
X. STATE SPECIFIC PLANS AND PROGRAMS

1. Verizon Business Service 90 Day Satisfaction Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") may terminate such Agreement (and all services under it) at any time within 90 days of the Agreement Effective Date by providing written notice of termination to Verizon within that 90-day period.

Eligibility: Customer:

- must sign the Agreement including this promotion, and submit it to Company; and,
- may not have had any Verizon billing for services received within the 90 days before signing the Agreement.

Other Conditions:

Customer must provide Company with at least 30 days written notice in advance of their requested date of termination in accordance with the Notice provision in the Agreement (longer notice is required for international service). Company will implement that termination within 60 days of the date it receives Customer notification.

Customers who terminate service by invoking this 90 Day Satisfaction Guarantee will be required to repay all credits, including installation credits, received up to the service termination date, as well as the pro-rata value of any promotional benefits for which Customer has not met the full requirements for those benefits (including without limitation any credits already received or charges waived).

Customer will have no obligation to fulfill any Annual Volume Commitment applicable under the Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

2. Verizon Business Service Install Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") is eligible to receive a credit if Company fails to install an eligible service ordered under the Agreement and this tariff so that it is available to Customer for use on or before the date Company has told Customer it will be installed and available for Customer use ("Late Installation"). The credit amount will equal the amount paid by Customer for the installation of the service subject to the Late Installation, and will be applied against charges for interstate service under the Agreement, excluding third-party charges, pass-through charges and expedite charges.

Eligibility:

- Customer must execute the Agreement including this plan, and submit it to Company;
- Customer must successfully submit a completed Installation Commitment Submission Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/installguarantee>), within 30 days of the date Company has told the Customer the service will be installed and available for Customer use;
- the Late Installation must not result from a Customer change to an order or any other Customer act or omission;
- eligible services must be provided and located entirely in the U.S. Mainland; and
- eligible services are those provided under the Agreement by an MCI Legacy Company.

Other Conditions:

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide.

The credit amount is based on Company installation charges only. Vendor, LEC or other third-party installation charges are not included in the credit amount.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

3. Regional Checkbook 2006 Monthly Option Plan

Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), Customer will receive a credit equal to 10 percent of the Customer's Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in monthly installments, with the first credit in the third month (covering the first three installments) following the Effective Date of the Agreement. Thereafter, Customer will receive the remaining monthly installments as follows, credit in months 4 through 12 for a one year Term, in months 4 through 24 for a two year Term and in months 4 through 36 for a 3, 4 or 5 year Term.

Conditions of Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: The benefits of this plan may not be used in conjunction with the following: (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); and (iii) Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option, RVP Checkbook Promotions (all terms) and RVP Checkbook Monthly Option Promotions (all terms).

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.

The maximum cumulative credit that a Customer may receive under this plan is \$100,000.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

4. Checkbook 2006 Monthly Option Plan¹

Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), will receive a credit, equal to 5 percent of the Customer's Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in monthly installments with the first credit (covering the first three months) in the third month following the Effective Date of the Agreement. Thereafter, Customer will receive the remaining monthly installments of the credit as following: in 4 through 12 for a one year Term; in months 4 through 24 for a two year Term and in months 4 through 36 for a 3, 4, or 5 year Term.

Conditions of Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: The benefits of this plan may not be used in conjunction with the following: (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); and (iii) Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; Regional Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option, RVP Checkbook Promotions (all terms) and RVP Checkbook Monthly Option Promotions (all terms).

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

The maximum cumulative credit that a Customer may receive under this plan is \$100,000.

¹Effective October 31, 2010, this plan will no longer be available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

5. Verizon Business Services Billing Guarantee Plan¹

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") including an Eligible Service (defined below) will be eligible to receive a credit if, with respect to an Eligible Service, Company fails to do either of the following:

- (i) Respond to a Customer billing inquiry by sending Customer a Resolution Letter (defined below) addressing that inquiry within 45 days of the date Customer submits a Billing Inquiry Form (defined below); and/or,
- (ii) Provide Customer with an invoice that reflects the result of that resolution within the first two invoices following the date of the Resolution Letter:

The amount of the credit that a Customer can receive is indicated in the table below, based on the Annual Volume Commitment in Customer's Agreement.

