RATES AND CHARGES

3.1 GENERAL TERMS AND CONDITIONS

A. APPLICATION OF RATES AND CHARGES

5. Special Charges

A one-time Engineering Design Charge (EDC) of $225.00 applies to each request for a Special Construction quote. The charge will apply whether or not the customer elects to proceed with the installation. If the customer proceeds with the installation, the labor rates applicable to the Special Construction will be offset by the Engineering Design Charge.

6. Labor Rates

(1) The following hourly labor rates will be used to develop Special Assembly rates and charges:

Craft	Hourly Day Rate	Addl Cost for Overtime (Day)	Hourly Night Rate*	Addl. Cost for Overtime (Night)
Station	$ 45.00	$14.75	$47.25	$15.50
Outside Plant	49.75	16.25	52.25	17.00
Central Office	56.75	17.50	59.50	18.25
Assignment	43.00	14.50	44.75	15.00

Engineering	
Network & Co.	155.50
Outside Plant	75.00

(2) The following hourly labor rates will be used to develop Special Construction quotes:

Class of Plant	Plant (Craft) Hourly Labor Rate	Engineering Hourly Labor Rate
Cable	$49.75	$75.00
Station	49.75	75.00
Poles	49.75	75.00
Wire	49.75	75.00

* **For** use only when night rate is requested by the customer and plant requires a night shift.

RATES AND CHARGES

3.1 GENERAL TERMS AND CONDITIONS (Cont'd)

H. PAYMENTS AND TERMINATION OF SERVICE

6. Check Return Charge

The following charge will apply whenever a check, draft or electronic bank debit presented for payment of service is not accepted by the institution to which it is directed or if the institution's initial acceptance is rescinded.

	Res	Bus
per check, draft or electronic bank debit returned	$10.00	$15.00

In the case of an error by the institution to which the check, draft or electronic bank debit is directed, the charge will be waived by the Company.

7. Late Payment Charge

Rate	1.5%
Minimum	$5.00

(D)

The 1.5% late payment charge applies to balances of $5.00 or less. The 1.5% late payment charge or the $5.00 minimum late payment charge, whichever amount is greater, applies to balances greater than $5.00 (C)

RATES AND CHARGES

3.1 GENERAL TERMS AND CONDITIONS (Cont'd)

J. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

7. Rates and Charges

	Monthly Rate	Nonrecurring Charge £	USOC
(1) Priority Installation* - Per Circuit			
Prime Service Vendor	-	-	PIAPX
Subcontractor	-	-	PIASX
(2) Priority Restoration Level Implementation* - Per Circuit			
Prime Service Vendor	-	-	PR5PX
Subcontractor	-	-	PR5SX
(3) Priority Restoration Level Change - Per Circuit			
Prime Service Vendor	-	-	PR8PX
Subcontractor	-	-	PR8SX
(4) Maintenance and Administration of Priority Restoration - Per Circuit Leg			
Prime Service Vendor	-	-	PR9PX
Subcontractor	-	-	PR9SX

£ Appropriate Record Order Charges, as specified in Section 12 of Part B of this Product Guide, apply.

*When a service is ordered with both priority installation and priority restoration, the associated nonrecurring charge for priority restoration only applies.

RATES AND CHARGES

3.1 GENERAL TERMS AND CONDITIONS (Cont'd)

K. LOCAL USAGE DETAIL LISTS

Per Local Usage Detail list associated with one telephone bill

Residence	$1.56
Business	$1.56 plus 52¢ per page of details

L. BILLING DETAIL

1. Outward WATS Message Detail

Per detail request, per account, for one month		USOC
- Initial 2,500 messages of fraction thereof	$207.64	
- Each additional message on Magnetic tape	1.6¢	

2. Special Billing Detail

Per each special billing detail request, per account, for one month	
- Toll Message Statement	77.87
- Other Charges and Credits Statement	77.87
- Service Charge Details or	
- Customer Service Record	77.87
- Centrex Special Message Unit Billing	155.73

Charges will be applied separately for each account (main billing number).

