

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff, unless otherwise noted, are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective August 27, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

Effective November 30, 2020, the services in this tariff, including all versions of basic local service, are withdrawn for all customers including Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

11.0 CONTRACT TARIFFS11.1 Contract Tariff Option 101

11.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	3.1
ISDN-PRI Service	3.4
Business Services Basic Business Line I	3.15
Small Business Basic Business Line II	3.16
Business Services Basic Business Line II	3.17

11.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 22, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 11.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

11.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 11.1.1 will apply for the Subscribed Service.

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11.0 CONTRACT TARIFFS, (CONT'D)11.1 Contract Tariff Option 101, (Cont'd)11.1.4 Terms and Conditions, (Cont'd)

- B. The discount set forth in 11.1.5 will be applied to the products outlined in Section 11.1.1 above in use beginning March 22, 2015 with the rates discounted as set forth in Sections 11.1.5 that is subscribed to in this Option 101.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
- (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

11.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	3.1	4.3%
ISDN-PRI Service	3.4	4.3%
Business Services Basic Business Line I	3.15	4.3%
Small Business Basic Business Line II	3.16	4.3%
Business Services Basic Business Line II	3.17	4.3%

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11.0 CONTRACT TARIFFS, (CONT'D)11.2 Contract Tariff Option 102

11.2.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 102:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	3.1
ISDN-PRI Service	3.4
Business Services Basic Business Line I	3.15
Small Business Basic Business Line II	3.16
Business Services Basic Business Line II	3.17

11.2.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:

- A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 22, 2015 through April 28, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.

11.2.3 Service Period: The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 11.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

ISSUED: March 2, 2015

EFFECTIVE: March 22, 2015

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11.0 CONTRACT TARIFFS, (CONT'D)11.2 Contract Tariff Option 102, (Cont'd)11.2.4 Terms and Conditions, (Cont'd)

- A. Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 11.2.1 apply for the Subscribed Services.
- B. The discount set forth in 11.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 11.2.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

11.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	3.1	4.3%
ISDN-PRI Service	3.4	4.3%
Business Services Basic Business Line I	3.15	4.3%
Small Business Basic Business Line II	3.16	4.3%
Business Services Basic Business Line II	3.17	4.3%

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11.0 CONTRACT TARIFFS, (CONT'D)11.3 Contract Tariff Option 103

11.3.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

<u>Rate/Service Element</u>	<u>Section</u>
DID Number Blocks of 20	3.2
DID Number Blocks of 100	3.2
Full Digital Switched T1 Service	3.2.2
Centrex Service	3.3
Calling Name Delivery for ISDN-PRI Service	3.4
Premium XOptions #5	3.6.5
Premium XOptions #6	3.6.6
Premium XOptions #7	3.6.7
Premium XOptions #15	3.6.15
Premium XOptions #16	3.6.16
Deluxe XOptions #5	3.11.5
Deluxe XOptions #6	3.11.6
Deluxe XOptions #7	3.11.7
Deluxe XOptions #15	3.11.15
Deluxe XOptions #16	3.11.16
Metra XOptions #5	3.12.5
Metra XOptions #6	3.12.6
Metra XOptions #15	3.12.15
Metra Plus XOptions #5	3.14.1
Metra Plus XOptions #6	3.14.2
Metra Plus XOptions #7	3.14.3
Metra Plus XOptions #15	3.14.5
Metra Plus XOptions #16	3.14.6
Remote Call Forwarding, First Path	4.11

11.3.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:

- A. The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from March 22, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 11.3.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.

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11.0 CONTRACT TARIFFS, (CONT'D)11.3 Contract Tariff Option 103, (Cont'd)11.3.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.

11.3.3 Service Period: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.3.4 Terms and Conditions

- A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 11.3.1 will apply for the Subscribed Service.
- B. The discount set forth in 11.3.5 will be applied to the products outlined in Section 11.3.1 above in use beginning March 22, 2015 with the rates discounted as set forth in Section 11.3.5 that is subscribed to in this Option 103.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

