

Effective April 30, 2022

MCI Communications Services LLC d/b/a Verizon Business Services
Kentucky Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 contains certain products pertaining to enterprise business customers (i.e., non-mass markets) previously described in the K.P.S.C. Tariff Nos. 1 and 2 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff Nos. 1 and No. 2 have been retained.

All of the grandfathered services are subject to the same terms and conditions applicable to the other intrastate services as set forth in the Guide.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Catalog Schedule No. 2, Effective 4/30/22:

- **Verizon Business adds language discontinuing and withdrawing all Local Line, Single Line, Business Line analog-type service under any local and long distance bundled service offering in this Catalog Schedule, effective April 30, 2022. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines.**

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Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any local and long distance bundled service offering in this Catalog Schedule are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines.

Effective November 30, 2021, for customers with any Local Line, Single Line, Business Line analog-type service under any local and long distance bundled service offering in this Catalog Schedule, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities. All services in this Catalog Schedule are already not available to new customers.

Effective on or after August 8, 2016, MCI Communications Services LLC will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SUBSECTION SHOWING CERTAIN SERVICES FORMERLY FOUND IN COMPANY KPSC TARIFF NO. 1

(Intentional gaps in section numbers)

SECTION B - RULES AND REGULATIONS (Cont'd)

6. USE OF SERVICE (Cont'd)

.07 MCI Metered Use Service Option L (MCI 900)

- .071 MCI, pursuant to separate contract with a customer for MCI 900 Service, provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to MCI a copy of all scripts of pre-recorded messages, to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI in turn may furnish to those requested to perform the billing.
- .072 A customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. MCI reserves the right to withhold service or discontinue service without notice if a message is unlawful.
- .073 MCI will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones; prisons; hospitals; educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI network arising from calls placed to a Customer's 900 number(s) from such locations.
- .074 A customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges to be billed to callers using the service.
- .075 MCI reserves the right to change a customer's 900 Service number and may do so upon providing the customer with at least seven (7) days' notice of the change.

.08 MCI Metered Use Service and Option L (MCI 900)

- .081 If a customer of MCI 900 is found to be non-compliant in passing back appropriate answer

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supervision, MCI reserves the right to suspend service temporarily and/or deny requests for additional service. MCI shall give the customer 10 days written notice via certified U.S. Mail of intent to suspend or deny service due to such non-compliance.

- .082 Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number; provided, however, that if an MCI 900 Service customer who has been assigned an 900 Service number by MCI enters into an arrangement with a third party or agent, the effect of which is to allow, among other things, termination of the 900 MCI Service number at the facilities of such third party or agent in order to facilitate the customer's use of MCI 900 Service, then the customer may retain the 900 Service telephone number subsequent to its disassociation from the third party or agent if the 900 Service customer continues as an MCI customer, as defined in Section A of this tariff. If an MCI 900 Service customer terminates the service, or if MCI terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to a said customer will be forfeited and will revert to MCI.
- .083 A customer is responsible for all charges for use of the MCI network arising from calls placed to the Customer's MCI 900 number(s).
- .084 An applicant for MCI 900 Service shall supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont'd)

3. METERED USE SERVICE (Cont'd)

.05 Option D (MCI Prism I)

Option D is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided interexchange facilities and local business telephone lines. Prism I has one pricing range from each originating city, with total coverage on every line. This Range is defined by the distance between the originating city and the major metropolitan area in each terminating area code. All Option D calls are rounded to the next higher 6-second increment.

.051 Access Options

.0511 Local Access Components

.05111 T-1 Digital Access*

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI terminals to provide customer access to MCI Prism I Service.

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in MCI's F.C.C. Tariff No. 1, Section C-2.0221.

* This form of access is also available as an option to provide customer access to Prism II (Section C-3.06).

.05112 Analog Local Access

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Components associated with Analog Access for MCI Prism I and their relevant monthly and non-recurring charges are those shown in MCI's F.C.C. Tariff No. 1, Section C-2.0211.

.05113 Special Access Surcharge

The Special Access Surcharge* for MCI Prism I is \$36.25 per month per voice grade equivalent channel for all originating locations.

* The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification (as defined herein).

.0512 Central Office Components

.05121 T-1 Digital Access

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are shown in MCI's F.C.C. Tariff No. 1, Section C-2.0222.

.05122 Analog Access

Components associated with Analog Access and their monthly and non-recurring charges are shown in MCI's F.C.C. Tariff No. 1, Section C-2.0212.

.052 Service Charge: \$500 per Prism I invoice

.053 Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.

a) TIME OF DAY RATE PERIODS

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	BUSINESS DAY					EVE-NING	EVE-NING
5:00 PM TO 10:59 PM	EVENING						
11:00 PM TO 7:59 AM	NIGHT & WEEKEND						

b) RANGES

The usage charges are based on one Intrastate Range:

<u>Range</u>	<u>Mileage</u>
1	All

The distance to be used in determining the appropriate Range for each call is the distance between each Option D originating city and the major metropolitan area in every terminating

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area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that Range is used for all locations within that terminating area code.

.0531 Per Minute Usage Charges

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night & Weekend</u>
1	\$.1090	\$.1090	\$.1090

.0532 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, in accordance with and subject to the provisions set forth in Section B-6.04 herein.

.0533 Optional Features

.05331 Accounting Codes (2-Digit) \$15/99 Codes

From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.

.05332 Call Records on Magnetic Tape \$100/Account

.054 Non-Recurring Charges

	<u>Per Circuit/or T-1 Channel</u>	<u>Per Order</u>
.0541 Installation	*	\$50
.0542 Expedite	-0-	\$600
.0543 Cancellation of Order	\$130	-0-
.0544 Service Conversion	*/-0-	\$50
.0545 Physical Change	\$100	\$50
.0546 Administrative Change	-0-	\$20

.0547 Other Non-Recurring Charges

.05471 Set-up Charges: Call
Records on Magnetic Tape \$500/Account

* These charges will be based on the type of Local Access used and can be found in Section C-3.051.

.055 Service Availability

Option D is available as follows:

A. T-1 Digital Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table IV, Part A, where facilities permit.

B. Analog Local Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table IV, Part B.

.06 Option E (MCI Prism II)

Option E is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided interexchange facilities and local business telephone lines. Prism II has one pricing Range from each originating city, with total coverage on every line. This Range is defined by the distance between the originating city and the major metropolitan area in each terminating area code. All Option E calls are subject to a one minute average connect time (i.e., total monthly minutes of use

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divided by total monthly calls must equal at least one minute). All Option E calls are rounded to the next higher 6-second increment.

.061 Monthly Recurring Charges

.0611 Dedicated Access Line Charges:

.06111	MCI-provided	\$130
.06112	Customer-provided	\$50
.06113	Special Access Surcharge*	\$36.25

* A \$36.25 Special Access Surcharge is applicable to each access line provided by a Local Exchange Company. The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification (as defined herein).

.0612 Minimum Charge: \$75 per account for all usage

.0613 Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating and terminating locations.

a) TIME OF DAY RATE PERIODS

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	BUSINESS DAY						
5:00 PM TO 10:59 PM	EVENING						EVE-NING
11:00 PM TO 7:59 AM	NIGHT & WEEKEND						

b) RANGES

The usage charges are based on one Intrastate Range:

<u>Range</u>	<u>Mileage</u>
1	All

The distance to be used in determining the appropriate Range for each call is the distance between each Option E originating city and the major metropolitan area in every terminating area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that Range is used for all locations within that terminating area code.

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.06131 Per Minute Usage Charges

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night & Weekend</u>
1	\$.1705	\$.1338	\$.0891

.0614 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, in accordance with and subject to the provisions set forth in Section B-6.04 herein.

.0615 Optional Features

.06151 Accounting Codes (2-Digit) \$15/99 Codes

From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.

.06152 Call Records on Magnetic Tape \$100/Account

.062 Non-Recurring Charges

	<u>Per Circuit</u>	<u>Per Order</u>
.0621 Installation	\$120	\$50
.0622 Expedite	-0-	\$600
.0623 Cancellation of Order	\$130	-0-
.0624 Service Conversion	-0-	\$50
.0625 Physical Change	\$100	\$50
.0626 Administrative	-0-	\$20

.0627 Other Non-Recurring

.06271 Set-up charges: Call \$500/Account
Records on Magnetic Tape

.063 Service Availability:

Option E is available as follows:

A. Prism II is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table IV.

B. Prism II customers can terminate calls to all cities within the state of Kentucky.

.13 Option L (900 Service)

Beginning December 1, 2007, this service is grandfathered and is no longer available to new customers.

900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas. 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the Verizon point of connection even when the 900 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call. Intrastate service is an add-on to the interstate 900 Service provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at http://www.verizonbusiness.com/publications/service_guide.

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.131 Monthly Recurring Charges

.1311 Termination Access Line Charges: A 900 Service customer must use Dedicated Access at each 900 Service terminating location. The access must provide hardware answer supervision.

