EFFECTIVE: APRIL 30, 2022

# MCI Communications Services LLC d/b/a Verizon Business Services

Missouri Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Missouri by MCI Communications Services LLC d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Missouri Tariff No. 4 of MCI Communications Services, Inc. d/b/a Verizon Business Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Missouri that were in effect at the time that the Missouri Intrastate Services were added to the Guide and which are not set forth in other portions of the guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

EFFECTIVE: APRIL 30, 2022

### **CHANGE SHEET**

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

# Revisions to Interexchange Services Catalog Schedule No. 1, Effective April 30, 2022

Verizon Business adds language discontinuing and withdrawing all Local Line, Single Line,
Business Line analog-type service under any local and long distance bundled service offering in
this Catalog Schedule, effective April 30, 2022. A reasonable transition period beyond April 30,
2022 may be permitted where the Company determines that additional time is needed to establish a
replacement service or for complex services that the Company determines require additional time
to complete the disconnection of all lines.

### XIII. GRANDFATHERED SERVICES:

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to the grandfathered services which previously were in other Verizon Business Services tariffs. The material in Subsection A of the Grandfathered Services section was previously in Company tariff No. 1. The material in Subsection B of the Grandfathered Services section was previously in Company Tariff No. 3.

Effective November 30, 2021, for customers with any Local Line, Single Line, Business Line analog-type service under any local and long distance bundled service offering in this Catalog Schedule, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities. All services in this Catalog Schedule are already not available to new customers.

Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any local and long distance bundled service offering in this Catalog Schedule are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines.

# GRANDFATHERED SERVICES, Subsection A

Subsection A contains material previously in Company tariff No. 1, reflecting the sections and numbering as used in that tariff.

Effective on or after August 8, 2016, MCI Communications Services LLC will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

# **SECTION B**

# 6. <u>USE OF SERVICE</u>

- .06 MCI Metered Use Service Option L (MCI 900)
  - MCI, pursuant to a separate contract with a customer for MCI 900 Service, provided pursuant to this tariff may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things that the customer submit to MCI a copy of all scripts of pre-recorded messages, to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI in turn may furnish to those requested to perform the billing.

EFFECTIVE: APRIL 30, 2022

- .062 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. MCI reserves the right to withhold service or discontinue service, without notice of a message is unlawful.
- .063 MCI will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones; prisons; hospitals; educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI network arising from calls placed to a Customer's 900 number(s) from such locations.
- .064 A customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges, the charges to be billed to callers using the service.
- .065 MCI reserves the right to change a customer's 900 Service number and may do so upon providing the customer with at least seven days' notice of the change.
- .07 MCI Metered Use Service Option H (MCI 800) and Option L (MCI 900)
  - .071 If a customer of MCI 800 or MCI 900 is found to be non-compliant in passing back appropriate answer supervision, MCI reserves the right to suspend service temporarily and/or deny requests for additional service. MCI shall give the customer 10 days written notice via certified U.S. Mail of intent to suspend or deny service due to such non-compliance.
  - .072 Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 800 or MCI 900 telephone numbers hereunder or customers who subscribe to and use MCI 800 or MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 800 or MCI 900 Service telephone number; provided, however, that if an MCI 800 or MCI 900 Service customer who has been assigned an 800 or 900 Service number by MCI enters into an arrangement with a third party or agent, the facilities of such third party or agent in order to facilitate the customer's use of MCI 800 or MCI 900 Service, then the customer may retain the 800 or 900 Service telephone number subsequent to its disassociation from the third party or agent if the 800 or 900 Service customer continues as an MCI customer, as defined in Section A of this tariff If an MCI 800 or MCI 900 Service customer terminates the service, or if MCI terminates service to the customer, any MCI 800 or MCI 900 Service telephone number which may have been assigned to a said customer will be forfeited and will revert to MCI.
  - .073 A customer is responsible for all charges for use of the MCI network arising from calls placed to the Customer's MCI 800 or MCI 900 number(s).
  - .074 An applicant for MCI 800 or MCI 900 Service shall supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

# 3. METERED USE SERVICE (Cont.)

.04 Option C (MCI WATS) 1/
[1/ Commencing January 5, 1994 MCI WATS will not be available to new subscribers.]

Option C involves the provision of interexchange communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCI 's terminal location and allowing the termination of calls via a combination of MCI -provided interexchange facilities and local business telephone lines, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment.

# .041 Monthly Recurring Charges

.0411 <u>Interexchange Facilities Usage Charges</u>: Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

.04111 Minimum Charge: \$75 for all usage

.04112 <u>Usage Charges</u>: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group. 1/ (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

[1/ The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic (including traffic to Canada) for each rate period. The resulting effective per minute rate will then be applied to the customers Tier 1 and Tier 2 usage, respectively.]

# a) RATE PERIODS:

Business Day Period 8:00 a.m. through 5:00 p.m. Monday through Friday

Evening Period 5:00 p.m. through 11:00 p.m. Sunday through Friday

Night and Weekend Period 11:00 p.m. to 8:00 a.m. all days 8:00 a.m. to 11:00 p.m. Saturday 8:00 a.m. to 5:00 p.m. Sunday

### b) RATE SCHEDULES:

The Tier 1 hourly Usage Charges as set forth below under Section C-3.041122 shall apply to all calls terminating, via MCI - provided interexchange facilities, in those cities set forth in Table IV, Section C-7.

The Tier 2 hourly Usage Charges as specified in Section C-3.041122 below apply to calls terminating, via resold interexchange facilities of other carriers, in cities other than those set forth in Table IV, Section C-7.

# c) <u>SERVICE AREAS</u>

Service Areas (S.A's) represent broad geographical areas which encompass specific locations to which the customer subscribes. The Service Areas are designated S.A one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section C-7, Table IV, Part C, for complete geographical coverage of Service Areas.

# .041121 Rate Step Table:

The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section C-3.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

# RATE STEP DESIGNATION BY SERVICE AREA (SA)

ORIGINATING	RATE STEP				
<u>STATE</u>	<u>SA1</u>	SA2	SA3	SA4	<u>SA5</u>
Missouri	5	7	8	10	15

### .041122 See Section C-3.044

#### .0412 Method of Determining Usage Charges

Based upon the hourly rates set forth in Section C-3.041122, MCI WATS usage charges are calculated as described below: 1/ [1/ Minutes used in the calculation include both intrastate and interstate minutes.]

- a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
- b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective rate step for the desired service area from the appropriate originating state.
- e) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
- f) Repeat step (e) for Tier 2 usage.

- g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
- h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
- i) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (g) and (h) above.

# .04121 Circuit Termination Charges

.041211 MCI -provided Dedicated Access Line \$100 each

.0412111 Special Access Surcharge <u>1</u>/

\$ 25 each

[1/ If applicable, a \$25 Special Access Surcharge will be applied to each voice grade equivalent circuit end provided by a Local Exchange Carrier. Customers who use their access line for both intrastate and interstate calling pay only one Surcharge per access line a month. The Surcharge, however, will not apply to those customers who furnish MCI with an Exemption Certification (as defined

herein).]

.041212 Customer-provided Dedicated Access Line \$ 50 each

### .0413 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call.

# .0414 Optional Features

# .04141 Accounting Codes (2-Digit)

From 1 to 99 codes per customer per originating location, Charges for accounting codes will not be prorated.

\$15/99 codes

.04142 <u>Call Records on Magnetic Tape</u> \$100 per tape

.042 Non-Recurring Charges

Per Access Line 1/ Per Order 1/
[1/ The Non-Recurring Charge for a Physical Change will not apply to conversions to Option C,

Service Area 5 involving	current CCSA Service
customers.1	

.0421	Installation	\$120	\$50
.0422	Physical Change 1/	\$100	\$50
	[1/ The Non-Recurring Charge		
	to Option C, Service Area 5 inv	olving current CCSA Ser	vice customers.]
.0423	Administrative Change	0	\$20
.0426	Expedite	0	\$105
.0424	Cancellation of Order	\$130	0
.0426	Service Area Conversions	\$120	\$50
.0427	Other Non-Recurring Charges		

.04271 Set-up Charges: Call \$500/Account Records on Magnetic Tape

# .043 Service Availability

Option C is available between the metropolitan areas set forth in Section C-7, Part A, Table IV and from them to all cities within the State of Missouri.

### .044 Usage Charges

### .0441 Monthly Usage Table:

### PER HOUR OF USE, PER RATE PERIOD, PER ACCESS LINE

	First 15	Hrs.	Next 2	5 Hrs.	Next 40	Hrs.	Over 8	0 Hrs.	All Hrs.
RATE	Bus.	Eve.	Bus.	Eve.	Bus.	Eve.	Bus.	Eve.	N/W
STEPS	Day		Day		Day		Day		
5: Tier 1	\$13.34	\$9.45	\$11.87	\$8.41	\$11.07	\$7.38	\$9.36	\$6.24	\$5.36
Tier 2	17.26	11.22	15.36	9.98	13.46	8.76	11.39	7.41	5.99
7: Tier 1	13.73	9.73	12.23	8.65	11.40	7.59	9.64	6.42	5.52
Tier 2	17.77	11.55	15.82	10.28	13.87	9.02	11.73	7.63	6.17
8: Tier 1	13.98	9.91	12.44	8.81	11.60	7.73	9.82	6.54	5.63
Tier 2	18.10	11.77	16.10	10.46	14.11	9.18	11.94	7.76	6.29
10: Tier 1	14.38	10.19	12.81	9.07	11.94	7.96	10.10	6.72	5.79
Tier 2	18.61	12.10	16.57	10.78	14.52	9.45	12.28	7.98	6.48
15: Tier 1	15.13	11.29	13.48	10.12	13.14	8.95	11.21	7.58	6.89
Tier 2	20.18	13.33	18.05	11.88	15.88	10.25	13.52	8.71	7.08

# .05 Option D (MCI Prism I)

Option D is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI -provided interexchange facilities and local business telephone lines. Prism I has two pricing Ranges from each originating area code with total coverage on every line. These Ranges, as determined for each originating and terminating area code are shown in Table IV. All Option D calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option D calls are rounded to the next higher 6-second increment.

# .051 Access Options

EFFECTIVE: APRIL 30, 2022

### .0511 Local Access Components

### .05111 T-1 Digital Access 1/

[1/ This form of access is also available as an option to provide customer access to MCI WATS (Section C-3.04).]

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI terminals to provide customer access to MCI Prism I Service.

The monthly and installation charges for each Local Access Channel will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff as of February 6, 1987.

The Special Access Surcharge for MCI Prism I is \$36.25 per month per voice grade equivalent channel, for all originating locations. 1/1/ The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification.

.051111 Access Coordination (per Local Access Channel) - Charges apply if MCI orders the Local Access Channel or if the customer requests MCI coordination.

MONTHLY \$21.70 \$186.00

# .05112 Analog Local Access

- .051121 Local Access Channel Monthly and installation charges for each Local Access Channel will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff as of February 6, 1987.
- .051122 <u>Access Coordination (per Local Access Channel)</u> Charges apply if MCI orders the Local Access Channel or if the customer requests MCI coordination.

MONTHLY | INSTALLATION | \$9.60 | \$135.00

- 051123 The <u>Special Access Surcharge</u> 2/ for MCI Prism I is \$36.25 per month per line, for all originating locations.
  [2/ The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification.]
- .051124 <u>Signaling (per Local Access Channel)</u> (If MCI incurs an installation charge, it will be passed on to the customer.)

MONTHLY \$33.16

### .0512 Central Office Components

# .05121 T-1 Digital Access

.051211 Central Office Connection (COC) (per connection)

MONTHLY INSTALLATION \$279.00

.051212 Office Options (per COC) - Monthly and installation charges will be calculated on an individual case basis in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

M24 Multiplex - To demultiplex a circuit into 24 channels.

M44 Multiplex - To demultiplex a circuit into two 1.544 mbps channels.

# .05122 Analog Access

.051221 <u>Central Office Connection (COC)</u> - Charge is the same whether MCI -provided or customer-provided (per connection).

MONTHLY | INSTALLATION | \$75.45

- .052 Service Charges: \$50 per Prism I Invoice
- .053 <u>Usage Charges</u>: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.

### TIME OF DAY PERIODS

	MON	TUES WED	THUR	FRI	SAT	SUN
8:00 AM						
ТО		BUSINESS DAY				
4:59						
PM						
5:00						
PM						
TO		EVENING				EVE-
10:59						NING
PM						
11:00						
PM						
TO		NIGHT &				
		WEEKEND				
7:59						
AM						

.0531 Per Minute Usage Charges: The usage charges for calls within the State of Missouri are based on one range as shown in Section C-7, Table IV, Part D.

BUSINESS	NIGHT &
DUSINESS	NIGITI &

<u>RANGE</u> <u>DAY</u> <u>EVENING</u> <u>WEEKEND</u> 1 \$.1260 \$.1170 \$.1090

# .0532 Switched 56 Kbps Service

Switched 56 kbps Service offers a dial-up service for transmitting data at a speed of 56 kbps. Customers who subscribe to this service will not be charged the Prism I monthly service fee. Switched 56 kbps Service will require that a separate account number be established for each 56 kbps line. Customer access is available using either T-1 Digital Access or DDS local loops (See Section C-2.0231 for DDS access charges) at Switched 56 kbps Service locations. A minimum monthly usage of \$50 will apply to each 56 kbps line. Switched 56 kbps calls will be charged the rates specified in Section C-3.0531. Calls may terminate to all locations within the state of Missouri. The service is available from all locations listed in Table I, Part B.

### .0534 Optional Features

# .05341 Accounting Codes (2-Digit)

From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated. \$15/99 Codes

.05342 Call Records on Magnetic Tape \$100/Account

Call Records on Magnetic Tape

### .054 Non-Recurring Charges

	<u> </u>	Per Circuit/orT-1 Char	nnel Per Order
.0541	Installation 1/		\$50
	[1/ These charges will be	e based on the type o	f Local Access used and can be
	found on the appropriate	pages herein.]	
.0542	Expedite	0	\$105
.0543	Cancellation of Order	\$130	0
.0544	Service Conversion 2/	0	\$50
	[2/ The Non-Recurring C	Charge for a Service C	conversion will not apply to
	conversions to Option D,	involving current CCS	SA Service customers.]
.0545	Physical Change	\$100	\$50
.0546	Administrative Change	0	\$20
.0547	Other Non-Recurring Cha	arges	
	.05471 Set-up Charges:		

\$500/Account

# .055 Service Availability

Option D is available as follows:

- A. T-1 Digital Access for Prism I is available in MCI Metropolitan Area Terminal locations set forth is Section C-7, Table IV.
- B. Analog Local Access for Prisim I is available in the MCI Metropolitan Area Terminal locations set forth is Section C-7, Table IV.
- C. Prisim I customers can terminate calls to all cities within Missouri.

# .056 <u>Directory Assistance</u>

An undiscounted charge will be applied to each Directory Assistance call.

### .09 Option H (MCI 800 Service)

MCI 800 Service is an inward WATS service which permits intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators. 800 Service has one pricing Range for each terminating area code, with total intrastate coverage on every line. Range designation, determined by originating and terminating area code, is shown in Section C-7, Table IV, Part D.

MCI may require that a customer provide calling pattern information necessary for MCI to evaluate whether it anticipates network blockage, and MCI reserves the right to suspend installation of service until adequate facilities are available to meet such traffic. All Option H calls will be subject to an 18-second minimum initial period and additional 6-second increments. All Option H calls are rounded to the next higher 6-second increment. A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to pass appropriate answer supervision back to the MCI point of connection. For rules regarding the reservation of MCI 800 Service telephone numbers, refer to Section B-16.

Unless otherwise indicated herein, the terms "MCI 800 Service," "888 Service," and/or "Toll Free Service"; and the terms "800 number," "888 number," and/or "Toll Free number" can be used interchangeably when used throughout this tariff.

.091 <u>Terminating Access Line Charges:</u> An MCI 800 customer must choose between Switched WATS, Dedicated Access, and Business Line for all lines for each 800 Service terminating service group.

# .0911 Switched WATS Termination

per line MONTHLY NON-RECURRING \$150.00

# .0912 <u>Dedicated Termination</u>

- .09121 <u>Analog Access</u> Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211.
- .09122 <u>T-1 Digital Access</u> Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0221.

.09123 At the customer's request and where feasible, MCI may permit the customer to obtain other forms of access to the customer's 800 Service terminating location, or MCI may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by MCI shall be calculated on an individual case basis. If MCI procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

### .0913 Business Line Termination

MONTHLY NON-RECURRING \$0.00

per service group \$0.00 \$0.00

.0914 <u>Special Access Surcharge 1</u>/ - Applicable for both Switched and Dedicated Terminating Access for MCI 800 Service.

[1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate.]

# .09141 Switched WATS Termination

per line MONTHLY NON-RECURRING N/A

.09442 <u>Dedicated Termination</u>: The monthly charge for Special Access Surcharge for each voice grade equivalent channel is shown in Sections C-2.02113 and C-2.02214 (no non-recurring charges apply).

.092 <u>Usage Charges</u>: Usage charges are determined by such variables as time of day at each terminating location, terminating access type and distance-sensitive Ranges associated with the area code of the MCI terminal location to which the customer is connected and each originating area code.

# a) TIME OF DAY DISCOUNT PERIODS

	MON	TUES WED	THUR FRI	SAT	SUN
8:00					
AM					
TO		BUSINESS			
		DAY			
4:59					
PM					
5:00					
PM					
TO		<b>EVENING</b>			EVE-
10:59					NING
PM					
11:00					

PM	
TO	NIGHT &
	WEEKEND
7:59	
AM	

# b) RANGES

See Part D of Table IV for the Range to be used for calls associated with the area code of the MCI terminal location to which the customer is connected and each originating area code.