<u>Annual Volume Commitment</u>	<u>Credit</u>
Less than \$60,000	\$ 500
\$60,000 - \$300,000	1,250
\$300,001 - \$600,000	2,500
Greater than \$600,000	5,000

Definitions: For purposes of this plan offering only, the following definitions apply:

Billing Accuracy Response: Company's written confirmation to Customer of receipt of a Billing Inquiry Form.

Billing Issue: An invoiced charge for MCI Legacy Company-provided service which Customer alleges to differ from the rate specified in Customer's written agreement for that service and which is not in the Customer's favor.

Eligible Service: Long Distance Voice Services-CLEC and U.S. Private Line Services.

Resolution Letter: Company's written notice to Customer in response to a Billing Inquiry Form submission which specifies Company's determination, in the Company's sole discretion, of the rate set forth in Customer's written agreement for the charge which is the basis of Customer's billing Issue

Eligibility:

- Customer must successfully submit a completed Billing Inquiry Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/billingguarantee>), within 60 days of the date of the affected invoice, concerning invoiced charges that differ adversely from the charges due under Customer's Agreement and applicable tariffs; and
- eligible services must be provided and located entirely in the U.S. Mainland.

¹Effective June 1, 2011, this plan is no longer available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

5. Verizon Business Services Billing Guarantee Plan (Cont'd)¹

In order for a Billing Issue to be eligible:

- Customer must notify the Company of the Billing Issue via a completed Billing Inquiry Form, which is found at a Company-designated Internet site, and which must be received by the Company within 60 days of the date of the invoice on which the Billing Issue appears;
- the rate or charge which is the basis of a Billing Issue must be a charge for an Eligible Service; and,
- the rate or charge which is the basis of a Billing Issue may not be, in the Company's sole determination:
 - the subject of another Customer Billing Inquiry Form;
 - a pass-through charge or a charge imposed by a third party charges, tax, or Governmental charge or surcharge or the subject of a claim of fraud; and/or
 - one for which Customer has received an alternative credit or other credit to resolve the Billing Issue.

The Billing Inquiry Form must specify a single Billing Issue and:

- the Customer's Company account number;
- the date of the invoice containing the Billing Issue;
- the service type of the Billing Issue; and,
- a description of the Billing Issue.

Customer must supply to Company any additional information requested by Company within three business days of the request.

Other Requirements:

Customer may not receive more than one credit for any and all invoices dated in the same month, regardless of the number of its agreements, services, or billing inquiries. If a similar issue arises in a subsequent month, Customer may submit a new Billing Inquiry Form for that subsequent month (subject to the one-credit-per-month limitation stated in the preceding sentence).

Company will determine whether any credit is due, the credit amount, and the account level at which the credit will be applied, in its sole discretion.

If the Agreement's Initial Term expires, or if Customer terminates the Agreement or the service to which the Billing Inquiry Form relates prior to the month the credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

¹Effective June 1, 2011, this plan is no longer available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

5. Verizon Business Services Billing Guarantee Plan (Cont'd)¹

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 on Eligible Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service").

6. Checkbook Plan 2004²

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), with a minimum Term commitment of between one and five years will receive a credit, not to exceed \$100,000 per Customer, equal to 5% of the Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit") which Customer will receive as: i) a credit on an invoice or ii) a one-time deposit to the Customer's Fund³ account, depending on the version of this plan that is in the Agreement.

Invoice Credit: For Customers who elect to receive the credit as an invoice credit, the credit will be applied:

- in the sixth monthly period following the Effective Date of the Agreement for a Customer who commits to a 1-year Agreement Term ,
- in an amount which equals 50 percent of the credit amount in each of the sixth and eighteenth monthly periods following the Effective Date of the Agreement for a Customer who commits to a 2-year Agreement Term , and
- in an amount which equals 33.33 percent of the credit amount in each of the sixth, eighteenth and thirtieth monthly periods following the Effective Date of the Agreement for a Customer who commits to an Agreement Term which equals or exceeds three years.