.13111 Dedicated Termination

.131111 T-1 Digital Access - Charges associated with T-1 Digital Access are billed in accordance with the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at http://www.verizonbusiness.com/publications/service_guide.

.1312 Special Access Surcharge:* Applicable for Dedicated Terminating Access to 900 Service.

* The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Verizon Business with an Exemption Certificate (as defined herein).

.13121 Dedicated Termination: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at http://www.verizonbusiness.com/publications/service_guide. (No non-recurring charges apply.)

.1313 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

<u>1st 30 Sec.</u>	<u>Add'l 6 Sec.</u>
\$0.1550	\$0.0310

.132 Feature Charges: All optional features and discounts will be offered in accordance with the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at http://www.verizonbusiness.com/publications/service_guide.

.133 Service Availability

Service may be limited in certain areas as determined by the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at http://www.verizonbusiness.com/publications/service_guide.

.15 Option N (MCI HotelDirect)

Beginning June 18, 1997, Option N (MCI HotelDirect) will not be available to new subscribers.

Option N is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option N calls are subject to a 30 second minimum initial period and are rounded to the next higher six second increment. All inbound Option N calls are subject to an 18 second initial minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Option N is offered as an add-on to MCI's Interstate offering. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

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In addition to the usage charges set forth below, charges for terminating access lines, service options, and optional features will be billed in accordance with MCI's F.C.C. Tariff No. 1.

.151 Per Minute Usage Rates

.1511 Outbound Service

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.1881	\$0.1505	\$0.1161	\$0.0929

.1512 Inbound Service

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.2106	\$0.1685	\$0.1728	\$0.1382

.1513 Operator Assistance: Service is provided according to the provisions and rates as described in Section C-3.023.

.1514 Calling Card Access: Calling Card Access rates and surcharges are charged pursuant to the terms and conditions as outlined in MCI's F.C.C. Tariff No. 1.

.1515 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

.17 Option P (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option P calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service.

Option P customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of participating educational institution or agency location or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

.171 Usage Charges

.1711 On-Site: The following per minute usage rates apply:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2714	\$0.1950	\$0.1634

.1712 Off-Site: The following per minute usage rates apply:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.3000	\$0.1500	\$0.0900

.1713 Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance subject to the provisions set forth in Section B-6.04 herein.

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.1714 DialHome: DialHome allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones. The called party who accepts charges for the DialHome call is the customer for service under this Tariff. Customers will be charged the rates in Section C-3.1712 and the access surcharge in Section C-3.172 for each such call.

.172 Access Charges: A per call surcharge of \$.75 will apply to each MCI MASTERS off-site call. The surcharge will also apply when placing Directory Assistance calls.

.173 Optional Calling Plan: MCI MASTERS customers may enroll in the following Optional Calling Plan:

.1731 Off-Site Calling Plan Option 1: A variation of Option P MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per minute usage rates specified in section C-3.171, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates for off-site calls.

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.3121	\$0.2242	\$0.1879

In addition, in lieu of the per call surcharges specified in section C-3.172, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per call surcharge for off-site calls.

Per Call Surcharge \$0.40

.18 Option Q (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate and terminated calls from any telephone within the state. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI's agent in connection with the provisions of this service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating MCI as its Primary Interexchange Carrier (PIC); or, 2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers. Terms and conditions will be applied in accordance with MCI's F.C.C. Tariff No. 1.

.181 Usage Charges

.1811 The following per minute usage charges apply to all calls originating and terminating within the state:

<u>Peak</u>	<u>Off-Peak</u>
\$.2300	\$.1600

Peak rates apply from 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak rates apply at all other times.

.182 Features

.1821 Directory Assistance: Directory Assistance will be provided as specified in Section B-6.04.

.1822 Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit

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PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.21 Option T (hospitalityMCI)

Beginning June 18, 1997, Option T (hospitalityMCI) will not be available to new subscribers.

Option T is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Option T provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option T may be used for long distance calls between customer locations and to other locations within the state. Upon enrollment a customer must commit to a term plan option and is bound by all terms and conditions as described in MCI's F.C.C. Tariff No. 1. All intrastate Option T calls are subject to an 18-second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When a hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with MCI's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option H (MCI 800 Service), except where otherwise noted.

.211 Per Minute Usage Charges

Peak rates will apply between 8 a.m. and 5 p.m. weekdays, and Off-Peak rates will apply at all other times.

- .2111 Outbound Service - The following per minute charges will apply to all outbound calls made within the state based on access type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Switched Access and Card	\$0.1510	\$0.1123
Dedicated Access	\$0.1085	\$0.0807

- .2112 Inbound Service - The following per minute charges apply to inbound service calls as described in Section C-3.09, based on termination type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Business Line Termination/ Switched WATS Termination	\$0.1510	\$0.1123
Dedicated Termination	\$0.1085	\$0.0807

- .2113 Card Access Surcharges - A per call surcharge applies to each hospitalityMCI calling card call, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2111. The applicable surcharge can be found in MCI's F.C.C. Tariff No. 1.

- .2114 Other Charges - Customers may receive Inbound Features as described in Section C-3.09 at the rates described in that section. In all instances, no discounts apply.

- .2115 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth Section B-6.04.

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.2116 Operator Services - For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.0233 and C-3.0232 respectively, apply.

.212 Service Availability

hospitalityMCI service is available to customers from all cities within the state.

.24 Option W (networkMCI One)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option W (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option W is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option W calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

.241 Access/Termination Methods and Charges

.2411 Outbound and Inbound Service

.24111 Dedicated Access/Termination

.241111 T-1 Digital Access Termination

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0221 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in Section C-2.02216 of MCI's Tariff F.C.C. No. 1.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers

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authorized to make such dedicated access calls must dial a private dialing plan number.

.241112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in Section C-2.02115 of MCI's Tariff F.C.C. No. 1.

.24112 Shared Access

.241121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

.241122 networkMCI One Card Access*

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

.2411221 networkMCI One Card Surcharge* The NetworkMCI One Card per call surcharge is specified in MCI's Tariff F.C.C. Tariff No. 1.

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.241123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.

.2411231 networkMCI One Toll Free Access Surcharge: For networkMCI One Toll Free Access Remote calls which originate within the state, the applicable per call surcharge can be found in MCI's Tariff F.C.C. No. 1. This per-call charge applies in addition to the applicable charges specified in Section C-3.24211.

.24113 Inbound Service

Effective April 30, 2022

The access methods and charges specified in Section C-3.09 apply for networkMCI One Toll Free Service unless otherwise specified.

.242 Usage Rates and Charges

.2421 Outbound and Inbound Service

.24211 Per Minute Usage Charges: The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

<u>Access Type</u>	<u>InterLATA Rate</u>	<u>IntraLATA Rate</u>
Switched Origination or Termination	\$0.0796	\$0.0790
Dedicated Origination or Termination	\$0.0479	\$0.0453
networkMCI One Card Access*	\$0.0857	\$0.0848

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.24212 Operator Assistance: Operator Assistance is available for outbound calls made by customers using switched, including networkMCI One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-3.02331 and C-3.0232, respectively.

.24213 Directory Assistance: An undiscountable per call charge will be applied to each call requesting Directory Assistance for number within the state. This charge is as specified in Section B-6.04.

.243 Discounts and Optional Features: Additional discounts and Optional Features must be purchased out of MCI's Tariff F.C.C. No. 1.

.2431 Market Area Calling:

Beginning November 20, 1998, this service will no longer be available to new customers.

Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates for intraLATA Dedicated Origination specified in Section C-3.24211 will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

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Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

.244 Non-Recurring Charges:

	<u>Per Circuit or T-1 Channel</u>	<u>Per Order</u>
.2441 Installation	see below	\$50
.2442 Expedite	\$1,100.00 per circuit	
.2443 Cancellation of Order	\$650.00 per circuit	\$1,100.00
.2444 Service Conversion	0	50
.2445 Physical Change	\$200 per circuit	
.2446 Administrative Change	\$60.00 per circuit	

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

The Rates and Charges can also be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/guide (Companion Interstate Service).

.27 Intentionally left blank

.31 Option DD (MCI On-Net Services)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option DD is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option DD provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option DD calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

This tariff is being offered to Kentucky customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as provided in MCI's Interstate Tariff F.C.C. No. 1.

.311 Usage

.3111 Definitions

The following definitions will apply for all usage rates:

Dedicated: A non-switched connection between a customer's premises and a Verizon Business Services Point of Presence.

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Local Network Connection: A Switched connection between a customer premises and a Verizon Business Services Point of Presence which is provided by Verizon Business Services or a Verizon Business Services affiliate.

Switched: A switched connection between a customer's premises and a Verizon Business Services Point of Presence which is not provided by Verizon Business Services or a Verizon Business Services affiliate.

Card: Call origination using an Option DD Card.

