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INTEREXCHANGE SERVICES PRODUCT GUIDE

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Effective January 31, 2020, the services in this product guide are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product guide are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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### 3. SERVICE OFFERINGS, RATES AND CHARGES (Cont'd)

#### 3.5 Operator Assistance

The following rates are not available to call aggregators.

**Operator Assistance:** A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1.1, surcharges as specified in Section 3.4.1 will apply:

**Third Number Billing:** Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls:** Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

**Calling Cards:** Provides the Customer with the capability to place a call using a calling card of an Interchange Carrier with or without the assistance of an operator.

**Person to Person:** Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station to Station:** Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance:** The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

#### 3.5.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

|                                       | Automated | Live Operator |
|---------------------------------------|-----------|---------------|
| Calling Card                          | \$1.00    | \$2.00]       |
| Third Number Billing                  | \$2.25    | \$2.25        |
| Collect Calling                       | N/A       | \$3.00        |
| Person to Person                      | \$3.00    | \$3.00        |
| Station to Station                    | \$1.80    | \$1.80        |
| General Assistance                    | N/C       | N/C           |
| Person to Person (via Calling Card)   | \$1.05    | \$1.05]       |
| Station to Station (via Calling Card) | \$4.95    | \$4.95]       |

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22001 Loudoun County Pkwy  
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INTEREXCHANGE SERVICES PRODUCT DOCUMENT

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3. SERVICE OFFERINGS, RATES AND CHARGES (Cont'd)

3.5 Operator Assistance (Cont'd)

3.5.2 Usage Rates for Operator Completed Calls

The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent, \$0.20 per minute of use.

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Kelly Faul – Regulatory Affairs Director  
13865 Sunrise Valley Dr.  
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INTEREXCHANGE SERVICES PRODUCT DOCUMENT

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3. SERVICE OFFERINGS, RATES AND CHARGES (Cont'd)3.6 Private Line Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video. DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of up to 28 DS-1 channels or 672 voice, analog data, digital data channels. The facilities to the customer premises may be entirely on or off net, or a combination thereof. Customers may commit to one, two, or three year terms. If Customer terminates service before the term commitment expires, Customer is responsible for the full payment of the greater of the minimum monthly revenue commitment or the monthly recurring charges times the number of months remaining in the contract. The pricing outlined below does not include the applicable special access charges, found in the Local Exchanges Services Tariff, in Section 4.1.5.

The rates that are listed in this section are available to customers who sign up for service on or after February 27, 2002. See Section 4.1 for rates prior to February 27, 2002.

3.6.1 DS-1 Transport Rates

|         |                 |          |          |            |
|---------|-----------------|----------|----------|------------|
| 3.6.1.1 | Term:           | One Year | Two Year | Three Year |
|         | Installation    | \$500.00 | \$475.00 | \$450.00   |
|         | (Non-Recurring) |          |          |            |

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

|                           |          |           |            |
|---------------------------|----------|-----------|------------|
| Monthly Revenue           | One Year | Two Year  | Three Year |
| \$0 – \$100,000           | \$0.048  | \$0.0456  | \$0.0432   |
| \$100,001 – \$300,000     | \$0.0468 | \$0.04446 | \$0.04212  |
| \$300,001 – \$1,000,000   | \$0.0456 | \$0.04332 | \$0.04104  |
| \$1,000,001 – \$2,000,000 | \$0.0444 | \$0.04218 | \$0.03996  |
| \$2,000,001 +             | \$0.0432 | \$0.04104 | \$0.03888  |

3.6.1.2 Rates for Forward Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

|                                    |          |          |            |
|------------------------------------|----------|----------|------------|
| Minimum Monthly Revenue Commitment |          | \$250.00 |            |
| Term:                              | One Year | Two Year | Three Year |
| Installation (non-recurring)       | N/A      | \$500.00 | \$500.00   |
| Channel Mileage                    |          |          |            |
| Monthly Recurring                  |          |          |            |
| Charge Per DS0 Mile                | N/A      | \$0.075  | \$0.070    |

3.6.1.3 Other Non-Recurring Charges

|                                                  |          |
|--------------------------------------------------|----------|
| Non-recurring charges                            |          |
| Cancellation prior to install                    | \$100.00 |
| Cancellation during install, prior to acceptance | \$300.00 |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Bethesda Exchange**

Alexandria, VA  
Arlington, VA  
Ashton  
Berwyn, MD  
Bethesda, MD  
Bowie-Glenn Dale, MD  
Capitol Heights, MD  
Clinton, MD  
Damascus  
Fairfax, VA  
Falls Church, VA  
Gaithersburg  
Hyattsville, MD  
Kensington, MD  
Layhill, MD  
Laurel  
Marlboro, MD  
McLean, VA  
Oxon Hill, MD  
Rockville, MD  
Vienna, VA  
Washington, D.C.

