
SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, except as otherwise indicated in the service description in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS

6.1 RESERVED FOR FUTURE USE (T)

Business In Touch Service has been withdrawn effective 5/1/2016 (T).

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 [Reserved For Future Use]

(T)

Plan H Service (marketing name Worldwide Saver) has been withdrawn effective 11/1/12.

(T)

(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 FirmRate (formerly Business Plan 1 or Business Plan C) (T)

6.3.1 General Description

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers. (T)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizon.com/tariffs/productguide.

6.3.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>	
Switched Access	18 seconds	6 seconds	
Dedicated Access	6 seconds	6 seconds	
Operator Assisted	60 seconds	60 seconds	(T)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 FirmRate, (Cont'd.)

6.3.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- C. When the Customer renegotiates the term plan for a longer term;
- D. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- E. When the customer moves from any grandfathered calling plan to FirmRate Plus, or any calling plan with the same term length.
- F. When the Customer moves from a one, two or three year term on FirmRate Service to Business Unlimited Long Distance. (N)

(N)
(N)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different plan.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 FirmRate, (Cont'd.)

6.3.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Month to <u>Month</u>	Term Plan Commitment			
	<u>One Year Term Plan</u>	<u>Two Year Term Plan</u>	<u>Three Year Term Plan</u>	
\$0.200	\$0.190	\$0.180	\$0.180	(I)

B. Switched Access Inbound (Toll Free) Rates

Month to <u>Month</u>	Term Plan Commitment			
	<u>One Year Term Plan</u>	<u>Two Year Term Plan</u>	<u>Three Year Term Plan</u>	
\$0.200	\$0.190	\$0.180	\$0.180	(I)

C. Dedicated Access Outbound Rates

Month to <u>Month</u>	Term Plan Commitment			
	<u>One Year Term Plan</u>	<u>Two Year Term Plan</u>	<u>Three Year Term Plan</u>	
\$0.200	\$0.190	\$0.180	\$0.180	(I)

D. Dedicated Access Inbound (Toll Free) Rates

Month to <u>Month</u>	Term Plan Commitment			
	<u>One Year Term Plan</u>	<u>Two Year Term Plan</u>	<u>Three Year Term Plan</u>	
\$0.200	\$0.190	\$0.180	\$0.180	(I)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 [Reserved for Future Use]

(D)
(T,D)
(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 [Reserved for Future Use], (Cont'd.)

(T,D)
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 [Reserved for Future Use], (Cont'd.)

(T,D)
(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 [Reserved for Future Use], (Cont'd.)

(T,D)
(D)

(D)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions

Effective November 16, 2009, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

6.5.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizon.com/tariffs/productguide.

6.5.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(T)

6.5.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

6.5.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer moves from a one or three year term on SimpleOptions Service to either Unlimited Long Distance Service or FlexDistance Service. (T)
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

(T,M)
(M)

6.5.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

<u>Monthly Usage Guarantee</u>	<u>Month to Month</u>	<u>One Year Term</u>	<u>Three Year Term</u>
\$50	\$0.0800	\$0.0760	\$0.0680
\$100	\$0.0750	\$0.0710	\$0.0640
\$250	\$0.0730	\$0.0690	\$0.0620
\$500	\$0.0700	\$0.0670	\$0.0600
\$1,000	\$0.0460	\$0.0430	\$0.0390
\$3,000	\$0.0440	\$0.0410	\$0.0370
\$5,000	\$0.0420	\$0.0390	\$0.0350
\$7,500	\$0.0420	\$0.0390	\$0.0350
\$10,000	\$0.0420	\$0.0390	\$0.0350
\$15,000	\$0.0420	\$0.0390	\$0.0350
\$20,000	\$0.0420	\$0.0390	\$0.0350
\$30,000	\$0.0420	\$0.0390	\$0.0350

