

USING THE PRODUCT GUIDE

This Product Guide is
applicable to Business
Local Services, Rates, Terms and Conditions
provided in the territories served by
VERIZON NEW ENGLAND INC.
within the State of Rhode Island

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USING THE PRODUCT GUIDE

1. Using The Product Guide

A. Description

This Product Guide includes the rates and the terms and conditions associated with detariffed business services.

B. Structure

This Product Guide is comprised of business services. The Product Guide is divided into parts which are structured alphabetically. Each part is subdivided into sections which are structured numerically:

Part A, Section 1 clarifies the Terms and Conditions.

Part A – Part E introduces the End User to products and services contained within the Product Guide.

Part F contains the Rates and Charges.

USING THE PRODUCT GUIDE

1. Using the Product Guide (Continued)**A. Navigating The Product Guide**

- 1) Using Adobe search capabilities:
 - a) To search the Product guide using “Adobe Search”, you must have Adobe Acrobat Reader installed on your computer
 - b) Select the Rhode Island Product Guide located under the Non-Tariff Documents option, and click to open.
 - c) After opening the Guide, you will see a list of Sections available for viewing. You can select a Section to search, or you can click to open the “Index” to find a specific topic. You can manually scroll through a section, or you can move your cursor down to the bottom of the page you are viewing, where you will see the “Acrobat Tool Bar”. At the far right side of the toolbar, you will see the scrolling Adobe symbol. Click on the Adobe symbol. On the left hand side of the page, 3 photo options will appear. Click on the bottom photo of binoculars to engage the search function. Type the subject for which you are searching into the box.
 - d) Using the search results, determine which section of the Product Guide has the information you are interested in viewing.
 - e) Close this file and open the section of the Product Guide containing the information you are seeking.
 - f) You can save the pages that you are viewing by selecting “File”, in the upper left hand corner of the page, then select “Print” from the pull-down menu. When the “Print” box appears on your screen, under “Printer”, click on the arrow and change your printer to “Adobe PDF”. Under “Print Range”, select “Current Page” or click on “Pages” and select the pages that you want to save into a file. Click “OK” at the bottom of the page. Name your file in the “File Name” box that appears, and save to your computer.
 - g) The Adobe search feature will work in each individual section of the Product Guide.

USING THE PRODUCT GUIDE

1. Using the Product Guide (Continued)**C. Navigating The Product Guide (Continued)****2) Using the "Find" function:**

- a) To search the Product Guide using the "Find" function, you must have Adobe Acrobat Reader installed on your computer.
- b) Select the Rhode Island Product Guide located under the Non-Tariff Documents option, and click to open.
- c) Click open either the "Index", to find the subject for which you are searching, or, if you know the "Section" in which you will be searching, click on that section.
- d) After opening the "Section", You can manually scroll through it or you can use the "Find" function, located on the "Edit" pull down menu in the upper left hand corner of the page.
- e) Using the search results, determine the information in the Product Guide you are interested in viewing.
- f) You can save the pages that you are viewing by selecting "File", in the upper left hand corner of the page, then select "Print" from the pull-down menu. When the "Print" box appears on your screen, under "Printer", click on the arrow and change your printer to "Adobe PDF". Under "Print Range", select "Current Page" or click on "Pages" and select the pages that you want to save into a file. Click "OK" at the bottom of the page. Name your file in the "File Name" box that appears, and save to your computer.
- g) The "Find" search function will work in each individual section of the Product Guide.

USING THE PRODUCT GUIDE

1. Using the Product Guide (Continued)**D. Table of Contents**

The “Table of Contents” section of the Product Guide, as shown following, provides the End User a catalog of the content of the Product Guide.

A Exchange and Network Services

1. Product Guide Information and General Regulations
- 1A. Detariffed Service
2. Construction and Interior Wiring
3. Service Charges
4. Connections of Customer Premises Equipment to the Telecommunications Network
5. Exchange Service
6. Local Service Areas
7. Auxiliary Exchange Services
8. Public Telephone Services
9. Message Telecommunications Service (MTS)
10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
11. Toll-Free Services
12. Other Services
13. Service Packages

B Private Line Services

1. Private Line Service
2. Private Line Services

C Digital Communications Services

1. SUPERPATH® 1.544 Mbps Digital Service
2. SWITCHWAY® Switched 56 Kbps Service
3. INFOPATH® Packet Switching Service
4. Digital PBX Services
5. Reserved for Future Use
6. DOVPATH® Service
7. DIGIPATH® Digital Service II (DDSII)
8. Integrated Services Digital Network (ISDN) Services
9. Reserved for Future Use

D Advanced Data Services

1. Advanced Data Services

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1. Using the Product Guide (Continued)

D. Table of Contents (Continued)

E Centrex Service

1. Centrex Service
2. Adjunct Features
3. Provisions for Other Services
4. Analog Centrex Services
5. Digital Centrex Services

F Rates and Charges

1. Exchange and Network Services
2. Private Line Services
3. Digital Communications Services
4. Advanced Data Services
5. Centrex Service

G Services Affected by Network Transformation - Serving Wire Center Information

1. Services Affected by Network Transformation - Serving Wire Center Information