

IX. INTRASTATE U.S. PRIVATE LINE SERVICES

1. SERVICE DESCRIPTION: Intrastate U.S. Private Line (USPL) services provides private line transmission service within the state originating in a Company-designated Point-of-Presence (POP) in one Local Access Transport Area (LATA) and terminating in a Company-designated POP in another LATA within the state. USPL offers a suite of analog, digital, and SONET services available on point-to-point, point-to-multi-point, and multipoint configurations. Access to these services is via Dedicated Access or other compatible Company services.

By ordering under this service, the customer represents and warrants that it is ordering a physically intrastate line and that 10% or less of the traffic on the ordered line is interstate in nature.

The following USPL services are available:

1. Analog and Digital Services:^{1/2/3} Analog and Digital services provide dedicated analog or digital service capable of supporting voice, data, and video communications via dedicated Intrastate Analog Local Access^{1/2/3}, Intrastate DS0 (Hubless) Access^{1/2/3}, Intrastate T-1 Digital Access, or Intrastate DS-3 Local Access. The following services are available:

- 1.1 Analog:^{1/2/3} Analog service (formerly Voice Grade Private Line or VGPL) provides analog signals at 2.4, 4.8, 9.6, and 19.2 kbps speeds. Multipoint and point-to-multipoint configurations are supported at data speeds of 2.4, 4.8 and 9.6 kbps. Analog circuits support Tie Line (TL), Automatic Ringdown (ARD), Manual Ringdown (MRD), Off-Premises Extension (OPX) and Foreign Exchange (FX) configurations.

- 1.2 Digital:^{1/2/3} Digital services transmit simultaneous, full-duplex digital signals at the following speeds. Multipoint and point-to-multipoint configurations are supported at data speeds of 2.4, 4.8, 9.6 and 56 kbps.

- 1.2.1 DS0 (Digital Signal Level 0):^{1/2/3} DS0 transmits at 2.4, 4.8, 9.6, 56 and 64kbps.

- 1.2.2 Fractional DS1 (FDS1):^{2/3} FDS1 transmits at 112/128 kbps through 1344/1536 kbps, in increments of 56/64 kbps.

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES

1. SERVICE DESCRIPTION (Cont'd):

1. Analog and Digital Services (Cont'd):^{1/2/3}

1.2 Digital (Cont'd):

1.2.3 DS1 (Digital Signal Level 1):^{2/3} DS1 transmits at 1.544 Mbps.

1.2.4 DS3 (Digital Signal Level 3): DS3 transmits at 44.736 Mbps. One DS3 channel provides the equivalent information handling capacity of 28 DS1 channels or 672 voice equivalent circuits. DS3 is available in the following circuit topologies:

A. Linear DS3: Linear DS3 is a single DS3 IXC connecting two designated Company terminals on the Company's digital fiber-optic network.

B. Restorable DS3: Restorable DS3 is a dedicated circuit that provides redundancy as it is provisioned over a physical ring topology.

2. SONET: SONET provides dedicated, point-to-point, simultaneous full-duplex optical private line services with synchronous optical network (SONET) transmission at speeds from 45 Mbps to 622 Mbps. The following bandwidths are available for IXC transport between Company-designated POPs: DS3 (44.736 Mbps), OC3 (155.520 Mbps), and OC12 (622.08 Mbps). Linear, and Restorable circuits are available for all speeds. Concatenated services are available for OC3 and OC12 bandwidths. Other speeds may be available on an ICB basis.

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

2. DEFINITIONS: In addition to the General Definitions, the following apply:

Tie Line (TL): A dedicated circuit connecting two locations to establish an internal voice network by interconnecting into each location's PBX or other voice switching device.

Automatic Ringdown (ARD): A dedicated circuit connecting two locations to provide immediate voice connection automatically.

Mileage Band:
Mileage Band (IXC Length)

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates of the serving wire centers associated with the Company's Terminal Locations.

$$\sqrt{((V_1-V_2)^2+(H_1-H_2)^2)/10}$$

where V_1 and H_1 correspond to the V & H coordinates of City 1 and V_2 and H_2 correspond to the V & H coordinates of City 2.

<u>Example:</u>	<u>V</u>	<u>H</u>
City 1 - New York	4997	1406
City 2 - Chicago	5986	3426

$$\sqrt{((V_1 - V_2)^2 + (H_1 - H_2)^2)/10}$$

$$\sqrt{(505852.1)}=711.2328$$

Airline Mileage = 712 miles*

* Result will always be rounded to the next highest mile.

Manual Ringdown (MRD): A dedicated circuit connecting two locations to provide immediate voice connection by manual signaling.

Off-Premises Extension (OPX): A dedicated circuit connecting a distant location to a main PBX to provide the same voice capabilities available at the main Customer location.

Foreign Exchange (FX): A dedicated circuit connecting a distant city to provide a "local presence" to callers without the expense of maintaining a physical location in a distant city.

SONET Concatenated Circuit: A dedicated circuit where several fibers are joined together end-to-end resulting in full bandwidth. Concatenated circuits are noted by a "c", e.g., OC3c.

SONET Linear Circuit: A dedicated circuit provisioned as a logical SONET ring over a single physical connection.

SONET Restorable Circuit: A dedicated circuit that provides redundancy as it is provisioned over a physical SONET ring topology.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

3. FEATURES AND OPTIONS:

1. Web Digital Reconfiguration Services (Web DRS):^{1/3/3} Web DRS provides Customers with a web-based platform to manage the configuration of their USPL circuits, connecting or re-routing circuits as needed using the following Web-based tools:
 - 1.1 Switched DS1 Services (Web DRS SWDS1):^{1/3} Web DRS SWDS1 allows Customers to temporarily access full DS1^{1/3} bandwidth on demand, for example for infrequent high bandwidth applications such as video conferencing. It is available for DS1^{1/3} only. Web DRS SWDS1¹ uses a mesh network of Inter Device Trunks (IDTs) that connects strategic Wideband Digital Cross Connects (DXCs). Tail circuits connect Customer to the Switched T1 Wideband DXC. Using the Web DRS tool, Customer selects any two Customer end points for a connection. Usage charges apply only for the time the connections are active. The connections can be enabled at the time of the request or they can be scheduled to go up and down at a later time.
 - 1.2 Fixed Network Reconfiguration Service (Web DRS FNR): Web DRS FNR allows Customer to redirect its DS0^{1/2/3}, DS1^{1/3} or DS3 bandwidth when they temporarily need additional capacity at another location for applications such as disaster recovery. Web DRS FNR uses a fixed network of multiple pre-defined Customer circuit routes connected to a single DXC. Using the Web DRS tool, Customer may change the route to which the current Customer capacity is assigned and reassign that capacity to a different circuit route.
2. Echo Control:^{1/3} Echo Control provides echo cancellation equipment for DS1^{1/3} circuits. Echo cancellation devices monitor an incoming signal and generate a negative image which is combined with an echo signal negating the effects of echo on the line. Echo Control is required for each end of a DS1 circuit for IXC lengths of 500 miles or greater when used to transmit voice and analog data.

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³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N) | | | (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES:

1. Monthly Recurring Charges: Monthly recurring IXC charges include fixed (flat) per-circuit and per-mile rate components which are bandwidth sensitive and vary according to Mileage Band.

1.1 Verizon Business Services III (VBS III) Charges: The following IXC per-circuit monthly recurring charges apply.

Analog Monthly Recurring IXC Per-Circuit Charges ^{1/2/3}				
Speed	Mileage Band	Fixed Charge	Per-Mile Charge	
2.4 – 64 kbps ^{1/2/3}	0 – 49	\$450	\$0.00	
	50 – 249	\$400	\$1.00	
	250 – 499	\$300	\$0.80	
	500 – 999	\$100	\$0.80	
Digital Monthly Recurring IXC ^{1/2/3}				
Type	Speed	Mileage Band	Fixed Charge	Per-Mile Charge
DS0 ^{1/2/3}	2.4 – 64 kbps	0 – 49	\$450	\$0.00
		50 – 249	\$400	\$1.00
		250 - 499	\$300	\$0.80
		500 - 999	\$100	\$0.80
		1000 - 1999	\$0	\$0.70
Fractional DS1 ^{2/3}	56/64–504/576 kbps	0 – 9999	\$500	\$1.00
	560/640 kbps	0 – 9999	\$500	\$1.02
	616/704 kbps	0 – 9999	\$500	\$1.09
	672/768 kbps	0 – 9999	\$500	\$1.16
	728/832 kbps	0 – 9999	\$500	\$1.23
	784/896 kbps	0 – 9999	\$500	\$1.30
	840/960 kbps	0 – 9999	\$500	\$1.37
	896/1024 kbps	0 – 9999	\$500	\$1.44
	952/1088 kbps	0 – 9999	\$500	\$1.51

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² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services.

