Effective January 31, 2020, the services in this tariff, unless otherwise noted, are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective August 27, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

Effective November 30, 2020, the services in this tariff, including all versions of basic local service, are withdrawn for all customers including Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

# 3.0 LOCAL EXCHANGE SERVICE -- Category I

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA,
- intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.0 Reserved for Future Use

ISSUED: January 7, 2021

Kelly Faul XO Communications Services, LLC 22001 Loudoun County Pkwy Ashburn, VA 20147

(N)

(N)

Small Business Basic Business Line Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Basic Small Business Basic Business Lines are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

3.1 <u>Small Business Basic Business Line Service</u>\*

Small Business Basic Business Line Service allows customers to make an unlimited amount of calls to points within a local service area for a flat rate. Small Business Basic Business Line Service are available to those customers who subscribe to this service as the only local exchange service from the Company. It includes the following standard features at no additional charge:

Touchtone One Directory Listing Presubscription Calling number delivery blocking (per call or per line) 900/976 Blocking Call Transfer Three-Way Calling Consultation Hold Call Hold Main Hunt Anonymous Call Rejection

\* As of April 1, 2007, this product will only be available to current customers at their current location.

ISSUED: January 7, 2021

Kelly Faul XO Communications Services, LLC 22001 Loudoun County Pkwy Ashburn, VA 20147 EFFECTIVE: January 27, 2021

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.1 <u>Small Business Basic Business Line Service</u> (Cont'd)

3.1.1 <u>Optional Features</u>

A Small Business Basic Business Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Sections 3.1.2.1 and 3.1.2.2.

Call Forwarding – Busy Call Forwarding – No Answer Call Forwarding – Variable Call Waiting Cancel Hunting Speed Call (up to 30 numbers) Call Forwarding – Remote Access Call Waiting Caller Identification – Number Delivery Caller Identification – Name/Number Delivery Last Call Return Repeat Dialing

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# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.1 <u>Small Business Basic Business Line Service</u> (Cont'd)

3.1.2 <u>Rates</u>

# 3.1.2.1 Non-Recurring Charges

Month-to-Month	\$45.00
One-Year Term	\$45.00
Two-Year Term	\$45.00
Three-Year Term	\$45.00
Five-Year Term	\$45.00
Call Forwarding – Busy	\$0.00
Call Forwarding – No Answer	\$0.00
Call Forwarding – Variable	\$0.00
Call Waiting Cancel	\$0.00
Hunting	\$0.00
Speed Call (up to 30 numbers)	\$0.00
Call Forwarding – Remote Access	\$0.00
Call Waiting	\$0.00
Caller Identification – Number Delivery	\$0.00
Caller Identification – Name/Number Delivery	\$0.00
Last Call Return	\$0.00
Repeat Dialing	\$0.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

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## LOCAL EXCHANGE SERVICES

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.1 <u>Small Business Basic Business Line Service</u> (Cont'd)

# 3.1.2 <u>Rates</u> (Cont'd)

### 3.1.2.2 Monthly Recurring Charges

Month-to-Month	\$39.95*
One-Year Term	\$111.77
Two-Year Term	\$105.05
Three-Year Term	\$105.05
Five-Year Term	\$31.00*
Call Forwarding – Busy	\$3.00
Call Forwarding – No Answer	\$5.00
Call Forwarding – Variable	\$3.00
Call Waiting Cancel	\$4.65
Hunting	\$4.65
Speed Call (up to 30 numbers)	\$4.00
Call Forwarding – Remote Access	\$3.00
Call Waiting	\$3.00
Caller Identification – Number Delivery	\$7.50
Caller Identification – Name/Number Delivery	\$7.95
Last Call Return	\$3.00
Repeat Dialing	\$2.50
-	

\* As of April 1, 2006, these terms will no longer be available to new customers.

ISSUED: December 5 2018

EFFECTIVE: January 1, 2019

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

### 3.2 <u>Business Trunks</u>

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements:

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

Fractional T1 Trunks

Basic T1 Facility - A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks.

Advanced T1 Facility - A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks.

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.2. <u>Business Trunks</u> (Cont'd)
  - 3.2.1 PBX Analog Trunks\*

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

### (a) <u>PBX Analog Trunk Rates and Charges</u>:

PBX Analog Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Additional Federal, State and Local taxes and Surcharges may also apply.

	<u>NRC</u>	MRC	
In Only (Basic)			
1 Year	\$41.00	\$35.87	
2 Year	\$41.00	\$34.50	
3 Year	\$41.00	\$33.36	
Out Only (Basic)			
1 Year	\$41.00	\$35.87	
2 Year	\$41.00	\$34.50	
3 Year	\$41.00	\$33.36	
Two-Way (Basic)			
1 Year	\$41.00	\$35.87	
2 Year	\$41.00	\$34.50	
3 Year	\$41.00	\$33.36	
In Only w/ DID			
1 Year	\$72.00	\$54.14	
2 Year	\$72.00	\$50.56	
3 Year	\$72.00	\$50.56	
DID Numbers – 20	\$17.00	\$ 3.90	
DID Numbers – 100	\$85.00	\$ 22.04	

\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: December 6, 2018	EFFECTIVE: January 1, 2019
	Kelly Faul – Senior Manager, Government Relations
	22001 Loudoun County Pkwy
	Ashburn, VA 20147

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.2. <u>Business Trunks</u> (Cont'd)
  - 3.2.2 Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and individual channels (minimum of 10 channels)
- (a) <u>Digital Switched T-1 Rates and Charges</u>:

Digital Switched T-1 Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's)

Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's) and Usage Charges, as specified below. Additional Federal, State and Local Taxes and Surcharges may also apply.

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.2. <u>Business Trunks</u> (Cont'd)

# 3.2.2 <u>Digital Switched T-1</u> (Cont'd)

# (a) <u>Digital Switched T-1 Rates and Charges</u> (Cont'd)

	<u>NRC</u>	MRC	
Full Digital T1 Trunks			
In Only (Basic)			
1 Year	\$1,360.00	\$1,400.05	(I)
2 Year	\$ 850.00	\$1,275.88	
3 Year	\$ 425.00	\$1,153.39	(I)
Out Only (Desire)			
<u>Out Only (Basic)</u> 1 Year	\$1.260.00	¢1 400 05	(I)
1 1 0 0 1	\$1,360.00	\$1,400.05	(1)
2 Year	\$ 850.00 \$ 425.00	\$1,275.88	(I)
3 Year	\$ 425.00	\$1,153.39	(1)
<u>Two-Way (Basic)</u>	¢1.260.00	¢1 400 05	(I)
1 Year	\$1,360.00	\$1,400.05	(1)
2 Year	\$ 850.00	\$1,275.88	(I)
3 Year	\$ 425.00	\$1,153.39	(1)
In Only w/ DID			
1 Year	\$1,360.00	\$1,400.05	(I)
2 Year	\$ 850.00	\$1,275.88	
3 Year	\$ 425.00	\$1,153.39	(I)
<u>Two-Way w/ DID</u>	¢1.0.00	¢1 400 05	(I)
1 Year	\$1,360.00	\$1,400.05	(1)
2 Year	\$ 850.00	\$1,275.88	
3 Year	\$ 425.00	\$1,098.47	(I)
DID Numbers – 20	\$17.00	\$ 3.90	(I)
DID Numbers – 100	\$85.00	\$22.04	(I)
	400.00	<i><i><i><i></i></i></i></i>	(1)

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.2. <u>Business Trunks</u> (Cont'd)

(b)

