

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff, unless otherwise noted, are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective August 27, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

Effective November 30, 2020, the services in this tariff, including all versions of basic local service, are withdrawn for all customers including Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

5.0 LOCAL EXCHANGE SERVICE— Category II5.1 **Business Lines and Trunks**

Local exchange access lines and trunks provide a Customer with analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. Local exchange access lines and trunks provide a Customer with the ability to connect to the Company switching network which enables the Customer to:

- a. place or receive calls to any calling station in the local calling area;
- b. access 911 and/or Enhanced 911 Emergency Service;
- c. access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- d. access operator assisted services for the local calling area;
- e. access directory assistance for the local calling area;
- f. place or receive calls to toll-free (e.g., 800, 8XX) telephone numbers;
- g. access Telephone Relay Services; and
- h. entitle the Customer to a directory listing of the main telephone number.

For incoming service, an optional hunting feature is available for multiline or multitrunk Customers which routes a call to an idle line or trunk in a prearranged group when the called line or trunk is busy. Where facilities permit, more than one type of optional hunting arrangement may be provided.

Local exchange access lines and trunks are provided for the connection of Customer-provided wiring and FCC Part 68 approved devices.

Local exchange access lines and trunks are provided on a single party (individual) basis only. No multi-party service is offered.

PBX Trunks, where facilities permit, may be arranged for inward, outward or two-way operation. Direct Inward Dialing (DID) is offered as an option for Customers subscribing to the Company's PBX Trunk Service.

Service is available on a flat rate, message or measured rate basis depending on the type of service selected by the Customer. Not all service types (flat, message, measured) will be available in all areas.

Recurring charges for Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls or minutes placed from the Customer's lines or trunks. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next bill immediately following work performed by the Company.

ISSUED: January 7, 2021

EFFECTIVE: January 27, 2021

Kelly Faul
XO Communications Services, LLC
22001 Loudoun County Pkwy
Ashburn, VA 20147

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(N)

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)

5.1 **Business Lines and Trunks (cont'd)**

5.1.1 **Reserved for future use**

LOCAL EXCHANGE SERVICES

Small Business Basic Business Local Line Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Small Business Basic Business Local Lines are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

(N)
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(N)

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)

5.1 **Business Lines and Trunks (cont'd)**

5.1.2 **Business Service**

The following Business Services are offered:

Small Business Basic Business Local Line Service
Small Business Basic Business Local Line II Service
Business Services Basic Business Local Line Service
PBX Trunk Service
Local ISDN PRI Service
Integrated Services

Services may be offered on a flat rate, message, or measured rate basis as specified herein. Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines.

A. Small Business Basic Business Local Line Service*

1. General

Small Business Basic Business Local Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. The following configurations are available for Small Business Basic Business Local Line Service:

Flat-Rate Small Business Basic Business Local Line Service: Calls to points within the local exchange or EAS areas are provided at no charge.

* As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service**A. **Small Business Basic Business Local Line Service**2. **Recurring and Usage Charges**

Charges for each line include monthly recurring service charges and any applicable usage charges. Nonrecurring charges apply as described in Section 5 of this Tariff.

Recurring Local Line Charges:

	Monthly <u>Recurring</u>	(I)
Flat Rate, per line	\$114.81	
EAS Charge, per line	\$ 0.46	

Usage Charges:

Flat Rate	N/A
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LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service****B. PBX Trunk Service*****1. General**

Each PBX Trunk is to be used to connect the Customer's Private Branch Exchange (PBX) systems to the Public Switched Network (PSN). Each Trunk is automatically configured into a Hunting Arrangement along with other Company-provided Trunk Services. Each Trunk will, for an additional charge, be equipped with Direct Inward Dial (DID) capability. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan are identified herein.

PBX Trunk Service is offered on a flat rate basis only, i.e., calls to points within the local exchange or EAS areas are provided at no charge.

The following service arrangements are available:

One-Way Inbound, One-Way Outbound, or Two-Way

2. Recurring and Usage Charges

Charges for each trunk include monthly recurring service charges and any applicable usage charges. Nonrecurring charges apply as described in Section 5 of this Tariff.