# .0921 Per Minute Usage Charges

### .09211 Switched WATS Termination

RANGE	BUSINESS DAY	EVENING	NIGHT & WEEKEND
1	\$.2632	\$.2174	\$.1831
	.09212 <u>Dedicated Termination</u>		
RANGE	BUSINESS DAY	EVENING	NIGHT & WEEKEND
1	\$.1396	\$.1396	\$.1396
	.09213 Business Line Termina	<u>tion</u>	
RANGE	BUSINESS DAY	EVENING	NIGHT & WEEKEND
1	\$.2915	\$.2915	\$.2915

#### .093 Volume Discounts

Incremental Volume Discounts, as set forth below, are available to those MCI 800 Service customers who have established accounts with MCI and whose total monthly charge for usage under Section C-3.09211 through Sections C-3.09213 preceding equals or exceeds certain levels for a particular terminating location (MCI terminal). The discounts will be applied to the customer's monthly invoice and will be based on the total monthly usage in all three rate periods and for all service groups of the same termination type served off a particular MCI terminal. The discount is then applied to each of the terminating service groups based on their percentage of the total usage.

# .0931 Switched WATS Termination

0% on monthly usage between \$0 and \$50.00 5% on monthly usage between \$50.01 and \$350.00, plus 10% on monthly usage between \$350.01 and \$1,350.00, plus 15% on monthly usage above \$1,350.00

# .0932 Dedicated Termination

0% on monthly usage between \$0 and \$1,000
7% on monthly usage between \$1,000.01 and \$10,000.00, plus
12% on monthly usage between \$10,000.01 and \$30,000.00, plus
12% on monthly usage above \$30,000.00

# .0933 Business Line Termination

0% on monthly usage between \$0 and \$50.00 5% on monthly usage between \$50.01 and \$350.00, plus 10% on monthly usage between \$350.01 and \$1,350.00, plus 15% on monthly usage above \$1,350.00

# .094 Service Options:

.0941 Call Detail:

.09411 Call Detail on Magnetic Tape (per billing account)

MONTHLY NON-RECURRING \$150.00 \$500.00

.09412 Call Detail on Paper (per billing account)

MONTHLY NON-RECURRING \$50.00 \$150.00

\$00.01 per call

.095 <u>Feature Charges:</u> The following recurring and non-recurring charges apply to routing and coverage features associated with a specific MCI 800 telephone number.

.0951 <u>Dialed Number Identification Service (DNIS)</u>: This feature permits a customer with multiple 800 Service telephone numbers terminating in the same location to identify the specific 800 Service telephone number which was dialed by the calling party. DNIS is only available with Dedicated Access Line terminations equipped for this feature. Charges apply per terminating location.

**NON-RECURRING** 

MONTHLY INSTALLATION CHANGE \$500.00 \$50.00

# .096 Other Non-Recurring Charges:

Per Line/Channel Per Order

.0965 800 Number Change 1/ \$38.00 \$20.00

(per number)

[1/ Charge applies for a change in 800 Service telephone number or for the addition of a new 800 Service telephone number.]

.0966 Installation 2/ \$50.00

[2/ Refer to Section C-3.091]

# .097 Service Availability

Option H is available as follows:

A. Switched WATS terminating access is available in all exchanges which have been converted to equal access in the cities listed in Table II.

- B. Dedicated terminating access is available in the MCI Metropolitan Area Terminal City Locations set forth in Section C-7, Table I, Part B (for T-1 Digital Access) and Part A (for Analog Access).
- C. Business Line terminating access is available in all locations listed in Table II.

# .10 Option I (Vnet Service)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for intrastate calls between company locations as well as all calls within the entire state of Missouri.

Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and Termination; usage charges with associated Volume Discounts; Universal Range Privilege; a 7-digit customer-defined private dialing plan, 10-digit Exclusion, 10-Digit Private Dialing Plan, Accounting Codes and a consolidated invoice for all Vnet calls from all locations. They may also subscribe to optional features, including Customer Information Management (CIM) Access, Direct Termination Overflow, ID Codes, Call Detail Tapes, Customized Range Privileges and Network Information Management System (NIMS) Access.

### .101 Access/Termination Methods

.1011 <u>Dedicated Access/Termination</u>: The following Dedicated Access/Termination methods are available to customers of Vnet Service:

### .10113 Other Forms of Dedicated/Access Termination

At the customer's request and where feasible, MCI may permit the customer to obtain other forms of access to the customer's Vnet service; or MCI may procure other forms of access to such service. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges from any interface equipment associated with such access that is provided by MCI shall be calculated on an individual case basis. If MCI procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

### .1012 Shared Access

# .10121 Shared Access Methods

.101211

<u>Vnet Dial "1" Access</u> - available in MCI -served equal access exchanges. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers. Subscribers must dial the prefix "700" before a 7-digit private dialing plan number.

.101212

<u>Vnet Card Access</u>\* - available from any tone-dial phone via an "800" number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers.

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .102 <u>Access/Termination Charges and Surcharges</u>

.1021 Vnet Dial "1" Location Charge - applies to each Vnet Dial "1" location.

	Monthly	Installation
Per Vnet		
Dial "1"	\$11.00	\$200.00
location		

.1022 Vnet Card Surcharge - applies to each Vnet Card Call: \$0.40 per call [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .103 Usage Charges

.1031 Business Day Rates: The following rates apply 8 a.m. - 5 p.m. weekdays.

SWITCHED-SWITCHED CARD 2/ *		SWITCHED-DEDICATED DEDICATED-SWITCHED CARD 2/*		DEDICATED-DEDICATED 3/		
Mileage	First	Add'l	First	Add'l	First	Add'l
Band 1/	18 Secs.	6 Secs.	18 Secs.	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$.0799	\$.0266	\$.0479	\$.0159	\$.0257	\$.0086
293 - 430	\$.0873	\$.0291	\$.0547	\$.0183	\$.0294	\$.0098
431 - +	\$.0973	\$.0324	\$.0643	\$.0214	\$.0357	\$.0119

<sup>[1/</sup>Mileage is calculated by using the formula presented in Section C-6.01.]

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.1032 Non-Business Day Rates: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

<sup>[2/</sup> Usage charges for Vnet Card calls are based on switched access origination.]

<sup>[3/</sup> Reflects the transport portion of the call.]

			SWITCHED:	-DEDICATED		
	SWITCHED:	-SWITCHED	DEDICATED	D-SWITCHED		
	CARD 2/ *		CARD 2/ *		DEDICATED	D-DEDICATED 3/
Mileage	First	Add'l	First	Add'l	First	Add'l
Band 1/	18 Secs.	6 Secs.	18 Secs.	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$.0640	\$.0213	\$.0357	\$.0119	\$.0176	\$.0059
293 - 430	\$.0700	\$.0233	\$.0410	\$.0136	\$.0207	\$.0069
431 - +	\$.0776	\$.0259	\$.0484	\$.0162	\$.0250	\$.0083

<sup>[1/</sup> Mileage is calculated by using the formula presented in Section C-6.01.]

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .1033 Government Pricing Plan (GPP)

The following rates will be applied to the intrastate portion of usage for customers of Type 11, Type 12, Type 13 and Type 14 GPP's as described in MCI 's F.C.C. No. 1 Tariff, Section C-16.

.10331 Business Day Rates: The following rates apply 8 a.m. - 5 p.m. weekdays.

SWITCHED-SWITCHED			VITCHED-DEDIC	ATED
Mileage	First	Add'l	First	Add'l
Band 1/	18 Secs	6 Secs.	8 Secs.	6 Secs.
0 - 292	\$.0520	\$.0173	\$.0311	\$.0104
293 - 430	\$.0567	\$.0189	\$.0353	\$.0118
431 - +	\$.0630	\$.0210	\$.0419	\$.0140
[1/ Mileage is calculated by using the formula presented in Section C-				
6.01.]				

DEDICATED-SWITCHED			DEDICATED-DEDICATED	ATED 2/
Mileage	First	Add'l	First	Add'l
Band 1/	18 Secs.	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$.0311	\$.0104	\$.0164	\$.0055
293 - 430	\$.0353	\$.0118	\$.0191	\$.0064
431 - +	\$.0419	\$.0140	\$.0232	\$.0077
[1/ Mileage is calculated by using the formula presented in Section C-				
6.01.1				

[2/ Reflects the transport portion of the call.]

.10332 Non-Business Day Rates: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

SWITCHED-SWITCHED			ITCHED-DEDIC	ATED
Mileage	First	Add'l	First	Add'l
Band 1/	18 Secs	6 Secs.	8 Secs.	6 Secs.
0 - 292	\$.0416	\$.0139	\$.0233	\$.0078
293 - 430	\$.0454	\$.0151	\$.0265	\$.0088
431 - +	\$.0504	\$.0168	\$.0314	\$.0105
[1/ Mileage is calculated by using the formula presented in Section C-				
6.01.]	-	-	•	

<sup>2/</sup> Usage charges for Vnet Card calls are based on switched access origination.

<sup>[3/</sup> Reflects the transport portion of the call.]

DEDICATED-SWITCHED			DEDICATED-DEDICATED	ATED 2/
Mileage	First	Add'l	First	Add'l
Band 1/	18 Secs.	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$.0233	\$.0078	\$.0115	\$.0038
293 - 430	\$.0265	\$.0088	\$.0134	\$.0045
431 - +	\$.0314	\$.0105	\$.0162	\$.0054
[1/ Mileage is calculated by using the formula presented in Section C-				
6.01.]				

[2/ Reflects the transport portion of the call.]

.1034 Operator Assistance - For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.0266 and C-3.0264, respectively, will apply.

### .104 <u>Basic Feature Package Charge</u>

The Basic Feature Package, to which all Vnet customers subscribe, includes the availability of Dedicated and Shared Access and Termination; usage rates with associated Volume Discounts; Directory Assistance; plus the following:

7 digit customer-defined private dialing plan, used for:

- direct termination of calls dialed as 7-digit to customer locations
- optionally, for convenience in dialing locations reached via 10 digit numbers, Vnet converts the 7 digit number to the appropriate 10 digit number.

<u>10-Digit Private Dialing Plan</u> - used for direct termination of calls dialed as 10 digits, to customer locations.

<u>10-digit Exclusion</u> - Customer specifies individual called 10-digit phone numbers to be blocked.

<u>Consolidated Invoice</u> - A single consolidated billing statement for all calls placed via Vnet from all locations. Invoice includes call detail on paper at the customer's option.

<u>Universal Range Privilege</u> - A customer can specify the type of Vnet calls allowable for users on each Dedicated Access Line group, for each Vnet Card authorization code and for each Dial "1" ANI (originating telephone number) band for each ID code (see Section C-3.1055 regarding ID codes). The range privileges are defined as follows:

0= no calls allowed

1=on Vnet numbers (7- and 10- digit private dialing plan numbers)

2=Range 1 plus 10-digit off-Vnet numbers

Accounting Codes - A customer can specify that Accounting Codes are to be dialed from specific dedicated access line groups or from Dial "1" telephone numbers (ANIs). For Dial "1" access, the code must be two digits and cannot be used in combination with an ID Code (see Section C-3.1055). If the ANI is equipped for the code, the code will be dialed on all Vnet calls originated at that ANI. For Dedicated Access, the code may be dialed in combination with an ID Code and both the ID and Accounting Code may be of customerspecific length so long as the total number of digits of both does not exceed seven. If the dedicated access line group is equipped for the code(s), the customer can select, on that

line group, that either all originations must dial the code(s), or that only 10-digit originations must dial the code(s). Accounting codes are non-verified codes.

Installation
Per Customer
\$5,000.00

Basic Feature Package

# .105 Optional Features

.1051 <u>Configuration Management (CM) Access</u> - Access to the Vnet database to create, view and revise customer-specific Vnet data. Access is through customer-provided data terminal with either switched or dedicated line connection.

	Installation Per Customer	Monthly Per Customer
CM Access Switched Access 1/ Dedicated Access 1/ Reporting Capability and batch upload/	\$0 \$500 \$1,000	\$0 \$30 \$225 per line
download utility	\$0	\$100

[1/ Switched and dedicated access for CM may be used in conjunction with NIMS. For those customers who have previously installed NIMS dedicated access, no additional dedicated installation charge will apply.]

.1052 <u>Direct Termination Overflow</u> - Allows customer to designate that specific calls to specific terminating dedicated trunk groups are to be alternatively routed over shared MCI facilities if all the trunks in the target terminating dedicated trunk group are busy.

	Installation	Monthly
	Per Customer	Per Customer
DTO	\$ 500.00	\$ 300.00

.1053 <u>DTO Call Segment Charges</u> - Customer pays for two call segments for calls where the originating MCI switch and the serving MCI switch of the target terminating trunk group are different.

<u>Segment 1</u>: From originating point to target terminating dedicated trunk group. Transport charges (Section C-3.013 preceding) will apply.

<u>Segment 2</u>: From target terminating dedicated trunk group to destination telephone number. Call type specific usage charges (Sections C-3.103 preceding.

respectively) will apply. 1/

1/ If the mileage of Segment 2 of a DTO call is 0 to 20 miles, the Transport charge is zero. If the mileage is 21 miles or greater, the standard Transport rate schedule applies to this segment. (Transport rates referenced in Section C-3.103).]

.1054 Call Detail Tapes - Call detail records, including the price for each call, presented on magnetic tape.

Installation Monthly

Call Detail Tapes

**ID Codes** 

(per block of 1000)

EFFECTIVE: APRIL 30, 2022

Per Invoiced Per Invoiced
Account Account
\$0.00 \$0.00

.1055 ID Codes - Dialed for calls from each dedicated access line group or from Dial "1" telephone number (ANI) equipped for such codes. For Dial "1" access, the code must be two digits and cannot be dialed in combination with an Accounting Code (see Section C-3.104). If the ANI is equipped for the code, the code will be dialed on all Vnet calls originated at that ANI. For Dedicated Access, an ID Code may be dialed in combination with an Accounting Code (defined herein). Both the ID and Accounting Code may be of customer-specified length, so long as the total number of digits of both does not exceed seven. If the dedicated access line group is equipped for the code(s), the customer can select, on that line group, that either all originations must dial the code(s), or that only 10-digit originations must dial the code(s). ID Codes are verified codes and have Range Privileges associated with them. Charges for ID Codes will not be pro-rated to accommodate less than block increment.

Installation	Monthly
Per Customer	Per Customer
\$400.00	\$400.00

.1056 <u>Customized Range Privileges</u> - A customer can specify the type of Vnet calls allowable for users on each Dedicated Access Line group, for each Vnet Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID Code (see Section C-3.1055 regarding ID Codes). Customer can specify from 1 to 245 Customized Range Privileges. For each Customized Range Privilege, the customer defines the allowable area codes, and area codeexchange code combinations.

	Installation	Monthly	
	Per Customer	Per Customer	
Customized Range			
Privileges	\$0	\$0	

.1057 Network Information Management System (NIMS) Access - Access to the Vnet traffic and performance statistics from dedicated access locations, on a "next day" basis. Access is through the customer-provided data terminal with either switched or dedicated line connection.

	Installation	Monthly
	Per Customer	Per Customer
NIMS Access	\$0	\$0
Switched Access 1/	\$500	\$30
Dedicated Access 1/	\$1,000	\$225 per line

[1/ Switched or dedicated access for NIMS may be used in conjunction with CM. For those customers who have previously installed NIMS dedicated access, no additional dedication installation charge will apply.]

.1058 Switched 56 kbps Service

Switched 56 kbps Service offers dial-up service for transmitting data at a speed of 56 kbps. This service will require that a separate account number be established for each 56 kbps line. Customer access is available using either T-1 Digital or DDS local loops (See Section C-2.0231 for DDS access charges) at Switched 56 kbps service locations. Vnet customers who subscribe to this service are subject to a minimum monthly usage charge of \$50 per 56 kbps line. For those customers who exceed this minimum, the charge will not apply. This service is available to and from all locations listed in Table I, Part B.

# .1059 Vnet Market Area Calling: 1/

[1/ Effective December 5, 1998, this service will no longer be available to new customers.]

Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCIMetro Local Exchange Tariffs.

The rates specified in section C-3.1031 (Dedicated-Switched and Dedicated-Dedicated) will apply to all Market Area calls originating and terminating within the customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator service calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

### .106 Network Savings Plan

The Network Savings Plan offers discounts to customers based on Transport volume (minutes) and on whether customers commit to taking one to three years of service, or make no such commitment. The percentage discount under each option is determined based on the Vnet customer's entire Transport volume during the month. The discounts are applied against call type specific usage charges and DTO charges. The resultant amount is subtracted, before taxes, from the tariff charges. Customer's selecting these plans commit to the minimums specified below.

The Network Savings Plan commences either in the month the order is received, if the order is placed before the 15th day of the month, or, if the order is placed after the 15th day of the month, the month immediately following the order.

### .1061 Option 1

Customers selecting Network Savings Plan Option 1 will pay the Basic Feature Package Install Fee, and receive the following discounts. Year 1 discounts begin in the first billing month following selection of this option. Year 2 discounts begin in the thirteenth billing month. Year 3 discounts begin in the twenty-fifth billing month.

Monthly Revenue	Incremental Discounts %		
	Year 1	Year 2	Year 3
\$0 - \$ 10,000	3.5%	3.5%	3.5%
\$10,000.01 - \$ 15,000	8.4%	8.4%	8.4%
\$15,000.01 - \$ 20,000	8.4%	8.4%	29.6%
\$20,000.01 - \$ 30,000	13.2%	13.2%	29.6%
\$30,000.01 - \$300,000	22.8%	22.8%	29.6%
Above \$300,000	22.8%	25.7%	29.6%

Option 1 customers may cancel this option at any time without incurring an early termination charge.

# .1062 Option 2

Customers selecting Network Savings Plan Option 2 commit to one year of service, will not be charged the Vnet Basic Feature Package Install Fee, an will receive the following discounts. Year 1 discounts begin in the first billing month following selection of the option. Year 3 discounts begin in the twenty-fifth billing month.

Monthly Revenue	Incremental Discounts %		
	Year 1	Year 2	Year 3
\$0 - \$ 10,000	3.5%	3.5%	3.5%
\$10,000.01 - \$ 15,000	8.4%	8.4%	8.4%
\$15,000.01 - \$ 20,000	8.4%	8.4%	29.6%
\$20,000.01 - \$ 30,000	13.2%	13.2%	29.6%
\$ 30,000.01 - \$300,000	22.8%	22.8%	29.6%
Above \$300,000	22.8%	25.7%	29.6%

Option 2 customers who discontinue service during the first year after selecting Option 2 will be assessed a \$5,000 one-time charge for early termination liability.