.3112 Intrastate Usage Rates

.31121 Outbound Rates: The following per-minute rates will apply to Option DD usage. Usage charges are based on origination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Dedicated	Dedicated	\$0.2041
Dedicated	Switched	\$0.2141
Switched/Card*	Dedicated	\$0.3030
Switched/Card*	Switched	\$0.3130
Local Network Connection	Local Network Connection	\$0.1857
Local Network Connection	Dedicated	\$0.1857
Local Network Connection	Switched	\$0.1957
Dedicated	Local Network Connection	\$0.2041
Switched	Local Network Connection	\$0.3030
Card*	Local Network Connection	\$0.3130

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.31122 Inbound Rates: The following per minute rates will apply to inbound Option DD usage. Usage charges are based on termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Switched	Dedicated	\$0.2141
Switched	Switched	\$0.3130
Local Network Connection	Local Network Connection	\$0.1857
Local Network Connection	Dedicated	\$0.2041
Local Network Connection	Switched	\$0.3030
Switched	Local Network Connection	\$0.1957

.3113 Usage Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option DD Card Access), and dedicated access.

.31131 Classification (A): For calls within classification (a), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0252 will apply.

.31132 Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0252 will apply.

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- .31133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-3.0253, will apply.

	<u>Surcharge</u>
Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

- .3114 Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-6.04 herein.

.312 Option DD Card Access*

Option DD Access (via an Option DD Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.3112 will apply.

The following per-call surcharge will apply to each Option DD Card call, other than calls to Directory Assistance:

	<u>Surcharge</u>
Per Call	\$0.90

- * Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

- .313 Option DD Toll Free Remote Access: Allows access to the customer's Option DD network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option DD Card Access.

The following charge applies to each Option DD Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C- 3.3112:

	<u>Surcharge</u>
Per Call	\$0.25

.314 Option DD Term

The Option DD Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option DD through the Option DD Term Plan are subject to the terms and conditions outlined for Option RR in MCI's Tariff F.C.C. No. 1 except for the discount on eligible intrastate charges as defined below.

- .3141 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option DD Card, Option DD Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option DD Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

- .3142 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate

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charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.315 On-Net Plus Program

1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, or 9 as described in the Verizon Business Services' "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

2. Usage Charges: The following per-minute usage rates will apply to intrastate usage. Customers will be charged the following per minute rates for Inbound and outbound intrastate Service.

Outbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1414	\$0.1365
Local Network Connection	Switched	\$0.1414	\$0.1365
Dedicated	Local Network Connection	\$0.1546	\$0.1489
Dedicated	Dedicated or Switched	\$0.1546	\$0.1489
Switched / Card*	Local Network Connection	\$0.2257	\$0.2177
Switched / Card*	Dedicated	\$0.2257	\$0.2177
Switched / Card*	Switched	\$0.2257	\$0.2177

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
Local Network Connection	Local Network Connection	\$0.1414	\$0.1365
Local Network Connection	Dedicated	\$0.1546	\$0.1489
Local Network Connection	Switched	\$0.2257	\$0.2177
Switched / Card*	Local Network Connection	\$0.1414	\$0.1365
Switched / Card*	Dedicated	\$0.1546	\$0.1489
Switched / Card*	Switched	\$0.2257	\$0.2177

- * Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.316 D Street Plus Voice Service Calling Plan

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Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.mci.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for eligible inbound and outbound intrastate service:

Switched	\$0.0995
Dedicated	\$0.0681

.317 Agent Program

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the On-Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at www.mci.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per Minute Rate
\$ 0.0646

Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause.

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For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.318 Intrastate Plus

1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.mci.com.

2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
<u>Outbound</u>	<u>Outbound</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Switched	\$0.0564	\$0.0547	\$0.0531
Dedicated	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Dedicated	Dedicated or Switched	\$0.0564	\$0.0547	\$0.0531
Switched / Card*	Local Network Connection	\$0.0747	\$0.0725	\$0.0703
Switched / Card*	Dedicated	\$0.0747	\$0.0725	\$0.0703
Switched / Card*	Switched	\$0.0747	\$0.0725	\$0.0703
<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
<u>Inbound</u>	<u>Inbound</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Dedicated	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Switched	\$0.0747	\$0.0725	\$0.0703
Switched / Card*	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Switched / Card*	Dedicated	\$0.0564	\$0.0547	\$0.0531
Switched / Card*	Switched	\$0.0747	\$0.0725	\$0.0703

- * Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

4. CCSA SERVICE

.01 General Description

- .011 CCSA Service does not involve the provision of interexchange communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI or by other Participating Carriers. Use of MCI's common control

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switching machines in connection with this offering may be shared with other customers or other offerings.

- .012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

<u>Basic Features</u>	<u>Feature Limitations</u>	
	<u>Option A</u>	<u>Option B</u>
<u>Least-Cost-First-Routing</u> An arrangement to provide automatic selection of the least expensive facility available for each inter-exchange call on an on-line basis.	Route choices limited to total switch Capacity	Limited to three route choices
<u>Authorization/Accounting Codes</u> Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service.	Limited to 999 codes per dedicated access arrangement	Authorization codes are not available. Two digit accounting codes are available as a separate option under Section 6.0212.
<u>Abbreviated Dialing Codes (Speed Numbers)</u> Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.	Limited to two codes per dedicated Access arrangement	Not Available
<u>Priority Level Routing Arrangement</u> An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.	Limited to 3 priority levels. Feature is available only if the authorization code feature is also selected.	Not Available
<u>Tone Notification Before Automatic Selection of a Designated Trunk Group</u> An arrangement to provide an audible one to the user before a particular trunk group is selected automatically by the CCSA switch.	Limited to a single trunk group	Not Available
<u>Call Detail and Summary by Authorization/Accounting Code</u>		
<u>Call Detail</u>	Limited to 2 copies/month	Limited to 2 copies/month
<u>Summary by Authorization/Accounting Code</u>	Limited to 2 copies/month	Not Available

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OR

Call Records on Magnetic Tape

If the customer elects to receive magnetic tapes, it is with the understanding that MCI retains all ownership of such tapes and that these tapes will be returned monthly to MCI per service instructions.

OR

Limited to one magnetic tape per month

OR

Limited to one magnetic tape per month

.02 Rates and Charges

.021 Monthly Recurring Charges

.0211 Basic Charges

.02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI-provided dedicated access lines.

If the customer elects to access this service via an MCI interexchange facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

.02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.

.0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

<u>Options</u>	<u>Monthly Charges</u>	
	<u>Option A</u>	<u>Option B</u>
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	\$20	Not Available
CCSA Area Code Traffic Summary Report	\$25	Not Available
CCSA Area Code Traffic Call Detail	\$30	N/A
Summary by Authorization/Accounting Code <u>and</u> Call Records on Magnetic Tape If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement	\$20	N/A

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Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)	N/A	\$15/99 Codes
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.022 Non-Recurring Charges

.0221 Per Circuit End

.02211	Installation	\$120	\$120
.02212	Physical change	\$100	\$100
.02213	Administrative change	-0-	-0-
.02214	Expedite	-0-	-0-
.02215	Cancellation of order	\$130	\$130
.02216	Disconnection	-0-	-0-
.02217	Billing record change	-0-	-0-
.02218	Termination for communications facilities, systems or services of other participating carriers	\$120	\$120

.0222 Per Order

.02221	Installation	\$50	\$50
.02222	Physical change	\$50	\$50
.02223	Administrative change	\$20	\$20
.02224	Expedite	\$600	\$600
.02225	Cancellation of order	-0-	-0-
.02226	Disconnection	-0-	-0-
.02227	Billing record change	-0-	-0-

6. RATE & MILEAGE TABLES

METHOD FOR CALCULATION FOR AIRLINE MILEAGE

.01 Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 274 according to the following formula:

2. METERED USE SERVICE

To determine the mileage between any two cities proceed as follows:

1. Obtain the "V" and "H" coordinates for each city.
2. Obtain the difference between the "V" coordinates of the two cities. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

3. Divide each of the differences obtained in 2 by three, rounding each quotient to the nearer integer.
4. Square these two integers and add the two squares. If the sum of the squares is greater than 1,777, divide the integers obtained in 3 by three, and repeat step 4. Repeat this process until the sum of the squares obtained in 4 is less than 1778.

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5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "N" proceeding:

<u>N</u>	<u>MULTIPLIER</u>	<u>MINIMUM RATE MILEAGE</u>
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5 and with any resulting fraction, round up to next higher integer. This is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 3. proceeding, the minimum rate mileage corresponding to the "N" value is applicable.

Example: The rate mileage between Lexington and Louisville is calculated as follows:

	<u>V</u>	<u>H</u>
(a) Lexington	6459	2562
Louisville	<u>6529</u>	<u>2772</u>
(b) difference	70	210

(c1) divide each difference by three and rounding to nearer integer = 23 and 70

(d1) square integer and add, $23 \times 23 = 529$
 $70 \times 70 = 4900$
 sum of squared integers 5429

sum of squared integers is greater than 1,777, so divide integers in (c1) by three and repeat (d1)

(c2) divide integers in (c1) by three and rounding = 8 and 23

(d2) square integer and add $8 \times 8 = 64$
 $23 \times 23 = 529$
 sum of squared integers 593

This sum of squared integers is less than 1778 and was obtained after four successive divisions by three, therefore, "N" = 2

(e) Multiply final sum of squared integers factor 8.1
 (corresponding to "N" = 2) 593×8.1
 4803.3

(f) Square root of 4803.3 = 69 and a fraction, which is rounded to 70 miles (fractional miles are considered full miles). The 70 miles is larger than the minimum of 41 miles applicable when "N" = 2 so the rate mileage is 70 miles.

