer will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, as specified below. Usage Charges are listed in sections 4.1.1.3.h through 4.1.1.3.o of this document.

Non-Recurring Charges -- Pacific Bell Area

4.2.2.1 Trunk Connection Charge (per trunk)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year Term	\$10.00

Adds, Moves

Add'l trunks (Ordered after initial install)

--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20.00 per trunk
--2 Year Term	\$10.00 per trunk

Move – Physical Location

--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20.00 per trunk
--2 Year Term	\$10.00 per trunk

4.2.2.2 Non-Recurring Charges - Verizon Area

Trunk Connection Charge (per trunk)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year Term	\$10.00

Adds, Moves

Add'l trunks (Ordered after initial install)

--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20.00 per trunk
--2 Year Term	\$10.00 per trunk

Move – Physical Location

--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20.00 per trunk
--2 Year Term	\$10.00 per trunk

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.2 Local Trunk (cont'd)

4.2.2 Local Trunk Rates and Charges

4.2.2.3 Non-Recurring Charges -- Roseville Territory

Trunk Connection Charge (per trunk)

Month to Month	\$65.00
1 Year Minimum Term	\$20.00
2 Year Minimum Term	\$10.00

Adds, Moves

Non-Recurring Charge

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$30 per line
--2 Year minimum Term	\$20 per line
Move – Physical Location	
--Month to Month Term	\$65.00 per line
--1 Year Term	\$30 per line
--2 Year minimum Term	\$20 per line

4.2.2.4 Monthly Recurring Charges Local Trunk Charge

Pacific Bell Area

Month-to-month	\$34.44
1 year minimum	\$34.44
2 year minimum	\$30.39

4.2.2.5 Optional Features - Pacific Bell Area

Calling Number Delivery Blocking (per call)	\$0.00
Touchtone	\$0.00
Serial Hunting	\$0.05
Calling Number Delivery	\$5.50

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4. Rate Schedules (cont'd)

4.2 Local Trunk (cont'd)

4.2.2 Local Trunk Rates and Charges (cont'd)

**4.2.2.6 Monthly Recurring Charges Local Trunk Charge
Verizon Area**

Month-to-month	\$21.00
1 year minimum	\$20.00
2 year minimum	\$19.00

4.2.2.7 Optional Features – Verizon Area

Calling Number Delivery Blocking (per call)	\$0.00
Touchtone	\$0.00
Serial Hunting	\$0.05
Calling Number Delivery	\$5.50

4.2.2.8 Monthly Recurring Charges Local Trunk Charge – Roseville Territory

Month-to-month	\$36.49
1 Year Minimum Term	\$36.49
2 Year Minimum Term	\$34.44

4.2.2.9 Monthly Recurring Charges - Optional Features – Roseville Territory

Calling Number Delivery Blocking	No Charge
Touchtone	No Charge
Serial Hunting	\$0.50
Calling Number Delivery	\$ 4.00

**4.2.2.10 Monthly Recurring Charges Local Trunk Charge – Roseville Territory –Direct
Connect**

Direct Connect Customers will be charged the rates listed in section 4.2.2.4 of this document.

**4.2.2.11 Monthly Recurring Charges – Optional Features – Roseville Territory –
Direct Connect**

Direct Connect Customers will be charged the rates listed in section 4.2.2.5 of this document.

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4. Rate Schedules (cont'd)

4.3 Local Trunk – Direct Inward Dialing (DID)*

Provides the Customer with a single analog connection, which can carry one-way, inbound traffic. Telephone numbers can be obtained in blocks of 20 numbers. A Local Trunk – DID Customer will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, as specified below. Usage Charges are listed in sections 4.1.1.3.h through 4.1.1.3.o of this document.

4.3.1 Direct Inward Dialing Rates and Charges

A Customer who orders a Local Trunk – DID trunk will be charged applicable Non-Recurring Charges and Monthly Recurring Charges as specified below.

4.3.1.1 Non-Recurring Charges – Pacific Bell Area

First 20 DID Numbers	NC
Each Add'l 20 DID Numbers (up to 1000)	NC
<u>Trunk Connection Charge (per trunk)</u>	
Month to Month	\$65.00
1 Year Minimum Term	\$20.00
2 Year Minimum Term	\$10.00

Adds, Moves, Changes

Add'l Lines (Ordered after initial install)	
--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20 per trunk
--2 Year minimum Term	\$10 per trunk
Move – Physical Location	
--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20 per trunk
--2 Year minimum Term	\$10 per trunk

See Section 1.10 for pricing regarding Service Order Charges.

**Effective December 6, 2008, this product will only be available to current customers at their current location.*

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4. Rate Schedules *(cont'd)*

4.3 Local Trunk *(cont'd)*

4.3.1 Direct Inward Dialing Rates and Charges *(cont'd)*

4.3.1.2 Non-Recurring Charges –Verizon Area

Trunk Connection Charge (per trunk)

Month to Month	\$65.00
1 Year Minimum Term	\$20.00
2 Year Minimum Term	\$10.00

Adds, Moves, Charges

Add'l Trunks (Ordered after initial install)

--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20 per trunk
--2 Year minimum Term	\$10 per trunk

Move – Physical Location

--Month to Month Term	\$65.00 per trunk
--1 Year Term	\$20 per trunk
--2 Year minimum Term	\$10 per trunk

See Section 1.10 for pricing regarding Service Order Charges.

4.3.1.3 Non-Recurring Charges -- Roseville Territory

First 20 DID Numbers	No charge
Each Additional 20 DID Number	No Charge

Trunk Connection Charge (per trunk)

Month to Month	\$65.00
1 Year Minimum Term	\$20.00
2 Year Minimum Term	\$10.00

Adds, Moves, Changes**

Non-Recurring Charge

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$30 per line
--2 Year minimum Term	\$20 per line

Move – Physical Location

--Month to Month Term	\$65.00 per line
--1 Year Term	\$30 per line
--2 Year minimum Term	\$20 per line

See Section 1.10 for pricing regarding Service Order Charges.

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4. Rate Schedules *(cont'd)*

4.3 Local Trunk Direct Inward Dialing (DID) *(cont'd)*

4.3.1 Direct Inward Dialing Rates and Charges *(cont'd)*

4.3.1.4 Monthly Recurring Charges - Pacific Bell Area

Local Trunk - DID Charge (per trunk)

Month-to-month	\$16.55
1 year minimum	\$14.55
2 year minimum	\$12.55

First 20 DID numbers	N/C
Each additional block of 20 numbers	\$10.00

4.3.1.5 Monthly Recurring Charges – Verizon Area

Local Trunk - DID Charge (per trunk)

Month-to-month	\$21.00
1 year minimum	\$20.00
2 year minimum	\$19.00

First 20 DID numbers	N/C
Each additional block of 20 numbers	\$40.00

4.3.1.6 Monthly Recurring Charges -- Roseville Territory

Local Trunk – DID Charge (per trunk)

Month to month	\$23.00
1 Year Minimum Term	\$21.00
2 Year Minimum Term	\$19.00

First 20 DID numbers	No Charge
Each additional block of 20 DID numbers	\$20.00

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4. Rate Schedules *(cont'd)*

4.4 Local Trunk - Digital Interface

Local Trunk - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-cable Key System. A Local Trunk – Digital Interface Customer will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, as specified below. Usage Charges are listed in sections 4.1.1.3.h through 4.1.1.3.o of this document.

4.4.1 Local Trunk Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

4.4.1.1 One-Way Outbound

Provides the Customer with individual channels, which are restricted to carry outbound traffic only.

4.4.1.2 Two-Way Inbound

Provides the Customer with individual channels, which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

a) Features

The following feature is available:

Least Idle or Most Idle Trunk Selection

4.4.1.3 One-Way Inbound or Two-Way

Provides the Customer with individual channels, which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

a) Features

The following feature is available:

Least Idle or Most Idle Trunk Selection

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4. Rate Schedules *(cont'd)*

4.4 Local Trunk – Digital Interface *(cont'd)*

4.4.1 Direct Inward Dialing Rates and Charges *(cont'd)*

4.4.1.4 Direct Inward Dialing (DID)

Provides the Customer with individual channels, which can carry one-way inbound traffic. The number of digits to be outpulsed must be specified by the Customer

4.4.2 Local Trunk – Digital Interface Rates and Charges – Pacific Bell Area

4.4.2.1 Non-Recurring Charges

Digital Interface:	
Month to Month	\$1,000.00
1 Year Minimum Term	\$ 480.00
2 Year Minimum Term	\$ 240.00

Installation:

Adds, Moves, Changes

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$1,000.00 per trunk
--1 Year Term	\$ 480.00 per trunk
--2 Year minimum Term	\$ 240.00 per trunk
Move – Physical Location	
--Month to Month Term	\$1,000.00 per trunk
--1 Year Term	\$ 480.00 per trunk
--2 Year minimum Term	\$ 240.00 per trunk

See Section 1.10 for pricing regarding Service Order Charges.

4.4.2.2 Monthly Recurring Charge

Local Trunk – Digital Interface (per termination)	
Month to month	\$230.00
1 Year Minimum Term	\$220.00
2 Year Minimum Term	\$200.00
Local Trunk (per trunk)	\$ 10.00

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4. Rate Schedules

4.4 Local Trunk – Digital Interface (cont'd)

4.4.2 Local Trunk – Digital Interface Rates and Charges – Pacific Bell Area (cont'd)

4.4.2.2 Monthly Recurring Charges (cont'd)

Local Trunk – DID, DOD, 2-way (per trunk)	\$10.00
First 20 DID numbers per customer	N/C
Each additional block of 20 numbers	\$10.00

4.4.2.3 Foreign Exchange Trunk – Pacific Bell Area

a) Nonrecurring Charges

Per TrunkN/C

b) Monthly Recurring Charges

Per Trunk Charge	\$22.00
Mileage Charge, Per Mile	\$ 1.80

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4. Rate Schedules *(cont'd)*

4.4 Local Trunk – Digital Interface *(cont'd)*

4.4.3 Local Trunk – Digital Interface Rates and Charges –Verizon Area

4.4.3.1 Non-Recurring Charges

Digital Interface:

Month to Month	\$1,000.00
1 Year Minimum Term	\$ 480.00
2 Year Minimum Term	\$ 240.00

Installation:

Adds, Moves, Changes

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$1,000.00 per trunk
--1 Year Term	\$480.00 per trunk
--2 Year minimum Term	\$240.00 per trunk

Move – Physical Location

--Month to Month Term	\$1,000.00 per trunk
--1 Year Term	\$480.00 per trunk
--2 Year minimum Term	\$240.00 per trunk

See Section 1.10 for pricing regarding Service Order Charges.

4.4.3.2 Monthly Recurring Charge

Local Trunk – Digital Interface
(per termination)

Month to month	\$420.00
1 Year Minimum Term	\$400.00
2 Year Minimum Term	\$380.00
Local Trunk (per trunk)	\$ 4.95

Local Trunk - DID, DOD, 2-way (per trunk)	\$4.95
First 20 DID numbers per customer	N/C

Each additional block of 20 numbers	\$40.00
-------------------------------------	---------

4.4.3.3 Foreign Exchange Trunk – Verizon Area

a) <u>Nonrecurring Charges</u> (per trunk)	N/C
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b) **Monthly Recurring Charges**

Per Trunk Charge	\$ 28.40
Mileage Charge, Per Mile	\$ 7.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.4 Local Trunk - Digital Interface *(cont'd)*

4.4.4 Local Trunk – Digital Interface Rates and Charges – Roseville Area

4.4.4.1 Nonrecurring Charge

Digital Interface:

Month to Month	\$1,000.00
1 Year Minimum Term	\$ 480.00
2 Year Minimum Term	\$ 240.00

Adds, Moves, Changes*

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$1,000.00 per line
--1 Year Term	\$480.00 per line
--2 Year minimum Term	\$240.00 per line

Move – Physical Location

--Month to Month Term	\$1,000.00 per line
--1 Year Term	\$480.00 per line
--2 Year minimum Term	\$240.00 per line

See Section 1.10 for pricing regarding Service Order Charges.

4.4.4.2 Monthly Recurring Charge

Direct Connect Customers will be charged the rates listed in section 4.4.2.2 of this document.

Local Trunk – Digital Interface (per termination)

Month to month	\$440.00
1 Year Minimum Term	\$420.00
2 Year Minimum Term	\$400.00
3 Year Minimum Term	\$380.00

In addition to the rates listed above, a mileage charge of \$50.00 per monthly billing cycle will apply to all Customers with a Local Trunk Service termination point 15-20 miles from the Company's Central Office.

Local Trunk Group (per trunk)	\$20.00
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LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.4 Local Trunk – Digital Interface *(cont'd)*

4.4.4 Local Trunk – Digital Interface Rates and Charges – Roseville Area *(cont'd)*

4.4.4.2 Monthly Recurring Charges *(cont'd)*

Direct Connect Customers will be charged the rates listed in section 4.4.2.2 of this document.

Local Trunk—DID, DOD, 2-way (per trunk)	\$10.00
First 20 DID numbers per customer	No Charge
Each add'l block of 20 DID numbers	\$20.00

4.4.4.3 Foreign Exchange Trunk – Roseville Territory

- | | | |
|----|---------------------------|-----------|
| a) | Nonrecurring charges | No charge |
| b) | Monthly recurring charges | |

Direct Connect Customers will be charged the rates listed in section 4.4.2.3.b of this document.

-- Per Trunk Charge	\$32.00
--Mileage Charge, Per Mile	\$20.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.5 Integrated Services Digital Network (ISDN)

ISDN supports the simultaneous use of voice and data over the same access line. ISDN provides a completely digital transmission. XO ISDN is available as Primary Rate Interface (PRI). Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, as specified below. Usage Charges are listed in sections 4.1.1.3.h through 4.1.1.3.o of this document.

(A) ISDN Service is available in the following offerings

- (1) PRI consist of twenty-three bearer (B) channels and one data (D) channel. With PRI, the B channels can carry voice conversations at 1.544 megabits per second. Again, the Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speeds to be slower than the maximum achievable.
- (1) Customer Premise Equipment that is compatible with the ISDN interface is the responsibility of the Customer. XO is not responsible if any changes in the provisioning of ISDN PRI result in the obsolescence of Customer's equipment or the need for the Customer to modify or change their Customer premise equipment. Additionally, ISDN PRI is subject to the availability of company facilities.

(B) Basic Features

(1) Primary ISDN-PRI includes the following features:

Calling Number
Touch Tone
Hunting between ISDN lines

(2) Primary ISDN - PRI Monthly Recurring Charge

(These charges listed in 1) and 2) below are in addition to the Customer's T-1 service charges)

Pacific Bell Area or Verizon Area

1)	23 b+d or 24b	
	Month to Month	\$210.00
	1 Year Term Commitment	\$200.00
	2 Year Term Commitment	\$190.00
2)	23b + Backup D	
	Month to Month	\$260.00
	1 Year Term Commitment	\$250.00
	2 Year Term Commitment	\$240.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.5 Integrated Services Digital Network (ISDN) *(cont'd)*

(3) Primary ISDN – PRI Monthly Recurring Charge *(cont'd)*

Roseville Area

Direct Connect Customers will be charged the rates listed in section 4.5.C.3 of this document.
Charges listed below include Customer's T-1 charges.

1)	23b+d or 24b	
	Month to Month	\$550.00
	1 Year Minimum Term	\$500.00
	2 Year Minimum Term	\$450.00
2)	23b+Backup D	
	Month to month	\$550.00
	1 Year Minimum Term	\$500.00
	2 Year Minimum Term	\$450.00

(4) Primary ISDN – PRI Nonrecurring Charge

1)	23b+d or 24b	
	Month to Month	\$1,000.00
	1 Year Minimum Term	\$480.00
	2 Year Minimum Term	\$240.00
2)	23b+Backup D	
	Month to month	\$1,000.00
	1 Year Minimum Term	\$480.00
	2 Year Minimum Term	\$240.00

(5) Primary ISDN – PRI Channel Mileage

First Mile	\$55.00
Each Add'l Mile	\$22.50

(6) Adds, Moves, Changes

--Add'l PRI (ordered after initial installation)	
Month to Month	\$1,000.00
1 Year Term	\$ 720.00
2 Year minimum Term	\$ 480.00
--Move – Physical Location	
Month to Month	\$1,000.00
1 Year Term	\$ 720.00
2 Year minimum Term	\$ 480.00

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.5 Integrated Services Digital Network (ISDN) *(cont'd)*

(D) Primary ISDN-PRI Rates and Charges

Charges for the following section (1) are included in the Customer's T-1 service charges.

(1) Non-Recurring Charges

Line Connection Charge (per PRI line)	
Month to Month	\$0.00
1 Year Term Commitment	\$0.00
2 Year Term Commitment	\$0.00
Adds, Moves	
Add'l PRI (Ordered after initial install)	\$0.00 per PRI
Move – Physical Location	\$0.00 per PRI
Move – Within building location	\$0.00 per PRI

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.5. Integrated Services Digital Network

E. ISDN-PRI Optional Calling Plan

1 Description of Service

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Optional Calling Plan is furnished or the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this document.

Conditions: This service is offered subject to the following conditions:

- (1) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- (2) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
- (3) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.
- (4) PRI service does not provide for the transmission of packet data.
- (5) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and are billed at the applicable rates.
- (6) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
- (7) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 20 numbers.
- (8) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)

2 Service Components: The following Service Components are included in the MRC when ordering ISDN PRI:

- (1) Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
- (2) Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.5. Integrated Services Digital Network *(cont'd)*

E. ISDN-PRI Optional Calling Plan *(cont'd)*

2 Service Components *(cont'd)*

(3) Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.

- a) Voice Calls may be completed to both ISDN and non-ISDN lines.
- b) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
- c) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

3 Primary Rate Channel Configurations: Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

(1) Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.

(2) Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.

(3) Backup Channel Configuration: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.5. Integrated Services Digital Network *(cont'd)*

E. ISDN-PRI Optional Calling Plan *(cont'd)*

4 Standard Service Features:

The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this document.

- (1) **Call-by-Call Service:** Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.
- (2) **Calling Line Identification Delivery (CLID):** Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
- (3) **Calling Line Identification Delivery Blocking:** Customer's telephone number(s) will not be forwarded to the called party.
- (4) **Clear Channel Capability:** Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.
- (5) **Non-Facility Control Signaling (NFAS):** Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.
- (6) **D Channel Backup:** Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
- (7) **Digital Voice Transmission:** All voice calls are transmitted using digital signaling.
- (8) **Direct Inward Dial (DID) Signaling:** Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
- (9) **PBX Station ID Capability:** Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
- (10) **Network Ring Again:** Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
- (11) **Message Waiting Indication:** Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

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4. Rate Schedules (cont'd)

4.5. Integrated Services Digital Network (cont'd)

E. ISDN-PRI Optional Calling Plan (cont'd)

5. Optional Service Features:

- (1) **2B Channel Transfer:** 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (2) **Calling Name Delivery:** Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

6. Application of Rates:

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a month-to-month, 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and will be billed at the applicable rates.

Non-Recurring Charge (NRC):

Per PRI:

<u>ISDN Service</u>	<u>Pacific Bell</u>	<u>Frontier</u>	<u>Consolidated Communications</u>
Month to Month	\$1000.00	\$1000.00	\$1000.00
1 Year Term	480.00	480.00	480.00
2 Year Term	240.00	240.00	240.00
3 Year Term	120.00	120.00	120.00
<u>Optional Features</u>			
2B Channel Transfer	\$100.00	\$100.00	\$100.00
Calling Name Delivery	\$100.00	\$100.00	\$100.00

See Section 1.10 for pricing regarding Service Order Charges.

