OPTIONAL RESIDENCE FOUR-POINT TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLANS (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-16 Miles (Cont'd)

RCP Exchanges	Available IntraLATA Toll Exchange(s)
Catawissa	Berwick
Chester Springs	Coatesville
Claysville	Canonsburg
Coudersport	Port Allegany
Dauphin	Mechanicsburg
Dawson	Mount Pleasant
Donora	Pittsburgh Subn. Zone 10 (McKeesport)
Dublin	Phila. Subn. Zone 39 (Hatboro) Phila. Subn. Zone 45 (Warrington)
Eagle	Phila. Subn. Zone 26 (Wayne) Pottstown
Ellwood City	Rochester
Elysburg	Bloomsburg
Fayette City	Donora Monongahela Uniontown West Newton

[1] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, after which terms shall be effective for resale.

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLANS (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-16 Miles (Cont'd)

RCP Exchanges	Available IntraLATA Toll Exchange(s)
Finleyville	Canonsburg Pittsburgh Zone 1 Pittsburgh Zone 6
Girardville	Pottsville
Glenmoore	Phila. Subn. Zone 28 (Paoli)
Glenwillard	Rochester
Green Lane	Boyertown (Conestoga Telephone Company) Pottstown
Greensburg	Pittsburgh Subn. Zone 23 (Irwin)
Greenville	Sharon
Hamlin	Honesdale
Harleysville	Phila. Subn. Zone 33 (Ambler)
Harrisburg Zone 2	Mechanicsburg
Hastings	Ebensburg
Herminie	West Newton
Honey Brook	Exton
Houtzdale	Coalport
Jermyn	Clarks Summit (Commonwealth Telephone Company)
Kennett Square	Oxford Phila. Subn. Zone 10 (Chester Heights)
Kingston	Scranton

[1] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, during which terms shall be effective for resale.

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLANS (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-16 Miles (Cont'd)

RCP Exchanges	Available IntraLATA Toll Exchange(s)
Mahanoy City	Pottsville
McAdoo	Conyngham-Drums (Commonwealth Telephone Company)
McClellandtown	Brownsville
McDonald	Washington
McVeytown	Reedsville
Mercer	Greenville
Midland	Aliquippa
Millville	Berwick Danville
Monongahela	Pittsburgh Subn. Zone 10 (McKeesport)
Mount Gretna	Hershey (Verizon North Inc.)
Mountaintop	Hazleton Pittston
Nesquehoning	Tamaqua Hazelton
Numidia	Berwick Danville
Oakdale	Canonsburg
Orwigsburg	Friedensburg (Verizon North Inc.)
Oxford	Kennett Square
Parkesburg	Downingtown Exton
Pennsburg	Allentown Lansdale Pottstown

[1] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, after which terms shall be effective for resale.

OPTIONAL RESIDENCE TOUCH-TONE TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLANS (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-16 Miles (Cont'd)

RCP Exchanges	Available IntraLATA Toll Exchange(s)
Perryopolis	Connellsville
Phila. Subn. Zone 12 (Media)	West Chester
Phila. Subn. Zone 22 (Broomall)	West Chester
Phila. Subn. Zone 26 (Wayne)	West Chester
Phila. Subn. Zone 38 (Willow Grove)	Lansdale
Phila. Subn. Zone 39 (Hatboro)	Doylestown Lansdale
Phila. Subn. Zone 45 (Warrington)	Lansdale Newton
Phoenixville	West Chester
Pittsburgh Subn. Zone 13 (Bridgeville)	Washington
Pittsburgh Subn. Zone 15 (Coraopolis)	Rochester
Pittsburgh Subn Zone 16 (Sewickley)	Rochester
Pittsburgh Subn. Zone 17 (Perrysville)	Criders Corner (North Pittsburgh Tel. Co.) Gibsonia (North Pittsburgh Tel. Co.)
Pittsburgh Subn. Zone 19 (Fox Chapel)	New Kensington

[1] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, during which terms shall be effective for resale.

