
III. OTHER CHARGES AND SURCHARGES

1. CARRIER ACCESS CHARGE (CAC)

A monthly charge of \$4.05 applies to each Multi-line Business Line presubscribed to Company service and which accesses service via switched access. A monthly charge of \$0.20 applies to each presubscribed line used by a Customer to access Company service via Local Exchange Carrier-provided Centrex, and a monthly charge of \$0.41 applies to each presubscribed line used by the Customer to access Company service via Local Exchange Carrier-provided Primary Rate Interface (PRI). A "line" is a connection, furnished by a Local Exchange Carrier that is presubscribed to the Company for the purpose of carrying the Customer's telecommunications service traffic. The line-type determination is based upon Local Exchange Carrier-provided information.

The CAC will not be eligible to receive promotional or any other discounts.

For any Customer executing a Special Customer Arrangement (SCA) before January 1, 1998, which subsequently became effective and either: (a) expressly forecloses any increase in CAC charges, or (b) contains a provision that limits by capping any increase in CAC charges, CAC charges will not apply during: (i) the remainder of the original term of service, so long as the rates and charges, including regulations that affect rates and charges, for service are not amended; and, (ii) any optional term of service following the original term of service which the SCA permits the customer to invoke by unilateral action, so long as the rates and charges, including regulations that affect rates and charges for service are not amended. Otherwise, CAC charges will apply at the beginning of any new SCA term of service, including any month-to-month term of service, following the expiration of any original or optional service term.

In addition, if an SCA is amended to add a service (with service features) not being furnished under the SCA, CAC charges will not apply to the amended SCA so long as the requirements set forth in (i) and (ii), immediately above, continue to be met. Otherwise, CAC charges will apply at the beginning of any new SCA term of service, including any month-to-month term of service, following the expiration of any original or optional service term, or the first monthly billing period following the amendment of the SCA to add new service. If the service added is Long Distance Voice Services, including Local Network Connection, and that service is being substituted for MCI 800 Service, Option B, Option C and/or networkMCI One; and if the Customer subscribes to new, non-resold, exchange service provided by an affiliate of the Company, CAC charges will not apply if the Customer pays charges for the substituted service(s) that equal or exceed the charges for the service substituted for, after application of all discounts or credits, and independent of any new Long Distance Voice Services or Long Distance Voice Services features to which the Customer subscribes.

III. OTHER CHARGES AND SURCHARGES (Cont'd)

2. PAYPHONE USE SURCHARGE

An undiscountable charge of \$0.55 per call will apply to each call originating from a domestic payphone or associated facility used to access Company services. This charge, which is in addition to applicable call usage and other charges associated with Company service, applies to the use of the instrument used to access Company service and is unrelated to the Company service accessed from the payphone or associated facility.

The payphone use surcharge will not apply to: calls using Telecommunications Relay Service; calls originated by Customers who are certified as having qualified hearing or speech impairments; and calls placed from payphones at which the Customer pays for service by inserting coins during the progress of the call. Federal Universal Service Fund (FUSF) applies.

3. Intentionally left blank.

4. CUSTOMER SUPPORT SERVICE CHARGES

A. NO FAULT FOUND DISPATCH CHARGE:

A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with any Company service, and the Company representative responds to the dispatch and confirms the proper functioning of such Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/vendor-maintained equipment or network; provide technical assistance with Customer- or vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

Time of Day/Charge	Charge
Normal Working Hours	\$265
Outside of Normal Working Hours	400

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours."

III. OTHER CHARGES AND SURCHARGES (Cont'd)

4. CUSTOMER SUPPORT SERVICE CHARGES

B. RECONNECTION CHARGE:

For Intrastate Telecommunications services, a \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Call Blocking.