7. SERVICE AVAILABILITY TABLES

TABLE IV

OPTION D (PRISM I) and OPTION E (PRISM II)

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Part A: Options D and E are available for call origination via Analog Local Access for call termination in the following locations within the Commonwealth of Kentucky. In addition, where facilities permit, T-1 Digital Access is used in conjunction with MCI 800, Vnet, MCI Prism I, MCI Prism II, Vision, and CCSA Service Option B (Least Cost Routing) is also available from the following cities.

Lexington
Louisville
Owensboro
Paducah

Part B: Options D and E are available for call termination in the following locations within the Commonwealth of Kentucky.

Frankfort
Ft. Knox

Part D: MCI PRISM I and PRISM II Ranges

The following contains the Range designation for calls from each Option D and E originating area code to each terminating area code within the state of Kentucky.

<u>ORIGINATING</u>	<u>TERMINATING</u>	
	502	606
502	1	1
606	1	1

SUBSECTION SHOWING CERTAIN SERVICES FORMERLY FOUND IN COMPANY KPSC TARIFF NO. 2

(Intentional gaps in section numbers)

Effective on or after August 8, 2016, MCI Communications Services LLC will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION 4 - SERVICE DESCRIPTION AND CHARGES

4.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next higher whole minute, unless stated otherwise.

4.1.1 Dial USA Service

A. Description

Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities. In central offices where equal access is not available, customers may use MTS service by dialing a 7-digit access number.

B. Usage Charges

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Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

1. Per Minute Rate Schedule

<u>Mileage</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
1-10	0.1400	0.0910	0.0560
11-16	0.1890	0.1230	0.0760
17-22	0.2270	0.1560	0.0960
23-30	0.2270	0.1790	0.1120
31-40	0.2840	0.2030	0.1260
41-55	0.2840	0.2130	0.1420
56-70	0.3020	0.2260	0.1540
71-85	0.3020	0.2260	0.1590
86-100	0.3210	0.2410	0.1690
101-124	0.3210	0.2410	0.1690
125-148	0.3410	0.2560	0.1790
149-196	0.3410	0.2560	0.1790
197-244	0.3790	0.2840	0.1980
245-292	0.3790	0.2840	0.1990
293-354	0.3980	0.2980	0.2060
355+	0.3980	0.2980	0.2090

2. Billing Increments

Usage is billed in one (1) minute increments.

C. Volume Discount

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

<u>Total Monthly Usage</u>	<u>Day Discount</u>
\$100 & over	2%

4.2 Toll-Free Service

The Company's Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the customer to receive toll-free service calls at their residence or place of business.

4.2.1 Toll-Free Service Options

A. Homebound 800 Service

1. Description

This product will enable customers to receive toll-free service calls at their residence. The residential customer will be assigned a toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

2. Usage Charges

Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

(a) Rate Periods

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The time of day rate periods for Homebound 800 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

(b) Per Minute of Use Charges

<u>Peak</u>	<u>Off-Peak</u>
\$0.2000	\$0.2000

(c) Billing Increments

Usage is billed in one (1) minute increments.

3. Monthly Recurring Charges:

Monthly Service Fee:* \$2.50

- * The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Association groups and Alumni programs.

4.2.2 Toll-Free Service Features

The Company's Toll-Free service customers may subscribe to one or more of the following features with a specific Company Toll-Free service.

A. After-Hours Toll-Free Message Referral

This feature enables the Toll-Free service customer to route toll-free calls to the Company Message Center after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

1. Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Centre to retrieve messages.

3. Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Center to outdial and notify the toll-free customer of messages.

B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

C. Area Code Blocking

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and

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to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

E. Time of Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

F. Day of Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

G. Command Routing

This feature allows the toll-free service customer to have toll-free calls rerouted by the Company's network in the event of Access blockage to an ANI or T1 circuit ID previously defined by the customer.

H. Emergency Re-routing

This feature allows the toll-free service customer to re-route calls to accommodate emergency situations. To activate this service, the customer would call a special 24-hour number.

I. Real Time ANI

Real Time Automatic Number Identification (ANI) Service provides the ANI for the calling party to the customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free customer. The Company will provide Real Time ANI on a toll-free number and a service group basis. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

J. Dedicated Termination Overflow

This feature enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

K. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

4.2.3 Toll-Free Service Feature Charges

Feature Charges are determined by the specific feature requested by a Company toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

<u>Feature</u>	<u>Non Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Toll Free Number Charge (per toll-free number)	\$15.00	\$10.00
Reservation Charge (per toll-free number/max. 10 numbers per Customer)	\$35.00	N/C
After Hours Voice Messaging: (per toll-free number)		
Option A - Announcement Only	\$25.00	\$30.00

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Option B - Announcement w/Message	\$25.00	\$40.00
Option C - Announcement w/Message and Outdial	\$25.00	\$50.00
Real-Time ANI Delivery (per trunk grp)	\$350.00	\$200.00
Dedicated Termination Overflow (per toll-free number)	\$100.00	\$50.00
Point of Call Routing (per toll-free number)	\$100.00	\$50.00
Time-of-Day Routing (per toll-free number)	\$100.00	\$50.00
Command Routing (per toll-free number)	\$100.00	\$50.00
Percent Allocation Routing (per toll-free number)	\$100.00	\$50.00
Dialed Number Identification Service (DNIS) (per toll-free number)	\$100.00	\$50.00
Day-of-Week Routing (per toll-free number)	\$100.00	\$50.00
Change toll-free Destination Number (via service order)	\$15.00	N/C
Expedite toll-free Service Order per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$25.00	N/C
Add/Change Canadian toll-free Origination	\$25.00	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	\$25.00	N/C
Toll-Free Referral Recordings	\$25.00	\$30.00
Toll-Free Directory Assistance (per toll-free number)	\$15.00	\$13.75
Toll-Free System Watch Multi-Carrier Package	\$250.00	\$50.00
Customer Reconfiguration	\$100.00	\$50.00

4.2.4 Resp Org Charges

Where the Company serves as a Resp Org for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

Non-	Monthly
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<u>Service</u>	<u>Recurring Charge</u>	<u>Recurring Charge</u>
Set Up Toll-Free Number (per toll-free number)	\$50.00	\$1.00
Modify Toll-Free Record (Add/change Toll-Free Number, Vertical or Enhanced Features)	\$35.00	N/C

4.2.5 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.4.3 and the following additional charges will apply.

<u>Service</u>	
One Time Installation Charge:	\$500.00
Monthly Recurring Charge (per 8XX No.):	\$ 80.00
Change Charge:	\$100.00
Per Call Surcharge:	\$ 0.04

4.3 Complementary Services

4.3.1 Directory Assistance Service

A. Description

Directory Assistance is provided to assist customers in obtaining telephone numbers. The charge is based on the number of calls processed during the billing period and applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two informational requests may be made on each Directory Assistance call.

A credit for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

B. Usage Charge

	<u>Rate Per Call</u>
Business Account:	\$1.40

4.3.2 Operator Services

A. Description

Operator Services will be offered to the Company subscribers served from equal access offices, and to users accessing the Company's services through public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States.

1. Classes of Services

Operator Service charges will be added to the following types of calls:

- (a) Customer Dialed Calling Card - Calls completed through an automated interface and billed to a telephone company calling card account entered by the calling party, without the intervention of a live or automated operator.

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- (b) Operator Station - Calls completed with the assistance of a live or automated operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station. Collect calls will be billed if the called party accepts the call.
- (c) Person-to-Person - Calls completed with the assistance of a live or automated operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station. Charges will be incurred only if the designated called party accepts the call.

B. Regulations Applicable to Inmate Collect Only Service

Note: To the extent that Inmate Collect Service is provided using public access or inmate service access lines, the Carrier's service is subject to the Commission's regulations promulgated in Administrative Case No. 337.

1. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of the inmates served within the confines of a penal, correctional, or mental institution or job corp center where potential usage by inmates or residents warrants establishing the service.
2. Subject to other applicable provisions of this Tariff, inmate collect only service:
 - (a) Will be arranged for outward calling only;
 - (b) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;
 - (c) Shall be arranged to block Directory Assistance calls;
 - (d) Shall arrange to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, 800, 888, 900, 976, 950, 911, and 10XXX;
 - (e) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
 - (f) At the request of facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;
 - (g) May be arranged to limit the number of calls or call attempts to any single telephone number.
3. At the request of the facility, the Carrier may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.
4. At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on the coinless telephones on the premises of the state and federal prisons subject to the following conditions:

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- (a) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and
 - (b) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.
5. The Carrier's name will be announced at least once during each call. The Carrier will furnish posting materials for the use of the facility.