# .1063 Option 3

Customers selecting Network Savings Plan Option 3 commit to three years of service, will not be charged the Vnet Basic Feature Package Install Fee, and will receive the following discounts:

Monthly Revenue	Incremental Discounts %
\$0 - \$ 10,000	3.5%
\$10,000.01 - \$ 15,000	8.4%
\$15,000.01 - \$ 20,000	29.6%
\$20,000.01 - \$ 30,000	29.6%
\$30,000.01 - \$300,000	29.6%

EFFECTIVE: APRIL 30, 2022

Above \$300,000 29.6%

Option 3 customers who discontinue service during the first three years of selecting Option 3 will be assessed a \$5,000 charge for early termination liability, plus a charge equal to five (5) percent of the total cumulative undiscounted usage (call type specific usage charges, and DTO) from the date Option 3 commences to the time of complete disconnect from Vnet.

# .1064 Option 4

Customers selecting Network Savings Plan Option 4 commit to three years of service, will not be charged the Vnet Basic Feature Package Install Fee, and will receive the following discounts.

Monthly Revenue	Incremental Discounts %
\$0 - \$ 10,000	2.0%
\$10,000.01 - \$ 15,000	6.9%
\$15,000.01 - \$ 20,000	6.9%
\$20,000.01 - \$ 30,000	23.6%
\$30,000.01 - \$300,000	31.4%
Above \$300,000	32.4%

Option 4 customers who discontinue service during the first three years of selection Option 4 will be assessed a \$5,000 charge for early termination liability, plus a charge equal to seven (7) percent of the total cumulative undiscounted usage (call type specific usage charges, and DTO) from the date Option 4 commences to the time of complete disconnect from Vnet.

# .107 <u>Service Conditions</u>

- A Vnet Card customer must incur at least \$25,000 per month in total Vnet charges excluding Vnet Card surcharges and must have a minimum of 5% of its traffic terminating over dedicated access/termination lines each month.
- 2. For each month that the conditions listed in #1 are not satisfied, the Vnet Card per call surcharge will be \$0.75 instead of \$0.25. There is no grace period for this condition.

# .108 Service Availability

Vnet Service is available as follows:

- A. T-1 Digital Access for Vnet is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7 Table I, Part B. This access method is also available in the cities set forth in Section C-7, Table IV, Part A, where facilities permit.
- B. Analog Local Access for Vnet is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.

# .109 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call.

# .11 Option J (MCI Vision) 1/

[1/Beginning July 1, 1996, Option J (MCI Vision) will no longer be available to new subscribers unless otherwise noted herein.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option J is an outbound customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and allows switched and dedicated termination. Option J is suitable for long distance calls within the entire state of Missouri. All rates and charges apply to all MCI Vision Programs unless otherwise specified. All Option J calls will be based on an 18-second minimum per call and six-second increments except for Operator Assisted calls, which are subject to a 60 second initial period and additional 60 second increments. All Option J Off-Peak Vision or MCI Vision Power Rate Off-Peak outbound calls are subject to a six second minimum initial period and additional six second increments. Inbound service ordered with Off-Peak Vision or the MCI Vision Power Rate Off-Peak Program are subject to an 18 second minimum initial period and additional six second increments. 2/

[2/ For customers currently enrolled in the Vision RPP Plan as described in MCI's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts effective on 2/1/95.]

Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated and Switched and Card Access and Dedicated Switched and WATS Access Line Termination; Time of Day Discounts; Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges; Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option H, except where otherwise noted.

# .111 Access/Termination Methods and Charges

# .1111 Outbound Services

# .11111 Dedicated Access/Termination

# .111111 T-1 Digital Access/Termination

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0221 as in effect on the date of the invoice.

# .111112 Analog Access/Termination

Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211 as in effect on the date of the invoice.

# .11112 Shared Access

.111121 Vision Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Available from any touch-tone phone via an "800" number. Calls can be made to anywhere within the state of Missouri.

### .1111211 Vision Card Surcharge

Applies to each Vision Card call other than calls to Directory Assistance.

\$0.95 per call

# .1111212 MCI Vision Power Rate 1/

Card Surcharge\*

[1/ The MCI Vision Power Rate Program will continue to be available to customers after July 1, 1996.] \$0.90 per call

# .111122 <u>Vision Switched Location Charge</u>

Applies to each Vision location with switched access.

Monthly Installation \$5.00 \$0.00

### .1112 Inbound 800 Services

The charges in Section C-3.091 apply.

# .1121 Outbound Service 1/2/

[1/Vision customers participating in MCI's Interstate Tariff Off-Peak Vision Program will receive a 10% Viscount off of Switched and Dedicated Intrastate Vision tariff rates. All Off-Peak Vision Program calls are subject to a 6-second minimum initial period and additional 6-second increments.]
[2/ The following intrastate usage rates will apply for Vision customers participating in MCI's Interstate Vision Regional Program. Participating customers are not eligible to receive additional Vision discounts. The Vision Card Access surcharge found in Section C-3.1111211 will apply to Card usage:

Switched/Card Access*	<u>Dedicated Access</u>
\$0.1878	\$0.1311]

Mileage	Switched	Dedicated	Card
Band 3/	<u>Access</u>	<u>Access</u>	Access*
0 - 100 miles	\$0.2729	\$0.1749	\$0.2695
101+ miles	\$0.2729	\$0.1749	\$0.2695

[3/ Mileage is calculated by using the formula presented in Section C-6.01.]

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### .1122 Inbound 800 Services

.11221 Per Minute Usage Charges: Inbound calls will be priced at rates specified below.

Business Line/
Switched WATS Access
Line Termination
\$0.3140

Dedicated Access
Line Termination
\$0.1538

### .112 Rates and Charges

# .1123 MCI Vision Power Rate Program 1/

 $\underline{\text{I1}}/\text{MCI}$  Vision Power Rate Programs will continue to be available to customers after July 1, 1996.]

### .11231 MCI Vision Power Rate

Inbound/Outbound Switched Access	\$0.2260
Inbound/Outbound Dedicated Access	\$0.1246
MCI Power Rate Card Access*	\$0.2260

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.11232 MCI Vision Power Rate Off-Peak - The following per minute usage rates will apply for both outbound and inbound usage. For MCI Vision Power Rate Card Off-Peak Access, the per minute usage rates found in section C-3.11231, as well as the per call surcharge found in Section C-3.1111212 will apply.

	Switched	Dedicated
	<u>Access</u>	<u>Access</u>
Peak	\$0.2497	\$0.1319
Off-Peak	\$0.1554	\$0.0932

- .1124 Operator Assistance For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.0266 and C-3.0264, respectively, will apply.
- .1125 Government Pricing Plan (GPP) 1/

  [1/ The Government Pricing Plan (GPP) will continue to be available to customers after July 1, 1996.]

The following rates will be applied to the intrastate portion of usage for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in MCI's F.C.C. No. 1 Tariff, Section C-16.

.11251 Business Day Rates: The following rates apply 8 a.m. - 5 p.m. weekdays.

	Switched		Dedicated	
Mileage	First	Add'l	First	Add'l
Band	18 Secs.	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$0.0560	\$0.0187	\$0.0335	\$0.0112
293 - 430	\$0.0611	\$0.0204	\$0.0380	\$0.0127
431 +	\$0.0679	\$0.0226	\$0.0451	\$0.0150

.11252 Non-Business Day Rates: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

	Switched		Dedicated	
Mileage	First	Add'l	First	Add'l
Band	18 Secs.	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$0.0448	\$0.0149	\$0.0251	\$0.0084
293 - 430	\$0.0448	\$0.0163	\$0.0285	\$0.0095
431 +	\$0.0543	\$0.0181	\$0.0338	\$0.0113

#### .113 Discounts

### .1131 Time of Day Discounts

A 20% discount will apply, on a call-by-call basis, to all inbound and outbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8 a.m. -5 p.m. weekdays). When a Vision Call is established in one rate period and ends in the other, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. This discount does not apply to usage by customers of MCI Vision Power Rate.

# .1132 <u>Dedicated Termination Discount</u> <u>2</u>/

[2/ The Dedicated Termination Discount and the Vision Services Package feature will continue to be available to customers after July 1, 1996.]

Upon a customer's written or verbal request all Vision Switched, Dedicated, and Card Access traffic, which is transmitted between locations of a customer and terminated by means of dedicated termination facilities, will receive a discount of \$0.02 per area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

# .1133 <u>Domestic Optimizer Discount</u>

A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance and MCI Vision Power Rate calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

# .1134 Volume Discounts

Volume Discounts, as set forth below, are available to those Vision customers whose total monthly combined inbound 800 and outbound usage and surcharges (not including the service fee or optional features charged) equal or exceeds \$1,000.00 per invoice. The discounts shown apply on an incremental basis and only for amounts in excess of each usage threshold. Usage charges for MCI Vision Power Rate Programs are not eligible to receive this discount.

Total Monthly Usage	Volume Discount
\$0 - \$999.99	0%
\$1,000.00 - \$4,999.99	5%
\$5,000.00 - \$9,999.99	8%
\$10,000.00 - \$19,999.99	11%
\$20,000.00 +	14%

# .114 <u>Vision Service Package</u> 1/

[1/ The Dedicated Termination Discount and the Vision Service Package feature will continue to be available to customers after July 1, 1996.]

The Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access, inbound 800, Time of Discounts, Long Distance Directory Assistance, plus the following:

### For Inbound 800 and Outbound Service:

Call Detail on Paper and/or Magnetic Tape - Call detail records, including the price for each call. One type of Call Detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic tape at these additional costs: \$25 one-time set up fee and \$25 per month.

# For Outbound Service:

Accounting Codes (up to 7-Digits) - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges - Customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code, for each Dial "1" ANI (originating telephone number), and for each ID code (see Section C-3.11243 regarding ID codes). The range privileges are defined as follows:

0 = no calls allowed

2 = the entire state of Missouri

The monthly MCI Vision Service Package Fee is \$50 per customer per month for those customers whose monthly usage is \$450 or less. The MCI Vision Service Package fee for customers whose monthly usage exceeds \$450 but less than \$500 will be charged the difference between the customers' actual usage in that month and \$500. Customers billing whose monthly usage exceeds \$500 will not be charged a monthly MCI Vision Service Package Fee.

# .115 Optional Features 1/

EFFECTIVE: APRIL 30, 2022

[1/ Optional Features will continue to be available to customers after July 1, 1996.]

# .11511 10-Digit Restriction

Customer specifies individual called 10-digit phone numbers to be blocked.

Monthly	Installation
Per Customer	Per Customer
\$ 25.00	\$ 25.00

### .11512 Custom Calling Range Privileges

10-Digit Restriction

Customer can specify the type of Vision calls allowable for users on each Dedicated Access Line Group, for each Vision Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code (see Section C-3.11243 regarding ID codes). For each Customized Range Privilege, the customer defines the allowable state, area codes, and area code-exchange code combinations.

	Monthly Per Customer	Installation Per Customer
Customized Range Privileges	\$ 25.00	\$ 25.00

# .11513 Personal ID Codes

A customer may elect to have an optional code, from 1-7 digits dialed after the telephone number (ANI) of a dedicated or Dial "1" call. These codes may be dialed in conjunction with accounting codes, with the total digit string not to exceed 7-digits. Personal ID codes will not be pro-rated to accommodate less than block increment.

	Monthly	Installation
	Per Customer	Per Customer
Personal ID Codes		
(Per Block of 1000)	\$ 25.00	\$ 25.00

### .11514 Remote Exchange

Allows the customer to establish a local number in a distance city.

	Monthly	Installation
	Per Customer	Per Customer
Remote Exchange	\$ 25.00	\$ 25.00

# .11515 Instant Ringdown

Customer may select a dedicated access line to have the capability to automatically dial another switched or dedicated location.

	Monthly	Installation
	Per Customer	Per Customer
Instant Ringdown	\$ 25.00	\$ 25.00

.11516 MCI Vision Invoicing 1/ - A customer must choose between two options of invoicing. With Consolidated Invoicing, a single monthly invoice will be rendered for all locations of a Corporate Enterprise. With the Location Level Invoicing option, each customer's account under the Corporate Enterprise will receive an individual invoice and will be responsible for remitting payment for usage and charges associated with that particular account. The Corporate Enterprise must accept contingent financial responsibility for all invoice charges to accounts electing this option.

[1/ For inbound 800 service, these invoicing options apply.]

Consolidated Invoicing	RECURRING \$0	INSTALLATION \$0	
Location Level Invoicing	\$25/Corporate Enterprise	\$3/Invoice	

MONTH

- .11517 <u>Direct Termination Overflow (DTO)</u> 1/: Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI facilities or to another dedicated trnk group, if all the trunks in the target terminating trunk group are busy.
- .11518 Interswitch DTO Call Segment Charges: Customer pays for two call segments for calls where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are different.
  - Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.1121) and the Dedicated Termination Discount (Section C-3.1123) will apply.
  - Segment 2: From the target terminating dedicated trunk group to destination telephone number or terminating dedicated trunk group. Dedicated Access charges (Section C-3.1121) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount will be taken if applicable.
- .11519 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.1121) and the Dedicated Termination Discount (C-3.1123) will be assessed where applicable for intrastate calls.

### .116 Service Availability

Vision Service is available as follows:

- A. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B. This access method is also available in the cities set forth in Section C-7, Table IV, Part A, where facilities permit.
- B. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
- D. Vision customers can terminate calls to all cities within the state of Missouri.

#### .117 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call.

# .13 Option L (MCI 900 Service)

MCI 900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment. It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 900 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call. Intrastate service is an add-on to the interstate 900 Service provided in MCI's F.C.C. Tariff No. 1.

### .131 Monthly Recurring Charges

.1311 <u>Termination Access Line Charges</u>: An MCI 900 customer must use Dedicated Access at each 900 Service terminating location. The access must provide hardware answer supervision.

# .13111 Dedicated Termination

- .131111 T-1 Digital Access Charges associated with T-1 Digital Access are billed in accordance with MCI 's F.C.C. Tariff No. 1, Section C-2.0221 and C-202221.
- .1312 <u>Special Access Surcharge</u> <u>1</u>/ Applicable for Dedicated Terminating Access to MCI 900 Service.
  - [1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).]
  - .13121 <u>Dedicated Termination</u>: The monthly charges for the Special Access Surcharge for each voice grade equivalent channel are shown in the table in Section C-2.02113 of MCI's F.C,C, Tariff No. 1. (No non-recurring charges apply).

.1313 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

1ST 30 SEC \$0.1550 ADD'L 6 SEC \$0.0310

- .132 <u>Feature Charges</u>: All optional features and discounts will be offered in accordance with MCl's F.C.C. Tariff No. 1.
- .133 <u>Service Availability</u> Service may be limited in certain areas as determined by MCl's F.C.C. Tariff No. 1.

# .16 Option O (MCI HotelDirect) 1/

[1/Beginning July 20, 1997, this service will no longer be available to new customers. The service will not be available to existing customers after twelve months from the effective date of this tariff.]

Option O is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option O calls are subject to a 30 second minimum initial period and are rounded to the next higher six second increment. All inbound Option O calls are subject to an 18 second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Option O is offered as an add-on to MCI's Interstate offering. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, and optional features will be billed in accordance with MCI 's F.C.C. Tariff No. 1.

# .161 Usage Charges

.1611 Outbound Service Per Minute Rates

 Switched
 Dedicated

 Peak
 Off-Peak
 Peak
 Off-Peak

 \$0.1944
 \$0.1555
 \$0.1271
 \$0.1017

.1612 Inbound Service Per Minute Rates

 Switched
 Dedicated

 Peak
 Off-Peak
 Peak
 Off-Peak

 \$0.2218
 \$0.1774
 \$0.1064
 \$0.0851

- .1613 Operator Assistance: Service is provided according to the provisions and rates as described in Section C-3.027.
- 1614 <u>Calling Card Access</u>: Calling Card Access rates and surcharges are charged pursuant to the terms and conditions as outlined in MCI 's F.C.C. Tariff No. 1.

.1615 <u>Directory Assistance</u>: In accordance with and subject to the provisions set forth in Section B-6.08, an undiscounted charge will be applied to each Directory Assistance call.

# .18 Option Q (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty and administrators of educational institutions and employees of governmental agencies that agree to act as MCI 's agent in connection with the provision of service.

Option Q customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of participating educational institutions or agency locations or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

# .181 <u>Usage Charges</u>

.1811 On-Site: The following per minute usage rates apply:

Range	Business Day	Evening	Night/Weekend
All	\$0.2437	\$0.1883	\$0.1634

.1812 Off-Site: The following per minute usage rates apply:

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	Night/Weekend
All	\$0.3000	\$0.1500	\$0.0900

- .1813 <u>Directory Assistance</u>: An undiscountable charge of \$.64 per call will be applied to each call requesting Directory Assistance.
- 1814 <u>DialHome</u>: DialHome allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones. The called party who accepts charges for the DialHome call is the customer for service under this Tariff. Customers will be charged the rates in Section C-3.1812 and the access surcharge in Section C-3.182 for each such call.
- 182. <u>Access Charges:</u> A per call surcharge of \$.75 will apply to each MCI MASTERS off-site call. The surcharge will also apply when placing Directory Assistance calls.
- 183. Optional Calling Plans: MCI MASTERS customers may enroll in the following Optional Calling Plan:
  - .1831 Optional Calling Plan Option 1: A variation of MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per-minute usage rates specified in section C-3.1812, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates for off site calls:

EFFECTIVE: APRIL 30, 2022

 Range
 Business Day
 Evening
 Night/Weekend

 All
 \$0.2803
 \$0.2165
 \$0.1879

<u>Access Charges</u>: Customers enrolled in the Optional Calling Plan Option 1 will be charged a per-call surcharge of \$.40 for off-site calls. The surcharge will also apply when placing Directory Assistance calls.

# .19 Option R (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate and terminated calls from any telephone within the state. All Option R calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI's agent in connection with the provisions of this service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating MCI as its Primary Interexchange Carrier (PIC); or, 2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers. Terms and conditions will be applied in accordance with MCI 's Tariff F.C.C. No. 1.

### .191 Usage Charges

.1911 The following per minute usage charges apply to all calls originating and terminating within the state:

<u>Peak</u> <u>Off-Peak</u> \$0.2500 \$0.1900

Peak rates apply from 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak rates apply at all other times.

