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BUSINESS EXCHANGE SERVICE

Dial Tone Line Cell Classification:

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria. These criteria apply to all wire centers regardless of competitive classification.

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or zones
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

Dial Tone Line Reclassification

When an annual review indicates that the number of working pairs per square mile of an Exchange Area or Zone has exceeded or fallen below the above Dial Tone Line Cell criteria for two (2) consecutive study periods, the Exchange Area will be reclassified. Notice of the reclassification of the Exchange Area Dial Tone Line Cell shall be given by filing revised Guides with the Commission.

BUSINESS EXCHANGE SERVICE

A. GENERAL

1. APPLICATION OF GUIDE

a. This Guide contains the schedule of rates and specific regulations applicable to Business local exchange Dial Tone Lines, Local Usage Options and Local Usage furnished within all Exchange Areas in Pennsylvania, other than for the Philadelphia, Philadelphia Suburban, Pittsburgh and Pittsburgh Suburban Exchange Areas which are contained in Tariffs Pa. P.U.C.-Nos. 182, 182A, 185B and 185C, respectively.

b. The rates and charges for classes of service and facilities not specifically shown in this Guide are given in Tariff Pa. P.U.C.-No. 1.

c. Regulations

(1) Usage Option Change

Usage Option Changes (e.g., Unlimited to Standard or Budget) are limited to one such change during a billing period.

(2) Monthly Rates

Each Local Area Unlimited Usage Package is associated with a particular Dial Tone Line. The Unlimited Usage Package rates as set forth in this Guide apply only to that usage package and will not be applied as the maximum rate for the Local Area Standard, Local Area Business, **Valu-Pak** or Budget Usage Options.

d. Business Exchange Service, Local Calling Area, Dial Tone Line Cell and Usage Rate Group Classification, and Exchange Area Maps.

(1) The Local Calling Area associated with the Local Usage Options in this Guide section are contained in the Telephone Company's Pa. P.U.C.-No. 180 Tariff (see Unlimited Usage Package Local Calling Areas) pertaining to each Exchange Area.

(2) The Dial Tone Line Cell and Usage Rate Group classification for each Exchange Area associated with this Guide are contained in the Telephone Company's Pa. P.U.C.-No. 180 Tariff (see B.4. Dial Tone Line Cell and Local Usage Option Availability).

(3) The Exchange Area Maps associated with this Guide are contained in the Telephone Company's Pa. P.U.C.-No. 180 Tariff.

BUSINESS EXCHANGE SERVICE

A. GENERAL (Cont'd)

2. EXCHANGE RATE CLASSIFICATIONS

a. The Local Area Unlimited Usage Package for Business customers and the Business Valu-Pak rates are classified into Usage Rate Groups on the basis of the number of lines in the Local Area Unlimited Usage Package local calling area adjusted by weighting factors which reflect distance.

(l) Lines

The number of lines for each exchange is the sum of the total number of residence and business main lines.

(2) Weighting Factors

The weighting factors are:

- For the exchange itself, each line is counted as "1".

- For each other exchange which may be called on a local basis, the number of lines is multiplied by a factor based on the rate center to rate center distance, as follows:

Mileage Bands	1-10	11-16	17-22	23-30
Distance Factors	1.0	1.5	2.0	2.5

(3) The Weighted Line Rate Groups for Exchange Usage are:

Usage Rate Group	Weighted Lines in Local Calling Area
A	0 - 27,000
D	27,001 - 83,000
F	83,001 - 350,000

b. For the purposes of determining the Dial Tone Line rate, the Pennsylvania Exchanges are classified in Dial Tone Line (D.T.L.) Cells.