# 3.2.2 Digital Switched T-1 (Cont'd)

Digital Switched T-1 Rates and Charges	<u>s</u> (Cont'd)		
	NRC	MRC	
Fractional Digital T1 Trunks			
Digital Transmission Facility,	<u>Basic</u>		
1 Year	\$995.00	\$361.46	(I)
2 Year	\$995.00	\$340.20	
3 Year	\$995.00	\$274.05	(İ)
Per Channel Rate, Basic			
In Only			
1 Year	\$88.00	\$21.46	(I)
2 Year	\$88.00	\$19.74	Ť
3 Year	\$44.00	\$18.59	(İ)
<u>Out Only</u>			
1 Year	\$88.00	\$21.46	(I)
2 Year	\$88.00	\$19.74	Ĭ
3 Year	\$44.00	\$18.59	(İ)
Two-Way			
1 Year	\$88.00	\$21.46	(I)
2 Year	\$88.00	\$19.74	Ì
3 Year	\$44.00	\$18.59	(İ)
Fractional Digital T1 Trunks			
Digital Transmission Facility,	Advanced		
1 Year	\$845.00	\$145.30	(I)
2 Year	\$845.00	\$137.03	Ĭ
3 Year	\$497.00	\$120.49	(İ)
Per Channel Rate, Advanced			
In Only w/ DID			
1 Year	\$109.00	\$41.23	(I)
2 Year	\$109.00	\$38.35	Ì
3 Year	\$ 64.00	\$37.74	(İ)
	,		(-)

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

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# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.2.A <u>Business Trunks</u> (Cont'd)

# 3.2.2 Digital Switched T-1 (Cont'd)

# (b) <u>Digital Switched T-1 Rates and Charges</u> (Cont'd)

	<u>NRC</u>	MRC	
<u>Two-Way w/ DID</u> 1 Year 2 Year 3 Year	\$109.00 \$109.00	\$48.97 \$45.63 \$44.31	(I)   (I)
DID Numbers – 20 DID Numbers – 100	\$17.00 \$85.00	\$ 3.90 \$22.04	(I) (I)
<u>Change Charge</u> Trunk Group Configuration Channel Reconfiguration T1		\$50.00 \$50.00	
Optional Feature Calling Number Delivery per Trunk Group		\$25.00 \$25.00	

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.2 <u>Business Trunks</u> (Cont'd)
  - 3.2.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

## Hunting:

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1<sup>st</sup> trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1<sup>st</sup> trunk of the Trunk Group).

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

### Alternative Call Routing

Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

ISSUED: April 4, 2012

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# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.2. <u>Business Trunks</u> (Cont'd)
  - 3.2.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Additional Features: E911 One (1) Directory Listing Touch-tone Capability

3.2.4 PBX Analog Trunk & Digital Switched T-1 Optional Features:

Calling Number Delivery Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as set forth elsewhere in this tariff.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

### 3.3 <u>Centrex</u>

Centrex service provides the Customer with a single, voice-grade communications channel. Each Circuit will include a telephone number.

Automatic Dialing Call Forward Busy Line Call Forward No Answer Call Forward Variable Call Hold Call Pickup Group Call Transfer Call Waiting Calling Number Delivery Six-Way Conference Calling Speed Dial-30 Numbers

# 3.3.1 Optional Features

Customers may purchase, at an additional cost, the following features:

- Remote Access to Call Forward
- Caller ID with Name

ISSUED: April 4, 2012

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# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.3 <u>Centrex</u> (Cont'd)

3.3.2 <u>Rates</u>

# 3.3.2.1 Non-Recurring Charges

Month to Month	\$42.75
One-Year Term	\$42.75
Two-Year Term	\$42.75
Three-Year Term	\$42.75
Five-Year Term	\$42.75
Remote Access to Call Forward	\$0.00
Caller ID with Name	\$0.00

ISSUED: April 4, 2012

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# 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

# 3.3 <u>Centrex</u> (Cont'd)

3.3.2 <u>Rates</u>

#### 3.3.2.2 Monthly Recurring Charges

Month to Month	\$42.75*
One-Year Term	\$52.90**
Two-Year Term	\$50.32**
Three-Year Term	\$49.57**
Five-Year Term	\$42.75*
Remote Access to Call Forward	\$5.60
Caller ID with Name	\$3.00
As of January 1, 2016, these rates will app	ly to new customers:

Number of Lines	One Year Term	Two Year Term	Three Year Term	
10-24 Centrex	\$69.25	\$65.88	\$64.89	(I)
24-72 Centrex	\$69.25	\$65.88	\$64.89	
73-96 Centrex	\$69.25	\$65.88	\$64.89	(I)

\* As of November 1, 2007, these rates will no longer be available to new customers.

\*\* As of January 1, 2016, these rates will no longer be available to new customers.

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64 Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

- 3.4.1 <u>Conditions</u>: This service is offered subject to the following conditions:
  - (a) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
  - (b) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
  - (c) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.
  - (d) PRI service does not provide for the transmission of packet data.
  - (e) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
  - (f) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)
  - 3.4.1 <u>Conditions</u> (Cont'd)
    - (g) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 10, 20 or 100 depending on customer location.
    - (h) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)
  - 3.4.2 <u>Service Components</u>: The following Service Components are included in the MRC when ordering ISDN PRI:
    - (a) <u>Primary Rate Access Line:</u> Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
    - (b) <u>Primary Rate Interface:</u> Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
    - (c) <u>Primary Rate Channels:</u> Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
      - 1. Voice Calls may be completed to both ISDN and non-ISDN lines.
      - 2. Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56 Kbps.
      - 3. B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis

ISSUED: April 4, 2012

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)

## 3.4.3 <u>Primary Rate Channel Configurations</u>

Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

- 1. <u>Standard Channel Configuration</u>: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
- 2. <u>Full Channel Configuration</u>: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard Channel Configuration.
- 3. <u>Backup Channel Configuration:</u> Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)

3.4.4 <u>Standard Service Features</u>

The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

- (a) <u>Call-by-Call Service:</u> Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
  - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
  - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
  - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.
- (b) <u>Calling Line Identification Delivery (CLID)</u>: Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
- (c) <u>Calling Line Identification Delivery Blocking:</u> Customer's telephone number(s) will not be forwarded to the called party.
- (d) <u>Clear Channel Capability:</u> Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.

ISSUED: April 4, 2012

EFFECTIVE: April 24, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)

- 3.4.4 <u>Standard Service Features</u> (Cont'd)
  - (e) <u>Non-Facility Control Signaling (NFAS)</u>: Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24<sup>th</sup> Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.
  - (f) <u>D Channel Backup</u>: Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
  - (g) <u>Digital Voice Transmission:</u> All voice calls are transmitted using digital signaling.
  - (h) <u>Direct Inward Dial (DID) Signaling:</u> Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
  - (i) <u>PBX Station ID Capability</u>: Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
  - (j) <u>Network Ring Again:</u> Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
  - (k) <u>Message Waiting Indication:</u> Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)
  - 3.4.5 Optional Service Features
    - (a) <u>2B channel Transfer:</u> 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
    - (b) <u>Calling Name Delivery</u>: Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

# 3.4 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)

3.4.6 <u>Rates</u>

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

# 3.4.6.1 Non-Recurring Charges

	Month to Month 1 Year Term 2 Year Term 3 Year Term 5 Year Term 2B Channel Transfer (per PRI span) Calling Name Delivery (per PRI span)	\$1, \$1, \$1, \$1, \$1,	500.00* 500.00 500.00 500.00 500.00* 100.00
3.4.6.2	Monthly Recurring Charges		
	Month to Month 1 Year Term 2 Year Term 3 Year Term 5 Year Term 2B Channel Transfer (per PRI span) Calling Name Delivery (per PRI span)	\$1, \$1, \$9;	,469.27* ,154.38 ,052.52 50.66 56.84 75.00 24.69
3.4.6.3	ISDN Change Charge	\$	50.00

\* As of April 1, 2006, this term is no longer available to new customers.

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

(I)

(I)

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

### 3.4.A <u>Inbound PRI</u>

Inbound PRI is a high inbound only Primary Rate Interface ISDN service. This service is only available to Internet Service Providers and Information Service Providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a customer's premise to the local XO central office. Service will be delivered to the customer premise on a digital basis only. The customer may elect to convert the digital signal to analog using customer provided channel banks at their own discretion, but XO will not provide this as part of the service.