Recurring Trunk Charges:	Monthly Recurring
2-Way Trunk, per trunk	\$45.20
Inward Trunk, per trunk	\$45.20
Outward Trunk, per trunk	\$45.20
EAS Charges, per trunk (all trunks)	\$ 0.52
Usage Charges:	
Flat Rate	N/A

* As of March 25, 2007, this product will only be available to current customers.

ISSUED: April 4, 2012

EFFECTIVE: April 24, 2012

Kelly Faul
XO Communications Services, LLC
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)**C. **Local ISDN-PRI***1. **Local ISDN-PRI Definitions**

Local ISDN-PRI B Integrated Services Digital Network Primary Rate Interface (ISDN PRI) is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include circuit switched voice (local calling, Message Toll Service, 800 and circuit switched data. Each ISDN PRI will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN PRI connection provides access from a Customer premises to the Company's circuit switched voice and circuit switched data via a 1.544 Mbps central office port termination and a 1.544 Mbps Digital Local Loop to the Customers premises. The Digital Local Loop is a DS1 with Clear Channel Capability. The rates and charges for the Loop are in addition to those for the ISDN PRI Port Connection. The central office port connection is provided in base capacities of twenty-three 64 Kbps AB@ channels and one 64 Kbps AD@ channel (23B+D). The AD@ channel is used for out-of-band signaling and control of the AB@ channels. Where technology permits, AD@ channels can be shared by multiple ISDN PRI's for the same Customer. AB@ channels can be dedicated to each circuit switched voice and circuit switched data service by type or they can be shared among service types by using the call by call feature.

Where appropriate facilities do not exist, Special Construction charges will apply, and will be developed on an Individual Case Basis (ICB).

AB@ Channel B AB@ Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched voice and circuit switched data.

AD@ Channel B AD@ Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control the B channels.

* As of March 25, 2007, this product will only be available to current customers.

ISSUED: April 4, 2012

Kelly Faul
XO Communications Services, LLC
13865 Sunrise

EFFECTIVE: April 24, 2012

Valley Dr.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)**C. **Local ISDN-PRI (cont'd)**1. **Local ISDN-PRI Definitions, (Cont'd.)**

Out of Band Signaling B Out of Band Signaling is signaling that is separated from the channel carrying the circuit switched voice and data services.

Call by Call for Trunk Groups B Allows the circuit switched voice and data services enabled on the ISDN PRI to share AB@ channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize AB@ channels on a call by call basis. Without this capability, each service will have a dedicated AB@ channel.

Incoming Calling Line Identification B All calling numbers presented to the services working on ISDN PRI can be delivered to the Customer's CPE, including calls made to Direct Inward Dialing Service telephone numbers. This feature is optioned on a per ISDN PRI Port basis only and is offered in appropriately equipped central offices.

Clear Channel Capability B The AB@ channels on the ISDN PRI are clear, since all signaling and control functions are handled by the AD@channel. This allows all 64 kbps on each AB@ channel to be used for Customer information over the ISDN PRI connection. Calls over the network may either by 56 kbps or 64 kbps depending on the public network in place between the ISDN PRI and the distant end of the call.

Digital Voice Transmission B All voice calls are transmitted using digital signaling.

Channel Configuration B Allows some or all B Channels to be dedicated to exchange and MTS, DID, or 800 Services. Multiple dedicated trunk groups can be established on the same primary port or group of primary ports.

Direct Inward Dialing Signal B Permits incoming dialed calls from the exchange network to reach a specific number serviced by Customer-premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE which can further process the calls as desired.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)**C. **Local ISDN-PRI (cont'd)**1. **Local ISDN-PRI Definitions, (Cont'd.)**

Equal Access B Allows the Customer to preselect an Intra and Interexchange Carrier for each circuit switched voice or circuit switched data trunk group. The carrier designation can be changed for applicable charges as shown in this price list or other applicable tariffs.