Monthly Recurring Charges (MRC):

Per PRI:

ISDN Service

	<u>Pacific Bell</u>		<u>Frontier</u>		<u>Consolidated Communications</u>	
	<u>Up to 15</u>	<u>15 to 20</u>	<u>Up to 15</u>	<u>15 to 20</u>	<u>Up to 15</u>	<u>15 to 20</u>
	<u>Miles</u>	<u>Miles</u>	<u>Miles</u>	<u>Miles</u>	<u>Miles</u>	<u>Miles</u>
Month to Month	\$ 711.92	\$ 787.66	\$ 886.11	\$ 961.84	\$1,257.23	\$1,332.94
1 Year Term	\$ 703.07	\$ 742.22	\$ 908.38	\$ 916.40	\$ 738.80	\$1,257.23
2 Year Term	\$ 657.60	\$ 696.78	\$ 865.96	\$ 873.99	\$ 693.37	\$1,181.48
3 Year Term	\$ 612.17	\$ 651.34	\$ 825.07	\$ 833.09	\$ 647.90	\$1,181.48
<u>Optional Features</u>						
2B Channel Transfer		\$75.00		\$75.00		\$75.00
Calling Name Delivery		\$30.87		\$30.87		\$30.87

Decision No.
U-5553-C

Issued by:
Kelly Faul
Senior Manager, Government Relations

Effective: January 1, 2019

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4. Rate Schedules (cont'd)
)

4.5. Integrated Services Digital Network (cont'd)

6. Application of Rates: (cont'd)

Monthly Recurring Charges (MRC): (cont'd)

Per PRI:

ISDN Service – Flat Rate Local Usage

Pacific Bell	Verizon	Roseville
\$112.86	\$112.86	\$112.86

Per BRI:

ISDN-BRI Service

Non-Recurring Charges (NRC):

	Pacific Bell	Verizon	Roseville
Month-to-Month	\$125.00	\$125.00	N/A
1 Year Term	\$ 95.00	\$ 95.00	N/A
2 Year Term	\$ 75.00	\$ 75.00	\$ 75.00

Monthly Recurring Charges (MRC):

	Pacific Bell	Verizon	Roseville
Month-to-Month	\$ 42.17	\$ 42.17	N/A
1 Year Term	\$ 40.77	\$ 40.77	N/A
2 Year Term	\$ 39.36	\$ 39.36	\$ 39.36

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.6 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.6.1 Each call to Directory Assistance will be charged as follows:

Per call	\$2.25
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4.6.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- a. Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
- b. Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

- c. A credit will be given for charges for calls to Directory Assistance as follows:
 - 1) The Customer experiences poor call transmission that prevents the Customer from obtaining the requested information; or
 - 2) The Customer is given incorrect information.

In order to obtain a credit, the Customer must notify Company's Customer Service department of the problem within 48 hours of placing the call to Directory Assistance.

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4. Rate Schedules (*cont'd*)

4.7 Operator Assistance

- 4.7.1** A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

4.7.1.1 Third Number Billing

Provides the Customer with the capability to charge a local call to a third number, which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

4.7.1.2 Collect Calls

Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

4.7.1.3 Person to Person

Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

4.7.1.4 Station to Station

Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.7 Operator Assistance (cont'd)

4.7.1 (cont'd)

4.7.1.5 General Assistance

The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not have to request that the operator to complete the call.

4.7.2 Operator Assisted Usage Rates

All Areas

Initial Billing Increment: \$0.10 per minute
Each Additional Billing Increment: \$0.10 per minute

4.7.3 Operator Assisted Surcharges

Customers will be charged according to whether the call is completed with the assistance of an automated or live operator.

			Third Number Billing		Collect Calling	
Area			Auto	Live	Auto	Live
Verizon			\$1.05	\$1.05	\$1.05	\$1.05
Pacific Bell			\$1.05	\$1.05	\$1.05	\$1.05
Roseville			\$1.05	\$1.05	\$1.05	\$1.05

Person-to-Person			Station-to-Station	
Area	Auto	Live	Auto	Live
Verizon	\$3.15	\$3.15	\$2.60	\$2.60
Pacific Bell	\$4.00	\$4.00	\$1.60	\$1.60
Roseville	\$3.15	\$3.15	\$2.60	\$2.60

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4. Rate Schedules (cont'd)

4.8 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, who is furnished where and to the extent that facilities permit, provides the Customer with the following options:

4.8.1 Busy Line Verification

Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

4.8.2 Busy line Verification with Interrupt

The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

4.8.3 Rates

Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances on a per request basis:

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

<u>Area</u>	<u>Busy Line Verification</u>	<u>Busy Line Interrupt</u>
Verizon	\$0.50	\$1.00
Pacific Bell	\$1.20	\$1.25
Roseville	\$0.50	\$1.00

4.9 Call Trace

Charge Per customer activated trace \$5.50

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.10 Number Intercept Service and Number Referral Service

4.10.1 Number Intercept Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Number Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Number Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

4.10.2 Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	<u>Non-recurring Charge</u>
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.11 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

4.12 Premises Visit

When a business customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, or has a move, add, or change request that requires a technician to be dispatched the Customer will be responsible for payment of a Technician Visit Charge.

Technician Visit Charge: \$150.00 per occurrence

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.13 Centrex Service*

Centrex service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number. The Company will only provide Centrex service to a Customer requesting two (2) or more lines. Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, as specified below. Usage Charges are listed in sections 4.1.1.3.h through 4.1.1.3.o of this document.

4.13.1 Definitions

- 1) **3-way Calling** - Allows a Centrex station user to conference two other callers at one time.
- 2) **Abbreviated Dialing** - Allows Centrex station users to dial fewer digits to reach other station users in a designated business group.
- 3) **Busy Override** - Allows a Centrex station user to interrupt another station that has a call in progress. Parties already on the line will hear a tone and then the outside party will join the call.
- 4) **Call Forwarding Busy** - Automatically routes incoming calls to a designated point when the called line is busy.
- 5) **Call Forwarding No Answer** - Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.
- 6) **Call Forwarding Variable** - Automatically routes incoming calls to a designated answering point regardless of whether the called Centrex station is idle or busy.
- 7) **Call Hold** - Allows the Centrex station user to hold a call for any length of time provided that neither party goes off-hook.
- 8) **Call Park** - Allows a Centrex station user to “park” a call at the Centrex station and “unpark” the call from any Centrex station in a Centrex group.
- 9) **Call Pickup** - Allows a Centrex station user to answer incoming calls to another Centrex station within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where pre-designated groups can pickup each others calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.
- 10) **Call Transfer** - Allows a Centrex station user to transfer any call to another telephone number and then be free to accept another call.

* As of November 1, 2007, this product will no longer be available to new customers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.13 **Centrex Service** (*cont'd*)

4.13.1 **Definitions** (*cont'd*)

- 11) Call Waiting** - Notifies the Centrex station use with tone to indicate that another call is incoming. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.
- 12) Call Waiting Cancel** - Allows a Centrex station user to cancel the Call Waiting feature on a per call basis by dialing a specific two-digit code.
- 13) Caller ID Line Blocking** - This feature automatically blocks the telephone number for calls originating on the Centrex system. The Centrex station user can selectively unblock calls on a per call basis by dialing a two-digit code before dialing.
- 14) Caller ID Number Delivery** - Identifies the 10-digit number of the calling party on the Centrex station handset.
- 15) Digital Centrex** - a Centrex line that utilizes digital transmission instead of analog transmission. Digital Centrex features and services are only offered and available on proprietary Northern Telecom telephone equipment.
- 16) Direct Inward Dialing (DID):** A service attribute that routes incoming calls directly to a Centrex station, bypassing a central answering point.
- 17) Direct Outward Dialing (DOD):** Allows a Centrex station to gain access to the public network without attendant assistance.
- 18) Directed Call Pickup** - see Call Pickup
- 19) Distinctive Ringing** - Creates different ring patterns to help distinguish where the call originated. Two distinct rings are heard, one for internal, within the Centrex group, versus another for external calls.
- 20) Hot Line** - This feature automatically connects a Centrex station user to a pre-designated number when the user picks up station handset.
- 21) Hunting** - Routes a call to an idle Centrex station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.13 **Centrex Service** (cont'd)

4.13.1 **Definitions** (cont'd)

- 22) **Last Number Redial** - Allows a Centrex station user to redial the previous number dialed with a few keystrokes.
- 23) **Multiple Appearance Directory Number (MADN):** A directory number that is assigned to more than one business set that can be arranged in either a single-call arrangement (SCA) or a multiple-call arrangement (MCA). SCA allows only one set in the MADN group to originate or terminate a call on the MADN at one time; MCA allows any number of the sets in the MADN group to be active on the MADN simultaneously.
- 24) **Message Light Indicator** - This feature provides an indication to a Centrex station user that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).
- 25) **Music On Hold** - Allows callers to hear music when placed on Call Hold at a Centrex station. The Company will be the source of the music and does not allow for customer preference.
- 26) **Night Service** - Allows Centrex station users to forward after business hours calls to a pre-designated telephone number.
- 27) **Remote Access to Call Forwarding** - Allows a remote caller access to the features of the Centrex system by dialing a facility number and an access code to activate, change or deactivate the call forwarding service from any location.
- 28) **Service Restrictions** - Allows a Centrex station user to specify access to 900/976 numbers, provide for internal calling only, restrict toll access or international, and/or LIDB restrictions.
- 29) **Six way conferencing** - Allows a Centrex station user to sequentially conference five other people on a single call.
- 30) **Speed Call Long List** - Provides a Centrex station user with the option to call selected directory numbers by dialing a one or two-digit code.
- 31) **Stutter Dial Tone** - Allows Centrex users with voicemail to hear a special dialtone when a message has been recorded in the voicemail box.
- 32) **Uniform Call Distribution** - Directs incoming calls evenly to a designated group of Centrex Station users.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.13 Centrex Service *(cont'd)*

4.13.2 XO Centrex Service - Standard Features

Each Centrex line is provided with the following standard features:

3-Way Calling
Abbreviated Dialing
Call Forwarding Busy
Call Forwarding No Answer
Call Forwarding Variable
Call Hold
Call Pickup
Call Transfer
Call Waiting *
Call Waiting Cancel *
Caller ID Line Blocking
DID
Directed Call Pickup
DOD
Hunting
Last Number Redial
Night Service
Service Restrictions
Stutter Dialtone

4.13.3 XO Centrex Service - Optional Features

A Centrex Customer may order these optional features at the rates specified in this section:

Busy Override
Call Park
Call Waiting *
Call Waiting Cancel *
Caller ID Number Delivery
Distinctive Ringing
Hot Line
MADN
Message Light Indicator
Music on Hold
Remote Access to Call Forwarding
Six-way Conferencing
Speed Call Long List (30 numbers)
Uniform Call Distribution

* Call Waiting and Call Waiting Cancel are Standard Features in the Verizon Service Area only and are considered Optional Feature in the Pacific Bell Service Area.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.13 Centrex Service (cont'd)

4.13.4 XO Centrex - Pacific Bell Area (cont'd)

All rates are per line charges.

Nonrecurring Charge

Line Connection Charge (per line)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year Term	\$10.00

Monthly Recurring Charges

Month-to-Month	\$19.56
1 Year Term	\$19.56
2 Year Term	\$17.87

Adds, Moves

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10.00 per line
Move – Physical Location	
--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10.00 per line

See Section 1.10 for pricing regarding Service Order Charges.

Optional Feature

Monthly Recurring

Busy Override	\$ 0.45
Call Park	\$ 0.65
Call Waiting/Cancel	\$ 0.90
Caller ID Number Delivery	\$ 6.75
Distinctive Ringing	\$ 2.50
Hot Line	\$ 2.25
MADN	\$ 1.80
Message Light Indicator	\$ 4.50
Music on Hold	\$ 1.50
Remote Access to Call Forwarding	\$ 2.70
Six-Way Conferencing	\$ 1.80
Speed Call Long List (30 Numbers)	\$ 1.35
Uniform Call Distribution	\$31.50

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.13 Centrex Service (cont'd)

4.13.5 XO Centrex –Verizon Area

All rates are per line charges.

Nonrecurring Charge

Line Connection Charge (per line)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year Term	\$10.00

Monthly Recurring Charges

Month-to-Month (2-50 lines)	\$32.94
Month-to-Month (51+ lines)	\$31.55
1 Year Term (2-50 lines)	\$32.94
1 Year Term (51+ lines)	\$31.55
2 Year Term (2-50 lines)	\$31.40
2 Year Term (51+ lines)	\$30.01

Adds, Moves

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10.00 per line
Move – Physical Location	
--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10.00 per line

See Section 1.10 for pricing regarding Service Order Charges.

Optional Feature

Monthly Recurring

Busy Override	\$ 0.45
Call Park	\$ 0.65
Caller ID Number Delivery	\$ 5.40
Distinctive Ringing	\$ 2.50
Hot Line	\$ 2.25
MADN	\$ 1.80
Message Light Indicator	\$ 4.50
Music on Hold	\$ 1.50
Remote Access to Call Forwarding	\$ 2.70
Six-Way Conferencing	\$ 1.80
Speed Call Long List (30 Numbers)	\$ 1.35
Uniform Call Distribution	\$31.50

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.13 Centrex Service

4.13.6 XO Centrex – Roseville Area

All rates are per line charges.

Nonrecurring Charge

Line Connection Charge (per line)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year minimum Term	\$10.00

Monthly Recurring Charges

Intrasystem Calling Service Lines

Month to Month Term	\$26.51
1 Year Term	\$26.51
2 Year minimum Term	\$22.68

Network Access Termination

Network Access Termination is a designated port with unrestricted access to the network. These terminations will be provided in accordance with the rates listed below. Each termination must be associated with an Intrasystem Calling Service Line.

Month to Month Term	\$12.00
1 Year Term	\$12.00
2 Year minimum Term	\$12.00

Adds, Moves, Changes

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$30 per line
--2 Year minimum Term	\$20 per line

Move – Physical Location

--Month to Month Term	\$65.00 per line
--1 Year Term	\$30 per line
--2 Year minimum Term	\$20 per line

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.14 **Centrex Service**

4.13.6 **XO Centrex – Roseville Area** *(cont'd)*

All rates are per line charges.

Direct Connect Customers will be charged the rates listed in section 4.13.4 of this document.

<u>Optional Features</u>	<u>Monthly Recurring Charge</u>
Busy Override	\$0.45
Call Park	\$0.65
Call Waiting & Cancel (incoming)	\$0.90
Caller ID Number Delivery	\$4.00
Distinctive Ringing	\$2.50
Hot Line	\$2.25
MADN	\$6.00
Message Light Indication	\$4.50
Music on Hold	\$1.50
Remote Access to Call Forwarding	\$1.50
Six Way Conferencing	\$6.00
Speed Call long list	\$1.35
Uniform Call Distribution	\$31.50
Uniform Call Distribution Hunting	0.50

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.13 Centrex Service

4.13.1 Digital Centrex Service

Digital Centrex Service and features can be offered in addition to Centrex Service for Customers utilizing proprietary digital telephone sets manufactured by Northern Telecom. Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, as specified below. Usage Charges are listed in sections 4.1.1.3.h through 4.1.1.3.o of this document.

4.13.1.A Definitions

- 1) **Automatic Answer Back** - Allows for hands-free answering of incoming calls to the primary number after a few seconds.
- 2) **Automatic Dial** - Allows a station user to program and dial a frequently called number by pressing a single key.
- 3) **Feature Display** - A visual display of the number called from within the Centrex group.
- 4) **Intercom Dialing** - Allows a Centrex station user to directly terminate calls on another designated station within the Centrex group by dialing the intercom number for the station or pressing a pre-programmed key on the digital telephone set.
- 5) **Key Short List** - Enable incoming calls to hunt over a set of directory numbers which appear on the keys of the Digital Centrex station set.
- 6) **Time and Date** - Provides the current time and date on a Digital Centrex station set.
- 7) **Virtual Directory Number: Primary** - A directory number that is implemented through software only and does not require special hardware.

4.13.1.B XO Centrex – Rates for Pacific Bell Area

Rates apply in addition to the rates and charges for Centrex Service in Section 4.13 above. All Rates are applied on a per line basis.

	<u>Monthly Recurring Charges</u>
Digital Centrex Charge	\$ 1.80
Automatic Answer Back	\$ 0.35
Automatic Dial	\$ 0.35
Feature Display	\$ 1.80
Intercom Dialing	\$ 1.35
Key Short	\$ 0.90
Time and Date	\$ 0.35
Virtual Directory Number	\$ 4.50

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

. Rate Schedules (cont'd)

4.13 Centrex Service

4.13.1 Digital Centrex Service

4.13.1.B XO Centrex – Rates for Pacific Bell Area

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20 per line
--2 Year minimum Term	\$10 per line
Move – Physical Location	
--Month to Month Term	\$65.00 per line
--1 Year Term	\$20 per line
--2 Year minimum Term	\$10 per line

See Section 1.10 for pricing regarding Service Order Charges.

4.13.1.C XO Centrex – Rates for Verizon Area

Rates apply in addition to the rates and charges for Centrex Service in Section 4.13 above.

All Rates are applied on a per line basis.

	<u>Monthly Recurring Charges</u>
Digital Centrex Charge	\$ 4.50
Automatic Answer Back	\$ 0.35
Automatic Dial	\$ 0.35
Feature Display	\$ 1.80
Intercom Dialing	\$ 1.35
Key Short	\$ 0.90
Time and Date	\$ 0.35
Virtual Directory Number	\$ 5.40

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20 per line
--2 Year minimum Term	\$10 per line
Move – Physical Location	
--Month to Month Term	\$65.00 per line
--1 Year Term	\$20 per line
--2 Year minimum Term	\$10 per line

See Section 1.11 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.13.1 Digital Centrex Service

4.13.1.D XO Centrex – Rates for Pacific Bell Area

Rates apply in addition to the rates and charges for Centrex Service in Section 4.13 above.

All Rates are applied on a per line basis.

Direct Connect Customers will be charged the rates listed in section 4.13.1.B of this document.

	<u>Monthly Recurring Charges</u>
Digital Centrex Charge	\$ 1.80
Automatic Answer Back	\$ 0.35
Automatic Dial	\$ 0.35
Feature Display	\$ 1.80
Intercom Dialing	\$ 1.35
Key Short	\$ 0.90
Time and Date	\$ 0.35
Virtual Directory Number	\$ 4.50

Adds, Moves, Changes

Add'l Lines (Ordered after initial install)	\$65.00 per line
Move – Physical Location	\$65.00 per line

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.14 XO Integrated Access Service*

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. Service can also be provided via ISDN PRI. When ordering service via a DS-1, the Customer must purchase a minimum of 10 local exchange lines or channels. In order to get the following pricing for this service the Customer must, at a minimum, enter a one year service order agreement. Usage for message toll and Internet services is not included in the following rates.

4.14.1 Monthly Recurring Charges

	Per <u>Basic Line</u>	Per <u>DID Trunk</u>	Per <u>DOD Trunk</u>	Per <u>Two-way Trunk</u>	Per <u>ISDN PRI</u>
Pacific Bell Area:	\$7.55	\$12.55	\$7.55	\$7.55	\$835.00
Verizon Area:	\$9.35	\$19.00	\$19.00	\$19.00	\$835.00
Roseville Area:	\$19.00	\$19.00	\$19.00	\$19.00	\$835.00

Integrated Access Customers subscribed to the Basic Business line service will receive the following features no additional charge:

- Call forward Variable
- Call Forward Busy
- Call Forward No Answer
- Speed Calling
- Call Waiting
- Dial Tone
- 3-Way Calling

Customer may order optional features at standard rates specified in this document.

4.14.2 Non Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a \$999 non-recurring installation charge. Installation charges for those Customers that purchase more than a DS-1 or ISDN-PRI worth of capacity will be done via ICB. If a Customer chooses to add additional local exchange lines/channels after installation of the initial service, the Company's regular non recurring installation charges for local exchange service, as specified in Section 4.1 of this document, will apply.