Inbound PRI is a dedicated inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are offered under two pricing plans described in Section 3.1.12 (a) below. Pricing is based on whether the Customer service location is On-Net or Off-Net. For purposes of this offering, On-Net service shall mean service to the Customer service location is provided entirely by XO over its own fiber or wireless facilities, or when Customer is collocated with XO. Off-Net service shall mean service to the Customer service location is provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer service location is provided through the use, purchase or lease of the facilities of another local access provider other than XO, including the use of unbundled network elements or Type II facilities. A minimum one year term commitment is required with this service offering.

Customer and XO, agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters XO's ability to offer the current contract rate, upon 30 days written notification to Customer, XO may migrate the Customer to the Off-Net Price Plan for remainder of Customer's term commitment. If XO chooses to migrate customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon 30 days written notice to XO after receipt of the XO migration notice.

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

### 3.4.A <u>Inbound PRI</u> (Cont'd)

3.4.A.1 Rates

With each Monthly Recurring Charge (MRC) Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional MRC. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$20.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$3.50.

Price Plan Option #2 Available to Off-Net Customers.

	<u>1 Year</u>	2 Years	<u>3 Years</u>
Monthly Recurring Charge	\$2,000.00	\$1,900.00	\$1,800.00
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00
Price Plan Option #3			
Only available to On-Net Custo	mers on or after S	eptember 1, 2002.	
	<u>1 Year</u>	2 Years	<u>3 Years</u>
Monthly Recurring Charge	\$ 475.00	\$ 451.25	\$ 427.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

### 3.4.B Discount Schedule

Customers are eligible for discounts based on revenue levels as shown below. The monthly revenue level is Customer's total monthly telecommunications expenses provided to Company for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Monthly Usage Level	Discount Percentage
\$0-5,000	0%
\$5,000.01 - 25,000	10%
\$25,000.01 - 100,000	15%
\$100,000.01 - 300,000	20%
\$300,000.01+	25%

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.4.B Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI)\*

BRI provides two 64 Kbps Bearer B channels used for voice and data transmission, and one 16 Kbps D channel used for call set-up and release. The Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speeds to be slower than the maximum achievable. The Basic Rate Interface (BRI) line includes the following standard features at no additional charge.

	MRC	NRC
1 Year Term	\$80.16	\$84.00
2 Year Term	\$73.13	\$74.00
3 Year Term	\$71.72	\$50.00
5 Year Term	\$68.91	\$0.00
Optional Features		
Calling Name Identification	\$2.10	\$9.00
Call Rejection	\$3.00	\$9.00
Continuous Redial	\$2.10	\$9.00
Last Call Return	\$1.70	\$9.00
Priority Call	\$1.70	\$9.00
Selective Call Forwarding	\$2.10	\$9.00
Hunting – Circular	\$1.70	\$9.00
Hunting – Series	\$1.70	\$9.00
UCD Hunt	\$7.20	\$9.00
Speed call – 8 Number	\$0.90	\$9.00

\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 23, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: May 18, 2012

(I)

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

### 3.5 <u>X Options\*</u>

The X Option Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the X Option Service Offering the Customer selects and receives service under one of the X Option listed in Sections 3.5.1 through 3.5.18 below. Each X Option includes the Standard Feature Package as defined in Section 3.5.19, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each X Option includes unlimited local exchange service, a specified amount of inbound and outbound domestic long distance service, and the Standard Feature Package.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one-year term agreement for both voice and Internet services in order to be eligible for the X Option Service Offering.

\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

# 3.5.1 <u>X Option One</u>

To receive service under X Option One, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option One includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$1,131.00
(B)	\$1,305.00
(C)	\$1,480.00
(D)	\$2,352.00
Non-Recurring Charge	\$800.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

## 3.5 <u>X Options</u> Cont'd)

# 3.5.2 <u>X Option Two</u>

To receive service under X Option Two, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 5,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Two includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$1,467.00
(B)	\$1,582.00
(C)	\$1,757.00
(D)	\$2,629.00
Non-Recurring Charge	\$ 800.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

# 3.5.3 <u>X Option Three</u>

To receive service under X Option Three, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Three includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$1,375.00
(B)	\$1,549.00
(C)	\$1,724.00
(D)	\$2,596.00
Non-Recurring Charge	\$ 800.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

## 3.5 <u>X Options</u> Cont'd)

# 3.5.4 <u>X Option Four</u>

To receive service under X Option Four, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 5,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Four includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$1,681.00
(B)	\$1,797.00
(C)	\$1,972.00
(D)	\$2,844.00
Non-Recurring Charge	\$800.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

## 3.5 <u>X Options</u> Cont'd)

# 3.5.5 <u>X Option Five</u>

To receive service under X Option Five, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Five includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
--------------------------	--

(A)	\$2,576.00	(I)
(B)	\$2,827.85	
(C)	\$3,032.55	
(D)	\$3,642.05	(I)
Non-Recurring Charge	\$1,800.00	

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

## 3.5 <u>X Options</u> Cont'd)

## 3.5.6 <u>X Option Six</u>

To receive service under X Option Six, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 5,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Six includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

(A)	\$2,925.60	(I)
(B)	\$3,118.80	
(C)	\$3,323.50	
(D)	\$3,933.00	(I)
Non-Recurring Charge	\$1,800.00	

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

## 3.5 <u>X Options</u> Cont'd)

## 3.5.7 <u>X Option Seven</u>

To receive service under X Option Seven, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Seven includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$2,389.48	(I)
(B)	\$2,598.83	
(C) (D)	\$2,864.05 \$2,864.05	 (I)
	\$2,60 <del>4</del> .05	(1)
Non-Recurring Charge	\$999.00	

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: January 1, 2016

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

### 3.5 <u>X Options</u> Cont'd)

### 3.5.8 <u>X Option Eight</u>

The X Option Eight, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Eight includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$ 77.00 per user
(B)	\$ 87.00 per user
(C)	\$ 97.00 per user
(D)	\$147.00 per user
Non-Recurring Charge	
(A)	\$ 77.00 per user
(B)	\$ 87.00 per user
(C)	\$ 97.00 per user
(D)	\$147.00 per user

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.5 <u>X Options</u> Cont'd)
  - 3.5.9 <u>X Option Nine</u>

X Option Nine is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C)10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Nine includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly	Recurring	Charge

(A)	\$26.00 per user
(B)	\$29.00 per user
(C)	\$33.00 per user
(D)	\$49.00 per user
Non-Recurring Charge (A) (B)	\$26.00 per user \$26.00 per user
(C)	\$26.00 per user
(D)	\$49.00 per user

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.5 <u>X Options</u> Cont'd)
  - 3.5.10 X Option Ten

X Option Ten, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Ten includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$130.00 per user
(B)	\$140.00 per user
(C)	\$150.00 per user
(D)	\$178.00 per user
Non-Recurring Charge	
(A)	\$130.00 per user
(B)	\$140.00 per user
(C)	\$150.00 per user
(D)	\$178.00 per user

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

# 3.5.11 X Option Eleven

X Option Eleven, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Eleven includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

\$43.00 per user
\$46.00 per user
\$50.00 per user
\$59.00 per user
\$43.00 per user
\$46.00 per user
\$50.00 per user
\$59.00 per user

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

## 3.5.12 <u>X Option Twelve</u>

To receive service under X Option Twelve, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes; and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Twelve includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge (A)

(A)	\$2,315.00
(B) (C)	\$3,188.00 \$4,641.00
(D)	\$6,094.00
	\$0,07 1100
Non-Recurring Charge	\$800.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

N

## 3.5.13 X Option Thirteen

To receive service under X Option Thirteen, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes; and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Thirteen includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$3,056.00
(B)	\$3,879.00
(C)	\$5,249.00
(D)	\$6,260.00
Non-Recurring Charge	\$1,800.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