2. **Local ISDN-PRI Recurring, Nonrecurring, and Usage Charges**

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>	
Transport:			
Stand-alone T1, per 24 Channels	\$212.63	\$265.33	(I)
Service Configuration:			
23B+D	\$861.14	\$0.00	(I)
24B	\$861.14	\$0.00	I
23B+Back-up D	\$861.14	\$0.00	(I)
ISDN Trunk Connection, per B Channel:			
Caller ID Name & Number, per PRI	\$28.13		
Call by Call	\$24.38	\$0.00	
Inward Only	\$24.38	\$0.00	
Outward Only	\$24.38	\$0.00	
2-Way	\$24.38	\$0.00	

3. **Reconfiguration Charges**

Any changes to T1/PRI configuration or trunk groups

Charges:	<u>Non- recurring</u>
	\$75.00

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)****D. Integrated Services****1. Integrated Access Bundled Package***

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility¹ between a customer premises and its serving office for connection to services provided by Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting Charges.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service.

Monthly Recurring Charges:

	Voice Channels			
	<u>12</u>	<u>16</u>	<u>20</u>	<u>23</u>
Minnesota	\$554.95	\$644.95	\$734.95	\$824.95

¹ Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of an Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL.

* As of December 31, 2006, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.1 **Business Lines and Trunks** (cont'd)5.1.2 **Business Service** (cont'd)**D. Integrated Services** (cont'd)**1. Integrated Access Bundled Package** (cont'd)

Non-Recurring Charges:

Integrated Access Bundled Package Set-Up
Fee, (Applies when ordering new Integrated
Access Bundled packages. Does not apply when
upgrading or downgrading channels already
established.) \$899.00

Change Charge, (Applies when upgrading or
downgrading channels) \$ 33.75

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)****D. Integrated Services (cont'd)****2. Total Communications - 4 Line Base Package**

Total Communications is designed for customers that need high-speed Internet Access and have 4-20 voice channels. The base package includes 4 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 4 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for non-regulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

Monthly Recurring Charges:

	Voice Channels		
	Incremental Line Charge		
	<u>MRC</u>	<u>NRC</u>	
Base Package	\$243.65	\$899.00	(I)
Incremental Lines ¹	\$ 60.91	\$47.90	(I)

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of an Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

¹NRC applies only to add additional lines to existing service.

⁵Not available to new customers

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)****D. Integrated Services (cont'd)****2. Total Communications - 6 Line Base Package**

Total Communications is designed for customers that need high-speed Internet Access and have 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 6 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for non-regulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

Monthly Recurring Charges:

	Voice Channels		
	Incremental Line Charge		
	<u>MRC</u>	<u>NRC</u>	
Base Package	\$365.47	\$899.00	(I)
Incremental Lines ¹	\$ 60.91	\$47.90	(I)

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of an Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

¹NRC applies only to add additional lines to existing service.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks** (cont'd)5.1.2 **Business Service** (cont'd)D. **Integrated Services** (cont'd)3. **Total Communications With Digital Handoff**

Total Communications with Digital Handoff is designed for customers that need high-speed Internet Access and digital signaling on 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. The balance of the capacity is available for additional voice or data applications. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility.

The customer will be responsible for the connection from the Integrated Access Device to their equipment (no connection block will be provided with this service). Customers must digitally accept all of their channels. No more than two trunk groups will be provisioned for any given circuit. No custom calling features are available with this product. The available features are the same as those available with the company's Digital PBX product.

Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, Touch Tone, and LNP charges. DID Pricing is available in Section 4.3 of this tariff. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

Monthly Recurring Charges:

Voice Channels
Incremental Line Charge
MRC NRC

Base Package	\$283.50	\$899.00	(I)
Incremental Lines ¹	\$47.37	\$47.90	(I)

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of an Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

¹NRC applies only to add additional lines to existing service.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)****D. Integrated Services (cont'd)****4. Integrated Services Charges
(Associated with Integrated Access and Total Communications services)**Local Loop Expense Recoup

Applies to recoup local loop costs incurred by the Company during extended delays by the customer to install device. Once service is activated, this charge will be replaced by applicable Package Charge associated with customer's Integrated Access or Total Communications Service.