* As of December 31, 2006, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4 Rate Schedules (cont'd)

4.14 XO Integrated Access Service, (Cont'd)

4.14.3. Usage Charges

Under this program, Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Cal. Interexchange Services Product Document. Customers will receive the following local usage charges:

Rates are shown per minute, but are billed in 6-second increments with a minimum billing increment of 18 seconds. Customers may choose between Flat Rates or Measured Rates for Local Usage Charges.

1) Local

a) Flat Rates

	<u>Zone 1 & 2</u>	<u>Zone 3</u>
Pacific Bell Area:	\$0.0186	\$0.039
Verizon Area:	\$0.0221	\$0.0621
Roseville:	\$0.030	\$0.060

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.14. XO Integrated Access Service

4.14.3 Usage Charges (cont'd)

1) Local

b) Measured Rates

<u>Pacific Bell</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
Zones 1 & 2		
--Day	\$0.03	\$0.0095
--Evening	\$0.02	\$0.007
--Night	\$0.012	\$0.004
Zone 3		
--Day	\$0.072	\$0.016
--Evening	\$0.048	0.011
--Night	\$0.029	\$0.006
<u>Verizon</u>		
Zones 1 & 2		
--Day	\$0.036	\$0.0082
--Evening	\$0.0243	\$0.0063
--Night	\$0.0144	\$0.0036
Zone 3		
--Day	\$0.0888	0.0352
--Evening	\$0.0605	\$0.0248
--Night	\$0.0346	\$0.0142
<u>Roseville</u>		
Zones 1 & 2		
--Day	\$0.0328	\$0.0109
--Evening	\$0.0230	\$0.0077
--Night	\$0.0131	\$0.0044
Zone 3		
--Day	\$0.0589	\$0.0255
--Evening	\$0.0412	\$0.0179
--Night	\$0.0235	\$0.0102

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.14. XO Integrated Access Service

4.14.4 Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line.

Enhanced Features:

The following features are included in the Enhanced Integrated Feature Package:

- Abbreviated Dialing (3 or 4 digit)
- Call Hold
- Call Pickup
- Call Transfer
- Basic Voice Mail Box
- Message Waiting

All other features are available at the documented rate.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

XO Premium Line/Trunk Service is an Optional Calling Plan to other Business Line, Centrex and Trunk service offerings listed within this document. In order to receive Service under the XO Premium Line/Trunk Service calling plans, Customers must meet the criteria specified for each service.

4.15.1 Small Business Premium Basic Business Line Service*

Small Business Premium Basic Business Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supplies a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Premium Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) as specified below; and Usage Charges listed in section 4.15.4 of this document. Customers must commit to a minimum one year term of Service.

4.15.1.A Feature Definitions

911 Access	When the customer dials 911 they will be routed to the appropriate PSAP (Primary Service Access Point).
Anonymous Call Rejection	This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.
Automatic Call Back	The subscriber can automatically place a call to the last number they dialed without having to redial the full number, whether the call was answered, unanswered or busy. The number last called is rung again if the line is idle and the call goes through. If the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.
Automatic Line (Hotline)	Directs the line to automatically call a preassigned number when a line user lifts the handset.
Automatic Recall	Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

*As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.A Feature Definitions (cont'd)

Call Forward Busy	Allows a Business line user to arrange that when a line is busy incoming calls are automatically diverted to another number or a voice mail box.
Call Forward No Answer Ring Select (Subscriber Programmable Ringing)	Allows the subscriber with the Call Forward No Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.
Call Forward No Answer	Allows a Business line user to arrange that when a line is unanswered, incoming calls are automatically diverted to another number or a voice mail box after a predetermined number of ring cycles.
Call Forward Variable	Allows a Business line user to divert (forward) all calls to the number to another dialable number. The feature is activated or deactivated by the line user from the phone connected to the line.
Call Forwarding of Call Waiting Calls	This service provides the capability to forward unanswered waiting calls to a subscriber-designated number by using the combined call treatments of Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward No Answer, the incoming call is given Call Forward No Answer treatment and is forwarded to a subscriber-designated DN.
Call Transfer	When the Call Transfer subscriber receives an incoming call the call can be transferred to another location. Call Transfer is activated by entering a transfer access code followed by the transfer-to DN. The telephone where the call was first received is then placed on-hook, freeing the line for incoming and outgoing calls. All calls, whether originating or terminating, can be transferred.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.A Feature Definitions (cont'd)

Call Waiting with Cancel Call Waiting	Provides a call waiting tone to a line already engaged in a call when another incoming call attempts to call the number. The user has three options when alerted to the second call: 1) Ignore the call 2) Terminate the current call and answer the waiting call 3) Put the call on hold using the receiver/flash hook and answer the second call and alternate between the two calls. Cancel Call Waiting allows the station user, prior to establishing a call to deactivate Call Waiting on a per-call basis by dialing an activation code. During the call no Call Waiting tone interruptions will be heard.
Caller ID Blocking- Per Call	This feature allows the customer to block delivery of their Caller ID to the number they are calling.
Caller ID Name and Number	Adds the display of the calling party's name to Calling Number Delivery.
Caller ID Number Only	Identifies the 10-digit telephone number of the calling party so the Business Line can determine whether or not to answer the call. This feature also provides the date and time of the call. The subscriber must have a telephone with a display device to be able to view the Calling number.
Caller ID per Line Blocking	Blocks the transmission of the calling line number to the distant party as the default condition unless the user dials an activation code prior to a call that sends the calling number information for that call. Once the call is complete, the default send or suppress value is reinstated.
Distinctive Ringing/Call Waiting	With this service, incoming calls from up to 12 DNs (DMS-100) can be automatically identified by distinctive ringing. A distinctive ringing pattern (short-long-short for the DMS-100) accompanies incoming calls from the designated DNs. If a subscriber is engaged in conversation and a call from one of the designated DNs arrives, a distinctive call waiting tone (short-long-short) accompanies the incoming call. Calls from all other DNs ring normally.
DMS or DMS 100	Company switching equipment.
DN	Directory Numbers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.A Feature Definitions (cont'd)

Hunting	When an incoming call is placed to a busy line the Hunting feature allows the system to search for an idle line within a preassigned group of lines. There are two hunting types that will be offered that determine how the system searches for an idle line. Sequential Hunt - the system only searches the line starting with the number dialed in the assigned sequence. Lines in the Hunt group preceding the number dialed will not be checked for idle status. Lines in the hunt group do not have to be in numerical order. Circular Hunt- the system searches every line in the preassigned group, starting with the number dialed, in the order assigned for an idle line. If none is found a busy signal is sent to the incoming call. Lines in the hunt group do not have to be in numerical order.
Remote Access to Call Forwarding	From any phone anywhere a subscriber can forward their number to another number. Call Forward Remote Activation (CFRA) can be accessed from any DTMF telephone simply by dialing an access code and a personal identification number (PIN). If Call Forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination.
Selective Call Acceptance	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.
Selective Call Forwarding	Selective Call Forwarding (SCF) allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DN's can be forwarded to another location. Calls from DN's that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.
Selective Call Rejection	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.A Feature Definitions (cont'd)

Simultaneous Ring (SimRing)	Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.
Speed Calling 30	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 30 telephone numbers to their speed call list.
Speed Calling 8	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 8 telephone numbers to their speed call list.
Three Way Calling	Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges.
Touchtone	DTMF dialing using a phone with pushbuttons.
White Pages Directory Listing and Yellow Pages listing	Each business line is entitled to a free White pages and Yellow Pages listing in the local telephone directory.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.B Standard Features

Small Business Premium Basic Business Line Service include the following standard attributes at no additional charge:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Premium Basic Business Line Service come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.C Optional Features

A La Carte Optional Features

<u>Feature</u>	<u>MRC</u>	<u>NRC</u>
Anonymous Call Rejection	\$2.00	\$5.00
Automatic Call Back (Last Call Return)	4.00	5.00
Automatic Line (Hotline)	2.00	5.00
Repeat Dialing (Automatic Recall)	4.00	5.00
Call Forward Busy	3.00	5.00
Call Forward No Answer	3.00	5.00
Call Forward No Answer Ring Select	3.00	5.00
Call Forward Variable	3.00	5.00
Call Forwarding of Call Waiting Calls	3.00	5.00
Call Transfer with Consultation Hold	9.00	5.00
Call Waiting with Cancel Call Waiting	3.00	5.00
Caller ID Name & Number	6.00	5.00
Caller ID Number Only	6.00	5.00
Caller ID Per Line Blocking	NC	NC
Distinctive Ringing/ Call Waiting	1.00	5.00
Hunting (Circular or Sequential)	0.40	5.00
Remote Access to Call Forwarding	1.00	5.00
Selective Call Acceptance	4.00	5.00
Selective Call Forwarding	4.00	5.00
Selective Call Rejection	4.00	5.00
Simultaneous Ring	5.00	10.00
Speed Calling 30	5.00	5.00
Speed Calling 8	3.00	5.00
Three Way Calling with Consultation Hold	3.00	5.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.C Optional Features

Optional Feature Packages

<u>Packages</u>	<u>Features Included</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
<u>2 feature package</u>	Three Way Calling and Call Forward Variable	5.70	10.00
<u>3 feature package</u>	Three Way Calling, Call Forward Variable, and Call Transfer	13.50	15.00
<u>4 feature package</u>	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer	15.30	20.00
<u>5 feature package</u>	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number	19.20	25.00
<u>6 feature package</u>	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding	18.75	30.00

Due to network turn up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.1 Small Business Premium Basic Business Line Service

4.15.1.D Small Business Premium Basic Business Line Rates and Charges

Small Business Premium Basic Business Line Customers will be charged Non-Recurring Charges, Monthly Recurring Charges and Miscellaneous Charges as listed below. Applicable Usage Charges are listed in section 4.15.4 of this document.

4.15.1.D.(1) Monthly Recurring Charge

Customers with 1-3 lines, per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$37.97	\$49.17	\$40.23
2 Year Term	\$33.51	\$ 44.70	\$37.97
3 Year Term	\$33.51	\$ 44.70	\$35.75

Customers with 4 or more lines, per line charge:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$37.97	\$49.17	\$40.23
2 Year Term	\$33.51	\$44.70	\$37.97
3 Year Term	\$33.51	\$44.70	\$35.75

4.15.1.D.(2) Non-recurring Charge

Per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$57.00	\$30.00	\$64.00
2 Year Term	57.00	30.00	32.00
3 Year Term	57.00	28.00	32.00

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service:

Premium Centrex Service is a business telephone system that is offered from the local Company Central Office. Premium Centrex is a service that delivers a set of PBX-like features to individual stations with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Premium Centrex Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) as specified below; and Usage Charges listed in section 4.15.4 of this document. Customers must commit to a minimum one year term of Service.

4.15.2.A Feature Definitions

911 Access	When the customer dials 911 they will be routed to the appropriate PSAP (Primary Service Access Point) for emergency assistance.
Assume Dial "9"	A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.
Auto Answer Back	The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a handsfree Meridian Business Set.
Automatic Line	Directs the line to automatically call a preassigned number when a user lifts the handset.
Automatic Line	Directs the line to automatically call a preassigned number when electronic set user goes off hook on a Business Set.
Automatic Route Selection-Basic (ARS- Basic)	This feature allows Centrex users to automatically select the preferred dedicated route for a PSTN call. The user dials an access level i.e. "9" and the call is routed over the correct dedicated facility for the call type based on routing choices predetermined by the customer and programmed into the Centrex switch. Routing patterns are based on three-digit screening using NPA's only.
Call Forward Busy	Allows a Business line user to arrange that when a line is busy, incoming calls are automatically diverted to another number inside or outside of the Centrex, or a voice mailbox.
Call Forward Don't Answer	Allows a Business line user to arrange that when a line is unanswered, incoming calls are automatically diverted to another number or a voice mailbox after a predetermined number of ring cycles.
Call Forward- Variable	Allows a Business line user to divert (forward) all calls to the number to any another dialable number. The feature is activated or deactivated by the line user from the phone connected to the line.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.A Feature Definitions

Call Forwarding of Call Waiting Calls	This feature gives users that have both the Call Waiting and Call Forward Don't Answer (CFD) features assigned to their lines the following added benefit. Call Waiting calls that are not answered within a set period of time (i.e., 12 to 60 seconds) automatically forward to a predetermined destination i.e. an attendant, voice mail, etc.
Call Hold	This feature is associated with single line sets only. This feature allows the user to hold one call for any length of time provided neither party goes on-hook.
Call Park	This feature allows a station user to park one call against their Centrex number (DN). The parked call can be retrieved from any Centrex station within the Centrex. Once a call is parked against a Centrex number the user is free to make or receive calls from that Centrex number. The parked call will ring back to the station user if not retrieved within 120 seconds.
Call Pickup	Allows a station to answer incoming calls to another station within the same Call Pickup group by dialing a feature activation code. Call Pickup answers the longest ringing station in the group. The maximum number of members in a Call Pickup Group is 75.
Call Transfer	Allows a station to transfer a call to another user inside or outside of the Centrex. Calls transferred to an external number are responsible for any applicable toll or message units for the duration of the transferred call. Call Transfer can be restricted to calling within the Centrex.
Call Waiting with Cancel Call Waiting	Call Waiting allows a station user, already talking on the phone to be informed by a tone when another call is waiting to reach the station.
Call Waiting Display of Caller ID	On Call Waiting calls the calling party's name or number will be displayed along with the audible CWT tone.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.A Feature Definitions

Caller ID Blocking - Per Call	This feature allows the customer to block delivery of their Caller ID to the number they are calling .
Caller ID Name and Number	Adds the display of the calling party's name to Caller ID- Number Only.
Caller ID- Number Only	Identifies the 10-digit telephone number of the calling party so the Centrex can determine whether or not to answer the call. This feature also provides the date and time of the call. Requires telephone sets with CID LCD display or adjunct Caller ID unit.
Caller ID per Line Blocking	Blocks the transmission of the calling line number to the distant party as the default condition unless the user dials an activation code prior to a call that sends the calling number information for that call. Once the call is complete, the default send or suppress value is reinstated.
Conference Calling - Meet Me	Allows conferees to hold a conference on a six party conference bridge by having all attendees dial into a directory number at a specified time.
Digital Facility Interface (IXC T-1 Access)	This termination provides a digital interface for a high capacity (T-1) facility that terminates to a customer's Centrex system. This service provides for the termination of 24 circuits within the Centrex to another Centrex, PBX or to a Long Distance Carrier (IXC). Two digital facility interfaces will be needed to connect two Centrex systems, one for each Centrex. The cost of the Digital Facility Interface is in addition to the T-1 private line.
Direct Inward/Direct Outward Dialing	Allows Centrex users to make and receive calls directly from their station without the assistance of an attendant.
Directed Call Pickup	Allows a Centrex station user to answer incoming calls that ring on another station within a pre-set group by dialing a feature activation code and the extension number of the station being answered. The maximum number of members in a Directed Call Pickup Group is 75.
Electronic Set Interface per PDN	This feature allows for the connection of a Business Set to the Central Office through a special interface card.
Executive Busy Override	Allows a station to gain access (barge-in) to a busy station by flashing the switchhook when a busy is reached and dialing a feature activation code. This feature is also available for MADN groups, MCA and SCA.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.A Feature Definitions

Executive Busy Override Exempt	Block a station using Executive Busy Override from entering a call that the EBX station user has made or received.
	This feature—which provides Transfer on Release capability—speeds up call handling for Meridian Business Set (MBS) users by: • Reducing the number of keystrokes needed to transfer a call • Eliminating the need to first conference the call
Fast Transfer	The Transfer on Release capability enhances Three-Way Call/Call Transfer (3WC/CXR) feature.
Group Intercom	Allows a station-abbreviated dialing to other members of the Group Intercom group. Groups can vary in sizes of 10, 100, 1000 or 10,000. The dialing scheme is determined by the size of the group i.e. 10 members would dial #0 to #9 to activate.
Hunting	When an incoming call is placed to a busy line the Hunting feature allows the system to search for an idle line within a preassigned group of lines. There are two hunting types that will be offered that determine how the system searches for an idle line. Sequential Hunt - the system only searches the line starting with the number dialed in the assigned sequence. Lines in the Hunt group preceding the number dialed will not be checked for idle status. Lines in the hunt group do not have to be in numerical order. Circular Hunt- the system searches every line in the preassigned group, starting with the number dialed, in the order assigned for an idle line. If none is found a busy signal is sent to the incoming call. Lines in the hunt group do not have to be in numerical order. Business Set Key Short Hunt- allows incoming calls to hunt up through a set of DN appearances on a Business Set in search of an idle DN upon which to terminate. With Key Short Hunt the hunt starts with the dialed DN and hunts "up" the keys of the Business Set. The numbers in the hunt group do not need to be in numerical order.

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4. **Rate Schedules** (*cont'd*)

4.15 **XO Premium Line/Trunk Service**

4.15.2 **Premium Centrex Service**

4.15.2.A **Feature Definitions**

Intercept	Provides a recorded announcement of the status of the number dialed; disconnected, number changed, etc.
Itemized Usage Billing by Extension	Provides a detailed record of toll calls made by a Centrex line, including start time, duration and numbers called. For local calls provides a peg count record of local calls made, where local calls are rated, showing the number of calls, number of minutes per call type, and amounts billed for each local call type.
Multiple Appearance of Directory Number- (MADN)	A directory number that is assigned to more than one Electronic Business Set or Single Line set. MADN groups can be comprised of from 2 to 32 stations and configured in either a Single Call Arrangement (SCA) or a Multiple Call Arrangement (MCA). The SCA allows a MADN group member to pickup or originate a call when the MADN group is idle i.e. when any member of the SCA MADN group is on a call the lights of the remaining are turned on to indicate the group is busy. Therefore only one call can be processed by the SCA group at a time. The MADN MCA group member can originate a call without affecting the status of the other members of the MCA group members i.e. MADN MCA group members can originate or answer as many calls as there are MADN group members (up to 32 in a group).
Primary Directory Number	The initial telephone number assigned to a Business Set and is assigned on the first button of the Business Set.
Privacy Release	Allows a Business Set user to establish a conference call among private MADN-SCA members and an external party. A maximum of 30 parties are permitted in a single connection depending on the number of members of the MADN group.
Remote Access to Call Forwarding	Permits Call Forward Variable Universal subscribers to activate, change or deactivate their Call Forwarding service from anywhere.
Ring Again	Allows a station user who encounters a busy Centrex number to be notified when the busy station becomes idle, and the system automatically redials that same number. Both stations must be in the same Centrex group.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.A Feature Definitions

Simultaneous Ring (SimRing)	Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Centrex line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.
Speed Calling 30	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 30 telephone numbers to their speed call list.
Speed Calling 8	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 8 telephone numbers to their speed call list.
Station to Station Dialing	Allows Centrex users to dial another station within the same Centrex group using the last 2,3,4, or 5 digits of the Centrex line number.
Three Way Calling	Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges.
Touch-Tone	DTMF dialing using a phone with pushbuttons.
White Pages and Yellow Pages Directory Listing	Each Centrex Customer is entitled to a free White pages and Yellow Pages listing in the local telephone directory for the Main Billed Telephone Number.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.B Standard Features

Premium Centrex Service includes the following standard attributes at no additional charge:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call
Blocking Restrictions- Premium Centrex service comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.B Standard Features

Customers can select the following Standard Features at no additional charge over and above the Premium Centrex line Monthly Recurring Charge and Non-Recurring Charges.

Call Waiting Display of Caller ID
Call Forward Busy
Call Forward Don't Answer
Call Forward- Variable
Call Forwarding of Call Waiting Calls
Call Hold
Call Pickup
Call Transfer
Call Waiting with Cancel Call Waiting
Caller ID- Number Only
Caller ID per Line Blocking
Conference Calling – Meet Me
Direct Inward/Direct Outward Dialing
Directed Call Pickup
Executive Busy Override
Executive Busy Override Exempt
Hunting
Intercept
Itemized Usage Billing by Extension

Ring Again
Speed Calling 30
Speed Calling 8
Station to Station Dialing
Three Way Calling

Electronic Business Set

The following Standard and Optional Features are available only to Customers utilizing the requisite Nortel proprietary business set equipment

Standard Features

Auto Answer Back	Business Set Automatic Dial
Automatic Line	Business Set Display
Fast Transfer	Display Calling Number
Group Intercom	Display Called Number
Primary Directory Number	Key Short Hunt
Privacy Release	Query Time and Date
Multiple Appearance of Directory Number- (MADN – Single or Multi)	

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.C Optional Features

Premium Centrex Customers may order the following Optional Features at the rates specified.