## 3.5.14 <u>X Option Fourteen</u>

To receive service under X Option Fourteen, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes; and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Fourteen includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$2,829.00
(B)	\$3,702.00
(C)	\$5,156.00
(D)	\$6,808.00
Non-Recurring Charge	\$800.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

## 3.5.15 <u>X Option Fifteen</u>

To receive service under X Option Fifteen, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes; (C) 50,000 minutes; and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Fifteen includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge		
(A)	\$5,807.33	(I)
(B)	\$7,138.27	
(C)	\$9,353.81	
(D)	\$11,304.14	(I)
Non-Recurring Charge	\$1,800.00	

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

#### 3.5.16 <u>X Option Sixteen</u>

To receive service under X Option Sixteen, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of four options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each Option is listed below. Each X Option Sixteen includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge		
(A)	\$6,796.07	(I)
(B)	\$8,280.67	
(C)	\$10,733.62	
(D)	\$7,129.85	(İ)
Non-Recurring Charge	\$1800.00	

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.5 <u>X Options</u> Cont'd)
  - 3.5.17 <u>X Option M</u>

To receive service under X Option M, the Customer must order a X Options package at no fewer than five locations, with at least one location receiving one of the X Options 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each X Option M includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$915.00
Non-Recurring Charge	\$700.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.5 <u>X Options</u> Cont'd)
  - 3.5.18 <u>X Option MLP</u>

Customers ordering X Options 1-16 at no fewer than five locations are eligible for X Option MLP. MLP is a 5% discount off the monthly recurring charge of all X Option packages 1-16. X Option M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

## 3.5 <u>X Options</u> Cont'd)

3.5.19 Standard Feature Package

All X Option options include the following standard features at no additional charge.

Voicemail w/Message Waiting\* Call Forwarding 3 Way Calling Speed Dial Abbreviated Dialing Call Hold Call Pickup Call Transfer Hunting

# 3.5.20 <u>Term Discounts</u>:

X Option customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the X Option Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each X Option. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Year Term	5%
3 Year Term	10%

\* Services not regulated under this tariff.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

# Premium XOptions is a Legacy XO service offering and will not be available to new customers after April 4, 2003.

#### 3.6 <u>Premium X Options</u>

The Premium X Option Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium X Options also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium X Option Service Offering the Customer selects and receives service under one of the Premium X Options listed in the sections below. Each Premium X Option includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium X Option includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium X Option Service Offering.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.1 <u>Premium X Option One</u>

To receive service under this X Option, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's Website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$1,334.25
(B)	\$1,530.00
(C)	\$1,726.88
(D)	\$2,707.88
Non-Recurring Charge	\$800.00
Non-Recurring Charge	\$600.00

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.6 <u>Premium X Options</u> (Cont'd)

#### 3.6.2 <u>Premium X Option Two</u>

To receive service under this X Option, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Non-Recurring Charge	\$800.00
(D)	\$3,019.50
(C)	\$2,038.50
(B)	\$1,841.63
(A)	\$1,712.25

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.3 <u>Premium X Option Three</u>

To receive service under this X Option, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$1,608.75
(B)	\$1,804.50
(C)	\$2,001.38 (D)
	\$2,982.38
Non-Recurring Charge	\$800.00

ISSUED: April 4, 2012

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.4 <u>Premium X Option Four</u>

To receive service under this X Option, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$1,953.00
(B)	\$2,083.50
(C)	\$2,280.38
(D)	\$3,261.38
Non-Recurring Charge	\$800.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

3.6 <u>Premium X Options</u> (Cont'd)

#### 3.6.5 <u>Premium X Option Five</u>

To receive service under this X Option, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

(A) (B)	\$2,616.07 \$2,547.11	(I)
(C) (D)	\$3,152.79 \$4,356.04	   (I)
Non-Recurring Charge	\$1800.00	

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

3.6 <u>Premium X Options</u> (Cont'd)

#### 3.6.6 <u>Premium X Option Six</u>

To receive service under this X Option, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, and (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly	Recurring	Charge
within	Recuiring	Charge

(A)	\$3,027.06	(I)
(B)	\$3,254.19	
(C)	\$3,494.85	
(D)	\$4,698.10	(I)
Non-Recurring Charge	\$1800.00	

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

3.6 <u>Premium X Options</u> (Cont'd)

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3.6.7 <u>Premium X Option Seven</u>

To receive service under this X Option, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly	Recurring	Charge
wionunv	Recuiring	Charge

(A)	\$2,529.87	(I)
(B)	\$2,808.71	
(C)	\$3,085.86	i
(D)	\$4,476.71	(I)
Non-Recurring Charge	\$999.00	

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.8 <u>Premium X Option Eight</u>

This X Option is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This X Option consists of one voice line per user, or a minimum of ten lines, and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$ 81.00
(B)	\$ 91.00
(C)	\$101.00
(D)	\$151.00
Non-Recurring Charge	
(A)	\$ 81.00
(B)	\$ 91.00
(C)	\$101.00
(D)	\$151.00

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.9 <u>Premium X Option Nine</u>

This X Option is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This X Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$28.00
(B)	\$31.00
(C)	\$35.00
(D)	\$51.00
Non-Recurring Charge	
(A)	\$28.00
(B)	\$31.00
(C)	\$35.00
(D)	\$51.00

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.10 Premium X Option Ten

This X Option is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This X Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C)10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$112.00
(B)	\$122.00
(C)	\$132.00
(D)	\$182.00
Non-Recurring Charge	
(A)	\$112.00
(B)	\$122.00
(C)	\$132.00
(D)	\$182.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.11 <u>Premium X Option Eleven</u>

This X Option is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This X Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
(A)	\$38.00
(B)	\$41.00
(C)	\$45.00
(D)	\$61.00
Non-Recurring Charge	
(A)	\$38.00
(B)	\$41.00
(C)	\$45.00
(D)	\$61.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.12 <u>Premium X Option Twelve</u>

To receive service under this X Option, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This X Option includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$2,666.25
(B)	\$3,648.38
(C)	\$5,283.00
(D)	\$6,917.63
Non-Recurring Charge	\$800.00

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.13 Premium X Option Thirteen

To receive service this X Option, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This X Option includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$3,094.88
(B)	\$4,020.75
(C)	\$5,562.00
(D)	\$7,104.38
Non-Recurring Charge	\$1800.00

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.14 <u>Premium X Option Fourteen</u>

To receive service under this X Option, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This X Option includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$3,244.50
(B)	\$4,226.63
(C)	\$5,862.38
(D)	\$7,720.88
Non-Recurring Charge	\$800.00

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.6 <u>Premium X Options</u> (Cont'd)

#### 3.6.15 <u>Premium X Option Fifteen</u>

To receive service under this X Option, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This X Option includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$5,544.77	(I)
(B)	\$6,935.60	
(C)	\$9,250.84	
(D)	\$11,905.03	(I)
Non-Recurring Charge	\$1800.00	

ISSUED: December 9, 2015

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

3.6 <u>Premium X Options</u> (Cont'd)

#### 3.6.16 Premium X Option Sixteen

To receive service under this X Option, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$4,820.44	(I)
(B)	\$5,155.06	
(C)	\$5,487.64	
(D)	\$7,562.24	(I)
Non-Recurring Charge	\$999.00	
Non-Recurring Charge	\$999.00	

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.6 <u>Premium X Options</u> (Cont'd)

#### 3.6.17 <u>Premium X Option M</u>

To receive service under this X Option, the Customer must order a X Options package at no fewer than five locations, with at least one location receiving one of the Premium X Options 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This X Option includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$915.00
Non-Recurring Charge	\$700.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.6 <u>Premium X Options</u> (Cont'd)
  - 3.6.18 Premium X Option MLP

Customers ordering X Options 1-16 at no fewer than five locations are eligible for X Option MLP. MLP is a 5% discount off the monthly recurring charge of all X Option packages 1-16. X Option M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