#### .192 Features

- .1921 <u>Directory Assistance</u>: Directory Assistance will be provided as specified in Section B-6.08.
- .1922 <u>Personal Identification Number (PIN)</u>: Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

# .22 Option U (hospitalityMCI) 1/

[1/Beginning July 20, 1997, this service will no longer be available to new customers. The service will not be available to existing customers after twelve months from the effective date of this tariff.]

Option U is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Option U provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option U may be used for long

distance calls between customer locations and to other locations within the state. Upon enrollment a customer must commit to a term plan option and is bound by all terms and conditions as described in MCI 's F.C.C. Tariff No. 1. All intrastate Option U calls are subject to an 18-second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction us rounded to the nearest whole cent. When a hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines will be billed in accordance with MCI 's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option H (MCI 800 Service), except where otherwise noted.

# .221 Per Minute Usage Charges 1/

[1/ Peak rates will apply between 8 a.m. and 5 p.m. weekdays, and Off-Peak rates will apply at all other times.]

.2211 <u>Outbound Service</u> - The following per minute charges will apply to all outbound calls made within the state based on access type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Switched Access and Card	\$0.1812	\$0.1347
Dedicated Access	\$0.0999	\$0.0743

.2212 <u>Inbound Service</u> - The following per minute charges apply to inbound service calls as described in Section C-3.09, based on termination type and time of day.

<u>Peak</u>	Off-Peak
\$0.1812	\$0.1347
\$0.0999	\$0.0743
	\$0.1812

- .2213 <u>Card Access Surcharges</u> A per call surcharge of \$.75 applies to each hospitalityMCI calling card call, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2211.
- .2214 Other Charges Customers may receive Inbound Features as described in Section C-3.09 at the rates described in that section. In all instances, no discounts apply.
- .2215 <u>Directory Assistance</u> An undiscounted charge of \$.85 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.08.
- .2216 Operator Services For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.0266 and C-3.0264 respectively, apply.
- .2217 <u>Discounts</u> The customer will receive the following discounts based on total volume as indicated below:

## Term Commitment Length

Annual Volume	<u>1 year</u>	2 year	<u>3 year</u>
\$6,000	5%	8%	13%
\$12,000	5	8	13
\$24,000	5	8	13
\$36,000	5	8	13
\$48,000	5	8	13
\$60,000	5	8	13
\$84,000	5	8	13
\$120,000	5	8	13
\$180,000	5	8	13
\$240,000	5	8	13
\$360,000	5	8	13
\$480,000	5	8	13

.222 <u>Service Availability</u> - hospitalityMCI service is available to customers from all cities within the state.

## .25 Option X (networkMCI One)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option X (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option X is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option X calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

#### .251 Access/Termination Methods and Charges

.2511 Outbound and Inbound Service

.25111 Dedicated Access/Termination

.251111 T-1 Digital Access Termination

# MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0221 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Intergration Option: A form of T-1 Digital Access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same circuits.

Monthly Installation \$0.00

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

## .251112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Intergration Option: A form of access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels.

Monthly Installation \$0.00

## .25112 Shared Access

.251121 networkMCI One Switched Outbound Location Minimum
Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

## .251122 networkMCI One Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

.2511221

networkMCI One Card Surcharge: The following per call surcharge applies to each networkMCI One Card Call, other than callso to Directory Assistance which originate in the state. This per call charge applies in addition to the aplicable charges specified in section C-3.25211.

Surcharge: \$0.75 per call

.251123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.

.2511231

networkMCI One Toll Free Access Surcharge: The following charge applies to each networkMCI One Toll Free Remote Access call which originates within the state. This per-call charge applies in addition to the applicable charges specified in Section C-3.25211.

## .25113 Inbound Service

The access methods and charges specified in Section C-3.09 apply for networkMCI One Toll Free Service unless otherwise specified.

## .252 <u>Usage Rates and Charges</u>

.2521 Outbound and Inbound Service (Cont.)

.25211 Per Minute Usage Charges: The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

Access Type Rate

InterLATA

Switched Origination or Termination \$0.1604

Dedicated Origination or Termination	\$0.0917
networkMCI One Card Access*	\$0.1604
<u>IntraLATA</u>	
Switched Origination or Termination	\$0.1559
Dedicated Origination or Termination	\$0.0917
networkMCI One Card Access*	\$0.1559

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

- .25212 Operator Assistance: Operator Assistance is available for outbound calls made by customers using switched, including networkMCI One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-3.0266 and C-3.0264, respectively.
- .25213 <u>Directory Assistance</u>: An undiscountable charge of \$0.95 per call will be applied to each call requesting Directory Assistance for number within the state. Subject to provisions set forth in Section B-6.08 herein.

#### .253 Discounts

- .2531 <u>Dedicated Termination Discount</u>: All networkMCI One Switched, Dedicated, and Card Access outbound traffic which is transmitted between customer designated locations of a Corporate Enterprise and which is terminated by means of dedicated termination facilities will receive a discount of \$0.02 per minute. This discount will be applied before any other discounts.
- .2532 <u>networkMCI One Term Plan</u>: The networkMCI One Term Plan is a term plan, in lieu of all other tariffed term plans. Customers will receive the following discounts to Eligible Volume Usage. 1/[1/ Members of the Qualified Affinity Member Groups are eligible to receive an additional 2 percent discount on Eligible Volume usage for Annual Commitment levels in lieu of all other discounts.]
  - a. The following discounts apply to eligible inbound and outbound voice usage, Switched Data Usage, and T-1 Digital Access monthly charges.

	-	Term Commitment / D	<u>iscount</u>
Annual Volume Commitment	1 Year	2 Years	3 Years
\$ 6,000	1.0%	4.0%	7.0%
\$ 12,000	2.0	5.0	8.0
\$ 24,000	3.0	6.0	9.0
\$ 36,000	4.0	7.0	10.0
\$ 48,000	5.0	8.0	11.0
\$ 60,000	6.0	9.0	12.0
\$ 84,000	7.0	10.0	13.0
\$ 96,000	8.0	11.0	14.0
\$120,000	9.0	12.0	15.0

\$180,000	10.0	13.0	16.0
\$240,000	11.0	14.0	17.0
\$300,000	12.0	15.0	18.0
\$360,000	13.0	16.0	19.0
\$420,000	14.0	17.0	20.0
\$480,000	15.0	18.0	21.0

b. The following discounts apply to Digital Data Service Charges.

		Term Commitment / Di	iscount
Annual Volume Commitment	1 Year	2 Years	3 Years
\$ 6,000	1.0%	2.5%	3.5%
\$ 12,000	1.0	2.5	3.5
\$ 24,000	1.0	2.5	3.5
\$ 36,000	1.0	2.5	3.5
\$ 48,000	1.0	2.5	3.5
\$ 60,000	1.0	3.5	4.5
\$ 84,000	1.0	3.5	4.5
\$ 96,000	1.0	3.5	4.5
\$120,000	1.0	3.5	4.5
\$180,000	1.5	5.0	7.0
\$240,000	1.5	5.0	7.0
\$300,000	1.5	5.0	7.0
\$360,000	1.5	5.0	7.0
\$420,000	2.0	6.0	7.5
\$480,000	2.0	6.0	7.5

2533 <u>networkMCI One Market Area Calling: 1</u>/ Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCIMetro Local Exchange Tariffs.

[1/ Effective December 5, 1998, this service will no longer be available to new customers.]

The rates for intraLATA, Dedicated origination specified in section C-3.25211 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI discounts as outlined in MCI 's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator service calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

## .254 Non-Recurring Charges:

		Per Circuit or T-1 Channel	<u>Per Order</u>
.2541	Installation	see below	\$50
.2542	Expedite	\$0	\$105
.2543	Cancellation of Order	\$130	\$0
.2544	Service Conversion	\$0	\$50
.2545	Physical Change	\$100	\$50
.2546	Administrative Change	\$0	\$20

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

## .32 Option EE (MCI On-Net Services)

[¹ Effective January 5, 2004 Option EE (MCI On-Net Services) will no longer be available to new customers.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option EE provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option EE calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

This tariff is being offered to Missouri customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as provided in MCI's Interstate Tariff F.C.C. No. 1.

## .321 <u>Usage (Cont.)</u>

## .3212 Intrastate Usage Rates

.32121 <u>Outbound Rates:</u> The following per-minute rates will apply to Option EE usage. Usage charges are based on origination type.

Origination	Termination	Per-Minute
<u>Type</u>	<u>Type</u>	<u>Rate</u>
Local Network Connection	Local Network Connection	\$0.3030
Local Network Connection	Dedicated	\$0.3030
Local Network Connection	Switched	\$0.3130
Dedicated	Local Network Connection	\$0.3030
Dedicated	Dedicated	\$0.3030
Dedicated	Switched	\$0.3130
Switched	Local Network Connection	\$0.4801
Card*	Local Network Connection	\$0.4901
Switched/Card*	Dedicated	\$0.4801
Switched/Card*	Switched	\$0.4901

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.32122 <u>Inbound Rates:</u> The following per-minute rates will apply to Option EE usage. Usage charges are based on termination type.

Origination Type	Termination <u>Type</u>	Per-Minute <u>Rate</u>
Local Network Connection Local Network Connection Local Network Connection	Local Network Connection Dedicated Switched	\$0.3030 \$0.3030 \$0.4801
Switched	Local Network Connection	\$0.3130
Switched	Dedicated	\$0.3130
Switched	Switched	\$0.4901

- .3213 <u>Usage Rates for Operator Assisted Calling:</u> The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option EE Card Access), dedicated access, and half-net access. For calls originating over Local Network Connection facilities (as defined herein), an origination credit of \$0.0680 per minute will apply. For calls terminating over Local Network Connection facilities (as defined herein), a termination credit of \$0.01 per minute will apply. The origination and termination credits described above do not apply to Option EE card origination.
  - .32131 <u>Classification (A):</u> For calls within classification (a), as specified in Section C-3.026 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0263 will apply.
  - .32132 Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section C-3.026 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0263 will apply.
  - .32133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-3.026 (excluding

# MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-3.0264, will apply.

.3214 <u>Directory Assistance:</u> An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-6.08 herein.

#### .322 Option EE Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE Access (via an Option EE Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.3212 will apply. The following per-call surcharge will apply to each Option EE Card call, other than calls to Directory Assistance:

Surcharge

Per Call: \$0.90

#### .323 Option EE Toll Free Remote Access:

Allows access to the customer's Option EE network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option EE Card Access.

The following charge applies to each Option EE Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-3.3212:

Surcharge

Per Call: \$0.25

## .324 Option EE Term

The Option EE Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option EE through the Option EE Term Plan are subject to the terms and conditions outlined for Option RR in http://www.mci.com/service/. Except for the discount on eligible intrastate charges as defined below.

- .3241 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option EE Card, Option EE Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option EE Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- .3242 <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges.

Term Commitment 1 year Discount 3%

## .325 On-Net Plus Program

- .3251 <u>Eligibility:</u> To be eligible for this program, customers:
  - must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
  - must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9 as described in the "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/;
  - must be new business customers or existing business customers who is eligible for renewal of their contracts:

#### **Usage Charges:**

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

#### Intrastate Usage rates:

Origination Type: Outbound Local Network Connection Local Network Connection Local Network Connection Dedicated Dedicated Switched/Card* Switched/Card* Switched/Card*	Termination Type: Outbound Local Network Connection Dedicated Switched Local Network Connection Dedicated or Switched Local Network Connection Dedicated Switched Switched	1 Year \$0.0000 \$0.1943 \$0.1943 \$0.1943 \$0.3777 \$0.3777	2 Year \$0.0000 \$0.1867 \$0.1867 \$0.1867 \$0.3638 \$0.3638 \$0.3638
Origination Type: Inbound Local Network Connection Local Network Connection Local Network Connection Switched/Card* Switched/Card* Switched/Card*	Termination Type: Inbound Local Network Connection Dedicated Switched Local Network Connection Dedicated Switched Switched	1 Year \$0.1943 \$0.1943 \$0.3777 \$0.1943 \$0.1943 \$0.3777	2 Year \$0.1867 \$0.1867 \$0.3638 \$0.1867 \$0.1867 \$0.3638

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### .93 <u>Verizon Business Services I</u><sup>1</sup> (Contd.)

[¹ Effective February 1, 2005 Verizon Business Services I, will no longer be available to new customers.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# Intrastate Usage Rates:

### Alternative Rates:

The following per-minute rates will apply to VBS I usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination	Termination	
Type	Type	Rates
Local Network Connection	Local Network Connection	\$0.0600
Local Network Connection	Dedicated	\$0.0600
Local Network Connection	Switched	\$0.0600
Dedicated	Local Network Connection	\$0.0600
Dedicated	Dedicated	\$0.0115
Dedicated	Switched	\$0.0600
Switched/Card*	Local Network Connection	\$0.0600
Switched/Card*	Dedicated	\$0.0600
Switched/Card*	Switched	\$0.1153

#### Inbound

Alternative Rates: The following per-minute rates will apply to VBSI, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination	Termination	
Type	Type	Rates
Local Network Connection	Local Network Connection	\$0.0460
Local Network Connection	Dedicated	\$0.0460
Local Network Connection	Switched	\$0.0460
Switched/Card*	Local Network Connection	\$0.0460
Switched/Card*	Dedicated	\$0.0460
Switched/Card*	Switched	\$0.1060

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### Term Plan

The Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services I through the Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's Service Publication and Price Guide located on the Company's website at

http://www.verizonenterprise.com/us/publications/service\_guide/, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services I card, Verizon Business Services I Remote Access Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option HHHH Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts:</u> The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

# .104 <u>Verizon Business Services II<sup>1</sup></u>

[¹ Effective December 31, 2007, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# Intrastate Usage Rates:

# **Outbound**

Alternative Rates: The following per-minute rates will apply to option SSSS, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Termination	
Type	Rates
Local Network Connection	\$0.0600
Dedicated	\$0.0600
Switched	\$0.0600
Local Network Connection	\$0.0600
Dedicated	\$0.0115
Switched	\$0.0600
Local Network Connection	\$0.0600
Dedicated	\$0.0600
Switched	\$0.1153
	Type Local Network Connection Dedicated Switched Local Network Connection Dedicated Switched Local Network Connection Dedicated Local Network Connection Dedicated

#### <u>Inbound</u>

<u>Alternative Rates:</u> The following per-minute rates will apply to Option SSSS usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates,

Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the

absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination

and termination type.

Origination	Termination	
Type	Type	Rates
Local Network Connection	Local Network Connection	\$0.0460
Local Network Connection	Dedicated	\$0.0460
Local Network Connection	Switched	\$0.0460
Switched/Card*	Local Network Connection	\$0.0460
Switched/Card*	Dedicated	\$0.0460
Switched/Card*	Switched	\$0.1060

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### Option EEEE Term

The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services II through the Term Plan are subject to the terms and conditions outlined for Verizon Business Service II in the Company's Service Publication and Price Guide located on the Company's website at

http://www.verizonenterprise.com/us/publications/service\_guide/, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage Verizon Business Service II and Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Service II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts:</u> The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

## .111 Verizon Business Services III (Cont'd)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### Term Plan

The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Service III through the Verizon Business Service III are subject to the terms and conditions outlined for Verizon Business Service III in the Company's Service Publication and Price Guide located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a>, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Service III Card, Verizon Business Service III Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Service III Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

#### COMMON CONTROL SWITCHING ARRANGEMENT (CCSA) SERVICE

# .01 General Description

.012 (Cont.)

	Feature Limitations	
Basic Features	Option A	Option B
Authorization/Accounting Codes Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service	Limited to 9999 codes per dedicated access arrangement	Authorization codes are not available. Two digit accounting codes are available as a separate option under Section .0212.
Abbreviated Dialing Codes (Speed Numbers) Dialed codes to place calls to frequently dialed numbers for	Limited to two codes per dedicated	Not Available
the purpose of convenience.  Priority Level Routing Arrangement	access arrangement	
An arrangement to apply routing restrictions to certain trunk groups based upon individual	Limited to 3 priority levels. Feature is available only if the	Not Available

# MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

authorization codes. The customer shall designate the priority level assignments for its personnel by authorization code.

authorization code feature is also selected.

Tone Notification Before Automatic Selection of a Designated Trunk Group An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA switch.

Limited to a single trunk group.

Not Available

Call Detail and Summary by Authorization/Accounting Code

Call Detail

Limited to 2 copies/month

Limited to 2 copies/month

Summary by Authorization/ Accounting Code

Limited to 2 copies/month

Not Available

OR

OR OR

Call Records on Magnetic Tape If the customer elects to receive magnetic tapes, it is with the understanding that MCI retains all ownership of such tapes and that these tapes will be returned monthly to MCI per service instructions.

Limited to one magnetic tape per month

Limited to one magnetic tape per month

#### .02 Rates and Charges

# .021 Monthly Recurring Charges

## .0211 Basic Charges

.02111 <u>Dedicated Access Arrangement Charge:</u> The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI -provided dedicated access lines.

If the customer elects to access this service via an MCI interexchange facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

.02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.

.0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

# Monthly Charges

<u>Options</u>	Option A	Option B
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	\$20	Not Available
CCSA Area Code Traffic Summary Report	\$25	Not Available
CCSA Area Code Traffic Call Detail	\$30	N/A
Summary by Authorization/ Accounting Code and Call Records on Magnetic Tape. If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement.	\$20	N/A
Accounting Codes (2-digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting will not be prorated.)	N/A	\$15/99 Codes

# .022 Non-Recurring Charges

## Monthly Charges

.0221	Per Circuit End	Option A	Option B
	<u> </u>		
	.02211 Installation	\$120	\$120
	.02212 Physical Change	\$100	\$100
	.02213 Administrative Change	-0-	-0-
	.02214 Expedite	-0-	-0-
	.02215 Cancellation of Order	\$130	\$130
	.02216 Disconnection	-0-	-0-
	.02217 Billing Record Change	-0-	-0-
	.02218 Termination for communi-		
	cations facilities,		
	systems or services of		
	other participating		

	carriers	\$120	\$120
.0222	Per Order		
	.02221 Installation .02222 Physical Change .02223 Administrative Change .02224 Expedite .02225 Cancellation of Order .02226 Disconnection .02227 Billing Record Change	\$50 \$50 \$20 \$105 -0- -0-	\$50 \$50 \$20 \$105 -0- -0-

#### 6. RATE & MILEAGE TABLES

# METHOD FOR CALCULATION FOR AIRLINE MILEAGE

#### Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following formula:

## Metered Use Service

To determine the mileage between any two cities proceed as follows:

- 1. Obtain the "V" and "H" coordinates of the two cities.
- 2. Obtain the difference between the "V" coordinates of the two cities. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

- 3. Divide each of the differences obtained in 2 by three, rounding the quotient to the nearer integer.
- 4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in 3 by three, and repeat step 4. Repeat this process until the sum of the squares obtained in 4 is less than 1778.
- 5. The number of successive divisions by three in steps 3 and 4 determines the values of "H". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "H" preceding:

Н	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5 and, with any resulting fraction, round up to the next higher integer. This is the rate mileage except that when the number

obtained is less than the minimum rate mileage shown in #5 preceding. The rate mileage corresponding to the "H" value is applicable.

