

DIAL TONE LINE CELL INFORMATIONDial Tone Line Cell Classification:

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria. These criteria apply to all wire centers regardless of competitive classification. (C)

Dial Tone Line CellClassification Criteria

- | | |
|---|---|
| 1 | All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000. |
| 2 | All remaining Philadelphia and Pittsburgh City Exchange Areas or zones |
| 3 | All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile. |
| 4 | All remaining Exchange Areas. |

Dial Tone Line Reclassification

When an annual review indicates that the number of working pairs per square mile of an Exchange Area or Zone has exceeded or fallen below the above Dial Tone Line Cell criteria for two (2) consecutive study periods, the Exchange Area will be reclassified. Notice of the reclassification of the Exchange Area Dial Tone Line Cell shall be given by filing revised tariffs with the Commission.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

A. GENERAL (Cont'd)

2. EXCHANGE RATE CLASSIFICATIONS

- a. The Local Area Unlimited Usage Package for Business customers and the Business Valu-Pak rates are classified into Usage Rate Groups on the basis of the number of lines in the Local Area Unlimited Usage Package local calling area adjusted by weighting factors which reflect distance.

(1) Lines

The number of lines for each exchange is the sum of the total number of residence and business main lines.

(2) Weighting Factors

The weighting factors are:

- For the exchange itself, each line is counted as "1".
- For each other exchange which may be called on a local basis, the number of lines is multiplied by a factor based on the rate center to rate center distance, as follows:

<u>Mileage Bands</u>	<u>1-10</u>	<u>11-16</u>	<u>17-22</u>	<u>23-30</u>
<u>Distance Factors</u>	1.0	1.5	2.0	2.5

(3) The Weighted Line Rate Groups for Exchange Usage are:

<u>Usage Rate Group</u>	<u>Weighted Lines in Local Calling Area</u>		
A	0 - 27,000		(C)
H	H	H	
D	27,001 - 83,000		
H	H	H	
F	83,001 - 350,000		
H	H	H	

- b. For the purposes of determining the Dial Tone Line rate, the Pennsylvania Exchanges are classified in Dial Tone Line (D.T.L.) Cells.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

A. GENERAL (Cont'd)

3. RECLASSIFICATION OF SERVICE

When the Company proposes to reclassify service in an exchange from one Usage Rate Group to another because of an increase or decrease in the total number of weighted lines, notice of the reclassification to the proper Usage Rate Group shall be given by filing revised Tariffs with the Commission. Such revised Tariffs will be filed only (1) when the number of weighted lines has exceeded or fallen below its Rate Group weighted line limits as determined on two consecutive semi-annual reviews or (2) when an additional exchange is added to the local calling area of the exchange and the new number of weighted lines exceeds the upper limit of the Usage Rate Group.

B. EXCHANGE SERVICE

1. DIAL TONE LINE

The Dial Tone Line provides customers with access to the telephone network. The term Dial Tone Line applies to individual and multi-lines. A multi-line subscriber is a customer with more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania LLC. An individual line subscriber is a customer with no more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania LLC.

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY

Local usage, as defined following, is provided to customers under options which differ in the way rates applicable to outgoing usage are charged. With any of the options, the customer can receive at no additional rate an unlimited number of incoming calls. Rates for the Local Usage Options are shown in C. following.

a. Budget Usage Option

With the Budget Usage Option, the customer is charged the applicable rate for each completed outgoing local call. The rate is based upon the Measured Use Rate Schedule shown in C. following.

(1) This option is available to all Business customers.

b. Local Area Standard Usage Package

(1) With the Standard Usage Package, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Standard Allowance - within a specified measured local calling area. Additional charges accrue for outgoing measured use in excess of the Standard Allowance. Accumulations of usage are based upon the Measured Use Rates.

(2) This option is available to all Business customers.

(3) This option is available to Centrex customers under the terms specified for Centrex Central Office Service.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

(C)

B. EXCHANGE SERVICE (Cont'd)

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY (Cont'd)

c. Local Area Business Valu-Pak Option

- (1) With the Valu-Pak Usage Option, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Valu-Pak Allowance - within a specified measured local calling area. Additional charges accrue for outgoing measured use in excess of the Valu-Pak Allowance. Accumulations of usage are based upon the Measured Use Rates.
- (2) This option is available to all business customers only.
- (3) This option is available to Centrex customers under the terms specified for Centrex Central Office Service.

d. Local Area Unlimited Usage Package

- (1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.
- (2) This option is only available to existing business customers who continue such service at their present locations.

e. Extended Area Unlimited Usage Package

- (1) With the Extended Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.
- (2) This option is only available to existing business customers who continue such service at their present locations.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY (Cont'd)

f. Optional Detailed Billing of Measured Local Usage

- (1) This option provides the customer with the following details of measured local calls:

- Date
- Time of Day
- Call Band
- Time of Day Rate Classification
- Call Duration
- Amount of Charge

- (2) This option is provided only to customers served by electronic switching system central offices.