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#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.6 <u>Premium X Options</u> (Cont'd)

3.6.19 Standard Feature Package

All Premium X Options include the following standard features at no additional charge:

Voicemail w/Message Waiting\* Call Forwarding 3 Way Calling Speed Dial Abbreviated Dialing Call Hold Call Pickup Call Transfer Hunting Caller ID – Number Only

# 3.5.20 <u>Term Discounts</u>

X Option customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the X Option Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each X Option. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Year Term	5%
3 Years Term	10%

\* Services not regulated under this tariff.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.7 IntraLATA Network Access

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

#### 3.7.1 <u>Rates and Charges</u>

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

- 3.7.1.1 <u>Rate Elements</u>: Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.
  - 1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.7 IntraLATA Network Access (Cont'd)
  - 3.7.1 <u>Rates and Charges</u> (Cont'd)

## 3.7.1.1 <u>Rate Elements</u> (Cont'd)

## 2) <u>Network Access Mileage</u>

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

## 3.7.1.2 <u>Rate Application</u>

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements		
On-Net	One Channel Termination charge per		
	Customer designated point of termination;		
Off-Net	One Channel Termination charge per		
	Customer designated point of termination;		
	plus applicable Network Access Mileage		
	Charges		

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

## LOCAL EXCHANGE SERVICES

## 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.7 IntraLATA Network Access (Cont'd)

3.7.1 <u>Rates and Charges</u> (Cont'd)

# 3.7.1.2 Rate Application (Cont'd)

# **On-Net-DS1**

		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$92.00	\$313.25	NA	NA
	2yr	\$92.00	\$313.25	NA	NA
	3yr	\$84.00	\$313.25	NA	NA
Off-Net-DS	51			•	
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	MRC NRC-Installation		Variable
	1yr	\$115.00	\$313.25	\$100.00	\$12.00
	2yr	\$115.00	\$313.25	\$100.00	\$12.00
	3yr	\$105.00	\$313.25	\$ 86.50	\$10.20

On-Net- DS3						
		Channel Terr	Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-	Fixed	Variable	
			Installation			
	1yr	\$1,152.00	\$313.25	NA	NA	
	2yr	\$1,140.00	\$313.25	NA	NA	
	3yr	\$1,028.00	\$313.25	NA	NA	
Off-Net-D	<b>S</b> 3			·		
		Channel Terr	mination	Network Access Mileage Charge		
	Term	MRC	NRC-	Fixed	Variable	
			Installation			
	1yr	\$1,440.00	\$313.25	\$330.70	\$90.70	
	2yr	\$1,425.00	\$313.25	\$323.95	\$88.83	
	3yr	\$1,285.00	\$313.25	\$306.90	\$84.15	

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

3.8 IntraLATA Private Line

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

#### 3.8.1 <u>Rates and Charges</u>

Rates and charges for IntraLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

3.8.2 <u>Rate Elements:</u> The rate element that applies to IntraLATA Private Line is Longhaul Mileage.

The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

# 3.8 <u>IntraLATA Private Line</u> (Cont'd)

3.8.2 <u>Rate Application</u>:

DS 1	1 year	2 Year	3 Year
Installation: NRC	\$313.25	\$313.25	\$313.25
Longhaul Mileage:			
MRC Per mile	\$12.00	\$12.00	\$10.20
DS 3			
Installation: NRC	\$313.25	\$313.25	\$313.25
Longhaul Mileage:			
MRC per mile	\$90.70	\$88.83	\$84.15

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

3.9 Local Volume Discount

National Local is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

3.9.1 <u>Restrictions</u>:

The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

- a) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.
- b) This offer applies only to those other Local products currently available.
- c) Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.
- d) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.
- 3.9.2 <u>Pricing</u>: Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.
  - a) Aggregate Revenue Plan: Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's & Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 LOCAL EXCHANGE SERVICE – Category I(Cont'd)

### 3.9 <u>Local Volume Discount</u> (Cont'd)

3.9.2 <u>Pricing</u> (Cont'd)

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

b) Aggregate Commitment Plan: Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.10 XO Premium Integrated Access Service\*

XO Premium Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

## (a) <u>Standard & Optional Features</u>

XO Premium Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting , and 3 Way Calling.

#### (b) <u>Non-Recurring Charges</u>

For initial installation of XO Premium Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI:	\$999.00
Capacity Exceeding DS1 or IDSN PRI:	ICB
Service Order Charge:	\$50.00

\* As of December 31, 2006, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012			EFFECTIVE: April 24	4, 2012
-	Kelly Faul		-	
	XO Communications Service	ces, LLC		
	13865 Sunrise Valley Dr.			
	Herndon,	VA		20171

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

### 3.10 XO Premium Integrated Access Service (Cont'd)

(c) <u>Monthly Recurring Charges</u>

ISDN-PRI:	\$1,369.91	(I)
Per Line: Basic Business Line	\$57.92	(I)
Trunks: Per Channel		
Basic Analog Trunk:	\$32.28	
Advanced Analog Trunk In-Only w/DID:	\$48.73	
Basic Digital Trunk: Facility charge:	\$25.29 \$275.40	
Advanced Digital Trunk: In-only w/DID Two-way w/DID Facility charge:	\$48.60 \$57.71 \$110.70	

# (d) <u>Usage Charges</u>

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Message Toll Services Tariff PA P.U.C. No. 7. Interstate and International service is provided pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate and international use.

Analog Two-Way Trunks w/ DID is a Legacy XO customer service offering and will not be available to new customers after July 3, 2004.

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: April 15, 2014

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.10 <u>XO Premium Integrated Access Service</u> (Cont'd)
  - (e) Enhanced Integrated Feature

XO Premium Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

<u>Enhanced Features</u>: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail\*, Message Waiting\*.

\* Services not regulated under this tariff.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

### 3.11 Deluxe XOption Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.1 Deluxe XOption #1\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A) (B) (C) (D)		C	C		\$1,199.25 \$1,389.38 \$1,586.25 \$2,556.00
Non-R	ecurring C	harge			\$800.00

\*As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.2 Deluxe XOption #2\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$1,560.38
(B)	\$1,684.13
(C)	\$1,881.00
(D)	\$2,850.75
Non-Recurring Charge	\$800.00

\*As of 06/1/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.3 Deluxe XOption #3\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Char	ge
------------------------	----

(A)	\$1,428.75
(B)	\$1,618.88
(C)	\$1,815.75
(D)	\$2,785.50
Non-Recurring Charge	\$800.00

\*As of 06/1/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

# 3.11.4 Deluxe XOption #4\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A) (B)	\$1,756.13 \$1,881.00
(C) (D)	\$2,077.88 \$3,047.63
Non-Recurring Charge	\$800.00

\*As of 06/1/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.5 Deluxe XOption #5\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

N

(A) (B)	\$2,474.10 \$2,763.43	(I)
(C)	\$3,004.08	
(D)	\$4,193.81	(I)
Non-Recurring Charge	\$1800.00	

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

# 3.11.6 Deluxe XOption #6\*\*

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, and (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

N

(A)	\$2,864.82	(I)
(B)	\$3,085.20	Í
(C)	\$3,325.85	i
(D)	\$4,515.58	(I)
Non-Recurring Charge	\$1800.00	

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.7 Deluxe XOption #7\*\*

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery\*. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly	Recurring	Charge
1 VIOIUII V	Recuiring	Charge

(

N

(A)	\$2,529.87	(I)
(B)	\$2,808.71	Í
(C)	\$3,085.86	ĺ
(D)	\$4,476.71	(I)
Non-Recurring Charge	\$999.00	

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

#### 3.11.8 Deluxe XOption #8\*

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing's website.

Monthly Recurring Charge – Two Components  $1^{st}$  Ten Users A=\$810.00 B=\$910.00 C=\$1010.00 D=\$1510.00 Each Additional User Above Ten A=\$81.00 B=\$91.00 C=\$101.00 D=\$151.00

# Non-Recurring Charge

The non-recurring charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the non-recurring charge for the additions is equal to the Each Additional User Above Ten users for the package chosen times the number of users added.