**BMEA**

Arbutus  
Arminger-Gibson Island  
Baltimore  
Brooklyn Park-Linthicum  
Catonsville  
Chase  
Cockeysville  
Dundlak  
Elkridge  
Ellicot City  
Essex  
Fork  
Glen Burnie  
Parkville  
Pikesville  
Randallstown  
Reisterstown  
Severn  
Severna Park  
Sparrows Point  
Towson  
Waterloo  
Woodlawn

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Alexandria-Arlington (VA)**

Berwyn  
Bethesda  
Bowie-Glenn Dale  
Brandywine  
Capitol Heights  
Clinton  
Fairfax-Vienna (VA)  
Falls Church-McLean (VA)  
Hughesville  
Hyattsville  
Indianhead  
Kensington  
Laurel  
Layhill  
Marlboro  
North Beach  
Oxon Hill  
Rockville  
Washington, D.C.  
Waldorf  
West River

**Brooklyn Park-Linthicum Exchange**

Arbutus  
Annapolis  
Arminger-Gibson Island  
Baltimore  
Brooklyn Park-Linthicum  
Catonsville  
Chase  
Columbia  
Cockeysville  
Dundlak  
Elkridge  
Ellicot City  
Essex  
Fork  
Glen Burnie  
Millersville  
Odenton  
Parkville  
Pikesville  
Randallstown  
Reisterstown  
Severn  
Severna Park  
Sherwood Forest  
Sparrows Point  
Sykesville  
Towson  
Waterloo  
Woodlawn

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Capitol Heights**

Alexandria-  
Berwyn  
Bethesda  
Bowie-Glenn Dale  
Brandywine Arlington (VA)  
Capitol Heights  
Clinton  
Fairfax-Vienna (VA)  
Falls Church-McLean (VA)  
Hyattsville  
Indian Head  
Laurel  
Layhill  
Marlboro  
Oxon Hill  
Rockville  
Silver Spring  
Waldorf  
Washington D.C.  
West River

**Catonsville Exchange**

Arbutus  
Arminger-Gibson Island  
Baltimore  
Brooklyn Park-Linthicum  
Catonsville  
Chase  
Columbia  
Cockeysville  
Dundlak  
Elkridge  
Ellicot City  
Essex  
Fork  
Glen Burnie  
Glenwood  
Laurel  
Parkville  
Pikesville  
Randallstown  
Reisterstown  
Severn  
Severna Park  
Sparrows Point  
Sykesville  
Towson  
Waterloo  
Woodlawn

**Clinton Exchange**

Alexandria-Arlington (VA)  
Berwyn  
Bethesda  
Bowie-Glenn Dale  
Brandywine  
Capitol Heights  
Clinton  
Fairfax-Vienna (VA)  
Falls Church-McLean (VA)  
Hyattsville  
Layhill  
Marlboro  
Oxon Hill  
Rockville  
Silver Spring  
Waldorf  
Washington D.C.

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3. LOCAL CALLING AREAS, (CONT'D.)

3.1 Category One, (Cont'd)

Cockeysville Exchange

Arbutus  
Arminger-Gibson Island  
Baltimore  
Brooklyn Park-Linthicum  
Catonsville  
Chase  
Cockeysville  
Dundlak  
Elkridge  
Ellicot City  
Essex  
Fork  
Glen Burnie  
Hampstead  
Jarrettsville  
Parkton  
Parkville  
Pikesville  
Randallstown  
Reisterstown  
Severn  
Severna Park  
Sparks-Gencoe  
Sparrows Point  
Sykesville  
Towson  
Waterloo  
Woodlawn  
Worthington

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Columbia Exchange**

|                           |                          |                 |
|---------------------------|--------------------------|-----------------|
| Alexandria-Arlington (VA) | Crofton                  | Layhill         |
| Annapolis                 | Damascas                 | Marlboro        |
| Arbutus                   | Dundlak                  | Millersville    |
| Arminger-Gibson Island    | Edgewood                 | Odenton         |
| Ashton                    | Elkridge                 | Oxen Hill       |
| Baltimore                 | Ellicot City             | Parkton         |
| Bel Air                   | Essex                    | Parkville       |
| Berwyn                    | Fallston                 | Pikesville      |
| Bethesda                  | Fairfax-Vienna (VA)      | Randallstown    |
| Bowie-Glenn Dale          | Falls Church-McLean (VA) | Reisterstown    |
| Brooklyn Park-Linthicum   | Fork                     | Rockville       |
| Capitol Heights           | Gaithersburg             | Severn          |
| Catonsville               | Glen Burnie              | Severna Park    |
| Chase                     | Glenwood                 | Sherwood Forest |
| Clinton                   | Hampstead                | Sparks-Gencoe   |
| Cockeysville              | Hyattsville              | Sparrows Point  |
| Columbia                  | Jarrettsville            | Sykesville      |
|                           | Kensington               | Towson          |
|                           | Laurel                   | Washington D.C. |
|                           |                          | Waterloo        |
|                           |                          | Westminster     |
|                           |                          | Woodlawn        |
|                           |                          | Worthington     |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Damascas Exchange**