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.1 Verizon Business Services III (VBS III) Charges (Cont'd)

Digital Monthly Recurring IXC (Cont'd) ^{1/2}				
Type	Speed	Mileage Band	Fixed Charge	Per-Mile Charge
Fractional DS1 ^{1/2} (Cont.)	1008/1152 kbps	0 – 9999	\$500	\$1.58
	1064/1216 kbps	0 – 9999	\$500	\$1.65
	1120/1280 kbps	0 – 9999	\$500	\$1.72
	1176/1344 kbps	0 – 9999	\$500	\$1.79
	1232/1408 kbps	0 – 9999	\$500	\$1.86
	1288/1472 kbps	0 – 9999	\$500	\$1.93
	1344/1536 kbps	0 – 9999	\$500	\$2.00
DS1 ^{1/2}	1544 kbps	0 – 49	\$500	\$0.00
		50 - 249	\$400	\$2.20
		250 - 499	\$0	\$2.20
		500 - 999	\$0	\$1.40
		1000 - 1999	\$0	1.00
Linear DS3	44.736 Mbps	0 – 49	\$2,000	0.00
		50 - 249	\$1,500	11.00
		250 - 499	\$0	9.00
		500 - 999	\$0	8.00
		1000 - 1999	\$0	6.50
Restorable DS3	44.736 Mbps	0 – 49	\$2,500	0.00
		50 – 249	\$2,000	11.00
		250 – 499	\$0	9.00
		500 – 999	\$0	8.00
		1000 - 1999	\$0	6.50

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.1 Verizon Business Services III (VBS III) Charges (Cont'd)

SONET Monthly Recurring IXC				
Speed	Type	Mileage Band	Fixed Charge	Per-Mile Charge
OC3	Linear	0 - 49	\$3,000	\$0.00
		50 - 249	\$2,500	\$14.00
		250 - 499	\$0	\$13.00
		500 - 999	\$0	\$9.00
		1000 - 1999	\$0	\$8.00
OC3	Restorable	0 - 49	\$3,000	\$0.00
		50 - 249	\$2,500	\$14.00
		250 - 499	\$0	\$13.00
		500 - 999	\$0	\$9.00
		1000 - 1999	\$0	\$8.00
OC12	Linear	0 - 49	\$6,500	\$0.00
		50 - 249	\$5,500	\$26.00
		250 - 499	\$0	\$26.00
		500 - 999	\$0	\$24.00
		1000 - 1999	\$0	\$24.00
OC12	Restorable	0 - 49	\$6,500	\$0.00
		50 - 249	\$5,500	\$26.00
		250 - 499	\$0	\$26.00
		500 - 999	\$0	\$24.00
		1000 - 1999	\$0	\$24.00
SONET STS-1 is not available.				

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.2 Verizon Business Services II (VBS II) Charges: The following IXC per-circuit monthly recurring charges apply. This pricing program is only available to Customers who have a service agreement that provides for it.

Analog Monthly Recurring IXC Per-Circuit Charges ^{1/2/3}				
Speed		Mileage Band	Fixed Charge	Per-Mile Charge
2.4 – 64 kbps ^{1/2/3}		0+	\$475	\$0.30
Digital Monthly Recurring IXC ^{1/2}				
Type	Speed	Mileage Band	Fixed Charge	Per-Mile Charge
DS0 ^{1/2/3}	2.4 – 64 kbps	0+	\$475	\$0.30
Fractional DS1 ^{2/3}	56/64–504/576 kbps	0+	\$600	\$0.30
Fractional DS1 ^{2/3}	560/640 kbps	0+	\$600	\$0.37
Fractional DS1 ^{2/3}	616/704 kbps	0+	\$600	\$0.39
Fractional DS1 ^{2/3}	672/768 kbps	0+	\$600	\$0.41
Fractional DS1 ^{2/3}	728/832 kbps	0+	\$600	\$0.44
Fractional DS1 ^{2/3}	784/896 kbps	0+	\$600	\$0.46
Fractional DS1 ^{2/3}	840/960 kbps	0+	\$600	\$0.49
Fractional DS1 ^{2/3}	896/1024 kbps	0+	\$600	\$0.52
Fractional DS1 ^{2/3}	952/1088 kbps	0+	\$600	\$0.55
Fractional DS1 ^{2/3}	1008/1152 kbps	0+	\$600	\$0.58
Fractional DS1 ^{2/3}	1064/1216 kbps	0+	\$600	\$0.61
Fractional DS1 ^{2/3}	1120/1280 kbps	0+	\$600	\$0.64
Fractional DS1 ^{2/3}	1176/1344 kbps	0+	\$600	\$0.68
Fractional DS1 ^{2/3}	1232/1408 kbps	0+	\$600	\$0.72
Fractional DS1 ^{2/3}	1288/1472 kbps	0+	\$600	\$0.76
Fractional DS1 ^{2/3}	1344/1536 kbps	0+	\$600	\$0.80
DS1 ^{2/3}	1544 kbps	0+	\$600	\$0.85

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.2 Verizon Business Services II (VBS II) Charges (Cont'd)

Digital Monthly Recurring IXC (Cont'd)				
Type	Speed	Mileage Band	Fixed Charge	Per-Mile Charge
Linear DS3	44.736 Mbps	0 -100	\$2,400	\$10.00
Linear DS3	44.736 Mbps	101 – 499	\$2,700	\$7.00
Linear DS3	44.736 Mbps	500 +	\$3,200	\$7.00
Restorable DS3	44.736 Mbps	0 – 100	\$2,800	\$11.25
Restorable DS3	44.736 Mbps	101 – 499	\$3,000	\$8.00
Restorable DS3	44.736 Mbps	500 +	\$3,500	\$8.00
SONET Monthly Recurring IXC				
Speed	Type	Mileage Band	Fixed Charge	Per-Mile Charge
OC3	Linear	0+	\$7,040	\$16.56
OC3	Restorable	0+	\$8,000	\$18.00
OC12	Linear	0+	\$21,120	\$49.68
OC12	Restorable	0+	\$24,000	\$54.00
As of December 1, 2005, SONET STS-1 is not available for new installations. For SONET STS-1 installations prior to December 1, 2006, the <u>SONET STS-1 monthly recurring charges</u> in Section 4.1.4.2 will apply.				

1.3 Verizon Business Services I (VBS I) Charges: The following IXC per-circuit monthly recurring charges apply. This pricing program is only available to Customers who have a service agreement that provides for it.

Analog Monthly Recurring IXC ^{1/2}				
Speed		Mileage Band	Fixed Charge	Per-Mile Charge
2.4 – 64 kbps ^{1/2}		0+	\$375	\$0.25
Digital Monthly Recurring IXC ^{1/2}				
Type	Speed	Mileage Band	Per-Circuit Fixed Charge	Per-Mile Charge
DS0 ^{1/2}	2.4-9.6, 56/64kbps	0+	\$375	\$0.25

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³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.3 Verizon Business Services I (VBS I) Charges (Cont'd)

Digital Monthly Recurring IXC ^{1/2} (Cont'd)				
Type	Speed	Mileage Band	Per-Circuit Fixed Charge	Per-Mile Charge
Fractional DS1 ^{1/2}	56/64 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	112/128 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	168/192 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	224/256 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	280/320 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	336/384 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	392/448 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	448/512 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	504/576 kbps	0+	\$600	\$0.25
Fractional DS1 ^{1/2}	560/640 kbps	0+	\$600	\$0.37
Fractional DS1 ^{1/2}	616/704 kbps	0+	\$600	\$0.39
Fractional DS1 ^{1/2}	672/768 kbps	0+	\$600	\$0.41
Fractional DS1 ^{1/2}	728/832 kbps	0+	\$600	\$0.44
Fractional DS1 ^{1/2}	784/896 kbps	0+	\$600	\$0.46
Fractional DS1 ^{1/2}	840/960 kbps	0+	\$600	\$0.49
Fractional DS1 ^{1/2}	896/1024 kbps	0+	\$600	\$0.52
Fractional DS1 ^{1/2}	952/1088 kbps	0+	\$600	\$0.55
Fractional DS1 ^{1/2}	1008/1152 kbps	0+	\$600	\$0.58
Fractional DS1 ^{1/2}	1064/1216 kbps	0+	\$600	\$0.61
Fractional DS1 ^{1/2}	1120/1280 kbps	0+	\$600	\$0.64
Fractional DS1 ^{1/2}	1176/1344 kbps	0+	\$600	\$0.68
Fractional DS1 ^{1/2}	1232/1408 kbps	0+	\$600	\$0.72
Fractional DS1 ^{1/2}	1288/1472 kbps	0+	\$600	\$0.76
Fractional DS1 ^{1/2}	1344/1536 kbps	0+	\$600	\$0.80

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.3 Verizon Business Services I (VBS I) Charges (Cont'd)