Fund Deposit:³ For Customers who elect to receive the credit as a Fund deposit, the credit will be applied within the first two billing cycles following the Effective Date of the Agreement. Fund benefits are not transferable. Any and all tax liabilities and shipping costs arising from participation in the Fund are solely the responsibility of Customer. Company is not liable for products, services, and warranties, express or implied, of participating vendors. The Customer may convert its Fund account balance to invoice credits, which will be applied on a pro-rata basis to Customer's first invoice following the end of the annual period in which the Customer makes such request and in each subsequent 12 month period of the customer's Term. Fund deposits earned by Customer as a result of signing this Agreement are not renewable under this Agreement.

¹Effective June 1, 2011, this plan is no longer available to new customers.

²Effective October 31, 2010, this plan will no longer be available to new customers.

³As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

6. Checkbook Plan 2004 (Cont'd)¹

Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- subscribe under the Agreement to MCI Legacy Company-provided U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or exchange service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Product Package Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); Regional Checkbook Promotion/Plan 2004, Regional Checkbook 2006 Monthly Option, Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbooks Promotions and RVP Checkbook-Monthly Option Promotions.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates all services under the Agreement prior to the month a credit is to be applied, the Customer will not be eligible to receive the credit and any unapplied credit amount at the time of termination of service will be forfeited by Customer. Standard Fund² provisions apply.

¹Effective October 31, 2010, this plan will no longer be available to new customers.

²As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

7. Regional Checkbook Plan 2004¹

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), with a minimum Term commitment of between one and five years will receive a credit, not to exceed \$100,000 per Customer, equal to 10% of the Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit") which Customer will receive as: i) a credit on an invoice or ii) a one-time deposit to the Customer's Fund² account, depending on the version of this plan that is in the Agreement.

Invoice Credit: For Customers who elect to receive the credit as an invoice credit, the credit will be applied:

- in the sixth monthly period following the Effective Date (as defined in the Agreement) of Customer's Agreement for a Customer who commits to a 1-year Agreement Term,
- in an amount which equals 50 percent of the credit amount in each of the sixth and eighteenth monthly periods following the Effective Date of the Agreement for a Customer who commits to a 2-year Agreement Term, and
- in an amount which equals 33.33 percent of the credit amount in each of the sixth, eighteenth and thirtieth monthly periods following the Effective Date of the Agreement for a Customer who commits to an Agreement Term which equals or exceeds three years.

Fund Deposit:² For Customers who elect to receive the credit as a Fund deposit, the credit will be applied within the first two billing cycles following the Effective Date of the Agreement. Fund benefits are not transferable. Any and all tax liabilities and shipping costs arising from participation in the Fund are solely the responsibility of Customer. Company is not liable for products, services, and warranties, express or implied, of participating vendors. The Customer may convert its Fund account balance to invoice credits, which will be applied on a pro-rata basis to Customer's first invoice following the end of the annual period in which the Customer makes such request and in each subsequent 12 month period of the customer's Term. Fund deposits earned by Customer as a result of signing this Agreement are not renewable under this Agreement.

Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- subscribe under the Agreement to MCI Legacy Company-provided service after December 1, 2003 under which Customer subscribes under term of service which equals or exceeds one year U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or exchange service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

¹Effective October 31, 2010, this plan will no longer be available to new customers.

²As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

7. Regional Checkbook Plan 2004 (Cont'd)¹

Other Conditions: Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Product Package Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); Checkbook Promotion/Plan 2004, Regional Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option Promotion/Plan, RVP Checkbook Promotions and RVP Checkbook-Monthly Option Promotions.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit and any unapplied credit amount at the time of termination of service will be forfeited by Customer. Standard Fund² provisions apply.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

8. Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Hawaii Tariff No. 2 and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card Per Minute Rates

Local	\$0.0833
Dedicated	\$0.0833
Switched	\$0.1263

¹Effective October 31, 2010, this plan will no longer be available to new customers.