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLANS (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-16 Miles (Cont'd)

RCP Exchanges	Available IntraLATA Toll Exchange(s)
Plumsteadville	Phila. Subn. Zone 39 (Hatboro) Lansdale Phila. Subn. Zone 45 (Warrington)
Plymouth	Pittston
Port Allegany	Coudersport
Pottstown	Reading
Pughtown	Phila. Subn. Zone 28 (Paoli) West Chester
Quakertown	Allentown Lansdale Doylestown
Royersford	Phila. Subn. Zone 28 (Paoli)
Scottdale	Greensburg
Shenandoah	Pottsville
Smock	Connellsville
Souderton	Phila. Subn. Zone 30 (Norristown)
Springtown	Perkasie
Strasburg	Leola (Frontier Comm. Of Pa.) New Holland (Frontier Comm. Of Pa.)
Sunbury	Lewisburg (Buffalo Valley Telephone Company)
Sykesville	Punxsutawney
Tamaqua	Hazleton

[1] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, ongoing terms shall be effective for resale.

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLANS (Cont'd)

3. AVAILABLE INTRALATA TOLL EXCHANGES (Cont'd)

1-16 Miles (Cont'd)

RCP Exchanges	Available IntraLATA Toll Exchange(s)
Taylor	Wilkes-Barre
Unionville	Phila. Subn. Zone 10 (Chester Heights)
Wampum	Bessemer Enon Valley (ALLTEL Pennsylvania Inc.)
Washingtonville	Lewisburg (Buffalo Valley Telephone Company) Watsontown (ALLTEL Pennsylvania Inc.)
West Alexander	Taylorstown (Verizon North Inc.)
West Newton	Greensburg
Wyoming	Dallas (Commonwealth Telephone Company)
Youngwood	Pittsburgh Subn. Zone 23 (Irwin) Jeannette
Zelienople	Butler (United Telephone Company of Pennsylvania) Wexford

17-30 Miles

RCP Exchanges	Available IntraLATA Toll Exchanges
Wilkes-Barre	Scranton

[1] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, at which time ongoing terms shall be effective for resale.

OPTIONAL RESIDENCE TOUCH-TONE TOLL CALLING PLAN SERVICE

E. RESIDENCE CALLING PLUS (Cont'd)

4. RATES

The following monthly rate applies for each customer dial tone line equipped with Residence Calling Plus. In addition, a Residence Calling Plus Rate applies for each call.

(a) Monthly Rate, per line

Rate Mileage Bands	Monthly Rate One Selection	Monthly Rate Two Selections
1-16 Miles	$.40	$.60
17-30 Miles	.60	.80

(b) Combined Selections

If a customer selects, from those available IntraLATA toll exchanges, one 1-16 mile option and one 17-30 mile option (total of two Selections) the monthly rate shall be as follows for each line equipped:

	Monthly Rate
Combined Selections, per line	$.70

(c) Residence Calling Plus
Rate Schedule, per call

Rate Mileage	DAY Init. Minute	DAY Each Add'l Minute	EVENING (OFF-PEAK) Init. Minute	EVENING (OFF-PEAK) Each Add'l. Minute	NIGHT & WEEKEND Init. Minute	NIGHT & WEEKEND Each Add'l. Minute
1-10	$.13	$.04	$.09	$.03	$.05	$.02
11-16	.15	.07	.12	.04	.07	.02
17-22	.17	.08	.14	.05	.08	.04
23-30	.19	.11	.16	.07	.10	.05

[1] Withdrawn from residential service effective July 20, 2013, but available for resale until October 19, 2013, on which date the terms shall be effective for resale.

OPTIONAL RESIDENCE TWO-POINT TOLL CALLING PLAN SERVICE

F. Sensible Minute℠

1. DESCRIPTION

Sensible Minute is a Residence Two-Point Toll Service optional calling plan which offers eligible customers a one minute rate on completed customer dialed intrastate intraLATA toll calls, and on completed interstate intraLATA (1+ 228 LATA) customer dialed toll calls (See Sensible Minute Calling Plan, as contained in the Verizon Companies F.C.C. No. 5, Interstate IntraLATA Telecommunications Service). Customers must enroll with Verizon in order to qualify for this optional toll plan. Customers will be subject to a Sensible Minute Monthly Recurring rate on a per Dial Tone Line basis.

