
MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

Effective January 31, 2020, the services in this product guide are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product guide are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES**5.1 Local Exchange Service**

5.1.1 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. Local Line Service is not available to customers who sign up for service after April 15, 2002.

5.1.1.1 Local Line Service is available in the following offerings:

5.1.1.1.1 Basic Service: Each Basic Local Line service includes the following standard features at no additional charge:

Dial Tone
Touchtone
One Directory Listing
Presubscription

5.1.1.2 Optional Features: A Local Line Customer may order, in addition to the standard features, the following optional features:

Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Caller ID
Caller ID Deluxe
Call Waiting
Call Waiting Cancel
Speed Call -up to 8 numbers
Speed Call-up to 30 numbers

EFFECTIVE: November 30, 2020

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES, (Cont'd)**5.1 Local Exchange Service, (Cont'd)****5.1.1 Local Line, (Cont'd)**

5.1.1.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 5.1.1.3.1 and 5.1.1.3.2, in addition to Message charges as specified in Section 4.3.25.

5.1.1.3.1 Non-Recurring Charges

Service Connection Charge (per line)	\$30.00
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5.1.1.3.2 Monthly Recurring Charges

Basic Local Line - Line Charge	\$11.59
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Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on the above line charges.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

EFFECTIVE: November 1, 2018

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES, (Cont'd)**5.1 Local Exchange Service****5.1.1 Local Line****5.1.1.3 Local Line Rates and Charges, (Cont'd)****A. Monthly Recurring Charges****Optional Features:**

Call Block	\$ 0.00
Call Forward Busy	\$ 1.80
Call Forward No Answer	\$ 1.80
Call Forward Variable	\$ 3.60
Caller ID	\$ 7.65
Caller ID Deluxe	\$ 8.55
Call Waiting	\$ 3.60
Call Waiting Cancel	\$ 0.00
Hunting (Circular or Sequential)	\$ 0.45
Speed Call -up to 8 numbers	\$ 1.80
Speed Call-up to 30 numbers	\$ 4.05
3 Way Calling	\$ 3.60

B. Usage Rates: The rates in in Section 4.2.

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)**

5.1.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

5.1.2.1 Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

5.1.2.2 Local Trunk - Digital: Local Trunk - Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk - Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

5.1.2.3 Optional Local Trunk Configurations:

1. **One-Way Outbound:** Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

2. **One-Way Inbound or Two-Way:** Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

3. **Direct Inward Dialing ("DID"):**

Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will output the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be output must be specified by the Customer.

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5. **DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**

5.1 **Local Exchange Service (Cont'd)**

5.1.2 **Local Trunk: (Cont'd)**

5.1.2.4 **Features:**

1. The following features are available standard with local trunks at no additional charge:

Touch Tone
Presubscription
One Directory Listing
900/976 Blocking
2. The following optional features are available with appropriately configured local trunks:

Serial Hunting
Direct Inward Dialed (DID) Numbers

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.2 Local Trunk: (Cont'd)**

5.1.2.5 Local Trunk-Rates and Charges: A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

A. Monthly Recurring Charges:

Local Trunk - Basic	
Per DOD Trunk Charge	\$ 11.59
Per DOD with DID Option	\$ 32.94

Local Trunk - Digital

DOD Trunk Group	\$ 360.20
DID/DOD Trunk Group	\$ 539.20
DID Only Trunk	\$1,469.20

Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on the above line charges.

Optional Features:

DID Numbers (per block of 20)	
1 st 20 DID Numbers	\$ 5.19
Addition blocks of 20	\$ 5.19

Rates for a volume of numbers greater than 200 will be provided on an Individual Case Basis.

B. Usage Rates:

Usage Rates as specified in Section 4.2.