3. 450 Formatted Bill Data Service - Single Bill #, *

Service Establishment Charge

- Per 450 FBDS		
- Magnetic Tape	75.00	OBMMX
- Tape Cartridge	75.00	OBMCX
- Diskette (3.5)	75.00	OBMH3

Monthly Rates

- Per 450 FBDS		
- First Magnetic Tape	75.00	OBMMX
- Additional Magnetic Tape	55.40	OBMMX
- First Tape Cartridge	65.00	OBMCX
- Additional Tape Cartridge	45.30	OBMCX
- First Diskette (3.5)	40.00	OBMH3
- Additional Diskette (3.5)	10.50	OBMH3

A Record Order Charge, as specified in Section 12 of Part B of this Product Guide applies for a change of media for an established account.

* A Late Payment Charge of 1 1/2% applies to 450 FBDS.

RATES AND CHARGES

3.1 GENERAL TERMS AND CONDITIONS (Cont'd)

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES

In the cities and villages listed below, the municipal surcharge shown applies to recurring and non-recurring rates and charges for all intrastate services except toll message usage, WATS, check return and late payment charges. (See Section 1 of this Part A of the Product Guide.)

Services provided by one telephone company to another, to be resold by the second telephone company, are not subject to the municipal surcharge for local utility gross revenue taxes. To be exempt from the municipal surcharge, the reseller must possess a Certificate of Public Convenience and Necessity from the New York State Public Service Commission. Public Telephone Services, as specified in Sections 3.A (Public Access Lines) and 3.B. (Public Access Smart-pay Line Service) of Tariff P.S.C. No. 15, provided to Customer-Owned Coin Operated Telephones (COCOTs), as defined in Section 3.A.3.a. Tariff P.S.C. No. 15,, are not subject to the municipal surcharge.

The tax district codes shown are Telephone Company codes to identify the tax districts in which the subscriber address is located.

Locality	Tax District Code	Municipal Surcharge
Airmont	5555	.00255
Akron	6183	.00712
Albany	5001	.00784
Albion	6391/6396	.00811
Alden	6151	.00613
Alexandria Bay	8621	.00672
Allegany	6031	.00651
Altamont	5015	.00595
Amityville	7071	.00340
Amsterdam	5151	.00939
Angola	6172	.00623
Arcade	6421	.00770
Ardsley	2069	.00281
Asharoken	7098	.00204
Atlantic Beach	7147 (T)	.00315
Attica	6419/6423	.00614
Auburn	4040 (T)	.00888
Aurora	4053	.00646
Babylon	7072	.00269
Baldwinsville	7505/7758	.00559
Ballston Spa	5261/5272	.00414
Batavia	6214	.00908
Bath	7665	.00753
Bayville	7043	.00360

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge	
Beacon	5061	.01015	
Bellerose	7048	.00410	
Belle Terre	7122	.00195	
Bellport	7074	.00196	
Binghamton	7482	.00773	
Black River	8269/8272	.00639	
Blasdell	6174	.00629	
Brightwaters	7091	.00219	
Bronxville	2066	.00475	
Brookville	7137	.00299	
Brownville	8276	.00640	
Buffalo	6158	.02660	
Camden	8417	.00616	
Camillus	7735	.00605	
Canaseraga	7006	.00628	
Canastota	8364	.00615	
Canisteo	7670	.00606	
Canton	8282	.00380	
Carthage	8283	.00727	
Castleton-on-Hudson	5248	.00609	
Catskill	5133	.00774	
Cattaraugus	6056	.00626	
Cayuga	4042 (T)	.00608	
Cayuga Heights	7751	.01009	
Cedarhurst	7063	.00353	(D)
Chestnut Ridge	5552	.00266	
Chittenango	7374	.00614	
Clayton	8624	.00634	
Cleveland	7542	.00631	
Clyde	7837	.00618	
Cobleskill	5852 (T)	.00634	
Cohoes	5005	.00564	
Colonie	5008	.00278	
Cooperstown	8579/8587	.01055	
Corning	7674	.01069	
Cornwall	5185	.00838	
Cortland	7162	.00874	
Cove Neck	7102	.00289	