- (3) This option is available with the Budget Usage Option, the Local Area Standard Usage Package and the Local Area Business Valu-Pak Option.

- (4) Optional Detailed Billing is subject to a one-month minimum.

- (5) Detail is supplied in the form of a printed list on the telephone bill.

- (6) Optional Detailed Billing rates specified in C. following are in addition to the other applicable usage rates specified in this Tariff.

- (7) Optional Detailed Billing is provided on a per line basis.

- (8) This service is not available for Foreign Exchange Dial Tone Lines.

* * *

- (9) This service is not available to customers who select the Voluntary Toll Restriction Option.

- (10) Detailed Billing Of Measured Local Usage on Centrex lines is provided in accordance with the Product Guide for Competitive Services (FBA Tariff No. 500) available at www.verizon.com/tariffs under Pennsylvania Non-Tariff Documents.

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LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

(C)

B. EXCHANGE SERVICE (Cont'd)

3. BUDGET OPTION, STANDARD USAGE PACKAGE AND VALU-PAK ALLOWANCES

- a. The monthly Standard Usage Package and Valu-Pak rates include an allowance. The allowance is applied only toward usage charges which accumulate as set forth in C.3. following.
- b. When Budget, Standard or Valu-Pak service is established or discontinued during a billing month, the allowance is a pro rata share of the monthly usage allowance. For purposes of administering the allowance, every month is considered to have thirty (30) days.
- c. No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months.
- d. Where a multi-line customer subscribes to more than one Budget Usage Option, Standard Usage Package and/or Valu-Pak at the same premises, any allowances are combined and the total is applied to the total usage accumulated over all lines except those lines associated with Unlimited Usage Packages. A customer may purchase only one Standard Usage Package or Valu-Pak per Dial Tone Line.
- e. Allowances are not transferable between separate accounts of the same customer.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

(C)

C. RATES AND CHARGES

1. EXCHANGE SERVICE RATE COMPONENTS

Two components are used in determining exchange service rates - the Dial Tone Line and the Local Usage Options.

a. Dial Tone Line Rates

A customer's Dial Tone Line rate is based upon the Exchange Area cell classification, and the number of lines (multi-line or individual line). Each Exchange Area designation falls into Cell 3 or 4.

The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the Exchange Area designation(s) associated with the customer's local serving office.

b. Local Usage Option Rates

Business customers choose one of the following usage options:

Local Area Unlimited Usage Package(1)
Local Area Business Valu-Pak Usage Option
Local Area Standard Usage Package
Budget Usage Option

A customer's Local Usage rate is based upon the option chosen and the Usage Rate Group.

The Local Usage Option rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the central office designation(s) associated with the foreign office.

NOTE:

- (1) This option is provided only to existing customers while they continue such service at their present locations.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES (Cont'd)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

c. Dial Tone Line¹ and Usage Package RatesBUSINESS

	<u>Monthly Rates</u>	
	<u>By Cell</u>	

	<u>3</u>	<u>4</u>
Dial Tone Line - Multi-Line Subscriber ²		

Multi-line, each	\$27.00	\$27.00	(I)
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Dial Tone Line - Individual Line Subscriber ²
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Individual Line	27.00	27.00	(I)
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	<u>Monthly Rate</u>		
	<u>By Weighted Line Rate Group</u>		
<u>Usage Packages³</u>	<u>A</u>	<u>D</u>	<u>F</u>
Extended Area Unlimited	NA	\$21.15	\$24.65
Local Area Unlimited	15.20	19.05	21.60
Local Area Valu-Pak ⁴	9.20	13.80	13.80
Local Area Standard	6.90	6.90	6.90

	<u>Monthly Rate</u>		
	<u>By Weighted Line Rate Group</u>		
	<u>A</u>	<u>D</u>	<u>F</u>
Local Area Val-Pak Option	\$12.00	\$18.00	\$18.00
Local Area Standard	8.00	8.00	8.00

¹ The Business Dial Tone Line (DTL) monthly rate includes the Touch Tone Service feature.

² See Section 47 of the Product Guide for Competitive Services (FBA Tariff No. 500) available at www.verizon.com/tariffs under Pennsylvania Non-Tariff Documents for Business DTL Term Plan Option.

³ Available as specified preceding.

⁴ Valu-Pak Usage Option Rate Group is the same as the Local Area Unlimited Usage Package Rate Group for the Exchange Area.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES (Cont'd)

(C)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

- d. Additional Monthly Surcharge Rate Per Business Dial Tone Line
or equivalent exchange access facility.

