

SERVICE DESCRIPTIONS, RATES AND CHARGES

(N) (D)

(N)(D)

SERVICE DESCRIPTIONS, RATES AND CHARGES

(N) (D)

(N)(D)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.1.1 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>household Size</u>	<u>Income Limitation</u>	
1-2	\$27,500	(C)
3	\$31,900	
4	\$38,800	
Each Additional Member	\$6,900	(C)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential¹

(N)

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.1.1 below for eligibility requirements and other conditions.

R3²: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

(T)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

3. The customer meets either the Income-Based Criterion or the Program Based Creteria.

The California Public Utilities Commission develops the eligibility requirements for qualified households to receive the California LifeLine discounts. The eligibility requirements can be found at:

<http://www.cpuc.ca.gov/lifeline/> and
https://www.californialifeline.com/en/eligibility_requirements.

California Tariff No. 7 (Continued on next Sheet)

¹ Effective March 15, 2020, the Company will no longer offer local exchange service to new residential customers as described in this section. Also effective March 15, 2020, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section will no longer be able to move, add to, or change the service to which they are subscribed.

(N)
|
|
(N)

² Beginning February 1, 1998, this service will not be offered to new customers.

(T)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.2 GTE Exchange Areas (Cont'd)

1.2.2 California Lifeline

1.2.2.1 R2:

(Beginning February 1, 1998, this service will not be offered to new customers.)

Basic Service is offered to low income households to include one home phone line with unlimited local calling (zones 1 and 2 only) and unlimited incoming calls.

10-10XXX Selective Blocking is offered on a limited basis by specific systems within geographical areas.

1.3 Operator Assistance¹: Operator Handled Calling Service is provided to Customers and Users of the Company's local calling services. Local exchange calls may be placed on a person-to-person basis or on an operator handled station-to-station basis. (N)

1.3.1 Operator Verification/Interrupt Service: Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

1.4 Directory Assistance: Customers and Users of the Company's End User service may obtain directory assistance in determining telephone numbers within the NPA in which they subscribe to such service by calling the Directory Assistance operator. Residential customers will receive an allowance up to five (5) Directory Assistance calls per month. Certified hearing and speech impaired customers will receive an unlimited amount of Directory Assistance calls.

1.5 Directory Services: Provides for a single directory listing in the telephone directory published by the dominant exchange service provider in the Customer's exchange area, of the station number which is designated as the customer's main billing number. Directory listings of additional Company station numbers associated with a Customer's service will be provided for a monthly recurring charge per listing.

In addition, a nonpublished listing will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.

1.5.1 Telephone Directory: The Company will provide each customer annually at no charge one copy of a printed directory listing all telephone service subscribers (except for unlisted and unpublished numbers) within the Customer's local calling area. The Company may, at its option, either publish its own directory or provide a copy of one published by another exchange service provider.

¹ Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service. (N)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>Household Size</u>	<u>Income Limitation</u>	
1-2	\$25,700	(C)
3	\$29,900	
4	\$36,200	
Each Additional Member	\$6,300	(C)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

(D)

(D)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

(D)

(D)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.1.1 below for eligibility requirements and other conditions.

(C)

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>household Size</u>	<u>Income Limitation</u>
1-2	\$25,900
3	\$30,100
4	\$36,500
Each Additional Member	\$6,400

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>Household Size</u>	<u>Income Limitation</u>	
1-2	\$25,900	(C)
3	\$30,100	
4	\$36,500	
Each Additional Member	\$6,400	(C)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

(D)

(D)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: (i) the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>household Size</u>	<u>Income Limitation</u>
1-2	\$25,900
3	\$30,100
4	\$36,500
Each Additional Member	\$6,400

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.1.1 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>household Size</u>	<u>Income Limitation</u>	
1-2	\$27,000	(C)
3	\$31,300	
4	\$38,100	
Each Additional Member	\$6,800	(C)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)
 - 1.1 Pacific Bell Exchange Areas (Cont'd)
 - 1.1.1 California Lifeline (Cont'd)
 - 1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

17. [Reserved For Future Use.]

(D)

(D)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

17. [Reserved For Future Use.]

(D)

(D)

1.2 GTE Exchange Areas

1.2.1 R1:

(Beginning February 1, 1998, this service will not be offered to new customers.)

Local Exchange Service offered for a flat monthly fee for residential service to include one home phone line and unlimited local (zone 1 and 2 only) calling. Customers have the choice of two calling plans; R1 for local service only, or R1 with long distance. Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc.

1.2.2 California Lifeline

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 1.1.1.1. Customers will receive one home phone line with the choice of either Basic Service as specified below. The rate is per month for one line into the home. Customers will receive a 100% credit on the Network Access for Interstate Calling charge and an allowance of up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all ULTS eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. California Lifeline provides a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, access to California Relay Service the option of voluntary toll blocking services, free access to toll-free numbers, and one-time free blocking of 900/976 and other required information services. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

(C)
|
|
|
|
(C)

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.

(D)
|
|
|
|
(D)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

2. Customers may qualify for California Lifeline either through participation in an eligible public program or by verifying that the current income of the household of one or more persons does not exceed established limits. Both eligible public programs and income limitations are as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are:

Prior year's state, federal or tribal tax return
Income statements or paycheck stubs for three consecutive months within the calendar year.
Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
A divorce decree
Child support document
Other official document

(C)(N)

(C)(N)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.2 GTE Exchange Areas (Cont'd)

1.2.2 California Lifeline

1.2.2.1 R2:

(Beginning February 1, 1998, this service will not be offered to new customers.)

Basic Service is offered to low income households to include one home phone line with unlimited local calling (zones 1 and 2 only) and unlimited incoming calls.

10-10XXX Selective Blocking is offered on a limited basis by specific systems within geographical areas

1.3 Operator Assistance¹: Operator Handled Calling Service is provided to Customers and Users of the Company's local calling services. Local exchange calls may be placed on a person-to-person basis or on an operator handled station-to-station basis.

1.3.1 Operator Verification/Interrupt Service: Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

1.4 Directory Assistance: Customers and Users of the Company's End User service may obtain directory assistance in determining telephone numbers within the NPA In which they subscribe to such service by calling the Directory Assistance operator. Residential customers will receive an allowance up to five (5) Directory Assistance calls per month. Certified hearing and speech impaired customers will receive an unlimited amount of Directory Assistance calls.

1.5 Directory Services: Provides for a single directory listing in the telephone directory published by the dominant exchange service provider in the Customer's exchange area, of the station number which is designated as the customer's main billing number. Directory listings of additional Company station numbers associated with a Customer's service will be provided for a monthly recurring charge per listing.

In addition, a nonpublished listing will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.

1.5.1 Telephone Directory: The Company will provide each customer annually at no charge one copy of a printed directory listing all telephone service subscribers (except for unlisted and unpublished numbers) within the Customer's local calling area. The Company may, at its option, either publish its own directory or provide a copy of one published by another exchange service provider.

¹ Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp., will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.

(T)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.17 Miscellaneous Wholesale Local Services

This section sets forth the Operator Services and Directory Assistance made available by MCImetro Access Transmission Services LLC to the Carrier for resale to its customers. General terms, conditions, service and feature descriptions, as described in the Rules Section herein apply where appropriate, unless otherwise specified in this Section.

A) Operator Services¹

In addition to the usage charges identified in the Rate Section for this service, operator-assisted charges will apply.

(N)

B) Directory Assistance

In addition to the usage charges identified in the Rate Section for this service, directory assistance charges will apply.

Operator Services and Directory Assistance charges do not contribute to discount levels.

5.18 Wholesale Local Service Optional Features

This section sets forth the Central Office Optional Features made available by MCImetro Access Transmission Services LLC to Carrier for resale to its customers. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. A variety of features are available for local switched service. Standard features for all lines include Touch Tone, Selective Caller ID Blocking, and Call Forward Variable.

A) Optional Features

The following is a list of Optional Features available for all lines. See the Rate Schedule in this tariff for the rates.

Three-Way Calling

Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)

Distinctive Ringing

Toll Restriction

Call Forward Busy (not available on a line with Call Waiting)

Call Forward Don't Answer

Speed Dialing 8

Speed Dialing 30

Vanity Number

Hotline (not available with ANY other features)

¹ Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.

(N)

(N)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.6 900/976 Call Blocking Service:¹

A. Description: 900/976 Call Blocking Service is an optional service which provides customers with the capability to block originating calls to the 1-900 calling networks. With 900/976 Call Blocking Service, all originating calls to 900/976 numbers nationwide will be blocked. Customers subscribing to 900 Call Blocking Service attempting to dial a 900/976 number from a restricted line will reach a Company-provided intercept announcement.

B. Availability of Service: 900/976 Call Blocking Service will be offered at no charge in all exchanges where facilities and conditions permit.

1.6.1 900/976 Blocking: Allows a subscriber to block outgoing calls to 1+, 0+, 900/976-xxx-xxxx.

1.7 Text Telephone Service: The Text Telephone Service enables Residential customers who are deaf, hard-of-hearing or speech-impaired persons using Text Telephone Devices (TDDs) or similar devices to communicate freely with the hearing population not using TDDs and vice versa. Small Business customers with less than five telephone lines also may participate if qualification requirements are met. Customers must be certified, in writing, by a licensed physician, audiologist, speech pathologist, or by an authorized State or Federal agency or educational institution approved by the California Public Utilities Commission, as having a permanent or temporary hearing or speech impairment which precludes oral communications and who have and use a text telephone for visual communications. The written certification of the speech or hearing impairment must be presented to an MCImetro Customer Service Center. Upon request, MCImetro Customer Service will furnish applicants with a certification form.

1.8 Emergency Services (911): Access to 911 Emergency Service is provided at no charge.

1.9 Number Referral Service: Number Referral Service is an optional intercept arrangement for diversion of calls to a number which is no longer in service. A call to a disconnected number with Basic Referral is provided with information which may include: the called number; why the call was not connected; and, what can be done to reach the called party. Customers may choose between Basic Referral Service Option and No Referral Service Option. Basic Referral Service Option is available for the first three months a number is no longer in service for residential customers and six months for small business customers. When the disconnected number is dialed, an automated response repeats the called number; provides the status of the called number; and, provides a new number for the called party. No Referral Service Option is an automated response that states the called number has been disconnected and no further information is provided.

1.10 711 Dialing Code: Payphone owners are not permitted to charge for connection to California Relay Service via 711.

1.11 Payphone Signage: As of January 1, 2002, Payphone signage must reflect the fact that a 711 call is a free call to the California Relay Service using the language 711 is a free call to TRS/CRS.

California Tariff No. 7 (Continued on next Sheet)

¹This service will only be available in areas where 900/976 Call Blocking Service is available.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential¹

The applicability of business and residential rates is governed by the actual or obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service or from the listing requested or from evidence of usage, once the service is established.

2.1 Business Rates apply at the following locations:

- (1) In offices, stores, factories and all other premises of a business nature and at any other premises where the substantial and predominant use of the service is professional, occupational or administrative in nature, rather than social or domestic.
- (2) In boarding houses and rooming houses with more than five rooms available for rent (except as noted in b. following), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, hospitals and private and public institutions, and where the service is not subject to semi-public or public use.
- (3) At any location when the listing of "office" is provided, or where any title indicating a trade, occupation or profession is listed (except as modified under the directory listing tariff schedule).
- (4) At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the Customer's household, or the Customer's guests is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards or otherwise.
- (5) At a residence location regardless of the form of listing furnished, where service is provided at a location which is not part of a domestic household.

2.2 Residential Rates apply at the following locations:

- (1) In private residences or residential apartments of hotels and apartment houses, in the residential premises of boarding and rooming houses and all other premises of strictly a residential nature as long as business listings are not provided and where the predominant use of the service is social and domestic in nature rather than professional, occupational or administrative.
 - a. If it is found that a Customer is using residence service for business purposes, the Company will thereafter require the Customer to take business Services except in cases where the Customer thereafter uses the service for residence or domestic purposes only.
 - b. Repetitive commercial solicitation from residential service is considered business activity and is not permitted.

California Tariff No. 7, (Continued on next Sheet)

¹Also see Definitions of Business Service and Residential Services in Rule No. 1 of this tariff.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential¹

The applicability of business and residential rates is governed by the actual or obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service or from the listing requested or from evidence of usage, once the service is established.

2.1 Business Rates apply at the following locations:

- (1) In offices, stores, factories and all other premises of a business nature and at any other premises where the substantial and predominant use of the service is professional, occupational or administrative in nature, rather than social or domestic.
- (2) In boarding houses and rooming houses with more than five rooms available for rent (except as noted in b. following), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, hospitals and private and public institutions, and where the service is not subject to semi-public or public use.
- (3) At any location when the listing of "office" is provided, or where any title indicating a trade, occupation or profession is listed (except as modified under the directory listing tariff schedule).
- (4) At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the Customer's household, or the Customer's guests is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards or otherwise.
- (5) At a residence location regardless of the form of listing furnished, where service is provided at a location which is not part of a domestic household.

2.2 Residential Rates apply at the following locations:

- (1) In private residences or residential apartments of hotels and apartment houses, in the residential premises of boarding and rooming houses and all other premises of strictly a residential nature as long as business listings are not provided and where the predominant use of the service is social and domestic in nature rather than professional, occupational or administrative.
 - a. If it is found that a Customer is using residence service for business purposes, the Company will thereafter require the Customer to take business Services except in cases where the Customer thereafter uses the service for residence or domestic purposes only.
 - b. Repetitive commercial solicitation from residential service is considered business activity and is not permitted.

California Tariff No. 7, (Continued on next Sheet)

¹Also see Definitions of Business Service and Residential Services in Rule No. 1 of this tariff.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential^{1,2}

(N)

The applicability of business and residential rates is governed by the actual or obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service or from the listing requested or from evidence of usage, once the service is established.

2.1 Business Rates apply at the following locations:

- (1) In offices, stores, factories and all other premises of a business nature and at any other premises where the substantial and predominant use of the service is professional, occupational or administrative in nature, rather than social or domestic.
- (2) In boarding houses and rooming houses with more than five rooms available for rent (except as noted in b. following), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, hospitals and private and public institutions, and where the service is not subject to semi-public or public use.
- (3) At any location when the listing of "office" is provided, or where any title indicating a trade, occupation or profession is listed (except as modified under the directory listing tariff schedule).
- (4) At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the Customer's household, or the Customer's guests is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards or otherwise.
- (5) At a residence location regardless of the form of listing furnished, where service is provided at a location which is not part of a domestic household.

2.2 Residential Rates apply at the following locations:

- (1) In private residences or residential apartments of hotels and apartment houses, in the residential premises of boarding and rooming houses and all other premises of strictly a residential nature as long as business listings are not provided and where the predominant use of the service is social and domestic in nature rather than professional, occupational or administrative.
 - a. If it is found that a Customer is using residence service for business purposes, the Company will thereafter require the Customer to take business Services except in cases where the Customer thereafter uses the service for residence or domestic purposes only.
 - b. Repetitive commercial solicitation from residential service is considered business activity and is not permitted.

California Tariff No. 7, (Continued on next Sheet)

¹ Also see Definitions of Business Service and Residential Services in Rule No. 1 of this tariff.

² Effective March 15, 2020, the Company will no longer offer local exchange service to new residential customers as described in this section. Also effective March 15, 2020, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section will no longer be able to move, add to, or change the service to which they are subscribed.

(N)
|
|
(N)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

2. Customers may qualify for California Lifeline either through participation in an eligible public program or by verifying that the current income of the household of one or more persons does not exceed established limits. Both eligible public programs and income limitations are as listed in the tariffs of Pacific Bell Telephone Company d/b/a AT&T California. Acceptable income documents for Income Certification are:

Prior year's state, federal or tribal tax return
Income statements or paycheck stubs for three consecutive months within the calendar year.
Statement of benefits from Social Security, Veterans' Administration, retirement/pension, unemployment compensation, and/or workmen's compensation
A divorce decree
Child support document
Other official document

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>Household Size</u>	<u>Income Limitation</u>	
1-2	\$25,100	(C)
3	\$29,300	
4	\$35,400	
Each additional household member	\$ 6,100	(C)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential (Cont'd)

2.3 211 Dialing Code

2-1-1 Originating Service is an outbound local telephone exchange communication service that allows local exchange and users served by MCImetro Access Transmission Services Corp., switch facilities 211 service provider by dialing an abbreviated telephone number (2-1-1). A caller is routed to a referral service and then to an agency that can provide information concerning social services such as housing assistance, programs to assist with utility bills, food assistance and other less urgent situations not currently addressed by either 911 or 311 services. 211 originating service will be activated in the MCI switches upon request of 211 originating service by an Information and Referral provider (I &R), the certification of that I & R provider for a particular area by the CPUC and consistent with the implementation schedule identified by the I & R Provider. (T)

2.3.1 Scope of Service

- 211 Originating service can be accessed only by the end users of the facility based local exchange service that are served by MCI switches.
- 211 Originating service is available free of charge from MCI wireline subscriber location served by an MCI switch. Normal operating charge will apply to all MCI payphones from which 211 originating Service is available.
- 211 Originating Service is capable of passing the signaling generated by industry standard telecommunication devices for the deaf (TDD). The TDD signaling is available free of charge. The calling party is responsible for providing the appropriate TDD and the I&R provider is responsible for providing and operating the appropriate telecommunication equipment to receive and handle TDD generated signals.
- 211 Originating Service activation will only be available to PBX and key switching systems (CPE) when those systems have been correctly programmed by the owner of the CPE to allow 211 dialing. I&R Provider is responsible for notifying consumers of all applicable CPE programming requirements.
- 211 Originating Service will not complete calls dialed using 0+ 211, 1+ 211, or payphone calls originating from a correctional institution or operated assisted calls.
- There can be only one 211 I&R Provider for each originating caller NPA-NXX serving area. This assures that 211 calls from an end user located within 211 call center. All RTN's must be 8YY numbers.
- I&R Provider may designate only one RTN per 211 service area but may designate different RTNs for different 211 service areas as describe below.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

3. No person who is claimed as a dependent on another person's income tax return shall be eligible for California Lifeline.
4. The applicant's total household income is subject to verification by the California Public Utilities Commission or by the Certifying Agent.
5. Certification of eligibility for California Lifeline must be approved by the Certifying Agent. Recertification is required annually or at any time the qualifying criteria for recipients change.
6. Customers requesting California Lifeline will first be charged regular non-recurring service charges as set forth in this Tariff. Credits for California Lifeline discounts will be applied after the customer is approved. A change of service charge may apply. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for monthly recurring service for basic residential service and service connection, if applicable, until approval by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account.
7. The Certifying Agent will mail recertification forms annually to each recipient of California Lifeline. Customers must return the forms and be approved for California Lifeline to continue to receive California Lifeline rates. If the Certifying Agent establishes that the customer is ineligible, the Customer will be removed from the California Lifeline program and may be charged for previous California Lifeline discounts that the customer should not have received.
8. Additional service and equipment are not included in the California Lifeline rate, but will be provided to California Lifeline customers at applicable tariffed (or non-tariffed) rates.
9. Establishment of Credit - California Lifeline Residence Applicants

A deposit or other form of security will not be required unless the California Lifeline applicant has an unpaid final residence bill over 45 days old.

Customers who have an unpaid toll bill and elect to subscribe to toll blocking will not be required to post a service deposit in order to initiate California Lifeline.

When the Company requires a deposit, the deposit amount will be determined in accordance with Rule No. 7 in the Company's Tariff. . Deposits will be refunded upon approval for California Lifeline.

(C)(N)
(C)(N)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential (Cont'd)

2.3 211 Dialing Code (Cont'd)

2.3.1 Scope of Service (Cont.)

- Usage charges for 8YY telephone numbers obtained by I&R Provider and use as RTNs will be billed by I&R provider's 8YY carrier of choice.
- I&R Provider is responsible for ordering all requisite circuits and I&R Provider premises equipment to enable I&R provider's designated call center(s). to process 211 call volumes in the fashion that meets I&R Provider's internal service level requirements.
- I&R is responsible for notifying the public concerning the geographic jurisdiction where the 211 service is available and its potential uses and benefits.
- 211 Originating Service is offered subject to the availability of facilities and service to I&R Provider is contingent upon I&R Provider complying with all regulatory requirements and approvals.

2.3.2 Rates and Charges

Per Switch

- a) Monthly Recurring Charges: \$0.00
Initial Switch Set-up: \$0.00
Subsequent Switch Modification: \$0.00

b) Non-Recurring Charges:

<u>Installation Charge</u>	<u>Non-Recurring Charge (Per switch)</u>
Initial Switch Set-up:	\$475.00
Subsequent Switch Modification:	\$475.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service¹

(N)

3.1 Application of Service

Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

California Tariff No. 7 (Continued on next Sheet)

¹ Effective March 15, 2020, the Company will no longer offer local exchange service to new residential customers as described in this section. Also effective March 15, 2020, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section will no longer be able to move, add to, or change the service to which they are subscribed.

(N)
|
|
(N)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service

3.1 Application of Service

Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service

3.1 Application of Service

Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

3. No person who is claimed as a dependent on another person's income tax return shall be eligible for California Lifeline.
4. The applicant's total household income is subject to verification by the California Public Utilities Commission or by the Certifying Agent.
5. Certification of eligibility for California Lifeline must be approved by the Certifying Agent. Recertification is required annually or at any time the qualifying criteria for recipients change.
6. Customers requesting California Lifeline will first be charged regular non-recurring service charges as set forth in this Tariff. Credits for California Lifeline discounts will be applied after the customer is approved. A change of service charge may apply. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for monthly recurring service for basic residential service and service connection, if applicable, until approval by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account.
7. The Certifying Agent will mail recertification forms annually to each recipient of California Lifeline. Customers must return the forms and be approved for California Lifeline to continue to receive California Lifeline rates. If the Certifying Agent establishes that the customer is ineligible, the Customer will be removed from the California Lifeline program and may be charged for previous California Lifeline discounts that the customer should not have received.
8. Additional service and equipment are not included in the California Lifeline rate, but will be provided to California Lifeline customers at applicable tariffed (or non-tariffed) rates.
9. Establishment of Credit - California Lifeline Residence Applicants

A deposit or other form of security will not be required unless the California Lifeline applicant has an unpaid final residence bill over 45 days old.

Customers who have an unpaid toll bill and elect to subscribe to toll blocking will not be required to post a service deposit in order to initiate California Lifeline.