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.2 Local Trunk: (Cont'd)****5.1.2.5 Local Trunk-Basic Rates and Charges (Cont'd)****C. Non-Recurring Charges****Installation Charge**

-per local trunk Basic \$ 30.00

Installation Charge

-per local trunk Digital \$850.00

DID Option

1st 20 Numbers \$544.50

Additional Blocks of 20 \$ 18.90

Service order charges apply as described in Section 4.1 of this Product Document.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

EFFECTIVE: October 1, 2015

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.3 Integrated Services Digital Network (ISDN)*****5.1.3.1 Primary Rate Interface (PRI) Service: PRI provides the capability to:**

- A.** Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.
- B.** Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID). Direct Outward Dialing (DOD), and Toll Free Service, or optionally configure channels to access multiple services on a per-call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis.
- C.** Allow the user to have access to the directory number of the calling party.

5.1.3.2 Conditions: This service is offered subject to the following conditions:

- A.** PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- B.** ISDN compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.
- C.** PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving central office.
- D.** This Product Document does not provide for the transmission of packet data on the B or D channels.
- E.** Existing local usage or long distance* rates apply to circuit-switched voice calls.
- F.** All PRI Arrangement configurations must have at least one 23B plus D PRI Arrangement for signaling and control functions.
- G.** Each PRI is equipped with one telephone number. Additional DID numbers may be ordered in blocks of 20.

* Effective July 1, 2015, long distance services are no longer regulated by the Commission.

* This service will no longer be available to new customers. Please refer to Section 4.3.4 for new service and rates.

EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.3 Integrated Services Digital Network (ISDN) (Cont'd)*****5.1.3.3 Application of Rates:**

- A.** Dial tone line functionality and calling line identification are included in the PRI Service rates and charges.
- B.** When DID numbers are ordered, a DID capability PRI charge applies for the each B channel dedicated for DID service or DID simulated facility group member over which the DID numbers are transmitted.
- C.** A toll providers charges may be applicable for accessing long distance* and/or toll free (800) services via XO's PRI.
- D.** Hunting Service is included in the PRI rates.

5.1.3.4 PRI Rates:**A. Non-Recurring Charges (NRC):**

Installation Charges Per DS1	\$ 1300.00
Change or Add Order/One Time Charge	

Service order charges apply as described in Section 4.1 of this Product Document.

5.1.3.5 PRI Rates:**A. Monthly Recurring Charges (MRC):**

ISDN PRI	\$ 656.25
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Customers signing term contracts of two or three years will receive a discount of 5% and 10% respectively on the above line charges.

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering**

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance** and DSL* or Dedicated Internet Access* services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges. Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in the subsections below. Each XOption includes the Standard Feature Package as defined in Section 5.1.4.19, at no additional cost. Additional voice features beyond the Standard Feature Package are available at rates found in this Product Document. The Monthly Recurring Charge for each XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

5.1.4.1 Xoption #1

To receive service under Xoption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL* service with best possible speed up to 400kb. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Service Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/ 6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$1,205.16 B=\$1,449.85 C= \$1,695.94 D=\$3,237.19
Non-Recurring Charge	\$800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.2 Xoption #2**

To receive service under Xoption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL* service. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$1,211.63 B=\$1,342.13 C=\$1,539.00 D=\$2,721.38
Non-Recurring Charge	\$800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.3 Xoption #3**

To receive service under Xoption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL* service with best possible speed up to 1.544Mbps. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Service Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,244.25
	B=\$1,438.88
	C=\$1,635.75
	D=\$2,868.75
Non-Recurring Charge	\$800.00

*Non-Regulated

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EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.4 Xoption #4**

To receive service under Xoption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL* service. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Service Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,487.25 B=\$1,617.75 C=\$1,813.50 D=\$2,995.88
Non-Recurring Charge	\$800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.5 Xoption #5**

To receive service under Xoption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Service Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$3,147.04
	B=\$3,485.05
	C=\$3,769.68
	D=\$5,050.49
Non-Recurring Charge	\$1,800.00

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EFFECTIVE: January 1, 2016

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.6 Xoption #6**

To receive service under Xoption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,786.74
	B=\$2,987.27
	C=\$3,214.97
	D=\$4,147.76
Non-Recurring Charge	\$1,800.00

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 EFFECTIVE: January 1, 2016

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.7 Xoption #7**

To receive service under Xoption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. Each This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,288.02
	B=\$2,672.24
	C=\$3,013.79
	D=\$5,169.83
Non-Recurring Charge	\$999.00