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge	
Croton-on-Hudson	2063	.00339	
Deferiet	8287	.00607	
Depew	6160/6178	.00349	
Dobbs Ferry	2070	.00324	
Dolgeville	8212/8245	.00619	
Dunkirk	6102	.00954	
East Aurora	6155	.00418	
East Hampton	7093	.00342	
East Hills	7128 (T)	.00216	
East Rockaway	7022	.00359	
East Syracuse	7476	.00370	
East Williston	7056	.00403	
Elbridge	7478	.00610	
Elmira	7516	.00778	
Elmira Heights	7517/7520	.00622	
Elmsford	2071	.00296	
Endicott	7499	.00370	
Farmingdale	7040	.00344	
Farnham	6157	.00695	
Fayetteville	7763	.00364	
Fishkill	5067	.00259	
Floral Park	7023/7033 (T)	.00418	
Flower Hill	7125 (T)	.00302	
			(D)
Fort Ann	8473	.00810	
Fort Edward	8430	.00531	
Frankfort	8235	.00799	
Freeport	7024	.00437	
Galway	5259	.00602	
Garden City	7044/7145	.00439	
Geneva	7351	.00939	
Glen Cove	7042 (T)	.00475	
Glenpark	8278/8305	.00393	
Glens Falls	8407	.00744	
Gouverneur	8310	.00575	
Gowanda	6061/6165	.00622	
Grand View-On-Hudson	5536	.00299	

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge
Great Neck	7049 (T)	.00309
Great Neck Estates	7034 (T)	.00253
Great Neck Plaza	7120 (T)	.00348
Greenwich	8426/5433 (T)	.00847
Greenwood Lake	5525	.00498
Groton	7746	.00357
Hamburg	6175	.00333
Hamilton	8361	.00684
Harrison	2076	.00847
Hastings-on-Hudson	2072	.00326
Haverstraw	5533	.00417
Head of the Harbor	7114	.00230
Hempstead	7025 (T)	.00461
Herkimer	8240	.00732
Hewlett Bay Park	7113 (T)	.00242
Hewlett Harbor	7067 (T)	.00225
Hewlett Neck	7103 (T)	.00206
Highland Falls	2194	.00855
Hillburn	5541	.00326
Hobart	8205	.00638
Homer	7163/7169	.00608
Hoosick Falls	5234	.00608
Hornell	7680	.01055
Hudson	5032	.01117
Hudson Falls	8438	.00499
Huntington Bay	7097 (T)	.00193
Ilion	8237	.00727
Irvington	2073	.00323
Island Park	7068 (T)	.00274
Ithaca	7748	.00784
Johnson City	7500	.00337
Jordan	7738	.00805
Kaser	5554	.00248
Kenmore	6188	.00264
Kensington	7047 (T)	.00268
Kings Point	7051 (T)	.00215
Kingston	5366	.00731
Lackawanna	6180	.00463