C. Charges

Operator Service charges include per minute rates and per call charges.

1. Plan A - Operator-Assisted Long Distance

The rates and service charges set forth below apply to "0+", "0-" and "00-" calls, including calls dialed using 10XXX or other access numbers, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- residential and business subscribers; or
- local exchange carrier customers not presubscribed to the Carrier.

(a) Per Minute Rate Schedule

Usage is billed in one (1) minute increments.

<u>Mileage</u>	<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
1- 10	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
11- 16	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
17- 22	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
23- 30	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
31- 55	0.2500	0.2500	0.1925	0.1925	0.1525	0.1525
56- 85	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
86-124	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
125-196	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
197-292	0.3400	0.3400	0.2618	0.2618	0.2000	0.2000
293 +	0.3400	0.3400	0.2618	0.2618	0.2000	0.2000

(b) Per Call Charges

The following per call service charges apply as defined in Section 4.3.2.A (preceding) and are in addition to the per minute rates (above).

	<u>Per Call Charge</u>
<u>Customer Dialed Calling Card Station:</u>	
Customer Dialed/Automated	\$0.80
<u>Operator Dialed:</u>	
Station-to-Station	\$2.15
Billed to Third Party	\$2.25
<u>Person-to-Person:</u>	\$4.50
Operator Dialed Surcharge:*	\$1.00

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- * A surcharge applies to Operator Station calls in which the customer has the capacity to dial the number, but has the operator dial instead.

4.3.3 OnLine Calling Card Service

A. Description

OnLine calling card service is available to residential and commercial customers subscribing to another Company service. Customers may also subscribe to OnLine as a standalone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary dial telephone and is gained by dialing the Company toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company recognized holidays. Off-Peak rates apply to all other calls.

B. OnLine Calling Card Rate Schedules (Continued)

2. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of Company's commercial long distance services.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.3357
Off-Peak	\$0.3357

(b) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Commercial Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00- \$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

(d) Per Call Surcharge

A per call surcharge of \$0.65 will apply to each call.

3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	0.30

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Off-Peak 0.30

(b) Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Stand Alone Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00- \$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

(d) Per Call Surcharge

A per call surcharge of \$0.65 will apply to each call.

4. Operator Assisted OnLine Rate Schedule

(a) Direct Dial Operator Must Assist

The following surcharge is in addition to the per minute rates found in 1., 2. and 3. (above) and will apply to calls which default to a live operator.

Per Call Surcharge \$0.65

(b) Direct Dial Operator Assist

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 4.1.1 and the following surcharges will also apply.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

5. SCHEDULE C OnLine Rate Schedule

(a) Per Minute Rates

<u>Usage Level</u>	<u>Time of Day</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$ 2,500-\$10,000.99	\$0.180	\$0.130
\$10,001-\$25,000.99	\$0.170	\$0.130
\$25,001 +	\$0.165	\$0.130

(b) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

(c) Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

(d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge \$0.65

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(e) SCHEDULE C OnLine Service is not available as a resale product.

4.3.4 WorldCom Calling Card Service

A. Description

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

B. Rate Schedules

1. WorldCom Calling Card

(a) Direct Dial Rate Schedule

(1) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$0.3357

(2) Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(3) Per Call Surcharge

(i) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge: \$0.40

(ii) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$0.65

(b) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(1) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.5000

(2) Billing Increments

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (1) above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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2. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

(a) Direct Dial Rate Schedule

(1) Per Minute Rate (applies to all Time Periods): \$0.3000

(2) Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

(i) There is no Per Call Surcharge for direct dialed calls.

(ii) The following Per Call Surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

(b) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(1) Per Minute Rate Schedule

<u>Mileage</u>	<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
0 - 10	.2488	.1871	.1791	.1403	.1194	.0935
11 - 16	.2488	.1871	.1791	.1403	.1194	.0935
17 - 22	.2488	.1871	.1791	.1403	.1393	.0935
23 - 30	.2488	.1871	.1791	.1403	.1393	.0935
31 - 55	.2985	.2368	.2189	.1771	.1393	.0935
56 - 85	.3881	.2955	.2886	.2219	.2219	.1483
86 - 124	.4677	.3154	.3483	.2368	.2368	.1572
125 - 196	.5373	.3353	.3980	.2507	.2507	.1672
197 - 292	.5771	.3542	.4279	.2657	.2657	.1771
293 - 999	.6169	.3940	.4577	.2955	.2955	.1970
1000 +	.6468	.4139	.4776	.3104	.3104	.2070

(2) Billing Increments - WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge - The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge:

Station-to-Station \$1.50

Person-to-Person \$3.00

3. TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 1 and 2 above, which allows the individual users who are members or employees of the participating organization to receive

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additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:

- (a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

(1) Direct Dialed Rate for all Time Periods

(i) Per Minute Rate: \$0.2000

(ii) Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(iii) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section (1.) and (2.) above.

4.3.5 PhonePass Card Service

A. Description

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable

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federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

1. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card. PhonePass Service may be made available from time to time with certain promotional offerings.

2. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

3. Description of Terms applying to PhonePass Service

(a) Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.

(b) Retailer - Wholesale product customer.

(c) End User - Wholesale customer's customer.

B. Usage Charges

1. Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met.

The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

(a) One-Time Purchase

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$250 - 2,499	0.2700
\$2,500 - 4,999	0.2550
\$5,000 - 9,999	0.2400
\$10,000 - 14,999	0.2250
\$15,000 - 24,999	0.2150
\$25,000 - 49,999	0.2000
\$50,000 - 99,999	0.1900
\$100,000 - 199,999	0.1750
\$200,000 - 299,999	0.1650
\$300,000 - +	0.1600

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(b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$2,500 - 4,999	0.2400
\$5,000 - 9,999	0.2250
\$10,000 - 14,999	0.2150
\$15,000 - 24,999	0.2000
\$25,000 - 49,999	0.1900
\$50,000 - 99,999	0.1750
\$100,000 - 199,999	0.1650
\$200,000 - 299,999	0.1600
\$300,000 - +	0.1550

(c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$2,500 - 4,999	0.2300
\$5,000 - 9,999	0.2150
\$10,000 - 14,999	0.2000
\$15,000 - 24,999	0.1900
\$25,000 - 49,999	0.1750
\$50,000 - 99,999	0.1650
\$100,000 - 199,999	0.1600
\$200,000 - 299,999	0.1550
\$300,000 - +	0.1500

(d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$1 - 250	0.4000

2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$250 - 2,499	0.4000
\$2,500 - 4,999	0.4000
\$5,000 - 9,999	0.4000
\$10,000 - 14,999	0.3500
\$15,000 - 24,999	0.3300
\$25,000 - 49,999	0.3000
\$50,000 - 99,999	0.2700
\$100,000 - 199,999	0.2500
\$200,000 - 299,999	0.2200
\$300,000 - +	0.2000

3. Directory Assistance 2 Units

4.4 Other Service Offerings

4.4.1 WorldOne Service

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A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:*

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.

Option B - Requires a monthly minimum billing commitment of \$1,000.

Option C - Requires a monthly minimum billing commitment of \$5,000.

Option D - Requires a monthly minimum billing commitment of \$7,500.

Option E - Requires a monthly minimum billing commitment of \$15,000.

Option F - Requires a monthly minimum billing commitment of \$25,000.

Option G - Requires a monthly minimum billing commitment of \$50,000.

* If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

B. Service Arrangements

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

1. WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

- (a) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel the ESP

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agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on the Company and Customer's sole remedy shall be the termination of the affected service as described.

- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- (f) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

2. WorldOne Association Program

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must

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have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

(a) WorldOne Association Discounts

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 4.4.1.B.1 of this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. InterLATA Rate Schedules

(a) Switched Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	.0745	.0720	.0695
Inbound	.0575	.0521	.0503

(b) Dedicated Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
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Outbound	.0803	.0767	.0730
Inbound	.0872	.0764	.0727

2. IntraLATA Rate Schedules

(a) Switched Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	.0656	.0619	.0800
Inbound	.0543	.0492	.0475

(b) Dedicated Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	.0517	.0482	.0448
Inbound	.0824	.0721	.0686

F. OnLine World Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods: \$.3200

(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

(c) Per Call Surcharge

(1) For domestic direct dial calls, a \$0.65 surcharge will apply to each call.

(2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak	0.23
Off-Peak	0.16

Per call Surcharge: 0.65

2. OnLine World Calling Card Service – OnLine Operator Assisted Rate Schedule

(a) If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 4.1.1 of this tariff.

(b) Billing Increments - All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(c) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station	1.50
Person-to-Person	3.00

G. Monthly Recurring Charges

WorldOne service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to WorldOne Service are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

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H. Non-Recurring Charges

The Non-Recurring Charges that apply to WorldOne Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

4.4.2 Reserved for Future Use

4.4.3 Intelenet Service

A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

1. Intelenet Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (a) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- (b) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term). In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred

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up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described. Customer's Intelnet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

2. Intelnet Association

The Intelnet Association program is a benefit package offered in conjunction with Intelnet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelnet Association will receive Intelnet products and Calling card service.