BUSINESS EXCHANGE SERVICE

A. GENERAL (Cont'd)

3. RECLASSIFICATION OF SERVICE

When the Company proposes to reclassify service in an exchange from one Usage Rate Group to another because of an increase or decrease in the total number of weighted lines, notice of the reclassification to the proper Usage Rate Group shall be given by filing revised Guides with the Commission. Such revised Guides will be filed only (1) when the number of weighted lines has exceeded or fallen below its Rate Group weighted line limits as determined on two consecutive semi-annual reviews or (2) when an additional exchange is added to the local calling area of the exchange and the new number of weighted lines exceeds the upper limit of the Usage Rate Group.

B. EXCHANGE SERVICE

1. DIAL TONE LINE

The Dial Tone Line provides customers with access to the telephone network. The term Dial Tone Line applies to individual and multi-line lines. A multi-line subscriber is a customer with more than one Business Dial Tone Line in Pennsylvania provided by –Verizon Pennsylvania LLC. An individual line subscriber is a customer with no more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania LLC.

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY

Local usage, as defined following, is provided to customers under options which differ in the way rates applicable to outgoing usage are charged. With any of the options, the customer can receive at no additional rate an unlimited number of incoming calls. Rates for the Local Usage Options are shown in C. following.

a. Budget Usage Option

With the Budget Usage Option, the customer is charged the applicable rate for each completed outgoing local call. The rate is based upon the Measured Use Rate Schedule shown in C. following.

(1) This option is available to all Business customers.

b. Local Area and Metropolitan Area Standard Usage Options

(1) With the Standard Usage Package, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use-the Standard Allowance - within a specified measured local calling area. Additional charges accrue for outgoing measured use in excess of the Standard Allowance. Accumulations of usage are based upon the Measured Use Rates.

(2) This option is available to all Business customers.

(3) This option is available to Centrex customers under the terms specified for Centrex Central Office Service.

BUSINESS EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY (Cont'd)

c. Local Area and Metropolitan Area Business Valu-Pak Options

(1) With the Valu-Pak Usage Option, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Valu-Pak Allowance - within a specified measured local calling area. Additional charges accrue for outgoing measured use in excess of the Valu-Pak Allowance. Accumulations of usage are based upon the Measured Use Rates.

(2) This option is available to all business customers only.

(3) This option is available to Centrex customers under the terms specified for Centrex Central Office Service.

d. Local Area Unlimited Usage Package

(1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.

(2) This option is only available to existing business customers who continue such service at their present locations.

e. Extended Area Unlimited Usage Package

(1) With the Extended Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.

(2) This option is only available to existing business customers who continue such service at their present locations.

BUSINESS EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY (Cont'd)

f. Optional Detailed Billing of Measured Local Usage

(1) This option provides the customer with the following details of measured local calls:

- Date
- Time of Day
- Call Band
- Time of Day Rate Classification
- Call Duration
- Amount of Charge

(2) This option is provided only to customers served by electronic switching system central offices.

(3) This option is available with the Budget Usage Option, the Local Area Standard Usage Package and the Local Area Business Valu-Pak Option.

(4) Optional Detailed Billing is subject to a one-month minimum.

(5) Detail is supplied in the form of a printed list on the telephone bill.

(6) Optional Detailed Billing rates specified in C. following are in addition to the other applicable usage rates specified in this Guide.

(7) Optional Detailed Billing is provided on a per line basis.

(8) This service is not available for Foreign Exchange Dial Tone Lines.

(9) Subscribers to this service will not be permitted to subscribe to or use Return Call (*69) or Busy Redial Service (described in Section 29C of this Guide).

(10) This service is not available to customers who select the Voluntary Toll Restriction Option.

(11) Detailed Billing Of Measured Local Usage on Centrex lines is provided in accordance with this Guide.

