SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, except as otherwise indicated in the service descriptions in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

6.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in (B) following. The assigned toll free number will terminate to an exchange access line.

6.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service Customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

6.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.4 Determining Usage Charges

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (a) or (b) following, rounded up to the nearest tenth.

1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;

2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).

B. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.

C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.5 Rates and Charges

A. Per Hour of Use

	Rate Per Hour
Usage Rates:	
ALL TIMES OF DAY	
Month-by-Month	
Usage per Hour	
Up to and including ten hours	$12.00
Greater than ten hours	$10.80

B. Toll Free Service Termination per Exchange Access Line:

		Nonrecurring Charge	Monthly Rate
Per Toll Free Number -	Initial	$30.00	$10.00
Per Toll Free Number -	Additional	$30.00	$10.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Easy Savings Plan for Business

Easy Savings Plan for Business is a discount to standard plan rates available only to business Customers.

6.2.1 Description

A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.

B. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

C. The plan is applicable to all Peak and Off-Peak Rate Period messages

D. The minimum service period for Easy Savings Plan for Business is one month.

E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

6.2.2 Application of Discount

A. Easy Savings Plan discount percentage applies to the plan usage and to the service charges, if applicable.

B. Sub-minute rating will be utilized for the timing and rating of Easy Savings Plan for Business messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Easy Savings Plan for Business, (Cont'd.)

6.2.3 Volume Discounts for Month to Month Billing

Business Customers who subscribe to Easy Savings Plan for Business will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below:

Applicable Monthly Charge	Discount
$ 0 - 24.99	0%
$25.00 - 99.99	10%
$100.00 - 199.99	15%
$200.00 and Over	20%

6.2.4 One, Two or Three Year Term Periods

A. Customer may select a term period for Easy Savings Plan for Business. The term periods allow Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.

B. Customer must specify the term period at the time the plan is ordered.

C. During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.

D. The effective date of the term period begins with the effective date of Customer order.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Easy Savings Plan for Business, (Cont'd.)

6.2.4 Term Periods, (Cont'd.)

A. Early Termination Charges

In the event the Savings Plan for Business or Business Toll Free Service is terminated by the business Customer prior to completion of the first year of the term period, Customer shall be liable for the Early Termination Charge of $100.00.

If Customer has a combined Easy Savings Plan for Business (inbound/outbound service) or an Easy Savings Plan for Business (outbound) and Business Toll Free Service (inbound), and the Customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service.

Should Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of $100.00 will apply.

B. Term Discounts

Monthly Plan Usage Volume	1 Year Discount	2 Year Discount	3 Year Discount
$0-24.99	10%	15%	20%
$25.00-99.99	15%	20%	25%
$100.00-199.99	20%	25%	30%
$200.00 and Over	25%	30%	35%

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Easy Savings Plan for Business, (Cont'd.)

6.2.5 Rates

A. Customer Dialed Direct Station-to-Station

	Peak 8:00 AM -5:00* PM Monday to Friday		Off-Peak All other days and hours		(T)
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
InterLATA	$0.23	$0.23	$0.14	$0.14	
IntraLATA	$0.19	$0.19	$0.10	$0.10	
* to, but not including					(T)

B. Customer Dialed Calling Card Station-to-Station

	Peak 8:00 AM -5:00* PM Monday to Friday		Off-Peak All other days and hours		(T)
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
InterLATA	$0.26	$0.26	$0.17	$0.17	
IntraLATA	$0.22	$0.22	$0.12	$0.12	
* to, but not including					(T)

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	Peak 8:00 AM -5:00* PM Monday to Friday		Off-Peak All other days and hours		(T)
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
InterLATA	$0.26	$0.26	$0.17	$0.17	
IntraLATA	$0.22	$0.22	$0.12	$0.12	
* to, but not including					(T)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 RESERVED FOR FUTURE USE (T)

Easy Savings Flat Rate Plan for Business has been withdrawn effective 5/1/2016. (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 RESERVED FOR FUTURE USE (T)

Easy Savings Flat Rate Plus Plan for Business has been withdrawn effective 5/1/2016. (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 10K Flat Rate Connection Services

6.5.1 General

Business Customers who generate $1,000 - $2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must select a 1, 2, or 3 year term plan, and must commit to a minimum revenue amount of $10,000 per year. Eligible revenue dollars consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges including usage and charges for the Company's full range of services. Intrastate service is an add-on to the interstate service.