Alexandria-Arlington (VA)  
 Ashton  
 Berwyn  
 Bethesda  
 Bowie-Glenn Dale  
 Capitol Heights  
 Clinton  
 Columbia  
 Damascus  
 Fairfax-Vienna (VA)  
 Falls Church-McLean (VA)  
 Frederick  
 Gaithersburg  
 Glenwood  
 Hyattsville  
 Kensington  
 Laurel  
 Layhill  
 Marlboro  
 Mount Airy  
 New Market  
 Oxon Hill  
 Poolesville  
 Rockville  
 Washington D.C

**Dundalk Exchange**

Arbutus  
 Arminger-Gibson Island  
 Baltimore  
 Brooklyn Park-Linthicum  
 Catonsville  
 Chase  
 Cockeysville  
 Dundlak  
 Edgewood  
 Elkridge  
 Ellicot City  
 Essex  
 Fork  
 Glen Burnie  
 Parkville  
 Pikesville  
 Randallstown  
 Reisterstown  
 Severn  
 Severna Park  
 Sparrows Point  
 Towson  
 Waterloo  
 Woodlawn

**Elkridge Exchange**

Arbutus  
 Argrgbnis  
 Baltimore  
 Brynpklncm  
 Catonsvl  
 Chase  
 Cockeysvl  
 Columbia  
 Dundalk  
 Elkridge  
 Ellicottcy  
 Essex  
 Fork  
 Glenburnie  
 Laurel  
 Odenton  
 Parkville  
 Pikesville  
 Randallstn  
 Reisterstn  
 Severn  
 Severnapk  
 Sparrowspt  
 Towson  
 Waterloo  
 Woodlawn

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3. LOCAL CALLING AREAS, (CONT'D.)

3.1 Category One, (Cont'd)

Essex Exchange

Arbutus  
Arminger-Gibson Island  
Baltimore  
Brooklyn Park-Linthicum  
Catonsville  
Chase  
Cockeysville  
Dundlak  
Edgewood  
Elkridge  
Ellicot City  
Essex  
Fork  
Glen Burnie  
Parkville  
Pikesville  
Randallstown  
Reisterstown  
Severn  
Severna Park  
Sparrows Point  
Towson  
Waterloo  
Woodlawn

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Fork Exchange**

Aberdeen  
 Arbutus-  
 Arminger-Gibson Island  
 Baltimore  
 Bel Air  
 Brooklyn Park-Linthicum  
 Catonsville  
 Chase  
 Cockeysville  
 Dundlak  
 Edgewood  
 Elkridge  
 Ellicot City  
 Essex  
 Fallston  
 Fork  
 Glen Burnie  
 Jarrettsville  
 Parkville  
 Pikesville  
 Randallstown  
 Reisterstown  
 Severn  
 Severna Park  
 Sparks-Gencoe  
 Sparrows Point  
 Towson  
 Waterloo  
 Woodlawn

**Gaithersburg Exchange**

Alexandria-Arlington (VA)  
 Ashton  
 Berwyn  
 Bethesda  
 Bowie-Glenn Dale  
 Capitol Heights  
 Clinton  
 Columbia  
 Damascas  
 Fairfax-Vienna (VA)  
 Falls Church-McLean (VA)  
 Gaithersburg  
 Hyattsville  
 Kensington  
 Laurel  
 Layhill  
 Marlboro  
 Oxon Hill  
 Poolesville  
 Rockville  
 Washington D.C.

**Glen Burnie Exchange**

Arbutus  
 Annapolis  
 Arminger-Gibson Island  
 Baltimore  
 Brooklyn Park-Linthicum  
 Catonsville  
 Chase  
 Cockeysville  
 Columbia  
 Crofton  
 Dundlak  
 Elkridge  
 Ellicot City  
 Essex  
 Fork  
 Glen Burnie  
 Laurel  
 Millersville  
 Odenton  
 Parkville  
 Pikesville  
 Randallstown  
 Reisterstown  
 Severn  
 Severna Park  
 Sherwood Forest  
 Sparrows Point  
 Sykesville  
 Towson  
 Waterloo  
 Woodlawn

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**MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE**