<u>Optional Analog Features</u>	<u>Pacific Bell Territory MRC/NRC</u>	<u>Verizon Territory MRC/NRC</u>	<u>Roseville Territory MRC/NRC</u>
Assume Dial "9"	3.00/4.00	72.00/425.00	3.00/4.00
Automatic Line (Hot Line)	4.00/26.00	4.00/26.00	4.00/26.00
Automatic Route Selection-Basic (ARS- Basic)	148.75/NC	11.00/43.00	148.75/NC
Call Park	0.85/4.00	0.85/4.00	0.85/4.00
Caller ID Name and Number	3.00/NC	6.00/NC	3.00/NC
Digital Facility Interface (IXC T-1 Access)	89.25/NC	298.00/128.00	89.25/NC
Remote Access to Call Forwarding	5.00/NC	5.00/NC	5.00/NC
Simultaneous Ring (SimRing)	3.00/NC	3.00/NC	3.00/NC
Add-On Interface, per module	.40/13.00	.40/13.00	.40/13.00
Anonymous Call Rejection	2.00/5.00	2.00/5.00	2.00/5.00
Automatic Call Back	4.00/5.00	4.00/5.00	4.00/5.00
Automatic Recall	4.00/5.00	4.00/5.00	4.00/5.00
Direct Station Selection/Busy Lamp	8.00/85.00	8.00/85.00	8.00/85.00
Primary Appearance of Software No.	1.00/4.00	1.00/4.00	5.00/0.00
Secondary Appearance of Software No.	0.00/4.00	5.00/0.00	0.00/4.00
Selective Call Acceptance	4.00/5.00	4.00/5.00	4.00/5.00
Selective Call Forwarding	4.00/5.00	4.00/5.00	4.00/5.00
Selective Call Rejection	4.00/5.00	4.00/5.00	4.00/5.00

Electronic Business Set

The following Standard and Optional Features are available only to Customers utilizing the requisite Nortel proprietary business set equipment

<u>Optional Features</u>	<u>Pacific Bell Territory MRC/NRC</u>	<u>Verizon Territory MRC/NRC</u>	<u>Roseville Territory MRC/NRC</u>
Electronic Set Interface per PDN	1.00/0.00	1.00/0.00	1.00/0.00

Due to network turn up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back
Fast Transfer
Group Intercom
Privacy Release
Electronic Set Interface per PDN

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.2 Premium Centrex Service

4.15.2.D Premium Centrex Rates and Charges

Premium Centrex Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Miscellaneous Charges listed below; and Usage Charges listed in section 4.15.4 of this document.

4.15.2.D.(1) Monthly Recurring Charges

Per line charges:

	<u>Pacific Bell Territory</u>	<u>Frontier Territory</u>	<u>Consolidated Communications Territory</u>
1 Year Term			
1-24 lines	\$21.57	\$36.32	\$29.23
25-72 lines	\$21.57	\$34.79	\$29.23
73-96 lines	\$21.57	\$33.31	\$29.23
2 Year Term			
1-24 lines	\$19.70	\$34.62	\$25.00
25-72 lines	\$19.70	\$33.09	\$25.00
73-96 lines	\$19.70	\$31.70	\$25.00
3 Year Term			
1-24 lines	\$17.83	\$32.92	\$23.65
25-72 lines	\$17.83	\$31.38	\$23.65
73-96 lines	\$17.83	\$30.00	\$23.65

4.15.2.D.(2) Non-Recurring Charges

Per line charges:

	<u>Pacific Bell Territory</u>	<u>Frontier Territory</u>	<u>Consolidated Communications Territory</u>
1 Year Term			
1-24 lines	\$62.00	\$17.00	\$64.00
25-72 lines	62.00	17.00	64.00
73-96 lines	62.00	17.00	64.00
2 Year Term			
1-24 lines	62.00	17.00	32.00
25-72 lines	62.00	17.00	32.00
73-96 lines	62.00	17.00	32.00
3 Year Term			
1-24 lines	62.00	17.00	32.00
25-72 lines	62.00	17.00	32.00
73-96 lines	62.00	17.00	32.00

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

Premium Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements as follows:

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

4.15.3.A PBX Analog Trunks*

PBX Analog Trunks provide a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

4.15.3.B Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office. Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- **Full Digital Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and 24 channels or,
- **Fractional Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and individual channels (minimum of 10 channels). Fractional T-1 service is available as Basic T1 Facility (a T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks) or Advanced T1 Facility (a T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks).

*Effective December 6, 2008, this product will only be available to current customers at their current location.

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4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

4.15.3.C PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting:

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Trunk Group Hunting Overflow:

XO Premium Business Trunk Service is interoperable with XO Primary ISDN and Premium Centrex Services via trunk group hunting functionality. This feature enables XO Premium trunk groups to hunt to a XO Primary Rate ISDN trunk group or XO Premium Centrex stand-alone line or hunt group.

Alternative Call Routing:

Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

Calling Number Delivery : Sends the calling number to the customer.

Additional Standard Features:

E911

One (1) Directory Listing

Touch-tone Capability

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

4.15.3.D Rates and Charges

Premium Business Trunk Customers will be charged applicable Non-Recurring Charges (NRCs), Monthly recurring Charges (MRCs), and Miscellaneous Charges as specified below; and Usage Charges listed in section 4.15.4 of this document.

4.15.3.D.(1) Analog PBX Trunks

		<u>Pacific Bell</u> <u>Territory</u> <u>MRC/NRC</u>	<u>Verizon</u> <u>Territory</u> <u>MRC/NRC</u>	<u>Roseville</u> <u>Territory</u> <u>MRC/NRC</u>
In-Only	1 Year	\$8.60/57.00	\$20.05/30.00	\$17.85/64.00
	2 Year	7.73/57.00	19.05/30.00	16.15/32.00
	3 Year	7.71/57.00	18.05/30.00	14.45/NC
Out-Only	1 Year	\$8.60/57.00	\$20.05/30.00	\$17.85/64.00
	2 Year	7.73/57.00	19.05/30.00	16.96/32.00
	3 Year	7.71/57.00	18.05/30.00	16.07/NC
Two-Way	1 Year	\$8.60/57.00	\$20.05/30.00	\$17.85/64.00
	2 Year	7.73/57.00	19.05/30.00	16.96/32.00
	3 Year	7.71/57.00	18.05/30.00	16.07/NC
In-only with DID	1 Year	\$14.95/57.00	55.20/136.00	21.00/64.00
	2 Year	13.81/57.00	50.93/136.00	19.00/32.00
	3 Year	12.11/57.00	46.65/136.00	17.00/NC
Two-Way with DID	1 Year	\$14.95/57.00	22.91/136.00	21.00/64.00
	2 Year	13.81/57.00	21.81/136.00	19.00/32.00
	3 Year	12.11/57.00	20.71/136.00	17.00/NC

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

4.15.3.D Rates and Charges

4.15.3.D.(2) Full Digital Switched T1 Trunks

	<u>Pacific Bell Territory</u>		<u>Frontier Territory</u>		<u>Consolidated Communications Territory</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
In-Only						
1 Year Term	\$ 869.30	\$1,768.00	\$1,122.79	\$ 808.00	\$ 913.53	\$ 808.00
2 Year Term	\$ 813.16	\$1,505.00	\$1,070.29	\$ 808.00	\$ 857.38	\$ 604.00
3 Year Term	\$ 757.02	\$ 354.00	\$1,018.99	\$ 808.00	\$ 801.26	\$ 327.00
Out-Only						
1 Year Term	\$ 869.30	\$1,768.00	\$1,122.79	\$ 808.00	\$ 913.53	\$ 808.00
2 Year Term	\$ 813.16	\$1,505.00	\$1,070.29	\$ 808.00	\$ 857.38	\$ 604.00
3 Year Term	\$ 757.02	\$ 354.00	\$1,018.99	\$ 808.00	\$ 801.26	\$ 327.00
Two-Only						
1 Year Term	\$ 869.30	\$1,768.00	\$1,122.79	\$ 808.00	\$ 913.53	\$ 808.00
2 Year Term	\$ 813.16	\$1,505.00	\$1,070.29	\$ 808.00	\$ 857.38	\$ 604.00
3 Year Term	\$ 757.02	\$ 354.00	\$1,018.99	\$ 808.00	\$ 801.26	\$ 327.00
In-Only w/ DID						
1 Year Term	\$ 869.30	\$1,768.00	\$1,122.79	\$ 808.00	\$ 913.53	\$ 808.00
2 Year Term	\$ 813.16	\$1,505.00	\$1,070.29	\$ 808.00	\$ 857.38	\$ 604.00
3 Year Term	\$ 757.02	\$ 354.00	\$1,018.99	\$ 808.00	\$ 801.26	\$ 327.00
Two-Way w/ DID						
1 Year Term	\$ 869.30	\$1,768.00	\$1,122.79	\$ 808.00	\$ 913.53	\$ 808.00
2 Year Term	\$ 813.16	\$1,505.00	\$1,070.29	\$ 808.00	\$ 857.38	\$ 604.00
3 Year Term	\$ 757.02	\$ 354.00	\$1,018.99	\$ 808.00	\$ 801.26	\$ 327.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

4.15.3.D Rates and Charges

4.15.3.D.(3) Fractional Digital Switched T1 Trunks

	<u>Pacific Bell Territory</u>		<u>Frontier Territory</u>		<u>Consolidated Communications Territory</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>Basic</u>						
1 Year Term	\$ 159.47	\$ 707.00	\$ 212.63	\$ 323.00	\$ 224.44	\$ 352.00
2 Year Term	\$ 151.20	\$ 602.00	\$ 202.00	\$ 323.00	\$ 213.81	\$ 352.00
3 Year Term	\$ 128.10	\$ 141.00	\$ 191.36	\$ 323.00	\$ 202.00	\$ 352.00
In-Only (per channel)						
1 Year Term	\$ 12.78	\$ 59.00	\$ 17.69	\$ 27.00	\$ 17.91	\$ 29.00
2 Year Term	\$ 12.13	\$ 50.00	\$ 16.81	\$ 27.00	\$ 17.01	\$ 29.00
3 Year Term	\$ 11.50	\$ 12.00	\$ 15.93	\$ 27.00	\$ 16.13	\$ 29.00
Out-Only (per channel)						
1 Year Term	\$ 12.78	\$ 59.00	\$ 17.69	\$ 27.00	\$ 17.91	\$ 29.00
2 Year Term	\$ 12.13	\$ 50.00	\$ 16.81	\$ 27.00	\$ 17.01	\$ 29.00
3 Year Term	\$ 11.50	\$ 12.00	\$ 15.93	\$ 27.00	\$ 16.13	\$ 29.00
Two-Way (per channel)						
1 Year Term	\$ 12.78	\$ 59.00	\$ 17.69	\$ 27.00	\$ 17.91	\$ 29.00
2 Year Term	\$ 12.13	\$ 50.00	\$ 16.81	\$ 27.00	\$ 17.01	\$ 29.00
3 Year Term	\$ 11.50	\$ 12.00	\$ 15.93	\$ 27.00	\$ 16.13	\$ 29.00
<u>Advanced</u>						
1 Year Term	\$ 100.41	\$ 442.00	\$ 132.30	\$ 202.00	\$ 141.75	\$ 220.00
2 Year Term	\$ 95.69	\$ 376.00	\$ 126.40	\$ 202.00	\$ 134.66	\$ 220.00
3 Year Term	\$ 90.96	\$ 88.00	\$ 119.31	\$ 202.00	\$ 127.58	\$ 220.00
In-Only w/ DID						
1 Year Term	\$ 16.05	\$ 74.00	\$ 22.12	\$ 34.00	\$ 22.50	\$ 37.00
2 Year Term	\$ 15.25	\$ 63.00	\$ 21.01	\$ 34.00	\$ 21.38	\$ 37.00
3 Year Term	\$ 14.45	\$ 15.00	\$ 19.92	\$ 34.00	\$ 20.25	\$ 37.00
Two-Way w/ DID						
1 Year Term	\$ 16.05	\$ 74.00	\$ 22.12	\$ 34.00	\$ 22.50	\$ 37.00
2 Year Term	\$ 15.25	\$ 63.00	\$ 21.01	\$ 34.00	\$ 21.38	\$ 37.00
3 Year Term	\$ 14.45	\$ 15.00	\$ 19.92	\$ 34.00	\$ 20.25	\$ 37.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.3 Premium Business Trunk Service

4.15.3.D Rates and Charges

4.15.3.D.4 DID Charges

Customers in Verizon Territory receive the first block of 20 DIDs for no additional charge.

	<u>Pacific Bell</u> <u>Territory</u> <u>MRC/NRC</u>	<u>Frontier</u> <u>Territory</u> <u>MRC/NRC</u>	<u>Consolidated Communications</u> <u>Territory</u> <u>MRC/NRC</u>
Block of 20:	\$18.14/121.00	\$55.73/\$75.00	\$37.59/120.00*
Block of 100:	\$54.44/323.00	\$274.77/375.00	\$186.64/191.00

As of November 13, 2005 the following rate will apply:

Roseville Territory
MRC/NRC
Block of 20: \$37.59/\$128.00

4.15.3.D.5 Miscellaneous Charges

Trunk Change Charge (per change charge)

Trunk Reconfiguration: \$50.00
Channel Reconfiguration (T1): \$50.00

See Section 1.10 for pricing regarding Service Order Charges.

Mileage Charge

In addition to the MRC listed in sections 4.15.3.D.2 and 4.15.3.D.3 above, a mileage charge of \$50.00 per month will apply to all Full and Fractional Digital Switch T1 Trunks with a termination point 15 to 20 miles from Company's Central Office.

Flat Rate Local Usage

Pacific Bell	Frontier	Consolidated Communications
\$112.86	\$112.86	\$112.86

* As of November 13, 2005, this rate will no longer be available to new Customers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.4 Usage Charges

The following Usage Rates apply to XO Premium Business Line, Premium Centrex and Premium Trunk Services. Customers can choose either the Measured Usage Rate Plan or the Simple Usage Rate Plan. Rates are listed in per minute increments. Usage is billed in 6 second increments, with an 18 second minimum billing increment.

<u>Measured Usage Rate Plan</u>	<u>Zones 1 & 2</u>		<u>Zone 3</u>	
	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>
	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
<u>1 Year Term:</u>				
Pacific Bell Territory				
Day	\$0.033	/0.0108	\$0.0792	/0.0173
Evening	0.0216	/ 0.0071	0.054	/0.012
Night	0.0132	/0.0044	0.0324	/0.0065
Verizon Territory				
Day	\$0.0396	/0.0098	\$0.0977	/0.0389
Evening	0.0273	/0.0069	0.0681	/0.0275
Night	0.0159	/0.0039	0.0389	/0.0156
Roseville Territory				
Day	\$0.0365	/0.0122	\$0.0654	/0.0284
Evening	0.0255	/0.0085	0.0458	/0.0198
Night	0.0146	/0.0049	0.0262	/0.0113
<u>2 Year Term:</u>				
Pacific Bell Territory				
Day	\$0.03	/0.009	\$0.072	/0.016
Evening	0.02	/0.007	0.048	/0.011
Night	0.012	/0.004	0.029	/0.006
Verizon Territory				
Day	\$0.036	/0.0082	\$0.0888	/0.0352
Evening	0.0243	/0.0063	0.0605	/0.0248
Night	0.0360	/0.0144	0.0346	/0.0142
Roseville Territory				
Day	\$0.0328	/0.0109	\$0.0589	/0.0255
Evening	0.0230	/0.0077	0.0412	/0.0179
Night	0.0120	/0.0030	0.0235	/0.0102

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.4 Usage Charges

3 Year Term:

Pacific Bell Territory		
Day	\$0.0290/0.0084	\$0.0696/0.0144
Evening	0.018/0.0063	0.0456/0.0102
Night	0.0114/0.0038	0.0276/0.0054
Verizon Territory		
Day	\$0.0342/0.0078	\$0.0844/0.0336
Evening	0.0228/0.0060	0.0576/0.0228
Night	0.0132/0.0036	0.0324/0.0132
Roseville Territory		
Day	\$0.0310/0.0100	\$0.0560/0.0242
Evening	0.0220/0.0070	0.0400/0.0170
Night	0.0125/0.0040	0.0230/0.0090

Simple Usage Rate Plan

	<u>Zones 1 & 2</u>	<u>Zone 3</u>
	<u>Per Minute:</u>	<u>Per Minute:</u>
Pacific Bell Territory		
1 Year Term	\$0.0216	\$0.0438
2 Year Term	0.0195	0.0396
3 Year Term	0.0186	0.036
Verizon Territory		
1 Year Term	0.0248	0.0683
2 Year Term	0.0221	0.0621
3 Year Term	0.021	0.0588
Roseville Territory		
1 Year Term	0.0300	0.0550
2 Year Term	0.0250	0.0500
3 Year Term	0.0240	0.0475

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service*

Business Services Premium Basic Business Line Service is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supplies a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Services Premium Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) as specified below; and Usage Charges listed in section 4.15.4 of this document. Customers must commit to a minimum one year term of Service.