## Example:

The rate mileage between Kansas City and St. Louis is calculated as follows:

		V	Н
(a)	Kansas City	7027	4203
	St. Louis	6807	3482
(b)	Difference	220	721

- (c1) Divide each difference by three and rounding to nearer integer = 73 and 240
- (d1) square integers and add,  $73 \times 73 = 5,329$   $240 \times 240 = 57,600$ sum of squared integers 62,929

sum of squared integers is greater than 1777, so divide integers in (c1) by three and repeat (d1)

- (c2) divide integers in (c1) by three and rounding = 24 and 80
- (d2) square integers and add,  $24 \times 24 = 576$   $80 \times 80 = 6,400$ sum of squared integers 6,976
- (c3) divide integers in (c2) by three and rounding = 8 and 27
- (d3) square integers and add,  $8 \times 8 = 64$   $27 \times 27 = 729$ sum of squared integers 793

This sum of squared integers is less than 1778 and was obtained after three successive divisions by three, therefore, "H" = 3.

- (e) Multiply final sum of squared 793 integers by factor 72.9  $\times$  72.9 (corresponding to "H" = 3) 57,809.7
- (f) Square root of 57,809.7 = 240 and a fraction, which is rounded up to 241 miles (fractional miles are considered full miles). The 241 miles is larger than the minimum of 121 miles applicable when "H" = 3, so the rate mileage is 241 miles.

#### SERVICE AVAILABILITY TABLES

#### TABLE IV

OPTION C (MCI WATS) AND OPTION D (PRISM I)

Part A: Option C and D are available for call origination in the following locations within the State of Missouri. Option D (Prism I), with T-1 Digital Access, is available where facilities permit.

Columbia	Joplin	St. Louis
Creve Coeur	Kansas City	Springfield
Independence	Olivette	

Part B: Option C and D are available for call termination in the following cities and all other cities within the State of Missouri.

Cape Girardeau Joplin
Columbia Olivette
Creve Coeur St. Charles
Independence St. Joseph
Kansas City St. Louis
Jefferson City Springfield
Valley Park

Part C. SERVICE AREAS - MCI WATS Service Areas provide for calling within distinct geographical areas. There are five service areas for each originating state. Service to a higher numbered service area includes service to all lower numbered service areas.

SERVICE ARE							
STATE	1	2	3	4	5	5	5
MO	AR IL-N IL-S IA KS KY MO NE OK TN	IN LA MS WI	AL GA MI MN OH SD TX WV	CO DE DC FL MD NM NC ND PA SC VA WY	AZ CA CT ID ME MA MT	NV NH NJ NY OR PR RI UT VT	VI WA HI AK

# Part D. RANGES FOR OPTION D (PRISM I), AND OPTION H (MCI 800 SERVICE)

The following Table contains the Range designations for all Option D, and H originating and terminating area codes:

	TERMINATING				
ORIGINATING	314	417	816	573	660
314	1	1	1	1	1
417	1	1	1	1	1
816	1	1	1	1	1
573	1	1	1	1	1
660	1	1	1	1	1

# GRANDFATHERED SERVICES, Subsection B

Subsection B contains material previously in Company tariff No. 3, reflecting the sections and numbering as used in that tariff.

Effective on or after August 8, 2016, MCI Communications Services LLC will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

# 5. <u>SERVICE DESCRIPTIONS AND CHARGES</u> (Cont'd)

# 5.1. MTS Service (Cont.)

## 2. Product Types

## (a) Option A- Basic MTS

Basic MTS service is a mileage-sensitive product whose usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

## (1) Usage Charges

## (i) INTERLATA RATE PER MINUTE

		<b>Business Day</b>	<u>Evenin</u>	g/Holiday	Night/W	<u>eekend</u>
<u>Mileage</u>	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0880	\$0.0720	\$0.0704	\$0.0576	\$0.0572	\$0.0468
11- 14	0.1200	0.1040	0.0960	0.0832	0.0780	0.0676
15- 18	0.1440	0.1280	0.1152	0.1024	0.0936	0.0832
19- 23	0.1720	0.1360	0.1408	0.1088	0.1144	0.0884
23- 28	0.2040	0.1408	0.1748	0.1280	0.1456	0.1040
29- 33	0.2200	0.1560	0.1876	0.1408	0.1560	0.1144
34- 40	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
41- 50	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
51- 60	0.2520	0.2040	0.2004	0.1620	0.1664	0.1352
61- 80	0.2600	0.2120	0.2068	0.1684	0.1716	0.1404
81-100	0.2760	0.2200	0.2196	0.1748	0.1820	0.1456
101-125	0.2760	0.2440	0.2196	0.1940	0.1820	0.1612
126-150	0.2840	0.2600	0.2260	0.2068	0.1872	0.1716
151-190	0.2920	0.2680	0.2324	0.2132	0.1924	0.1768
191-300	0.3000	0.2760	0.2388	0.2196	0.1976	0.1820
301-430	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028
431+	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028

## (ii) <u>INTRALATA RATE PER MINUTE</u>

		<b>Business Day</b>	<u>Evenin</u>	g/Holiday	Night/W	eekend
<u>Mileage</u>	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0800	\$0.0720	\$0.0640	\$0.0560	\$0.0560	\$0.0480
11- 14	0.1120	0.0960	0.0880	0.0800	0.0720	0.0640
15- 18	0.1440	0.1280	0.1120	0.1040	0.0960	0.0800
19- 23	0.1920	0.1360	0.1520	0.1120	0.1280	0.0880
23- 28	0.3040	0.1600	0.2400	0.1280	0.2000	0.1040

29- 33	0.3200	0.1760	0.2560	0.1440	0.2080	0.1120
34- 40	0.3360	0.1920	0.2720	0.1520	0.2160	0.1280
41- 50	0.3520	0.2000	0.2800	0.1600	0.2320	0.1280
51- 60	0.3760	0.2240	0.3040	0.1760	0.2480	0.1440
61- 80	0.3920	0.2400	0.3120	0.1920	0.2560	0.1600
81-100	0.4000	0.2480	0.3200	0.2000	0.2640	0.1600
101-125	0.4000	0.2720	0.3200	0.2160	0.2640	0.1760
126-150	0.4080	0.2960	0.3280	0.2400	0.2640	0.1920
151-190	0.4480	0.3200	0.3600	0.2560	0.2880	0.2080
191-300	0.4640	0.3280	0.3680	0.2640	0.3040	0.2160
301-430	0.4720	0.3440	0.3760	0.2720	0.3040	0.2240
431+	0.4880	0.3520	0.3920	0.2800	0.3200	0.2320

## (iii) LEC Billed Measured Service Surcharge

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

- Using an accepted company access code (e.g., 10XXX) from a line not presubscribed to the company; or
- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with Company or another carrier using the Company network).

Such LEC Billed Measured Service calls may be routed to the Company network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the Basic MTS per minute rates listed above and a \$0.80 surcharge will apply to each call.

## (c) <u>Dial USA</u>

## (1) Description

A one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

## (2) <u>Usage Charges</u>

## (i) <u>INTERLATA RATE PER MINUTE</u>

		<u>Business Day</u>	<u>Evenin</u>	<u>g/Holiday</u>	Night/W	<u>eekend</u>
<u>Mileage</u>	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0990	\$0.0890	\$0.0742	\$0.0712	\$0.0595	\$0.0568
11- 14	0.1386	0.1286	0.1059	0.1029	0.0836	0.0835
15- 18	0.1683	0.1583	0.1297	0.1266	0.1034	0.1025
19- 23	0.2079	0.1682	0.1615	0.1345	0.1300	0.1093
23- 28	0.2673	0.1979	0.2119	0.1583	0.1703	0.1286
29- 33	0.2871	0.2177	0.2249	0.1741	0.1799	0.1415
34- 40	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
41- 50	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543

51- 60	0.3069	0.2573	0.2400	0.2058	0.1929	0.1672
61- 80	0.3168	0.2672	0.2488	0.2137	0.1997	0.1736
81-100	0.3366	0.2771	0.2643	0.2217	0.2109	0.1801
101-125	0.3366	0.3068	0.2643	0.2454	0.2114	0.1994
126-150	0.3465	0.3266	0.2722	0.2613	0.2183	0.2123
151-190	0.3564	0.3365	0.2802	0.2692	0.2245	0.2187
191-300	0.3663	0.3464	0.2911	0.2771	0.2304	0.2251
301-430	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509
431+	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509

#### (ii) INTRALATA RATE PER MINUTE

		<b>Business Day</b>	<u>Evenin</u>	g/Holiday	Night/W	<u>eekend</u>
<u>Mileage</u>	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.1020	\$0.0850	\$0.0864	\$0.0720	\$0.0702	\$0.0585
11- 14	0.1360	0.1190	0.1152	0.1008	0.0936	0.0819
15- 18	0.1785	0.1530	0.1512	0.1296	0.1228	0.1053
19- 23	0.2295	0.1700	0.1944	0.1440	0.1579	0.1170
23- 28	0.3570	0.1955	0.3024	0.1656	0.2457	0.1345
29- 33	0.3910	0.2125	0.3312	0.1800	0.2691	0.1462
34- 40	0.4080	0.2295	0.3456	0.1944	0.2808	0.1579
41- 50	0.4250	0.2465	0.3600	0.2088	0.2925	0.1696
51- 60	0.4590	0.2720	0.3888	0.2304	0.3159	0.1872
61- 80	0.4760	0.2975	0.4032	0.2520	0.3276	0.2047
81-100	0.4845	0.3060	0.4104	0.2592	0.3334	0.2106
101-125	0.4930	0.3315	0.4176	0.2808	0.3393	0.2281
126-150	0.5185	0.3570	0.4392	0.3024	0.3568	0.2457
151-190	0.5440	0.3740	0.4608	0.3168	0.3744	0.2574
191-300	0.5695	0.3995	0.4824	0.3384	0.3919	0.2749
301-430	0.5780	0.4165	0.4896	0.3528	0.3978	0.2866
431+	0.5950	0.4335	0.5040	0.3672	0.4095	0.2983

## (3) <u>Volume Discounts</u>

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

Total Monthly <u>Usage</u>	<u>Day</u>	<u>Eve</u>	Night/Wkend
\$ 100 & Over	2%	0%	0%

# (4) Billing Increments

Usage is billed in one (1) minute increments and rounded to the next higher one (1) minute increment thereafter.

## 5.2 <u>Toll-Free Service</u>

# 1. <u>Description</u>

A. Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the Customer

to receive toll-free service calls at their residence or place of business.

- B. The Company reserves the right to require an applicant for the Company's Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company also reserves the right to withdraw service without notice in the event the Customer is using the service to commit unlawful acts. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- C. Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- D. The Customer must obtain an adequate number of access lines for Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Toll-Free Service to any Customer that fails to comply with these conditions.
- E. Use of numbers: Each Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with Toll-Free Service that has not been placed in actual and substantial use during the first 60 day period after service activation may be redesignated as a spare number in the SMS toll-free database by the Company upon written notice to the Customer.
- F. If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than 10 numbers reserved. Any reservation shall be for no more than 60 days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after Toll-Free Service has been in actual and substantial use for a consecutive 60 day period.

Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, Toll-Free Service Customers do have a controlling interest in this toll-free number(s). Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Resp. Org.

- G. If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.
- H. Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/toll-free; 2) creating and maintaining the toll-free number Customer record in the SMS/toll-free; and 3) provision of a single point of contact for trouble reporting.
- I. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company, upon such notice, shall immediately cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.
- J. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by a Customer from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- K. In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- L. In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.
- M. It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's Toll-Free Service is

connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

# N. <u>Toll-Free Feature Charges</u>

Feature Charges are determined by the specific feature requested by a Company Toll-Free Customer. These changes are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

Monthly <u>Feature</u> Toll-Free Number Charge	Set-Up Charge	Recurring Charge
(per toll-free number)	N/C	\$ 10.00
Reservation Charge (per toll-free number/ max. 10 numbers per Customer)	\$ 35.00	N/C
After Hours Voice Messaging (per toll-fr	ree number)	
Option A - Announcement Only Option B - Announcement w/Message Option C - Announcement w/Message	\$ 25.00 \$ 25.00	\$ 30.00 \$ 40.00
and Outdial	\$ 25.00	\$ 50.00
Real-Time ANI Delivery (per Trunk group)	\$350.00	\$200.00
<u>Dedicated Termination Overflow</u> (per toll-free number)	N/C	\$ 50.00
Point of Call Routing (per toll-free number)	\$100.00	\$ 50.00
Time of Day Routing (per toll-free number)	\$100.00	\$ 50.00
Command Routing (per toll-free number)	\$100.00	\$ 50.00
Percent Allocation Routing (per toll-free number)	\$100.00	\$ 50.00
Dialed Number Identification Service (D (per toll-free number)	NIS) \$100.00	\$ 50.00
Day of Week Routing (per toll-free number)	\$100.00	\$ 50.00
Change Toll-Free Destination Number (via service order)	\$ 15.00	N/C

Expedite Toll-Free Service Order (per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$ 25.00	N/C
Add/Change Canadian Toll-Free Origination	N/C	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	N/C	N/C
Toll-Free Referral Recordings	\$ 25.00	\$ 30.00
Nationwide Toll-Free Directory Listing (per toll-free number)	\$ 15.00	\$ 12.50
Expedite Directory Listing - Major	\$ 25.00	N/C
Expedite Directory Listing - Minor	\$ 20.00	N/C

## O. Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

Service Charge Charge	Monthly Set-Up	Recurring
Set Up Toll-Free Number (per toll-free number)	\$ 50.00	\$ 1.00

Modify Toll-Free Record (Add/Change toll-free Number, Vertical or Enhanced Features) \$ 25.00 N/C

# P. <u>Takeback and Transfer (TBX)</u>

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 5.4.11 and the following additional charges will apply.

# **Service**

One Time Installation Charge: \$500.00

Monthly Recurring Charge (per 8XX No.): \$80.00 Change Charge: \$100.00 Per Call Surcharge: \$0.04

#### 2. Product Types

#### A. Inward Calling Service

This service permits intrastate calls to be delivered to a customer's location from stations throughout the state. The Toll-Free Service customer is billed for the calls rather than the calling party. Different service options are available depending on the type of access connection between the customer and the Company.

The applicable usage rate depends upon the customer's service option, the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in increments of six seconds and subject to a minimum average requirement of 30 seconds per call during a billing period. Discounts are given based upon the customer's usage volume and the applicability of any optional billing plan discounts. A minimum usage requirement applies to Dedicated Termination arrangements. Service ordering charges and access and installation charges apply to this service, as well as a monthly charge for the Toll-Free Service number (s) provided.

## 1. <u>Service Options</u>

Toll-Free Service calls may be delivered to the customer one of two ways depending upon the service option ordered.

Shared Termination - Exchange access line connection.

<u>Dedicated Termination</u> - Connection is made to Toll-Free Service via a dedicated analog or DS-1 access facility.

## 2. Service Availability

The service options are available as follows:

<u>Shared Termination</u> - Service is available at Local Exchange Carrier (LEC) offices having equal access capabilities which are served by the Company.

 $\underline{\text{Dedicated Termination}}$  - Service is available in the cities of Kansas City and St. Louis.

## 3. Rate Periods

Rate periods apply as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

DAY RATES apply from 8 a.m. to, but not including, 5 p.m.
 Monday through Friday

- EVENING RATES apply from 5 p.m. to, but not including, 11 p.m.
   Sunday through Friday
- NIGHT RATES apply from 11 p.m. to, but not including, 8 a.m. seven days a week.
- \_ WEEKEND RATES apply from 8 a.m. to, but not including, 11 p.m.
- \_ Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

## 4. Usage Charges

## (1) Rate Per Minute

	<u>Day</u>	<u>Evening</u>	Night/Weekend
Shared Termination:	\$.2225	\$.2000	\$.1750
Dedicated Termination:	\$.1400	\$.1275	\$.1000

## (2) <u>Usage Volume Discounts</u>

#### **Shared Termination**

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	N/W
\$0-\$249.99	0.0%	0.0%	0.0%
\$ 250- 499.99	3.5%	2.0%	2.0%
\$ 500- 999.99	8.5%	5.0%	5.0%
\$1000+	12.5%	9.0%	6.5%

## **Dedicated Termination**

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	<u>N/W</u>
\$0-\$ 999.99	0.0%	0.0%	0.0%
\$1000- 2499.99	5.0%	3.0%	3.0%
\$2500- 4999.99	6.5%	3.0%	3.0%
\$5000+9999.99	8.0%	5.0%	5.0%
\$10000+	12.0%	6.0%	6.0%

Minimum Usage Requirement - There is a minimum average usage requirement per activated voice grade equivalent line in a customer's dedicated access line group. If actual usage does not meet or exceed the minimum usage amount, this minimum amount will be billed in lieu of the actual usage charges.

Monthly Usage Requirement: \$125 per line

## 5.3 Complementary Services

#### 1. <u>Directory Assistance</u>

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One requests may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$1.40

#### 2. Operator Services

#### A. General

Operator Services will be offered to the Company subscribers served from equal access offices. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations. The rates and service charges in Section 5.3.2.D apply to "0+", "0-" and "00" calls, including calls dialed using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of: 1) residential and business subscribers; or 2) local exchange carrier customers not presubscribed to the Carrier. Operator Service rates will apply to the following types of calls.