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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)**

| <b><u>Hughesville Exchange</u></b> | <b><u>Hyattsville Exchange</u></b> | <b><u>Indianhead Exchange</u></b> | <b><u>La Plata Exchange</u></b> |
|------------------------------------|------------------------------------|-----------------------------------|---------------------------------|
| Brandywine                         | Alexandria-Arlington (VA)          | Alexandria-Arlington (VA)         | Hughesville                     |
| Hughesville                        | Ashton                             | Berwyn                            | Indianhead                      |
| La Plata                           | Berwyn                             | Bethesda                          | La Plata                        |
| Mechanicsville                     | Bethesda                           | Bowie-Glenn Dale                  | Mechanicsville                  |
| Tompkinsville                      | Bowie-Glenn Dale                   | Brandywine                        | Nanjemoy                        |
| Waldorf                            | Capitol Heights                    | Capitol Heights                   | Tompkinsville                   |
|                                    | Clinton                            | Clinton                           | Waldorf                         |
|                                    | Crofton                            | Fairfax-Vienna (VA)               |                                 |
|                                    | Fairfax-Vienna (VA)                | Falls Church-McLean (VA)          |                                 |
|                                    | Falls Church-McLean (VA)           | Hyattsville                       |                                 |
|                                    | Hyattsville                        | Indianhead                        |                                 |
|                                    | Layhill                            | Kensington                        |                                 |
|                                    | Laurel                             | La Plata                          |                                 |
|                                    | Marlboro                           | Layhill                           |                                 |
|                                    | Oxon Hill                          | Laurel                            |                                 |
|                                    | Rockville                          | Marlboro                          |                                 |
|                                    | Silver Spring                      | Nanjemoy                          |                                 |
|                                    | Washington D.C.                    | Oxon Hill                         |                                 |
|                                    | West River                         | Rockville                         |                                 |
|                                    |                                    | Waldorf                           |                                 |
|                                    |                                    | Washington D.C.                   |                                 |
|                                    |                                    | West River                        |                                 |
|                                    |                                    | Alexandria-Arlington (VA)         |                                 |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Laurel Exchange**

Ashton  
 Berwyn  
 Bethesda  
 Bowie-Glenn Dale  
 Capitol Heights  
 Catonsville  
 Columbia  
 Elkridge  
 Ellicott City  
 Glen Burnie  
 Hyattsville  
 Kensington  
 Laurel  
 Layhill  
 Marlboro

Millersville  
 Odenton  
 Severn  
 Silver Spring  
 Washington D.C.  
 Waterloo

**Leonardtown Exchange**

Leonardtown  
 Lexington Park-Great Mills  
 Mechanicsville  
 Ridge  
 Tompkinsville  
 Leonardtown  
 Lexington Park-Great Mills  
 Mechanicsville  
 Ridge  
 Tompkinsville

**Lexington Park-Great Mills Exchange**

Leonardtown  
 Lexington Park-Great Mills  
 Mechanicsville  
 Ridge  
 Solomons

**Mechanicsville Exchange**

Hughesville  
 La Plata  
 Leonardtown  
 Lexington Park-Great Mills  
 Mechanicsville  
 Tompkinsville

**Nanjemoy Exchange**

Indianhead  
 La Plata  
 Nanjemoy  
 Waldorf

**Oxon Hill**

Alexandria-Arlington (VA)  
 Berwyn  
 Bethesda  
 Bowie-Glenn Dale  
 Brandywine  
 Capitol Heights  
 Clinton  
 Fairfax-Vienna (VA)  
 Falls Church-McLean (VA)  
 Hyattsville  
 Indian Head  
 Layhill  
 Marlboro  
 Oxon Hill  
 Rockville  
 Silver Spring  
 Waldorf  
 Washington D.C.