4.15.5.A Feature Definitions

911 Access	When the customer dials 911 they will be routed to the appropriate PSAP (Primary Service Access Point).
Anonymous Call Rejection	This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.
Automatic Call Back	The subscriber can automatically place a call to the last number they dialed without having to redial the full number, whether the call was answered, unanswered or busy. The number last called is rung again if the line is idle and the call goes through. If the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.
Automatic Line (Hotline)	Directs the line to automatically call a preassigned number when a line user lifts the handset.
Automatic Recall	Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

* As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.A Feature Definitions (cont'd)

Call Forward Busy	Allows a Business line user to arrange that when a line is busy incoming calls are automatically diverted to another number or a voice mail box.
Call Forward No Answer Ring Select (Subscriber Programmable Ringing)	Allows the subscriber with the Call Forward No Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.
Call Forward No Answer	Allows a Business line user to arrange that when a line is unanswered, incoming calls are automatically diverted to another number or a voice mail box after a predetermined number of ring cycles.
Call Forward Variable	Allows a Business line user to divert (forward) all calls to the number to another dialable number. The feature is activated or deactivated by the line user from the phone connected to the line.
Call Forwarding of Call Waiting Calls	This service provides the capability to forward unanswered waiting calls to a subscriber-designated number by using the combined call treatments of Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward No Answer, the incoming call is given Call Forward No Answer treatment and is forwarded to a subscriber-designated DN.
Call Transfer	When the Call Transfer subscriber receives an incoming call the call can be transferred to another location. Call Transfer is activated by entering a transfer access code followed by the transfer-to DN. The telephone where the call was first received is then placed on-hook, freeing the line for incoming and outgoing calls. All calls, whether originating or terminating, can be transferred.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.A Feature Definitions (cont'd)

Call Waiting with Cancel Call Waiting	Provides a call waiting tone to a line already engaged in a call when another incoming call attempts to call the number. The user has three options when alerted to the second call: 4) Ignore the call 5) Terminate the current call and answer the waiting call 6) Put the call on hold using the receiver/flash hook and answer the second call and alternate between the two calls. Cancel Call Waiting allows the station user, prior to establishing a call to deactivate Call Waiting on a per-call basis by dialing an activation code. During the call no Call Waiting tone interruptions will be heard.
Caller ID Blocking- Per Call	This feature allows the customer to block delivery of their Caller ID to the number they are calling.
Caller ID Name and Number	Adds the display of the calling party's name to Calling Number Delivery.
Caller ID Number Only	Identifies the 10-digit telephone number of the calling party so the Business Line can determine whether or not to answer the call. This feature also provides the date and time of the call. The subscriber must have a telephone with a display device to be able to view the Calling number.
Caller ID per Line Blocking	Blocks the transmission of the calling line number to the distant party as the default condition unless the user dials an activation code prior to a call that sends the calling number information for that call. Once the call is complete, the default send or suppress value is reinstated.
Distinctive Ringing/Call Waiting	With this service, incoming calls from up to 12 DNs (DMS-100) can be automatically identified by distinctive ringing. A distinctive ringing pattern (short-long-short for the DMS-100) accompanies incoming calls from the designated DNs. If a subscriber is engaged in conversation and a call from one of the designated DNs arrives, a distinctive call waiting tone (short-long-short) accompanies the incoming call. Calls from all other DNs ring normally.
DMS or DMS 100	Company switching equipment.
DN	Directory Numbers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.1.A Feature Definitions (cont'd)

Hunting	When an incoming call is placed to a busy line the Hunting feature allows the system to search for an idle line within a preassigned group of lines. There are two hunting types that will be offered that determine how the system searches for an idle line. Sequential Hunt - the system only searches the line starting with the number dialed in the assigned sequence. Lines in the Hunt group preceding the number dialed will not be checked for idle status. Lines in the hunt group do not have to be in numerical order. Circular Hunt- the system searches every line in the preassigned group, starting with the number dialed, in the order assigned for an idle line. If none is found a busy signal is sent to the incoming call. Lines in the hunt group do not have to be in numerical order.
Remote Access to Call Forwarding	From any phone anywhere a subscriber can forward their number to another number. Call Forward Remote Activation (CFRA) can be accessed from any DTMF telephone simply by dialing an access code and a personal identification number (PIN). If Call Forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination.
Selective Call Acceptance	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.
Selective Call Forwarding	Selective Call Forwarding (SCF) allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DN's can be forwarded to another location. Calls from DN's that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.
Selective Call Rejection	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.A Feature Definitions (cont'd)

Simultaneous Ring (SimRing)	Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.
Speed Calling 30	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 30 telephone numbers to their speed call list.
Speed Calling 8	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 8 telephone numbers to their speed call list.
Three Way Calling	Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges.
Touchtone	DTMF dialing using a phone with pushbuttons.
White Pages Directory Listing and Yellow Pages listing	Each business line is entitled to a free White pages and Yellow Pages listing in the local telephone directory.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.B Standard Features

Business Services Premium Basic Business Line Service include the following standard attributes at no additional charge:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Premium Basic Business Line Service come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.C Optional Features

A La Carte Optional Features

<u>Feature</u>	<u>MRC</u>	<u>NRC</u>
Anonymous Call Rejection	\$2.00	\$5.00
Automatic Call Back (Last Call Return)	4.00	5.00
Automatic Line (Hotline)	2.00	5.00
Repeat Dialing (Automatic Recall)	4.00	5.00
Call Forward Busy	3.00	5.00
Call Forward No Answer	3.00	5.00
Call Forward No Answer Ring Select	3.00	5.00
Call Forward Variable	3.00	5.00
Call Forwarding of Call Waiting Calls	3.00	5.00
Call Transfer with Consultation Hold	9.00	5.00
Call Waiting with Cancel Call Waiting	3.00	5.00
Caller ID Name & Number	6.00	5.00
Caller ID Number Only	6.00	5.00
Caller ID Per Line Blocking	NC	NC
Distinctive Ringing/ Call Waiting	1.00	5.00
Hunting (Circular or Sequential)	0.40	5.00
Remote Access to Call Forwarding	1.00	5.00
Selective Call Acceptance	4.00	5.00
Selective Call Forwarding	4.00	5.00
Selective Call Rejection	4.00	5.00
Simultaneous Ring	5.00	10.00
Speed Calling 30	5.00	5.00
Speed Calling 8	3.00	5.00
Three Way Calling with Consultation Hold	3.00	5.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.C Optional Features

Optional Feature Packages

<u>Packages</u>	<u>Features Included</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
<u>2 feature package</u>	Three Way Calling and Call Forward Variable	5.70	10.00
<u>3 feature package</u>	Three Way Calling, Call Forward Variable, and Call Transfer	13.50	15.00
<u>4 feature package</u>	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer	15.30	20.00
<u>5 feature package</u>	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number	19.20	25.00
<u>6 feature package</u>	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding	18.75	30.00

Due to network turn up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.5 Business Services Premium Basic Business Line Service (Cont'd)

4.15.5.D Business Services Premium Basic Business Line Rates and Charges

Business Services Premium Basic Business Line Customers will be charged Non-Recurring Charges, Monthly Recurring Charges and Miscellaneous Charges as listed below. Applicable Usage Charges are listed in section 4.15.4 of this document.

4.15.5.D.(1) Monthly Recurring Charge

Per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$37.97	\$49.17	\$40.23
2 Year Term	\$33.51	\$44.70	\$37.97
3 Year Term	\$33.51	\$44.70	\$35.75

4.15.5.D.(2) Non-recurring Charge

Per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$57.00	\$30.00	\$64.00
2 Year Term	57.00	30.00	32.00
3 Year Term	57.00	28.00	32.00

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

Small Business Premium Basic Business Line II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supplies a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Premium Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) as specified below; and Usage Charges listed in section 4.15.4 of this document. Customers must commit to a minimum one year term of Service.

4.15.6.A Feature Definitions

911 Access	When the customer dials 911 they will be routed to the appropriate PSAP (Primary Service Access Point).
Anonymous Call Rejection	This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.
Automatic Call Back	The subscriber can automatically place a call to the last number they dialed without having to redial the full number, whether the call was answered, unanswered or busy. The number last called is rung again if the line is idle and the call goes through. If the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.
Automatic Line (Hotline)	Directs the line to automatically call a preassigned number when a line user lifts the handset.
Automatic Recall	Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.A Feature Definitions (cont'd)

Call Forward Busy	Allows a Business line user to arrange that when a line is busy incoming calls are automatically diverted to another number or a voice mail box.
Call Forward No Answer Ring Select (Subscriber Programmable Ringing)	Allows the subscriber with the Call Forward No Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.
Call Forward No Answer	Allows a Business line user to arrange that when a line is unanswered, incoming calls are automatically diverted to another number or a voice mail box after a predetermined number of ring cycles.
Call Forward Variable	Allows a Business line user to divert (forward) all calls to the number to another dialable number. The feature is activated or deactivated by the line user from the phone connected to the line.
Call Forwarding of Call Waiting Calls	This service provides the capability to forward unanswered waiting calls to a subscriber-designated number by using the combined call treatments of Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward No Answer, the incoming call is given Call Forward No Answer treatment and is forwarded to a subscriber-designated DN.
Call Transfer	When the Call Transfer subscriber receives an incoming call the call can be transferred to another location. Call Transfer is activated by entering a transfer access code followed by the transfer-to DN. The telephone where the call was first received is then placed on-hook, freeing the line for incoming and outgoing calls. All calls, whether originating or terminating, can be transferred.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.A Feature Definitions (cont'd)

Call Waiting with Cancel Call Waiting	Provides a call waiting tone to a line already engaged in a call when another incoming call attempts to call the number. The user has three options when alerted to the second call: 7) Ignore the call 8) Terminate the current call and answer the waiting call 9) Put the call on hold using the receiver/flash hook and answer the second call and alternate between the two calls. Cancel Call Waiting allows the station user, prior to establishing a call to deactivate Call Waiting on a per-call basis by dialing an activation code. During the call no Call Waiting tone interruptions will be heard.
Caller ID Blocking- Per Call	This feature allows the customer to block delivery of their Caller ID to the number they are calling.
Caller ID Name and Number	Adds the display of the calling party's name to Calling Number Delivery.
Caller ID Number Only	Identifies the 10-digit telephone number of the calling party so the Business Line can determine whether or not to answer the call. This feature also provides the date and time of the call. The subscriber must have a telephone with a display device to be able to view the Calling number.
Caller ID per Line Blocking	Blocks the transmission of the calling line number to the distant party as the default condition unless the user dials an activation code prior to a call that sends the calling number information for that call. Once the call is complete, the default send or suppress value is reinstated.
Distinctive Ringing/Call Waiting	With this service, incoming calls from up to 12 DNs (DMS-100) can be automatically identified by distinctive ringing. A distinctive ringing pattern (short-long-short for the DMS-100) accompanies incoming calls from the designated DNs. If a subscriber is engaged in conversation and a call from one of the designated DNs arrives, a distinctive call waiting tone (short-long-short) accompanies the incoming call. Calls from all other DNs ring normally.
DMS or DMS 100	Company switching equipment.
DN	Directory Numbers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.A Feature Definitions (cont'd)

Hunting	When an incoming call is placed to a busy line the Hunting feature allows the system to search for an idle line within a preassigned group of lines. There are two hunting types that will be offered that determine how the system searches for an idle line. Sequential Hunt - the system only searches the line starting with the number dialed in the assigned sequence. Lines in the Hunt group preceding the number dialed will not be checked for idle status. Lines in the hunt group do not have to be in numerical order. Circular Hunt- the system searches every line in the preassigned group, starting with the number dialed, in the order assigned for an idle line. If none is found a busy signal is sent to the incoming call. Lines in the hunt group do not have to be in numerical order.
Remote Access to Call Forwarding	From any phone anywhere a subscriber can forward their number to another number. Call Forward Remote Activation (CFRA) can be accessed from any DTMF telephone simply by dialing an access code and a personal identification number (PIN). If Call Forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination.
Selective Call Acceptance	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.
Selective Call Forwarding	Selective Call Forwarding (SCF) allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DN's can be forwarded to another location. Calls from DN's that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.
Selective Call Rejection	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.A Feature Definitions (cont'd)

Simultaneous Ring (SimRing)	Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.
Speed Calling 30	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 30 telephone numbers to their speed call list.
Speed Calling 8	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 8 telephone numbers to their speed call list.
Three Way Calling	Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges.
Touchtone	DTMF dialing using a phone with pushbuttons.
White Pages Directory Listing and Yellow Pages listing	Each business line is entitled to a free White pages and Yellow Pages listing in the local telephone directory.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.B Standard Features

Small Business Premium Basic Business Line II Service include the following standard attributes at no additional charge:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Premium Basic Business Line II Service come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.C Optional Features

A La Carte Optional Features

<u>Feature</u>	<u>MRC</u>	<u>NRC</u>
Anonymous Call Rejection	\$2.00	\$5.00
Automatic Call Back (Last Call Return)	4.00	5.00
Automatic Line (Hotline)	2.00	5.00
Repeat Dialing (Automatic Recall)	4.00	5.00
Call Forward No Answer Ring Select	3.00	5.00
Call Forwarding of Call Waiting Calls	3.00	5.00
Call Waiting with Cancel Call Waiting	3.00	5.00
Caller ID Per Line Blocking	NC	NC
Distinctive Ringing/ Call Waiting	1.00	5.00
Hunting (Circular)	0.40	5.00
Remote Access to Call Forwarding	1.00	5.00
Selective Call Acceptance	4.00	5.00
Selective Call Forwarding	4.00	5.00
Selective Call Rejection	4.00	5.00
Simultaneous Ring	5.00	10.00
Speed Calling 30	5.00	5.00
Speed Calling 8	3.00	5.00

Due to network turn up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.6 Small Business Premium Basic Business Line II Service

4.15.6.D Small Business Premium Basic Business Line II Rates and Charges

Small Business Premium Basic Business Line II Customers will be charged Non-Recurring Charges, Monthly Recurring Charges and Miscellaneous Charges as listed below. Applicable Usage Charges are listed in section 4.15.4 of this document.

4.15.6.D.(1) Monthly Recurring Charge

Customers with 1-3 lines, per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$37.97	\$49.17	\$40.23
2 Year Term	\$33.51	\$44.70	\$37.97
3 Year Term	\$33.51	\$44.70	\$35.75

Customers with 4 or more lines, per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$37.97	\$49.17	\$40.23
2 Year Term	\$33.51	\$44.70	\$37.97
3 Year Term	\$33.51	\$44.70	\$35.75

4.15.6.D.(2) Non-recurring Charge

Per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$57.00	\$30.00	\$64.00
2 Year Term	57.00	30.00	32.00
3 Year Term	57.00	28.00	32.00

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

Business Services Premium Basic Business Line II Service is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supplies a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Premium Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) as specified below; and Usage Charges listed in section 4.15.4 of this document. Customers must commit to a minimum one year term of Service.

4.15.7.A Feature Definitions

911 Access	When the customer dials 911 they will be routed to the appropriate PSAP (Primary Service Access Point).
Anonymous Call Rejection	This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.
Automatic Call Back	The subscriber can automatically place a call to the last number they dialed without having to redial the full number, whether the call was answered, unanswered or busy. The number last called is rung again if the line is idle and the call goes through. If the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.
Automatic Line (Hotline)	Directs the line to automatically call a preassigned number when a line user lifts the handset.
Automatic Recall	Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.6.A Feature Definitions (cont'd)

Call Forward Busy	Allows a Business line user to arrange that when a line is busy incoming calls are automatically diverted to another number or a voice mail box.
Call Forward No Answer Ring Select (Subscriber Programmable Ringing)	Allows the subscriber with the Call Forward No Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.
Call Forward No Answer	Allows a Business line user to arrange that when a line is unanswered, incoming calls are automatically diverted to another number or a voice mail box after a predetermined number of ring cycles.
Call Forward Variable	Allows a Business line user to divert (forward) all calls to the number to another dialable number. The feature is activated or deactivated by the line user from the phone connected to the line.
Call Forwarding of Call Waiting Calls	This service provides the capability to forward unanswered waiting calls to a subscriber-designated number by using the combined call treatments of Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward No Answer, the incoming call is given Call Forward No Answer treatment and is forwarded to a subscriber-designated DN.
Call Transfer	When the Call Transfer subscriber receives an incoming call the call can be transferred to another location. Call Transfer is activated by entering a transfer access code followed by the transfer-to DN. The telephone where the call was first received is then placed on-hook, freeing the line for incoming and outgoing calls. All calls, whether originating or terminating, can be transferred.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.7.A Feature Definitions (cont'd)

Call Waiting with Cancel Call Waiting	Provides a call waiting tone to a line already engaged in a call when another incoming call attempts to call the number. The user has three options when alerted to the second call: 10) Ignore the call 11) Terminate the current call and answer the waiting call 12) Put the call on hold using the receiver/flash hook and answer the second call and alternate between the two calls. Cancel Call Waiting allows the station user, prior to establishing a call to deactivate Call Waiting on a per-call basis by dialing an activation code. During the call no Call Waiting tone interruptions will be heard.
Caller ID Blocking- Per Call	This feature allows the customer to block delivery of their Caller ID to the number they are calling.
Caller ID Name and Number	Adds the display of the calling party's name to Calling Number Delivery.
Caller ID Number Only	Identifies the 10-digit telephone number of the calling party so the Business Line can determine whether or not to answer the call. This feature also provides the date and time of the call. The subscriber must have a telephone with a display device to be able to view the Calling number.
Caller ID per Line Blocking	Blocks the transmission of the calling line number to the distant party as the default condition unless the user dials an activation code prior to a call that sends the calling number information for that call. Once the call is complete, the default send or suppress value is reinstated.
Distinctive Ringing/Call Waiting	With this service, incoming calls from up to 12 DNs (DMS-100) can be automatically identified by distinctive ringing. A distinctive ringing pattern (short-long-short for the DMS-100) accompanies incoming calls from the designated DNs. If a subscriber is engaged in conversation and a call from one of the designated DNs arrives, a distinctive call waiting tone (short-long-short) accompanies the incoming call. Calls from all other DNs ring normally.
DMS or DMS 100	Company switching equipment.
DN	Directory Numbers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.7.A Feature Definitions (cont'd)

Hunting	When an incoming call is placed to a busy line the Hunting feature allows the system to search for an idle line within a preassigned group of lines. There are two hunting types that will be offered that determine how the system searches for an idle line. Sequential Hunt - the system only searches the line starting with the number dialed in the assigned sequence. Lines in the Hunt group preceding the number dialed will not be checked for idle status. Lines in the hunt group do not have to be in numerical order. Circular Hunt- the system searches every line in the preassigned group, starting with the number dialed, in the order assigned for an idle line. If none is found a busy signal is sent to the incoming call. Lines in the hunt group do not have to be in numerical order.
Remote Access to Call Forwarding	From any phone anywhere a subscriber can forward their number to another number. Call Forward Remote Activation (CFRA) can be accessed from any DTMF telephone simply by dialing an access code and a personal identification number (PIN). If Call Forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination.
Selective Call Acceptance	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.
Selective Call Forwarding	Selective Call Forwarding (SCF) allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DN's can be forwarded to another location. Calls from DN's that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.
Selective Call Rejection	Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.7.A Feature Definitions (cont'd)

Simultaneous Ring (SimRing)	Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.
Speed Calling 30	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 30 telephone numbers to their speed call list.
Speed Calling 8	Allows users to program their phone to dial frequently dialed numbers from a speed call list with only two or three key presses. This variation allows the user to store up to 8 telephone numbers to their speed call list.
Three Way Calling	Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges.
Touchtone	DTMF dialing using a phone with pushbuttons.
White Pages Directory Listing and Yellow Pages listing	Each business line is entitled to a free White pages and Yellow Pages listing in the local telephone directory.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.7.B Standard Features

Business Services Premium Basic Business Line II Service include the following standard attributes at no additional charge:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Premium Basic Business Line II Service come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.7.C Optional Features

A La Carte Optional Features

<u>Feature</u>	<u>MRC</u>	<u>NRC</u>
Anonymous Call Rejection	\$2.00	\$5.00
Automatic Call Back (Last Call Return)	4.00	5.00
Automatic Line (Hotline)	2.00	5.00
Repeat Dialing (Automatic Recall)	4.00	5.00
Call Forward No Answer Ring Select	3.00	5.00
Call Forwarding of Call Waiting Calls	3.00	5.00
Call Waiting with Cancel Call Waiting	3.00	5.00
Caller ID Per Line Blocking	NC	NC
Distinctive Ringing/ Call Waiting	1.00	5.00
Hunting (Circular)	0.40	5.00
Remote Access to Call Forwarding	1.00	5.00
Selective Call Acceptance	4.00	5.00
Selective Call Forwarding	4.00	5.00
Selective Call Rejection	4.00	5.00
Simultaneous Ring	5.00	10.00
Speed Calling 30	5.00	5.00
Speed Calling 8	3.00	5.00

Due to network turn up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.15 XO Premium Line/Trunk Service

4.15.7 Business Services Premium Basic Business Line II Service

4.15.7.D Business Services Premium Basic Business Line II Rates and Charges

Business Services Premium Basic Business Line II Customers will be charged Non-Recurring Charges, Monthly Recurring Charges and Miscellaneous Charges as listed below. Applicable Usage Charges are listed in section 4.15.4 of this document.

4.15.7.D.(1) Monthly Recurring Charge

Per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
1 Year Term	\$37.97	\$49.17	\$40.23
2 Year Term	\$33.51	\$44.70	\$37.97
3 Year Term	\$33.51	\$44.70	\$35.75

4.15.7.D.(2) Non-recurring Charge

Per line charges:

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communicaitons <u>Territory</u>
1 Year Term	\$57.00	\$30.00	\$64.00
2 Year Term	57.00	30.00	32.00
3 Year Term	57.00	28.00	32.00

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.16. XO Multi-Rate PRI Service

4.16.1 On-Net Rates

On-Net rates apply to those Customers receiving XO Multi-Rate PRI Service that is provided exclusively over XO facilities and not over the facilities of another carrier. Rates vary depending on the quantity of PRIs or Inbound T-1s Customer orders and Customers minimum term commitment for this Service.