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

6.5.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

<u>Monthly Usage</u> <u>Guarantee</u>	<u>Month to</u> <u>Month</u>	<u>One Year</u> <u>Term</u>	<u>Three Year</u> <u>Term</u>
\$50	\$0.0800	\$0.0760	\$0.0680
\$100	\$0.0750	\$0.0710	\$0.0640
\$250	\$0.0730	\$0.0690	\$0.0620
\$500	\$0.0700	\$0.0670	\$0.0600
\$1,000	\$0.0460	\$0.0430	\$0.0390
\$3,000	\$0.0440	\$0.0410	\$0.0370
\$5,000	\$0.0420	\$0.0390	\$0.0350
\$7,500	\$0.0420	\$0.0390	\$0.0350
\$10,000	\$0.0420	\$0.0390	\$0.0350
\$15,000	\$0.0420	\$0.0390	\$0.0350
\$20,000	\$0.0420	\$0.0390	\$0.0350
\$30,000	\$0.0420	\$0.0390	\$0.0350

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

(T,M)

6.5.5 Usage Rates, (Cont'd.)

(M)

C. Switched Access Outbound and Inbound Supplemental Discount

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The Supplemental Discount is available to existing Customers with a one or three year term and \$3,000 or \$5,000 Monthly Usage Guarantee.

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The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

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Term LevelSupplemental Discount

One Year

25%

Three Year

25%

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

6.5.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates

(N)

Monthly Usage

<u>Guarantee</u>	<u>Month to Month</u>	<u>One Year Term</u>	<u>Three Year Term</u>
\$50	\$0.0600	\$0.0570	\$0.0510
\$100	\$0.0600	\$0.0570	\$0.0510
\$250	\$0.0580	\$0.0550	\$0.0490
\$500	\$0.0550	\$0.0520	\$0.0470
\$1,000	\$0.0400	\$0.0380	\$0.0350
\$3,000	\$0.0390	\$0.0370	\$0.0340
\$5,000	\$0.0380	\$0.0360	\$0.0330
\$7,500	\$0.0370	\$0.0350	\$0.0320
\$10,000	\$0.0360	\$0.0340	\$0.0310
\$15,000	\$0.0350	\$0.0330	\$0.0300
\$20,000	\$0.0340	\$0.0320	\$0.0290
\$30,000	\$0.0330	\$0.0310	\$0.0280

E. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage

<u>Guarantee</u>	<u>Month to Month</u>	<u>One Year Term</u>	<u>Three Year Term</u>
\$50	\$0.0600	\$0.0570	\$0.0510
\$100	\$0.0600	\$0.0570	\$0.0510
\$250	\$0.0580	\$0.0550	\$0.0490
\$500	\$0.0550	\$0.0520	\$0.0470
\$1,000	\$0.0400	\$0.0380	\$0.0350
\$3,000	\$0.0390	\$0.0370	\$0.0340
\$5,000	\$0.0380	\$0.0360	\$0.0330
\$7,500	\$0.0370	\$0.0350	\$0.0320
\$10,000	\$0.0360	\$0.0340	\$0.0310
\$15,000	\$0.0350	\$0.0330	\$0.0300
\$20,000	\$0.0340	\$0.0320	\$0.0290
\$30,000	\$0.0330	\$0.0310	\$0.0280

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

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6.5.6 Bundled Service Option

A. General

The Bundled Service Option is offered to SimpleOptions Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to SimpleOptions that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

Eligible Business Customers must subscribe to Centrex (e.g. Centrex Plus, CustoPAKSM, CustofLEXSM, Centranet), ISDN PRI/IntellilinQ PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or FlexGrow from an affiliate of the Company. These services are defined in the Company affiliate's applicable price lists or contracts.

1. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this price list or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic SimpleOptions rates as specified in this price list.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 SimpleOptions, (Cont'd.)

(T,M)

6.5.6 Bundled Service Option, (Cont'd.)

(M)

A. General, (Cont'd.)

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2. Termination of Liability

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Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to SimpleOptions will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities.

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3. Combination with other offers

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Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to SimpleOptions Customers.

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B. Usage Rates

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Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services.

(M)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Plan K Service - Unlimited

(M)

Effective 5/17/14, Plan K Service - Unlimited calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

(T)

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(T)

6.6.1 General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

6.6.2 Qualifying Local Services

The qualifying local services are optional residential service packages offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge.