2. REGULATIONS

a. Residence customers who subscribe to Call Pak Service, Selective Exchange Calling Plan and Maximum Calling Plus can enroll in this service offering; however, completed calls rated under these plans will not be rated as part of the Sensible Minute plan. Maximum Value Plan® and SoundDialing Plan residence customers are not eligible for this service offering.

b. Sensible Minute is available to Residence Dial Tone Line customers with individual service.

c. Eligible intraLATA toll calls are those calls which are customer dialed and completed without the assistance of a Verizon operator.

d. Sensible Minute is not available in conjunction with the Residence Automatic Savings discounts.

e. The Sensible Minute Plan is available with Suspension of Service.

f. Available on Dial Tone Lines, which have Verizon Pennsylvania LLC as the customers IntraLATA Toll Provider.

3. RATES

a. The Sensible Minute rate will apply for completed calls during Monday through Sunday, and weekend. Chargeable Sensible Minute calls, after the initial minute, or fraction thereof, will be billed in six-second increments.

Initial Minute	Six-Second Increment	USOC
$0.15	$0.015	OFFXX

	Monthly Rate
b. Monthly Recurring Rate, per Dial Tone Line equipped with this option	$9.00

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

G. SoundDialing℠ Plan [1]

A. DESCRIPTION

SoundDialing is an optional intraLATA toll calling plan for residence customers which features a flat monthly
Customers who enroll in this plan will be billed a flat monthly rate in lieu of the Residence Toll Rate Schedules
or other applicable tariff rates for qualifying monthly direct distance dialed (DDD) toll calls. The monthly rate
is based on a customer's historical average monthly Verizon intraLATA DDD unassisted toll call usage during a six(6)
month period selected by the Company. For a customer who enrolls in the plan on or before April 30, 1997, the
average monthly Verizon intraLATA DDD unassisted toll call usage will be determined by computing the DDD unassisted toll
call rates, before the application of any discounts, from customer bills rendered during the period June, 1996 through
November, 1996. Thereafter, the historical average monthly SoundDialing usage will be determined by computing the
Verizon intraLATA DDD unassisted toll call usage, at the unassisted toll call rates before the application of any
discounts, during a six(6) month period selected by the Company.

All existing SoundDialing customers (billed under the SoundDialing Usage Tier Monthly Rates) will have their SoundDialing
toll usage studied uniformly as part of the Company selected six(6) month study period. Any resulting study
(decrease or increase in the SoundDialing Usage Tier Monthly Rate) will apply to all customers included in the Company
selected study period (see Regulations below).

B. REGULATIONS

1. This plan applies to qualifying intrastate intraLATA customer DDD unassisted toll calls originating from Verizon
residence exchange Dial Tone Lines which are billed to one residential customer Billing Telephone Number (BTN)
account.

2. Customers enrolled in this plan will be billed a flat monthly rate based upon their six month historical average
qualifying toll calls.

3. The SoundDialing Plan is only available to customers who select Verizon Pennsylvania Inc., as their Intrastate
Provider (ITP). This plan applies on a per customer BTN account basis at one end user location only.

Note 1: Effective March 1, 2002, SoundDialing is grandfathered. Existing SoundDialing customers may keep SoundDialing at their
current service location under the same billing party provided that the number of lines on the account does not increase.
Customers may retain SoundDialing after a number change at the same service location. SoundDialing will be added to a
customer's account only if the service was removed due to slamming. SoundDialing customers will continue to be
rerated according to the original tariff provisions.