When the Company requires a deposit, the deposit amount will be determined in accordance with Rule No. 7 in the Company's Tariff. Deposits will be refunded upon approval for California Lifeline.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: (i) the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.
2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>Household Size</u>	<u>Income Limitation</u>	
1-2	\$24,700	(C)
3	\$28,800	
4	\$34,800	
Each additional household member	\$ 6,000	(C)

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings

3.2.1 Residential R1-U Service¹

Customers who subscribe to this service will receive one home phone line includes touch tone service. Customers who qualify for Lifeline and Link Up Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1-U charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services for intraLATA charges.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Rates and Charges:

Non-Recurring Charges may apply:

Line Connection Fee: \$33.00

Monthly Recurring Charge: \$39.99

California Tariff No. 7 (Continued on next Sheet)

¹Effective October 1, 2003, this service will no longer be available to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings (Cont'd)

3.2.2 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under www.mci.com and the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services, or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Schedule CAL P.U.C. No. 4-T.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: \$42.99

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

10. Reestablishment of Credit - California Lifeline Residence Applicants

- A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the Company for the premises at which service is to be restored, to pay a reconnection charge and to reestablish credit by making a deposit as prescribed in Rule No. 7 in the Company's Tariff, before service is restored.
- An applicant who previously has been a customer of the Company and during the last twelve months of the prior service, has had service temporarily or permanently discontinued for nonpayment of bills, will be required to pay any unpaid balance due the Company and to reestablish credit by making the deposit prescribed in Rule No. 7 in the Company's Tariff.

11. Customers qualifying for California Lifeline will be entitled to one installation every 12 months of a primary access line. No carry-over credit will be given for years in which no installation at reduced rates is made.

12. Existing non- California Lifeline customers qualifying for California Lifeline will be charged the California Lifeline change of service charge for change in class, type or grade of service, if applicable.

13. Recipients of California Lifeline must notify the Company when they no longer qualify for California Lifeline or if the service no longer meets the household's needs. Upon receipt of the notification, the Company will change the service to the regular tariffed rates (or non-tariffed rates, as the case might be) for the service furnished. No charge will be applicable for this change in service.

14. If the Company discovers that conditions exist which cause the recipient not to qualify for California Lifeline, the customer will be notified that the service will be converted to regular tariffed (or non-tariffed) rates, retroactive to the date the customer can prove they became ineligible. If the customer cannot prove when they became ineligible, the Company will bill the customer retroactive to the last certification date. The rate billed will be the difference between the California Lifeline rate and the regular full rate, excluding usage, and will include nonrecurring charges, if applicable.

15. Two California Lifeline lines shall be provided to a household with only one member if the household satisfies all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) the household member has submitted a medical certificate that (a) complies with Pub. Util. Code § 2881 et seq., and (b) indicates the customer's need for TTY device; (iii) the household possesses a TTY device; and (iv) the household subscribes to 3-way calling. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.3 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$33.00*
Line Connection Fee Incremental	\$33.00
Installation Dispatch	\$50.00
Installation Dispatch Incremental	\$50.00
Service Restoral Charge	\$19.00
Directory Listing Change Charge - Record Order Charge	\$6.65
Telephone Number Change Charge	\$9.00
Telephone Number Change Charge Incremental	\$9.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$1.25
Service Order Charge	\$4.75 ¹
Blocking Set Up Charge	\$4.25
Facilities Move Charge ¹	\$250.00

* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

3.4 Blocking Options

Toll Blocking: Blocks the following outgoing calls from a customer's line.

Blocks: 0-, 0+, 0++, Direct Dialed IntraLATA toll, InterLATA toll, 767-XXXX in Northern California, 853-XXXX in Southern California, 950, 10XXX, 101XXXX and 1XXXX, 1+ Dialing, with the exception of calls to Custom 8 service, 700, 900, 976 calls.

Blocking Options Charges

Toll Blocking (per line): \$ 1.90

California Tariff No. 7 (Continued on next Sheet)

¹This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

10. Reestablishment of Credit - California Lifeline Residence Applicants

- A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the Company for the premises at which service is to be restored, to pay a reconnection charge and to reestablish credit by making a deposit as prescribed in Rule No. 7 in the Company's Tariff, before service is restored.
- An applicant who previously has been a customer of the Company and during the last twelve months of the prior service, has had service temporarily or permanently discontinued for nonpayment of bills, will be required to pay any unpaid balance due the Company and to reestablish credit by making the deposit prescribed in Rule No. 7 in the Company's Tariff.

11. Customers qualifying for California Lifeline will be entitled to one installation every 12 months of a primary access line. No carry-over credit will be given for years in which no installation at reduced rates is made.

12. Existing non- California Lifeline customers qualifying for California Lifeline will be charged the California Lifeline change of service charge for change in class, type or grade of service, if applicable.

13. Recipients of California Lifeline must notify the Company when they no longer qualify for California Lifeline or if the service no longer meets the household's needs. Upon receipt of the notification, the Company will change the service to the regular tarified rates (or non-tarified rates, as the case might be) for the service furnished. No charge will be applicable for this change in service.

14. If the Company discovers that conditions exist which cause the recipient not to qualify for California Lifeline, the customer will be notified that the service will be converted to regular tarified (or non-tarified) rates, retroactive to the date the customer can prove they became ineligible. If the customer cannot prove when they became ineligible, the Company will bill the customer retroactive to the last certification date. The rate billed will be the difference between the California Lifeline rate and the regular full rate, excluding usage, and will include nonrecurring charges, if applicable.

15. Two California Lifeline lines shall be provided to a household with only one member if the household satisfies all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) the household member has submitted a medical certificate that (a) complies with Pub. Util. Code § 2881 et seq., and (b) indicates the customer's need for TTY device; (iii) the household possesses a TTY device; and (iv) the household subscribes to 3-way calling. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.5 California Lifeline/LinkUp

3.5.1 California Lifeline

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 1.1.1.1 preceding. California Lifeline includes discounted installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Directory Assistance will be charged. (C)

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

Customers are not charged the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Fund surcharge, California Relay Service and Communications Device Fund surcharge, and California Lifeline surcharge.

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Qualifying California Lifeline Line:	\$10.00	\$6.84

3.5.2 Link Up Program

1. Link Up is an assistance program for qualifying low-income customers designed to help offset applicable line connection charges for the installation or transfer of service from one residential premises to another.
2. In order to be eligible for the Link Up Service, a residential customer must participate in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Senior Citizen Discount, Federal Public Housing, or Low Income Energy Assistance Program.

Discount

Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principle residence, up to \$16.50.

Customers who enroll in California Lifeline subsequent to enrollment in Link Up will receive an additional credit not to exceed \$6.50.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

16. Two California Lifeline lines shall be provided to a household with two or more members if the household satisfies all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code § 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

17. Beginning June 1, 2017, the following limitation on Customers requesting the California LifeLine discounts for their local exchange service as provided in this tariff applies:

60 Day Freeze for Transferring California LifeLine Discounts (also called Discount Transfer Freeze) for Home Local Exchange Service: Once the California LifeLine Administrator ("Administrator") approves a Customer's eligibility to receive the California LifeLine discounts, the customer must keep his or her California LifeLine discounts with the same phone company for 60 days. The 60-day clock begins when the California LifeLine discounts start. After staying with the same phone company for 60 days, Customer may choose to remain with the Company or to change to a different phone company while keeping the California LifeLine discounts. This requirement means that Customer can only transfer his or her California LifeLine discounts to a different phone company once every 60 days. The transferring of Customer's California LifeLine discounts to a different phone company restarts the 60-day clock.

Customer may cancel his or her Company phone service under this tariff or switch phone companies at any time. However, if Customer is still within the 60-day clock and cancels his or her Company phone service under this tariff or switches phone companies, then Customer will stop receiving the California LifeLine discounts and will be removed from the California LifeLine Program.

(M*) (N)

(M*) (N)

M* - The Material Previously Located on this Page Has Been Moved To Original Sheet No. 28.2

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

4. Business Service

4.1 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

4.2 Presubscription: PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA toll calls, without dialing the Access Code. The following charge applies each time the Customer requests a change to their intraLATA PIC. This charge applies per line or per trunk for each Local Line or Local Trunk PIC change requested, subsequent to the initial designation:

PIC-2 Change (per line or per trunk): \$1.49

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd) T

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd) T

16. Two California Lifeline lines shall be provided to a household with two or more members if the household satisfies all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code § 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line. T

1.2 GTE Exchange Areas

1.2.1 R1:
(Beginning February 1, 1998, this service will not be offered to new customers.)
Local Exchange Service offered for a flat monthly fee for residential service to include one home phone line and unlimited local (zone 1 and 2 only) calling. Customers have the choice of two calling plans; R1 for local service only, or R1 with long distance. Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc. T

1.2.2 California Lifeline T
California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 1.1.1.1. Customers will receive one home phone line with the choice of either Basic Service as specified below. The rate is per month for one line into the home. Customers will receive a 100% credit on the Network Access for Interstate Calling charge and an allowance of up to five (5) Directory Assistance calls per month. T

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all ULTS eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line. T

Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc. T

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES

1. Residential

1.1 Pacific Bell Exchange Areas

1.1.1 California Lifeline

California Lifeline includes installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Customers will receive a call allowance up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

See Section 1.1.2 below for eligibility requirements and other conditions.

R3¹: Flat rate service offered to low income households for a flat monthly fee for residential service to include one home phone line, unlimited local (zone 1 and 2 only) calling and unlimited incoming calls.

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions

1. The residence premises at which the service is requested is the applicant's principal place of residence. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment. A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of California Lifeline.

2. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>Household Size</u>	<u>Income Limitation</u>
1-2	\$24,000
3	\$28,200
4	\$34,000
Each additional household member	\$ 5,800

California Tariff No. 7 (Continued on next Sheet)

¹Beginning February 1, 1998, this service will not be offered to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.1 General

MCImetro Wholesale Local Service (WLS) is offered to other telecommunications carriers for the provision of telecommunications services to End Users who are the customers of MCImetro's Wholesale Local Services Customer.

General terms and conditions as described in this tariff apply, where appropriate, unless otherwise specified in this Section. Any references in this Section to service descriptions in other sections of the tariff shall include all definitions, terms and conditions applicable to that service. Unless expressly provided to the contrary herein, however, such references do not incorporate the rates and charges contained in the referenced material. Where incorporated service descriptions use the terms "customer" or "subscriber", such terms shall be deemed to mean:

- A) "Carrier" (as defined in this Section) when the context concerns ordering service for resale to its customer; entering into and determining payment plans for resold service; including calculating minimum usage requirements for optional toll calling plans; requesting repair of resold service, including authorization for the dispatch of service technicians to the Carrier's Customer's premises and performance of any premises work; and billing responsibility for the provision of service ordered by the Carrier, and the use, activation, or premature termination of service by Carrier's Customers; or
- B) "Carrier's Customer" (as defined in this Section) when the context concerns the definition of the service location (premises); the configuration and sizing of the telecommunications system, network or service resold; and the manner in which the resold service, including any aspects or capabilities of service, are used, activated, or accessed. Carrier's Customer is also the equivalent term when referenced service descriptions contain any of the following terms: user, station user, group, group member, account agent, supervisor or attendant position or line.

Unless otherwise stated, aggregation of Wholesale Local Services including usage Services for the purposes of applying volume discounts is permitted for carriers. Operator Services Directory assistance, State and Local charges, and administrative charges are not applicable for purposes of applying volume discounts or contributing to revenue commitments.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.1 General

MCImetro Wholesale Local Service (WLS) is offered to other telecommunications carriers for the provision of telecommunications services to End Users who are the customers of MCImetro's Wholesale Local Services Customer.

General terms and conditions as described in this tariff apply, where appropriate, unless otherwise specified in this Section. Any references in this Section to service descriptions in other sections of the tariff shall include all definitions, terms and conditions applicable to that service. Unless expressly provided to the contrary herein, however, such references do not incorporate the rates and charges contained in the referenced material. Where incorporated service descriptions use the terms "customer" or "subscriber", such terms shall be deemed to mean:

- A) "Carrier" (as defined in this Section) when the context concerns ordering service for resale to its customer; entering into and determining payment plans for resold service; including calculating minimum usage requirements for optional toll calling plans; requesting repair of resold service, including authorization for the dispatch of service technicians to the Carrier's Customer's premises and performance of any premises work; and billing responsibility for the provision of service ordered by the Carrier, and the use, activation, or premature termination of service by Carrier's Customers; or
- B) "Carrier's Customer" (as defined in this Section) when the context concerns the definition of the service location (premises); the configuration and sizing of the telecommunications system, network or service resold; and the manner in which the resold service, including any aspects or capabilities of service, are used, activated, or accessed. Carrier's Customer is also the equivalent term when referenced service descriptions contain any of the following terms: user, station user, group, group member, account agent, supervisor or attendant position or line.

Unless otherwise stated, aggregation of Wholesale Local Services including usage Services for the purposes of applying volume discounts is permitted for carriers. Operator Services Directory assistance, State and Local charges, and administrative charges are not applicable for purposes of applying volume discounts or contributing to revenue commitments.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer

- A) The Carrier is responsible for obtaining all appropriate regulatory approvals necessary for the provision of telecommunications services to End Users.
- B) Nothing in this tariff shall be deemed to create a third party beneficiary relationship with the Carrier's customers. The Carrier shall indemnify and hold the Company harmless from all claims based on any reason whatsoever from its customers or third parties.
- C) The Carrier shall save the Company harmless against any and all claims and expenses (including attorneys' fees and costs) which may arise from or in connection with such WLS resale including, but not limited to, claims for libel, slander, infringement of copyright or patents, claims for injuries to persons or property damage or any other damage in connection with the Company's service or resold Services arising out of any act or omission of the Carrier or End User in connection with facilities or services provided by the Company or the Carrier or End User, claims for interruption of or deficiencies, failures or errors in service and any consequences thereof and claims arising from mistakes in or omission of directory listings.
- D) Carrier shall accept the Company's initial and continuing credit approval procedures and policies. The Company reserves the right to withhold initiation or full implementation of any or all WLS pending the Company's initial satisfactory credit review and approval thereof which may be conditioned upon terms specified by the Company, including, but not limited to, security for payments due hereunder in the form of a cash deposit or other means. The Company reserves the right to modify its requirements, if any, with respect to any security or other assurance provided by Carrier for payments due hereunder in light of Carrier's actual usage when compared to projected usage levels upon which any security or assurance requirement was based.
- E) If at any time there is a material adverse change in Carrier's creditworthiness, then in addition to any other remedies available to the Company, the Company may elect, in its sole discretion, to exercise one or more of the following remedies:
 - 1) cause Start of Service for WLS described in a previously executed Service Request to be withheld;
 - 2) cease providing WLS pursuant to a Disconnection Notice in accordance with the tariff;
 - 3) decline to accept a Service Request or other requests from Carrier to provide WLS which the Company may otherwise be obligated to accept; and/or

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

16. Two California Lifeline lines shall be provided to a household with two or more members if the household satisfies all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code § 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

17. [Reserved For Future Use.]

(D)

(D)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer

- A) The Carrier is responsible for obtaining all appropriate regulatory approvals necessary for the provision of telecommunications services to End Users.
- B) Nothing in this tariff shall be deemed to create a third party beneficiary relationship with the Carrier's customers. The Carrier shall indemnify and hold the Company harmless from all claims based on any reason whatsoever from its customers or third parties.
- C) The Carrier shall save the Company harmless against any and all claims and expenses (including attorneys' fees and costs) which may arise from or in connection with such WLS resale including, but not limited to, claims for libel, slander, infringement of copyright or patents, claims for injuries to persons or property damage or any other damage in connection with the Company's service or resold Services arising out of any act or omission of the Carrier or End User in connection with facilities or services provided by the Company or the Carrier or End User, claims for interruption of or deficiencies, failures or errors in service and any consequences thereof and claims arising from mistakes in or omission of directory listings.
- D) Carrier shall accept the Company's initial and continuing credit approval procedures and policies. The Company reserves the right to withhold initiation or full implementation of any or all WLS pending the Company's initial satisfactory credit review and approval thereof which may be conditioned upon terms specified by the Company, including, but not limited to, security for payments due hereunder in the form of a cash deposit or other means. The Company reserves the right to modify its requirements, if any, with respect to any security or other assurance provided by Carrier for payments due hereunder in light of Carrier's actual usage when compared to projected usage levels upon which any security or assurance requirement was based.
- E) If at any time there is a material adverse change in Carrier's creditworthiness, then in addition to any other remedies available to the Company, the Company may elect, in its sole discretion, to exercise one or more of the following remedies:
 - 1) cause Start of Service for WLS described in a previously executed Service Request to be withheld;
 - 2) cease providing WLS pursuant to a Disconnection Notice in accordance with the tariff;
 - 3) decline to accept a Service Request or other requests from Carrier to provide WLS which the Company may otherwise be obligated to accept; and/or

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

E) (Cont'd)

- 4) condition its provision of WLS or acceptance of a Service Request on Carrier's assurance of payment which shall be a deposit or such other means to establish reasonable assurance of payment. An adverse material change in Carrier's creditworthiness shall include, but not be limited to:
 - a) Carrier's material default of its obligations to the Company under this tariff or any other agreement with MCImetro Access Transmission Services LLC; (T)
 - b) failure of Carrier to make full payment of all undisputed charges due hereunder on or before the Due Date on three (3) or more occasions during any period of twelve (12) or fewer months or Carrier's failure to make such payment on or before the Due Date (or the Alternate Due Date, if applicable) in any two (2) consecutive months;
 - c) acquisition of Carrier (whether in whole or by majority or controlling interest) by an entity which is insolvent, which is subject to bankruptcy or insolvency proceedings, which owes past due amounts to the Company or any entity affiliated with the Company or which is a materially greater credit risk than Carrier; or,
 - d) Carrier's being subject to or having filed for bankruptcy or insolvency proceedings or the legal insolvency of Carrier.

F) If the Carrier ceases to resell WLS to its customers and fails to make arrangements for the continuation of such Services the Carrier shall provide an option to its customers to select an alternate Carrier. In the event that the Carrier fails to provide such option or any of Carrier's Customers fail to exercise such option, Company may, at the End User's request, provide local exchange services to the Carrier's End User under the Company's current retail terms and conditions, including then-current recurring and usage sensitive rates for service being furnished.

G) The Carrier shall follow the pre-order procedures established by the Company, including completion and acceptance of the WLS implementation questionnaire and WLS Agreement, prior to submitting its first request for WLS.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

E) (Cont'd)

4) condition its provision of WLS or acceptance of a Service Request on Carrier's assurance of payment which shall be a deposit or such other means to establish reasonable assurance of payment. An adverse material change in Carrier's creditworthiness shall include, but not be limited to:

- a) Carrier's material default of its obligations to the Company under this tariff or any other agreement with MCImetro Access Transmission Services Corp.; (T)
- b) failure of Carrier to make full payment of all undisputed charges due hereunder on or before the Due Date on three (3) or more occasions during any period of twelve (12) or fewer months or Carrier's failure to make such payment on or before the Due Date (or the Alternate Due Date, if applicable) in any two (2) consecutive months;
- c) acquisition of Carrier (whether in whole or by majority or controlling interest) by an entity which is insolvent, which is subject to bankruptcy or insolvency proceedings, which owes past due amounts to the Company or any entity affiliated with the Company or which is a materially greater credit risk than Carrier; or,
- d) Carrier's being subject to or having filed for bankruptcy or insolvency proceedings or the legal insolvency of Carrier.

F) If the Carrier ceases to resell WLS to its customers and fails to make arrangements for the continuation of such Services the Carrier shall provide an option to its customers to select an alternate Carrier. In the event that the Carrier fails to provide such option or any of Carrier's Customers fail to exercise such option, Company may, at the End User's request, provide local exchange services to the Carrier's End User under the Company's current retail terms and conditions, including then-current recurring and usage sensitive rates for service being furnished.

G) The Carrier shall follow the pre-order procedures established by the Company, including completion and acceptance of the WLS implementation questionnaire and WLS Agreement, prior to submitting its first request for WLS.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

16. Two California Lifeline lines shall be provided to a household with two or more members if the household satisfies all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code § 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

1.2 GTE Exchange Areas

1.2.1 R1:

(Beginning February 1, 1998, this service will not be offered to new customers.)

Local Exchange Service offered for a flat monthly fee for residential service to include one home phone line and unlimited local (zone 1 and 2 only) calling. Customers have the choice of two calling plans; R1 for local service only, or R1 with long distance. Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc.

1.2.2 California Lifeline

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 1.1.1.1. Customers will receive one home phone line with the choice of either Basic Service as specified below. The rate is per month for one line into the home. Customers will receive a 100% credit on the Network Access for Interstate Calling charge and an allowance of up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all ULTS eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

- H) Prior to submitting an order for WLS, the Carrier must have obtained written documentation from the customer, explicitly authorizing the Carrier to provide local exchange telecommunications services. This proof of authorization must be retained by the Carrier and shall be made available upon request within two (2) business days from the day the request was made. The required form and content of customer authorization may be amended from time to time to meet the changing needs of the Company and the regulatory requirements imposed upon all carriers by the Commission. In the event that the Carrier cannot provide the Proof of authorization within two business days, the Carrier must within two business days thereafter:
- 1) notify the Company to change the End User back to the local exchange carrier providing service to the End User before the change to the Carrier was made;
 - 2) Provide any End User information and billing records the Carrier has obtained relating to the End User to the prior Carrier;
 - 3) notify the End User and the Company that the change has been made; and
 - 4) pay the Company \$50.00 per line to compensate the Company for switching the End User back to the original carrier.
- I) The Company will accept and process Carrier's requests for changes to a Primary Interexchange Carrier (PIC) selection on behalf of End Users being provided local exchange service by the Carrier through the purchase of WLS. All such End User requests will be sole responsibility of the Carrier, including but not limited to: all communications with third parties, Commission inquiries and complaints, and resolution of all disputes concerning PIC selections. Accordingly, Carrier shall save the Company harmless against all claims and expenses (including attorney's fees and costs) which may arise from or in connection with this section.
- J) The Carrier shall be responsible for modifying and connecting any of its systems with Company provided interfaces. The Carrier will be required to take service in sufficient quantity or of appropriate class or grade of service so as to prevent the unreasonable interference with the service of other Carriers or of other of the Company's Customers.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.2 GTE Exchange Areas (Cont'd)

1.2.2 California Lifeline

T

1.2.2.1 R2:

(Beginning February 1, 1998, this service will not be offered to new customers.)

Basic Service is offered to low income households to include one home phone line with unlimited local calling (zones 1 and 2 only) and unlimited incoming calls.

10-10XXX Selective Blocking is offered on a limited basis by specific systems within geographical areas.

1.3 Operator Assistance: Operator Handled Calling Service is provided to Customers and Users of the Company's local calling services. Local exchange calls may be placed on a person-to-person basis or on an operator handled station-to-station basis.

1.3.1 Operator Verification/Interrupt Service: Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

1.4 Directory Assistance: Customers and Users of the Company's End User service may obtain directory assistance in determining telephone numbers within the NPA in which they subscribe to such service by calling the Directory Assistance operator. Residential customers will receive an allowance up to five (5) Directory Assistance calls per month. Certified hearing and speech impaired customers will receive an unlimited amount of Directory Assistance calls.

1.5 Directory Services: Provides for a single directory listing in the telephone directory published by the dominant exchange service provider in the Customer's exchange area, of the station number which is designated as the customer's main billing number. Directory listings of additional Company station numbers associated with a Customer's service will be provided for a monthly recurring charge per listing.

In addition, a nonpublished listing will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.