²As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

9. Multi-State Long Distance Service Program III

Multi-State Long Distance Service Program III is available to any Qualifying Customer. A Qualifying Customer is one that meets the following requirement:

- Customer must demonstrate prior spending of \$1.75 billion in Total Service Charges* during the past 60 months.
- * "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

In order to purchase Qualifying Services under the Multi-State Long Distance Service Program III, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

The following rates/charges are available to Qualifying Multi-State Long Distance Service Program III Customers:

Domestic Intrastate Inbound Voice Service

<u>Origination Type</u>	<u>Termination Type</u>	<u>Rate Per Minute</u>
Switched/Card	Switched	\$0.0761
Local Network Connection	Switched	\$0.0726
Switched/Card	Dedicated	\$0.0502
Local Network Connection	Dedicated	\$0.0467
Switched/Card	Local Network Connection	\$0.0502
Local Network Connection	Local Network Connection	\$0.0467

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

9. Multi-State Long Distance Service Program III (Cont'd)

Domestic Private Line Service (also called Dedicated Leased Line Service)

In lieu of any discounts (standard or otherwise) for Domestic Dedicated Leased Line Service, Qualifying Customers will pay the monthly recurring per mile inter-office channel ("IOC") charge, corresponding to the applicable circuit type, as set forth in the table below, for intrastate restorable and non-restorable Dedicated Leased Line Service, plus the applicable monthly fixed IOC charge per circuit as set forth below. Other term and volume commitments shall not apply.

<u>Circuit Type</u>	<u>Mileage Factor</u>	<u>Monthly Fixed IOC Charge Per Circuit</u>	<u>Monthly Recurring IOC Charge Per Mile</u>
56.64K (DS-0)	0+	\$47.67	\$0.09
DDS	0+	\$56.30	\$0.10
FT-0	0+	\$56.30	\$0.09
112/128	0+	\$112.60	\$0.18
168/192	0+	\$168.90	\$0.27
224/256	0+	\$225.20	\$0.36
280/320	0+	\$281.50	\$0.45
336/384	0+	\$337.80	\$0.54
392/448	0+	\$394.10	\$0.63
448/512	0+	\$450.40	\$0.72
504/576	0+	\$506.70	\$0.81
560/640	0+	\$563.00	\$0.90
616/704	0+	\$619.30	\$0.99
672/768	0+	\$675.60	\$1.08
728/832	0+	\$731.90	\$1.17
784/896	0+	\$788.20	\$1.26
840/960	0+	\$844.50	\$1.35
896/1024	0+	\$900.80	\$1.44
952/1088	0+	\$957.10	\$1.53
1008/1152	0+	\$1,013.40	\$1.62
1064/1216	0+	\$1,069.70	\$1.71
1120/1280	0+	\$1,126.00	\$1.80
1176/1344	0+	\$1,182.30	\$1.89
1232/1408	0+	\$1,238.60	\$1.98
1288/1472	0+	\$1,294.90	\$2.07
DS-1 ¹	0-292	\$350.00	Not applicable
DS-1 ¹	293+	\$370.00	\$0.52
DS-3	0-307	\$1,200.00	Not applicable
	308+	Not Applicable	\$3.90
OC-3	0-365	\$1,500.00	Not applicable
	366+	Not applicable	\$4.10
OC-12	0-285	\$4,000.00	Not applicable
	286+	Not applicable	\$14.00

¹Note: Pricing for existing DS-1 Private Line Service shall be implemented as follows: (a) If the existing Service is currently receiving the \$350 fixed IOC rate only, it will retain such rate; (b) If the existing Service is currently receiving a fixed IOC plus per mile rate, it shall receive the lower of (i) the existing monthly fixed IOC plus per mile rate or (ii) the monthly fixed IOC rate of \$370 per circuit plus the monthly recurring IOC rate per mile of \$0.52 per mile. All new installations of DS-1 Private Line Service shall receive the pricing set forth in the table above.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

10. General Installation Waiver Plan¹

Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	• OCn and Higher • Non-recurring charges for special construction and network diversity
Long Distance Voice Services	• Features (Packages and Ala Carte) • TF/DA Listing • ITFS Service Fees • UIFN Registration
U.S. Private Line Services	

Conditions:

1. New circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. Customer commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of 1 year.
 - Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective September 1, 2009, this plan is no longer available.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