OPTIONAL RESIDENCE TWO-POINT TOLL CALLING PLAN SERVICE

G. SoundDialing[SM] Plan (Cont'd)

B. REGULATIONS (Cont'd)

4. After August 23, 1997, if a FXVWRPHU¶V XVDJH GXULQJ DQ\ PRQWKO\ ELO FDOO UDWHV EHIRUH WKH DSSOLFDWLRQ RI GLVFRXQWV Z monthly rate under the plan, the Company shall have the right, upon notice to the customer, to either (i) termin FXVWRPHU¶V SDUWLFLSDWLRQ LQ WKH SODQ RU LL UHGI Verizon intraLATA DDD unassisted toll call usage, during a six (6) month historical usage study period selected b &RPSDQ\ FRPSXWHG DW ''' XQDVVLVWHG WROO FDOO UDW redetermined, the customer will be billed at the redetermined rate until any subsequent rede WHUPLQDWLRQ payment of a redetermined rate shall constitute acceptance by the customer of the redetermined rate

5. For a customer to be eligible to enroll in this plan, the customer is not required to have been a Verizo Inc. customer for the entire SoundDialing six (6) month historical usage study period. However, to be eligibl in this plan, the customer must have qualifying toll calls which exceed $0.00 for at least three (3) of tl Company selected historical study period. If a customer requests a SoundDialing rate and the Company determine that a rate was not calculated for that customer, said customer will be offered the SoundDialing Temporary monthly rate for the duration of the promotional period or three (3) months. For these customers, the monthly rate is s FKDQJH WKUHH PRQWKV KHQFH EDVHG XSRQ WKH FXVW

6. Customers whose six (6) month historical monthly average Verizon qualifying intraLATA toll calling exceeds $500.0 are not eligible to enroll in this plan or to continue to participate in the plan.

7. Qualifying SoundDialing Plan toll calls will be detail billed.

8. Customers enrolled in the Metropolitan Area Unlimited Usage Package, the Metropolitan Area Unlimited Plus U Package (served from Tariff Pa. P.U.C. No. 180A), Extended Area Unlimited Option and the Hometown-Plus Usage Option are eligible for SoundDialing. However, if enrolled SoundDialing customers elect to discontinue their Metropolitan Area Unlimited Usage Package, Metropolitan Unlimited Plus Usage Package, Extendec Option or the Hometown-Plus Usage Option, their existing SoundDialing monthly rate will revert to the SoundDialing-Local Usage Plan Temporary Monthly Rate. This rate will remain in effect until the Compa OHDVW PRQWKV RI FXVWRPHU KLVWRULFDO WROO XVDJH SoundDialing Monthly Rate.

OPTIONAL RESIDENCE TWO-POINT TOLL CALLING PLAN SERVICE

G. SoundDialing℠ Plan (Cont'd)

B. REGULATIONS (Cont'd)

9. Customers enrolled in any Optional Residence Two-Point Toll Calling Plan Service are not eligible to enroll in nor will the Automatic Savings discount be applied to qualifying SoundDialing toll calls.

10. Customers may discontinue their enrollment in this plan at any time upon or without notice to the Company. However, customers who enroll in this plan are subject to a minimum associated with the SoundDialing monthly rate.

11. 5HJDUGOHVV RI WKH FXVWRPHU¶V WRWDO PRQWKO\ TXDOL espensible for paying the full applicable SoundDialing monthly rate for each billing period except when they withdraw from the plan af billing period.

12. During the period from February 24, 1997 through August 23, 1997, the monthly rate established for each eligible customer will not change. Thereafter, the Company may, for each customer, at intervals WKUHH PRQWKV UHGHWHUPLQH WKH PRQWKO\ UDWH WI SoundDialing toll calls based on a six (6) month historical usage study period selected by the Compan FXVWRPHUV¶ PRQWKO\ UDWH LV UHGHWHUPLQHG WKH FXV redetermination.

13. 8QOHVV D FXVWRPHU¶V HQUROOPHQW LQ WKH SODQ LV WH the plan will remain enrolled in the plan, as amended from time to time, with any changes in rate or discounts applicable to the customer, for as long as the plan continues to be offered by the Company, including any similar promotional offering.