6.5.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion, the Toll Free Plan II Promotion, and the Flat Rate Connections Promotion. No other promotions will apply for this service.

All other restrictions and conditions for Large Business Voice Service I detailed in Schedule 3B apply to this service as well, unless otherwise stated.

When a term commitment expires, Customer will have 30 days to select a similar service plan of this Company. If Customer fails to notify the Company within this time frame, the Company will place Customer on the Great Connections Service with pricing that corresponds to a one year term and a $10,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.

6.5.3 Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer does not meet his $10,000 annual commitment and bills only $8,000 in long distances charges, then Customer will be billed the $2,000 shortfall. In addition, the current rates will be renegotiated based on the new adjusted commitment level.

Term Commitment

	1Yr.	2 Yr.	3 Yr.
Per Minute Rate	$.12	$.11	$.10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 RESERVED FOR FUTURE USE (T)

Value Block Plan has been withdrawn effective 5/1/2016. (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 5K Flat Rate Connections Service

6.7.1 General

Business Customers who generate $5,000 - $9,999 annually in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must commit to a one-year term plan, and a minimum revenue amount of $5,000 for that year. Eligible revenue dollars consist of Customer's total domestic and international inbound and outbound usage, calling card usage and surcharges, and Monthly Recurring Charges including usage and charges for this service. After Customer has met his commitment for the contract period, he is eligible to remain with the Company and receive the flat rate with no further commitment levels to be met as long as there is no interruption in service.

6.7.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion and the Toll Free Plan II Promotion. No other promotions will apply for this service.

6.7.3 Minimum Revenue Commitment

If Customer does not achieve the annual commitment level for the one-year term, they will be assessed the shortfall difference. For example, if Customer does not meet his $5,000 annual commitment and bills only $2,800 in long distances charges, then Customer will be billed the $2,200 shortfall.

Per Minute Rate $.10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.8 RESERVED FOR FUTURE USE (T)

Platinum Value Plan has been withdrawn effective 5/1/2016. (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 RESERVED FOR FUTURE USE (T)

Business Value Plan has been withdrawn effective 5/1/2016. (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 RESERVED FOR FUTURE USE (T)

Business In Touch Service has been withdrawn effective 5/1/2016. (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 FirmRate

6.11.1 General Description

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated access lines at one flat rate. Inbound (toll free) calling is also available for termination on switched access lines. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers. (T)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide.

6.11.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type Increment	Initial Increment	Additional Increments
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds (N)
Operator Assisted	60 seconds	60 seconds

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 FirmRate, (Cont'd.)

6.11.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is $100.00.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects their entire Account; or
- When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer renegotiates the term plan for a longer term;
- When the Customer returns to the Company and the same term length agreement as a result of a winback program;
- When the Customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.
- When the Customer moves from a one, two or three year term on FirmRate Service to Business Unlimited Long Distance. (N) (N)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 FirmRate, (Cont'd.)

6.11.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.200	$0.190	$0.180	$0.180

(I)

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.200	$0.190	$0.180	$0.180

(I)

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.1575	$0.1501	$0.1428	$0.1354

(I)

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.1575	$0.1501	$0.1428	$0.1354

(I)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 SimpleOptions

Effective November 4, 2009, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

6.12.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched access lines. Operator assisted calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizon.com/tariffs/productguide.