1) Monthly Recurring Charges

Number of PRIs or Inbound T-1s	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
1-27	\$900	\$700	\$600	\$500
28+	\$850	\$650	\$550	\$450

2) Monthly Recurring Multiple Rate Center Charge

This charge applies when XO Multi-Rate PRI Service is provided to Customer in more than one rate center and applies on a per rate center basis. Customers receiving single rate center inbound PRIs are not subject to this monthly recurring charge.

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Charge per Rate Center	\$10	\$10	\$5	\$5

3) Non-Recurring Charges

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Charge per PRI or Inbound T-1	\$480	\$480	\$240	No Charge

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.16 XO Multi-Rate PRI Service (cont'd)

(B) Off-Net Rates

Off-Net rates apply to those Customers receiving XO Multi-Rate PRI Service that is provided over the facilities of another carrier. XO facilities may be used in combination with another carrier's facilities to provide this service. Rates vary depending on the quantity of PRIs or Inbound T-1s Customer orders and Customers minimum term commitment for this Service.

1) Monthly Recurring Charges

Number of PRIs or Inbound T-1s	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
1-27	\$900	\$850	\$800	\$700
28+	\$900	\$800	\$750	\$650

2) Monthly Recurring Multiple Rate Center Charge

This charge applies when XO Multi-Rate PRI Service is provided to Customer in more than one rate center and applies on a per rate center basis. Customers receiving single rate center inbound PRIs are not subject to this monthly recurring charge.

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Charge per Rate Center	\$50	\$10	\$10	\$10

3) Non-Recurring Charges

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Charge per PRI or Inbound T-1	\$480	\$480	\$240	No Charge

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.17 XO Inbound PRI Service

4.17.1 Rates

With each Monthly Recurring Charge (MRC) Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional MRC. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$20.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$3.50.

Price Plan Option #1

Only available to On-Net Customers

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$475.00	\$451.25	\$427.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

Price Plan Option #2

Available to Off-Net Customers

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$2,000.00	\$1,900.00	\$1,800.00
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

4.17.2 Discount Schedule

Customers are eligible for discounts based on usage levels as shown below. The monthly usage level is Customer's total monthly usage level for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Discount Schedule based on monthly usage:

<u>Monthly Usage Level</u>	<u>Discount Percentage</u>
\$0 – 5,000	0%
\$5,001 – 25,000	10%
\$25,001 – 100,000	15%
\$100,001 – 300,00	20%
\$300,001 +	25%

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.18 X OPTION Service Offering*

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges. Direct Connect Customers, as defined in section 2.2 of this document, shall receive rates listed for the Pacific Bell Territory.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed below. Each XOption includes the Standard Feature Package as defined in Section 4.18.c, at no additional cost. Additional voice features beyond the Standard Feature Package are available at documented rates. The Monthly Recurring Charge for each XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

4.18.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A'	\$1,053.29	\$1,101.10	\$1,257.19
B'	\$1,295.13	\$1,357.04	\$1,500.48
C'	\$1,538.44	\$1,586.25	\$1,743.75
D'	\$2,905.31	\$2,905.31	\$3,110.63
Non-Recurring Charge	\$800.00 (all territories)		

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.18 **X OPTION Service Offering** (cont'd)

4.18.2 **XOption #2**

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A'	\$1,312.04	\$1,411.88	\$1,590.48
B'	\$1,473.25	\$1,573.60	\$1,752.14
C'	\$1,717.04	\$1,815.48	\$1,995.48
D'	\$3,030.48	\$3,124.69	\$3,307.50
Non-Recurring Charge	\$800.00 (all territories)		

4.18.3 **XOption #3**

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in XO Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A'	\$1,387.98	\$1,451.25	\$1,605.94
B'	\$1,631.25	\$1,643.13	\$1,849.23
C'	\$1,874.54	\$1,936.41	\$2,092.50
D'	\$3,241.41	\$3,300.48	\$3,459.38
Non-Recurring Charge	\$800.00 (all territories)		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.18 **X OPTION Service Offering** (cont'd)

4.18.4 **XOption #4**

To receive service under XOption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A '	\$1,325.25	\$1,405.13	\$1,546.88
B '	\$1,454.63	\$1,553.38	\$1,676.25
C '	\$1,649.25	\$1,728.00	\$1,870.88
D '	\$2,700.00	\$2,775.38	\$2,921.63
Non-Recurring Charge	\$800.00 (all territories)		

4.18.5 **XOption #5**

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A '	\$3,731.44	\$3,798.36	\$3,792.27
B '	\$4,147.18	\$4,216.12	\$4,139.06
C '	\$4,500.05	\$4,566.96	\$4,461.49
D '	\$5,822.27	\$6,018.96	\$5,722.89
Non-Recurring Charge	\$1,800.00 (all territories)		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.18 X OPTION Service Offering (cont'd)

4.18.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A'	\$4,106.60	\$4,224.16	\$4,506.11
B'	\$4,410.80	\$4,534.52	\$4,493.95
C'	\$4,763.08	\$4,885.34	\$4,816.40
D'	\$5,923.65	\$6,043.31	\$5,945.97
Non-Recurring Charge	\$1,800.00 (all territories)		

4.18.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge			
A'	\$2,216.57	\$2,257.11	\$2,459.92
B'	\$2,443.61	\$2,587.68	\$2,790.46
C'	\$2,877.69	\$2,918.23	\$3,088.59
D'	\$4,745.42	\$3,183.88	\$4,988.78
Non-Recurring Charge	\$999.00 (all territories)		

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4. Rate Schedules (cont'd)

4.18 X OPTION Service Offering (cont'd)

4.18.8 XOption #8

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

		<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge Per User	A'	\$53.00	\$55.00	\$64.00
	B'	\$63.00	\$65.00	\$74.00
	C'	\$73.00	\$75.00	\$84.00
	D'	\$129.00	\$131.00	\$140.00
Non-Recurring Charge Per User	A'	\$53.00	\$55.00	\$64.00
	B'	\$63.00	\$65.00	\$74.00
	C'	\$73.00	\$75.00	\$84.00
	D'	\$129.00	\$131.00	\$140.00

4.18.9 XOption #9

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

		<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge Per User	A'	\$18.00	\$18.00	\$21.00
	B'	\$21.00	\$21.00	\$24.00
	C'	\$25.00	\$25.00	\$28.00
	D'	\$43.00	\$43.00	\$46.00
Non-Recurring Charge Per User	A'	\$18.00	\$18.00	\$21.00
	B'	\$21.00	\$21.00	\$24.00
	C'	\$25.00	\$25.00	\$28.00
	D'	\$43.00	\$43.00	\$46.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.18 X OPTION Service Offering (cont'd)

4.18.10 XOption #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge Per User				
	A'	\$106.00	\$108.00	\$117.00
	B'	\$116.00	\$118.00	\$127.00
	C'	\$126.00	\$128.00	\$137.00
	D'	\$160.00	\$178.00	\$174.00
Non-Recurring Charge Per User				
	A'	\$106.00	\$108.00	\$117.00
	B'	\$116.00	\$118.00	\$127.00
	C'	\$126.00	\$128.00	\$137.00
	D'	\$160.00	\$178.00	\$174.00

4.18.11 XOption #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes and "D" ' 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#1 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20, 000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge Per User				
	A'	\$35.00	\$36.00	\$39.00
	B'	\$38.00	\$39.00	\$42.00
	C'	\$42.00	\$43.00	\$46.00
	D'	\$53.00	\$57.00	\$58.00
Non-Recurring Charge Per User				
	A'	\$35.00	\$36.00	\$39.00
	B'	\$38.00	\$39.00	\$42.00
	C'	\$42.00	\$43.00	\$46.00
	D'	\$53.00	\$57.00	\$58.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.18 X OPTION Service Offering (cont'd)

4.18.12 XOption #12

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" ' 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll usage or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#12 also includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options A, B or C, or 30,000 minutes of local exchange calling, if the customer chooses option D. Additional minutes of local exchange calling will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge			
A'	\$1,874.25	\$1,978.88	\$2,301.75
B'	\$2,755.13	\$2,857.50	\$3,182.63
C'	\$4,230.00	\$4,326.75	\$4,651.88
D'	\$5,943.38	\$6,037.88	\$6,370.88
Non-Recurring Charge	\$800.00 (all territories)		

4.18.13 XOption #13

1

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" ' 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll usage or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#13 also includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options A, B or C, or 30,000 minutes of local exchange calling, if the customer chooses option D. Additional minutes of local exchange calling will be billed at \$.02 per minute, in sixty second billing increments. International calling is provide under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge			
A'	\$4,171.50	\$3,982.50	\$4,787.45
B'	\$5,411.82	\$5,513.80	\$6,027.76
C'	\$7,487.45	\$7,589.69	\$8,094.95
D'	\$9,309.95	\$9,419.63	\$9,934.32
Non-Recurring Charge	\$1,800.00 (all territories)		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.18 X OPTION Service Offering (cont'd)

4.18.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" ' 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll usage or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#14 also includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options A, B or C, or 30,000 minutes of local exchange calling, if the customer chooses option D. Additional minutes of local exchange calling will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$2,178.00	\$2,374.88	\$2,628.00
	B'	\$3,060.00	\$3,254.63	\$3,508.88
	C'	\$4,533.75	\$4,723.88	\$4,978.13
	D'	\$6,248.25	\$6,435.00	\$ 6,697.13
Non-Recurring Charge		\$800.00		

4.18.15 XOption #15

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, and "C" ' 50,000 minutes and "D" ' 75,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll usage or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#15 also includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options A, B or C, or 30,000 minutes of local exchange calling, if the customer chooses option D. Additional local exchange calling will be billed at .02 cents a minute. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$5,327.46	\$5,641.77	\$6,209.60
	B'	\$6,817.97	\$7,132.32\$	\$7,700.16
	C'	\$9,312.37	\$9,626.72	\$10,184.39
	D	\$11,502.55	\$11,806.75	\$12,374.58
Non-Recurring Charge		\$1,800.00		

Decision No.
U-5553-C

Issued by:
Kelly Faul
Director, Regulatory Affairs

Effective: January 1, 2016

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.18 X OPTION Service Offering *(cont'd)*

4.18.16 XOption #16

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" - 4,000 minutes, "B" - 7,000 minutes, "C" - 10,000 minutes and "D" - 25,000 minutes. The domestic long distance usage beyond A, B, C or D will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance found on Company's website for interstate use. The MRC for each option is listed below. Each Xoption#16 also includes either a total of 10,000 minutes of local exchange calling if the customer chooses option A, B or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business pursuant to the Terms and Conditions governing international traffic found on Company's website.

		<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge	A'	\$2,753.96	\$2,897.97	\$3,484.03
	B'	\$3,054.09	\$3,307.60	\$3,784.16
	C'	\$3,354.24	\$3,607.75	\$4,084.31
	D'	\$6,870.72	\$5,536.31	\$6,012.90
Non-Recurring Charge		\$999.00		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.18 X OPTION Service Offering *(cont'd)*

4.18.17 XOptions Features

4.18.17.a XOption M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via a XOption package offering Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly minutes will be billed at \$.02 per MOU in sixty second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u>	<u>Verizon</u>	<u>Roseville</u>
	<u>Territory</u>	<u>Territory</u>	<u>Territory</u>
Monthly Recurring Charge:	\$685	\$710	\$815
Non-Recurring Charge:	\$700	\$700	\$700

4.18.17.b XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.18 X OPTION Service Offering *(cont'd)*

4.18.17 XOptions Features

4.18.17.d Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID – Number Only
First Block of 20 DIDs*

4.18.17.e Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years ‘ 5% Discount
3 Years ‘ 10% Discount

* Available to Customers who order business trunks.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 Premium XOPTION Service Offering*

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at rates found in this document. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

4.19.1 Premium XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" - 4,000 minutes, "B" - 7,000 minutes, "C" - 10,000 minutes, and "D" - 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$1,130.63	\$1,178.44	\$1,134.85
	B'	\$1,372.50	\$1,421.73	\$1,378.13
	C'	\$1,615.79	\$1,663.60	\$1,615.79
	D'	\$2,982.66	\$3,027.66	\$2,988.29

Non-Recurring Charge (all territories) \$800.00

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

Issued by: **Effective: July 27, 2012**

Decision No.
U-5553-C

Kelly Faul
Director, Regulatory Affairs

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 **Premium XOPTION Service Offering**

4.19.2 **Premium XOption #2**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring ChargeA'	\$1,389.38	\$1,489.23	\$1,396.41
B'	\$1,551.10	\$1,650.94	\$1,559.54
C'	\$1,794.38	\$1,892.81	\$1,801.41
D'	\$3,107.81	\$3,202.04	\$3,113.44

Non-Recurring Charge (all territories) \$800

4.19.3 **Premium XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge	A'	\$1,465.31	\$1,528.60	\$1,469.54
	B'	\$1,708.60	\$1,770.48	\$1,712.81
	C'	\$1,951.88	\$2,013.75	\$1,956.10
	D'	\$3,318.75	\$3,377.81	\$3,322.98
Non-Recurring Charge (all territories)		\$800.00		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 Premium XOPTION Service Offering (cont'd)

4.19.4 Premium XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$1,387.13	\$1,467.00	\$1,391.63
	B'	\$1,516.50	\$1,595.25	\$1,522.13
	C'	\$1,711.13	\$1,789.88	\$1,715.63
	D'	\$2,761.88	\$2,837.25	\$2,766.38
Non-Recurring Charge (all territories)		\$800.00		

4.19.5 Premium XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$3,183.88	\$3,382.63	\$3,587.45
	B'	\$3,599.63	\$3,800.38	\$4,005.22
	C'	\$3,952.49	\$4,151.22	\$4,358.09
	D'	\$5,933.79	\$6,148.75	6,339.39
Non-Recurring Charge (all territories)		\$1,800.00		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 **Premium XOPTION Service Offering (cont'd)**

4.19.6. **Premium XOption #6**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, and "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$3,467.80	\$3,563.13	\$4,009.27
	B'	\$3,772.00	\$3,869.35	\$4,315.49
	C'	\$4,124.85	\$4,222.19	\$4,668.36
	D'	\$6,035.19	\$6,130.51	\$6,578.69

Non-Recurring Charge (all territories) \$1,800.00

4.19.7 **Premium XOption #7**

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$1,697.41	\$1,476.01	\$1,697.41
	B'	\$1,877.89	\$1,877.89	\$1,877.89
	C'	\$2,056.35	\$2,056.35	\$2,056.35
	D'	\$3,183.89	\$3,183.89	\$3,183.89

Non-Recurring Charge (all territories) \$999.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 Premium XOPTION Service Offering (cont'd)

4.19.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the Same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, and "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge (Per User)	A'	\$57	\$59	\$68
	B'	\$67	\$69	\$78
	C'	\$77	\$79	\$88
	D'	\$133	\$135	\$144
		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Non-Recurring Charge (Per User)	A'	\$57	\$59	\$68
	B'	\$67	\$69	\$78
	C'	\$77	\$79	\$88
	D'	\$133	\$135	\$144

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.19 Premium XOPTION Service Offering *(cont'd)*

4.19.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell	Verizon	Roseville
		<u>Territory</u>	<u>Territory</u>	<u>Territory</u>
Monthly Recurring Charge (Per User)	A'	\$20	\$20	\$23
	B'	\$23	\$23	\$26
	C'	\$27	\$27	\$30
	D'	\$45	\$45	\$48
Non-Recurring Charge (Per User)	A'	\$20	\$20	\$23
	B'	\$23	\$23	\$26
	C'	\$27	\$27	\$30
	D'	\$45	\$45	\$48

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 Premium XOPTION Service Offering

4.19.10 Premium XOption #10

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell	Verizon	Roseville
		<u>Territory</u>	<u>Territory</u>	<u>Territory</u>
Monthly Recurring Charge (Per User)	A'	\$88	\$106	\$102
	B'	\$98	\$116	\$112
	C'	\$108	\$126	\$122
	D'	\$164	\$182	\$178
Non-Recurring Charge (Per User)	A'	\$88	\$106	\$102
	B'	\$98	\$116	\$112
	C'	\$108	\$126	\$122
	D'	\$164	\$182	\$178

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.19 Premium XOPTION Service Offering *(cont'd)*

4.19.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell	Verizon	Roseville
		<u>Territory</u>	<u>Territory</u>	<u>Territory</u>
Monthly Recurring Charge (Per User)	A'	\$30	\$34	\$35
	B'	\$33	\$37	\$38
	C'	\$37	\$41	\$42
	D'	\$55	\$59	\$60
		PacBell	Verizon	Roseville
		<u>Territory</u>	<u>Territory</u>	<u>Territory</u>
Non-Recurring Charge (Per User)	A'	\$30	\$34	\$35
	B'	\$33	\$37	\$38
	C'	\$37	\$41	\$42
	D'	\$55	\$59	\$60

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 Premium XOPTION Service Offering, (cont'd)

4.19.12 Premium XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" 10,000 minutes, "B" 25,000 minutes, "C" 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge	A'	\$1,936.13	\$2,040.75	\$1,944.00
	B'	\$2,817.00	\$2,919.38	\$2,823.75
	C'	\$4,291.88	\$4,388.63	\$4,299.75
	D'	\$6,005.25	\$6,099.75	\$6,012.00
Non-Recurring Charge (all territories)		\$800.00		

4.19.13 Premium XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" 10,000 minutes, "B" 25,000 minutes, "C" 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge	A'	\$3,656.82	\$3,765.50	\$4,281.19
	B'	\$4,601.25	\$5,006.82	\$5,521.50
	C'	\$6,972.76	\$7,082.45	\$7,597.13
	D'	\$9,402.76	\$9,512.45	\$10,027.13
Non-Recurring Charge (all territories)		\$1,800.00		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.19 Premium XOPTION Service Offering, (cont'd)

4.19.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$2,239.88	\$2,436.75	\$2,280.38
	B'	\$2,775.00	\$3,316.50	\$3,161.25
	C'	\$4,595.63	\$4,785.75	\$4,636.13
	D'	\$6,310.13	\$6,496.88	\$6,348.38
Non-Recurring Charge (all territories)		\$800.00		

4.19.15 Premium XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell Territory	Verizon Territory	Roseville Territory
Monthly Recurring Charge	A'	\$4,708.91	\$5,013.10	\$5,580.93
	B'	\$6,200.66	\$7,071.48	\$7,071.48
	C'	\$8,693.84	\$8,998.05	\$9,555.72
	D'	\$11,638.13	\$11,918.30	\$11,925.44
Non-Recurring Charge (all territories)		\$1,800.00		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.19 Premium XOPTION Service Offering. *(cont'd)*

4.19.16 Premium XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

		PacBell <u>Territory</u>	Verizon <u>Territory</u>	Roseville <u>Territory</u>
Monthly Recurring Charge	A'	\$1,697.41	\$1,697.41	\$1,697.41
	B'	\$1,877.89	\$1,877.89	\$1,564.91
	C'	\$2,056.35	\$2,056.35	\$1,713.63
	D'	\$3,183.89	\$2,056.35	\$2,653.23
Non-Recurring Charge (all territories)		\$999.00		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.19 Premium XOPTION Service Offering, (*cont'd*)

4.19.17 XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Premium XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:	\$685	\$710	\$815
Non-Recurring Charge:	\$700	\$700	\$700

4.19.17.1 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.19.17.2 Standard Feature Package:

All Premium XOptions include the following standard features at no additional charge:
Voicemail w/Message Waiting
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID – Number Only
First Block of 20 DID's*

4.19.17.3 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years ' 5% Discount
3 Years ' 10% Discount

* Available to Customers that ordered business trunks.

