

TWO AND FOUR PARTY
RESIDENCE AND BUSINESS SERVICE

Two and Four Party Residence and Business Service will be eliminated on or before June 3, 2003. The Company will convert existing Two and Four Party Line Service customers to individual Dial Tone Line Service.

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LOCAL EXCHANGE SERVICE

<u>Section</u>	<u>Sheet</u>		
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2A	1	Usage Sensitive Service	

<u>Exchange and Base Rate Maps</u>	<u>Exchange</u>	<u>Basic Exchange Rate Group</u>
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21 & 22	Robesonia	VI
23 & 24	Schaefferstown	IV
25 & 26	Shellsville	VI
27 & 28	Womelsdorf	VI

Service Offering Notes

- * * *
- Applications for suburban business service not accepted in any exchange after June 16, 1978.
* * *
 - USS Access Line Rates excluding usage charges per Section 2A of this tariff. Business Service is non-optional Usage Sensitive Service. Residence Service is optional.
* * *
 - Applications for Basic Calling plan, Community Calling Plan, Community Plus Calling Plan and Premium Calling Plan are not accepted after June 30, 2002.

These rates, terms and conditions are effective June 30, 2002.

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LOCAL EXCHANGE SERVICE

A. GENERAL

1. Application of Tariff

- a. This Tariff contains the schedule of rates and specific regulations applicable to local exchange Dial Tone Lines and Local Usage furnished within the Pennsylvania Exchange Area.

- b. Regulations

- (1) Monthly Rates

- Each Local Area Unlimited Usage Package is associated with a particular Dial Tone Line. The Unlimited Usage Package rates as set forth in this Tariff apply only to that usage package and will not be applied as the maximum rate for the Usage Sensitive Service (USS) Metered and Usage Sensitive Service (USS) Measured Usage Options.

- c. Residence and Business Exchange Service, Local Calling Areas, Dial Tone Line Cell and Usage Rate Group Classification, and Exchange Area Maps.

- (1) The Local Calling Area associated with the Local Usage Options in this tariff section are contained in D., following (see Unlimited Usage Package Local Calling Areas) pertaining to each Exchange Area.
 - (2) The Dial Tone Line Cell and Usage Rate Group classification for each Exchange Area associated with this tariff are contained in C., following (see Dial Tone Line Cell and Local Usage Option Availability).
 - (3) The Exchange Area Maps associated with this tariff are contained in sheets 13 through 28 in this section.

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE

Exchange Service consists of two components – the Dial Tone Line and Local Usage Options.

Each of these rate components are billed monthly in addition to any applicable measured or metered usage charges.

1. Dial Tone Line

- a. The Dial Tone Line provides customers with access to the telephone network. The term Dial Tone Line applies to Residence and Business lines.
- b. The Exchange Dial Tone Line rates for Residence and Business customers are shown in C., following, and are classified into Dial Tone Line Cells.

2. Local Usage Options – Description and Availability

Local usage as defined following, is provided to customers under options which differ in the way rates applicable to outgoing usage are charged. With any of the options, the customer can receive at no additional rate an unlimited number of incoming calls. Rates for the Local Usage Options are shown in C., following.

a. Usage Sensitive Service (USS) Metered Usage Option

- (1) With the USS Metered Usage Option, the customer is charged the applicable rate for each completed outgoing local call. The rate is based upon the USS Metered Use Rate Schedule shown in D., following.
- (2) This option is available to all residence customers.

b. Usage Sensitive Service (USS) Measured Usage Option

- (1) With the USS Measured Usage Option, the customer is charged the applicable USS Measured Connection Rate Schedule and the USS Measured Rates Per Minute of Use Schedule shown in D., following.
- (2) This option is available to residence and business customers.

c. Local Area Unlimited Usage Package

- (1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.
- (2) This option is available to all residence customers, and existing business customers who continue such service at their current locations.

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

3. Dial Tone Line Cell Classification

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria. These criteria apply to all wire centers regardless of competitive classification.

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<u>Dial Tone Line Cell</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Exchanges with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

4. Dial Tone Line Reclassification

When an annual review indicates that the number of working pairs per square mile of an Exchange Area or Zone has exceeded or fallen below the above Dial Tone Line Cell criteria for two (2) consecutive study periods, the Exchange Area will be reclassified. Notice of the reclassification of the Exchange Area Dial Tone Line Cell shall be given by filing revised tariffs with the Commission.