To qualify for Intelnet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelnet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelnet will apply to Intelnet Association.

C. Rate Periods

Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off-Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

D. Billing Increments

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Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

E. Per Minute Base Rate Schedule – Intelenet

	<u>Base Rates</u>
Switched Services	0.0555
Dedicated Services	0.0131

F. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

G. InteleNet Calling Card Service

1. Per Minute Rates applying to all time periods:

Per Minute Rate: \$0.2500

2. Per Call Surcharge: \$0.4000

H. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate InteleNet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

4.4.4 Total Solution GoldSM Service

A. Description

Total Solution GoldSM Service is an offering that allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution GoldSM calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2 of this tariff.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3).

B. Service Arrangements

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1. Term Plans

Total Solution GoldSM Service is available at 1 or 2 year Term Plan rates. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- (b) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. Usage Charges

1. Outbound Calling Service

(a) Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	0.1796	0.1740
\$250-\$999	0.1796	0.1740
\$1,000-\$2,499	0.1796	0.1740
\$2,500-\$4,999	0.1796	0.1740
\$5,000-\$9,999	0.1796	0.1740
\$10,000-\$19,999	0.1796	0.1740

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\$20,000 +	0.1796	0.1740
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(b) Dedicated - Per Minute Rates

Usage Per Month	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	0.1231	0.1175
\$250-\$999	0.1231	0.1175
\$1,000-\$2,499	0.1231	0.1175
\$2,500-\$4,999	0.1231	0.1175
\$5,000-\$9,999	0.1231	0.1175
\$10,000-\$19,999	0.1231	0.1175
\$20,000 +	0.1231	0.1175

2. Inbound Calling Service

(a) Shared Toll Free Service - Per Minute Rates

Usage Per Month	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	0.1796	0.1740
\$250-\$999	0.1796	0.1740
\$1,000-\$2,499	0.1796	0.1740
\$2,500-\$4,999	0.1796	0.1740
\$5,000-\$9,999	0.1796	0.1740
\$10,000-\$19,999	0.1796	0.1740
\$20,000 +	0.1796	0.1740

(b) Dedicated Toll Free Service - Per Minute Rates

Usage Per Month	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	0.1231	0.1175
\$250-\$999	0.1231	0.1175
\$1,000-\$2,499	0.1231	0.1175
\$2,500-\$4,999	0.1231	0.1175
\$5,000-\$9,999	0.1231	0.1175
\$10,000-\$19,999	0.1231	0.1175
\$20,000 +	0.1231	0.1175

4.4.5 Total Solution Series 100SM Service

A. Description

Total Solution Series 100SM Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100SM calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2 of this tariff.

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The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3).

B. Service Arrangements

1. Commitment Levels and Term Plans

Total Solution Series 100SM Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100SM Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- (b) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun

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8:00 a.m. 8:00 a.m. Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. Usage Charges

1. Outbound Calling Service

	<u>Base Rate</u> <u>Per Minute</u>
Shared:	\$0.1964
Dedicated:	\$0.1343

2. Inbound Calling Service

	<u>Base Rate</u> <u>Per Minute</u>
Shared:	\$0.2076
Dedicated:	\$0.1455

3. Toll Free Service Number Charge

	<u>Monthly</u> <u>Recurring</u>	<u>Non-</u> <u>Recurring</u>
Shared charge per Toll Free Service number	\$10.00	\$15.00
Dedicated charge per routing arrangement	\$40.00	\$50.00

E. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

1. Shared Outbound Discount

<u>Monthly</u> <u>Commitment</u> <u>Level</u>	<u>Month</u> <u>to</u> <u>Month</u>	<u>Term Plan</u>	
\$ 0	0.00%	<u>1 Year</u>	<u>2 Year</u>
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	5.00%	10.00%
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

2. Dedicated Outbound Discount

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Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

3. Shared Inbound Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	10.12%	14.85%
\$ 500	0.00%	10.12%	14.85%
\$ 1,000	0.00%	10.12%	14.85%
\$ 2,500	0.00%	10.12%	14.85%
\$ 5,000	0.00%	10.12%	14.85%
\$ 10,000	0.00%	10.12%	14.85%
\$ 15,000	0.00%	10.12%	14.85%

4. Dedicated Inbound Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	12.31%	16.92%
\$ 2,500	0.00%	12.31%	16.92%
\$ 5,000	0.00%	12.31%	16.92%
\$ 10,000	0.00%	12.31%	16.92%
\$ 15,000	0.00%	12.31%	16.92%

4.4.6 MFS IntelplanSM Service

A. Description

MFS IntelplanSM Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS IntelplanSM Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS IntelplanSM Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS IntelplanSM Service from locations served by the Company, and may terminate in all locations within the State of Kentucky.

MFS IntelplanSM Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section 4.4.6.B (below). Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge

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will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section 4.4.6.C (following). The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS InteleplanSM Service subscribers subject to the provisions of Sections 4.3.1 and 4.3.2 of this tariff

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
All Hours			Sat-Sun
All Hours			Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

C. Usage Charges

1. Per Minute Rates

<u>Peak</u>	<u>Off-Peak</u>
\$0.2400	\$0.1700

2. Surcharge

Per Minute: \$0.0200

D. Monthly Recurring Charge: \$3.00/per account

4.4.7 Bottom Line Business II

A. Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

B. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

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C. Per Minute Rates

Outbound: \$0.12
Inbound: \$0.12

D. Monthly Recurring Charge

Monthly Charge Per Toll-Free Number: \$4.00

4.4.9 MCI On-Net Service – Voice

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

A. Description

MCI WorldCom On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI On-Net provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Kentucky customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate MCI On-Net service as provided in MCI's interstate Tariff FCC No. 1 and FCC No. 2.

B. Definitions applicable to MCI On-Net Service

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between customer premises and a MCI Point of Presence.

"Local": A switched connection between a customer premises and a MCI Point of Presence which is provided by MCI or a MCI affiliate.

"Switched": A switched connection between customer premises and a MCI POP which is not provided by MCI or a MCI affiliate.

C. Service Arrangements

1. MCI On-Net Term Plan

Effective April 30, 2022

The MCI On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

- (a) Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- (b) Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Term Plan, which must be received by MCI no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.
- (c) Early Termination Charges:
 - (1) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of WorldCom service under the Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Term Plan's term commitment is equal to or greater than two years.
 - (2) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
- (d) Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term</u>	<u>Commitment</u>	<u>Discount</u>	<u>Term</u>	<u>Commitment</u>	<u>Discount</u>
1 year		3%	4 year		9%
2 year		6%	5 year		9%
3 year		9%			

D. Billing Increments

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

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E. Usage Charges

Outbound

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Dedicated	Dedicated	\$0.2041
Dedicated	Switched	\$0.2141
Switched/Card*	Dedicated	\$0.3030
Switched/Card*	Switched	\$0.3130
Local Network Connection	Local Network Connection	\$0.1857
Local Network Connection	Dedicated	\$0.1857
Local Network Connection	Switched	\$0.1957
Dedicated	Local Network Connection	\$0.2041
Switched	Local Network Connection	\$0.3030
Card*	Local Network Connection	\$0.3130

Inbound

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Switched	Dedicated	\$0.2141
Switched	Switched	\$0.3130
Local Network Connection	Local Network Connection	\$0.1857
Local Network Connection	Dedicated	\$0.2041
Local Network Connection	Switched	\$0.3030
Switched	Local Network Connection	\$0.1957

For calls with Local Termination (as defined herein), a termination credit of \$0.01 per minute will apply. The Terminating Credit described above does not apply to Card Access.

- * Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

1. On-Net Plus Program

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, or 9 as described in the Verizon Business Services' "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;
- must be new business customers or existing business customers who are eligible for renewal of their contracts.

Usage Charges: The following per-minute usage rates will apply to intrastate usage. Customers will be charged the following per minute rates for Inbound and outbound intrastate Service.

Outbound

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
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Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1414	\$0.1365
Local Network Connection	Switched	\$0.1414	\$0.1365
Dedicated	Local Network Connection	\$0.1546	\$0.1489
Dedicated	Dedicated or Switched	\$0.1546	\$0.1489
Switched / Card*	Local Network Connection	\$0.2257	\$0.2177
Switched / Card*	Dedicated	\$0.2257	\$0.2177
Switched / Card*	Switched	\$0.2257	\$0.2177

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
Local Network Connection	Local Network Connection	\$0.1414	\$0.1365
Local Network Connection	Dedicated	\$0.1546	\$0.1489
Local Network Connection	Switched	\$0.2257	\$0.2177
Switched / Card*	Local Network Connection	\$0.1414	\$0.1365
Switched / Card*	Dedicated	\$0.1546	\$0.1489
Switched / Card*	Switched	\$0.2257	\$0.2177

- * Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

2. Directory Assistance - A charge of \$1.40 per call will be applied to all customers of this Service requesting Directory Assistance for numbers within the state.