11. General Installation Waiver Plan (v.2.0)¹

Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	- OCn and Higher - Non-recurring charges for special construction and network diversity
Long Distance Voice Services	- Features(Packages and Ala Carte) - TF/DA Listing - ITFS Service Fees - UIFN Registration
U.S. Private Line Services	

Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. A Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective January 1, 2011, this plan will no longer be available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

12. General Installation Waiver Plan (v.3.0)¹

Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	• OCn and Higher • Non-recurring charges for special construction and network diversity
Long Distance Voice Services	• Features(Packages and Ala Carte) • TF/DA Listing • ITFS Service Fees • UIFN Registration
U.S. Private Line Services	

Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (of equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective April 1, 2011, this plan will no longer be available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

13. Mid-term AVC Upgrade Checkbook Plan

Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) or additional circuits of an existing eligible service and increase the Annual Volume Commitment ("AVC") of their existing Verizon Business service agreement ("Agreement") will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this plan (the "Checkbook Credit").

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

Conditions:

1. The plan must be included in the signed Agreement.
2. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: Local Service, Long Distance Voice Services, Network Services Local Access Services, and/or U.S. Private Line Service.
3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
4. Eligible charges against which the Checkbook Credit may be applied include, but are not limited to, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges).
5. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges. Customer agrees to pursue any tax refunds generated as a result of this promotion directly with the pertinent tax authority.
6. If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

14. General Installation Waiver Plan (v.4.0)¹

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	• OCn and Higher • Non-recurring charges for special construction and network diversity
Long Distance Voice Services	• Features(Packages and Ala Carte) • TF/DA Listing • ITFS Service Fees • UIFN Registration
U.S. Private Line Services	

Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (of equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective September 1, 2011, this plan is no longer available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

15. General Installation Waiver Plan (v.5.0)¹

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	• OCn and Higher • Non-recurring charges for special construction and network diversity
Long Distance Voice Services	• Features(Packages and Ala Carte) • TF/DA Listing • ITFS Service Fees • UIFN Registration
U.S. Private Line Services	

Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective July 1, 2013, this Plan is no longer available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

16. Long Distance Migration Plan - VSSI

Eligibility:

The company will offer this plan to eligible customers of Enterprise Connections and Simple Connections plans offered by Verizon Select Services Inc. ("VSSI"), an affiliate of Verizon Business. To be eligible for this plan, such customers: 1) must be a former VSSI customer who was subscribed to VSSI's Enterprise Connections or Simple Connections plan; 2) must have Verizon Business as their preferred interexchange carrier ("PIC"); and 3) are subject to VSSI contracts that have been assigned to Verizon Business. The rates, terms and conditions will only be available to those customers meeting these eligibility requirements. These rates, terms and conditions are not available to other customers.

Standard Terms and Conditions:

As part of this offering, Verizon Business will provide outbound long distance services to eligible customers in accordance with the rates, terms and conditions of the customers' contract with VSSI.

The terms and conditions contained in the VSSI contract template (Telecommunications Service Agreement and Exhibit A) posted on the Guide at http://www.verizonbusiness.com/external/service_guide/reg/cp_vssi_long_distance_migration_plan.htm apply.

Rates:

The applicable standard rate is listed below, with the following exceptions:

- 1) Verizon Business state specific surcharges will apply as may be applicable.
- 2) Verizon Business Operator Assistance and Directory Assistance charges will apply as specified in Sections VII.3 and VII.6.

Qualified customers will pay the following intrastate rate (in addition to the exceptions as noted above):

Rate per minute: \$0.0652

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

17. General Installation Waiver Plan (v.6.0)

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	• OCn and Higher • Cross Border Leased Line Service • Non-recurring charges for special construction and network diversity
Long Distance Voice Services	• Features (Packages and Ala Carte) • TF/DA Listing • ITFS Service Fees • UIFN Registration
U.S. Private Line Services	

Conditions:

1. This Plan (signed and submitted) must be included in the Customer's Agreement.
2. Only new circuits (or equivalent service units), and existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed, are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Subject to restrictions for Ethernet Access, Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement. Other charges, including without limitation other non-recurring charges, install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.