Issued by:

Effective: July 27, 2012

Decision No.
U-5553-C

Kelly Faul
Director, Regulatory Affairs

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.20 Deluxe XOPTION Service Offering*

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at rates found in this document. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

4.20.1 Deluxe XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.20 Deluxe XOPTION Service Offering (cont'd)

4.20.3 Deluxe XOption #3

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$1,359.89	\$1,507.00	\$1,683.29
B'	\$1,582.04	\$1,728.29	\$1,926.56
C'	\$1,811.25	\$1,950.48	\$2,169.85
D'	\$3,121.88	\$3,244.23	\$3,536.73
Non-Recurring Charge:	\$800	\$800	\$800

4.20.4 Deluxe XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.20 Deluxe XOPTION Service Offering (cont'd)

4.20.4 Deluxe XOption #4 (cont'd)

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$1,137.38	\$1,416.38	\$1,310.63
B'	\$1,370.25	\$1,533.38	\$1,428.75
C'	\$1,553.63	\$1,711.13	\$1,612.13
D'	\$2,576.25	\$2,713.50	\$2,634.75
Non-Recurring Charge		\$800.00	

4.20.5 Deluxe XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$3,059.82	\$3,131.16	\$3,131.16
B'	\$3,406.97	\$3,640.20	\$3,518.51
C'	\$3,780.11	\$3,962.61	\$3,851.11
D'	\$5,680.30	\$5,840.51	\$5,751.29
Non-Recurring Charge		\$1,800.00	

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.20 Deluxe XOPTION Service Offering (cont'd)

4.20.6 Deluxe XOPTION Service Offering

4.20.5 Deluxe XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, and "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u>	<u>Verizon</u>	<u>Roseville</u>
	<u>Territory</u>	<u>Territory</u>	<u>Territory</u>
Monthly Recurring Charge:			
A'	\$3,305.57	\$3,573.25	\$3,411.02
B'	\$3,600.28	\$3,859.20	\$3,715.21
C'	\$3,922.06	\$4,181.64	\$4,029.57
D'	\$5,822.27	\$6,059.53	\$5,929.75
Non-Recurring Charge		\$1,800.00	

4.20.7 *Reserved for Future Use*

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.20 Deluxe XOPTION Service Offering *(cont'd)*

4.20.8 Deluxe XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, and "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this XOption. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
First Ten Users:			
A'	\$680.00	\$705.00	\$770.00
B'	\$800.00	\$825.00	\$935.00
C'	\$920.00	\$945.00	\$1,055.00
D'	\$1595.00	\$1,620.00	\$1,725.00
Each Add'l User:			
A'	\$68.00	\$70.00	\$77.00
B'	\$80.00	\$82.00	\$93.00
C'	\$92.00	\$94.00	\$105.00
D'	\$159.00	\$620.00	\$172.00

Non-Recurring Charge

The Non-Recurring Charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the Non-Recurring Charge for the additions is equal to the appropriate "Each Additional User Charge" for the option chosen for each user added.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.20 Deluxe XOPTION Service Offering (cont'd)

4.20.9 Deluxe XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" 10,000 minutes, "B" 25,000 minutes, "C" 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$1,750.50	\$1,967.63	\$1,829.25
B'	\$2,653.88	\$2,857.50	\$2,732.63
C'	\$4,168.13	\$4,338.00	\$4,246.88
D'	\$5,825.25	\$5,970.38	\$5,904.00
Non-Recurring Charge		\$800.00	

4.20.10 Deluxe XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" 10,000 minutes, "B" 25,000 minutes, "C" 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.20 Deluxe XOPTION Service Offering (cont'd)

4.20.10 Deluxe XOption #13 (cont'd)

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:			
A'	\$3,463.03	\$3,749.63	\$3,572.45
B'	\$4,736.82	\$5,006.82	\$4,846.50
C'	\$6,871.50	\$7,099.32	\$6,981.19
D'	\$9,217.13	\$9,410.56	\$9,326.82
Non-Recurring Charge		\$1,800.00	

4.20.11 Deluxe XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:			
A'	\$1,953.00	\$2,110.50	\$2,386.13
B'	\$2,857.50	\$2,920.50	\$3,289.50
C'	\$4,370.63	\$4,482.00	\$4,803.75
D'	\$6,028.88	\$6,114.38	\$6,460.88
Non-Recurring Charge		\$800.00	

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.20 Deluxe XOPTION Service Offering *(cont'd)*

4.20.12 Deluxe XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" 10,000 minutes, "B" 25,000 minutes, "C" 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:			
A'	\$4,485.84	\$4,729.20	\$5,155.06
B'	\$6,016.95	\$6,240.03	\$6,686.17
C'	\$8,582.30	\$8,754.69	\$9,251.52
D'	\$11,365.11	\$11,532.98	\$12,070.38
Non-Recurring Charge		\$1,800.00	

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.20 Deluxe XOPTION Service Offering (*cont'd*)

4.20.13 XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Pacific Bell</u>	<u>Verizon</u>	<u>Roseville</u>
Monthly Recurring Charge	\$600.00 **	\$600.00	\$610.00**
Non Recurring Charge	\$700.00	\$700.00	\$700.00

As of November 13, 2005, the following rate will apply to new customers:

	<u>Pacific Bell</u>	<u>Roseville</u>
Monthly Recurring Charge	\$685.00	\$815.00

4.20.13.1 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.20.13.2 Standard Feature Package:

XOption customers who choose business lines will receive the following standard features on those lines at no additional charge: Voicemail w/Message Waiting, Call Forwarding, 3 Way Calling, Speed Dial, Abbreviated Dialing, Call Hold, Call Pickup, Call Transfer, Caller ID – Number Only, First Block of 20 DID's*and Hunting (Circular or Sequential).

4.20.13.3 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

- 2 Years ' 5% Discount
- 3 Years ' 10% Discount

*Available to Customers who ordered business trunks.

**As of November 13, 2005, this rate will no longer be available to new customers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.21 Metra XOPTIONS Service Offering*

The Metra XOptions Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Metra XOptions also includes shared hosting services with enhanced feature Metra DNS Manager, which allows Customers to self-manage their DNS functionality. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra XOptions Service Offering the Customer selects and receives service under one of the Metra XOptions listed in the sections below. Each Metra XOptions includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at rates found in this document. The Monthly Recurring Charge for each Metra XOptions includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra XOptions Service Offering.

4.21.1 Metra XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" - 4,000 minutes, "B" - 7,000 minutes, "C" - 10,000 minutes, and "D" - 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.21 Metra XOPTIONS Service Offering (cont'd)

4.21.1 Metra XOption #1 (cont'd)

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:			
A'	\$1,074.38	\$1,220.63	\$1,130.63
B'	\$1,295.16	\$1,352.81	\$1,352.81
C'	\$1,524.38	\$1,663.59	\$1,582.04
D'	\$2,835.00	\$2,957.34	\$2,892.66

Non-Recurring Charge: \$800

4.21.2 Metra XOption #2

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:			
A'	\$1,319.06	\$1,524.38	\$1,393.60
B'	\$1,466.73	\$1,672.03	\$1,541.25
C'	\$1,695.94	\$1,892.81	\$1,770.48
D'	\$2,974.23	\$3,145.78	\$3,047.35

Non-Recurring Charge: \$800 \$800 \$800

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.21 Metra XOPTIONS Service Offering (cont'd)

4.21.3 Metra XOption #3

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of atotal of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$1,359.85	\$1,507.50	\$1,409.06
B'	\$1,582.04	\$1,728.28	\$1,631.25
C'	\$1,811.24	\$1,950.47	\$1,860.48
D'	\$3,121.88	\$3,244.22	\$3,171.10
Non-Recurring Charge:	\$800		

4.21.4 Metra XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.21 Metra XOPTIONS Service Offering (cont'd)

4.21.4 Metra XOption #4

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$1,252.13	\$1,416.38	\$1,310.63
B'	\$1,370.25	\$1,533.38	\$1,428.75
C'	\$1,553.63	\$1,711.13	\$1,612.13
D'	\$2,576.25	\$2,713.50	\$2,634.75
Non-Recurring Charge	\$800.00		

4.21.5 Metra XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$2,484.24	\$2,656.63	\$2,120.91
B'	\$3,244.73	\$3,445.49	\$2,763.11
C'	\$3,577.31	\$3,789.95	\$3,040.24
D'	\$5,477.51	\$5,643.79	\$4,623.74
Non-Recurring Charge	\$1,800		

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.21 Metra XOPTIONS Service Offering *(cont'd)*

4.21.6 Metra XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 5,000 minutes, "B" ' 7,000 minutes, and "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$2,966.91	\$2,703.94	\$2,556.91
B'	\$3,386.69	\$3,068.97	\$2,911.81
C'	\$3,719.03	\$3,335.99	\$3,188.96
D'	\$5,643.49	\$5,051.11	\$4,772.45
Non-Recurring Charge		\$1,800.00	

4.21.7 *Reserved for Future Use*

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.21 Metra XOPTIONS Service Offering *(cont'd)*

4.21.8 Metra XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 4,000 minutes, "B" ' 7,000 minutes, and "C" ' 10,000 minutes, and "D" ' 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this XOption. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
First Ten Users:			
A'	\$680.00	\$705.00	\$815.00
B'	\$800.00	\$825.00	\$935.00
C'	\$920.00	\$945.00	\$1,055.00
D'	\$1595.00	\$1,620.00	\$1,725.00
Each Add'l User:			
A'	\$68.00	\$70.00	\$81.00
B'	\$80.00	\$82.00	\$93.00
C'	\$92.00	\$94.00	\$105.00
D'	\$159.00	\$162.00	\$172.00

Non-Recurring Charge

The Non-Recurring Charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the Non-Recurring Charge for the additions is equal to the appropriate "Each Additional User Charge" for the option chosen for each user added.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.21 Metra XOPTIONS Service Offering (*cont'd*)

4.21.9 Metra XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell</u> <u>Territory</u>	<u>Verizon</u> <u>Territory</u>	<u>Roseville</u> <u>Territory</u>
Monthly Recurring Charge:			
A'	\$1,750.50	\$1,966.50	\$1,829.25
B'	\$2,653.88	\$2,857.50	\$2,732.63
C'	\$4,168.13	\$4,338.00	\$4,246.88
D'	\$5,825.25	\$5,970.38	\$5,904.00
Non-Recurring Charge		\$800.00	

4.21.10 Metra XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.21 Metra XOPTIONS Service Offering (cont'd)

4.21.10 Metra XOption #13 (cont'd)

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$2,554.08	\$2,554.88	\$2,129.06
B'	\$3,302.44	\$3,302.44	\$2,752.04
C'	\$4,568.06	\$4,568.06	\$3,806.73
D'	\$6,010.88	\$6,010.88	\$5,009.06
Non-Recurring Charge		\$1,800.00	

4.21.11 Metra XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" ' 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$1,953.00	\$2,110.50	\$2,386.13
B'	\$2,857.50	\$3,001.50	\$3,289.50
C'	\$4,370.63	\$4,482.00	\$4,803.75
D'	\$6,028.88	\$6,114.38	\$6,460.88
Non-Recurring Charge		\$800.00	

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.21 Metra XOPTIONS Service Offering (cont'd)

4.21.12 Metra XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" ' 10,000 minutes, "B" ' 25,000 minutes, "C" ' 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>PacBell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
Monthly Recurring Charge:			
A'	\$3,070.32	\$3,070.32	\$3,070.32
B'	\$3,968.72	\$3,968.72	\$3,968.72
C'	\$5,489.69	\$5,489.69	\$5,489.69
D'	\$7,223.56	\$7,223.56	\$7,223.56
Non-Recurring Charge		\$1,800.00	

4.21.13 Metra XOption #16

Reserved for Future Use.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.21 Metra XOPTIONS Service Offering (*cont'd*)

4.21.14 XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the XOptions 1-16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's California Interexchange Services Product Document for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Pacific Bell</u>	<u>Verizon</u>	<u>Roseville</u>
Monthly Recurring Charge	\$600.00	\$600.00	\$610.00
Non Recurring Charge	\$700.00	\$700.00	\$700.00

4.21.14.1 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.21.14.2 Standard Feature Package:

XOption customers who choose business lines will receive the following standard features on those lines at no additional charge: Voicemail w/Message Waiting, Call Forwarding, 3 Way Calling, Speed Dial, Abbreviated Dialing, Call Hold, Call Pickup, Call Transfer, Caller ID – Number Only, First Block of 20 DID's* and Hunting (Circular or Sequential).

4.21.14.3 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

- 2 Years ' 5% Discount
- 3 Years ' 10% Discount

*Available to Customers who ordered business trunks.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.22 Multiple Service Discount #1

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off document pricing. To be eligible, Customer must meet the following criteria:

1. Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents). ;
2. Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. All Voice and Data Services must be provided the same customer location;
5. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.22 Multiple Service Discount #2

XO Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts, or any off document pricing. To be eligible, Customers must meet the following criteria:

1. Customers must subscribe to XO local exchange, and long distance ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6-T equivalents).
2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.23 XO High Capacity Local Loop Service

A. Description of Service

XO High Capacity Local Loop Service (HCLL) is an intraLATA service, which provides a dedicated transmission path between two customer designated premises. Where HCLL is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer designated premises may be entirely On-Net, Off-Net or a combination thereof. Customers may commit to one, two or three year service terms. The minimum service period for HCLL is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

1) Rates and Charges

Rates and charges for HCLL service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net, or a combination thereof. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by XO over its own fiber or wireless facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer designated premises is provided through the use, purchase or lease of the facilities from a service provider other than XO.

There are two rate elements that apply to HCLL: Channel Termination and Mileage.

a) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between two customer designated premises. One Channel Termination charge applies per point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

b) Mileage

The Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the two customer designated premises. The Mileage rate element is made up of two charges: a flat rate per circuit ("Fixed") and a per-mile rate ("Variable").

The Mileage rate element will be rounded up to the next mile for any fraction of a mile, so that, for example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Mileage charges will not apply.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.23 XO High Capacity Local Loop Service *(cont'd)*

2) Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Rate Elements
On-Net to On-Net ¹	1 Channel Termination charge; plus applicable Mileage Charges
On-Net to Off-Net	2 Channel Termination charges; plus applicable Mileage Charges
Off-Net to Off-Net ²	2 Channel Termination charges; plus applicable Mileage Charges

¹Customers that utilize HCLL in combination with or for the provisioning of other XO Services, including but not limited to Dedicated Internet Access (DIA) Service, Private Line Service and Dedicated Long Distance (DLD) Service, shall be charged rates for On-Net to On-Net.

²Off-Net to Off-Net HCLL Service is only available to Customers who subscribe to XO local and intraLATA and/or interLATA services.

3) Rates

a) DS1 Service

(1) Channel Termination

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
<u>Monthly Recurring Charge</u>			
--per point of termination			
1 Year	\$122.00	230.00	122.00
2 Year	\$116.00	223.00	116.00
3 Year	\$105.00	215.00	105.00
<u>Nonrecurring Charge</u>			
--per point of termination	\$500.00	500.00	400.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.23 XO High Capacity Local Loop Service *(cont'd)*

3) Rates *(cont'd)*

(2) Mileage:

Monthly Recurring Charges

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
<u>0 Miles</u>			
--Fixed	\$00.00	0.00	0.00
--Per Mile	\$00.00	0.00	0.00
<u>Over 0 Miles</u>			
--Fixed			
1 Year	\$47.00	22.00	47.00
2 Year	\$45.00	21.00	45.00
3 Year	\$42.00	20.00	42.00
--Per Mile			
1 Year	\$7.00	7.00	7.00
2 Year	\$6.00	6.00	6.00
3 Year	\$5.00	5.00	5.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.23 XO High Capacity Local Loop Service (cont'd)

3) Rates (cont'd)

b) DS3 Service

(1) Channel Termination

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
<u>Monthly Recurring Charge</u>			
--per point of termination			
1 Year	\$1,850.00	975.00	1,600.00
2 Year	\$1,800.00	950.00	1,525.00
3 Year	\$1,095.00	925.00	1,450.00
<u>Nonrecurring Charge</u>			
--per point of termination	\$2,000.00	950.00	2,000.00

(2) Mileage:

Monthly Recurring Charges

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
0 Miles			
--Fixed	\$00.00	0.00	0.00
--Per Mile	\$00.00	0.00	0.00
Over 0 Miles			
--Fixed			
1 Year	\$525.00	125.00	395.00
2 Year	\$500.00	120.00	375.00
3 Year	\$475.00	115.00	355.00
--Per Mile			
1 Year	\$39.00	12.00	63.00
2 Year	\$37.00	11.00	60.00
3 Year	\$35.00	10.00	57.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules *(cont'd)*

4.24 Local Volume Discount:

The Local Volume Discount is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

A. Restrictions: This offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

- 1) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, FX, Operator Services, Resold Services, Carrier Local Term, Dedicated Access Lines IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.
- 2) This offer applies only to those other Local products currently available.
- 3) Customers located in an area where the Company is collocated in the incumbent local exchange carrier wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.
- 4) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

B. Pricing: Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

- 1) **Aggregate Revenue Plan:** Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's and Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

- 2) **Aggregate Commitment Plan:** Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's and Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.25 XO Premium Integrated Access Service*

XO Premium Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

A. Standard & Optional Features

XO Premium Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling.

B. Non-Recurring Charges

For initial installation of XO Premium Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI:	\$999.00
Capacity Exceeding DS1 or ISDN PRI:	ICB
Service Order Charge:	\$25.00

* As of December 31, 2006, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.25 XO Premium Integrated Access Service (cont'd)

C. Monthly Recurring Charges

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>	<u>Roseville Territory</u>
ISDN-PRI:			
Up to 14 miles	\$735.08	\$741.76	\$1,303.09
15+ miles	\$441	\$544.50	\$747
Basic Business Line			
Per line:	\$14.29	\$20.81	\$11.32
Trunks: Per Channel			
Basic Analog Trunk:	\$7.74	\$18.05	\$16.07
(In-Only, Out-Only, Two-Way)			
Advanced Analog Trunk			
-In-Only w/DID:	\$13.46	\$49.68	\$18.90
-Two-way w/DID	\$13.46	\$20.62	\$18.90
Basic Digital Trunk:	\$18.08	\$25.03	\$11.32
(In-Only, Out-Only, Two-Way)			
-Facility charge:	\$121.50	\$162	\$171
Advanced Digital Trunk:			
-In-only w/DID	\$18.92	\$20.86	\$9.44
-Two-way w/DID	\$18.92	\$20.86	\$9.44
-Facility charge:	\$76.50	\$100.80	\$108

D. Usage Charges

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's California Interexchange Services Product Document. Interstate and International service is provided pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate and international use. Customers will receive the following local usage charges:

Rates are shown per minute, but are billed in 6-second increments with a minimum billing increment of 18 seconds. Customers may choose between Flat Rates or Measured Rates for Local Usage Charges.

1) Local

a) Flat Rates

	<u>Zone 1 & 2</u>	<u>Zone 3</u>
Pacific Bell Area:	\$0.019	\$0.039
Verizon Area:	\$0.022	\$0.062
Roseville:	\$0.030	\$0.0600

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.25 XO Premium Integrated Access Service (*cont'd*)

D. Usage Charges (*cont'd*)

c) Measured Rates

<u>Territory</u>		<u>Initial Minute</u>	<u>Each Add'l Minute</u>
<u>Pacific Bell</u>	<u>Zones 1 & 2</u>		
	--Day	\$0.03	\$0.009
	--Evening	\$0.02	\$0.007
	--Night	\$0.012	\$0.004
	<u>Zone 3</u>		
	--Day	\$0.072	\$0.016
	--Evening	\$0.048	\$0.011
	--Night	\$0.029	\$0.006
<u>Verizon</u>	<u>Zones 1 & 2</u>		
	--Day	\$0.036	\$0.0082
	--Evening	\$0.0243	\$0.0063
	--Night	\$0.0144	\$0.0036
	<u>Zone 3</u>		
	--Day	\$0.0888	\$0.0352
	--Evening	\$0.0605	\$0.0248
	--Night	\$0.0346	\$0.0142
<u>Roseville</u>	<u>Zones 1 & 2</u>		
	--Day	\$0.0328	\$0.0109
	--Evening	\$0.0230	\$0.0077
	--Night	\$0.0131	\$0.0044
	<u>Zone 3</u>		
	--Day	\$0.0589	\$0.0255
	--Evening	\$0.0412	\$0.0179
	--Night	\$0.0235	\$0.0102

E. Enhanced Integrated Feature

XO Premium Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features:

The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail and Message Waiting.

