

MCI COMMUNICATIONS SERVICES **LLC** d/b/a VERIZON BUSINESS SERVICES
MARYLAND INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 2
(CURRENT NON-SUBSCRIBER AND BUSINESS SERVICES)

EFFECTIVE: JULY 1, 2020

MCI Communications Services **LLC** d/b/a Verizon Business Services

Maryland Interexchange Services Catalog Schedule No. 2
(Current Non-Subscriber/Business Services)

This Catalog Schedule No. 2 contains the rules, regulations, descriptions, and rates applicable to the furnishing of interexchange telecommunications services offered by MCI Communications Services **LLC** d/b/a Verizon Business Services within the State of Maryland to current non-subscriber and business services customers. The material below was previously described in Maryland Tariff No. 1 and for ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Maryland Interexchange Services Catalog Schedule No. 2, Effective July 1, 2020:

- **Changed entity name from MCI Communications Services, Inc. d/b/a Verizon Business Services to MCI Communications Services LLC d/b/a Verizon Business Services.**

SECTION A - DEFINITION OF TERMS

For the purpose of this tariff, the following definitions shall apply:

Access Coordination

Provides for the design, ordering, installation coordination, pre-service testing, service turn-up and maintenance on a Company or customer-provided local access channel. Access coordination does not apply to AT&T CCSA/EPSCS switch connections.

Access Line

A dedicated arrangement which connects a customer location to a Company terminal location or a Company switching center.

Accounting Code

A two-digit code which is available to subscribers of Option C (MCI WATS) which enables them to identify individual users and thereby allocate the cost of their long distance service.

Administrative Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, that involves changes to authorization codes, speed numbers, route guide, consolidation of billing within Dedicated Leased Line Service, verification of testing performed by parties other than MCI, or any other administrative change not covered by a Billing Record Change. (See below for definition.)

Application for Service

A standard Company order form which includes all pertinent billing, technical and other descriptive information which will enable the Company to provide a communication service as required.

Attenuation Distortion

The difference between the amount of power lost at certain frequencies compared to the power lost at a frequency of 1004 Hz. Used in connection with C-type conditioning.

Authorization Code

A five-digit code or 7-digit code, one or more of which are available to Metered Use Service customers to enable them to identify individual users or groups of users, and thereby allocate the costs of their long distance service.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Billing Record Change

A change in customer billing address.

SECTION A - DEFINITION OF TERMS

Cancellation of Order

A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line canceled from an order prior to its completion by the Company, under the following circumstances: (1) if the local Telco has confirmed in writing to the Company that the circuit-end or dedicated access line will be installed; or (2) if the Company has already submitted facilities orders to an interconnecting telephone company. (This differs from a Disconnection, see page 6 for definition.)

Casual Caller

Denotes any person who uses the Company service from an equal access end office who does not have a current account with the Company for services subject to this tariff, to include: (i) any person who has not established an account with the Company who places calls over the Company's network from an equal access area; (ii) any presubscribed customer located in an equal access area who has either voluntarily terminated his Company account or has had his Company account terminated in accordance with the terms and conditions set forth in Sections B-5 and B-11; and (iii) new or allocated customers whose accounts are not yet established in the Company's billing system.

Central Office Connection (CDC)

Connects the Inter-Office Channel (as defined herein) of a Dedicated Leased circuit to the Local Access Channel (as defined herein).

Channel or Circuit

A communications path between two or more points, having a bandwidth or transmission speed selected by a customer.

Channel Bank (24 or 44)

A device that converts Analog voice frequency channels into digital formats multiplexes these channels and/or data channels into a 1.544 mbps digital signal.

Channel Options

Features which can be added to a local access channel to change and/or augment its transmission characteristics. Typical channel options are signaling and data conditioning.

Channel Termination

The point at which MCI's channel originates, terminates, or drops for the insertion or removal of a customer's signal.

CCSA

An arrangement for switched service networks in which common control MCI switching machines are used to switch network trunks. The switching machines may be shared with other users.

Collect Call

A billing arrangement which bills the charge for a long distance call to the called station's telephone number. The person agreeing to accept the call, whether they are an MCI customer or not, is responsible for all charges related to the call. Regardless of whether the person is an MCI customer or not, he or she is subject to the provisions of this tariff which are applicable to the call accepted.

SECTION A - DEFINITION OF TERMS

Company

MCI Communications Services **LLC** d/b/a Verizon Business Services.

Commercial Service

A switched network service which provides for dial station origination for which the subscriber pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

Customer

The person, firm, corporation or other entity which orders service either for its own use, as a resale carrier, or as a non-profit manager of a sharing group and which is responsible for the payment of charges and for compliance with MCI tariff regulations. A customer may also function as a Casual Caller as defined in this tariff. For billing purposes, a customer is considered to be an account. In the Metered Use Services, if a person, firm, corporation or other entity orders the service in more than one MCI originating city, or requests the assignment of more than one account number in a particular city, each such account is a separate customer for billing purposes. A Customer may also function as a Casual Caller as defined in this tariff.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

DSU (Data Service Unit)

A device that connects a customer's data terminal equipment to the 4-wire Local Access Channel of the Digital Data Service.

Disconnection

The disconnection of a circuit, dedicated access line or port connection being used for existing service. (This differs from a Cancellation; see page 15 for definition).

Envelope Delay Distortion

Denotes a measure of the linearity of the phase versus frequency of a channel. It is the maximum variation over a band of frequencies of the envelope delay, which is the derivative of the phase with respect to frequency. Used in connection with C-type conditioning.

Exemption Certification

A written notification provided by the customer certifying that his or her dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting MCI's service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges. Credit provisions are available, as detailed in Section B-7.06.

Expedite

A service order initiated at the request of the customer, plus the accompanying installation or change to related circuits, that is processed in a time period shorter than the Company standard service interval.

Four-Wire Circuit

A circuit using two one-way transmission paths, which include two carrier paths and two wire-pairs.

SECTION A - DEFINITION OF TERMS

Inside Wiring

The definition of Inside Wiring is as set forth in Part 68 of the FCC Rules and Regulations. Inside wiring is used in connection with DS1 Service and Digital Data Service local access channels only.

Installation

The connection of a circuit, dedicated access line or port for new or additional service.

Intermodulation Distortion

A measure of the non-linearity of a channel used in connection with D-type conditioning.

Inter-Office Channel (IDC)

The long-haul portion of a dedicated circuit that connects two or more points of presence (as defined herein) in distant cities.

Inter-Office Conditioning

Special adjustments made to the long-haul portion of a dedicated circuit (required for data circuits only) to assure specific performance levels required for high-speed data transmission.

Inter-Office Signaling

Signaling (as defined herein) which applies to dedicated circuits carrying voice traffic only. Inter-Office Signaling does not apply to AT&T CCSA/EPSCS inter-machine trunks.

Interswitch Trunk

A circuit which connects two CCSA switching centers.

Joint Users

A person, firm or corporation designed by the customer as a user of communication facilities furnished to the customer by MCI, and to whom a portion of the charge for such facilities are billed under a joint user arrangement.

LATA - (Local Access Transport Area)

A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

SECTION A - DEFINITION OF TERMS

Local Access Channel

The dedicated line that connects the customer's premise to MCI's point of presence (as defined herein). Local Access Channels do not apply to AT&T CCSA/EPSCS switch connections.

Local Access Channel Data Conditioning

Special conditioning of the local access channel of a dedicated circuit in order to meet performance specifications required for processing data over the circuit. The customer is responsible for requesting the specific type of conditioning required.

Local Access Channel Data Conditioning (Cont.)

Parameters for C-type conditioning are as follows:

C-1 Conditioning - The attenuation distortion and envelope delay distortion parameters for C-1 conditioning are:

<u>Attenuation Distortion</u> (1004Hz Reference)		
<u>Frequency Range (Hz)</u>		<u>Variation (Db)</u>
1004-2404		-1 to +3
304-2704		-2 to +6
2704-3004		-3 to +12

<u>Envelope Delay Distortion</u>		
<u>Frequency Range (Hz)</u>		<u>Variation (mcs)</u>
1004-2404		1000
804-2604		1750

C-2 Conditioning - The attenuation distortion and envelope delay distortion for C-2 conditioning are:

<u>Attenuation Distortion</u> (1004Hz Reference)		
<u>Frequency Range (Hz)</u>		<u>Variation (Db)</u>
504-2804		-1 to +3
304-3004		-2 to +6

<u>Envelope Delay Distortion</u>		
<u>Frequency Range (Hz)</u>		<u>Variation (mcs)</u>
1004-2604		500
604-2604		1500
504-2804		3000

C-4 Conditioning - C-4 conditioning is for two-point channels or multipoint channels having not more than four Customers's premises. The attenuation distortion and envelope delay distortion parameters for C-4 conditioning are:

SECTION A - DEFINITION OF TERMS

<u>Attenuation Distortion</u> (1004Hz Reference)	
<u>Frequency Range (Hz)</u>	<u>Variation (Db)</u>
504-3004	-2 to +3
304-3204	-2 to +6

<u>Envelope Delay Distortion</u>	
<u>Frequency Range (Hz)</u>	<u>Variation (mcs)</u>
1004-2604	300
804-2804	500
604-3004	1500
504-3004	3000

In the multipoint application, all transmission is from a master Customer's premises to each of 2 or 3 remote Customer's premises. Transmission is not possible between the remote Customer's premises.

Local Access Channel Data Conditioning (Cont.)

C-5 Conditioning - C-5 conditioning is available for two-point channels where both Customer's premises are located in the Mainland. The attenuation distortion and envelope delay distortion parameters for C-5 conditioning are:

<u>Attenuation Distortion</u> (1004Hz Reference)	
<u>Frequency Range (Hz)</u>	<u>Variation (Db)</u>
504-2804	-0.5 to +1.5
304-3004	-1 to +3
<u>Envelope Delay Distortion</u>	
<u>Frequency Range (Hz)</u>	<u>Variation (mcs)</u>
1004-2604	100
604-2604	300
504-2804	600

D-1 Conditioning - The signal to noise ratio and intermodulation distortion for D-1 conditioning are:

Signal to Noise Ratio
28 db

Intermodulation Distortion
Signal to second order modulation products: 35db
Signal to third order modulation products: 40db

D-5 Conditioning - The signal to noise ratio and intermodulation distortion for D-5 conditioning are:

Signal to Noise Ratio
Signal to second order modulation products: 35db
Signal to third order modulation products: 40db

Local Exchange Carrier

A company which furnishes exchange telephone service.

SECTION A - DEFINITION OF TERMS

MCI

MCI Communications Services LLC and/or one or more Concurring Carriers.

MCI Metropolitan Area Terminal City Location (called Terminal Location)

Locations specified herein where the Company maintains a terminal facility for purposes of providing InterLATA Interexchange Telecommunication Services as described herein.