\*As of 06/1/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

- 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)
  - 3.11.9 Reserved for future use.
  - 3.11.10 Reserved for future use.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.11 Reserved for future use.

# 3.11.12 Deluxe XOption #12\*

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$2,418.75
(B)	\$3,395.25
(C)	\$5,013,00
(C)	\$5,013.00
(D)	\$6,625.13
Non-Recurring Charge	\$800.00

\*As of 06/1/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)
  - 3.11.13 Deluxe X Option #13\*\*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$2,914.88
(B)	\$3,835.13
(C)	\$5,359.50
(D)	\$6,879.38
Non-Recurring Charge	\$1800.00

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)
  - 3.11.14 Deluxe X Option #14\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$3,075.75
(B)	\$4,052.25
(C)	\$5,671.13
(D)	\$7,281.00
Non-Recurring Charge	\$800.00

\*As of 06/1/05, this product will only be available to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)
  - 3.11.15 Deluxe X Option #15\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly	Recurring	Charge
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Non-Recurring Charge	\$1800.00	
(D)	\$11,348.10	(I)
(C)	\$9,064.96	
(B)	\$6,775.05	
(A)	\$5,392.67	(I)

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

(I)

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# LOCAL EXCHANGE SERVICES

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

# 3.11.16 Deluxe XOption #16\*\*

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery\*. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$4,820.44
(B)	\$5,155.06
(C)	\$5,487.64
(D)	\$7,562.24
Non-Recurring Charge	\$999.00

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)
  - 3.11.17 XOption M Satellite Office Solutions (SOS)

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$720.00
Non Recurring Charge	\$700.00

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

### 3.11 <u>Deluxe XOption Service Offering</u> (Cont'd)

3.11.19 Standard Feature Package

All Premium XOptions include the following standard features at no additional charge:

Voicemail w/Message Waiting\* Call Forwarding 3 Way Calling Speed Dial Abbreviated Dialing Call Hold Call Pickup Call Transfer Hunting Caller ID – Number Only

3.11.20 Term Discounts

X Option customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Year Term	5%
3 Years Term	10%

\* Services not regulated under this tariff.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.12 <u>Metra XOption Service Offering</u>

The Metra XOptions Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Metra XOptions also includes shared hosting services with enhanced feature Metra DNS Manager, which allows Customers to self-manage their DNS functionality. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra XOptions Service Offering the Customer selects and receives service under one of the Metra XOptions listed in the sections below. Each Metra XOptions includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Metra XOptions includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra XOptions Service Offering.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.1 Metra XOption One\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 1,199.25
(B)	\$ 1,389.38
(C)	\$ 1,586.25
(D)	\$ 2,556.00
Non Decumine Change	¢ 00.00
Non-Recurring Charge	\$ 800.00

\*Non-Regulated

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: April 24, 2012

. . . . . .

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.2 Metra XOption Two\*\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 1,560.38
(B)	\$ 1,684.13
(C)	\$ 1,881.00
(D)	\$ 2,850.75
Non-Recurring Charge	\$ 800.00

\*Non-Regulated

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

- 3.12 <u>Metra XOption Service Offering</u> (Cont'd)
  - 3.12.3 Metra XOption Three\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 1,428.75
(B)	\$ 1,618.88
(C)	\$ 1,815.75
(D)	\$ 2,785.50
Non-Recurring Charge	\$ 800.00

\*Non-Regulated

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.4 Metra XOption Four\*\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 1,756.13
(B)	\$ 1,881.00
(C)	\$ 2,077.88
(D)	\$ 3,047.63
	¢
Non-Recurring Charge	\$ 800.00

\*Non-Regulated

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

#### 3.12 Metra XOption Service Offering (Cont'd)

3.12.5 Metra XOption Five\*\*

> To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,338.90	(I)
(B)	\$ 2,628.23	Ĩ
(C)	\$ 2,868.88	ĺ
(D)	\$ 3,529.23	(I)
Non-Recurring Charge	\$ 1800.00	

\*Non-Regulated \*\*As of April 1, 2006, this product will no longer be available to new customers.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

#### 3.12 Metra XOption Service Offering (Cont'd)

3.12.6 Metra XOption Six\*\*

> To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,729.63	(I)
(B)	\$ 2,949.99	Ĩ
(C)	\$3,190.65	
(D)	\$ 4,380.38	(I)
Non-Recurring Charge	\$ 1800.00	

\*Non-Regulated \*\* As of April 1, 2006, this product will no longer be available to new customers.

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

EFFECTIVE: January 1, 2016

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

- 3.12 <u>Metra XOption Service Offering</u> (Cont'd)
  - 3.12.7 <u>Metra XOption Seven</u>

[Reserved for Future Use]

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.8 Metra XOption Eight\*\*

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's tariff CLC 4-T for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this XOption. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

First Ten Users	
(A)	\$ 810.00
(B)	\$ 910.00
(C)	\$ 1010.00
(D)	\$ 1510.00
Each Additional User	
(A)	\$ 81.00
(B)	\$ 91.00
(C)	\$ 101.00
(D)	\$ 151.00

\*Non-Regulated

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012			EFFECTIVE: April 24, 2012
-	Kelly Faul		_
	XO Communications S	Services, LLC	
	13865 Sunrise Valley I	Dr.	
	Herndon,	VA	20171

# 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

- 3.12 <u>Metra XOption Service Offering</u> (Cont'd)
  - 3.12.9 Metra XOption Nine

[Reserved For Future Use]

3.12.10 Metra XOption Ten

[Reserved For Future Use]

3.12.11 Metra XOption Eleven

[Reserved For Future Use]

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.12 Metra XOption Twelve\*\*

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,418.75
(B)	\$ 3,395.25
(C)	\$ 5,013.00
(D)	\$ 6,625.13
Non-Recurring Charge	\$ 800.00

\*Non-Regulated

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: April 24, 2012

\* \* \* \* \* \* \* \*

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.13 Metra XOption Thirteen\*\*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,802.38
(B)	\$ 3,722.63
(C)	\$ 5,247.00
(D)	\$ 6,766.88
Non-Recurring Charge	\$ 1800.00

\*Non-Regulated \*\* As of April 1, 2006, this product will no longer be available to new customers.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: April 24, 2012

\* \* \* \* \* \*

## 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.12 <u>Metra XOption Service Offering</u> (Cont'd)
  - 3.12.14 Metra XOption Fourteen\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,293.88
(B)	\$ 3,270.38
(C)	\$ 4,889.25
(D)	\$ 6,500.25
Non-Recurring Charge	\$ 800.00

\*Non-Regulated \*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.15 Metra XOption Fifteen\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 4,049.15	(I)
(B)	\$5,431.54	Í
(C)	\$7,841.61	i
(D)	\$10,004.57	(I)
Non-Recurring Charge	\$ 1800.00	

\*Non-Regulated \*\*As of April 1, 2006, this product will no longer be available to new customers.

ISSUED: December 9, 2015			EFFECTIVE: January 1, 201	6
	Kelly Faul			
	XO Communications Service	vices, LLC		
	13865 Sunrise Valley Dr.			
	Herndon,	VA	201	71

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

- 3.12 <u>Metra XOption Service Offering</u> (Cont'd)
  - 3.12.16 Metra XOption Sixteen

[Reserved for Future Use]

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

- 3.12 <u>Metra XOption Service Offering</u> (Cont'd)
  - 3.12.17 Metra XOption M Satellite Office Solutions\*

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Metra XOptions 1-6, 8, & 12-15. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$ 720.00
Non-Recurring Charge	\$ 700.00

\* As of April 1, 2006, this product will no longer be available to new customers.