14. If the customer enrolls in the plan for service which the customer resells, the customer will be charge accordance with the following schedule of rates for each end-user patron to whom the customer resells the p The monthly rate will be based on the qualifying SoundDialing toll usage of each end-user to whom the customer resells the plan. The customer must establish with the Company a separate billed telephone number for ea FXVWRPHU¶V HQG Users.

OPTIONAL RESIDENCE TOUCH-TONE TOLL CALLING PLAN SERVICE

G. SoundDialing℠ Plan (Cont'd)

C. Monthly Rates:

1. SoundDialing Toll Plan - Usage Tier Monthly Rates:

Usage Tiers	Historical Monthly Toll Average	SoundDialing Monthly Rate
Low	$ 0.01 - $ 8.50	$10.00
Medium	$ 8.51 - $ 12.50	$15.00
High	$12.51 - $ 19.99	$24.00
Personalized	$20.00 - $500.00	Historical Average

2. SoundDialing - Temporary Monthly Rate: $ 15.75

3. SoundDialing - Local Usage Plan Temporary Monthly Rate: $ 23.75

OPTIONAL RESIDENCE TOUCH-TONE TOLL CALLING PLAN SERVICE

F. Weekend Choice SM Plan[1]

1. DESCRIPTION

Weekend Choice is a Residence Touch-Tone Message Toll Service optional calling plan which offers eligible customers weekend calling, and a fixed per minute rate for weekday completed customer dialed intraLATA toll calls. Customers enroll with Verizon Pennsylvania Inc. in order to qualify for this optional calling plan. However, enrollment is at no charge. In addition, customers will be subject to a Weekend Choice Minimum Weekday Monthly Rate associated with eligible weekday monthly calling, on a per Dial Tone Line basis.

2. REGULATIONS

a. Available to individual line residence customers who enroll in the Weekend Choice optional toll calling plan on an eligible Dial Tone Line(s) basis. An eligible Dial Tone Line is one where the customer has selected Verizon Pennsylvania Inc., as their IntraLATA Toll Provider (ITP). If, the customer changes their ITP on a Dial Tone Line that has been equipped with Weekend Choice, the Company will remove said option from that line.

b. No Weekend Choice toll calling rates will apply for calls between the hours of 12:00 AM Saturday and 11:59 PM Sundays. Eligible calls which are initiated or completed outside of the Saturday and Sunday time period in accordance with the Weekend Choice weekday schedule of rates.

c. The Weekend Choice Minimum Weekday Monthly Rate will apply if the customers weekday toll calls, per line equipped, do not meet the minimum monthly calling rate. If a customers weekday eligible toll calls exceed the Weekend Choice Minimum Weekday Monthly Rate, the actual Weekend Choice per minute rate, if applicable, 6 second increment rates will apply for each completed intraLATA toll call.

d. Residence customers who subscribe to Call Trak Service, Selective Exchange Calling Plan, Residence Plus and Sensible Minutes (available August 9, 98) can not have Weekend Choice on the same Dial Tone Line(s).

NOTE:

1 No longer available to new customers. Existing customers may keep the service at their current location only. If a customer moves, changes the billing name, this optional service will be removed from the account. Customers this optional calling plan after a number change at the same service location. Weekend Choice will be added to account only if this service was removed due to slamming.

OPTIONAL RESIDENCE - POINT TOLL CALLING PLAN SERVICE

F. Weekend Choice℠ Plan[1]

2. REGULATIONS (Cont'd)

e. Services which are not available in combination with Weekend Choice: Maximum Value Plan; Sound Dialing Calling Plan; Sound Minutes℠ Calling Plan; Automatic Savings or Residence ISDN Service.

f. Weekend Choice is available with Suspension of Service.

g. Eligible intraLATA toll calls are those calls which are customer dialed and completed without the Verizon operator. Calls to 976/556/900/700, cellular numbers, or Repeat Call and Return Call per not eligible toll call under the Weekend Choice℠ Plan.

h. The minimum service period for the Weekend Choice℠ Plan is one month.