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.8 Xoption #8**

The Xoption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance* is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$59.00	B=\$69.00
	C=\$79.00	D=\$142.00
Non-Recurring Charge Per User	A=\$59.00	B=\$69.00
	C=\$79.00	D=\$142.00

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.9 Xoption #9**

Xoption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance* is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$20.00	B=\$23.00
	C=\$27.00	D=\$48.00
Non-Recurring Charge Per User	A=\$20.00	B=\$23.00
	C=\$27.00	D=\$48.00

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.10 Xoption #10**

Xoption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance* is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$113.00	B=\$123.00
	C=\$133.00	D=\$175.00
Non-Recurring Charge Per User	A=\$113.00	B=\$123.00
	C=\$133.00	D=\$175.00

* Effective July 1, 2015, long distance services are no longer regulated by the Commission.

 EFFECTIVE: October 1, 2015

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.11 Xoption #11**

Xoption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10, , and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance* is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge Per User	A=\$38.00	B=\$41.00
	C=\$45.00	D=\$59.00
Non-Recurring Charge Per User	A=\$38.00	B=\$41.00
	C=\$45.00	D=\$59.00

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.12 Xoption #12**

To receive service under Xoption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL* service. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,008.13
	B=\$2,990.25
	C=\$4,626.00
	D=\$6,511.50
Non-Recurring Charge	\$800.00

* Non-Regulated

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.13 Xoption #13**

To receive service under Xoption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,945.25 B=\$3,990.38 C=\$5,635.13 D=\$7,294.50
Non-Recurring Charge	\$1,800.00

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.14 Xoption #14**

To receive service under Xoption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line* service. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance** usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,382.75 B=\$3,364.88 C=\$5,000.63 D=\$6,886.13
Non-Recurring Charge	\$800.00

* Non-Regulated

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.15 Xoption #15**

To receive service under Xoption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This Xoption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$5,726.79
	B=\$7,531.57
	C=\$10,368.77
	D=\$12,938.17
Non-Recurring Charge	\$1,800.00

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.16 Xoption #16**

To receive service under Xoption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance* usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance* usage above A, B, C, or D will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This Xoption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,026.01 B=\$2,284.76 C=\$2,515.05 D=\$3,939.47
Non-Recurring Charge	\$999.00

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.17 XOption M**

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance* usage. Domestic long distance* usage above the monthly minutes will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$740.00
Non-Recurring Charge	\$700 00

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.4 XOption Service Offering (Cont'd)****5.1.4.18 XOption MLP**

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

5.1.4.19 Standard Feature Package:

All Xoption options include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID – Number Only
First Block of 20 DIDs*

5.1.4.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance*** usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

*Available to Customers who have order business trunks.

** Services not regulated under this Product Document.

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.5 XO Integrated Access Service**

XO Integrated Access Service is no longer available to customers who sign up for service after December 1, 2003. See new Premium Integrated Access Service Offering under Section 4.3.16 for new services.

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service* and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. The Customer must purchase a minimum of ten (10) local exchange lines or channels, and at a minimum, enter a one (1) year service order agreement. The Non-Recurring and Monthly Recurring charges are specified below.

5.1.5.1 Standard Features

XO Integrated Access Service includes the following standard features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, Touchtone, and 3 Way Calling.

5.1.5.2 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service.

Single DS1	\$999.00
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5.1.5.3 Monthly Recurring Charges**Per Line:**

Basic Line	\$15.95
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Per Trunk:

DID	\$15.95
-----	---------

DOD	\$19.20
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Two-way trunks	\$15.95
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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.5 XO Integrated Access Service (Cont'd)****5.1.5.4 Usage Charges**

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Interexchange Services Product Document, and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff. Customers will select one of the following local calling rate options:

Per Message Rate: The following rate will be applied on a per call basis, regardless of the duration of the call. These rates apply in all Local Calling Area Exchanges.