All other features are available at the applicable rate.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.26 Remote Call Forwarding

Remote Call Forwarding ("RCF") is a feature that allows a telephone number in one exchange (the RCF number) to automatically forward by telephone company equipment to a second telephone number in the same or different exchange. There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call that is forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

4.26.1 Non-recurring Charges

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
<u>Per Path:</u>	\$4.00	\$30.80	\$20.20

4.26.2 Monthly Recurring Charges

	Pacific Bell <u>Territory</u>	Frontier <u>Territory</u>	Consolidated Communications <u>Territory</u>
<u>1st Path:</u>	\$29.10	\$27.22	\$15.31
<u>Each Add'l Path:</u>	\$27.84	\$27.84	\$14.25

4.26.3 Usage Charges: Applicable local measured and toll rates and surcharges apply per call and per line. Determination of rates is based on location of number and termination number.

4.26.4 Change Charge: The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.27 Emergency Telephone Services

4.27.1 Private Switch / Automatic Location Identification (PS/ALI)

Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch located on the customer premises to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates an E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

4.27.1.1 Restrictions:

Customer must sign a minimum one (1) year term contract. The PS/ALI customer must subscribe to Company's local voice service for which it is requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

4.27.1.2 Pricing:

The following rates do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

<u>All Territories</u>	<u>NRC*</u>	<u>MRC*</u>	<u>NRC** (Installation)</u>	<u>MRC**</u>
Up to 1,000 station records per Customer.	\$4,375.00	\$210.00 per 1,000 records (or fraction thereof)	\$0.00	\$630.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700.00	\$183.75 per 1,000 records (or fraction thereof)	\$0.00	\$577.50 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400.00	\$157.50 per 1,000 records (or fraction thereof)	\$0.00	\$525.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$600.00		\$600.00	

* Effective January 1, 2016, these rates will be available to current customers only.

** Effective January 1, 2016, these rates will be available to new customers.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.27 Emergency Telephone Services, (Cont'd)

4.27.1 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd)

4.27.1.3 Requirements:

- (a) The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
- (b) Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
- (c) The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
 - Accept and dispatch calls for those PBX stations,
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.
- (d) Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- (e) PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
- (f) Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
- (g) The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
- (h) Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.
- (i) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- (j) The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- (k) The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.27 Emergency Telephone Services, (Cont'd)

4.27.1 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd)

4.27.1.3 Requirements, (Cont'd)

- (l) The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- (m) The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.
- (n) The Company's liability in furnishing this service is further set forth in Company's California Schedule CLC No. 5 and Company's Terms & Conditions Document. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.27 Emergency Telephone Services, (Cont'd)

4.27.2 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

4.27.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Company's California Schedule CLC No. 5 and Company's Terms & Conditions Document.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.28 The Multi-Tenant Buddy Program

This program offers eligible Customers discounts on XO Services. In order to be eligible for this program, Customers must meet the criteria of either a “Referring Buddy” or a “Referred Buddy.”

This program cannot be combined with any other special offer or promotion offered by XO.

4.28.1 Program Criteria

4.28.1.A A Referring Buddy is a property management company of a multi-tenant building (“Serviceable Property”) that refers potential subscribers located in that Serviceable Property to XO for XO Services. Referring Buddies must subscribe to XO Services for a minimum two year commitment in order to receive the discounts listed in section 4.25.2 below.

4.28.1.B A Referred Buddy is a Customer who, as a result of being referred to XO by a Referring Buddy, receives XO Services at a Serviceable Property, for a minimum two year term commitment.

4.28.2 Program Discounts

4.28.2.A A Referring Buddy will receive XO intraLATA and interLATA long distance service at a rate of \$0.05 per minute. Additionally, once the aggregate of the recurring revenue of all Referred Buddies of a Referring Buddy reaches and remains at \$3,000.00 per month, the Referring Buddy will receive a \$50 credit on its XO invoice for each additional potential subscriber referred to XO for XO Services that executes a contract with XO for XO Services.

4.28.2.B A Referred Buddy will receive a 10% discount off monthly recurring and usage charges for the XO Services listed in this document. The discount only applies to standard XO services and pricing, and does not apply to Individual Case Basis arrangements, taxes, surcharges, or tax-like charges.

4.28.3 Special Terms and Conditions for the Referring Buddy

4.28.3.A As stated above, the Referring Buddy must subscribe to XO services for a minimum two year commitment. The Referring Buddy may terminate service upon thirty (30) days prior written notice without incurring liability for the early termination charges, specified in section in Company’s California Schedule CLC No. 5 and Company’s Terms & Conditions Document, provided that the Referring Buddy has delivered written notice by facsimile or e-mail to XO establishing that the Referring Buddy’s contract for property management services in the Serviceable Property has been terminated in its entirety and that the Referring Buddy no longer provides property management services to the Serviceable Property.

4.28.3.B If neither the Referring Buddy nor XO cancel the service prior to the end of the term commitment, at the completion of the term commitment, XO will continue to provide service to the Referring Buddy on a month-to-month basis.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.29 Foreign Exchange Service

Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched T1, Fractional Switched T1, ISDN-PRI and ISDN-BRI. See other sections of this Document for full product descriptions of such services.

The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

4.29.1 Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non-Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Virtual Foreign Exchange Service is co-terminus with the service to which it is terminated.

4.29.2 Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. See other sections of this Document for applicable local rates. In addition, Customer will receive one foreign exchange directory listing at no charge.

Access Type	MRC	NRC
Foreign Exchange Business Line	\$20.00	\$25.00
Foreign Exchange Centrex Line	\$20.00	\$25.00
Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Foreign Exchange Trunk (per DS0 channel)	\$20.00	\$25.00
Foreign Exchange Full Switched T1	\$500.00	\$200.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.30 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.30.1 Basic Business Lines

Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- (a)** Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

- (b)** Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy
Call Forward No Answer
Hunting
Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8
Three Way Calling
Caller ID Number Only
Caller ID Name & Number
Voicemail

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.30 National Local Service (*cont'd*)

4.30.1 Basic Business Lines (*cont'd*)

- (c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1) Monthly Recurring Charges (per line)

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>
Basic Local Line	\$21.80	\$29.75
Optional Features:		
Call Forward Busy	\$3.89	\$1.25
Call Forward No Answer	\$3.99	\$1.25
Call Forward Variable	\$3.89	\$2.50
Speed Calling 8	\$3.89	\$2.50
Three Way Calling	\$3.89	\$3.50
Caller ID Number Only	\$8.01	\$8.94
Caller ID Name & Number	\$10.00	\$7.95
Hunting (Circular or Sequential)	\$0.47	\$1.50

(2) Non-Recurring Charges

Installation Charge (Per Line)		
First Line	\$67.21	\$35.25
Additional Line(s)	\$67.21	\$35.25
Features (per feature/line)	\$5.70	\$15.00
Hunting (Circular or Sequential)	\$440.00	

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.30 National Local Service (*cont'd*)

4.30.2 Private Branch Exchange (PBX) Trunks*

(a) Service Description

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

Direct Inward Dialing (DID) Service: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

(b) Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

Monthly Recurring Charges (per trunk)

	<u>Pacific Bell Territory</u>	<u>Frontier Territory</u>
<u>PBX Trunks</u>		
Two-Way	\$22.35	\$37.25
One-Way, out only	\$22.35	\$37.25
One-Way, in only	\$22.35	\$37.25
<u>Optional Features</u>		
Hunting	\$0.47	\$1.50
<u>DID Numbers</u>		
Per Blocks of 20	\$18.14	\$66.00
Per Blocks of 100	\$54.44	\$330.00

*Effective December 6, 2008, this offering will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.30 National Local Service (cont'd)

4.30.2 Private Branch Exchange (PBX) Trunks (cont'd)

Non-Recurring Charges (per trunk)

	<u>Pacific Bell Territory</u>	<u>Verizon Territory</u>
<u>PBX Trunks</u>		
Two-Way	\$67.21	\$35.25
One-Way, out only	\$67.21	\$35.25
One-Way, in only	\$67.21	\$35.25
<u>Optional Features</u>		
Hunting	\$440.00	
<u>DID Numbers</u>		
Per Blocks of 20	\$142.49	\$160.20
Per Blocks of 100	\$712.45	\$176.00

4.31 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or “all trunks busy” condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company’s ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 29.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service

Business Services Basic Access Business Line Services is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides the Customer with a single, voice-grade communications channel. Each Business Services Basic Access Business Line will include a telephone number.

(A) Business Services Basic Access Business Line Service is available in the following offerings:

(1) Business Services Basic Business Line Service

Business Services Basic Access Business Line service is available in either flat rate or measured rate options and includes the following standard features at no additional charge:

Touchtone
One Directory Listing
Inter- and intraLATA Presubscription

(2) Optional Features

A Business Services Basic Access Business Line Customer may order, in addition to the standard features included in each service, the following optional features, at the rates specified in Section 4.32(B)(2). Not all features are available to all locations.

Touchtone
Account Codes
Automatic Call Return
Repeat Dialing (Automatic Recall)
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Waiting
Call Park
Call Pickup, Group
Call Transfer, Consultation & Conference
Automatic Call Return
Calling Number Delivery
Calling Number Delivery Blocking
Six-Way Calling
Conference Three-Way
Message Waiting
Serial Hunting
Speed Dial ☐ 8 Numbers
Vanity Number
Vanity Number Retention

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Basic Business Line Rates and Charges

A Business Services Basic Access Business Line Customer will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage (if applicable) charges as specified below.

(1) Non-Recurring Charges

Line Connection Charge (per line)

Month to Month Term	\$65.00
1 Year Term	\$20.00
2 Year Term	\$10.00

Adds, Moves

Add'l Lines (Ordered after initial install)

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10 per line

Move – Physical Location

--Month to Month Term	\$65.00 per line
--1 Year Term	\$20.00 per line
--2 Year minimum Term	\$10 per line

See Section 1.10 for pricing regarding Service Order Charges.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Basic Business Line Rates and Charges (*cont'd*)

(2) Optional Features - Pacific Bell Area

(No additional nonrecurring charge applies if ordered at time of service initiation, unless as otherwise noted in this document)

	Monthly <u>Recurring</u>
Account Codes	\$ 2.00
Automatic Call Return	\$ 4.00
Call Transfer, Consult. & Conf.	\$ 4.00
Call Forward Busy	\$ 4.00
Call Forward No Answer	\$ 4.00
Call Forward Variable	\$ 4.00
Call Hold	\$ 4.00
Call Waiting	\$ 4.00
Call Park	\$ 4.00
Call Pickup, Group	\$ 4.00
Calling Name and Number Delivery Blocking	\$ 0.00
Calling Number Delivery	\$ 5.50
Calling Number Delivery Blocking	\$ 0.00
Conference Three-Way	\$ 4.00
Message Waiting Light	\$ 4.00
Remote Access to Call Forwarding	\$ 3.15
Repeat Dialing (Automatic Recall)	\$ 4.00
Serial Hunting	\$ 0.05
Six-Way Calling	\$ 6.50
Speed Dial - 8 Numbers	\$ 4.00
Touchtone	\$ 0.00
Vanity Number	\$ 6.00
Vanity Number Retention	\$ 6.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Business Line Rates and Charges (*cont'd*)

(3) Optional Features – Verizon Area

(No additional nonrecurring charge applies if ordered at time of service initiation, unless as otherwise noted in this document)

	<u>Monthly Recurring</u>
Account Codes	\$2.00
Automatic Call Return	\$4.00
Call Forward Busy	\$1.00
Call Forward No Answer	\$1.00
Call Forward Variable	\$1.25
Call Hold	\$4.00
Call Park	\$4.00
Call Pickup, Group	\$4.00
Call Transfer, Consult. & Conf.	\$4.00
Call Waiting	\$3.00
Calling Name and Number Delivery Blocking	\$0.00
Calling Number Delivery	\$6.00
Calling Number Delivery Blocking	\$0.00
Conference Three-Way	\$3.00
Message Waiting Light	\$0.25
Remote Access to Call Forwarding	\$3.15
Repeat Dialing (Automatic Recall)	\$4.00
Six-Way Calling	\$5.50
Serial Hunting	\$0.05
Speed Dial - 8 Numbers	\$2.25
Touchtone	\$0.00
Vanity Number	\$3.00
Vanity Number Retention	\$6.00

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Basic Business Rates and Charges (*cont'd*)

(3) Optional Features – Roseville Territory

(No additional nonrecurring charge applies if ordered at time of service initiation, unless as otherwise noted in this document).

	<u>Monthly Recurring Charge</u>
Account Codes*	\$2.00
Call Return	\$4.00
Call Transfer, Consult & Conf.	\$4.00
Call Waiting	\$4.00
Call Pickup, Group	\$2.00
Calling Number Delivery – caller ID	\$4.00
Calling Number Delivery Blocking No Charge	
Conference - Three Way	\$4.00
Message Waiting	\$4.00
Serial Hunting	\$0.50
Repeat Dialing (Automatic Recall)	\$4.00
Remote Access to Call Forwarding**	\$1.50
Vanity Number Retention	\$6.00
Call Forwarding Bundle	\$3.50
--includes Call Forwarding /Busy Call Forward/Call Forward Don't Answer	

* Account codes are used for long distance calls only. Rates apply per line.

** Customer also must order Call Forwarding at additional charges listed.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Business Line Rates and Charges, (*cont'd*)

(4) Measured Service – Pacific Bell Area

Measured service will include a flat rate monthly charge plus usage charges for calls within and outside of the local calling area.

Monthly Recurring Charges

Basic Access - Line Charge

Month-to-month	\$37.97
1 year minimum	\$37.97
2 year minimum	\$33.51

(5) Measured Service– Frontier Area

Measured service will include a flat rate monthly charge plus usage charges for calls within and outside of the local calling area.

Monthly Recurring Charges

Basic Access - Line Charge

Month-to-Month	\$49.17
1 year minimum	\$49.17
2 year minimum	\$44.70

(6) Measured Service– Consolidated Communications Area

Measured service will include a flat rate monthly charge plus usage charges for calls within and outside of the local calling area.

Monthly Recurring Charges

a) Business Services Basic Access Business Line– Line Charge

<u>Term</u>	<u>Per Monthly Billing Cycle</u>
Month-to-month	\$40.23
1 year minimum	\$40.23
2 year minimum	\$37.97

Direct Connect Customers will be charged the rates listed in section 4.1.B.4 of this document.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Rates and Charges, (cont'd)

(7) Usage Rate, Variable Option– Pacific Bell Area

Zones 1 & 2 Local calling area

Month-to-Month	Initial/Additional Minutes
Day	\$0.03/\$0.01
Evening	\$0.02/\$0.0065
Night	\$0.12/\$0.004
1 year minimum	
Day	\$0.033/\$0.0108
Evening	\$0.0216/\$0.0071
Night	\$0.0132/\$0.0044
2 year minimum	
Day	\$0.03/\$0.009
Evening	\$0.02/\$0.007
Night	\$0.012/\$0.004

(8) Usage Rate, Variable Option–Verizon Area

Zones 1 & 2 Local calling area

Month-to-Month	Initial/Additional Minutes
Day	\$0.0360/\$0.0090
Evening	\$0.0252/\$0.0063
Night	\$0.144/\$0.0036
1 year minimum	
Day	\$0.0396/\$0.0098
Evening	\$0.0273/\$0.0069
Night	\$0.0159/\$0.0039
2 year minimum	
Day	\$0.036/\$0.0082
Evening	\$0.0243/\$0.0063
Night	\$0.0144/\$0.0036

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Rates and Charges, (cont'd)

(9) Usage Rate, Variable Option

a) Verizon Area

Zone 3 Local Calling Area

Month-to-Month

Day	\$0.0900/\$0.0360
Evening	\$0.0630/\$0.0252
Night	\$0.0360/\$0.0144

1 year minimum

Day	\$0.0977/\$0.0389
Evening	\$0.0681/\$0.0275
Night	\$0.0389/\$0.0156

2 year minimum

Day	\$0.0888/\$0.0352
Evening	\$0.0605/\$0.0248
Night	\$0.0346/\$0.0142

b) Usage Rate, Variable Option—Roseville Area

Zones 1 & 2 Local Calling Area*

Month to month

	First Minute	Each Add'l Minute
Day	\$0.0405	\$0.0135
Evening	\$0.0284	\$0.0095
Night	\$0.0162	\$0.0054

1 Year Minimum Term

Day	\$0.0365	\$0.0122
Evening	\$0.0255	\$0.0085
Night	\$0.0146	\$0.0049

2 Year Minimum Term

Day	\$0.0328	\$0.0109
Evening	\$0.0230	\$0.0077
Night	\$0.0131	\$0.0044

*Zone calling areas are listed in section 2.2 of this document.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (*cont'd*)

4.32 Business Services Basic Access Business Line Service (Cont'd)

(B) Business Services Basic Access Basic Business Rates and Charges (*cont'd*)

(9) Usage Rate, Variable Option, (*cont'd*)

b) Usage Rate, Variable Option–Roseville Area, (*cont'd*)

Zone 3 Local Calling Area*

<u>Month to month</u>	<u>First Minute</u>	<u>Each Add'l Minute</u>
Day	\$0.0727	\$0.0315
Evening	\$0.0509	\$0.0221
Night	\$0.0291	\$0.0126

1 Year Minimum Term

Day	\$0.0654	\$0.0284
Evening	\$0.0458	\$0.0198
Night	\$0.0262	\$0.0113

2 Year Minimum Term

Day	\$0.0589	\$0.0255
Evening	\$0.0412	\$0.0179
Night	\$0.0235	\$0.0102

*Zone calling areas are listed in section 2.2 of this document.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.32 Business Services Basic Access Business Line Service (cont'd)

(B) Business Services Basic Access Business Line Rates and Charges, (cont'd)

(10) Usage Rate, Simple Option- Pacific Bell Area

Simple Zone 1 & 2 - (Mo)	\$0.0200
Simple Zone 1 & 2 - (1 Yr.)	\$0.0216
Simple Zone 1 & 2 (2 Yr.)	\$0.0195
Simple Zone 3 - Mo.	\$0.0405
Simple Zone 3 - (1 Yr.)	\$0.0438
Simple Zone 3 - (2 Yr.)	\$0.0396

(11) Usage Rate, Simple Option- Verizon Area

Simple Zone 1 & 2 - (Mo)	\$0.0225
Simple Zone 1 & 2 - (1 Yr.)	\$0.0248
Simple Zone 1 & 2 (2 Yr.)	\$0.0221
Simple Zone 3 - Mo.	\$0.0630
Simple Zone 3 - (1 Yr.)	\$0.0683
Simple Zone 3 - (2 Yr.)	\$0.0621

(12) Usage Rate, Simple Option- Roseville Area*

<u>Month to month</u>	Per <u>Minute</u>
Zones 1 & 2	\$0.0350
Zone 3	\$0.0600

1 Year Minimum Term

Zones 1 & 2	\$0.0300
Zone 3	\$0.0550

2 Year Minimum Term

Zones 1 & 2	\$0.0250
Zone 3	\$0.0500

Timing of Messages: Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station 'hangs up' thereby releasing the network connection. If the called station 'hangs up' but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network. Chargeable time does not include time lost because of faults or defects in the connection.

*Zone calling areas are listed in section 2.2 of this document.

LOCAL EXCHANGE SERVICES PRODUCT DOCUMENT

4. Rate Schedules (cont'd)

4.33 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Company's California Terms & Conditions Document.

4.34 Reserved for Future Use

4.35 Administrative Service Fee

The Administrative Service Fee is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.