
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Access Line - A dedicated transmission path which connects a customer location to the carrier's terminal location or switching center.

Administrative Change - The modification of an existing Company toll-free service, at the request of the customer, that involves changes to routing, toll-free features, or any administrative change which must be processed through the Company's database.

Advance Payment - Part or all of a payment required before the start of service.

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorization Code - A numerical code, one or more of which are available to a customer to enable Carrier to identify use of service on his account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his account.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Carrier - WorldCom Technologies, Inc., unless the context means otherwise.

Communications Services - The Company's intrastate telephone services offered pursuant to this tariff.

Company - WorldCom Technologies, Inc., the issuer of this tariff.

Company Calling Card - A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

Conference Calling - This option permits a customer to connect up to 200 locations on one conference call.

Credit Card - A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholders

Customer - The person, firm, corporation or other entity which uses, caused the use of, or allows the use of the Carrier's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Carrier's tariff regulations.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions (Continued)

Customer Provided Equipment - Terminal equipment, as defined herein, provided by a customer.

Customized Account Codes - A code consisting of two or more digits which enables the subscriber to identify individual users and thereby allocate the Cost of their long distance service.

Disconnection - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Expedite Order - A service order initiated at the request of the customer plus the accompanying installation or change to related circuits that is processed in a time period shorter than the Company's standard service interval.

Holidays - Company-recognized holidays are:

New Year's Day
Independence Day

Thanksgiving Day
Christmas Day Labor Day

Interexchange Service - Any of the Company's service offerings which provide switched communications between Local Exchange Carrier defined exchange service areas. Interexchange Services include, but are not limited to MTS, Toll Free Service and Other Service Arrangements.

Joint User - A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company, and to whom a portion of the charges for service will be billed under a joint user arrangement as specified herein.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Service Management System (LSMS) - An intermediate data base system which receives downloads of Customer records from the SMS/toll-free and further downloads them to the appropriate SCPs in its network.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions (Continued)

Network - Refers to the Company's facilities, equipment, and services provided under this Tariff.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Premises - The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of as well as space at the customer's place of business.

Project Account Codes - This option permits the customer to allocate usage charges to separate cost centers by entering a two, three or four digit code at the end of the dialing sequence.

Responsible Organization (Resp. Org.) - The carrier entity that has responsibility for the management of toll-free numbers in the Service Management System (SMS/toll-free) including maintaining Customer records in the SMS/toll-free system. Also, the entity which accesses the SMS/toll-free to: (a) search for and reserve toll-free numbers; (b) create and maintain toll-free number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/toll-free recognizes one Resp. Org. for each toll-free number.

Service - Service means any or all service(s) provided pursuant to this Tariff.

Service Commencement Date - The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date.

Service Control Point (SCP) - The real-time data base system in the Toll-free Data Base Service network that contains instructions on how customers wish their calls to be routed, terminated or otherwise processed.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions (Continued)

Service Management System (SMS/Toll-Free) - The main administrative support system of Toll-Free Data Base Service. It is used to create and update Customer Toll-Free Service records that are then downloaded to Service Control Points (SCPS) for handling customer's Toll-Free Service calls and to Local Service Management Systems (LSMSS) for subsequent downloading to SCPS. The system is also used by Resp. orgs. to reserve and assign toll-free numbers.

Service order - The written request for communications services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Special Access Line (SAL) - A Dedicated Analog DAL or Digital T-1 Access Lines directly connecting customers' telephone equipment to the Long Distance Provider without using the Local Exchange Carrier's switching equipment.

Station - A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

Telecommunications Relay Service (TRS) - TRS permits a communications assistant to complete a call and provide translation assistance between hearing and speech impaired Customers who use a Text Telephone (TT) or its equivalent, and hearing persons who do not use a TT.

Terminal - Any POP (Point Of Presence) where Carrier provides services described herein.

Terminal Equipment - Devices, apparatus, and their associated wiring such as teleprinters, telephone hand sets, or data sets.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions (Continued)

User or End User - Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Validated Project Account Codes Account codes that have restricted access.

Verified Project Account Codes This option permits the customer to allocate usage charges to separate cost centers by entering a specific three or four digit code at the end of a dialing sequence.

Vertical Features - Services such as call validation, "Plain Old Telephone Service" (POTS) number translation and provision of statistical information on the Customer's toll-free traffic, which may be obtained by the Company from Local Exchange Company access tariffs on behalf of a Company Toll-Free Service Customer for which the Company serves as Resp. Org.