3. Weekday Eligible Toll Call Rate(s)

a. The following rate(s) will apply for completed weekday calls during Monday through Friday and Chargeable Weekend Choice calls, after the initial minute or fraction thereof, will be billed in six-second increment or fraction thereof.

Initial minute	Six-Second Increment	USOC
$0.17	$0.017	WEE

	Monthly Rate
b. Minimum Weekday Monthly Rate, per Dial Tone Line equipped with this option	$3.95

1 Effective October 1, 2003, Weekend Choice is no longer available to new customers. Existing customers may keep the service their current location under the same billing party. If a customer moves, or changes the billing name, will be removed from the account. Customers may retain this optional calling plan after a number change or at the same service location. Weekend Choice Z L O O E H D G G H G E D F N W R D F X V W R P H U ¶ V D F F R X Q W R Q O \

(I) Indicates increase and (C) Indicates change

OPTIONAL RESIDENCE TOUCH-TONE TOLL CALLING PLAN SERVICE

SOUNDDEAL℠ Service Plan,[1] Verizon Regional Package Extra℠, Verizon Regional Package Value℠ and Verizon Regional Package Unlimited℠ Residence Service and Local and Toll Package[1] formerly found on these pages has been relocated to Section 45, Packages of this Tariff.

[1] Effective November 25, 2004, SOUNDDEAL℠ Service Plan and Local and Toll Package are grandfathered and are not available for subscription or order.

℠ Service Mark of Verizon Communications Inc.

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

PERSONAL UNLIMITED PLAN[1] (PUP)

A. GENERAL

The Personal Unlimited Plan (PUP) is an optional residence intraLATA calling plan which features a flat monthly rate. The monthly rate will be determined on an individual customer basis for each Residential Dial Tone Line and will be determined by Verizon Pennsylvania and computed at the Direct Dialed (DDD) unassisted toll call rates, before the application of any discounts. Unless specifically addressed below, the process, for all customer subscribed lines, will occur at least once every 12 to 18 months.

Where sufficient customer monthly historical usage during a Company determined PUP toll study period of six billed months (study period to be determined by the Company). The PUP toll study period calling data may be updated, as more current information becomes available. The PUP calling with the highest amount of historical average usage PUP calling will apply to all other lines subscribing to this toll plan.

A new PUP subscriber who does not have qualifying toll study usage data for at least three months determined by the PUP study period would be rated at the PUP initial Default Rate.

The Company may redetermine each customer's PUP average rate per minute (APRM) is below the PUP minimum or above the maximum rate based on existing usage for a study period of at least three billed months. A new PUP subscriber with neither a full Default rate will not have his/her PUP rate redetermined for at least the first 30 days, or one complete billing period

NOTE:

1 No longer available to new customers. Existing customers may keep the service at their current location only. If a customer moves, or changes billing name, this optional service will be removed from the account. Customers with this optional calling plan after a number change will only be able to if this service was removed due to slamming.

OPTIONAL RESIDENCE PUP TOLL CALLING PLAN SERVICE

PERSONAL UNLIMITED PLAN (Cont'd)

B. REGULATIONS

1. PUP qualifying calls include intraLATA Direct Distance Dialed (DDD) unassisted completed calls from telephone lines. PUP toll usage also includes TTY calls, but does not include the following types of ca[1], Calling Card, Person-to-Person, Toll-Free Service, Cellular or calls to 700/900 numbers.

2. PUP is provided with Residence Dial Tone Line service. A maximum of five (5) Dial Tone Lines per c may subscribe to PUP. PUP cannot be provided on Dial Tone Lines that have Optional Toll Ca Blocking.

3. PUP may not be combined on the same Dial Tone Line with any other optional toll calling plan except Sensible Minute℠ plan. If a PUP customer subscribes to the Sensible Minute plan, the Sensible Minute rates will apply only t interstate intraLATA toll usage. Residence customers who subscribe to Verizon Local Package℠ or Verizon Local Package Extra℠ can also subscribe to PUP.

4. PUP customers are not eligible for toll call discounts under Automatic Plus. PUP is subject to concession telep service allowances.