Per Call	\$0.09
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Measured Usage Rate: The following rate is a flat rate local calling service, billed in sixty (60) second increments. The duration of each call will be rounded to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded to the nearest higher cent.

Per Minute (first sixty (60) seconds)	\$0.0301
Each additional sixty seconds	\$0.0126

5.1.5.5 Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail*, Message Waiting*.

* Services not regulated under this Product Document.

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.6 Remote Call Forwarding**

Remote Call Forwarding will be offered to new Customers who sign up for service after December 1, 2003 will receive this Service as outlined in Section 4.3.15. The Service, as outlined below, will no longer be offered..

5.1.6.1 Description

Remote Call Forwarding (RCF) is a special reverse charge service whereby a call to a telephone number in one exchange (the call forwarding location) is automatically forwarded by the Telephone Company central office equipment to another telephone number in the same or different exchange. One RCF path is required for each call simultaneously forwarded. This service is offered only where the terminating telephone number can be dialed direct via the public switched network.

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.6 Remote Call Forwarding (Cont'd)****2.1.6.2 General Regulations (Cont'd)****A. Availability of Service**

RCF service requires special central office equipment and is furnished only where facilities permit. RCF is not offered where the terminating station is a coin telephone.

B. Limitations of Service

RCF is provided on the condition that the customer subscribe to sufficient RCF service and facilities to adequately handle calls to the RCF customer without impairing any services offered by the Telephone Company.

The Telephone Company will not provide identification of the originating telephone number to the RCF customer

RCF is not offered on an unlimited usage package service basis and is available only in an exchange where measured use service is offered.

5.1.6.3 Determining Usage Charges

For calls between the calling party and the number arranged for RCF:

The calling party is responsible for payment of charges to the RCF location. For collect calls, the party subscribing to RCF is responsible for the payment charges to the RCF location, if the party at the number called accepts the call.

The customer subscribing to the RCF is responsible for each completed call and is charged the applicable Product Document rate for a toll or measured local use dial station-to-station call. The dial station-to-station rate applies to all calls answered at the terminating number, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

5.1.6.4 Rates

Monthly Recurring Charge	\$16.07 per path
Non-Recurring Charge	\$9.45 per path

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering**

Premium XOption Service is no longer available to customers who sign up for service after December 1, 2003. See new Deluxe XOption Service Offering under Section 4.3.14 for new services.

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance** and DSL* or Dedicated Internet Access* services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at rates found in this Product Document. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance** service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

* Non-Regulated

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.1 Premium XOption #1**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,282.50 B=\$1,527.19 C=\$ 1,773.29 D=\$3,314.54
Non-Recurring Charge	\$800.00

* Non-Regulated

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.2 Premium XOption #2**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distanceservice found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=1,273.50
	B=\$1,404.00
	C=\$1,585.13
	D=\$2,783.25
Non-Recurring Charge	\$800.00

* Non-Regulated

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5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.3 Premium XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,306.13
	B=\$1,500.75
	C=\$1,697.63
	D=\$2,930.63
Non-Recurring Charge	\$800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.4 Premium XOption #4**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,549.13 B=\$1,679.63 C=\$1,875.38 D=\$3,057.75
Non-Recurring Charge	\$800.00

* Non-Regulated

** Effective July 1, 2015, long distance services are no longer regulated by the Commission.

 EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.5 Premium XOption #5**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,857.74
	B=\$3,210.93
	C=\$3,508.36
	D=\$5,370.70
Non-Recurring Charge	\$1,800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.6 Premium XOption #6**

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,526.84
	B=\$2,736.39
	C=\$2,974.34
	D=\$4,408.78
	Non-Recurring Charge
	\$1,800.0

* Non-Regulated

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EFFECTIVE: January 1, 2016

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.7 Premium XOption #7**

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,502.49
	B=\$2,904.03
	C=\$3,260.95
	D=\$5,495.76
Non-Recurring Charge	\$999.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.8 Premium XOption #8**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge				
Per User	A=\$63.00	B=\$73.00	C=\$83.00	D=\$146.00
Non-Recurring Charge				
Per User	A=\$63.00	B=\$73.00	C=\$83.00	D=\$146.00