Digital Monthly Recurring IXC ^{1/2} (Cont'd)				
Type	Speed	Mileage Band	Per-Circuit Fixed Charge	Per-Mile Charge
DS1 ^{1/2}	1544 kbps	0+	\$600	\$0.85
Linear DS3	44.736 Mbps	0 – 100	\$2,400	\$10.00
Linear DS3	44.736 Mbps	101 – 499	\$2,700	\$7.00
Linear DS3	44.736 Mbps	500 +	\$3,200	\$7.00
Restorable DS3	44.736 Mbps	0 – 100	\$3,000	\$12.50
Restorable DS3	44.736 Mbps	101 – 499	\$3,375	\$8.75
Restorable DS3	44.736 Mbps	500 +	\$4,000	\$8.75

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.3 Verizon Business Services I (VBS I) Charges (Cont'd)

SONET Monthly Recurring IXC				
Speed	Type	Mileage Band	Per-Circuit Fixed Charge	Per-Mile Charge
OC3	Linear	0+	\$7,128	\$17.39
OC3	Restorable	0+	\$8,100	\$18.90
OC12	Linear	0+	\$28,512	\$62.56
OC12	Restorable	0+	\$32,400	\$68.00

As of December 1, 2005, SONET STS-1 is not available for new installations. For SONET STS-1 installations prior to December 1, 2006, the SONET STS-1 monthly recurring charges in Section 4.1.4.2 apply.

1.4 Pre-VBS I Charges: The following IXC per-circuit monthly recurring charges apply. This pricing program is only available to Customers who have a service agreement that provides for it. As of December 1, 2005, SONET STS-1 is not available for new installations.

1.4.1 Analog and Digital Service:^{1/2/3} The following IXC per-circuit monthly recurring fixed and per-mile charges for Analog, DSO and Fractional DS1 services apply, based on Mileage Band:

Section 1.4.1 Service	Speed	Beginning Mileage	Ending Mileage	Fixed Rate	Per Mile Rate
Analog ^{1/2/3}		0	0	\$0.00	\$0.00
Analog ^{1/2/3}		1	50	\$257.00	\$0.31
Analog ^{1/2/3}		51	100	\$257.00	\$0.31
Analog ^{1/2/3}		101	9999	\$257.00	\$0.31
DS0 ^{1/2/3}	2.4-64kbps	0	0	\$0.00	\$0.00
DS0 ^{1/2/3}	2.4-64kbps	1	50	\$249.00	\$0.30
DS0 ^{1/2/3}	2.4-64kbps	51	100	\$249.00	\$0.30
DS0 ^{1/2/3}	2.4-64kbps	101	9999	\$249.00	\$0.30

- ¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.
- ² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.
- ³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services.

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.4 Pre-VBS I Charges (Cont'd)

1.4.1 Analog and Digital Service^{1/2} (Cont'd)

Section 1.4.1 Service	Speed	Beginning Mileage	Ending Mileage	Fixed Rate	Per Mile Rate
Fractional DS1 ^{1/2}	56/64kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	56/64kbps	1	50	\$265.00	\$0.32
Fractional DS1 ^{1/2}	56/64kbps	51	100	\$265.00	\$0.32
Fractional DS1 ^{1/2}	56/64kbps	101	9999	\$265.00	\$0.32
Fractional DS1 ^{1/2}	112/128kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	112/128kbps	1	50	\$505.00	\$0.59
Fractional DS1 ^{1/2}	112/128kbps	51	100	\$505.00	\$0.59
Fractional DS1 ^{1/2}	112/128kbps	101	9999	\$505.00	\$0.59
Fractional DS1 ^{1/2}	168/192kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	168/192kbps	1	50	\$739.00	\$0.86
Fractional DS1 ^{1/2}	168/192kbps	51	100	\$739.00	\$0.86
Fractional DS1 ^{1/2}	168/192kbps	101	9999	\$739.00	\$0.86
Fractional DS1 ^{1/2}	224/256kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	224/256kbps	1	50	\$957.00	\$1.12
Fractional DS1 ^{1/2}	224/256kbps	51	100	\$957.00	\$1.12
Fractional DS1 ^{1/2}	224/256kbps	101	9999	\$957.00	\$1.12
Fractional DS1 ^{1/2}	280/320kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	280/320kbps	1	50	\$1,182.00	\$1.41
Fractional DS1 ^{1/2}	280/320kbps	51	100	\$1,182.00	\$1.41
Fractional DS1 ^{1/2}	280/320kbps	101	9999	\$1,182.00	\$1.41
Fractional DS1 ^{1/2}	336/384kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	336/384kbps	1	50	\$1,396.00	\$1.63
Fractional DS1 ^{1/2}	336/384kbps	51	100	\$1,396.00	\$1.63
Fractional DS1 ^{1/2}	336/384kbps	101	9999	\$1,396.00	\$1.63

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)
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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.4 Pre-VBS I Charges (Cont'd)

1.4.1 Analog and Digital Service^{1/2} (Cont'd)

Section 1.4.1 Service	Speed	Beginning Mileage	Ending Mileage	Fixed Rate	Per Mile Rate
Fractional DS1 ^{1/2}	392/448kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	392/448kbps	1	50	\$1,589.00	\$1.87
Fractional DS1 ^{1/2}	392/448kbps	51	100	\$1,589.00	\$1.87
Fractional DS1 ^{1/2}	392/448kbps	101	9999	\$1,589.00	\$1.87
Fractional DS1 ^{1/2}	448/512kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	448/512kbps	1	50	\$1,763.00	\$2.07
Fractional DS1 ^{1/2}	448/512kbps	51	100	\$1,763.00	\$2.07
Fractional DS1 ^{1/2}	448/512kbps	101	9999	\$1,763.00	\$2.07
Fractional DS1 ^{1/2}	504/576kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	504/576kbps	1	50	\$1,924.00	\$2.28
Fractional DS1 ^{1/2}	504/576kbps	51	100	\$1,924.00	\$2.28
Fractional DS1 ^{1/2}	504/576kbps	101	9999	\$1,924.00	\$2.28

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.4 Pre-VBS I Charges (Cont'd)

1.4.1 Analog and Digital Service^{1/2} (Cont'd)

Section 1.4.1 Service	Speed	Beginning Mileage	Ending Mileage	Fixed Rate	Per Mile Rate
Fractional DS1 ^{1/2}	560/640kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	560/640kbps	1	50	\$2,065.00	\$2.49
Fractional DS1 ^{1/2}	560/640kbps	51	100	\$2,065.00	\$2.49
Fractional DS1 ^{1/2}	560/640kbps	101	9999	\$2,065.00	\$2.49
Fractional DS1 ^{1/2}	616/704kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	616/704kbps	1	50	\$2,210.00	\$2.66
Fractional DS1 ^{1/2}	616/704kbps	51	100	\$2,210.00	\$2.66
Fractional DS1 ^{1/2}	616/704kbps	101	9999	\$2,210.00	\$2.66
Fractional DS1 ^{1/2}	672/768kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	672/768kbps	1	50	\$2,345.00	\$2.81
Fractional DS1 ^{1/2}	672/768kbps	51	100	\$2,345.00	\$2.81
Fractional DS1 ^{1/2}	672/768kbps	101	9999	\$2,345.00	\$2.81
Fractional DS1 ^{1/2}	728/832kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	728/832kbps	1	50	\$2,433.00	\$2.96
Fractional DS1 ^{1/2}	728/832kbps	51	100	\$2,433.00	\$2.96
Fractional DS1 ^{1/2}	728/832kbps	101	9999	\$2,433.00	\$2.96
Fractional DS1 ^{1/2}	784/896kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	784/896kbps	1	50	\$2,498.00	\$3.09
Fractional DS1 ^{1/2}	784/896kbps	51	100	\$2,498.00	\$3.09
Fractional DS1 ^{1/2}	784/896kbps	101	9999	\$2,498.00	\$3.09

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.4 Pre-VBS I Charges (Cont'd)