5. There is no charge to add or remove PUP from a Residence Dial Tone Line(s).

6. PUP customers must select Verizon Pennsylvania as their IntraLATA Toll Provider (ITP) for the PUP line. If the customer chooses a different ITP for the PUP-equipped Dial Tone Line, the PUP service will be removed fr line. However, if the customer changes his/her ITP back to Verizon Pennsylvania within 30 days of the PUP line removal, the pre-removal PUP line rate will apply (or rerated rate if lower than the pre-removal rate) until the next PU rerate.

7. The minimum PUP subscription period is one month. The PUP monthly flat rate per line is billed in a

8. A PUP subscriber moving within the same serving wire center may keep PUP on the plan at the same monthly flat rate. A customer-initiated Transfer of Service is permitted when no change i in the location of the existing Dial Tone Line service(s).

9. A customer subscribing to Verizon Pennsylvania Metropolitan Area Unlimited Usage Package, Metro Plus Usage package or Extended Area Unlimited option or the Plus Usage Option may also subscrib PUP, under the same terms and conditions as customers with other allowable services. However, loca aforementioned plans will not be used to calculate the PUP monthly flat rate.

[1] Effective August 8, 2016, Collect Calls and Person-to-Person will be discontinued and will not be accepted as a billing arran calls.

OPTIONAL RESIDENCE PLUS TOLL CALLING PLAN SERVICE

PERSONAL UNLIMITED PLAN (Cont'd)

C. Personal Unlimited Plan (PUP) Rates, Per Line:

1. Initial Usage Based Rate:

Historical Monthly Average Toll Usage	Monthly Rate
$0.01 to $ 5.00	$10.00 plus historical monthly average toll usage
$5.01 to $10.00	$ 8.00 plus historical monthly average toll usage
$10.01 to $15.00	$ 6.00 plus historical monthly average toll usage
$15.01 to $20.00	$ 4.00 plus historical monthly average toll usage
$20.01 or more	$ 2.00 plus historical monthly average toll usage

2. Customers with less than 3 months of historical monthly average toll usage

PUP Default Monthly Rate: $19.95

3. PUP Rerating: The Company will recalculate the rate that will apply to each PUP equipped line at lea
W R P R Q W K V 5 H U D W L Q J Z L O O E H E D V H G R Q W K H P L Q X W H
(ARPM) rate schedule below. Average PUP toll usage will be determined using a study period of at
months, as determined by the Company, and will include at lease one full month of qualifying usage

PUP lines with an established usage based flat rate will be rerated based on the following ARPM criteria:

ARPM	Rerate Monthly Rate
Less than $.05	$.05 x average PUP minutes
Between $.05 and $.10	No change in the PUP rate
Greater than $.10	$.10 x average PUP minutes

4. PUP lines billed at the Default Rate will be given a new usage based monthly rate at least once every 12 to 18
P R Q W K V 7 K H Q H Z U D W H Z L O O E H H T X D O W R W K H F X V W R P

OPTIONAL RESIDENCE - POINT TOLL CALLING PLAN SERVICE

Value Cents℠ Plan[1]

A. DESCRIPTION AND REGULATIONS

Value Cents is an optional calling plan for residence customers which provides an alternate rate treatment for i Direct Distance Dialed (DDD) unassisted calls (from other than coin arrangements). Customers enrolling in the Val a fixed, per minute intraLATA DDD rate in lieu of the regular residence DDD unassisted rate schedule and ad residence exchange access line enrolled in the plan.

This plan applies to individual residence exchange access lines. Respective Dialing and *69 per use rated calls are n toll calls under Value Cents. The Value Cents plan does not include the following types of calls: Calling Card, Person Person[2], Toll-Free Service or calls to 700/900 numbers.

This plan is not available with Residential LinkQ Basic Rate Interface (BRI) Service, Residence PBX Trunks, Sound Plan, either on the same exchange access line or on an account where multiple lines are billed together. Resi subscribe to Weekend Choice℠, the Personal Unlimited Plan℠, SoundDeal℠, or SoundDeal Plus℠ cannot enroll in Value Cents on the same exchange access line.

