

Verizon North LLC

LOCAL EXCHANGE SERVICE

A. GENERAL

1. Application of Product Guide

- a. This Product Guide contains the schedule of rates and specific regulations applicable to local exchange Dial Tone Lines and Usage furnished within the Pennsylvania Exchange Area.

- b. Regulations

- (1) Monthly Rates

Each Local Area Unlimited Usage Package is associated with a particular Dial Tone Line. The Unlimited Usage Package rates as set forth in this Product Guide apply only to that usage package and will not be applied as the maximum rate for the Usage Sensitive Service (USS) Metered and USS Measured Usage Options.

- c. Exchange Service, Local Calling Areas, Dial Tone Line Cell and Usage Rate Group Classification and Exchange Area Maps.

- (1) The Local Calling Area associated with the Local Usage Options in these Product Guide sections is contained in C.1., following, pertaining to each Exchange Area.
 - (2) The Dial Tone Line Cell and Usage Rate Group classification for each Exchange Area associated with this Product Guide are contained in B.7., following (see B.7. Dial Tone Line Cell and Local Usage Option Availability).
 - (3) The Exchange Area Maps associated with this Product Guide are contained in Section 12 of the Verizon North LLC Telephone-Pa. P.U.C. No. 1 Tariff.

B. EXCHANGE SERVICE

Local Exchange Service is described in Paragraph B. following:

1. Within the Exchange Area, the rates for Type A Trunk, Type B Trunk, Pay Telephone Line Service and One-Party Service apply as shown in B.6 following.

Local Exchange Service consists of an exchange access line terminated in a standard network interface.

2. A State Tax Adjustment Surcharge, as specified in Section 36, is hereby made a part of this Product Guide and applies in addition to the charges for Local Exchange Service as provided in this Product Guide.

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

Exchange Service consists of two components – the Dial Tone Line and Local Usage Options.

Each of these rate components are billed monthly in addition to any applicable measured or metered usage charges.

1. Dial Tone Line

- a. The Dial Tone Line provides customers with access to the telephone network. The term Dial Tone Line applies to Residence and Business lines.
- b. The Exchange Dial Tone Line rates for Residence and Business customers are shown in B., following, and are classified into Dial Tone Line Cells.
- c. The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the central office designation associated with the customer's local serving office.

2. Local Usage Options – Description and Availability

Local usage as defined following, is provided to customers under options which differ in the way rates applicable to outgoing usage are charged. With any of the options, the customer can receive at no additional rate an unlimited number of incoming calls. Rates for the Local Usage Options are shown in B., following.

- a. Usage Sensitive Service (USS) Metered Usage Option
 - (1) With the USS Metered Usage Option, the customer is charged the applicable rate for each completed outgoing local call. The rate is based upon the USS Metered Use Rate Schedule shown in F., following.
 - (2) This option is available to all residence customers.
- b. Usage Sensitive Service (USS) Measured Usage Option
 - (1) With the USS Measured Usage Option, the customer is charged the applicable USS Measured Connection Rate Schedule and the USS Measured Rates Per Minute of Use Schedule shown in E., following.
 - (2) This option is available to residence and business customers.
- c. Local Area Unlimited Usage Package
 - (1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.
 - (2) This option is available to all residence customers, and existing business customers who continue such service at their current locations.
- d. Local Calling Plan description and rates are shown in G. following.
- e. Optional Detailed Billing of Measured Local Usage

This option is available to residence customers.

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

3. Dial Tone Line Cell Classification

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of the four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria. These criteria apply to all wire centers regardless of competitive classification.

<u>Dial Tone Line Cell</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

4. Dial Tone Line Reclassification

When an annual review indicates that the number of working pairs per square mile of an Exchange Area or Zone has exceeded or fallen below the above Dial Tone Line Cell criteria for two (2) consecutive study periods, the Exchange Area will be reclassified. Notice of the reclassification of the Exchange Area Dial Tone Line Cell shall be given by filing revisions with the Commission.