* Non-Regulated

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EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.9 Premium XOption #9**

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance** is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring

Per User	A=\$22.00	B=\$25.00	C=\$29.00	D=\$50.00
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Non-Recurring Charge

Per User	A=\$22.00	B=\$25.00	C=\$29.00	D=\$50.00
----------	-----------	-----------	-----------	-----------

* Non-Regulated

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 EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.10 Premium XOption #10**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance** is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$98.00	B=\$108.00	C=\$118.00	D=\$179.00
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Non-Recurring Charge

Per User	A=\$98.00	B=\$108.00	C=\$118.00	D=\$179.00
----------	-----------	------------	------------	------------

* Non-Regulated

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 EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.11 Premium XOption #11**

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance** is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge				
Per User	A=\$33.00	B=\$38.00	C=\$40.00	D=\$61.00
Non-Recurring Charge				
Per User	A=\$33.00	B=\$38.00	C=\$40.00	D=\$61.00

* Non-Regulated

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EFFECTIVE: October 1, 2015

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.12 Premium XOption #12**

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Guide for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,070.00
	B=\$3,052.13
	C=\$4,687.88
	D=\$6,573.38
Non-Recurring Charge	\$800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.13 Premium XOption #13**

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,770.88
	B=\$3,816.00
	C=\$5,460.75
	D=\$7,356.38
Non-Recurring Charge	\$1,800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.14 Premium XOption #14**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,444.63
	B=\$3,426.75
	C=\$5,062.50
	D=\$6,948.00
Non-Recurring Charge	\$800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.15 Premium XOption #15**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$5,365.06
	B=\$7,251.96
	C=\$10,216.83
	D=\$13,631.89
Non-Recurring Charge	\$1,800.00

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.16 Premium XOption #16**

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance** usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance** usage above these options will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,191.54 B=\$2,461.94 C=\$2,702.59 D=\$4,191.11
Non-Recurring Charge	\$999.00

* Non-Regulated

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 EFFECTIVE: January 1, 2016

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.17 XOption M – Satellite Office Solutions**

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Premium XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance** usage. Domestic long distance** usage above the monthly minutes will be billed at rates set forth in Company's Interexchange Services Product Document for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$740.00
Non Recurring Charge	\$700.00

5.1.7.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

* Non-Regulated

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.7 Premium XOPTION Service Offering (Cont'd)****5.1.7.19 Standard Feature Package:**

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**

Call Forwarding

3 Way Calling

Speed Dial

Abbreviated Dialing

Call Hold

Call Pickup

Call Transfer

Caller ID – Number Only

Hunting

First Block of 20 DIDs*

5.1.7.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance*** usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

*Available to Customers who ordered business trunks.

** Services not regulated under this Product Document.

***Effective July 1, 2015, long distance services are no longer regulated by the Commission.

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.8 PRI Bundled Package**

This Service is no longer available to new or existing Customers after November 1, 2004.

The PRI Bundled Package provides eligible¹ customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package, Monthly Recurring	\$ 611.55
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¹ Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

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MARYLAND LOCAL EXCHANGE SERVICES PRODUCT GUIDE

5. DISCONTINUED SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**5.1 Local Exchange Service (Cont'd)****5.1.9 True Business Total Communications and Digital Total Communications¹**

This Service is no longer available to new or existing Customers after November 1, 2004.

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in XO's Local Exchange Services Product Guide for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package². The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

Monthly Recurring Charges

	<u>One Year</u>	<u>Two Year</u>
Voice Package Price	\$161.60	\$145.40
Incremental Line Price	\$26.93	\$24.23

Non-Recurring Charges

Base Package Installation Fees	\$199.00
Incremental Voice Line Package Installation Fees ³	\$20.00

¹ True Business Total Communications and Digital Total Communications is not eligible for further discounting.

² Please Reference Section 4.3.51 in this Product Document document for the You Choose Feature Package.

³ Applies to add incremental lines to existing service.

1 Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