1.5.1 Telephone Directory: The Company will provide each customer annually at no charge one copy of a printed directory listing all telephone service subscribers (except for unlisted and unpublished numbers) within the Customer's local calling area. The Company may, at its option, either publish its own directory or provide a copy of one published by another exchange service provider.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

- H) Prior to submitting an order for WLS, the Carrier must have obtained written documentation from the customer, explicitly authorizing the Carrier to provide local exchange telecommunications services. This proof of authorization must be retained by the Carrier and shall be made available upon request within two (2) business days from the day the request was made. The required form and content of customer authorization may be amended from time to time to meet the changing needs of the Company and the regulatory requirements imposed upon all carriers by the Commission. In the event that the Carrier cannot provide the Proof of authorization within two business days, the Carrier must within two business days thereafter:
- 1) notify the Company to change the End User back to the local exchange carrier providing service to the End User before the change to the Carrier was made;
 - 2) Provide any End User information and billing records the Carrier has obtained relating to the End User to the prior Carrier;
 - 3) notify the End User and the Company that the change has been made; and
 - 4) pay the Company \$50.00 per line to compensate the Company for switching the End User back to the original carrier.
- I) The Company will accept and process Carrier's requests for changes to a Primary Interexchange Carrier (PIC) selection on behalf of End Users being provided local exchange service by the Carrier through the purchase of WLS. All such End User requests will be sole responsibility of the Carrier, including but not limited to: all communications with third parties, Commission inquiries and complaints, and resolution of all disputes concerning PIC selections. Accordingly, Carrier shall save the Company harmless against all claims and expenses (including attorney's fees and costs) which may arise from or in connection with this section.
- J) The Carrier shall be responsible for modifying and connecting any of its systems with Company provided interfaces. The Carrier will be required to take service in sufficient quantity or of appropriate class or grade of service so as to prevent the unreasonable interference with the service of other Carriers or of other of the Company's Customers.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

- K) When the Company receives an order from a Carrier (Ordering Carrier) for services under this Part for a Carrier's Customer ("End User"), and the Company is currently providing services under this Part to another Carrier for the same End User (Carrier Customer of Record), the Company shall notify its Carrier Customer of Record of such order coincident with processing the order. It shall then be the responsibility of the Carrier Customer of Record and the Ordering Carrier to resolve any issues related to the End User. Carrier Customer of Record and/or Ordering Carrier agree to hold harmless and indemnify Company against any and all liability and claims, including reasonable attorney's fees, that may result from the Company acting under this paragraph.

The Carrier is required to adhere to the Company's Local Number Portability procedures which places the responsibility on the Carrier for all communication with End Users, Interexchange Carriers, and other local service providers.

The Carrier is solely responsible for the payment of charges for all services furnished in this Part including, but not limited to, calls originated or accepted at its End Users service locations.

- L) The Company will provide facilities, equipment, and services to its local loop demarcation point. The Company is responsible for the provisioning and maintenance of its facilities, equipment, and services to the local loop demarcation point, including those located at that point. The Carrier is responsible for the completion of services beyond the Company's demarcation point.

5.3 Availability

The offering of Wholesale Local Service is subject to the continuing availability of the necessary facilities and equipment on an economic basis. Service is available where technically feasible from appropriately equipped central offices. The use of such services is subject to the technical parameters of the services provided.

5.4 Limitations

- A) Use of WLS by a Carrier does not entitle the Carrier to access revenues associated with origination and termination of interexchange services over the local services provided.
- B) The Carrier may not, without the Company's written authorization, offer WLS under any of the brand names of the Company or any of its affiliates, nor may any Carrier state or imply that there is any joint business association or any similar arrangement with the Company in the provision of telecommunications services to the Carrier's customers.
- C) Local service may not be utilized as a substitute for carrier access services. The Company reserves the right to commission an audit to ensure that this condition is met.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

17. (Cont'd)

A Customer who wishes to transfer his or her California LifeLine discounts to a different phone company sooner than the 60-day timeframe described above may do so if one of the following applies:

1. Customer moves to a new address
2. Customer's phone company no longer offers phone service or otherwise fails to provide phone service
3. Customer's phone company charged late fees greater than Customer's monthly out of pocket cost for Customer's phone service
4. Customer's phone company was found in violation of either the California LifeLine Program's, the California Public Utilities Commission's, or the Federal Communications Commission's rules while Customer was a participant in Lifeline service and that rule violation impacted the Customer.

Service Failure Exception:

Customers who experience a service failure should immediately inform the Company of the service failure so Company can try and resolve the service failure. If Company is unable to resolve the service failure, Customer can request an exception to the discount transfer freeze due to a service failure (also called a service failure exception). Customer must inform Company of the service failure prior to requesting the service failure exception.

Examples of what would NOT constitute as a failure to provide **home** phone service include:

- a) The California LifeLine participant's dissatisfaction with the feature(s) of the service, the service rate(s), or the quality of customer service.
- b) The California LifeLine participant's confusion about the phone service plan.

A California LifeLine participant can contact the California LifeLine Administrator by phone 877-858-7463 or going to Check Your Status at www.californialifeline.com to request a service failure exception to the discount transfer freeze. The Administrator will then determine whether it is appropriate to start the exception process. If the California LifeLine Administrator grants the exception order, the California LifeLine participant can transfer the California LifeLine discounts to a different phone company prior to the discount transfer freeze ending.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

- K) When the Company receives an order from a Carrier (Ordering Carrier) for services under this Part for a Carrier's Customer ("End User"), and the Company is currently providing services under this Part to another Carrier for the same End User (Carrier Customer of Record), the Company shall notify its Carrier Customer of Record of such order coincident with processing the order. It shall then be the responsibility of the Carrier Customer of Record and the Ordering Carrier to resolve any issues related to the End User. Carrier Customer of Record and/or Ordering Carrier agree to hold harmless and indemnify Company against any and all liability and claims, including reasonable attorney's fees, that may result from the Company acting under this paragraph.

The Carrier is required to adhere to the Company's Local Number Portability procedures which places the responsibility on the Carrier for all communication with End Users, Interexchange Carriers, and other local service providers.

The Carrier is solely responsible for the payment of charges for all services furnished in this Part including, but not limited to, calls originated or accepted at its End Users service locations.

- L) The Company will provide facilities, equipment, and services to its local loop demarcation point. The Company is responsible for the provisioning and maintenance of its facilities, equipment, and services to the local loop demarcation point, including those located at that point. The Carrier is responsible for the completion of services beyond the Company's demarcation point.

5.3 Availability

The offering of Wholesale Local Service is subject to the continuing availability of the necessary facilities and equipment on an economic basis. Service is available where technically feasible from appropriately equipped central offices. The use of such services is subject to the technical parameters of the services provided.

5.4 Limitations

- A) Use of WLS by a Carrier does not entitle the Carrier to access revenues associated with origination and termination of interexchange services over the local services provided.
- B) The Carrier may not, without the Company's written authorization, offer WLS under any of the brand names of the Company or any of its affiliates, nor may any Carrier state or imply that there is any joint business association or any similar arrangement with the Company in the provision of telecommunications services to the Carrier's customers.
- C) Local service may not be utilized as a substitute for carrier access services. The Company reserves the right to commission an audit to ensure that this condition is met.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

T

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

T

3. No person who is claimed as a dependent on another person's income tax return shall be eligible for California Lifeline. T
4. The applicant's total household income is subject to verification by the California Public Utilities Commission or by the Certifying Agent.
5. Certification of eligibility for California Lifeline must be approved by the Certifying Agent. Recertification is required annually or at any time the qualifying criteria for recipients change. T
6. Customers requesting California Lifeline will first be charged regular non-recurring service charges as set forth in this Tariff. Credits for California Lifeline discounts will be applied after the customer is approved. A change of service charge may apply. Customers must return the forms and be approved for California Lifeline prior to receiving California Lifeline rates. Customers will be charged regular tariff rates for monthly recurring service for basic residential service and service connection, if applicable, until approval by the Certifying Agent. Credits for the California Lifeline discounts will be applied to the approved customer account retroactive to the date the customer requested California Lifeline or the date service began, whichever is later. If reduced Service Connection Charges are applicable, the difference between California Lifeline charges and regular tariff charges will be credited to the customer's account. T
T
T
T
T
T
7. The Certifying Agent will mail recertification forms annually to each recipient of California Lifeline. Customers must return the forms and be approved for California Lifeline to continue to receive California Lifeline rates. If the Certifying Agent establishes that the customer is ineligible, the Customer will be removed from the California Lifeline program and may be charged for previous California Lifeline discounts that the customer should not have received. T
T
T
T
8. Additional service and equipment are not included in the California Lifeline rate, but will be provided to California Lifeline customers at applicable tariffed (or non-tariffed) rates. T
T
9. Establishment of Credit - California Lifeline Residence Applicants T

A deposit or other form of security will not be required unless the California Lifeline applicant has an unpaid final residence bill over 45 days old.

Customers who have an unpaid toll bill and elect to subscribe to toll blocking will not be required to post a service deposit in order to initiate California Lifeline. T

When the Company requires a deposit, the deposit amount will be determined in accordance with Rule No. 7 in the Company's Tariff.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.4 Limitations (Cont'd)

- D) The Company will not be responsible for the manner in which the use of service, or the associated charges, are allocated to others by a Carrier who resells service. All applicable rates and charges for such service will be billed to and be the responsibility of the Carrier.
- E) The Carrier shall be responsible for providing to its customers and to the Company a telephone number or numbers that the Carrier's customers can use to contact the Carrier in the event of service or repair requests. In the event that the Carrier's customers contact the Company with regard to such requests, the Company shall inform the Carrier's customers that they should call their Carrier and may provide Carrier's contact number to the Carrier's customers.
- F) In order to correctly update and maintain MCImetro's Emergency Telephone Number Service (E911 Service?) database, Carrier is responsible for providing accurate and complete information regarding Carrier's Customers in a format prescribed by Verizon. Carrier agrees to forever indemnify and hold Verizon, its affiliated companies and any third-party provider or operator of facilities employed in the provisioning of WLS harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which those parties may assert arising out of or relating to any incorrect, inaccurate or incomplete information in Verizon's E911 Service database. Carrier is responsible for remitting payment to Verizon for those assessed surcharges and any applicable administrative charges (Where at the Carrier's request Verizon remits surcharges to the taxing authority on behalf of the Carrier an administrative charge equal to 4% of billed E911 surcharges will be assessed). In communities where by statute the Network Service Provider is required to remit E911 surcharges an administrative surcharge will not be assessed to the Carrier. Carrier is solely responsible for collecting all surcharges, taxes, fees or similar liabilities associated with E911 Service. Carrier is also responsible for providing the interface, (to include a 24 hours a day, 7 days a week contact), between its End Users and both the Company and/or the Public Safety Answering Point for resolution of errors in connection with the Master Street Address Guide (MSAG), or other E911 related problems.

5.5 Branding

The Carrier may brand its local exchange services with its own brand name, provided that such name is consistent with Carrier's authorization by the Commission, and not confusingly similar to the name of another provider.

5.6 Liability of the Company

- A) The Company's general liability, as described in this tariff, does not extend to the Carrier's customers or any other third party. The Liability of the Company to the Carrier resulting from any all causes, shall not exceed the liability of the Company as stated in Cal. P.U.C. No. 2, Rule 16. The Company shall only be liable for the individual service(s) or facilities that it provides and shall not be liable for the integration of service components. Such liability shall not exceed an amount equal to the proportionate charge for the service(s) or facilities provided for the period during which the service(s) or facilities provided for the period during which the service(s) was affected. No other liability whatsoever shall attach to the Company.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.4 Limitations (Cont'd)

- D) The Company will not be responsible for the manner in which the use of service, or the associated charges, are allocated to others by a Carrier who resells service. All applicable rates and charges for such service will be billed to and be the responsibility of the Carrier.
- E) The Carrier shall be responsible for providing to its customers and to the Company a telephone number or numbers that the Carrier's customers can use to contact the Carrier in the event of service or repair requests. In the event that the Carrier's customers contact the Company with regard to such requests, the Company shall inform the Carrier's customers that they should call their Carrier and may provide Carrier's contact number to the Carrier's customers.
- F) In order to correctly update and maintain MCImetro's Emergency Telephone Number Service (E911 Service?) database, Carrier is responsible for providing accurate and complete information regarding Carrier's Customers in a format prescribed by Verizon. Carrier agrees to forever indemnify and hold Verizon, its affiliated companies and any third-party provider or operator of facilities employed in the provisioning of WLS harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which those parties may assert arising out of or relating to any incorrect, inaccurate or incomplete information in Verizon's E911 Service database. Carrier is responsible for remitting payment to Verizon for those assessed surcharges and any applicable administrative charges (Where at the Carrier's request Verizon remits surcharges to the taxing authority on behalf of the Carrier an administrative charge equal to 4% of billed E911 surcharges will be assessed). In communities where by statute the Network Service Provider is required to remit E911 surcharges an administrative surcharge will not be assessed to the Carrier. Carrier is solely responsible for collecting all surcharges, taxes, fees or similar liabilities associated with E911 Service. Carrier is also responsible for providing the interface, (to include a 24 hours a day, 7 days a week contact), between its End Users and both the Company and/or the Public Safety Answering Point for resolution of errors in connection with the Master Street Address Guide (MSAG), or other E911 related problems.

5.5 Branding

The Carrier may brand its local exchange services with its own brand name, provided that such name is consistent with Carrier's authorization by the Commission, and not confusingly similar to the name of another provider.

5.6 Liability of the Company

- A) The Company's general liability, as described in this tariff, does not extend to the Carrier's customers or any other third party. The Liability of the Company to the Carrier resulting from any all causes, shall not exceed the liability of the Company as stated in Cal. P.U.C. No. 2, Rule 16. The Company shall only be liable for the individual service(s) or facilities that it provides and shall not be liable for the integration of service components. Such liability shall not exceed an amount equal to the proportionate charge for the service(s) or facilities provided for the period during which the service(s) or facilities provided for the period during which the service(s) was affected. No other liability whatsoever shall attach to the Company.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service

3.1 Application of Service

For Customers of Residential service set forth in this Section of this tariff who presently have service on lines with existing Local Exchange Carrier or GTE or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE:

For Customers of Residential service set forth in this Section of this tariff who presently have service on lines with GTE or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE: Service is available in Zone 1. In the portion of Zone 1 that lies in the Metropolitan Service Area (MSA) of Los Angeles-Long Beach, Orange County, or Riverside-San Bernardino as defined by the FCC, a customer is limited to a maximum of three lines per location.

Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.6 Liability of the Company (Cont'd)

- B) The Company is not liable to Carrier or its customers for mistakes that appear in the Company's directory listings, 911 or 411 databases, or for incorrect referrals of customers or End Users to the Carrier for any ongoing Carrier service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, the Carrier shall save harmless and indemnify the Company from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorneys' fees incurred on account thereof, by third persons (including the Carriers, customers or employees).
- C) Carrier is liable for all usage, including fraudulent, associated with Company's facilities or services provided to Carrier or its End User(s). The Company takes no responsibility, will not investigate, and will make no adjustments to Carrier's account in cases of unauthorized usage of WLS.

5.7 Additional Billing and Payment Regulations

- A) In addition to the terms and conditions for billing and payment found elsewhere in this tariff, the following provision shall also apply. Where provisions of this subsection conflict with provisions the general sections of this tariff, this subsection shall determine the rights and obligations of the Carrier with respect to billing and payment.
- B) Billings for WLS hereunder are made on a monthly basis following start of service. WLS shall be billed at the rates set forth in this tariff. Discounts, if any, applicable to the rates for certain services are described in the Rate section of this tariff. Carrier will pay all undisputed charges relative to each MCImetro invoice for WLS within thirty (30) days of the invoice date set forth on each invoice to Carrier ("Due Date"). If payment is not received by the Company on or before the Due Date, Carrier shall also pay a late fee in the amount of the lesser of one and one-half percent (1-1/2%) of the unpaid balance of the charges for WLS rendered per month or the maximum lawful rate under applicable state law.
- C) If a Carrier fails to pay when due any and all charges billed to Carrier under this Part, including any late payment charges, and any such charges remain unpaid more than fifteen (15) days after the due date of such unpaid charges, the Company shall notify the Carrier Customer in writing that its services will be disconnected unless all unpaid charges are paid in full to the Company within ten (10) business days of the date notice is sent ("Disconnection Notice Period"). If the Carrier disputes the billed charges, it shall: inform the Company in writing within that ten day period which portion of the charges it disputes, including the specific details and reasons for its dispute; immediately pay to the Company all undisputed charges; and pay disputed charges into an interest bearing escrow account.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.6 Liability of the Company (Cont'd)

- B) The Company is not liable to Carrier or its customers for mistakes that appear in the Company's directory listings, 911 or 411 databases, or for incorrect referrals of customers or End Users to the Carrier for any ongoing Carrier service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, the Carrier shall save harmless and indemnify the Company from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorneys' fees incurred on account thereof, by third persons (including the Carriers, customers or employees).
- C) Carrier is liable for all usage, including fraudulent, associated with Company's facilities or services provided to Carrier or its End User(s). The Company takes no responsibility, will not investigate, and will make no adjustments to Carrier's account in cases of unauthorized usage of WLS.

5.7 Additional Billing and Payment Regulations

- A) In addition to the terms and conditions for billing and payment found elsewhere in this tariff, the following provision shall also apply. Where provisions of this subsection conflict with provisions the general sections of this tariff, this subsection shall determine the rights and obligations of the Carrier with respect to billing and payment.
- B) Billings for WLS hereunder are made on a monthly basis following start of service. WLS shall be billed at the rates set forth in this tariff. Discounts, if any, applicable to the rates for certain services are described in the Rate section of this tariff. Carrier will pay all undisputed charges relative to each MCImetro invoice for WLS within thirty (30) days of the invoice date set forth on each invoice to Carrier ("Due Date"). If payment is not received by the Company on or before the Due Date, Carrier shall also pay a late fee in the amount of the lesser of one and one-half percent (1-1/2%) of the unpaid balance of the charges for WLS rendered per month or the maximum lawful rate under applicable state law.
- C) If a Carrier fails to pay when due any and all charges billed to Carrier under this Part, including any late payment charges, and any such charges remain unpaid more than fifteen (15) days after the due date of such unpaid charges, the Company shall notify the Carrier Customer in writing that its services will be disconnected unless all unpaid charges are paid in full to the Company within ten (10) business days of the date notice is sent ("Disconnection Notice Period"). If the Carrier disputes the billed charges, it shall: inform the Company in writing within that ten day period which portion of the charges it disputes, including the specific details and reasons for its dispute; immediately pay to the Company all undisputed charges; and pay disputed charges into an interest bearing escrow account.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.7 Additional Billing and Payment Regulations (Cont'd)

- D) If the Carrier fails to pay any undisputed charges within the period prescribed above, disconnection can occur after the conclusion of the Disconnection Notice period. The Company shall have no liability to the Carrier or the Carrier's customers in the event of such disconnection. Upon receipt of notice that Company intends to disconnect all or any portion of Carrier's WLS, Carrier shall, at its sole expense, individually notify its End Users, prior to the effective date of disconnection, that the End User's Local Service may be disconnected due to Carrier's failure to pay Company charges that are due, and that such End User must select a new local exchange service provider. In the event Carrier fails to provide such notification or Carrier's End Users fail to select a new local exchange service provider by the effective date of disconnection, Company may, at the End User's request, provide such End Users with local service pursuant to the terms and conditions set forth in Company's applicable retail local tariff (including without limitation, Company's then-current recurring and usage sensitive rates for such local service).
- E) Carrier may cancel WLS if Carrier provides written notification thereof to the Company not less than thirty (30) days prior to the effective date of cancellation.
- F) If Carrier cancels WLS before the end of the Term Commitment Period, (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to the Company all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the "Cancellation Charge"). The Cancellation Charge will be calculated as follows:
 - 1) If Carrier has a Monthly Revenue Commitment (as described in the Program Enrollment Terms), then the Cancellation Charge shall be equal to one hundred percent (100%) of Carrier's commitment(s), that would have become due for the remaining months of the Service Term (as described in the Program Enrollment Terms).
 - 2) If Carrier does not have a Monthly Revenue Commitment, then the Cancellation Charge will equal the average monthly billing for WLS, to include exchange access lines, local usage, intraLATA toll, and optional features, multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- G) Carrier must maintain Carrier's Minimum Revenue Commitment (as described in the Program Enrollment Terms) each month during the Commitment Period.
- H) If Carrier does not maintain the Minimum Revenue Commitment (as described in the Program Enrollment Terms), then Carrier shall pay to the Company all charges for WLS provided during that month plus a deficiency charge ("Deficiency Charge"). The Deficiency Charge will be the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.1 Pacific Bell Exchange Areas (Cont'd)

1.1.1 California Lifeline (Cont'd)

1.1.1.1 California Lifeline Eligibility Requirements and Other Conditions (Cont'd)

17. (Cont'd)

Customer must do the following for the Administrator to grant an exception order:

1. give the existing phone company an opportunity to resolve the service failure
2. order a service failure exception from the Administrator
3. after the phone company's opportunity lapses to resolve the service failure, confirm that the service failure still exists. Customer will have 1 week to submit this confirmation
4. contact a different local exchange service company and ask to receive phone service with the California LifeLine discounts; Customer's preferred phone company will submit the transfer request on Customer's behalf to the Administrator.

(N)

(N)

1.2 GTE Exchange Areas

1.2.1 R1:

(Beginning February 1, 1998, this service will not be offered to new customers.)

Local Exchange Service offered for a flat monthly fee for residential service to include one home phone line and unlimited local (zone 1 and 2 only) calling. Customers have the choice of two calling plans; R1 for local service only, or R1 with long distance. Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc.

(M*)

1.2.2 California Lifeline

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 1.1.1.1. Customers will receive one home phone line with the choice of either Basic Service as specified below. The rate is per month for one line into the home. Customers will receive a 100% credit on the Network Access for Interstate Calling charge and an allowance of up to five (5) Directory Assistance calls per month.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all ULTS eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

Customers will be charged the IntraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc.