1.4.1 Analog and Digital Service^{1/2} (Cont'd)

Section 1.4.1 Service	Speed	Beginning Mileage	Ending Mileage	Fixed Rate	Per Mile Rate
Fractional DS1 ^{1/2}	840/960kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	840/960kbps	1	50	\$2,539.00	\$3.22
Fractional DS1 ^{1/2}	840/960kbps	51	100	\$2,539.00	\$3.22
Fractional DS1 ^{1/2}	840/960kbps	101	9999	\$2,539.00	\$3.22
Fractional DS1 ^{1/2}	896/1024kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	896/1024kbps	1	50	\$2,575.00	\$3.32
Fractional DS1 ^{1/2}	896/1024kbps	51	100	\$2,575.00	\$3.32
Fractional DS1 ^{1/2}	896/1024kbps	101	9999	\$2,575.00	\$3.32
Fractional DS1 ^{1/2}	952/1088kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	952/1088kbps	1	50	\$2,598.00	\$3.41
Fractional DS1 ^{1/2}	952/1088kbps	51	100	\$2,598.00	\$3.41
Fractional DS1 ^{1/2}	952/1088kbps	101	9999	\$2,598.00	\$3.41
Fractional DS1 ^{1/2}	1008/1152kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	1008/1152kbps	1	50	\$2,611.00	\$3.51
Fractional DS1 ^{1/2}	1008/1152kbps	51	100	\$2,611.00	\$3.51
Fractional DS1 ^{1/2}	1008/1152kbps	101	9999	\$2,611.00	\$3.51
Fractional DS1 ^{1/2}	1064/1216kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	1064/1216kbps	1	50	\$2,622.00	\$3.58
Fractional DS1 ^{1/2}	1064/1216kbps	51	100	\$2,622.00	\$3.58
Fractional DS1 ^{1/2}	1064/1216kbps	101	9999	\$2,622.00	\$3.58
Fractional DS1 ^{1/2}	1120/1280kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	1120/1280kbps	1	50	\$2,628.00	\$3.63
Fractional DS1 ^{1/2}	1120/1280kbps	51	100	\$2,628.00	\$3.63
Fractional DS1 ^{1/2}	1120/1280kbps	101	9999	\$2,628.00	\$3.63

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.4 Pre-VBS I Charges (Cont'd)

1.4.1 Analog and Digital Service (Cont'd)

Section 1.4.1 Service	Speed	Beginning Mileage	Ending Mileage	Fixed Rate	Per Mile Rate
Fractional DS1 ^{1/2}	1176/1344kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	1176/1344kbps	1	50	\$2,634.00	\$3.66
Fractional DS1 ^{1/2}	1176/1344kbps	51	100	\$2,634.00	\$3.66
Fractional DS1 ^{1/2}	1176/1344kbps	101	9999	\$2,634.00	\$3.66
Fractional DS1 ^{1/2}	1232/1408kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	1232/1408kbps	1	50	\$2,639.00	\$3.69
Fractional DS1 ^{1/2}	1232/1408kbps	51	100	\$2,639.00	\$3.69
Fractional DS1 ^{1/2}	1232/1408kbps	101	9999	\$2,639.00	\$3.69
Fractional DS1 ^{1/2}	1288/1472kbps	0	0	\$0.00	\$0.00
Fractional DS1 ^{1/2}	1288/1472kbps	1	50	\$2,643.00	\$3.71
Fractional DS1 ^{1/2}	1288/1472kbps	51	100	\$2,643.00	\$3.71
Fractional DS1 ^{1/2}	1288/1472kbps	101	9999	\$2,643.00	\$3.71

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.4 Pre-VBS I Charges (Cont'd)

1.4.2 SONET: The following IXC per-circuit monthly recurring charges apply for linear and restorable circuits:

Bandwidth	Speed	Mileage Begin	Mileage End	Fixed Charge +	Per Mile Charge
Linear DS3	44.736 Mbps	0	0	\$0.00	\$0.00
		1	100	\$64,423.00	\$284.26
		101	500	\$73,967.00	\$191.26
		501	9999	\$78,976.00	\$191.26
Restorable DS3	44.736 Mbps	0	0	\$0.00	\$0.00
		1	100	\$64,423.00	\$284.26
		101	500	\$73,967.00	\$191.26
		501	9999	\$78,976.00	\$191.26
OC3	Linear	0	9999	\$98,242.00	\$308.00
OC3	Restorable	0	9999	\$98,242.00	\$308.00

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

- 2.0 Discounts: Network Pricing Plan discounts are available to Pre-Verizon Business Service I Customers only and apply to Inter Exchange Channel (IXC) charges. Network Pricing Plan (NPP) discounts specified below are limited to Pre-Verizon Business Service I Customers only and apply to IXC charges.

Under these plans, a Customer commits to a minimum monthly revenue level of combined usage over a selected term, and receives the corresponding NPP discounts for IXCs under the plan to which the Customer has committed. Network Pricing Plans are available at various minimum monthly IXC revenue levels over terms of 1, 2, 3, 4 or 5 years. For NPPs entered into on or after November 1, 1998, the monthly minimum revenue may include recurring charges for Company-provided local loops. Network Pricing Plans with domestic minimum monthly IXC revenue levels of \$75,000 or greater are available only under NPPs executed prior to November 1, 1998.

Customers who subscribe to service as part of the Commercial Affinity Program Plus (CAP Plus) or the Qualified Industry Affinity Program (INAP) are eligible to receive the NPP discounts associated with the 4 year, \$2,000 minimum monthly IXC revenue level. The NPP discounts apply only to Company-provided IXCs, and customers receiving these discounts cannot receive discounts provided under any Network Pricing Plan Data Promotion. Customers who subscribe to service as part of the Commercial Affinity Program are not eligible for these discounts.

The monthly recurring IXC charges under a particular plan are determined by deducting the respective NPP discounts from the monthly charges calculated for each service using the applicable Monthly Plan rates. IXC revenues, calculated using the applicable Monthly Plan rates for each service plus any applicable intrastate and international revenues as explained below, are totaled and compared to the minimum monthly commitment amount. Except as explained below under, "Commencing An NPP," if the aggregate revenue applicable towards the minimum monthly revenue commitment is less than the committed amount, a charge equal to the difference is applied.

Revenues from the Company-provided portion of international dedicated leased line circuits that are enrolled in a selected International Network Pricing Plan, which revenues are calculated at the undiscounted monthly or base international rates, will be counted toward a selected domestic NPP IXC minimum. The customer may choose the Network Pricing Plan to be associated with these international revenues, subject to the terms of Notification Required from Customers. Intrastate IXC revenue, at the applicable intrastate rates, may also be counted towards a selected NPP IXC minimum.

Except as noted below, relative to commencing a plan, the commitment to a Network Pricing Plan is independent of the circuits in the plan. Circuits may be added or deleted from a Network Pricing Plan subject to the terms for Notification Required from Customers. Other circuit specific regulations, including minimum service interval and notice of discontinuance, are defined elsewhere in this tariff. Customers enrolled in a Network Pricing Plan are not entitled to any other discount, except for City Pair Discounts, or Product Packages 6-9 ("Grand Slam" program) or for any promotion offered by the company on IXC charges arising from services furnished under the NPP.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

For NPPs entered into prior to November 1, 1998, the monthly minimum commitment must be satisfied by the customer's gross billing before the application of NPP discounts. For NPPs entered into on or after November 1, 1998, the monthly minimum commitment must be satisfied by the customer's net billing after the application of NPP discounts.

Commencing An NPP: Subject to the terms for Notification Required From Customers, the customer must select: the desired NPP term and month in which the plan is to commence; the monthly minimum IXC revenue commitment; and the circuits, which will initially be part of the plan, including ordered circuits which are due for installation within the first three months of the desired plan commencement.

The NPP commences on the first day of the calendar month selected by the customer, or the first day of a subsequent month in which the first circuit can be billed under the plan.

During the first three months of the plan, the Customer is not charged the difference if the aggregate revenue applicable towards the minimum monthly revenue commitment is less than the committed amount. The obligation to satisfy the minimum actually commences in the fourth month of the plan, unless a circuit due within the first three months of the plan has not been made available by the Company to the customer. In that case, the minimum will not apply until the circuit is made available.

Terminating a Network Pricing Plan

A customer may terminate a Network Pricing Plan before the end of its committed term without liability, if:

- the Customer replaces the existing Network Pricing Plan or Plans with a Network Pricing Plan having a minimum monthly IXC revenue commitment equal to or greater than the total monthly IXC minimum revenue commitment of the customer's existing Plan or Plans and which expires on or after the expiration date of the Plan or Plans being replaced;
- a rate revision results in lower plan charges for the Plan to which the customer is committed such that the Customer is caused to fall below the committed minimum monthly IXC revenue level, and the customer replaces the existing Plan by committing to a new Plan having the next lower NPP minimum monthly IXC revenue level and which expires on or after the date of the Plan being replaced. For purposes of applying this provision, the Customer will not be penalized for falling below the minimum under the existing Plan and can receive the new Plan charges from the date the rate revision takes effect, if the customer enters into the new Plan within three months of the rate effective date; or,

Except as specified above, the Customer will be billed and required to pay a termination charge equal to 100 percent of the NPP revenue commitment amount for any unexpired portion of the remaining months in the term plan.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

- 2.1 NPP Discounts: The following discounts are applicable to domestic charges only for monthly recurring IXC charges.