6.12.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(N)

6.12.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Private Line and Data Services usage, feature charges, Directory Assistance charges, Operator Usage and Surcharges, and Monthly Recurring Charges are contributory to the MUG. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed MUG level will be assessed the difference between their total long distance usage charges and their subscribed MUG level.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 SimpleOptions, (Cont'd.)

6.12.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company and the same term length agreement as a result of a winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on SimpleOptions Service to either Business Unlimited Long Distance Service or FlexDistance Service. (N) (N)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 SimpleOptions, (Cont'd.)

6.12.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
$50	$0.1000	$0.0950	$0.0850
$100	$0.1000	$0.0950	$0.0850
$250	$0.1000	$0.0950	$0.0850
$500	$0.1000	$0.0950	$0.0850
$1,000	$0.1000	$0.0950	$0.0850
$3,000	$0.1000	$0.0950	$0.0850
$5,000	$0.1000	$0.0950	$0.0850
$7,500	$0.0950	$0.0900	$0.0810
$10,000	$0.0900	$0.0860	$0.0770
$15,000	$0.0850	$0.0810	$0.0720
$20,000	$0.0800	$0.0760	$0.0680
$30,000	$0.0750	$0.0710	$0.0640

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 SimpleOptions, (Cont'd.)

6.12.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
$50	$0.1000	$0.0950	$0.0850
$100	$0.1000	$0.0950	$0.0850
$250	$0.1000	$0.0950	$0.0850
$500	$0.1000	$0.0950	$0.0850
$1,000	$0.1000	$0.0950	$0.0850
$3,000	$0.1000	$0.0950	$0.0850
$5,000	$0.1000	$0.0950	$0.0850
$7,500	$0.0950	$0.0900	$0.0810
$10,000	$0.0900	$0.0860	$0.0770
$15,000	$0.0850	$0.0810	$0.0720
$20,000	$0.0800	$0.0760	$0.0680
$30,000	$0.0750	$0.0710	$0.0640

C. Switched Access Outbound and Inbound Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and a $3,000 or $5,000 Monthly Usage Guarantee.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 SimpleOptions, (Cont'd.)

6.12.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates (N)

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
$50	$0.1000	$0.0950	$0.0850
$100	$0.1000	$0.0950	$0.0850
$250	$0.1000	$0.0950	$0.0850
$500	$0.1000	$0.0950	$0.0850
$1,000	$0.0700	$0.0670	$0.0600
$3,000	$0.0680	$0.0650	$0.0580
$5,000	$0.0650	$0.0620	$0.0550
$7,500	$0.0640	$0.0610	$0.0540
$10,000	$0.0630	$0.0600	$0.0540
$15,000	$0.0620	$0.0590	$0.0530
$20,000	$0.0610	$0.0580	$0.0520
$30,000	$0.0600	$0.0570	$0.0510

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 SimpleOptions, (Cont'd.)

6.12.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates (N)

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
$50	$0.1000	$0.0950	$0.0850
$100	$0.1000	$0.0950	$0.0850
$250	$0.1000	$0.0950	$0.0850
$500	$0.1000	$0.0950	$0.0850
$1,000	$0.0700	$0.0670	$0.0600
$3,000	$0.0680	$0.0650	$0.0580
$5,000	$0.0650	$0.0620	$0.0550
$7,500	$0.0640	$0.0610	$0.0540
$10,000	$0.0630	$0.0600	$0.0540
$15,000	$0.0620	$0.0590	$0.0530
$20,000	$0.0610	$0.0580	$0.0520
$30,000	$0.0600	$0.0570	$0.0510

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 RESERVED FOR FUTURE USE (T)

. (D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.15 Business Plan A (N)

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated access lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated access lines. Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

6.15.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.15 Business Plan A, (Cont'd.) (N)