(M*)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.7 Additional Billing and Payment Regulations (Cont'd)

- D) If the Carrier fails to pay any undisputed charges within the period prescribed above, disconnection can occur after the conclusion of the Disconnection Notice period. The Company shall have no liability to the Carrier or the Carrier's customers in the event of such disconnection. Upon receipt of notice that Company intends to disconnect all or any portion of Carrier's WLS, Carrier shall, at its sole expense, individually notify its End Users, prior to the effective date of disconnection, that the End User's Local Service may be disconnected due to Carrier's failure to pay Company charges that are due, and that such End User must select a new local exchange service provider. In the event Carrier fails to provide such notification or Carrier's End Users fail to select a new local exchange service provider by the effective date of disconnection, Company may, at the End User's request, provide such End Users with local service pursuant to the terms and conditions set forth in Company's applicable retail local tariff (including without limitation, Company's then-current recurring and usage sensitive rates for such local service).
- E) Carrier may cancel WLS if Carrier provides written notification thereof to the Company not less than thirty (30) days prior to the effective date of cancellation.
- F) If Carrier cancels WLS before the end of the Term Commitment Period, (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to the Company all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the "Cancellation Charge"). The Cancellation Charge will be calculated as follows:
- 1) If Carrier has a Monthly Revenue Commitment (as described in the Program Enrollment Terms), then the Cancellation Charge shall be equal to one hundred percent (100%) of Carrier's commitment(s), that would have become due for the remaining months of the Service Term (as described in the Program Enrollment Terms).
 - 2) If Carrier does not have a Monthly Revenue Commitment, then the Cancellation Charge will equal the average monthly billing for WLS, to include exchange access lines, local usage, intraLATA toll, and optional features, multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- G) Carrier must maintain Carrier's Minimum Revenue Commitment (as described in the Program Enrollment Terms) each month during the Commitment Period.
- H) If Carrier does not maintain the Minimum Revenue Commitment (as described in the Program Enrollment Terms), then Carrier shall pay to the Company all charges for WLS provided during that month plus a deficiency charge ("Deficiency Charge"). The Deficiency Charge will be the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.7 Additional Billing and Payment Regulations (Cont'd)

- I) If Carrier does not have a Monthly Revenue Commitment, but has a Term Commitment, Carrier must maintain at least sixty percent (60%) of Carrier's average monthly billing for each month during the Commitment Period. If Carrier does not maintain at least sixty percent (60%) of Carrier's average monthly billing in any month during the Commitment Period then Carrier will pay to Company a "Deficiency Charge" equal to the difference between sixty percent (60%) of Carrier's average monthly billing for WLS, (to include exchange access lines, local usage, intraLATA toll, and optional features) and Carrier's actual Monthly Billing. The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier.
- J) A minimum one month billing period will be assessed to each service order request along with any other applicable charges.
- K) The Company does not provide billing information to Carrier's customers.
- L) Billing for WLS will be provided separately from other Company wholesale services. Billing will include monthly recurring charges, nonrecurring charges and local and intraLATA usage charges. Call detail records will be provided for all usage based charges on a daily or monthly basis. Feature charge records will be provided on a monthly basis.
- M) In order to protect the Company against revenue loss, a Carrier may be required to pay in advance of installation an amount not to exceed applicable service charges, installation or other nonrecurring charges, plus charges for one month of service. Where special construction charges are applicable, the payment thereof may be required in advance of start of construction.
- N) The Carrier is responsible for all local, toll, collect calls, operator Services assistance, and dial around messages of their End User's received or sent across the Company's facilities.

5.8 Carrier Disconnect Service

- A) Carrier disconnect service is a special billing arrangement which enables a Carrier to disconnect its customer's service temporarily.
- B) Carrier may request that the Company disconnect local exchange service on a designated line(s) which it resells to its End User customer provided that:
 - 1) Carrier bears the sole and full responsibility for compliance with Commission disconnection and service restoral requirements.
 - 2) Carrier shall indemnify, defend and hold harmless the Company for and against any claim, loss or damage asserted by any person related to or arising out of the Company's provision of Carrier Disconnect Service to Carrier hereunder.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

1. Residential (Cont'd)

1.6 900/976 Call Blocking Service:¹

A. Description: 900/976 Call Blocking Service is an optional service which provides customers with the capability to block originating calls to the 1-900 calling networks. With 900/976 Call Blocking Service, all originating calls to 900/976 numbers nationwide will be blocked. Customers subscribing to 900 Call Blocking Service attempting to dial a 900/976 number from a restricted line will reach a Company-provided intercept announcement.

B. Availability of Service: 900/976 Call Blocking Service will be offered at no charge in all exchanges where facilities and conditions permit.

1.6.1 900/976 Blocking: Allows a subscriber to block outgoing calls to 1+, 0+, 900/976-xxx-xxxx.

1.7 Text Telephone Service: The Text Telephone Service enables Residential customers who are deaf, hard-of-hearing or speech-impaired persons using Text Telephone Devices (TDDs) or similar devices to communicate freely with the hearing population not using TDDs and vice versa. Small Business customers with less than five telephone lines also may participate if qualification requirements are met. Customers must be certified, in writing, by a licensed physician, audiologist, speech pathologist, or by an authorized State or Federal agency or educational institution approved by the California Public Utilities Commission, as having a permanent or temporary hearing or speech impairment which precludes oral communications and who have and use a text telephone for visual communications. The written certification of the speech or hearing impairment must be presented to an MCImetro Customer Service Center. Upon request, MCImetro Customer Service will furnish applicants with a certification form.

1.8 Emergency Services (911): Access to 911 Emergency Service is provided at no charge.

1.9 Number Referral Service: Number Referral Service is an optional intercept arrangement for diversion of calls to a number which is no longer in service. A call to a disconnected number with Basic Referral is provided with information which may include: the called number; why the call was not connected; and, what can be done to reach the called party. Customers may choose between Basic Referral Service Option and No Referral Service Option. Basic Referral Service Option is available for the first three months a number is no longer in service for residential customers and six months for small business customers. When the disconnected number is dialed, an automated response repeats the called number; provides the status of the called number; and, provides a new number for the called party. No Referral Service Option is an automated response that states the called number has been disconnected and no further information is provided.

1.10 711 Dialing Code: Payphone owners are not permitted to charge for connection to California Relay Service via 711.

1.11 Payphone Signage: As of January 1, 2002, Payphone signage must reflect the fact that a 711 call is a free call to the California Relay Service using the language 711 is a free call to TRS/CRS.

California Tariff No. 7 (Continued on next Sheet)

¹This service will only be available in areas where 900/976 Call Blocking Service is available.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.7 Additional Billing and Payment Regulations (Cont'd)

- I) If Carrier does not have a Monthly Revenue Commitment, but has a Term Commitment, Carrier must maintain at least sixty percent (60%) of Carrier's average monthly billing for each month during the Commitment Period. If Carrier does not maintain at least sixty percent (60%) of Carrier's average monthly billing in any month during the Commitment Period then Carrier will pay to Company a "Deficiency Charge" equal to the difference between sixty percent (60%) of Carrier's average monthly billing for WLS, (to include exchange access lines, local usage, intraLATA toll, and optional features) and Carrier's actual Monthly Billing. The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier.
- J) A minimum one month billing period will be assessed to each service order request along with any other applicable charges.
- K) The Company does not provide billing information to Carrier's customers.
- L) Billing for WLS will be provided separately from other Company wholesale services. Billing will include monthly recurring charges, nonrecurring charges and local and intraLATA usage charges. Call detail records will be provided for all usage based charges on a daily or monthly basis. Feature charge records will be provided on a monthly basis.
- M) In order to protect the Company against revenue loss, a Carrier may be required to pay in advance of installation an amount not to exceed applicable service charges, installation or other nonrecurring charges, plus charges for one month of service. Where special construction charges are applicable, the payment thereof may be required in advance of start of construction.
- N) The Carrier is responsible for all local, toll, collect calls, operator Services assistance, and dial around messages of their End User's received or sent across the Company's facilities.

5.8 Carrier Disconnect Service

- A) Carrier disconnect service is a special billing arrangement which enables a Carrier to disconnect its customer's service temporarily.
- B) Carrier may request that the Company disconnect local exchange service on a designated line(s) which it resells to its End User customer provided that:
 - 1) Carrier bears the sole and full responsibility for compliance with Commission disconnection and service restoral requirements.
 - 2) Carrier shall indemnify, defend and hold harmless the Company for and against any claim, loss or damage asserted by any person related to or arising out of the Company's provision of Carrier Disconnect Service to Carrier hereunder.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.8 Carrier Disconnect Service (Cont'd)

B) (Cont'd)

3) Should an existing Carrier's customer, whose local exchange service has been temporarily disconnected hereunder, elect to change local exchange service providers, the Company will notify existing Carrier of such order coincident with processing the authorized order of the new Carrier and in association therewith will permanently disconnect the existing Carrier's WLS in order to reuse the line(s) to complete the new Carrier's authorized order to provide local exchange service to such customer.

C) Service will be disconnected or restored subject to receipt of the Carrier's request.

D) Carrier disconnect service is available for business Services except directory listings, and permitted for any period of time.

E) The monthly rate during each period of disconnection is the regular monthly rate for the service disconnected.

The non-recurring charges are found in the Wholesale Local Services Rates Section.

5.9 Unlawful Use of Service

A) Service shall not be used for any purpose in violation of law. The Carrier, and not the Company, shall be responsible to ensure that the Carrier and its customers' use of WLS complies at all times with all applicable laws. The Company may refuse to furnish service to a Carrier applicant or shall discontinue service to a Carrier or, as appropriate, the Carrier's customer when:

1) An order is issued finding that probable cause exists to believe that the use made of or to be made of the service is prohibited by law; or

2) The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility or service furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interests in interstate or foreign commerce in violation of law.

Termination of service shall take place after reasonable notice is provided to the Carrier, or as ordered by the Court.

B) If communications facilities have been physically disconnected by law enforcement officials at the premises where located, then upon written request of the Carrier, and agreement to pay restoral of service charges and other applicable service charges, the Company shall restore such service, unless such restoral of service is limited by a lawful order.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential¹

The applicability of business and residential rates is governed by the actual or obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service or from the listing requested or from evidence of usage, once the service is established.

2.1 Business Rates apply at the following locations:

- (1) In offices, stores, factories and all other premises of a business nature and at any other premises where the substantial and predominant use of the service is professional, occupational or administrative in nature, rather than social or domestic.
- (2) In boarding houses and rooming houses with more than five rooms available for rent (except as noted in b. following), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, hospitals and private and public institutions, and where the service is not subject to semi-public or public use.
- (3) At any location when the listing of "office" is provided, or where any title indicating a trade, occupation or profession is listed (except as modified under the directory listing tariff schedule).
- (4) At residence locations when the Customer has no regular business telephone service and the use of the service by the Customer, members of the Customer's household, or the Customer's guests is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards or otherwise.
- (5) At a residence location regardless of the form of listing furnished, where service is provided at a location which is not part of a domestic household.

2.2 Residential Rates apply at the following locations:

- (1) In private residences or residential apartments of hotels and apartment houses, in the residential premises of boarding and rooming houses and all other premises of strictly a residential nature as long as business listings are not provided and where the predominant use of the service is social and domestic in nature rather than professional, occupational or administrative.
 - a. If it is found that a Customer is using residence service for business purposes, the Company will thereafter require the Customer to take business Services except in cases where the Customer thereafter uses the service for residence or domestic purposes only.
 - b. Repetitive commercial solicitation from residential service is considered business activity and is not permitted.

California Tariff No. 7, (Continued on next Sheet)

¹Also see Definitions of Business Service and Residential Services in Rule No. 1 of this tariff.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.8 Carrier Disconnect Service (Cont'd)

B) (Cont'd)

3) Should an existing Carrier's customer, whose local exchange service has been temporarily disconnected hereunder, elect to change local exchange service providers, the Company will notify existing Carrier of such order coincident with processing the authorized order of the new Carrier and in association therewith will permanently disconnect the existing Carrier's WLS in order to reuse the line(s) to complete the new Carrier's authorized order to provide local exchange service to such customer.

C) Service will be disconnected or restored subject to receipt of the Carrier's request.

D) Carrier disconnect service is available for business Services except directory listings, and permitted for any period of time.

E) The monthly rate during each period of disconnection is the regular monthly rate for the service disconnected.

The non-recurring charges are found in the Wholesale Local Services Rates Section.

5.9 Unlawful Use of Service

A) Service shall not be used for any purpose in violation of law. The Carrier, and not the Company, shall be responsible to ensure that the Carrier and its customers' use of WLS complies at all times with all applicable laws. The Company may refuse to furnish service to a Carrier applicant or shall discontinue service to a Carrier or, as appropriate, the Carrier's customer when:

1) An order is issued finding that probable cause exists to believe that the use made of or to be made of the service is prohibited by law; or

2) The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility or service furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interests in interstate or foreign commerce in violation of law.

Termination of service shall take place after reasonable notice is provided to the Carrier, or as ordered by the Court.

B) If communications facilities have been physically disconnected by law enforcement officials at the premises where located, then upon written request of the Carrier, and agreement to pay restoral of service charges and other applicable service charges, the Company shall restore such service, unless such restoral of service is limited by a lawful order.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings

3.2.1 Residential R1-U Service¹

Customers who subscribe to this service will receive one home phone line includes touch tone service. Customers who qualify for Lifeline and Link Up Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1-U charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services for intraLATA charges.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Rates and Charges:

Non-Recurring Charges may apply:

Line Connection Fee: \$33.00

Monthly Recurring Charge: \$36.99 (l)

California Tariff No. 7 (Continued on next Sheet)

¹Effective October 1, 2003, this service will no longer be available to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.10 Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service or otherwise impairs the quality of service to other Carriers or to the Company's Customers.

5.11 Universal Emergency Telephone Number Service

This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.

911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.

The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and any other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arises out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.10 Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service or otherwise impairs the quality of service to other Carriers or to the Company's Customers.

5.11 Universal Emergency Telephone Number Service

This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.

911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.

The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and any other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arises out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.12 Service Order Charges

Service Order Charges are non-recurring charges applicable to various Carrier requests for connecting, moving or changing telephone service. The Carrier request may require the application of one or more Service Order Charges.

For rates, see Wholesale Local Service Rates Section.

5.13 Wholesale Local Services

A) Operational Interfaces

The Company shall provide Carriers with order procedures to place service orders, receive phone number assignments, receive information necessary to bill Carrier's customers, and to inform the Company of cases of trouble.

B) Exchange Access Service Areas

Exchange Access Service Areas (EASA) are provided in limited geographic areas. Services are provided subject to technological availability and compatibility with customer facilities. Services rates, and contract conditions might not be available in all areas.

Full service versions of the Company's Exchange Access Services will be provided to Customers pursuant to this tariff to the extent that: (a) the Company has in place and available network facilities extending to any premises; or (b) the Company maintains a collocation arrangement and is able to reasonably employ an arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality, and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

C) Exchange Access Service

Exchange Access Service provides a Customer's end user with a telephonic connection and a unique telephone number address on the public switched telecommunication network. Each Exchange Access Service enables users to:

- 1) receive calls from other stations on the public switched telecommunications network;
- 2) access other services offered by the Company as set forth in this tariff;
- 3) access certain interstate and international calling services provided by the Company;
- 4) access (at no additional charge) the Company's operators and business office for service related assistance;
- 5) access (at no additional charge) emergency services by dialing 0- or 911; and
- 6) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange agreements with the Company.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential (Cont'd)

2.3 211 Dialing Code

2-1-1 Originating Service is an outbound local telephone exchange communication service that allows local exchange and users serve by MCImetro Access Transmission Services LLC, switch facilities 211 service provider by dialing an abbreviated telephone number (2-1-1). A caller is routed to a referral service and then to an agency that can provide information concerning social services such as housing assistance, programs to assist with utility bills, food assistance and other less urgent situations not currently addressed by either 911 or 311 services. 211 originating service will be activated in the MCI switches upon request of 211 originating service by an Information and Referral provider (I &R), the certification of that I & R provider for a particular area by the CPUC and consistent with the implementation schedule identified by the I & R Provider.

2.3.1 Scope of Service

- 211 Originating service can be accessed only by the end users of the facility based local exchange service that are served by MCI switches.
- 211 Originating service is available free of charge from MCI wireline subscriber location served by an MCI switch. Normal operating charge will apply to all MCI payphones from which 211 originating Service is available.
- 211 Originating Service is capable of passing the signaling generated by industry standard telecommunication devices for the deaf (TDD). The TDD signaling is available free of charge. The calling party is responsible for providing the appropriate TDD and the I&R provider is responsible for providing and operating the appropriate telecommunication equipment to receive and handle TDD generated signals.
- 211 Originating Service activation will only be available to PBX and key switching systems CPE) when those systems have been correctly programmed by the owner of the CPE to allow 211 dialing. I&R Provider is responsible for notifying consumers of all applicable CPE programming requirements.
- 211 Originating Service will not complete calls dialed using 0+ 211. 1+ 211, or payphone calls originating from a correctional institution or operated assisted calls.
- There can be only one 211 I&R Provider for each originating caller NPA-NXX serving area. This assures that 211 calls from an end user located within 211 call center. All RTN's must be 8YY numbers.
- I&R Provider may designate only one RTN per 211 service area but may designate different RTNs for different 211 service areas as describe below.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.12 Service Order Charges

Service Order Charges are non-recurring charges applicable to various Carrier requests for connecting, moving or changing telephone service. The Carrier request may require the application of one or more Service Order Charges.

For rates, see Wholesale Local Service Rates Section.

5.13 Wholesale Local Services

A) Operational Interfaces

The Company shall provide Carriers with order procedures to place service orders, receive phone number assignments, receive information necessary to bill Carrier's customers, and to inform the Company of cases of trouble.

B) Exchange Access Service Areas

Exchange Access Service Areas (EASA) are provided in limited geographic areas. Services are provided subject to technological availability and compatibility with customer facilities. Services rates, and contract conditions might not be available in all areas.

Full service versions of the Company's Exchange Access Services will be provided to Customers pursuant to this tariff to the extent that: (a) the Company has in place and available network facilities extending to any premises; or (b) the Company maintains a collocation arrangement and is able to reasonably employ an arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality, and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

C) Exchange Access Service

Exchange Access Service provides a Customer's end user with a telephonic connection and a unique telephone number address on the public switched telecommunication network. Each Exchange Access Service enables users to:

- 1) receive calls from other stations on the public switched telecommunications network;
- 2) access other services offered by the Company as set forth in this tariff;
- 3) access certain interstate and international calling services provided by the Company;
- 4) access (at no additional charge) the Company's operators and business office for service related assistance;
- 5) access (at no additional charge) emergency services by dialing 0- or 911; and
- 6) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange agreements with the Company.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings

3.2.1 Residential R1-U Service¹

Customers who subscribe to this service will receive one home phone line includes touch tone service. Customers who qualify for Lifeline and Link Up Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1-U charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services for intraLATA charges.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Rates and Charges:

Non-Recurring Charges may apply:

Line Connection Fee:	\$33.00
----------------------	---------

Monthly Recurring Charge:	\$33.99
---------------------------	---------

California Tariff No. 7 (Continued on next Sheet)

¹Effective October 1, 2003, this service will no longer be available to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.13 Wholesale Local Services (Cont'd)

C) Exchange Access Service (Cont'd)

Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other number used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Wholesale Local Services are offered:

Basic Business Line Service;
Basic Trunk Service;
T-1;
Direct Inward Dial Service;
Direct Outward Dial Service;
Direct Inward Outward Dial Service; and
IntraLATA.

D) Rates and Charges

Refer to Section 4 and Section 5 of this tariff for descriptions of Available Services. Refer to the Wholesale Local Service Rate Section of this tariff for rates, charges, and applicable discounts.

E) Ancillary Charges

1) InterMSA and IntraMSA Presubscription

Refer to MCImetro Access Transmission Services LLC, Tariff F.C.C. No. 3 for Presubscribed Interexchange Carrier Charge (PICC) applicable to changes in the End User's interexchange carrier(s). These undiscounted charges will be billed to Carrier by the Company. (T)

All IXC carriers selected by the End User will be assessed PICC in accordance with MCI Communications Services, Inc., Tariff F.C.C. No. 3.

In the event an End User fails to select a presubscribed interexchange carrier, MCImetro will charge the Carrier the applicable PICC as described in MCImetro Access Transmission Services LLC, Tariff F.C.C. No. 3. (T)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.13 Wholesale Local Services (Cont'd)

C) Exchange Access Service (Cont'd)

Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other number used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Wholesale Local Services are offered:

Basic Business Line Service;
Basic Trunk Service;
T-1;
Direct Inward Dial Service;
Direct Outward Dial Service;
Direct Inward Outward Dial Service; and
IntraLATA.

D) Rates and Charges

Refer to Section 4 and Section 5 of this tariff for descriptions of Available Services. Refer to the Wholesale Local Service Rate Section of this tariff for rates, charges, and applicable discounts.

E) Ancillary Charges

1) InterMSA and IntraMSA Presubscription

Refer to MCImetro Access Transmission Services Corp., Tariff F.C.C. No. 3 for Presubscribed Interexchange Carrier Charge (PICC) applicable to changes in the End User's interexchange carrier(s). These undiscounted charges will be billed to Carrier by the Company. (T)

All IXC carriers selected by the End User will be assessed PICC in accordance with MCI Communications Services, Inc., Tariff F.C.C. No. 3.

In the event an End User fails to select a presubscribed interexchange carrier, MCImetro will charge the Carrier the applicable PICC as described in MCImetro Access Transmission Services Corp., Tariff F.C.C. No. 3. (T)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings (Cont'd)

3.2.2 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under www.mci.com and the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services, or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Schedule CAL P.U.C. No. 4-T.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: \$39.99

(I)

Monthly Recurring Charge - GTE: The following monthly recurring charges will apply to customers having service on lines with GTE, or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE:

Zone 1: \$27.99
Zone 2: \$39.99

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.13 Wholesale Local Services (Cont'd)

E) Ancillary Charges (Cont'd)

2) Local and State Charges

In addition to the rates and charges applicable under this tariff, taxes and fees applicable to resold services shall be prorated and added to the billed charges, including, but not limited to, municipal taxes, 911 surcharges, and franchise fees.

3) Non Routine Installation/Maintenance

a) Install/Maintenance

(For service description see Non-Routine Installation and Special Construction Rule and for rates see the Wholesale Local Services Rate Section of this tariff)

b) Cancellation Charge

The Customer must cancel service orders within five (5) days of the service request or prior to issuance of a firm order commitment from the Company, otherwise, a cancellation charge will apply. See Rate Section.

c) Change of Requested Service Date

A change of requested service date charge applies when a change of requested service date is the only requested modification to the original service order.

1. If the first requested change of the requested service date is received more than ten (10) working days prior to the requested service date, there will be no charge.
2. If the requested service date has been changed once already, or if the request is made within ten (10) days of the original requested service date, a charge will apply.
3. When the Carrier requests that its requested service date be extended, the new requested service date must be within thirty (30) days of the previously set requested service date. If the new requested service date is more than thirty (30) days beyond the existing requested service date or unknown, the service order must be canceled and re-issued when a confirmed date is set. A charge for a change of requested service date also applies when the Carrier requests an earlier requested service date. See Rate Schedule for current rates.

d) Special Construction

For service description see Non-Routine Installation and Special Construction Rule.

5.14 Custom Service Arrangements
Reserved for Future Use

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.13 Wholesale Local Services (Cont'd)

E) Ancillary Charges (Cont'd)

2) Local and State Charges

In addition to the rates and charges applicable under this tariff, taxes and fees applicable to resold services shall be prorated and added to the billed charges, including, but not limited to, municipal taxes, 911 surcharges, and franchise fees.

3) Non Routine Installation/Maintenance

a) Install/Maintenance

(For service description see Non-Routine Installation and Special Construction Rule and for rates see the Wholesale Local Services Rate Section of this tariff)

b) Cancellation Charge

The Customer must cancel service orders within five (5) days of the service request or prior to issuance of a firm order commitment from the Company, otherwise, a cancellation charge will apply. See Rate Section.

c) Change of Requested Service Date

A change of requested service date charge applies when a change of requested service date is the only requested modification to the original service order.