ISSUED: April 4, 2012			EFFECTIVE: April 24, 2	2012
	Kelly Faul			
	XO Communications Servi	ces, LLC		
	13865 Sunrise Valley Dr.			
	Herndon,	VA		20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

#### 3.12 <u>Metra XOption Service Offering</u> (Cont'd)

3.12.18 Standard Feature Package

All Premium XOptions include the following standard features at no additional charge:

Voicemail w/Message Waiting\* Call Forwarding 3 Way Calling Speed Dial Abbreviated Dialing Call Hold Call Pickup Call Transfer Hunting Caller ID – Number Only

# 3.12.19 Term Discounts

X Option customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Year Term	5%
3 Years Term	10%

\* Services not regulated under this tariff.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

Basic Business Lines have not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Basic Business Lines are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I(Cont'd)</u>

## 3.13 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

## 3.13.1 Basic Business Lines

Company will provide Basic Business Lines as described in Section 3.1 of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

(a) Basic Business Lines include the following standard attributes at no cost:

Touchtone One White Pages Directory Listing 911 Access One Yellow Pages Directory Listing Blocking Restrictions

(b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy Call Forward No Answer Hunting Call Forward Variable Call Waiting with Cancel Call Waiting Speed Calling 8 Three Way Calling Caller ID Number Only Caller ID Name & Number Voicemail\*

\* Services not regulated under this tariff.

ISSUED: January 7, 2021

Kelly Faul XO Communications Services, LLC 22001 Loudoun County Pkwy Ashburn, VA 20147 EFFECTIVE: January 27, 2021

(N) | (N)

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

#### 3.13 <u>National Local Service</u> (Cont'd)

## 3.13.1 <u>Basic Business Lines</u> (Cont'd)

(c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term.

Monthly Recurring Charges Line Charge	Qwest	<u>Sprint</u>	
Basic Local Line	\$ 36.34	\$ 46.01	
Optional Features:			
Call Forward Busy	\$ 5.00	\$ 3.00	
Call Forward No Answer	\$ 3.00	\$ 3.00	
Hunting	\$ 4.00	\$ 4.00	
Call Forward Variable	\$ 4.65	\$ 4.65	
Call Waiting with Cancel Call Waiting	\$ 5.50	\$ 4.65	
Speed Calling 8	\$ 3.00	\$ 3.00	
Three Way Calling	\$ 4.50	\$ 4.50	
Caller ID Number Only	\$ 7.50	\$ 7.50	
Caller ID Name & Number	\$ 7.95	\$ 7.95	
Non-Recurring Charges			
Installation Charge (Per Line)			
e ,	¢ 47.00	¢ 47.00	
First Line	\$ 47.90	\$ 47.90	
Additional Line(s)	\$ 47.90	\$ 47.90	
Features	\$ 1.00	\$ 10.00	

Kelly Faul – Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.13 <u>National Local Service</u> (Cont'd)

- 3.13.2 Private Branch Exchange (PBX) Trunks\*
  - 3.13.2.1 Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

<u>Two-Way Trunks</u>: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

<u>One-Way, out only</u>: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

<u>One-Way, in only</u>: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

<u>Direct Inward Dialing (DID) Service</u>: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

\*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I</u>(Cont'd)

#### 3.13 <u>National Local Service</u> (Cont'd)

# 3.13.2 Private Branch Exchange (PBX) Trunks

## 3.13.2.2 Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term.

Qwest	<u>MRC</u>	<u>NRC</u>
<u>PBX Trunks</u>		
Two-Way	\$ 36.37	\$ 47.90
One-Way, out only	\$ 36.37	\$ 47.90
One-Way, in only	\$ 36.37	\$ 47.90
Optional Features		
DID Termination	\$ 21.05	\$ 68.95
Hunting	\$ 4.00	\$ 10.00
<b>DID</b> Numbers		
Per Blocks of 20	\$ 3.90	\$ 20.00
Per Blocks of 100	\$ 22.04	\$ 100.00
<u>Sprint</u>	MRC	<u>NRC</u>
<u>Sprint</u> <u>PBX Trunks</u>	<u>MRC</u>	<u>NRC</u>
-	<u>MRC</u> \$ 45.98	<u>NRC</u> \$ 47.90
PBX Trunks		
<u>PBX Trunks</u> Two-Way	\$ 45.98	\$ 47.90
<u>PBX Trunks</u> Two-Way One-Way, out only	\$ 45.98 \$ 45.98	\$ 47.90 \$ 47.90
<u>PBX Trunks</u> Two-Way One-Way, out only One-Way, in only	\$ 45.98 \$ 45.98	\$ 47.90 \$ 47.90
<u>PBX Trunks</u> Two-Way One-Way, out only One-Way, in only <u>Optional Features</u>	\$ 45.98 \$ 45.98 \$ 45.98	\$ 47.90 \$ 47.90 \$ 47.90
<u>PBX Trunks</u> Two-Way One-Way, out only One-Way, in only <u>Optional Features</u> DID Termination	\$ 45.98 \$ 45.98 \$ 45.98 \$ 105.58	\$ 47.90 \$ 47.90 \$ 47.90 \$ 132.90
<u>PBX Trunks</u> Two-Way One-Way, out only One-Way, in only <u>Optional Features</u> DID Termination Hunting	\$ 45.98 \$ 45.98 \$ 45.98 \$ 105.58	\$ 47.90 \$ 47.90 \$ 47.90 \$ 132.90
<u>PBX Trunks</u> Two-Way One-Way, out only One-Way, in only <u>Optional Features</u> DID Termination Hunting <u>DID Numbers</u>	\$ 45.98 \$ 45.98 \$ 45.98 \$ 105.58 \$ 4.00	\$ 47.90 \$ 47.90 \$ 47.90 \$ 132.90 \$ 190.00

3.13.2.3 Early Termination Charge

Customers who subscribe to National Local Service shall also incur a per line charge of Fifty Dollars (\$50.00) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

Kelly Faul – Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

#### 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I (Cont'd)</u>

#### 3.14 Metra Plus XOption Service Offering\*\*

The Metra Plus XOptions Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance or Dedicated Internet Access\* services provided at the same customer location. Metra Plus XOptions also includes shared hosting services with enhanced feature Metra Plus DNS Manager, which allows Customers to self-manage their DNS functionality. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra Plus XOptions Service Offering the Customer selects and receives service under one of the Metra Plus XOptions listed in the sections below. Each Metra Plus XOptions includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Metra Plus XOptions includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra Plus XOptions Service Offering.

\*Non-Regulated \*\*Effective December 11, 2008, this product will be available only to current customers at their current location.

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

#### 3.14 <u>Metra Plus XOption Service Offering</u>

#### 3.14.1 Metra Plus XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,209.12
(B)	\$ 2,851.31
(C)	\$ 3,112.23
(D)	\$ 4,403.37
Non-Recurring Charge	\$ 1,800.00

(I) | | (I)

\*Non-Regulated

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

#### 3.14 Metra Plus XOption Service Offering

## 3.14.2 Metra Plus XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,836.43
(B)	\$ 3,200.12
(C)	\$ 3,461.04
(D)	\$ 4,752.18
Non-Recurring Charge	\$ 1,800.00

(I) | | (I)

\*Non-Regulated

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

#### 3.14 <u>Metra Plus XOption Service Offering</u>

#### 3.14.3 <u>Metra Plus XOption #7</u>

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery\*. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 1,809.94
(B)	\$ 1,980.65
(C)	\$ 2,139.48
(D)	\$ 2,970.96
Non-Recurring Charge	\$ 999.00

\*Non-Regulated

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

#### 3.14 Metra Plus XOption Service Offering

# 3.14.4 <u>Metra Plus XOption #13</u>

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 10,000 minutes, (B) 25,000 minutes, (C) 50,000 minutes, and (D) 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 1,893.38
(B)	\$ 2,445.75
(C)	\$ 3,368.25
(D)	\$ 4,297.50
Non-Recurring Charge	\$ 1,800.00