6.15.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is $100.00.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects their entire Account; or
- When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer renegotiates the term plan for a longer term;
- When the Customer returns to the Company and the same term length agreement as a result of a winback program;
- When the Customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.15 Business Plan A, (Cont'd.) (N)

6.15.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.1180	$0.1121	$0.1062	$0.1003

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.1180	$0.1121	$0.1062	$0.1003

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.1475	$0.1401	$0.1328	$0.1254

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
$0.1475	$0.1401	$0.1328	$0.1254

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business Plan B (N)

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched or dedicated access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated access lines. Operator assisted calling is also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

6.16.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.16.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Feature Charges, Directory Assistance charges, Operator Usage and Surcharges, and Monthly Recurring Charges are contributory to the MUG. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the MUG and the actual contributory billing for that billing period. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business Plan B, (Cont'd.) (N)

6.16.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects its entire Account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company and the same term length agreement as a result of a winback program;
- When the Customer moves from the two year term on Plan B Service to any calling plan with the same term length;
- When the Customer reduces their term monthly spend level on level during a billing cycle; or
- When the Customer has encountered extremely poor service, verified by higher management.

Once the Customer has reached the lowest MUG level of Plan B, they may move to another plan without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the MUG to which they were originally subscribed. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business Plan B, (Cont'd.) (N)

6.16.4 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
$100	$0.1165	$0.1107	$0.1049	$0.0990
$500	$0.1150	$0.1093	$0.1035	$0.0978
$1,000	$0.1135	$0.1078	$0.1022	$0.0965
$2,000	$0.1120	$0.1064	$0.1008	$0.0952
$3,000	$0.1105	$0.1050	$0.0995	$0.0939
$5,000	$0.1090	$0.1036	$0.0981	$0.0927
$7,500	$0.1075	$0.1021	$0.0968	$0.0914
$10,000	$0.1060	$0.1007	$0.0954	$0.0901
$15,000	$0.1060	$0.1007	$0.0954	$0.0901
$20,000	$0.1060	$0.1007	$0.0954	$0.0901
$25,000	$0.1060	$0.1007	$0.0954	$0.0901
$30,000	$0.1060	$0.1007	$0.0954	$0.0901
$35,000	$0.1060	$0.1007	$0.0954	$0.0901
$40,000	$0.1060	$0.1007	$0.0954	$0.0901
$45,000	$0.1060	$0.1007	$0.0954	$0.0901
$50,000	$0.1060	$0.1007	$0.0954	$0.0901
$55,000	$0.1060	$0.1007	$0.0954	$0.0901
$60,000	$0.1060	$0.1007	$0.0954	$0.0901 (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business Plan B, (Cont'd.) (N)

6.16.4 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
$100	$0.1165	$0.1107	$0.1049	$0.0990
$500	$0.1150	$0.1093	$0.1035	$0.0978
$1,000	$0.1135	$0.1078	$0.1022	$0.0965
$2,000	$0.1120	$0.1064	$0.1008	$0.0952
$3,000	$0.1105	$0.1050	$0.0995	$0.0939
$5,000	$0.1090	$0.1036	$0.0981	$0.0927
$7,500	$0.1075	$0.1021	$0.0968	$0.0914
$10,000	$0.1060	$0.1007	$0.0954	$0.0901
$15,000	$0.1060	$0.1007	$0.0954	$0.0901
$20,000	$0.1060	$0.1007	$0.0954	$0.0901
$25,000	$0.1060	$0.1007	$0.0954	$0.0901
$30,000	$0.1060	$0.1007	$0.0954	$0.0901
$35,000	$0.1060	$0.1007	$0.0954	$0.0901
$40,000	$0.1060	$0.1007	$0.0954	$0.0901
$45,000	$0.1060	$0.1007	$0.0954	$0.0901
$50,000	$0.1060	$0.1007	$0.0954	$0.0901
$55,000	$0.1060	$0.1007	$0.0954	$0.0901
$60,000	$0.1060	$0.1007	$0.0954	$0.0901