5. Exchange Rate Classifications

The Local Area Unlimited Usage Package for Residence and Business lines are classified into Usage Rate Groups on the basis of the number of lines in the Local Area Unlimited Usage Package local calling area adjusted by weighting factors which reflect distance.

a. Lines

The number of lines for each exchange is the sum of the total number of residence and business lines.

b. Weighting Factors

- For the exchange itself, each line is counted as "1".
- For each other exchange which may be called on a local basis, the number of lines is multiplied by a factor based on the rate center to rate center distance, as follows:

<u>Mileage Bands</u>	<u>1 – 10</u>	<u>11 – 16</u>	<u>17 – 22</u>	<u>23 – 30</u>
<u>Distance Factors</u>	1.0	1.5	2.0	2.5

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

5. Exchange Rate Classifications (Cont'd)

c. The Weighted Line Rate Groups for Exchange Usage are:

<u>Usage Rate Group</u>	<u>Weighted Lines in Local Calling Area</u>
A	0 – 27,000
D	27,001 – 83,000
F	83,001 – 350,000

6. Reclassification of Service

When the Company proposes to reclassify service in an exchange from one Usage Rate Group to another because of an increase or decrease in the total number of weighted lines, notice of the reclassification of the proper Usage Rate Group shall be given by filing revisions with the Commission. Such revisions will be filed only (1) when the number of weighted lines has exceeded or fallen below its Rate Group reviews or (2) when an additional exchange is added to the local calling area of the exchange and the new number of weighted lines exceeds the upper limit of the Usage Rate Group.

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B. EXCHANGE SERVICE (Cont'd)

7. Usage Rate Group/Dial Tone Cell Classifications

<u>Exchange Area</u>	<u>Usage Rate Group/ Dial Tone Line Cell Individual</u>
Dover	F-4
Emmaus	F-4
Erie	F-3
Fairview	F-4
Hershey	F-3
Red Lion	F-4
York (East, Main and North)*	F-3

* York (South and West) remain noncompetitive and can be found in Verizon North Telephone-Pa. P.U.C. No. 5 Tariff, Section 1.

See map on Sheet 30.

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

8. Dial Tone Line Cell and Usage Package Rates

a. Residence – Individual Service

<u>Dial Tone Line Cell</u>	<u>Monthly Rate By Density Cell</u>		
	<u>3</u>	<u>4</u>	
One Party	\$9.58	\$9.58	
<u>Usage Package</u>	<u>Monthly Rate for Rate Groups</u>		
	<u>A</u>	<u>D</u>	<u>F</u>
Local Area Unlimited Usage Package	\$6.51	\$7.74	\$8.79
	<u>Monthly Rate</u>		
USS Measured	0.00		
USS Metered	0.00		
Unlimited with Measured*	5.56		
Basic Calling Plan*	1.63		
Community Calling Plan*	2.92		
Community Plus Plan*	3.73		
Premium Calling Plan*	20.53		

* Effective June 30, 2002, these services are grandfathered and available only to existing customers at their present location at these rates, terms and conditions.

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LOCAL EXCHANGE SERVICE

B. EXCHANGE SERVICE (Cont'd)

8. Dial Tone Line Cell and Usage Package Rates

b. Business – Individual Service

<u>Dial Tone Line Cell</u> ¹	<u>Monthly Rate By Density Cell</u>		
	<u>3</u>	<u>4</u>	
One Party/Multi-Line/ Pay Telephone Lines	\$23.75	\$23.75	
<u>Usage Package</u>	<u>Monthly Rate for Rate Groups</u>		
	<u>A</u>	<u>D</u>	<u>E</u>
Local Area Unlimited Usage Package	\$21.50	\$25.90	\$29.70
	<u>Monthly Rate</u>		
USS Measured	\$0.00		
Basic Calling Plan ²	10.60		
Community Calling Plan ²	15.25		
Community Plus Plan ²	17.75		

¹ See Section 26 of this Product Guide for the Business Dial Tone Line Term Plan Option.

² Effective June 30, 2002, these services are grandfathered and available only to existing customers at their present location at these rates, terms and conditions.

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LOCAL EXCHANGE SERVICE

C. LOCAL AREA SERVICE

1. Local Calling Areas

Exchange

Local Calling Area

Dover

Dillsburg, East Berlin, Manchester and York

Emmaus

Allentown, Bethlehem, Ironton

Erie

Edinboro, Fairview, Girard, McKean, North East, Waterford and Wattsburg

Fairview

Erie, Girard and McKean

Hershey

Annville, Elizabethtown, Harrisburg, Hummelstown, Lebanon, Middletown, Palmyra,

Shellsville, Steelton

Red Lion

Brogue, Loganville and York

York (East, Main and North)*

Dover, Loganville, Manchester, Red Lion, Spring Grove and Wrightsville

* York (South and West) remain noncompetitive and can be found in Verizon North Telephone-Pa. P.U.C. No. 5 Tariff, Section 1.