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge
Lake George	8410	.00756
Lake Grove	7149	.00257
Lake Placid	8534	.00684
Lake Success	7059	.00403
Lancaster	6179	.00395
Lansing	7760	.00641
Larchmont	2079	.00384
Lattingtown (T)	7130	.00366
Laurel Hollow	7057	.00199
Lawrence	7064	.00336
Lewiston	6324	.00778
Liberty	5337	.00620
Lindenhurst	7096	.00248
Little Falls	8243	.01155
Liverpool	7496	.00772
Lloyd Harbor	7100	.00188
Lockport	6326	.00854
Long Beach	7027	.00446
Lynbrook	7028	.00382
Lyndonville	6405	.00615
Lyons	7825	.00621
Macedon	7824	.00736
Malone	8563	.00946
Malverne	7045	.00340
Mamaroneck	2080/2100	.00389
Manorhaven	7121	.00404
Massapequa Park	7135	.00337
Massena	8328/8350	.01131
Matinecock	7110	.00352
McGraw	7164	.00603
Mechanicville	5269	.00612
Medina	6401/6403	.00948
Mexico	7551	.01059
Middleport	6322/6335	.01031
Millbrook	5089	.01015
Mineola	7035/7146	.00489
Minoa	7778	.00259
Montebello	5553	.00249

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge
Monticello	5343	.00650
Montour Falls	7609/7604	.00966
Moravia	4059 (T)	.00862
Mount Kisco	2087	.00332
Mount Vernon	2085	.00423
Munsey Park	7119 (T)	.00291
Muttontown	7129 (T)	.00242
Newark	7826	.00955
Newburgh	5202	.00687
New Hempstead	5551	.00243
New Hyde Park	7108/7109 (T)	.00429
New Paltz	5372	.00487
New Rochelle	2088	.00602
New Square	5547	.00203
New York City		
Brooklyn	1500	.02234
Bronx	1001	.02234
Manhattan	1002	.02234
Queens	1600	.02234
Staten Island	1400	.02234
Rikers Island	1300	.02234
Niagara Falls	6330	.00981
North Collins	6185	.00609
North Haven	7139 (T)	.00261
North Hills	7117 (T)	.00279
North Hornell	7709	.00525
Northport	7080 (T)	.00301
North Syracuse	7779/7782	.00348
North Tonawanda	6339	.00597
Norwood	8332/8380	.00935
Nyack	5537/5545	.00352
Oakfield	6225	.00751
Ocean Beach	7094 (T)	.00330
Ogdensburg	8381	.01138
Old Brookville	7118 (T)	.00371
Old Field	7101 (T)	.00166
Old Westbury	7143/7050 (T)	.00277
Olean	6057	.00927

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge
Oneida	8370/8732	.00845
Oneonta	8591	.01180
Orchard Park	6194	.00280
Ossining	2093	.00307
Oswego	7554	.01158
Owego	7720	.00619
Oyster Bay Cove	7136 (T)	.00242
Painted Post	7677	.00605
Palmyra	7823	.00613
Patchogue	7075 (T)	.00307
Peekskill	2064	.00377
Pelham	2095	.00342
Pelham Manor	2096	.00282
Penn Yan	7466/7472/7784	.00745
Philmont	5024	.00460
Piermont	5538	.00234
Plandome	7036 (T)	.00289
Plandome Heights	7116 (T)	.00317
Plattsburgh	8521	.00879
Pleasantville	2084	.00416
Pomona	5548/5549	.00183
Port Chester	2101	.00410
Port Dickinson	7487	.01105
Port Jefferson	7148 (T)	.00337
Portville	6063	.00613
Port Washington North	7142 (T)	.00357
Potsdam	8387	.01066
Poughkeepsie	5079	.00664
Quogue	7111 (T)	.00317
Rensselaer	5242	.00450
Richfield Springs	8884 (T)	.00652
Richville	8389	.00610
Riverside (Steuben Cty.)	7708	.00611
Rockville Centre	7030 (T)	.00389
Rome	8433/8452	.01150
Rosyln	7138 (T)	.00356
Roslyn Estates	7126 (T)	.00275
Roslyn Harbor	7133/7134 (T)	.00283