VGPL and DS0^{1/2/3}

Monthly Commitment Level	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
\$500	1%	2%	3%	4%	5%
\$1000	1%	2%	3%	4%	5%
\$2000	2%	5%	6%	8%	10%
\$3000	2%	5%	6%	8%	10%
\$4000	2%	5%	6%	8%	10%
\$5000	3%	6%	7%	9%	11%
\$7,000	3%	6%	7%	9%	11%
\$10,000	4%	7%	8%	10%	12%
\$15,000	4%	7%	8%	10%	12%
\$25,000	5%	8%	9%	11%	13%
\$50,000	8%	11%	12%	14%	16%
\$75,000	7%	10%	11%	13%	15%
\$100,000	8%	11%	12%	14%	16%
\$200,000	9%	12%	13%	15%	17%
\$350,000	10%	13%	14%	16%	18%
\$500,000	10%	13%	14%	16%	18%
\$750,000	10%	13%	14%	16%	18%

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.1 NPP Discounts (Cont'd):

Fractional DS1 (for Speeds 64 Kbps and below)^{1/2}

Monthly Commitment Level	1 Year	2 Years	3 Years	4 Years	5 Years
\$500	1%	2%	3%	4%	5%
\$1,000	1%	2%	3%	4%	5%
\$2,000	2%	5%	6%	8%	10%
\$3,000	2%	5%	6%	8%	10%
\$4,000	2%	5%	6%	8%	10%
\$5,000	3%	6%	7%	9%	11%
\$7,000	3%	6%	7%	9%	11%
\$10,000	4%	7%	8%	10%	12%
\$15,000	4%	7%	8%	10%	12%
\$25,000	5%	8%	9%	11%	13%
\$50,000	8%	11%	12%	14%	16%
\$75,000	7%	10%	11%	13%	15%
\$100,000	8%	11%	12%	14%	16%
\$200,000	9%	12%	13%	15%	17%
\$350,000	10%	13%	14%	16%	18%
\$500,000	10%	13%	14%	16%	18%
\$750,000	10%	13%	14%	16%	18%

Fractional DS1 (for Speeds 112 Kbps up to 1472 Kbps)^{1/2}

Monthly Commitment Level	1 Year	2 Years	3 Years	4 Years	5 Years
\$500	1%	2%	3%	4%	5%
\$1,000	1%	2%	3%	4%	5%
\$2,000	10%	16%	17%	18%	19%
\$3,000	10%	16%	17%	18%	19%
\$4,000	11%	17%	18%	19%	20%
\$5,000	12%	18%	19%	20%	21%
\$7,000	15%	19%	20%	21%	22%
\$10,000	19%	20%	21%	22%	23%
\$15,000	20%	21%	22%	23%	24%
\$25,000	21%	22%	23%	24%	25%
\$50,000	23%	24%	25%	26%	27%
\$75,000	25%	26%	27%	28%	29%
\$100,000	26%	27%	28%	29%	30%
\$200,000	28%	29%	30%	31%	32%
\$350,000	29%	30%	31%	32%	33%
\$500,000	30%	31%	32%	33%	34%
\$750,000	31%	32%	33%	34%	35%

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.1 NPP Discounts (Cont'd):

DS1^{1/2}

<u>Monthly Commitment Level</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
\$1,000	4%	5%	6%	8%	10%
\$2,000	15%	17%	19%	20%	21%
\$3,000	17%	19%	21%	22%	23%
\$4,000	19%	21%	23%	25%	26%
\$5,000	23%	28%	32%	33%	35%
\$7,000	27%	32%	34%	35%	36%
\$10,000	34%	35%	36%	37%	38%
\$15,000	35%	36%	37%	38%	39%
\$25,000	36%	37%	38%	39%	40%
\$50,000	38%	40%	41%	42%	45%
\$75,000	41%	42%	43%	44%	47%
\$100,000	44%	45%	46%	47%	49%
\$200,000	47%	48%	49%	50%	51%
\$350,000	48%	49%	50%	51%	52%
\$500,000	49%	50%	51%	52%	53%
\$750,000	50%	51%	52%	54%	56%

DS3

<u>Monthly Commitment Level</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
\$2,000	1%	2%	6%	7%	8%
\$3,000	1%	2%	6%	7%	8%
\$4,000	1%	2%	6%	7%	8%
\$5,000	2%	7%	11%	12%	14%
\$7,000	2%	7%	11%	12%	14%
\$10,000	13%	14%	15%	16%	17%
\$15,000	13%	14%	15%	16%	17%
\$25,000	15%	16%	17%	18%	19%
\$50,000	17%	18%	19%	20%	21%
\$75,000	18%	19%	20%	21%	22%
\$100,000	19%	21%	22%	23%	24%
\$200,000	21%	23%	24%	25%	29%
\$350,000	25%	27%	28%	29%	33%
\$500,000	32%	35%	38%	42%	45%
\$750,000	33%	36%	39%	43%	47%

¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

² Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.1 NPP Discounts (Cont'd):

SONET

Monthly
Commitment

<u>Level</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
\$25,000	9%	14%	17%	18%	19%
\$50,000	11%	16%	19%	20%	21%
\$75,000	13%	18%	20%	21%	22%
\$100,000	15%	20%	22%	23%	24%
\$200,000	17%	22%	24%	25%	29%
\$350,000	19%	24%	26%	27%	31%
\$500,000	29%	34%	38%	42%	45%
\$750,000	31%	36%	39%	43%	48%

2.2 Guide Discounts for VBS I Customers^{1/2/3}

Discounts up to the following levels will apply to Verizon Business Services I, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) enroll in a Guide Type 13, 14, 15 or 16 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years, applicable to U.S. Private Line monthly recurring Interexchange charges for Analog^{1/2}, DS0^{1/2}, Fractional DS1², DS1², Digital DS3 (Linear and Restorable), and SONET (Linear and Restorable), based on term of service and Annual Volume Commitment:

<u>Annual Volume Commitment</u>	<u>Term of Service (Years)/Discount</u>		
	<u>1</u>	<u>2</u>	<u>3 – 5</u>
\$ 6,000 - \$ 11,999	5%	10%	15%
\$12,000 - \$ 35,999	10	15	20
\$36,000 - \$ 83,999	15	20	25
\$84,000 and greater	20	25	30

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services.

(N)
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(N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.3 Guide Discounts for VBS II Customers^{1/2/3}

Discounts up to the following levels will apply to Verizon Business Services II, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) enroll in a Guide Type 18, 19, 20 or 21 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years, applicable to U.S. Private Line monthly recurring Interexchange charges for Analog^{1/2/3}, DS0^{1/2/3}, Fractional DS1^{2/3}, DS1^{2/3}, Digital DS3 (Linear and Restorable), and SONET (Linear and Restorable), based on term of service and Annual Volume Commitment:

Annual Volume Commitment		Term of Service (Years)/Discount		
		<u>1</u>	<u>2</u>	<u>3 - 5</u>
\$ 3,000 –	\$ 5,999	0%	0%	0%
\$ 6,000 –	\$11,999	5	10	15
\$12,000 –	\$23,999	10	15	20
\$24,000 –	\$35,999	10	15	20
\$36,000 –	\$83,999	15	20	25
\$84,000 and greater		20	25	30

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.4 Guide Discounts for VBS III Customers^{1/2/3}

Discounts up to the following levels will apply to Verizon Business Services II, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) enroll in a Guide Type 22 or 23 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years, applicable to U.S. Private Line monthly recurring Interexchange charges for Analog^{1/2/3}, DS0^{1/2/3}, Fractional DS1^{2/3}, DS1^{2/3}, Digital DS3 (Linear and Restorable), and SONET (Linear and Restorable), based on term of service and Annual Volume Commitment:

		Agreement Term Commitment (Years)/Discount		
Annual Volume Commitment		1	2	3 - 5
\$ 1 –	\$ 1,199	0%	0%	0%
\$ 1,200 –	\$ 2,999	5	10	15
\$ 3,000 –	\$ 5,999	10	15	20
\$ 6,000 –	\$ 11,999	15	20	25
\$ 12,000 –	\$ 23,999	20	25	25
\$ 24,000 –	\$ 35,999	20	25	30
\$ 36,000 –	\$119,999	25	30	30
\$120,000 and greater		30	30	30

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

3.0 Feature Charges:

- 3.1 The following monthly recurring usage charges apply to Web DRS SWDS1^{1/3}, based on Mileage Band. A minimum monthly usage fee of \$500 per circuit applies in any monthly billing period for which the service is ordered.

IXC Mileage	Per Minute Rate
0 – 300	\$0.99
301 – 900	\$1.24
901 +	\$1.79

- 3.2 The following charges apply to Web DRS FNR, based on circuit type: ^{1/2/3}

Circuit Type	Installation	Monthly Recurring Charge
DS0 ^{1/2/3}	\$25	\$ 30
DS1 ^{1/3}	\$258	\$350
Linear DS3	\$400	\$500

- 3.3 Echo Control Charges:^{1/3} The following charges apply to each end of a DS1 circuit with IXC mileage lengths of 500 miles or greater when used to transmit voice and analog data.