BUSINESS EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

3. BUDGET OPTION, STANDARD USAGE PACKAGE AND VALU-PAK ALLOWANCES

a. The monthly Standard Usage Package and Valu-Pak rates include an allowance. The allowance is applied only toward usage charges which accumulate as set forth in C.3. following.

b. When Budget, Standard or Valu-Pak service is established or discontinued during a billing month, the allowance is a pro rata share of the monthly usage allowance. For purposes of administering the allowance, every month is considered to have thirty (30) days.

c. No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months.

d. Where a multi-line customer subscribes to more than one Budget Usage Option, Standard Usage Package and/or Valu-Pak at the same premises, any allowances are combined and the total is applied to the total usage accumulated over all lines except those lines associated with Unlimited Usage Packages. A customer may purchase only one Standard Usage Package or Valu-Pak per Dial Tone Line.

e. Allowances are not transferable between separate accounts of the same customer.

4. MEASURED USE CHARGES

a. Measured use is accumulated, based upon the rates shown in C. following, for each completed call to points within the Measured Local Calling Area. Charges are applicable to local messages placed on a Dial Station-to-Station basis.

b. Accumulations are based upon the day of the week and the time of day that each message begins as shown in C. following.

c. The time when connection is established, determined in accordance with the time - standard or daylight saving - determines the rate application period.

d. Measured local use rates accumulate on a monthly basis by rate application periods commencing on the billing date of the exchange designation.

e. Measured local use rates do not apply to messages placed to official numbers located on Telephone Company premises within the local calling area that the general public calls to transact Telephone Company business.

f. Measured local use rates do not apply to calls for Directory Assistance or calls for Verification.

5. MEASURED USE RATES

a. Initial and Additional Periods

(1) Initial period rates given in the Table of Rates in C. following are for a connection of one minute or any fraction thereof except for Metro Call Band 1 messages, which are untimed.

(2) Additional period rates given in the Table of Rates in C. following are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

BUSINESS EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

5. MEASURED USE RATES (Cont'd)

b. Timing of Messages

(1) Chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system or PBX.

(2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

(3) Chargeable time does not include time lost because of faults or defects in the connection.

c. Rate Application Periods

(1) The Metro Call Band 1 Night and Weekend Period rate is applied to each message beginning during the Night and Weekend Period defined in C. following.

(2) The time when connection is established, determined in accordance with the time - standard or daylight saving - determines the rate application period. The rate in effect at the time the connection is established applies to the initial period. The rate for each additional period is the rate in effect at the beginning of each additional period of usage.

d. Determining a Rate

(1) Refer to A.d.1 for information on the local calling area of each Zone.

(2) For Metro Call Band 1 calls, refer to C. following to determine the rate.

(3) For Metro Call Band 2-6 calls, refer to the Table of Rates in C. following. Opposite the Metro Call Band will be found the initial period and additional period rates for measured use for each rate application period. Select the rates for the appropriate rate application period based on C. following.

BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES

1. EXCHANGE SERVICE RATE COMPONENTS

Two components are used in determining exchange service rates – the Dial Tone Line and the Local Usage Options.

a. Dial Tone Line Rates

A customer's Dial Tone Line rate is based upon the Exchange Area cell classification, and the number of lines (multi-line or individual line). Each Exchange Area designation falls into Cells 1, 2, 3 or 4.

The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the Exchange Area designation(s) associated with the customer's local serving office.

b. Local Usage Option Rates

Business customers choose one of the following usage options:

Local Area Unlimited Usage Package(1)
Local Area Business Valu-Pak Usage Option
Local Area Standard Usage Package
Budget Usage Option

A customer's Local Usage rate is based upon the option chosen and the Usage Rate Group.

The Local Usage Option rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the central office designation(s) associated with the foreign office.

NOTE:

(1) This option is provided only to existing customers while they continue such service at their present locations.

BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES (Cont'd)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

c. Dial Tone Line[1] and Usage Package Rates

BUSINESS

	Monthly Rate By Cell			
	1	2	3	4
Dial Tone Line - Multi-Line Subscriber[2]				
Multi-line and Individual, each	$24.75	$24.75	$27.00	$27.00

	Monthly Rate By Weighted Line Rate Group			
Usage Packages[3]	A	D	F	Suburban
Extended Area Unlimited	NA	$21.15	$24.65	N/A
Local Area Unlimited[5]	$15.20	19.05	21.60	$25.15
Local Area Valu-Pak[4]	9.20	13.80	13.80	18.40
Local Area Standard	6.90	6.90	6.90	6.90

	Monthly Allowance By Weighted Line Rate Group			
	A	D	F	Suburban
Local Area Val-Pak Option	$12.00	$18.00	$18.00	$24.00
Local Area Standard	8.00	8.00	8.00	8.00

1 The Business Dial Tone Line (DTL) monthly rate includes the Touch Tone Service feature.
2 See Pa. Pa. P.U.C.-No. 500, Section 47 for Business DTL Term Plan Option.
3 Available as specified preceding.
4 Valu-Pak Usage Option Rate Group is the same as the Local Area Unlimited Usage Package Rate Group for the Exchange Area.
5 Effective November 15, 1981, this service is grandfathered and available to existing customers who continue such service at their present locations.

BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES (Cont'd)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

d. Optional Detailed Billing Rates	Product Service Charge	Per Message Detail Charge	USOC
Individual Line Business Customers			
Initial establishment of this service or re-establishment of this service at a different premises	$40.00	$.02	OMD
Multi-Line Customers			
Initial establishment of this service or re-establishment of this service at a different premises			
1st Dial Tone Line - Business	75.00	.02	OMDML
Additional Lines - Business	6.00	.02	OMDML
Adding this service to additional lines after this service has been established			
1st Dial Tone Line - Business	75.00	.02	OMDML
Additional Lines - Business	6.00	.02	OMDML

e. Additional Monthly Surcharge Rate Per Business Dial Tone Line or equivalent exchange access facility.

Exchange	Monthly Rate
Millheim	$ 4.50

BUSINESS EXCHANGE SERVICE

C. RATES AND CHARGES (Cont'd)

3. RATES AND DISCOUNT PERIOD

a. Dial Station-to-Station Calls – Metro Call Band 1

The following table shows the rate and discount period for dialed local messages originated by Business customers.

Rates and Discount Period

Weekday Rate - applies to directly dialed local message place, Monday through Friday, 8:00 a.m.* to 10:00 p.m.*.

The rate is $.0815 per message.

Night and Weekend Rate - applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.* and all day Saturday and Sunday.

The rate is $.0815 per message

b. Dial Station-To-Station Calls - Metro Call Bands 2-6

Metro Call Band	DAY Initial Minute	DAY Additional Minute	EVENING (OFF-PEAK) Initial Minute	EVENING (OFF-PEAK) Additional Minute	NIGHT and WEEKEND Initial Minute	NIGHT and WEEKEND Additional Minute
2	$.05	$.05	$.05	$.05	$.05	$.05
3	.05	.05	.05	.05	.05	.05
4	.07	.07	.07	.07	.07	.07
5	.07	.07	.07	.07	.07	.07
6	.07	.07	.07	.07	.07	.07

Day Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.

Evening Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.

Night and Weekend Rate - applies to directly dialed station-to-station calls place Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

BUSINESS EXCHANGE SERVICE

D. UNLIMITED USAGE PACKAGE LOCAL CALLING AREAS

The Unlimited Usage Package local calling areas for the Pennsylvania Exchange Areas are shown preceding. Where more than one Unlimited Usage Package Option is available, the local calling area for each option is shown. Where only one local calling area is shown for an exchange, the local calling area shown is for the Local Area Unlimited Usage Package Option.

Service is on an unlimited basis for Unlimited Usage Package customers in their local calling areas as described following. For Budget, Standard and Valu- outgoing calls made to points within the Measured Local Calling area. Stations bearing the central office designations of all exchanges and zones as covered in the Local Area Unlimited Usage Package calling area constitute the Measured Local Calling area.