5. Exchange Rate Classifications

The Local Area Unlimited Usage Package for Residence and Business lines are classified into Usage Rate Groups on the basis of the number of lines in the Local Area Unlimited Usage Package local calling area adjusted by weighting factors which reflect distance.

a. Lines

The number of lines for each exchange is the sum of the total number of Residence and Business lines.

b. Weighting Factors

The weighting factors are:

- For the exchange itself, each line is counted as "1".
- For each other exchange which may be called on a local basis, the number of lines is multiplied by a factor based on the rate center to rate center distance, as follows:

<u>Mileage Bands</u>	<u>1 – 10</u>	<u>11 – 16</u>	<u>17 – 22</u>	<u>23 – 30</u>
<u>Distance Factors</u>	1.0	1.5	2.0	2.5

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

5. Exchange Rate Classifications (Cont'd)

c. The Weighted Line Rate Groups for Exchange Usage are:

<u>Usage Rate Group</u>	<u>Weighted Lines in Local Calling Area</u>
A	0 – 27,000
D	27,001 – 83,000
F	83,001 – 350,000

d. For the purposes of determining the Dial Tone Line rate, Exchanges are classified in Dial Tone Line (D.T.L.) Cells.

6. Reclassification of Service

When the Company proposes to reclassify service in an exchange from one Usage Rate Group to another because of an increase or decrease in the total number of weighted lines, notice of the reclassification to the proper Usage Rate Group shall be given by filing revised Tariffs with the Commission. Such revised Tariffs will be filed only (1) when the number of weighted lines has exceeded or fallen below its Rate Group weighted line limits as determined on two consecutive semi-annual reviews, or (2) when an additional exchange is added to the local calling area of the exchange and the new number of weighted lines exceeds the upper limit of the Usage Rate Group.

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LOCAL EXCHANGE SERVICE

C. RATES

1. Exchange Service Rate Components

a. Dial Tone Line Rates

The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the central office designation associated with the customer's local serving office.

b. Local Usage Option Rates

Residence and Business customers choose one of the following usage options:

- Local Area Unlimited Usage Package
- Usage Sensitive Service (USS) Measured Usage Option
- Usage Sensitive Service (USS) Metered Usage Option (residential customers only)
- Basic Calling Plan*
- Community Calling Plan*
- Community Plus Calling Plan*
- Premium Calling Plan* (residential customers only)

A customer's Local Usage Option rate is based upon the option chosen.

* Grandfathered Service restricted to existing customers at present location.

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LOCAL EXCHANGE SERVICE

C. RATES (Cont'd)

2. Dial Tone Line Cell and Usage Package Rates

a. Residence – Individual Service

Dial Tone Line CellMonthly Rate By Density Cell34

One Party

\$10.08

\$10.08

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Usage PackageMonthly Rate for Rate GroupsADE

Local Area Unlimited Usage Package

\$6.51

\$7.74

\$8.79

Monthly Rate

USS Measured

\$0.00

USS Metered

0.00

Basic Calling Plan*

1.63

Community Calling Plan*

2.92

Community Plus Plan*

3.73

Premium Calling Plan*

20.53

* Effective June 30, 2002, these services are grandfathered and available only to existing customers at their present location at these rates, terms and conditions.

(I) Indicates Increase

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LOCAL EXCHANGE SERVICE

C. RATES (Cont'd)

2. Dial Tone Line Cell and Usage Package Rates (Cont'd)

b. Business – Individual Service

Dial Tone Line Cell ¹Monthly Rate By Density Cell34One Party/Multi-Line/Key/PBX
Pay Telephone Line

\$27.00

\$27.00

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Usage PackageMonthly Rate for Rate GroupsADE

Local Area Unlimited Usage Package

\$21.50

\$25.90

\$29.70

Monthly Rate

USS Measured

\$0.00

Basic Calling Plan ²

10.60

Community Calling Plan ²

15.25

Community Plus Plan ²

17.75

¹ See Section 26 of the Product Guide for Competitive Services (FGTE No. 11) available at www.verizon.com/tariffs under Pennsylvania Non-Tariff Documents, for Business DTL Term Plan Option.² Effective June 30, 2002, these services are grandfathered and available only to existing customers at their present location at these rates, terms and conditions.