Plan K Service - Unlimited is offered to Customers in the Verizon local exchange company serving areas who also subscribe to one of the qualifying services provided by affiliates of the Company.

(M)

(M) - Material found on this page was previously located on Page 51.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Plan K Service - Unlimited, (Cont'd.)

(M)

6.6.2 Qualifying Local Services, (Cont'd.)

Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the affiliate company's posted Product Guide, Section 45 located at www.verizon.com/tariffs.

Verizon Regional Package sm (formerly Local Package Basic)*

Verizon Regional Package Extra sm (formerly Local Package Plus)*

Plan K Service - Unlimited is also offered to Customers outside of Verizon local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge as described in the Verizon local exchange company price lists referenced above. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying service package.

* Effective 06/16/2012, these Qualifying Local Services will no longer be available to new Customers.

(M)

(M) - Material found on this page was previously located on Page 52.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Plan K Service - Unlimited, (Cont'd.)

(M)

6.6.3 Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to TalkTime Service (30 Minute Allotment) rates, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime Service (30 Minute Allotment) rates, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

(M)

(M) - Material found on this page was previously located on Page 53.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Plan K Service - Unlimited, (Cont'd.)

(M)

6.6.4 Rates and Charges

A. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls).

B. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Monthly Recurring Charge	\$17.04
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(M)

(M) - Material found on this page was previously located on Page 54.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 Plan N Service - Unlimited

(M)

Effective 5/17/14, Plan N Service - Unlimited calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

(T)

(T)

6.7.1 General Description

Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This plan is available 24 hours a day, seven days a week for all interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

(M)

(M) - Material found on this page was previously located on Page 66.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 Plan N Service - Unlimited, (Cont'd.)

(M)

6.7.2 Qualifying Local Service

The qualifying local service is an optional residential service package offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provides the Customer with a combination of basic local service, unlimited intraLATA toll service, and a choice of up to three calling features for one monthly charge. Feature selection is subject to availability.

The following optional residential service package that qualifies for Plan N Service – Unlimited is listed below and is further described in the affiliated company's intrastate price lists. The qualifying service package is subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service package in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, of the affiliate company's posted Price Guide located at www.verizon.com/tariffs.

Verizon Regional Package Unlimited sm *

This unlimited plan is also offered to Customers outside of Verizon local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying local service package.

* Effective 06/16/2012, this Qualifying Local Service will no longer be available to new Customers.

(M)

(M) - Material found on this page was previously located on Page 67.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 Plan N Service - Unlimited, (Cont'd.)

(M)

6.7.3 Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to TalkTime Service (30 Minute Allotment) rates of this price list, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to TalkTime Service (30 Minute Allotment) rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option.

(M)

(M) - Material found on this page was previously located on Page 68.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 Plan N Service - Unlimited, (Cont'd.)

(M)

6.7.4 Rates and Charges

A. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

B. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$16.99
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(M) - Material found on this page was previously located on Page 69.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.8 E-Values Plan Service

(N)

E-Values Plan Service is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan.

6.8.1 Billing Increments

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.8.2 Usage Rates

A. Switched Access Outbound Rates

<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Maximum</u>
IntraLATA	\$0.05	\$0.25
InterLATA	\$0.05	\$0.25

B. Switched Access Inbound (Toll Free) Rates

<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Maximum</u>
IntraLATA	\$0.05	\$0.25
InterLATA	\$0.05	\$0.25

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 Business Plan A

(N)

Business Plan A is available to existing Business Customers only. Existing Customers relocating within the state in which service is initially installed, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

6.9.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 Business Plan A, (Cont'd.)

(N)

6.9.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- B. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- C. When the Customer renegotiates the term plan for a longer term;
- D. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- E. When the Customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 Business Plan A, (Cont'd.)