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)**

| <b><u>Parkville Exchange</u></b> | <b><u>Pikesville Exchange</u></b> | <b><u>Poolesville Exchange</u></b> | <b><u>Port Deposit</u></b> |
|----------------------------------|-----------------------------------|------------------------------------|----------------------------|
| Arbutus                          | Arbutus                           | Alexandria-Arlington (VA)          | Aberdeen                   |
| Arminger-Gibson Island           | Arminger-Gibson Island            | Ashton                             | Cardiff                    |
| Baltimore                        | Baltimore                         | Buckeystown                        | Darlington                 |
| Bel Air                          | Brooklyn Park-Linthicum           | Berwyn                             | Elkton                     |
| Brooklyn Park-Linthicum          | Catonsville                       | Bethesda                           | Havre de Grace             |
| Catonsville                      | Chase                             | Bowie-Glenn Dale                   | North East                 |
| Chase                            | Cockeysville                      | Capitol Heights                    | Perryville                 |
| Cockeysville                     | Columbia                          | Clinton                            | Port Deposit               |
| Dundlak                          | Dundlak                           | Damascus                           |                            |
| Edgewood                         | Edgewood                          | Fairfax-Vienna (VA)                |                            |
| Elkridge                         | Elkridge                          | Falls Church-McLean (VA)           |                            |
| Ellicot City                     | Ellicot City                      | Gaithersburg                       |                            |
| Essex                            | Essex                             | Hyattsville                        |                            |
| Fallston                         | Fork                              | Kensington                         |                            |
| Fork                             | Glen Burnie                       | Layhill                            |                            |
| Glen Burnie                      | Hampstead                         | Marlboro                           |                            |
| Jarrettsville                    | Parkville                         | Oxen Hill                          |                            |
| Parkville                        | Pikesville                        | Rockville                          |                            |
| Pikesville                       | Randallstown                      | Poolesville                        |                            |
| Randallstown                     | Reisterstown                      | Washington D.C.                    |                            |
| Reisterstown                     | Severn                            |                                    |                            |
| Severn                           | Severna Park                      |                                    |                            |
| Severna Park                     | Sparrows Point                    |                                    |                            |
| Sparks-Glencoe                   | Sykesville                        |                                    |                            |
| Sparrows Point                   | Towson                            |                                    |                            |
| Towson                           | Waterloo                          |                                    |                            |
| Waterloo                         | Westminster                       |                                    |                            |
| Woodlawn                         | Woodlawn                          |                                    |                            |
|                                  | Worthington                       |                                    |                            |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)**

| <b><u>Ridge Exchange</u></b>     | <b><u>Severn Exchange</u></b> |                 |
|----------------------------------|-------------------------------|-----------------|
| Leonardtown                      | Alexandria, VA                | Randallstown    |
| Lexington Park-Great Mills       | Annapolis                     | Reisterstown    |
| Ridge                            | Arbutus                       | Rockville       |
|                                  | Arlington, VA                 | Severn          |
| <b><u>Rockville Exchange</u></b> | Arminger-Gibson Island        | Severna Park    |
| Alexandria, VA                   | Baltimore                     | Sherwood Forest |
| Arlington, VA                    | Berwyn                        | Sparrows Point  |
| Ashton                           | Bethesda                      | Towson          |
| Berwyn, MD                       | Bowie-Glenn Dale              | Vienna, BA      |
| Bethesda, MD                     | Brooklyn Park-Linthicum       | Washington, DC  |
| Bowie-Glenn Dale, MD             | Capitol Heights               | Waterloo        |
| Capitol Heights, MD              | Catonsville                   | West River      |
| Clinton, MD                      | Chase                         | Woodlawn        |
| Damascus                         | Clinton                       |                 |
| Fairfax, VA                      | Cockeysville                  |                 |
| Falls Church, VA                 | Columbia                      |                 |
| Gaithersburg                     | Crofton                       |                 |
| Hyattsville, MD                  | Dundlak                       |                 |
| Kensington, MD                   | Elkridge                      |                 |
| Layhill, MD                      | Ellicot City                  |                 |
| Marlboro, MD                     | Essex                         |                 |
| McLean, VA                       | Falls Church, VA              |                 |
| Oxon Hill, MD                    | Fairfax, VA                   |                 |
| Poolesville                      | Fork                          |                 |
| Rockville, MD                    | Glen Burnie                   |                 |
| Vienna, VA                       | Hyattsville                   |                 |
| Washington, D.C.                 | Kensington                    |                 |
|                                  | Laurel                        |                 |
|                                  | Layhill                       |                 |
|                                  | Marlboro                      |                 |
|                                  | McLean, VA                    |                 |
|                                  | Millersville                  |                 |
|                                  | Odenton                       |                 |
|                                  | Oxon Hill                     |                 |
|                                  | Parkville                     |                 |
|                                  | Pikesville                    |                 |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)**

| <b><u>Severna Park Exchange</u></b> | <b><u>Silver Spring Exchange</u></b> |
|-------------------------------------|--------------------------------------|
| Annapolis                           | Alexandria, VA                       |
| Arbutus                             | Arlington, VA                        |
| Arminger-Gibson Island              | Ashton                               |
| Baltimore                           | Berwyn, MD                           |
| Bowie-Glenn Dale                    | Bethesda, MD                         |
| Brooklyn Park-Linthicum             | Bowie-Glenn Dale, MD                 |
| Catonsville                         | Capitol Heights, MD                  |
| Chase                               | Clinton, MD                          |
| Cockeysville                        | Columbia                             |
| Crofton                             | Damascus                             |
| Dundlak                             | Fairfax, VA                          |
| Elkridge                            | Falls Church, VA                     |
| Ellicot City                        | Gaithersburg                         |
| Essex                               | Hyattsville, MD                      |
| Fork                                | Kensington, MD                       |
| Glen Burnie                         | Layhill, MD                          |
| Millersville                        | Laurel                               |
| Odenton                             | Marlboro, MD                         |
| Parkville                           | McLean, VA                           |
| Pikesville                          | Oxon Hill, MD                        |
| Randallstown                        | Rockville, MD                        |
| Reisterstown                        | Vienna, VA                           |
| Severn                              | Washington, D.C.                     |
| Severna Park                        |                                      |
| Sherwood Forest                     |                                      |
| Sparrows Point                      |                                      |
| Towson                              |                                      |
| Waterloo                            |                                      |
| Woodlawn                            |                                      |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)**