ExchangeMonthly Rate

Millheim

\$ 4.50

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

(C)

C. RATES AND CHARGES (Cont'd)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

d. Optional Detailed Billing Rates	<u>Product Service Charge</u>	<u>Per Message Detail Charge</u>	<u>USOC</u>
Individual Line Business Customers			
Initial establishment of this service or re-establishment of this service at a different premises	\$40.00	\$.02	OMD
Multi-Line Customers			
Initial establishment of this service or re-establishment of this service at a different premises			
1st Dial Tone Line - Business	75.00	.02	OMDML
Additional Lines - Business	6.00	.02	OMDML
Adding this service to additional lines after this service has been established			
1st Dial Tone Line - Business	75.00	.02	OMDML
Additional Lines - Business	6.00	.02	OMDML

2. MEASURED USE CHARGES

- a. Measured use is accumulated, based upon the rates shown in C. following, for each completed call to points within the Measured Local Calling Area. Charges are applicable to local messages placed on a Dial Station-to-Station basis.
- b. Accumulations are based upon the day of the week and the time of day that each message begins as shown in C. following.
- c. The time when connection is established, determined in accordance with the time - standard or daylight saving - determines the rate application period.
- d. Measured local use rates accumulate on a monthly basis by rate application periods commencing on the billing date of the exchange designation.
- e. Measured local use rates do not apply to messages placed to official numbers located on Telephone Company premises within the local calling area that the general public calls to transact Telephone Company business.
- f. Measured local use rates do not apply to calls for Directory Assistance or calls for Verification.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES (Cont'd)

3. RATES AND DISCOUNT PERIOD

The following table shows the rate and discount period for dialed local messages originated by Business customers.

Rates and Discount Period

Weekday Rate - applies to directly dialed local message place,
Monday through Friday, 8:00 a.m.¹ to 10:00 p.m.¹.

The rate is \$.0815 (I) per message.

Night and Weekend Rate - applies to directly dialed local messages
placed Monday through Friday, 10:00 p.m.¹ to
8:00 a.m.¹ and all day Saturday and Sunday.

The rate is \$.0815 (I) per message

D. UNLIMITED USAGE PACKAGE LOCAL CALLING AREAS

The Unlimited Usage Package local calling areas for the Pennsylvania Exchange Areas are shown preceding. Where more than one Unlimited Usage Package Option is available, the local calling area for each option is shown. Where only one local calling area is shown for an exchange, the local calling area shown is for the Local Area Unlimited Usage Package Option.

Service is on an unlimited basis for Unlimited Usage Package customers in their local calling areas as described following. For Budget, Standard and Valu-Pak customers, the measured use rates, shown preceding, apply to all completed outgoing calls made to points within the Measured Local Calling area. Stations bearing the central office designations of all exchanges and zones as covered in the Local Area Unlimited Usage Package calling area constitute the Measured Local Calling area.

¹ The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

E. BUSINESS DIRECT BILL CREDIT

The Business Direct Bill Credit provides a one-time or monthly discount to business customers who:

- cite a competitive offer or are contemplating disconnecting their Verizon service but agree to retain their Verizon local exchange service;
- or existing customers identified by Verizon as likely to disconnect their services without direct contact;
- or have an existing retention offer from Verizon that is expiring or has expired.

The Business Direct Bill Credit is available to customers who:

- call Verizon to disconnect at least one business exchange line, Centrex Plus with Assume Dial 9 (also known as Custopak) or Centrex Plus (dial 9) lines and cite a competitive offer or;
- are contemplating disconnecting their Verizon service but agree to retain their Verizon local exchange;
- or have an existing retention offer from Verizon that is expiring or has expired; and
- agree to maintain a certain amount of total monthly billed revenue on an account basis.

The Business Direct Bill Credit average monthly billed revenue thresholds and associated one time and monthly credits are as follows:

<u>Average Monthly Billed Revenue</u>	<u>Maximum One-Time Credit</u>	<u>Maximum Monthly Credit</u>
\$40.00	\$50.00	\$5.00
\$100.00	\$75.00	\$15.00
\$200.00	\$100.00	\$25.00
\$300.00	\$125.00	\$35.00
\$400.00	\$125.00	\$50.00
\$800.00	\$125.00	\$80.00

- The Business Direct Billed Credit, will apply per account from the date it is implemented on the customer's account and will continue for a maximum of 12 months.
- Qualifying business customers whose discount provided by a previous save offer that expires during the promotional period may qualify for an additional credit up to 12-months provided the customer retains their service in accordance with the requirements of the tariff.
- Customers will not automatically be enrolled in this offering. The Business Direct Bill Credit will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by Verizon.

LOCAL GENERAL TARIFF
BUSINESS EXCHANGE SERVICE

E. BUSINESS DIRECT BILL CREDIT (Cont'd)

The Business Direct Bill Credit average monthly billed revenue thresholds and associated one time and monthly credits are as follows: (Cont'd)

- Customers are limited to one (1) retention discount only per account within the past six months and cannot combine discounts. Customers may not receive both a Business Direct Bill Credit monthly credit and a one-time credit per account.
- Eligible customers do not include customers who are disconnecting their service through the Verizon website or customers disconnecting service as a result of a move outside of or within the Verizon serving territory, disconnecting as a result of death of the customer, or disconnecting seasonal service.