MCI Terminal

Any location where the Company provides services as described herein.

Multiline Terminating Device

Denotes switching equipment, key telephone type systems or other similar customer premise terminating equipment which is capable of terminating more than one access line.

NCTE (Network Channel Terminating Equipment)

A device that connects a customer's data terminal equipment to the Local Access Channel of DS1 Service.

Network Trunks

Access lines, interswitch trunks, and circuits connecting services and facilities of the Company or other carriers to the Company's CCSA switching centers.

Off-Network Access Line

A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from an Company switched service network to the DDD network.

One-Way Transmission

The capability of transmission in only one direction.

Other Common Carrier

A person, firm, corporation or entity which subscribes to the Company's communication services and facilities and resells these communication services and facilities to the public for profit. Unless otherwise indicated herein, the term "other common carrier" when used in this tariff also means "customer" and includes entities which are brokers of the service (act as intermediaries for the purposes of reselling), those entities which are processors of the service (enhance the value of the service through substantial incurred costs), and those entities which are underlying carriers (own transmission facilities).

Physical Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, requiring some physical change or retermination.

Point of Presence

The Company's physical presence in a LATA (as defined herein). Locations where the Company maintains a Terminal Facility for purposes of providing Interexchange Telecommunications Service.

Premises

The space designated by a customer at its place or places of business for termination of the Company's service, whether for its own communications needs or for the use of its resale customers. In the case of the non-profit sharing group, this term includes space at each sharer's place or places of business, as well as space at the customer's place of business.

SECTION A - DEFINITION OF TERMS

Rate Center

A specified geographical location used for determining mileage measurements.

Redundancy

The offering of alternate Interexchange Telecommunication Services which may be provided using one or more different routings, circuits, and/or additional equipment.

Residential Service

A switched network service which provides for dial station origination for which the subscriber pays a rate that is described as a residential, non-commercial or non-business rate in the applicable local exchange service tariff for switched service.

Restoration

The re-establishing of service by rerouting, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

Route Diversity

Two channels which are furnished partially or entirely over two physically separate routes.

Service Group

The term "Service Group" as used in connection with MCI WATS denotes one or more MCI WATS dedicated access lines terminated in the same multiline terminating device at the same customer premises.

Signaling

Line status communications between MCI terminals and/or local exchange carrier central offices, required for voice grade dedicated circuits only. Signaling does not apply to AT&T CCSA/EPSCS switch connections.

Signal to Noise Rates

The ratio in Db of a tone signal to the corresponding noise. Used in connection with D-type conditioning.

Special Promotional Offering

Special discounts or modifications of its regular service offerings which MCI may, from time to time, offer to its customers for a particular service. Such offerings may be limited to certain dates, times and locations. The Company may file a promotional offering on one day's notice to the Commission.

Speed Number

A signaling arrangement by which a Metered Use Service customer may elect to dial a pre-programmed four-digit number in place of a designated ten-digit number.

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

Two-Wire Circuit

A circuit using two one-way carrier transmission paths, plus one wire-pair.

SECTION B - RULES AND REGULATIONS

1. DESCRIPTION OF SERVICE

- .01 Intrastate Telecommunications Service is the furnishing of Company services for communications between specified locations under the terms of this tariff. Channels will be those of the Company alone, or the Company's in conjunction with those of other participating, concurring or connecting carriers.
- .02 Intrastate Telecommunications Service consists of the furnishing for the use of customers, of channels for the direct transmission and reception of communications between the Company's Metropolitan Area Terminal City Locations or Company terminals and all service offerings contained herein which anticipate the provision of such channels as part of the offering are included in this category. Such service has the capability of being extended beyond the respective Company Terminal Locations.
- .03 The Company, when acting at the customer's request and as his authorized agent, will make reasonable efforts to arrange for service requirements which may include terminal equipment and circuit conditioning.

2. LIMITATIONS

- .01 Service is offered subject to the availability of facilities and the provisions of this tariff.
- .02 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- .03 Service may be discontinued by the Company, without notice to the customer, by blocking traffic to certain cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.
- .04 Toll access will not be provided to local 976 numbers because the proprietors of the services offered through such numbers have not provided the Company with a schedule of their charges.
- .05 The Company reserves the right to discontinue the use of any code provided to a customer of its Metered Use Section Option A (Dial One/Direct Dial). Nothing herein, or in any other provision of this tariff, or in any marketing materials issued by the company shall give any person any ownership interest or proprietary right in any given Company code.
- .06 A customer shall not use any service mark or trade mark of the Company or refer to the Company in connection with any product, equipment, promotion or publication of the customer without the written approval of the Company.
- .07 Calls may not be placed using a Local Exchange Company's calling card whenever there is no obligation on the part of the Local Exchange Company issuing the calling card to invoice such calls on the Company's behalf, and calls may be placed or received using 10-10-XXX dialing or collect or third party calling conversions, e.g., 1-800-COLLECT, whenever there is no obligation on the part of the serving Local Exchange Carrier to invoice such calls on the Company's behalf or whenever that Carrier fails to provide billing name and address (BNA) information to the Company in connection with such calls.

3. TERMS AND CONDITIONS

- .01 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until cancelled, by the customer, in writing, on not less than 30 days' notice from the date of postmark on this letter.
- .02 Service is offered on a monthly basis, 24 hours per day. It is also offered on a Metered Use basis, as described in Paragraph C.3 following.
- .03 For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- .04 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.
- .05 The customer agrees to operate MCI-provided equipment in accordance with instructions of the Company or MCI's agent. Failure to do so will void the Company liability for interruption of service and may make customer responsible for damage to equipment pursuant to Section B.3.06 below.
- .06 Customer agrees to return to the Company all MCI-provided equipment delivered to customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to customer, normal wear and tear only excepted. Customer shall reimburse MCI, upon demand, for any costs incurred by the Company due to customer's failure to comply with this provision.

SECTION B - RULES AND REGULATIONS (Cont.)

4. LIABILITY

.01 Except for granting credit allowances for interruptions of service as provided for in Section B-15 and other sections of this tariff, the Company shall not be liable for any failure of performance due to causes beyond its control, including, but not limited to, acts of God, fires, floods or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; and any law, order, regulation or other action of any governing authority or agency thereof.

.02 MCI's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. MCI's liability, if any, with regard to the delayed installation of the Company facilities or commencement of service, shall not exceed \$1000. With respect to any other claim or suit, by a customer or by any others, for damages associated with the ordering, installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff, and subject to the provisions of B-4.03 to B-4.07 following, MCI's liability, if any, shall be limited as follows:

.021 With respect to any Dedicated Leased Line Service offered by MCI [Analog Voice Grade Service, Analog Data Service, Alternate Voice/Data Service, Digital Data Service, DS1 Service] MCI's liability shall not exceed an amount equivalent to the credit for interruption of service provided for in the relevant subsections of Section C-2.02 of this tariff.

.022 With respect to any service provided by the Company which involves dedicated access, shared interexchange transmission, and shared termination, Option D (MCI Prism I) and Option S (Vnet), MCI's liability shall not exceed an amount equal to the proportionate monthly recurring charges -- including any service charges, minimum monthly charges, basic feature package charges, monthly charges for optional feature, charges for dedicated access facilities and any other monthly charges -- for the period during which the service was affected, or, if only a transmission using the shared interexchange facilities is interrupted, an amount equal to the charge applicable to a one minute call to the called station at the time the affected call was made (if there is a higher initial minute charge for the service, that higher per minute rate shall apply).

.023 With respect to any service provided by the Company which involves shared access, shared interexchange transmission, and dedicated or shared termination, with per minute usage charges, [Metered Use Service Option G (MCI 800 Service)], MCI's liability shall not exceed an amount equal to the proportionate monthly recurring charges for the period during which the service was affected, or, if only a transmission using the shared inter-exchange facilities is interrupted, an amount equal to the charge applicable to a one minute call to the customer's station at the time, and over the range, of the affected call, taking account of the form of service and type of termination the customer had selected. Where MCI 800 Service is not made available on the date committed to the customer, or cannot otherwise be made available after MCI's acceptance of the customer's order, or is provided with a number or numbers other than the one(s) committed by the Company to the customer, or the number or numbers are not included in 800 Service Directory Assistance or are included in an incorrect form, and any such failure or failures is due solely to the negligence of MCI, in such case MCI's liability, if any, will be limited to the lesser of (a) the actual monetary damages incurred and proved by the customer as the direct result of such failure or failures, or (b) the sum of \$1000. The Company shall not be liable at all for the use, misuse, or abuse of a customer's 800 Service by third parties, including, without limitation, the customer's employees or members of the public who dial the customer's 800 number by mistake. Compensation for any injury the customer may suffer due to the fault of others than the Company must be sought from such other parties.

.024 With respect to any service provided by the Company which involves dedicated access, shared interexchange transmission, and shared termination, with hourly usage rates, [Metered Use Service Option C (MCI WATS)], MCI's liability shall not exceed an amount equal to the monthly recurring charges for dedicated access and any other monthly charges for the affected service, including access thereto.

SECTION B - RULES AND REGULATIONS

4. LIABILITY (CONT.)

.02 (Cont.)

.025 With respect to any service provided by the Company which involves shared access, shared Interexchange transmission, and shared termination, with per minute usage charges, Metered Use Service Option A (Dial One/Direct Dial), the Company's liability shall not exceed an amount equal to the charge applicable to a one minute call to the called station at the time the affected call was made (if there is a higher initial minute rate for the service, that higher per minute rate shall apply).

.026 With respect to any service provided by the Company which involves a switching service Interconnecting network trunks (CCSA Service), the Company liability shall not exceed an amount equal to the proportionate monthly recurring charges - including basic charges, charges for options, and any other monthly charges - for the period during which the service was affected.

The liability provided for above, shall, in each case, be in addition to any amounts that may otherwise be due the customer under this tariff as a credit allowance for the interruption of service.

.03 The Company shall be indemnified, defended, and held harmless by the customer or by others authorized to use the service against all claims of loss or damage arising from the use of service furnished under this tariff, including:

.031 claims for libel, slander, invasion of privacy, or infringement of copyright arising out of the material, data, information, or other content transmitted via the Company service; and

.032 patent infringement claims arising from combining or connecting the Company service with apparatus and systems furnished by the customer or others; and

.033 all other claims arising out of any act or omission of the customer or others, including those relating to Section B-4.07 following, in connection with any service provided by the Company.

.04 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish.

.05 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The customer and user shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of service furnished by the Company at such locations.

SECTION B - RULES AND REGULATIONS

4. LIABILITY (CONT.)

- .06 The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service, or the attachment to service by the Company of instruments, apparatus and associated wiring on such customer's premises or from the installation or removal thereof, when such defacement or damage is not the result of the Company's negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- .07 The Company shall not be liable for the customer's failure to fulfill its obligation to take all necessary steps for interconnecting its customer-provided terminal equipment or communications system with the Company's service. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall ensure that its equipment and/or system is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the customer and in compliance with the criteria set forth in Section B-13 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications services, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer fails to maintain and operate its equipment and/or system properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the customer's service without liability.