| <b><u>Sparrows Point Exchange</u></b> | <b><u>Tompkinsville Exchange</u></b> | <b><u>Towson Exchange</u></b> | <b><u>Severn</u></b> |
|---------------------------------------|--------------------------------------|-------------------------------|----------------------|
| Arbutus                               | Hughesville                          | Arbutus                       | Severna Park         |
| Arminger-Gibson Island                | La Plata                             | Arminger-Gibson Island        | Sparks-Glencoe       |
| Baltimore                             | Leonardtown                          | Baltimore                     | Sparrows Point       |
| Brooklyn Park-Linthicum               | Mechanicsville                       | Bel Air                       | Sykesville           |
| Catonsville                           | Tompkinsville                        | Brooklyn Park-Linthicum       | Towson               |
| Chase                                 | Waldorf                              | Catonsville                   | Waterloo             |
| Cockeysville                          |                                      | Chase                         | Westminster          |
| Dundlak                               |                                      | Cockeysville                  | Woodlawn             |
| Edgewood                              |                                      | Columbia                      | Worthington          |
| Elkridge                              |                                      | Dundlak                       |                      |
| Ellicot City                          |                                      | Edgewood                      |                      |
| Essex                                 |                                      | Elkridge                      |                      |
| Fork                                  |                                      | Ellicot City                  |                      |
| Glen Burnie                           |                                      | Essex                         |                      |
| Parkville                             |                                      | Fallston                      |                      |
| Pikesville                            |                                      | Fork                          |                      |
| Randallstown                          |                                      | Glen Burnie                   |                      |
| Reisterstown                          |                                      | Hampstead                     |                      |
| Severn                                |                                      | Jarrettsville                 |                      |
| Severna Park                          |                                      | Parkville                     |                      |
| Sparrows Point                        |                                      | Pikesville                    |                      |
| Towson                                |                                      | Randallstown                  |                      |
| Waterloo                              |                                      | Reisterstown                  |                      |
| Woodlawn                              |                                      |                               |                      |

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**3. LOCAL CALLING AREAS, (CONT'D.)****3.1 Category One, (Cont'd)****Waldorf Exchange**

Alexandria-Arlington (VA)  
Berwyn  
Bethesda  
Bowie-Glenn Dale  
Brandywine  
Capitol Heights  
Clinton  
Fairfax-Vienna (VA)  
Falls Church-McLean (VA)  
Hughesville  
Hyattsville  
Indianhead  
Kensington  
La Plata  
Laurel  
Layhill  
Marlboro  
Nanjemoy  
Oxen Hill  
Rockville  
Tompkinsville  
Waldorf  
Washington D.C  
West River

**Woodlawn Exchange**

Arbutus  
Arminger-Gibson Island  
Baltimore  
Brooklyn Park-Linthicum  
Catonsville  
Chase  
Cockeysville  
Columbia  
Dundlak  
Elkridge  
Ellicot City  
Essex  
Fork  
Glen Burnie  
Glenwood  
Parkville  
Pikesville  
Randallstown  
Reisterstown  
Severn  
Severna Park  
Sparrows Point  
Sykesville  
Towson  
Waterloo  
Woodlawn

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**3. LOCAL CALLING AREAS, (Cont'd)****3.2 Category Two**

Each Exchange Access Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time. Exchange Access Service provides Customers and Authorized Users with access to the Public Switched Network (PSN) along with a numeric address on the PSN and generally enables the Customer to perform the following:

- a) place calls to other stations on or connected to the Public Switched Network;
- b) receive calls from other stations on or connected to the Public Switched Network;
- c) access the Company's Local Calling Services and other services as set forth in this Product Guide;
- d) access interexchange calling services of the Company and of other carriers;
- e) access operators and business offices for service-related assistance;
- f) access Directory Assistance;
- g) access toll-free telecommunications services such as 800/888 NPA;
- h) access 911/E911 services for emergency calling;
- i) access Telecommunications Relay Service;
- j) access other services authorized by the Maryland Public Service Commission and the Federal Communications Commission.