F. Non-Recurring Charges: The following non-recurring charges will apply:

	<u>Per Order</u>	<u>Per Location</u>
Installation	\$ 50	\$25
Expedite	600	N/A
Cancellation of Order	0	N/A
Service Conversion	50	N/A
Physical Change	50	N/A
Administrative Change	20	N/A

G. Monthly Recurring Charges: The following monthly recurring charges will apply:

1. Shared Access Charge: A \$5.00 monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.
2. Service Fee: The following monthly service fee per service group, per toll-free number will apply:

Business Line Terminations:	\$20.00
Dedicated Terminations:	\$50.00

H. D Street Voice Service Calling Plan

Effective November 1, 2002, D Street Voice Service Calling Plan will no longer be available to new subscribers.

Effective April 30, 2022

1. Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

"Eligible Interstate Usage" is defined as WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

Usage Charges:

Customers will be charged the following per minute rates for eligible inbound and outbound intrastate service:

Switched:	\$0.087
Dedicated:	\$0.059

I. D Street Plus Voice Service Calling Plan

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Effective April 30, 2022

Usage Charges: Customers will be charged the following per minute rates for eligible inbound and outbound intrastate service:

Switched: \$0.0995
Dedicated: \$0.0681

J. Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.099

K. Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- * must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched: \$0.099

L. Business Unlimited Program

Eligibility: To be eligible for this plan, customers:

Effective April 30, 2022

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$ 60

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC. K.P.S.C. Tariff No. 3 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC. K.P.S.C. Tariff No. 3 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

Effective April 30, 2022

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC. K.P.S.C. Tariff No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC. K.P.S.C. Tariff No. 3 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

M. Intrastate Plus

1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.

2. Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
<u>Outbound</u>	<u>Outbound</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Switched	\$0.0564	\$0.0547	\$0.0531
Dedicated	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Dedicated	Dedicated or Switched	\$0.0564	\$0.0547	\$0.0531

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Switched / Card*	Local Network Connection	\$0.0747	\$0.0725	\$0.0703
Switched / Card*	Dedicated	\$0.0747	\$0.0725	\$0.0703
Switched / Card*	Switched	\$0.0747	\$0.0725	\$0.0703
<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
<u>Inbound</u>	<u>Inbound</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Dedicated	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Switched	\$0.0747	\$0.0725	\$0.0703
Switched / Card*	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Switched / Card*	Dedicated	\$0.0564	\$0.0547	\$0.0531
Switched / Card*	Switched	\$0.0747	\$0.0725	\$0.0703

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

4.4.10 MCI Business Solutions

A. Description

MCI Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service.

This service is being offered to Kentucky customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate MCI Business Solutions service and is available only to customers subscribing to interstate MCI Business Solutions service provided in MCI's Interstate Tariff F.C.C. No. 6.

B. Definitions

The following definitions will apply for all usage rates:

Switched - A switched connection between a customer's premises and an MCI POP which is not provided by MCI or a MCI affiliate.

Card - Call origination using a MCI Business Solutions Card.

C. Billing Increments

Except as otherwise specified, all calls are subject to a 30-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

D. Usage Charges

Outbound Rates: The following per-minute rates will apply to MCI Business Solutions usage:
\$.1150

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Inbound Rates: The following per-minute rates will apply to MCI Business Solutions usage:
\$.1150

E. Monthly Recurring Charge

1. There is a monthly recurring charge of \$4.95, unless the customer bills more than \$50.00.
2. Toll Free Service Number Charge - \$4.00 per toll free number.

F. Operator Services

Usage Rates for Operator Assisted Calling: The charges found in section 4.3.2 apply to outbound Operator Assisted calls excluding collect calls and calls which are billed by a third party made by customers using switched card access.

G. Directory Assistance

An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 4.3.1.

H. MCI Business Solutions Card Access

MCI Business Solutions calling card access may originate from any touch-tone phone in the United States via a toll free number. Usage charges for outbound usage as indicated in section C herein will apply. A per-call surcharge of \$.40 will also apply.

SECTION 6 - GRANDFATHERED SERVICES

6.2 Grandfathered Services

6.2.1 "The Answer" Family of Services

A. Description

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll-free product via regular business lines. "The Answer" IV is a toll-free product via customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.

B. Service Arrangements

1. "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in (c) below. Customers who elect the Answer ESP option are subject to the following:

- (a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.

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- (b) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- (c) Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the OnLine "Answer" calling card service.
- (d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
- (f) All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month proceeding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP, which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 6.2.1.F (following). This discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.

Total domestic and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted. The discount percentage will apply to all domestic Peak usage, including OnLine "Answer" calling card usage.

Monthly Usage (\$)	----- % Discount -----					
	12 Month ESP		24 Month ESP		36 Month ESP	
	Peak	Off Peak	Peak	Off Peak	Peak	Off Peak
\$ 0 - \$249.99	0%	0%	0%	0%	0%	0%
\$ 250 - \$999.99	12%	7%	15%	10%	17%	12%
\$ 1,000 - \$2499.99	14%	7%	17%	10%	19%	12%
\$ 2,500 - \$4999.99	16%	7%	19%	10%	21%	12%
\$ 5,000 - \$7499.99	18%	7%	21%	10%	23%	12%
\$ 7,500 - \$9999.99	20%	7%	23%	10%	25%	12%
\$10,000 - \$24999.99	22%	7%	25%	10%	27%	12%
\$25,000 - \$49999.99	24%	7%	27%	10%	29%	12%
\$50,000 plus	26%	7%	29%	10%	31%	12%

C. Rate Periods

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The time of day rate periods for Answer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off Peak rates apply to all other calls.

D. Billing Increments

"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

E. Per Minute Rate Schedule

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 6.2.1.F (below).

<u>"The Answer" I</u>		<u>"The Answer" III</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$0.2048	\$0.1638	\$0.2395	\$0.1916
<u>"The Answer" II</u>		<u>"The Answer" IV</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$0.1508	\$0.1207	\$0.1796	\$0.1437

F. Volume Discount

A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total domestic and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off Peak usage and International usage contribute to volume discount but are not eligible for discount.

<u>Usage Level \$)</u>		<u>----- % Discount -----</u>
		<u>Answer I, II, III or IV</u>
		<u>and/or OnLine "Answer" Card</u>
\$ 0 - \$ 249.99		0%
\$ 250 - \$ 999.99		5%
\$ 1000 - \$ 2499.99		7%
\$ 2500 - \$ 4999.99		9%
\$ 5000 - \$ 7499.99		11%
\$ 7500 - \$ 9999.99		13%
\$10,000 - \$24999.99		15%
\$25,000 - \$49999.99		17%
\$50,000 plus		19%

G. OnLine "Answer" Card Service

1. Usage Charges - Direct Dial

(a) Per Minute Rate Schedule

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.3400
Off-Peak	\$0.3400

(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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(c) Per Call Surcharge

- (1) The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$0.50

- (2) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$0.50

2. Usage Charges - Operator Assisted

- (a) Per Minute Rate Schedule - If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.4.1 of this tariff.

- (b) Billing Increments - All OnLine "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.

- (c) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station.	\$1.50
Person-to-Person	\$3.00

H. Monthly Recurring Charges

- | | |
|--|----------|
| 1. Validated Project Account Code | \$10.00 |
| 2. Customized Account Codes | \$50.00 |
| 3. Toll-Free Number Charge (per toll-free#) | \$10.00 |
| 4. Toll-Free Features (per toll-free #) | |
| (a) Area Code Routing | \$50.00 |
| (b) Area Code Blocking | \$50.00 |
| (c) Time of Day Routing | \$50.00 |
| (d) Day of Week Routing | \$50.00 |
| (e) Command Routing | \$50.00 |
| (f) Percent Allocation | \$50.00 |
| 5. After-Hours Voice Messaging | |
| (a) Option A - Announcement only | \$30.00 |
| (b) Option B - Announcement w/Message | \$40.00 |
| (c) Option C - Announcement with Message and Outdial | \$50.00 |
| 6. Real Time ANI Delivery (per trunk grp | \$200.00 |
| 7. Dialed Number Identification Service (DNIS) (per toll-free #) | \$50.00 |

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8. Dedicated Termination Overflow (per toll-free #)	\$50.00
9. Magnetic Tape	\$15.00
I. <u>Non-Recurring Charges</u>	
1. Dedicated Access Line (1st Line) Installation	\$200.00
2. Each Additional Special Access Line	\$50.00
3. T-1 Installation (per T-1)	\$450.00
4. Validated Project Acct Codes; setup	\$15.00
5. Customized Account Codes	\$50.00
6. Change Cost Center/Account Code/ Toll-Free Routing (per order)	\$15.00
7. Expedite Order (per order)	\$100.00
8. Toll-Free Features (per toll-free #)	
(a) Area Code Routing	\$100.00
(b) Area Code Blocking	\$100.00
(c) Time of Day Routing	\$100.00
(d) Day of Week Routing	\$100.00
(e) Command Routing	\$100.00
(f) Percent Allocation	\$100.00
9. After Hours Voice Messaging	
(a) Option A - Announcement only	\$25.00
(b) Option B - Announcement w/Message	\$25.00
(c) Option C - Announcement with Message and Outdial	\$25.00
10. Dialed Number Identification Service (DNIS); setup	\$100.00
11. Real Time ANI; setup	\$350.00
12. Magnetic Tape; setup	\$50.00

6.2.2 EasyAnswer Service

A. Description

The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound and calling card services, and offers a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

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There are three (3) Options of EasyAnswer available to customers, each of which are described below:

Option 1 - Requires no monthly minimum billing commitment.