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11.0 CONTRACT TARIFFS, (CONT'D)11.3 Contract Tariff Option 103, (Cont'd)11.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
DID Number Blocks of 20	3.2	4.3%
DID Number Blocks of 100	3.2	4.3%
Full Digital Switched T1 Service	3.2.2	4.3%
Centrex Service	3.3	4.3%
Calling Name Delivery for ISDN-PRI Service	3.4	4.3%
Premium XOptions #5	3.6.5	4.3%
Premium XOptions #6	3.6.6	4.3%
Premium XOptions #7	3.6.7	4.3%
Premium XOptions #15	3.6.15	4.3%
Premium XOptions #16	3.6.16	4.3%
Deluxe XOptions #5	3.11.5	4.3%
Deluxe XOptions #6	3.11.6	4.3%
Deluxe XOptions #7	3.11.7	4.3%
Deluxe XOptions #15	3.11.15	4.3%
Deluxe XOptions #16	3.11.16	4.3%
Metra XOptions #5	3.12.5	4.3%
Metra XOptions #6	3.12.6	4.3%
Metra XOptions #15	3.12.15	4.3%
Metra Plus XOptions #5	3.14.1	4.3%
Metra Plus XOptions #6	3.14.2	4.3%
Metra Plus XOptions #7	3.14.3	4.3%
Metra Plus XOptions #15	3.14.5	4.3%
Metra Plus XOptions #16	3.14.6	4.3%
Remote Call Forwarding, First Path	4.11	4.3%
DID Number Blocks of 20	3.2	4.3%
DID Number Blocks of 100	3.2	4.3%
Full Digital Switched T1 Service	3.2.2	4.3%

ISSUED: March 2, 2015

EFFECTIVE: March 22, 2015

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11.0 CONTRACT TARIFFS, (CONT'D)11.4 Contract Tariff Option 104

11.4.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

<u>Rate/Service Element</u>	<u>Section</u>
DID Number Blocks of 20	3.2
DID Number Blocks of 100	3.2
Full Digital Switched T1 Service	3.2.2
Centrex Service	3.3
Calling Name Delivery for ISDN-PRI Service	3.4
Premium XOptions #5	3.6.5
Premium XOptions #6	3.6.6
Premium XOptions #7	3.6.7
Premium XOptions #15	3.6.15
Premium XOptions #16	3.6.16
Deluxe XOptions #5	3.11.5
Deluxe XOptions #6	3.11.6
Deluxe XOptions #7	3.11.7
Deluxe XOptions #15	3.11.15
Deluxe XOptions #16	3.11.16
Metra XOptions #5	3.12.5
Metra XOptions #6	3.12.6
Metra XOptions #15	3.12.15
Metra Plus XOptions #5	3.14.1
Metra Plus XOptions #6	3.14.2
Metra Plus XOptions #7	3.14.3
Metra Plus XOptions #15	3.14.5
Metra Plus XOptions #16	3.14.6
Remote Call Forwarding, First Path	4.11

11.4.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:

- A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from March 22, 2015 through April 28, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

ISSUED: March 2, 2015

EFFECTIVE: March 22, 2015

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11.0 CONTRACT TARIFFS, (CONT'D)11.4 Contract Tariff Option 104, (Cont'd)11.4.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.

11.4.3 Service Period: The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 11.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.4.4 Terms and Conditions

- A. Except as set forth in this Option 104, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 11.4.1 apply for the Subscribed Services.
- B. The discount set forth in 11.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 11.4.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

ISSUED: March 2, 2015

EFFECTIVE: March 22, 2015

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11.0 CONTRACT TARIFFS, (CONT'D)11.4 Contract Tariff Option 104, (Cont'd)11.4.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 104:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
DID Number Blocks of 20	3.2	4.3%
DID Number Blocks of 100	3.2	4.3%
Full Digital Switched T1 Service	3.2.2	4.3%
Centrex Service	3.3	4.3%
Calling Name Delivery for ISDN-PRI Service	3.4	4.3%
Premium XOptions #5	3.6.5	4.3%
Premium XOptions #6	3.6.6	4.3%
Premium XOptions #7	3.6.7	4.3%
Premium XOptions #15	3.6.15	4.3%
Premium XOptions #16	3.6.16	4.3%
Deluxe XOptions #5	3.11.5	4.3%
Deluxe XOptions #6	3.11.6	4.3%
Deluxe XOptions #7	3.11.7	4.3%
Deluxe XOptions #15	3.11.15	4.3%
Deluxe XOptions #16	3.11.16	4.3%
Metra XOptions #5	3.12.5	4.3%
Metra XOptions #6	3.12.6	4.3%
Metra XOptions #15	3.12.15	4.3%
Metra Plus XOptions #5	3.14.1	4.3%
Metra Plus XOptions #6	3.14.2	4.3%
Metra Plus XOptions #7	3.14.3	4.3%
Metra Plus XOptions #15	3.14.5	4.3%
Metra Plus XOptions #16	3.14.6	4.3%
Remote Call Forwarding, First Path	4.11	4.3%

ISSUED: March 2, 2015

EFFECTIVE: March 22, 2015

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11.0 CONTRACT TARIFFS11.5 Contract Tariff Option 105

- 11.5.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 105:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	3.1
ISDN-PRI Service	3.4
Business Services Basic Business Line I	3.15
Small Business Basic Business Line II	3.16
Business Services Basic Business Line II	3.17

- 11.5.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 105:

- A. The customer must subscribe to this Option 105 by submitting a written authorization in a manner designated by the Company during the period from August 12, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 11.5.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 105, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 105.