Local Loop Expense Recoup, Per Month	\$200.00
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Inside Wiring Overage Charge

Applies to recoup wiring expenses associated with the installation of Integrated Access and Total Communication Services over \$899.00 (Variable charge – per installation).

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE-- Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)****E. DID Service**

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges apply for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

1. Rates and Charges

Charges are in addition to Local Trunk services as described within this tariff.

	Monthly Non- <u>Recurring</u>	<u>recurring</u>	
Inward Only DID Trunk Termination, per trunk	\$ 49.20	\$85.00	
Each Group of 20 DID Numbers	\$ 5.91	\$20.00	(I)
Each Group of 100 DID Numbers	\$ 29.54	\$75.00	(I)

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service (cont'd)****E. DID Service****1. Rates and Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	<u>Residential</u>	<u>Business</u>
Installation of Primary Access Line	\$18.35	\$47.90
Account Set-up Fee, per account, per location (Applies when establishing a new account with the Company)	\$25.00	\$25.00
PIC Change Charge (Changing InterLATA or IntraLATA PIC)	\$5.00	\$5.00
Primary Service Order Charge - Per Order (Add/move lines, trunks, T1/PRI, IAD, and TC, Change Analog PBX trunks, Convert RCF to UNE and vice versa,)	\$50.00	\$50.00
Subsequent Service Order Charge - Per Order (Add/Change Custom Calling or miscellaneous features, Add/change toll blocking options, Add/change DID services, Change RCF terminating number, Change hunting arrangement, Upgrade/downgrade IAD channels, Add/change voicemail)	\$50.00	\$50.00
Record Order Charge - Per Order (Add or change directory listings, Change billing name or other changes to billing account, Invoice consolidation/deconsolidation)	\$15.00	\$15.00
Technician Visit Charge – Per Occurrence (Requests requiring a technician to be dispatched for work to be completed)	\$150.00	\$150.00

ISSUED: April 4, 2012

EFFECTIVE: April 24, 2012

Kelly Faul
XO Communications Services, LLC
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

Business Services Basic Business Local Line Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Business Services Basic Business Local Lines are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

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5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)

5.1 **Business Lines and Trunks** (cont'd)

5.1.2 **Business Service** (cont'd)

F. Business Services Basic Business Local Line Service

1. General

Business Services Basic Business Local Line Service is available to those customers who subscribe to other non-Basic Business Line services from the Company. The following configurations are available for Business Services Basic Business Local Line Service:

Flat-Rate Business Services Basic Business Local Line Service: Calls to points within the local exchange or EAS areas are provided at no charge.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.1 **Business Lines and Trunks (cont'd)**5.1.2 **Business Service**F. **Business Services Basic Business Local Line Service (Cont'd)**2. **Recurring and Usage Charges**

Charges for each line include monthly recurring service charges and any applicable usage charges. Nonrecurring charges apply as described in Section 5 of this Tariff.

Recurring Local Line Charges:

	Monthly <u>Recurring</u>	
Flat Rate, per line	\$162.63	(I)
EAS Charge, per line	\$ 0.46	

Usage Charges:

Flat Rate	N/A
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LOCAL EXCHANGE SERVICES

Small Business Basic Business Local Line II Service has not been withdrawn and will continue to be available to existing customers only. No moves, adds or changes are permitted. Effective September 30, 2020, Small Business Basic Business Local Lines II are withdrawn with the exception of Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities).

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(N)5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.1 **Business Lines and Trunks** (cont'd)5.1.2 **Business Service****G. Small Business Basic Business Local Line II Service****1. General**

Small Business Business Basic Business Local Line II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. The following configurations are available for Small Business Basic Business Local Line II Service:

Flat-Rate Small Business Basic Business Local Line II Service: Calls to points within the local exchange or EAS areas are provided at no charge.

2. Recurring and Usage Charges

Charges for each line include monthly recurring service charges and any applicable usage charges. Nonrecurring charges apply as described in Section 5 of this Tariff.