See map on Sheet 30.

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LOCAL EXCHANGE SERVICE

D. USAGE SENSITIVE SERVICE

1. General

Usage Sensitive Service (USS) provides unrestricted calling within a local calling area for which the customer is charged a monthly network access line rate in addition to usage rates. In exchanges where Usage Sensitive Service is offered, the service is optional for residence one-party customers on either a measured or metered usage basis, and non-optional for business one-party customers on a measured usage basis only.

Business customers are charged a monthly network access line rate in addition to usage rates based on the number of messages, the duration of the messages, the distance to the called party, and the time of day in which the messages are originated. Business customers may purchase optional measured service usage blocks of time in lieu of paying for calls based on the number of messages, duration of messages, the distance called and the time of day. These blocks of time are applicable to customer dialed calls made within the local exchange area and the designated extended area for that exchange.

Residence customers may choose between two optional arrangements:

- a. Measured Service - the customers are charged a monthly network access line rate in addition to usage rates based on the number of messages, the duration of the messages, the distance to the called party, and the time of day in which the messages are originated.

The rules and rates for the measured service option are found in E. following.

- b. Metered Service - the customers are charged a monthly network access line rate in addition to usage rates based on the number of messages and the time of day in which the messages are originated.

The rules and rates for the metered service option are found in F. following.

2. Definitions

- a. The term "local exchange area" denotes that calling area within which connections are permitted without application of a zone usage rate or message toll charge. Such areas may consist of one, or more than one central office areas.
- b. The term "access line" denotes the transmission path between a demarcation point on the customer's premises and the point in the Company central office where access to the switched network is obtained for the purpose of completing calls.
- c. The term "distance" denotes the airline distance between the originating central office of a call and the terminating central office of that call utilizing exchange rate center vertical and horizontal coordinates.
- d. The term "message connection" denotes the process of establishing the communicating path between the calling and called party.
- e. "Minutes of Use" denotes the time interval between the time the called party answers and subsequent disconnection. Charges are based on minutes and parts thereof.
- f. "Time-of-occurrence" denotes the time-of-day and day-of-week at which a call occurs.
- g. The term "extended area" denotes a certain designated calling area outside the customer's local exchange area within which customer connections are permitted at applicable extended area usage rates.

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LOCAL EXCHANGE SERVICE

D. USAGE SENSITIVE SERVICE (Cont'd)

2. Definitions (Cont'd)

h. The term "local calling area" denotes that calling area within which customer dialed connections are permitted without application of a message toll charge. Such areas may consist of one, or more than one central office and/or exchange.

i. The terms "local call" and "local message" denote a call completed between parties within the local calling area.

j. The term "message toll charge" denotes the charge for a call outside the local calling area.

3. Regulations

a. Usage Sensitive Service is subject to all regulations in this Product Guide.

b. Availability of Service

1. Usage Sensitive Service is offered in the following exchanges:

Erie
Fairview
Hershey
Red Lion
York (East, Main and North)*

* York (South and West) remain noncompetitive and can be found in Verizon North Telephone-Pa. P.U.C. No. 5, Section 1.

See map on Sheet 30.

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LOCAL EXCHANGE SERVICE

D. USAGE SENSITIVE SERVICE (Cont'd)

3. Regulations (Cont'd)

b. Availability of Service (Cont'd)

2. Usage Sensitive Service will be provided to all business one-party customers, i.e., those customers served by Type A trunks, Type B trunks, Pay Telephone Line Service and business one-party service on a non-optional measured basis.
3. Usage Sensitive Service will be provided to residence one-party customers, on an optional basis, either measured or metered.

- c. Calls originated or completed without operator assistance must be billed to the originating station. Calls originated or completed with operator assistance may be billed collect¹, to a third number¹, credit card, or to the originating station.
- d. Customers with Usage Sensitive Service may not temporarily suspend that service.
- e. Each call to a telephone number within the customer's local calling area is charged on a usage basis. Usage charges apply on customer dialed, station-to-station local calls and are charged to the calling party. Usage charges also apply to local calls that are placed with operator assistance and are billed either collect¹, to a third number¹, credit card, or to the originating station.