5. CANCELLATION OF SERVICE BY A CUSTOMER (See Section B-11 for cancellation by MCI)

- .01 If a customer cancels an order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and the Company, a charge will be levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Company and not fully reimbursed by installation and monthly charges. If, based on an order by a customer, any construction has either begun or been completed, but no services provided, the nonrecoverable costs of such construction shall be borne by the customer.
- .02 If an order for installation is delayed for more than 30 days beyond the due date, and such delay is not requested or caused by the customer, the customer may cancel the order without incurring cancellation charges.

SECTION B - RULES AND REGULATIONS

6. USE OF SERVICE

- .01 The services offered herein may not be used for the unauthorized provision of Message Telecommunications Service or Wide Area Telecommunications Service equivalents. Service furnished by the Company may be used for one or more of the following:
 - .011 for the transmission of communications by the customer.
 - .012 for the transmission of communications to or from an authorized user or joint user.
 - .013 for the transmission of communications to or from a customer of another common carrier, which has subscribed to the Company's communications services for purposes of resale.
- .02 Service furnished by the Company may be arranged for joint use or authorized use. The joint user or authorized user shall be permitted to use such service in the same manner as the customer, but subject to the following:
 - .021 One joint user or authorized user must be designated as the customer. The designated customer does not necessarily have to have communications requirements of his own. The customer must specifically name all joint users or authorized users in the Application for Service. Orders which involve the start, rearrangement or discontinuance of joint use or authorized use service will be accepted by the Company only from that customer and will be subject to all regulations of this tariff.
 - .022 All charges for the service will be computed as if the service were to be billed to one customer. The joint user or authorized user which has been designated as the customer will be billed for all components of the service and will be responsible for all payments to the company. In the event that the designated customer fails to pay the company each joint user or authorized user shall be liable to the company for all charges incurred as a result of its use of the Company's Service. Each joint or authorized user must submit to the designated customer a letter accepting contingent liability for its portion of all charges billed by the company to the designated customer. This letter must also specify that the joint or authorized user understands that the company will receive a copy of the guaranty from the designated customer. Unless Supportive Services are provided (See Section D), the customer shall be responsible for allocating charges to each joint user or authorized user.
- .03 At a customer's option Metered Use Service Option A (Dial One/Direct Dial), Option C (MCI WATS), Option D (Prism I), and Option U (Commercial Dial 1) or any of the services in combination, can be arranged for use under a form of joint use which is designated as Corporate Account Service. Such a customer may qualify for Corporate Account Service if it: (1) agrees to place a single unified order for multiple locations; (2) agrees to generate at least \$2,500 per month across all sub-accounts in combined use of the options enumerated above; and (3) agrees to be responsible for the usage of all sub-accounts as provided in this section. A customer electing this option and its sub-accounts will be given discounts as described in Section C-3 of this tariff. Customers who elect this billing option are subject to the regulations as set forth in the Company's FCC Tariff No. 1 and the 'Service Publication and Price Guide' (The Guide) located on the Company's website at <http://www.verizonbusiness.com/guide>.

SECTION B - RULES AND REGULATIONS

6. USE OF SERVICE (CONT.)

.03 (Cont.)

- .031 The Sponsor must specifically name all sub-accounts in the application for Corporate Account Billing option. Further, orders which involve the start or discontinuance of service will be accepted by the Company only from the Sponsor and will be subject to all regulations in this tariff.
- .032 Each sub-account will be deemed to be a customer of the Company, and will be billed separately for its Company service and will be responsible for payments to the Company. In the event that a sub-account fails to pay the Company, the Sponsor shall be liable to the Company for all charges incurred as a result of such sub-account's use of the Company's service. Prior to initiation of service under Corporate Account Billing, the Sponsor must submit to the Company an Enrollment Form accepting the terms and conditions set forth herein.
- .033 A customer, at its option, may obtain Corporate Account Service PLUS if it agrees to: (1) place a single unified order for service for multiple business locations that the customer owns, franchises, manages or directs; (2) subscribe to services furnished under this tariff for one year; (3) for those customers not reaching the \$15,000 threshold, a monthly fee of \$1,500.00 will be charged; and (4) be bound to the other terms and conditions set forth in this Section B-6.03. ^{1/} A customer's electing this option will be given discounts as provided in Section C-3.02131 for itself and its sub-accounts. Customers who elect to subscribe to this service option shall not be entitled to any other discount or promotion offered by the company on charges arising from services furnished pursuant to this option. Customers who elect this option are also subject to the following:
- .0331 The customer electing this option shall be designated as the Sponsor and, as such, must accept financial responsibility for the \$1,500.00 monthly Corporate Account Service PLUS fee. If service under this option is canceled at any time after three full billing months, the Sponsor will be responsible for paying the company the remaining balance for the remainder of the one year service term.¹
- .0332 Each sub-account will be deemed to be a customer of the Company, will be billed separately for its Company service, and will be responsible for payments to the Company. In the event that a sub-account fails to pay the Company, the Sponsor shall be liable for all charges incurred as a result of the sub-account's use of the Company's service.
- .0333 Prior to initiation of service under Corporate Account Service PLUS, the sponsor must sign an Enrollment Form accepting the terms and conditions set forth herein.

^{1/} For the first three full billing months of service the monthly fee will not be billed. Thereafter, if a customer cancels from this option, the customer will be financially responsible for payment of the \$1,500.00 monthly fee times the number of full months remaining in the one-year Corporate Account Service PLUS commitment.

SECTION B - RULES AND REGULATIONS

6. USE OF SERVICE (CONT.)

.04 Directory Assistance is available to customer of the Company's Metered Use Service Options. An undiscountable per call charge will be applied as follows to each call for information as to any telephone number in the state:

Option A (Dial One/Direct Dial)	\$1.99
Option B (Casual Caller)	\$1.99
Option R (MCI Preferred)	\$1.99
Option U (Commercial Dial One)	\$1.99
Option BB (MCI Flat Rate)	\$1.99
Option HH (Advanced Option II Plan)	\$1.99
Option LL (networkMCI Contact One-Number Service)	\$1.99
Option WWWWW (10-10-321 Plan)	\$1.99
Option XXXX (10-10-220 Plan)	\$1.99
Option YYYY (10-10-987 Calling Plan)	\$1.99

Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. In addition to the Directory Assistance charge, the following surcharges apply: the surcharge associated with Option Y (MCI MASTERS) Off-Campus calls; and the surcharges associated with operator assisted calls. The Operator Dialed Surcharge will not apply to Directory Assistance calls placed using a Company Calling Card. Directory Assistance calls will not count toward, nor be calculated as part of, the Volume Discounts offered under Metered Use Service Options. The Directory Assistance charge will not be applied to any person or persons who suffer from physical or visual handicaps which preclude their use of telephone directories.

For business customers, a complimentary call allowance, consisting of two free Directory Assistance calls per month will be given, provided that:

A credit allowance will be given, i.e. the charge that would otherwise apply will be waived, when:

- (1) the customer experiences poor transmission or is cut-off during the call to Directory Assistance,
- (2) the customer is given an incorrect telephone number by the Directory Assistance operator, or
- (3) the customer has inadvertently misdialed and has reached Directory Assistance for the wrong area code. To obtain such a credit/waiver, the customer must notify his or her Customer Service Representative.

.05 Service furnished by MCI may be arranged for use by other common carriers for the purposes of resale subject to the following:

.051 Other Common Carriers will be responsible for charges, costs, etc. incurred by MCI with respect to Supportive Services as referenced in Section D.

.052 Other Common Carriers will be responsible for all interaction and interface with their own subscribers or customers.

.06 Service furnished by MCI shall not be used:

.061 For any unlawful purpose.

.062 For any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications common carrier. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.

SECTION B - RULES AND REGULATIONS

6. USE OF SERVICE (CONT.)

- .05 Service furnished by MCI may be arranged for use by other common carriers for the purposes of resale subject to the following:
- .051 Other Common Carriers will be responsible for charges, costs, etc. incurred by MCI with respect to Supportive Services as referenced in Section D.
- .052 Other Common Carriers will be responsible for all interaction and interface with their own subscribers or customers.
- .06 Service furnished by MCI shall not be used:
- .061 For any unlawful purpose.
- .062 For any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications common carrier. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.
- .07 Payphone Use Charge
An undiscountable \$0.50 per call charge, as authorized by the F.C.C. Docket # 96-128, is applicable to calls that originate from any payphone within the state used to access MCI services as follows. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with MCI service, is applicable to toll free access (i.e., 800, 888, 950) and dial around (i.e., 10-10-XXX) telephone calls from payphones, and applies for the use of the instrument used to access MCI service and is unrelated to the MCI service accessed from the payphone. Customers will be charged the payphone use charge for each call placed from a payphone within the state using the products listed below. The payphone use charge does not apply to calls placed from payphones at which the customer pays for service by inserting coins during the progress of the call. The payphone use charge does not apply to: calls using Telecommunications Relay Service; calls originated by customers with qualified hearing or speech impairments who are certified as described in Section C-3.02133; and calls placed from payphones at which the customer pays for service by inserting coins during the progress of the call.
- The Payphone Use Charge will be applied to payphone calls made by customers of:
- Option A (Dial One/Direct Dial)
 - Option B (Casual Caller)
 - Option R (MCI Preferred)
 - Option U (Commercial Dial 1)
 - Option BB (MCI Flat Rate)
 - Option HH (Advanced Option II Plan)
 - Option LL (networkMCI Contact one-number service)
 - Option WWWW (10-10-321 Plan)
 - Option XXXX (10-10-220 Plan)
 - Option YYYY (10-10-987 Calling Plan)
08. Effective February 4, 2009, the Company will no longer offer presubscribed long distance calling plans to new residential and small business customers. Residential and small business customers currently subscribed to Company long distance service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers of local/long distance integrated service may cancel local features on their service if they wish. All residential and small business end users will continue to be able to access the Company network and will be subject to this tariff on a non-presubscribed basis, e.g. collect calling, "dial around" services, or where the customer selects the Company as the long distance PIC through their local exchange carrier without the customer directly signing up with the Company for any calling plan.