- a. <u>Customer Dialed Calling Card Station</u> Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.
- b. <u>Operator Station</u> Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- c. <u>Person-to-Person</u> Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

## B. Regulations

- a. The Company will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) the Company's knowledge.
- b. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- d. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange company (LEC) billings.
- e. The Company shall be listed on the LEC billing if the LEC has multicarrier billing ability.
- f. The Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.
- g. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- Upon request, the Company will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

## C. Regulations Applicable to Inmate Collect Only Service

#### a. Description

Inmate Collect Only Service permits inmates or residents to place collect calls over the Company's Network from authorized telephone numbers in a controlled environment. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, mental institution, or job corp center where potential usage by inmates or residents warrants establishing the service.

#### General Regulations

- (1) Subject to other applicable provisions of this Tariff, inmate collect only service:
  - (a) Will be arranged for outward calling only;
  - (b) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;
  - (c) Shall be arranged to block Directory Assistance calls;
  - (d) Shall arrange to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, toll-free, 900, 976, 950, 911, and 10XXX;

- (e) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
- (f) At the request of facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;
- (g) May be arranged to limit the number of calls or call attempts to any single telephone number.
- (2) At the request of the facility, the Carrier may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.
- (3) At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on the coinless telephones on the premises of the state and federal prisons subject to the following conditions:
  - (a) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and
  - (b) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.

The Carrier's name will be announced at least once during each call. The Carrier will furnish posting materials for the use of the facility.

Rates for Inmate Collect Only Service are set forth in Section 5.3.2.D (following).

## D. Charges

## a. <u>IntraLATA/InterLATA Per Minute Rates</u>

Mileage	<u>Day</u>		<u>Eve</u>	ning	Night/We	ekend
Band	1 <sup>ST</sup>	<u>Add'l</u>	<u>1<sup>ST</sup></u>	Add'l	1 <sup>ST</sup>	<u>Add'l</u>
0- 10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11- 14	.1725	.1495	.1380	.1196	.1121	.0972
15- 18	.2039	.1840	.1656	.1472	.1346	.1196
19- 23	.2326	.1955	.1794	.1564	.1645	.1271
24- 28	.2473	.1955	.1955	.1673	.1898	.1449
29- 33	.2473	.2013	.1978	.1794	.1955	.1599
34- 40	.2795	.2415	.2070	.1875	.2047	.1748

41- 50	.2795	.2438	.2070	.1892	.2047	.1748
51- 60	.2910	.2553	.2165	.1961	.2053	.1794
61- 80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431+	.4405	.3939	.3393	.3025	.2881	.2570

## b. Per Call Surcharges

Customer Dialed Bong Calling Card	\$1.00
Customer Dialed Bong Credit Card	\$1.00
Operator Dialed Calling Card Station	\$2.25
Operator Station:	
Collect	\$2.25
Prison Collect	\$3.00
Billed to Third Party	\$2.35
Person-to-Person	\$4.90
Operator Dialed Surcharge 1/	\$1.15

[1/ An additional surcharge applies to calls in which the customer has the capacity to dial the number, but has the operator dial instead.]

#### 3. Operator Services for Traffic Aggregators

#### General

Operator Services will be offered to traffic aggregators (i.e., hotels, hospitals, payphones, etc.) for use by end users from customer provided stations. The same regulations and rates previously listed in the preceding Operator Services section will be applied to traffic aggregators and end users; however, the following additional regulations will be applied specifically to traffic aggregators.

- a. The Company will refuse operator services to traffic aggregators which block access to other carriers.
- b. Traffic aggregators will post and display information including (1) that the Company is the operator service provider, (2) detailed complaint procedures, and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

## 2. Charges

The applicable per minute rates and operator surcharges may be found in Section 5.3.2.D, Operator Services.

## 3. OnLine Calling Card

## A. Description

OnLine calling card is available to residential and commercial customers. Travel Cards previously issued to Military Communications Center, Inc. ("MCC") will be

provided service under the terms and rates of this section. Non-Company customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Incremental usage rates apply. Total monthly usage contributes to volume discount. The volume discount is applied retroactively to peak usage only.

As an introductory offer, new customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## 2. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

#### (a) Per Minute Rates (\$)

Time of Day	Rate Per Minute
Peak	\$0.3400
Off-Peak	\$0.3400

#### (b) Commercial Volume Discount

\$25.00 - \$249.99 8.70% \$250.00 - \$2499.99 13.04% \$2500.00 + 21.74%	Usage Level	Percent Discount
	\$250.00 - \$2499.99	13.04%

#### (c) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

## (d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

## B. <u>Service Arrangements and Usage Charges</u> (Cont'd)

## 3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

#### (a) Per Minute Rates (\$)

Peak \$0.30 Off-Peak \$0.30

## (b) Stand Alone Volume Discount

Usage Level	Percent Discount
USauc Level	i Giogni Discount

\$25.00 - \$249.99 8.70% \$250.00 - \$2499.99 13.04% \$2500.00 + 21.74%

## (c) <u>Billing Increments</u>

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

#### (d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

#### 4. Operator Assisted OnLine Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 5.1.2(c).

#### (a) Per Call Surcharge

The following surcharges are in addition to the per minute rates found in Section 5.1.2

# Per Call Charge

Station-to-Station \$1.50 Person-to-Person \$3.00

## 5. SCHEDULE C OnLine Rate Schedule

## (a) Per Minute Rates (\$)

---- Time of Day ----

<u>Usage Level</u> <u>Peak</u> <u>Off-Peak</u>

\$ 2,500-\$10,000.99 .180 .130 \$10,001-\$25,000.99 .170 .130 \$25,001 + .165 .130

# (b) <u>Minimum Usage Per Month</u>

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

#### (c) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

### (d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge \$0.65

(e) SCHEDULE C OnLine Service is not available as a resale product.

#### WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability. Several available features include Call Reorigination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

#### A. WorldCom Calling Card

# .1 Direct Dial Rate Schedule

## (a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.3400

#### (b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

# (c) Per Call Surcharge:

(1) The Per Call Surcharge is in addition to the per minute rate found in (a) above.

# MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

Per Call Surcharge: \$0.4000

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.6500

## .2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.5000

(b) <u>Billing Increments</u>:

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge:

Station-to-Station \$1.50 Person-to-Person \$3.00

## B. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

#### .1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.3000

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

(1) There is no Per Call Surcharge for direct dialed calls.

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

#### 5.4 Other Service Arrangements

# 1. <u>Military Phone Center</u>

## A. <u>Service Description</u>

Military Phone Center Service is an outbound Military Switched Network Communications service whereby transient users (i.e., soldiers on military bases) place one or more calls from designated phone centers owned and/or operated by the company on its agent. Phone centers consist of kiosks or similar facilities containing specialized public telephones. The phone centers are operated by the company or agent personnel under contract with a host facility (typically a military base). Calls are timed and users pay for services rendered before leaving the facility. Calls are billed in one minute increments with a one minute minimum applied. Payment may be made in cash, by credit card or by personal check. The company reserves the right to request reasonable assurance of creditworthiness before accepting credit cards or personal checks. However, customers need not presubscribe or contract for service, other than their agreement hereunder to pay for services rendered on a per call basis. No minimum commitment is required. The following per minute rates will apply.

#### B. Usage Charges

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Bands	\$.2270	\$.2070	\$.1650

#### 3. "The Answer" Family of Services

#### A. <u>Description</u>

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll-free product via regular business lines. "The Answer" IV is a toll-free product via customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V OnLine World Calling Card is available as a calling card service.

## B. Rate Periods

- 1. <u>Peak</u> All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.
- 2. Off Peak All calls that occur between 7PM and 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.
- 3. "The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International which is billed in thirty (30) second initial increments and are rounded to the next higher six (6) second increment). "The Answer" V Online Calling Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

#### C. Rate Schedule - "The Answer" IV

Rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 5.4.3.G.1 following.

"The Answer" IV

Peak Off Peak

\$.1617 \$.1294

- D. "The Answer" Service for intrastate use are sold as an add-on service to the Company's interstate Answer Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.
- E. <u>"The Answer" Extended Service Plan ("ESP")</u>

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in Section 5.4.3.E.6. Customers who elect the Answer ESP option are subject to the following:

- Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- 4. Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the

number of full or partial months remaining in the term in one lump sum. This charge will not apply to Company Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.

- 5. All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.
- 6. Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the "The Answer" V OnLine World calling card service.
- 7. Customers who subscribe to "The Answer" through an ESP option will receive the discounts listed in Section 5.4.3.G.2 in lieu of those described above.
- 8. This additional discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.
- Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.

#### F. "The Answer" V - OnLine Calling Card Service

#### 1. <u>Direct Dial Rate Schedule</u>

#### (a) Per Minute Rates (\$)

Time of Day	Initial Rate	Add'l Per Minute per 6 second
Peak	\$0.3400	\$.0300
Off-Peak	\$0.3400	\$.0300

#### (b) <u>Billing Increments</u>

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

#### (c) Per Call Surcharge

(1) The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$0.50

(2) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$0.50

#### 2. "The Answer" V - OnLine Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2(c).

### (a) <u>Billing Increments</u>

All "The Answer" V OnLine World calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.

#### (b) Per Call Surcharges

Station-to-Station Person-to-Person

The following surcharge will apply in addition to per minute rates.

Per Call Charge
\$1.50 \$3.00

#### G. Volume Discount

A volume discount will apply to each month's total domestic (Peak) usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. "The Answer" V OnLine World Calling Card calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage International contributes to volume discount but are not eligible for discount.

#### 1. Volume Discount

---- % Discount ----Answer I, II, III or IV
and/or "The Answer" V Online World Calling Card Usage Level \$)

\$ 0 - \$249.99	0%
\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10000 - \$24999.99	15%
\$25000 - \$49999.99	17%
\$50000 plus	19%

#### 2. ESP Volume Discounts

The method of calculation to determine the ESP discount is explained in Section 5.4.3.H following.

"The Answer" I, II, III, IV or "The Answer" V OnLine Calling Card

% DISCOURT		% Discount	
------------	--	------------	--

	12 N	Ionth ESP	24 Mor	nth ESP	36 Moi	nth ESP
Monthly Usage (\$)	<u>Peak</u>	Off Peak	<u>Peak</u>	Off Peak	<u>Peak</u>	Off Peak
\$ 0 - \$249.99	0%	0%	0%	0%	0%	0%
\$ 250 - \$999.99	12%	7%	15%	10%	12%	10%
\$1,000- \$2499.99	14%	7%	17%	10%	12%	10%
\$2,500- \$4999.99	16%	7%	19%	10%	12%	10%
\$5,000- \$7499.99	18%	7%	21%	10%	12%	10%
\$7,500- \$9999.99	20%	7%	23%	10%	12%	10%
\$10,000-\$24999.99	22%	7%	25%	10%	12%	10%
\$25,000-\$49999.99	24%	7%	27%	10%	12%	10%
\$50,000 plus	26%	7%	29%	10%	12%	10%

#### H. Method of Calculation for ESP Discount

Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including "The Answer" V Online Calling Card usage.

#### 4. Performance 4000 Service

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

Level I -Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.

Level II -Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods, and billing increments can be found in Section 5.4.4.B. Performance 4000 Services for intrastate use are sold as an add-on service to the Company's Performance 4000 Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

- A. Performance 4000 Term Plan Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:
  - (1) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
  - (2) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
  - (3) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
  - (4) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
  - (5) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

#### B. <u>Usage Charges</u>

#### (1) Rate Periods

<u>Peak</u> - All calls that occur between 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

#### (2) Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

#### (3) Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

#### (a) Switched Per Minute Rate

	Month to	12 Month	24/36 Month
	<u>Month</u>	<u>Term</u>	<u>Term</u>
Outbound	\$.1734	\$.1679	\$.1623
Inbound	\$.1846	\$.1679	\$.1623

### (b) <u>Dedicated Per Minute Rate</u>

	Month to	12 Month	24/36 Month
	<u>Month</u>	<u>Term</u>	<u>Term</u>
Outbound	\$.1231	\$.11 <del>7</del> 5	\$.1119
Inbound	\$.1343	\$.1175	\$.1119

Performance 4000 Levels III, IV, and V Customers will receive a 5% discount off of the rates listed in 5.4.4.B(3)(a) and 5.4.4.B.(3)(b).

#### C. Performance 4000 Calling Card Service

#### (1) Direct Dial Rate Schedule

Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2800 12, 24 or 36 Months Term Plan Rate: \$.2800

#### (2) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

#### (3) Per Call Charge

\$0.2500

#### EasyAnswer Services

#### A. Description

The Basic EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in Wats) termination. The Basic EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of Basic EasyAnswer available to customers, each of which are described below:

- Option 1 Requires no monthly minimum billing commitment.
- Option 2 Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.
- Option 3 Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

#### 5. EasyAnswer Services

#### A. <u>Description</u>

Multiple services and/or multiple locations using Basic EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Easy Online Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

#### B. Rate Periods

<u>Peak</u> - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

## C. <u>Billing Increments</u>

Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Call Card Option A is billed at an initial sixty (60) second increment thereafter.

#### D. <u>Per Minute Rate Schedule - Basic EasyAnswer Services</u>

- (1) Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:
  - (a) Switched Per Minute Rates

#### Peak/Off-Peak

Outbound \$.1865 Inbound \$.1985

(b) <u>Dedicated Per Minute Rates</u>

#### Peak/Off-Peak

Outbound \$.1324 Inbound \$.1443

#### E. Easy OnLine Calling Card Service

#### (1) <u>Direct Dial Rate Schedule</u>

(a) Per Minute Rates applying to all time periods:

\$.3400

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

#### (c) Per Call Surcharge

- (1) There is a \$0.65 Per Call Surcharge on domestic direct dial calls.
- (2) The following rates and surcharge will apply to calls which default to a live operator.

#### Rate Per Minute:

Peak \$0.23 Off-Peak \$0.16

Per call Surcharge \$0.65

(2) <u>Easy OnLine Calling Card Service - Online Operator Assisted Rate</u> Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2.C.

- (a) <u>Billing Increments</u> All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (b) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

	Per Call Charge
Station-to-Station	\$1.50
Person-to-Person	\$3.00

#### F. <u>Easy Calling Card Option A Service</u>

(1) Per Minute Rates applying to all time periods:

\$.2500

(2) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

- (3) The per call surcharges apply as in 5.4.5.E(1)(c).
- G. Basic EasyAnswer Service for intrastate use are sold as an add-on service to the Company's interstate EasyAnswer Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.
- H. Basic EasyAnswer Term Plan

Basic EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to Basic EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the Basic EasyAnswer Service Term Plan option are subject to the following:

(1) Customers must indicate what Basic EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.

- (2) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (3) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (a) \$200 per month for switched services; or, (b) \$500 per month for dedicated services; (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (3) All customer requests to commence or terminate a Basic EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (4) Easy OnLine Calling Card and Easy Calling Card Option A usage is excluded from the Basic EasyAnswer Term Plan discounts.

#### (5) Basic EasyAnswer Term Plan Discounts

<u>Term</u>	Outbound <u>Discount</u>	Toll-Free <u>Discount</u>
12 Months	\$.0050	\$.0150
24 & 36 Months	\$.0100	\$.0200

#### I. EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive Basic EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

#### 6. WorldOne Service

#### A. <u>Description</u>

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in Wats) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) options of WorldOne available to customers, each of which has a unique set of rates for outbound and toll-free service: Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers; Option B - Requires a monthly minimum billing commitment of \$1,000; Option C - Requires a monthly minimum billing commitment of \$5,000; Option D -Requires a monthly minimum billing commitment of \$7,500; Option E - Requires a monthly minimum billing commitment of \$15,000; Option F - Requires a monthly minimum billing commitment of \$25,000; Option G - Requires a monthly minimum billing commitment of \$50,000.

Customers who do sign a minimum monthly billing commitment will receive discounted rates on their interstate usage. If the minimum monthly billing commitment is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth invoice period and monthly thereafter.

#### B. WorldOne Extended Service Plan ("ESP")

WorldOne is available to customers through a ESP option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply only to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following conditions:

- (1) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (2) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the

Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be the termination of the affected service as described.

- (3)Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (4) All customer requests to commence or terminate a WorldOne ESP must be made in writing, either by certified or registered mail (<u>return receipt requested</u>), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (5) A customer who cancels their agreement prior to the expiration of the term will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- (6) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

#### C. Rate Periods

<u>Peak</u> - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

#### D. <u>Billing Increments</u>

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and are rounded to the next higher six (6) second increment. WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

#### E. Per Minute Rate Schedule - WorldOne Services

(1) Per minute intrastate base rates for WorldOne Service is the same for Options A-G and apply as shown below:

#### (a) Switched Per Minute Rates

	<u>Monthly</u>	1 Year ESP	2 Year ESP
Outbound	\$.1721	\$.1667	\$.1611
Inbound	\$.1833	\$.1667	\$.1611

#### (b) <u>Dedicated Per Minute Rates</u>

	<u>Monthly</u>	1 Year ESP	2 Year ESP
Outbound	\$.1222	\$.1166	\$.1111
Inbound	\$.1333	\$.1166	\$.1111

#### F. OnLine World Calling Card Service

#### (1) <u>Direct Dial Rate Schedule</u>

(a) Per Minute Rates applying to all time periods:

\$.3200

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

#### (c) Per Call Surcharge

- (i) There is a \$0.65 Per Call Surcharge on domestic direct dial calls.
- (ii) The following rates and surcharge will apply to calls which default to a live operator.

#### Rate Per Minute:

Peak \$0.23 Off-Peak \$0.16

Per call Surcharge \$0.65

## (2) <u>OnLine World Calling Card Service - Online Operator Assisted Rate Schedule</u>

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2(c).

- (i) <u>Billing Increments</u> All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (ii) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

#### Per Call Charge

Station-to-Station \$1.50 Person-to-Person \$3.00

G. WorldOne Service for intrastate use is sold as an add-on service to the Company's interstate WorldOne Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

#### H. WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with Basic WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive Basic WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market the Company's services. Association discounts for WorldOne Services are outlined below:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; One (1) year term or two (2) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 5.4.6.B will apply for WorldOne for Associations ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

	<u>Monthly</u>	<u>ESP</u>
Switched Outbound	.1500	.1450
Switched Toll-Free	.1500	.1450
<b>Dedicated Outbound</b>	.1050	.1000
Dedicated Toll-Free	.1050	.1000

#### 7. WorldMark Service 1/

[1/ This service is no longer available to new customers as of July 8, 1998.]

