
SOUTH CAROLINA LOCAL EXCHANGE SERVICES PRODUCT GUIDE

Effective January 31, 2020, the services in this product guide are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this product guide are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

5. CURRENT RATES AND CHARGES

5.1 Basic Business Lines: Charges per line for a two year term are listed below.

Monthly Recurring Charges

	Plan A	Plan B
Per Line	\$39.10	\$42.75

Optional Features:

Call Forward Busy	\$ 3.50	\$ 2.95
Call Forward No Answer	\$ 3.50	\$ 2.95
Circular Hunting		\$10.65
Sequential Hunting		\$10.65
Call Forward Variable	\$ 4.50	\$5.50
Call Waiting	\$ 5.50	\$5.80
Speed Calling 8	\$ 3.50	\$5.50
Three Way Calling	\$ 5.00	\$5.50
Caller ID Number Only	\$ 10.00	\$10.00
Caller ID Name & Number	\$ 11.50	\$11.00
Voicemail	\$ 9.95	\$9.95

Non-Recurring Charges

	Plan A	Plan B
Installation Charge (Per Line)		
First Line	\$54.00	\$64.00
Additional Line(s)	\$54.00	\$64.00

**Note: Plan A is Verizon Territory. Plan B is BellSouth territory.

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5. CURRENT RATES AND CHARGES (Cont'd)

- 5.1 Private Branch Exchange Trunks: Rates based on a two year term can be found in Section 4.2 of this product guide. Rates for alternate term lengths may be provided on an individual case basis.

Monthly Recurring Charges

	Plan A	Plan B
Two-Way	\$ 62.10	\$ 53.88
One-Way, out only	\$ 62.10	\$ 53.88
One-Way, in only	\$ 62.10	\$ 53.88
<u>Optional Features</u>		
DID Termination	\$ 34.70	\$ 31.00
Hunting		\$ 10.65
<u>DID Numbers</u>		
Per Blocks of 20	\$ 10.00	\$ 5.00
Per Blocks of 100	\$ 5.00	\$ 25.00

Non Recurring Charges

	Plan A	Plan B
Two-Way	\$ 54.00	\$ 64.00
One-Way, out only	\$ 54.00	\$ 64.00
One-Way, in only	\$ 54.00	\$ 64.00
<u>Optional Features</u>		
DID Termination		\$ 90.00
<u>DID Numbers</u>		
Per Blocks of 20	\$ 100.00	\$ 50.00
Per Blocks of 100	\$ 100.00	\$ 110.00

**Note: Plan A is Verizon Territory. Plan B is BellSouth territory.

5.3 Business Line / Trunk Early Termination Charge: \$ 50.00 Per line

5.4 Re- Dispatch Charge: \$ 500.00 per occurrence

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5. CURRENT RATES AND CHARGES (Cont'd)5.5 Directory Assistance

Per Call \$ 1.25

5.6 Operator Assistance

	Plan A	Plan B
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Third Number Billing	\$2.50	\$1.25
Collect Calling	\$2.50	\$1.25
Person to Person	\$4.50	\$2.50
Station to Station	\$2.50	\$1.25
Inmate Calls from Correctional Institutions	\$1.75	\$1.25

Usage Rate: \$0.10 per minute of use.

Busy Line Verification	\$ 2.00	\$ 1.25
Busy Line Interrupt	\$ 3.00	\$ 3.00

**Note: Plan A is Verizon Territory. Plan B is BellSouth territory.

5.7 Service Order Charges

Primary Service Order Charge:	\$50.00 per order
Subsequent Order Charge:	\$50.00 per order
Record Order Charge:	\$15.00 per order
Line Restoral Charge:	\$20.00 per line
PIC Change Charge:	\$5.00 per line
Technician Visit Charge	\$150.00 per occurrence

5.8 Call Trace: \$ 1.00 per incident5.9 Intercept and Number Referral Service

Duration	Non-recurring Charge
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1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

5.10 Public Telephone Surcharge

Per Call \$ 0.50

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5. CURRENT RATES AND CHARGES (Cont'd)**5.11 Supplemental Change Charge**

	NON-RECURRING CHARGES		
	Timeframe of Change Request		
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

5.12 Reserved for Future Use**5.13 Administrative Service Fee**

The Administrative Service Fee will be assessed at 2.5 percent of customer's total Monthly Recurring Charges.