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**3. LOCAL CALLING AREAS, (Cont'd)****3.2 Category Two, (Cont'd)****3.2.1 Service Areas**

The Company's exchange areas, rate groups, and local calling areas are identical to those defined in the tariffs of the ILEC (Bell Atlantic - Maryland) and other Incumbent Local Exchange Carriers that serve the same exchange areas as the Company. Where facilities are available, the Company shall provide service in the exchange areas served by those ILECs that operate within the Company's service areas as reflected below. If service areas differ, the Company will file a specific description of the local exchange service areas.

Rate Group A1 exchanges are those with 650,001 to 2,500,000 weighted main stations.

Rate Group A2 exchanges are those with 2,500,001 or more weighted main stations.

The Washington Metropolitan Exchange Area (WMEA) is as follows:

The WMEA embraces the District of Columbia and certain suburban areas in Maryland and Virginia. The WMEA comprises zones designated as follows: Alexandria-Arlington (VA), Berwyn (MD), Bethesda (MD), Bowie-Glenn Dale (MD), Capitol Heights (MD), Clinton (MD), Fairfax- Vienna (VA), Falls Church-McLean (VA), Hyattsville (MD), Kensington (MD), Layhill (MD), Marlboro (MD), Oxon Hill (MD), Rockville (MD), Silver Spring (MD) and Washington, D.C.

The BMEA embraces Baltimore and certain suburban areas. The BMEA comprises zones designated as follows: Arbutus, Armiger-Gibson Island, Baltimore, Brooklyn Park-Linthicum, Catonsville, Chase, Cockeysville, Dundalk, Elkridge, Ellicott City, Essex, Fork, Glen Burnie, Parkville, Pikesville, Randallstown, Reisterstown, Severn, Severna Park, Sparrows Point, Towson, Waterloo, and Woodlawn.

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**3. LOCAL CALLING AREAS (Cont'd)****3.2 Category Two, (Cont'd)****3.2.1 Service Areas, (Cont'd)**

The following NXXs are assigned as shown.

| NPA - 240 |                    |            |                                                                                                                                                                                                                                                                                        |
|-----------|--------------------|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NXX       | Exchange or Zone   | Rate Group | Exchange and Zones Included in Exchange Area                                                                                                                                                                                                                                           |
| 223       | Bethesda Zone      | A2         | All zones of the WMEA and the Ashton, Damascus, Gaithersburg and Laurel Exchanges.                                                                                                                                                                                                     |
| 290       | Kensington         | A2         | All zones of the WMEA and the Ashton, Damascus, Gaithersburg and Laurel Exchanges.                                                                                                                                                                                                     |
| 268       | Rockville Zone     | A2         | All zones of the WMEA and the Ashton, Damascus, Gaithersburg and Poolesville exchanges.                                                                                                                                                                                                |
| 247       | Silver Spring Zone | A2         | All zones of the WMEA and the Ashton, Columbia, Damascus, Gaithersburg and Laurel exchanges.                                                                                                                                                                                           |
| 243       | Gaithersburg       | A1         | Ashton, Damascus, Gaithersburg and Poolesville exchanges and the Bethesda, Kensington, Layhill, Rockville, Silver Spring, and Washington, D.C. zones.                                                                                                                                  |
| 841       | Laurel             | A2         | Ashton, Columbia, Laurel, Millersville and Odenton exchanges, and the Berwyn, Bethesda, Bowie-Glenn Dale, Capitol Heights, Catonsville, Elkridge, Ellicott City, Glen Burnie, Hyattsville, Kensington, Layhill, Marlboro, Severn, Silver Spring, Washington, D.C., and Waterloo zones. |

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**3. LOCAL CALLING AREAS, (Cont'd)****3.2 Category Two, (Cont'd)****3.2.1 Service Areas, (Cont'd)**