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment. Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

# MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

There are four (4) Options of WorldMark available to customers, each of which are described below:

Option A: Requires no monthly minimum billing commitment for month-to-month

customers; \$15,000 monthly minimum billing commitment for term

customers.

Option B: Requires a monthly minimum billing commitment of \$25,000.

Option C: Requires a monthly minimum billing commitment of \$50,000.

Option D: Requires a monthly minimum billing commitment of \$75,000.

If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

#### A. WorldMark Service Options and Feature Charges

A description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service follows:

#### 1. <u>Standard Toll-Free Origination</u>

Origination is available from any where in the fifty (50) United States plus Puerto Rico, the U.S. Virgin Islands, and Canada.

Non-Recurring Charge: N/A

Monthly Recurring Charge: \$15.00 per toll-free#

#### 2. Dialed Number Identification Service (DNIS)

Customers' with several toll-free telephone numbers can identify the toll-free number called and answer appropriately. This service is used to check effectiveness of promotions and/or advertising and identify new markets for expansion.

Non-Recurring Charge: \$400.00 Change Charge: \$40.00

#### 3. <u>Message Referral</u>

Customers who disconnect or change an toll-free number are provided with a recording that informs callers of the new number or that the old number has been disconnected. There will be no charge to referral to another Company Number.

Monthly Referral Fee to Non-Company Numbers:

\$80.00 for a maximum of 6 months.

#### 4. Real Time ANI (RTA)

# MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

Allows a customer to receive the telephone number of the calling party as a component of the call setup.

Non-Recurring Charge: \$300.00 Change Charge: N/C Per Minute Surcharge: \$0.01

#### 5. Call Area Selection

This service offers a customer the option of limiting calls to certain areas of service.

Non-Recurring Charge: \$ 90.00 per toll-free #

Change Charge: \$ 40.00 per change

The customer can define two or more originating routing groups and arrange that calls to a single toll-free number placed from different routing groups terminate at different locations. The routing group can consist of any combination of NPAs.

Non-Recurring Charge: \$ 90.00 Monthly Recurring Charge: \$ 40.00 Change Charge: \$ 40.00

## 6. <u>Exchange Routing</u>

The customer can define two or more originating routing groups and arrange that calls to a single toll-free number placed from different routing groups terminate at different locations. The routing group can consist of any combination of NPA/NXXs.

Non-Recurring Charge: \$400.00\* Monthly Recurring Charge: \$40.00 Change Charge: \$400.00

for the NPA-NXX Group

#### 7. Time of Day Routing

This option allows the customer to arrange for calls to a single toll-free number to be routed to different locations based on the time of day. Different routing arrangements can be made for up to 48 time slots in a 24-hour day period. The time slots must be defined in five-minute increments or multiples.

Non-Recurring Charge: \$90.00 Monthly Recurring Charge: \$40.00\* Change Charge: \$40.00

\*per time slot, per day

#### 8. <u>Day of Week Routing</u>

#### MCI COMMUNICATIONS SERVICES LLC d/b/a VERIZON BUSINESS SERVICES MISSOURI INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: APRIL 30, 2022

The customer can arrange for calls to a single toll-free number to be routed to different locations based on the day of week.

\$ 90.00 per toll-free # Non-Recurring Charge:

Monthly Recurring Charge: \$ 40.00

Change Charge: \$ 40.00 per change

#### 9. Day of Year Routing

The customer can arrange for calls to a single toll-free number to be routed to different locations based on holidays.

Non-Recurring Charge: \$ 90.00 per toll-free # Change Charge: \$ 40.00 per change

#### 10. Call Allocation

Call Allocation allows the toll-free customer to route calls for each originating routing group to two or more terminating locations based upon a customer specified percentage basis. The customer must establish a calling pattern where each percentage is a whole number and the total equals 100.

Non-Recurring Charge: Monthly Recurring Charge: \$ 90.00 per toll-free #

\$ 40.00 per time slot, per day

Change Charge: \$ 40.00 per change

#### Call Distributor 11.

Call Distributor allows a customer to spread incoming toll-free traffic evenly over the dedicated access lines in a trunk group. The distribution can be ascending, descending, most idle or least idle. The default setting is most idle.

Non-Recurring Charge: \$40.00

#### 12. **Route Completion**

Allows a toll-free dedicated access line customer to control potential congestion of calls by sending the overflow to a pre-defined alternate routing group. Up to 99 alternate routing plans can be established. The monthly fee overflow charge is based on the overflow access method.

Non-Recurring Charge: \$ 90.00 Monthly Recurring Charge: \$ 40.00

\$ 40.00 per change Change Charge:

#### 13. Toll-Free Directory Assistance

This allows public access to a customer's toll-free numbers via a directory assistance inquiry.

Monthly Recurring Charge: \$ 15.00 per toll- free #

#### B. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each months' invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

#### 1. WorldMark 1+ Switched/ Dedicated Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

#### 2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, the Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

<u>Customer Compensation</u> - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

<u>Feature Installation Interval Guarantee</u> - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Feature Reconfiguration Guarantee</u> - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Service Reconfiguration Guarantee</u> - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Customer Compensation</u> - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

<u>Installation Interval Guarantee</u> - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

<u>Customer Compensation</u> - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

<u>Customer Compensation</u> - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

<u>Card Security Guarantee</u> - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

#### C. WorldMark Service Liability

- With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.
  - (a) In the event the Company cancels WorldMark Service in accordance with Section 5.4.7.C.1 above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
  - (b) Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.

- (c) Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.
- In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 3, General Rules and Regulations Section will also apply to WorldMark Services.

#### D. Rate Periods

<u>Peak</u> - All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

#### E. Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

#### F. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

#### 1. Switched Per Minute Rate

	<u>Peak</u>	Off Peak
Switched Outbound	\$0.1300	\$0.1300
Switched Toll-Free	\$0.1350	\$0.1350

#### 2. Dedicated Per Minute Rate

	<u>Peak</u>	Off Peak
Dedicated Outbound	\$0.0900	\$0.0900
Dedicated Toll-Free	\$0.0950	\$0.0950

#### G. WorldMark Calling Card Service

#### 1. Direct Dial Rate Schedule

(a) Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

#### (b) <u>Billing Increments</u>

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

#### (c) Per Call Surcharge

(1) Per Call Surcharge: \$0.2500

(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500 Per Call Surcharge: \$0.5000

#### 2. WorldMark Calling Card Service - Operator Assisted Rate Schedule

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

#### (a) <u>Billing Increments</u>

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

#### (b) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

#### Per Call Charge

Station-to-Station \$1.50 Person-to-Person \$3.00 Basic Surcharge \$0.50

#### H. WorldMark Termination Language

Customers who terminate service prior to the end of the term of commitment will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer

continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

#### 8. Total Solution Gold<sup>SM</sup> Service

#### A. Description

Total Solution Gold<sup>SM</sup> Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements and obtain Term Plan discounts. Total Solution Gold<sup>SM</sup> calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 second per call. Rates for Operator-assisted calls are set forth in Section 5.3.2.

#### A. Description (Cont.)

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 5.4.9.G.

#### B. Term Plans

Total Solution Gold<sup>SM</sup> Service is available on a month to month basis (only available to Customers having the service prior to August 18, 1996) or available at discounted 1 or 2 year Term Plan rates. Customers currently subscribing to Total Solution<sup>SM</sup> Service and Total Solution Gold<sup>SM</sup> Service month to month term plans will continue under the service until the expiration of the contracts in place prior to August 18, 1996. Term Plans are subject to a minimum monthly usage level of \$500 (\$250 minimum for Customers having the service prior to October 15, 1995) for shared access or \$2,500 (\$1,000 minimum fee for Customers having the service prior to October 15, 1995) for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will

include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- 1) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- 2) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

#### C. Usage Charges

#### Outbound Calling Service

#### (a) Shared - Per Minute Rates

Usage Per Month	Month to <u>Month</u>	<u>1 Year</u>	2 Year
\$0-\$249	\$.1734	\$.1679	\$.1623
\$250-\$999	.1706	.1651	.1595
\$1,000-\$2,499	.1679	.1623	.1567
\$2,500-\$4,999	.1651	.1595	.1539
\$5,000-\$9,999	.1623	.1567	.1511
\$10,000-\$19,999	.1595	.1539	.1483
\$20,000 +	.1567	.1511	.1455

#### (b) Dedicated - Per Minute Rates

Month			
Usage to			
Per Month	<u>Month</u>	<u>1 Year</u>	2 Year
\$0-\$249	\$.1231	\$.1175	\$.1119
\$250-\$999	.1231	.1175	.1119
\$1,000-\$2,499	.1203	.1147	.1091
\$2,500-\$4,999	.1175	.1119	.1063
\$5,000-\$9,999	.1147	.1091	.1035
\$10,000-\$19,999	.1119	.1063	.1007
\$20,000 +	.1091	.1035	.0979

#### 2. <u>Inbound Calling Service</u>

#### (a) Shared - Per Minute Rates

	Month		
Usage	to		
Per Month	<u>Month</u>	<u>1 Year</u>	2 Year
\$0-\$249	\$.1846	\$.1679	\$.1623
\$250-\$999	.1818	.1651	.1595
\$1,000-\$2,499	.1790	.1623	.1567
\$2,500-\$4,999	.1762	.1595	.1539
\$5,000-\$9,999	.1734	.1567	.1511
\$10,000-\$19,999	.1706	.1539	.1483
\$20.000 +	.1679	.1511	.1455

#### (b) <u>Dedicated</u> - Per Minute Rates

	Month		
Usage	to		
Per Month	<u>Month</u>	<u>1 Year</u>	2 Year
\$0-\$249	\$.1343	\$.1175	\$.1119
\$250-\$999	.1343	.1175	.1119
\$1,000-\$2,499	.1315	.1147	.1091
\$2,500-\$4,999	.1287	.1119	.1063
\$5,000-\$9,999	.1259	.1091	.1035
\$10,000-\$19,999	.1231	.1063	.1007
\$20,000 +	.1203	.1035	.0979

## 9. <u>Total Solution Series 100<sup>SM</sup> Service</u>

#### A. <u>Description</u>

Total Solution Series 100<sup>SM</sup> Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100<sup>SM</sup> calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 5.3.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In

addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 5.4.9.G.

#### B. Commitment Levels and Term Plans

Total Solution Series 100<sup>SM</sup> Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100 <sup>SM</sup> Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

#### C. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the

applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

#### 1. <u>Shared Outbound Discount</u>

Monthly	Month	<u>Ter</u>	m Plan
Commitment	to		
<u>Level</u>	<u>Month</u>	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	7.85%	12.70%
\$ 500	6.00%	10.70%	15.40%
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

#### 2. <u>Dedicated Outbound Discount</u>

Monthly	Month	<u>Terr</u>	<u>n Plan</u>
Commitment	to		
Level	<u>Month</u>	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	N/A	N/A
\$ 500	6.00%	N/A	N/A
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

#### 3. Shared Inbound Discount

Monthly	Month	<u>Teri</u>	<u>m Plan</u>
Commitment	to		
Level	<u>Month</u>	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	2.83%	13.12%	17.69%
\$ 500	5.66%	15.80%	20.23%
\$ 1,000	8.49%	18.49%	22.78%
\$ 2,500	11.31%	21.18%	25.33%
\$ 5,000	14.14%	23.86%	27.87%
\$ 10,000	16.97%	26.55%	30.42%
\$ 15,000	19.80%	29.24%	32.96%

#### 4. <u>Dedicated Inbound Discount</u>

Monthly	Month	<u>Term Plan</u>	
Commitment	to		
Level	<u>Month</u>	<u>1 Year</u>	2 Year
\$ 0	0.00%	N/A	N/A

\$ 250	2.77%	N/A	N/A
\$ 500	5.55%	N/A	N/A
\$ 1,000	8.32%	20.07%	24.28%
\$ 2,500	11.09%	22.71%	26.78%
\$ 5,000	13.87%	25.34%	29.27%
\$ 10,000	16.64%	27.98%	31.77%
\$ 15,000	19.42%	30.61%	34.27%

#### D. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday	To	But Not	<u>Days</u>
Rate Periods	<u>From</u>	Including	
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

#### E. <u>Usage Charges</u>

Base Rate Per Minute

### 1. Outbound Calling Service

Shared \$ 0.1846

Dedicated \$ 0.1371

#### 2. <u>Inbound Calling Service</u>

Shared \$ 0.1960

Dedicated \$ 0.1483

#### 3. <u>Toll Free Service Number Charge</u>

	Monthly Recurring	Non <u>Recurring</u>
Shared charge per Toll Free Service number	\$ 10.00	\$ 15.00
Dedicated charge per routing arrangement	\$ 40.00	\$ 50.00

#### 11. <u>Intelenet Service</u>

#### A. <u>Description</u>

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

#### B. Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (1) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- (2) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).
  - In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.
- (3) Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement

without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

(4) Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

#### C. <u>Usage Charges</u>

#### 1. Rate Periods

<u>Peak</u> - All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

#### 2. <u>Billing Increments</u>

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

#### Per Minute Base Rate Schedule - Intelenet

Switched Services \$0.0941
Dedicated Services \$0.0823

#### D. <u>Discounts Applicable</u>

A ten percent (10%) discount will apply towards intrastate usage.

#### E. Intelenet Calling Card Service

#### 1. Per Minute Rates applying to all time periods:

Rate Per Minute: \$0.2600

#### 2. Per Call Surcharge: \$0.4000

#### F. <u>Monthly Recurring/Non-Recurring Charges</u>

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

#### G. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

#### .16 MCI WorldCom On-Net Service – Voice 1/

[1/ Effective January 11, 2004 MCI WorldCom On-Net Service will not be available to new customers.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### A. Description

MCI WorldCom On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI WorldCom On-Net provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Missouri customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service.

#### B. <u>Definitions applicable to MCI WorldCom On-Net Service</u>

The following definitions will apply for all usage rates:

"Half-Net": A switched connection between a customer premises and a MCI WorldCom Point of Presence which is provided by MCI WorldCom or a MCI WorldCom affiliate.

"<u>Dedicated</u>": A non-switched connection between a customer premises and a MCI WorldCom Point of Presence.

<u>"Switched":</u> A switched connection between a customer premises and a MCI WorldCom POP which is not provided by MCI WorldCom or a MCI WorldCom affiliate.

#### C. MCI WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

(1) Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan

Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

- (2) Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the service Term Plan, which must be received by MCI WorldCom no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.
- (3) <u>Early Termination Charges:</u>
  - (a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of MCI WorldCom service under the service Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new service Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new service Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new service Term Plan's term commitment is equal to or greater than two years.
  - (b) <u>Cancellation or Discontinuance With Liability:</u> Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
- (4) <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

- G. <u>Monthly Recurring Charges:</u> The following monthly recurring charges will apply:
  - (1) Shared Access Charge: A \$5.00 monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.
  - (2) <u>Service Fee:</u> The following monthly service fee per service group, per toll-free number will apply:

Business Line Terminations: \$20.00 Dedicated Terminations: \$50.00

H. <u>D Street Voice Service Calling Plan</u> 2/

[2/ Effective December 11, 2002, D Street Voice will no longer be available to new customers.]

Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at http://www.verizonenterprise.com/us/publications/service\_guide/;

may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

<u>Definitions:</u> For purposes of this plan, the following definitions apply: "Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

#### **Usage Charges:**

Customers will be charged a \$0.129 per minute rates for eligible Switched inbound and outbound Intrastate Service.

#### I. On-Net Plus Program

<u>Eligibility:</u> To be eligible for this program, customers: must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/;

must be new business customers or existing business customers who are eligible for renewal of their contracts;

#### **Usage Charges:**

The per-minute usage rates located in Section .325 will apply to Intrastate Usage. Customers will be charged per minute rates for Inbound and Outbound Intrastate Service.

#### J. Agent Program:

Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent; may not receive any discounts or the benefits of any promotional offering;

may not receive service under any other term plan;

must subscribe to the WorldCom On-Net Voice Services Agent Program as described in WorldCom's "Service Publication and Pricing Guide" located on the Company's website at

http://www.verizonenterprise.com/us/publications/service\_guide/; and,

must subscribe to exchange service provided by the Company or a Company affiliate.

<u>Term Commitment and Renewal Options:</u> The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

<u>Usage Charges:</u> The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate \$0.0885

Classifications, Practices and Regulations:

<u>Termination:</u> Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

# I. D Street Plus Voice Service Calling Plan

1. <u>Eligibility:</u> To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at http://www.verizonenterprise.com/us/publications/service\_guide/;

may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

# **Usage Charges**:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.1665 Dedicated \$0.0856

17. <u>Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service Line Solution II</u>

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 11, or 12 as described in The Guide.

#### Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

#### Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering		Monthly Recurring Charge (per line, trunk -1 or ISDN PRI)
Α	Kansas City	\$60.50
	Springfield, MO	\$49.50
	St. Louis MO	\$60.50
	Rest of State	\$66.00
В		\$65
С	Kansas City	\$1,540.00
	Springfield, MO	\$1,540.00
	St. Louis MO	\$1,540.00

#### Benefits:

# Offering A:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

#### Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

<u>For Offering A and B</u> the Company will provide a 10 percent discount. On the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service for 2 years or greater.

<sup>2</sup>For Offering C the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for a 15% discount, and 3 years for a 15% discount.

[2 Effective August 1, 2006 these discounts will no longer be available to new customers.]

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II pricing plan f|or intrastate and interstate long distance service. A discount will be provided on the monthly

recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

#### Early Termination:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 Companion Interstate Service under The Guide and Companion Intrastate Service under this Tariff will terminate and the customer will be automatically subscribed to WorldCom On-net Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in B Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 and Companion Intrastate Service Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

# Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7, 8, 13, 14, 15, 16 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II Service in addition to those set forth in the Service Attachment. Customer understands

that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

# 18. Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at
  - http://www.verizonenterprise.com/us/publications/service\_guide/;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

#### **Usage Charges:**

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.150

#### 19. Affinity Program 2

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at http://www.verizonenterprise.com/us/publications/service\_guide/;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

#### **Usage Charges:**

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.150

# 20. <u>Local and Long Distance -Line Solution</u> <u>1/</u>

[1/ Effective January 11, 2004 MCI WorldCom On-Net Service will not be available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance -Line Solution as described in the Company's Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/; ("Companion Interstate Service") and must subscribe to the Local and Long Distance -Line Solution offered in this tariff.

