
INTERSTATE ACCESS SERVICE

SECTION 7 - CATEGORY 1 & CATEGORY 2 SERVICE ORDER CHANGES AND CANCELLATIONS**7.1 Service Order Change Charge**

Customer will be assessed a non-recurring charge when it initiates a modification of a Service Order after its acceptance by the Company. If a Service Order is modified after its acceptance by the Company, per-Circuit change charges will apply as follows: \$50 for any change requested by Customer within five (5) days of Service Order acceptance; \$200 for any change requested by Customer between five (5) days of Service Order acceptance and five (5) days of the projected Start of Service Date; and \$400 for any change requested by Customer within five (5) days of the projected Start of Service Date. In addition, Customer must pay all third party charges imposed as a result of the change.

7.2 Service Order Cancellation Charges

Customer will be assessed a non-recurring charge for each Circuit cancelled between the date of its acceptance by the Company and the projected Start of Service Date. The cancellation charges will be as follows:

Circuit Type	Cancellation Charge – Per Circuit
DS1	\$750.00, plus one month's MRC
DS3	\$1,500.00, plus one month's MRC
All other Circuit types	One month's MRC and applicable installation charges

In addition to these charges, Customer must pay all third party charges imposed as a result of the cancellation.

7.3 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and the Company agrees to provide services at a location beyond the Company's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

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