Monthly Recurring Charge Per Circuit End	Installation Charge
\$200	\$1,000

- ¹ Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.
- ² Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.
- ³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

4. RATES AND CHARGES (Cont'd)

4. Other Non-Recurring Charges:

4.1 Customer Support Services charges apply.

4.2 Intrastate Administrative Non-Recurring Charges apply.

4.3 Installation: The following per-circuit installation charges apply based on circuit type.

Circuit Type	Charge
Analog ^{1/2/3}	\$50
Digital DS0 ^{1/2/3}	\$50
Digital FDS1 ^{2/3}	\$100
Digital DS1 ^{2/3}	\$200
Digital DS3	\$600
SONET OC3	\$1000
SONET OC12	\$1000

5. State taxes and surcharges may apply.

5. TERMS AND CONDITIONS: In addition to the General Terms and Conditions, the following applies:

1. Special Access Surcharges for Analog and Digital USPL will not be applied after receipt of an Exemption Certificate from Customer. A credit, not to exceed three months, will be given for a private line surcharge imposed during the period prior to the receipt of the Exemption Certificate.
2. The minimum service term requirement for all SONET circuits is 12 months. If Customer terminates any SONET circuit before its 12-month commitment has expired, except for termination for Cause, such termination shall not be effective until 30 days after Company receives written notice of termination (Termination Date). In addition to paying all accrued but unpaid charges for the service incurred through the Termination Date, for each circuit terminated Customer may be required to pay, within 30 days after such Termination Date: (a) an amount equal 75 percent of the monthly recurring charges for the terminated circuit remaining in the 12-month commitment, if any; plus (b) all fees or early termination fees imposed by the access line provider, if any; plus (c) a pro rata portion of any and all credits received by Customer. However, in no event will Customer's total termination liability exceed the full contract value of the terminated SONET circuit.

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services. (N)
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(N)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS: The following service level agreement (SLA) applies:

1. VBS III U.S. Private Line Service Level Agreement

I. Scope

A. General.

This Service Level Agreement ("SLA") applies to Company's U.S. Private Line ("USPL") Service on an end-to-end basis, except where otherwise noted. Customer may receive credits for failure by Company to satisfy the "Service Availability", "Mean Time to Repair" or "Service Installation Period" standards as set forth below. This SLA is only available for customers who pay Verizon Business Service III charges for USPL Service. This SLA includes both service level standards and a service level objective.

This SLA applies to the following USPL services: Linear services, including Analog^{1/2/3}, Digital Signal Level 0 ("DS0")^{1/2/3}, Fractional DS1^{2/3}, and Digital Signal Level 1 ("DS1")^{2/3}; and SONET Services, including Restorable DS3, STS-1, OC3, OC3c, OC12 and OC12c, except where noted elsewhere below. This SLA does not apply to Linear DS3 service or to any services made available on an ICB basis.

The Mean Time to Repair and Service Installation Standards do not apply to SONET service.

This SLA applies only to "Hard Outages", i.e., an inability to exchange data between Customer end points. Slow service or other service degradation is not considered a Hard Outage.

Except as set forth in this SLA, Company makes no claims regarding the availability or performance of USPL service.

B. Access Required.

Local access service is required for USPL and is provided by MCI Legacy Company. The level of Service Availability and MTTR is dependent upon the access design and method used to deliver USPL Service. The term "Type" is used to label or categorize the various designs and methods used to provide local access. Local access types are as follows:

Type 1 circuits are those for which the local loop is furnished wholly via MCI Legacy Company facilities;

Type 2 circuits are those for which the local loop is furnished in part via MCI Legacy Company facilities; and,

Type 3 circuits are those for which the local loop is not furnished via MCI Legacy Company facilities, but are ordered and billed on Customer's behalf by Company.

¹ Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

² Effective August 1, 2021, Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are no longer available to new Intrastate U.S. Private Line customers (USPL). Analog and DS0 (Digital Signal Level 0) services are already no longer available to new USPL customers. Also Effective August 1, 2021, for existing USPL customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for Analog, DS0, FDS1, DS1, and Optional Features Web DRS and Echo Control services, and contract renewals or extensions of these USPL services will not be permitted.

³ Effective March 31, 2022, Analog, DS0 (Digital Signal Level 0), Fractional DS1 (FDS1), DS1 (Digital Signal Level 1), and Optional Features Web Digital Reconfiguration Services (Web DRS) and Echo Control are discontinued and withdrawn for existing U.S. Private Line (USPL) customers. A reasonable transition period beyond March 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of these USPL services.

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd.)

II. Service Level Standards

A. Service Availability

1. Service Availability Standard. The Service Availability Standard applies only to "Hard Outages", i.e., an inability to exchange data end to end. Service is not considered unavailable until at least 60 seconds of unavailability have elapsed during any 15 minute interval.

Service Type	Service Availability
<i>Linear (excludes Linear DS3)</i>	
Type 1, 2 or 3	99.99%
<i>SONET</i>	
Type 1	99.99%
Type 2 or 3	99.99% (IXC portion only)

2. Calculation: To calculate the percentage of Service Availability, add the total number of minutes that Customer's circuit was available to Customer to exchange data end-to-end during a billing period (i.e., not subject to a Hard Outage), plus any minutes during which the circuit was not available to exchange data between Customer end points, due to events described in Section V, Exclusions. Divide the sum by the total number of minutes in the billing month. Multiply the quotient by 100.

The total number of minutes in a billing month is as follows:

Month in Days	Total Minutes
31 Day Month	44,640
30 Day Month	43,200
29 Day Month	41,760
28 Day Month	40,320

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

II. Service Level Standards (Cont'd)

B. Mean Time to Repair ("MTTR")

1. MTTR Standard. The MTTR Standard applies only to "Hard Outages". Slow service or other service degradation is not considered a Hard Outage.

Service Type	MTTR (hours)
<i>Linear (excluding Linear DS3)</i>	
Type 1, 2 or 3	4
<i>SONET</i>	4

Calculation: MTTR is the average time to repair all Hard Outages for a particular circuit that Customer has reported as described below over a calendar month period. The time to repair a circuit starts when a Trouble Ticket is opened by Company for a Hard Outage and concludes with restoration of the USPL circuit—i.e., the time that the Hard Outage condition no longer exists. The duration of each Hard Outage for a particular circuit is totaled at the end of each billing month and divided by the corresponding number of Hard Outage Trouble Tickets for that particular circuit.

C. Service Installation Period

1. Service Installation Period Standard and Calculation. The Service Installation Period Standard applies to speeds of up to 1.544 Mbps (i.e. T1 and below) but it does not apply to any individual case basis "ICB" arrangements. Service Installation Period refers to the period of time to install the USPL circuit. The time period starts from the date that any prerequisite steps have been taken and Company has received and accepted all required information to provide and bill the circuit. The time period ends with successful test and Turn-up of the circuit.

Service Type	Service Installation (business days)*
<i>Linear (excluding Linear DS3)</i>	
Type1, 2 or 3	45
<i>SONET</i>	Not Available

- * If a national holiday is observed on a business day, such day is not considered a business day for purposes of the Service Installation Period Standard.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

III. Service Level Objective.

Verizon provides a network Latency service level objective of 10 milliseconds per 1,000 route miles. This service level objective applies only to the following USPL services: DS3, OC3, OC3c, OC12 and OC12c.

IV. Qualification Process.

A. General. Customer is eligible to receive credits if Company does not meet the Service Level Standards set above. To qualify for such credits, Customer must comply with the procedures set forth in this section. Credits are based on a stated percentage of the monthly recurring charge (MRC) for the service component in Customer's Agreement for which the Service Level Standard has not been met. Subject to the limitations set forth in section V. A. below, the maximum credit available to Customer under any combination of the Service Availability, Mean Time to Repair and Service Installation Period Standard within a single calendar month is 100 percent of the MRC for that service component for the month during which the Service Level Standard was not met. Company data and calculations will be used to determine if a Service Level Standard has not been met and a credit is due. In addition, Company will not issue credits pursuant to the Service Level Standard for more than 6 months in any 12 month period. Company will issue a credit due, net of discounts and taxes, within 90 days of its determination that a Service Level Standard was not met.

B. Service Availability and MTTR Credit Process.

Customer must perform the following to become eligible or qualify for credit under either the Service Availability standard or the MTTR standard:

1. Open a Trouble Ticket within four hours of first learning of a Hard Outage by using one of the following available methods:
 - a. Using the Customer Center portal on the Verizon Business website, or
 - b. Calling the Customer Service toll free number located on Customer's invoice, or
 - c. A trouble ticket is required to be opened within four hours of first learning of a Hard Outage; and
2. Submit in writing the following information no later than thirty (30) days from the end of the calendar month in which the USPL service was restored:
 - a. All applicable Trouble Ticket numbers associated with each circuit experiencing Hard Outages;
 - b. The date and time the Trouble Ticket(s) were opened; and
 - c. The circuit ID number for each circuit that experienced the Hard Outage.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

IV. Qualification Process (Cont'd.).

B. Service Availability and MTTR Credit Process (Cont'd.)

Failure to comply with each of the preceding requirements may result in Company denying Customer's request for credit under either the Service Availability or MTTR Standard.