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge
Round Lake	5265	.00438
Russell Gardens	7131 (T)	.00299
Rye	2102	.00316
Rye Brook	2099	.00335
Sackets Harbor	8297	.00640
Saddle Rock	7037 (T)	.00220
Sag Harbor	7078/7086 (T)	.00340
Salamanca	6068	.01162
Saltaire	7092	.00378
Sands Point	7038 (T)	.00281
Saranac Lake	8535/8538/8561	.00639
Saratoga Springs	5279/5280	.00926
Scarsdale	2103	.00317
Schaghticoke	5245	.00461
Schenectady	5306	.00649
Scotia	5302	.00611
Sea Cliff	7041 (T)	.00426
Seneca Falls	7640	.00876
Sharon Springs	8863	.00637
Silver Creek	6114	.00971
Skaneateles	7771	.00375
Sleepy Hollow	2083	.00399
Sloan	6161	.00613
Sloatsburgh	5511	.00342
Sodus Point	7818	.00635
Solvay	7755	.00288
South Dayton	6081	.00610
South Floral Park	7055 (T)	.00408
South Glens Falls	5274 (T)	.00443
Southhampton	7087 (T)	.00325
South Nyack	5539	.00302
Spring Valley	5542/5546	.00449
Springville	6167	.00609
Stamford	8112/8113	.00626
Stewart Manor	7107 (T)	.00403
Suffern	5543	.00354
Sylvan Beach	8453	.00575
Syracuse	7501	.00824
Tarrytown	2074	.00321

RATES AND CHARGES

M. STATEMENT OF MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (Cont'd)

Locality	Tax District Code	Municipal Surcharge
The Branch	7104 (T)	.00285
Thomaston	7132 (T)	.00307
Tonawanda	6189	.00451
Troy	5250	.00702
Tuckahoe	2067	.00510
Tully	7774	.00602
Tupper Lake	8545	.00618
Union Springs	4066 (T)	.00626
Upper Brookville	7141 (T)	.00294
Upper Nyack	5531	.00265
Utica	8441	.00913
Valley Falls	5240/5246	.00602
Valley Stream	7052 (T)	.00388
Victory Mills	5278 (T)	.00847
Voorheesville	5014	.00595
Waddington	8395	.00894
Wappingers Falls	5087/5078	.00402
Waterloo	7633/7644	.01000
Watertown	8314	.00950
Watervliet	5007	.00369
Watkins Glen	7605/7612	.00629
Weedsport	4044 (T)	.00624
Wellsville	6016	.00632
Wesley Hills	5550	.00245
Westbury	7140 (T)	.00425
West Carthage	8396	.00403
West Hampton Beach	7115 (T)	.00340
West Haverstraw	5534	.00369
White Plains	2105	.00622
Williamsville	6153/6195	.00233
Williston Park	7058 (T)	.00459
Wolcott	7840/7841	.00615
Woodridge	5334	.00657
Woodsburgh	7065 (T)	.00263
Yonkers	2107	.01731
Youngstown	6333	.00809

N. STATEMENT OF SURCHARGES FOR STATE EXCISE TAX ON TELECOMMUNICATION SERVICES AND GROSS EARNINGS TAX (GROSS REVENUE TAX)

The State Gross Revenue Tax Surcharge rates are as follows:

Surcharge		
Services Provided For Resale*	IntraLATA Toll and RCP Service	All Other Services
0.3764%	2.8273%	2.9405%

O. STATEMENT OF METROPOLITAN COMMUTER TRANSPORTATION DISTRICT TAX SURCHARGES

The Metropolitan Commuter Transportation District Tax Surcharges (MTA Tax) are as follows:

Surcharge		
Services Provided For Resale*	IntraLATA Toll and RCP Service	All Other Services
.1%	.7%	.7%

P. STATEMENT OF SURCHARGE FOR STATE UNIVERSAL SERVICE FUND

Monthly Surcharge $0.45 per line (I)

* To qualify for this rate, resellers must either be included in the list of resellers that the New York State Department of Taxation and Finance publishes called “Publication 41, Treatment of Sales for Resale Under Sec. 186(e) of the Tax Law", or must possess a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