SECTION B - RULES AND REGULATIONS

7. PAYMENT ARRANGEMENTS

- .01 The customer is responsible for payment of all charges for services furnished to the customer or its joint or authorized users. Non-recurring charges are payable when the service for which they are specified have been completed. If, because of any such activity, a non-Company carrier or supplier imposes additional charges, these charges shall be passed on to the customer. Recurring charges which are fixed in amount and not dependent on usage are billed in advance. Usage charges are billed after each usage cycle.
- .02 A customer of MCI 800 Service is responsible for payment to the Company for all calls placed to the customer's 800 Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service which may be occasioned by third parties, including, without limitations, the customer's employees and member of the public who dial the customer's number by mistake.
- .03 Deposits for establishment or reestablishment of credit will not be more than the estimated charge for service for 2 consecutive billing periods or 90 days, whichever is less. The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charges(s) and on month's charges for the service or facility. In addition, where special construction is involved, the advanced payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment is made on the customer's initial bill. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in COMAR 20.30.01.04 (for non-residential customers) as appropriate. Advanced payments for installation costs or special construction will be credited on the first bill in its entirety.
- .04 The Company's bills are payable upon receipt. If the Company becomes concerned at any time about the ability of a customer to pay its bills, the Company may require that customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash. The Company may invoice low usage customers every other month unless a customer invoiced in such a manner requests monthly billing. If the Company permits a commercial customer to delay payment beyond 35 days after the regular billing cycle, interest will accrue upon the unpaid amount at the rate of one-and-one-half percent (1.5%) per month, unless such rate is prescribed by law, in which event interest will accrue at the highest rate allowed by law. The Company offers pre-payment credits which are considered to be financial transactions and are the subject of separate letter agreements. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. For all other customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, excluding taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

SECTION B - RULES AND REGULATIONS

7. PAYMENT ARRANGEMENTS (CONT.)

- .06 The Company will cease billing the Special Access Surcharge upon receipt of the Exemption Certification (as defined herein). If the status of the private line facility was changed prior to receipt of the exemption certification, the Company will credit the customer's account, not to exceed three months, based on the effective date of the change specified by the customer in the letter of certification.

Upon the effective date of the Special Access Surcharge, the Company will bill such surcharges for private line facilities presently in-service. Customers who provide exemption certification within the first three months following the surcharge effective date, will be given credit for the surcharge to the surcharge effective date.

- .07 Deposits: Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit in accordance with the Code of Maryland Regulations Title 20, Subtitle 30. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

Business:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) the charges, up to three months, that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

A deposit may be required in addition to an advance payment.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option and in accordance with Code of Maryland Regulations, Title 20, Subtitle 30, return the deposit or credit it to the Customer's account.

Deposits held will accrue interest at a rate:

Business: specified by the Maryland Public Service Commission

8. CHANGE IN SERVICE ARRANGEMENT

When a change in service arrangement involves the continued use by the customer of channels furnished by MCI, installation charges do not apply to the channels continued in use. The minimum service period for the channels continued in use is determined from the date of the initial acceptance thereof.

9. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

10. INSPECTION

MCI may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation or maintenance of the customer or MCI equipment. MCI may interrupt the service at any time, without penalty to MCI, because of departure from any of these requirements.

11. CANCELLATION FOR CAUSE BY THE COMPANY (See Section B-5 for Cancellation by Customer)

- .01 Upon nonpayment of any sum owing to the Company or upon a violation of any of the provisions governing the furnishing of service under this tariff, the Company may, upon written notification to the customer, without incurring any liability, immediately discontinue the furnishing of such service.

SECTION B - RULES AND REGULATIONS (Cont.)

12. TESTING AND ADJUSTMENT

Upon reasonable notice, the channels provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition; no interruption allowance will be granted for the time during which such tests and adjustments are made.

13. TERMINAL EQUIPMENT

.01 Terminal equipment, such as teleprinters, handsets or data sets at the premises of the customer and connecting local channels between such premises and the Company terminals, shall be furnished by and maintained at the expense of the customer, except as otherwise provided.

.02 The characteristics of equipment at either end of the channel shall be such that its connection to the channel complies with the minimum protection criteria set forth below, and does not interfere with services furnished to other customers. Additional protective equipment, where required, shall be at the customer's expense.

.03 When services using local exchange carrier voice grade facilities are terminated in customer-provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the minimum protective criteria set forth below:

.031 When the facilities furnished under this tariff are used in common with local exchange carrier services, it is necessary in order to prevent excessive noise and cross-talk that the power of the signal applied to local exchange carrier lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band above 300 Hertz which may be applied by the customer-provided equipment at the point of termination will be specified by the Company for each application, to be consistent with the signal power allowed on the telecommunications network.

.032 To protect the telecommunications services from interference at frequencies which are about the band of service provided, the Company will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment or communications system at the point of termination to insure that the input to local exchange carrier facilities does not exceed the limits indicated:

- the power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 Db below the power of the signal as specified in Section 13.021(a) preceding.
- the power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 Db below one milliwatt.
- the power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 Db below one milliwatt.
- the power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 Db below one milliwatt.
- the power in the band above 40,000 Hertz shall not exceed 50 Db below one milliwatt.

SECTION B - RULES AND REGULATIONS (Cont.)

13. TERMINAL EQUIPMENT

.033 Where there is connection via customer-provided terminal equipment or communications system to a Message Telecommunications Service or a WATS service to prevent the interruption or disconnection of all call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the interface at no time has energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

.034 Where such customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in .0341 through .0344 following:

.0341 The maximum rms (root-mean-square) value, including dc and ac components, of the current per conductor will not exceed 0.35 ampere.

.0342 The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.

.0343 The conductor voltage shall be such that the conductor to ground voltage limit in .0342 preceding is not exceeded. If the signal source is not grounded, the voltage limit in .0342 preceding applies to the conductor to conductor voltage.

.0344 The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighing factors are as indicated:

<u>for frequencies between</u>	<u>weighing factor</u>
50 Hertz and 100 Hertz	$f^2/10^4$
100 Hertz and 300 Hertz	$f^{3.3}/10^{6.6}$

where f is the numerical value in Hertz, of the frequency component being weighted.

.04 The customer is responsible for all costs, which may include the expenses of customer personnel, electrical power, etc. at his premises in the provision of the service described herein.

14. CUSTOMER-PROVIDED EQUIPMENT AT THE COMPANY TERMINALS

.01 Where available, the Company will rent space at the Company terminals to its Private Use customers for their antennas and/or other communications equipment. This equipment must be directly associated and used with the channels which the Company provides to the customer.

.02 Customer-provided equipment must not cause objectionable interference to the Company facilities or other Company customers' equipment or communications systems. If the Company facilities must be modified or reinforced to accommodate customer-provided equipment, costs incurred by the Company for such modification will be borne by the customer. Installation and mounting of customer-provided equipment must conform to specifications established by MCI, and must meet with the Company approval.

SECTION B - RULES AND REGULATIONS (Cont.)

15. ALLOWANCE FOR INTERRUPTIONS

Except as provided for in Sections B-6.04 and C-2, which pertain to Directory Assistance and Dedicated Leased Line Services, respectively, and except as provided in Section B-15.024 below, the following credit allowances for interruptions of the Company services will be made:

- .01 For all of the Company's services for which charges are specified on the basis of per minute of use, or on usage of a fraction of a minute, and in which there may be interruption of an individual call, due to a condition in the Company's shared interexchange facilities or in shared access or termination facilities provided by other carriers, which can be remedied by redialing the call Metered Use Section Option A (Dial One/Direct Dial), Option G (MCI 800 Service), Option D (MCI Prism I), and Option S (Vnet).
- .011 A credit allowance will be made for that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit), one-way transmission (one party is unable to hear the other), or involuntary disconnection caused by deficiencies in the Company's service. A customer may also be granted credit for reaching a wrong number. To receive a credit, the customer must notify his or her Customer Service Representative and furnish information, including the called number, the service subscribed to, the difficulty experienced, and the approximate time the call was placed. Credit allowances will not be made for (1) interruptions not reported to the Company, or (2) interruptions that are due to the failure of power, equipment, systems or services not provided by the Company. If the customer elects to use another means of communications after one of the above interruptions, or during a period when he or she is unable to place a call over the Company, the customer must pay the charges for the alternative service used.
- .012 Where a call has been disconnected, the customer will be given a credit allowance equivalent to the charge for the initial minute of the call made to reestablish communications with the other party. Where a call has been interrupted by poor transmission or one-way transmission, the customer will be given a credit allowance up to an amount equivalent to the charge for the last three minutes of the interrupted call, or for the entire call if it lasted less than three minutes. A customer who has reached a wrong number will be given a credit allowance equivalent to the charge for the initial minute of the call to the wrong number if he or she reports the situation promptly to a Customer Service Representative.
- .02 For all of the Company's services for which involve dedicated access, dedicated interexchange transmission, and/or dedicated termination, for which monthly recurring charges are applied and which may be interrupted for as much as several days, Option C (MCI WATS), Option D (Prism I), Option S (Vnet) and Analog Voice Grade Service, Analog Data Service, Alternate Voice/Data Service, Digital Data Service, DS1 Service, except as provided in B-15.024 below, the customer will be given a credit allowance for an interruption of two consecutive hours or more, as follows:
 - .021 When service is interrupted for a period of less than two hours, no credit allowance will be given.
 - .022 When the service's dedicated interexchange line or lines and/or the access or termination line or lines associated with the service are interrupted for a period of two to twenty-four hours, a credit allowance in an amount equal to one thirtieth of the monthly recurring charge or charges will be given.
 - .023 When the service's dedicated interexchange line or lines and/or the access or termination line or lines associated with the service are interrupted for a period of more than twenty-four hours, a credit allowance in an amount equal to one thirtieth of the monthly recurring charge or charges will be given for each twenty-four hour period or fraction thereof.
 - .024 No credit allowances will be made for:
 - .0241 Interruptions caused by the negligence of the customer or others authorized by the customer to use the customer's service.
 - .0242 Interruptions due to the failure of power, equipment, systems, or services not provided by the Company.

SECTION B - RULES AND REGULATIONS (Cont.)

15. ALLOWANCE FOR INTERRUPTIONS (CONT.)

.0243 Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the customer's services are terminated.

.0244 Interruptions during any period when the customer or user has released the service to the Company for maintenance or rearrangement purposes, or for the implementation of a customer order.

.0245 Interruptions during periods when the customer elects not to release the service for testing or repair and continues to use it on an impaired basis.

.0246 Non-completion of calls due to network busy conditions.

.0247 Interruptions caused by the failure of other services provided by the Company which are connected to MCI WATS.

.0248 Interruptions not reported to MCI.

.025 An interruption period begins when the customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is operative again. If the customer reports the service to be inoperative but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.

.026 If the customer elects to use another means of communication during the period of interruption, the customer must pay the charges for the alternative service used.

.027 The provisions of Section B-15.021 to .026 above will also apply to credit allowance for interruption of MCI's CCSA Service. In addition, if a facsimile transmission is interrupted due to deficiencies in MCI's interexchange facilities, a credit allowance will be given in an amount equal to the charge applicable to the transmission of one page of material at the time the transmission was affected, using the class of service chosen by the customer and the terminal types involved in the transmission.