(I) Indicates Increase

LOCAL EXCHANGE SERVICE

C. RATES (Cont'd)

3. Usage Rate Group/Dial Tone Line Cell Classifications

<u>Exchange Area</u>	Usage Rate Group/ Dial Tone Line Cell <u>Individual</u>	(C)
Bernville	F-4	
Frystown	D-4	
Jonestown	D-4	
Myerstown	D-4	
Robesonia	F-4	
Schaefferstown	D-4	
Shellsville	F-4	
Womelsdorf	F-4	

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LOCAL EXCHANGE SERVICE

C. RATES (Cont'd)

4. Local Calling Areas

<u>Exchange</u>	<u>Local Calling Area</u>
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf and Reading
Frystown	Bernville, Jonestown, Myerstown and Lebanon
Jonestown	Frystown, Shellsville, Annville and Lebanon
Myerstown	Frystown, Schaefferstown, Womelsdorf and Lebanon
Robesonia	Bernville, Womelsdorf and Reading
Schaefferstown	Myerstown, Womelsdorf and Lebanon
Shellsville	Jonestown, Harrisburg, Hummelstown and Hershey
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown and Reading

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LOCAL EXCHANGE SERVICE

D. ROTARY LINE SERVICE

A group of consecutively numbered individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

The automatic selection feature provides a far greater call carrying capacity over a smaller number of lines, fewer repeat calls because of line busy condition and the convenience of a single listed number.

A monthly charge of \$2.95 applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service.

E. CONDITIONING OF EXCHANGE LINES FOR DATA TRANSMISSION

The local exchange telephone service network consists mainly of two-wire metallic facilities designed for transmission of voice and is not suitable for transmission of data, except at very slow speeds.

Rates contained in Section 18 of this Tariff apply in addition to those shown herein for conditioning of local exchange telephone service lines to operate within specified parameters required by the type of terminal equipment and speeds at which the data is to be transmitted.

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LOCAL EXCHANGE SERVICE

F. BUSINESS DIRECT BILL CREDIT

The Business Direct Bill Credit provides a one-time or monthly discount to business customers who:

- cite a competitive offer or are contemplating disconnecting their Verizon service but agree to retain their Verizon local exchange service;
- Or existing customers identified by Verizon as likely to disconnect their services without direct contact;
- or have an existing retention offer from Verizon that is expiring or has expired.

The Business Direct Bill Credit is available to customers who:

- call Verizon to disconnect at least one business exchange line, Centrex Plus with Assume Dial 9 (also known as Custopak) or Centrex Plus (dial 9) lines and cite a competitive offer or;
- are contemplating disconnecting their Verizon service but agree to retain their Verizon local exchange;
- or have an existing retention offer from Verizon that is expiring or has expired; and
- agree to maintain a certain amount of total monthly billed revenue on an account basis.

The Business Direct Bill Credit average monthly billed revenue thresholds and associated one time and monthly credits are as follows:

<u>Average Monthly Billed Revenue</u>	<u>Maximum One-Time Credit</u>	<u>Maximum Monthly Credit</u>
\$40.00	\$50.00	\$5.00
\$100.00	\$75.00	\$15.00
\$200.00	\$100.00	\$25.00
\$300.00	\$125.00	\$35.00
\$400.00	\$125.00	\$50.00
\$800.00	\$125.00	\$80.00

- The Business Direct Billed Credit, will apply per account from the date it is implemented on the customer's account and will continue for a maximum of 12 months.
- Qualifying business customers whose discount provided by a previous save offer that expires during the promotional period may qualify for an additional credit up to 12-months provided the customer retains their service in accordance with the requirements of the tariff.
- Customers will not automatically be enrolled in this offering. The Business Direct Bill Credit will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by Verizon.
- Customers are limited to one (1) retention discount only per account within the past six months and cannot combine discounts. Customers may not receive both a Business Direct Bill Credit monthly credit and a one-time credit per account.
- Eligible customers do not include customers who are disconnecting their service through the Verizon website or customers disconnecting service as a result of a move outside of or within the Verizon serving territory, disconnecting as a result of death of the customer, or disconnecting seasonal service.