Recurring Local Line Charges:	Monthly <u>Recurring</u>
Flat Rate, per line	\$114.81
EAS Charge, per line	\$ 0.46
Usage Charges:	
Flat Rate	N/A

ISSUED: January 7, 2021

EFFECTIVE: January 27, 2021

Kelly Faul – Senior Manager, Government Relations
22001 Loudoun County Pkwy
Ashburn, VA 20147

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.2 Bundled Offerings5.2.1 True Business SolutionsSM

The True Business SolutionsSM bundled package¹ is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
Base Package Includes	\$ 391.81	\$ 366.75	\$ 316.64	(I)
Three (3) business lines				
Touch-tone				
Hunting				
Unlimited Local Calls				
1500 IntraLATA Minutes				
200 Long Distance Minutes per location (Additional minutes can be purchased)				
Choice of six (6) features on each line from the You Choose feature package options ³				
Incremental Line Package Includes	\$ 141.22	\$ 125.28	\$ 125.28	(I)
One (1) line				
Touch-tone				
Hunting				
Unlimited Local Calls				
500 LATA Minutes				
200 Long Distance Minutes per location (Additional minutes can be purchased)				
Choice of six (6) features on each line from the You Choose feature package options				
True Business Long Distance Buckets				
Incremental	Charge	Overage		
200 Minute Long Distance Bucket	\$ 0.00	\$ 0.069		
500 Minute Long Distance Bucket	\$ 13.75	\$ 0.069		
1500 Minute Long Distance Bucket	\$ 57.50	\$ 0.069		
2500 Minute Long Distance Bucket	\$ 90.00	\$ 0.049		
Basic Package Installation Fees (Non-Recurring)			\$ 107.85	
Incremental Line Package Installation Fees (Non-Recurring)		\$ 35.95		
Feature Package Installation Fees (Non-Recurring)		No Charge		

1 True Business SolutionsSM is not eligible for further discounting.

1 Allegiance Telecom must be selected as the LATA and Long Distance Service provider.

3 Please Reference Section 9.4 in this tariff document for the You Choose Feature Package.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.2 **Bundled Offerings**

5.2.2 PRI Bundled Package*

The PRI Bundled Package provides eligible¹ customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package, Monthly Recurring \$ 943.65

(I)

5.2.3 PRI Bundled Package 2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

Per Package Charges

	One Year Term	Two Year Term	Three Year Term
Monthly Recurring	\$1,533.64	\$1,398.32	\$ 1,262.99
Non-Recurring	\$ 899.00	N/A	N/A
Optional Features			
Caller ID Name & Number	\$28.13		

(I)

* As of April 1, 2006, this product is no longer available to new customers.

¹ Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

ISSUED: February 3, 2016

EFFECTIVE: March 1, 2016

Kelly Faul
XO Communications Services, LLC
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.2 **Bundled Offerings**

5.2.4 You Choose Features Package

The You Choose Feature Package is a bundled package allowing customers to select six (6) of the features listed below with one flat rate. The package rate includes all applicable charges excluding tax. The You Choose Feature Package is available to all product subscribers while True Business SolutionSM subscribers receive this package at no additional cost.

		<u>One Year Term</u>	<u>Two Year Term</u>
You Choose Features Package	\$ 12.00	\$ 10.00	

Feature Options Include:

Caller Identification Name and Number
Remote Access to Call Forwarding
Call Forwarding Variable
Call Waiting/Cancel
Call Return
Three way Calling
Speed Dial 8
Speed Dial 30
Auto Redial
Call Forwarding – Busy/Don't Answer
Call Forwarding – Busy
Call Forwarding – Don't Answer

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.2 Bundled Offerings5.2.5 True Business Total Communications and Digital Total Communications^{1*}

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package². The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

<u>Monthly Recurring Charges</u>	<u>One Year Term</u>	<u>TwoYear Term</u>	
Voice Package Price	\$ 251.51	\$ 226.40	(I)
Incremental Line Price	\$ 41.92	\$ 37.73	(I)
<u>Non-Recurring Charges</u>			
Base Package Installation Fees		\$199	
Incremental Voice Line Package Installation Fees ³	\$20		

¹ True Business Total Communications and Digital Total Communications is not eligible for further discounting.