- 11.5.3 Service Period: The Service Period subscribed to under this Option 105 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.5.4 Terms and Conditions

- A. Except as set forth in this Option 105, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 11.5.1 will apply for the Subscribed Service.

ISSUED: July 13, 2015

EFFECTIVE: August 12, 2015

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11.0 CONTRACT TARIFFS, (CONT'D)11.5 Contract Tariff Option 105, (Cont'd)11.5.4 Terms and Conditions, (Cont'd)

- B. The discount set forth in 11.5.5 will be applied to the products outlined in Section 11.5.1 above in use beginning August 12, 2015 with the rates discounted as set forth in Sections 11.5.5 that is subscribed to in this Option 105.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
- (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 105 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

11.5.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 105:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	3.1	4.3%
ISDN-PRI Service	3.4	4.3%
Business Services Basic Business Line I	3.15	4.3%
Small Business Basic Business Line II	3.16	4.3%
Business Services Basic Business Line II	3.17	4.3%

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11.0 CONTRACT TARIFFS, (CONT'D)11.6 Contract Tariff Option 106

11.6.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 106:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	3.1
ISDN-PRI Service	3.4
Business Services Basic Business Line I	3.15
Small Business Basic Business Line II	3.16
Business Services Basic Business Line II	3.17

11.6.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 106:

- A. The customer must subscribe to this Option 106 by submitting a written authorization in a manner designated by the Company during the period from August 12, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 106, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 106.

11.6.3 Service Period: The Service Period for the Subscribed Services under this Option 106 is calculated as explained in 11.6.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

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11.0 CONTRACT TARIFFS, (CONT'D)11.6 Contract Tariff Option 106, (Cont'd)11.6.4 Terms and Conditions

- A. Except as set forth in this Option 106, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 11.6.1 apply for the Subscribed Services.
- B. The discount set forth in 11.6.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
- (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 11.6.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 106 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

11.6.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 106:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	3.1	4.3%
ISDN-PRI Service	3.4	4.3%
Business Services Basic Business Line I	3.15	4.3%
Small Business Basic Business Line II	3.16	4.3%
Business Services Basic Business Line II	3.17	4.3%

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11.0 CONTRACT TARIFFS, (CONT'D)11.7 Contract Tariff Option 107

11.7.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 107:

<u>Rate/Service Element</u>	<u>Section</u>
DID Number Blocks of 20	3.2
DID Number Blocks of 100	3.2
Full Digital Switched T1 Service	3.2.2
Centrex Service	3.3
Calling Name Delivery for ISDN-PRI Service	3.4
Premium XOptions #5	3.6.5
Premium XOptions #6	3.6.6
Premium XOptions #7	3.6.7
Premium XOptions #15	3.6.15
Premium XOptions #16	3.6.16
Deluxe XOptions #5	3.11.5
Deluxe XOptions #6	3.11.6
Deluxe XOptions #7	3.11.7
Deluxe XOptions #15	3.11.15
Deluxe XOptions #16	3.11.16
Metra XOptions #5	3.12.5
Metra XOptions #6	3.12.6
Metra XOptions #15	3.12.15
Metra Plus XOptions #5	3.14.1
Metra Plus XOptions #6	3.14.2
Metra Plus XOptions #7	3.14.3
Metra Plus XOptions #15	3.14.5
Metra Plus XOptions #16	3.14.6
Remote Call Forwarding, First Path	4.11

11.7.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 107:

- A. The customer must subscribe to this Option 107 by submitting a written authorization in a manner designated by the Company during the period from August 12, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 11.7.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.

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11.0 CONTRACT TARIFFS, (CONT'D)11.7 Contract Tariff Option 107, (Cont'd)11.7.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 107.

11.7.3 Service Period: The Service Period subscribed to under this Option 107 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.7.4 Terms and Conditions

- A. Except as set forth in this Option 107, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 11.7.1 will apply for the Subscribed Service.
- B. The discount set forth in 11.7.5 will be applied to the products outlined in Section 11.7.1 above in use beginning August 12, 2015 with the rates discounted as set forth in Section 11.7.5 that is subscribed to in this Option 107.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 107 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