RATES AND CHARGES

3.1 GENERAL TERMS AND CONDITIONS (Cont'd)

Q. MULTIPLE BILL CHARGES

		USOC
Business		
Each additional or duplicate copy, per bill		
- on an ongoing monthly basis	$4.15 per month	AP2
- on a one-time basis	$4.15 one-time charge	

Residence

	Non-recurring Charge (per copy of bill requested)	
	Ordered from Customer Service Center	Ordered Through Verizon.com Website
Current month	$0.00	$0.00
1st Previous Month	$0.00	$0.00
2nd Previous Month	$0.00	$0.00
3rd Previous Month	$0.00	$0.00
4th Previous Month	$0.00	$0.00
5th Previous Month	$0.00	$0.00
6th Previous Month	$4.15	$0.00
7th Previous Month	$4.15	$0.00
8th Previous Month	$4.15	$0.00
9th Previous Month	$4.15	$0.00
10th Previous Month	$4.15	$0.00
11th Previous Month	$4.15	$0.00
12th Previous Month	$4.15	$4.15
Other Months	$4.15	$4.15

R. IDENTIFICATION OF LINES/CIRCUITS AT DEMARCATION POINT

	Nonrecurring Charges *	Recurring Charges
Identification of Lines/ Circuits at the demarcation point, per quarter hour or fraction thereof	$17.13	None

In addition, the Premises Visit Charge applies, as specified in Section 12 of Part B of this Product Guide.

* These charges are not applicable when the service technician is required to verify lines/circuits 1) necessary to complete work for the connection of new lines/circuits, moves or rearrangements of existing lines/circuits, or 2) in cases arising from billing disputes where the existence of lines/circuits is verified at the customer's demarcation point and no written record of pin positions is provided.

RATES AND CHARGES

3.2 MISCELLANEOUS SERVICES, PLANS AND ARRANGEMENTS

B. DATA INTERFACE ARRANGEMENT (DIA)

	Recurring Monthly	Nonrecurring Installation	USOC
Data Interface Arrangement (DIA)	None	$42.68*	RK31X

C. ADDITIONAL FLAT RATE LINES FOR CIVILIAN DEFENSE

	Monthly Rate		Connection Charge	USOC
Additional lines, each	$12.21	)	See Section 18	AFQ
		)	of Part B of this	
Additional trunks, each	16.73	)	Product Guide	AFX

E. DIAL-A-VISIT MESSAGE DETAIL
(Grandfathered service – See Section 2 of this Part A of the Product Guide)

Upon request, subscribers to DIAL-A-VISIT service will be furnished message detail at a charge of $1.56 per request associated with one telephone bill.

I. DIRECT DELIVERY SERVICE

$4.15 charge for delivery.**

* Service Connection Charges apply as specified in Section 18 of Part B of this Product Guide. Moves are subject to same charges as to connect new. No installation charge applies where facilities are reused in place.

** The Service Connection charge schedule, as specified in Section 18 of Part B of this Product Guide, applies in addition to the charge for delivery.

RATES AND CHARGES

13.2 MISCELLANEOUS SERVICES, PLANS AND ARRANGEMENTS (Cont'd)

K. GOLD NUMBER SERVICE
(Grandfathered service – See Section 2 of this Part A of the Product Guide.)

The following charges apply in addition to any applicable non-recurring charges and monthly charges as specified elsewhere in this Product Guide.

Non-Recurring Charge

- Per search of up to three numbers beyond initial three number search	$20.76	USOC RNCSO

Monthly Charge

- Per Gold Number		
Residence	3.11	RNCSP
Business	6.23	RNCSP

N. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

Schools and Libraries Discount Matrix

How Disadvantaged (% of students eligible for national school lunch program)	% Discount Level Urban Discount	Rural Discount
<1	20	25
1 – 19	40	50
20 – 34	50	60
35 – 49	60	70
50 – 74	80	80
75 – 100	90	90