.03 As used in this Section B-15, the term "service" includes circuits or equipment provided by MCI and/or a participating international carrier, or an overseas administration connecting with such international carrier.

.04 The Company will, at a customer's request and expense, attempt to make arrangements for redundancy on the customer's service.

16. INTERCONNECTION WITH OTHER CARRIERS

.01 Service furnished by the Company may be connected with services or facilities of another participating carrier. Such interconnection may be made at an the Company Terminal or entrance site, at a terminal of another participating carrier, or at the premises of a customer, joint user, or authorized user. Service furnished by the Company is not part of a joint undertaking with such other carriers.

.02 Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Company and other participating carriers shall be provided at the customer's expense. Upon customer request and acting as his authorized agent, the Company will attempt to make the necessary arrangements for such interconnection.

.03 Service furnished by the Company may be connected with the facilities or services of other participating carriers under the terms and conditions of the other participating carriers' tariffs applicable to such connections.

SECTION B - RULES AND REGULATIONS (Cont.)

INTERCONNECTION WITH OTHER CARRIERS

.04 Intercarrier connection is offered between the Company and the following carriers, in accordance with the indicated tariffs. If no tariff is referenced the Company maintains a contractual arrangement with that company.

<u>Carrier</u>	<u>Tariff</u>
American Telephone & Telegraph Co.	FCC Tariff #9, 10
C & P Telephone Co.	FCC Tariff #2

17. SPECIAL CUSTOMER ARRANGEMENTS

.01 In cases where a customer requests special arrangements which may include engineering, conditioning-installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, MCI, at its option, will provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

18. MCI HOLIDAY DISCOUNTS

Maryland intrastate usage customers may be eligible to receive the Company holiday discounts, subject to the terms and conditions as outlined in MCI's Tariff F.C.C. No. 1.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE

.01 General Description

Metered Use Service offers the use of intercity communications facilities shared among multiple users, and is provided on the basis of the separate service options offered under Metered Use Service depending on the option(s) chosen the customer may select the manner in which calls are originated and terminated, may obtain one-way or two-way service, may enjoy point-to-point or multipoint service, or may originate calls in multiple cities.

Certain Metered Use Service Offerings may involve, a recurring monthly minimum charge for intercity facility usage or an initiation of service fee. A monthly listing of each call and its duration is available as a standard feature. At additional cost, certain Metered Use Service options offer a customer the ability to: (1) identify the users and allocate the cost of his long distance facilities through the use of additional authorization codes, (2) reduce the amount of dialed digits through the use of speed numbers, and (3) receive their call records on magnetic tape.

Under each of the above service options, the individual customer's total monthly charges for their use of the intercity communication facilities are based upon the total time the customer (account) utilizes such facilities. In that regard, individual intercity facilities usage charges, as well as other specific charges, discounts and/or features are applicable to each individual service option. When a metered use service call is established in one time-of-day rate application period and ends in another, the rate in effect in each rate application period applies to the portion of the call occurring within that rate application period. A specific description of each of the Metered Use Service options and its recurring and non-recurring charges, features, applicable discounts and service availability is contained in Sections C.3 following.

Service Cancellation Request Received From Local Exchange Carrier: If the Company cancels a Customer account or service at the request of the Local Exchange Carrier (LEC) serving the Customer, but the Customer nevertheless continues to complete calls over the Company's network by dialing 1+ or 1010222, then, for a period not to exceed thirty (30) days from the date the Company first received the service cancellation request, the following provisions shall apply:

Customers who had subscribed to residential service under this tariff will be charged the rates set forth in Section C-3.0211 for direct dial usage; Section C-3.025 for toll free service usage; and Section C-3.023 for direct dial operator assisted usage.

Customers who had subscribed to Metered Use Service Option U (Commercial Dial 1 Service), Metered Use Service Option R (MCI Preferred), Metered Use Service Option BB (MCI Flat Rate), or Metered Use Service Option HH (Advanced Option II Plan) will receive service under the terms and conditions, including rates and charges, set forth under the offering to which the customer subscribed at the time of cancellation under those services.

For direct dial calls completed over the Company's network after the subject thirty (30) day period, the surcharge for Casual Callers in Section C-3.025 will apply, unless the Customer subscribes to another offering under this Tariff, in which event the applicable offering rates will apply.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE

.02 Option A (Dial One/Direct Dial) 1/

Dial One/Direct Dial Service is a dial-up service allowing the customer to originate and terminate calls via MCI-provided local business telephone lines. Subscribers to Dial One/Direct Dial Service may originate calls only in the city or cities in which they maintain an active Dial One/Direct Dial account. Customers who presubscribe to MCI may do so on a direct dial basis, by dialing 10-10-222, or via a 7 digit access number. Customers may terminate calls as specified in Section 3.023 below. All Dial One/Direct Dial calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent.

.021 Monthly Recurring Charges

.0211 Per Minute Usage Charges: The following per minute rates will apply to all Option A calls. In addition, Volume Discounts, as described in Section C-3.0213 will be available.

INTRASTATE - IntraLATA

INTEREXCHANGE MILEAGE	<u>Peak</u>	<u>Off-Peak</u>
<u>All Bands</u>	\$0.15	\$0.07

INTRASTATE - InterLATA

INTEREXCHANGE MILEAGE	<u>Peak</u>	<u>Off-Peak</u>
<u>All Bands</u>	\$0.25	\$0.10

Peak rates apply 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak Rates apply all other times.

.0213 Volume Discounts:

.02131 A discount of 6 percent on daytime usage will be given to those Dial One/Direct Dial customers who subscribe to service under the Corporate Account Billing Arrangement and Corporate Account Service Plus referred to in Section B-6.03 and B-6.033 above. This is in lieu of any other volume discounts provided for elsewhere in this tariff.

1/ Effective October 1, 2014, this service is no longer available to customers, except i) in accordance with the provisions pertaining to 'Service Cancellation Request Received From Local Exchange Carrier' as described in Section C-3.01 or ii) for those customers PIC'd to MCI through their Local Exchange Carrier until such time as they are cancelled.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE

.02 Option A (Dial One/Direct Dial) (Cont.)

.0213 Volume Discounts (Cont.):

.02132 Reserved for Future Use

.02133 Text Telephone Discounts ^{1/}

Discounts may apply to intrastate usage for qualified hearing or speech impaired persons using a text telephone for visual communications, subject to the terms and conditions as outlined in MCI Communications Services **LLC** d/b/a Verizon Business Services Tariff F.C.C. No. 1.

.02134 MCI Distinct

Discounts may apply to intrastate usage for qualified hearing or speech impaired persons using a text telephone for visual communications, subject to the terms and conditions as outlined in MCI Communications Services **LLC** d/b/a Verizon Business Services Tariff F.C.C. No. 1

.0214 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 herein.

^{1/} This discount is available to customers who qualified prior to July 30, 1996.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.0215 Optional Features

.02151 Authorization Codes (5-Digit)

1st Five Codes No Charge

Additional Codes \$5/Code

(Limited to 50 total codes/customer/
account or sub-account)

.02152 Speed Numbers (4-Digit) \$5.00 Each

.02153 Call Records on Magnetic Tape \$100/Account

.02154 Accounting Codes (2-Digit) \$5/99 Codes

From 1 to 99 codes per authorization code
per account or sub-account. Charges for
accounting codes will not be pro-rated.

.022 Non-Recurring Charges

.0221 Set-Up Charges: Call Records on Magnetic Tape \$500/Account

.023 Service Availability

Dial One/Direct Dial Service is available as follows:

From Metropolitan areas set forth in Section C-7 (Table II) of this tariff to all other cities within the State of Maryland.

.024 Reserved for Future Use

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones 1/

In this section, the following classifications of calls are addressed:

- a) Calls made from the Company pre-subscribed payphones or customer phones and which are completed with the assistance of a Company operator;
- b) Calls made from payphones or phones which are not pre-subscribed to MCI, but are placed by dialing 10-10-222 or any other the Company carrier identification code and which are completed with the assistance of a Company operator;
- c) Calls made from private residential or business phones pre-subscribed to the Company and which are completed with the assistance of a Company operator;
- d) Calls made from private residential or business phones by Casual Callers, excluding the customers cified in Section C-3.01, which are completed with the assistance of an MCI operator, and
- e) Calls which are billed to a Local Exchange Company Card, regardless of the phone from which the call is placed.
- f) Calls which are placed by dialing an MCI-provided access number, which permits the caller to place a collect call with the assistance of an operator, live or automated in a voice response unit.
- g) Calls which are placed from public and semi-public payphones for which the customer pays by inserting coins into the payphone as payment for the calls on a real-time basis. 2/

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial)(Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.) 1/

Customers who have the ability to dial all the digits necessary to complete a call, but elect to dial only the appropriate operator code ("0", "00", or "10-10-222+0") and request the operator to complete the call, will receive an Operator Dialed Surcharge (See Section C-3.0252). Handicapped customers who are unable to dial the call because of his/her handicap may request credit for the surcharge from the Operator when the call is made.

.0251 For calls falling within classifications (a), (b), (c), (d), and (e) above, usage rates are listed below.

PER MINUTE USAGE CHARGES 2/

InterLATA and IntraLATA

INTEREXCHANGE MILEAGE BAND	Business Day		Evening		Night & Weekend	
	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1-10	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
11-16	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
17-22	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
23-30	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
31-40	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
41-55	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
56-70	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500
71-124+	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500	\$.5500

1/ Available only to customers in equal access exchange areas.

2/ See Section C-6 for calculation of INTEREXCHANGE mileage and rate periods definitions.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial)(Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.)

.02511 Surcharges: The following surcharges apply with a one (1) time per-call placement charge added to the initial minute of each Company Operator Service call placed within the State of Maryland:

<u>Class of Service</u>	<u>Call Placement Charge ^{1/}</u>
1. Station-to-Station ^{2/}	\$3.45
2. Person-to-Person ^{2/}	\$4.00
3. Collect Station-to-Station ^{2/}	\$3.45
4. Collect Person-to-Person	\$4.00
5. Third-Party Station-to-Station ^{2/} /	\$3.45
6. LEC Calling Card	\$.80
7. Operator Dialed	\$1.00

^{1/} These surcharges are subject to Friends & Family discounts when imposed on calls which are eligible to that program.

^{2/} For calls falling under classification (d) above, or non-payphone originated classification (e) calls made by Casual Callers, excluding the customers specified in Section C-3.01, an additional surcharge of \$2.50.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial)(Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.) ^{1/}

.0252 For calls falling within classification (f) above, usage rates are as listed below.