| NPA - 443 |                  |            |                                                                                                                                                                                                                                                                                                                                                                                                |
|-----------|------------------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NXX       | Exchange or Zone | Rate Group | Exchange and Zones Included in Exchange Area                                                                                                                                                                                                                                                                                                                                                   |
| 524       | Baltimore Zone   | A1         | All zones of the BMEA and the Columbia, Fallston, Sparks-Glencoe, Sykesville, and Worthington exchanges.                                                                                                                                                                                                                                                                                       |
| 588       | Parkville Zone   | A1         | All zones of the BMEA and the Bel Air, Edgewood, Fallston, Jarrettsville and Sparks-Glencoe exchanges.                                                                                                                                                                                                                                                                                         |
| 548       | Pikesville Zone  | A2         | All zones of the BMEA and the Columbia, Hampstead, Sykesville, Westminster and Worthington exchanges.                                                                                                                                                                                                                                                                                          |
| 279       | Towson Zone      | A2         | All zones of the BMEA and the Bel Air, Columbia, Edgewood, Fallston, Hampstead, Jarrettsville, Parkton, Sparks-Glencoe, Sykesville, Westminster, and Worthington exchanges.                                                                                                                                                                                                                    |
| 200       | Woodlawn         | A1         | All zones of the BMEA and the Columbia, Glenwood and Sykesville exchanges.                                                                                                                                                                                                                                                                                                                     |
| 276       | Columbia         | A1         | Ashton, Columbia, Glenwood and Laurel exchanges and the Arbutus, Baltimore, Berwyn, Brooklyn Park-Linthicum, Catonsville, Elkridge, Ellicott City, Glen Burnie, Layhill, Pikesville, Randallstown, Silver Spring, Towson, Waterloo and Woodlawn zones.                                                                                                                                         |
| 281       | Cockeysville     | A1         | All zones of the BMEA and the Hampstead, Jarretts-Jarrettsville, Parkton, Sparks-Glencoe, Sykesville and Worthington exchanges.                                                                                                                                                                                                                                                                |
| 288       | Ellicott City    | A1         | All zones of the BMEA and the Columbia, Glenwood, Laurel and Sykesville exchanges. In addition, telephones bearing the central office designation of 854 of the Ashton exchange are included.                                                                                                                                                                                                  |
| 308       | Severn           | A1         | All zones of the BMEA and the Annapolis, Crofton, Laurel, Millersville, Odenton and Sherwood Forest exchanges. In addition, telephones bearing the central office designation 301-261, 621, 677, 858, 912 and 970 of the Bowie-Glenn Dale zone are also included in the exchange area of customers with telephones bearing the central office designations 410-519 and 551 of the Severn zone. |
| 407       | Dundalk          | A1         | All zones of the BMEA and the Edgewood exchange.                                                                                                                                                                                                                                                                                                                                               |

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**3. LOCAL CALLING AREAS, (Cont'd)****3.2 Category Two, (Cont'd)****3.2.1 Service Areas, (Cont'd)**

| NPA - 443 |                         |            |                                                                                                                                                                                                                                                                                                                                                                                     |
|-----------|-------------------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NXX       | Exchange or Zone        | Rate Group | Exchange and Zones Included in Exchange Area                                                                                                                                                                                                                                                                                                                                        |
| 458       | Annapolis               | B2         | Annapolis, Crofton, Millersville, Odenton, Sherwood Forest and West River exchanges, and the Armiger-Gibson Island, Brooklyn Park-Linthicum, Glen Burnie, Severn and Severna Park zones.                                                                                                                                                                                            |
| 460       | Essex                   | A1         | All zones of the BMEA and the Edgewood exchange.                                                                                                                                                                                                                                                                                                                                    |
| 498       | Catonsville             | A1         | All zones of the BMEA and the Columbia, Glenwood, Laurel and Sykesville exchanges.                                                                                                                                                                                                                                                                                                  |
| 557       | Glen Burnie             | A1         | All zones of the BMEA and the Annapolis, Columbia, Crofton, Laurel, Millersville, Odenton, Sherwood Forest and Sykesville exchanges.                                                                                                                                                                                                                                                |
| 568       | Arbutus                 | A1         | A1 All zones of the BMEA and the Columbia and Sykesville exchanges.                                                                                                                                                                                                                                                                                                                 |
| 576       | Randallstown            | A1         | All zones of the BMEA and the Columbia, Sykes-Sykesville and Worthington exchanges.                                                                                                                                                                                                                                                                                                 |
| 650       | Reisterstown            | A1         | All zones of the BMEA and the Hampstead, Sparks-Glencoe, Sykesville, Westminster and Worthington exchanges.                                                                                                                                                                                                                                                                         |
| 773       | Brooklyn Park-Linthicum | A1         | All zones of the BMEA and the Annapolis, Columbia, Millersville, Odenton, Sherwood Forest and Sykesville exchanges.                                                                                                                                                                                                                                                                 |
| 816       | Severna Park            | A1         | All zones of the BMEA and the Annapolis, Crofton, Millersville, Odenton and Sherwood Forest exchanges. In addition, telephones bearing the central office designation 301-261, 621, 677, 858, 912 and 970 of the Bowie-Glenn Dale zone are also included in the exchange area of customers with telephones bearing the central office designation 410-793 of the Severna Park zone. |
| 817       | Armiger-Gibson Island   | A1         | All zones of the BMEA and the Annapolis exchange.                                                                                                                                                                                                                                                                                                                                   |
| 692       | Baltimore               | A1         | All zones of the BMEA and the Columbia, Fallston, Sparks-Glencoe, Sykesville and Worthington exchanges.                                                                                                                                                                                                                                                                             |

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