\*Non-Regulated

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

#### 3.14 Metra Plus XOption Service Offering

#### 3.14.5 <u>Metra Plus XOption #15</u>

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixtysecond billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,844.20
(B)	\$ 3,673.97
(C)	\$ 5,059.74
(D)	\$ 6,455.65
Non-Recurring Charge	\$ 1,800.00

(I) | | (I)

\*Non-Regulated

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA

#### 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

#### 3.14 Metra Plus XOption Service Offering

#### 3.14.6 Metra Plus XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery\*. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

(A)	\$ 2,171.94
(B)	\$ 2,376.76
(C)	\$ 2,567.40
(D)	\$ 3,565.15
Non-Recurring Charge	\$ 999.00

\*Non-Regulated

ISSUED: December 9, 2015

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171 EFFECTIVE: January 1, 2016

(I) | (I)

## 3.0 LOCAL EXCHANGE SERVICE -- Category I (Cont'd)

## 3.14 Metra Plus XOption Service Offering

## 3.14.7 <u>Metra Plus XOption M Satellite Office Solutions</u>

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Metra Plus XOptions 5, 6, 7, 13, 15, or 16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each Metra Plus XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$ 795.00
Non-Recurring Charge	\$ 700.00

\*Non-Regulated

ISSUED: April 4, 2012

Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

Business Services Basic Business Line Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Business Services Basic Business Lines are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

# 3.0 <u>LOCAL EXCHANGE SERVICE -- Category I (Cont'd)</u>

3.15 Business Services Basic Business Line Service\*

Business Services Basic Business Line Service allows customers to make an unlimited amount of calls to points within a local service area for a flat rate. Business Services Basic Business Line Service are available to those customers who subscribe to other non-Basic Business Line services from the Company. It includes the following standard features at no additional charge:

Touchtone One Directory Listing Presubscription Calling number delivery blocking (per call or per line) 900/976 Blocking Call Transfer Three-Way Calling Consultation Hold Call Hold Main Hunt Anonymous Call Rejection

3.15.1 Optional Features

A Business Services Basic Business Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Sections 3.15.2.1 and 3.15.2.2.

Call Forwarding – Busy Call Forwarding – No Answer Call Forwarding – Variable Call Waiting Cancel Hunting Speed Call (up to 30 numbers) Call Forwarding – Remote Access Call Waiting Caller Identification – Number Delivery Caller Identification – Name/Number Delivery Last Call Return Repeat Dialing

\* As of April 1, 2007, this product will only be available to current customers at their current location.

ISSUED: January 7, 2021

Kelly Faul XO Communications Services, LLC 22001 Loudoun County Pkwy Ashburn, VA 20147 EFFECTIVE: January 27, 2021

(N) | | (N)

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.15 Business Services Basic Business Line Service (Cont'd)

# 3.15.2 <u>Rates</u>

# 3.15.2.1 Non-Recurring Charges

One-Year Term	\$45.00
Two-Year Term	\$45.00
Three-Year Term	\$45.00

Call Forwarding – Busy	\$0.00
Call Forwarding – No Answer	\$0.00
Call Forwarding – Variable	\$0.00
Call Waiting Cancel	\$0.00
Hunting	\$0.00
Speed Call (up to 30 numbers)	\$0.00
Call Forwarding – Remote Access	\$0.00
Call Waiting	\$0.00
Caller Identification – Number Delivery	\$0.00
Caller Identification – Name/Number Delivery	\$0.00
Last Call Return	\$0.00
Repeat Dialing	\$0.00

# 3.15.2.2 Monthly Recurring Charges

One-Year Term	\$111.77	(I)
Two-Year Term	\$105.05	Ĭ
Three-Year Term	\$105.05	(İ)

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

(N)

(N)

#### LOCAL EXCHANGE SERVICES

Small Business Basic Business Line II Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Small Business Basic Business Lines II are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.16 Small Business Basic Business Line II Service

Small Business Basic Business Line II Service allows customers to make an unlimited amount of calls to points within a local service area for a flat rate. Small Business Basic Business Line II Service are available to those customers who subscribe to this service as the only local exchange service from the Company. This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. It includes the following standard features at no additional charge:

Touchtone One Directory Listing Presubscription Calling number delivery blocking (per call or per line) 900/976 Blocking Call Transfer Three-Way Calling Consultation Hold Call Hold Main Hunt

3.16.1 Optional Features

A Small Business Basic Business Line II Customer may order, in addition to the standard features, the following optional features, at the rates specified in Sections 3.16.2.1 and 3.16.2.2.

Call Waiting Cancel Hunting (Circular) Speed Call (up to 30 numbers) Call Forwarding – Remote Access Call Waiting Last Call Return Repeat Dialing

#### 3.16.2 Rates

3.16.2.1 Non-Recurring Charges	
One-Year Term	\$45.00
Two-Year Term	\$45.00
Three-Year Term	\$45.00
Call Waiting Cancel	\$0.00
Hunting (Circular)	\$0.00
Speed Call (up to 30 numbers)	\$0.00
Call Forwarding – Remote Access	\$0.00
Call Waiting	\$0.00
Last Call Return	\$0.00
Repeat Dialing	\$0.00

ISSUED: January 7, 2021

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# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.16 <u>Small Business Basic Business Line II Service</u> (Cont'd)

# 3.16.2 <u>Rates</u> (Cont'd)

# 3.16.2.2 Monthly Recurring Charges

	11.77 (I)   05.05     05.05 (I)
Hunting (Circular)\$4Speed Call (up to 30 numbers)\$4Call Forwarding – Remote Access\$3Call Waiting\$3Last Call Return\$3	4.65 4.65 4.00 3.00 3.00 2.50

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

(N)

(N)

#### LOCAL EXCHANGE SERVICES

Business Services Basic Business Line II Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Business Services Basic Business Lines II are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

- 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)
  - 3.17 Business Services Basic Business Line II Service

Business Services Basic Business Line II Service allows customers to make an unlimited amount of calls to points within a local service area for a flat rate. Business Services Basic Business Line II Service are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. It includes the following standard features at no additional charge:

Touchtone One Directory Listing Presubscription Calling number delivery blocking (per call or per line) 900/976 Blocking Call Transfer Three-Way Calling Consultation Hold Call Hold Main Hunt

#### 3.17.1 Optional Features

A Business Services Basic Business Line II Customer may order, in addition to the standard features, the following optional features, at the rates specified in Sections 3.17.2.1 and 3.17.2.2.

Call Waiting Cancel Hunting (Circular) Speed Call (up to 30 numbers) Call Forwarding – Remote Access Call Waiting Last Call Return Repeat Dialing

# 3.17.2 Rates

# 3.17.2.1 Non-Recurring Charges

One-Year Term	\$45.00
Two-Year Term	\$45.00
Three-Year Term	\$45.00
Call Waiting Cancel	\$0.00
Hunting (Circular)	\$0.00
Speed Call (up to 30 numbers)	\$0.00
Call Forwarding – Remote Access	\$0.00
Call Waiting	\$0.00
Last Call Return	\$0.00
Repeat Dialing	\$0.00

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Kelly Faul XO Communications Services, LLC 13865 Sunrise Valley Dr. Herndon, VA 20171

# 3.0 LOCAL EXCHANGE SERVICE -- Category I(Cont'd)

# 3.17 <u>Business Services Basic Business Line II Service</u> (Cont'd)

# 3.17.2 <u>Rates</u> (Cont'd)

# 3.17.2.2 Monthly Recurring Charges

One-Year Term	\$111.77	(I)
Two-Year Term	\$105.05	Ĭ
Three-Year Term	\$105.05	(I)
Call Waiting Cancel	\$4.65	
Hunting (Circular)	\$4.65	
Speed Call (up to 30 numbers)	\$4.00	
Call Forwarding – Remote Access	\$3.00	
Call Waiting	\$3.00	
Last Call Return	\$3.00	
Repeat Dialing	\$2.50	

ISSUED: December 6, 2018

EFFECTIVE: January 1, 2019

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