A Trouble Ticket is a Company document used to record network service issues. Trouble Tickets are time stamped when opened and closed. The time stamps are used to calculate whether (i) the Service Availability and MTTR standards under this SLA have been met, (ii) the issue reported is considered a Hard Outage claim; and (iii) the issue isn't excluded by the items listed in Section V below.

C. Service Installation Period Credit Process. To qualify for credit under the Service Installation Period Standard, Customer must make a written request for credit to Company within five business days of completed installation of the qualifying service. When making this credit request, the Customer must provide its Company Account Team with the following information: (1) the date the Service Installation Period commenced; (2) the date specified for installation in the Customer order; (3) the date installation was completed; (4) the circuit ID number for each circuit that was not installed within the Service Installation Period Standard; and, (5) the Customer's order number.

Company will use its order activation system(s) as the basis to determine if the Service Installation Period Service Level Standard has been met. In addition to the exclusions described in Section V. below, no credit is available under the Service Installation Period Standard for:

- A Customer-ordered installation date that is prior to the USPL installation interval;
- Installations outside of the continental United States;
- Delays resulting from inaccurate or incorrect order information;
- Customer order that is suspended due to Customer credit issues;
- Delays resulting from the unavailability of Customer's premises, Customer Premises Equipment (CPE) or facilities required to install.
- Delays resulting from changes to a previously-accepted service order by customer, its agents or vendors;
- Extended demarcation point of Customer's access circuit;
- Customer changes to a previously accepted service order;
- Installations in which any necessary prerequisite steps are not completed fully or successfully before USPL implementation begins.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

V. Credits

A. Service Availability and MTTR. During any monthly billing period in which Company fails to meet the Service Availability standard or MTTR standard for a specific Customer circuit, and provided the conditions set forth in this SLA have been met, Customer is eligible to receive a credit applied against the USPL MRC for that circuit, as follows. Access and backhaul charges are excluded from the USPL credit calculations and are not considered eligible for a credit:

1. For a failure to meet the Service Availability or MTTR standard for one month, Company will provide, as applicable, a Service Availability credit equal to 25 percent of the USPL MRC for that circuit, after application of all discounts.
2. For a failure to meet the Service Availability or MTTR standard for the same circuit for two consecutive months, Company will provide, as applicable, a Service Availability credit equal to 50 percent of the USPL MRC for that circuit, after application of all discounts, for the second month.
3. For a failure to meet the Service Availability or MTTR standard for the same circuit for three consecutive months, either: (1) Company will provide a credit equal to 100 percent of the USPL MRC for that circuit, after application of all discounts, for the third month and for each consecutive month thereafter that Customer remains subscribed to the circuit and Company fails to satisfy the Service Availability or MTTR standard; or (2) Customer may terminate service for that circuit without incurring termination liability, except for charges incurred prior to service termination, if Customer notifies Company in writing of its intent to terminate the circuit no later than 30 days after the conclusion of the third month or any consecutive month in which the same Service Level Standard is not met for that circuit. After a failure of three consecutive months or more, Company, upon written notice to Customer, may terminate its performance obligations under this SLA.
4. If the Hard Outage carries over from one month to the next, the Hard Outage is deemed to have occurred in the month in which USPL circuit was restored.
5. In addition, Company will not issue credits pursuant to this SLA for more than a total of six months in any 12-month period.

B. Service Installation Period. During any monthly billing period that Company fails to meet the Service Installation Period Standard, Company will provide a credit equal to 50 percent of the MRC, after application of all discounts.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

VI. Exclusions

In addition to any exclusions specified above, Service Level Standard calculations will not count as unavailable or repair time any time that results from any one or more of the following:

- A. USPL Services that have been installed for less than one full calendar month;
- B. Any act or omission on the part of Customer, its contractors, vendors, agents or any other entity over which Customer exercises control or has the right to exercise control, other than acts or omissions of Company or Company approved 3rd party network or maintenance providers, including, but not limited to, the following:
 - Delays of any kind attributable to Customer;
 - Incorrect or incomplete information provided by Customer;
 - CPE
 - Periods during which Company or the Company-approved maintenance provider is denied access to the CPE or network components at the Customer location when such access is required;
 - Customer's failure or refusal to release the circuit for testing;
 - Customer's unavailability when needed to close a Trouble Ticket;
 - Circuits where Customer (not Company) provides the local access loop;
 - The manner in which Customer has used the circuit, including, but not limited to router configuration, power availability and environmental conditions prevailing at Customer's location
 - Any third party equipment other than equipment furnished by LECs as part of the access services provisioned by Company via LEC facilities.
- C. Interruptions not reported by Customer, or for which no Trouble Ticket was opened, if required under Section III above;
- D. Proper electrical power is not available;
- E. A Force Majeure event, including but not limited to, acts of God, government regulation, labor strikes, natural disasters, national emergency, acts of terrorism, or other such events that are not reasonably within Company's control;
- F. Scheduled maintenance by Customer or entities under Customer's direction or control;
- G. Scheduled or emergency maintenance by Company;
- H. Customer's use of the USPL service in an unauthorized or unlawful manner;
- I. Network degradation, such as slow data transmission;

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

VI. Exclusions (Cont'd)

- J. Service outages attributable to installation of a new circuit;
- K. Delays resulting from order suspension due to credit issues involving Customer.

2. Pre-VBS III U.S. Private Line Service Level Agreement

I. Scope

A. General.

This SLA applies to Company's U.S. Private Line (USPL) Service on an end-to-end basis, except where otherwise noted. Customer may receive credits for failure by Company to satisfy the "Service Availability", "Mean Time to Repair" or "Service Installation Period" standards as set forth below. This SLA is only available for customers who pay Verizon Business Service Pre-VBS I, VBS I and VBS II charges for USPL Service.

This SLA applies to the following USPL services: Linear services, including Analog¹, Digital Signal Level 0 (DS0)¹, Fractional DS1, and Digital Signal Level 1 (DS1); and SONET Services, including Restorable DS3, STS-1, OC3, and OC3c, except where noted elsewhere below. This SLA does not apply to Linear DS3 service or to any services made available on an ICB basis.

The Mean Time to Repair and Service Installation SLAs do not apply to SONET service. This SLA applies only to "Hard Outages", i.e., an inability to exchange data between Customer end points. Slow service or other service degradation is not considered a Hard Outage.

Except as set forth in this SLA, Company makes no claims regarding the availability or performance of USPL service.

Unless otherwise identified, the term SLA refers collectively to the following specific agreements set forth in this SLA:

Service Availability
Mean Time to Repair
Service Installation

¹Effective November 4, 2013, Analog (formerly Voice Grade Private Line or VGPL) and DS0 (Digital Signal Level 0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect Analog and DS0 services with the understanding that renewals of Analog and DS0 services will not be permitted.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

I. Scope (Cont'd)

B. Access Required.

Local access service is required for USPL and is provided by a MCI Legacy Company. The level of Service Availability and MTTR is dependent upon the access design and method used to deliver USPL Service. The term "Type" is used to label or categorize the various designs and methods used to provide local access. Local access types are as follows:

Type 1 circuits are those for which the local loop is furnished wholly via MCI Legacy Company facilities;

Type 2 circuits are those for which the local loop is furnished in part via MCI Legacy Company facilities; and,

Type 3 circuits are those for which the local loop is not furnished via MCI Legacy Company facilities, but are ordered and billed on Customer's behalf by Company

II. Service Level Agreements

A. Service Availability

1. Service Availability Standards. The Service Availability SLA applies only to "Hard Outages", i.e., an inability to exchange data end to end. Service is not considered unavailable until at least 60 seconds of unavailability have elapsed during any 15 minute interval.

Service Type	Service Availability
<i>Linear (excludes Linear DS3)</i>	
Type 1	100%
Type 2 or 3	99.8%
<i>SONET</i>	
Type 1	100%
Type 2 or 3	100% (IXC portion only)

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

II. Service Level Agreements (Cont'd)

A. Service Availability (Cont'd)

2. Calculation: To calculate the percentage of Service Availability, add the total number of minutes that Customer's circuit was available to Customer to exchange data end-to-end during a billing period (i.e., not subject to a Hard Outage), plus any minutes during which the circuit was not available to exchange data between Customer end points, due to events described in Section V, Exclusions. Divide the sum by the total number of minutes in the billing month. Multiply the quotient by 100

The total number of minutes in a billing month is as follows:

Month in Days	Total Minutes
31 Day Month	44,640
30 Day Month	43,200
29 Day Month	41,760
28 Day Month	40,320

B. Mean Time to Repair (MTTR)

1. MTTR Standard. The Mean Time to Repair SLA applies only to "Hard Outages". Slow service or other service degradation is not considered a Hard Outage.