- # 1. In the Exchange Areas designated above, Business flat rated service (except for CentraNet, CustoPAK and Pay Telephone Line Service) is only available to existing business customers who continue such service at their present locations through December 31, 2003. All existing CentraNet, CustoPAK and Pay Telephone Line Service will change to Usage Sensitive Service (USS) with the effective date reflected on this sheet (June 30, 2002).
2. As of the effective date of this Product Guide change, all new or additional Business local service must be ordered as Usage Sensitive Service (USS). Grandfathered Business customers who have both flat rated and USS service will receive a separate monthly bill for each service.

¹ Effective August 8, 2016, Collect Calls and Third Number will be discontinued and will not be accepted as a billing arrangement for calls.

LOCAL EXCHANGE SERVICE

E. USAGE SENSITIVE MEASURED SERVICE

1. USS Measured Service will be provided to all business one-party customers on a non-optional basis, and to residence one-party customers on an optional basis.
2. Extended Area Designation
 - a. Extended area designation determination.

To determine distances between the calling party and the called party on USS calls, the following methodology will be used:

- (1) When the calling or called party is served by the same central office exchange, no distance measurement is made.
- (2) When the calling and called party are served by different exchanges, the distance will be measured from the exchange toll rate center to exchange toll rate center.

The extended area designations are determined as follows:

<u>Where the Airline Distance Between the Customer's Service Exchange and the Called Exchange is</u>	<u>Extended Area Designation</u>
1-10 miles	1
10.01-16 miles	2
16.01-22 miles	3

- b. Extended area designations, by exchange, are shown below:

<u>Customer Exchange or Central Office</u>	<u>Called Exchange or Central Office</u>	<u>Extended Area Designation</u>
Dover	Dillsburg	2
	East Berlin	1
	Manchester	1
	York	1
Erie	Edinboro	3
	Fairview	2
	Girard	2
	McKean	1
	North East	2
	Waterford	2
	Wattsburg	3
Fairview	Erie	2
	Girard	1
	McKean	1

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LOCAL EXCHANGE SERVICE

E. USAGE SENSITIVE MEASURED SERVICE (Cont'd)

2. Extended Area Designation (Cont'd)

b. Extended area designations, by exchange, are shown below:

<u>Customer Exchange or Central Office</u>	<u>Called Exchange or Central Office</u>	<u>Extended Area Designation</u>
Hershey	Annville	1
	Elizabethtown	1
	Harrisonburg	2
	Hershey	1
	Hummelstown	1
	Lebanon	2
	Middletown	1
	Palmyra	1
	Shellsville	1
	Steeltown	2
Red Lion	Brogue	1
	Loganville	1
	York	1
York (East, Main and North)*	Dover	1
	Loganville	1
	Manchester	1
	Red Lion	1
	Spring Grove	1
	Wrightsville	2

* York (South and West) remain noncompetitive and can be found in Verizon North Telephone-Pa. P.U.C. No. 5 Tariff, Section 1.

See map on Sheet 30.

LOCAL EXCHANGE SERVICE

E. USAGE SENSITIVE MEASURED SERVICE (Cont'd)

3. Rates

a. Timing of Local Calls

The time of day and day of week discounts apply to all calls which are originated within the designated discount periods. The results are determined separately for each rate period and the results are totaled.

b. Application of Local Usage Charges

(1) USS Measured Connection Rate Schedule

The Measured Connection Rate is charged each time the customer establishes a local call per the schedule listed below.

	Local Exchange <u>Area 1</u>	Extended <u>Area 2</u>	Extended <u>Area 3</u>	Extended <u>Area 4</u>
<u>Weekday Rate:</u>				
8:00 AM to but not including 10:00 PM	\$0.0324	\$0.0648	\$0.07	\$0.075
<u>Night and Weekend Rate:</u>				
10:00 PM to but not including 8:00 AM	0.0162	0.0324	0.035	0.0375

LOCAL EXCHANGE SERVICE

E. USAGE SENSITIVE MEASURED SERVICE (Cont'd)

3. Rates (Cont'd)

b. Application of Local Usage Charges (Cont'd)

(2) USS Measured Rate Minutes of Use Schedule

Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.