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business Plan B, (Cont'd.) (N)

6.16.4 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
$100	$0.1475	$0.1401	$0.1328	$0.1254
$500	$0.1475	$0.1401	$0.1328	$0.1254
$1,000	$0.1475	$0.1401	$0.1328	$0.1254
$2,000	$0.0770	$0.0732	$0.0693	$0.0655
$3,000	$0.0765	$0.0727	$0.0689	$0.0650
$5,000	$0.0760	$0.0722	$0.0684	$0.0646
$7,500	$0.0755	$0.0717	$0.0680	$0.0642
$10,000	$0.0750	$0.0713	$0.0675	$0.0638
$15,000	$0.0745	$0.0708	$0.0671	$0.0633
$20,000	$0.0740	$0.0703	$0.0666	$0.0629
$25,000	$0.0735	$0.0698	$0.0662	$0.0625
$30,000	$0.0730	$0.0694	$0.0657	$0.0621
$35,000	$0.0725	$0.0689	$0.0653	$0.0616
$40,000	$0.0720	$0.0684	$0.0648	$0.0612
$45,000	$0.0715	$0.0679	$0.0644	$0.0608
$50,000	$0.0710	$0.0675	$0.0639	$0.0604
$55,000	$0.0705	$0.0670	$0.0635	$0.0599
$60,000	$0.0700	$0.0665	$0.0630	$0.0595

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business Plan B, (Cont'd.) (N)

6.2.4 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
$100	$0.1475	$0.1401	$0.1328	$0.1254
$500	$0.1475	$0.1401	$0.1328	$0.1254
$1,000	$0.1475	$0.1401	$0.1328	$0.1254
$2,000	$0.0770	$0.0732	$0.0693	$0.0655
$3,000	$0.0765	$0.0727	$0.0689	$0.0650
$5,000	$0.0760	$0.0722	$0.0684	$0.0646
$7,500	$0.0755	$0.0717	$0.0680	$0.0642
$10,000	$0.0750	$0.0713	$0.0675	$0.0638
$15,000	$0.0745	$0.0708	$0.0671	$0.0633
$20,000	$0.0740	$0.0703	$0.0666	$0.0629
$25,000	$0.0735	$0.0698	$0.0662	$0.0625
$30,000	$0.0730	$0.0694	$0.0657	$0.0621
$35,000	$0.0725	$0.0689	$0.0653	$0.0616
$40,000	$0.0720	$0.0684	$0.0648	$0.0612
$45,000	$0.0715	$0.0679	$0.0644	$0.0608
$50,000	$0.0710	$0.0675	$0.0639	$0.0604
$55,000	$0.0705	$0.0670	$0.0635	$0.0599
$60,000	$0.0700	$0.0665	$0.0630	$0.0595

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 E-Values Plan Service (N)

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched access lines. Operator assisted calling is also available under this plan.

6.17.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.17.2 Usage Rates

A. Switched Access Outbound Rates

Rate Per Minute: $0.1180 (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 RESERVED FOR FUTURE USE (T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 Dedicated Access Voice (N)

(Available only to existing Customers, at existing locations, without modification.)

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

6.19.1 Access Local Loop

Terms and conditions are the same as specified for National Private Line Services.

6.19.2 T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection for National Private Line Services.

6.19.3 ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination for National Private Line Services.

6.19.4 Agency Coordination

Terms, conditions and rates are the same as specified for National Private Line Services.

6.19.5 Term Commitment Plans

Same as specified for National Private Line Services. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services

Effective December 31, 2021, National Private Line service in this product guide is discontinued and withdrawn. A reasonable transition period beyond December 31, 2021 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) | | | (N)

(Available only to existing Customers, at existing locations, without modification.)

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

6.20.1 Services

A. DS0 Services:

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.1 Services, (Cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the Customer, the Company shall provide the Customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.2 Regulations, (Cont'd.)