Value Cents is available only to customers who have selected Verizon Pennsylvania Inc. as their intraLATA toll p

A Value Cents customer may also subscribe to the Sensible Minute℠ plan, however, the Sensible Minute rates will apply only qualifying interstate intraLATA toll usage.

Residence customers who subscribe to Call Park Service, Selective Exchange Calling Plan and Residence Ca enroll in Value Cents, but completed calls rated under these plans will not be included as part of the Value Cents Plan

The monthly charge is billed in advance. The minimum subscription period is one month.

B. RATES

	Monthly Rate	Per Minute (or fraction of) Usage Rate
Value Cents, per line	$2.95	$0.12

[1] Effective May 18, 2013, Value Cents Plan is grandfathered and no longer available to new customers. Value Cents Plan is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

[2] Effective August 8, 2016, Collect Calls and Person to Person will be discontinued and will not be accepted as a billing arran calls.

OPTIONAL RESIDENCE TWO-POINT TOLL CALLING PLAN SERVICE

Verizon Five Cents Plan℠

A. DESCRIPTION

Verizon Five Cents Plan is a Residence Two-Point Toll Service optional calling plan which offers customers with Verizon Local Package Extra℠, Verizon Local Package, Verizon Metropolitan Package℠ or Verizon Metropolitan Package Extra℠ service a fixed per minute rate on customer dialed intrastate intraLATA and interstate intraLATA toll calls c without the assistance of a Verizon operator. Customers must subscribe to Verizon Pennsylvania Inc. Loc Distance service in order to qualify for this optional toll plan.

B. REGULATIONS

1. This plan is available to residence Dial Tone Line customers who subscribe to Verizon Local Package Extra, Verizon Local Package, Verizon Metropolitan Package, or Verizon Metropolitan Package Extra service. Su customers must affirmatively enroll in the plan. There is no charge applicable to such enrollment nor does a cha customer discontinues the plan.

2. Residence customers who subscribe to Residence Calling Plus can enroll in this service offering, ho calls rated under these plans will not be included as part of the Verizon Five Cents Plan. Residence customers wh subscribe to the Personal Unlimited Plan℠, Metro Call Pak Service, Selective Exchange Calling Plan, Message Choice℠, Sensible Minute℠, Value Cents℠, SoundDeal℠, or Local and Toll Package cannot enroll in the Verizon Five Cents Plan on the same exchange access line. SoundDialing℠ Plan residence customers are not eligible for service offering, either on the same exchange access line or on an account where multiple lines are

3. The Verizon Five Cents Plan is available to individual residence exchange access lines.

   Repeat Dialing and *69 per-use calls or calls to 976/915/900/700 are not eligible toll calls under the Verizon Five Cents Plan. The Verizon Five Cents Plan does not include Collect Calling Card, Person-to-Person[2], or Toll Free Service.

5. If Verizon Local Package Extra, Verizon Local Package, Verizon Metropolitan Package, or Verizon Metropolitan Package Extra is removed from the line, the Verizon Five Cents Plan will also be removed and intraLATA calls billed at the regular residence Two-Point Service rate schedule specified in Section 35D unless another pla selected.

[1] For Residential Customers, Verizon Five Cents Plan℠ is limited to existing customers of record, at existing locations, on June 16, 2012.

[2] Effective August 8, 2016, Collect Calls and Person-to-Person will be discontinued and will not be accepted as a billing arrang calls.

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OPTIONAL RESIDENCE POINT TOLL CALLING PLAN SERVICE

Verizon Five Cents Plan[1] & R Q W ¶ G

C. RATES

The Verizon Five Cents Plan rate will apply for completed calls 24 hours a day, seven days a week, including h
Chargeable Verizon Five Cents Plan calls that result in a fraction of a minute will be rounded to the next
full minute.

Per Minute or fraction, thereo
$ .05

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June 16, 2012.

OPTIONAL RESIDENCE TOUCH-TONE TOLL CALLING PLAN SERVICE