	Local Exchange Area 1	Extended Area 2	Extended Area 3	Extended Area 4
<u>Weekday Rate:</u>				
8:00 AM to but not including 10:00 PM	\$0.0054	\$0.0108	\$0.015	\$0.02
<u>Night and Weekend Rate</u>				
10:00 PM to but not including 8:00 AM	0.0027	0.0054	0.0075	0.01

(3) Optional Blocks of Time

Business customers (excluding Pay Telephone Lines) may purchase optional measured service usage blocks of time in lieu of paying for calls based on a message connection rate and minutes of use rate. These blocks of time are applicable to customer dialed calls made within the local exchange area and to the designated extended area for that exchange as listed in paragraph E.2.b. of this section of the Product Guide.

Business customers may subscribe to one of the following optional usage blocks of time:

	Monthly Rate	Nonrecurring Charges
600 minute block of time, per line	\$10.50	*
Each minute over 600 minutes per line will be billed at \$0.0175 per minute.		
2,000 minute block of time, per line	\$30.00	*
Each minute over 2,000 minutes per line will be billed at \$0.015 per minute.		

*Applicable service order charges apply.

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LOCAL EXCHANGE SERVICE

E. USAGE SENSITIVE MEASURED SERVICE (Cont'd)

3. Rates (Cont'd)

b. Application of Local Usage Charges (Cont'd)

(4) Local Usage Charges

<u>Calling Area</u>	<u>Per Message, Per Minute or Fraction Thereof</u>			
	<u>Day/Evening</u>		<u>Night/Weekend</u>	
	<u>Each</u>	<u>Each</u>	<u>Each</u>	<u>Each</u>
	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>
	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
Area 1	\$.03	\$.020	\$.015	\$.0100
Area 2	.04	.025	.020	.0125
Area 3	.05	.035	.025	.0175

(5) Calling Areas

<u>Local Calling Areas</u>			
<u>Exchange</u>	<u>Area 1</u>	<u>Area 2</u>	<u>Area 3</u>
Hershey	Hershey Annville Elizabethtown Hummelstown Middletown Shellsville Palmyra	Harrisonburg Lebanon Steeltown	-

LOCAL EXCHANGE SERVICE

F. USS METERED SERVICE

1. USS Metered Service will be provided only to residence one-party customers on an optional basis.
2. Rates

- a. Charges for Local Calls

A charge will be made for each call established by the customer based on the appropriate time of day. A call is established when the called party answers or when the caller is connected to automatic answering or recording equipment. The results are determined separately for each rate period and the results are totaled.

- b. Application of Local Usage Charges

- (1) Message Rate

The message rate is charged each time the customer establishes a local call per the schedule below.

	<u>Local Calling Area</u>
<u>Weekday Rate:</u> 8:00 a.m. to but not including 10:00 p.m.	\$.07
<u>Night and Weekend Rate:</u> Monday through Friday 10:00 p.m. to but not including 8:00 a.m.	.035

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN*

1. General

LOCAL CALLING PLAN (LCP) is an optional IntraLATA intrastate plan offered to certain exchanges within the Erie and Capital LATAs. The calling area for each LCP exchange includes the home exchange, Extended Area Service (EAS) exchanges and selected toll route exchanges. LCP rates are in lieu of the rates normally applicable to Usage Sensitive Service, Message Toll Telephone Service and/or Optional Toll Calling Plan Service. The regulations and rates contained herein are in addition to applicable regulations and rates specified in this Product Guide.

2. Regulations

- a. Existing customers have the option of keeping their current message toll service or subscribing to the LOCAL CALLING PLAN. No customer may simultaneously subscribe on the same telephone account to the LOCAL CALLING PLAN and other optional calling plans offered by the Company. Customers subscribing to more than one LCP option will be billed via separate bills for lines associated with each LCP plan.

- b. The LOCAL CALLING PLAN consists of the following options:

BASIC CALLING PLAN—provides calling within the customer's home exchange, Local Calling Area and other designated exchanges using rates based upon the LCP distance bands.

COMMUNITY CALLING PLAN—provides flat rate calling within the customer's home exchange based on a monthly access line rate. Calls to other designated exchanges are rated using the LCP distance bands.