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Verizon affiliate will not incur termination liability. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing the Companys' Terms and Conditions.

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC:

Installation Charge $160.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	$63.00	$0.14
51-100	$63.00	$0.14
101+	$65.00	$0.12

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service,

Per IOC - 128 kbps:

Installation Charge $160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	$119.00	$0.18
51-100	$119.00	$0.18
101+	$120.00	$0.17

Per IOC - 256 kbps:

Installation Charge $160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	$134.00	$0.36
51-100	$134.00	$0.36
101+	$137.00	$0.31

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service (Cont'd.)

Per IOC - 384 kbps:

Installation Charge $160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	$168.00	$0.54
51-100	$168.00	$0.54
101+	$203.00	$0.45

Per IOC - 512 kbps:

Installation Charge $160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	$192.00	$0.63
51-100	$192.00	$0.63
101+	$244.00	$0.56

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

Per IOC - 768 kbps:

Installation Charge $160.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	$226.00	$0.85
51-100	$226.00	$0.85
101+	$326.00	$0.77

3. DS1 Service

Per IOC:

Installation Charge $800.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	$234.00	$1.81
51-100	$216.00	$2.66
101+	$278.00	$1.28

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

4. DS3 Service

Per IOC:

Installation Charge: $5,000.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	$325.00	$15.14
51-100	$350.00	$13.03
101+	$400.00	$11.69

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

C. Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop
DS0	$320.00
FDS1-128 Kbps	$320.00
FDS1-256 Kbps	$320.00
FDS1-384 Kbps	$320.00
FDS1-512 Kbps	$320.00
FDS1-768 Kbps	$320.00
DS1	$320.00
DS3	$400.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

D. Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	$25.00
FDS1-128 Kbps	$75.00
FDS1-256 Kbps	$75.00
FDS1-384 Kbps	$75.00
FDS1-512 Kbps	$75.00
FDS1-768 Kbps	$75.00
DS1	$75.00
DS3	$400.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	$100.00
FDS1-128 Kbps	$100.00
FDS1-256 Kbps	$100.00
FDS1-384 Kbps	$100.00
FDS1-512 Kbps	$100.00
FDS1-768 Kbps	$100.00
DS1	$100.00
DS3	$100.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 National Private Line (PL) Services, (Cont'd.) (N)

6.20.3 Rates and Charges, (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR)

Effective December 31, 2021, National Frame Relay service in this product guide is discontinued and withdrawn. A reasonable transition period beyond December 31, 2021 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. (N) (N)

(Available only to existing Customers, at existing locations, without modification.)

6.21.1 Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this price list operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Arkansas. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.2 Responsibilities of the Customer

A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing the Companys' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.

2. Objectives to be measured are:

Network Availability
MTTR
Frame Delivery
Transit Delay

3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.

4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.

5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.

2. New installation prior to acceptance by the Customer.

3. Scheduled maintenance window with prior notifications.

4. Force Majeure.

5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the Customer exercises control or has the right to exercise control.

6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.

7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed $5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access). (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for Global Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

Termination Charge = Remaining Months x Monthly Charge. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month-to-month rates and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
$0.00 - $2,000.00	3%	4%	7%	9%	13%
$2,001 - $5,000.00	3%	6%	9%	11%	15%
$5,001 - $10,000.00	4%	7%	11%	14%	17%
$10,001 - $15,000.00	5%	8%	13%	16%	19%
$15,001 - $20,000.00	6%	10%	15%	18%	21%
$20, 001 - $25,000.00	7%	11%	17%	20%	23%
$25,001 and greater	8%	12%	19%	22%	25%