.02521 Intrastate - IntraLATA:

MILEAGE	Business Day		Evening		Night & Weekend	
<u>BAND</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1-10	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
11-16	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
17-22	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
23-30	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
31-40	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
41-55	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
56-70	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
71-124	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900
125+	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900

.025211 Surcharges: The following surcharges apply with a one (1) time per-call placement charge added to the initial minute of each MCI Operator Service call placed within the state of Maryland:

Operator Station Surcharge:	\$5.00
Person to Person Surcharge: ^{2/}	\$5.62
Third-Party Billed Surcharge:	\$5.00

.02522 Intrastate - InterLATA:

MILEAGE	Business Day		Evening		Night & Weekend	
<u>BAND</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1-10	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
11-16	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
17-22	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
23-30	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
31-40	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
41-55	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
56-70	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
71-124	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700
125+	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700	\$0.6700

^{1/} Available only to customers in equal access exchange areas.

^{2/} The person-to-person surcharge will be assessed when the customer request a live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.) 1/

.025221 Surcharges: The following surcharges apply with a one (1) time per-call placement charge added to the initial minute of each MCI Operator Service call placed within the state of Maryland:

Operator Station Surcharge:	\$6.18
Person to Person Surcharge: <u>2/</u>	\$5.23
Third Party	\$3.93

1/ Available only to customers in equal access exchange areas.
2/ The person –to–person surcharge will be assessed when the customer request a live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial)(Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.) ^{1/}

.0253 For calls falling within classification (g) above, the following usage rates will apply. ^{2/}

MILEAGE <u>BAND</u>	Business Day		Evening		Night & Weekend	
	<u>1st Increment</u>	<u>Add'l Min.</u>	<u>1st Increment</u>	<u>Add'l Min.</u>	<u>1st Increment</u>	<u>Add'l Min.</u>
1-10	\$.4400	\$.3500	\$.3500	\$.2750	\$.3400	\$.2750
11-22	\$.5200	\$.4250	\$.4100	\$.3250	\$.3700	\$.3000
23-55	\$.5700	\$.4750	\$.4600	\$.3750	\$.4200	\$.3500
56-124	\$.6000	\$.5000	\$.5100	\$.4250	\$.4500	\$.3750
125 +	\$.6000	\$.500	\$.5100	\$.4250	\$.4500	\$.3750

.02531 Surcharges: The following surcharges apply with a one (1) time per-call placement charge added to the initial minute of each Company Operator Service call placed within the state of Maryland:

Operator Station Surcharge:	\$1.95
Person to Person Surcharge:	\$3.45

^{1/} Available only to customers in equal access exchange areas.

^{2/} Calls in this category will be billed a minimum of 3 minutes. Additional usage will be billed in 3 minute increments.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.) 1/

.0253 Volume Discounts: For customers 2/ with established Company Dial 1 accounts, all usage and surcharge revenue associated with calls which fall within classifications (a) to (d) above apply toward the calculation of Dial 1 volume discount eligibility. The discounts, when earned, apply only to the usage revenue.

1/ Available only to customers in equal access exchange areas.

2/ In the case of collect or third party calls, the customer is the party paying for the call.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial)(Cont.)

.025 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.) 1/

.0254 0+ Guardian Service

The Company's 0+ Guardian Service provides an end user with intrastate calling capability from specific healthcare service provider locations for healthcare service providers that have signed an exclusive agreement with MCI for the provision of operator service calling classifications as described in Section C - 3.0251 will apply. 0+ Guardian Service allows for calls that are placed with the assistance of a live or automated operator from healthcare service provider client telephones presubscribed to the Company.

Per-Minute Rates: The operator services per-minute rates in Section C - 3.0251 will apply to 0+ Guardian service.

Per-Call Surcharges: In lieu of the operator service surcharges described in Section C - 3.0251 will apply, a surcharge of \$3.00 shall apply for all intrastate 0+ Guardian operator service calls in addition to the per-minute rates described above.

1/ Available only to customers in equal access exchange areas.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (CONT.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Personal 800

.0261 Personal 800: 1/ Personal 800 provides a number to receive calls from any point within the continental U.S., Alaska and Hawaii for a monthly subscription fee of \$3.95. The Company will provide an 800 number and a 4-digit security code to the customer, with which the customer can receive incoming intrastate calls for which the customer will be charged the per minute usage rates as described in MCI's F.C.C. No. 1.

.03 Option B (Casual Caller)

.031 Casual Caller Dial-1: An instate InterLATA and IntraLATA per minute rate of \$1.19 is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 1010222, 1010555 or any other Company Carrier Identification Code.

1/ Beginning December 19, 1996, Personal 800 will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.19 OPTION R (MCI Preferred) 1/

General Description

Option R (MCI Preferred) one-way, outbound, multipoint service for single or multi-location customers using Dial "1" or card origination, and/or an inbound service using 800 termination. Multiple outbound calling locations will be billed via a single invoice. If applicable, upon enrollment, the customer must designate each originating Dial "1" telephone number as either Service Type 1 or Service Type 2, as described below. Outbound calls are dialed without the assistance of an Company Operator, except for Calling Card calls originating from a rotary phone. Inbound Option R calls are made through a designated 800 number, and the Option R customer is billed rather than the calls' originator. All Option R calls are subject to a 60-second minimum initial period and are rounded to the next higher 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

.191 Monthly Account Fee

Minimum Charge: \$10.00 per account if total Option R usage charges, (excluding non-recurring monthly fees) is less than \$10.00/account/month.

.192 Access Methods and Charges

.0921 Dial "1" Access:

Dial "1" access can be used for Option R alone or in conjunction with card access and/or 800 access. The customer has two Options of Dial "1" service: Service Type 1 and Service Type 2. Service Type 2 can only be used in conjunction with Service Type 1. The customer can pre-subscribe up to fifty Service Type 1 locations, and up to five Service Type 2 locations, for each Option R account. A Service Type 1 location is defined as all lines associated with a single billing telephone number (BTN) as provided by the local exchange carrier. At each Service Type 2 location, there can be a maximum of two originating telephone numbers. However, there is no limit to the number of originating telephone numbers at a Service Type 1 location.

.0922 Card Access:

Card access is available from any touch-tone or rotary phones via an 800 number, and can be used for Option R alone or in conjunction with Dial "1" and 800 access. A per call surcharge of \$1.20 will apply to Option R Calling Card calls.

.0923 MCI Preferred 800:

MCI Preferred 800 can be used for Option R service alone and/or in conjunction with Dial "1" access or calling card access. This type of access is accomplished by 800 termination in which the Company provides an 800 number with Business Line Termination to the MCI Option R customer to receive incoming calls. The MCI Option R customer is billed for the calls rather than the calls' originator. A customer may order multiple 800 numbers which can terminate to the same or different telephone number. Option R MCI Preferred 800 customers are subject to the rules and regulations governing MCI 800 Service as set forth in MCI's Service Agreement and Rate Schedule at http://consumer.mci.com/mci_service_agreement/sb_index.jsp.

1/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.19 OPTION R (MCI Preferred) (Cont.)

.192 Access Methods and Charges (Cont.)

.1924 Usage Charges ^{1/}

.19241 Dial "1" Usage Charges (Service Type 1)

IntraLATA

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2200	\$0.1900	\$0.1900

InterLATA

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2300	\$0.1900	\$0.1900

.19242 Dial "1" Intra/NPP Usage Charges (Service Type 1)

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1500	\$0.1100	\$0.1100

.19243 Dial "1" Usage Charges (Service Type 2)

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.3000	\$0.2200	\$0.2200

.19244 Card Usage

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2800	\$0.2200	\$0.2200

.19245 800 Usage

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2600	\$0.2200	\$0.2200

.19245.1 Surcharge: \$ 1.20

.1925 Time of Day Discount Period

Option R offers an Evening Discount as well as a Night and Weekend Discount at the rates specified in Section C-3.1924 above for calls placed within the time periods as set forth in the figure below.

^{1/} Preferred customers participating in MCI's Interstate Preferred Regional Program will receive a 5% discount off of Service Type 1 and Service Type 2 Switched Intrastate Preferred Tariff rates.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.19 OPTION R (MCI Preferred) (Cont.)

.192 Access Methods and Charges (Cont.)

.1926 Volume Discounts: Volume Discounts set forth on the Company's website at www.verizonbusiness.com, may apply to interstate and intrastate Preferred usage revenue.

.1927 Preferred Maximizer: Preferred Maximizer is available to all MCI Preferred customers who enroll in the program.

.19271 Usage Charges: Customers enrolled in Preferred Maximizer will be charged the rates in Sections C-3.1924, C-3.1929, and C-3.1930.

.19272 Preferred Maximizer Volume Discount: The Preferred Maximizer Volume Discount is only available to customers enrolled in the Preferred Maximizer Program and whose monthly combined gross usage and surcharges (excluding any non-recurring, monthly, Directory Assistance, or enhanced card feature charges) equal or exceeds \$950.00. The following discounts, based on monthly usage, will apply to total eligible usage.

<u>MONTHLY USAGE</u>	<u>DISCOUNT</u>
\$ 20.00 - \$ 949.99	0%
\$950.00 - \$10,000.00	0%

Usage in excess of \$10,000.00 will not receive the Preferred Maximizer Volume Discount.^{1/}

.19273 Discounts: A customer enrolled in the Preferred Maximizer program is eligible to receive the Commercial Affinity (CAP), Commercial Affinity Program Plus (CAP Plus) and MCI Preferred Value Insurance Plan discounts as set forth on the Company's website at www.verizonbusiness.com. In addition, in lieu of the \$10 monthly service fee for MCI Preferred 800 access, the customer will be charged \$10.00 per month.

.1928 Directory Assistance: An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

.1929 Direct Connect 2/: Applies to any Dial "1" access or Card access call when a customer places a call to Directory Assistance as specified above, and then request the operator to complete the call. The following surcharges will apply to each call in addition to the Directory Assistance surcharge:

Station-to-Station	\$1.25
Person-to-Person	3.50

.1930 MCI Private 800: For each MCI Private 800 number, MCI will provide an 800 number and a 4-digit security code with which the customer can receive incoming domestic calls, subject to the provisions set forth on the Company's website at www.verizonbusiness.com.

.193 Optional Features: All optional features must be purchased as set forth on the Company's website at www.verizonbusiness.com.

^{1/} Customers who subscribed to MCI Preferred prior to April 15, 1994, are eligible to receive a 10 percent discount on usage in excess of \$3,000 per month.

^{2/} Available only to customers who access service via an MCI provided 800 number other than (800) 950-1022.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.19 OPTION R (MCI Preferred) (Cont.)