(N)

6.9.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Month-to-Month		Term Plan Commitment				Three Year Term Plan	
<u>Minimum</u>	<u>Maximum</u>	One Year Term Plan		Two Year Term Plan		<u>Minimum</u>	<u>Maximum</u>
\$0.050	\$0.300	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	\$0.050	\$0.300
		\$0.050	\$0.300	\$0.050	\$0.300		

B. Switched Access Inbound (Toll Free) Rates

Month-to-Month		Term Plan Commitment				Three Year Term Plan	
<u>Minimum</u>	<u>Maximum</u>	One Year Term Plan		Two Year Term Plan		<u>Minimum</u>	<u>Maximum</u>
\$0.050	\$0.300	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	\$0.050	\$0.300
		\$0.050	\$0.300	\$0.050	\$0.300		

C. Dedicated Access Outbound Rates

Month-to-Month		Term Plan Commitment				Three Year Term Plan	
<u>Minimum</u>	<u>Maximum</u>	One Year Term Plan		Two Year Term Plan		<u>Minimum</u>	<u>Maximum</u>
\$0.040	\$0.250	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	\$0.040	\$0.250
		\$0.040	\$0.250	\$0.040	\$0.250		

D. Dedicated Access Inbound (Toll Free) Rates

Month-to-Month		Term Plan Commitment				Three Year Term Plan	
<u>Minimum</u>	<u>Maximum</u>	One Year Term Plan		Two Year Term Plan		<u>Minimum</u>	<u>Maximum</u>
\$0.040	\$0.250	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	\$0.040	\$0.250
		\$0.040	\$0.250	\$0.040	\$0.250		

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F)

(N)

6.10.1 General Description

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls, and Toll Free service calls.

This plan is no longer offered to new Customers.

6.10.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Business Block of Time Service, the customer must subscribe to a qualifying business dial tone service, business exchange service that include both:

- A. Unlimited local exchange calling, and
- B. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F), (Cont'd.)

(N)

6.10.3 Limitations of Service

Business Block of Time Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Block of Time Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Block of Time Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to FirmRate Plus Service unless the Customer selects another Optional Business Service.

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to FirmRate Plus Service, described in Section 3.7, as a result of non-business use.

This calling plan is only offered where billing and system capabilities exist.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F), (Cont'd.)

(N)

6.10.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates - Minimum

Monthly Recurring <u>Charge</u>	Minutes Allotted in <u>Monthly</u> <u>Recurring Charge</u>	Additional Per Minute <u>Charge</u> <u>over Allotment</u>
\$20.00	400	\$0.0350

Rates - Maximum

Monthly Recurring <u>Charge</u>	Minutes Allotted in <u>Monthly</u> <u>Recurring Charge</u>	Additional Per Minute <u>Charge</u> <u>over Allotment</u>
\$80.00	400	\$0.140

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F), (Cont'd.)

(N)

6.10.5 Bundled Service Option

A. General Description

The Bundled Service Option is offered to Business Block of Time Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates price lists as described below.

Unlimited Local Usage for
Business -

Verizon Pennsylvania Inc., Informational Price list
for Competitive Services, Pa. P.U.C.-No. 500,
Section 43

Unlimited Local and Toll Usage
for Business -

Verizon Pennsylvania Inc., Informational Price list
for Competitive Services, Pa. P.U.C.-No. 500,
Section 43

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F), (Cont'd.)

(N)

6.10.5 Bundled Service Option, (Cont'd.)

B. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business FlexGrow services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, flexpath, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from an affiliated local exchange company.

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to FirmRate Plus Service, described in Section 3.7, as a result of non-business use.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to FirmRate Plus Service unless the Customer selects another Optional Business Service.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F), (Cont'd.)

(N)

6.10.5 Bundled Service Option, (Cont'd.)

C. Bundled Service Option Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Business Block of Time Service (formerly Business Plan F), (Cont'd.)

(N)

6.10.5 Bundled Service Option, (Cont'd.)

C. Bundled Service Option Rates and Charges, (Cont'd.)

2. Rates - Minimum

<u>Monthly Recurring Charge</u>	<u>Minutes Allotted in Monthly Recurring Charge</u>	<u>Additional Per Minute Charge over Allotment</u>
\$12.00	400	\$0.035

Rates - Maximum

<u>Monthly Recurring Charge</u>	<u>Minutes Allotted in Monthly Recurring Charge</u>	<u>Additional Per Minute Charge over Allotment</u>
\$48.00	400	\$0.140

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 Dedicated Access

(Available only to existing Customers, at existing locations, without modification.)