1. If the first requested change of the requested service date is received more than ten (10) working days prior to the requested service date, there will be no charge.
2. If the requested service date has been changed once already, or if the request is made within ten (10) days of the original requested service date, a charge will apply.
3. When the Carrier requests that its requested service date be extended, the new requested service date must be within thirty (30) days of the previously set requested service date. If the new requested service date is more than thirty (30) days beyond the existing requested service date or unknown, the service order must be canceled and re-issued when a confirmed date is set. A charge for a change of requested service date also applies when the Carrier requests an earlier requested service date. See Rate Schedule for current rates.

d) Special Construction

For service description see Non-Routine Installation and Special Construction Rule.

5.14 Custom Service Arrangements
Reserved for Future Use

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.15 Wholesale Local Service Rates and Charges

General terms, conditions, service and feature descriptions as described in Cal. P.U.C. No. 2, Rule 2, herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. Wholesale Local Services rates can be found in the Rate Schedule of this tariff.

A) Basic Business Line and Basic Trunk Service

A Basic Business Line provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Each Basic Business Line is provided with the following standard features which can be deleted at the Customer's option:

Call Forward Variable

Touch Tone

Caller ID Blocking - Selective & Complete

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic Trunks. Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in the Rate Section.

B) T-1

T-1 provides Carrier with a trunk connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. T-1 is capable of providing a connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Non-recurring and monthly recurring rates can be found in the Rate Schedule of this tariff. Individual channels carried over a T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing (DIOD) capability. See the Rate Section for applicable charges.

C) Access Area Designations

The appropriate access area for each district is shown in this tariff.

D) Local and State Additional Charges

Charges for 911 and other local and state charges will also apply to resold access lines purchased by Carrier. To the extent provided by law, all local and state charges applicable to the provision of the local exchange services to Carrier Customers, as described in Cal P.U.C. No. 2, Sheet No. 16-T, shall be collected by the Carrier.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

2. Business and Residential (Cont'd)

2.3 211 Dialing Code (Cont'd)

2.3.1 Scope of Service (Cont.)

- Usage charges for 8YY telephone numbers obtained by I&R Provider and use as RTNs will be billed by I&R provider's 8YY carrier of choice.
- I&R Provider is responsible for ordering all requisite circuits and I&R Provider premises equipment to enable I&R provider's designated call center(s). to process 211 call volumes in the fashion that meets I&R Provider's internal service level requirements.
- I&R is responsible for notifying the public concerning the geographic jurisdiction where the 211 service is available and its potential uses and benefits.
- 211 Originating Service is offered subject to the availability of facilities and service to I&R Provider is contingent upon I&R Provider complying with all regulatory requirements and approvals.

2.3.2 Rates and Charges

Per Switch

- a) Monthly Recurring Charges: \$0.00
Initial Switch Set-up: \$0.00
Subsequent Switch Modification: \$0.00

b) Non-Recurring Charges:

<u>Installation Charge</u>	<u>Non-Recurring Charge (Per switch)</u>
Initial Switch Set-up:	\$475.00
Subsequent Switch Modification:	\$475.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.15 Wholesale Local Service Rates and Charges

General terms, conditions, service and feature descriptions as described in Cal. P.U.C. No. 2, Rule 2, herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. Wholesale Local Services rates can be found in the Rate Schedule of this tariff.

A) Basic Business Line and Basic Trunk Service

A Basic Business Line provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Each Basic Business Line is provided with the following standard features which can be deleted at the Customer's option:

Call Forward Variable

Touch Tone

Caller ID Blocking - Selective & Complete

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic Trunks. Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in the Rate Section.

B) T-1

T-1 provides Carrier with a trunk connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. T-1 is capable of providing a connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Non-recurring and monthly recurring rates can be found in the Rate Schedule of this tariff. Individual channels carried over a T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing (DIOD) capability. See the Rate Section for applicable charges.

C) Access Area Designations

The appropriate access area for each district is shown in this tariff.

D) Local and State Additional Charges

Charges for 911 and other local and state charges will also apply to resold access lines purchased by Carrier. To the extent provided by law, all local and state charges applicable to the provision of the local exchange services to Carrier Customers, as described in Cal P.U.C. No. 2, Sheet No. 16-T, shall be collected by the Carrier.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings (Cont'd)

3.2.2 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under www.mci.com and the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services, or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Schedule CAL P.U.C. No. 4-T.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: \$37.99

Monthly Recurring Charge - GTE: The following monthly recurring charges will apply to customers having service on lines with GTE, or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE:

Zone 1: \$27.99
Zone 2: \$39.99

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.15 Wholesale Local Service Rates and Charges (Cont'd)

E) Usage Charges

Local and intraLATA calling service provides a Carrier's Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central offices, exchanges, areas, and zones included in the caller's local and intraLATA calling area.

Calls are billed in 6-second increments, with a 1-minute call duration minimum.

1) Local Service

a. Day and Evening rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Day	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening	5:00 P.M.	8:00 A.M.	All
	8:00 A.M.	5:00 P.M.	Sat. & Sun.

2) IntraLATA Area Calling

An intraLATA call is a call, which originates and terminates outside an exchange area, but within the caller's LATA and state. For operated- assisted intraLATA calls, the operator charges listed in the Rate Schedule of this tariff apply in addition to the charges for IntraLATA calls listed in the Rate Schedule. Calls are billed in 6-second increments, with an 18-second call duration minimum.

5.16 Other Wholesale Local Exchange Services

A) Wholesale Local Service Discount Plan

- 1) The Wholesale Local Service Discount Plan is an optional discount plan for switched local services. The discount plan is applicable to exchange access lines, local usage, intraLATA toll, and optional features.
- 2) The Carrier may opt to aggregate all wholesale local service accounts and locations under the term payment plan to which the Carrier commits.
- 3) Non-recurring charges, Operator Services/Directory Assistance, and applicable state and local charges are not included in the discount structure.
- 4) The discount percentage will be determined by the number of months committed to by the Carrier (the A Service Term). Throughout the Service Term, Carrier will automatically receive the applicable discount percentage corresponding to the monthly billed revenue.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.15 Wholesale Local Service Rates and Charges (Cont'd)

E) Usage Charges

Local and intraLATA calling service provides a Carrier's Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central offices, exchanges, areas, and zones included in the caller's local and intraLATA calling area.

Calls are billed in 6-second increments, with a 1-minute call duration minimum.

1) Local Service

a. Day and Evening rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Day	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening	5:00 P.M.	8:00 A.M.	All
	8:00 A.M.	5:00 P.M.	Sat. & Sun.

2) IntraLATA Area Calling

An intraLATA call is a call, which originates and terminates outside an exchange area, but within the caller's LATA and state. For operated- assisted intraLATA calls, the operator charges listed in the Rate Schedule of this tariff apply in addition to the charges for IntraLATA calls listed in the Rate Schedule. Calls are billed in 6-second increments, with an 18-second call duration minimum.

5.16 Other Wholesale Local Exchange Services

A) Wholesale Local Service Discount Plan

- 1) The Wholesale Local Service Discount Plan is an optional discount plan for switched local services. The discount plan is applicable to exchange access lines, local usage, intraLATA toll, and optional features.
- 2) The Carrier may opt to aggregate all wholesale local service accounts and locations under the term payment plan to which the Carrier commits.
- 3) Non-recurring charges, Operator Services/Directory Assistance, and applicable state and local charges are not included in the discount structure.
- 4) The discount percentage will be determined by the number of months committed to by the Carrier (the A Service Term). Throughout the Service Term, Carrier will automatically receive the applicable discount percentage corresponding to the monthly billed revenue.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.16 Other Wholesale Local Exchange Services (Cont'd)

A) Wholesale Local Service Discount Plan (Cont'd)

- 5) For purposes of this discount schedule, the applicable discount column is based on the number of months contained in the Service Term divided by 12. If the number of months is less than 12, the month-to-month discounts shall apply. If the product of the division is equal to or greater than 1 year but less than 2 years, the 1-year discounts apply; if the product of the division is equal to or greater than 2 years but less than 3 years, the 2-year discounts apply; and, if the product of the division is equal to or greater than 3, the 3-year discounts apply.
- 6) The term and volume discounts for WLS can be found in the rate schedule section of this tariff.
- 7) If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule will be increased by the chart listed with the discount schedule in the rate schedule section of this tariff.
- 8) Carrier may cancel WLS if Carrier provides written notification thereof to MCImetro not less than thirty (30) days prior to the effective date of cancellation. In such case (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the Cancellation Charge) equal to one hundred percent (100%) of Customer's commitment(s), if any, (as described in the Program Enrollment Terms) that would have become due for the unexpired portion of the Service Term. If no commitment exists, then Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus the Cancellation Charge which will equal the average monthly billing for WLS, to be all inclusive, (i.e., local service charges, intraLATA toll, operator Services Directory Assistance, and any charges for additional features), multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- 9) In the event Carrier does not maintain Carrier's Minimum Revenue Commitment in any month during the Commitment Period (Switched Services described herein), then for those month(s) only, Carrier will pay MCImetro the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule) (the "Deficiency Charge"). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier, or immediately in an amount equal to Carrier's Minimum Revenue Commitment for the unexpired portion of the Service Term, if MCImetro terminates this Agreement based on Carrier's default.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service

3.1 Application of Service

(D)

(D)

Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.16 Other Wholesale Local Exchange Services (Cont'd)

A) Wholesale Local Service Discount Plan (Cont'd)

- 5) For purposes of this discount schedule, the applicable discount column is based on the number of months contained in the Service Term divided by 12. If the number of months is less than 12, the month-to-month discounts shall apply. If the product of the division is equal to or greater than 1 year but less than 2 years, the 1-year discounts apply; if the product of the division is equal to or greater than 2 years but less than 3 years, the 2-year discounts apply; and, if the product of the division is equal to or greater than 3, the 3-year discounts apply.
- 6) The term and volume discounts for WLS can be found in the rate schedule section of this tariff.
- 7) If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule will be increased by the chart listed with the discount schedule in the rate schedule section of this tariff.
- 8) Carrier may cancel WLS if Carrier provides written notification thereof to MCImetro not less than thirty (30) days prior to the effective date of cancellation. In such case (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the Cancellation Charge) equal to one hundred percent (100%) of Customer's commitment(s), if any, (as described in the Program Enrollment Terms) that would have become due for the unexpired portion of the Service Term. If no commitment exists, then Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus the Cancellation Charge which will equal the average monthly billing for WLS, to be all inclusive, (i.e., local service charges, intraLATA toll, operator Services Directory Assistance, and any charges for additional features), multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- 10) In the event Carrier does not maintain Carrier's Minimum Revenue Commitment in any month during the Commitment Period (Switched Services described herein), then for those month(s) only, Carrier will pay MCImetro the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule) (the "Deficiency Charge"). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier, or immediately in an amount equal to Carrier's Minimum Revenue Commitment for the unexpired portion of the Service Term, if MCImetro terminates this Agreement based on Carrier's default.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.17 Miscellaneous Wholesale Local Services

This section sets forth the Operator Services and Directory Assistance made available by MCImetro Access Transmission Services LLC to the Carrier for resale to its customers. General terms, conditions, service and feature descriptions, as described in the Rules Section herein apply where appropriate, unless otherwise specified in this Section. (T)

A) Operator Services¹

In addition to the usage charges identified in the Rate Section for this service, operator-assisted charges will apply.

B) Directory Assistance

In addition to the usage charges identified in the Rate Section for this service, directory assistance charges will apply.

Operator Services and Directory Assistance charges do not contribute to discount levels.

5.18 Wholesale Local Service Optional Features

This section sets forth the Central Office Optional Features made available by MCImetro Access Transmission Services LLC to Carrier for resale to its customers. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. A variety of features are available for local switched service. Standard features for all lines include Touch Tone, Selective Caller ID Blocking, and Call Forward Variable. (T)

A) Optional Features

The following is a list of Optional Features available for all lines. See the Rate Schedule in this tariff for the rates.

Three-Way Calling

Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)

Distinctive Ringing

Toll Restriction

Call Forward Busy (not available on a line with Call Waiting)

Call Forward Don't Answer

Speed Dialing 8

Speed Dialing 30

Vanity Number

Hotline (not available with ANY other features)

¹ Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service. (T)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings

3.2.1 Residential R1-U Service¹

Customers who subscribe to this service will receive one home phone line includes touch tone service. Customers who qualify for Lifeline and Link Up Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1-U charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services for intraLATA charges.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Rates and Charges:

Non-Recurring Charges may apply:

Line Connection Fee: \$33.00

Monthly Recurring Charge: \$39.99 (l)

California Tariff No. 7 (Continued on next Sheet)

¹Effective October 1, 2003, this service will no longer be available to new customers.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.17 Miscellaneous Wholesale Local Services

This section sets forth the Operator Services and Directory Assistance made available by MCImetro Access Transmission Services Corp. to the Carrier for resale to its customers. General terms, conditions, service and feature descriptions, as described in the Rules Section herein apply where appropriate, unless otherwise specified in this Section. (T)

A) Operator Services¹

In addition to the usage charges identified in the Rate Section for this service, operator-assisted charges will apply.

B) Directory Assistance

In addition to the usage charges identified in the Rate Section for this service, directory assistance charges will apply.

Operator Services and Directory Assistance charges do not contribute to discount levels.

5.18 Wholesale Local Service Optional Features

This section sets forth the Central Office Optional Features made available by MCImetro Access Transmission Services Corp. to Carrier for resale to its customers. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. A variety of features are available for local switched service. Standard features for all lines include Touch Tone, Selective Caller ID Blocking, and Call Forward Variable. (T)

A) Optional Features

The following is a list of Optional Features available for all lines. See the Rate Schedule in this tariff for the rates.

Three-Way Calling

Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)

Distinctive Ringing

Toll Restriction

Call Forward Busy (not available on a line with Call Waiting)

Call Forward Don't Answer

Speed Dialing 8

Speed Dialing 30

Vanity Number

Hotline (not available with ANY other features)

¹ Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp., will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service. (T)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings (Cont'd)

3.2.2 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under www.mci.com and the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services, or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Schedule CAL P.U.C. No. 4-T.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: \$39.99

(D)
|
(D)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

A) Optional Features (Cont'd)

Definitions

Call Forward Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside system.

Call Forward Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant within the same system or outside system, when the called station is not answered after a preset number of rings.

Call Waiting/Cancel Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Distinctive Ringing Service: Allows the End User to place up to 10 numbers on a Distinctive Ringing list. When incoming calls originate from these numbers, the End User's phone will ring in a distinctive pattern. The customer can easily add and delete numbers from the Distinctive Ringing list as well as turn the service on or off. This feature is only available from properly equipped Central Offices.

Hotline Service: Allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

Speed Dialing 8: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). There is a maximum of eight codes per list.

Speed Dialing 30: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). There is a maximum of thirty codes per list.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Toll Restriction: Allows an End User to set up, on a per line basis, call restrictions by the calling party. It can be used to block specific types of outgoing calls.

Vanity Number: Allows an End User to request a specific telephone number other than the one that would normally be assigned by the Company. These specifically requested numbers include, but are not limited to, numbers with a desired or particular alphabetic equivalent, "easy to remember" numbers because of repeating or sequential digits, or another numerical pattern preference.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

B) Optional Features (Cont'd)

Definitions

Call Forward Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside system.

Call Forward Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant within the same system or outside system, when the called station is not answered after a preset number of rings.

Call Waiting/Cancel Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Distinctive Ringing Service: Allows the End User to place up to 10 numbers on a Distinctive Ringing list. When incoming calls originate from these numbers, the End User's phone will ring in a distinctive pattern. The customer can easily add and delete numbers from the Distinctive Ringing list as well as turn the service on or off. This feature is only available from properly equipped Central Offices.

Hotline Service: Allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

Speed Dialing 8: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). There is a maximum of eight codes per list.

Speed Dialing 30: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). There is a maximum of thirty codes per list.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Toll Restriction: Allows an End User to set up, on a per line basis, call restrictions by the calling party. It can be used to block specific types of outgoing calls.

Vanity Number: Allows an End User to request a specific telephone number other than the one that would normally be assigned by the Company. These specifically requested numbers include, but are not limited to, numbers with a desired or particular alphabetic equivalent, "easy to remember" numbers because of repeating or sequential digits, or another numerical pattern preference.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

B) Feature Packages

Feature Package I and Feature Package II provide a complement of electronic central office features that enable convenient calling capabilities. The following feature packages are designated for basic business line local exchange services.

1) Feature Package I

Feature Package I provides the following features:

Three-Way Conference Calling
Speed Dialing - 8 Codes
Call Forward Busy (not available on a line with Call Waiting)
Call Forward Don't Answer

2) Feature Package II

Feature Package II provides the following features:

All Features from Feature Package I, plus
Speed Dialing - 30 Codes (replaces Speed Dial 8)
Distinctive Ringing
Toll Restriction

Non-recurring and monthly recurring rates can be found in the Rate Section for this service.

C) Direct Inward Dial Service (DID)

DID is a service which permits incoming dialed calls to be dialed directly by a calling party station associated with customer premise equipment located on the Carrier's Customer premises. These lines support inbound only call traffic.

1) Direct Outward Dial Service (DOD)

DOD is a service which permits outgoing dialed calls to be dialed directly to a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support outbound only traffic.

2) Direct Inward Outward Dial Service (DIOD)

DIOD is a service which permits incoming a outgoing dialed calls to be dialed directly by a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound and outbound call traffic.

3) Rates

Non-recurring and monthly recurring rates can be found in the Rated Section for this service.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.2 Residential Service Offerings (Cont'd)

3.2.2 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under www.mci.com and the non-tariffed catalog schedule of MCI Communications Services, Inc. d/b/a Verizon Business Services, or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, Schedule CAL P.U.C. No. 4-T.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: \$42.99

(I)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

B) Feature Packages

Feature Package I and Feature Package II provide a complement of electronic central office features that enable convenient calling capabilities. The following feature packages are designated for basic business line local exchange services.

1) Feature Package I

Feature Package I provides the following features:

Three-Way Conference Calling
Speed Dialing - 8 Codes
Call Forward Busy (not available on a line with Call Waiting)
Call Forward Don't Answer

2) Feature Package II

Feature Package II provides the following features:

All Features from Feature Package I, plus
Speed Dialing - 30 Codes (replaces Speed Dial 8)
Distinctive Ringing
Toll Restriction

Non-recurring and monthly recurring rates can be found in the Rate Section for this service.

C) Direct Inward Dial Service (DID)

DID is a service which permits incoming dialed calls to be dialed directly by a calling party station associated with customer premise equipment located on the Carrier's Customer premises. These lines support inbound only call traffic.

1) Direct Outward Dial Service (DOD)

DOD is a service which permits outgoing dialed calls to be dialed directly to a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support outbound only traffic.

2) Direct Inward Outward Dial Service (DIOD)

DIOD is a service which permits incoming a outgoing dialed calls to be dialed directly by a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound and outbound call traffic.

3) Rates

Non-recurring and monthly recurring rates can be found in the Rate Section for this service.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.5 California Lifeline/LinkUp

T

3.5.1 California Lifeline

T

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 3.1.1.4 preceding. California Lifeline includes discounted installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Directory Assistance will be charged.

T

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

T

T

Customers are not charged the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Fund surcharge, California Relay Service and Communications Device Fund surcharge, and California Lifeline surcharge.

T

T

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Qualifying California Lifeline Line:	\$10.00	\$6.11

T

T

3.5.2 Link Up Program

1. Link Up is an assistance program for qualifying low-income customers designed to help offset applicable line connection charges for the installation or transfer of service from one residential premises to another.
3. In order to be eligible for the Link Up Service, a residential customer must participate in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Senior Citizen Discount, Federal Public Housing, or Low Income Energy Assistance Program.

Discount

Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principle residence, up to \$16.50.

Customers who enroll in California Lifeline subsequent to enrollment in Link Up will receive an additional credit not to exceed \$6.50.

T

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

D) Integrated Services Digital Network/Primary Rate Interface

Integrated Services Digital Network (ISDN) provides end-to-end transparency where voice, data and video services are provided over the same transmission and switching facilities. The user information is transmitted over 64kbit/s channels (known as Bearer Channels or B Channels). Information is conveyed via a separate Delta (D) Channel. The primary D channel is an out-of-band signaling channel used to control and route all of the B channel traffic within the Primary Rate Interface (PRI) Local Service Arrangement. This arrangement allows for greater performance of ISDN type networks leaving all 64kbit/s capacity of the B channels for user information.

ISDN/PRI availability is limited to areas where, as determined by the Company it is technically feasible.

The following service options are available:

- (A) 23B+D
- (B) 24B
- (C) 23B + Backup D

The 24B and 23B + Backup D options are only available in conjunction with a subscription to the 23B+D option.

Rates and Charges: In addition to the non-recurring and monthly recurring charges for ISDN/PRI, the following charges will apply: all applicable charges associated with the Local Basic Trunk as specified in the Rate Schedule section of this tariff; DID number charges as specified in the Rate Section for this service, if applicable; and usage charges as specified in the Rate Section for this service.

Non Recurring and Monthly Recurring charges apply as follows:

	<u>Monthly Charge</u>	<u>Non Recurring Charge</u>
Local Calling Area 1:		
23B + D	\$330.21	\$687.50
24B	\$330.21	\$687.50
23B + b/u D	\$365.21	\$687.50
Local Calling Area 2:		
23B + D	\$586.58	\$450.00
24B	\$586.58	\$450.00
23B + b/u D	\$586.58	\$450.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

D) Integrated Services Digital Network/Primary Rate Interface

Integrated Services Digital Network (ISDN) provides end-to-end transparency where voice, data and video services are provided over the same transmission and switching facilities. The user information is transmitted over 64kbit/s channels (known as Bearer Channels or B Channels). Information is conveyed via a separate Delta (D) Channel. The primary D channel is an out-of-band signaling channel used to control and route all of the B channel traffic within the Primary Rate Interface (PRI) Local Service Arrangement. This arrangement allows for greater performance of ISDN type networks leaving all 64kbit/s capacity of the B channels for user information.

ISDN/PRI availability is limited to areas where, as determined by the Company it is technically feasible.

The following service options are available:

- (A) 23B+D
- (B) 24B
- (C) 23B + Backup D

The 24B and 23B + Backup D options are only available in conjunction with a subscription to the 23B+D option.

Rates and Charges: In addition to the non-recurring and monthly recurring charges for ISDN/PRI, the following charges will apply: all applicable charges associated with the Local Basic Trunk as specified in the Rate Schedule section of this tariff; DID number charges as specified in the Rate Section for this service, if applicable; and usage charges as specified in the Rate Section for this service.