Option 2 - Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.

Option 3 - Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

B. Service Arrangements

1. EasyAnswer Term Plan

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:

- (a) Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- (b) Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Service for a period of months equal

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to or greater than the number of months remaining in the term during which the conversion takes place.

- (d) All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (e) Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.
- (f) Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy OnLine Calling Card usage.
- (g) EasyAnswer Term Plan Discounts
The following term discounts will apply to the EasyAnswer per minute base rates.

	Outbound	Toll-Free Discount	
<u>Term</u>	<u>Discount</u>	<u>Switched</u>	<u>Dedicated</u>
12 Months	\$0.0050	\$0.0050	\$0.0150
24 Months	\$0.0100	\$0.0100	\$0.0200
36 Months	\$0.0100	\$0.0100	\$0.0200

2. EasyAnswer Association

The EasyAnswer Association program is a benefit package that allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of its services. The groups members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company services under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

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(a) EasyAnswer Association Discount

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

C. Rate Periods

The time of day rate periods for EasyAnswer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off Peak rates apply to all other calls.

D. Billing Increments

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.

E. Per Minute Rate Schedules

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

1. InterLATA Per Minute Rates

	<u>Switched Peak/Off-Peak</u>	<u>Dedicated Peak/Off-Peak</u>
Outbound	\$.0767	\$.1291
Inbound	\$.0789	\$.1409

2. IntraLATA Rate Schedules

	<u>Switched Peak/Off-Peak</u>	<u>Dedicated Peak/Off-Peak</u>
Outbound	\$.0794	\$.0923
Inbound	\$.0788	\$.1230

F. EasyAnswer OnLine Calling Card Service

1. Per Minute Rate Schedule - Direct Dial

Per Minute Rates applying to all time periods: \$0.3400

2. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

3. Per Call Surcharge

(a) For domestic direct dial calls, a \$0.65 surcharge will apply to each call.

(b) The following rates and surcharge will apply to calls that default to a live operator.

Rate Per Minute:

Peak	\$0.23
Off-Peak	\$0.16

Per call Surcharge \$0.65

G. EasyAnswer Operator Assisted Service

Effective April 30, 2022

1. Per Minute Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.1.1 of this tariff.

2. Billing Increments

All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

3. Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

H. Monthly Recurring Charges

EasyAnswer service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

I. Non-Recurring Charges

The Non-Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

6.2.3 Performance 2000 Services

A. Description

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I - no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III - \$4,500 per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, Toll-Free and Calling Card service arrangements. Calls may be originated and/or terminated via Company shared facilities and/or via dedicated facilities connected to Company locations. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada.

B. Service Arrangements

1. Performance 2000 One Plus Service

This service option is an outward calling shared access service arrangement available to customers who pre-subscribe to the Company's service. Usage rates are time-of-day sensitive.

2. Performance 2000 Toll-Free Service

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive.

3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement that allows a customer to originate calls through use of a Company calling card via an Toll-Free Universal Access Number. Usage rates are time-of-day sensitive.

C. Rate Periods

Effective April 30, 2022

The time of day rate periods for Performance 2000 Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D. Billing Increments

Performance 2000 One Plus Service calls are billed in six (6) seconds increments. Performance 2000 Toll-Free Service calls and Performance 2000 WATS Service calls are billed in six (6) second increments after an initial minimum billable period of thirty (30) seconds. Performance 2000 Calling Card calls are billed in one (1) minute increments.

E. Per Minute Rate Schedule

	<u>Mileage Bands</u>	<u>Peak</u>	<u>Off-Peak</u>
<u>Level I</u>			
One Plus	All	\$0.2014	\$0.1642
Toll-Free: Shared	All	\$0.3408	\$0.3408
Calling Card*	All	\$0.2800	\$0.2800
<u>Level II</u>			
One Plus	All	\$0.1977	\$0.1642
Toll-Free: Shared	All	\$0.3320	\$0.2761
Calling Card*	All	\$0.2800	\$0.2800
<u>Level III</u>			
One Plus	All	\$0.1977	\$0.1642
Toll-Free: Shared	All	\$0.325	\$0.3253
Calling Card*	All	\$0.2800	\$0.2800

* A \$0.25 surcharge applies to each call.

6.2.4 Performance 4000 Services

A. Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

- Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.
- Level II- Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.
- Level III- Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.
- Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.
- Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Effective April 30, 2022

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

B. Service Arrangements

1. Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- (a) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (b) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- (c) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (d) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- (e) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

C. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM through 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

E. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

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1. InterLATA Rate Schedules*

(a) Switched Per Minute Rates

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.1679	\$.1623	\$.1567
Inbound	\$.1790	\$.1623	\$.1567

* Performance 4000 Levels III, IV, V, and V Customers will receive a 5% discount off the rates listed in (a) and (b) above.

(b) Dedicated Per Minute Rates

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.1231	\$.1175	\$.1119
Inbound	\$.1343	\$.1175	\$.1119

2. IntraLATA Rate Schedules*

(a) Switched Per Minute Rates

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.1050	\$.1000	\$.0950
Inbound	\$.1600	\$.1450	\$.1400

* Performance 4000 Levels III, IV, V, and V Customers will receive a 5% discount off the rates listed in (a) and (b) above.

(b) Dedicated Per Minute Rates

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.0900	\$.0850	\$.0800
Inbound	\$.1200	\$.1050	\$.1000

F. Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate:	\$.2800
1, 2 or 3 Yr Term Plan Rate:	\$.2800

(b) Per Call Surcharge - For domestic direct dial calls, a \$0.25 surcharge will apply to each call.

(c) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

G. Monthly Recurring Charges

Effective April 30, 2022

Performance 4000 service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, Monthly Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.E of the Company's Tariff FCC No. 2.

H. Non-Recurring Charges

Non-Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.F of the Company's Tariff FCC No. 2.

6.2.5 MFS Intelenet Calling Card Service

A. Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card at no additional charge. The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling card includes the following enhanced features: conference calling, MFS Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one-minute minimum. This service is offered with Peak and Off-peak pricing. A description of the additional features are as follows.

1. Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.

2. Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

3. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

(a) Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

(b) Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

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(c) Voice Messaging

Allows the User to leave up to a three-minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

(d) News and Information

Provides access to news, weather, sports, financial information and other features.

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

C. Usage Charges

1. Standard Usage Charges

Per minute of use:

Peak Rate \$0.26

Off-Peak Discount 0%

Per Call Surcharge \$0.40

2. Operator-Assisted Calls

Person-to-Person surcharge \$3.50

Station-to-Station surcharge \$0.60

3. Directory Assistance Calls

Requested Number Charge \$1.40

Call Completion Charge \$0.60

4. Enhanced Feature Charges

Conference Calling
per established line \$2.00
per minute of usage per line \$0.26

Voice Mail Access
per minute of usage \$0.26

Voice Messaging
per call \$1.50

News and Information

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per minute of usage \$0.28

6.2.6 WorldMark Service

A. Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:*

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.

Option B - Requires a monthly minimum billing commitment of \$25,000.

Option C - Requires a monthly minimum billing commitment of \$50,000.

Option D - Requires a monthly minimum billing commitment of \$75,000.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

* If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

B. Service Arrangements

1. Term Commitment Agreement

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- (a) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.

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- (b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

C. Rate Periods

Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

D. Billing Increments

Domestic switched and dedicated access, outbound and inbound product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

E. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

	<u>Peak/Off Peak</u>
Switched Outbound	\$0.1150
Switched Inbound	\$0.1200

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2. Dedicated Per Minute Rates

	<u>Peak/Off Peak</u>
Dedicated Outbound	\$0.0900
Dedicated Inbound	\$0.0950

F. WorldMark Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rate

Per Minute rate applying to all time periods.

Per Minute Rate: \$0.2500

(b) Billing Increments - Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge

(1) Per Call Surcharge: \$0.2500

(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500

Per Call Surcharge: \$0.5000

2. WorldMark Calling Card Service - Operator Assisted Rate Schedule

(a) Operator Assisted Rate

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

(b) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00
Basic Surcharge	\$0.50

G. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2.

H. WorldMark Service Guarantees

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The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

1. WorldMark 1+ Switched/Dedicated Service Installation Interval Guarantee

WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, WorldCom makes

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no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

3. WorldMark Calling Card Service

Installation Interval Guarantee - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

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Customer Compensation - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

I. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

1. In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.