.195 Service Availability

Option R is available as follows:

- A. Dial "1", 800, and Card Access for Option R is available from all exchanges which have been converted to equal access in the cities listed in Section C-7 Table II.
- B. Intrastate Option R Service is an add-on to the interstate MCI Option R Service provided in this Company's Tariff F.C.C. No. 1

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.22 Option U (Commercial Dial 1) 1/

Commercial Dial 1 Service is a one-way, dial in-dial out multipoint service allowing Commercial Service customers to originate and terminate calls via MCI-provided local business telephone lines or other exchange access facilities. Subscribers to Commercial Dial 1 Service may originate calls only in the city or cities in which they maintain an active account. All Option U calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all domestic Intrastate Commercial Dial 1 calls. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

.221 Minimum Spending Fee

Customer Account Minimum Charge: The Customer Account Minimum Charge applies when the Customer's total Option U combined monthly eligible usage is less than the Customer Account Minimum Charge specified below.

Eligible usage is defined as all Option U Dial-1 and Option U Card usage and surcharges (not including any non-recurring, monthly recurring (excluding Customized Business Program monthly recurring), Directory Assistance, 1-800-COLLECT, Local Exchange Carrier Calling Card, and taxes).

Customer Account Minimum Charge is \$10.00 per account if total Option U eligible usage charges are less than \$10.00 per account per month. The \$10.00 charge is applied against the month's usage charges.

The Customer Account Minimum Charge will be prorated, based on the number of days in the monthly billing cycle, when the Option U Account is furnished to the Customer for less than a full billing month due to the Customer establishing an Option U Account during a monthly billing cycle.

1/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.22 OPTION U (Commercial Dial 1)

.222 Monthly Recurring Charges

.2221 Per Minute Usage Charges ^{1/}

INTRASTATE - IntraLATA

INTEREXCHANGE MILEAGE BAND	Per Minute
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ALL BANDS	\$0.1500
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INTRASTATE - InterLATA

INTEREXCHANGE MILEAGE BAND	Per Minute
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ALL BANDS	\$0.2500
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.2222 Calling Card Access: Customers enrolled in this plan will be charged a rate of \$0.91 per minute for all calling card access cards. Customers will be charged a \$1.02 per call surcharge for these calls.

^{1/} Option U calls that are completed by access a Card Reading Telephone with a major Credit Card or Travel and Expense Card will be assessed a \$.50 access charge in addition to the appropriate Option U per minute base rates.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.22 OPTION U (Commercial Dial 1) (Cont.)

.222 Monthly Recurring Charges (Cont.)

.2223 Operator Assistance, Local Exchange Company Calling Card, and Payphones:
Service is provided according to the provisions and rates described in Section C-3.025.

.2224 Premier Calling Plans: Service is provided according to the provisions and rates described in Section C-3.026.

.2225 Directory Assistance: An undiscountable charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 herein.

.2226 Time of Day Discount: Time of Day discounts are provided according to the terms of Section C-3.0212.

.2227 Volume Discounts:

.22271 The volume discount is available to those Option U customers whose combined monthly gross Dial 1 and MCI Private 800 usage equals or exceeds \$24.00. A 0 percent discount will be applied against all Dia 1 and MCI Private 800 usage, once the customer reaches the \$24.00 threshold.

The following usage will not apply towards the combined monthly usage or the volume discount: any non-recurring charges, Operator Assisted or Calling Card charges.

.22272 For those Option U customers who take service under the Corporate Account Billing arrangement or Corporate Account Service PLUS, volume discounts are provided according to the terms and conditions in Sections B-6A.03 and B-6B.03 of this tariff.

.22273 Qualified Residential Affinity Group discounts are provided according to the terms of Section C-3.02132.

.2228 Optional Features

.22281 Call Records on Magnetic Tape - Call records on magnetic tape are provided according to the terms of Section C-3.02153.

.22282 Personal 800 - Personal 800 is provided according to the terms of Section C-3.083.

.223 Service Availability - Commercial Dial 1 Service is available as follows:

From Metropolitan areas set forth in Section C-7 (Table II) of this tariff to all other cities within the State of Maryland.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.29 Option BB (MCI Flat Rate) 1/ 2/

Option BB (MCI Flat Rate) is an outbound and inbound, multipoint service for single or multiple location customers. Customers may access the MCI network using Dial 1 or calling card origination and/or inbound service using 800 termination. Customers are subject to the terms and conditions of this program as outlined in MCI's Service Agreement and Rate Schedule at http://consumer.mci.com/mci_service_agreement/sb_index.jsp, and upon enrollment must designate a term plan option, with either a month-to-month, one-year, or two-year commitment. No discounts will apply to this service. Outbound Option BB calls may originate or terminate in the state. Outbound calls are dialed without the assistance of an Company Operator, except for calling card calls originating from a rotary phone. The service does not include calls as specified in Section 3.025. Inbound Option BB calls are made through a designated 800 number, whereby the Option BB customer is billed rather than the call originator. All calls are subject to a 60 second initial period and are rounded to the next higher 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

.291 Monthly Account Fee

Minimum Charge: \$5.00 per account if total Option BB (interstate and intrastate) usage charges (excluding non-recurring monthly fees) is less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

.292 Access Methods and Charges

.2921 Dial "1" Access: Dial "1" access can be used for Option BB alone or in conjunction with calling card access and/or 800 access. The customer can pre-subscribe up to fifty locations for each Option BB account. There is no limit to the number of originating telephone numbers at each location.

Option BB customers will be charged \$.2200 per minute at all times of the day for all Option BB Dial "1" calls that originate and terminate in the state.

.2922 Calling Card Access: Calling card access is available for origination from touch tone or rotary phones by calling an MCI-provided 800 number. A customer may request up to 50 calling card authorization codes per account.

Customers will be charged a per minute rate of \$0.3100 for all intrastate card calls. A per call surcharge of \$1.20 will apply.

.2923 MCI Flat Rate 800: MCI Flat Rate 800 can be used as part of Option BB service alone or in conjunction with Dial "1" access or Calling Card access. This type of access is accomplished via 800 termination in which the Company provides a unique 800 number with Business Line termination to the Option BB customer to receive incoming calls. The MCI Option BB customer is billed for the calls rather than the call originator. A customer may order multiple 800 numbers which can terminate to the same or different telephone numbers. Option BB customers are subject to the rules and regulations governing MCI 800 Service as set forth in MCI's Service Agreement and Rate Schedule at <http://consumerwww.mci.com/service>. Option BB customers will be charged \$0.2200 per minute at all times of the day for all Option BB 800 calls that originate and terminate in the state.

1/ Effective July 1, 1996, this Option will no longer be available to new subscribers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.29 Option BB (MCI Flat Rate)(cont.)

.293 Features

.2931 Direct Connect: ^{1/} Applies to any Dial "1" access or Card access call when a customer places a call to Directory Assistance as specified above, and then request the operator to complete the call. The following surcharges will apply to each call in addition to the Directory Assistance surcharge:

Station-to-Station	\$1.25
Person-to-Person	\$3.50

.2932 Directory Assistance: An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

.2933 MCI Private 800: For each MCI Private 800 number, MCI will provide an 800 number and a 4-digit security code with which the customer can receive incoming calls from any point within the state, subject to the terms and conditions as outlined in MCI's Interstate Tariff F.C.C. 1.

.2934 Optional Features: Features and charges are available pursuant to MCI's F.C.C. Tariff No. 1 (Section C - 3.332).

^{1/} Available only to customers who access service via an MCI provided 800 number other than (800) 950-1022.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) ^{1/}

Option HH (Advanced Option II Plan) is an outbound and inbound, multipoint service for single or multiple location customers. Customers may access the Company network using Dial "1" or calling card origination and/or inbound service using Toll Free origination. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in the MCI Tariff F.C.C. No. 1. Outbound calls are dialed without assistance of a Company operator, except for calling card calls originating from a rotary phone, and do not include calls as specified in Section C-3.025. Inbound Option HH calls are made through a designated Toll Free number, and the Option HH customer is billed rather than the call originators. Calls are subject to a 60-second minimum initial period and are then rounded to the next higher 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

.351 Monthly Account Fees

.3511 Minimum Charge: \$10.00 per account if total Option HH usage charges are less than \$10.00 per account per month. The \$10.00 charge is applied against the month's usage charges.

.352 Access Methods and Charges

.3521 Dial "1" Access: Option HH can be used for Dial "1" access and may be used in conjunction with calling card access and/or Toll Free access. The customer can pre-subscribe up to fifty locations for each Option HH account. There is no limit to the number of originating telephone numbers at a customer location.

Option HH customers will be charged \$0.24 per minute when placing Dial "1" interLATA calls and \$0.21 per minute for intraLATA calls within the state.

.3522 Calling Card Access: Option HH calling card access is available for origination from touch-tone or rotary phones by dialing a Company-provided toll free number. A customer may request up to 50 calling card authorization codes per account. Option HH customers will be charged \$1.09 per minute for usage of Option HH calls that originate and terminate within the state. Option HH customers will be charged a surcharge of \$1.17 for calling card calls within the state.

Customers subscribed to this service must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/sb_index.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge as described in this Service or in any plan within this Service to which the customer is subscribed.

^{1/} Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.352 Access Methods and Charges (Cont.)

.3523 Option HH Toll Free

Advanced Option II Toll Free can be used as part of Option HH service along and/or in conjunction with Dial "1" access or calling card access. This type of access is accomplished by toll free termination in which the Company provides a unique toll free number with Business Line Termination to the Option HH customer so that the customer can receive incoming calls. The Option HH customer is charged for the calls rather than the call originators. A customer may order multiple toll free numbers which can terminate to the same or different telephone numbers. Option HH Toll Free customers are subject to rules and regulations governing MCI 800 Service as set forth in MCI's Service Agreement and Rate Schedule at http://consumer.mci.com/mci_service_agreement/sb_index.jsp.

Option HH Toll Free customers will be charged the per minute rates:

Interlata: \$0.24

Intralata: \$0.21

.35231 Option HH Toll Free Access Service Fees: The following non-recurring and monthly service fees apply for each toll free number receiving Option HH service using Business Line Access:

<u>Non-Recurring</u>	<u>Monthly</u>
\$10.00	\$10.00

.3524 MCI One Number

MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One numbers per account. MCI will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$.30 per minute for each call.

.35241 Features

.352411 MCI One Number Forward: This feature allows an option HH customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.352 Access Methods and Charges (Cont.)

.353 Directory Assistance: A undiscounted charge per call will be applied to each Directory Assistance call, pursuant to Section B-6.04.

.354 Operator Assistance: The charges found in Section C-3.0251 and C-3.02511 herein, apply to all Advanced Option HH customers without regard to the type of access.

.355 Option HH Facsimile Service: This feature allows Option HH customers to designate one or more switched ANIs for facsimile usage for calls originating from within the state. Option HH customers will be charged the rates as specified in Section C-3.3521.