LOCAL EXCHANGE SERVICES

11.0 CONTRACT TARIFFS, (CONT'D)11.7 Contract Tariff Option 107, (Cont'd)11.7.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 107:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
DID Number Blocks of 20	3.2	4.3%
DID Number Blocks of 100	3.2	4.3%
Full Digital Switched T1 Service	3.2.2	4.3%
Centrex Service	3.3	4.3%
Calling Name Delivery for ISDN-PRI Service	3.4	4.3%
Premium XOptions #5	3.6.5	4.3%
Premium XOptions #6	3.6.6	4.3%
Premium XOptions #7	3.6.7	4.3%
Premium XOptions #15	3.6.15	4.3%
Premium XOptions #16	3.6.16	4.3%
Deluxe XOptions #5	3.11.5	4.3%
Deluxe XOptions #6	3.11.6	4.3%
Deluxe XOptions #7	3.11.7	4.3%
Deluxe XOptions #15	3.11.15	4.3%
Deluxe XOptions #16	3.11.16	4.3%
Metra XOptions #5	3.12.5	4.3%
Metra XOptions #6	3.12.6	4.3%
Metra XOptions #15	3.12.15	4.3%
Metra Plus XOptions #5	3.14.1	4.3%
Metra Plus XOptions #6	3.14.2	4.3%
Metra Plus XOptions #7	3.14.3	4.3%
Metra Plus XOptions #15	3.14.5	4.3%
Metra Plus XOptions #16	3.14.6	4.3%
Remote Call Forwarding, First Path	4.11	4.3%
DID Number Blocks of 20	3.2	4.3%
DID Number Blocks of 100	3.2	4.3%
Full Digital Switched T1 Service	3.2.2	4.3%

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EFFECTIVE: August 12, 2015

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LOCAL EXCHANGE SERVICES

11.0 CONTRACT TARIFFS, (CONT'D)11.8 Contract Tariff Option 108

11.8.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 108:

<u>Rate/Service Element</u>	<u>Section</u>
DID Number Blocks of 20	3.2
DID Number Blocks of 100	3.2
Full Digital Switched T1 Service	3.2.2
Centrex Service	3.3
Calling Name Delivery for ISDN-PRI Service	3.4
Premium XOptions #5	3.6.5
Premium XOptions #6	3.6.6
Premium XOptions #7	3.6.7
Premium XOptions #15	3.6.15
Premium XOptions #16	3.6.16
Deluxe XOptions #5	3.11.5
Deluxe XOptions #6	3.11.6
Deluxe XOptions #7	3.11.7
Deluxe XOptions #15	3.11.15
Deluxe XOptions #16	3.11.16
Metra XOptions #5	3.12.5
Metra XOptions #6	3.12.6
Metra XOptions #15	3.12.15
Metra Plus XOptions #5	3.14.1
Metra Plus XOptions #6	3.14.2
Metra Plus XOptions #7	3.14.3
Metra Plus XOptions #15	3.14.5
Metra Plus XOptions #16	3.14.6
Remote Call Forwarding, First Path	4.11

11.8.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 108:

- A. The customer must subscribe to this Option 108 by submitting a written authorization in a manner designated by the Company during the period from August 12, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

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LOCAL EXCHANGE SERVICES

11.0 CONTRACT TARIFFS, (CONT'D)11.8 Contract Tariff Option 108, (Cont'd)11.8.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 108, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 108.

11.8.3 Service Period: The Service Period for the Subscribed Services under this Option 108 is calculated as explained in 11.8.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.8.4 Terms and Conditions

- A. Except as set forth in this Option 108, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 11.8.1 apply for the Subscribed Services.
- B. The discount set forth in 11.8.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 11.8.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 108 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

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LOCAL EXCHANGE SERVICES

11.0 CONTRACT TARIFFS, (CONT'D)11.8 Contract Tariff Option 108, (Cont'd)11.8.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 108:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
DID Number Blocks of 20	3.2	4.3%
DID Number Blocks of 100	3.2	4.3%
Full Digital Switched T1 Service	3.2.2	4.3%
Centrex Service	3.3	4.3%
Calling Name Delivery for ISDN-PRI Service	3.4	4.3%
Premium XOptions #5	3.6.5	4.3%
Premium XOptions #6	3.6.6	4.3%
Premium XOptions #7	3.6.7	4.3%
Premium XOptions #15	3.6.15	4.3%
Premium XOptions #16	3.6.16	4.3%
Deluxe XOptions #5	3.11.5	4.3%
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Deluxe XOptions #7	3.11.7	4.3%
Deluxe XOptions #15	3.11.15	4.3%
Deluxe XOptions #16	3.11.16	4.3%
Metra XOptions #5	3.12.5	4.3%
Metra XOptions #6	3.12.6	4.3%
Metra XOptions #15	3.12.15	4.3%
Metra Plus XOptions #5	3.14.1	4.3%
Metra Plus XOptions #6	3.14.2	4.3%
Metra Plus XOptions #7	3.14.3	4.3%
Metra Plus XOptions #15	3.14.5	4.3%
Metra Plus XOptions #16	3.14.6	4.3%
Remote Call Forwarding, First Path	4.11	4.3%

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