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

6.11.1 Access Local Loop

Terms and conditions are the same as specified in Section 6.12 for National Private Line Services.

6.11.2 T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in Section 6.12 for National Private Line Services and in the Rate Schedule.

6.11.3 ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in Section 6.12 for National Private Line Services and in the Rate Schedule.

6.11.4 Agency Coordination

Terms, conditions and rates are the same as specified in Section 6.12 for National Private Line Services and in the Rate Schedule.

6.11.5 Term Commitment Plans

Same as specified in Section 6.12 for National Private Line Services.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services

Effective December 31, 2021, National Private Line service in this product guide is discontinued and withdrawn. A reasonable transition period beyond December 31, 2021 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
|
|
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(N)

(Available only to existing Customers, at existing locations, without modification.)

6.12.1 General Description

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

6.12.2 Services

A. DS0 Services

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.12.2 Services, (Cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

6.12.3 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.12.3 Regulations, (Cont'd.)

A. Service Guarantee, (Cont'd.)

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ratio of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.3 Regulations, (Cont'd.)

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, e.g., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

6.12.4 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC price lists or other Carrier price lists.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.4 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC

Installation Charge: \$160.00

Monthly Charges:

<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.4 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service

Per IOC - 128 kbps:

Installation Charge: \$160.00

Monthly Charges

<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

Per IOC - 256 kbps:

Installation Charge: \$160.00

Monthly Charges

<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12	National Private Line (PL) Services, (Cont'd.)	(N)												
	(Available only to existing Customers, at existing locations, without modification.)													
6.12.4	Rates and Charges, (Cont'd.)													
B.	Interoffice Channel (IOC), (Cont'd.)													
2.	FDS1 Service (Cont'd.)													
	Per IOC - 384 kbps:													
	Installation Charge:	\$160.00												
	Monthly Charges													
	<table><tr><th><u>Mileage</u></th><th><u>Fixed</u></th><th><u>Per Mile</u></th></tr><tr><td>0-50</td><td>\$168.00</td><td>\$0.54</td></tr><tr><td>51-100</td><td>\$168.00</td><td>\$0.54</td></tr><tr><td>101+</td><td>\$203.00</td><td>\$0.45</td></tr></table>	<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>	0-50	\$168.00	\$0.54	51-100	\$168.00	\$0.54	101+	\$203.00	\$0.45	
<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>												
0-50	\$168.00	\$0.54												
51-100	\$168.00	\$0.54												
101+	\$203.00	\$0.45												
	Per IOC - 512 kbps:													
	Installation Charge:	\$160.00												
	Monthly Charges													
	<table><tr><th><u>Mileage</u></th><th><u>Fixed</u></th><th><u>Per Mile</u></th></tr><tr><td>0-50</td><td>\$192.00</td><td>\$0.63</td></tr><tr><td>51-100</td><td>\$192.00</td><td>\$0.63</td></tr><tr><td>101+</td><td>\$244.00</td><td>\$0.56</td></tr></table>	<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>	0-50	\$192.00	\$0.63	51-100	\$192.00	\$0.63	101+	\$244.00	\$0.56	(N)
<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>												
0-50	\$192.00	\$0.63												
51-100	\$192.00	\$0.63												
101+	\$244.00	\$0.56												

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.4 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

Per IOC - 768 kbps:

Installation Charge: \$160.00

Monthly Charges

<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.4 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

3. DS1 Service

Per IOC:

Installation Charge: \$800.00

Monthly Charges

<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

4. DS3 Service

Per IOC:

Installation Charge: \$5,000.00

Monthly Charges:

<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.4 Rates and Charges, (Cont'd.)

C. Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

<u>Circuit</u>	<u>Nonrecurring Charge</u>
DS0	\$320.00
FDS1-128 Kbps	\$320.00
FDS1-256 Kbps	\$320.00
FDS1-384 Kbps	\$320.00
FDS1-512 Kbps	\$320.00
FDS1-768 Kbps	\$320.00
DS1	\$320.00
DS3	\$400.00

D. Access Coordination

A Monthly Recurring Charge applies for each Access Local Loop.

<u>Circuit</u>	<u>Monthly Recurring Charge</u>
DS0	\$25.00
FDS1-128 Kbps	\$75.00
FDS1-256 Kbps	\$75.00
FDS1-384 Kbps	\$75.00
FDS1-512 Kbps	\$75.00
FDS1-768 Kbps	\$75.00
DS1	\$75.00
DS3	\$400.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.12.4 Rates and Charges, (Cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent.

<u>Circuit</u>	<u>Nonrecurring Charge</u>
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 National Private Line (PL) Services, (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.12.4 Rates and Charges, (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

<u>Service Period</u>	<u>Percent Discount Level</u>
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

<u>Service Period</u>	<u>Percent Discount Level</u>
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR)

Effective December 31, 2021, National Frame Relay service in this product guide is discontinued and withdrawn. A reasonable transition period beyond December 31, 2021 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
|
|
(N)

(Available only to existing Customers, at existing locations, without modification.)

6.13.1 Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this price list operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Pennsylvania. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.13.1 Description, (Cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

National Permanent Virtual Circuits (PVC')

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC price lists or other Carriers' price lists.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

(N)

(M) – Material found on this page was previously located on Page 92.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

- 6.13 National Frame Relay Service (NFR), (Cont'd.)
(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA:

1. A service outage that is not supported by a Company trouble ticket;
2. New installation prior to acceptance by the Customer;
3. Scheduled maintenance window with prior notifications;
4. Force Majeure;
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control;
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company; and
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (e.g., Ports, PVCs and Company provided local access).

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

Termination Charge = Remaining Months x Monthly Charge.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month-to-month rates and will be charged the standard monthly recurring charges.

Applicable Discounts:

Minimum Monthly Revenue Commitment	One Year <u>Term</u>	Two Year <u>Term</u>	Three Year <u>Term</u>	Four Year <u>Term</u>	Five Year <u>Term</u>
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

- 6.13 National Frame Relay Service (NFR), (Cont'd.)
(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

2. Individual Case Basis (ICB) Arrangement

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the customer may terminate the contract without incurring any termination liability charges.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.13.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.13.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met:

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time the Company may provide certain special promotional offering to its Customers. These offerings may be limited to certain dates, times and locations.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates, (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Charge, per National Port

Speed

56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

1. Nonrecurring Charge

Per DLCI, CIR in Kbps: \$50.00

2. Monthly Recurring Charge

Per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13	National Frame Relay Service (NFR), (Cont'd.)	(N)
	(Available only to existing Customers, at existing locations, without modification.)	
6.13.4	NFR Components and Rates, (Cont'd.)	
D.	National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)	
2.	Monthly Recurring Charge, (Cont'd.)	
	Per DLCI, CIR in Kbps	
	704 Kbps	\$390.00
	768 Kbps	\$400.00
	832 Kbps	\$505.00
	896 Kbps	\$544.00
	960 Kbps	\$582.00
	1024 Kbps	\$620.00
	1088 Kbps	\$659.00
	1152 Kbps	\$675.00
	1216 Kbps	\$710.00
	1280 Kbps	\$720.00
		(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR),
(Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.13.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port	\$500.00
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2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change	\$75.00
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(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.13.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port	\$150.00
------------------	----------

- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

- 6.13 National Frame Relay Service (NFR), (Cont'd.)
(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change	\$100.00
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F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

- 6.13 National Frame Relay Service (NFR), (Cont'd.)
(Available only to existing Customers, at existing locations, without modification.)

(N)

6.13.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based)

<u>Speed</u>	<u>Band T</u>
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 National Frame Relay Service (NFR), (Cont'd.)

(Available only to existing Customers, at existing locations, without modification.)

6.13.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

<u>Speed</u>	<u>Band T</u>
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

(N)

(N)