COMMUNITY PLUS PLAN—provides flat rate calling within the customer's home exchange and Local Calling Area exchanges. Calls to other designated exchanges are rated using LCP distance bands.

PREMIUM CALLING PLAN—provides flat rate calling within the customer's home exchange, Local Calling Area exchanges and other designated exchanges.

- c. Calls made to the specified areas must be dialed by the customer on a station to station sent-paid basis without operator assistance. Operator assisted (O+/O-) calls are excluded from the LOCAL CALLING PLAN and will be rated at appropriate message toll rates.

* As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as of June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change, or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN* (Cont'd)

2. Regulations (Cont'd)

- d. The LOCAL CALLING PLAN provides calling to specified areas with each call measured on a time-of-day, day-of-week, distance called, frequency, and length-of message basis. Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange. Airline mileage between rate centers is determined as specified in Section 34.
- e. Local Call Detail billing is optional at rates specified following. Local Call Detail includes date of call, telephone number called, time of call and number of minutes. Local Call Detail may be requested with the initial establishment of service. When requested subsequent to the establishment of the LCP, the customer must request it at least 30 days prior to the period for which the detail is desired.
- f. Flat rate and measured rate services will not be furnished to the same customer on the same premises where both services are rated on the same exchange, except as otherwise specified in the Product Guide. This regulation, however, except as follows, will not be interpreted to prevent the provision of both types of service where it is established that one type of service is not to be used to supplement the use of the other type. Additional service provided to the same customer, or in the same household, is only permitted provided it is under the same LOCAL CALLING PLAN option.

3. Rates

- a. Charges for the LOCAL CALLING PLAN for residence and business customers are determined as follows:
 - (1) Basic Calling Plan – A monthly optional calling plan charge plus set-up charge and per minute rate apply for each completed out-going call. Dial Tone Line rates also apply.
 - (2) Community Calling and Community Plus Plans - A monthly optional calling plan plus set-up charge and per minute rate apply for certain completed out-going calls. Dial Tone Line rates also apply.
 - (3) Premium Calling Plan – A monthly optional calling plan charge applies. The Premium Calling Plan is not available to Business class of service customers. Dial Tone Line rates also apply.
- b. Charges for the LOCAL CALLING PLAN for Analog and Digital (ISDN) CentraNet are determined as follows:
 - (1) Basic Calling Plan – A monthly access line charge plus set-up charge and per minute rate apply for each completed out-going call.

* As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change, or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN*

3 Rates (Cont'd)

- (2) Community Calling and Community Calling Plus Plans – A monthly access line charge plus set-up charge and per minute rate apply for certain completed out-going calls.
- (3) Premium Calling Plan – The Premium Calling Plan is not available to CentraNet class of service customers.
- c. The minute of use rate is charged for each minute or part, thereof, the customer is connected to the called party per the schedule listed below.
- d. Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- e. The time-of-day and day-of-week discounts apply to all calls which are originated within the designated discount periods. The charges are determined separately for each rate period and the results are totaled.
- f. The discount rate applies to the following days and times:

	<u>From</u>	<u>Up To But Not Including</u>
Weekdays	10:00 p.m.	8:00 a.m.
Saturdays, Sundays	all day	

* As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change, or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN*

3. Rates (Cont'd)

- g. Usage charges for calls from the Basic Calling, Community Calling, and Community Calling Plus Plans preceding (no usage charges apply to the Premium Calling Plan).

Distance Bands	Airline Miles	<u>Full Rate Period</u>		<u>Discount Rate Period</u>	
		<u>Set-up</u>	<u>Each Minute</u>	<u>Set-up</u>	<u>Each Minute</u>
LOCAL	-	.020	.020	.012	.012
A	1-10	.030	.030	.018	.018
B	11-16	.040	.040	.024	.024
C	17-23	.040	.050	.024	.030
D	24-30	.050	.060	.030	.036

- h. The Local Calling Plan is available in the following exchanges:

Red Lion
York (East, Main and North)**

* As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change, or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

** York (South and West) remain noncompetitive and can be found in Verizon North Telephone-Pa. P.U.C. No. 5 Tariff, Section 1.

See map on Sheet 30.