Non Recurring and Monthly Recurring charges apply as follows:

	<u>Monthly Charge</u>	<u>Non Recurring Charge</u>
Local Calling Area 1:		
23B + D	\$330.21	\$687.50
24B	\$330.21	\$687.50
23B + b/u D	\$365.21	\$687.50
Local Calling Area 2:		
23B + D	\$586.58	\$450.00
24B	\$586.58	\$450.00
23B + b/u D	\$586.58	\$450.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

D) Integrated Services Digital Network/Primary Rate Interface

PRI Local Service Arrangements: One or more service option can be combined to create a PRI Local Service Arrangement. Customers may have multiple PRI Local Service Arrangements per location, however for each Service Arrangement one 23B+D must be included. The controlling D channel will always reside on the 23B+D.

Non-Facility Associated Signaling (NFAS): One D Channel controls multiple PRIs, the first with 23 bearer channels, the rest with 24. PRIs available per NFAS arrangement vary with network architecture.

Multiple Spans: Several PRIs grouped together. Calls flow from PRI to PRI when busy, as long as they are physically contained within a single switch. PRIs may originate in different cities if the terminating end is physically contained in a single switch. Maximum overflow is seven (7). Also called Direct Termination Overflow.

Enhanced Capabilities: Where available the following enhanced capabilities are provided at no additional charge, however, each enhanced capability must be requested specifically.

<u>Enhanced Capabilities</u>	<u>Description</u>
1. Calling Line Identification (CLID)	Delivery of number making the call. Passed through if received from CPE.
2. Backup D-Channel	Additional D-Channel for backup purposes. Used in NFAS environment only. Default value is primary D channel on the last channel of the first PRI, and backup D channel on the last channel of the 3 rd PRI.
3. DNIS/Called Number Delivery	Allows the delivery of the originally dialed 8XX or 900 number to the end customer (CPE) where it is available.
4. DID/DOD	Inward or outward dialing to or from an extension without utilizing an attendant.
5. Calling Station Identification	Identifies extension making outbound call (if information is received from caller's PBX or CPE).
6. Call-by-Call	Reconfigures B channels to accommodate changes in traffic from a PBX customer. Allows a PRI trunk group to support multiple service types on a dynamic basis as opposed to dedicating trunk group capacity to a particular service type.
7. Virtual Facility Groups	Part of Call-by-Call. Defines how different services are to be routed over the same span. Sets minimum and maximum values of call types to be routed over the span.
8. Multiple DID/Directory Numbers	Allows customer to install multiple inbound trunks with one billing telephone number.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.3 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$33.00*
Line Connection Fee Incremental	\$33.00
Installation Dispatch	\$50.00
Installation Dispatch Incremental	\$50.00
Service Restoral Charge	\$19.00
Directory Listing Change Charge - Record Order Charge	\$6.65
Telephone Number Change Charge	\$9.00
Telephone Number Change Charge Incremental	\$9.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$1.25
Service Order Charge	\$4.75 ¹
Blocking Set Up Charge	\$4.25
Facilities Move Charge ¹	\$250.00

* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

3.4 Blocking Options

Toll Blocking: Blocks the following outgoing calls from a customer's line.

Blocks: 0-, 0+, 0++, Direct Dialed IntraLATA toll, InterLATA toll, 767-XXXX in Northern California, 853-XXXX in Southern California, 950, 10XXX, 101XXXX and 1XXXX, 1+ Dialing, with the exception of calls to Custom 8 service, 700, 900, 976 calls.

Blocking Options Charges

Toll Blocking (per line): \$ 1.90

California Tariff No. 7 (Continued on next Sheet)

¹This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

D) Integrated Services Digital Network/Primary Rate Interface

PRI Local Service Arrangements: One or more service option can be combined to create a PRI Local Service Arrangement. Customers may have multiple PRI Local Service Arrangements per location, however for each Service Arrangement one 23B+D must be included. The controlling D channel will always reside on the 23B+D.

Non-Facility Associated Signaling (NFAS): One D Channel controls multiple PRIs, the first with 23 bearer channels, the rest with 24. PRIs available per NFAS arrangement vary with network architecture.

Multiple Spans: Several PRIs grouped together. Calls flow from PRI to PRI when busy, as long as they are physically contained within a single switch. PRIs may originate in different cities if the terminating end is physically contained in a single switch. Maximum overflow is seven (7). Also called Direct Termination Overflow.

Enhanced Capabilities: Where available the following enhanced capabilities are provided at no additional charge, however, each enhanced capability must be requested specifically.

<u>Enhanced Capabilities</u>	<u>Description</u>
1. Calling Line Identification (CLID)	Delivery of number making the call. Passed through if received from CPE.
2. Backup D-Channel	Additional D-Channel for backup purposes. Used in NFAS environment only. Default value is primary D channel on the last channel of the first PRI, and backup D channel on the last channel of the 3 rd PRI.
3. DNIS/Called Number Delivery	Allows the delivery of the originally dialed 8XX or 900 number to the end customer (CPE) where it is available.
4. DID/DOD	Inward or outward dialing to or from an extension without utilizing an attendant.
5. Calling Station Identification	Identifies extension making outbound call (if information is received from caller's PBX or CPE).
6. Call-by-Call	Reconfigures B channels to accommodate changes in traffic from a PBX customer. Allows a PRI trunk group to support multiple service types on a dynamic basis as opposed to dedicating trunk group capacity to a particular service type.
7. Virtual Facility Groups	Part of Call-by-Call. Defines how different services are to be routed over the same span. Sets minimum and maximum values of call types to be routed over the span.
8. Multiple DID/Directory Numbers	Allows customer to install multiple inbound trunks with one billing telephone number.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.16 Other Wholesale Local Exchange Services (Cont'd)

A) Wholesale Local Service Discount Plan (Cont'd)

- 5) For purposes of this discount schedule, the applicable discount column is based on the number of months contained in the Service Term divided by 12. If the number of months is less than 12, the month-to-month discounts shall apply. If the product of the division is equal to or greater than 1 year but less than 2 years, the 1-year discounts apply; if the product of the division is equal to or greater than 2 years but less than 3 years, the 2-year discounts apply; and, if the product of the division is equal to or greater than 3, the 3-year discounts apply.
- 6) The term and volume discounts for WLS can be found in the rate schedule section of this tariff.
- 7) If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule will be increased by the chart listed with the discount schedule in the rate schedule section of this tariff.
- 8) Carrier may cancel WLS if Carrier provides written notification thereof to MCImetro not less than thirty (30) days prior to the effective date of cancellation. In such case (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the Cancellation Charge) equal to one hundred percent (100%) of Customer's commitment(s), if any, (as described in the Program Enrollment Terms) that would have become due for the unexpired portion of the Service Term. If no commitment exists, then Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus the Cancellation Charge which will equal the average monthly billing for WLS, to be all inclusive, (i.e., local service charges, intraLATA toll, operator Services Directory Assistance, and any charges for additional features), multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- 11) In the event Carrier does not maintain Carrier's Minimum Revenue Commitment in any month during the Commitment Period (Switched Services described herein), then for those month(s) only, Carrier will pay MCImetro the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule) (the "Deficiency Charge"). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier, or immediately in an amount equal to Carrier's Minimum Revenue Commitment for the unexpired portion of the Service Term, if MCImetro terminates this Agreement based on Carrier's default.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.19 Integrated T-1

An Integrated T-1 is a facilities based connection between the End User's premise and the Company's local network operating at 1.544 MBPS which is time division multiplexed into 24 individual channels. The Integrated T-1 is able to support simultaneous transmissions of voice and data services by means of Digital Access and Cross-connect System (DACS) equipment to allow for routing and switching among multiple ports. There are five service options available on the Integrated T-1. The service options may be grouped up to a maximum of six (6) trunk groups per T-1.

The Carrier may choose from the following service options:

- (A) Local Service - a specified number of channels may be designated from the End User's premise to the local node to provide local service. The local service channels may be provisioned as a local line or local trunk.

Local line - an analog transmission from the End User's premise to the local node. The standard features on the local line are as follows: touch-tone and Caller ID Blocking Selective. In addition, Caller ID Blocking Complete and Call Forward Variable are serviceable upon request. The optional features and feature packages listed in Cal. P.U.C. Sheet No. 29.3-T and 29.4-T are available for an additional charge.

Local trunk - an analog or digital transmission from the End User's premise equipment to the local node. Local trunks carried over the Integrated T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing (DIOD) capability; for applicable descriptions and charges, see Cal. P.U.C. Sheet No. 95.23-T and Cal. P.U.C. Sheet No. 29.4-T and 29.5-T respectively.

- (B) Long Distance Service - a specified number of channels may be designated from the End User's premise to a point of presence to provide a dedicated access line directly to the Company's long distance network. The channels may be configured to support 1+ or toll-free traffic.
- (C) Frame Relay - a specified number of channels may be designated from the End User's premise to the frame relay network. The number of designated channels establishes the speed to which a permanent virtual circuit can be provisioned. Intra-city and inter-city frame relay are supported on the Integrated T-1.
- (D) Internet - a specified number of channels may be designated from the End User's premise to UUNET facilities via the Company's frame relay network.
- (E) Private Line - a specified number of channels may be designated from the End User's premise to another End User specified location to provide a dedicated connection between the two premises. Intra-city and inter-city private line are supported on the Integrated T-1.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.19 Integrated T-1

An Integrated T-1 is a facilities based connection between the End User's premise and the Company's local network operating at 1.544 MBPS which is time division multiplexed into 24 individual channels. The Integrated T-1 is able to support simultaneous transmissions of voice and data services by means of Digital Access and Cross-connect System (DACS) equipment to allow for routing and switching among multiple ports. There are five service options available on the Integrated T-1. The service options may be grouped up to a maximum of six (6) trunk groups per T-1.

The Carrier may choose from the following service options:

- (A) Local Service - a specified number of channels may be designated from the End User's premise to the local node to provide local service. The local service channels may be provisioned as a local line or local trunk.

Local line - an analog transmission from the End User's premise to the local node. The standard features on the local line are as follows: touch-tone and Caller ID Blocking Selective. In addition, Caller ID Blocking Complete and Call Forward Variable are serviceable upon request. The optional features and feature packages listed in Cal. P.U.C. Sheet No. 29.3-T and 29.4-T are available for an additional charge.

Local trunk - an analog or digital transmission from the End User's premise equipment to the local node. Local trunks carried over the Integrated T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing (DIOD) capability; for applicable descriptions and charges, see Cal. P.U.C. Sheet No. 95.23-T and Cal. P.U.C. Sheet No. 29.4-T and 29.5-T respectively.

- (B) Long Distance Service - a specified number of channels may be designated from the End User's premise to a point of presence to provide a dedicated access line directly to the Company's long distance network. The channels may be configured to support 1+ or toll-free traffic.
- (C) Frame Relay - a specified number of channels may be designated from the End User's premise to the frame relay network. The number of designated channels establishes the speed to which a permanent virtual circuit can be provisioned. Intra-city and inter-city frame relay are supported on the Integrated T-1.
- (D) Internet - a specified number of channels may be designated from the End User's premise to UUNET facilities via the Company's frame relay network.
- (E) Private Line - a specified number of channels may be designated from the End User's premise to another End User specified location to provide a dedicated connection between the two premises. Intra-city and inter-city private line are supported on the Integrated T-1.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.19 Integrated T-1 (Cont'd)

5.19.1 Application of Rates

- (1) The Base Integrated T-1 will be comprised of a monthly recurring and non-recurring charge
- (2) The local service channels will consist of only a monthly recurring charge. The local service channel rate is applicable only to those local channels provisioned on the Integrated T-1.
- (3) Local and intraLATA usage will apply to local service channels.
- (4) Rates and charges for other services to be connected to the Integrated T-1 will be assessed on an Individual Case Basis (ICB).
- (5) The Base Integrated T-1 and the local service channels are eligible for discounting under the terms and conditions of the Wholesale Local Service Discount Plan listed in Cal. P.U.C. Sheet No. 95.19-T and Cal. P.U.C. Sheet No. 29.2-T.

5.19.2 Rates

	Non-Recurring Charge	Monthly Charge
A. Base Integrated T-1		
Local Calling Area 1	\$250.00	\$220.00
Local Calling Area 2	\$250.00	\$220.00
B. Local Service Channel		
Local Calling Area 1	No charge	\$2.46
Local Calling Area 2	No charge	\$13.17

5.20 Wholesale Local Services Rates

	<u>Non-recurring</u>
1) <u>Non-recurring charges for Disconnect:</u>	
To establish disconnect service, per Carrier's customer's account	\$0.00
To restore disconnect service, per Carrier's customer's account	\$11.94
2) <u>Non Routine Installation/Maintenance:</u>	
Cancellation Charge	\$250.00
3) <u>Change of Requested Service Date:</u>	
Date Change Charge	\$100.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.5 California Lifeline/LinkUp

3.5.1 California Lifeline

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 3.1.1.4 preceding. California Lifeline includes discounted installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Directory Assistance will be charged.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

Customers are not charged the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Fund surcharge, California Relay Service and Communications Device Fund surcharge, and California Lifeline surcharge.

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Qualifying California Lifeline Line:	\$10.00	\$6.84 (I)

3.5.2 Link Up Program

1. Link Up is an assistance program for qualifying low-income customers designed to help offset applicable line connection charges for the installation or transfer of service from one residential premises to another.
4. In order to be eligible for the Link Up Service, a residential customer must participate in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Senior Citizen Discount, Federal Public Housing, or Low Income Energy Assistance Program.

Discount

Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principle residence, up to \$16.50.

Customers who enroll in California Lifeline subsequent to enrollment in Link Up will receive an additional credit not to exceed \$6.50.

T

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.19 Integrated T-1 (Cont'd)

5.19.1 Application of Rates

- (1) The Base Integrated T-1 will be comprised of a monthly recurring and non-recurring charge
- (2) The local service channels will consist of only a monthly recurring charge. The local service channel rate is applicable only to those local channels provisioned on the Integrated T-1.
- (3) Local and intraLATA usage will apply to local service channels.
- (4) Rates and charges for other services to be connected to the Integrated T-1 will be assessed on an Individual Case Basis (ICB).
- (5) The Base Integrated T-1 and the local service channels are eligible for discounting under the terms and conditions of the Wholesale Local Service Discount Plan listed in Cal. P.U.C. Sheet No. 95.19-T and Cal. P.U.C. Sheet No. 29.2-T.

5.19.2 Rates

	Non-Recurring Charge	Monthly Charge
A. Base Integrated T-1		
Local Calling Area 1	\$250.00	\$220.00
Local Calling Area 2	\$250.00	\$220.00
B. Local Service Channel		
Local Calling Area 1	No charge	\$2.46
Local Calling Area 2	No charge	\$13.17

5.20 Wholesale Local Services Rates

	<u>Non-recurring</u>
1) <u>Non-recurring charges for Disconnect:</u>	
To establish disconnect service, per Carrier's customer's account	\$0.00
To restore disconnect service, per Carrier's customer's account	\$11.94
2) <u>Non Routine Installation/Maintenance:</u>	
Cancellation Charge	\$250.00
3) <u>Change of Requested Service Date:</u>	
Date Change Charge	\$100.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

4) Wholesale Local Service Rates:

	<u>Non-recurring</u>
Service Order Charge	
Local Area 1	\$11.00
Local Area 2	\$11.00
Record Order Change	
Local Area 1	\$6.00
Local Area 2	\$6.00
Moves or Changes	
Local Area 1	\$11.00
Local Area 2	\$11.00

5) Basic Business Line and Basic Trunk Service:

	<u>Non-recurring Installation</u>	<u>Monthly Recurring</u>
Basic Business Line Service, per line		
Local Calling Area 1	\$35.38	\$11.22
Local Calling Area 2	\$19.25	\$18.95
Basic Trunk Service, per trunk		
Local Calling Area 1	\$35.38	\$11.63
Local Calling Area 2	\$19.25	\$22.34

6) T-1 Service Charges:

	<u>Non-recurring Installation</u>	<u>Monthly Recurring</u>
Link and Port, per T-1		
Local Calling Area 1	\$800.00	\$276.70
Local Calling Area 2	\$340.92	\$536.04

7) Direct Dialed Local Calls:

ALL ZONES

	<u>Day 1st Min</u>	<u>Add'l Min</u>	<u>Evening 1st Min</u>	<u>Add'l Min</u>
Local Calling Area 1:	\$0.0205	\$0.0065	\$0.0114	\$0.0037
Local Calling Area 2:	\$0.0280	\$0.0070	\$0.0112	\$0.0039

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

4) Wholesale Local Service Rates:

	<u>Non-recurring</u>
Service Order Charge	
Local Area 1	\$11.00
Local Area 2	\$11.00
Record Order Change	
Local Area 1	\$6.00
Local Area 2	\$6.00
Moves or Changes	
Local Area 1	\$11.00
Local Area 2	\$11.00

5) Basic Business Line and Basic Trunk Service:

	<u>Non-recurring Installation</u>	<u>Monthly Recurring</u>
Basic Business Line Service, per line		
Local Calling Area 1	\$35.38	\$11.22
Local Calling Area 2	\$19.25	\$18.95
Basic Trunk Service, per trunk		
Local Calling Area 1	\$35.38	\$11.63
Local Calling Area 2	\$19.25	\$22.34

6) T-1 Service Charges:

	<u>Non-recurring Installation</u>	<u>Monthly Recurring</u>
Link and Port, per T-1		
Local Calling Area 1	\$800.00	\$276.70
Local Calling Area 2	\$340.92	\$536.04

7) Direct Dialed Local Calls:

ALL ZONES

	<u>Day 1st Min</u>	<u>Add'l Min</u>	<u>Evening 1st Min</u>	<u>Add'l Min</u>
Local Calling Area 1:	\$0.0205	\$0.0065	\$0.0114	\$0.0037
Local Calling Area 2:	\$0.0280	\$0.0070	\$0.0112	\$0.0039

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

3. Residential Service (Cont'd)

3.5 California Lifeline/LinkUp

3.5.1 California Lifeline

California Lifeline is available to all residential customers who meet the eligibility requirements as specified in Section 3.1.1.4 preceding. California Lifeline includes discounted installation of a residence primary access line; discounted basic dial tone service; unlimited incoming calls; a flat rate service with unlimited local calls; and, a 100% allowance on the Network Access for Interstate Calling charge. Directory Assistance will be charged.

Two California Lifeline lines may be provided to a household satisfying all of the following criteria: the household meets all California Lifeline eligibility criteria; (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code Section 2881 et seq., and (b) indicates the customer's need for TTY device; and (iii) the household possesses a TTY device. All California Lifeline rules and regulations that apply to the first California Lifeline line shall apply equally to the second California Lifeline line.

Customers are not charged the California High Cost Fund (CHCF)-A surcharge, CHCF-B surcharge, California Teleconnect Fund surcharge, California Relay Service and Communications Device Fund surcharge, and California Lifeline surcharge.

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Qualifying California Lifeline Line:	\$10.00	\$6.84

3.5.2 Link Up Program

1. Link Up is an assistance program for qualifying low-income customers designed to help offset applicable line connection charges for the installation or transfer of service from one residential premises to another.
5. In order to be eligible for the Link Up Service, a residential customer must participate in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Senior Citizen Discount, Federal Public Housing, or Low Income Energy Assistance Program.

Discount

Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principle residence, up to \$16.50.

Customers who enroll in California Lifeline subsequent to enrollment in Link Up will receive an additional credit not to exceed \$6.50.

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

8) IntraLATA Calling Charge:

The rates set forth below apply to all intraLATA calls. Calls are billed in 6-second increments, with an 18-second call duration minimum.

Per Minute Rate (For all zones and mileage): \$0.040

9) Term and Volume Discounts:

The term and volume discounts for WLS apply as follows:

Monthly Billed Charges (in thousands)	Month to Month	1 Year Term	2 Year Term	3 Year Term
Up to \$50	0.0%	2.0%	5.0%	8.0%
\$50 to \$100	2.0%	3.0%	6.0%	9.0%
\$100 to \$250	3.0%	4.0%	7.0%	10.0%
\$250 to \$500	4.0%	5.0%	8.0%	11.0%
\$500 to \$750	5.0%	6.0%	9.0%	12.0%
\$750 to \$1,000	6.0%	7.0%	10.0%	14.0%
\$1,000 to \$2,000	7.0%	9.0%	13.0%	17.0%
Over \$2,000	8.0%	10.0%	15.0%	20.0%

If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule above will be increased by the following:

Monthly Billed Revenues (in thousands)	Discount
\$100 to \$250	1%
\$250 to \$500	1%
\$500 to \$750	2%
\$750 to \$1,000	2%
\$1,000 to \$2,000	3%
Over \$2,000	3%

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

4. Business Service

4.1 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

4.2 Presubscription: PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA toll calls, without dialing the Access Code. The following charge applies each time the Customer requests a change to their intraLATA PIC. This charge applies per line or per trunk for each Local Line or Local Trunk PIC change requested, subsequent to the initial designation:

PIC-2 Change (per line or per trunk): \$1.49

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

8) IntraLATA Calling Charge:

The rates set forth below apply to all intraLATA calls. Calls are billed in 6-second increments, with an 18-second call duration minimum.

Per Minute Rate (For all zones and mileage): \$0.040

9) Term and Volume Discounts:

The term and volume discounts for WLS apply as follows:

Monthly Billed Charges (in thousands)	Month to Month	1 Year Term	2 Year Term	3 Year Term
Up to \$50	0.0%	2.0%	5.0%	8.0%
\$50 to \$100	2.0%	3.0%	6.0%	9.0%
\$100 to \$250	3.0%	4.0%	7.0%	10.0%
\$250 to \$500	4.0%	5.0%	8.0%	11.0%
\$500 to \$750	5.0%	6.0%	9.0%	12.0%
\$750 to \$1,000	6.0%	7.0%	10.0%	14.0%
\$1,000 to \$2,000	7.0%	9.0%	13.0%	17.0%
Over \$2,000	8.0%	10.0%	15.0%	20.0%

If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule above will be increased by the following:

Monthly Billed Revenues (in thousands)	Discount
\$100 to \$250	1%
\$250 to \$500	1%
\$500 to \$750	2%
\$750 to \$1,000	2%
\$1,000 to \$2,000	3%
Over \$2,000	3%

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

10) Optional Features:

The following is a list of Optional Features available for all lines.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Three-Way Calling	\$2.00	\$2.00
Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)	\$2.00	\$3.00
Distinctive Ringing	\$2.00	\$3.00
Toll Restriction	\$2.00	\$2.00
Call Forward Busy (not available on a line with Call Waiting)	\$2.00	\$1.00
Call Forward Don't Answer	\$2.00	\$1.00
Speed Dialing 8	\$2.00	\$2.00
Speed Dialing 30	\$2.00	\$3.00
Vanity Number	\$30.00	\$2.00
Hotline	\$2.00	\$2.00
(not available with ANY other features)		

Hotline Service allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

11) Feature Packages

A. Feature Package I: Feature Package I provides the following features:

Three-Way Conference Calling
Speed Dialing - 8 Codes
Call Forward Busy (not available on a line with Call Waiting)
Call Forward Don't Answer

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$4.00

B. Feature Package II: Feature Package II provides the following features:

All Features from Feature Package I, plus
Speed Dialing - 30 Codes (replaces Speed Dial 8)
Distinctive Ringing
Toll Restriction

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$7.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.1 General

MCImetro Wholesale Local Service (WLS) is offered to other telecommunications carriers for the provision of telecommunications services to End Users who are the customers of MCImetro's Wholesale Local Services Customer.