² Please Reference Section 9.4 in this tariff document for the You Choose Feature Package.

³ Applies to add incremental lines to existing service.

* As of December 31, 2006, this product will only be available to current customers.

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (cont'd)5.2 Bundled Offerings

5.2.6 True Business Total Communications and Digital Total Communications Service 2*

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

Monthly Recurring Charge	One Year Term	Two Year Term	Three Year Term	
Voice Package Price	\$275.00	\$242.60	\$ 226.40	(I)
Incremental Line Price	\$ 45.83	\$ 40.43	\$ 37.73	(I)
Non-Recurring Charges				
Base Package Installation Fees	\$ 199.00			
Incremental Voice Line Package Installation Fees ³	\$ 20.00			

1 True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.

2 Please Reference Section 9.4 in this tariff document for the You Choose Feature Package.

3 Applies to add incremental lines to existing service.

*As of December 31, 2006, this product will only be available to current customers.

ISSUED: February 3, 2016

EFFECTIVE: March 1, 2016

Kelly Faul
XO Communications Services, LLC
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (Cont'd)5.2 Bundled Offerings (Cont'd)

5.2.7 JustCom Service

JustCom Service is a bundled small business package of four exchange access lines. The product offers local usage, intrastate and interstate outbound and toll-free long distance usage, eight custom calling features and a directory listing for a single flat-rated price. JustCom Service is available to customers on a month to month basis with no term or volume requirement in accordance with the terms of use specified in 5.2.7.1 below.

5.2.7.1 Terms of Use The following restrictions apply to JustCom Service:

- a. Call-center applications are prohibited, including, but not limited to, auto-dialers.
- b. Non-standard (e.g., excessive) internet connections and other data are prohibited. Services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard.
- c. Any use not consistent with standard business use, as reasonably defined by Allegiance, is prohibited.

<u>Base Package Includes</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring</u>
Four (4) basic business lines	\$159.95	No Charge
Unlimited Local Calling		
Unlimited IntraLATA Minutes		
Unlimited InterLATA Minutes		
Caller ID Name & Number		
3-Way Calling		
Call Waiting		
Call Forward Variable		
Speed Dial 30*		
Voice Mail (Service not regulated under this tariff)*		
Call Forward Busy		
Call Forward No Answer		
Hunting		
<u>Each Additional Line</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring</u>
	\$39.95	No Charge

* Hunting may be substituted for Call Forwarding.

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Kelly Faul
XO Communications Services, LLC
13865 Sunrise Valley Dr.
Herndon, VA

20171

LOCAL EXCHANGE SERVICES

5.0 LOCAL EXCHANGE SERVICE– Category II (Cont'd)5.2 Bundled Offerings (Cont'd)5.2.8 Digital PBX Bundled Package

The Digital PBX Bundled Package provides customers with Digital PBX service at convenient packaged rates. The package price includes all charges associated with Digital PBX Bundled Package including the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges. Any optional features selected will be billed in addition to the Digital PBX Bundled Package rate. The Digital PBX Bundled package is not eligible for further discounts.

<u>Monthly Recurring Charge</u>	<u>No Term</u>	<u>1 Yr. Term</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
12 Channels	\$638.00			
16 Channels	\$753.50			
20 Channels	\$863.50			
24 channels		\$ 822.80	\$ 750.20	\$ 677.60
20 DID Block		\$ 5.63	\$ 5.63	\$ 5.63
100 DID Block		\$ 28.13	\$ 28.13	\$ 28.13
<u>Non-Recurring Charges</u>				
Package Installation Fees			\$ 899.00	
Calling Number Delivery			\$ 25.00	
Trunk Change Charge			\$ 50.00	
DID Setup Fee				
20 DID Block			\$ 15.00	
100 DID Block			\$100.00	