Verizon North LLC

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN¹ (Cont'd)

3. Rates (Cont'd)

i. Plan Rates

	<u>Basic Calling</u>	<u>Community Calling</u>	<u>Community Plus</u>	<u>Premium Calling</u>
<u>Residence:</u>				
One-Party	\$1.63	\$2.92	\$3.73	\$20.53
<u>Business:</u>				
One-Party	10.60	15.25	17.75	N/A
Key Trunk	10.60	15.25	17.75	N/A
PBX Trunk	10.60	15.25	17.75	N/A
<u>Analog CentraNet:</u>				
Month-to-Month, per line				
2- 25 lines	16.01	17.30	18.11	N/A
26- 50 lines	15.50	16.79	17.60	N/A
12-Month Term Commitment, per line				
2- 25 lines	14.85	16.14	16.95	N/A
26- 50 lines	14.70	15.99	16.80	N/A
51-100 lines	14.50	15.79	16.60	N/A
101-200 lines	14.01	15.30	16.11	N/A
36-Month Term Commitment, per line				
2- 25 lines	13.35	14.64	15.45	N/A
26- 50 lines	13.25	14.54	15.35	N/A
51-100 lines	13.00	14.29	15.10	N/A
101-200 lines	12.01	13.30	14.11	N/A
60-Month Term Commitment, per line				
51-100 lines	12.01	13.30	14.11	N/A
101-200 lines	10.35	11.64	12.45	N/A
84-Month Term Commitment, per line				
51-100 lines	10.35	11.64	12.45	N/A
101-200 lines	9.00	10.29	11.10	N/A

¹ As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as of June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

Verizon North LLC

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN* (Cont'd)

3. Rates (Cont'd)

i. Plan Rates (Cont'd)

	<u>Basic Calling</u>	<u>Community Calling</u>	<u>Community Plus</u>	<u>Premium Calling</u>
Digital (ISDN) CentraNet:				
Month-to-Month, per line				
2- 25 lines	\$32.50	\$33.79	\$34.60	N/A
26- 50 lines	31.40	32.69	33.50	N/A
12-Month Term Commitment, per line				
2- 25 lines	31.00	32.29	33.10	N/A
26- 50 lines	28.50	29.79	30.60	N/A
51-100 lines	30.00	31.29	32.10	N/A
101-200 lines	29.00	30.29	31.10	N/A
36-Month Term Commitment, per line				
2- 25 lines	30.50	31.79	32.60	N/A
26- 50 lines	28.00	29.29	30.10	N/A
51-100 lines	27.50	28.79	29.60	N/A
101-200 lines	26.50	27.79	28.60	N/A
60-Month Term Commitment, per line				
51-100 lines	27.00	28.29	29.10	N/A
101-200 lines	26.00	27.29	28.10	N/A
84-Month Term Commitment, per line				
51-100 lines	26.50	27.79	28.60	N/A
101-200 lines	25.50	26.79	27.60	N/A

* As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as of June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

Verizon North LLC

LOCAL EXCHANGE SERVICE

G. LOCAL CALLING PLAN* (Cont'd)

4. Calling Areas

Exchange and Plan Options	Access Line Only Service Area	Access Line Plus Distance Band Service Area				
		Local	Band A	Band B	Band C	Band D
<u>Red Lion</u>						
Basic Calling		Red Lion, Brogue, Loganville, York	Wrightsville			
Community Calling	Red Lion	Brogue, Loganville, York	Wrightsville			
Community Plus	Red Lion, Brogue, Loganville, York		Wrightsville			
Premium Calling	Red Lion, Brogue, Loganville, Wrightsville, York					

* As of June 30, 2002, Local Calling Plan is only available to existing residence and business customers who continue current LCP service at their present locations as of June 30, 2002. Local Calling Plan is only available to existing CentraNet customers at existing locations as of June 30, 2002. CentraNet customers may continue to add, change or delete service on a per line basis within an existing business group, and may also change or renew commitment options until the service is completely disconnected.

LOCAL EXCHANGE SERVICE

H. NONRECURRING CHARGES

The nonrecurring charges shown in Section 37 will apply for installations, moves, and changes of Usage Sensitive Service. However, customers may change from one local service option (i.e., measured service, metered service or flat rate service) to another and change back without incurring a service ordering charge during the six month period immediately following:

- The institution of Usage Sensitive Service in an exchange, or
- The customer's establishment of service in an exchange where Usage Sensitive Service is offered.