Service Type	MTTR (hours)
Linear (excluding Linear DS3)	
Type 1	2
Type 2 or 3	4
SONET	Not Available

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

II. Service Level Agreements (Cont'd)

B. Mean Time to Repair (MTTR) (Cont'd)

Calculation: MTTR is the average time to repair all Hard Outages for a particular circuit that Customer has reported as described below over a calendar month period. The time to repair a circuit starts when a Trouble Ticket is opened by Company for a Hard Outage and concludes with restoration of the USPL circuit—i.e., the time that the Hard Outage condition no longer exists. The duration of each Hard Outage for a particular circuit is totaled at the end of each billing month and divided by the corresponding number of Hard Outage Trouble Tickets for that particular circuit.

C. Service Installation Period

1. Service Installation Period Standard and Calculation. The Service Installation Period SLA applies to speeds of up to 1.544 Mbps (i.e. T1 and below) but it does not apply to any individual case basis (ICB) arrangements. Service Installation Period refers to the period of time to install the USPL circuit. The time period starts from the date that any prerequisite steps have been taken and Company has received and accepted all required information to provide and bill the circuit. The time period ends with successful test and Turn-up of the circuit.

Service Type	Service Installation (business days)*
<i>Linear (excluding Linear DS3)</i>	
Type 1	45
Type 2 or 3	45
<i>SONET</i>	Not Available

- * If a national holiday is observed on a business day, such day is not considered a business day for purposes of the Service Installation Period SLA.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

III. Qualification Process.

A. General. Customer is eligible to receive credits if Company does not meet the SLA standards set above. To qualify for such credits, Customer must comply with the procedures set forth in this section. Credits are based on a stated percentage of the monthly recurring charge (MRC) for the service component in Customer's Agreement for which the SLA standard has not been met. Subject to the limitations set forth in section IV. A. below, the maximum credit available to Customer under any combination of the Service Availability, Mean Time to Repair and Service Installation Period SLAs within a single calendar month is 100 percent of the MRC for that service component for the month during which the SLA standard was not met. Company data and calculations will be used to determine if an SLA standard has been missed and a credit is due. In addition, Company will not issue credits pursuant to the SLA for more than 6 months in any 12 month period. Company will issue a credit due, net of discounts and taxes, within 90 days of its determination that an SLA standard was not met.

B. Service Availability and MTTR Credit Process.

Customer must perform the following to qualify for credit under either the Service Availability or the MTTR standard:

1. Open a Trouble Ticket within four hours of first learning of a Hard Outage by using one of the following available methods:
 - Using the Customer Center portal on the Verizon Business website, or
 - Calling the Customer Service toll free number located on Customer's invoice, or
 - A trouble ticket is required to be opened within four hours of first learning of a Hard Outage; and
2. Submit in writing the following information no later than thirty (30) days from the end of the calendar month in which the USPL service was restored:
 - All applicable Trouble Ticket numbers associated with each circuit experiencing Hard Outages;
 - The date and time the Trouble Ticket(s) were opened; and
 - The circuit ID number for each circuit that experienced the Hard Outage.

Failure to comply with each of the preceding requirements may result in Company denying Customer's request for credit under either the Service Availability or MTTR SLA.

A Trouble Ticket is a Company document used to record network service issues. Trouble Tickets are time stamped when opened and closed. The time stamps are used to calculate whether (i) the Service Availability and MTTR standards under this SLA have been met, (ii) the issue reported is considered a Hard Outage claim; and (iii) the issue isn't excluded by the items listed in Section V below.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

III. Qualification Process (Cont'd)

- C. Service Installation Period Credit Process. To qualify for credit under the Service Installation Period SLA, Customer must make a written request for credit to Company within five business days of completed installation of the qualifying service. When making this credit request, the Customer must provide its Company Account Team with the following information: (1) the date the Service Installation Period commenced; (2) the date specified for installation in the Customer order; (3) the date installation was completed; (4) the circuit ID number for each circuit that was not installed within the SLA; and, (5) the Customer's order number.

Company will use its order activation system(s) as the basis to determine if the Service Installation Period SLA standard has been met. In addition to the exclusions described in Section V. below, no credit is available under the Service Installation Period SLA for:

- A Customer-ordered installation date that is prior to the USPL installation interval;
- Installations outside of the continental United States;
- Delays resulting from inaccurate or incorrect order information;
- Customer order that is suspended due to Customer credit issues;
- Delays resulting from the unavailability of Customer's premises, Customer Premises Equipment (CPE) or facilities required to install.
- Delays resulting from changes to a previously-accepted service order by customer, its agents or vendors;
- Extended demarcation point of Customer's access circuit;
- Customer changes to a previously accepted service order;
- Installations in which any necessary prerequisite steps are not completed fully or successfully before USPL implementation begins.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

IV. Credits

A. Service Availability and MTTR. During any monthly billing period in which Company fails to meet the Service Availability standard or MTTR standard for a specific Customer circuit, and provided the conditions set forth in this SLA have been met, Customer is eligible to receive a credit applied against the USPL MRC for that circuit, as follows. Access and backhaul charges are excluded from the USPL credit calculations and are not considered eligible for a credit:

1. For a failure to meet the Service Availability or MTTR standard for one month, Company will provide, as applicable, a Service Availability credit equal to 25 percent of the USPL MRC for that circuit, after application of all discounts.
2. For a failure to meet the Service Availability or MTTR standard for the same circuit for two consecutive months, Company will provide, as applicable, a Service Availability credit equal to 50 percent of the USPL MRC for that circuit, after application of all discounts, for the second month.
3. For a failure to meet the Service Availability or MTTR standard for the same circuit for three consecutive months, either: (1) Company will provide a credit equal to 100 percent of the USPL MRC for that circuit, after application of all discounts, for the third month and for each consecutive month thereafter that Customer remains subscribed to the circuit and Company fails to satisfy the Service Availability or MTTR standard; or (2) Customer may terminate service for that circuit without incurring termination liability, except for charges incurred prior to service termination, if Customer notifies Company in writing of its intent to terminate the circuit no later than 30 days after the conclusion of the third month or any consecutive month in which the same SLA standard is not met for that circuit. After a failure of three consecutive months or more, Company, upon written notice to Customer, may terminate its performance obligations under this SLA.
4. If the Hard Outage carries over from one month to the next, the Hard Outage is deemed to have occurred in the month in which USPL circuit was restored.
5. In addition, Company will not issue credits pursuant to this SLA for more than a total of six months in any 12-month period.

B. Service Installation Period. During any monthly billing period that Company fails to meet the Service Installation Period SLA, Company will provide a credit equal to 50 percent of the MRC, after application of all discounts.

IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

6. SERVICE LEVEL AGREEMENTS (Cont'd):

2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)

V. Exclusions

In addition to any exclusions specified above, SLA standard calculations will not count as unavailable or repair time any time that results from any one or more of the following:

A. USPL Services that have been installed for less than one full calendar month;

B. Any act or omission on the part of Customer, its contractors, vendors, agents or any other entity over which Customer exercises control or has the right to exercise control, other than acts or omissions of Company or Company approved 3rd party network or maintenance providers, including, but not limited to, the following:

- Delays of any kind attributable to Customer;
- Incorrect or incomplete information provided by Customer;
- CPE
- Periods during which Company or the Company-approved maintenance provider is denied access to the CPE or network components at the Customer location when such access is required;
- Customer's failure or refusal to release the circuit for testing;
- Customer's unavailability when needed to close a Trouble Ticket;
- Circuits where Customer (not Company) provides the local access loop;
- the manner in which Customer has used the circuit, including, but not limited to router configuration, power availability and environmental conditions prevailing at Customer's location
- Any third party equipment other than equipment furnished by LECs as part of the access services provisioned by Company via LEC facilities.

C. Interruptions not reported by Customer, or for which no Trouble Ticket was opened, if required under Section III. above;

D. Proper electrical power is not available;

E. A Force Majeure event, including but not limited to, acts of God, government regulation, labor strikes, natural disasters, national emergency, acts of terrorism, or other such events that are not reasonably within Company's control;

F. Scheduled maintenance by Customer or entities under Customer's direction or control;

G. Scheduled or emergency maintenance by Company;

H. Customer's use of the USPL service in an unauthorized or unlawful manner;

I. Network degradation, such as slow data transmission;

J. Service outages attributable to installation of a new circuit;

K. Delays resulting from order suspension due to credit issues involving Customer.