General terms and conditions as described in this tariff apply, where appropriate, unless otherwise specified in this Section. Any references in this Section to service descriptions in other sections of the tariff shall include all definitions, terms and conditions applicable to that service. Unless expressly provided to the contrary herein, however, such references do not incorporate the rates and charges contained in the referenced material. Where incorporated service descriptions use the terms "customer" or "subscriber", such terms shall be deemed to mean:

- A) "Carrier" (as defined in this Section) when the context concerns ordering service for resale to its customer; entering into and determining payment plans for resold service; including calculating minimum usage requirements for optional toll calling plans; requesting repair of resold service, including authorization for the dispatch of service technicians to the Carrier's Customer's premises and performance of any premises work; and billing responsibility for the provision of service ordered by the Carrier, and the use, activation, or premature termination of service by Carrier's Customers; or
- B) "Carrier's Customer" (as defined in this Section) when the context concerns the definition of the service location (premises); the configuration and sizing of the telecommunications system, network or service resold; and the manner in which the resold service, including any aspects or capabilities of service, are used, activated, or accessed. Carrier's Customer is also the equivalent term when referenced service descriptions contain any of the following terms: user, station user, group, group member, account agent, supervisor or attendant position or line.

Unless otherwise stated, aggregation of Wholesale Local Services including usage Services for the purposes of applying volume discounts is permitted for carriers. Operator Services Directory assistance, State and Local charges, and administrative charges are not applicable for purposes of applying volume discounts or contributing to revenue commitments.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

10) Optional Features:

The following is a list of Optional Features available for all lines.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Three-Way Calling	\$2.00	\$2.00
Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)	\$2.00	\$3.00
Distinctive Ringing	\$2.00	\$3.00
Toll Restriction	\$2.00	\$2.00
Call Forward Busy (not available on a line with Call Waiting)	\$2.00	\$1.00
Call Forward Don't Answer	\$2.00	\$1.00
Speed Dialing 8	\$2.00	\$2.00
Speed Dialing 30	\$2.00	\$3.00
Vanity Number	\$30.00	\$2.00
Hotline	\$2.00	\$2.00
(not available with ANY other features)		

Hotline Service allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

11) Feature Packages

A. Feature Package I: Feature Package I provides the following features:

Three-Way Conference Calling
Speed Dialing - 8 Codes
Call Forward Busy (not available on a line with Call Waiting)
Call Forward Don't Answer

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$4.00

B. Feature Package II: Feature Package II provides the following features:

All Features from Feature Package I, plus
Speed Dialing - 30 Codes (replaces Speed Dial 8)
Distinctive Ringing
Toll Restriction

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$7.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

12) DID and DIOD Non-recurring and Monthly Recurring Charges:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Local Calling Area 1:		
Block of 20 numbers	\$75.00	\$10.50
Additional Block of 20 numbers	\$75.00	\$10.50
Block of 100 numbers	\$200.00	\$31.50
Additional Block of 100 numbers	\$35.00	\$31.50
Local Calling Area 2:		
Block of 20 numbers	\$80.10	\$46.00
Additional Block of 20 numbers	\$80.10	\$46.00
Block of 100 numbers	\$220.00	\$230.00
Additional Block of 100 numbers	\$80.10	\$140.00

Non-recurring and monthly recurring rates apply for DID, DOD, and DIOD as follows:

Local Calling Area 1:		
Termination, per channel	\$35.38	\$7.22
Local Calling Area 2:		
Termination, per channel	No Charge	\$5.60

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer

- A) The Carrier is responsible for obtaining all appropriate regulatory approvals necessary for the provision of telecommunications services to End Users.
- B) Nothing in this tariff shall be deemed to create a third party beneficiary relationship with the Carrier's customers. The Carrier shall indemnify and hold the Company harmless from all claims based on any reason whatsoever from its customers or third parties.
- C) The Carrier shall save the Company harmless against any and all claims and expenses (including attorneys' fees and costs) which may arise from or in connection with such WLS resale including, but not limited to, claims for libel, slander, infringement of copyright or patents, claims for injuries to persons or property damage or any other damage in connection with the Company's service or resold Services arising out of any act or omission of the Carrier or End User in connection with facilities or services provided by the Company or the Carrier or End User, claims for interruption of or deficiencies, failures or errors in service and any consequences thereof and claims arising from mistakes in or omission of directory listings.
- D) Carrier shall accept the Company's initial and continuing credit approval procedures and policies. The Company reserves the right to withhold initiation or full implementation of any or all WLS pending the Company's initial satisfactory credit review and approval thereof which may be conditioned upon terms specified by the Company, including, but not limited to, security for payments due hereunder in the form of a cash deposit or other means. The Company reserves the right to modify its requirements, if any, with respect to any security or other assurance provided by Carrier for payments due hereunder in light of Carrier's actual usage when compared to projected usage levels upon which any security or assurance requirement was based.
- E) If at any time there is a material adverse change in Carrier's creditworthiness, then in addition to any other remedies available to the Company, the Company may elect, in its sole discretion, to exercise one or more of the following remedies:
 - 1) cause Start of Service for WLS described in a previously executed Service Request to be withheld;
 - 2) cease providing WLS pursuant to a Disconnection Notice in accordance with the tariff;
 - 3) decline to accept a Service Request or other requests from Carrier to provide WLS which the Company may otherwise be obligated to accept; and/or

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

12) DID and DIOD Non-recurring and Monthly Recurring Charges:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Local Calling Area 1:		
Block of 20 numbers	\$75.00	\$10.50
Additional Block of 20 numbers	\$75.00	\$10.50
Block of 100 numbers	\$200.00	\$31.50
Additional Block of 100 numbers	\$35.00	\$31.50
Local Calling Area 2:		
Block of 20 numbers	\$80.10	\$46.00
Additional Block of 20 numbers	\$80.10	\$46.00
Block of 100 numbers	\$220.00	\$230.00
Additional Block of 100 numbers	\$80.10	\$140.00

Non-recurring and monthly recurring rates apply for DID, DOD, and DIOD as follows:

Local Calling Area 1:		
Termination, per channel	\$35.38	\$7.22
Local Calling Area 2:		
Termination, per channel	No Charge	\$5.60

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

E) (Cont'd)

- 4) condition its provision of WLS or acceptance of a Service Request on Carrier's assurance of payment which shall be a deposit or such other means to establish reasonable assurance of payment. An adverse material change in Carrier's creditworthiness shall include, but not be limited to:
 - a) Carrier's material default of its obligations to the Company under this tariff or any other agreement with MCImetro Access Transmission Services LLC;
 - b) failure of Carrier to make full payment of all undisputed charges due hereunder on or before the Due Date on three (3) or more occasions during any period of twelve (12) or fewer months or Carrier's failure to make such payment on or before the Due Date (or the Alternate Due Date, if applicable) in any two (2) consecutive months;
 - c) acquisition of Carrier (whether in whole or by majority or controlling interest) by an entity which is insolvent, which is subject to bankruptcy or insolvency proceedings, which owes past due amounts to the Company or any entity affiliated with the Company or which is a materially greater credit risk than Carrier; or,
 - d) Carrier's being subject to or having filed for bankruptcy or insolvency proceedings or the legal insolvency of Carrier.

F) If the Carrier ceases to resell WLS to its customers and fails to make arrangements for the continuation of such Services the Carrier shall provide an option to its customers to select an alternate Carrier. In the event that the Carrier fails to provide such option or any of Carrier's Customers fail to exercise such option, Company may, at the End User's request, provide local exchange services to the Carrier's End User under the Company's current retail terms and conditions, including then-current recurring and usage sensitive rates for service being furnished.

G) The Carrier shall follow the pre-order procedures established by the Company, including completion and acceptance of the WLS implementation questionnaire and WLS Agreement, prior to submitting its first request for WLS.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

- H) Prior to submitting an order for WLS, the Carrier must have obtained written documentation from the customer, explicitly authorizing the Carrier to provide local exchange telecommunications services. This proof of authorization must be retained by the Carrier and shall be made available upon request within two (2) business days from the day the request was made. The required form and content of customer authorization may be amended from time to time to meet the changing needs of the Company and the regulatory requirements imposed upon all carriers by the Commission. In the event that the Carrier cannot provide the Proof of authorization within two business days, the Carrier must within two business days thereafter:
- 1) notify the Company to change the End User back to the local exchange carrier providing service to the End User before the change to the Carrier was made;
 - 2) Provide any End User information and billing records the Carrier has obtained relating to the End User to the prior Carrier;
 - 3) notify the End User and the Company that the change has been made; and
 - 4) pay the Company \$50.00 per line to compensate the Company for switching the End User back to the original carrier.
- I) The Company will accept and process Carrier's requests for changes to a Primary Interexchange Carrier (PIC) selection on behalf of End Users being provided local exchange service by the Carrier through the purchase of WLS. All such End User requests will be sole responsibility of the Carrier, including but not limited to: all communications with third parties, Commission inquiries and complaints, and resolution of all disputes concerning PIC selections. Accordingly, Carrier shall save the Company harmless against all claims and expenses (including attorney's fees and costs) which may arise from or in connection with this section.
- J) The Carrier shall be responsible for modifying and connecting any of its systems with Company provided interfaces. The Carrier will be required to take service in sufficient quantity or of appropriate class or grade of service so as to prevent the unreasonable interference with the service of other Carriers or of other of the Company's Customers.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.2 Responsibility of the Carrier Customer (Cont'd)

- K) When the Company receives an order from a Carrier (Ordering Carrier) for services under this Part for a Carrier's Customer ("End User"), and the Company is currently providing services under this Part to another Carrier for the same End User (Carrier Customer of Record), the Company shall notify its Carrier Customer of Record of such order coincident with processing the order. It shall then be the responsibility of the Carrier Customer of Record and the Ordering Carrier to resolve any issues related to the End User. Carrier Customer of Record and/or Ordering Carrier agree to hold harmless and indemnify Company against any and all liability and claims, including reasonable attorney's fees, that may result from the Company acting under this paragraph.

The Carrier is required to adhere to the Company's Local Number Portability procedures which places the responsibility on the Carrier for all communication with End Users, Interexchange Carriers, and other local service providers.

The Carrier is solely responsible for the payment of charges for all services furnished in this Part including, but not limited to, calls originated or accepted at its End Users service locations.

- L) The Company will provide facilities, equipment, and services to its local loop demarcation point. The Company is responsible for the provisioning and maintenance of its facilities, equipment, and services to the local loop demarcation point, including those located at that point. The Carrier is responsible for the completion of services beyond the Company's demarcation point.

5.3 Availability

The offering of Wholesale Local Service is subject to the continuing availability of the necessary facilities and equipment on an economic basis. Service is available where technically feasible from appropriately equipped central offices. The use of such services is subject to the technical parameters of the services provided.

5.4 Limitations

- A) Use of WLS by a Carrier does not entitle the Carrier to access revenues associated with origination and termination of interexchange services over the local services provided.
- B) The Carrier may not, without the Company's written authorization, offer WLS under any of the brand names of the Company or any of its affiliates, nor may any Carrier state or imply that there is any joint business association or any similar arrangement with the Company in the provision of telecommunications services to the Carrier's customers.
- C) Local service may not be utilized as a substitute for carrier access services. The Company reserves the right to commission an audit to ensure that this condition is met.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.4 Limitations (Cont'd)

- D) The Company will not be responsible for the manner in which the use of service, or the associated charges, are allocated to others by a Carrier who resells service. All applicable rates and charges for such service will be billed to and be the responsibility of the Carrier.
- E) The Carrier shall be responsible for providing to its customers and to the Company a telephone number or numbers that the Carrier's customers can use to contact the Carrier in the event of service or repair requests. In the event that the Carrier's customers contact the Company with regard to such requests, the Company shall inform the Carrier's customers that they should call their Carrier and may provide Carrier's contact number to the Carrier's customers.
- F) In order to correctly update and maintain MCImetro's Emergency Telephone Number Service (E911 Service?) database, Carrier is responsible for providing accurate and complete information regarding Carrier's Customers in a format prescribed by Verizon. Carrier agrees to forever indemnify and hold Verizon, its affiliated companies and any third-party provider or operator of facilities employed in the provisioning of WLS harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which those parties may assert arising out of or relating to any incorrect, inaccurate or incomplete information in Verizon's E911 Service database. Carrier is responsible for remitting payment to Verizon for those assessed surcharges and any applicable administrative charges (Where at the Carrier's request Verizon remits surcharges to the taxing authority on behalf of the Carrier an administrative charge equal to 4% of billed E911 surcharges will be assessed). In communities where by statute the Network Service Provider is required to remit E911 surcharges an administrative surcharge will not be assessed to the Carrier. Carrier is solely responsible for collecting all surcharges, taxes, fees or similar liabilities associated with E911 Service. Carrier is also responsible for providing the interface, (to include a 24 hours a day, 7 days a week contact), between its End Users and both the Company and/or the Public Safety Answering Point for resolution of errors in connection with the Master Street Address Guide (MSAG), or other E911 related problems.

5.5 Branding

The Carrier may brand its local exchange services with its own brand name, provided that such name is consistent with Carrier's authorization by the Commission, and not confusingly similar to the name of another provider.

5.6 Liability of the Company

- A) The Company's general liability, as described in this tariff, does not extend to the Carrier's customers or any other third party. The Liability of the Company to the Carrier resulting from any all causes, shall not exceed the liability of the Company as stated in Cal. P.U.C. No. 2, Rule 16. The Company shall only be liable for the individual service(s) or facilities that it provides and shall not be liable for the integration of service components. Such liability shall not exceed an amount equal to the proportionate charge for the service(s) or facilities provided for the period during which the service(s) or facilities provided for the period during which the service(s) was affected. No other liability whatsoever shall attach to the Company.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.6 Liability of the Company (Cont'd)

- B) The Company is not liable to Carrier or its customers for mistakes that appear in the Company's directory listings, 911 or 411 databases, or for incorrect referrals of customers or End Users to the Carrier for any ongoing Carrier service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, the Carrier shall save harmless and indemnify the Company from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorneys' fees incurred on account thereof, by third persons (including the Carriers, customers or employees).
- C) Carrier is liable for all usage, including fraudulent, associated with Company's facilities or services provided to Carrier or its End User(s). The Company takes no responsibility, will not investigate, and will make no adjustments to Carrier's account in cases of unauthorized usage of WLS.

5.7 Additional Billing and Payment Regulations

- A) In addition to the terms and conditions for billing and payment found elsewhere in this tariff, the following provision shall also apply. Where provisions of this subsection conflict with provisions the general sections of this tariff, this subsection shall determine the rights and obligations of the Carrier with respect to billing and payment.
- B) Billings for WLS hereunder are made on a monthly basis following start of service. WLS shall be billed at the rates set forth in this tariff. Discounts, if any, applicable to the rates for certain services are described in the Rate section of this tariff. Carrier will pay all undisputed charges relative to each MCImetro invoice for WLS within thirty (30) days of the invoice date set forth on each invoice to Carrier ("Due Date"). If payment is not received by the Company on or before the Due Date, Carrier shall also pay a late fee in the amount of the lesser of one and one-half percent (1-1/2%) of the unpaid balance of the charges for WLS rendered per month or the maximum lawful rate under applicable state law.
- C) If a Carrier fails to pay when due any and all charges billed to Carrier under this Part, including any late payment charges, and any such charges remain unpaid more than fifteen (15) days after the due date of such unpaid charges, the Company shall notify the Carrier Customer in writing that its services will be disconnected unless all unpaid charges are paid in full to the Company within ten (10) business days of the date notice is sent ("Disconnection Notice Period"). If the Carrier disputes the billed charges, it shall: inform the Company in writing within that ten day period which portion of the charges it disputes, including the specific details and reasons for its dispute; immediately pay to the Company all undisputed charges; and pay disputed charges into an interest bearing escrow account.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.7 Additional Billing and Payment Regulations (Cont'd)

- D) If the Carrier fails to pay any undisputed charges within the period prescribed above, disconnection can occur after the conclusion of the Disconnection Notice period. The Company shall have no liability to the Carrier or the Carrier's customers in the event of such disconnection. Upon receipt of notice that Company intends to disconnect all or any portion of Carrier's WLS, Carrier shall, at its sole expense, individually notify its End Users, prior to the effective date of disconnection, that the End User's Local Service may be disconnected due to Carrier's failure to pay Company charges that are due, and that such End User must select a new local exchange service provider. In the event Carrier fails to provide such notification or Carrier's End Users fail to select a new local exchange service provider by the effective date of disconnection, Company may, at the End User's request, provide such End Users with local service pursuant to the terms and conditions set forth in Company's applicable retail local tariff (including without limitation, Company's then-current recurring and usage sensitive rates for such local service).
- E) Carrier may cancel WLS if Carrier provides written notification thereof to the Company not less than thirty (30) days prior to the effective date of cancellation.
- F) If Carrier cancels WLS before the end of the Term Commitment Period, (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to the Company all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the "Cancellation Charge"). The Cancellation Charge will be calculated as follows:
 - 1) If Carrier has a Monthly Revenue Commitment (as described in the Program Enrollment Terms), then the Cancellation Charge shall be equal to one hundred percent (100%) of Carrier's commitment(s), that would have become due for the remaining months of the Service Term (as described in the Program Enrollment Terms).
 - 2) If Carrier does not have a Monthly Revenue Commitment, then the Cancellation Charge will equal the average monthly billing for WLS, to include exchange access lines, local usage, intraLATA toll, and optional features, multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- G) Carrier must maintain Carrier's Minimum Revenue Commitment (as described in the Program Enrollment Terms) each month during the Commitment Period.
- H) If Carrier does not maintain the Minimum Revenue Commitment (as described in the Program Enrollment Terms), then Carrier shall pay to the Company all charges for WLS provided during that month plus a deficiency charge ("Deficiency Charge"). The Deficiency Charge will be the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.7 Additional Billing and Payment Regulations (Cont'd)

- I) If Carrier does not have a Monthly Revenue Commitment, but has a Term Commitment, Carrier must maintain at least sixty percent (60%) of Carrier's average monthly billing for each month during the Commitment Period. If Carrier does not maintain at least sixty percent (60%) of Carrier's average monthly billing in any month during the Commitment Period then Carrier will pay to Company a "Deficiency Charge" equal to the difference between sixty percent (60%) of Carrier's average monthly billing for WLS, (to include exchange access lines, local usage, intraLATA toll, and optional features) and Carrier's actual Monthly Billing. The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier.
- J) A minimum one month billing period will be assessed to each service order request along with any other applicable charges.
- K) The Company does not provide billing information to Carrier's customers.
- L) Billing for WLS will be provided separately from other Company wholesale services. Billing will include monthly recurring charges, nonrecurring charges and local and intraLATA usage charges. Call detail records will be provided for all usage based charges on a daily or monthly basis. Feature charge records will be provided on a monthly basis.
- M) In order to protect the Company against revenue loss, a Carrier may be required to pay in advance of installation an amount not to exceed applicable service charges, installation or other nonrecurring charges, plus charges for one month of service. Where special construction charges are applicable, the payment thereof may be required in advance of start of construction.
- N) The Carrier is responsible for all local, toll, collect calls, operator Services assistance, and dial around messages of their End User's received or sent across the Company's facilities.

5.8 Carrier Disconnect Service

- A) Carrier disconnect service is a special billing arrangement which enables a Carrier to disconnect its customer's service temporarily.
- B) Carrier may request that the Company disconnect local exchange service on a designated line(s) which it resells to its End User customer provided that:
 - 1) Carrier bears the sole and full responsibility for compliance with Commission disconnection and service restoral requirements.
 - 2) Carrier shall indemnify, defend and hold harmless the Company for and against any claim, loss or damage asserted by any person related to or arising out of the Company's provision of Carrier Disconnect Service to Carrier hereunder.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.8 Carrier Disconnect Service (Cont'd)

B) (Cont'd)

3) Should an existing Carrier's customer, whose local exchange service has been temporarily disconnected hereunder, elect to change local exchange service providers, the Company will notify existing Carrier of such order coincident with processing the authorized order of the new Carrier and in association therewith will permanently disconnect the existing Carrier's WLS in order to reuse the line(s) to complete the new Carrier's authorized order to provide local exchange service to such customer.

C) Service will be disconnected or restored subject to receipt of the Carrier's request.

D) Carrier disconnect service is available for business Services except directory listings, and permitted for any period of time.

E) The monthly rate during each period of disconnection is the regular monthly rate for the service disconnected.

The non-recurring charges are found in the Wholesale Local Services Rates Section.

5.9 Unlawful Use of Service

A) Service shall not be used for any purpose in violation of law. The Carrier, and not the Company, shall be responsible to ensure that the Carrier and its customers' use of WLS complies at all times with all applicable laws. The Company may refuse to furnish service to a Carrier applicant or shall discontinue service to a Carrier or, as appropriate, the Carrier's customer when:

1) An order is issued finding that probable cause exists to believe that the use made of or to be made of the service is prohibited by law; or

2) The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility or service furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interests in interstate or foreign commerce in violation of law.

Termination of service shall take place after reasonable notice is provided to the Carrier, or as ordered by the Court.

B) If communications facilities have been physically disconnected by law enforcement officials at the premises where located, then upon written request of the Carrier, and agreement to pay restoral of service charges and other applicable service charges, the Company shall restore such service, unless such restoral of service is limited by a lawful order.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.10 Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service or otherwise impairs the quality of service to other Carriers or to the Company's Customers.

5.11 Universal Emergency Telephone Number Service

This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.

911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.

The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and any other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arises out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.12 Service Order Charges

Service Order Charges are non-recurring charges applicable to various Carrier requests for connecting, moving or changing telephone service. The Carrier request may require the application of one or more Service Order Charges.

For rates, see Wholesale Local Service Rates Section.

5.13 Wholesale Local Services

A) Operational Interfaces

The Company shall provide Carriers with order procedures to place service orders, receive phone number assignments, receive information necessary to bill Carrier's customers, and to inform the Company of cases of trouble.

B) Exchange Access Service Areas

Exchange Access Service Areas (EASA) are provided in limited geographic areas. Services are provided subject to technological availability and compatibility with customer facilities. Services rates, and contract conditions might not be available in all areas.

Full service versions of the Company's Exchange Access Services will be provided to Customers pursuant to this tariff to the extent that: (a) the Company has in place and available network facilities extending to any premises; or (b) the Company maintains a collocation arrangement and is able to reasonably employ an arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality, and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

C) Exchange Access Service

Exchange Access Service provides a Customer's end user with a telephonic connection and a unique telephone number address on the public switched telecommunication network. Each Exchange Access Service enables users to:

- 1) receive calls from other stations on the public switched telecommunications network;
- 2) access other services offered by the Company as set forth in this tariff;
- 3) access certain interstate and international calling services provided by the Company;
- 4) access (at no additional charge) the Company's operators and business office for service related assistance;
- 5) access (at no additional charge) emergency services by dialing 0- or 911; and
- 6) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange agreements with the Company.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.13 Wholesale Local Services (Cont'd)

C) Exchange Access Service (Cont'd)

Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other number used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Wholesale Local Services are offered:

Basic Business Line Service;
Basic Trunk Service;
T-1;
Direct Inward Dial Service;
Direct Outward Dial Service;
Direct Inward Outward Dial Service; and
IntraLATA.