This waiver of nonrecurring charges is limited to one occurrence per customer.

Verizon North LLC

LOCAL EXCHANGE SERVICE

I. PRINTED DETAIL OF LOCAL MESSAGES

Itemized billing of local call details for Usage Sensitive Service can be provided to customers upon request where such details are available and facilities permit and will only be provided on a going forward basis.

The following charges apply for each bill that is itemized:

	<u>Monthly Rate</u>
Monthly itemized billing per account	\$1.10
Each page printed	.10

J. LOCAL TERMINATING SERVICE

Local Terminating Service is a service whereby all applicable local usage charges for completed local calls are billed to the called party instead of the originating party. The customer subscribing to Local Terminating Service will be billed Measured Service charges for completed incoming calls. Customers will receive two summaries of local messages on their monthly telephone bills, one for their originating usage and one for terminating usage. Billing is for actual usage and is not subject to a maximum monthly recurring charge.

The following charges apply:

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per line or trunk, in addition to Measured Service Charges	\$1.50	*

* Nonrecurring Charges as set forth in Section 37 apply.

Verizon North LLC

LOCAL EXCHANGE SERVICE

K. ZONE RATE DIFFERENTIALS

Zone Rate Differentials as shown below apply for Type A Trunk, Type B Trunk, Pay Telephone Line Service and One-Party Service outside the base rate area. The Zone Rate Differential is added to the basic rate to obtain the total rate in each zone rate area as shown on the exchange and Base Rate Area map for the exchange.

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<u>Approximate Airline Distance From the Base Rate Area</u>	<u>Individual or Trunk Service</u>
Zone 1 - First 1/4 mile or less	\$.25
Zone 2 - more than 1/4 mile and not more than 5/4 mile	.51
Zone 3 - more than 5/4 mile and not more than 1 3/4 mile	1.18
Zone 4 - more than 13/4 mile and within the exchange area	2.34

LOCAL EXCHANGE SERVICE

L. ROTARY LINE SERVICE

A group of consecutively numbered individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

The automatic selection feature provides a far greater call carrying capacity over a smaller number of lines, fewer repeat calls because of line busy condition and convenience of a single listed number.

A monthly charge of \$2.95 applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service.

M. FOREIGN CENTRAL OFFICE SERVICE

Foreign Central Office Service is exchange telephone service furnished to a customer in a multi-office exchange from a central office other than the one from which the service would normally be furnished.

1. Conditions

- a. Foreign Central Office Service is a service not normally furnished by the Company. It will be provided upon customer request only when in the opinion of the Company, circumstances warrant and where facilities are available. The Company reserves the right to refuse to furnish or to cease furnishing the service when the cost of obtaining facilities is excessive, or the service may delay or impair service to others.
- b. Foreign Central Office Service will be furnished only in connection with business or residence individual lines, Type A and Type B trunk lines.

2. Rates

Monthly Rate

Mileage charge for each circuit between central offices,
in addition to the normal rate for the class of
service furnished.
Each mile or fraction thereof

\$ 6.00

LOCAL EXCHANGE SERVICE

M. FOREIGN CENTRAL OFFICE SERVICE (Cont'd)

2. Rates (Cont'd)

The interoffice mileage is the airline distance between the central office from which the customer would normally be served and the foreign central office via any intermediate central offices, along the existing cable route between the serving offices.

Charges based upon cost apply for equipment, in addition to that normally used to furnish exchange telephone service, that may be required to achieve a quality of transmission and supervision equal to regular exchange service.

N. CONDITIONING OF EXCHANGE LINES FOR DATA TRANSMISSION

The local exchange telephone service network consists mainly of two-wire metallic facilities designed for transmission of voice and is not suitable for transmission of data, except at very slow speeds.

Rates contained in Section 30 of the Verizon North LLC Telephone-Pa. P.U.C. No. 4 Tariff of this company, apply in addition to those shown herein for conditioning of local exchange telephone service lines to operate within specified parameters required by the type of terminal equipment and speeds at which the data is to be transmitted.

Verizon North LLC

LOCAL EXCHANGE SERVICE

O. SPLIT EXCHANGES and Wire Centers (WCs)

York Exchange

<u>Exchange</u>	<u>Competitive WCs</u>	<u>Noncompetitive WCs</u>
York	York East York Main York North	York South (Loganville) York West