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 13, 14, 15 and 16 as described in The Guide.

#### **Definitions**

For The purpose of this plan the following definitions apply:

Eligible Intrastate Service is defined as MCI On-Net Service Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Intrastate Service is defined as MCI On-Net Service Option 1 Outbound Service (excluding card) usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the US Virgin Islands, Guam and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service

#### Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan.

This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

EFFECTIVE: APRIL 30, 2022

Offering Monthly Recurring Charge (Unlimited)

Unlimited \$60

Discounts: 2/

[2/ Effective August 1, 2006, these discounts will no longer be available to new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount, 3 or more years for up to a 15% percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line-Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in this tariff, will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service and Companion Intrastate Service offered in this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service, Companion Interstate Service under The Guide and Companion Intrastate Service offered in this tariff, will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service and Companion Intrastate Service offered under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

# Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

# 21. Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a>;

# **Usage Charges:**

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Origination Type: Outbound	Termination Type: Outbound	Per-Minute
		<u>Minute</u>
Local Network Connection	Local Network Connection	\$0.0000
Local Network Connection	Dedicated	\$0.0721
Local Network Connection	Switched	\$0.0721
Dedicated	Local Network Connection	\$0.0721
Dedicated	Dedicated or Switched	\$0.0721
Switched/Card*	Local Network Connection	\$0.1370
Switched/Card*	Dedicated	\$0.1370
Switched//Card*	Switched	\$0.1370
Origination Type: Inbound	Termination Type: Inbound	Per-Minute
<del></del>	<u> </u>	Rate
Local Network Connection	Local Network Connection	\$0.0721
Local Network Connection	Dedicated	\$0.0721
Local Network Connection	Switched	\$0.1370
Switched/Card*	Local Network Connection	\$0.0721

EFFECTIVE: APRIL 30, 2022

Switched/Card\* Dedicated \$0.0721 Switched/Card\* Switched \$0.1370

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# 23. <u>Verizon Loyalty Plus I Plan</u> 1/ [1/ Beginning July 1, 2007, this service will no longer be available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/ on any enrolled unit.

# TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product			Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

# 24. <u>Verizon Loyalty Plus II Plan</u> 1/ [1/ Beginning September 1, 2006, this service is no longer available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/ on any enrolled unit.

#### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit		Company Installation Charge Waiver (Yes/No)
Voice				) /
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

# 25. <u>Verizon Loyalty Plus III Plan</u> 1/ [1/ Beginning September 1, 2006, this service is no longer available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing

service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/ on any enrolled unit.

### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product				Company Installation Charge Waiver
Group	Sub-product	Service Unit	Value	(Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

#### .17 MCI WorldCom Business Solutions

MCI WorldCom Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access. Unless otherwise specified, all calls are subject to an 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service. This service is being offered to Missouri customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCI WorldCom's Interstate Tariff.

#### 17.1 Definitions

The following definitions will apply for all usage rates.

"Switched": A switched connection between a customer's premises and an MCI WorldCom POP which is not provided by MCI WorldCom or an MCI WorldCom affiliate.

"Card": Call origination using a Calling Card.

#### 17.2 Usage Rates

- 17.2.1 <u>Outbound/Inbound Rates</u>: The following per-minute rate will apply: \$0.1750
- 17.2.2 <u>Calling Card</u>: Card Access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in section 17.2.1 will apply. A \$0.50 per-call surcharge will also apply.

#### .18 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section 5.5.4.18D.

# A) Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

#### B) Term Plans

Term plan customers are also subject to the following provisions:

<u>Underutilization</u>: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

<u>Termination with Liability</u>: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

# C) <u>Billing Increments</u>

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

#### D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

SwitchedDedicatedOutbound/Inbound\$0.1588\$0.1013

<u>Calling Card</u>: Customers will be charged \$0.069 per minute for calling card calls. A per call surcharge of \$0.75 will apply to all calls.

#### Intermedia Grandfathered Services\*

[\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.]

#### 6.1 Payphone Compensation Charge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access Intermedia services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with Intermedia service, applies for the use of the instrument used to access Intermedia service and is unrelated to the Intermedia service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Payphone Compensation Charge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Payphone Compensation Charge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Payphone Compensation Charge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Payphone Compensation Charge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

#### 6.2 Standard Features

When services herein are identified as including Standard Features, the following features will be included at no additional charge:

EFFECTIVE: APRIL 30, 2022

<u>Speed Dialing Codes</u> - A three digit code dialed after the Authorization Code which permits the customer to reach a commonly called long distance number without dialing the long distance number.

<u>Additional Authorization Codes</u> - Five (5) digit code used, usually, in areas that are still not equipped for equal access, to enable ICI to identify the use of the service on the customer's account.

Generic Project Codes - A two (2), three (3), or four (4) digit code assigned by the customer and dialed after the long distance number. Project codes are not verified except as provided under "Verified Project Codes." Project codes are printed on the customer bill as part of the call detail record.

<u>Project Code Report</u> - A report which consists of the complete call detail for the current month, sorted and subtotaled by project code.

<u>Verified Project Codes</u> - A group of 2, 3, or 4 digit project codes within which a predesignated quantity of codes are valid. Assignment of valid codes is random. Calls placed with the remaining invalid codes will not be completed. Validation is accomplished by ICI's network switch.

<u>AT&T Call Cost Report</u> - A report prepared at the time of monthly billing which lists all calls and equivalent AT&T cost, according to current AT&T tariffs on file, and approved by the appropriate regulatory body.

<u>Potential Call Abuse Report</u> - A report prepared at the time of monthly billing which can list the 20 longest calls made during a billing cycle, or all calls placed during the Evening/Weekend time periods during a billing cycle. A combination of both reports can also be provided on request by a customer.

<u>Automatic Dialer Equipment</u> - A device installed by ICI at the customer's premise which when activated, performs most or all of the "pre destination number." Automated Dialers are generally not provided where Equal Access is available.

#### 6.3 Unified Long Distance Services

Unified Long Distance Service is an outbound service offered to business customers. Unified Long Distance Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Long Distance Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual, if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

EFFECTIVE: APRIL 30, 2022

**Unified Calling Card** 

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service (Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

#### 6.4 Unified Toll-Free Service

Unified Toll Free Service is an inbound (i.e., 8XX) calling service offered to business customers. Unified Toll- Free Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

Unified Calling Card

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service (Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to customers of Unified Toll Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

Unified Direct Long Distance Service is an outbound service offered to business customers. Unified Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound,

inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

**Unified Calling Card** 

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service (Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

#### 6.6 Unified Extended Direct Long Distance Service

Unified Extended Direct Long Distance Service is an outbound service offered to business customers. Unified Extended Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

EFFECTIVE: APRIL 30, 2022

Unified Calling Card

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service (Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

#### Unified Extended Direct Toll Free Service 6.7

Unified Extended Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Extended Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

Unified Calling Card

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service ( Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

Unified Single T Long Distance Service is an outbound service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Long Distance Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Long Distance Service is based upon the annual, revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is \$250. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is crossiurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

**Unified Calling Card** 

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service (Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

One year, two year, and three year term plans are available to subscribers of Unified Single T Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

# 6.9 <u>Unified Single T Toll Free Service</u>

Unified Single T Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Toll-Free Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Toll-Free Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is \$250. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction,

but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)

Unified Toll-Free Service (Switched Inbound Service)

Unified Direct Long Distance Service (Dedicated Outbound Service)

Unified Direct Toll-Free Service (Dedicated Inbound service)

Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)

Unified Single T Long Distance Service (Single T Outbound)

Unified Single T Toll-Free Service (Single T Inbound)

**Unified Calling Card** 

Unified Directory Assistance

**Unified Operator Services** 

Unified Direct Global service (Dedicated International)

Unified Extended Direct Global Services (Dedicated International)

Unified Global Services (Switched International)

Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Single T Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

#### 6.10 Unified Calling Card

The Unified Calling Card is a service offered to Customers for intrastate and interstate calling. Customers must input a valid Personal Identification Number (PIN) when originating Calling Card calls. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies for use of this service, although a Payphone Compensation Charge will apply for use of the telephone instrument used to access the service.

### 6.11 Unified Directory Assistance

Unified Directory Assistance is available to Intermedia Customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

# 6.12 Unified Operator Services

The Company's Unified Operator Service is provided to business and residential customers who presubscribe to this service for intrastate and interstate calling. Intrastate rates are specified in this tariff. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. Additional operator charges apply. The Company will adhere to the following requirements, as applicable:

- A. The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon:
  - (i) subscriber notification

### (ii) Company's knowledge

- B. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.
- C. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- D. Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- E. The Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- F. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- G. the Company will route all O- or OO- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- H. Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- The Company will refuse operator services to traffic aggregators that block access to other companies.
- J. The Company will assure that traffic aggregators will post and display information including:
  - (1) that Company is the operator service provider; and
  - (2) detailed complaint procedures; and
  - instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

# 6.13 <u>Unified Enhanced Calling Card</u>

Intermedia's Enhanced Calling Card allows customers to make intrastate long distance calls when they are away from home or the office, and the calls will be billed to their card number. Intrastate service is provided in conjunction with the Company's interstate offering.

Calls are billed in six (6) second increments after a thirty (30) second per call minimum. All partial increments are rounded up to the next whole increment.

# 6.14 Calling Card Standard Service Components (Cont.)

<u>Re-Dial</u>: This feature will allow the caller to return to the previous voice prompt if they should misdial during any part of the calling process, by holding down the \* key, the cardholder will initiate this feature.

<u>Credit Limit</u>: A credit limit is established when the card is issued, preventing any additional calls to be made once the credit limit threshold has been reached. This is a real-time monitoring feature. When the cardholder reaches their credit limit threshold, however, the current call is not terminated. The next time they use their card a message will be played stating that the credit limit has been exceeded. It will prevent additional calls and request that the caller contact Intermedia Customer Service to rectify the problem.

# Re-Originate: The cardholder has the ability to make sequential calls without having to hang-up. By pressing the # key for 2 seconds, the caller will be prompted to enter the next number they wish to dial.

<u>No Domestic Calling Surcharge</u>: Intermedia does not charge a surcharge for any domestic or international terminations. There will be a payphone surcharge, however.

<u>Speech Recognition</u>: Speech recognition offers customers the ability to simply speak information into the telephone rather than enter the DTMF digits.

Speed Dial: Supports storage of up to 9 frequently dialed numbers

<u>Voice Message Delivery</u>: Messages can be recorded and delivered immediately or some date in the future

Accounting Codes: Supports unverified accounting codes to track usage and allocate costs

Conference Calling: Provides the ability to have up to a 6 person conference call

<u>Directory Assistance</u>: Supports the ability to connect the card user with an operator to obtain telephone number

# 6.15 Payphone Compensation Charge

Surcharge, per call \$0.30

#### 6.16 Low Billing Surcharge

In addition to all other nonrecurring, monthly recurring, or usage charges identified in Company tariffs, a monthly Low Billing Surcharge applies to stand-alone business accounts with total monthly long distance usage billing of less than \$100, and to residential accounts with total monthly long distance usage billing of less than \$25. This charge is cross-jurisdictional, i.e., the charge will not be applied in each jurisdiction of service within an account, but rather one charge will apply in connection with all relevant jurisdictions.

# 6.17 Long Distance Only T-1

The Company's Long Distance Only T-1 service is an On-Net, inbound and outbound dedicated service offered to business customers. Service is also provided to branch locations, but via switched access. Volume discounts apply and are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Long Distance Only T-1 per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. An initial term contract of one year is required, and the minimum monthly billing volume below will apply for the remainder of the term if canceled by the Customer prior to expiration. A monthly minimum of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Long Distance Only T-1 service. Interstate non-recurring and recurring charges may apply.

- 1. Geographic Routing
- 2. Time of Day Routing
- 3. Day of Week Routing
- 4. Day of Year (Holiday) Routing
- 5. Percent Allocation
- 6. Custom Blocking

#### Long Distance Only T-1

Base rate	Net Effective Inbound	Net Effective <u>Rate/Min.</u> \$ 0.0908	Outbound	Rate/Min. \$0.0812
Volume	Discount		Discount	
<del>\$0-\$2,4</del> 99.99	0.0%	\$ 0.0908	0.0%	\$ 0.0812
\$2,500-\$7,499.99	5.0%	\$ 0.0863	5.0%	\$ 0.0772
\$7,500-\$9,999.99	10.0%	\$ 0.0817	10.0%	\$ 0.0731
\$10,000-\$14,999.99	15.0%	\$ 0.0772	15.0%	\$ 0.0691
\$15,000-\$19,999.99	20.0%	\$ 0.0726	20.0%	\$ 0.0650
\$20,000+	25.0%	\$ 0.0681	25.0%	\$ 0.0610

# 6.18 Intermedia USA III Switched Service

Intermedia USA III Switched Service is an On-Net or Off-Net, inbound and outbound switched service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is \$750 or above. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum of \$100 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Switched Service requires a one (1) year term commitment. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Switched Service. Interstate non-recurring and recurring charges may apply.

- Message Referral
- 2. Call Area Selection
- 3. Geographic Routing
- 4. Time of Day Routing
- 5. Day of Week Routing
- 6. Day of Year (Holiday) Routing
- Percent Allocation

# 6.19 Intermedia USA III Dedicated Service

[For new Customers subscribing to this service on or after December 18, 1998, the volume discount will not apply until long distance billing reaches \$7,500. For Customers subscribing to this service before December 18, 1998, the discount threshold will remain at \$2,800.]

Intermedia USA III Dedicated Service is an Off-Net, inbound and outbound dedicated service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is \$2,800 1/ or above. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 8XX numbers on the same trunk to identify the specific 8XX number dialed by the caller. Each 8XX number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum billing of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Dedicated Service requires a one (1) year term commitment. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Dedicated Service. Interstate non-recurring and recurring charges may apply.

- Message Referral
- 2. Call Area Selection
- 3. Geographic Routing
- 4. Time of Day Routing
- 5. Day of Week Routing
- 6. Day of Year (Holiday) Routing
- 7. Percent Allocation
- 8. Dialed Number Identification Service (DNIS)
- 9. Real-time ANI

#### 6.20 Intermedia USA III Switched 800 Service

Intermedia USA III Switched 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirements apply. Additional enhanced features are also available, as described below.

#### 6.21 Intermedia USA III Dedicated 800 Service

Intermedia USA III Dedicated 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 800 numbers on the same trunk to identify the specific 800 number dialed by the caller. Each 800 number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirements apply. Additional enhanced features are also available, as described below.

EFFECTIVE: APRIL 30, 2022

# 6.22 Enhanced Service Features

The following enhanced service features are available with Intermedia USA III Switched and Dedicated 800 Services. Non-recurring and recurring charges may apply.

#### Message Referral

Provides Customers who disconnect or change an 800 number with a recording that informs callers that the 800 number has been disconnected or refers callers to a new number. The recorded message is available for up to six months.

#### Call Area Selection

Specifies where 800 calls can be received from allowing Customers receive calls based on state, LASTA or NPA/NXX location.

#### Geographic Routing

Specifies multiple points of termination based on where a call is received from, allowing termination at the state, LATA or NPA/NXX level.

#### Time of Day Routing

Allows Customers to vary call routing based on selected time of day intervals. Routing is available in 48 time slots throughout the day and are ordered in multiples of 15 minute increments.

#### Day of Week Routing

Allows Customers to vary call routing based on the day of the week on which the call is made.

#### Day of Year (Holiday) Routing

Allows Customers to vary call routing based on the day of the year on which the call is made, up to 15 days within a year.

# Percent Allocation

Allows Customers to control call routing by determining the percentages of calls to be routed to two or more routing alternatives. Percentages must total 100% and originating routing groups may be defined at the state, LATA or NPA/NXX level.

#### Route Completion (Overflow)

Re-routes a Customer's dedicated access traffic to a pre-defined alternate routing group. Up to five alternate routing plans are available. Call rate changes when a call is routed from a dedicated to a switched access line.

# Call Distributor

Allows dedicated access Customers to spread incoming 800 traffic evenly over dedicated access lines in a trunk group. Incoming calls are routed by default to the most idle line. The Customer may choose to distribute calls based on least idle, ascending or descending line basis.

#### 6.23 Rates

### <u>Unified Long Distance Services</u>

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment):	\$0.1003
Rate Per Minute. Rate 2 (\$1.000+ revenue commitment):	\$0.0903

# Unified Toll-Free Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment):	\$0.1003
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment):	\$0.0903

# <u>Unified Direct Long Distance Service</u>

EFFECTIVE: APRIL 30, 2022

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): Rate Per Minute, Rate 2 (\$10,000+ revenue commitment):	\$0.0669 \$0.0602
<u>Unified Direct Toll-Free Service</u> Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): Rate Per Minute, Rate 2 (\$10,000+ revenue commitment):	\$0.0669 \$0.0602
Unified Extended Direct Long Distance Service Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): Rate Per Minute, Rate 2 (\$10,000+ revenue commitment):	\$0.0955 \$0.0860
<u>Unified Extended Direct Toll-Free Service</u> Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): Rate Per Minute, Rate 2 (\$10,000+ revenue commitment):	\$0.0955 \$0.0860
<u>Unified Single T Long Distance Service</u> Rate per Minute, Rate 1 (\$250-\$4,999.99 revenue commitment): Rate Per Minute, Rate 2 (\$5,000+ revenue commitment):	\$0.0669 \$0.0602
<u>Unified Single T Toll-Free Service</u> Rate per Minute, Rate 1 (\$250-\$4,999.99 revenue commitment): Rate Per Minute, Rate 2 (\$5,000+ revenue commitment):	\$0.0669 \$0.0602
Unified Calling Card Rate per Minute: Dedicated Access Plans Switched Access Plans:	\$0.1990 \$0.2000

# **Unified Directory Assistance**

Per Call: \$0.95

# **Unified Operator Services**

A. Rate per Minute \$0.15

B. Additional Charges (per call)	<u>Automated</u>	Live Operator
Person to Person	\$2.49	\$2.49
Collect	\$2.49	\$2.49
Third Party Billed	\$2.49	\$2.49
Calling Card Billed	\$0.79	\$2.49
Credit Card Billed	\$0.79	\$2.49