EFFECTIVE: JULY 1, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES

2. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.358 Advanced Option II Savings Plan II: 1/ 2/

A variation of Advanced Option II Plan, Advanced Option II Savings Plan II offers customers in-state calling. Calls are subject to a 60-second minimum initial period and are then rounded to the next higher 60-second increment. Customers enrolled in this plan may place interLATA and intraLATA Dial 1, Toll Free, and Facsimile calls at the following per minute rates:

	InterLATA	IntraLATA	Per-Minute
Per-Minute			
<u>Monthly Usage</u>	<u>Usage Charge</u>	<u>Usage Charge</u>	
\$ 0.00-\$1,500.00	\$0.2400	\$0.2100	
\$1,500.00+	\$0.2000	\$0.1700	

Calling Card Access: Customers enrolled in this plan will be charged a rate of \$0.64 per minute for all calling card access cards. Customers will be charged a \$1.17 per call surcharge for these calls.

The customer's domestic Advanced Option II calling card usage which terminates to the customer's billed ANI will be charged the following rates:

Per-Minute
<u>Usage Charge</u>
\$0.64

All card calls billed to the customers ANI will be charged a \$1.17 surcharge for calls within the state.

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

Customers enrolled in this plan will be charged a \$6.95 monthly recurring charge.

1/ Beginning July 24, 2000, this service will no longer be available to new customers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.3510 Advanced Option II Savings Plan IV: 1/ 2/

A variation of Advanced Option II Plan, Advanced Option II Savings Plan IV offers customers in-state calling.

Customers enrolled in this plan may place interLATA and intraLATA Dial 1, Toll Free, and Facsimile calls at the following per minute rates:

Calls are subject to a 60-second minimum initial period and are then rounded to the next higher 60-second increment.

Dial 1 Access:

	InterLATA Per-Minute <u>Usage Charge</u>	IntraLATA Per-Minute <u>Usage Charge</u>
<u>Monthly Usage</u>		
\$0.00-\$1,500.00	\$0.21	\$0.14
\$1,500.00+	\$0.17	\$0.15

Calling Card Access: Customers enrolled in this plan will be charged a rate of \$0.64 per minute for all calling card access cards. Customers will be charged a \$1.17 per call surcharge for these calls.

The customer's domestic Advanced Option II calling card usage which terminates to the customer's billed ANI will be charged the following rates:

Per-Minute <u>Usage Charge</u>
\$0.64

All card calls billed to the customers ANI will be charged a \$1.17 surcharge for calls within the state.

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

Customers enrolled in this plan will be charged a \$6.95 monthly recurring charge.

.3511 Reserved for Future Use

1/ Beginning August 29, 2001, this service will no longer be available to new customers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.3513 Advanced Option II Savings Plan VIII 1/ 2/

A variation of Option Y, Advanced Option II Savings Plan VIII offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free, and Facsimile calls at the following per-minute rates:

Calls are subject to a 60-second minimum initial period and are then rounded to the next higher 60-second increment.

Per-Minute Usage Charge:

IntraLATA: \$0.12

InterLATA: \$0.19

The customer's Option HH Calling Card usage will be charged the following rate per minute and surcharge:

Per-Minute Usage Charge: \$0.57

Per-Call Surcharge: \$1.07

Calling card usage which terminates to the customer's billed ANI will be charged \$0.52 per minute.

All card calls billed to the customers ANI will be charged a \$0.97 surcharge for calls within the state.

Monthly Account Fees: No monthly recurring charge will apply.

Minimum Usage Charge: \$15.00 per account if total Advanced Option II Savings Plan VIII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than \$15.00 per account per month. The \$15.00 charge is applied against the month's usage charges.

In lieu of the Advanced Option II monthly minimum charge set forth in Section C-3.3511, a monthly minimum charge of \$15.00 will apply for customers who subscribe to Advanced Option II Savings Plan VIII.

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

1/ Effective October 15, 2002, this plan will no longer be available to new subscribers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.3515 Advanced Option II Savings Plan X 1/ 2/

A variation of Option HH, Advanced Option II Savings Plan X offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free, Calling Card calls which terminates to the customer's billed ANI, Calling Card Calls to office billed ANI (no surcharge will apply) and facsimile calls at the following per-minute rates:

Per-minute Usage Charge:	\$0.09
Office Billed ANI:	\$0.09

The customer's Option HH Calling Card usage will be charged the following rate per-minute and surcharge:

Per-Minute Usage Charge:	\$0.52
Per-Call Surcharge:	\$0.97

Monthly Account Fees: No Monthly recurring charge will apply.

Minimum Usage Charge: \$20.00 per account if total Advanced Option II Savings Plan X usage charges, surcharges and monthly Recurring charges, excluding the T800 monthly fee, are less than \$20.00 per account Per month. The \$20.00 charge is applied against the month's usage charges.

In lieu of the Advanced Option II Plan monthly minimum charge set forth in Section .3511, a monthly minimum charge of \$20.00 will apply for customers who subscribe to Advance Option II Savings Plan X.

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

1/ Beginning August 08, 2003, this service will no longer be available to new subscribers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.3517 Advanced Option II Savings Plan XII 1/ 2/

A variation of Option HH, Advanced Option II Savings Plan XII offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free, Calling Card calls which terminates to the customer's billed ANI, Calling Card Calls to office billed ANI(no surcharge will apply) and facsimile calls at the following per-minute rates:

Per-minute Usage Charge

IntraLATA: \$0.05

InterLATA: \$0.05

The customer's Option HH Calling Card usage will be charged the following rate per-minute and surcharge:

Per-Minute Usage Charge: \$0.42

Beginning December 1, 2003, new customers of Advanced Option II Savings Plan XII will receive the following Dial-1, Toll Free, Calling Card which terminate to customer's billed ANI, Calling Card calls to the office billed ANI, and Facsimile rates:

\$0.05 per minute for combined interstate and intrastate monthly usage equaling \$0.00 - \$3000.00

\$0.10 per minute for combined interstate and intrastate monthly usage equaling \$3000.01 or more.

Per-Call Surcharge: \$0.77

Monthly Account Fees: No Monthly recurring charge will apply.

Minimum Usage Charge: \$35.00 per account if total Advanced Option II Savings Plan XII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than \$35.00 per account per month. The \$35.00 charge is applied against the month's usage charges. In lieu of the Advanced Option II Plan monthly minimum charge set forth in Section C 3.35, a monthly minimum charge of \$35.00 will apply for customers who subscribe to Advance Option II Savings Plan XII.

MCI One Number:

MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. MCI will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.30 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II Plan shall apply.

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

1/ Beginning November 01, 2005, this service will no longer be available to new subscribers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.3519 Advanced Option II Savings Plan XIV 1/ 2/

A variation of Option HH, Advanced Option II Savings Plan XIV offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free, Calling Card calls which terminates to the customer's billed ANI, Calling Card Calls to office billed ANI(no surcharge will apply) and facsimile calls at the following per-minute rates:

Per-minute Usage Charge

IntraLATA: \$0.10

InterLATA: \$0.14

Card Calls to Office: \$0.10

The customer's Option HH Calling Card usage will be charged the following rate per-minute and surcharge:

Per-Minute Usage Charge: \$0.42

Per-Call Surcharge: \$0.77

Monthly Account Fees: No Monthly recurring charge will apply.

Minimum Usage Charge: \$10.00 per account if total Advanced Option II Savings Plan XIV usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than \$10.00 per account per month. The \$10.00 charge is applied against the month's usage charges.

In lieu of the Advanced Option II monthly minimum charge set forth in Section C 3.35, a monthly minimum charge of \$10.00 will apply for customers who subscribe to Advanced Option II Savings Plan XIV.

MCI One Number:

MCI One Number: MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. MCI will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.30 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II Plan shall apply.

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

1/ Beginning December 01, 2005, this service will no longer be available to new subscribers.

2/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (cont.)

.35 Option HH (Advanced Option II Plan) (Cont.)

.3521 Advanced Option II Savings Plan XVI 1/

A variation of Advanced Option II Plan, Savings Plan XVI offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free, Calling Card calls which terminate to the customer's billed ANI, and facsimile calls at the per-minute rates described in this section.

Per-minute usage charge:

Intrastate (InterLATA and intraLATA): \$0.05

The customer's Calling Card usage will be charged the following rate per minute and surcharge:

Per-Minute Usage Charge: \$0.42

Per-Call Surcharge: \$0.77

Monthly Recurring Charge: No monthly recurring charge will apply.

MCI One Number: MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. The Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.30 per minute for each call.

MCI One Number Forward: This feature allows an Advanced Option II Savings Plan XVI customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

Minimum Usage Charge: In lieu of the Advanced Option II Plan monthly minimum charge set forth in Section 3.35 a monthly minimum charge of \$30.00 per account will apply for customers of Advanced Option II Savings Plan XVI if customer's total Advanced Option II Savings Plan XVI usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than \$30.00 per account per month. The \$30.00 charge is applied against the month's usage charges.

Usage cap: A per-minute rate of \$0.05 on Dial "1", Toll Free, Calling Card Calls, and Calling Card Calls to the office billed ANI will apply for combined interstate and intrastate monthly usage equaling \$0.00 - \$3,000.00. A \$0.10 per minute usage rate will apply for combined interstate and intrastate monthly usage equaling \$3000.01 or more.

CARD RATES : \$0.30

The following monthly service fee applies for each toll free number receiving Option HH service using Business Line Access: \$10.00

1/ Effective October 1, 2014, this plan is not available to new customers. This plan is applicable only to otherwise eligible business customers that have more than 15 lines associated with their service.

SECTION C - SERVICE DESCRIPTION AND RATES

3. METERED USE SERVICE (Cont.)

.97 Option WWW (10-10-321 Plan)

MCI Communications Services **LLC** d/b/a Verizon Business Services (MCI) will offer the following plan to new and existing customers who access MCI service by dialing Company carrier identification code (CIC) 10-10-321. This service was previously provided by Teleconnect Long Distance Services and Systems Company.

Customers who access MCI service by dialing CIC 10-10-321 will be charged the following per-minute rates for domestic calls.

The following per minute usage rates will apply for usage within the state.

InterLATA Rates

All rate periods: \$0.3000

IntraLATA Rates

All rate periods: \$0.3000

.98 Option XXXX (10-10-220 Plan)

The Company will offer the 10-10-220 plan for customers who access company service by dialing the Company designated Carrier Identification Code (CIC), 10-10-220. The customer will be charged \$1.50 for the first 10 minutes (or any portion thereof) of usage per call and \$0.25 per minute for each minute of usage thereafter. This service was previously provided by Teleconnect Long Distance Services and Systems Company.

.99 Option YYYY (10-10-987 Calling Plan)

1010987 Calling is an outbound service that allows customers to originate intrastate (interLATA and intraLATA) calls via local exchange carrier access facilities. This service was previously provided by Teleconnect Long Distance Services and Systems Company.

Rates: Customers who access Teleconnect services by dialing Company carrier identification code (CIC) 1010987 will be charged i) a per-call surcharge of \$0.83 and ii) \$0.06 per minute for each minute of intrastate (interLATA and intraLATA) usage, excluding calls to Operator Services and Directory Assistance.