D) Rates and Charges

Refer to Section 4 and Section 5 of this tariff for descriptions of Available Services. Refer to the Wholesale Local Service Rate Section of this tariff for rates, charges, and applicable discounts.

E) Ancillary Charges

1) InterMSA and IntraMSA Presubscription

Refer to MCImetro Access Transmission Services LLC, Tariff F.C.C. No. 3 for Presubscribed Interexchange Carrier Charge (PICC) applicable to changes in the End User's interexchange carrier(s). These undiscounted charges will be billed to Carrier by the Company.

All IXC carriers selected by the End User will be assessed PICC in accordance with MCI Communications Services, Inc., Tariff F.C.C. No. 3.

In the event an End User fails to select a presubscribed interexchange carrier, MCImetro will charge the Carrier the applicable PICC as described in MCImetro Access Transmission Services LLC, Tariff F.C.C. No. 3.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.13 Wholesale Local Services (Cont'd)

E) Ancillary Charges (Cont'd)

2) Local and State Charges

In addition to the rates and charges applicable under this tariff, taxes and fees applicable to resold services shall be prorated and added to the billed charges, including, but not limited to, municipal taxes, 911 surcharges, and franchise fees.

3) Non Routine Installation/Maintenance

a) Install/Maintenance

(For service description see Non-Routine Installation and Special Construction Rule and for rates see the Wholesale Local Services Rate Section of this tariff)

b) Cancellation Charge

The Customer must cancel service orders within five (5) days of the service request or prior to issuance of a firm order commitment from the Company, otherwise, a cancellation charge will apply. See Rate Section.

c) Change of Requested Service Date

A change of requested service date charge applies when a change of requested service date is the only requested modification to the original service order.

1. If the first requested change of the requested service date is received more than ten (10) working days prior to the requested service date, there will be no charge.
2. If the requested service date has been changed once already, or if the request is made within ten (10) days of the original requested service date, a charge will apply.
3. When the Carrier requests that its requested service date be extended, the new requested service date must be within thirty (30) days of the previously set requested service date. If the new requested service date is more than thirty (30) days beyond the existing requested service date or unknown, the service order must be canceled and re-issued when a confirmed date is set. A charge for a change of requested service date also applies when the Carrier requests an earlier requested service date. See Rate Schedule for current rates.

d) Special Construction

For service description see Non-Routine Installation and Special Construction Rule.

5.14 Custom Service Arrangements
Reserved for Future Use

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.15 Wholesale Local Service Rates and Charges

General terms, conditions, service and feature descriptions as described in Cal. P.U.C. No. 2, Rule 2, herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. Wholesale Local Services rates can be found in the Rate Schedule of this tariff.

A) Basic Business Line and Basic Trunk Service

A Basic Business Line provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Each Basic Business Line is provided with the following standard features which can be deleted at the Customer's option:

Call Forward Variable

Touch Tone

Caller ID Blocking - Selective & Complete

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic Trunks. Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in the Rate Section.

B) T-1

T-1 provides Carrier with a trunk connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. T-1 is capable of providing a connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Non-recurring and monthly recurring rates can be found in the Rate Schedule of this tariff. Individual channels carried over a T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing (DIOD) capability. See the Rate Section for applicable charges.

C) Access Area Designations

The appropriate access area for each district is shown in this tariff.

D) Local and State Additional Charges

Charges for 911 and other local and state charges will also apply to resold access lines purchased by Carrier. To the extent provided by law, all local and state charges applicable to the provision of the local exchange services to Carrier Customers, as described in Cal P.U.C. No. 2, Sheet No. 16-T, shall be collected by the Carrier.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.15 Wholesale Local Service Rates and Charges (Cont'd)

E) Usage Charges

Local and intraLATA calling service provides a Carrier's Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central offices, exchanges, areas, and zones included in the caller's local and intraLATA calling area.

Calls are billed in 6-second increments, with a 1-minute call duration minimum.

1) Local Service

a. Day and Evening rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Day	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening	5:00 P.M.	8:00 A.M.	All
	8:00 A.M.	5:00 P.M.	Sat. & Sun.

2) IntraLATA Area Calling

An intraLATA call is a call, which originates and terminates outside an exchange area, but within the caller's LATA and state. For operated- assisted intraLATA calls, the operator charges listed in the Rate Schedule of this tariff apply in addition to the charges for IntraLATA calls listed in the Rate Schedule. Calls are billed in 6-second increments, with an 18-second call duration minimum.

5.16 Other Wholesale Local Exchange Services

A) Wholesale Local Service Discount Plan

- 1) The Wholesale Local Service Discount Plan is an optional discount plan for switched local services. The discount plan is applicable to exchange access lines, local usage, intraLATA toll, and optional features.
- 2) The Carrier may opt to aggregate all wholesale local service accounts and locations under the term payment plan to which the Carrier commits.
- 3) Non-recurring charges, Operator Services/Directory Assistance, and applicable state and local charges are not included in the discount structure.
- 4) The discount percentage will be determined by the number of months committed to by the Carrier (the A Service Term). Throughout the Service Term, Carrier will automatically receive the applicable discount percentage corresponding to the monthly billed revenue.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.16 Other Wholesale Local Exchange Services (Cont'd)

A) Wholesale Local Service Discount Plan (Cont'd)

- 5) For purposes of this discount schedule, the applicable discount column is based on the number of months contained in the Service Term divided by 12. If the number of months is less than 12, the month-to-month discounts shall apply. If the product of the division is equal to or greater than 1 year but less than 2 years, the 1-year discounts apply; if the product of the division is equal to or greater than 2 years but less than 3 years, the 2-year discounts apply; and, if the product of the division is equal to or greater than 3, the 3-year discounts apply.
- 6) The term and volume discounts for WLS can be found in the rate schedule section of this tariff.
- 7) If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule will be increased by the chart listed with the discount schedule in the rate schedule section of this tariff.
- 8) Carrier may cancel WLS if Carrier provides written notification thereof to MCImetro not less than thirty (30) days prior to the effective date of cancellation. In such case (or in the event MCImetro terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the Cancellation Charge) equal to one hundred percent (100%) of Customer's commitment(s), if any, (as described in the Program Enrollment Terms) that would have become due for the unexpired portion of the Service Term. If no commitment exists, then Carrier shall pay to MCImetro all charges for WLS provided through the effective date of such cancellation plus the Cancellation Charge which will equal the average monthly billing for WLS, to be all inclusive, (i.e., local service charges, intraLATA toll, operator Services Directory Assistance, and any charges for additional features), multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- 12) In the event Carrier does not maintain Carrier's Minimum Revenue Commitment in any month during the Commitment Period (Switched Services described herein), then for those month(s) only, Carrier will pay MCImetro the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule) (the "Deficiency Charge"). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier, or immediately in an amount equal to Carrier's Minimum Revenue Commitment for the unexpired portion of the Service Term, if MCImetro terminates this Agreement based on Carrier's default.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.17 Miscellaneous Wholesale Local Services

This section sets forth the Operator Services and Directory Assistance made available by MCImetro Access Transmission Services LLC to the Carrier for resale to its customers. General terms, conditions, service and feature descriptions, as described in the Rules Section herein apply where appropriate, unless otherwise specified in this Section.

A) Operator Services

In addition to the usage charges identified in the Rate Section for this service, operator-assisted charges will apply.

B) Directory Assistance

In addition to the usage charges identified in the Rate Section for this service, directory assistance charges will apply.

Operator Services and Directory Assistance charges do not contribute to discount levels.

5.18 Wholesale Local Service Optional Features

This section sets forth the Central Office Optional Features made available by MCImetro Access Transmission Services LLC to Carrier for resale to its customers. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. A variety of features are available for local switched service. Standard features for all lines include Touch Tone, Selective Caller ID Blocking, and Call Forward Variable.

A) Optional Features

The following is a list of Optional Features available for all lines. See the Rate Schedule in this tariff for the rates.

Three-Way Calling

Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)

Distinctive Ringing

Toll Restriction

Call Forward Busy (not available on a line with Call Waiting)

Call Forward Don't Answer

Speed Dialing 8

Speed Dialing 30

Vanity Number

Hotline (not available with ANY other features)

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

C) Optional Features (Cont'd)

Definitions

Call Forward Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside system.

Call Forward Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant within the same system or outside system, when the called station is not answered after a preset number of rings.

Call Waiting/Cancel Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Distinctive Ringing Service: Allows the End User to place up to 10 numbers on a Distinctive Ringing list. When incoming calls originate from these numbers, the End User's phone will ring in a distinctive pattern. The customer can easily add and delete numbers from the Distinctive Ringing list as well as turn the service on or off. This feature is only available from properly equipped Central Offices.

Hotline Service: Allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

Speed Dialing 8: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). There is a maximum of eight codes per list.

Speed Dialing 30: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). There is a maximum of thirty codes per list.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Toll Restriction: Allows an End User to set up, on a per line basis, call restrictions by the calling party. It can be used to block specific types of outgoing calls.

Vanity Number: Allows an End User to request a specific telephone number other than the one that would normally be assigned by the Company. These specifically requested numbers include, but are not limited to, numbers with a desired or particular alphabetic equivalent, "easy to remember" numbers because of repeating or sequential digits, or another numerical pattern preference.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

B) Feature Packages

Feature Package I and Feature Package II provide a complement of electronic central office features that enable convenient calling capabilities. The following feature packages are designated for basic business line local exchange services.

1) Feature Package I

Feature Package I provides the following features:

Three-Way Conference Calling
Speed Dialing - 8 Codes
Call Forward Busy (not available on a line with Call Waiting)
Call Forward Don't Answer

2) Feature Package II

Feature Package II provides the following features:

All Features from Feature Package I, plus
Speed Dialing - 30 Codes (replaces Speed Dial 8)
Distinctive Ringing
Toll Restriction

Non-recurring and monthly recurring rates can be found in the Rate Section for this service.

C) Direct Inward Dial Service (DID)

DID is a service which permits incoming dialed calls to be dialed directly by a calling party station associated with customer premise equipment located on the Carrier's Customer premises. These lines support inbound only call traffic.

1) Direct Outward Dial Service (DOD)

DOD is a service which permits outgoing dialed calls to be dialed directly to a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support outbound only traffic.

2) Direct Inward Outward Dial Service (DIOD)

DIOD is a service which permits incoming a outgoing dialed calls to be dialed directly by a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound and outbound call traffic.

3) Rates

Non-recurring and monthly recurring rates can be found in the Rated Section for this service.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

D) Integrated Services Digital Network/Primary Rate Interface

Integrated Services Digital Network (ISDN) provides end-to-end transparency where voice, data and video services are provided over the same transmission and switching facilities. The user information is transmitted over 64kbit/s channels (known as Bearer Channels or B Channels). Information is conveyed via a separate Delta (D) Channel. The primary D channel is an out-of-band signaling channel used to control and route all of the B channel traffic within the Primary Rate Interface (PRI) Local Service Arrangement. This arrangement allows for greater performance of ISDN type networks leaving all 64kbit/s capacity of the B channels for user information.

ISDN/PRI availability is limited to areas where, as determined by the Company it is technically feasible.

The following service options are available:

- (A) 23B+D
- (B) 24B
- (C) 23B + Backup D

The 24B and 23B + Backup D options are only available in conjunction with a subscription to the 23B+D option.

Rates and Charges: In addition to the non-recurring and monthly recurring charges for ISDN/PRI, the following charges will apply: all applicable charges associated with the Local Basic Trunk as specified in the Rate Schedule section of this tariff; DID number charges as specified in the Rate Section for this service, if applicable; and usage charges as specified in the Rate Section for this service.

Non Recurring and Monthly Recurring charges apply as follows:

	<u>Monthly Charge</u>	<u>Non Recurring Charge</u>
Local Calling Area 1:		
23B + D	\$330.21	\$687.50
24B	\$330.21	\$687.50
23B + b/u D	\$365.21	\$687.50
Local Calling Area 2:		
23B + D	\$586.58	\$450.00
24B	\$586.58	\$450.00
23B + b/u D	\$586.58	\$450.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.18 Wholesale Local Service Optional Features (Cont'd)

D) Integrated Services Digital Network/Primary Rate Interface

PRI Local Service Arrangements: One or more service option can be combined to create a PRI Local Service Arrangement. Customers may have multiple PRI Local Service Arrangements per location, however for each Service Arrangement one 23B+D must be included. The controlling D channel will always reside on the 23B+D.

Non-Facility Associated Signaling (NFAS): One D Channel controls multiple PRIs, the first with 23 bearer channels, the rest with 24. PRIs available per NFAS arrangement vary with network architecture.

Multiple Spans: Several PRIs grouped together. Calls flow from PRI to PRI when busy, as long as they are physically contained within a single switch. PRIs may originate in different cities if the terminating end is physically contained in a single switch. Maximum overflow is seven (7). Also called Direct Termination Overflow.

Enhanced Capabilities: Where available the following enhanced capabilities are provided at no additional charge, however, each enhanced capability must be requested specifically.

<u>Enhanced Capabilities</u>	<u>Description</u>
1. Calling Line Identification (CLID)	Delivery of number making the call. Passed through if received from CPE.
2. Backup D-Channel	Additional D-Channel for backup purposes. Used in NFAS environment only. Default value is primary D channel on the last channel of the first PRI, and backup D channel on the last channel of the 3 rd PRI.
3. DNIS/Called Number Delivery	Allows the delivery of the originally dialed 8XX or 900 number to the end customer (CPE) where it is available.
4. DID/DOD	Inward or outward dialing to or from an extension without utilizing an attendant.
5. Calling Station Identification	Identifies extension making outbound call (if information is received from caller's PBX or CPE).
6. Call-by-Call	Reconfigures B channels to accommodate changes in traffic from a PBX customer. Allows a PRI trunk group to support multiple service types on a dynamic basis as opposed to dedicating trunk group capacity to a particular service type.
7. Virtual Facility Groups	Part of Call-by-Call. Defines how different services are to be routed over the same span. Sets minimum and maximum values of call types to be routed over the span.
8. Multiple DID/Directory Numbers	Allows customer to install multiple inbound trunks with one billing telephone number.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.19 Integrated T-1

An Integrated T-1 is a facilities based connection between the End User's premise and the Company's local network operating at 1.544 MBPS which is time division multiplexed into 24 individual channels. The Integrated T-1 is able to support simultaneous transmissions of voice and data services by means of Digital Access and Cross-connect System (DACS) equipment to allow for routing and switching among multiple ports. There are five service options available on the Integrated T-1. The service options may be grouped up to a maximum of six (6) trunk groups per T-1.

The Carrier may choose from the following service options:

- (A) Local Service - a specified number of channels may be designated from the End User's premise to the local node to provide local service. The local service channels may be provisioned as a local line or local trunk.

Local line - an analog transmission from the End User's premise to the local node. The standard features on the local line are as follows: touch-tone and Caller ID Blocking Selective. In addition, Caller ID Blocking Complete and Call Forward Variable are serviceable upon request. The optional features and feature packages listed in Cal. P.U.C. Sheet No. 29.3-T and 29.4-T are available for an additional charge.

Local trunk - an analog or digital transmission from the End User's premise equipment to the local node. Local trunks carried over the Integrated T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing (DIOD) capability; for applicable descriptions and charges, see Cal. P.U.C. Sheet No. 95.23-T and Cal. P.U.C. Sheet No. 29.4-T and 29.5-T respectively.

- (B) Long Distance Service - a specified number of channels may be designated from the End User's premise to a point of presence to provide a dedicated access line directly to the Company's long distance network. The channels may be configured to support 1+ or toll-free traffic.
- (C) Frame Relay - a specified number of channels may be designated from the End User's premise to the frame relay network. The number of designated channels establishes the speed to which a permanent virtual circuit can be provisioned. Intra-city and inter-city frame relay are supported on the Integrated T-1.
- (D) Internet - a specified number of channels may be designated from the End User's premise to UUNET facilities via the Company's frame relay network.
- (E) Private Line - a specified number of channels may be designated from the End User's premise to another End User specified location to provide a dedicated connection between the two premises. Intra-city and inter-city private line are supported on the Integrated T-1.

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.19 Integrated T-1 (Cont'd)

5.19.1 Application of Rates

- (1) The Base Integrated T-1 will be comprised of a monthly recurring and non-recurring charge
- (2) The local service channels will consist of only a monthly recurring charge. The local service channel rate is applicable only to those local channels provisioned on the Integrated T-1.
- (3) Local and intraLATA usage will apply to local service channels.
- (4) Rates and charges for other services to be connected to the Integrated T-1 will be assessed on an Individual Case Basis (ICB).
- (5) The Base Integrated T-1 and the local service channels are eligible for discounting under the terms and conditions of the Wholesale Local Service Discount Plan listed in Cal. P.U.C. Sheet No. 95.19-T and Cal. P.U.C. Sheet No. 29.2-T.

5.19.2 Rates

	Non-Recurring Charge	Monthly Charge
A. Base Integrated T-1		
Local Calling Area 1	\$250.00	\$220.00
Local Calling Area 2	\$250.00	\$220.00
B. Local Service Channel		
Local Calling Area 1	No charge	\$2.46
Local Calling Area 2	No charge	\$13.17

5.20 Wholesale Local Services Rates

	<u>Non-recurring</u>
1) <u>Non-recurring charges for Disconnect:</u>	
To establish disconnect service, per Carrier's customer's account	\$0.00
To restore disconnect service, per Carrier's customer's account	\$11.94
2) <u>Non Routine Installation/Maintenance:</u>	
Cancellation Charge	\$250.00
3) <u>Change of Requested Service Date:</u>	
Date Change Charge	\$100.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

4) Wholesale Local Service Rates:

	<u>Non-recurring</u>
Service Order Charge	
Local Area 1	\$11.00
Local Area 2	\$11.00
Record Order Change	
Local Area 1	\$6.00
Local Area 2	\$6.00
Moves or Changes	
Local Area 1	\$11.00
Local Area 2	\$11.00

5) Basic Business Line and Basic Trunk Service:

	<u>Non-recurring Installation</u>	<u>Monthly Recurring</u>
Basic Business Line Service, per line		
Local Calling Area 1	\$35.38	\$11.22
Local Calling Area 2	\$19.25	\$18.95
Basic Trunk Service, per trunk		
Local Calling Area 1	\$35.38	\$11.63
Local Calling Area 2	\$19.25	\$22.34

6) T-1 Service Charges:

	<u>Non-recurring Installation</u>	<u>Monthly Recurring</u>
Link and Port, per T-1		
Local Calling Area 1	\$800.00	\$276.70
Local Calling Area 2	\$340.92	\$536.04

7) Direct Dialed Local Calls:

ALL ZONES

	<u>Day 1st Min</u>	<u>Add'l Min</u>	<u>Evening 1st Min</u>	<u>Add'l Min</u>
Local Calling Area 1:	\$0.0205	\$0.0065	\$0.0114	\$0.0037
Local Calling Area 2:	\$0.0280	\$0.0070	\$0.0112	\$0.0039

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

8) IntraLATA Calling Charge:

The rates set forth below apply to all intraLATA calls. Calls are billed in 6-second increments, with an 18-second call duration minimum.

Per Minute Rate (For all zones and mileage): \$0.040

9) Term and Volume Discounts:

The term and volume discounts for WLS apply as follows:

Monthly Billed Charges (in thousands)	Month to Month	1 Year Term	2 Year Term	3 Year Term
Up to \$50	0.0%	2.0%	5.0%	8.0%
\$50 to \$100	2.0%	3.0%	6.0%	9.0%
\$100 to \$250	3.0%	4.0%	7.0%	10.0%
\$250 to \$500	4.0%	5.0%	8.0%	11.0%
\$500 to \$750	5.0%	6.0%	9.0%	12.0%
\$750 to \$1,000	6.0%	7.0%	10.0%	14.0%
\$1,000 to \$2,000	7.0%	9.0%	13.0%	17.0%
Over \$2,000	8.0%	10.0%	15.0%	20.0%

If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule above will be increased by the following:

Monthly Billed Revenues (in thousands)	Discount
\$100 to \$250	1%
\$250 to \$500	1%
\$500 to \$750	2%
\$750 to \$1,000	2%
\$1,000 to \$2,000	3%
Over \$2,000	3%

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

10) Optional Features:

The following is a list of Optional Features available for all lines.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Three-Way Calling	\$2.00	\$2.00
Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)	\$2.00	\$3.00
Distinctive Ringing	\$2.00	\$3.00
Toll Restriction	\$2.00	\$2.00
Call Forward Busy (not available on a line with Call Waiting)	\$2.00	\$1.00
Call Forward Don't Answer	\$2.00	\$1.00
Speed Dialing 8	\$2.00	\$2.00
Speed Dialing 30	\$2.00	\$3.00
Vanity Number	\$30.00	\$2.00
Hotline	\$2.00	\$2.00
(not available with ANY other features)		

Hotline Service allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

11) Feature Packages

A. Feature Package I: Feature Package I provides the following features:

Three-Way Conference Calling
Speed Dialing - 8 Codes
Call Forward Busy (not available on a line with Call Waiting)
Call Forward Don't Answer

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$4.00

B. Feature Package II: Feature Package II provides the following features:

All Features from Feature Package I, plus
Speed Dialing - 30 Codes (replaces Speed Dial 8)
Distinctive Ringing
Toll Restriction

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$7.00

California Tariff No. 7 (Continued on next Sheet)

Competitive Local Carrier Tariff

SERVICE DESCRIPTIONS, RATES AND CHARGES (Cont'd)

5. Wholesale Local Services (Cont'd)

(Effective December 6, 1999, this service will no longer be available to new customers.)

5.20 Wholesale Local Services Rates (Cont'd)

12) DID and DIOD Non-recurring and Monthly Recurring Charges:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Local Calling Area 1:		
Block of 20 numbers	\$75.00	\$10.50
Additional Block of 20 numbers	\$75.00	\$10.50
Block of 100 numbers	\$200.00	\$31.50
Additional Block of 100 numbers	\$35.00	\$31.50
Local Calling Area 2:		
Block of 20 numbers	\$80.10	\$46.00
Additional Block of 20 numbers	\$80.10	\$46.00
Block of 100 numbers	\$220.00	\$230.00
Additional Block of 100 numbers	\$80.10	\$140.00

Non-recurring and monthly recurring rates apply for DID, DOD, and DIOD as follows:

Local Calling Area 1:		
Termination, per channel	\$35.38	\$7.22
Local Calling Area 2:		
Termination, per channel	No Charge	\$5.60

California Tariff No. 7 (Continued on next Sheet)