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

2. Individual Case Basis (ICB) Arrangement

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Verizon affiliate will not incur termination liability. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and

b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

56/64 Kbps	$350.00
128 Kbps-1.536 Mbp	$550.00

2. Monthly Charges, per National Port

Speed	
56/64 Kbps	$75.00
128 Kbps	$159.00
192 Kbps	$200.00
256 Kbps	$226.00
384 Kbps	$321.00
512 Kbps	$395.00
768 Kbps	$570.00
1024 Kbps	$730.00
1280 Kbps	$870.00
1536 Kbps	$1,000.00
4 Mbps	$970.00
6 Mbps	$1,160.00
10 Mbps	$1,660.00
22 Mbps	$1,910.00
45 Mbps	$2,410.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

1. Nonrecurring Charge

Per DLCI, CIR in Kbps:	$50.00

2. Monthly Recurring Charge

Per DLCI, CIR in Kbps

8 Kbps	$11.00
16 Kbps	$16.00
24 Kbps	$20.00
32 Kbps	$25.00
40 Kbps	$30.00
48 Kbps	$30.00
56 Kbps	$40.00
64 Kbps	$40.00
128 Kbps	$70.00
192 Kbps	$100.00
256 Kbps	$130.00
320 Kbps	$165.00
384 Kbps	$195.00
448 Kbps	$230.00
512 Kbps	$270.00
576 Kbps	$300.00
640 Kbps	$335.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Kbps

704 Kbps	$390.00
768 Kbps	$400.00
832 Kbps	$505.00
896 Kbps	$544.00
960 Kbps	$582.00
1024 Kbps	$620.00
1088 Kbps	$659.00
1152 Kbps	$675.00
1216 Kbps	$710.00
1280 Kbps	$720.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Mbps	
2 Mbps	$326.00
3 Mbps	$382.00
4 Mbps	$510.00
5 Mbps	$637.00
6 Mbps	$765.00
7 Mbps	$892.00
8 Mbps	$1,019.00
9 Mbps	$1,147.00
10 Mbps	$1,274.00
11 Mbps	$1,402.00
12 Mbps	$1,529.00
13 Mbps	$1,657.00
14 Mbps	$1,784.00
15 Mbps	$1,911.00
16 Mbps	$2,039.00
17 Mbps	$2,166.00
18 Mbps	$2,294.00
19 Mbps	$2,421.00
20 Mbps	$2,549.00
21 Mbps	$2,676.00
22 Mbps	$2,803.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port	$500.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change	$75.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port	$150.00

b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.

c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change	$100.00

F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver. (N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based)

Speed	Band T
8 Kbps	$6.00
16 Kbps	$9.00
24 Kbps	$18.00
32 Kbps	$24.00
40 Kbps	$30.00
48 Kbps	$36.00
56 Kbps	$35.00
64 Kbps	$35.00
128 Kbps	$65.00
192 Kbps	$100.00
256 Kbps	$135.00
320 Kbps	$175.00
384 Kbps	$200.00
448 Kbps	$250.00
512 Kbps	$275.00
576 Kbps	$300.00
640 Kbps	$325.00
704 Kbps	$350.00
768 Kbps	$375.00
832 Kbps	$420.00
896 Kbps	$450.00
960 Kbps	$490.00
1024 Kbps	$575.00
1088 Kbps	$625.00
1152 Kbps	$708.00
1216 Kbps	$748.00
1280 Kbps	$793.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 National Frame Relay Service (NFR), (Cont'd.) (N)

6.21.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	$50.00
3 Mbps	$50.00
4 Mbps	$50.00
5 Mbps	$50.00
6 Mbps	$50.00
7 Mbps	$50.00
8 Mbps	$50.00
9 Mbps	$50.00
10 Mbps	$50.00
11 Mbps	$50.00
12 Mbps	$100.00
13 Mbps	$100.00
14 Mbps	$100.00
15 Mbps	$100.00
16 Mbps	$100.00
17 Mbps	$100.00
18 Mbps	$100.00
19 Mbps	$100.00
20 Mbps	$100.00
21 Mbps	$100.00
22 Mbps	$100.00 (N)